

NC STATE UNIVERSITY
AGENDA

2013 Strategic Planning Retreat – Police Department Training Room

December 4, 2012

8:30 a.m. – 4:30 p.m.

December 5, 2012

8:30 a.m. – 12:00 p.m.

<p>Day One 8:30 a.m. – 9:00 a.m.</p>	<p>Introduction</p> <ul style="list-style-type: none"> ▪ Welcome ▪ Ground Rules ▪ Goals ▪ Process & Model Introduction 	<p>Deb, All</p>
<p>9:00 a.m. – 10:00 a.m.</p>	<p>Environmental Scan</p> <ul style="list-style-type: none"> ▪ Present & discuss key data 	<p>Deb, Natalie, John, Angie</p>
<p>10:00 a.m. – 11:00 a.m.</p>	<p>SWOT Analysis</p> <ul style="list-style-type: none"> ▪ Discover & agree on strengths, weaknesses, opportunities, and threats 	<p>Deb, All</p>
<p>11:00 a.m. – 12:00 p.m.</p>	<p>Re-Affirm MVV & Core Competencies</p> <ul style="list-style-type: none"> ▪ Agree on Mission and Vision ▪ Cross-map Values to customer focus; empowered employees; continuous improvement; & leadership ▪ Review & modify core competencies 	<p>Deb, All</p>
<p>12:30 p.m. – 1:30 p.m.</p>	<p>Strategic Advantages & Strategic Challenges</p> <ul style="list-style-type: none"> ▪ Define & determine SA & SC ▪ Agree on key stakeholders & partners 	<p>Deb, All</p>
<p>1:30 p.m. – 4:30 p.m.</p>	<p>Strategic Objectives</p> <ul style="list-style-type: none"> ▪ Present the framework for strategic objectives, measures & linkages to key results ▪ Create strategic objectives & identify key outcomes ▪ Designate short vs. long term objectives ▪ Identify needed core competencies ▪ Prioritize objectives ▪ Identify opportunities for innovation 	<p>Deb, Natalie, All</p>

Day Two 8:30 a.m. – 10:00 a.m.	Strategic Objectives (Continued) <ul style="list-style-type: none"> ▪ Present the framework for strategic objectives, measures & linkages to key results ▪ Create strategic objectives & identify key outcomes ▪ Designate short vs. long term objectives ▪ Identify needed core competencies ▪ Prioritize objectives ▪ Identify opportunities for innovation 	Deb, Natalie, All
10:00 a.m. – 11:00 a.m.	Balanced Scorecard <ul style="list-style-type: none"> ▪ Overview of the organizational scorecard cascade system ▪ Present the four perspectives ▪ Link & align strategic objectives to the needs, requirements, & expectations of the customers 	Deb, Natalie, Becky, All
11:30 a.m. – 12:00 a.m.	Wrap-up Next Steps	Deb, All

*Times are approximate and include breaks.

Additional Instructions:

Please complete the pre-work page and bring it with you to the meeting.