



STATE OF THE VILLAGE MEETING
AUGUST 2012



STATE OF THE VILLAGE MEETING


Welcome New Employees!!

Name	Department
Erik Parbst	Buildings and Grounds
Chuck Presley	Fire
Rebecca Heeley	Fair Barn
Lawson Thomas	Police
Michael Stancil	Streets & Grounds
William Graves	Solid Waste
Maurice Powell	Streets & Grounds
Richard Baker	Police



STATE OF THE VILLAGE MEETING

Vision, Mission, and Values

 <p>VALUES</p> <p>Accountable Competent Courteous Professional Resourceful Responsible Responsive Trustworthy</p>	<p>VISION</p> <hr/> <p>The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions, enhanced by a unique combination of cultural arts and recreational activities.</p> <p>MISSION</p> <hr/> <p>Preserve and enhance the community's character and ambience by guiding growth, managing change, and providing services in a financially responsible manner.</p>
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STATE OF THE VILLAGE MEETING

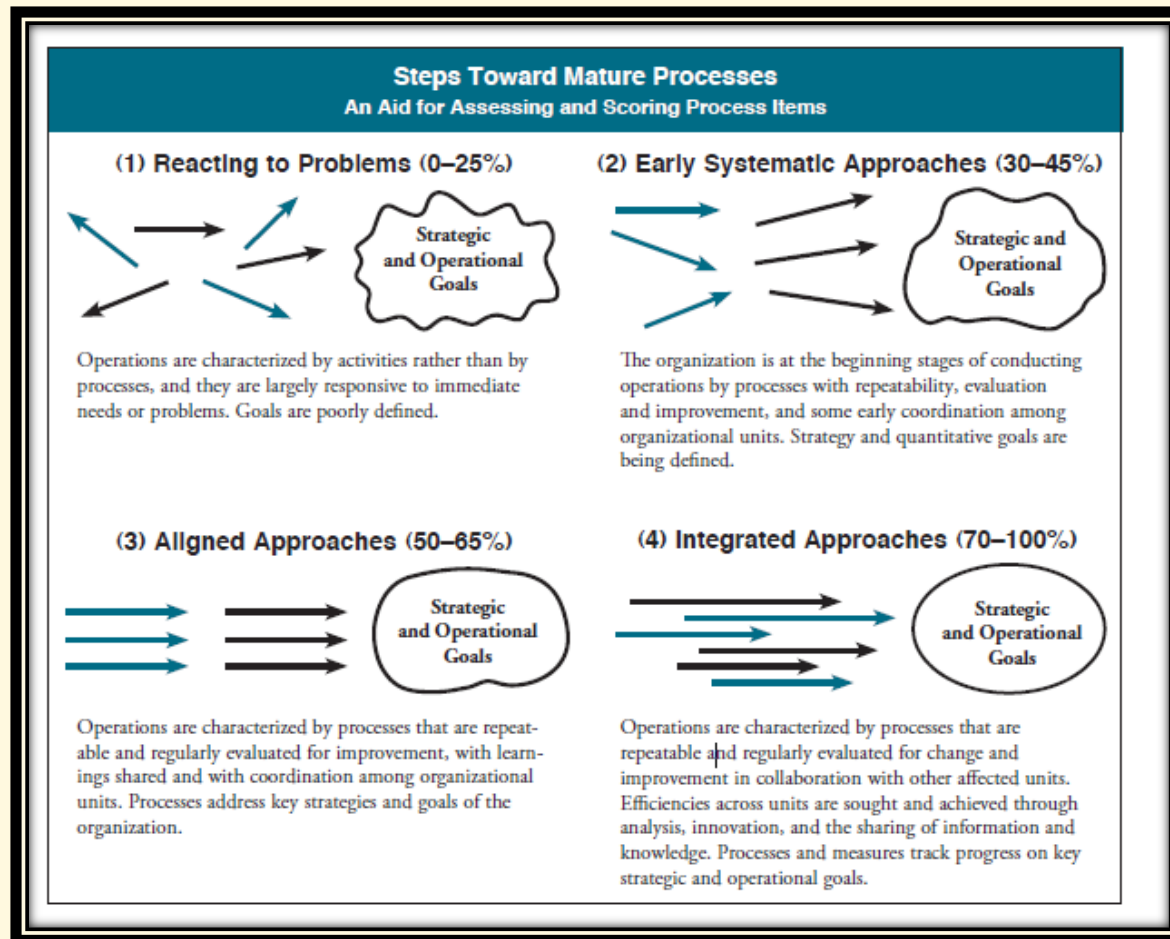
Branding

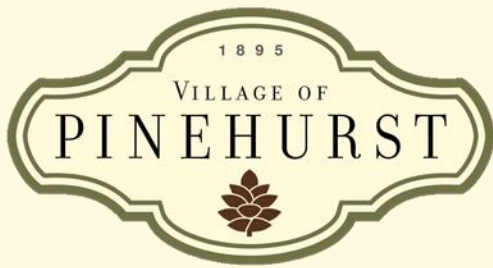
- Consistent image that represents us is portrayed to the community
- Logo Usage Guidelines
- Standardization across the Village



STATE OF THE VILLAGE MEETING

Performance Excellence Journey





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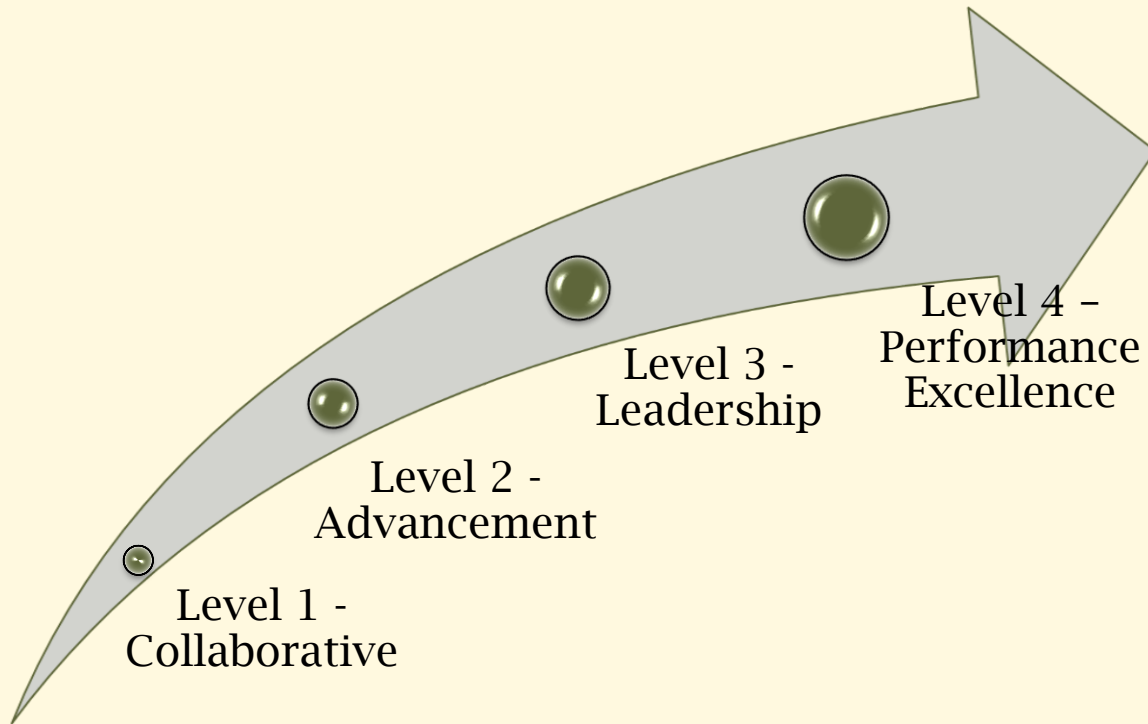
Performance Excellence Journey





STATE OF THE VILLAGE MEETING

Performance Excellence Journey





STATE OF THE VILLAGE MEETING

Performance Excellence Journey Initiatives:

- [BIRDIE](#)
- Citizen and Business Satisfaction Surveys
- New Strategic Planning Process
- Workforce Engagement Survey
- Customer Focus (LEARN)
- Data Driven Decision Making





STATE OF THE VILLAGE MEETING

Legal and Ethical Behavior





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Other Initiatives

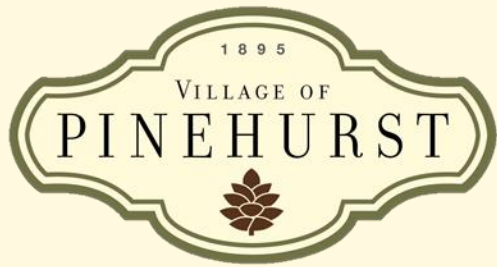
- Village Center
 - Sandlot/Tuft's Memorial Park/Streetscape
 - Wayfinding/Gateway/Kiosk Signage
 - Expanded Street Lights
 - Enhanced Sign Posts
 - Marketing/Promotions
- Steam Plant Project



STATE OF THE VILLAGE MEETING

Major Budgetary Items

- Net Budget of \$17,264,964; up 5.5%
- Tax rate of \$0.28 per \$100 valuation
- Merit pay increases of up to 2%
- Capital outlays of \$2,989,500; up 37%
 - New park, improved parking, & streetscape
 - Enhanced signage, landscaping, & lighting downtown
 - Fire engine replacement
 - Contribution of \$100k toward \$1m pledge for Given Memorial library



STATE OF THE VILLAGE MEETING

Workplace Topics

- TOPS Training
- Employee Academy
- Safety
- Workforce Engagement Survey



STATE OF THE VILLAGE MEETING

Q&A

Employee Survey



Please take a moment to complete the four-question survey and leave in the box on your way out.

Thank you for your attention today!