

Neighborhood Advisory Committee  
Monday, February 15, 2016  
Council Conference Room  
3:00 p.m.



## MINUTES

### Committee Members in Attendance:

Tom Cruce – *Clarendon Gardens*  
Maureen Quinn - *Pinehurst No. 7*  
Tom Campbell- *Monticello*  
Christy Eibel – *Lake Pinehurst*

Kay Wildt (alt)- *Doral Woods*  
Tony Elms – *Donald Ross*  
Mallory Hickey – *Old Town*

### Committee Members Absent:

Heather Doolittle- *Pinehurst Manor*  
Leighton Smith- *Pinewild*  
David Ward – *Pinehurst Trace*  
Bill Keith- *Village Acres*  
Beverly Braunshiedel – *Midland CC*  
Tom Reedy- *Lake Pinehurst (alternate)*  
Bernard Higgins – *Doral Woods*

Bill Keith - *Village Acres*  
Bill Hauser – *Pinehurst #7*  
Jim Vigilis – *Pinehurst #6*  
Jan Kane - *CCNC*  
Paula Womack - *Taylorhurst*  
Melissa Swarbrick – *Civic Group*

### I. Call to Order by Mayor Nancy Fiorillo.

Mayor Nancy Fiorillo called the meeting to order for the Neighborhood Advisory Committee.

Also in attendance were Council members John Cashion and John Bouldry, Village Manager, Jeff Sanborn, and Chief of Police Earl Phipps.

### II. Review minutes from January 11, 2016.

Approved by the committee.

### III. Practical Ways to Avoid Being a Victim of a Crime- *Police Chief Earl Phipps*

Chief Earl Phipps was introduced and he passed around “Safe and Secure” booklets which provides tips on ways to protect your identity, finances, home, and family. Chief Phipps informed the group that for four years in a row we are the safest community in North Carolina with many thanks to the Police Department, Citizen’s Patrol, and Community Watch. We are currently 15% safer than we were in 2014. Part 1 crimes (murders, assaults, etc) are down and Part 2 (frauds, drugs, etc) are down 24%. Pinehurst has had a 6% increase in arrests and 42% of our crimes are solved (which is good). Most thefts are larcenies from vehicles at the hospital though there has been a recent flurry of break-ins in Village Acres with thieves stealing visible items from cars parked in driveways. Year to date, the Village is trending 60% better than last year at this time.

The biggest crimes our community needs help with are identity theft and fraud. Chief Phipps provided some examples of fraud that the Village is experiencing: Calls from IRS agents (who aren’t); certified checks that are sent in the mail (that aren’t real but give scammers access to bank account information); and the Jury Duty scam where a scammer asks for the person’s social security number and date of birth to verify their service (and they use the info to open bank accounts and credit cards).

The Chief emphasized to be careful over the phone and to never give information out. He also explained how easy it for scammers to make it look like their call is coming from a legitimate organization but don’t be fooled.

**Neighborhood Advisory Committee**  
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Additionally, every credit application you receive in the mail should be shredded, preferably with a confetti shredder. Garbage is public property so thieves will go through looking for information to steal your identity.

Chief Phipps indicated one of the scariest scams going around is someone calling who pretends to be from Microsoft, for example, and tells you to type in a code into your computer. If you do, this person can get access to your computer and all of your personal information but will also “blank out” your computer. Then they hold your “files” for ransom and request payment to get your computer restored. Chief Phipps said to NEVER pay the ransom.

A few other tips were offered:

- Use code words for your security questions (not real info like mother’s maiden name)
- Never click on suspicious emails as they can release virus’ into your computer
- Wrap credit cards in tin foil, or use protective pouches (like ones provided by AAA) to keep the contents of your wallet safe.

Chief Phipps mentioned the Anti-theft Dots program and that people are signing up to protect their belongings. He also noted that drugs are in Pinehurst and if you notice suspicious activity in your neighborhood such as excessive car traffic to a particular house, please call the police.

The discussion wound up with John Bouldry praising the Police Department for their support and service to the community. Maureen Quinn, representing #7, asked if Chief Phipps could come and speak at their HOA meeting.

**IV. Other Business- Neighborhood Reports**

- Tom Campbell - Monticello: 66+ people were at the public meeting that was held last week to discuss the traffic issues on Monticello. 33 people spoke. Some people felt just getting their mail was dangerous because of the speeders. Some people were afraid to allow their children to play in the front yard. There was some “doubt” as to the statistics the Village presented. “Safety” seemed to be the big issue. The neighborhood really appreciated the postcards that were sent out to the neighborhood about the public meeting and feel it was a good reason why attendance was so good. Tom has gotten neighbors from various streets to sign a petition to get stop signs put in. Some in the neighborhood would like to see rumble strips put in. Jeff Sanborn indicated that is not a good idea because of the noise. Tom also asked what could be done about the potholes at Blake Boulevard and Highway 5.
- Kay Wildt (alt)- Doral Woods: Gave great praise for CODE RED. Also mentioned that trash pick-up services have really improved and they do a great job. She had a question about Blair Court and wondered if the vegetation in the cul-de-sac was going to be removed and paved over. Jeff Sanborn indicated that if it hasn’t been done already, then it will not be done. She also indicated that the re-paving that was done for the US Open in 2014 has caused numerous run-off problems since. She will provide a list of addresses to Bert Higgins (the regular NAC representative) and Bert can address the issue with the Village. Kay also inquired as to when the paving will be completed in Doral Woods. Jeff Sanborn explained about the pavement condition ratings and how that ranks when streets are up for re-paving. Approximately 5 miles of roads are newly paved every year. The Powell Bill funds about half the cost and the Village funds the other half (about \$800,000 in total each year).

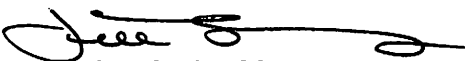
**Neighborhood Advisory Committee**  
**Monday, February 15, 2016**  
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- Tom Cruce – Clarendon Gardens: Expressed appreciation for the good work done on the streets during the recent storm. A tree had fallen over the road and Streets and Grounds were out within 2 hours and fixed the problem. Some neighbors have asked about people blowing off the streets and asked if it could be done more frequently, however Village staff do not blow off the streets. Also, Tom indicated there were tree roots that were coming into the street and he was informed to call Ralph Bowen to get that onto the schedule.
- Maureen Quinn – Pinehurst #7: Did not have a lot to report. They have been putting in tree barriers between trees and streets to make the roots grow away from the street. It wasn't that expensive (only about \$12,000) to do half the trees and it will save them a lot in the long run in street repair (since they maintain their own streets). Bartlett Tree Service has been doing this project. Everything else is good.
- Tony Elms – Donald Ross: All is well. Kudos to Jeff Batton for having a conversation with Duke Power about VOP plans and taking the initiative to write to get them to write to the Donald Ross area to explain what they were intending to do in our area so we could inform the members of the association of their plans.
- Mallory Hickey – Old Town: Everything is status quo. It is very dark at night on Culdee, McCaskill, and Dundee and would like to get street lighting. There is also a problem with drainage on Shaw Road between Culdee and Graham.
- Christy Eibel – Lake Pinehurst: Expressed that the Village did a great job clearing the roads during the storm. Indicated that the run-off boxes around 520 Lake Forest SE is filled with leaves. With the recent awareness of the "drug house" in their neighborhood, she asked what they could look for. It was addressed that everyone should be alert and if anyone sees excessive traffic or odd people then call the police.

Other Business: Tom Campbell used to get a copy of the code enforcement violations (by infraction and by neighborhood). Thinks it would be helpful for NAC to have. Jill Lazusky said she would get with Angel Smith to get that for the next meeting. Someone mentioned that they would like to get a list of who to call for certain situations. Jill Lazusky reported that staff is currently working on creating a reference card and will see if we can have it ready by the next meeting.

The next meeting for the NAC will be held on March 21, 2016 at 3:00 p.m.

**V. Adjournment by Mayor Nancy Fiorillo at approximately 4:30 p.m.**

  
Respectively submitted by:  
Jill Lazusky