



Postal Patron
Pinehurst, NC 28370

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PINEHURST, NC
PERMIT NO. 88

NOVEMBER 2014 • VOLUME: 27 - ISSUE: IV



History, Charm, and Southern Hospitality

Holiday Closings

November 27-28 Thanksgiving
December 24-25 Christmas Holiday
January 1 New Year's Day
January 19 Martin Luther King Jr. Day

The 2014 solid waste pickup schedules are posted on the Village website for all properties East of Highway 5 and properties West of Highway 5. These schedules also reflect weeks the Village has a makeup collection date due to an observed holiday. From the website, select the Residents tab and "Solid Waste Pickup Schedule" to view more information.

Special Thanks & Congratulations to Andy Wilkison

The Village of Pinehurst extends a special thank you to Andy Wilkison for his 26 years of service as the Village Manager. Andy's leadership as Manager has made a lasting impression on his peers, Council Members, Village staff, and the community. The Village wishes him the best during this next chapter of retirement.

New Businesses in the Village Center

The Village of Pinehurst would like to welcome the following new businesses to the Village:

King & Hollyfield Design
77 Cherokee Road

Cooper & Bailey's
105 Cherokee Road

Get Connected

The Village of Pinehurst offers several ways to stay informed using technology. Stay connected with the latest happenings and news at the Village of Pinehurst by signing up to receive the monthly e-news. Visit www.vopnc.org and find the sign-up link on the right sidebar. Download the free Village of Pinehurst mobile app available for all iPhone and Droid phones to keep important Village information at your fingertips. Don't forget to register your telephone number with the Village's CodeRED Emergency Notification System - an ultra high-speed telephone communication service for emergency notifications. A link is provided on the Village website or you may call 910-295-1900 and one of our Customer Service Representatives will make sure your telephone number gets registered. Lastly, stay connected by following the Village of Pinehurst on Facebook, Twitter, and Instagram.

Welcome the New Village Manager, Jeff Sanborn



Jeffrey M. Sanborn

The Village of Pinehurst and the Village Council are pleased to announce that Jeffrey M. Sanborn has been selected to be the new Village Manager.

Jeff Sanborn, age 48, is currently an Army Colonel, serving as the Garrison Commander at Fort Bragg, NC. He and his family have enjoyed serving at Fort Bragg for a total of 16 years during his Army career. He began his military service by enlisting in November, 1984.

Jeff is a graduate of the United States Military Academy, and has earned several advanced degrees including a Masters in Strategic Studies from the United States Army War College, a Masters of Business Administration and a Masters of Industrial and Operations Engineering from the University of Michigan.

Jeff's previous military duties include service as a lieutenant in the 82nd Airborne Division, and as a captain in Korea and at Form Drum. His more recent service has included a ten year span from 2001 to 2011 in the 82nd Airborne Division at Fort Bragg. During that experience, he served in Operation Enduring Freedom, in Operation Iraqi Freedom, and again in Operation Enduring Freedom. He also commanded 2nd Battalion, 319th Airborne Field Artillery Regiment including service during Operation Unified Response in Haiti. Prior to assuming command of Fort Bragg's Garrison, Jeff Sanborn served as Inspector General for the 82nd Airborne Division.

Jeff Sanborn's awards include the Bronze Star Medal, the Joint Meritorious Service Medal, the Meritorious Service Medal, and numerous others. His badges and other decorations include the Ranger Tab, the Combat Action Badge, Master Parachutist Badge, the Pathfinder Badge, and the Air Assault Badge.

Jeff is married to the former Kimberly L. Griffin from Warrensburg, New York. They have two children, Kate and Nathaniel. Jeff will become a Pinehurst resident and assume duties of Village Manager no later than July 1, 2015. Jeff will be the fourth Village Manager for the Village since it became a municipality in July, 1980. 🌿

Christmas Tree Lighting - December 5th

Ring in the holiday season with the 19th Annual Christmas Tree Lighting Celebration on Friday, December 5th from 5:00pm-7:30pm. This free community event will be held at Tufts Memorial Park in the heart of the Village. This event is sure to put everyone who attends in the Christmas spirit.

Festivities will begin at 5:00pm with hay rides, cookie and ornament decorating, and photo opportunities with Jolly Old Saint Nick. Evening highlights will include performances by The Army Ground Forces Brass Quintet and scenes from the Nutcracker presented by Terpsichore Dance Studio. The Lighting of the Tree

will take place at 6:30pm with more performances and activity to follow. Food and beverages will be available to purchase and hot chocolate, cider and cookies will be provided courtesy of Pinehurst Resort. Don't miss out on this Pinehurst tradition! For more information, contact the Special Events Coordinator at 910-295-8656 or ahunt@vopnc.org. 🌿



"One and Done" New Solid Waste Collection Takes Effect in February 2015

VILLAGE OF PINEHURST



Beginning February 2, 2015, the Village will implement a new solid waste pickup schedule that will help keep your neighborhood neat six days a week! Under the new solid waste collection schedule, named "One and Done," all three solid waste types - trash, recycling, and yard debris - will be collected on the same day of the week in your neighborhood.

In addition, households that currently utilize yard debris pickup will be issued a cart specifically for yard debris collection, rather than having to bag it.

Beginning in February, once per week, residents should place all three carts curbside for pickup and you are done! By fully automating the solid waste collection process, waste in your neighborhood will only be curbside one day per week instead of three days or more.



Full automation of all solid waste collection will also mean that approximately 6,000 work hours per year can be reallocated to maintenance of streets and right of ways, making our neighborhoods more beautiful. Be on the lookout for more information coming soon, including the solid waste collection schedule for your neighborhood. 🌿

Village of Pinehurst

395 MAGNOLIA ROAD
910.295.1900
BUSINESS HOURS: 8:30 AM - 5:00 PM
WWW.VOPNC.ORG
TWITTER: @VOPNC
WWW.FACEBOOK.COM/VOPNC
LAUREN CRAIG: LCRAIG@VOPNC.ORG

Upcoming Events:

December 5: Christmas Tree Lighting in Tufts Memorial Park/Village Center
December 13: Izzy Palooza IV Fundraiser at the Fair Barn
February 20: The Harness Track's Centennial Celebration at the Fair Barn
March 1: "For the Love of Coffee" at the Fair Barn
March 6-8: Moore County Home Builders Association Spring Home & Garden Show at the Fair Barn
March 14: St. Patrick's Day Parade in the Village Center
March 28: Arts in the Arboretum (Palustris Festival)

Fiscal Year 2014 Annual Performance Report



Village-wide FY 2014 Composite Score: 7.51

On October 28th, Assistant Village Manager Natalie Dean presented the Fiscal Year (FY) 2014 Annual Performance Report to the Village Council. This report included the comprehensive

results of performance, utilizing the Balanced Scorecard (BSC) model, and an update on which strategic initiatives were completed, in progress, or not completed in FY 2014.

The Village Council adopted the BSC model as a means to align activities and resources with organization goals and improve decision-making. This framework helps to balance strategic focus among four key BSC perspective areas: 1) Customer, 2) Internal, 3) Employee, and 4) Financial.

The FY 2014 Annual Performance Report includes the comprehensive results of performance for the Village Council's

eighteen Strategic Objectives included on the BSC. Each scorecard component is scored using red, yellow, and green indicators based on established goals and red flag thresholds. Multiple measures of performance are scored on a scale of 0-10 and then a composite score is calculated. Overall, the Village-wide composite score for FY 2014 was 7.51.

The full FY 2014 Annual Performance Report can be found at www.vopnc.org/government/performance-information.

Balanced Scorecard Perspective	FY 2014 Composite Score
Customer	7.87
Internal	8.83
Employee	7.60
Financial	6.47
Village-wide Composite	7.51

Shop Local and Receive Free Gift Wrapping



Remember to support the businesses in the Village of Pinehurst by shopping local this holiday season. The Village boasts many unique shops, boutiques, and restaurants for men and women of all ages. Stop in to see your favorite merchants for the perfect gift for that someone special. After your local purchases, be sure to bring your receipts to the George P. Lane Welcome Center located in the Theatre Building to receive complimentary gift wrapping. Volunteers will be wrapping gifts between 11:00am-3:00pm each Saturday before Christmas starting on November 29. Thank you for supporting the local businesses this holiday season and throughout the year.

Street Lighting Conversion

The Pinehurst Village Council has a stated objective to protect the environment. One way to accomplish this goal is by conserving energy with the existing street lights. The Village Council has approved a plan by which Duke Energy will convert existing street lights from current sodium vapor and other types of lights to high efficiency LED lights. The conversion, which considerably reduces the amount of energy used by the lights, will cost the Village about \$2,350 initially, but will result in annual savings of over \$3,200. The conversion project is scheduled to be completed during the 3rd and 4th quarter of FY 2015.

Solid Waste Carts Storage Reminder

The Village of Pinehurst would like to remind all residents of the appropriate location to store solid waste carts between scheduled pickups. The Pinehurst Municipal Code states that trash and recycling receptacles shall be stored either within a completely enclosed substantial structure such as a house, garage, shed or be stored behind the principal structure's building lines extended for all sides of the structure that directly face a street and be no more than five feet from the principal structure itself. Carts must be removed from the curbside by residents and stored in the appropriate location by the end of the day of pickup.

CORNER

Coming Soon Downtown The Given Outpost



The Given Memorial Library is working hard to transform the old post office into a second location for Library services and programs.

The location, which will be called The Given Outpost, will be home to the Given Book Shop, which sells recycled reading and offers a coffee shop, managed by Mark Elliott and his team. The Given Outpost will host

select evening classes offered by the Sandhills Community College, and other exciting offerings. It will be certainly be another great reason to gather in the Village Center.

Conservation Commission Songbird Nest Boxes For Sale

Are you still searching for the perfect holiday gift? The Pinehurst Conservation Commission's Greenway Wildlife Habitat Committee is selling beautiful songbird nest boxes that make great gifts for friends and family members. These wood nest boxes are designed especially for bluebirds, chickadees, nuthatches and Carolina wrens. Three box designs are available: the cypress box with slanted or peaked roof (\$15) will attract each of the songbird types. The pine box with slanted roof (\$10) has a smaller entrance hole and will

Village Council Meeting Dates

December 9, 2014
 January 13, 2015
 January 27, 2015
 February 10, 2015
 February 24, 2015
 March 10, 2015
 March 24, 2015

All Regular Meetings are held at 4:30 pm in Assembly Hall at Village Hall, 395 Magnolia Road, Pinehurst, NC 28374. These meetings are open to the public to attend. All Council meeting agenda packets are posted in advance on the Village website for the public.

Welcome New Village Employees

Nicole Benbow, Program Coordinator, Parks and Recreation

Timothy Person, Solid Waste Equipment Operator, Public Services

Christian Umland, IT Systems Specialist, IT

Recycling Reminder

Thank you to Village residents who recycle paper, plastic, glass, and cans each week. Your recycling efforts help save the Village of Pinehurst money with each trip to the landfill. By making the choice to recycle, the Village eliminates the amount of waste thrown in the landfill, decreasing the landfill fees, and it helps save the environment. Visit the Public Services Department page on the Village's website to learn about other recycling efforts such as where to take batteries, tires, light bulbs and even cooking oil. Contact the Public Services Department at 910-295-5021 to request a recycling cart if you do not already use one. Recycle today; it's great for the economy and the environment.

Village Council Adopts New PDO

After several years under evaluation, the new Pinehurst Development Ordinance (PDO) was adopted by the Village Council effective October 8, 2014. The new PDO document can be found on the Village of Pinehurst website (www.vopnc.org) under the Document Library category of Codes, Plans, and Manuals. Any questions regarding the new development ordinance should be directed to the Planning and Inspections Department at 910-295-1900.

