



VISION

The Village of Pinehurst
is a charming, vibrant
community.

MISSION

Promote, enhance, and
sustain the quality of life
for residents,
businesses, and visitors.

VALUES

Competent
Courteous
Professional
Responsive

State of the Village Meeting Agenda February 2017

- I. **Welcome and Introductions**
 - a. **New Employees**
 - b. ***NEW!* Values – FY 2018**

- II. **FY 2016 Performance Results**

- III. **FY 2017 Update on Initiatives**
 - a. **Action Plans**
 - b. **BIRDIEs/ACEs**

- IV. **Workplace Topics**
 - a. **2016 Workforce Survey Results**
 - b. **TOPS/emPerform Changes**
 - c. **Reward & Recognition Programs**
 - d. **New/Amended Policies**
 - e. **Committee Updates: Safety, Wellness, & EAC**
 - f. **Two-Way Communication**

- V. **Q&A**





FY 2017 Balanced Scorecard Goals

Customer

Safeguard the
Community

Ensure
Pinehurst is a
Premier
Residential
Community

Ensure a
Thriving
Business
Community

Provide Multi-
Modal
Transportation
Systems

Manage Solid
Waste
Collection

Maintain an
Active, Healthy
Community

Internal

Professionally
Manage a High
Performing
Organization

Workforce

Attract & Retain
an Engaged
Workforce

Financial

Maintain a
Healthy
Financial
Condition

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for residents, businesses, and visitors.**