

NC STATE UNIVERSITY

Agenda

**Thursday, May 3, 2012 – Police Dept Training Room
9:00 am- 2:00 pm**

DESIRED OUTCOME (S): Set and/or validate the Village of Pinehurst mission, vision, and values.

WHAT	HOW	Time
Start-ups <ul style="list-style-type: none"> • Desired Outcomes • Agenda • Ground Rules 	Review Discuss Clarify Questions and answers	10'
Relationship of Mission, Vision, and Values to the Criteria for Performance Excellence.	<ol style="list-style-type: none"> 1. Baldrige Criteria for Performance Excellence Framework: All of Item 1.1 focuses on the responsibilities of senior leaders to establish the right culture in an organization. Item 1.1 outlines the actions a senior leader must model if they want the other layers of the organization to perform effectively. The leaders must also ensure that these actions will be adopted throughout the organization. 2. Baldrige Core Values 3. Blueprint Introduction 4. System Integration 5. Workforce Focus 6. Performance Indicators Team exercise to apply learning.	30'
Vision Statement: defining the future community	<ol style="list-style-type: none"> 1. Current VOP Vision 2. Effective vision statement indicators. 3. Team Activity 4. Report Out. Add group input. 5. Light voting. 6. Check for agreement. 	45'
Mission Statement: defining actions to realize the vision	<ol style="list-style-type: none"> 1. Current VOP Mission 2. Effective mission statement indicators. 3. Team Activity 4. Report Out. Add group input. 5. Light voting. 6. Check for agreement. 	45'
Values Statement: defining behaviors modeled to the community	<ol style="list-style-type: none"> 1. Translate the beliefs and values into behaviors and practices. 2. Administer the characteristics & values surveys. Discuss. 3. Team Activity 4. Report Out. Add group input. 5. Light voting. 6. Check for agreement. 	45'
Application & Measurement	<ol style="list-style-type: none"> 1. Translate the beliefs and values into behaviors and practices (Interacting with People, Legacy). Teamwork. Report out. Add Group Input. 2. Identify key measures for well-developed goals & objectives. 3. Administer the goal-setting quotient inventory. Discuss. 4. Teamwork. Report out. Add Group input. 5. Pollyanna Principles 	45'