

Neighborhood Advisory Committee
Monday, June 27, 2016
Council Conference Room
3:00 p.m.



MINUTES

Committee Members in Attendance:

Tom Campbell- *Monticello*
Christy Eibel- *Lake Pinehurst*
Bert Higgins- *Doral Woods*
Clay Scott- *Village Acres*
Carolyn Jamison- *Civic Group*
David Ward- *Pinehurst Trace*

Kay Wildt- *Doral Woods*
Mallory Hickey- *Old Town*

Committee Members Absent:

Beverly Braunschiedel- *Midland CC*
Heather Doolittle- *Pinehurst Manor*
Tony Elms- *Donald Ross*
Tom Cruce - *Clarendon Gardens*
Bill Hauser- *Pinehurst No. 7*
Jim Walls – *Burning Tree*
Jan Kane- *CCNC*

Bill Keith- *Village Acres*
Debbie Lalor- *Downtown Residential Area*
Maureen Quinn- *Pinehurst No. 7*
Rosie Ruggles- *Oakmont Circle*
Leighton Smith- *Pinewild*
Jim Vigilis- *Pinehurst No. 6*
Paula Womack- *Taylorhurst*

- I. Call to Order by Mayor Nancy Fiorillo.**
Mayor Nancy Fiorillo called the meeting to order for the Neighborhood Advisory Committee.
- II. Review notes from May 16, 2016.**
Approved by the committee.
- III. Preview of the new MY VOP service request center- Natalie Dean, Assistant Village Manager**
Natalie Dean, Assistant Village Manager, and Chief Information Officer, Jason Whitaker presented the new MY VOP service request center. Ms. Dean showed the new app using Apple TV on the conference room tv screen. The app provides information and ways to get in touch with the Village. It also allows for anyone to submit service requests that are directed to the appropriate Village staff person. Ms. Dean showed the group how to submit a service request from the mobile app. Ms. Dean highlighted a full list of service requests that are handled through this system.

Jason Whitaker gave a preview of the redesigned Village website and the main areas that are now featured on the homepage. He also showed how MY VOP is featured on the website to submit service requests. Ms. Dean and Mr. Whitaker demonstrated how to download the app from the Apple store and the Google store.
- IV. Other Business- Neighborhood Reports**
 - Tom Campbell of Monticello: turned into a neighborhood street on Monticello due to less traffic driving through. He also commented about the response to the apartment complex decision made by the Village Council and supported what was done. Pedestrians have the right of way at the crosswalks around town could be a good reminder in the next Village newsletter.

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- Bert Higgins of Doral Woods: three houses are under construction in the neighborhood and houses are selling rather well and things are looking better.
- Carolyn Jamison of the Civic Group: nothing to report.
- Kay Wildt of Doral Woods: complimented the Village staff for responding so quickly on issues. Reported shrubs near the Holly Inn at Orange and Everette are overgrown and is a sight line hazard. She will report this on MY VOP.
- Mallory Hickey of Old Town: the concern about the apartment complex reminded her of the building of Village Hall and it turned out to be a wise move. Has also been told that all of the commercial space except in the Razooks building has been filled. Debbie Lalor will be coming to the next NAC meeting going forward as the downtown residential representative. She shared Debbie's concerns of short term rentals in the downtown area as well as regulating decibel levels.
- David Ward of Pinehurst Trace: everything is good.
- Christy Eibel of Lake Pinehurst: gave a congratulations on the splash pad for the Village and shared that she has received great feedback on this. The LPA held its spring picnic at Timmel Pavilion and had a wonderful experience. Sold house on Lake Forest and moved to the other end of the lake. She suggested having a Live after 5 event at the marina one day in the future to help with the vitality of the marina. Christy also asked if the neighborhood Facebook pages are private or public.
- Clay Scott of Village Acres: Bill would like a meet with the Mayor and Tom Pashley. The speed limit on Murdocksville Road is an issue for the brand new houses that have just been built on Murdocksville. Several people have asked about the pinestraw left in the drains on Highway 211. Asked about the crosswalk light that is still 31 seconds to cross the road.
- Audience member, Collette, reported that for years the Village adds grass at the end of the year on the dams by Queens Court and by June/July it looks like a desert. She asked what else could be done about the maintenance of this.

Other Business:

Lauren Craig reminded the NAC members there is no meeting in July or August. The next meeting will be held on Monday, September 19.

Councilmember Cashion gave the group an update regarding changes that will take place on Midland Road.

V. Adjournment by Mayor Pro Tem John Cashion at approximately 4:40 p.m.

Respectively submitted by:

Lauren Craig

