November 2006

Published for the residents of Pinehurst.

Village Newsletter www.villageofpinehurst.org

Do You Know?

Upcoming Holiday:

ThanksgivingNov. 23rd & 24thChristmasDec. 25th & 26thNew Year's DayJan 1st

Offices will be closed and there will be no trash pick-up on these holidays.

Pet Licenses

All dogs and cats who reside in the Village of Pinehurst are required to have an annual license. Pet owners are reminded that these licenses may be purchased at the reception desk at Village Hall beginning January 2, 2007 for \$2.

Village Council Meetings

The Village Council holds at least three meetings each month. On the second Tuesday of each month, a Work Session is held at 5:30 p.m. to give our working residents the opportunity to see their elected officials in action. On the fourth Tuesday of each month, the Council holds a Work Session at 9 a.m. and a Regular Meeting at 1 p.m. All Council meetings are held at Village Hall, 395 Magnolia Road. Citizens are encouraged to attend.

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SOLID WASTE DIVISION TO AUTOMATE COLLECTION

The Solid Waste Division of the Village of Pinehurst's Public Services Department will be making a major change in the method of household garbage collection beginning in the spring of 2007. The change will affect two areas initially: most of Pinehurst #6 and areas above Burning Tree Road on the west side of Lake Pinehurst. The change will involve switching from our current method of household garbage collection to a much more efficient method. The collection schedule will, however, remain the same and not be affected in any way by this change. Eventually the Village will be collecting about 75% of the households using the automated method as it is phased in over the next four years.

The new system utilizes a garbage truck with a robotic arm that reaches out, grabs the trash container, lifts it, empties the contents directly into the truck's storage area and then returns

the container to the same spot. The system requires the purchase of a different type of trash compactor and the acquisition and provision of a trash receptacle to each affected home. The Village will provide the affected homes with a 65 gallon receptacle that has wheels for easy tilting and rolling. The receptacle will be assigned to the home but will remain the property of the Village of Pinehurst. Homeowners will not be charged for the trash receptacle and the trash receptacles remain with the house even after the home changes hands to new owners. Specific instructions about where and how to place the receptacle at curbside will be provided when the receptacles are distributed. For those who qualify for assisted pick up due to physical challenges, the Village will provide you with the new receptacle but will continue collection in the same manner you are currently accustomed to.

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UPCOMING ANNEXATION OF PINEWILD

Much has been said and written about the annexation laws of North Carolina, and whether or not they have been good for North Carolina. Previous editions of the Village Newsletter have also touched on this subject. In this article, we wish to convey the "Why" as to the Village's plans to extend its corporate boundaries to include the subdivision known as Pinewild Country Club of Pinehurst.

There are two main reasons the Village of Pinehurst will be annexing Pinewild. The first reason is for Land Use Management purposes. specifically to manage the development of property around the present jurisdiction of the Village of Pinehurst. The Village does this in the areas outside of the present corporate boundaries, called our extraterritorial jurisdiction (ETJ). When the corporate boundaries are extended, which we have done and will do by annexation, we can extend our ETJ. As we all know, the areas to the west of Pinewild are starting to develop and that development will only accelerate in the future.

The second reason for the annexation of Pinewild is to enhance the Village's ability to pay for the services and amenities desired by Pinehurst's citizens. The Village has been a municipality for twenty-six years and during that time, the Village has established a considerable amount of public amenities and new services that benefit Pinehurst residents, neighbors and visitors. To offer these amenities and services, the Village has had to rely on growth in the Village's tax base and population that has come about by two main processes, new construction in areas already in the corporate limits of Pinehurst, and the annexation of areas immediately adjacent to the corporate limits of Pinehurst, like Pinewild.

It is useful to review briefly the growth of the Village over the past twenty-six years so one can see how the growth in population and tax base has made it possible for the Village to provide good services and amenities while keeping the property tax rate very reasonable.

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These Three Tenors Concert December 1, 2006 6:30 pm Cocktail Party immediately following the Tree Lighting Heavy hors d'oeuvres, included in ticket price Beverage purchases to benefit Tufts Archives Tickets are \$40 per person Call (910) 295-0166

> Dinner and Silent Auction Episcopal Day School December 2, 2006 Call (910) 692-3492

The O'Neal School Annual Dinner and Fundraiser February 3, 2007 Call (910) 692-6920

Pinecrest High School Patriots Dinner

February 24, 2007 6:30 pm Dinner and Auction for the Football Team Call (910) 235-5333 for info

Annual Home and Garden Show Moore County Home Builder's Association March 2, 3, 4, 2007 Call (910) 695-1464

> **Pregnancy Fair FirstHealth** April 19, 2007 5:00 pm Call (910) 715-4289

Run for the Roses Wine Tasting Sandhills Children's Center May 4, 2007 Call (910) 692-3323

> Blue Jean Ball FirstHealth Foundation June 2, 2007 Call (910) 695-7500

Focus Groups Help Guide Village's Plans

In the spring of 2006, the Village's senior leadership committed to develop a Strategic Plan. The Strategic Plan will be used as a formal guide for management and staff to address key initiatives over the next two calendar years that support the Village's vision and purpose.

The first step in the process involved looking inward at the organization and identifying Strengths, Weaknesses, Opportunities and Threats (SWOT Analysis). The results indicated the Village needed to address three (3) key strategic areas in order to further the vision of the Village:

- 1. Communications,
- 2. Community Image, and
- 3. Technology.

Each category had an overall driving goal or purpose. For communications it was to improve internal communications, for community image it was to enhance the image of the municipality within the community and for technology it was to maximize the use of the Enterprise Resource Planning (ERP) system and other technology.

Village Management set forth three committees, each consisting of six or seven Village staff to develop goals and potential strategies/initiatives to advance the three strategic areas and accomplish the stated purpose of each. As part of that development, the internal working committees requested validation of their work through the use of customer based focus groups.

Three different focus groups were convened on September 21 at the Carolina Hotel and were asked to validate the goal statements and offer specific strategies for accomplishing those goals. Each focus group concentrated on one strategic category and the accompanying goals. Afocus group made up entirely of Village staff met to review the Communications goals and to offer up their strategies for accomplishing the goals set forth. The Community Image committee selected eleven citizens from both Pinehurst and the surrounding communities, along with a few experts in the field of marketing and public relations, to form its focus group. For Technology, twelve individuals were assembled consisting of community residents, technology experts and selected Village staff.

The focus groups were facilitated by a faculty member of the UNC School of Government. The feedback and ideas generated during the focus group sessions were very helpful and valuable to the committees as they finalize potential strategies for each of the three strategic categories. Management plans to discuss the strategies that have been selected for implementation over the next twenty-four months with the Village Council at its annual retreat that will be held in February 2007.



Solid Waste Division To Automate Collection

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The technology for this type of collection has been around for a couple of decades and the Village has been investigating its possible use for about two years. The new system provides three primary advantages to the current system. First, it is more efficient and thus saves time and money. With the new truck, one person will be able to do the work that it currently takes two people with two small trucks and one large compactor to do. Second, it is much safer for the staff as they are no longer personally handling the garbage. Finally, it also significantly enhances the working conditions as staff works directly from a climate controlled cab and is not exposed to the extreme weather conditions.

The Village of Pinehurst has been, and continues to be, a fast growing community and the need to operate as efficiently as possible is an important step in trying to keep the Pinehurst property tax rate down. This often means making significant changes in the way operations are managed. The Public Services Department will make every effort to make this transition as smooth as possible and without interruption in the affected areas or the rest of the Village. Further information will be forthcoming in the near future as we march toward an implementation date that is currently targeted for March, 2007. For additional information, contact Public Services Director Walt Morgan at 295-5021 or Assistant Village Manager Jeff Batton at 295-1900.



Quarterly Builders' Workshop Held

The Pinehurst Planning and Inspections Department held its quarterly workshop on October 12, 2006 for area builders, contractors, realtors, surveyors and all members of the building community. Topics of discussion included Historic District standards and guidelines, the newly adopted Architectural Design and Landscape ordinances and changes in the North Carolina Building Codes.

Attendance at the October meeting increased over the July meeting. Our thanks to the Moore County Home Builders Association for providing the refreshments, as well as Ray and Deborah Daly of Single Tree Construction for the generous door prize. Workshop leader Tresa Long reports, "The survey results from the first two meetings have been a valuable tool in assisting our efforts to bring a quality program to the building community." Plans for the January 2007 workshop are underway. All interested parties are welcome to attend.



Stormwater Masterplan Update

One of the key findings of the Village's 2003, Long-Range Comprehensive Plan was the need for a Village-wide Stormwater Masterplan. The first phase of this work was initiated in late Fall 2005. This first phase included an inventory of all existing drainage structures within the Village, a review of current maintenance practices and development standards, and a review of current and pending State and Federal legislation governing Stormwater. A public workshop/openhouse was also held in April 2006 to gather citizen input regarding desired levels of service, problem spots, and other related information.

Recently, Village staff and Village consultant team presented the initial findings of this first work phase to the Council. Key findings and outcomes included:

- 1) The Village does not currently have any streams within our boundaries listed as "impaired waters" by the regulatory agencies. This is an encouraging finding and one that the Village will be working to maintain.
- 2) The database developed as part of the system inventory will serve as the foundation for a Stormwater system maintenance program for the Public Services Department, greatly assisting them in ensuring proper, routine maintenance work is done to minimize drainage problems.
- 3) The Village is not currently part of the Federally-mandated Phase 2 Stormwater Program. However, it is highly likely that we will be required to develop a full Phase 2 program within the next 5 to 10 years as our growth continues.
- 4) The Village should pursue acceptance into the Federal Emergency Management Agency's Community Rating System(CRS). ParticipationintheCRSprogramcanprovide discounts on flood insurance premiums in many cases.
- 5) The Village should pursue development of watershed Masterplan that will provide preliminary design and cost estimates for addressing specific drainage problems within various watersheds traversing the Village.

The final tasks of this first phase will be completed in the next few weeks, and we will then begin developing the next work phase with the consultant team that will include the preliminary drainage design elements as well as implementing many of the most important findings of the first work phase.

Upcoming Annexation of Pinewild_

The map indicates the corporate limits of the Village of Pinehurst when it was originally incorporated by the North Carolina Board of Municipal Control on July 1, 1980. Many areas that today are a part of Pinehurst were not included in the original corporate limits of the Village. Rather they were annexed by Pinehurst as described below:

Timeframe	Area Annexed	Method of Annexation
1980-1985 (Blue)	Lake Pinehurst	Village-Initiated (Involuntary)
	Village Acres	Village-Initiated
	Area lying along the southerly portion of NC5	Voluntary
1985-1990 (Orange)	CCNC	General Assembly act
	Golf Course #7	Village-Initiated
	Lawn and Tennis Club	Village-Initiated
	Area south of Midland Rd and east of the traffic circle	Village-Initiated
1990-1995 (Green)	Golf Course #6	General Assembly act
	Pinehurst Trace	Village-Initiated
	Pinedale	Village-Initiated
	Clarendon Gardens	General Assembly act
1995-2000 (Purple)	Area east of the traffic circle	Village-Initiated
	Golf Course #8	Village-Initiated
	Areas along Linden Rd. (near Elliot's restaurant)	Village-Initiated
	Areas on Hwy 5 South	Village-Initiated

One can easily see, that absent annexation, Pinehurst would not be the Village that it is today, and we would not have the capability to provide the level of services that we provide. These areas that Pinehurst annexed would have developed regardless of whether they were in the Village limits or not, yet residents of these areas considered themselves to be a part of Pinehurst.

It was in 1986 that the proposed Pinewild subdivision was brought to the Village for approval. It was in January of 1987 that the then Village Manager for Pinehurst, George Wood, first wrote to the developer of Pinewild to let him know that the Village Council would be adopting in January of 1987 a Resolution of Consideration to Annex Pinewild. Pinewild, except for the far northwestern portion, has always been located in the Village's ETJ.

Land Use Purposes, specifically the management of development, is one of the primary reasons for the Village to

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annex Pinewild. The benefits to all by having managed the development of Pinewild and all of the aforementioned areas that were annexed from 1980 until 2000 are significant. What was first presented by Pinewild developers, and what was finally approved by the Village, are two very different things.

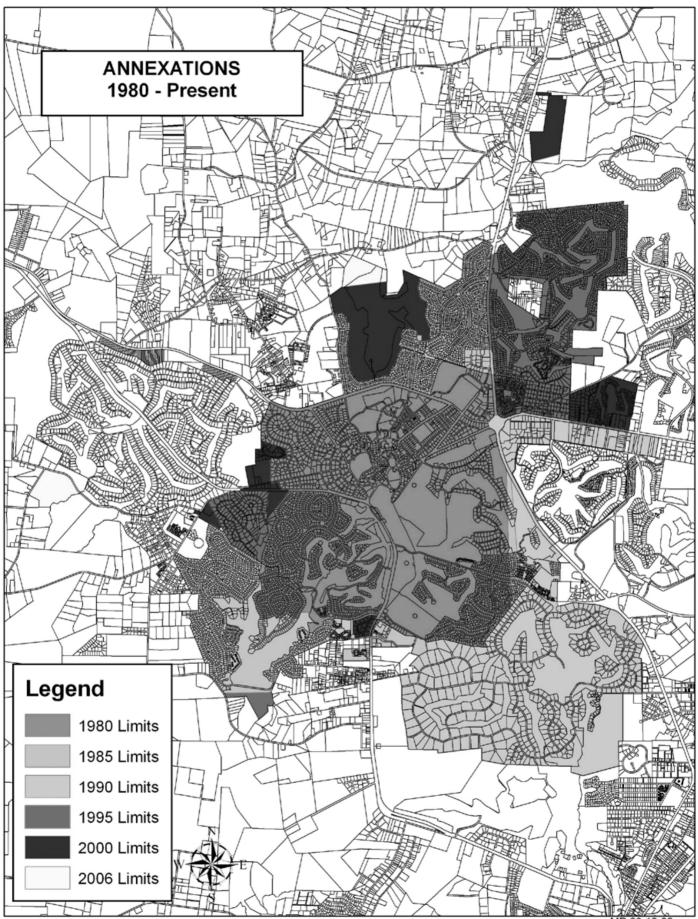
The original development proposals for Pinewild envisioned over 3,000 dwelling units and no public sewer service. If approved as presented, there was the prospect of thousands of septic tanks crammed into this area.

When one thinks of the areas that have been annexed over the past twenty six years, we are confident that those areas have developed to a higher standard than would have been the case if they were not developed under the land use management of the Village. There are many areas, along NC 5 and NC 211 that were once in the Pinehurst ETJ, but are now in the corporate limits of another town. Aberdeen has annexed well up NC 5 into and through the Pinehurst ETJ, and the standard of development is not what Pinehurst would require. Even now, Taylortown seeks to extend its zoning jurisdiction west along NC 211.

Another main reason for the annexation of Pinewild is to enhance the Village's ability to pay for the services and amenities desired by Pinehurst's citizens. The Pinehurst Village government has gone to great lengths to assess the citizen's desires with regard to the provision of public services and amenities. In 2002, as part of the Village's Comprehensive Long Range Planning process, the Village, through the Center for Research and Public Policy, conducted a random survey of over 400 households in Pinehurst regarding the provision of services, amenities and facilities, and the overall quality of life in Pinehurst. Interestingly, 99.5% of the survey respondents reported that the quality of life in Pinehurst was very good (85.6%) or good (13.9%). Those numbers are the highest ever recorded in answer to those questions among all of the research projects completed by The Center.

Maintaining a high quality of life does not come free or cheaply, and without the growth of the Village due to the annexation of the surrounding areas since the incorporation of the Village in 1980, the Village and its citizens would not enjoy the quality of life that they now do. The construction of parks, greenways, and brick sidewalks: the purchase and preservation of the Harness Track, Fair Barn and Track Restaurants; the two fire stations; the new police station; and the fully staffed public safety departments that work out of those facilities would not have been possible without growth of the Village. If Pinehurst had remained what it was without growing many organizations, including the Pinewild Property Owners Association, would not have a facility like the Village Assembly Hall available to them. These facilities and amenities are things that we are all proud of yet only possible in view of our very reasonable property tax burden because of growth and expansion of the Village.

Pinehurst is going to continue to grow. If Pinehurst and other municipalities are not allowed to add to their revenue base so they can continue to improve their quality of life, we can be assured that our ability to provide the quality of life we enjoy will be diminished.



MR 09-12-06

2007 Observed Holidays

Holiday	Date Observed
New Year's Day	Monday, January 1
M.L. King Day	Monday, January 15
Good Friday	Friday, April 6
Memorial Day	Monday, May 28
Independence Day	Wednesday, July 4
Labor Day	Monday, September 3
Veteran's Day	Monday, November 12
Thanksgiving	Thursday, November 22
Christmas	Monday, December 24
Christmas	Tuesday, December 25

Yard Debris and Christmas Tree Pick Up

Beginning in November and continuing through March, the Public Services Department will pick up yard debris only on Mondays. Beginning in March yard debris pick up will return to twice a week or on Mondays and Fridays.

During the Christmas season the Public Services Department will pick up Christmas trees on Mondays and Fridays until February 2, 2007. After February 2, it will be the property owner's responsibility to remove the Christmas tree. These trees can be disposed at the Moore County Landfill. Please be sure the trees are completely free of any lights, ornaments or other items because the Village will be using a chipper to dispose of the trees. Any trees that have any items left on them will not be picked up. If you have any questions regarding pick up please contact the Public Services Department at 295.5021.



Sergeant Gooch to FBI Academy

Congratulations to Police Sergeant Ricky Gooch upon being accepted into the Federal Bureau of Investigation's

National Academy. Sergeant Gooch has been selected to attend the January 2007 class at the FBI National Academy (FBINA) at Quantico, Virginia. Not only was he selected to attend the prestigious FBINA from hundreds of applicants nationwide, but was also selected upon his first application. This is very unusual and speaks highly of Sergeant Gooch's professional and personal reputation. He joins the elite four (4) from all of Moore County Law Enforcement who have ever been selected to attend the FBI National Academy. Congratulations, Ricky!

Help Conserve Natural Resources by Recycling

The mission of the Pinehurst Recycling Program is "to protect the environment by facilitating the conservation of natural

resources." This is why the Village provides a curbside recycling program for its residents and why the Village is encouraging citizens to participate in that program.

One of two reasons is usually given when citizens are asked why they do not participate in the recycling program: 1) "I can't remember when the pick-up for my street takes place" or 2) "It's too much trouble to separate all that stuff."

Recycling pick-ups take place every other Wednesday, alternating between streets on the east side of NC 5 one week and streets on the west side of NC 5 the next week. A recycling schedule is available at Village Hall and can also be obtained by calling 295.1900. Residents can post the schedule in a prominent place or relate the date to some recurring event in order to aid in remembering when curbside recycling pick-up occurs.

Currently, residents need to bundle and bag their recyclables in order to facilitate the collection process. All aluminum, glass and plastic can be bagged together in one single bag. While residents should separately bundle newspapers, magazines, stationery & office paper, and corrugated cardboard in separate bags. The process of separating your recyclables can be minimized if you remember that all aluminum, glass, and plastic can be co-mingled.

Please help conserve natural resources by participating in the Village's curbside recycling program.



The Village was honored to host a book signing by Patty Duke during Pathway to Awareness weekend. Here Ms. Duke is presented with a Village of Pinehurst pen set to commemorate her time spent in our community.

Upcoming Annexation of Pinewild

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Pinewild is already a part of Pinehurst, and we look forward to the day they officially become a part of the Village of Pinehurst. Pinehurst and Pinewild got where they are today together, not separately. In January of next year, twenty years nearly to the day the Village notified representatives of Pinewild of its intent to consider its annexation, the Village Council will consider a Resolution of Intent to annex Pinewild Country Club of Pinehurst.

Village Employees Earn P.R.I.D.E. Awards

The Village of Pinehurst has a recognition program called P.R.I.D.E. Awards (Pinehurst Recognizes Its Dedicated Employees) to honor those employees who go above and beyond their normal scope of work. This program is sponsored by the Employee Recognition Committee, which is represented by an employee(s) from each Village office. Since initiating this program, the committee has awarded a total of 60 P.R.I.D.E. Awards! These employees were nominated by either their co-workers or by the general public.

Following are the employees currently employed by the Village of Pinehurst who have recently received a PRIDE Award(s):

Andy Byrd - Fleet Maintenance- when a fellow employee's personal vehicle broke down, Andy assessed the problem, told the employee what was wrong with the vehicle, and told the employee where to go to get the vehicle fixed

Rick Tufts - Fire Department - was nominated for his work in the design and research on the Fire Department's new brush truck.

Carrie Powers - Police Department two awards- one for assisting a resident in removing a bat from his home and one for the time she dedicated to the Special Olympics fundraisers

Jerry Jeffries - Police Department for his patience and courteous manner in responding to residents during the recent e-coli scare. If you are interested in learning about this program or know someone with the Village of Pinehurst that you feel should receive a P.R.I.D.E. Award, please contact Anna Hardy at 295-5021. Nomination forms may be obtained at any Village office.

Roundabout Update

The Village has been working for some time now with our partners at the Pinehurst Resorts and the North Carolina Department of Transportation (NCDOT) to facilitate installation of a roundabout at the NC-2/Carolina Vista intersection. NCDOT staff has now completed the initial design plans and have submitted the plans for permitting to various State Agencies.

The roundabout project is being coordinated with the proposed NC-2/NC-5 improvements to the intersection at the railway overpass. These two projects will provide improvements that will help traffic flow and safety, and will also help maintain a reasonable flow of traffic for many years to come. Currently, the Village plans to advertise for bids late this year, pending approval by the various regulatory review agencies, with construction beginning in spring 2007. The Construction schedule will be coordinated with the Resort to help ensure minimal disruption to the peak tourist times.

Fire Department Award

For the third year in a row, the Pinehurst Fire Department has received the Life Safety Achievement Award from the Residential Fire Safety Institute. To be eligible for this award, no citizen of Pinehurst lost his or her life as a result of fire in 2005. This is an award the department is very proud to receive.

The receipt of this award every year is one of the goals of the Pinehurst Fire Department. Firemen focus their time, energy and resources on fire prevention, emphasizing that fire safety does not just happen; it takes planning, effort and practice. One life is too many to lose!

2007 Recycling Schedule

WEST	EAST
January	January
	3
10	17
24	31
February	February
7	14
21	28
March	March
7	14
21	28
April	April
4	11
18	25
May	Мау
2	9
16	23
30	
June	June
	6
13	20
27	
July	July
	4-closed
11	18
25	
August	August
	1
8	15
22	29
September	September
5	12
19	26
October	October
3	10
17	24
31	
November	November
	7
14	21
28	
December	December
	5
12	19
26	

J. C.	Village Of Pinehurst Christmas Tree Lighting Friday, December 1st ACTIVITIES	PRSRT STD U.S. POSTAGE PAID PINEHURST, NC PINEHURST, NC PERMIT NO. 66 , NC 28374
3:30- 5:30 p.m.	CHILDREN'S MUSICAL PROGRAM	
3:30 p.m.	Burney the Clown	sta
4:00-5:30 p.m.	Santa at the BB&T Garden Room (refreshments provided) Hayrides start at 1 st Bank	t Postal] Pinehurst,
5:30- 6:30 p.m.	Tree Lighting Program	Pinehurst vC 28374
6:30 p.m.	Lighting of the Tree	Village of Pinehu 395 Magnolia Road Pinehurst, NC 28374

Four-legged Moms Take Advantage of "Nap Time" Too



Having a better understanding of the wildlife indigenous to the Sandhills can provide a safer environment for both people and animals. For example, many people are under the misconception that a nocturnal animal out during the day is sick. This is simply not true. Birthing season for many mammals, including nocturnal animals, begins in early spring and runs through the summer, and even into late fall. This includes the fox and raccoon. During this time, it is not uncommon to see these animals out during the daylight hours. It is too dangerous for them to leave their young at night while the babies are awake, for, as we all know, babies make noise and, in the animal world, noise is likely to attract predators. Therefore, Mom slips out during the day to forage for food, while her babies nap.

Calling authorities for no other reason than the fact that a nocturnal animal is out during the day could result in a perfectly healthy animal being killed. If it is a mother, this dooms her young as well, for without Mom to feed and protect them, these babies will die of starvation, exposure, or attack by predators. Observe the animal; if it appears healthy and acts normal, then most likely it is healthy and normal. Authorities should only be called if an animal is acting strangely. For

example, a sick animal might seem disoriented, stagger when walking, or display aggressive behavior. Never attempt to approach a wild animal. Keep in mind that even if it is healthy, it is still wild and not used to physical human contact. Given an option, a healthy fox or raccoon will run from humans. However, if an animal feels cornered, it could bite.

The next time you observe a nocturnal animal out during the daylight hours, do not assume that it is sick. It could be a mom foraging for food for herself and her young, or it could be that the animal is simply not finding enough to eat during its nightly foraging expeditions. Remember that wildlife habitats are incessantly shrinking due to human usage of the land, making it difficult for the animals to find enough food for themselves and their young. However, many animals are amazingly adaptable when it comes to survival, even if it means sharing space with us strange-looking humans and trading much preferred darkness for daylight.