



RESIDENTIAL KNOX-BOX® TO THE RESCUE

How we can enter your home when you call for help?

The Knox-Box Rapid Entry System provides non-destructive emergency access to commercial and residential property. It provides faster emergency response without forced entry damage. Knox key boxes, vaults and cabinets hold building entrance keys, electronic access cards and vital emergency information. While many commercial buildings in the village utilize the Knox-Box system, the fire department suggests the use of these in residential homes as well.

The residential key box provides entry for fire emergencies on residences – single family homes and condominiums. It gives the Fire Department fast access to a home when the owner is not there or is unable to answer the door. Installing a Knox-Box also decreases dependence on neighbors or family members who may have misplaced the house key or may be unavailable when emergency help arrives. There is no waiting for a property owner to unlock the door in the middle of the night and no need to force the door open or break windows to gain entry. It can be mounted permanently on the door or if the key box is needed only temporarily, it is available with a temporary door hanger that is not removable once the door is shut. For residential use only, it holds a maximum of one key.

There are numerous benefits to using a Knox-Box system:

FIRE ALARM RESPONSE

If no one is home and an alarm activates, firefighters must determine if it is a false alarm or an actual emergency. Without a KNOX-BOX, it may be necessary for responders to force entry to determine the answer.

SENIOR CITIZEN “LIFELINE” SUPPORT

Elderly and/or critically ill citizens who depend on medical support services such as LifeLine™, also rely on fast response to calls for emergency aid. Knox-Box key boxes prevent forced entry and additional stress for the patient.



ORDERING (Residents of the Village of Pinehurst and Town of Taylortown Only)

1. Visit the KnoxBox website at www.knoxbox.com
2. Hover on “Products” on the top center of the website and in the dropdown list click “Residential Knox-boxes”
3. The Knox HomeBox is ideal to secure one key, or the 1650 Residential Knox-Box to secure two keys.
4. Make your selection and click the red “BUY” button
5. Enter Pinehurst Fire Department or the “Installation Location”
6. Click “Submit”

INSTALLATION

After the Knox Box arrives, follow the manufacturer’s instructions for installation and then contact the Fire Department for key placement inside the box.

For more information regarding the use of residential Knox-Box systems, please contact the Pinehurst Fire Department at (910) 295-5575, Monday through Friday, 8 a.m. to 4 p.m or email fire@vopnc.org.