

## Do You Know?

### Upcoming Holidays

Martin Luther King Day  
Monday, January 18, 2010  
Easter Friday  
April 2, 2010

Village offices will be closed, and there will be no trash pick-up on this holiday.

### Pinehurst Garden Club Plant Sale – April 24th

Saturday, April 24, 2010  
10:00 a.m. – 3:00 p.m.  
Pinehurst Village  
Sand Parking Lot

The Pinehurst Garden Club will once again have beautiful geraniums, impatiens, vinca, and begonias available for pre-order prior to the annual plant sale. A variety of other plants will also be available the day of the sale. All proceeds will benefit scholarships and local beautification projects.

For more information, please call 255-0720 or 215-8719.

## Inside

Fair Barn Events	page 2
Comprehensive Long-Range Plan Update	page 2
Employee of the Year	page 3
Cole Named New Fire Chief	page 3
Phase 3b Automated Trash Collection Map	page 4-5
Conservation Corner	page 6
Solid Waste Holiday Schedule	page 6
Results Based Management Report	page 7
Christmas Tree Collection	page 7
Welcome Center Planned	page 8
Village Seeking Volunteers	page 8

## Nancy Roy Fiorillo and Doug Lapins Join the Village Council

In November 2009, Nancy Roy Fiorillo and Douglas A. Lapins were elected to the Pinehurst Village Council.



Nancy Roy Fiorillo

Ms. Fiorillo has been a resident of Pinehurst for 12 years and recently retired in 2005 from a 21-year career in North Carolina State and Local Government.

Ms. Fiorillo holds a Bachelors Degree in Social Welfare and a Masters Degree in Public Administration from NC State University. Fiorillo taught as an adjunct professor in the Political Science Department at Methodist University from 1995 – 1997, and earned the National Certification in Planning (AICP) in 1999.

During her career, Ms. Fiorillo held positions as Emergency Medical Services Planner with the Mid-Carolina Council of Governments, Community Planner for the NC Department of Commerce, Planning Director for Moore County as well as Director of Planning and Inspections for Cumberland County.

Since her retirement, Ms. Fiorillo has served on the Board of Directors of the Pinehurst Civic Group, was a member of the Small Area “A” Planning Committee and chaired the Moore County Planning Board.

Mr. Lapins moved to Pinehurst from Denver, Colorado in 1997 after a career in the sugar

and corn-processing industries. Prior to his current term, Mr. Lapins served on the Village Council from 2001-2007.

Mr. Lapins is a graduate of the University of Arizona with a Bachelor of Science degree in Mechanical Engineering. After graduation, he joined the Spreckels Sugar Company of San Francisco, California where he worked in various manufacturing positions, ultimately becoming Vice President-Operations and, later, Executive Vice President.

In 1985 he joined The Western Sugar Company in Denver, Colorado as President and CEO. With the same parent company, he was later named President and CEO of A.E. Staley Manufacturing Co., a corn-processing company located in Decatur, IL. Mr. Lapins has also worked as a consultant, participated in numerous volunteer activities, and served as a board member for local non-profits. He also served as a volunteer management consultant overseas to companies in Romania, Ukraine, Moldova, and Peru.

Mr. Lapins’ prior municipal experience includes service as a Town Councilman in Dimmitt, Texas and as a member of the Transportation Commission in Walnut Creek, California.



Doug Lapins

## Blood Drive to be Held at Village Hall on February 26th



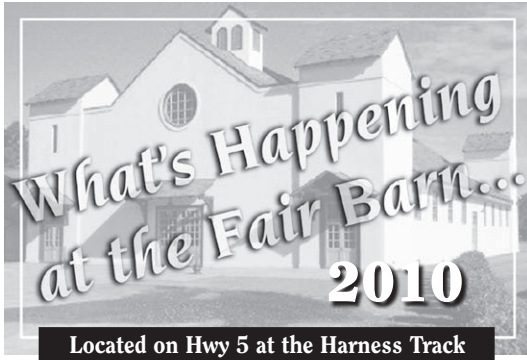
**American Red Cross**

The Village of Pinehurst will be sponsoring a blood drive on Friday, February 26th from 7:30 am to 11:30 am. American Red Cross representatives will be on-site at the Assembly Hall, located at 395 Magnolia Road, to accept your blood donation.

In the United States, someone needs blood

every two seconds and 38,000 blood donations are needed each day. Your donation alone could save the lives of three people. Won't you consider being a volunteer donor?

Please contact Village Hall at 295-1900 to schedule your appointment today. Don't forget you must wait at least 8 weeks between donations, so plan ahead to be eligible to donate on February 26th.



**The O'Neal School Fundraiser**

Benefits The O'Neal School  
February 6, 2010 6:00 pm – 10:00 pm  
Call 910-692-6920 ext. 104

**Kiwanis of the Sandhills Casino Night**

Benefits the Kiwanis of the Sandhills  
February 13, 2010

**Pinehurst Elementary Fundraiser**

Benefits Pinehurst Elementary School  
March 6, 2010

**Pinehurst Police Department Fashion Show**

Benefits the Special Olympics  
March 13, 2010

**Arts Council – Sandhills Fair**

March 25 – 28, 2010

**FirstHealth Pregnancy Fair**

April 22, 2010

**Sandhills Children's Center Wine Tasting**

Benefits the Sandhills Children's Center  
April 30, 2010  
Call 910-692-3323

**Pinehurst Police Department Big Band**

Benefits the Special Olympics  
May 28, 2010

**FirstHealth Blue Jean Ball**

Benefits the FirstHealth Cancer CARE Fund  
June 5, 2010 6:30 pm – 11:00 pm  
Call 910-695-7510

**Pinehurst Police Shag**

Benefits the Special Olympics  
June 11, 2010

**Village of Pinehurst 4th of July Celebration**

July 4, 2010 5:00 pm  
Call 910-295-0166

## Comprehensive Long-Range Plan Update

Based on community input from a November public meeting and a telephone survey of Pinehurst residents, the Long-Range Plan Steering Committee is in the process of preparing a first draft of the Plan for review and discussion. At this time, it is anticipated that the Steering Committee will review and refine the Plan in the next few months before scheduling another public information meeting. Following that, the Plan will be forwarded to the Village Council for adoption.

Some of the major findings from public input include:

- 99% of residents report the overall quality of life in Pinehurst to be good or very good (telephone survey).
- Almost 2/3 of residents (65%) support doing more to invigorate the Village Center (telephone survey).
- Residents support the idea of incremental expansion of the Village Center (a building at a time) along an organizing spine (public meeting).
- About 2/3 of residents (68%) support doing more to extend the greenway trail system throughout the community for pedestrians and bicycles (telephone survey).
- Many people support the idea of installing more streetlights in Pinehurst (public meeting and telephone survey).

Based on community input, the Plan is organized around four major themes:

1. Preserve - things we need to preserve and protect (such as natural resources and open space),
2. Enhance - things we should try to enhance (such as community character and quality of life),
3. Guide - how to address and guide future changes (such as the Village Center and overall growth), and
4. Support - what we need in order to support the kind of community we want to be (such as water supply, roadway capacity, and community facilities).

Booklets summarizing discussion topics are available at the Given Memorial Library, at Village Hall, and on the Village website ([www.villageofpinehurst.org](http://www.villageofpinehurst.org)) under Village Government – Updating the 2003 Plan.

All meetings of the Steering Committee are open to the public, and Pinehurst residents are invited to attend. The next meeting of the Steering Committee is scheduled for January 13th from 1:00 pm to 3:00 pm in the Assembly Hall on 395 Magnolia Road.



## Pinehurst Employee of the Year Announced



Barbara Thompson

The Employee Recognition Committee once again hosted the annual employee holiday celebration on Friday December 18th at the Fair Barn. During the celebration, nominees **for the Village of Pinehurst** Employee of the Year were announced. This year, there were nine employees nominated for the prestigious award. A committee consisting of the Village Manager, and two Council members reviewed

all nominations that were submitted and selected the winner. Andy Wilkison introduced the eight nominees before introducing the 2009 Employee of the Year, Barbara Thompson of the Engineering and Information Technology Departments.

Barbara has worked for several departments in the Village since 2007. She began her career at the Village in the Staffing Pool working as needed for various departments and was hired full-time to support Administration, Engineering, Finance and Information Technology.

Earlier this year, Barbara became dedicated support for the Engineering and Information Technology departments. She schedules Engineering inspections, posts public notifications and assists contractors with bids and contracts. Barbara is the primary contact for posting information to the Village website and for assisting other departments with technical difficulties during meetings. She was also an integral part of the successful cell phone policy implementation and conversion of carriers.

Barbara is always willing to lend a helping hand to others and always has a smile on her face. She rarely complains even when frustration levels are high. She is patient, kind and gracious when working with Village employees, visitors, customers and vendors.

Barbara is a well-respected employee of the Village and certainly is a deserving winner of the 2009 Employee of the Year Award. Congratulations Barbara!

### 2009 Employee of the Year Nominees

Richard Abramowski	Tina Sheppard
Gary Thomas	Patricia Birge
Kenneth Hall	Natalie Dean
Joe Whitlock	Jason Whitaker

## Carlton Cole is Named Pinehurst's New Fire Chief

The Village would like to extend a warm welcome to Carlton Cole who joined the Village on November 30, 2009 as our new Fire Chief. Carlton brings over 10 years of experience in local government and 17 years of experience in emergency services. He holds a Master of Public Administration from UNC-Pembroke and several certifications in emergency services.



Carlton Cole

He most recently served as Director of Public Safety for Moore County Government where he was responsible for Emergency Management, Emergency Communications, Emergency Medical Services, the Fire Marshal's Office and Transportation Services for the entire county.

Carlton also worked with the Eastwood Volunteer Fire Department from 1992-2009. He served there as Fire Chief for two years, and he served on the Board of Directors for nine years.

Join us as we welcome Carlton to the Village and the Fire Department!

## Phase 3B of Automated Trash Collection Scheduled



The Village will roll out the next phase of the Village's automated arm collection of household trash in late March. This will mark the completion of phase three of a total of four phases that were originally planned for automated arm implementation. Automated collection of household trash involves the use of an automated arm or tipster to empty a Village-issued cart into the truck in order to more safely and efficiently collect household garbage.

The sections that will see automated arm collection coming in March 2010 will be Pinehurst Trace, Fairwoods on Seven, Clarendon Gardens, and the neighborhood around Donald Ross Drive. (See map)

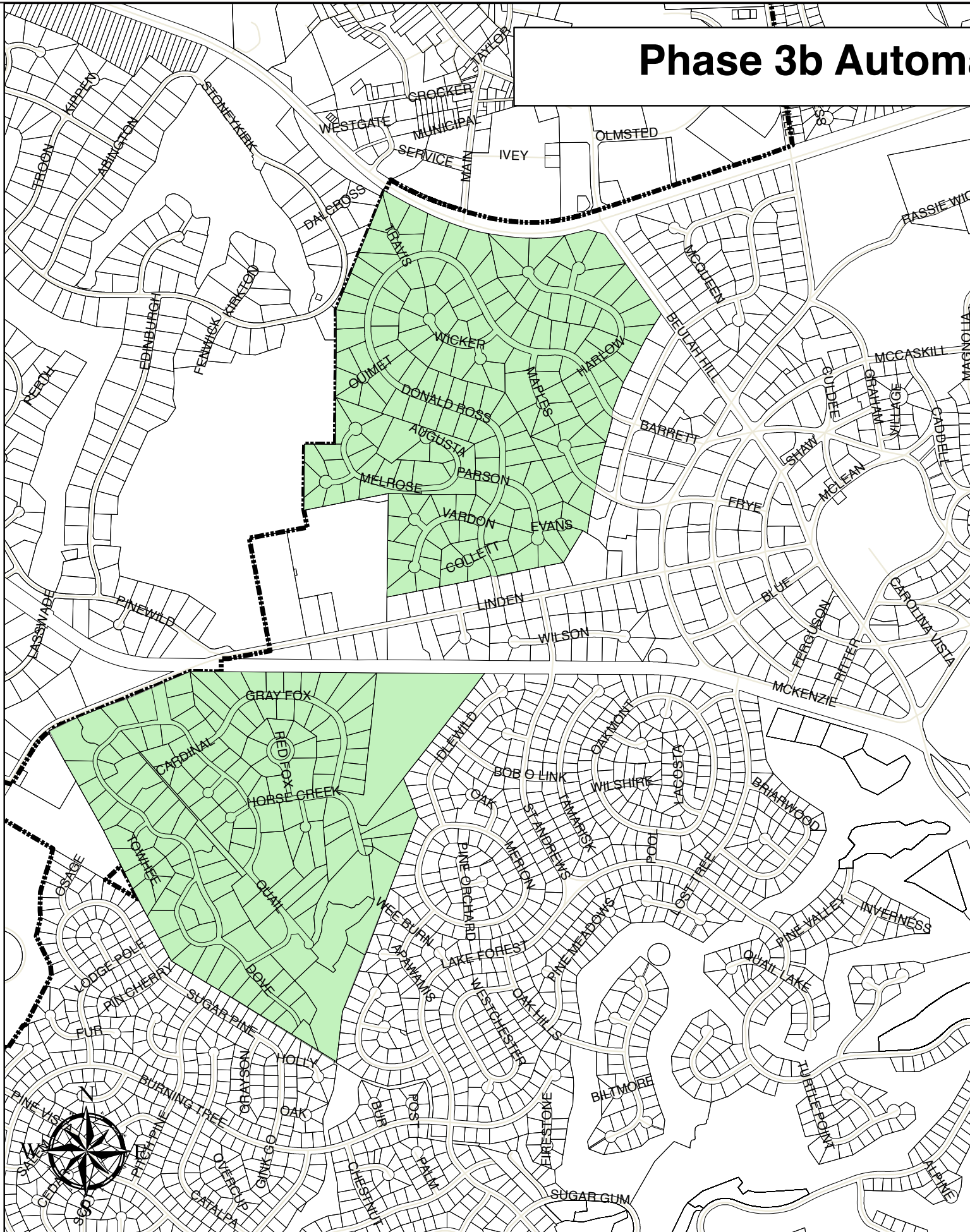
Automated collection will begin for the Pinehurst Trace and Fairwoods on Seven neighborhoods on Monday, March 29, 2010 and will begin on Tuesday, March 30, 2010 for Clarendon Gardens and the areas along Donald Ross Drive.

A public information meeting will be held on **Monday, March 8th at 10 am** at the Village Hall to present all the information about automated collection and to answer any questions. Starting around March 1st, residents in these areas may notice small paint marks in front of their residence indicating a preferred placement location for the cart. Residents will receive their trash cart the week of March 22nd.

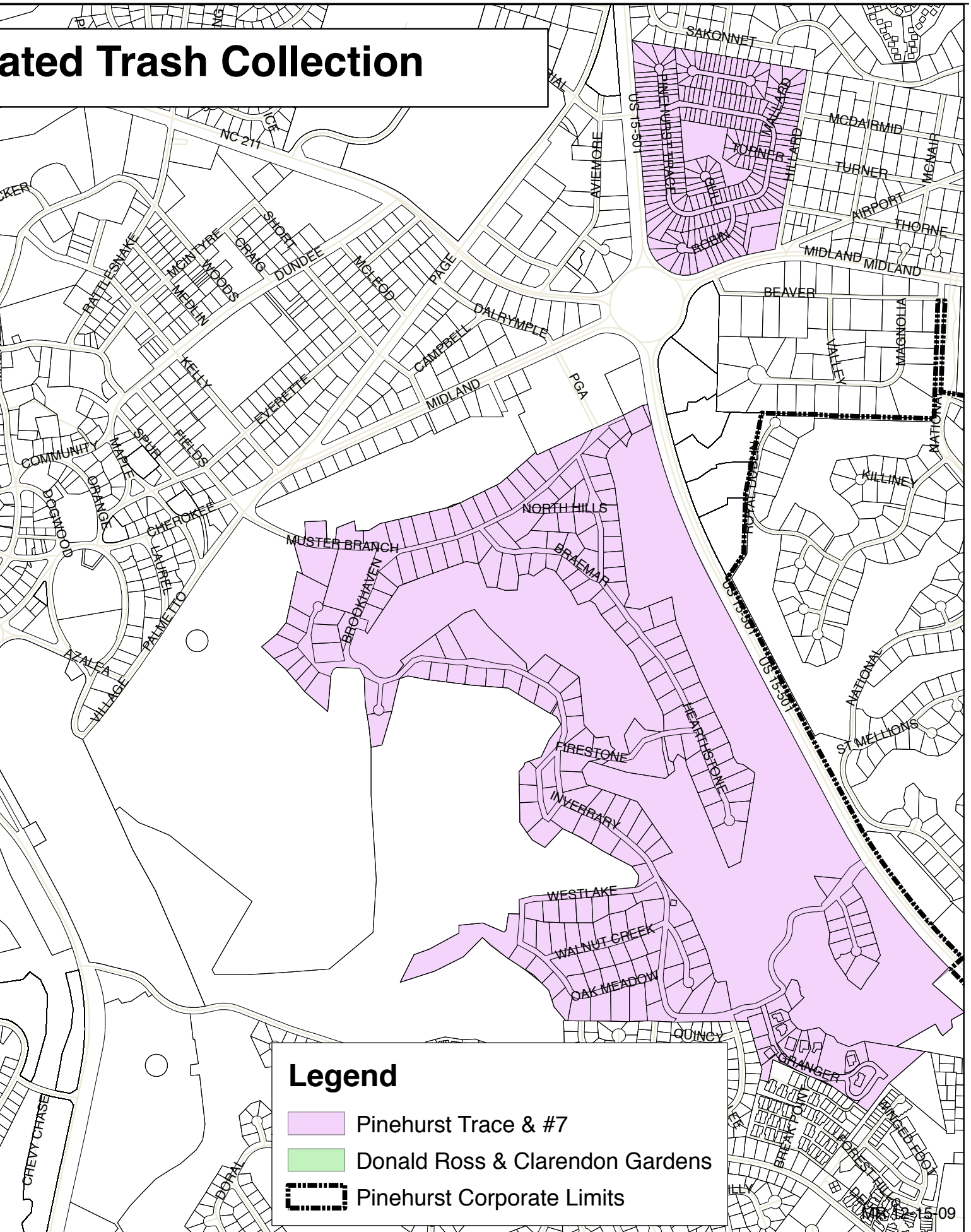
Residents affected by the change will receive a notice from the Village the end of February about these dates and implementation plans.

For any questions, please contact the Public Services Department at 295-5021.

# Phase 3b Autom



# ated Trash Collection



## CONSERVATION CORNER

### Limit Irrigation During the Winter Months



It is not unusual for most grasses that are grown in the Sandhills to be able to significantly reduce and even curtail irrigation water during the winter months through February. Warm season grasses such as Bermuda, Centipede, and Zoysia reduce growth or go dormant during this period and normally do not need irrigation supplements. Tall fescue and Bermuda (overseeded with ryegrass) may need only minimal irrigation in extended periods of no rainfall coupled with low humidity and wind. So do your turfgrass and your wallet a favor and shut off the irrigation system throughout the winter months except for what may be needed in extended periods of no rainfall.

2009 has been a relatively dry year for rainfall in the Sandhills even though the spacing of rains has been beneficial. Depending on location, we have received between 29 and 33 inches of rainfall through October. Our annual average rainfall is 48 inches, with around 60 inches in 2008. Please do what you can to conserve water and turn off irrigation systems if they are not needed.



Village of Pinehurst  
Parks & Recreation

### Parks & Recreation Master Plan Update

The Parks and Recreation Department is in the process of finalizing a Comprehensive Master Plan to guide the department for the next 20 years. McGill Associates and the department hosted a series of public input meetings from October – December, 2009 seeking input from the community regarding existing and future needs of the community.

A community survey was developed for the Parks and Recreation Master Plan and was made available to residents via the community workshops, Village website, and emails to residents and program participants. A total of 225 surveys were received. Participants were asked to complete one survey per household which represented a total of 713 people. The surveys were further divided into those that were returned by Village residents (512) and non-residents (201).

Respondents were asked to select 10 facilities that could be further developed in the Village. Jogging/Walking trails received the highest response followed by Bicycle Trails, a Community Center, Preservation of Open Space/Natural Areas, Picnic Areas, Outdoor Swimming Pool, Fitness Facility and an Outdoor Performance Area.

As part of the Master Plan process, input was also sought on a Site Specific Plan for Cannon Park through the surveys and public input meetings. Participants were asked to choose one amenity from a list of potential amenities they desired to be developed for Cannon Park. The selection that received the highest number of votes was the development of a Community Center. This was followed by an Outdoor Performance Area and an Outdoor Pool with special recreation features such as a splash pad or spray grounds.

Once the Master Plan recommendations have been completed, staff and the consultants from McGill will likely present the plan to Council in February for approval.

### 2010 Solid Waste Holiday Collection Schedules Now Available

The Village of Pinehurst observes a number of holidays throughout the year that affect solid waste collection services. The next observed holiday is Monday, January 18, 2010 in honor of Dr. Martin Luther King, Jr.'s birthday.

The Village's policy for household trash and recycling collection services that are missed due to holidays is to have a make-up collection on Wednesday of the same week. In keeping with this policy, household trash collection missed on Monday, January 18th due to the holiday will be collected on Wednesday, January 20th. This change will not affect the yard debris collection schedule, which will remain on Wednesday, January 20th.

To view and download a copy of the Holiday Collection Schedule for the 2010 calendar year, please visit the Public Services' page under Departments in the Village Government section of the Village's website at [www.villageofpinehurst.org](http://www.villageofpinehurst.org). You may also stop by the Village Hall at 395 Magnolia Road or the Public Services Office at 700 McCaskill Road to pick up a schedule. There are separate collection schedules for homes east of Hwy 5 and for homes west of Hwy 5, so be sure to get the right schedule based on your home's location.

Questions may be directed to the Village's Public Service Office 295-5021.

# Council Hears Results Based Management Report

On December 15th, the Village Council received a report on the operating results of those programs/departments participating in the Village's Results Based Management initiative. Currently five (5) programs are participating, with two additional programs joining in fiscal year 2010. Programs included in the report were:

1. Recycling,
2. Fire Prevention,
3. Building Inspections,
4. Police Crime Control, and
5. Police Traffic Enforcement.

Each year, since the inception of the program in fiscal year 2007, one or two additional programs have been added. As a result, the length of program participation ranges from one to three years.

The Results Based Management program was implemented by Senior Management primarily to aid in making more informed decisions about the provision of services to Pinehurst residents. Each participating program defines their mission, goals, objectives, and performance measures. These are reviewed and modified if necessary on an annual basis.

Results Based Management at the Village of Pinehurst

is a simply a tool to foster an environment where managers are continuously striving to improve performance and service levels.

More information about the Village's Results Based Management Program and results for fiscal year 2009 can be found under News and Events at the Village's website, [www.villageofpinehurst.org](http://www.villageofpinehurst.org).



## Clean Up After Your Pet

This is a friendly reminder that when you have your pet off your property on a leash and he makes a "contribution" to public land or private land, it is the pet owner's responsibility to clean up the mess. Carrying a small plastic bag with you when you walk makes this necessary chore less offensive. Turn the bag inside out. Place your hand in the bag, collect the "deposit," turn the bag right side out again, then zip or tie the bag. You now have the "contribution" in a bag that you can take home and add to your trash.



Consistently walking with a small bag in your pocket and using it will make your neighbors happy and will make each neighborhood in Pinehurst a better place to live.

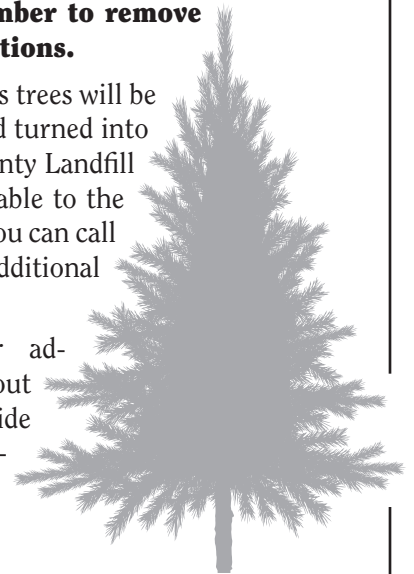
## Christmas Tree Collection

The Village of Pinehurst will collect Christmas trees curbside on a weekly basis starting the week of December 28, 2009 and continuing through February 19, 2010.

Please place your Christmas tree curbside no later than 7 a.m. and **remember to remove all lights and decorations.**

Collected Christmas trees will be taken to the landfill and turned into mulch. The Moore County Landfill makes the mulch available to the public free of charge. You can call them at 295-4202 for additional information.

For questions or additional information about Christmas tree curbside collection, please contact Pinehurst Public Services at 295-5021.



# Welcome Center Planned



The Village of Pinehurst is pleased to announce the upcoming opening of a "Welcome Center" on March 1, 2010. The Welcome Center will be located in the original part of the Sandhills Woman's Exchange log cabin.

Mayor Lane and the Village Council believe this revitalization of the Sandhills Woman's Exchange will be a key to promoting, enhancing, and attracting guests and visitors, to our area.

We need the support of committed volunteers and donations to ensure the Welcome Center's success. Please consider making a donation to this worthy effort. Checks can be made payable to the "Village of Pinehurst", with a memo note that it is for the Welcome Center. The Village of Pinehurst mailing address is 395 Magnolia Road, Pinehurst, NC 28374.

If you are interested in volunteering as a host in the soon to be opened Welcome Center, please contact Gwendy Hutchinson at 910-295-2581 ext. 238 or email at [ghutchinson@villageofpinehurst.org](mailto:ghutchinson@villageofpinehurst.org).

PSRT STD  
U.S. POSTAGE  
PAID  
PINEHURST, NC  
PERMIT NO. 66

Village of Pinehurst  
395 Magnolia Road  
Pinehurst, NC 28374

Postal Patron  
Pinehurst, NC 28374

## Village Seeking Volunteers for its Various Boards

The Village has several volunteer boards that oversee development and the preservation of natural resources in Pinehurst. These boards are always looking for good help. If you are interested in volunteering, please visit the Village Government/Boards and Commissions section of the Village's website to get additional information. The various volunteer opportunities include the following:

- The **Board of Adjustment** considers requests for variances and appeals of administrative decisions or interpretations of the Pinehurst Development Ordinance.
- The **Community Appearance Commission** reviews and makes recommendations regarding all plans for single family building permits. The Commission also performs final inspections on all sites to see that development is carried out as indicated during the initial meetings.



- The **Conservation Commission** promotes and coordinates the acquisition, preservation and enhancement of the Village's unique natural resources and includes several subcommittees.

- The **Historic Preservation Commission** reviews and either approves or rejects plans for new construction and remodeling in the Local Historic District.

- The **Planning and Zoning Board** studies all aspects of physical development in the Village, and either takes action on requests for development, or makes recommendations to the Village Council on development issues.

Applications for board appointments can be found under the Community Resources section of the Village's website at [www.villageofpinehurst.org](http://www.villageofpinehurst.org).