# VILLAGE OF PINEHURST

# CHAMPIONS CLUB

Volunteers are valuable resources to the daily operations of the Village of Pinehurst. All Village volunteers should demonstrate the Village's values of service, initiative, teamwork, and improvement. The Champions Club program is designed to reward and recognize volunteers who exemplify these standards in their service to the Village of Pinehurst. All Village volunteers are eligible for nominations to the Champions Club and all volunteers and employees are encouraged to submit nominations. All award nominees are recognized annually at the Volunteer Appreciation event. The Champion's Award winner will receive a Champion's Cup inscribed trophy, a VOP gift, and their name is displayed on the Champion's Award plaque displayed in Village Hall.



### CELEBRATE ANNUALLY

A long-standing tradition of the Village is to host an annual volunteer appreciation event. This is held during National Volunteer Appreciation week as a luncheon and is an event that our volunteers look forward to year after year. All Village of Pinehurst volunteers are invited to the event where Village staff and the Pinehurst Village Council celebrate the achievements of these volunteers.

# LUNCH IS ON US

As a way to reward volunteers, all Council-appointed boards and commissions that achieve action plans or achieve high committee performance are eligible for a "lunch is on us" day. Village Managers, in coordination with the Chairpersons and Staff Liaisons, will determine when a board will be rewarded. The board may choose to go out to breakfast or lunch or they may choose to have a meal catered in. Sharing a meal together is healthy for team morale and is a way the Village can show its appreciation for its volunteers.

#### APPLAUSE AWARD

The Village of Pinehurst recognizes the contributions of its volunteers and makes it a priority to give thanks. The Applause Award Program is intended to acknowledge and demonstrate immediate and spontaneous appreciation for the contributions of individual volunteers. A thank you note, called an "Applause Card", will be available to all VOP volunteers, employees, and residents who wish to send a note of thanks to a volunteer. The card will include space for a personalized, handwritten note, which will serve as on-the-spot acknowledgement of a volunteer's contribution. Once the card is received by the Village Clerk's office, it is mailed immediately to the volunteer, and staff will record the recipient's name as an entry to a prize drawing. Each quarter, the Applause Card recipients will be added to a drawing for a VOP gift.



# VOLUNTEER GUIDE TO REWARD AND RECOGNITION

# MAKE YOUR MARK

The Volunteer Walkway, located just outside of Village Hall, has been a cherished way to memorialize volunteers who have served on a Council appointed board or commission for the Village of Pinehurst. Volunteers with 4 or more years of service are engraved into the bricks along this walkway signifying the board/commission name. The Village holds an annual event to honor the volunteers who have been newly engraved into the bricks.



# **OTHER BENEFITS:**

- All Village volunteers are eligible to participate in the Local Government Federal Credit Union as volunteers for a North Carolina municipality.
- All Village volunteers are eligible to receive a 10% discount off all Parks and Recreation classes, programs, and/or facilities (excluding the Fair Barn) when paying by credit card.
- All Village volunteers are eligible to participate in an onsite flu clinic which can be submitted through most insurance plans.