



2024 Village of Pinehurst Community Survey GIS Maps

Presented to the Village of Pinehurst,
North Carolina

October 2024



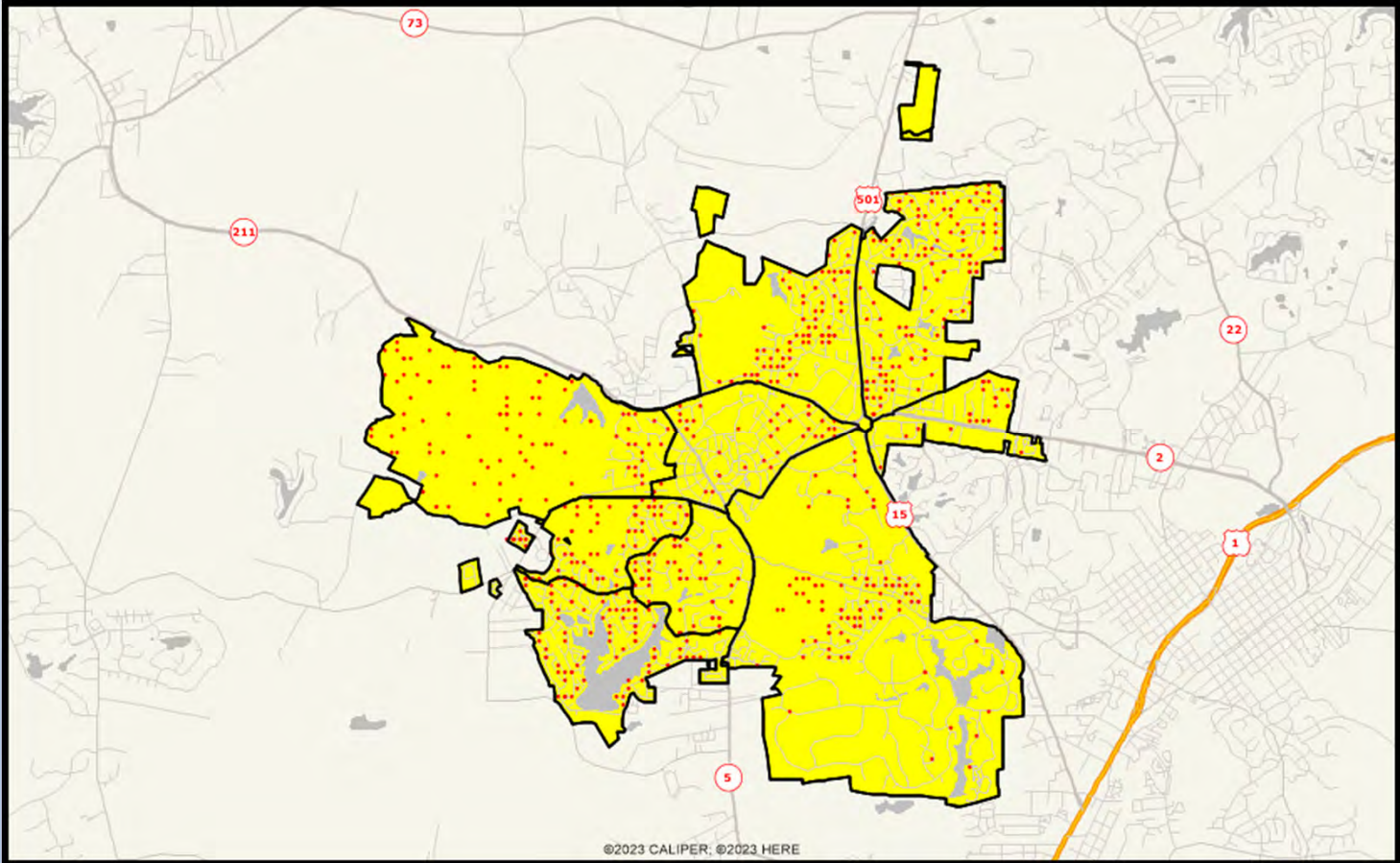
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

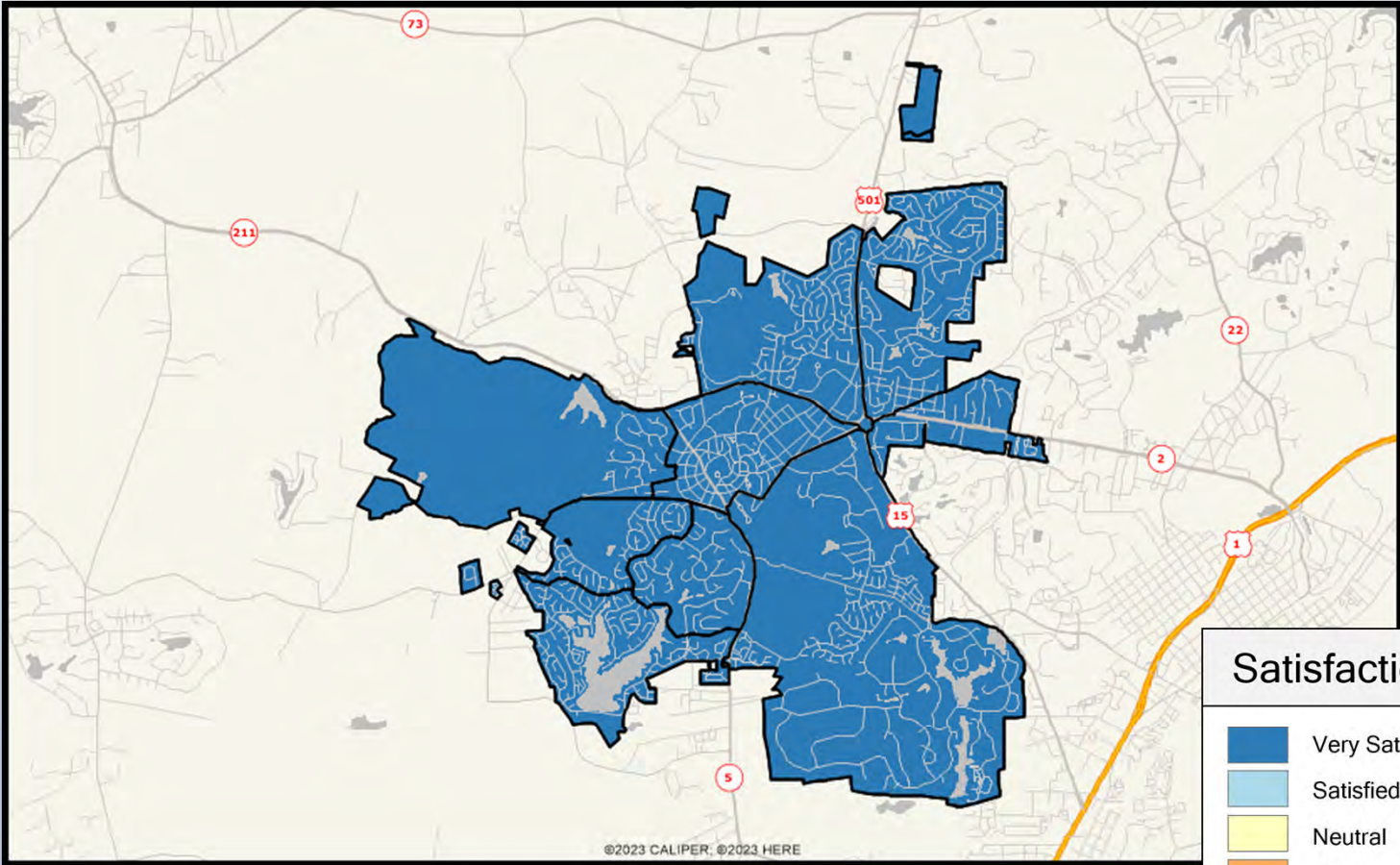
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents (Boundaries by Census Block Group)



Q1-01. Police services

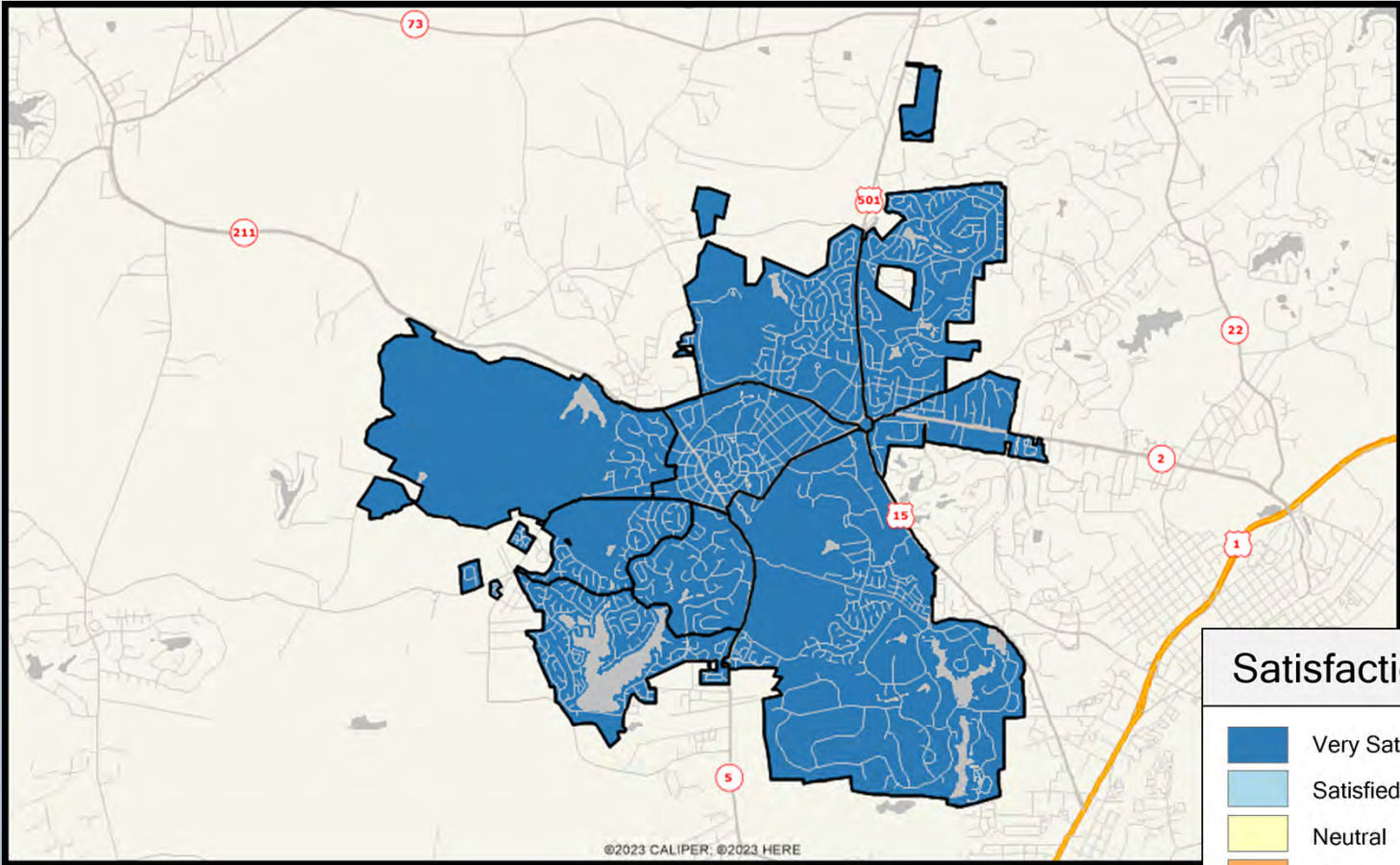


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-02. Fire services

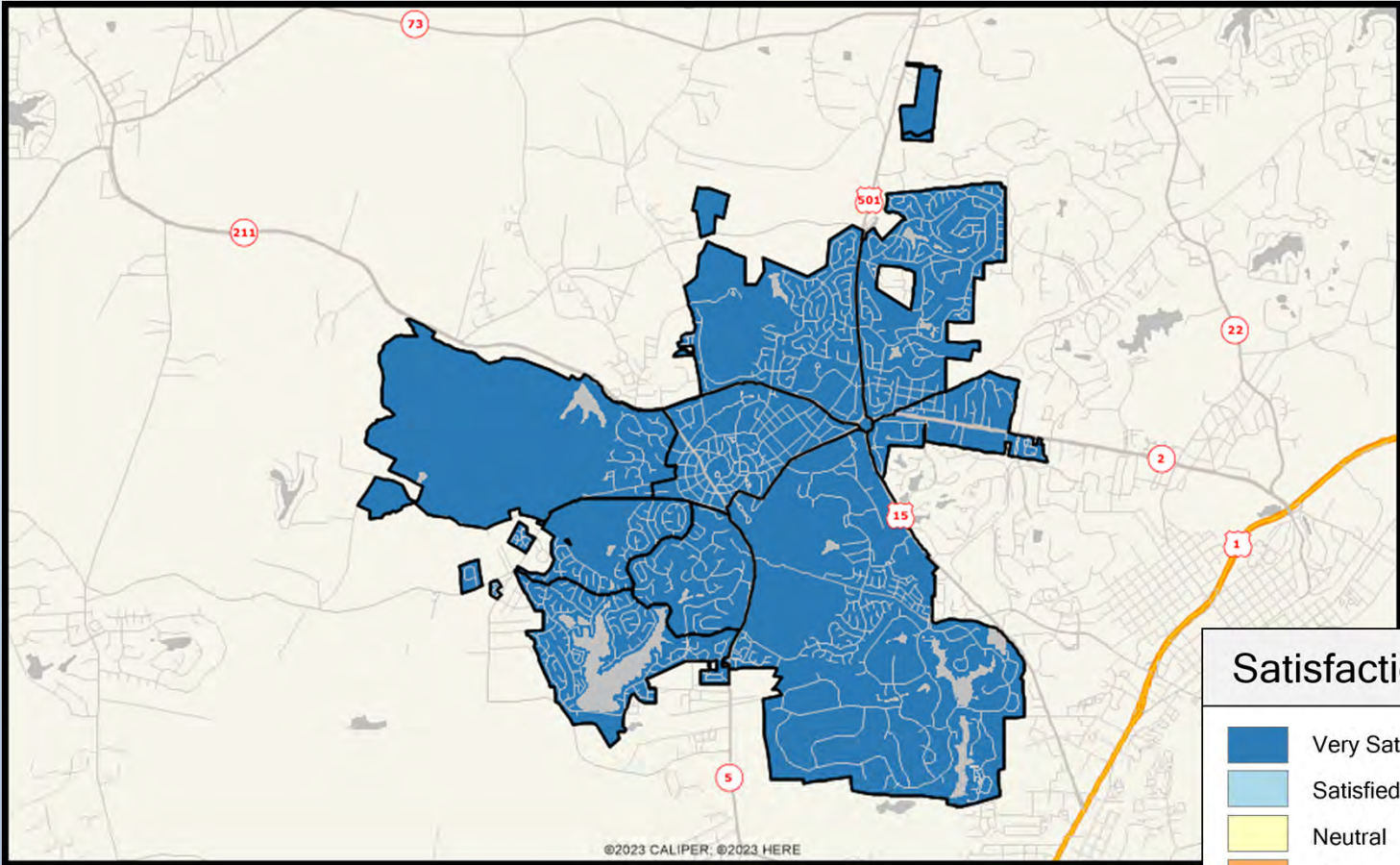


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-03. Parks and recreation programs

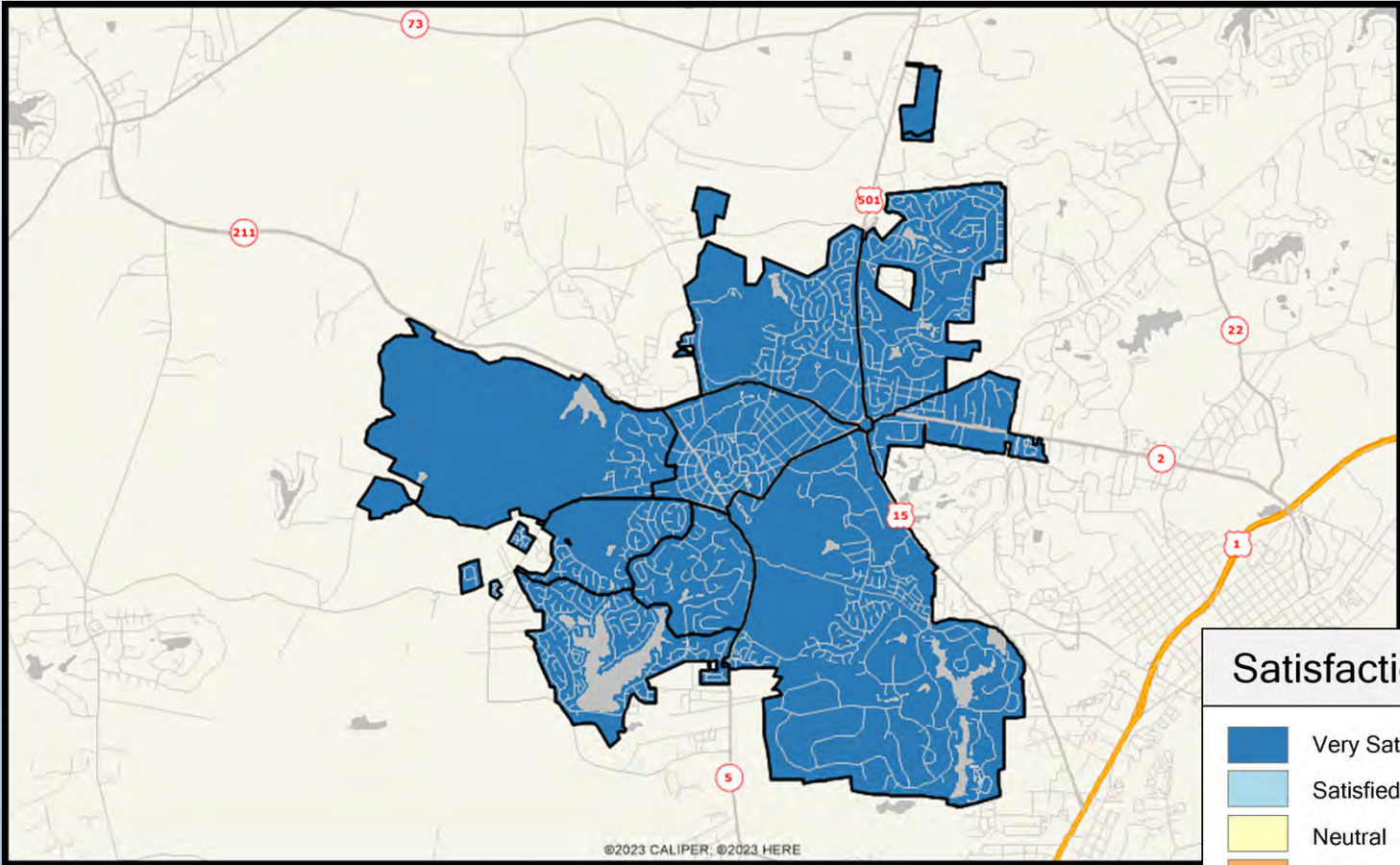


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-04. Parks and recreation facilities

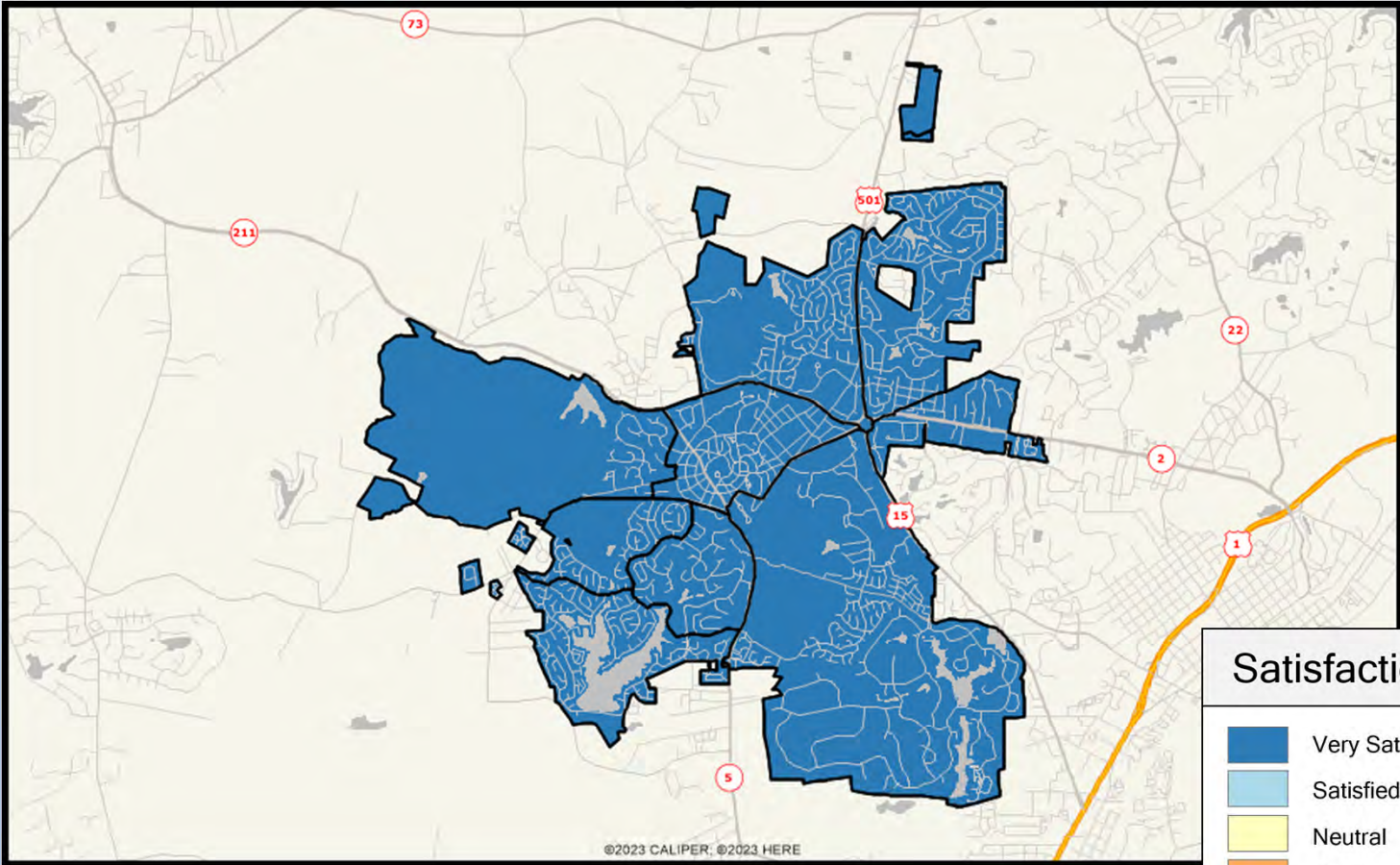


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-05. Solid waste services

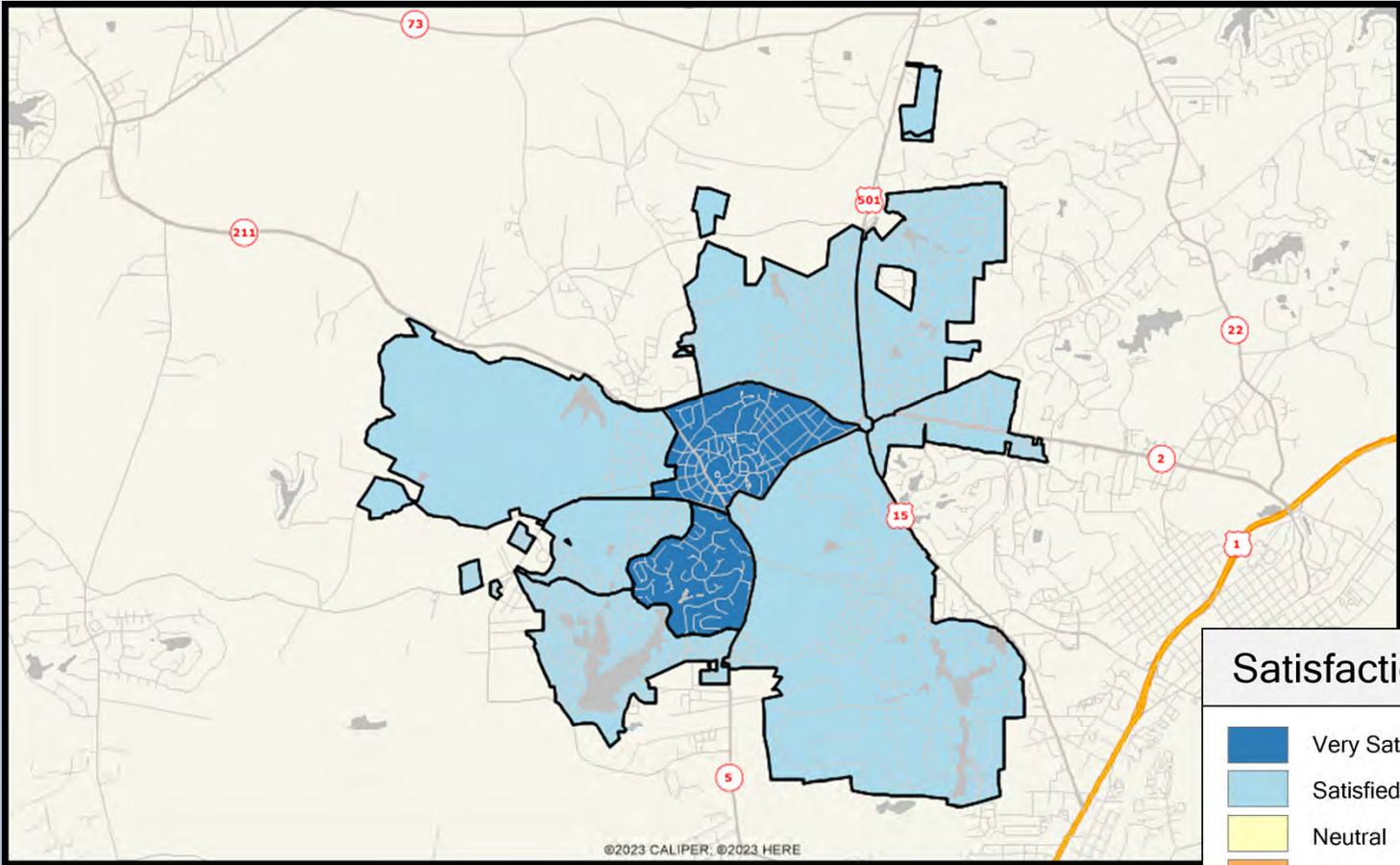


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



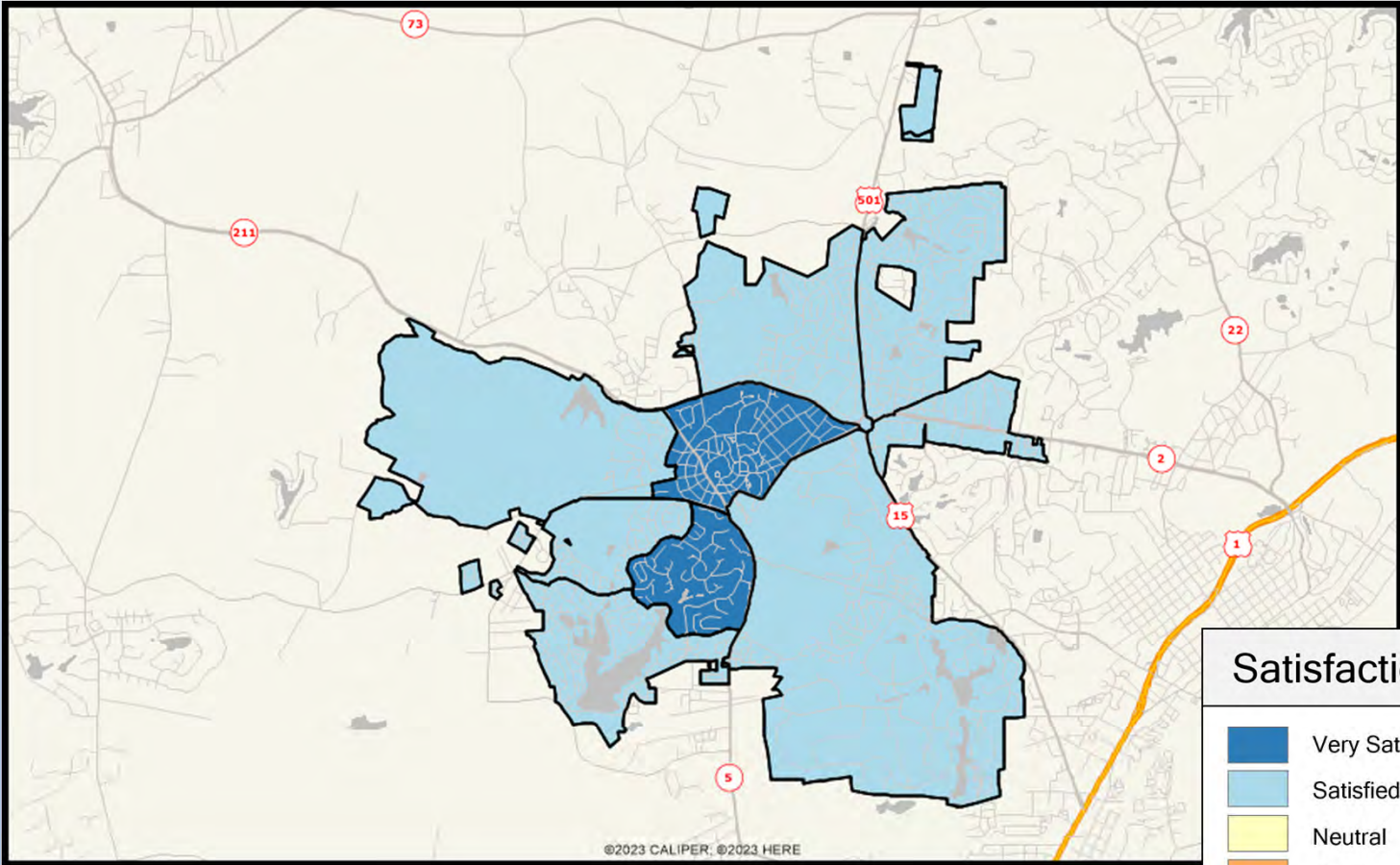
Q1-06. Street and right-of-way maintenance



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-07. Library and archives services

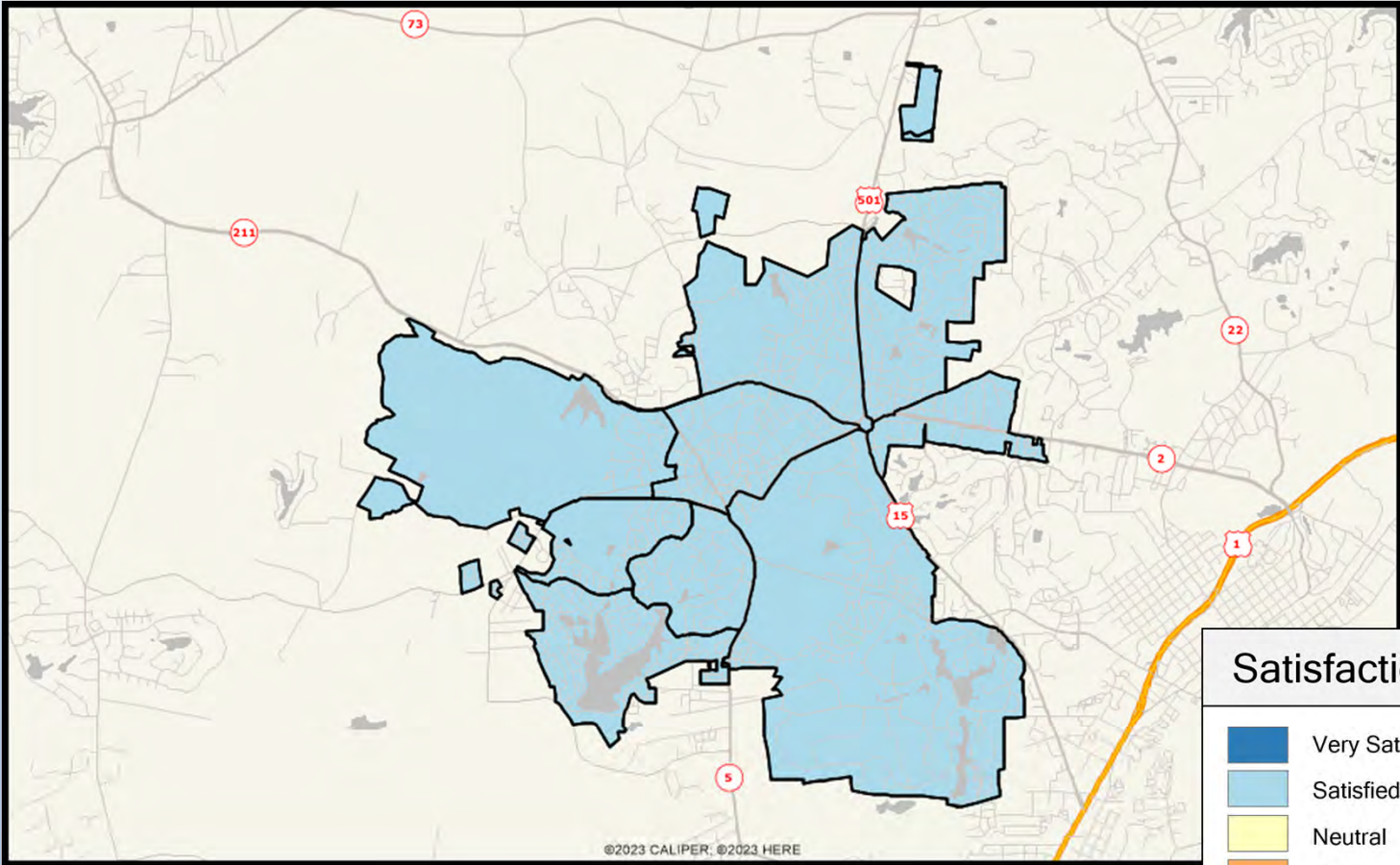


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

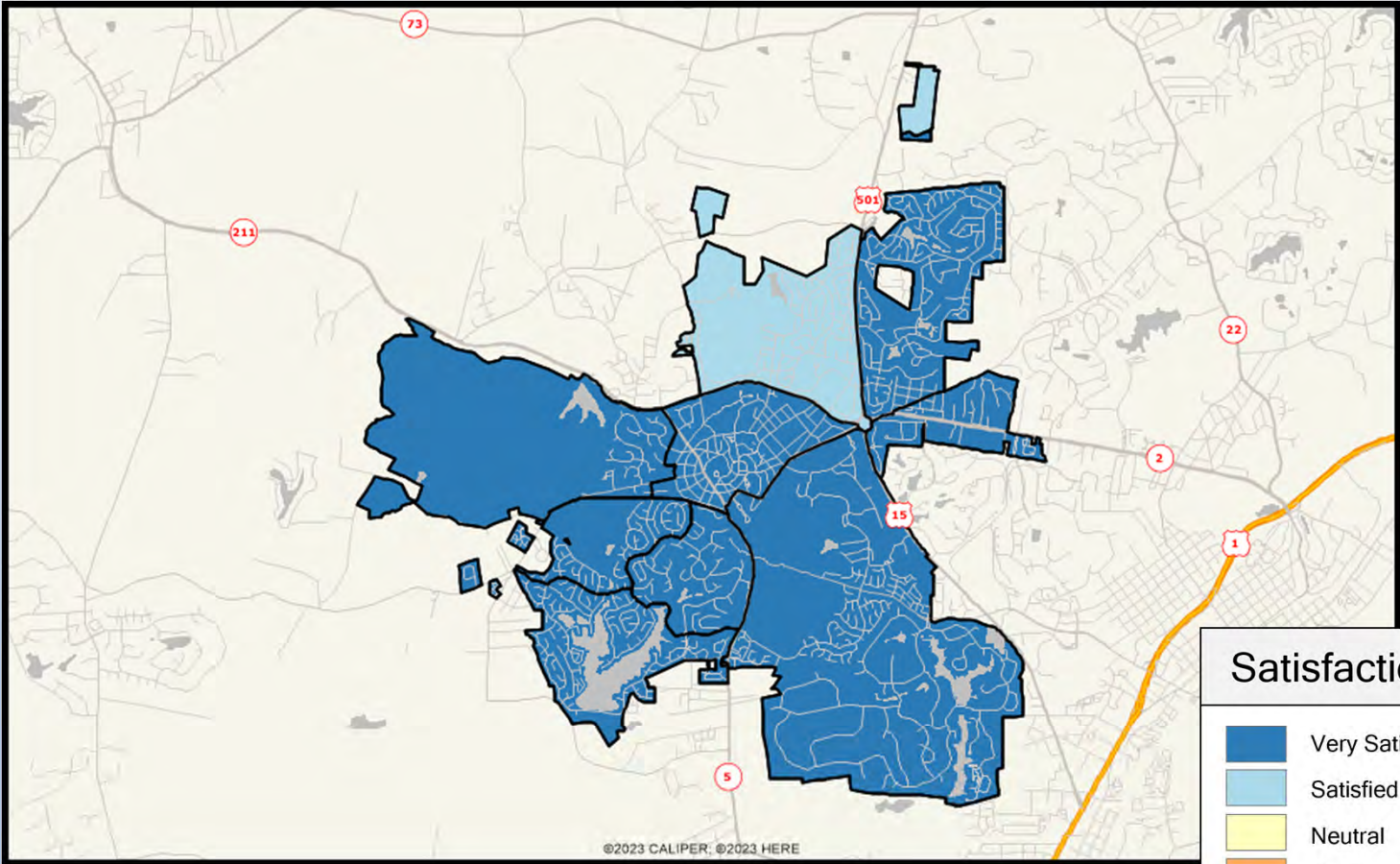
Q1-08. Enforcement of Village codes and ordinances



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-09. Customer service provided by Village employees

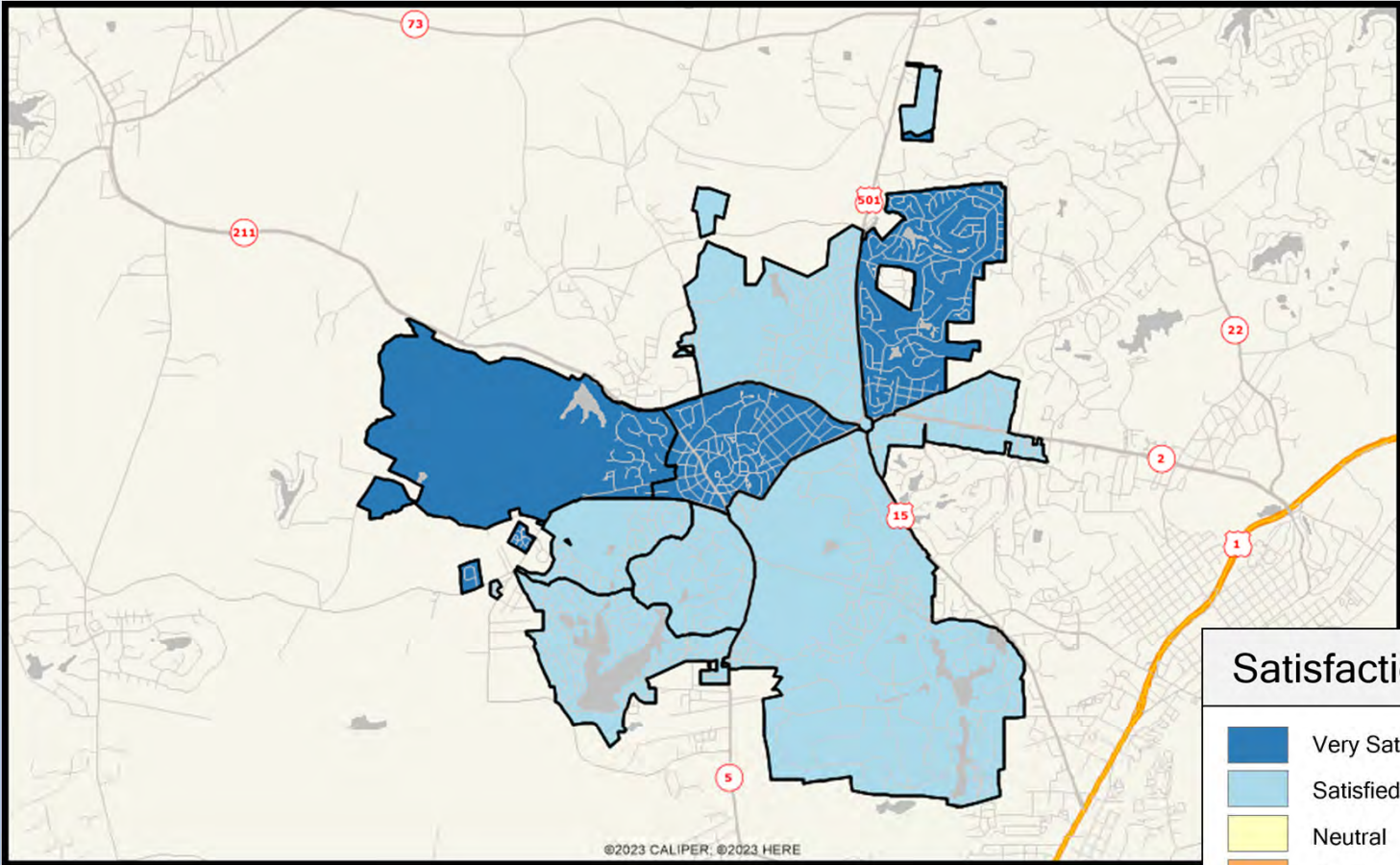


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

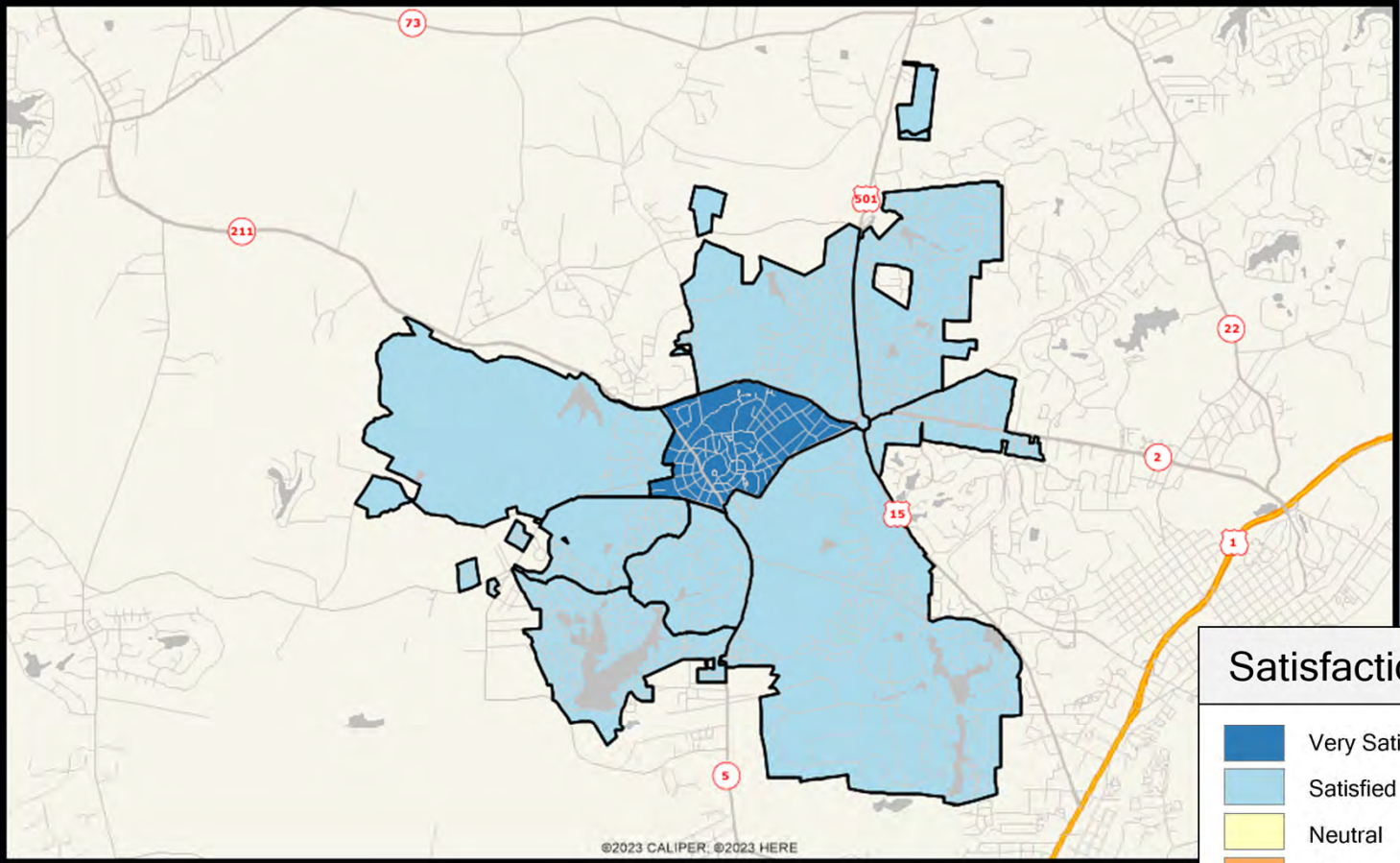
Q1-10. Village communication with residents



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-11. Village efforts at maintaining the quality of your neighborhood

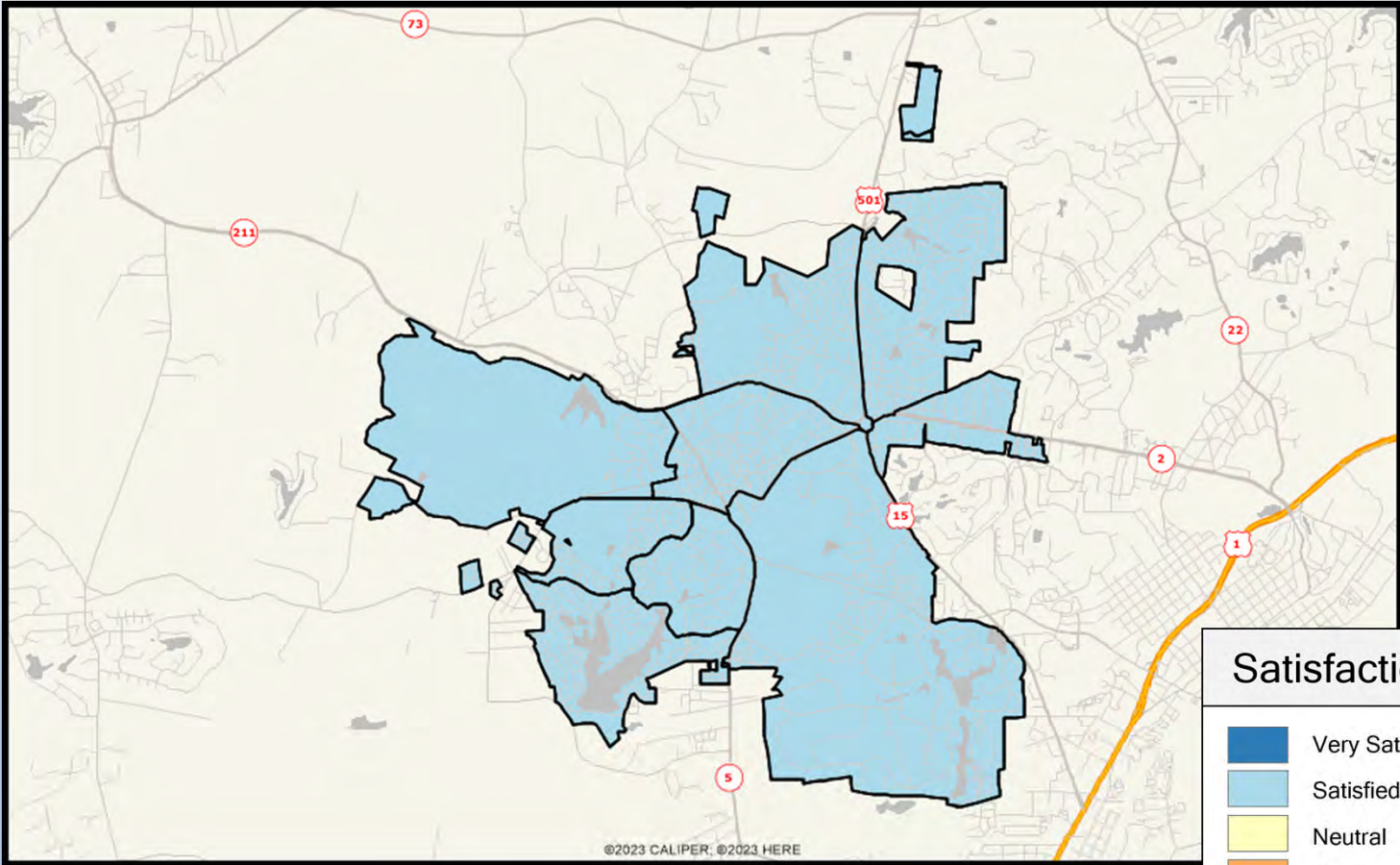


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-12. Promotion of natural resource conservation

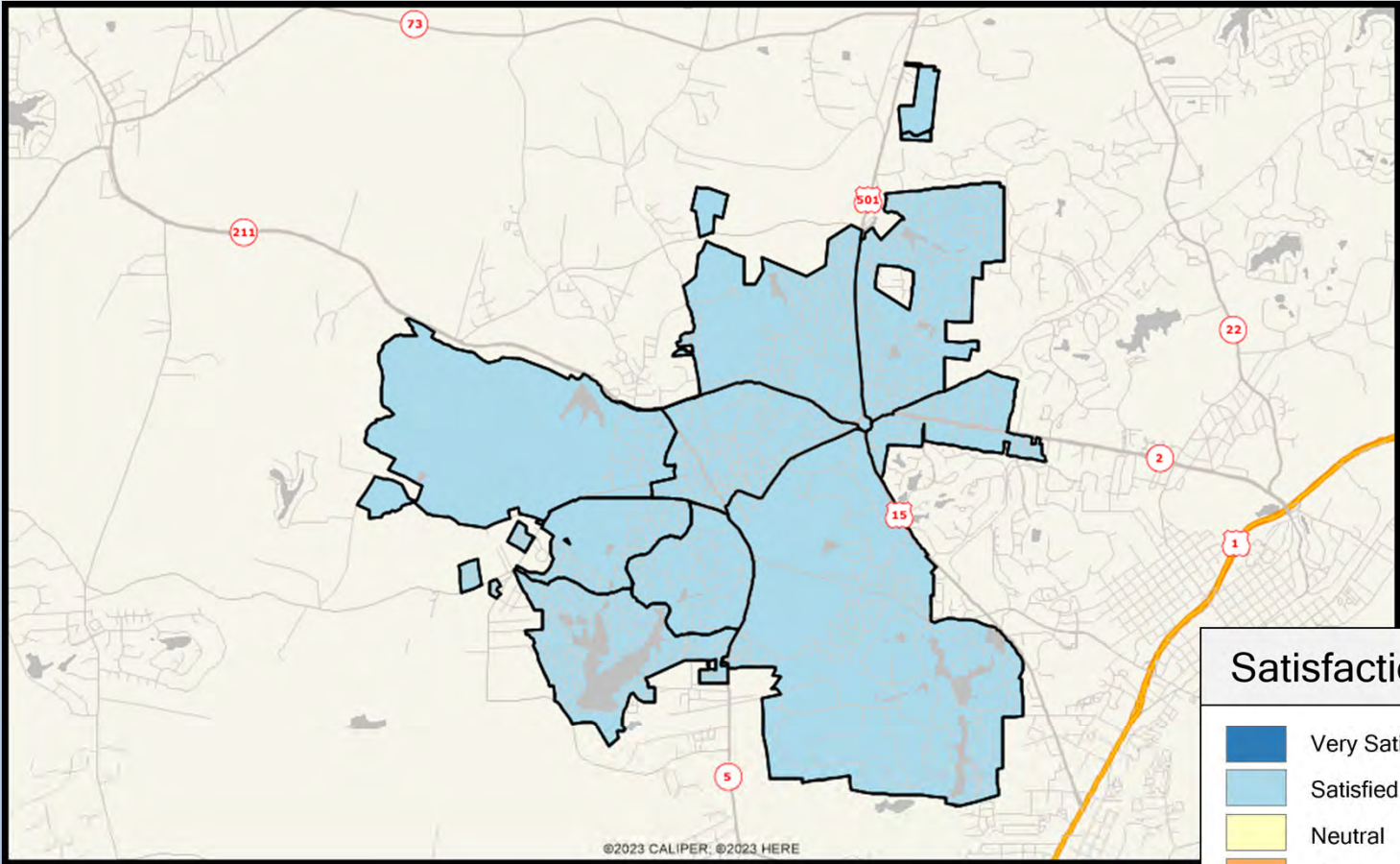


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

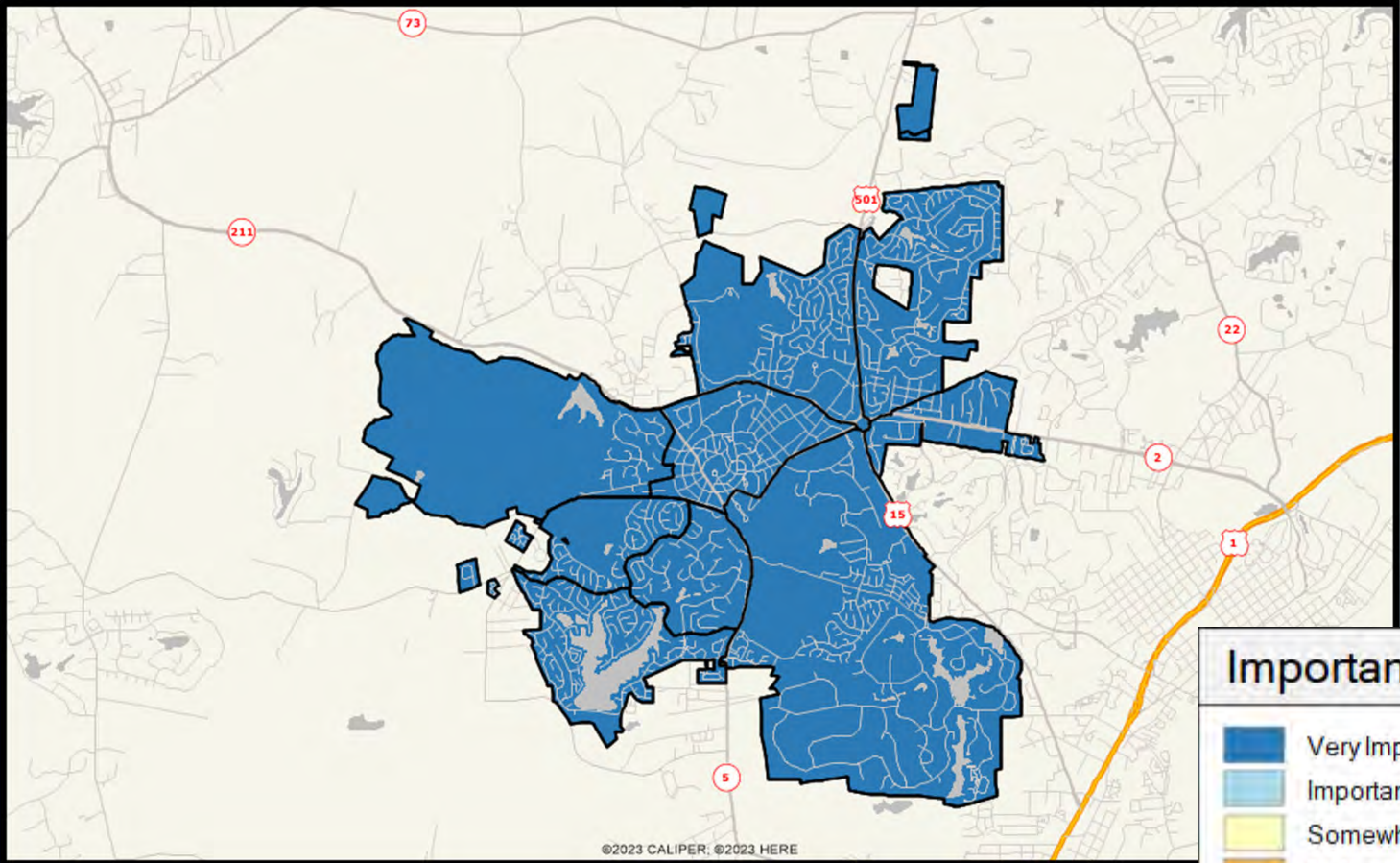
Q1-13. Level of public involvement in local decisions



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

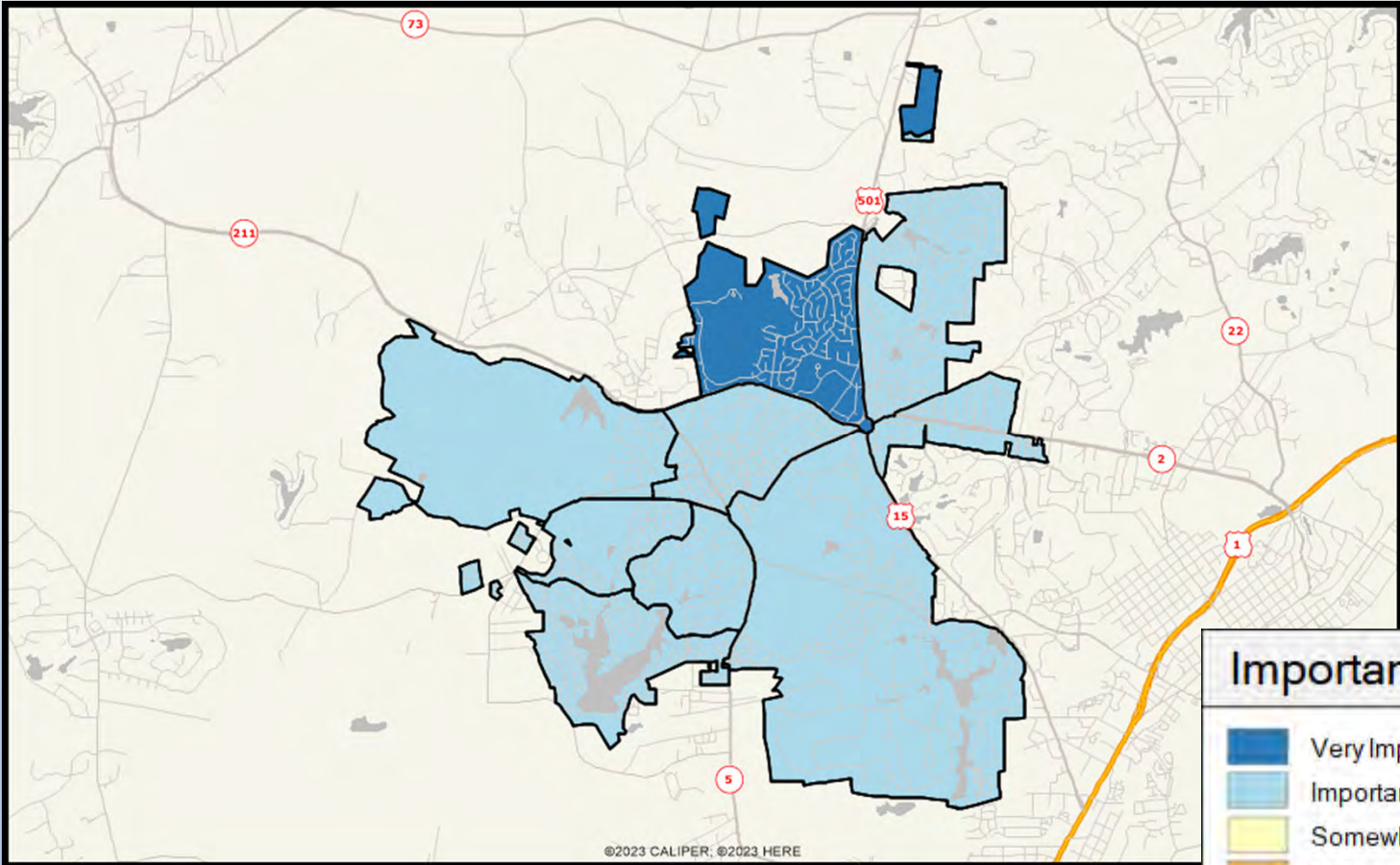
Q3-01. Sense of community



Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response

Q3-02. Quality of public education

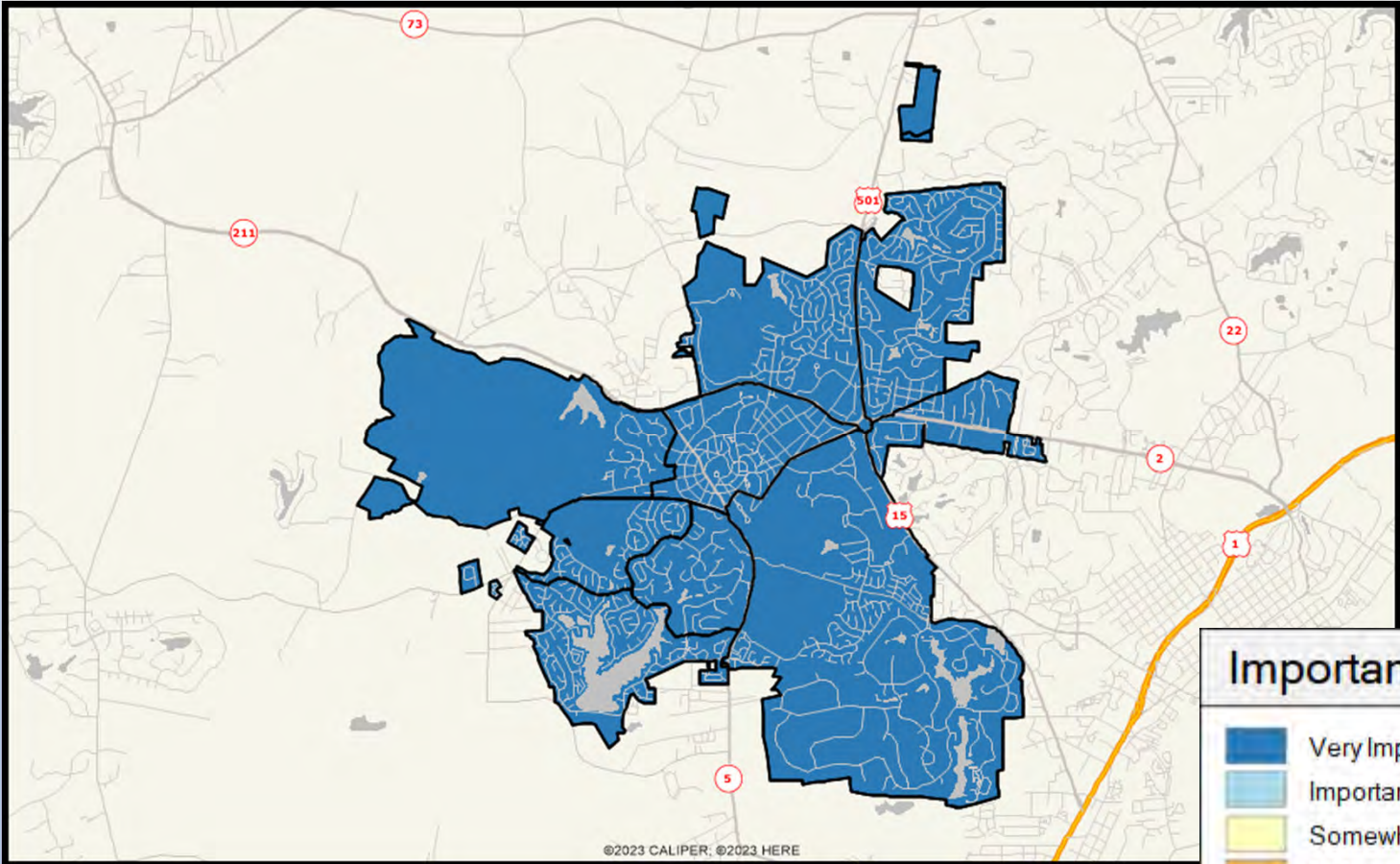


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-03. Types of housing

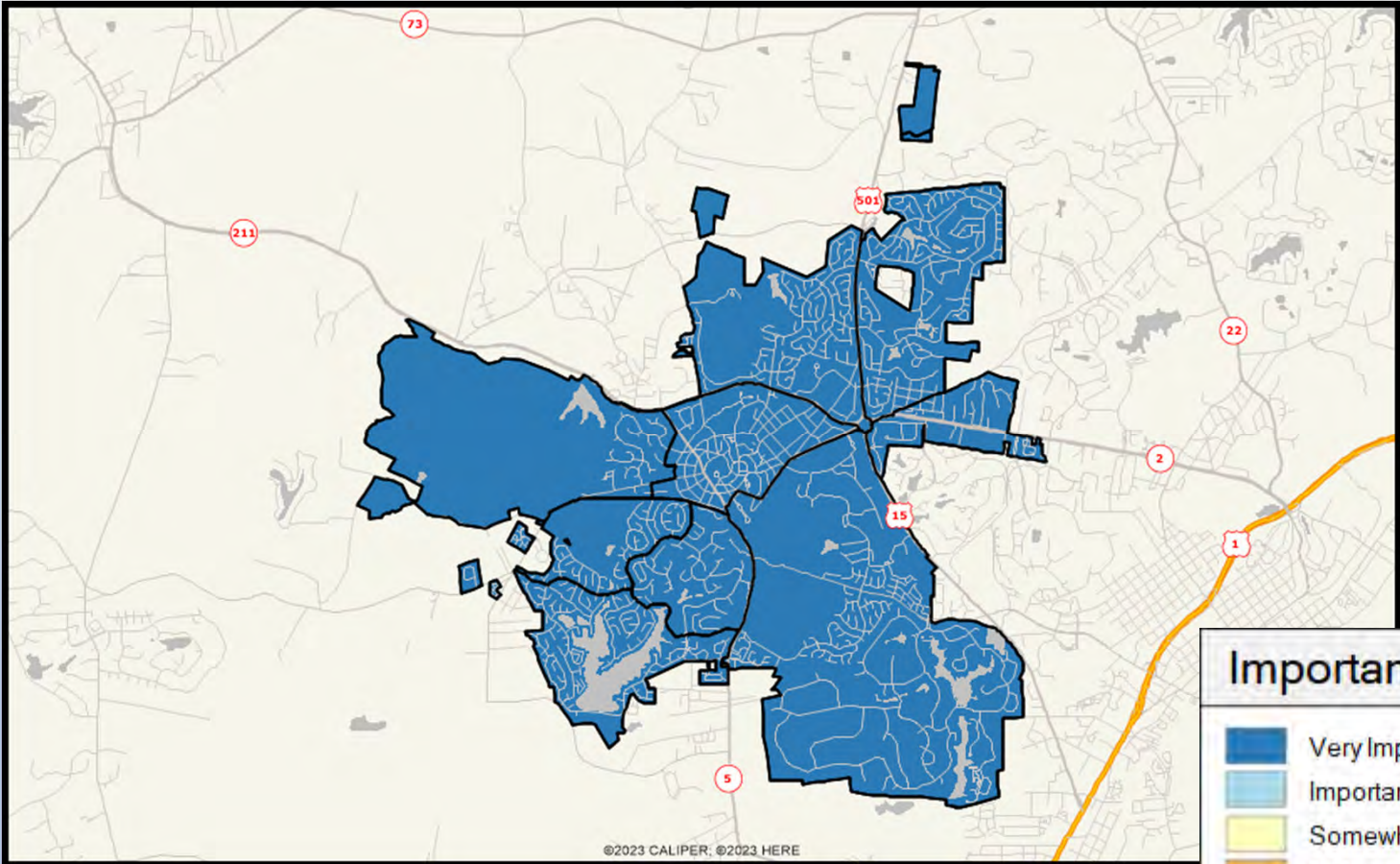


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-04. Quality of housing

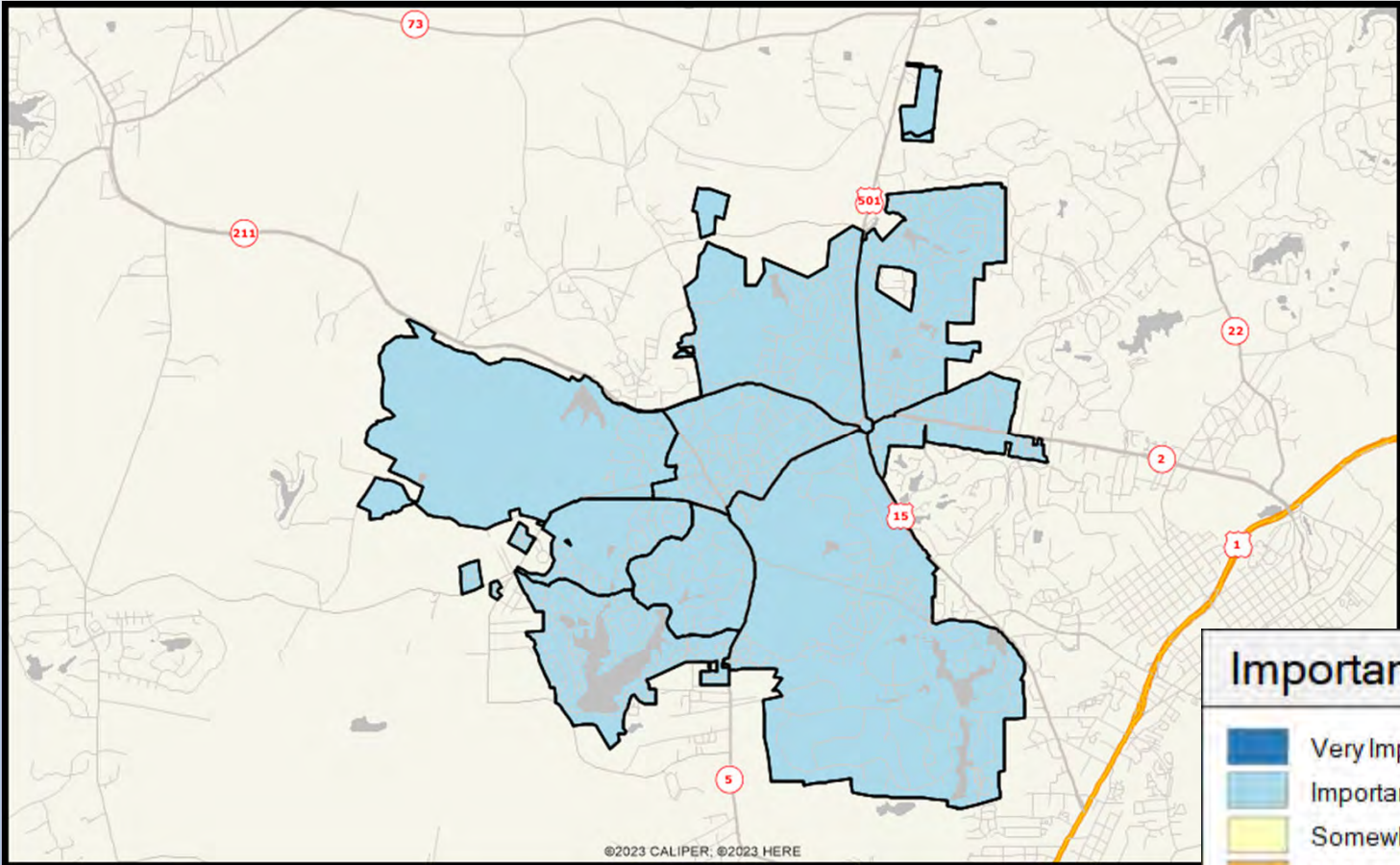


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-05. Access to quality shopping

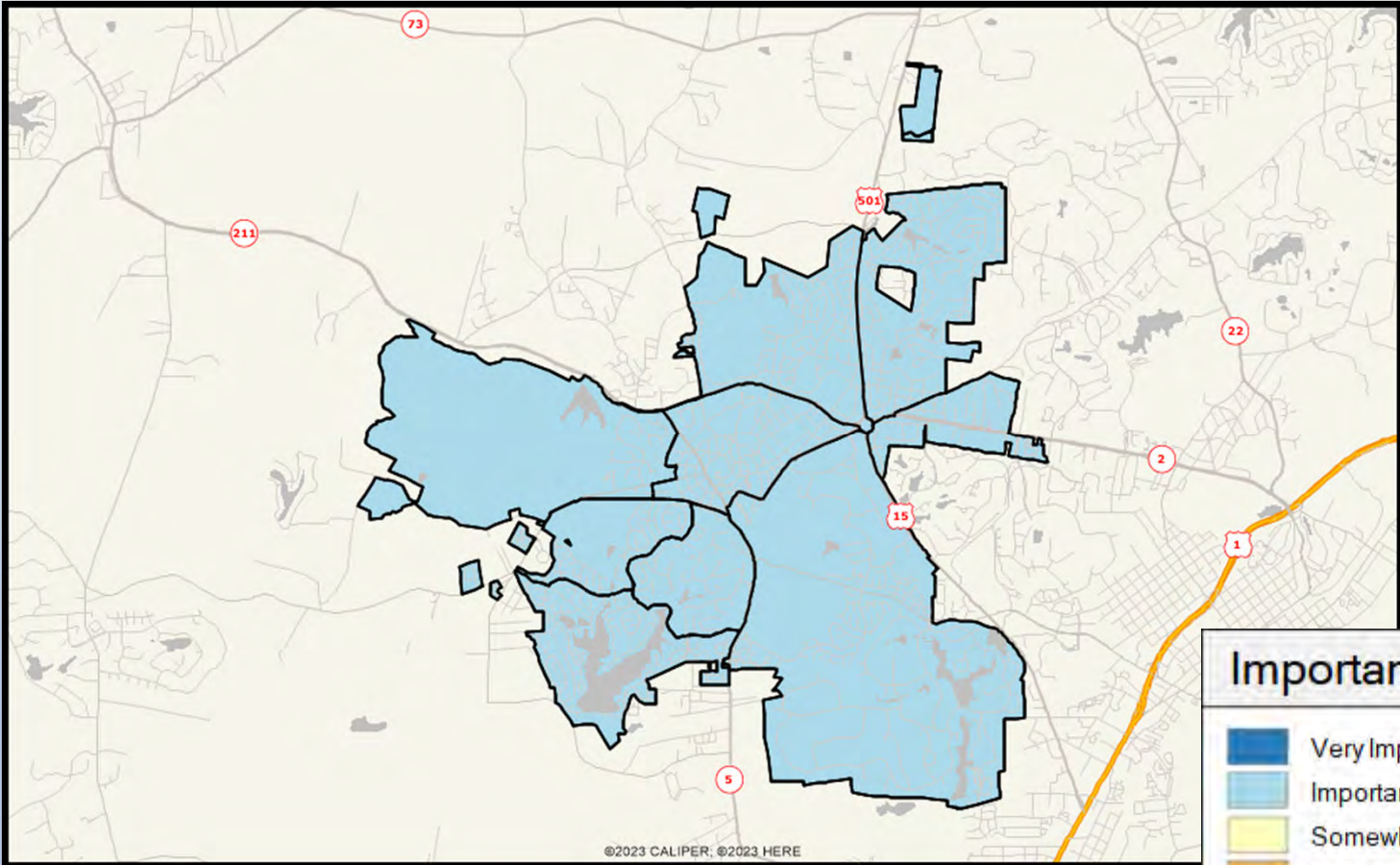


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



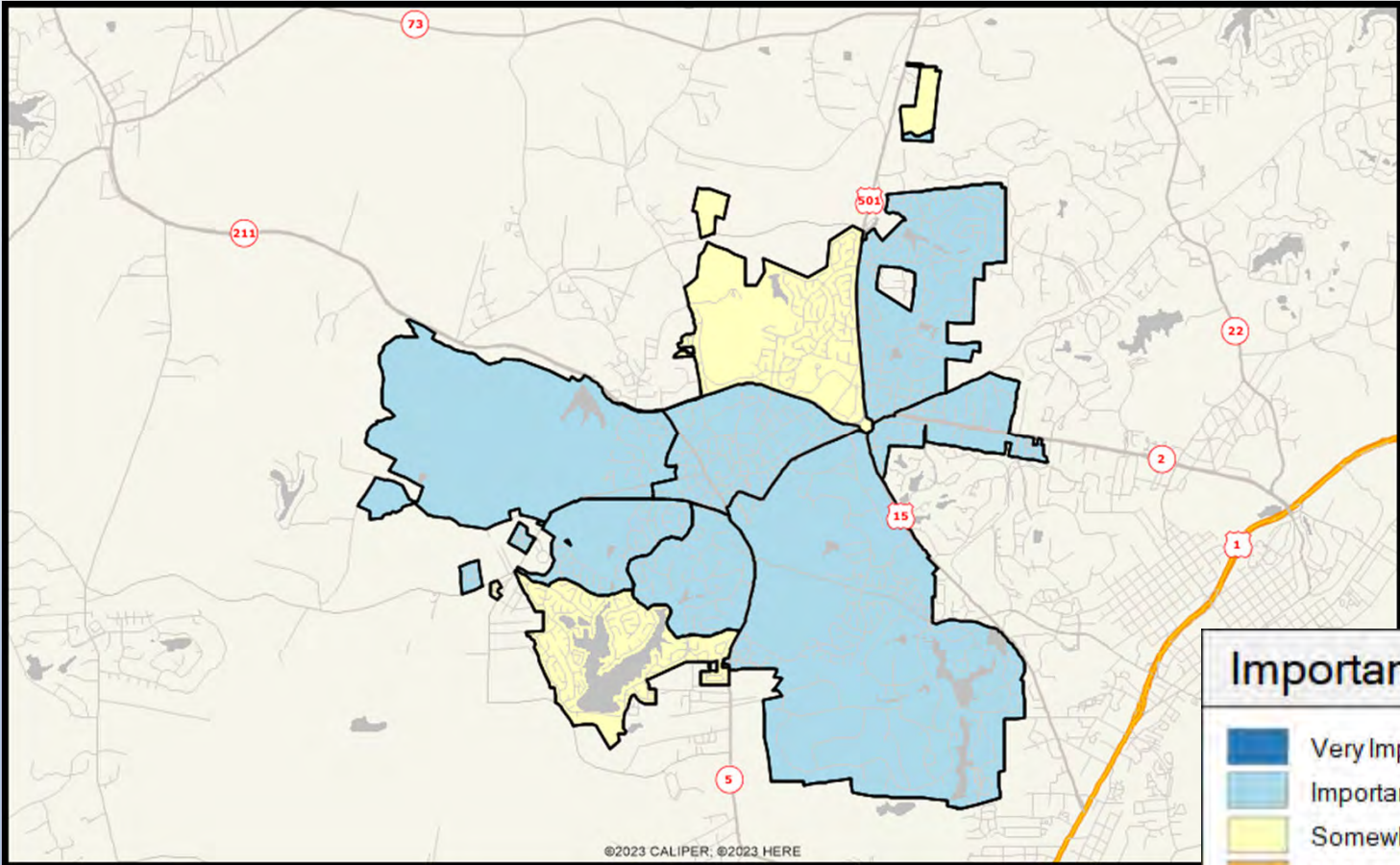
Q3-06. Availability of cultural arts opportunities



Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response

Q3-07. Availability of golfing opportunities

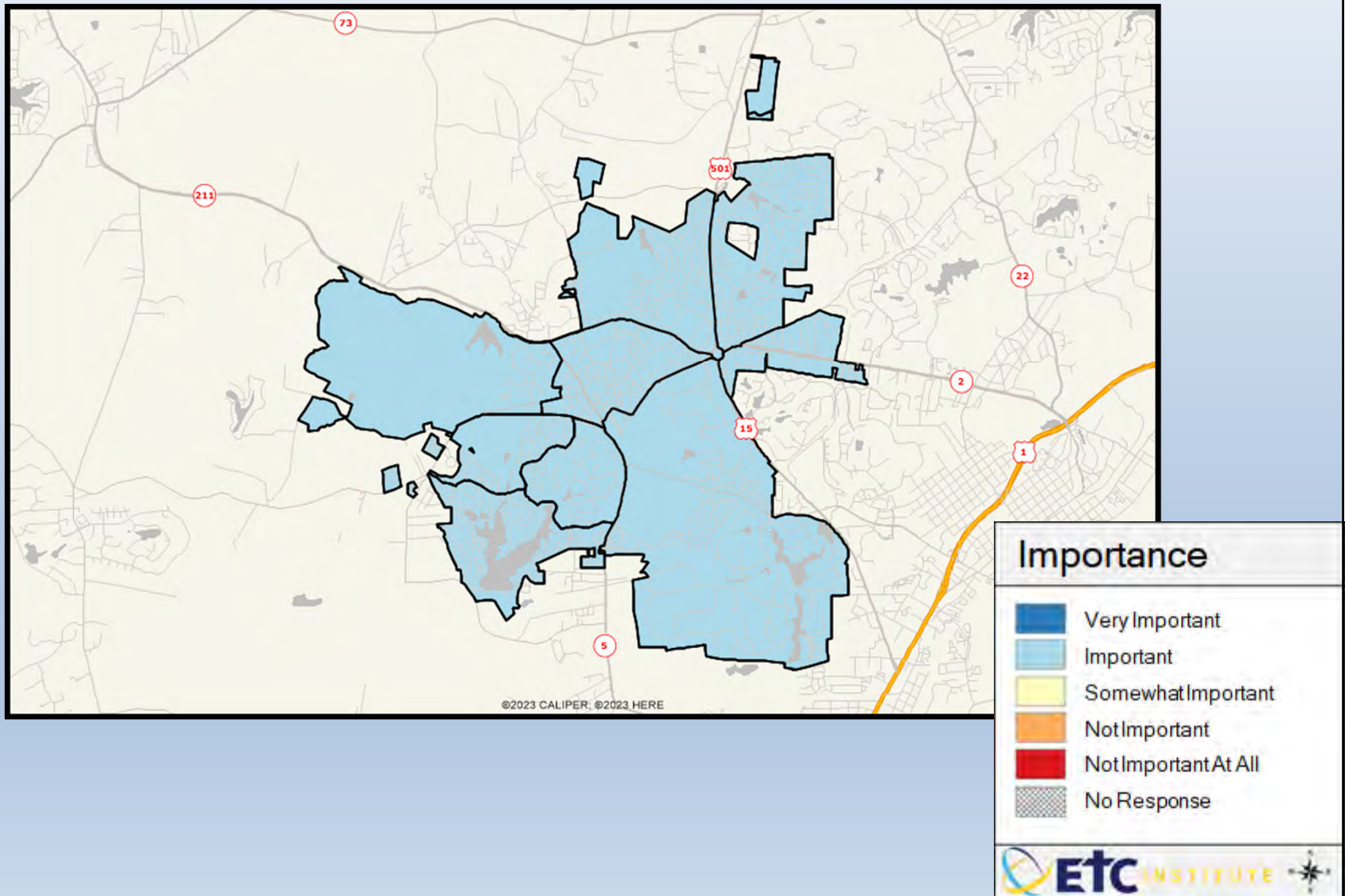


Importance

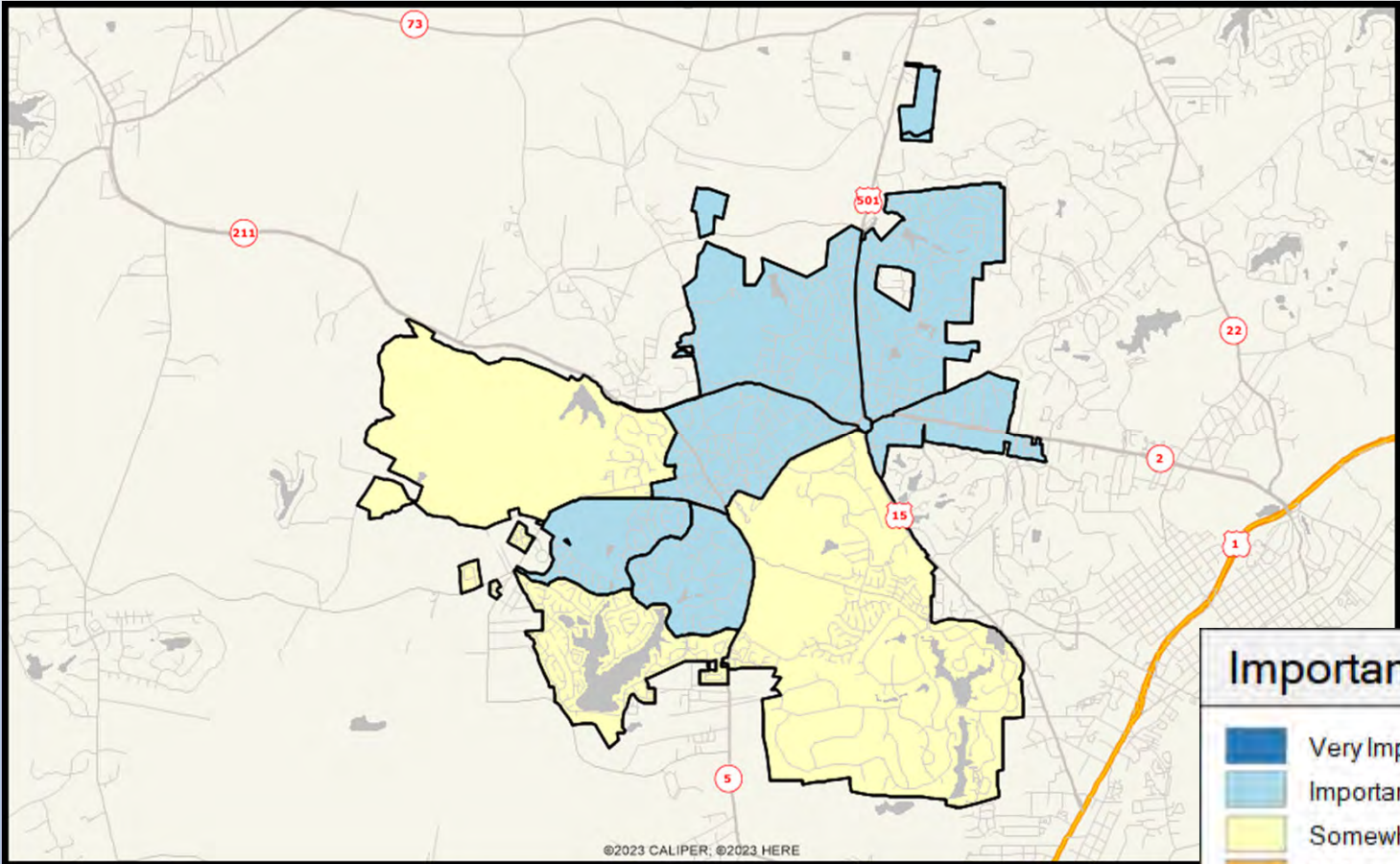
- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-08. Availability of other recreational opportunities



Q3-09. Proximity to family or friends

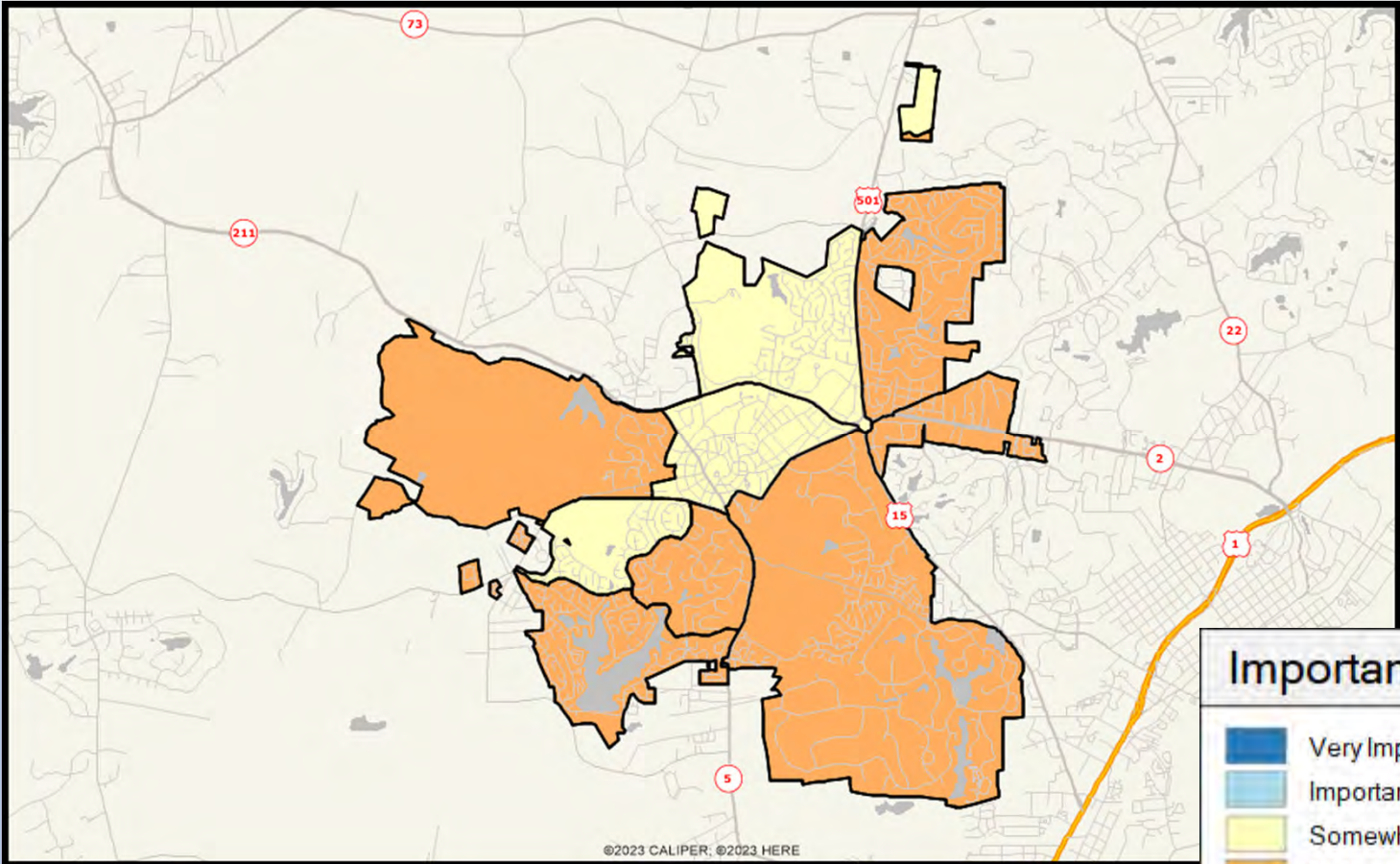


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



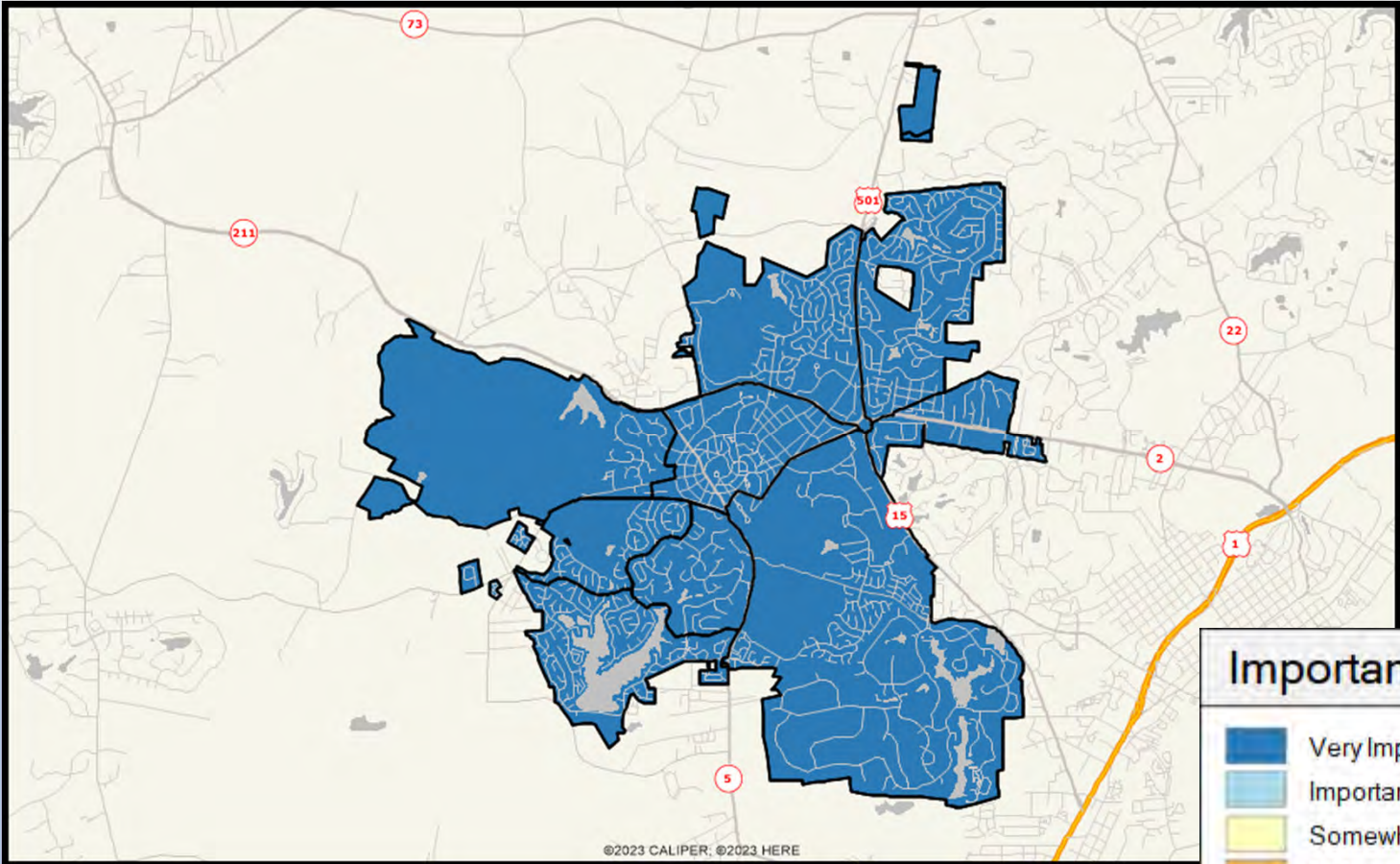
Q3-10. Proximity to work



Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response

Q3-11. Safety and security

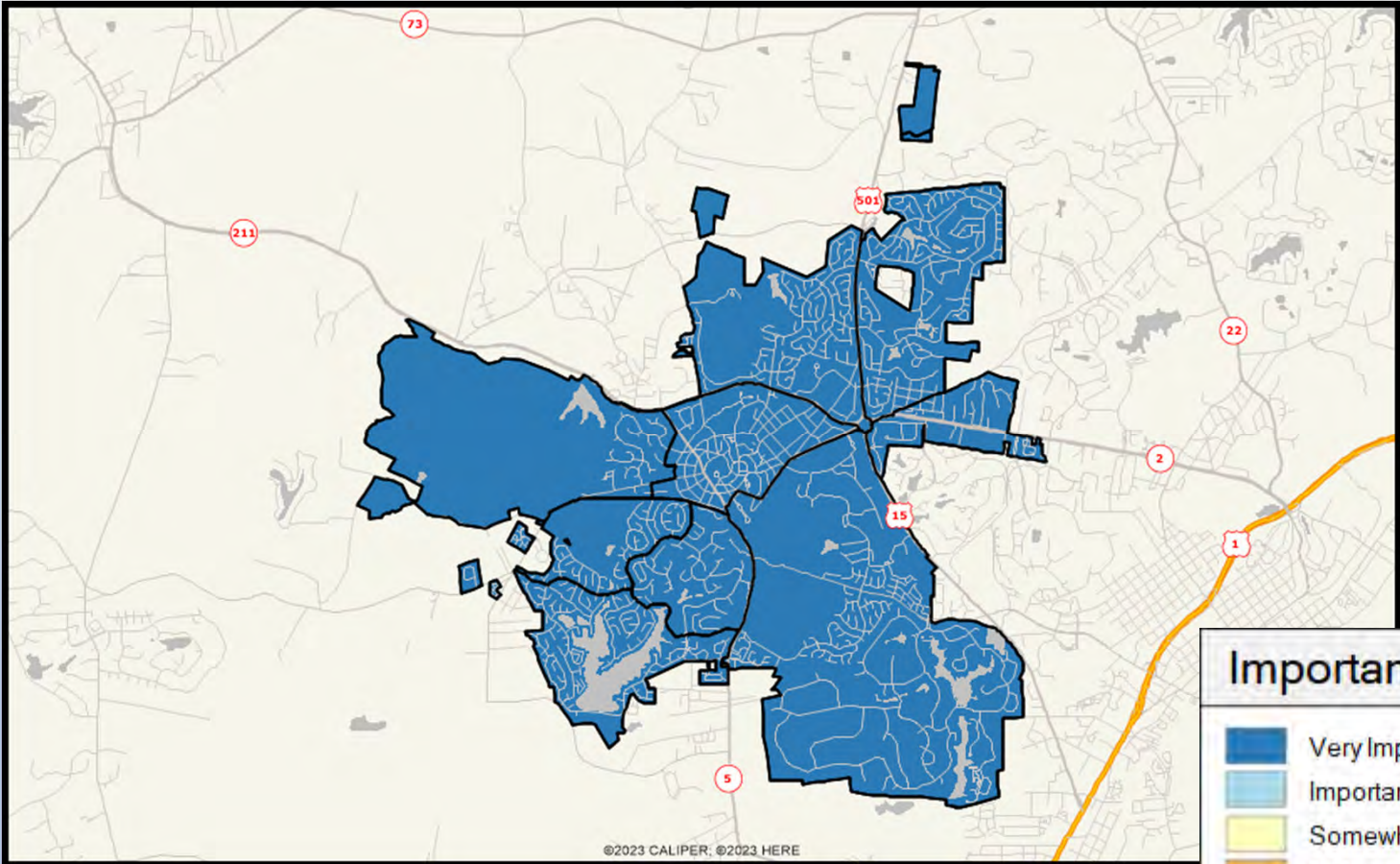


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-12. Quality health care

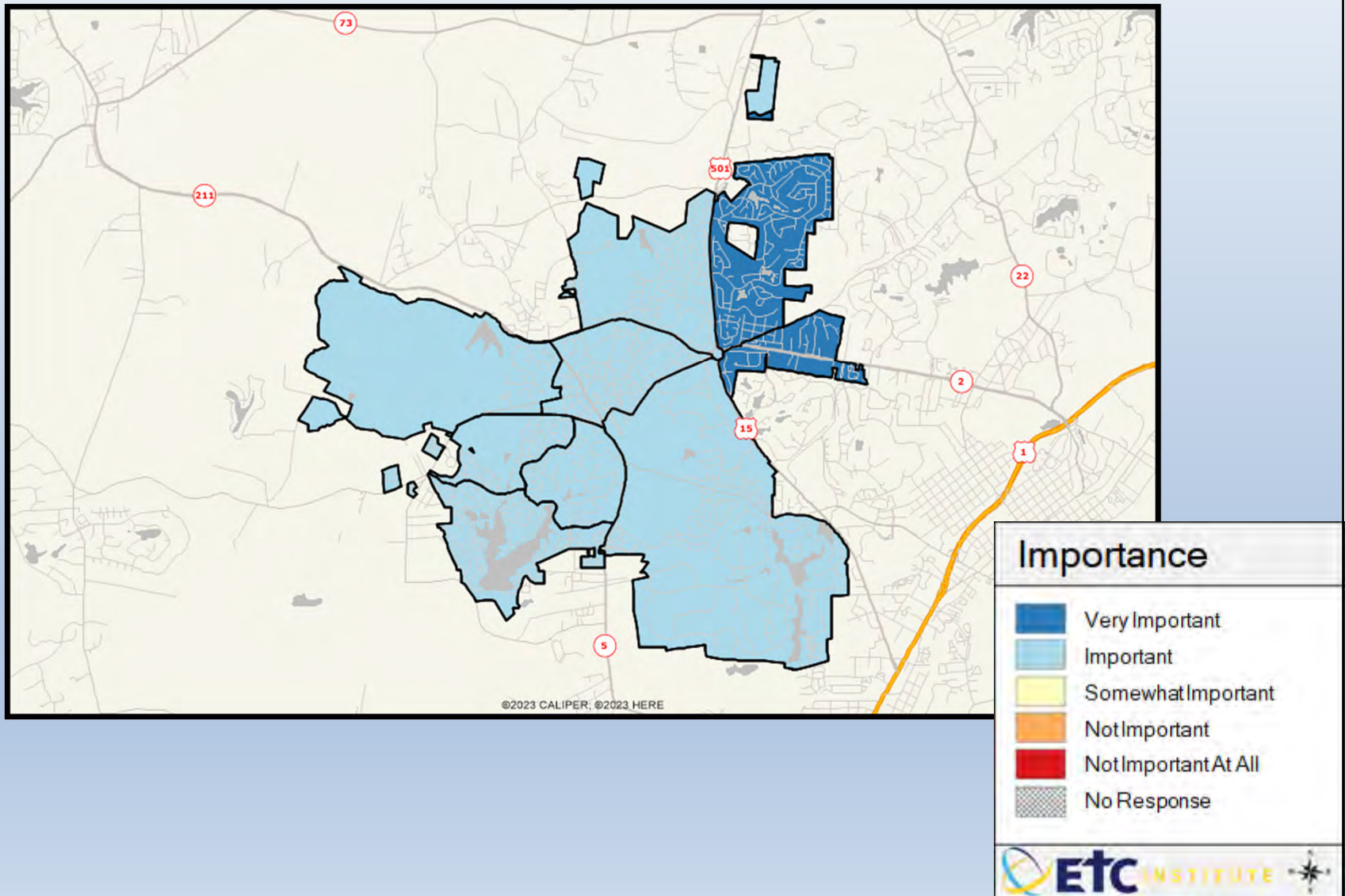


Importance

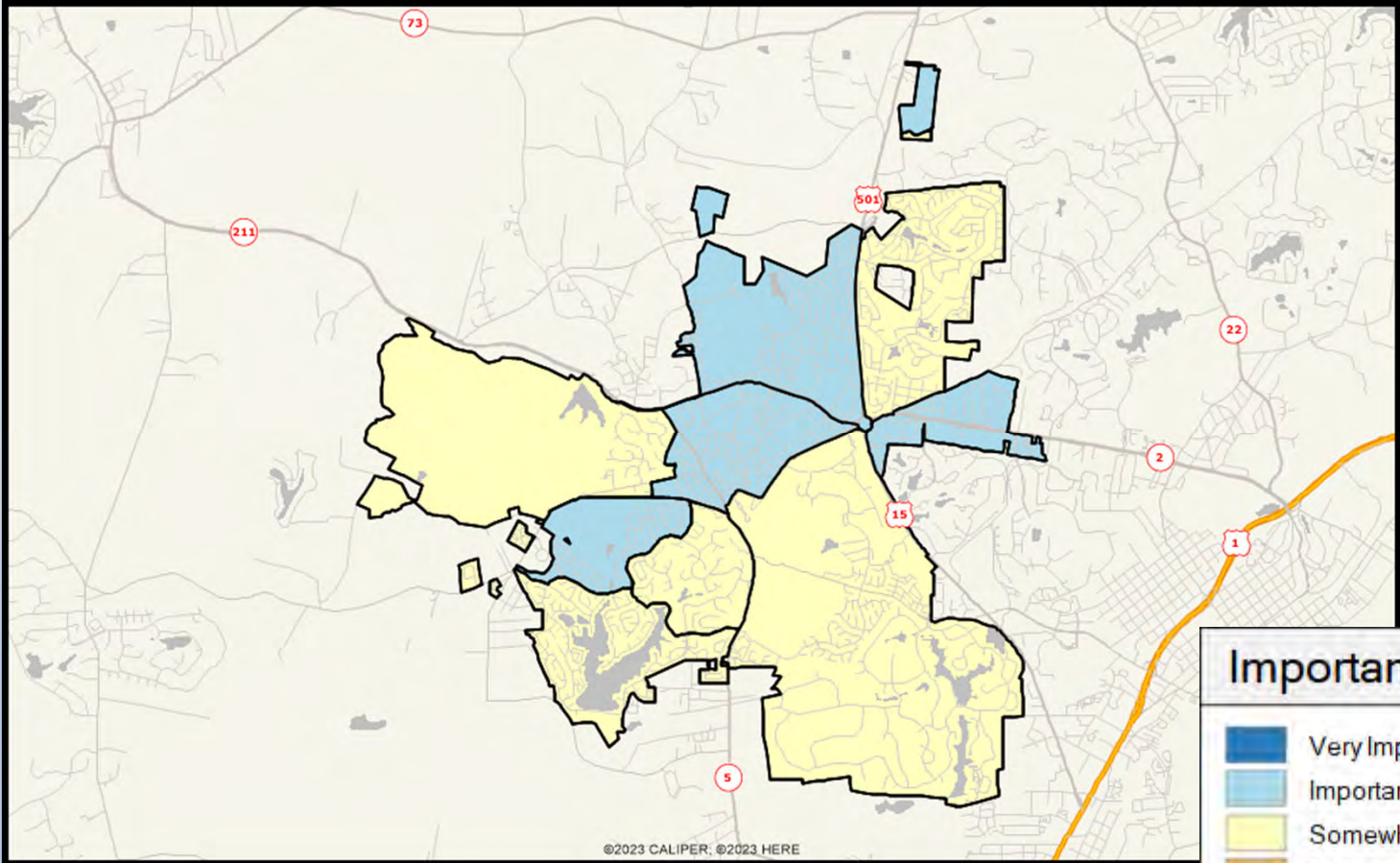
- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q3-13. Opportunities and/or resources for senior citizens



Q3-14. Opportunities and/or resources for children under 18

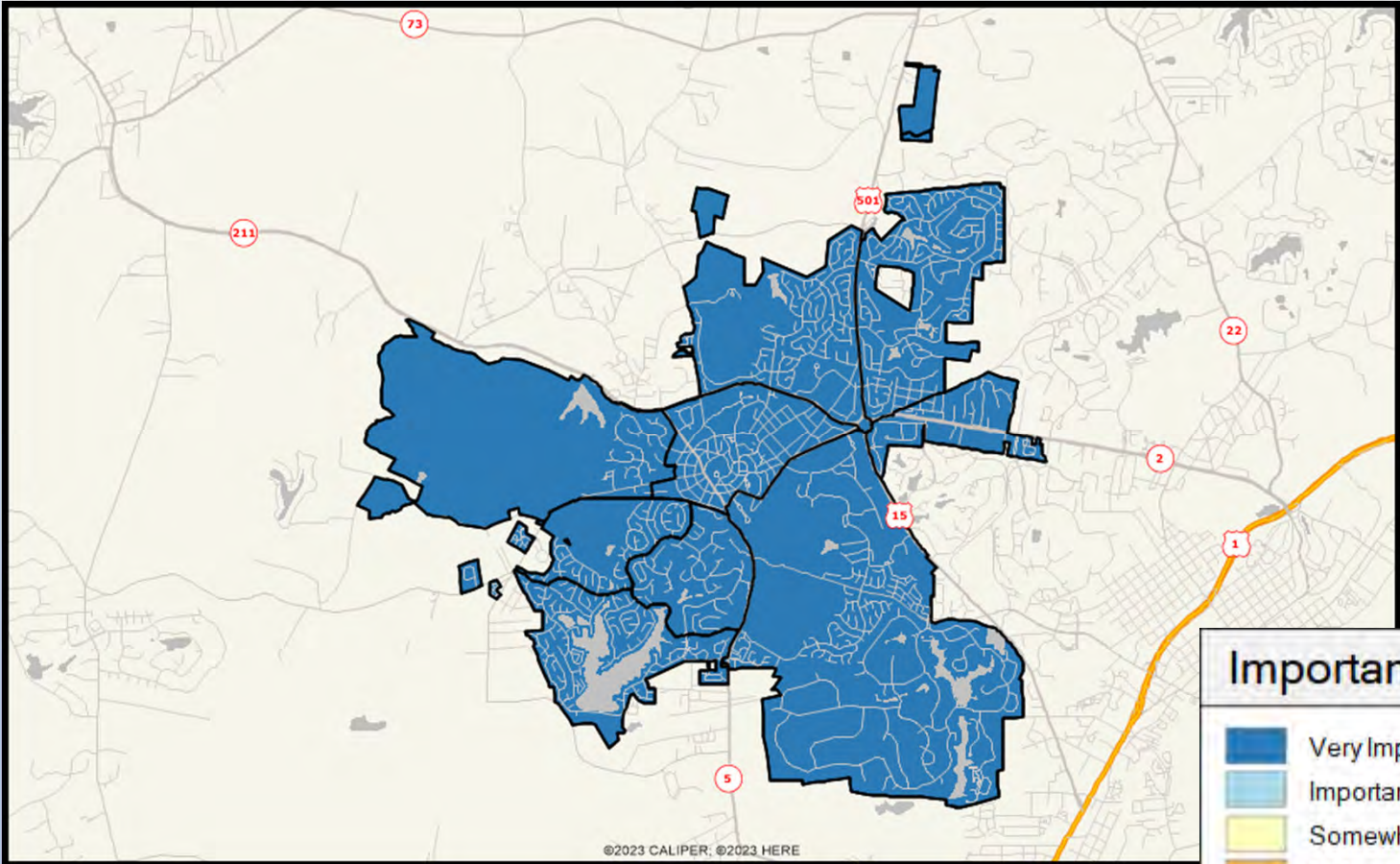


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



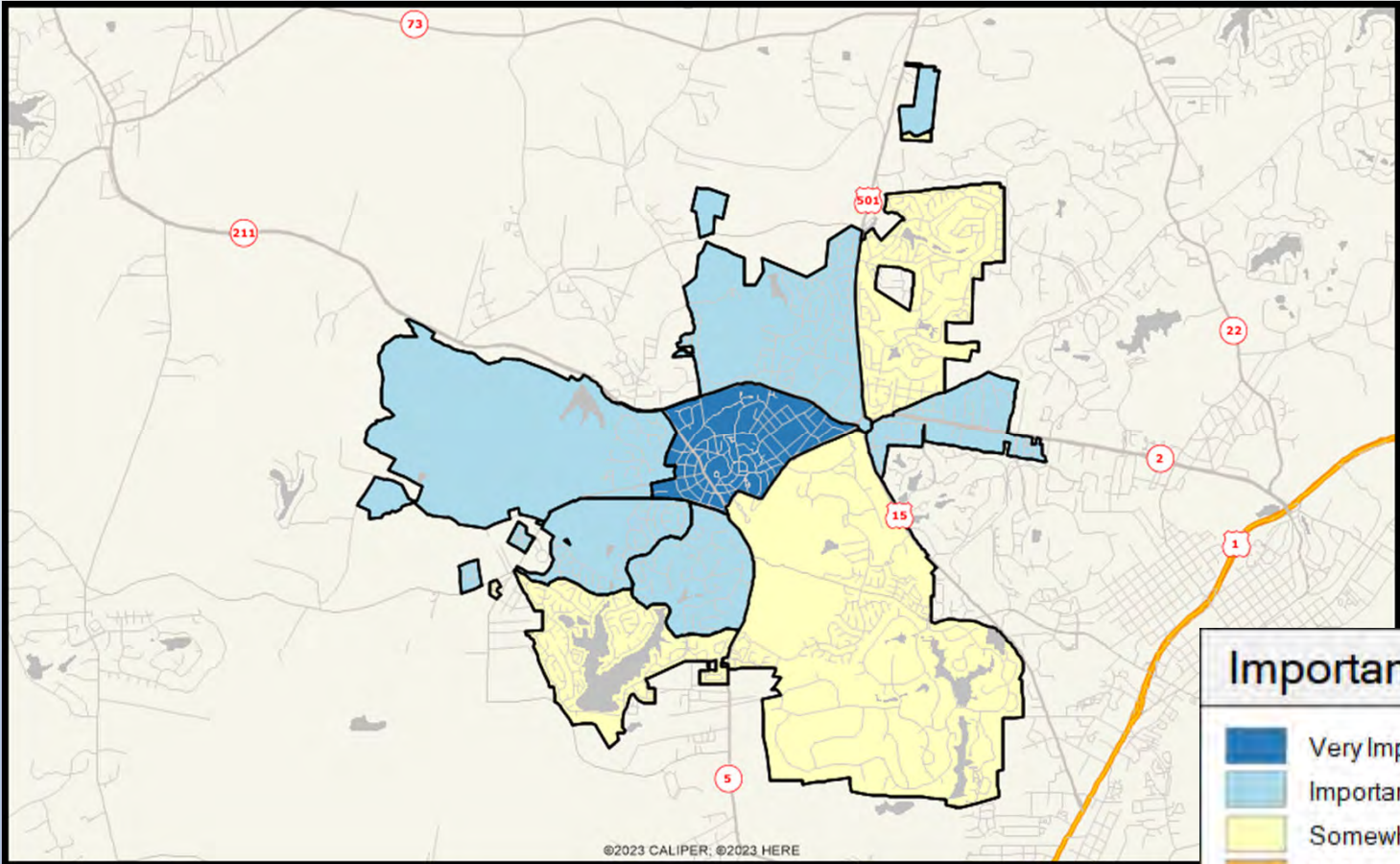
Q3-15. Low property tax rate



Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response

Q3-16. Historic landmark designation

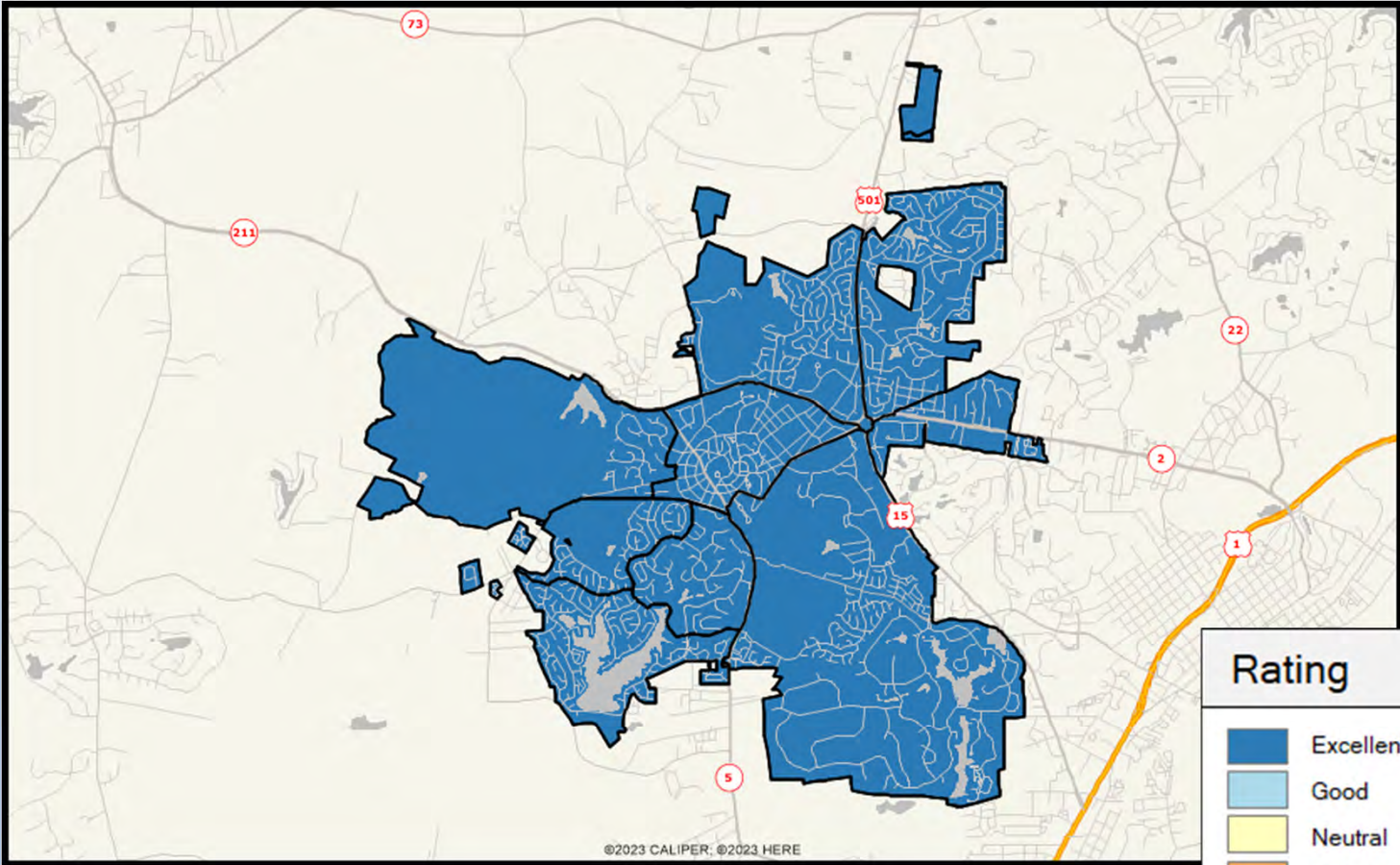


Importance

- Very Important
- Important
- Somewhat Important
- Not Important
- Not Important At All
- No Response



Q4-01. Overall image of the Village

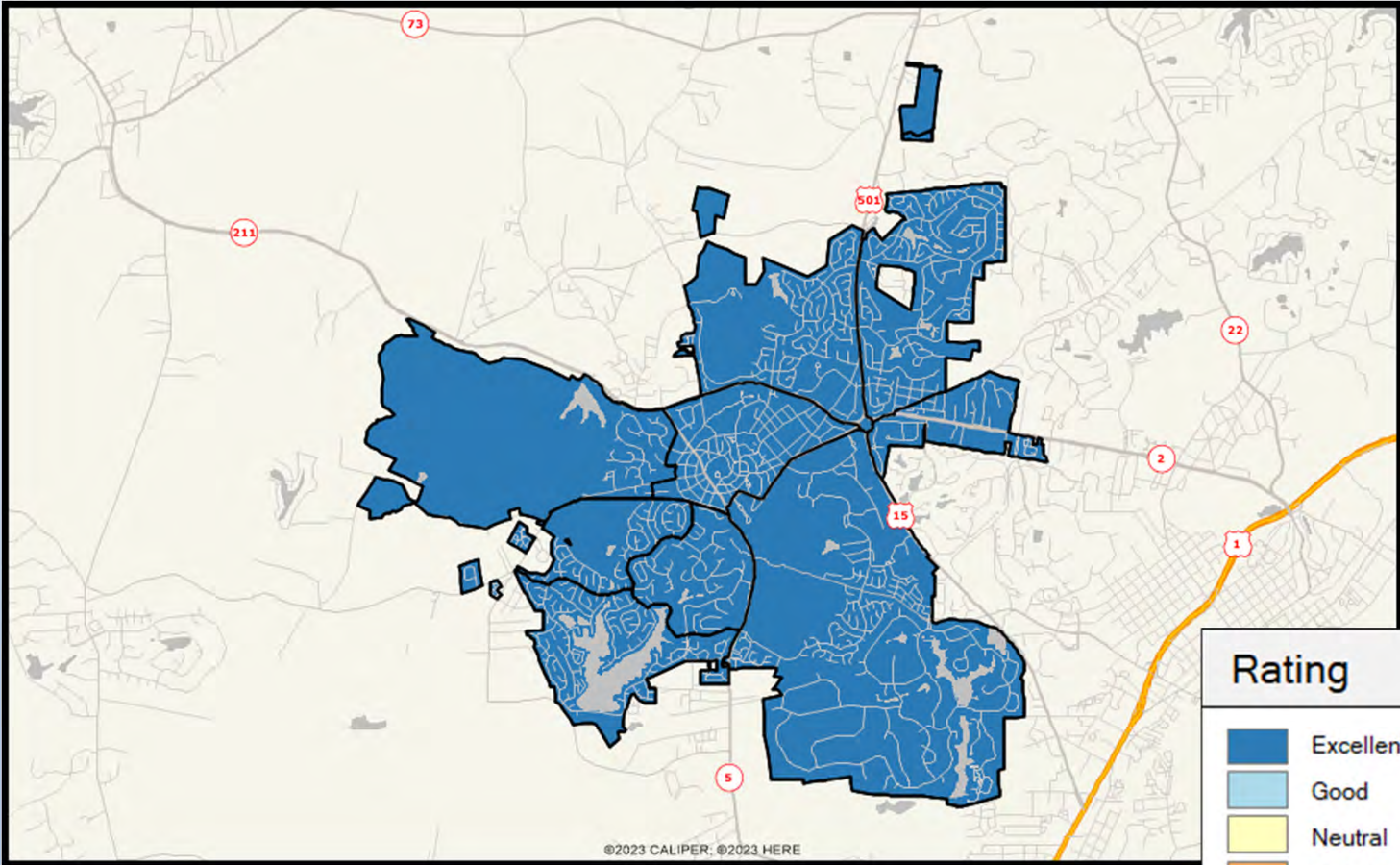


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



Q4-02. Overall quality of life in the Village

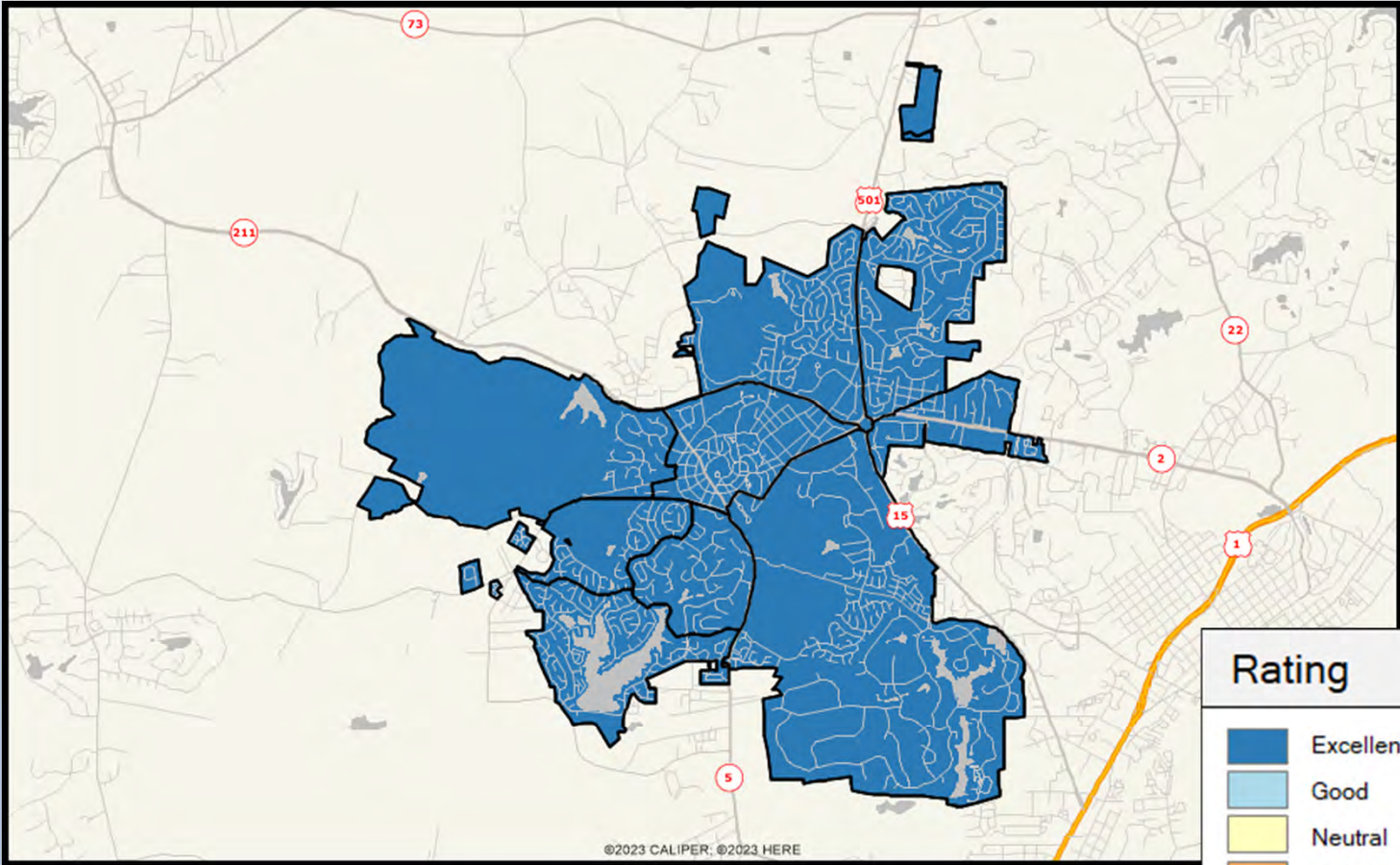


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

ETC INSTITUTE

Q4-03. Overall feeling of safety in the Village

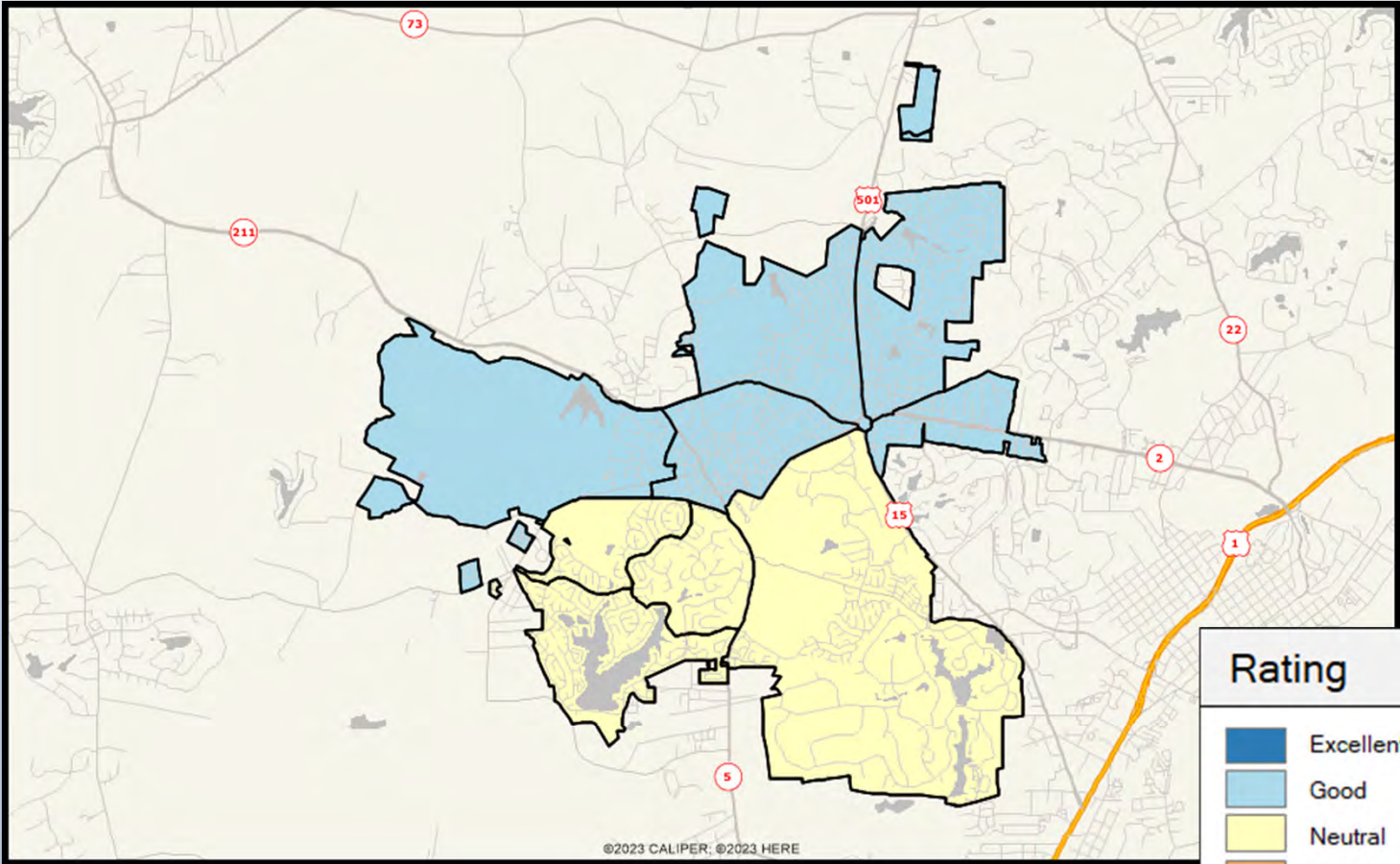


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response




Q4-04. Quality of new residential development in the Village

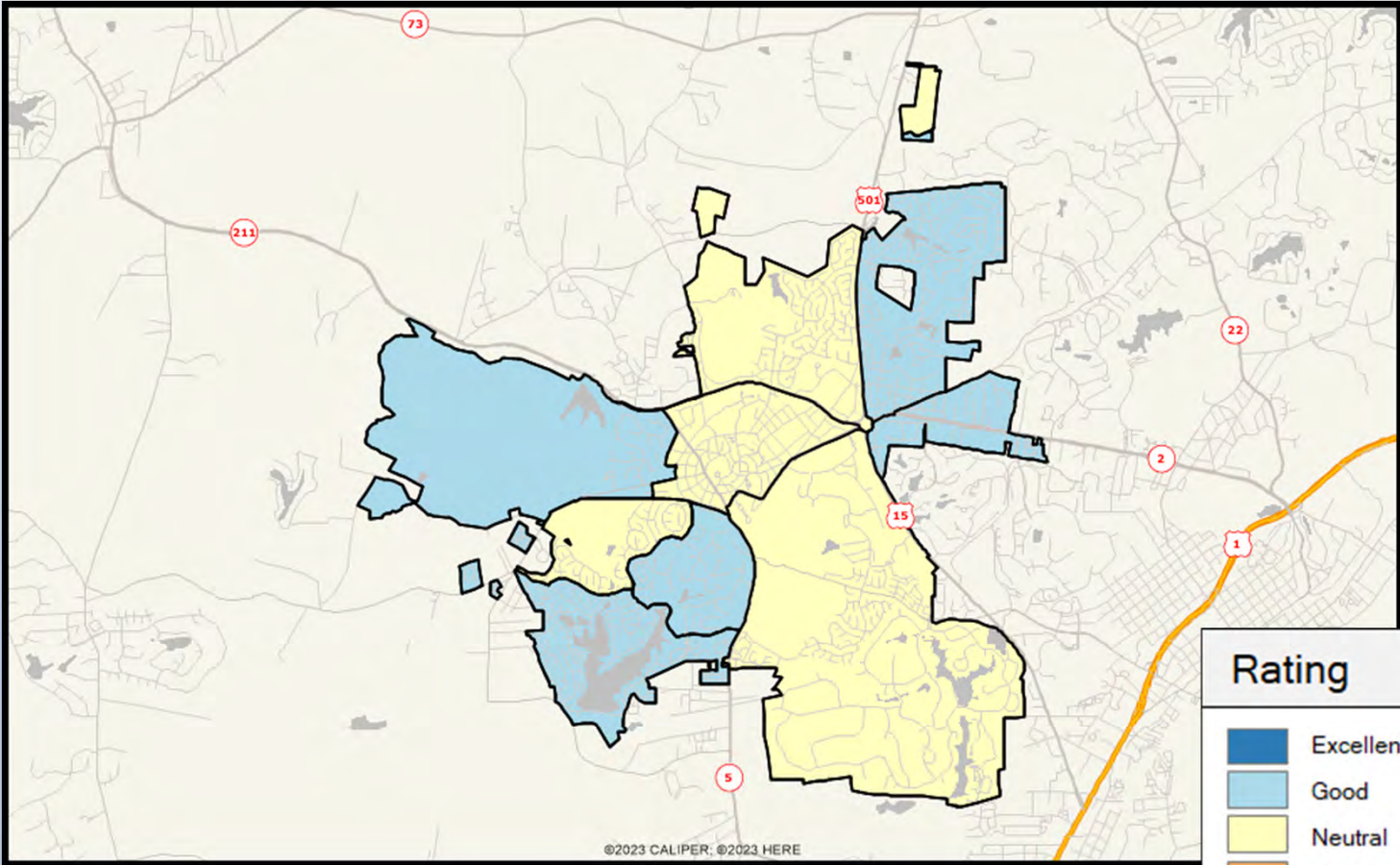


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response




Q4-05. Quality of new commercial development in the Village

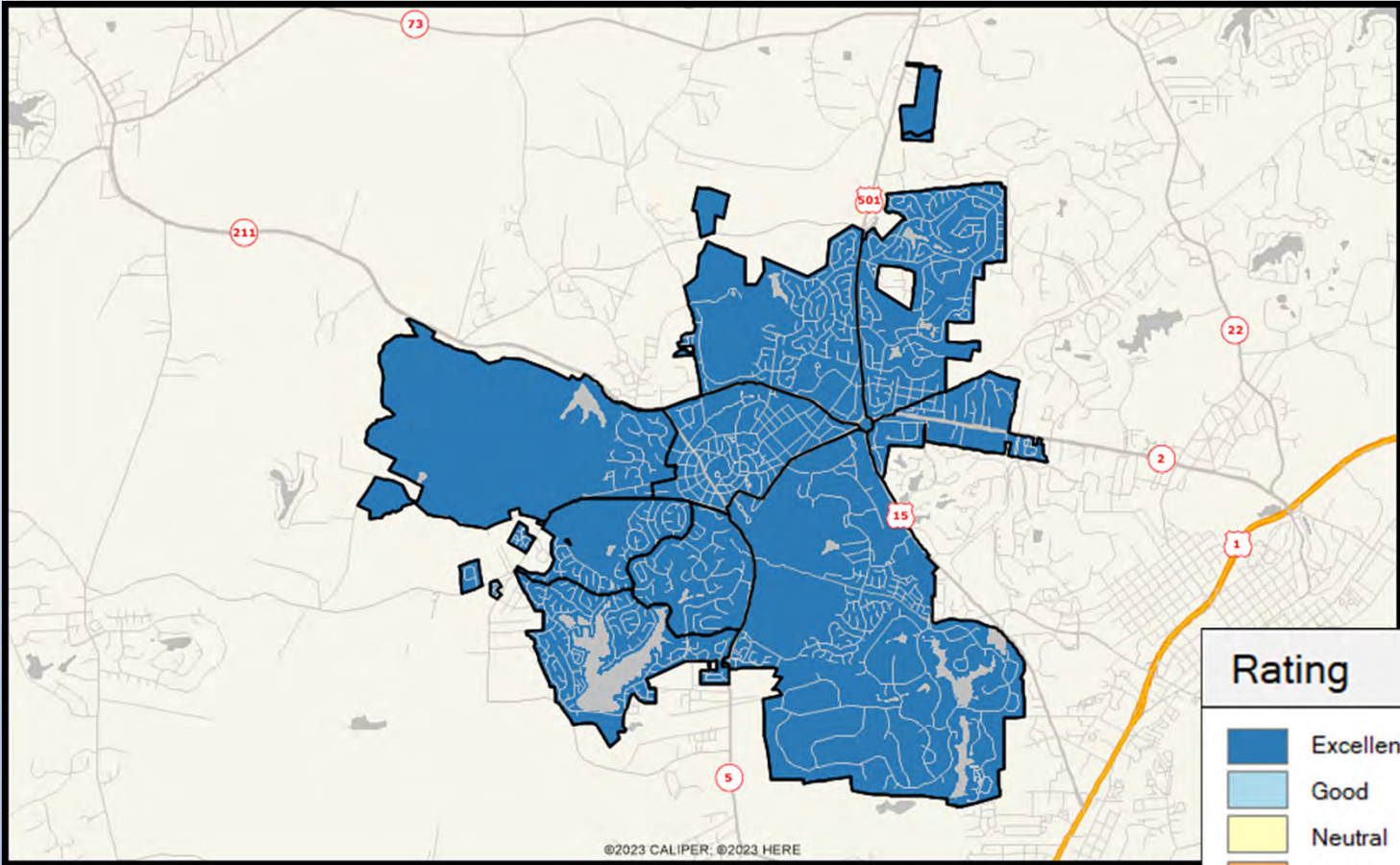


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response




Q4-06. As a place to live

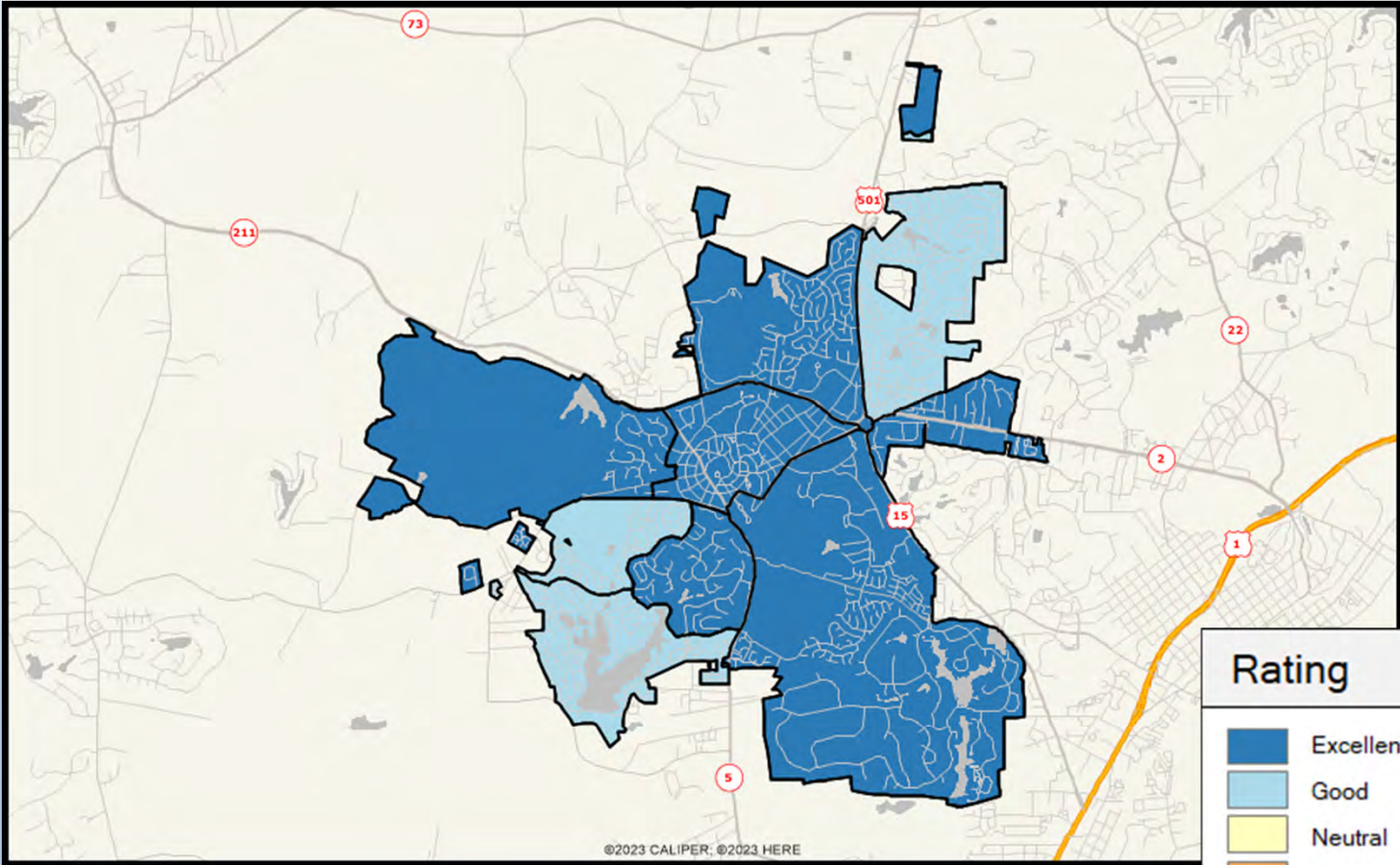


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response




Q4-07. As a place to raise children

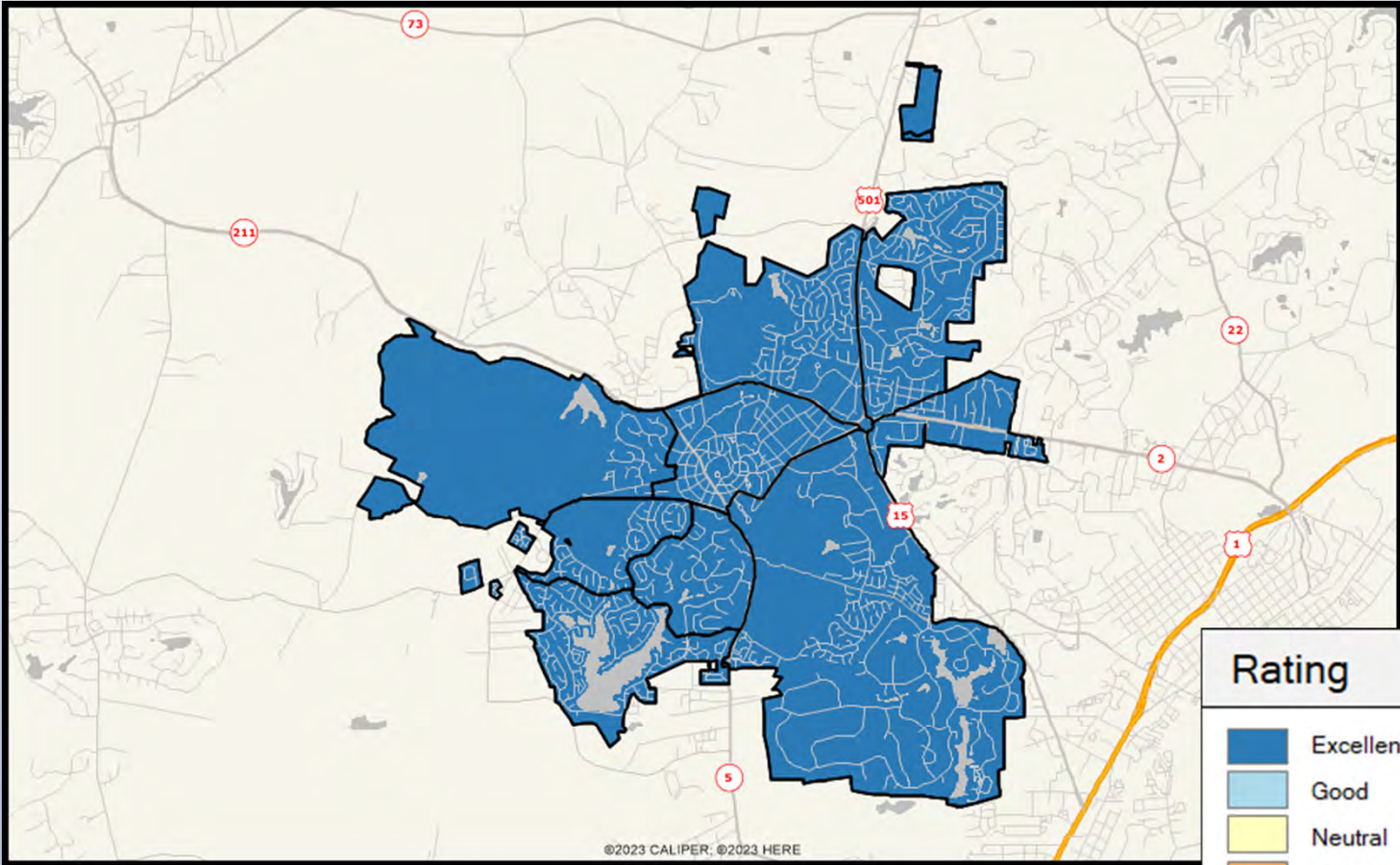


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



Q4-08. As a place to retire

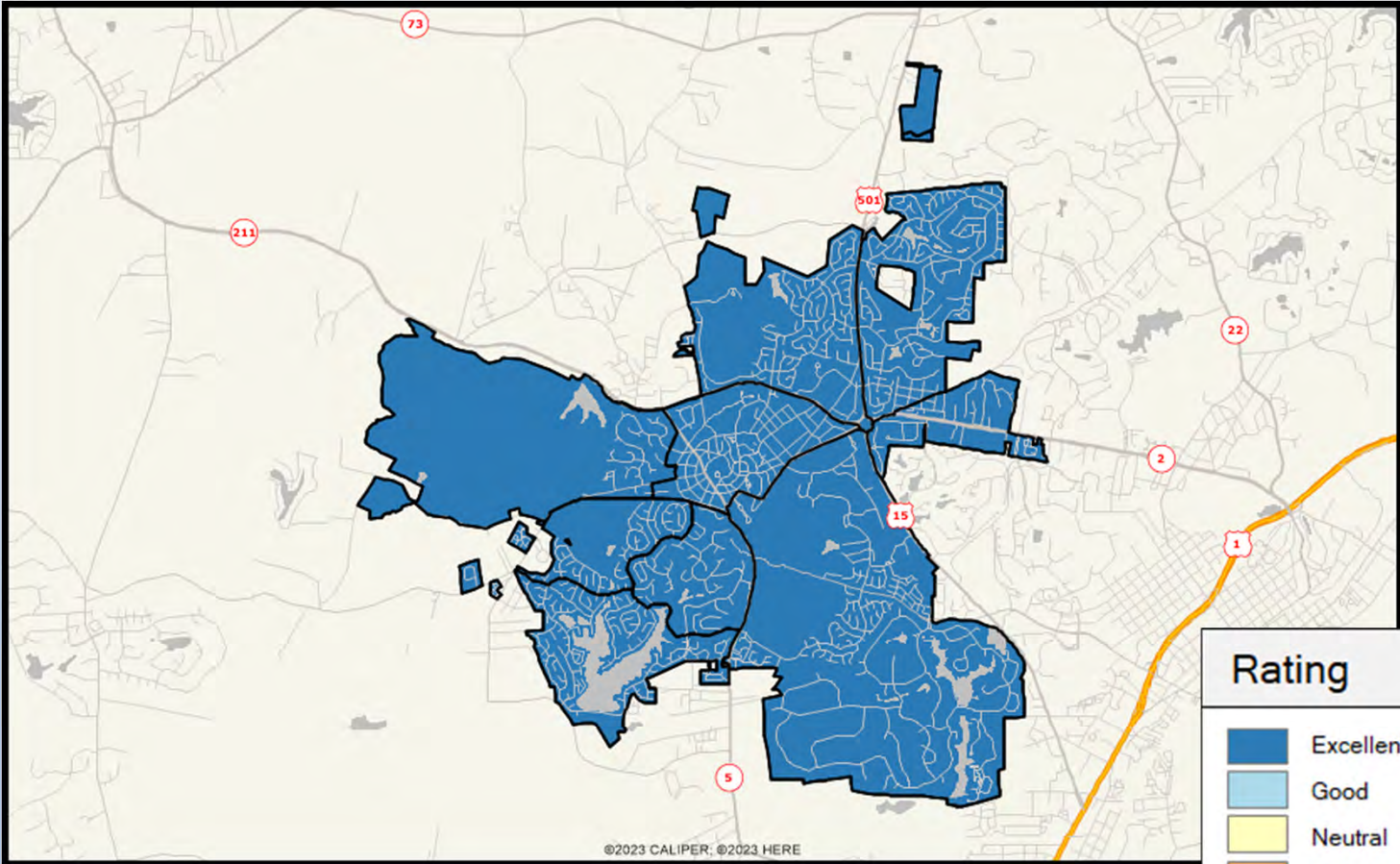


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



Q4-09. Overall appearance of public spaces across the Village

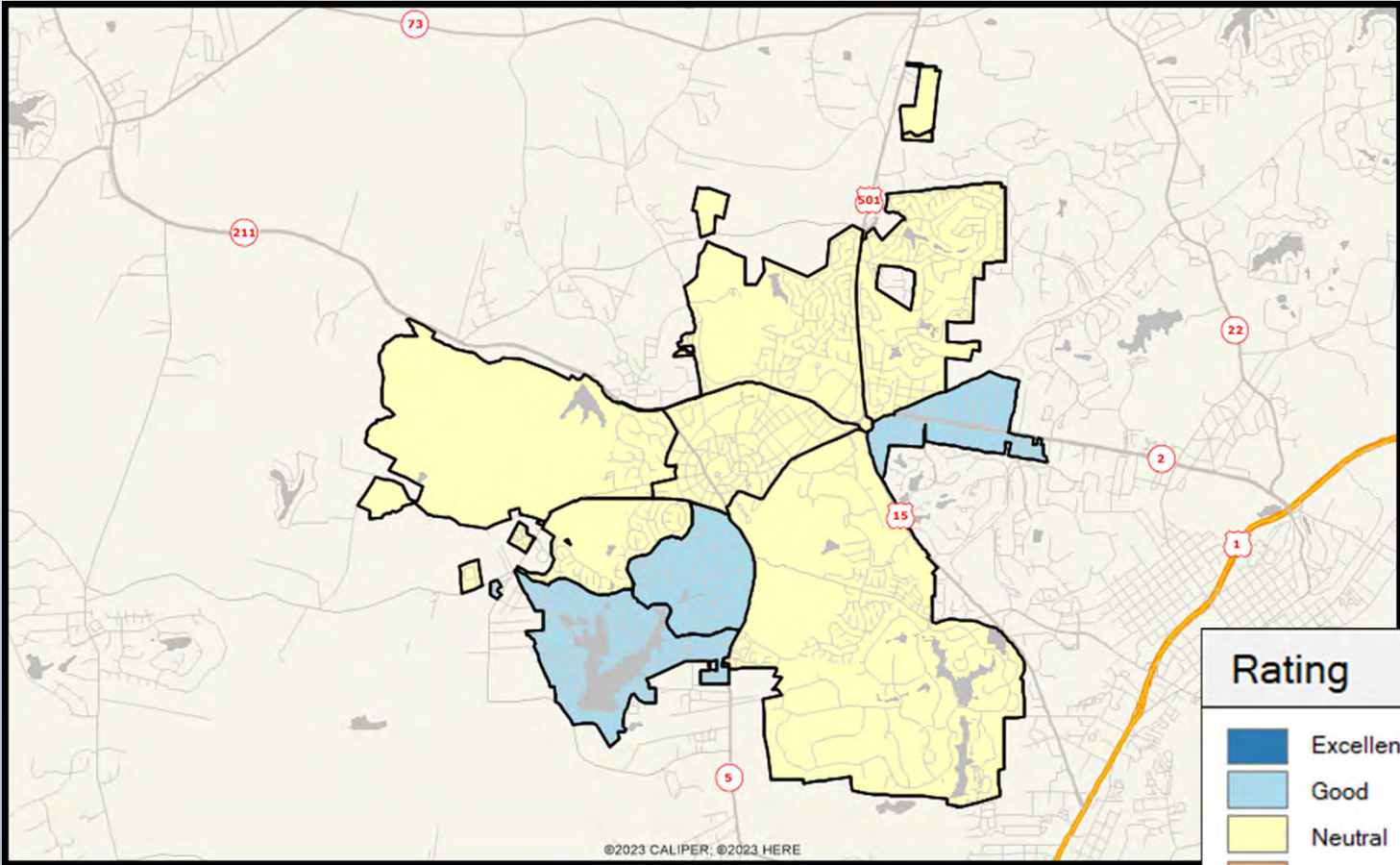


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response


ETC INSTITUTE

Q4-10. Availability of affordable housing

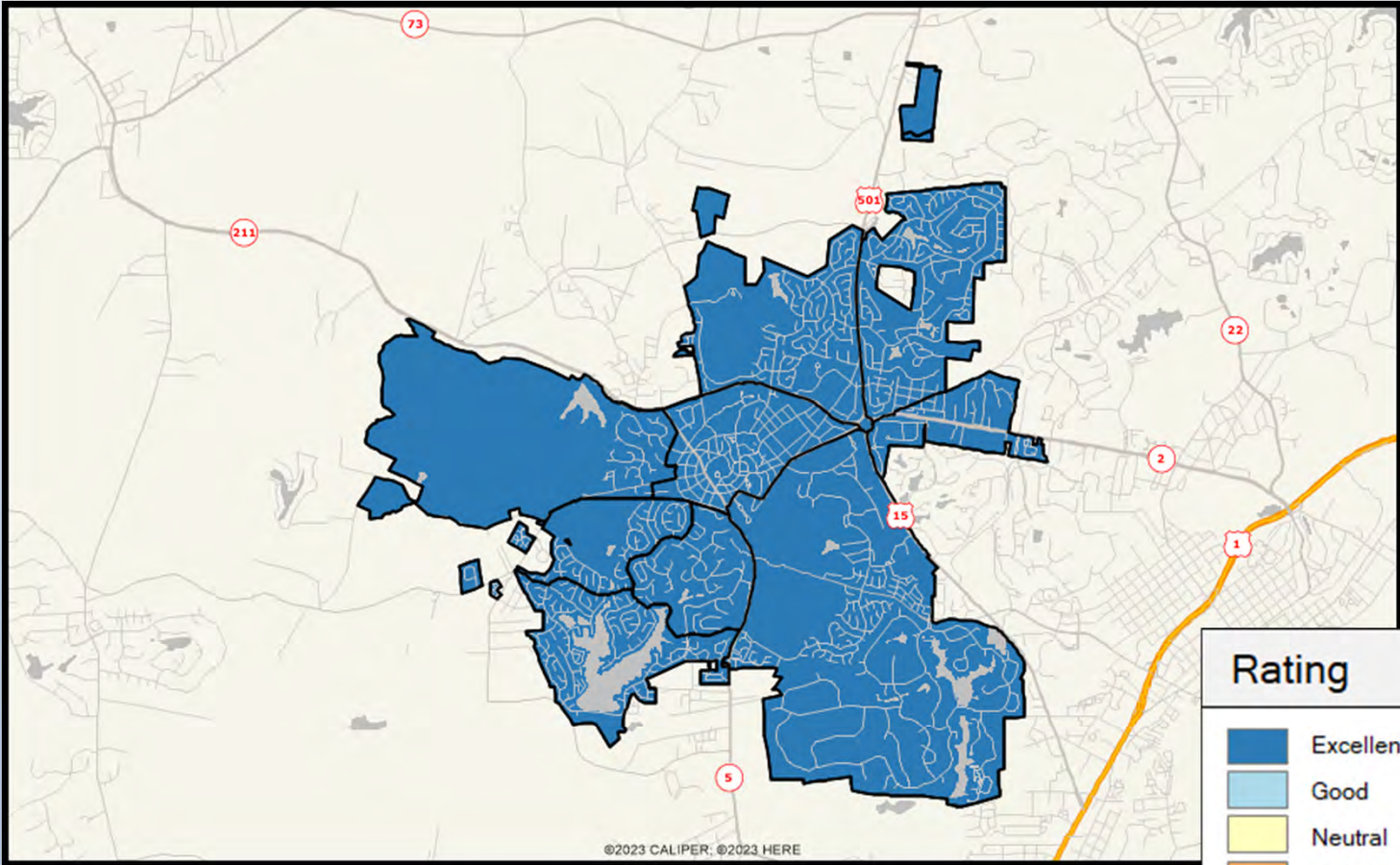


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



Q4-11. Overall quality of Village services

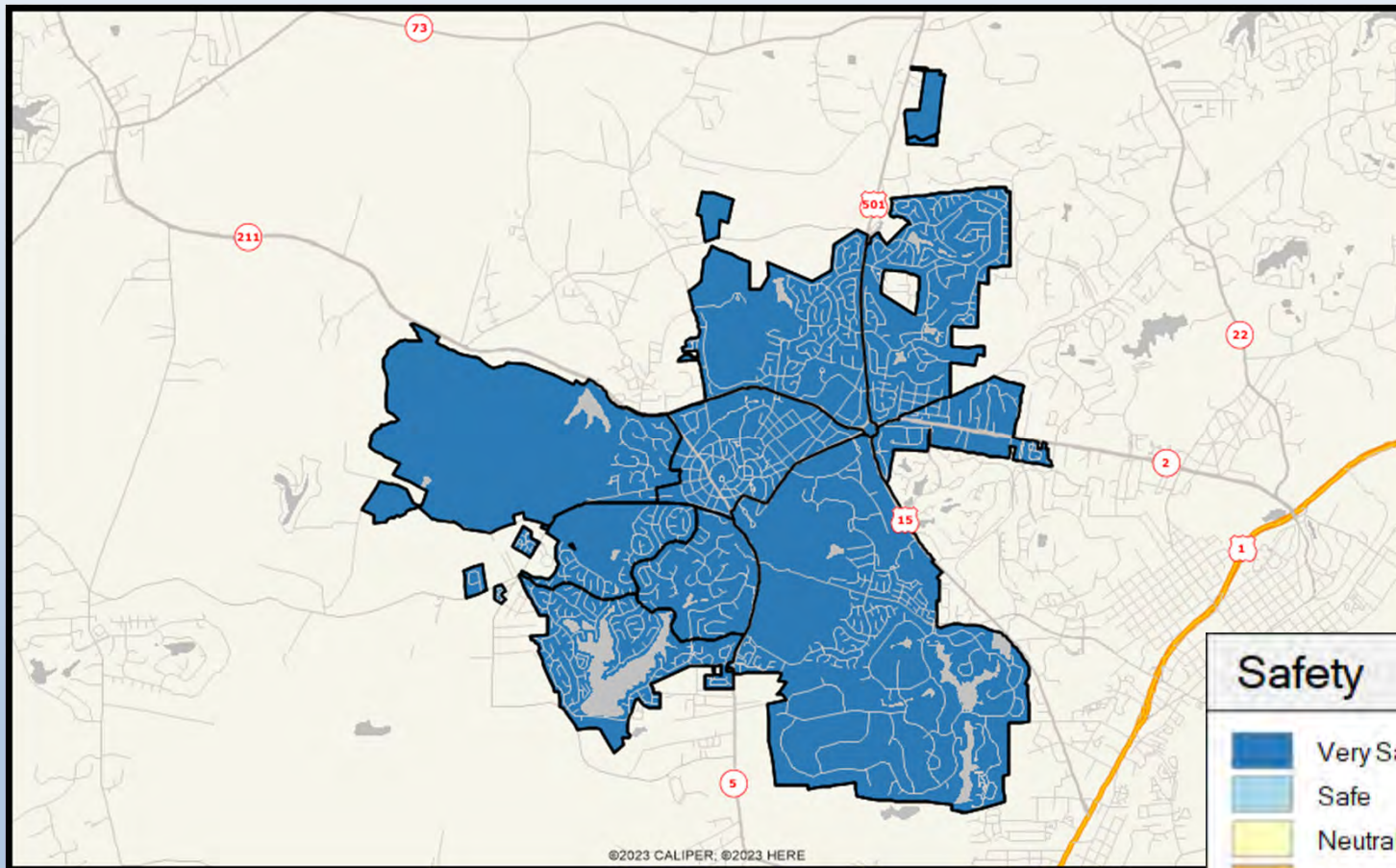


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



Q5-01. Walking alone in your neighborhood during the day

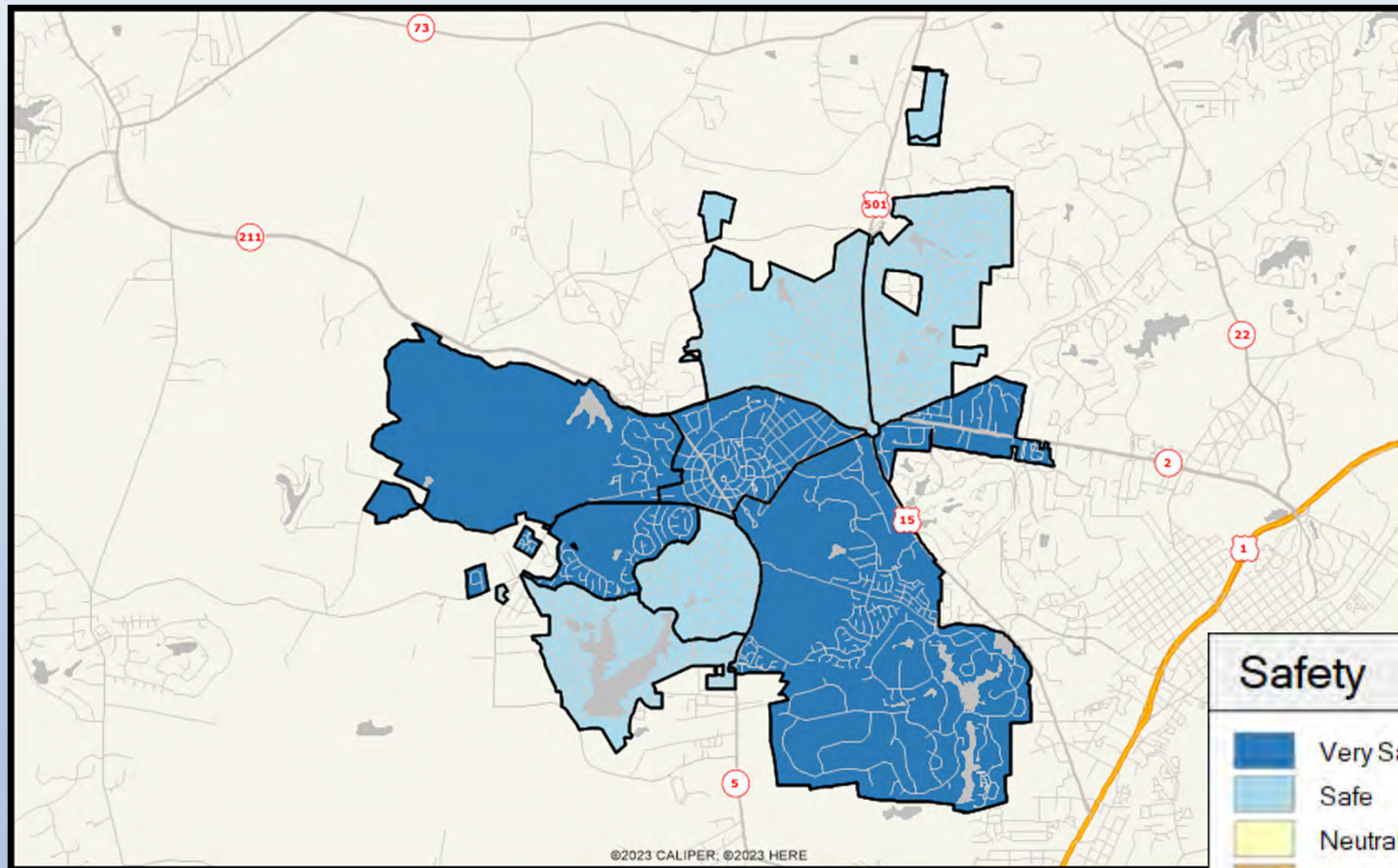


Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response



Q5-02. Walking alone in your neighborhood after dark



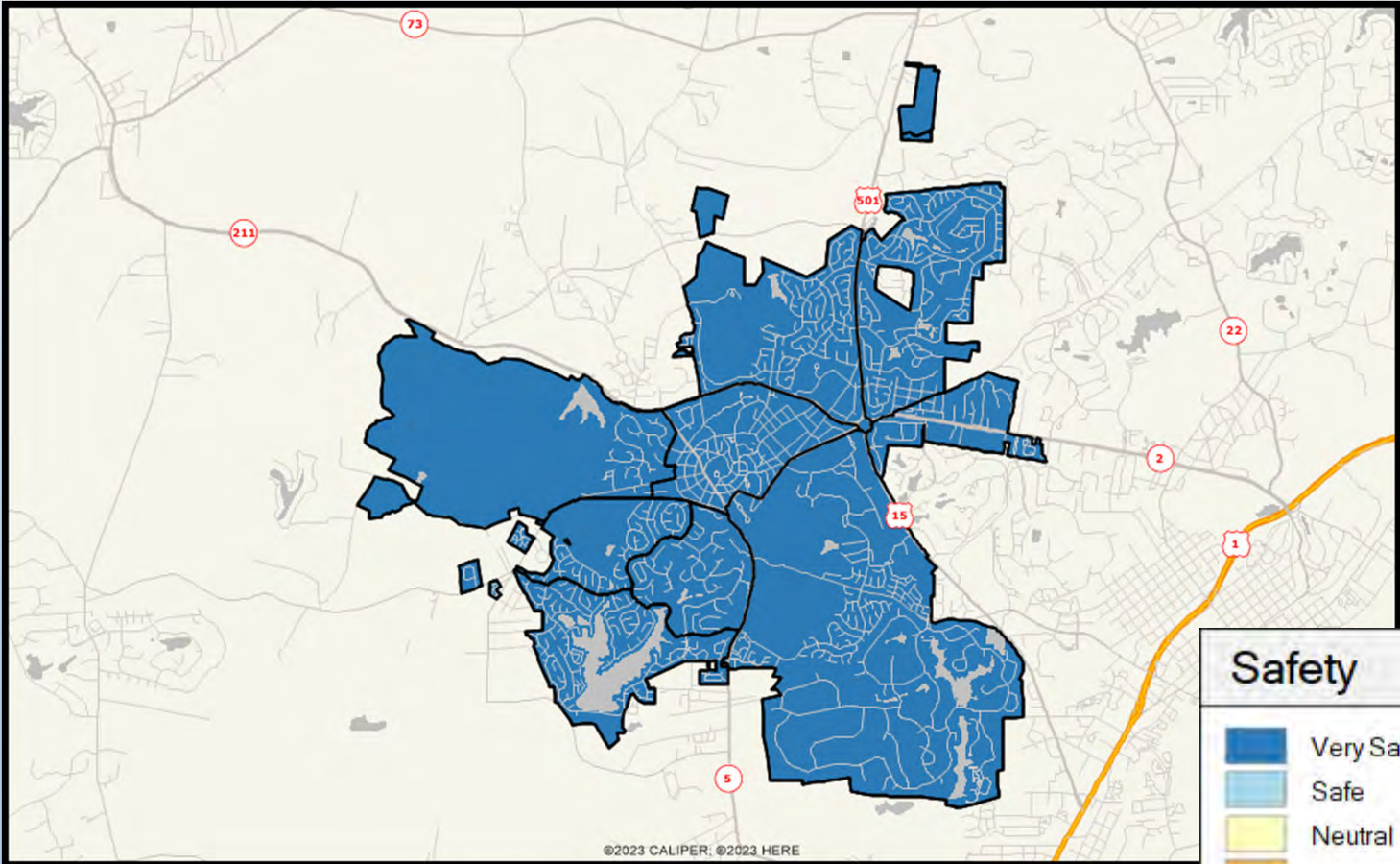
©2023 CALIPER; ©2023 HERE

Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response



Q5-03. In Village parks and recreation facilities

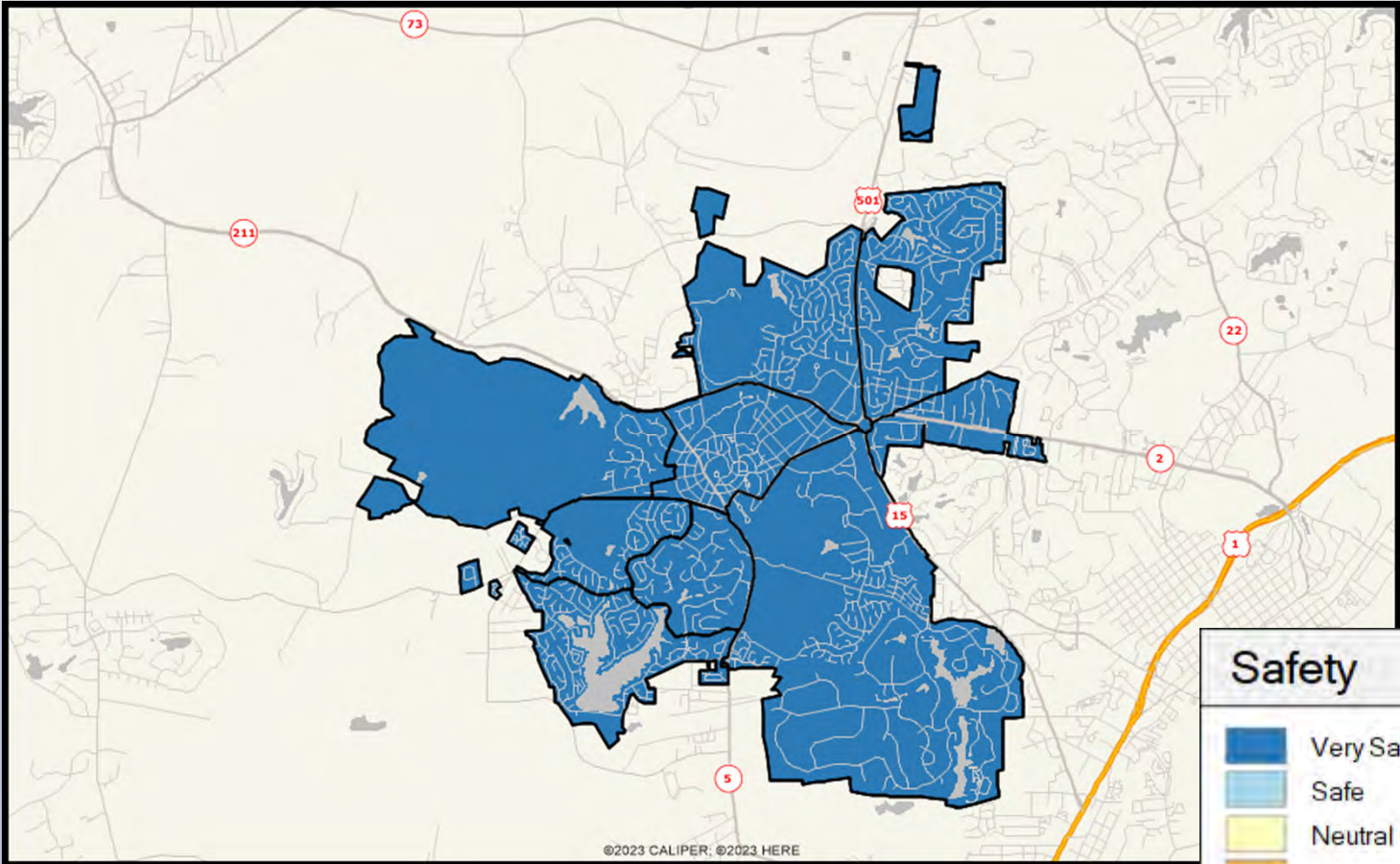


Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response



Q5-04. In business areas of the Village during the day

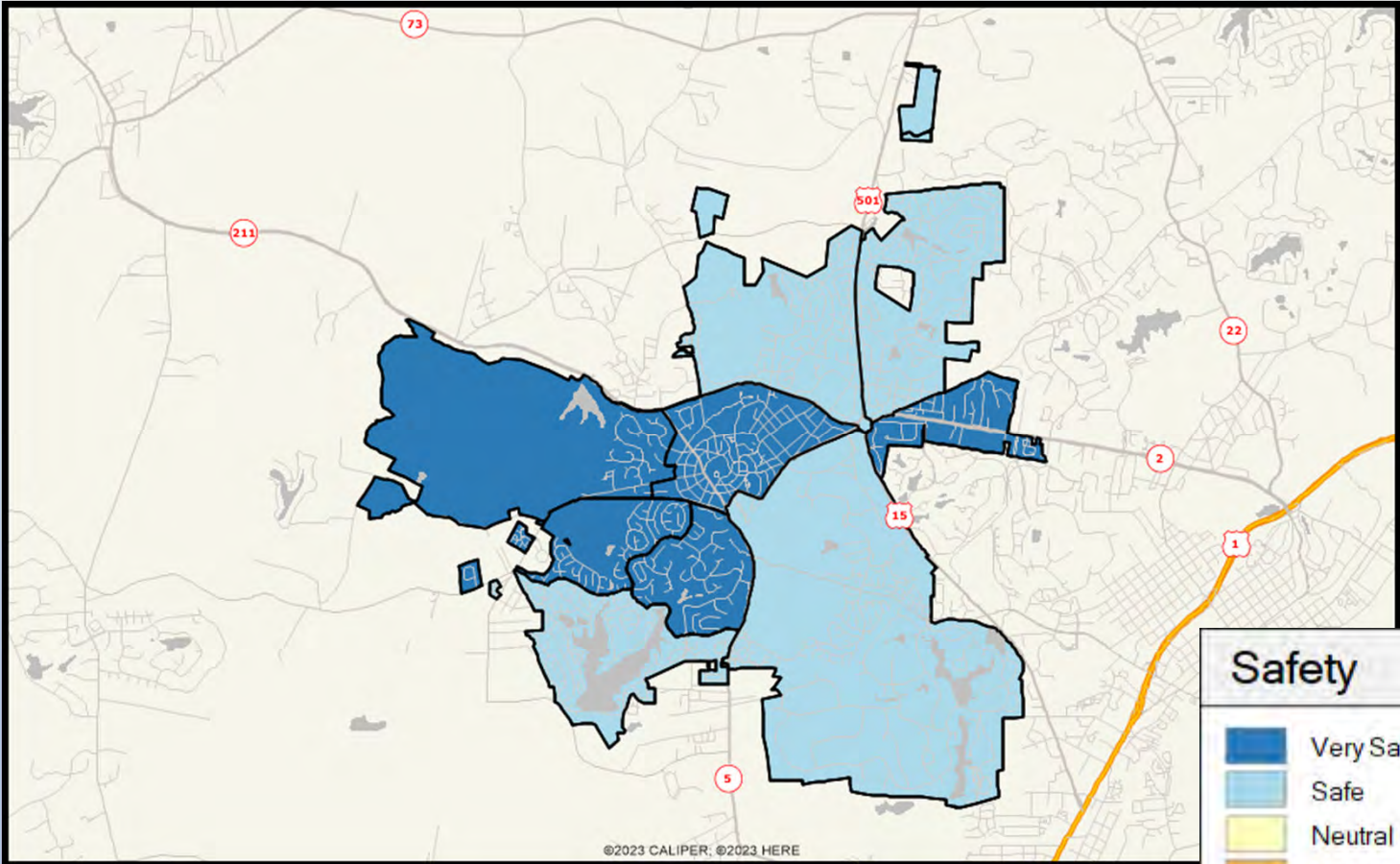


Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response



Q5-05. In business areas of the Village after dark

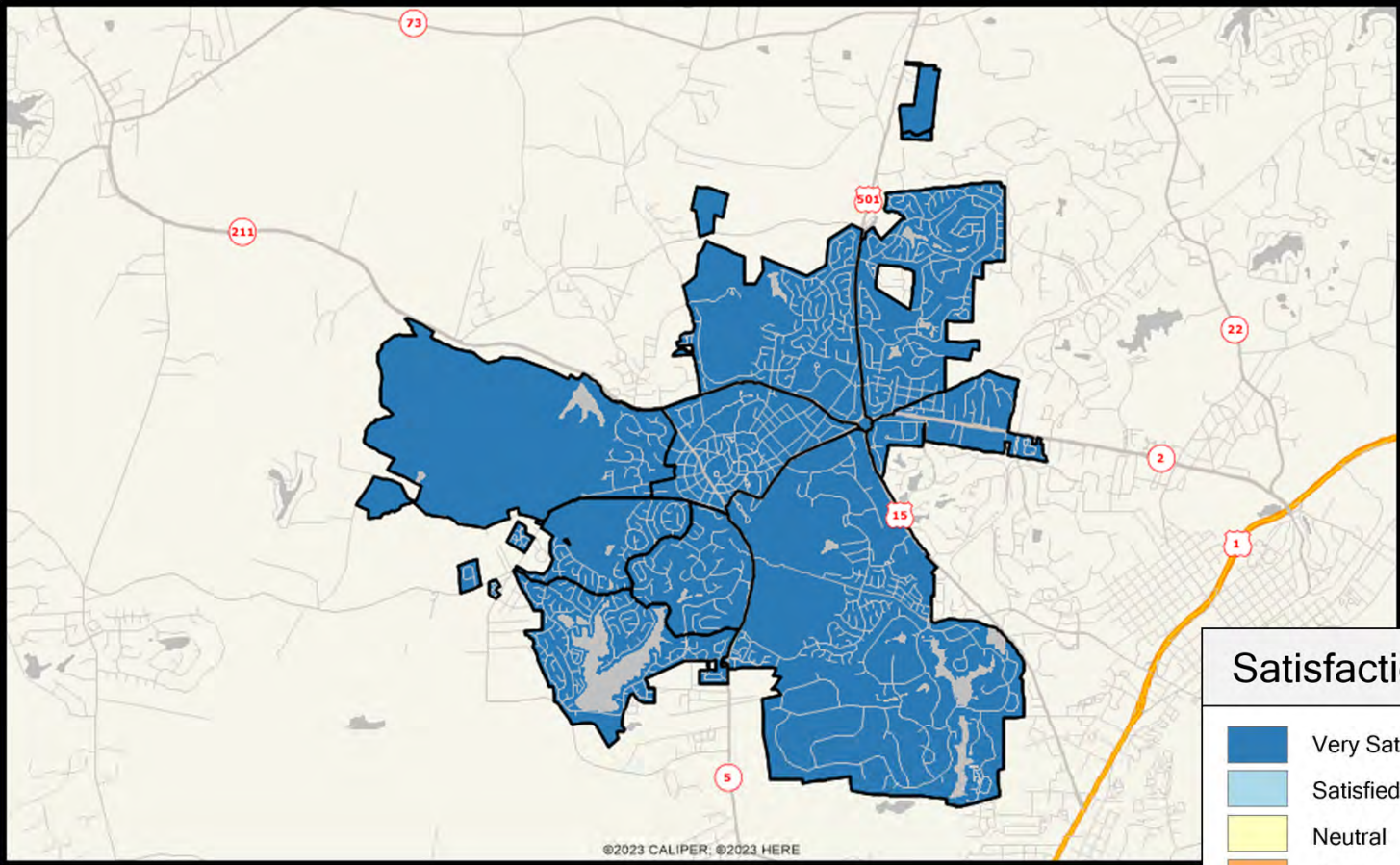


Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response



Q6-01. Efforts to prevent crimes

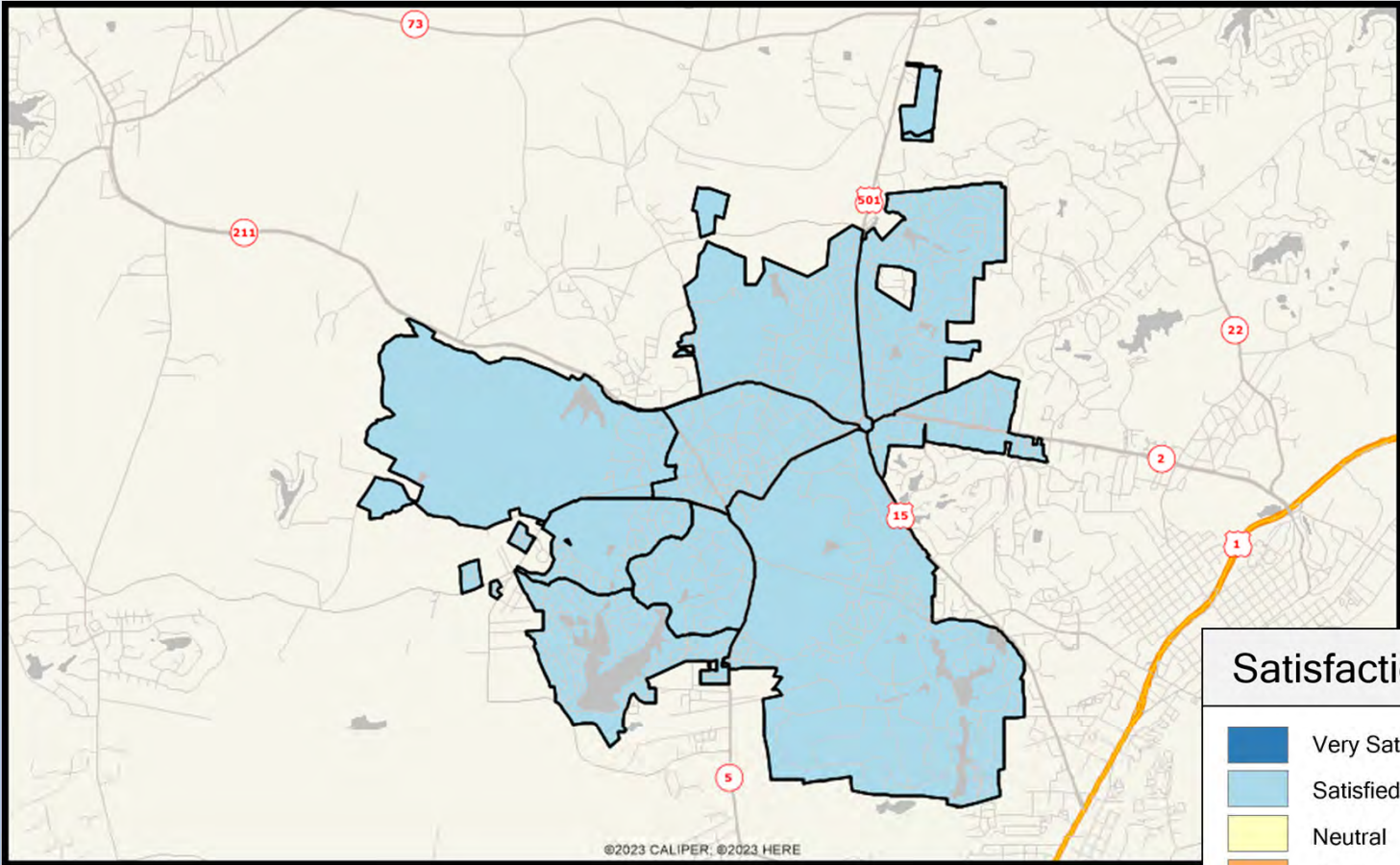


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized font with a blue and yellow circular graphic to the left, followed by the word 'INSTITUTE' in a smaller, sans-serif font. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q6-02. Enforcement of local traffic laws

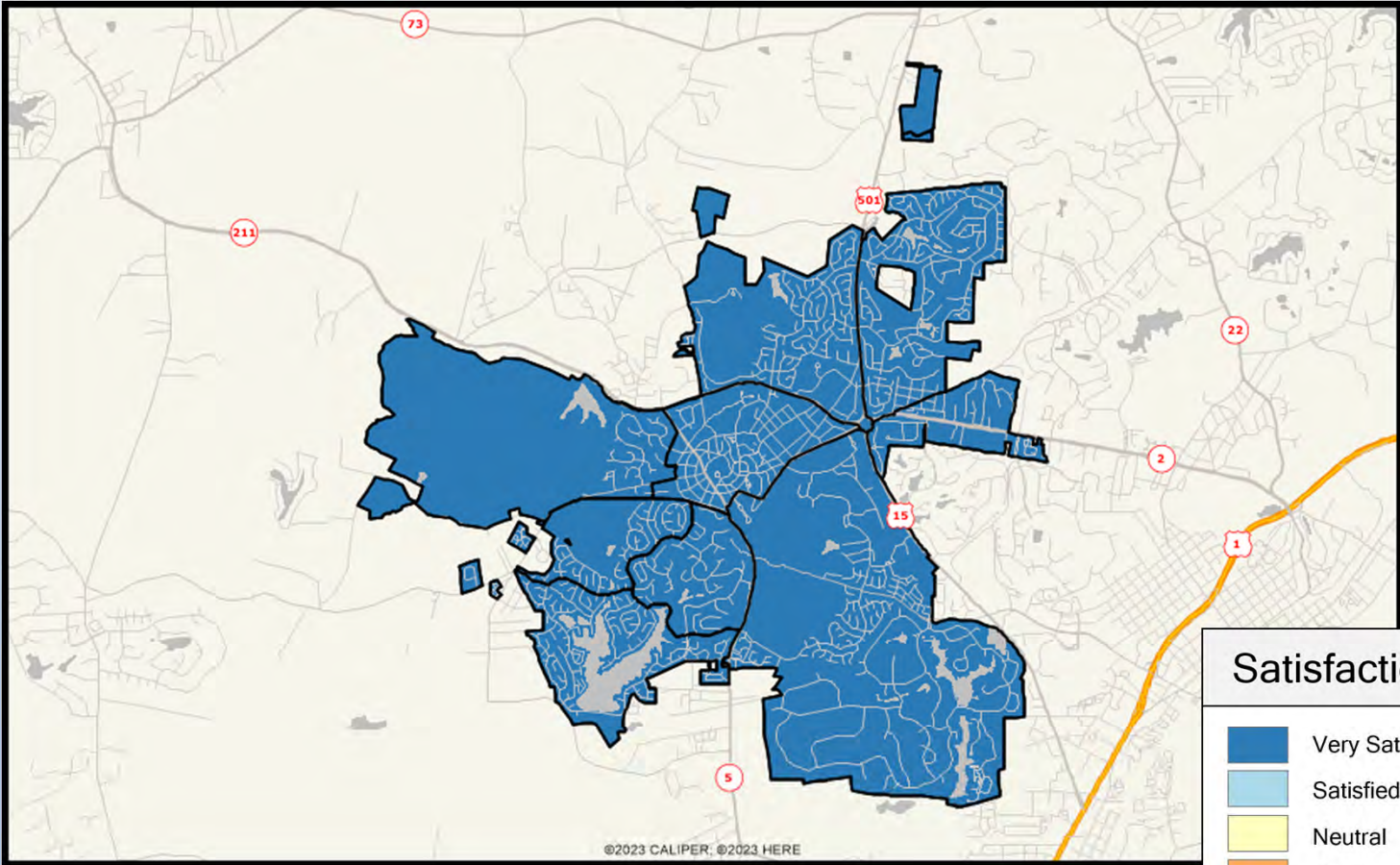


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q6-03. How quickly police respond to emergencies

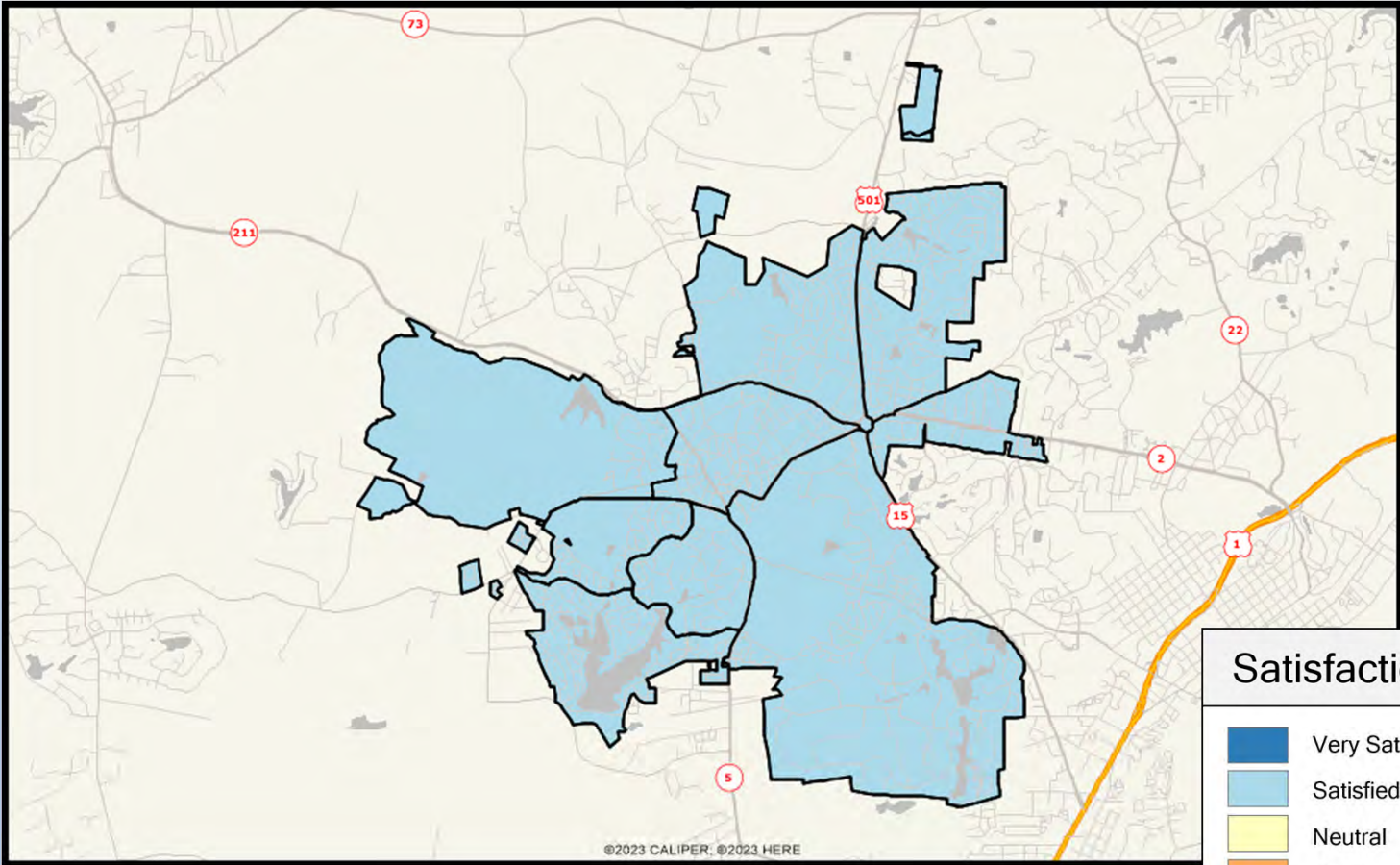


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q6-04. Frequency that police officers patrol your neighborhood

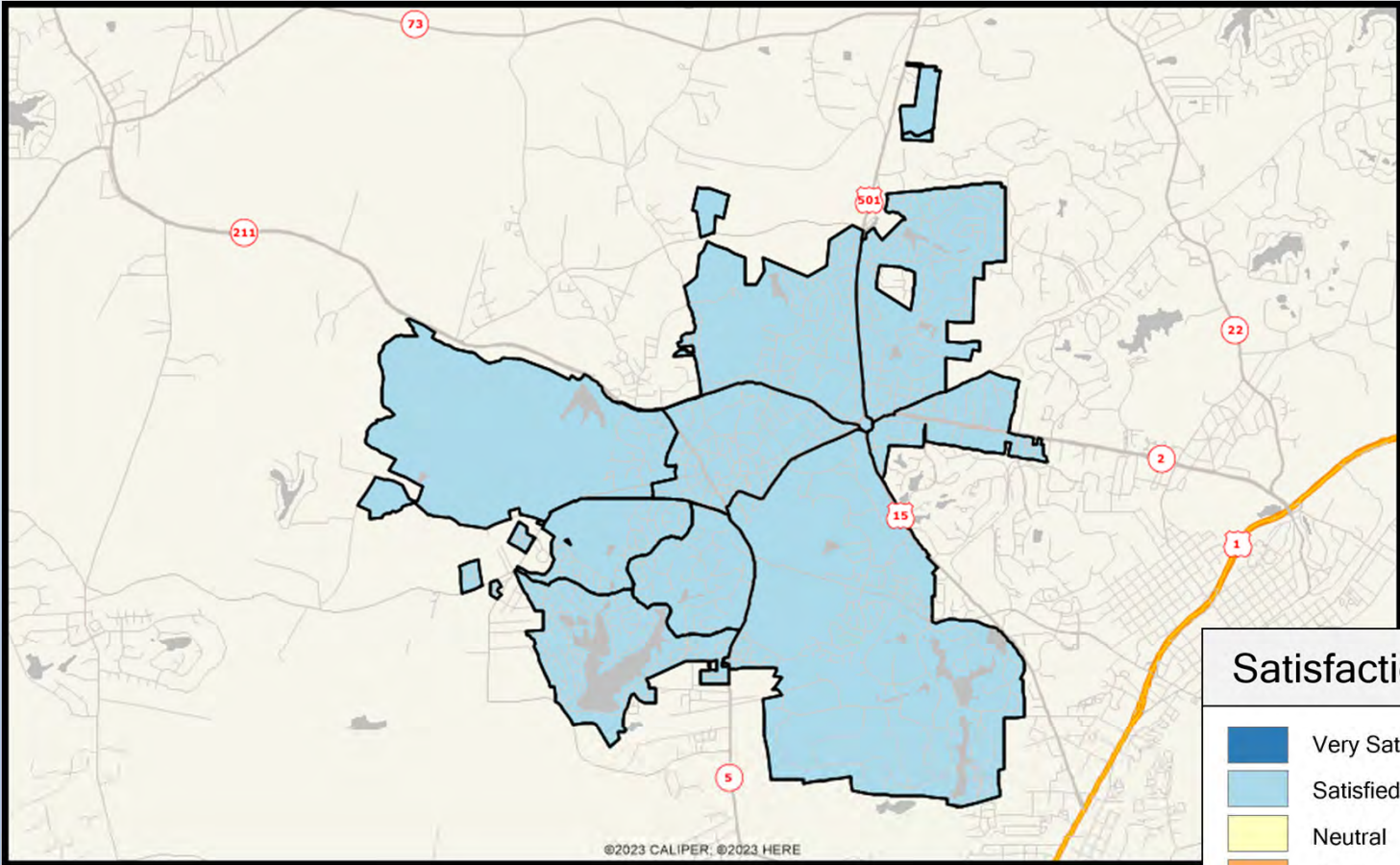


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized blue font, followed by 'INSTITUTE' in a smaller, yellow font. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q6-05. Fire prevention and education programs provided by the Village

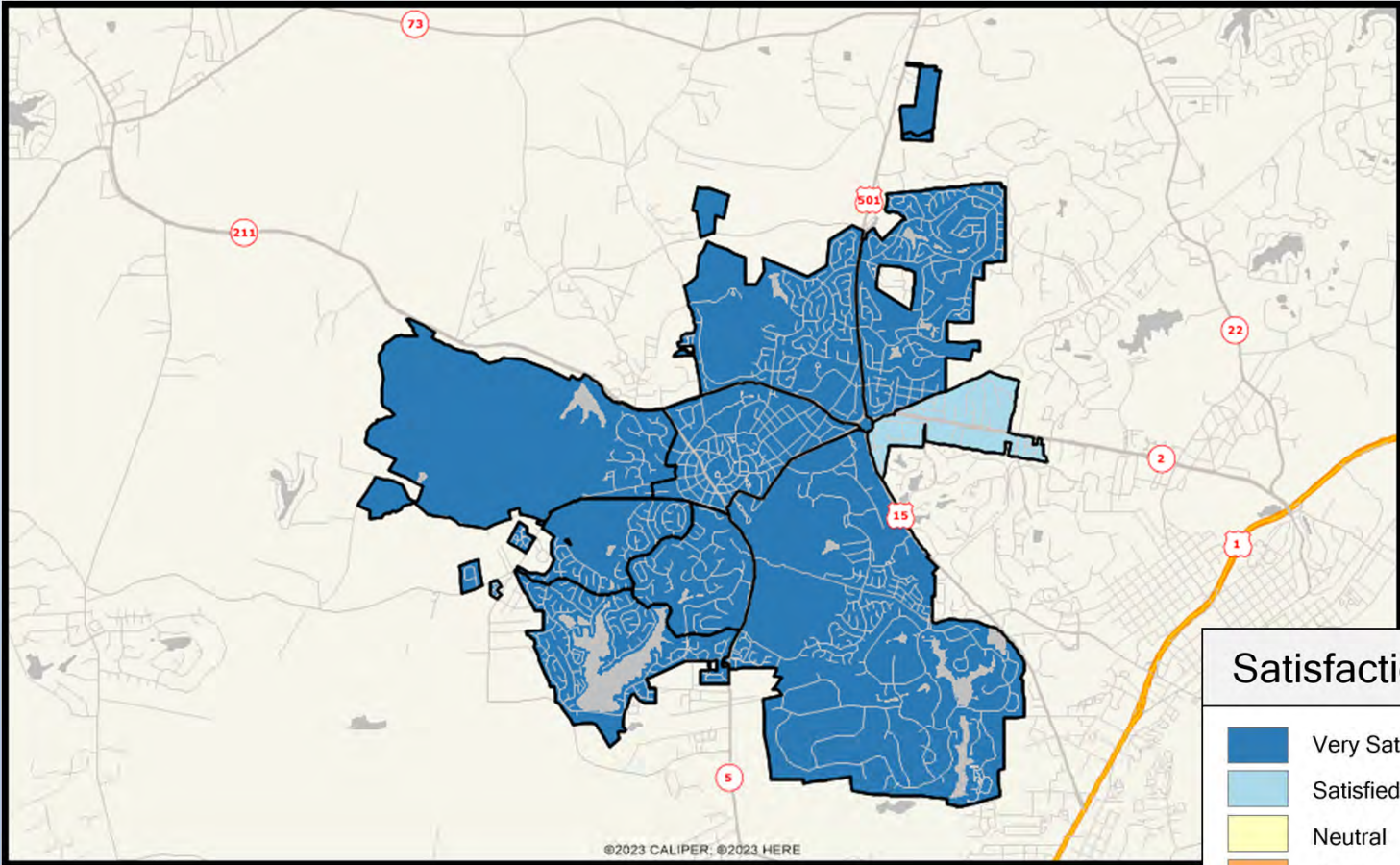


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q6-06. How quickly fire personnel respond to emergencies

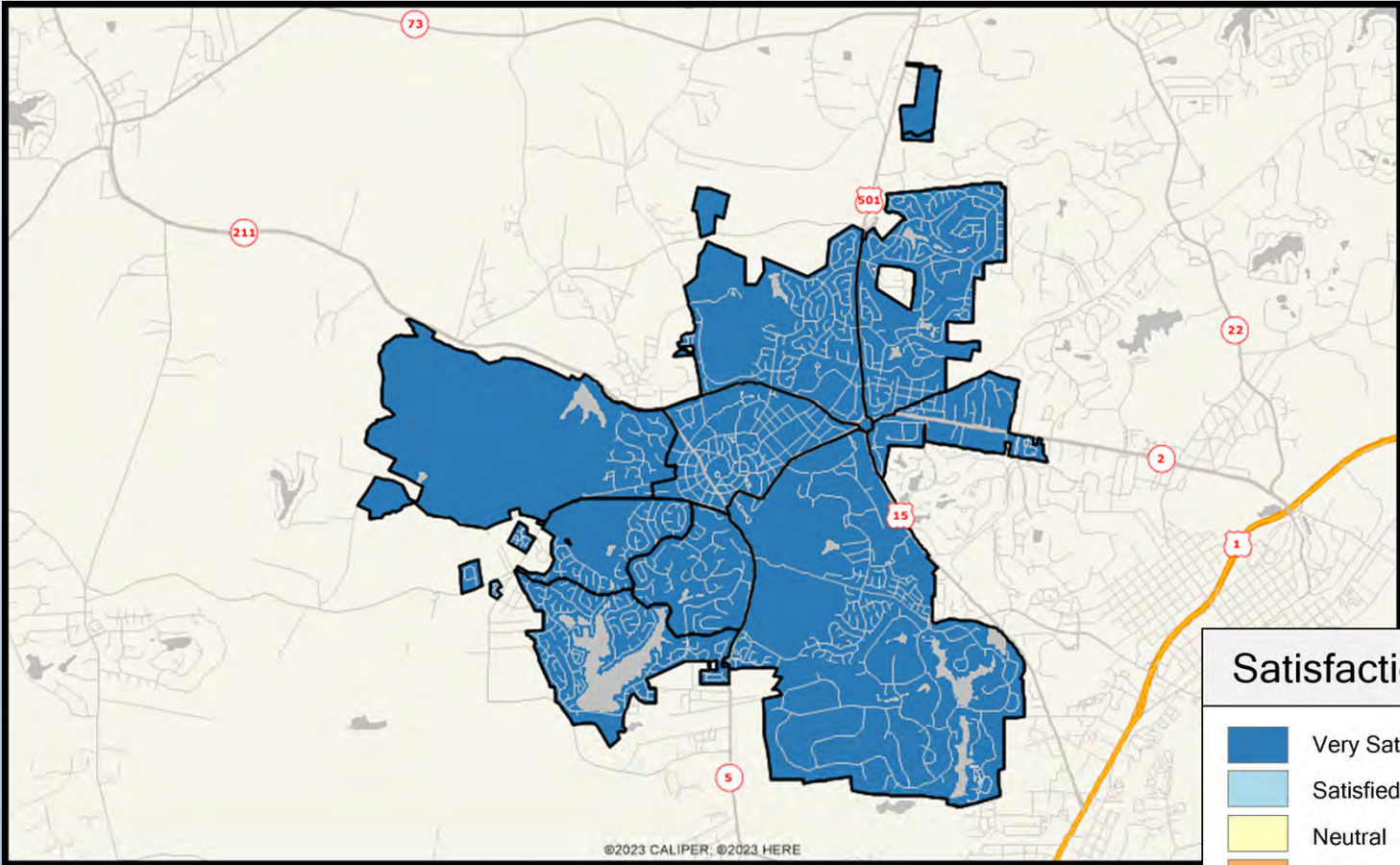


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q8-01. Residential trash collection services

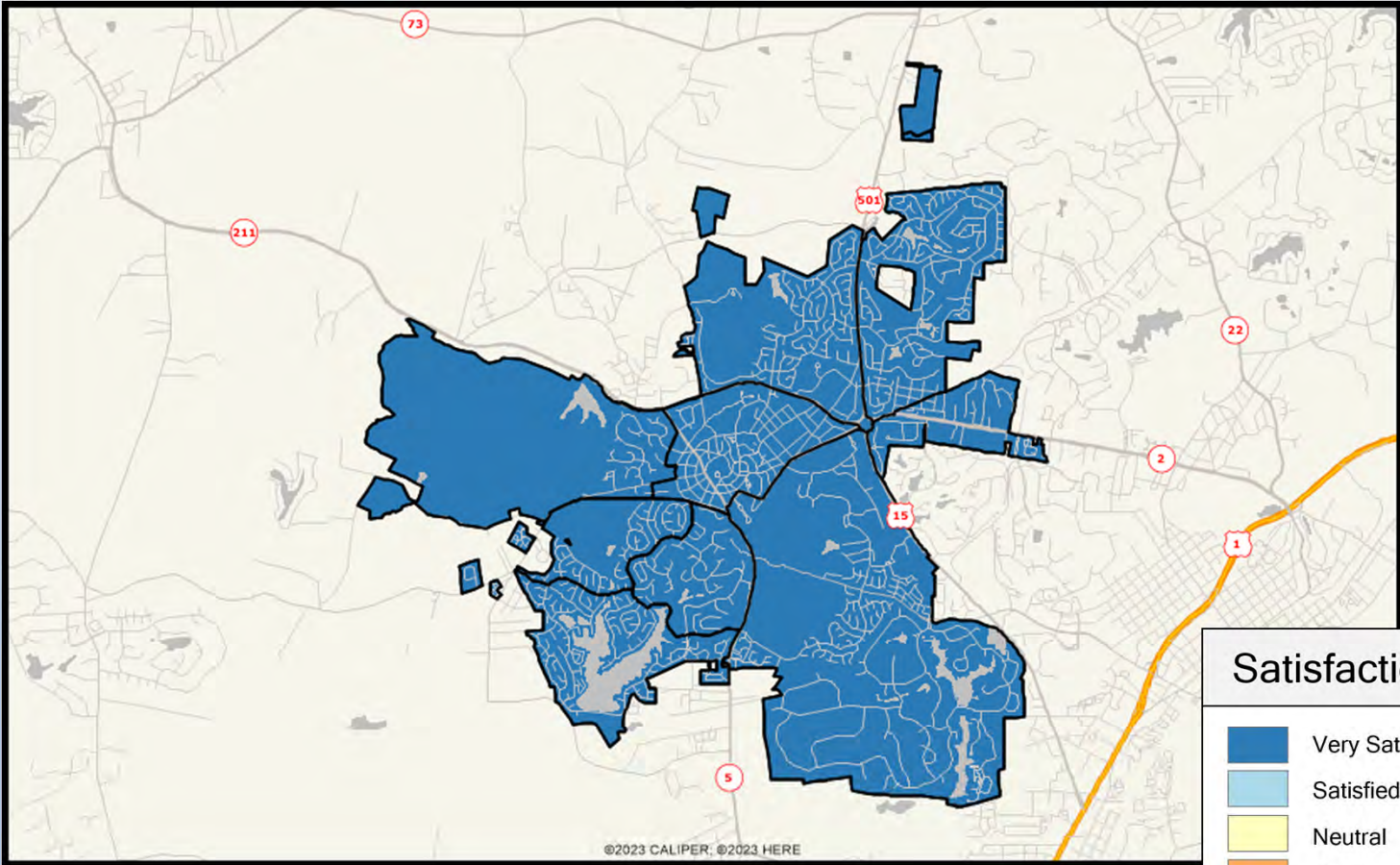


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q8-02. Curbside recycling services

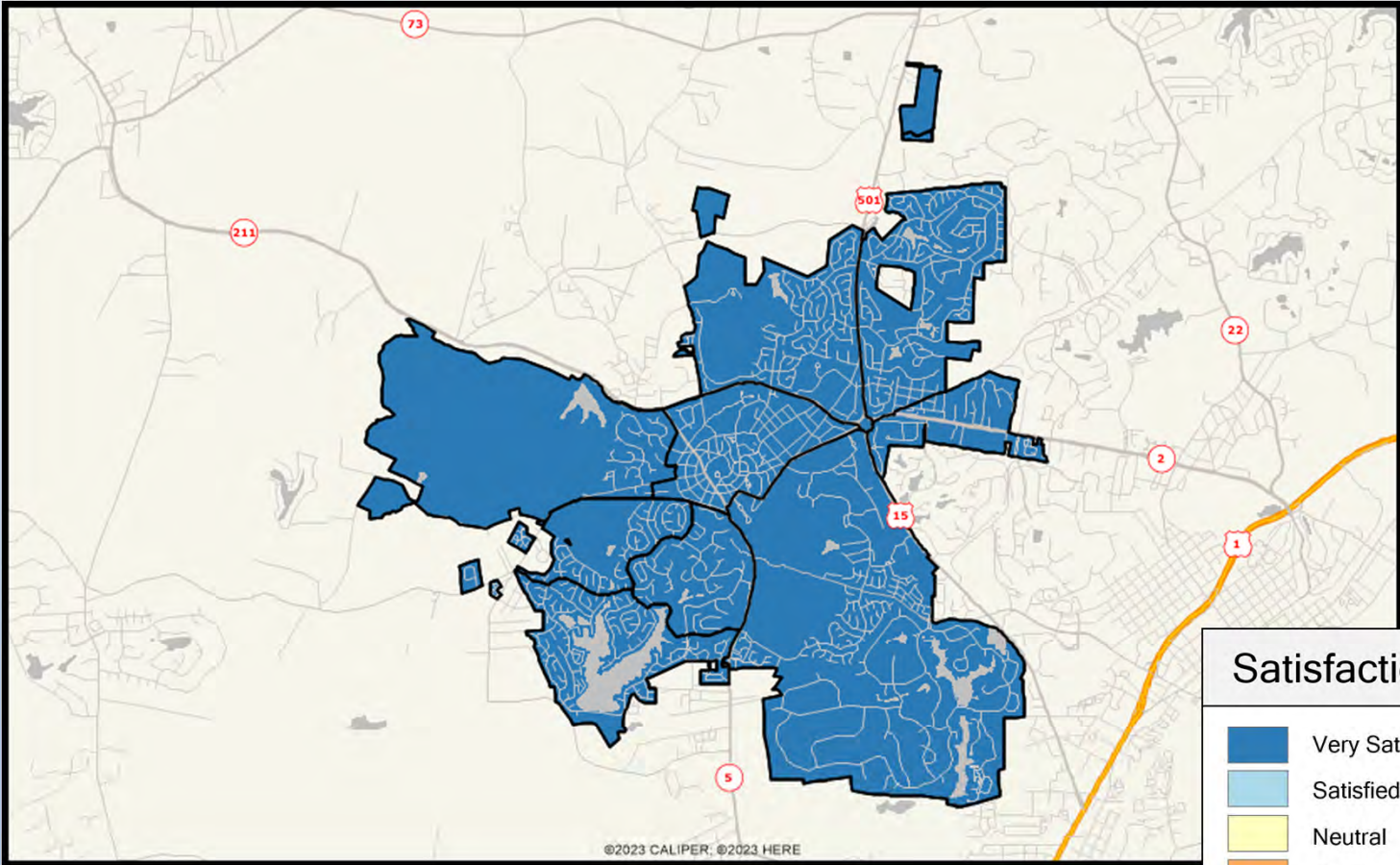


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q8-03. Yard waste collection services

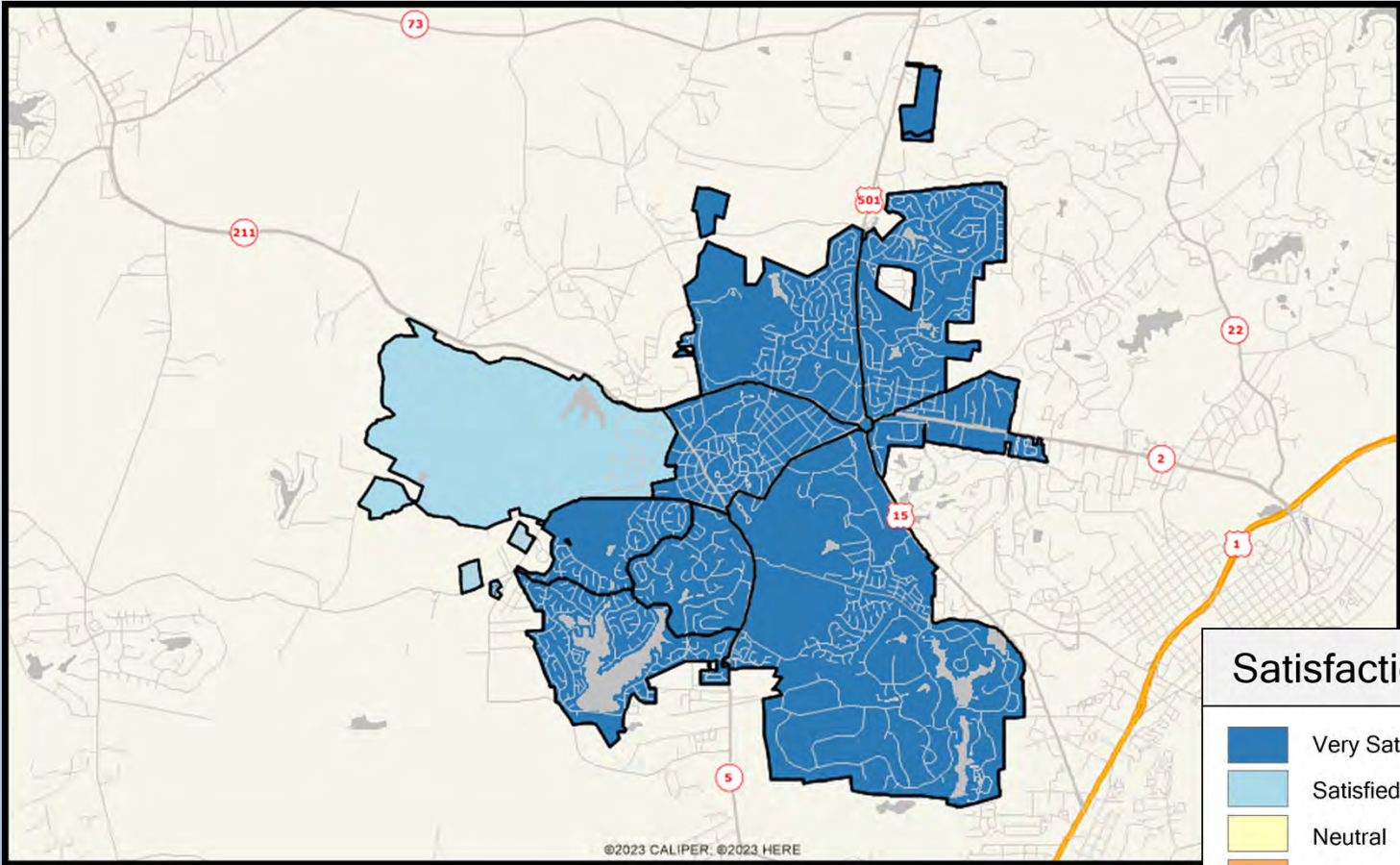


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q9a-01. Greenway trails

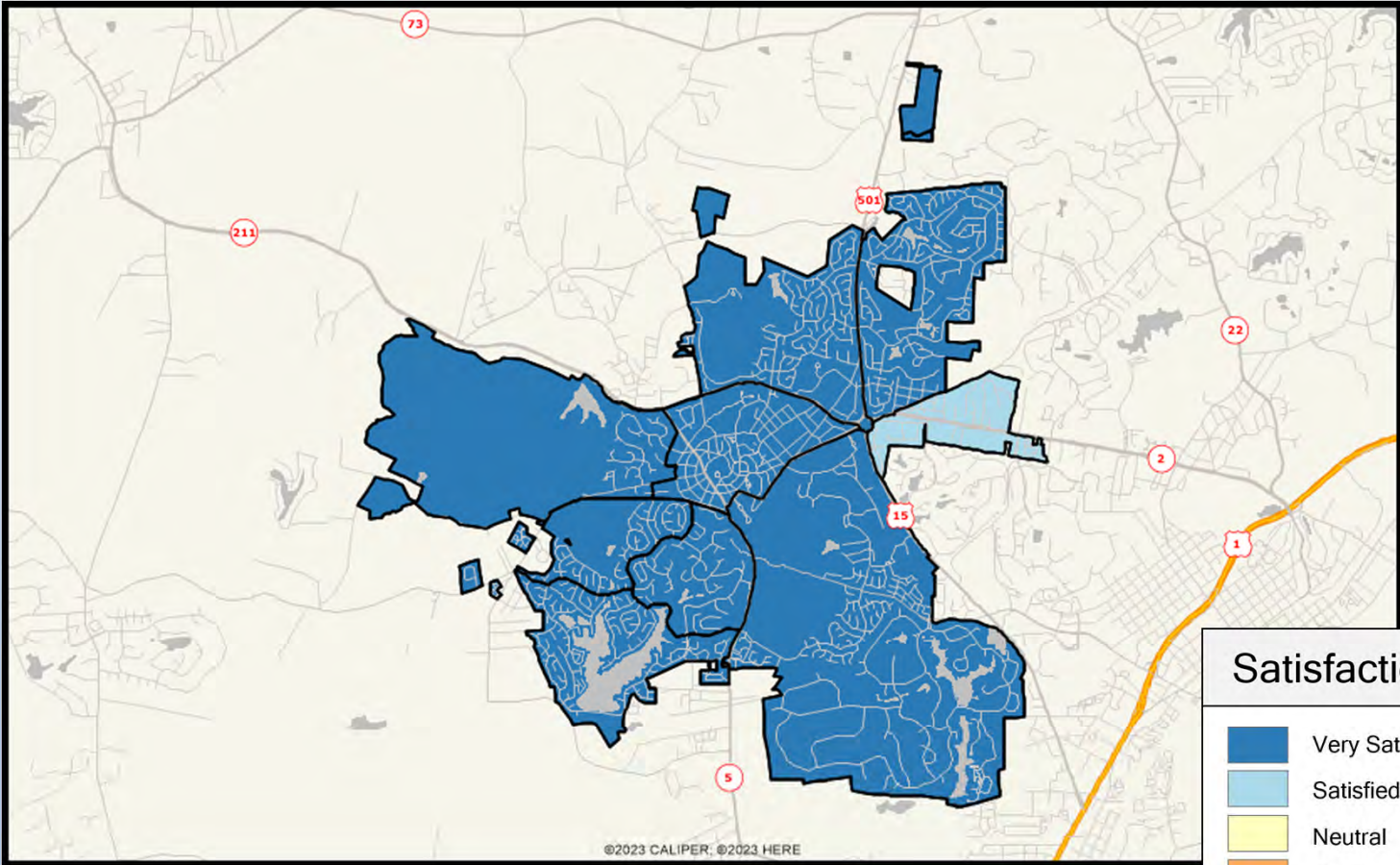


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q9a-02. Village sponsored cultural/arts events

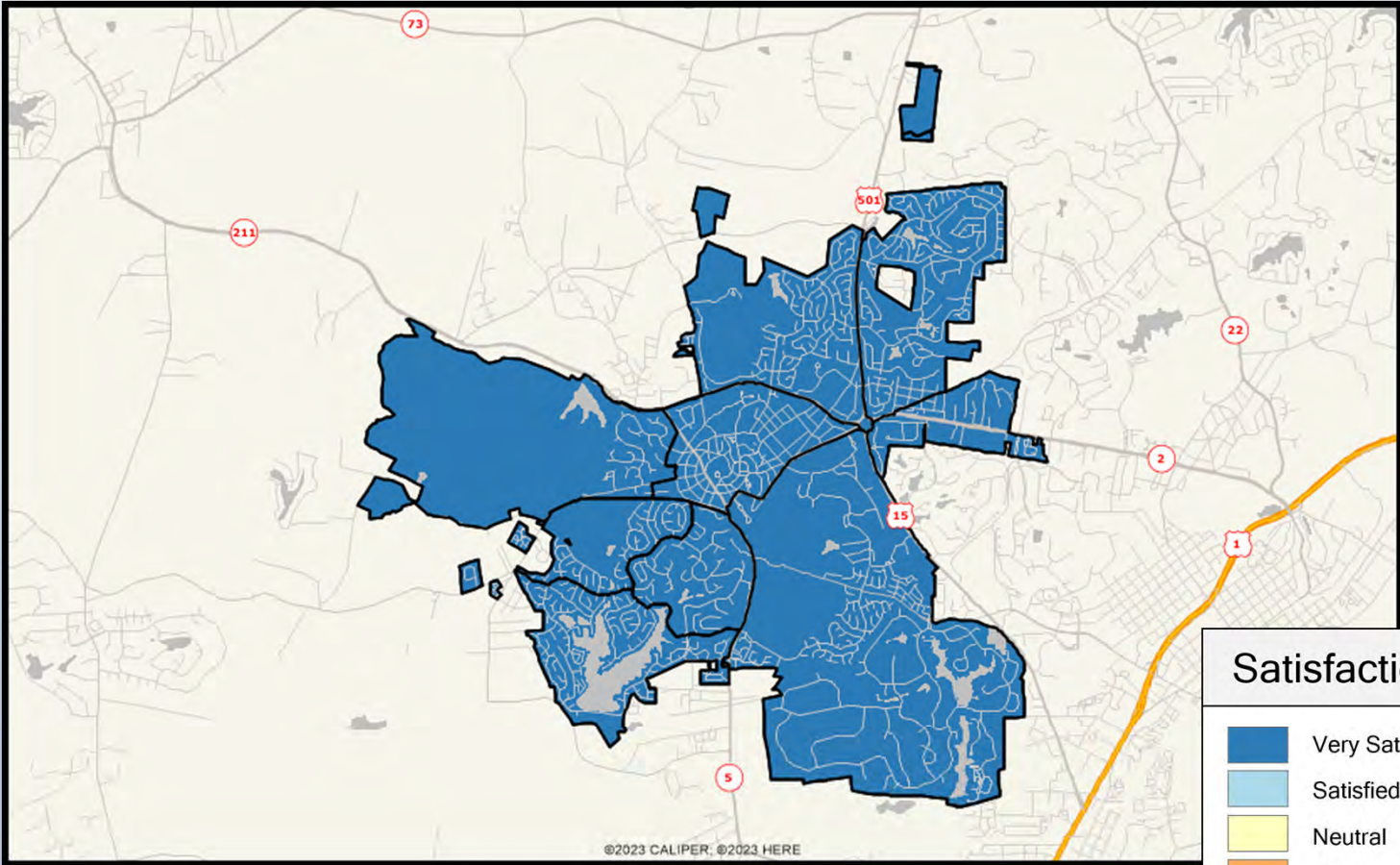


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

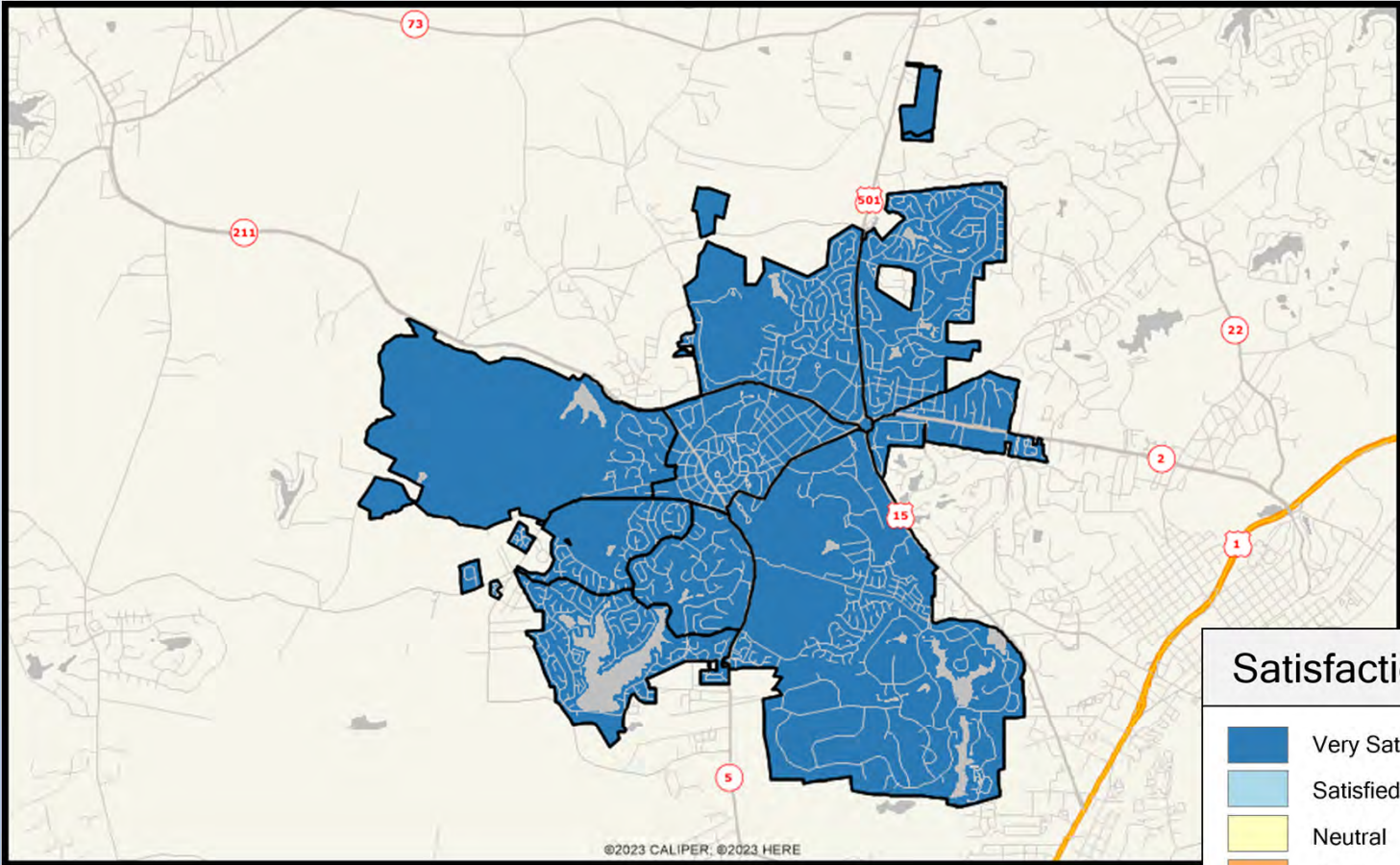
Q9a-03.Cannon Park



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

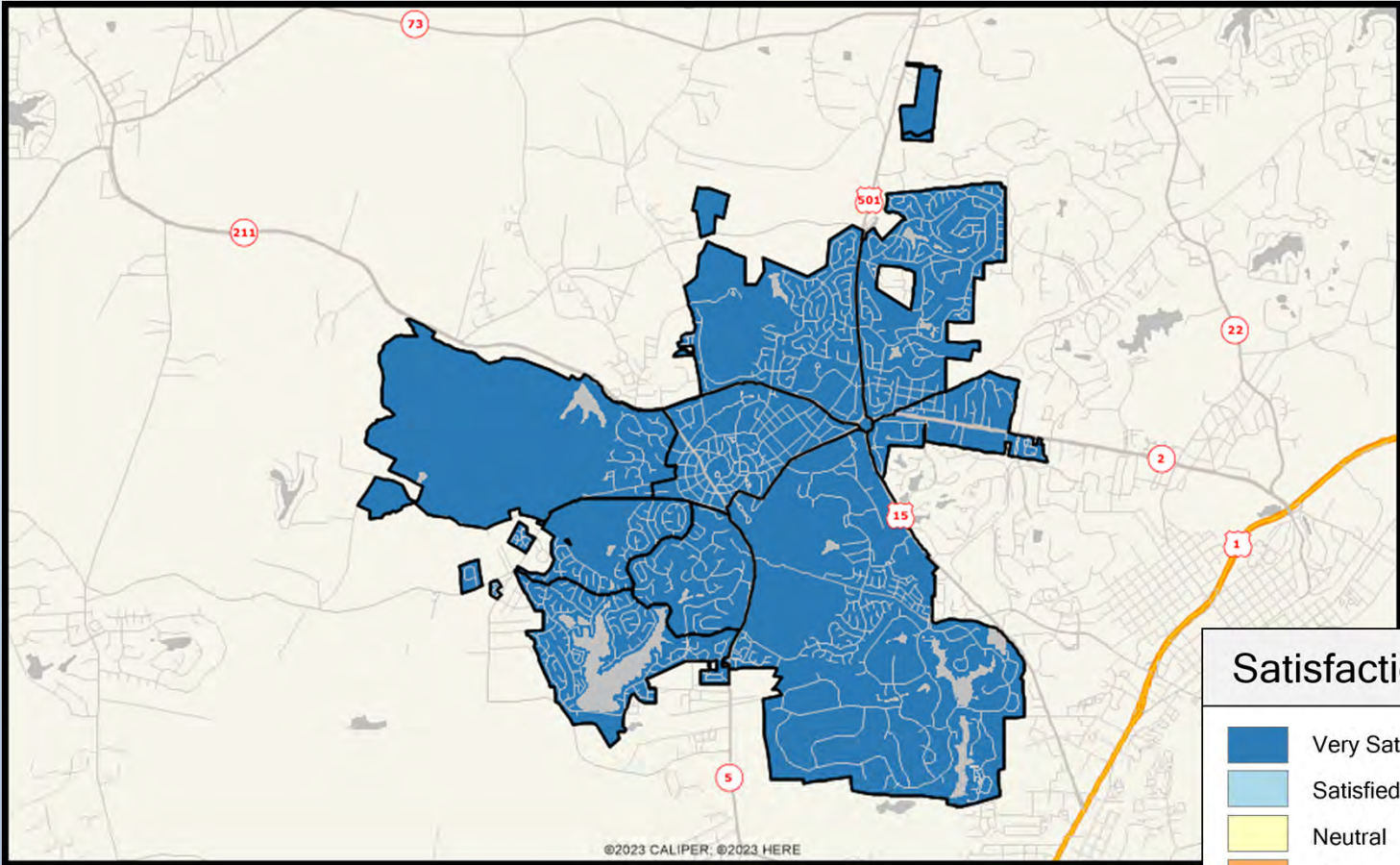
Q9a-04. Arboretum/Timmel Pavilion



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q9a-05. Rassie Wicker Park

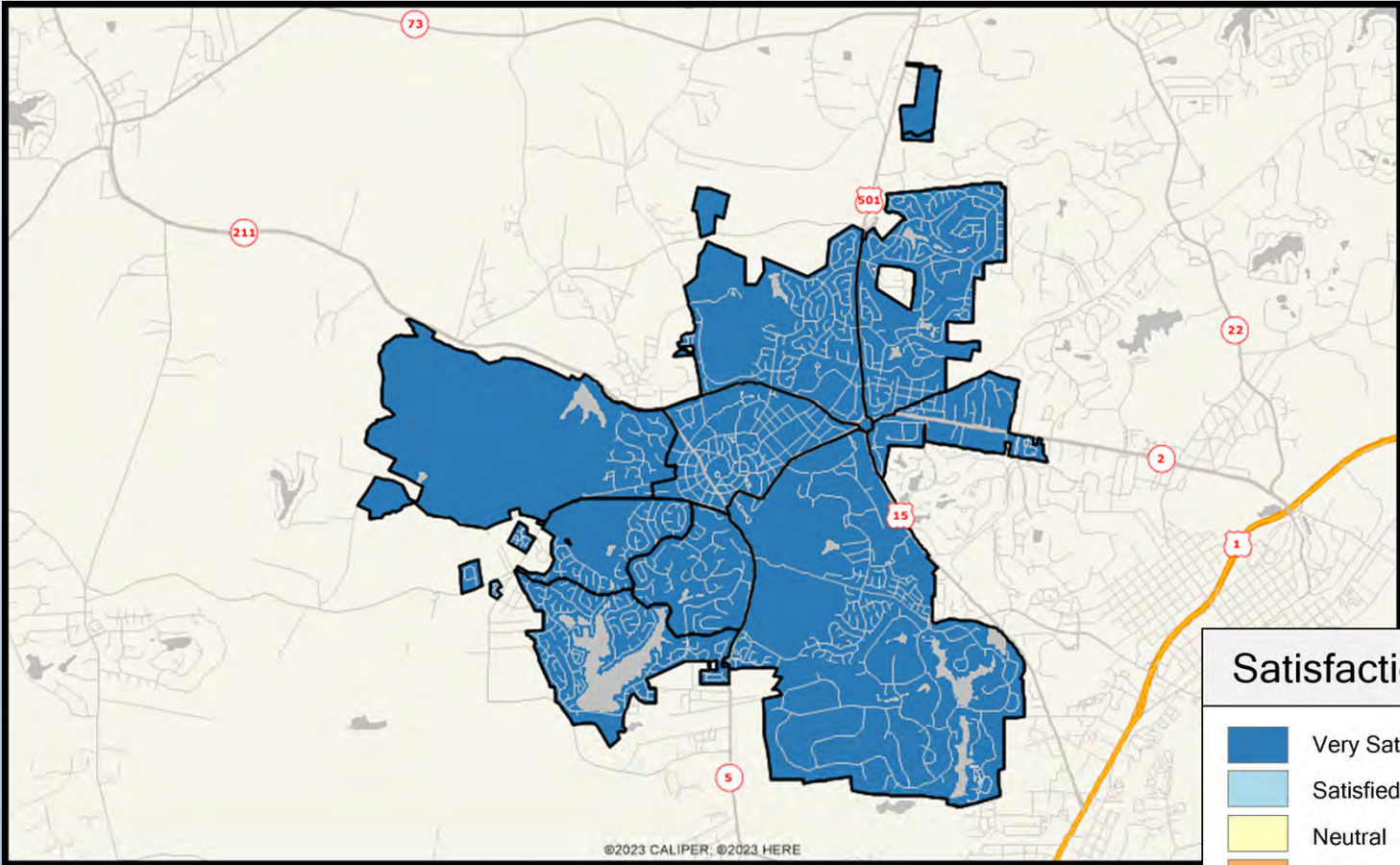


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



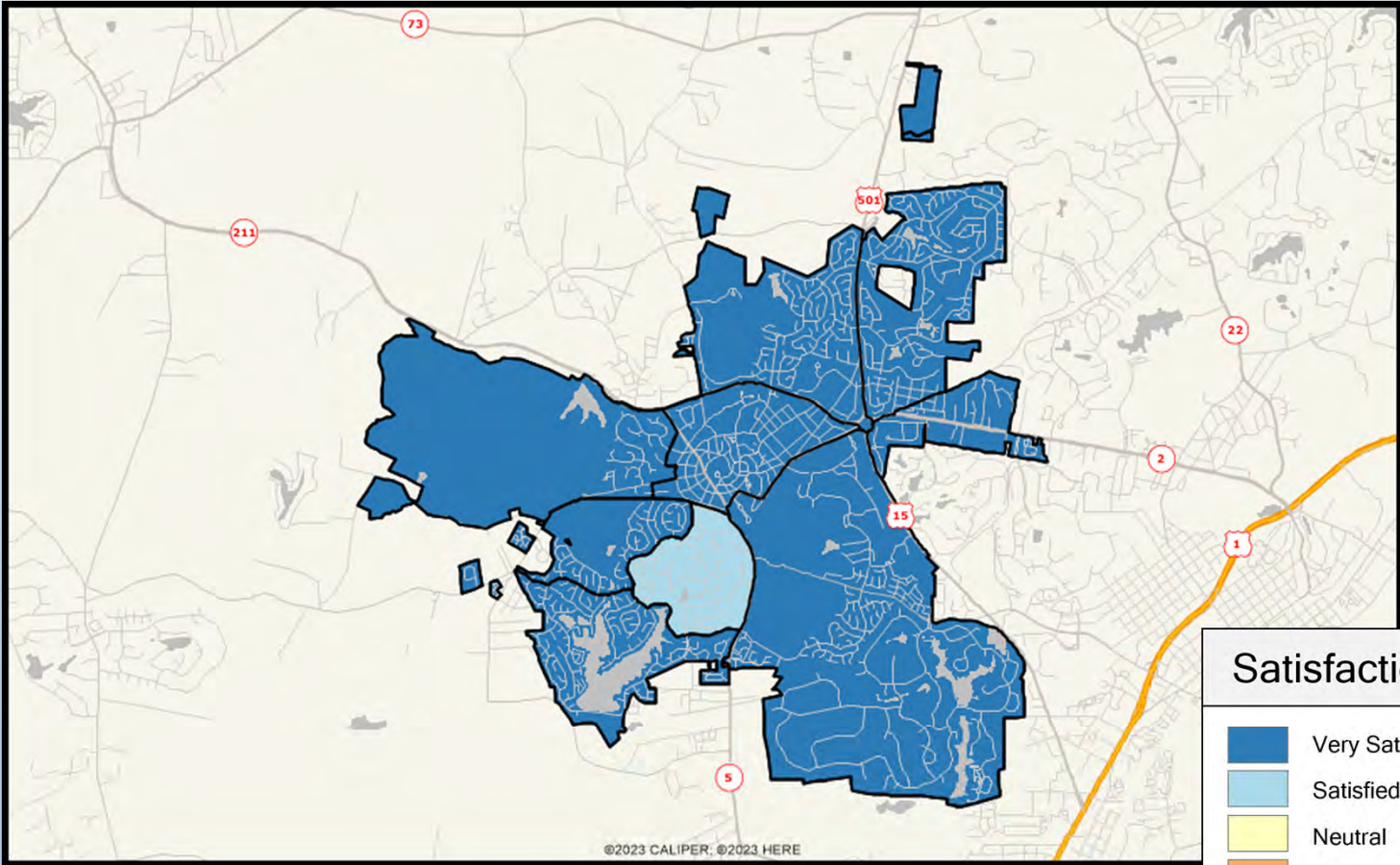
Q9a-06. Camelot Playground



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q9a-07. Splash pad at Wicker Park

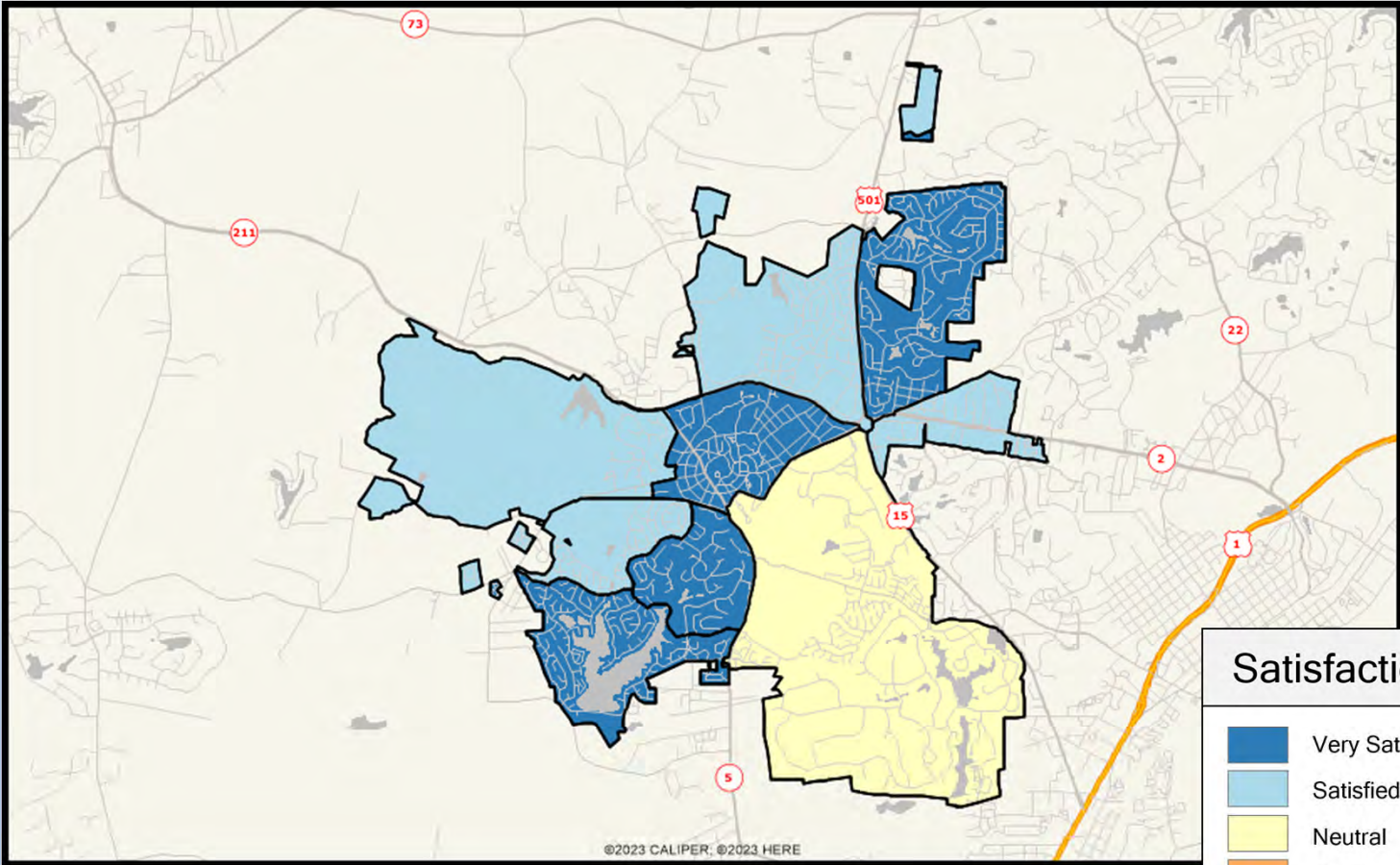


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q9a-08. West Pinehurst Park (e.g., disc golf)

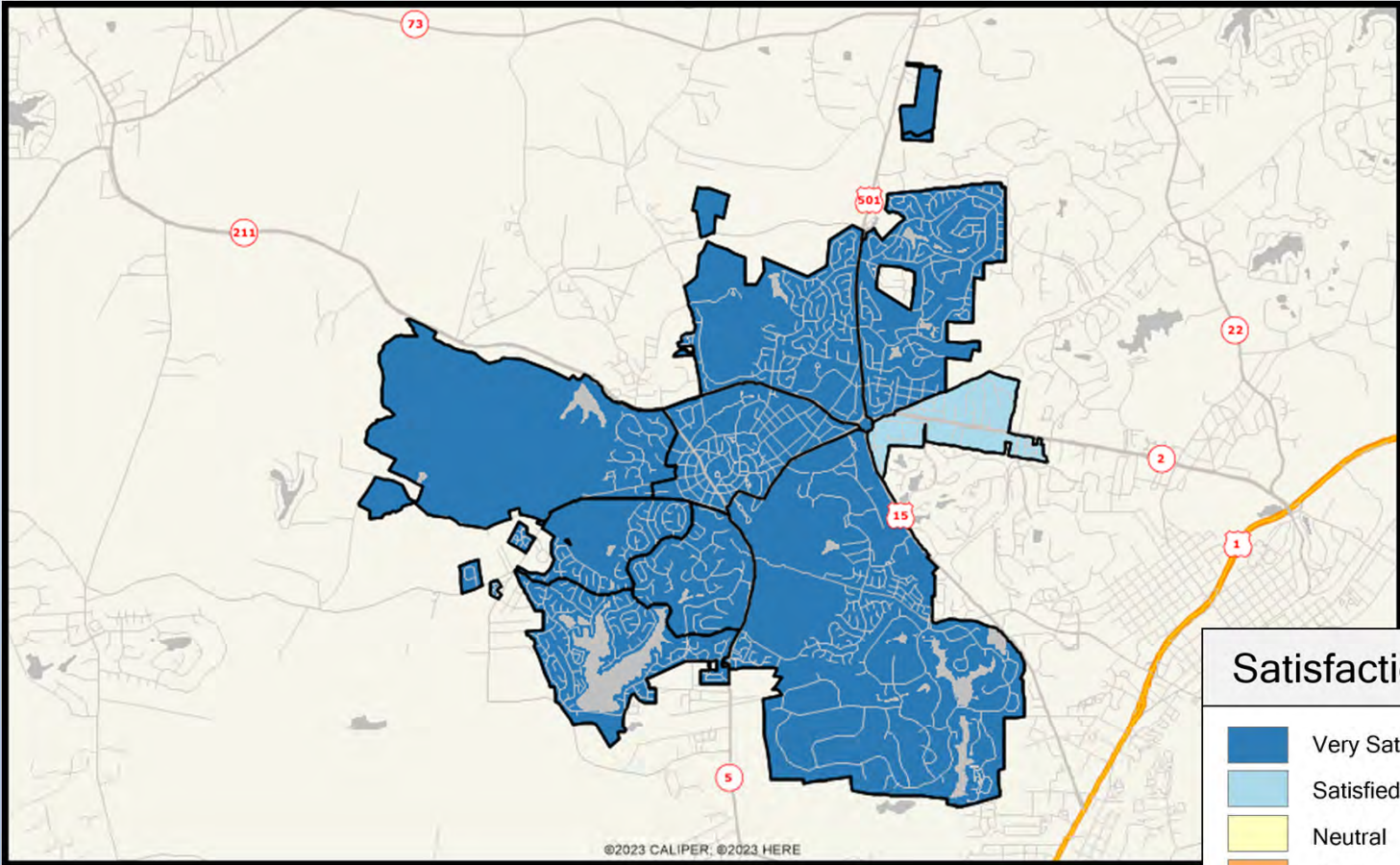


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q9a-09. Community Center

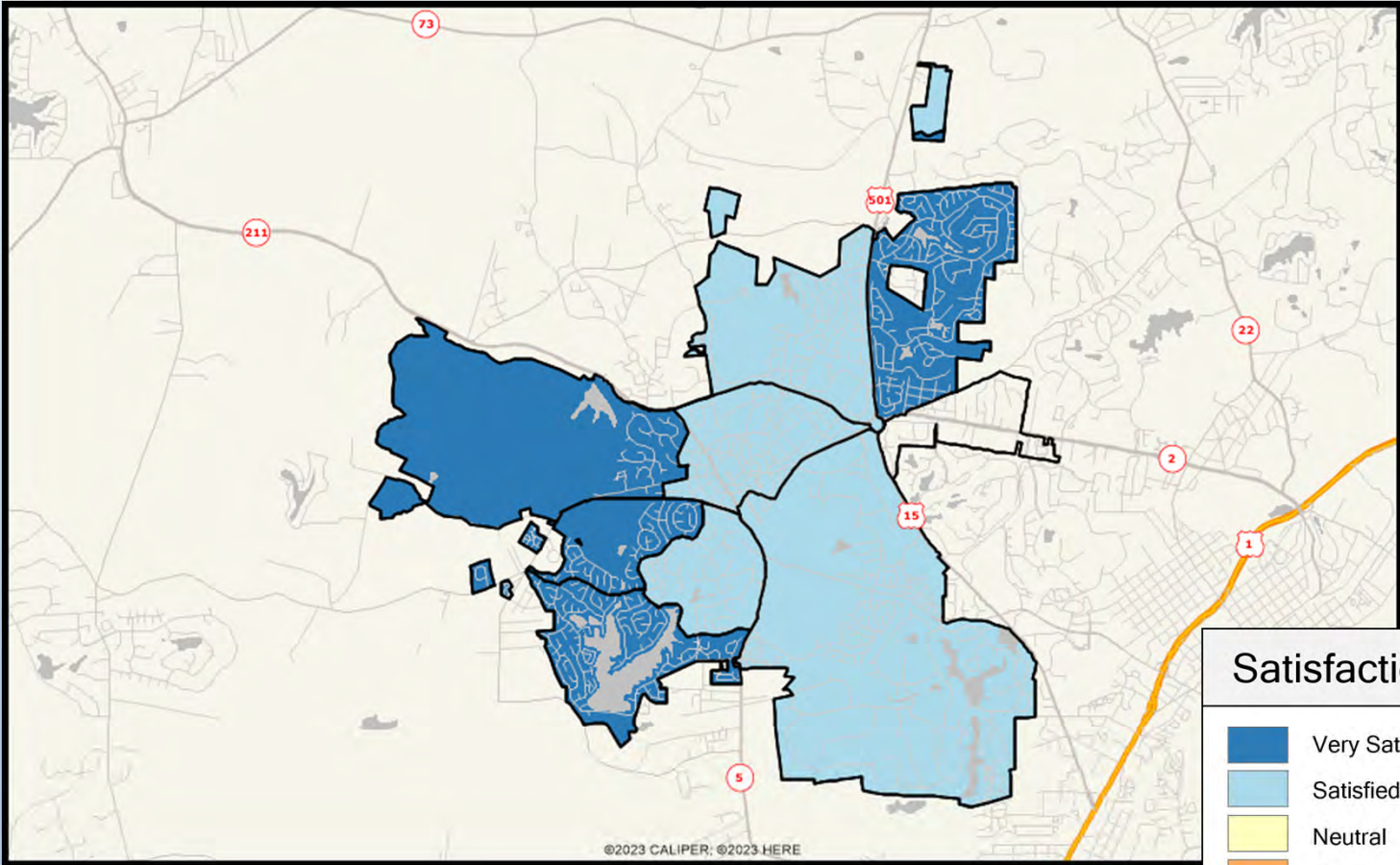


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q9a-10. Youth recreation programs

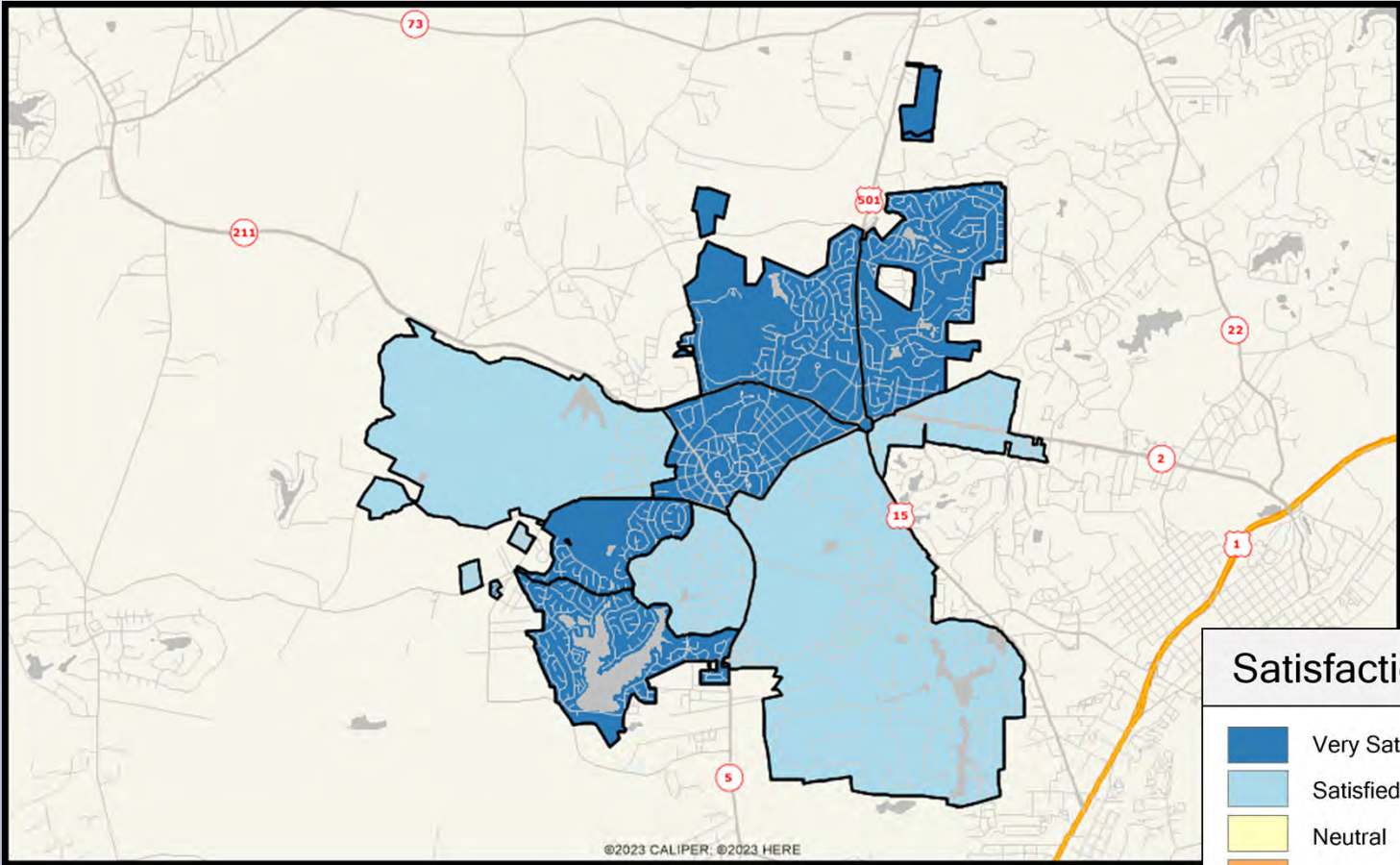


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

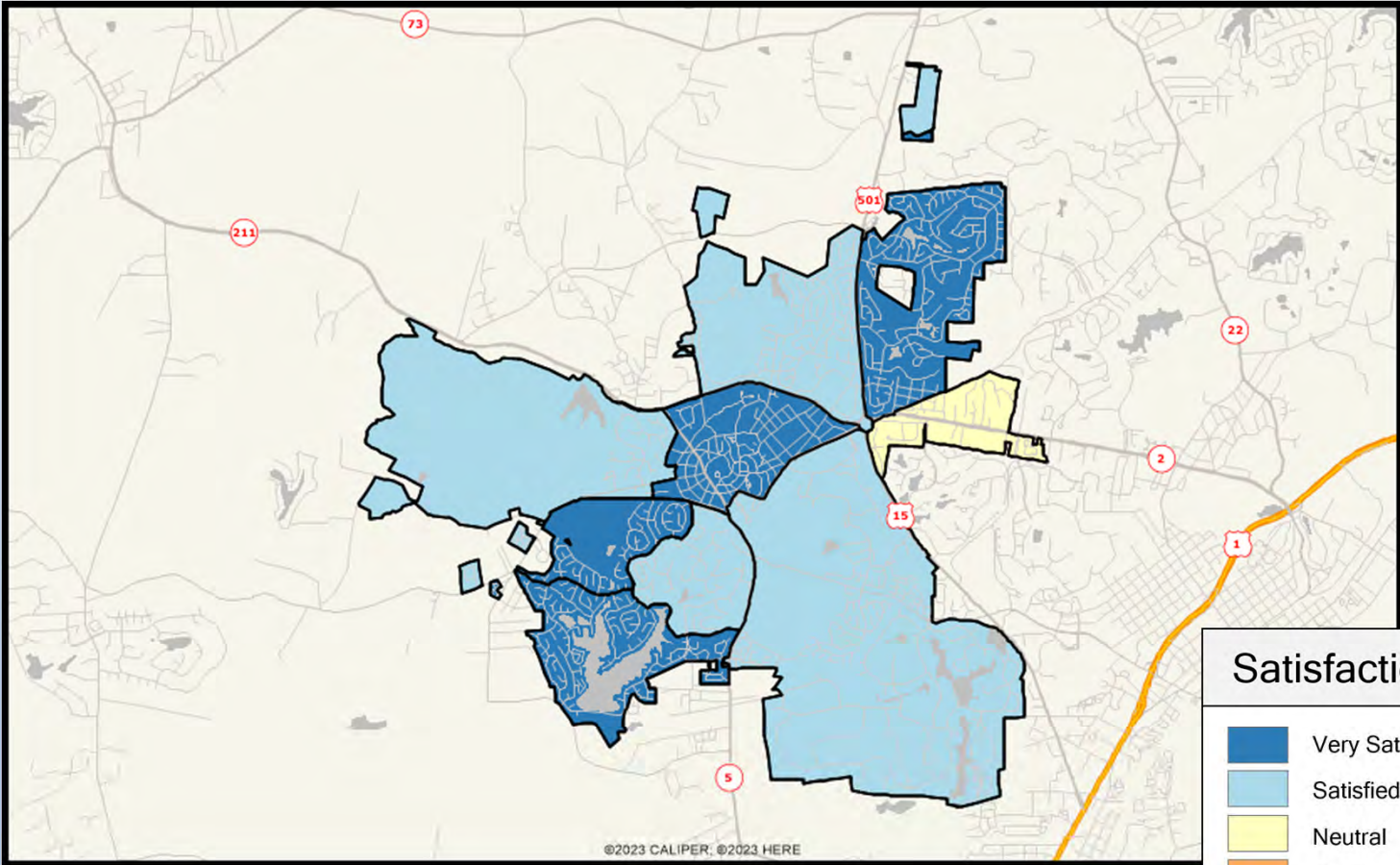
Q9a-11. Adult recreation programs



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q9a-12. Recreation program registration

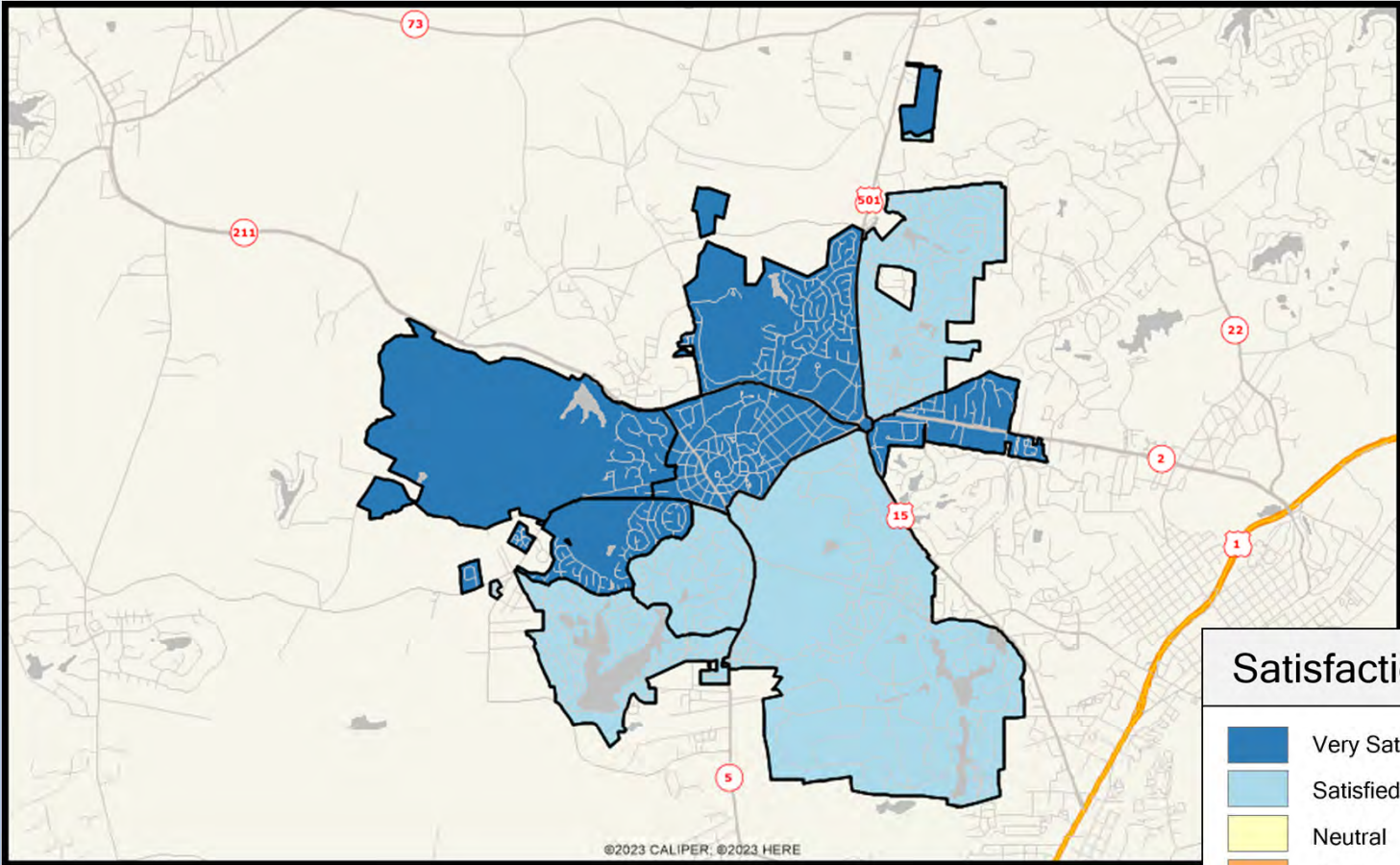


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

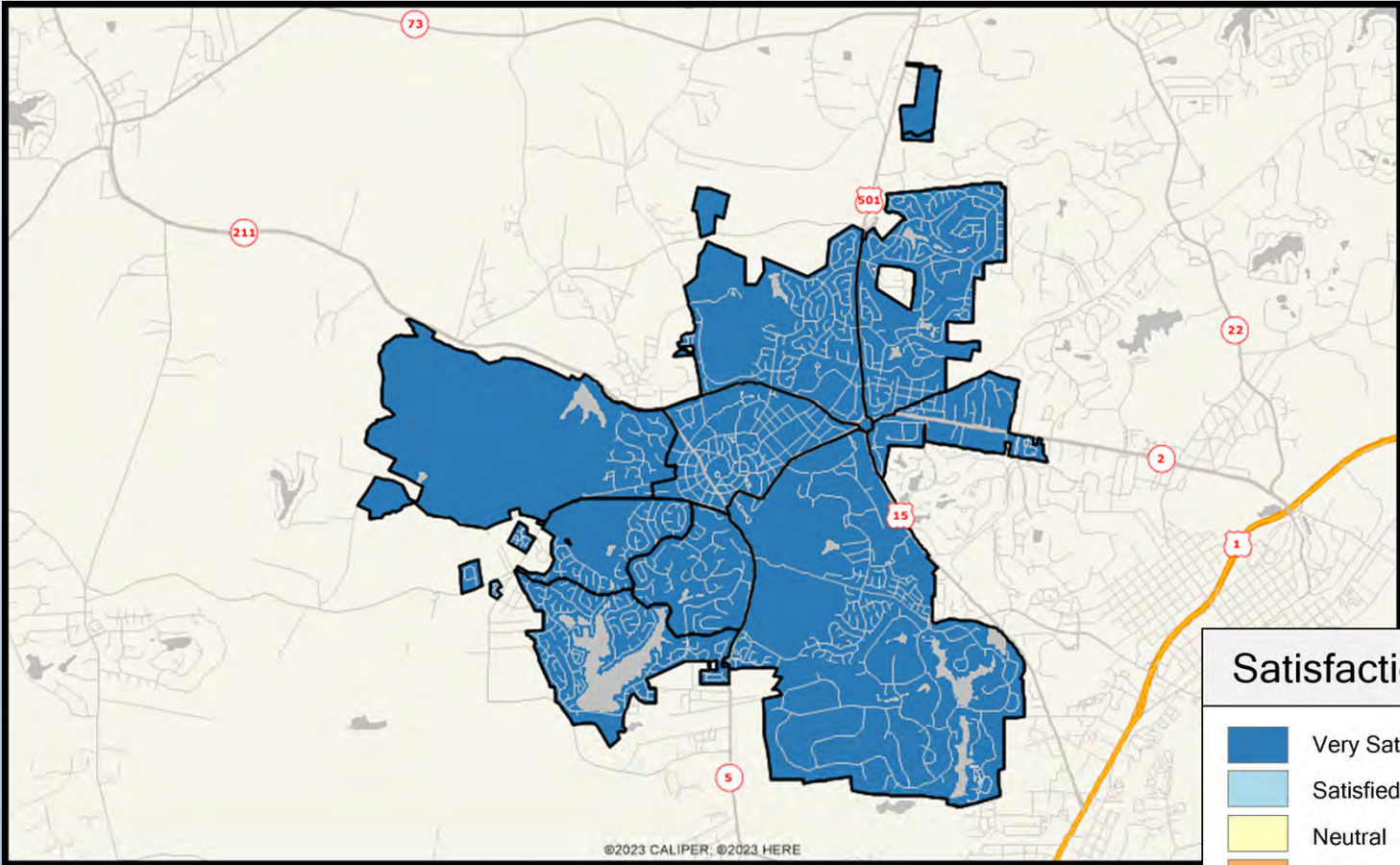
Q10-01. Number of Village parks



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q10-02. Quality of Village parks

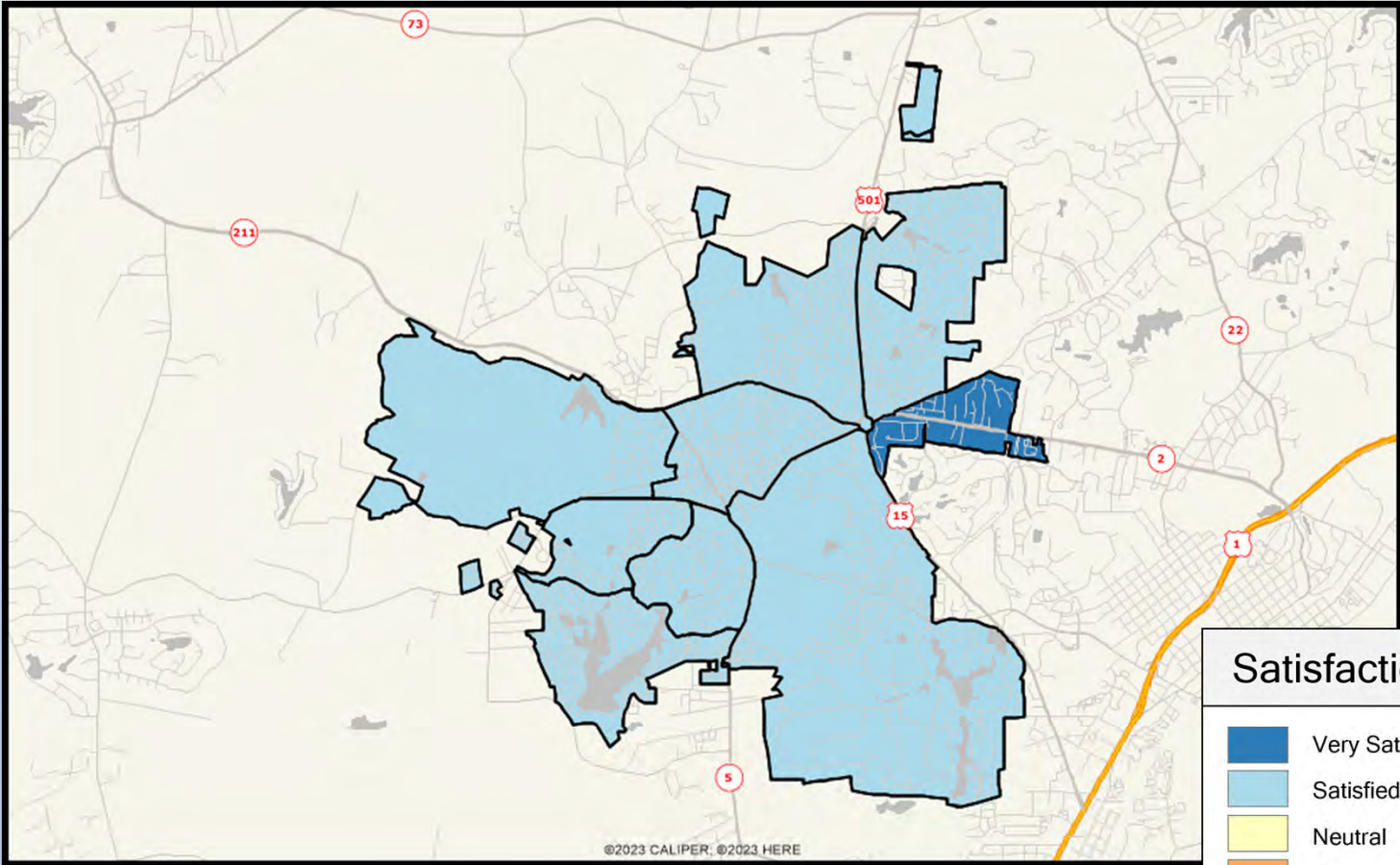


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized font with a blue and yellow circular graphic to the left, followed by the word 'INSTITUTE' in a smaller, sans-serif font. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q10-03. Variety of amenities in Village parks

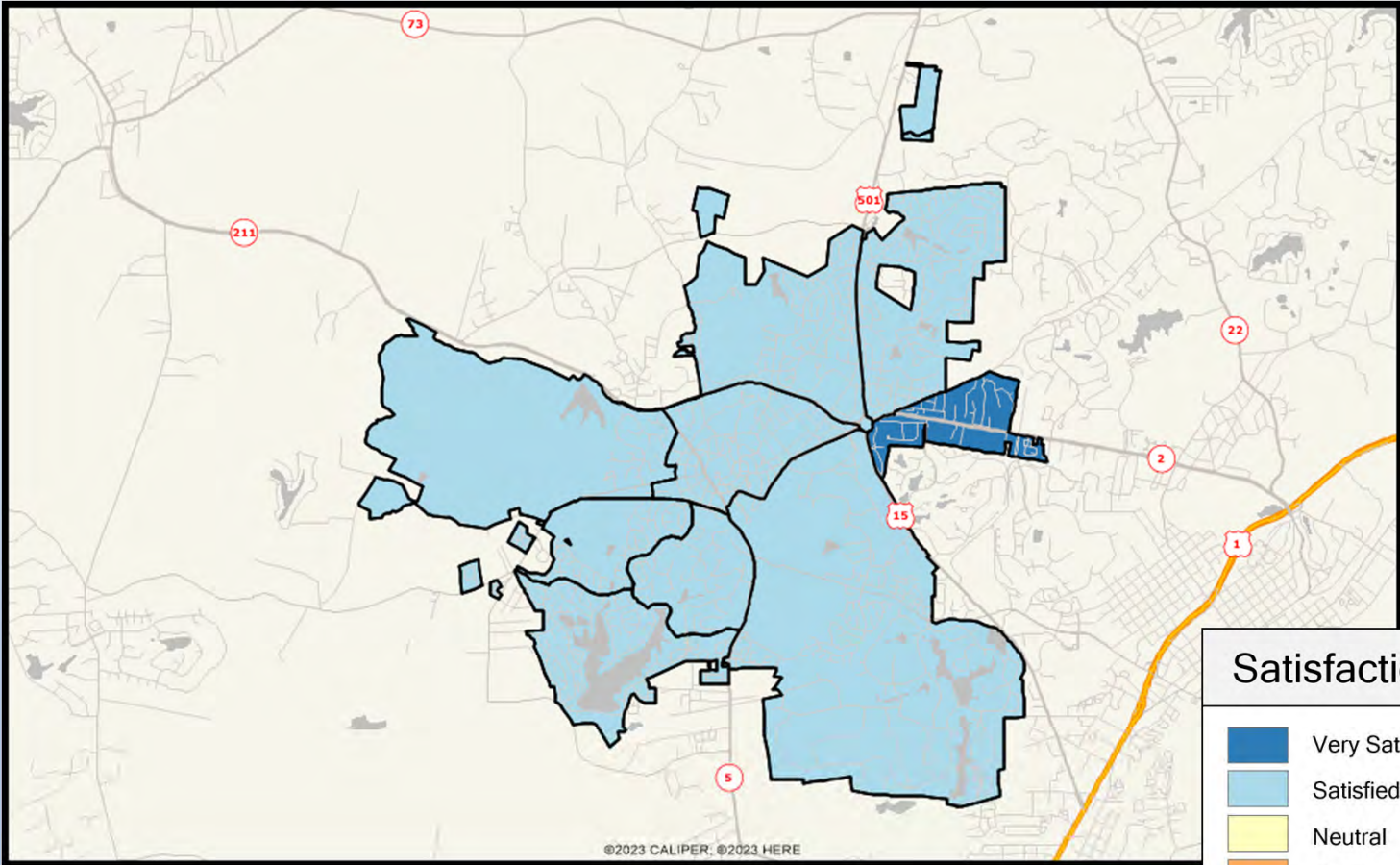


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q10-04. Quality of recreation indoor facilities

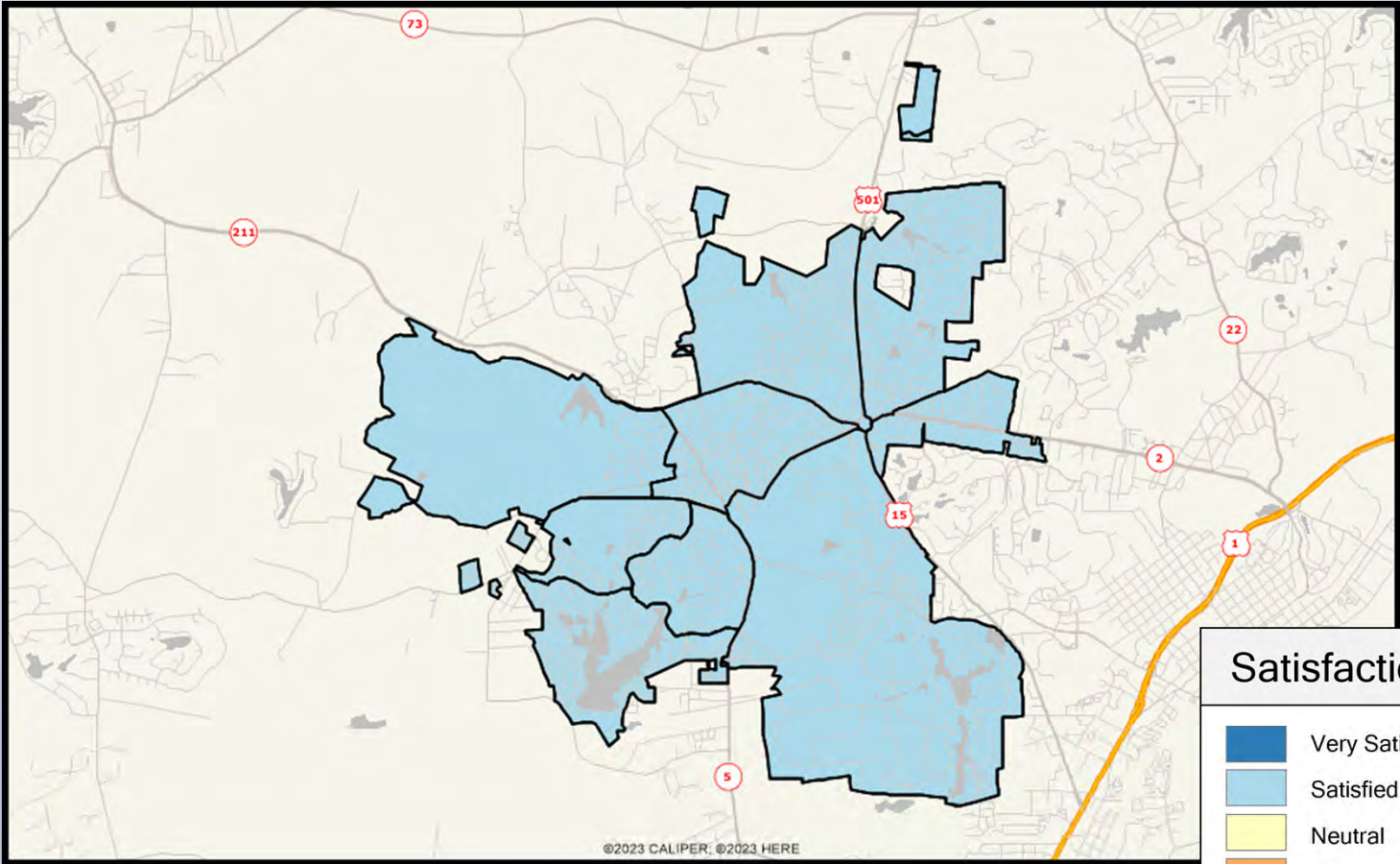


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q10-05. Availability of recreation indoor facilities

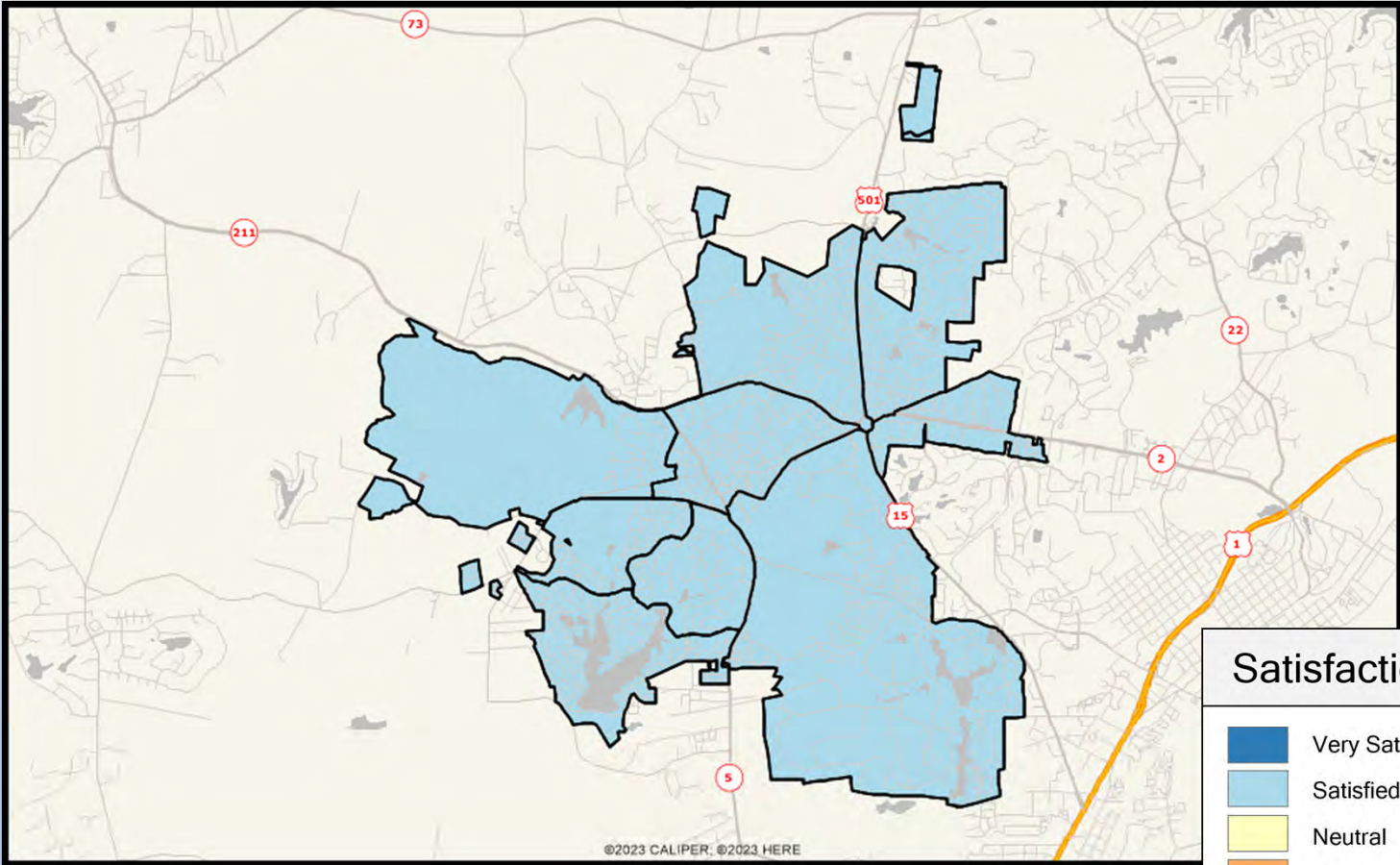


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

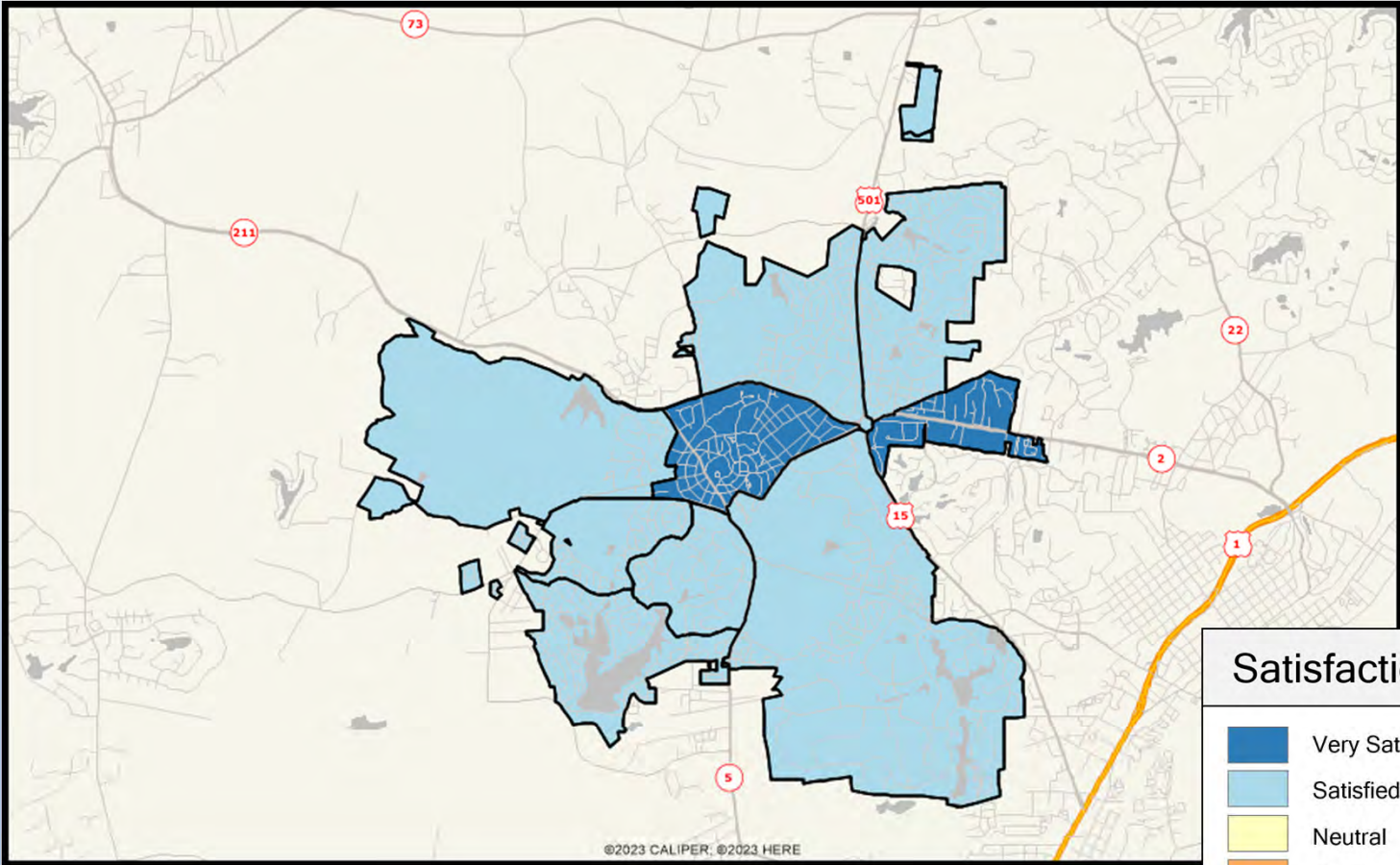
Q10-06. Variety of amenities in recreation indoor facilities



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

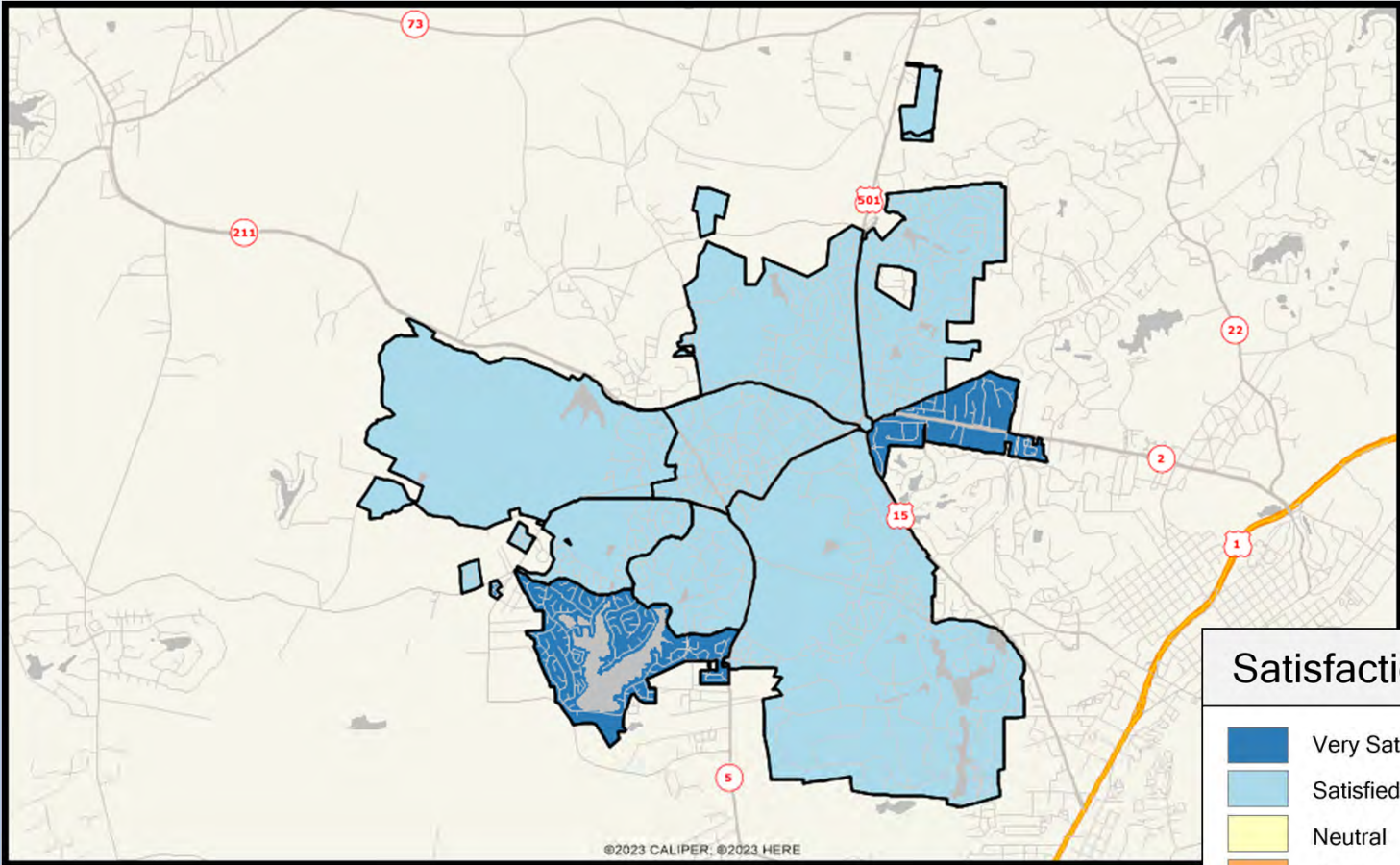
Q10-07. Availability of walking/greenway trails



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q10-08. Condition of walking/greenway trails

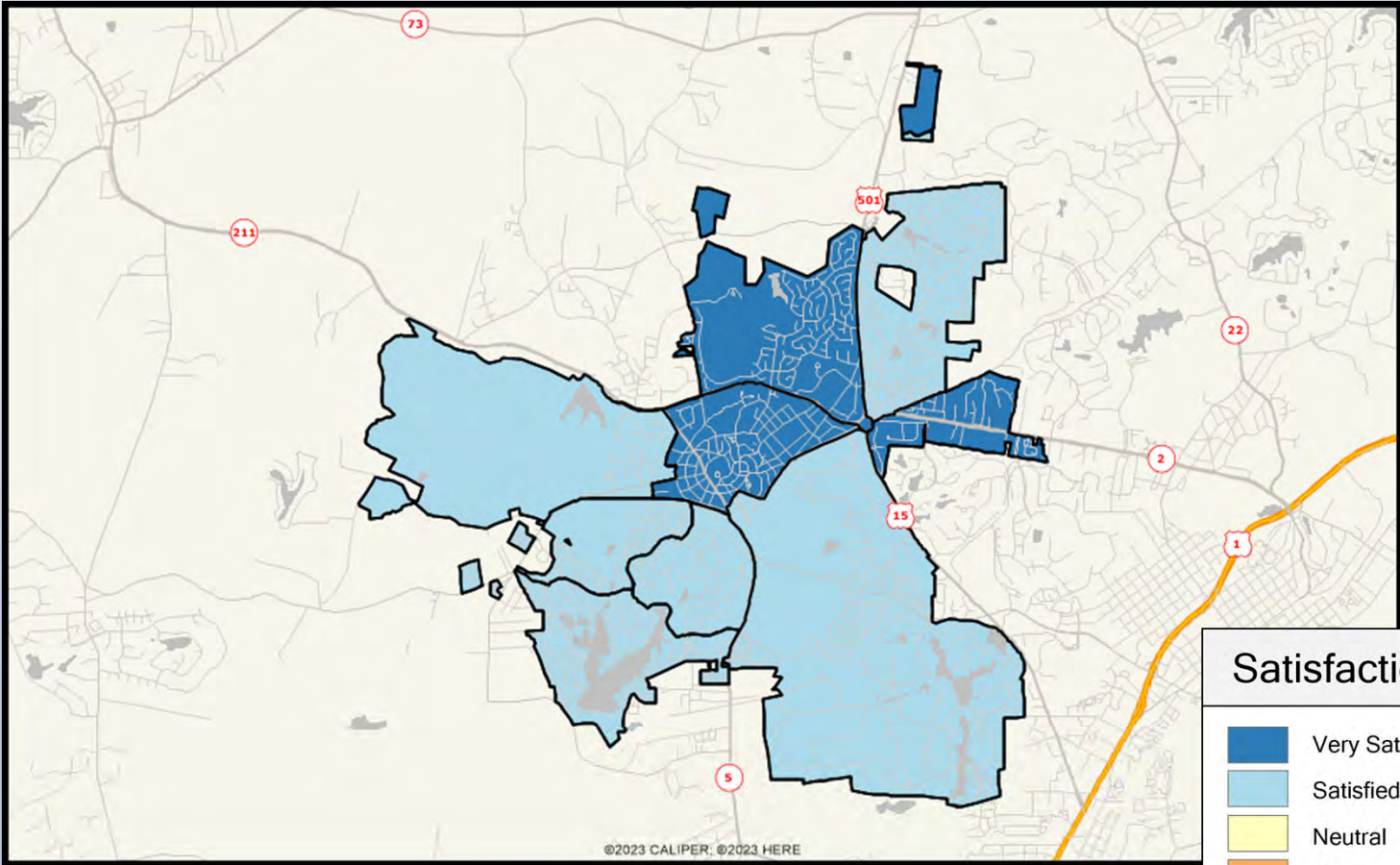


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

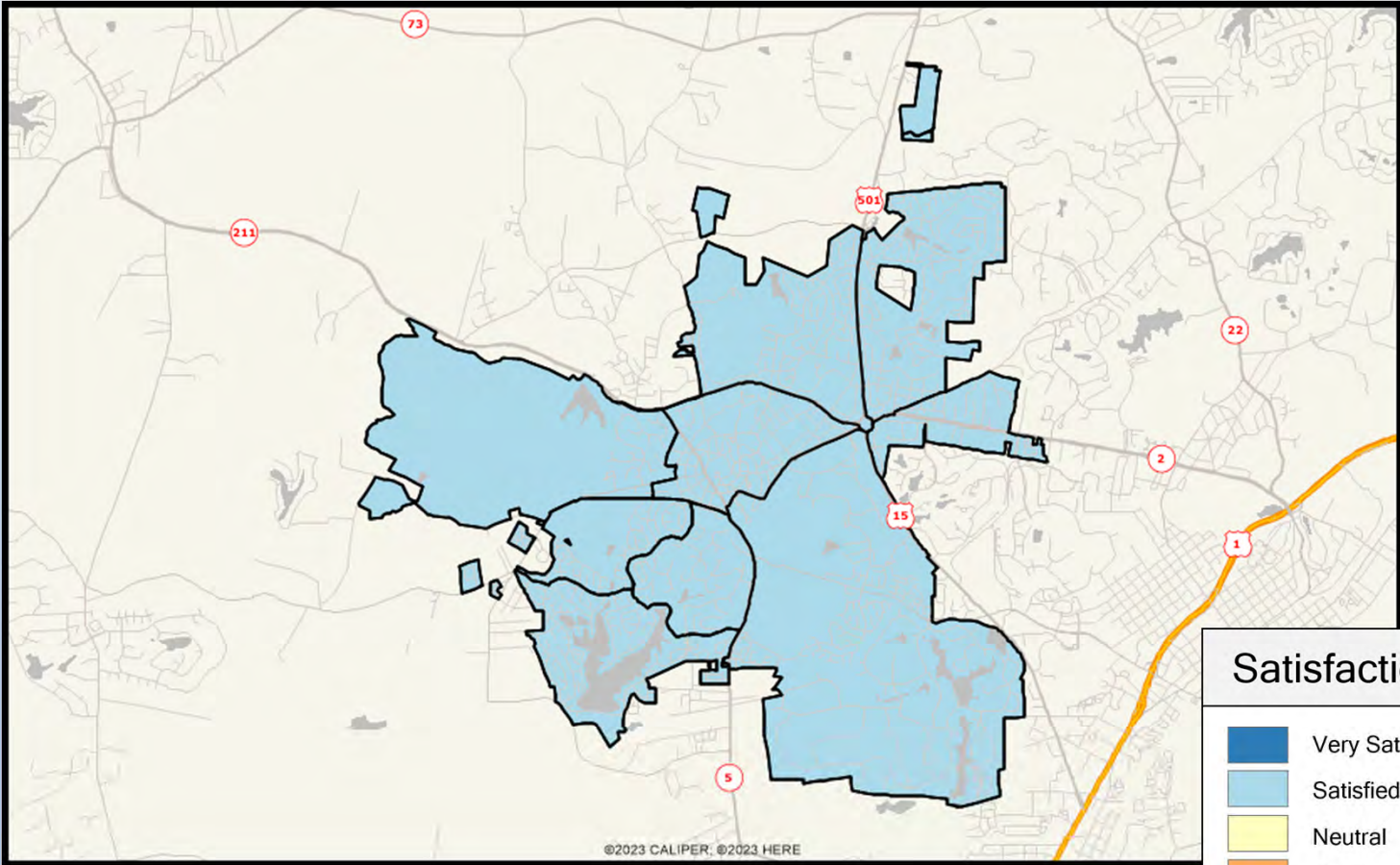
Q10-09. Quality of outdoor athletic fields and facilities



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

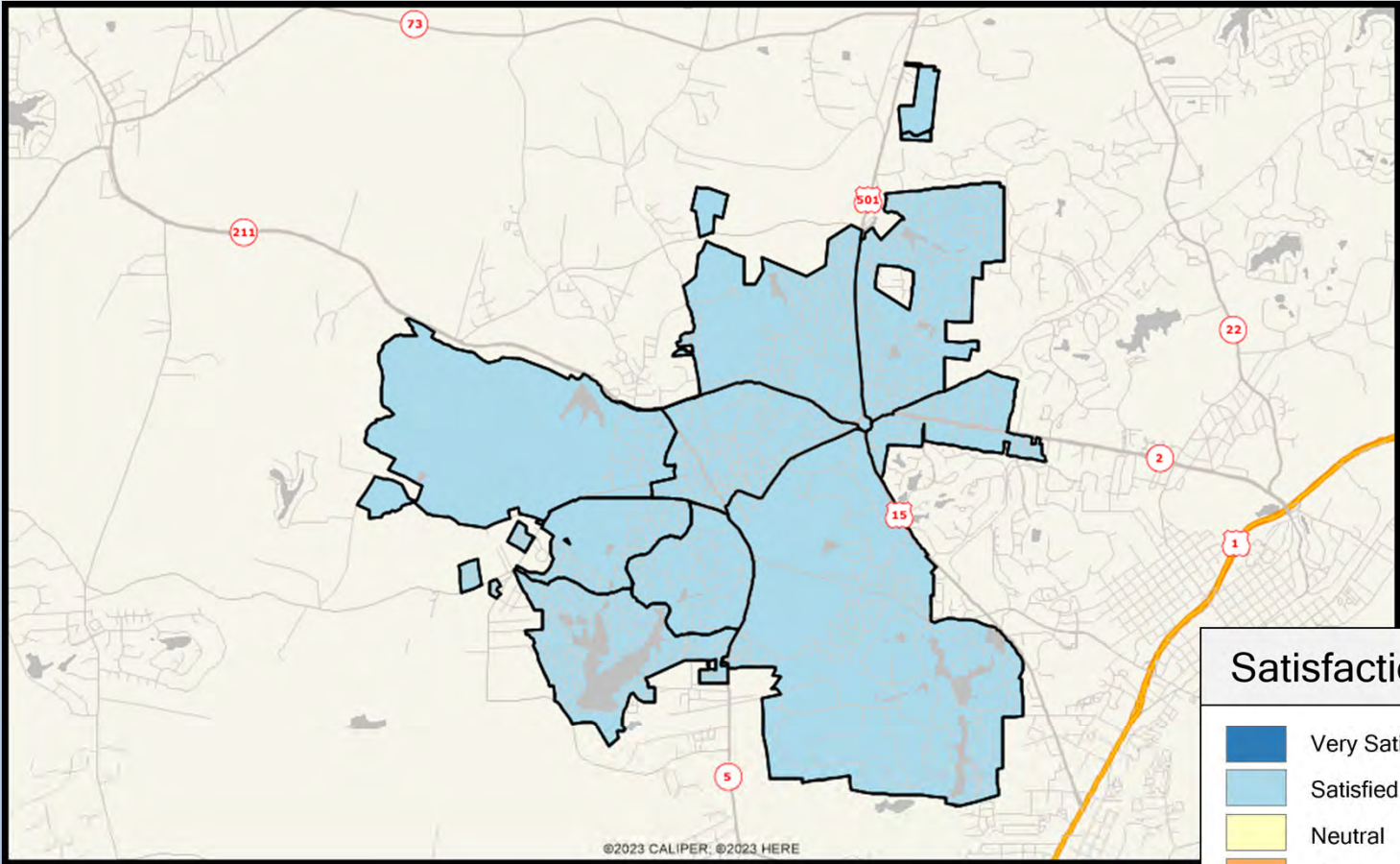
Q10-10. Availability of outdoor athletic fields and facilities



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q10-11. Availability of information about recreation programs

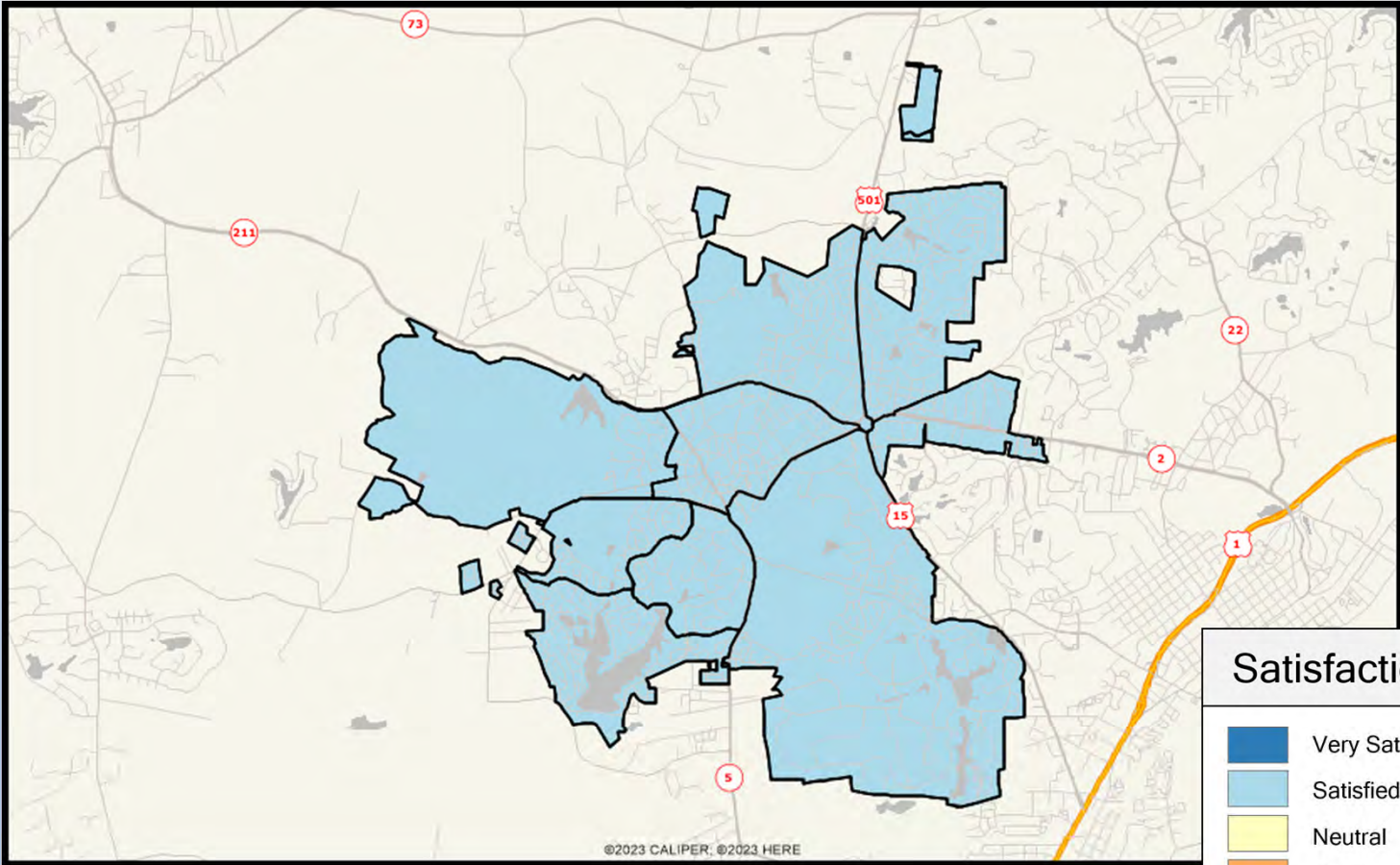


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q10-12. Quality of youth recreation programs

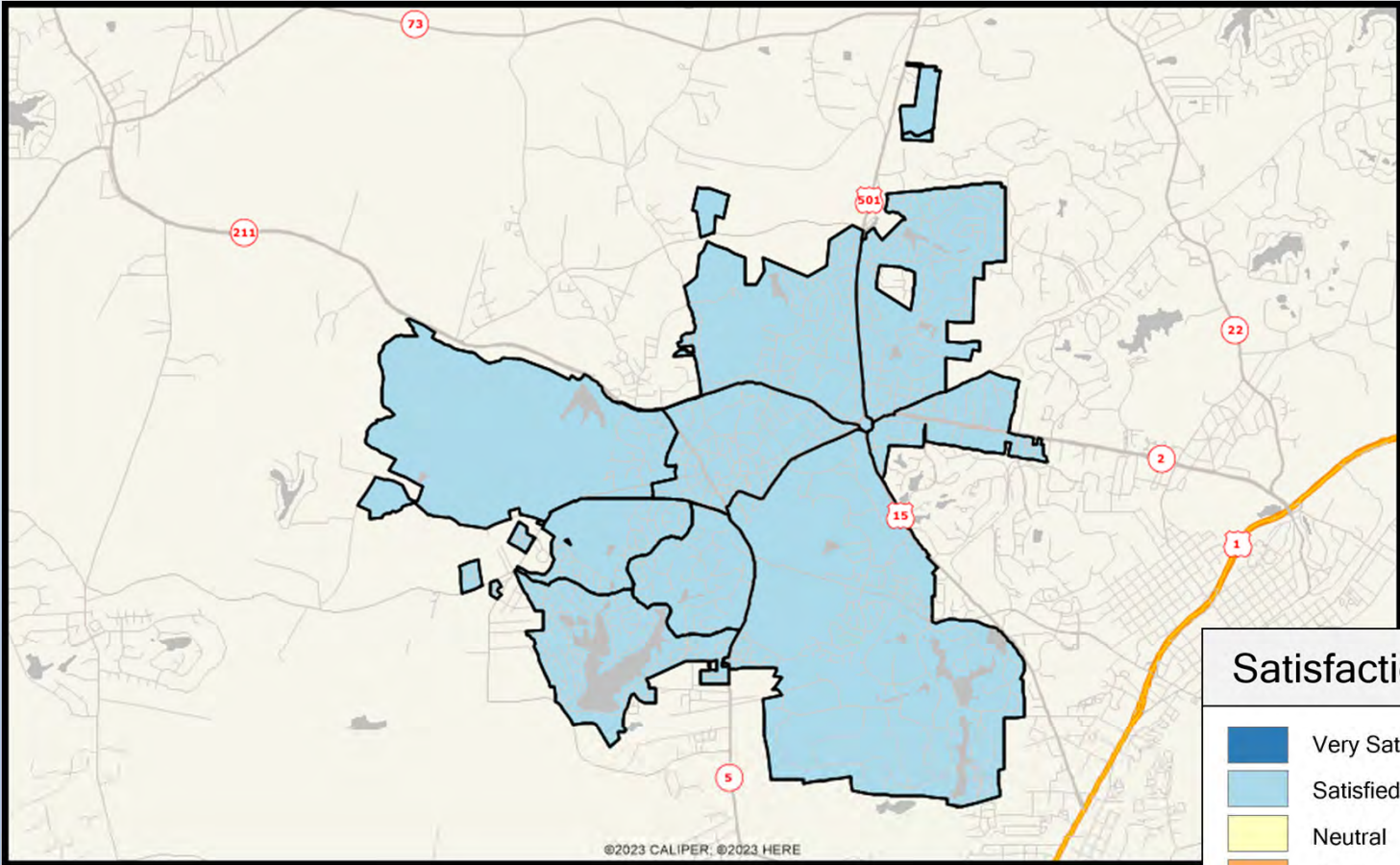


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q10-13. Quality of adult recreation programs

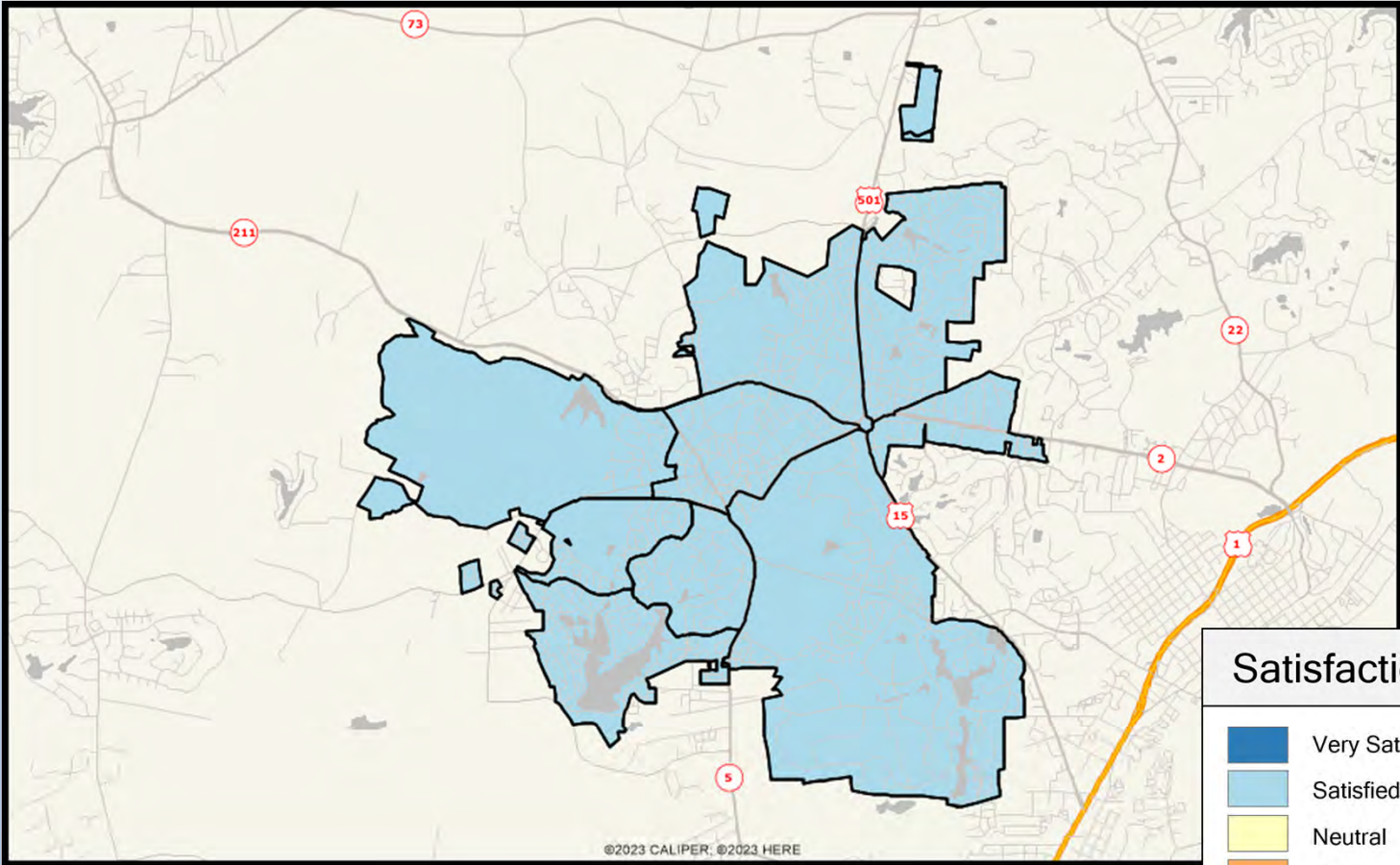


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

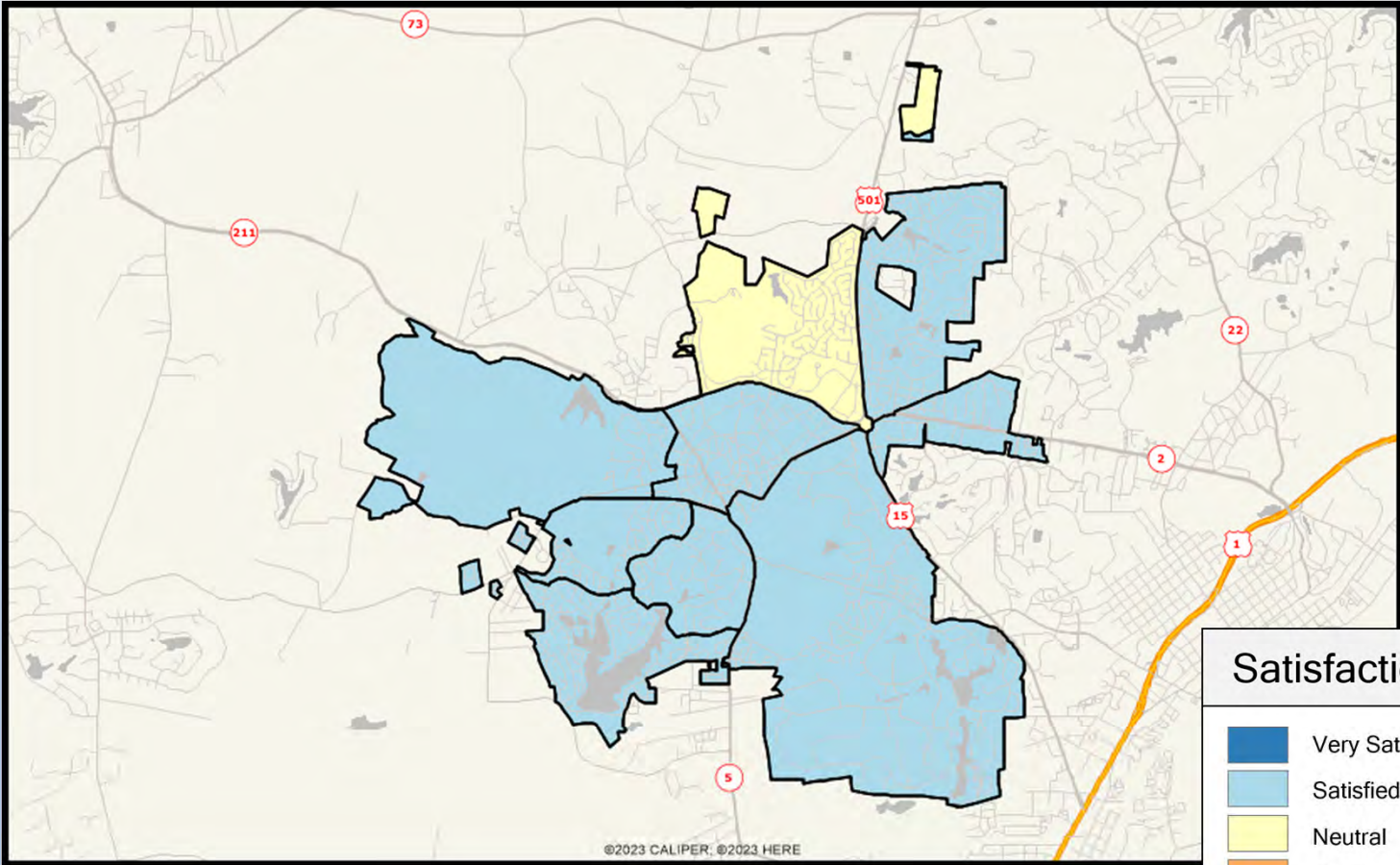
Q10-14. Variety of cultural arts events and programs in Southern Moore County



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

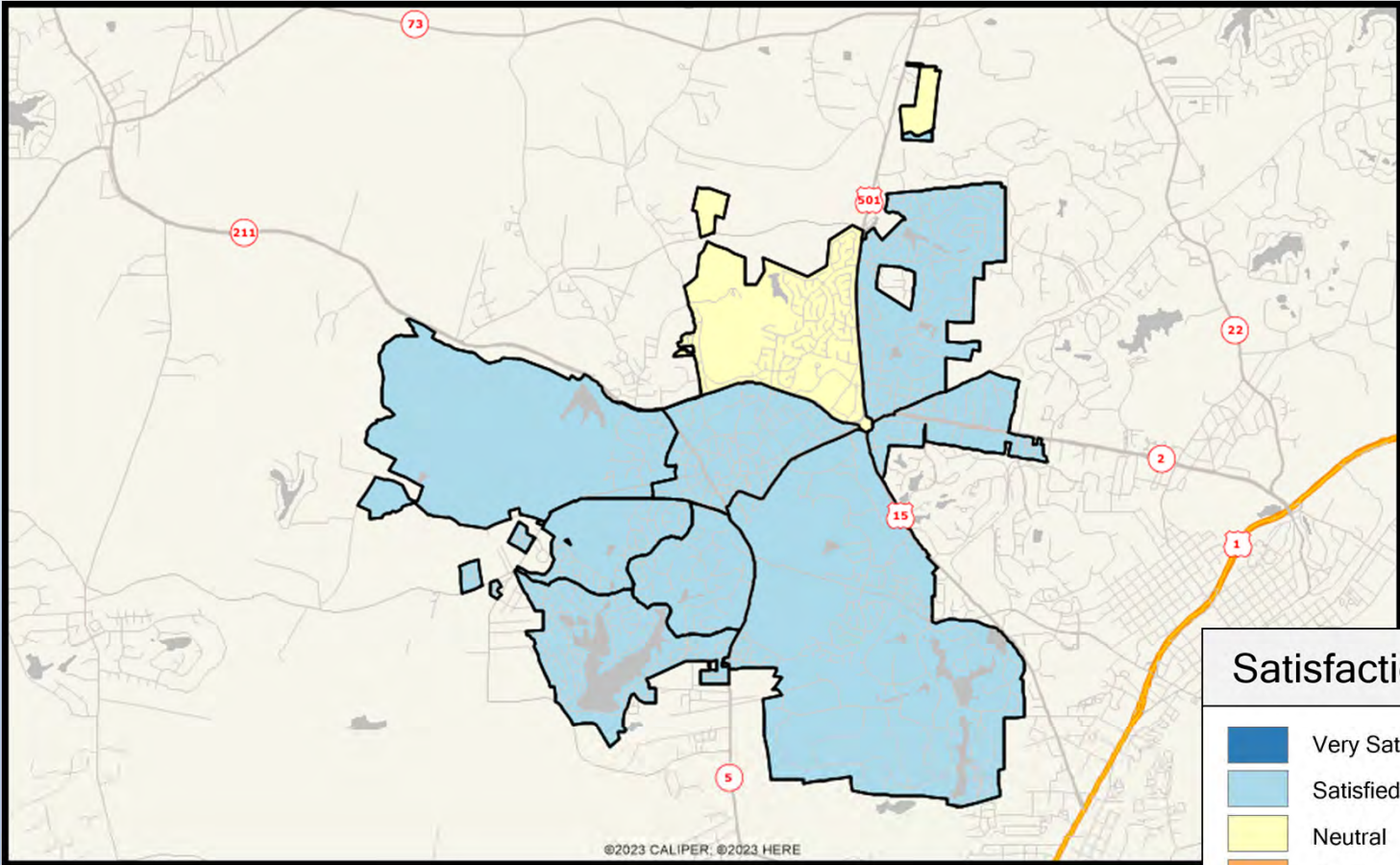
Q15-01. Enforcing the cleanup of litter and debris on private property



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q15-02. Enforcing mowing/cutting of weeds/grass on private property

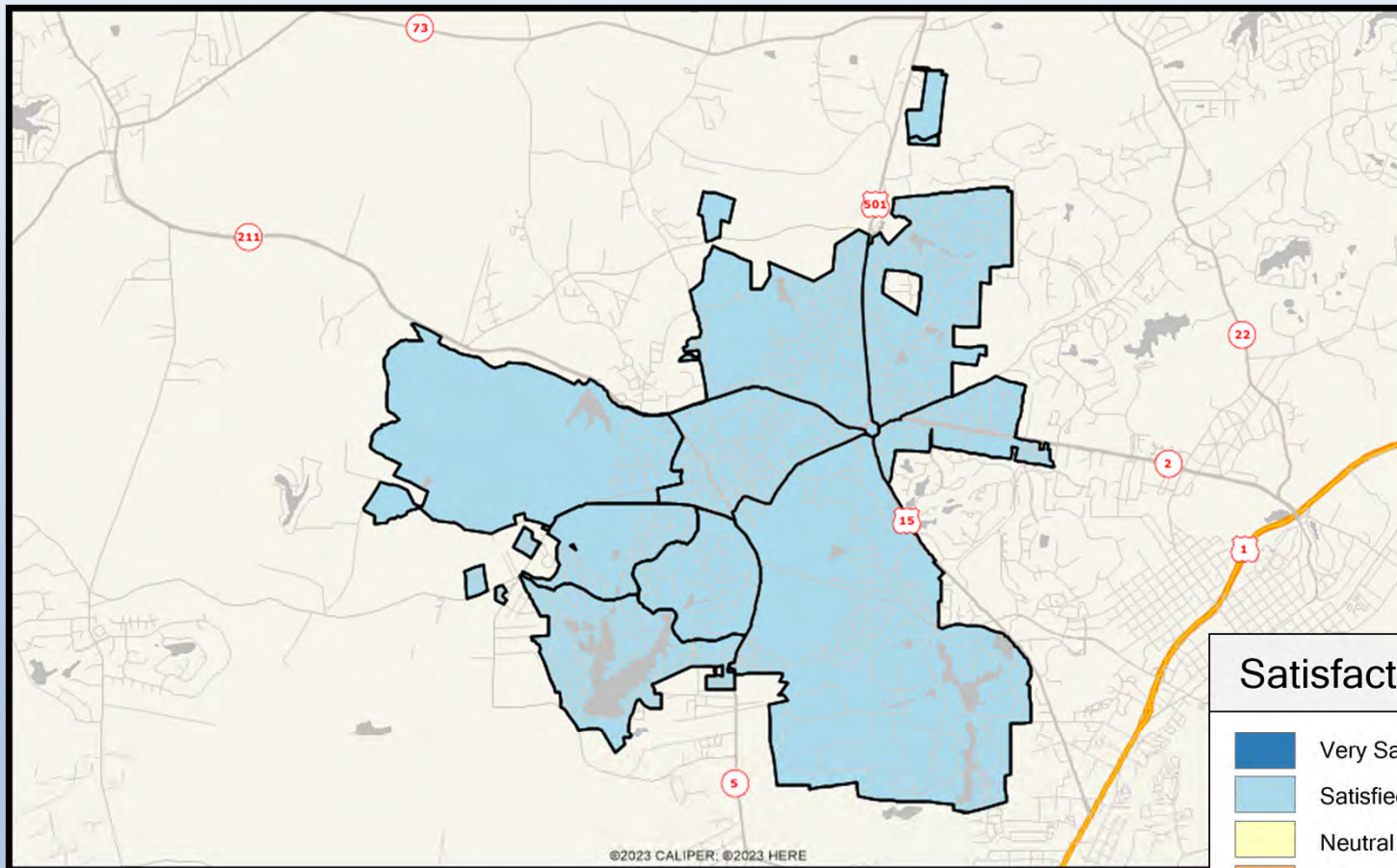


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q15-03. Enforcing overnight right-of-way parking prohibition in residential neighborhoods

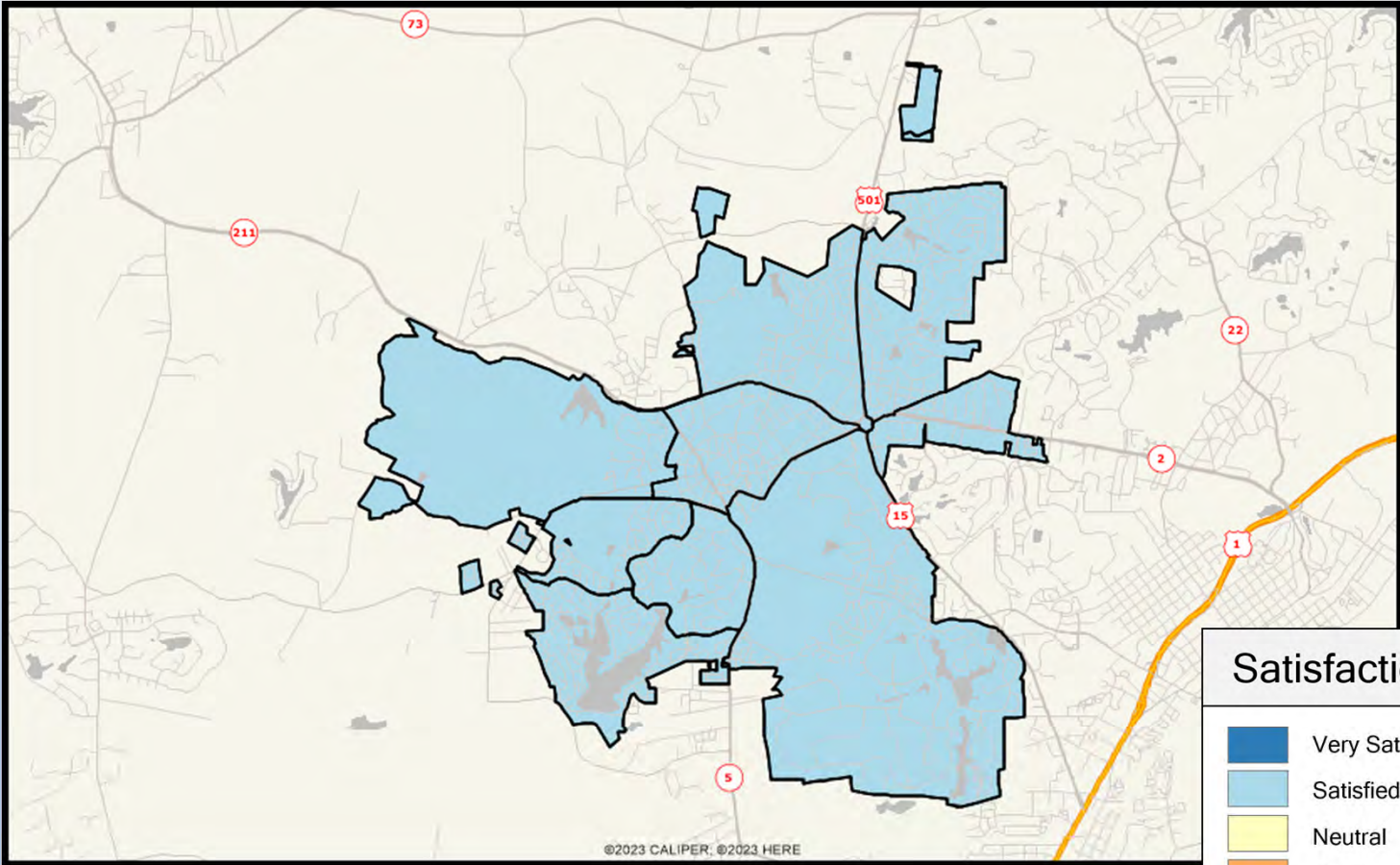


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q15-04. Enforcing restrictions on oversized vehicles in residential neighborhoods

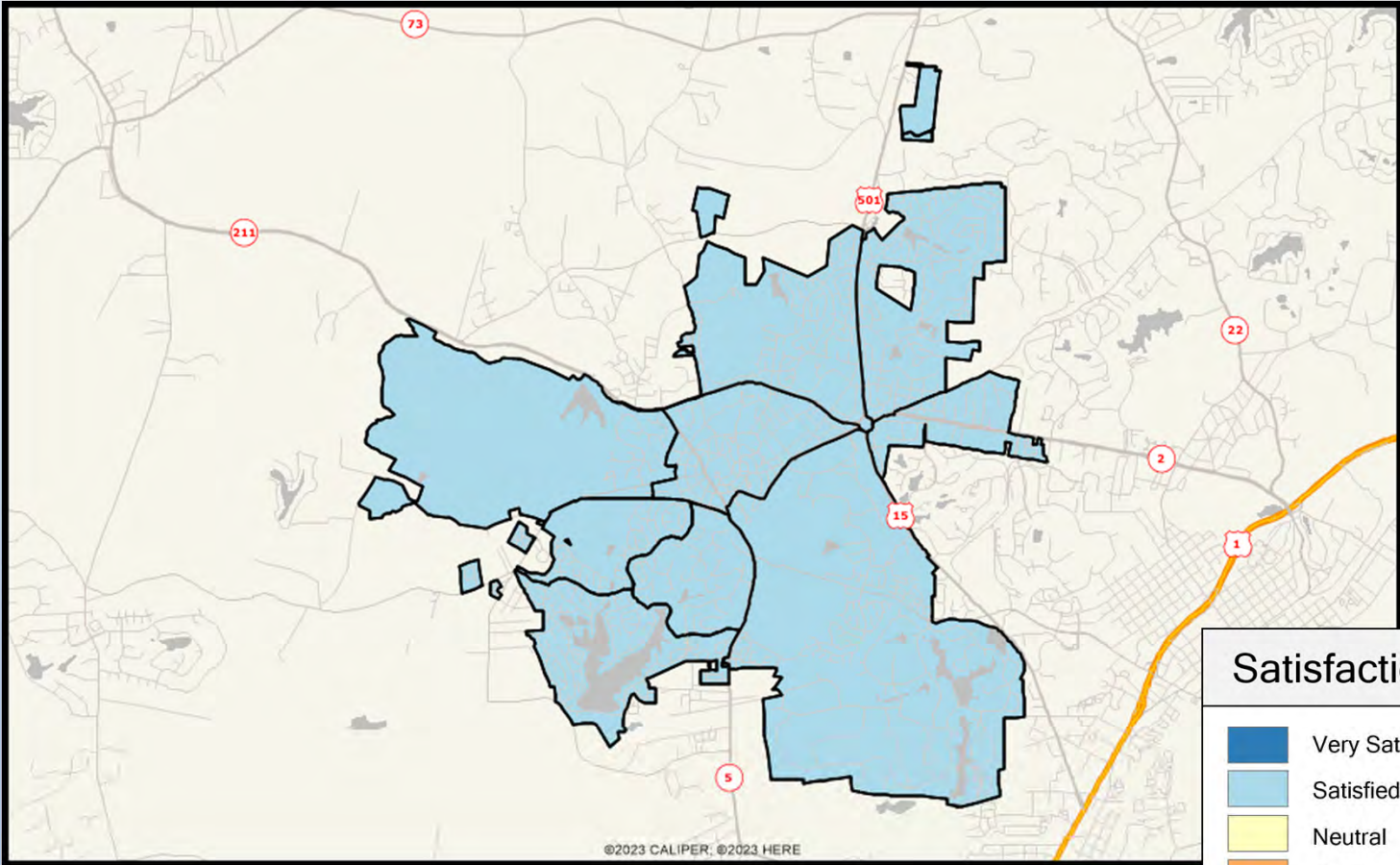


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q15-05. Enforcing noise ordinances

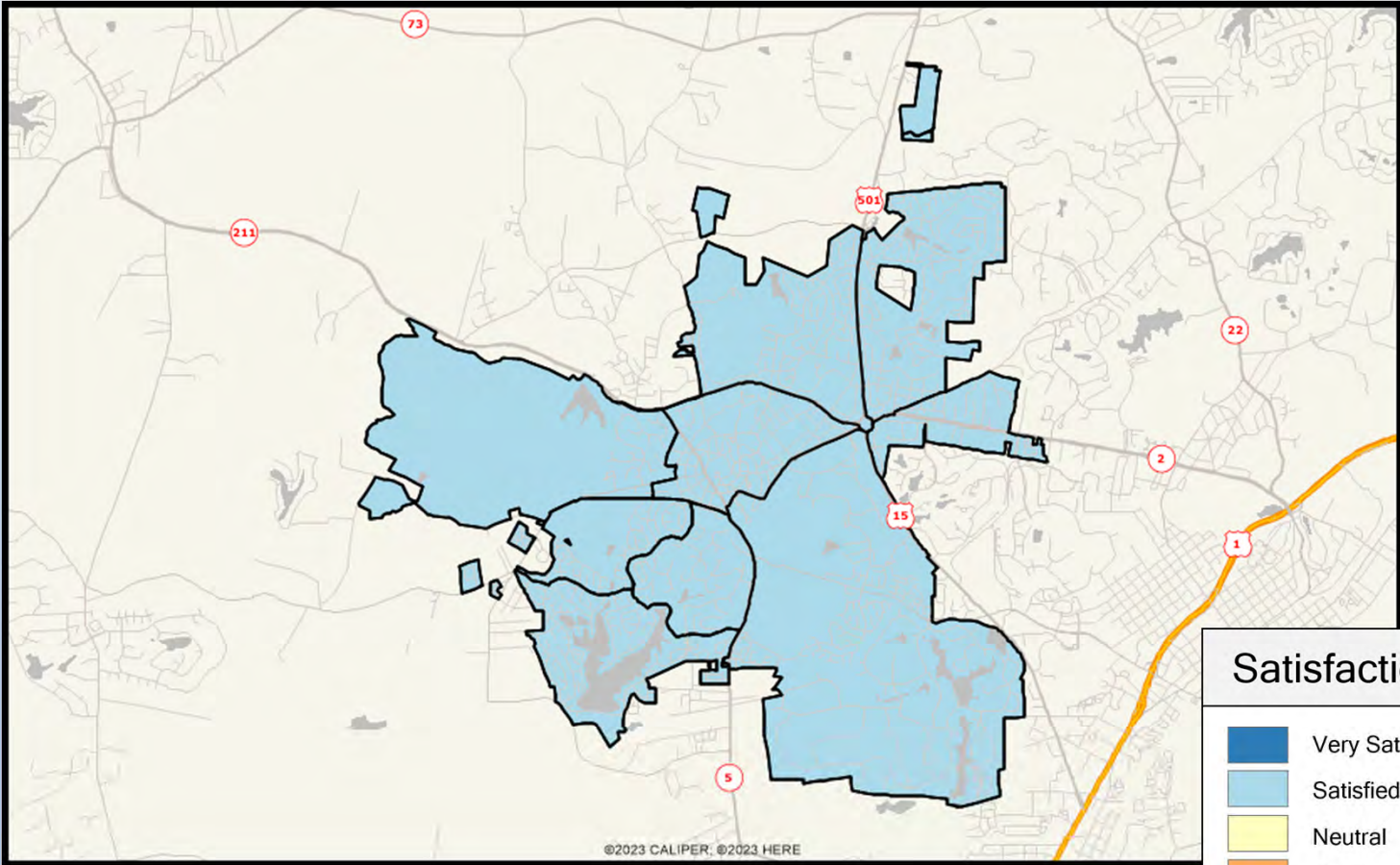


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q15-06. Enforcing sign regulations

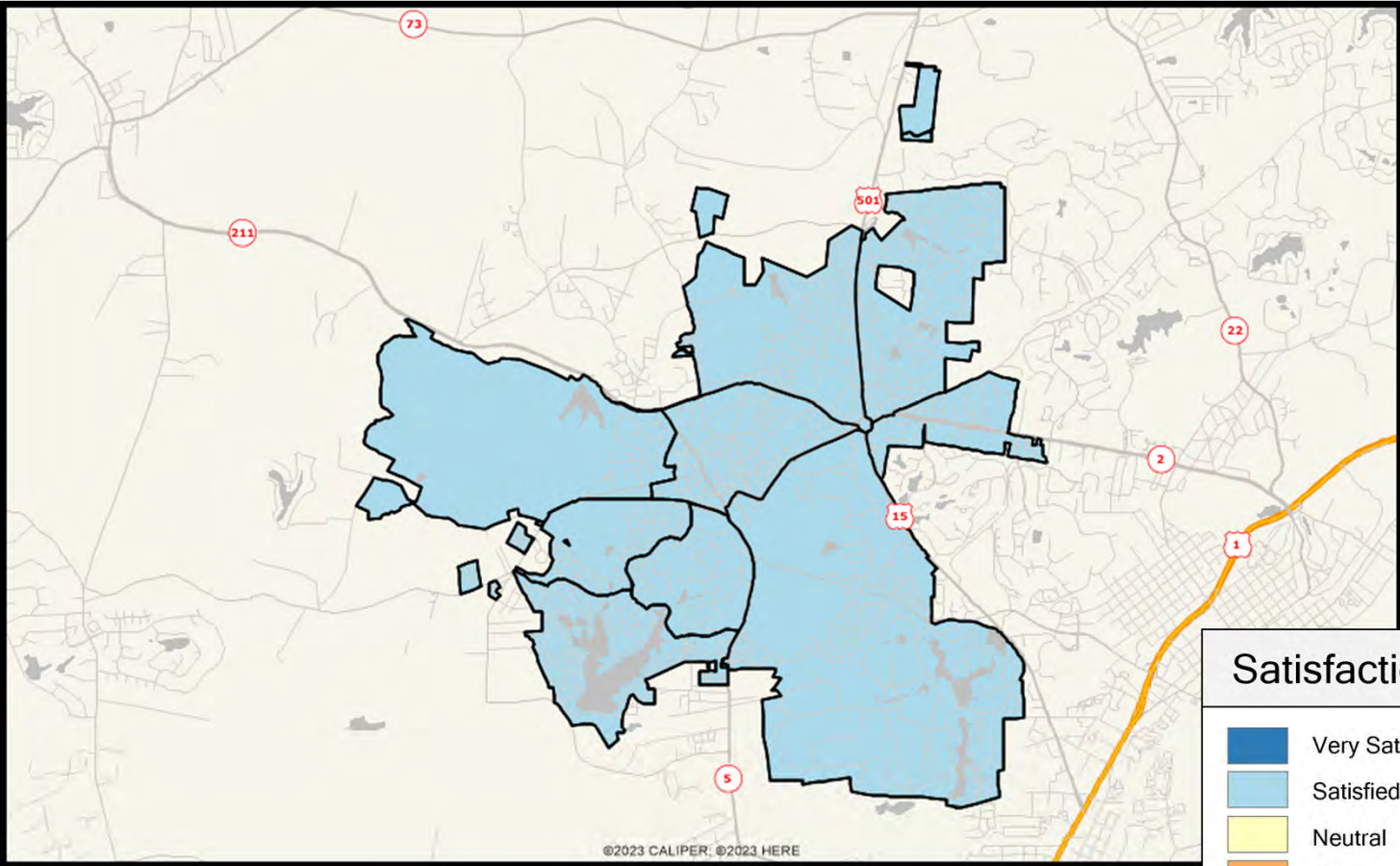


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q15-07. Enforcing solid waste cart regulations

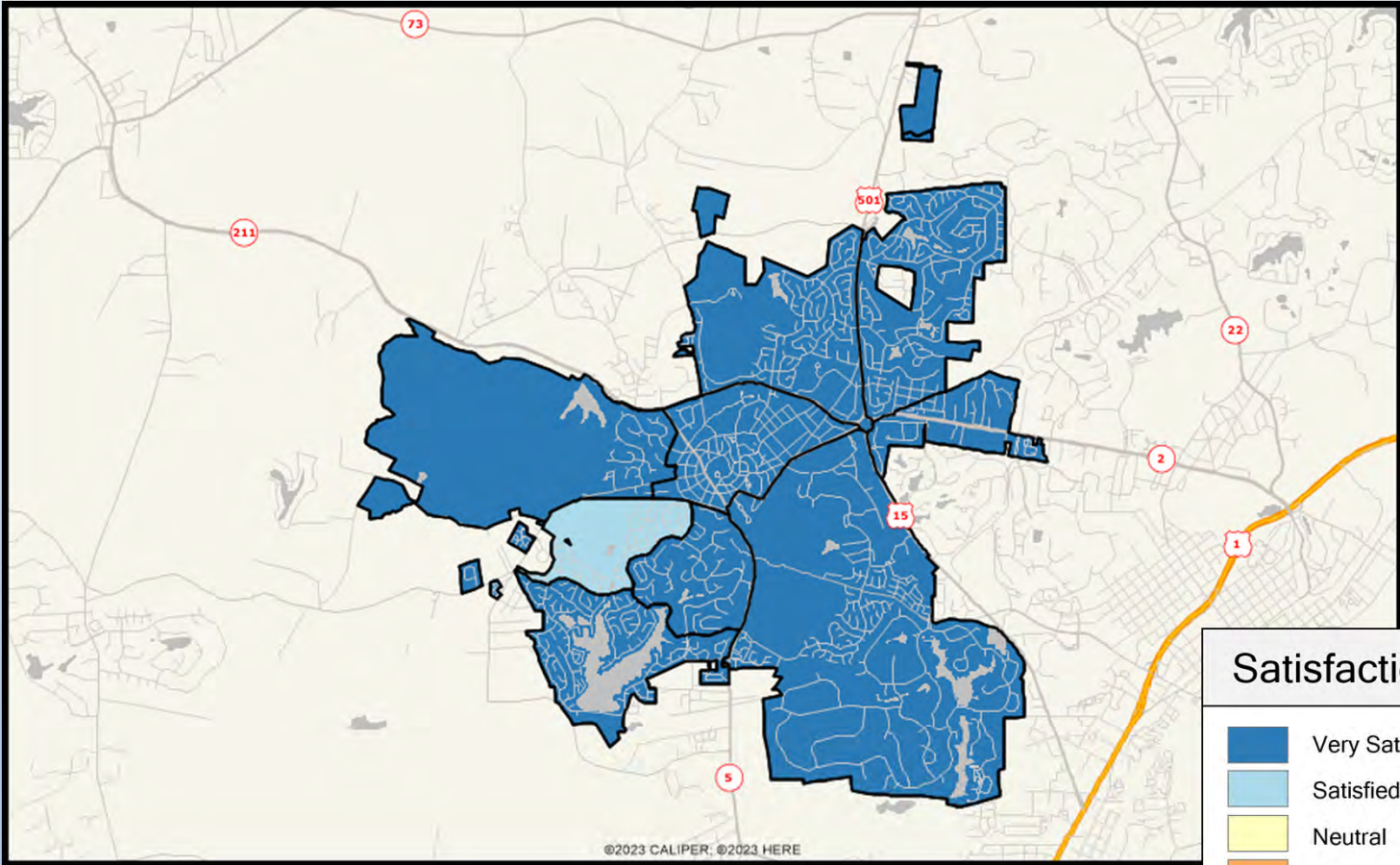


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q17-01. Maintenance of main Village street thoroughfares

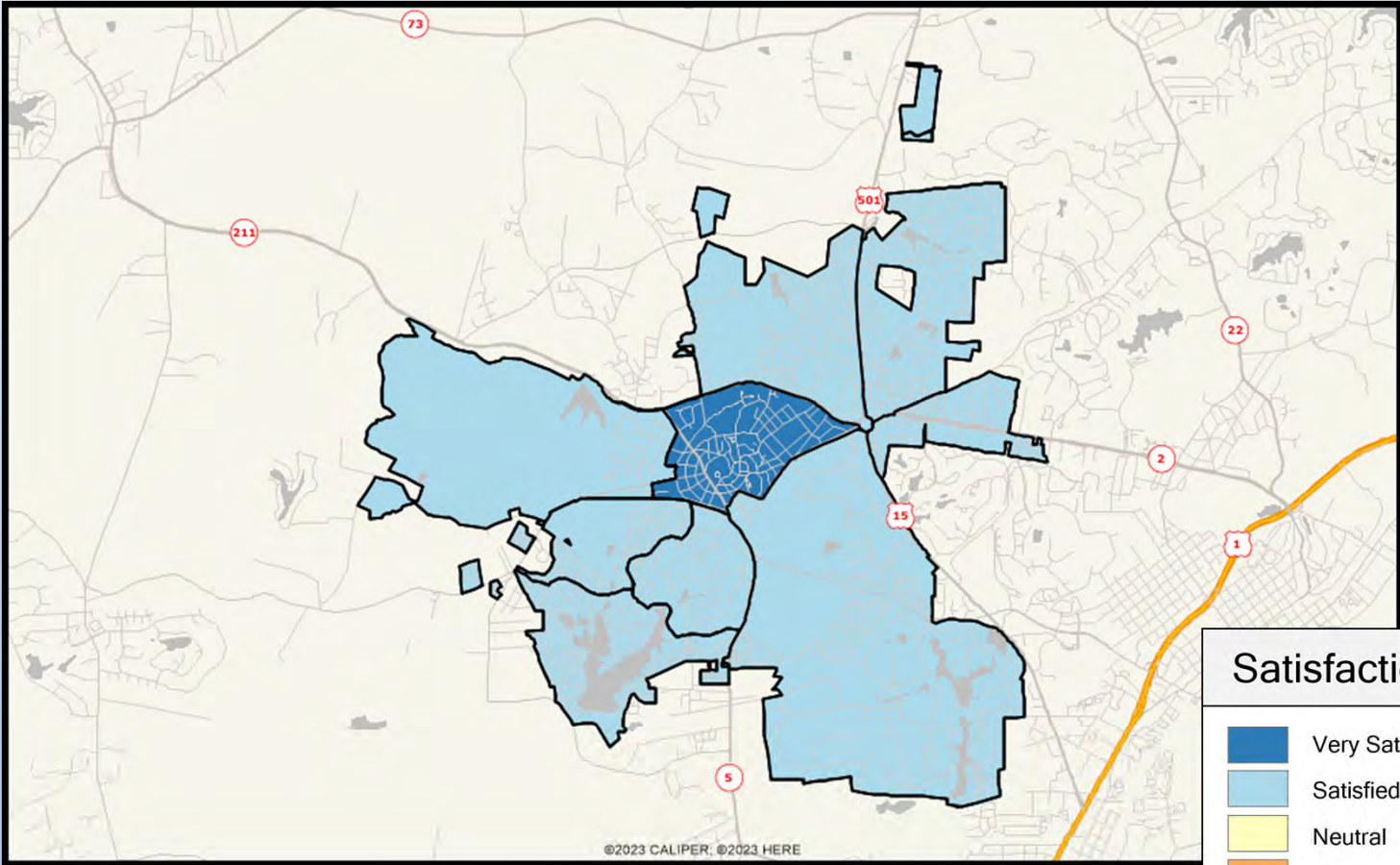


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features a stylized globe icon to the left of the text 'ETC INSTITUTE'. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q17-02. Maintenance of streets in your neighborhood

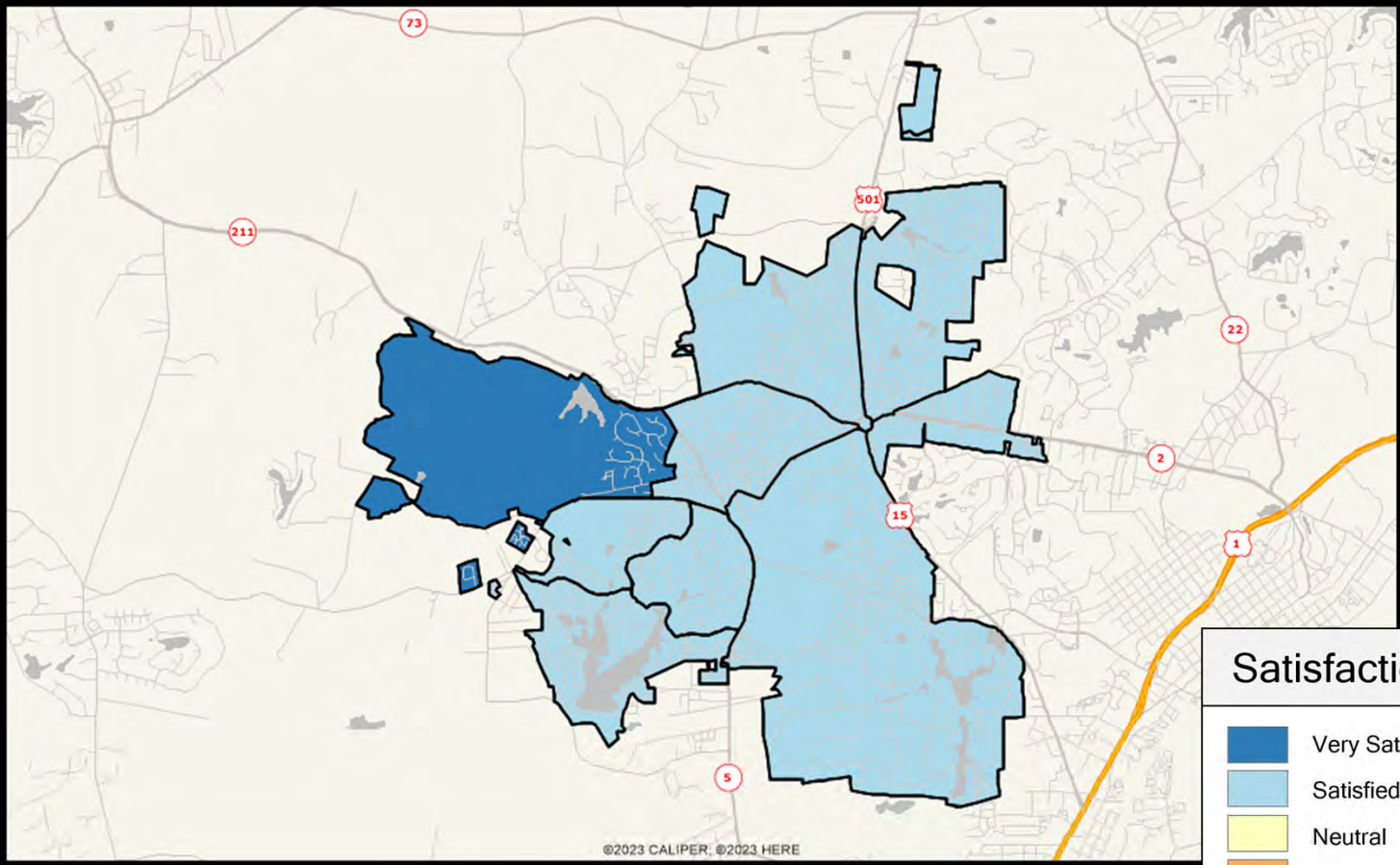


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features a stylized globe icon to the left of the text 'ETC INSTITUTE'. Below the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q17-03. Maintenance of street signs/pavement markings

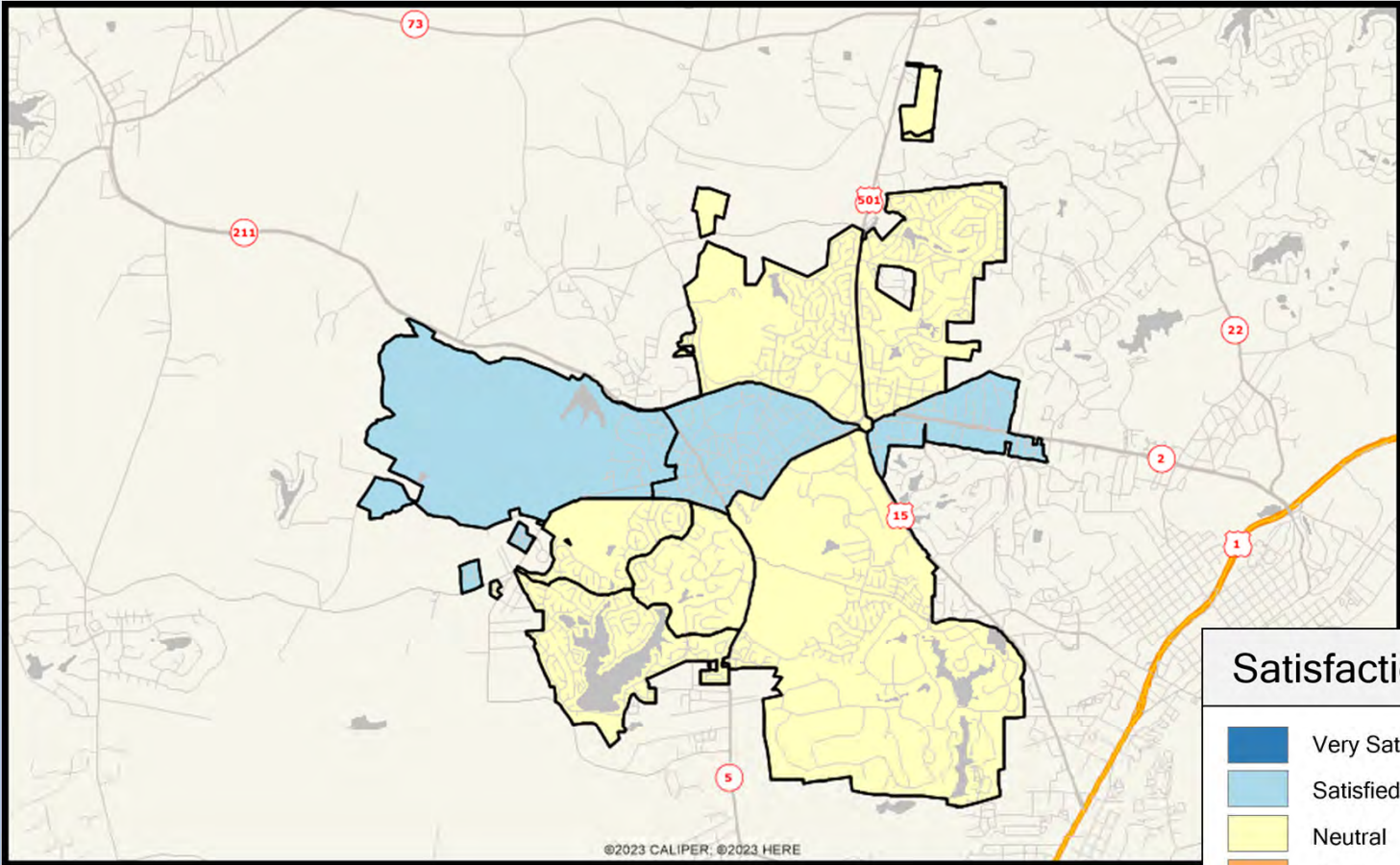


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q17-04. Adequacy of street lighting

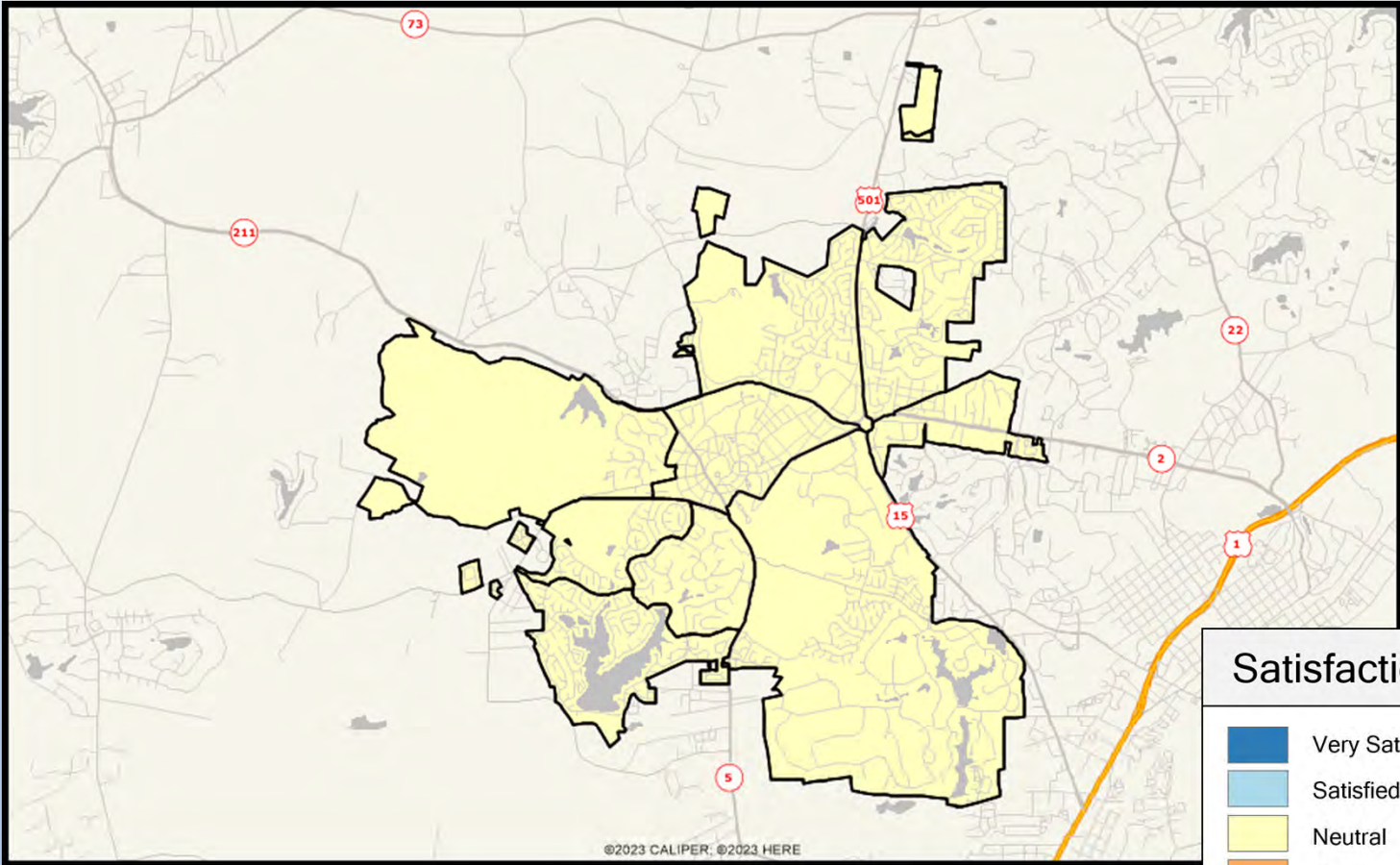


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

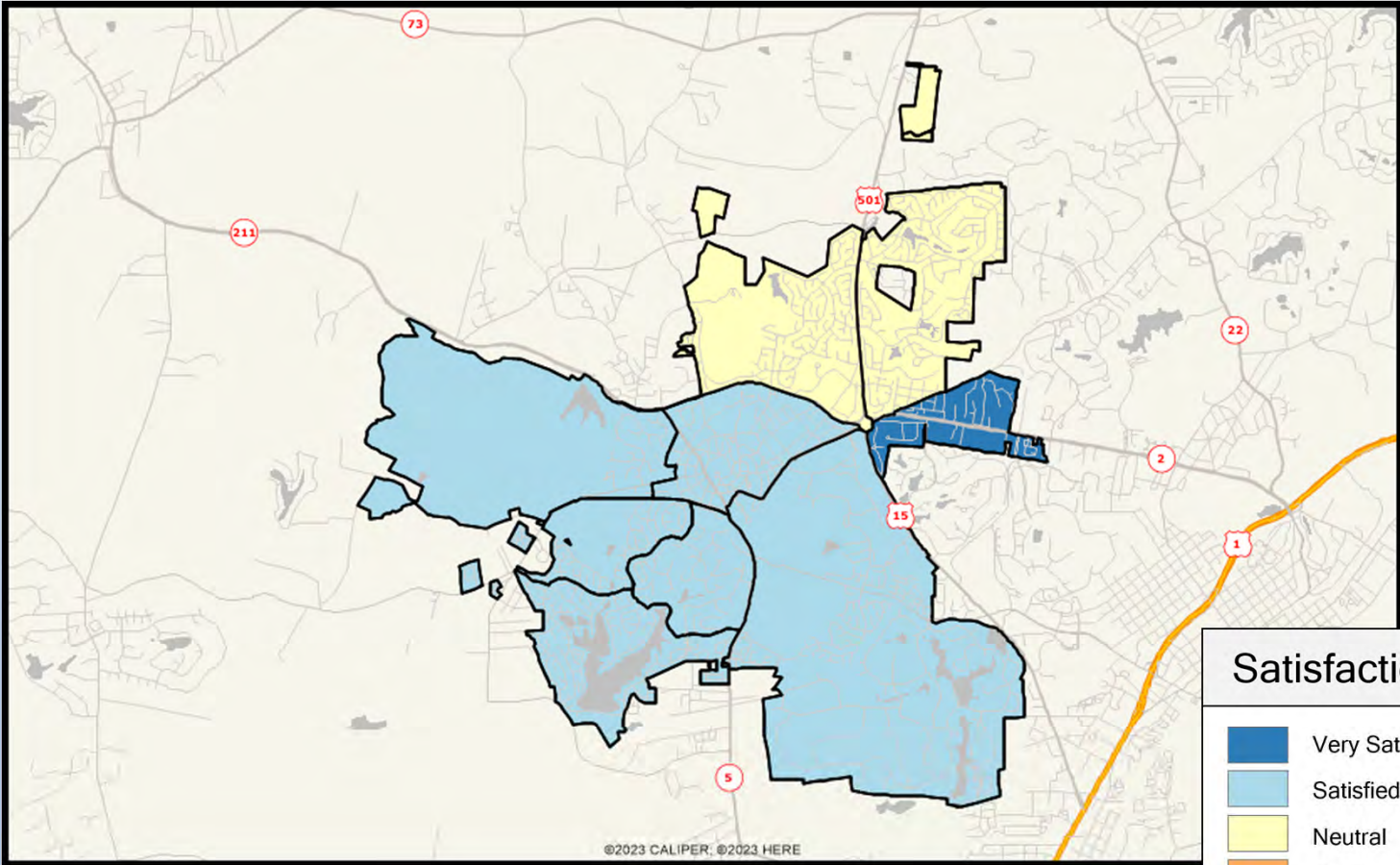
Q17-05. Ease of travel on NC Highway 5



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q17-06. Ease of travel through the large traffic circle

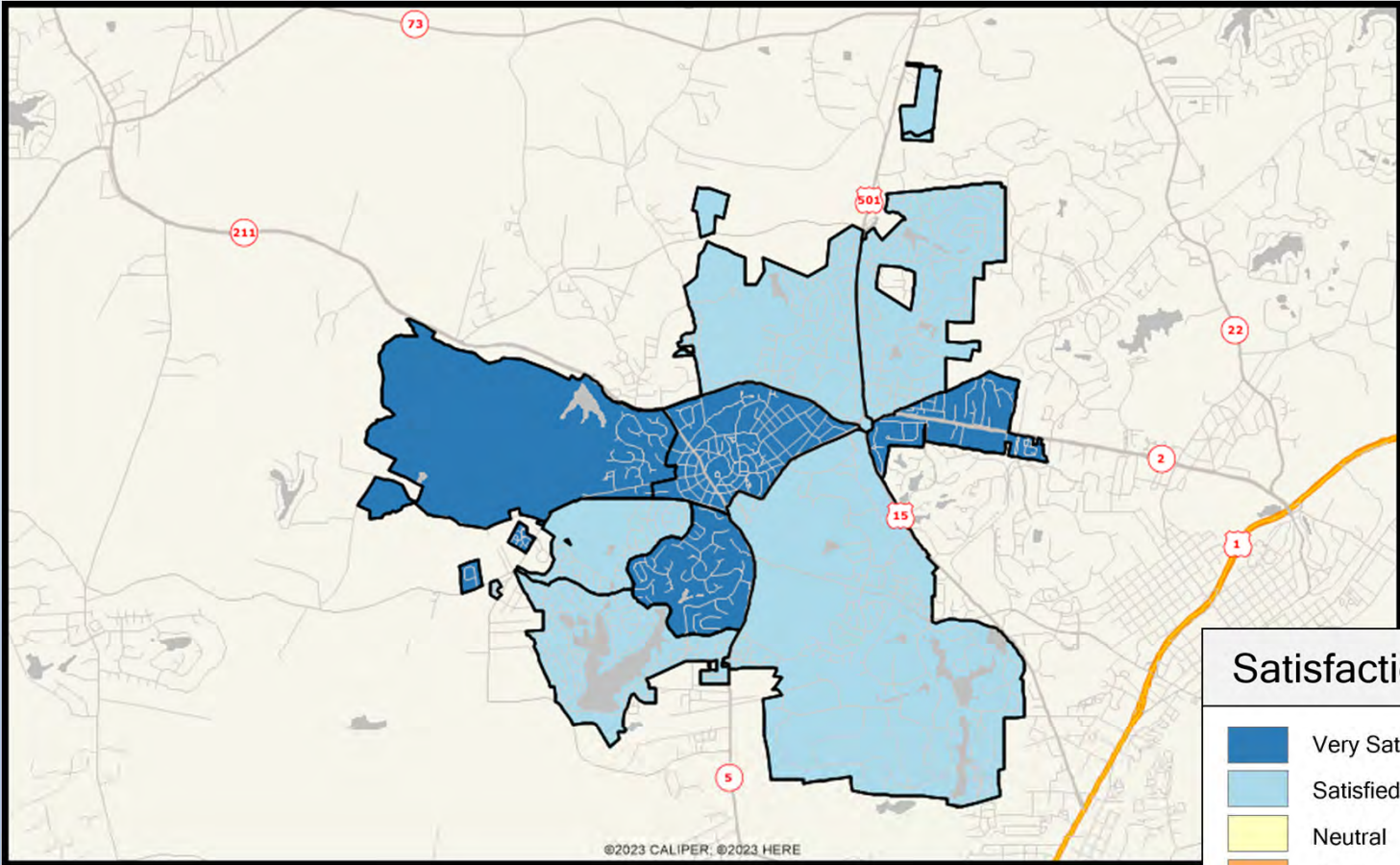


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

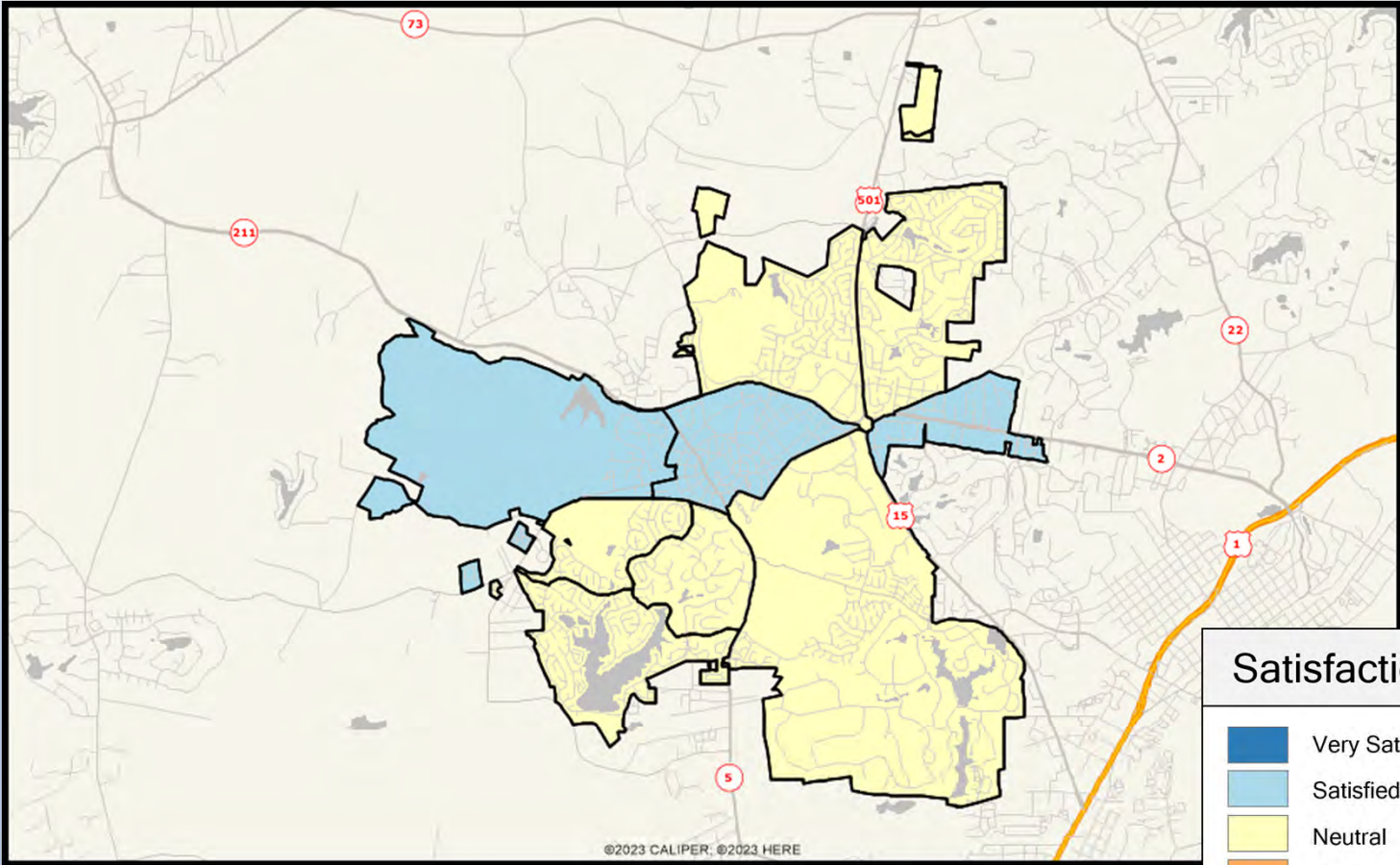
Q17-07. Ease of travel on other streets in the Village



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q17-08. Availability of walkways

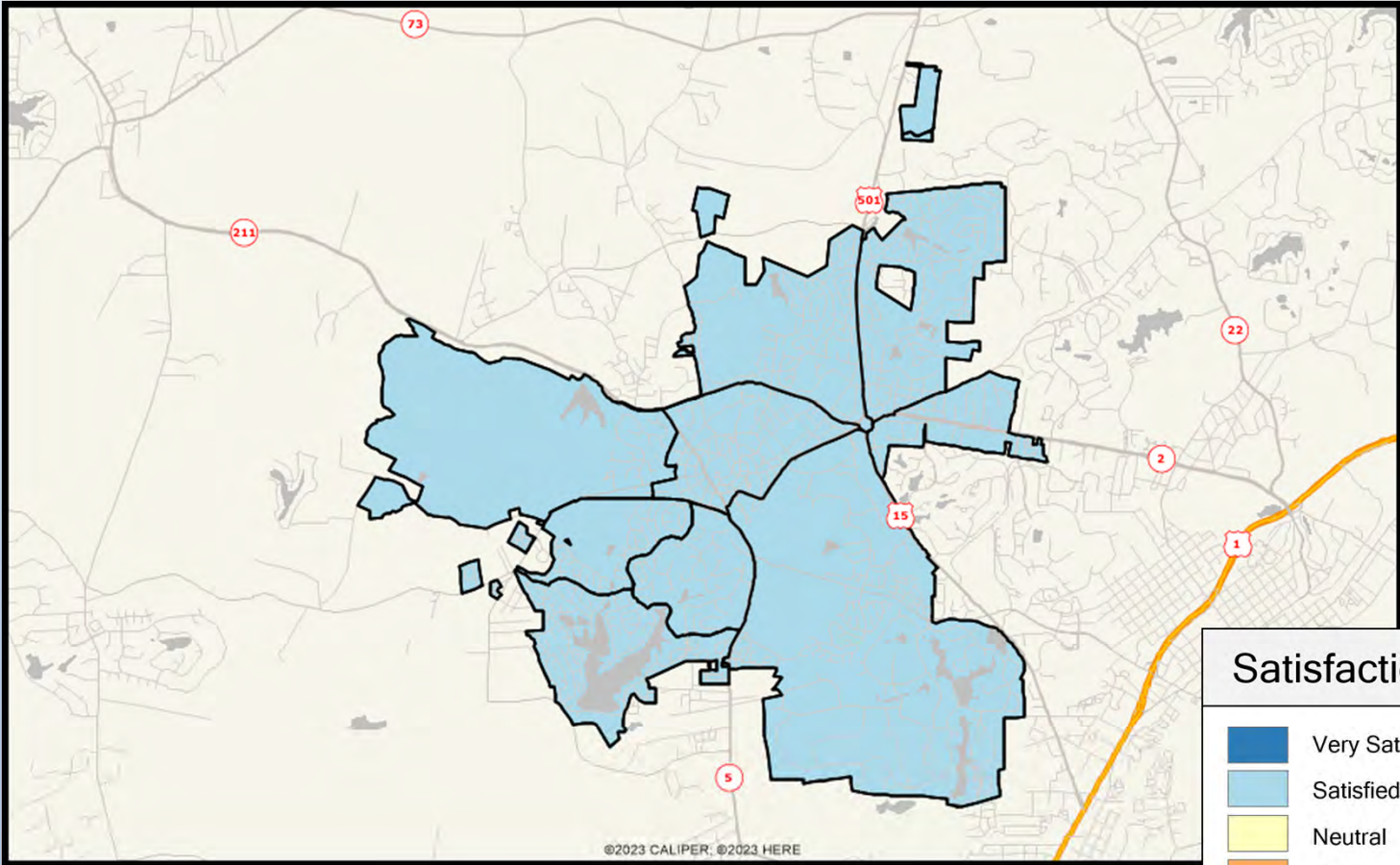


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

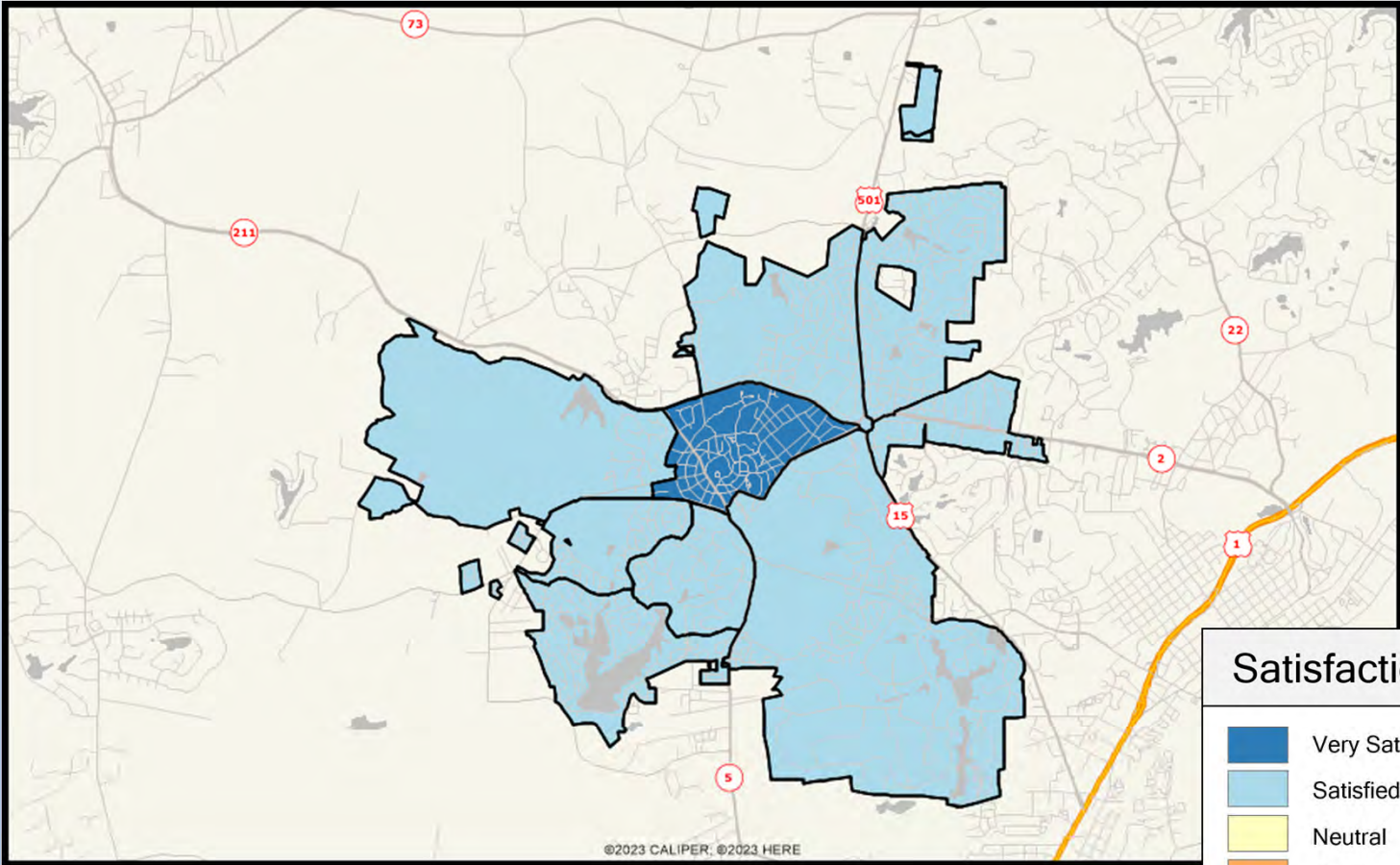
Q17-09. Condition of existing walkways



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q17-10. Ease of golf cart travel

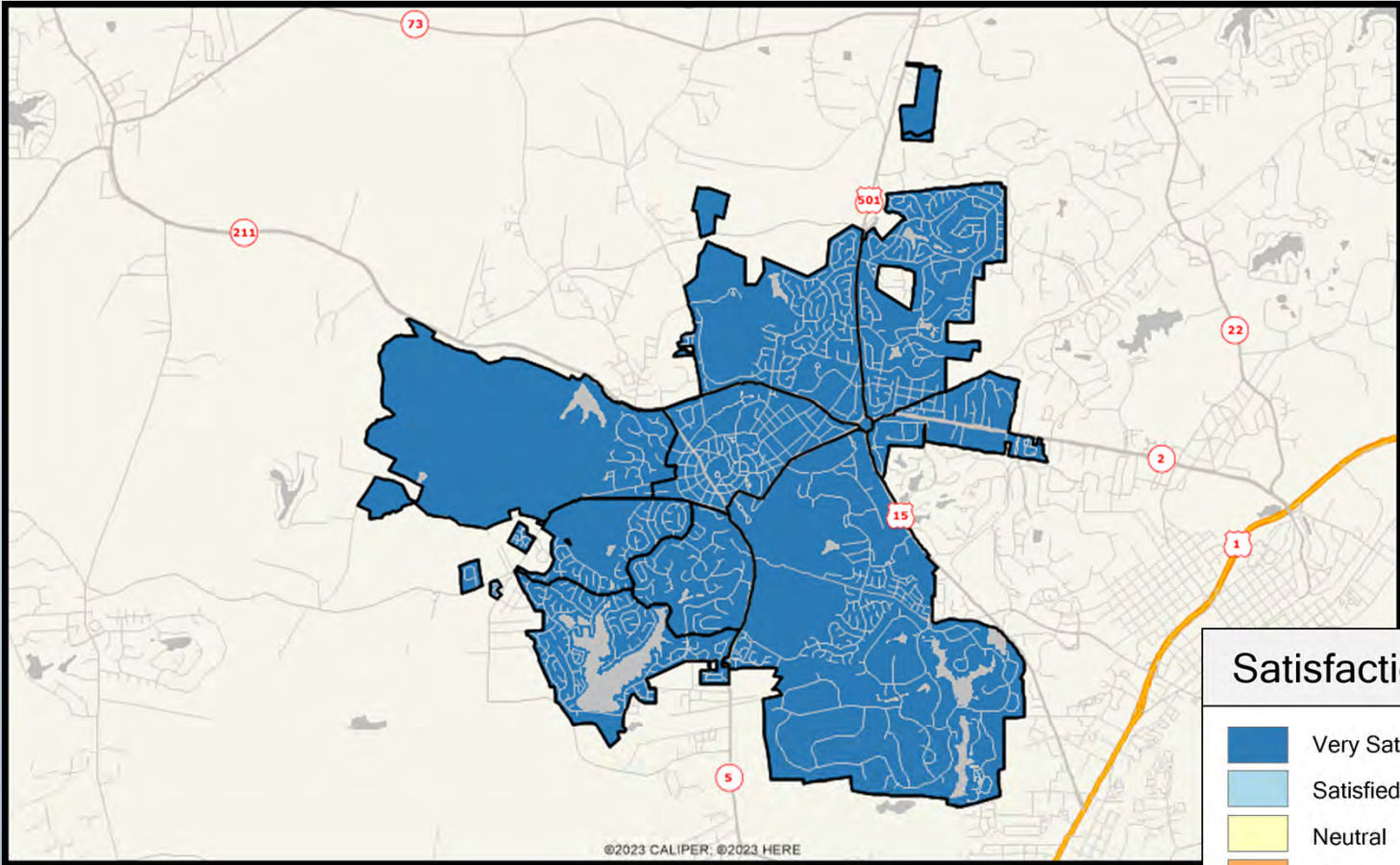


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q19-01. Maintenance/Preservation of downtown

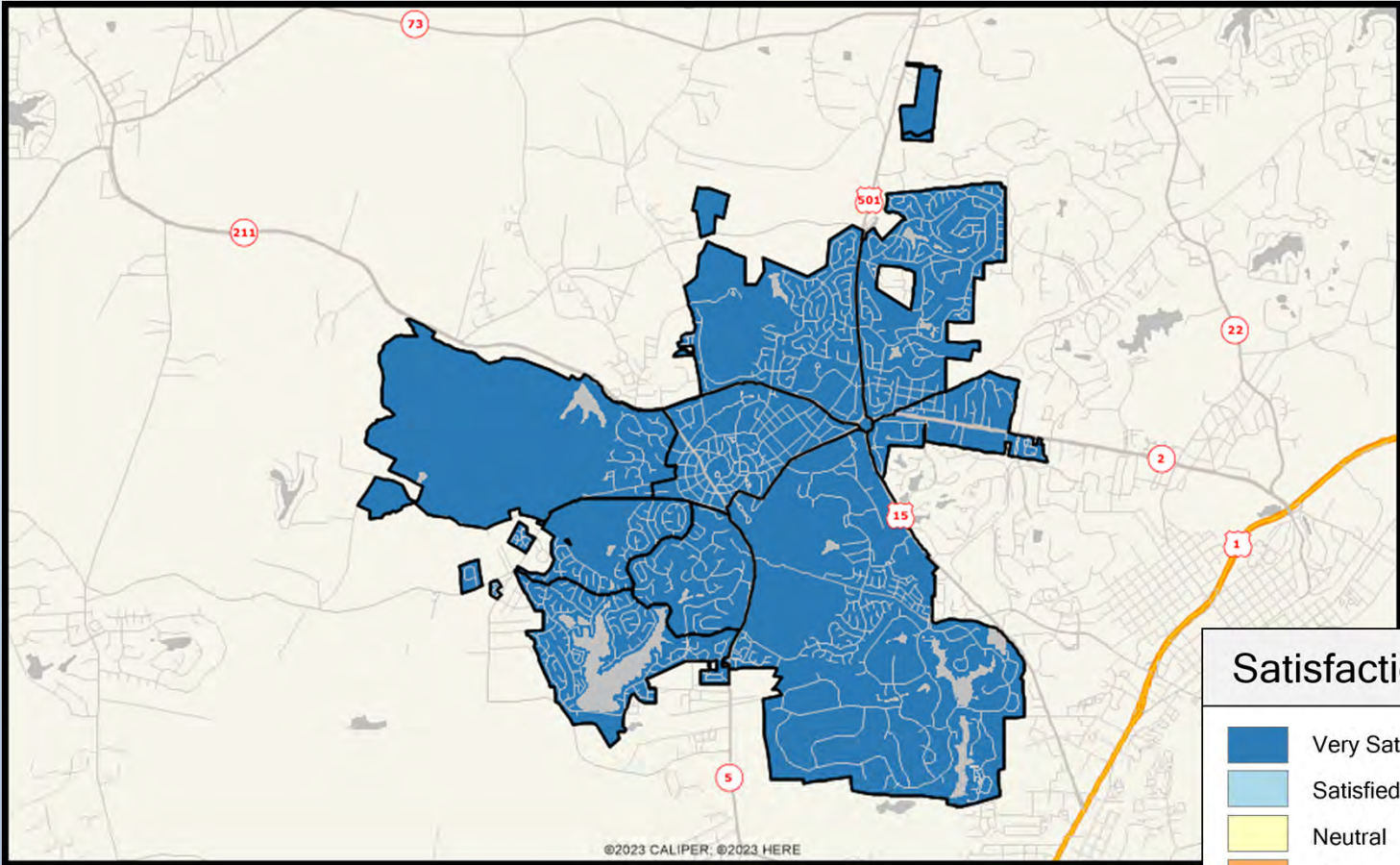


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q19-02. Quality of landscaping in medians and other public areas

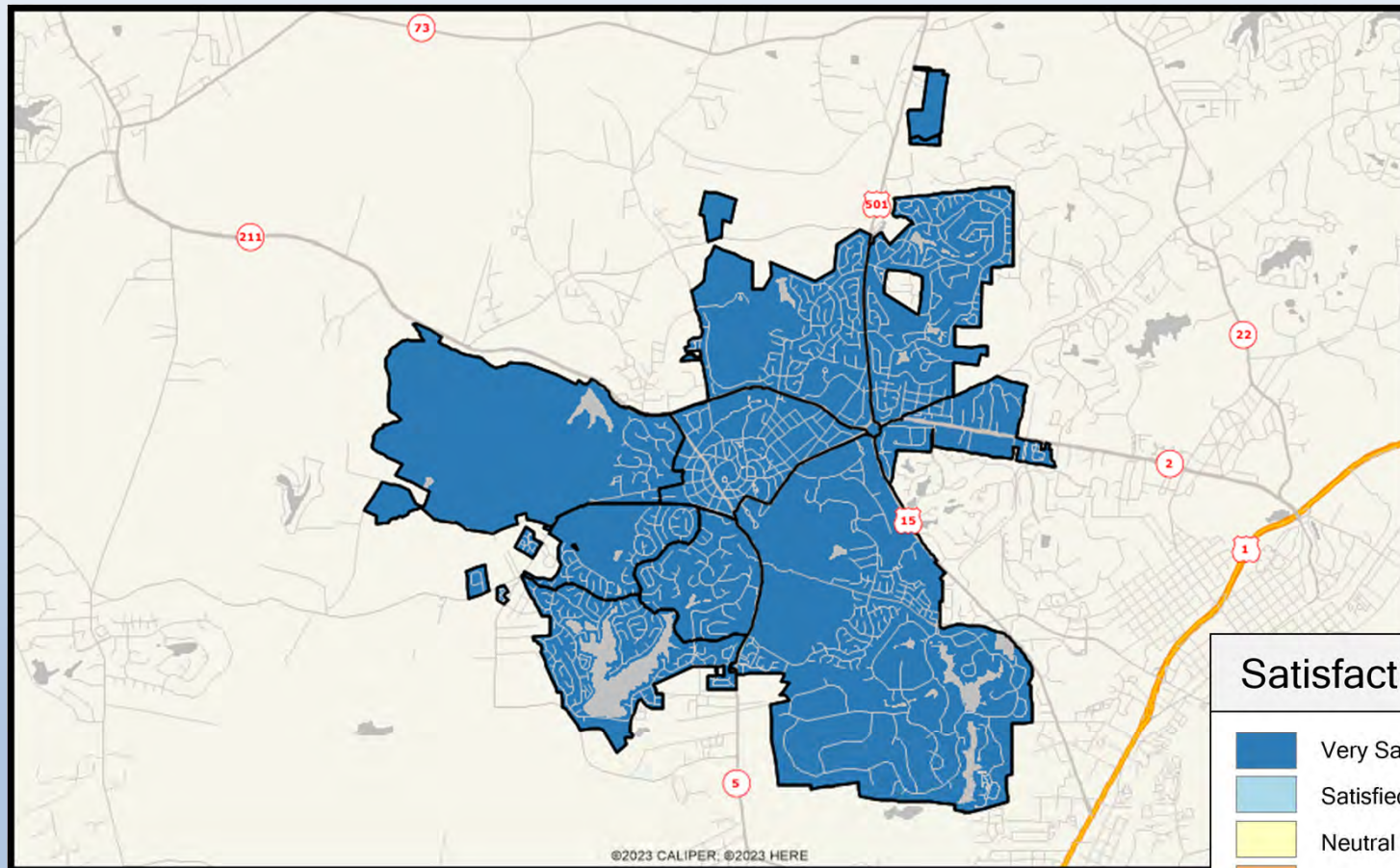


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q19-03. Overall cleanliness of streets and other public areas

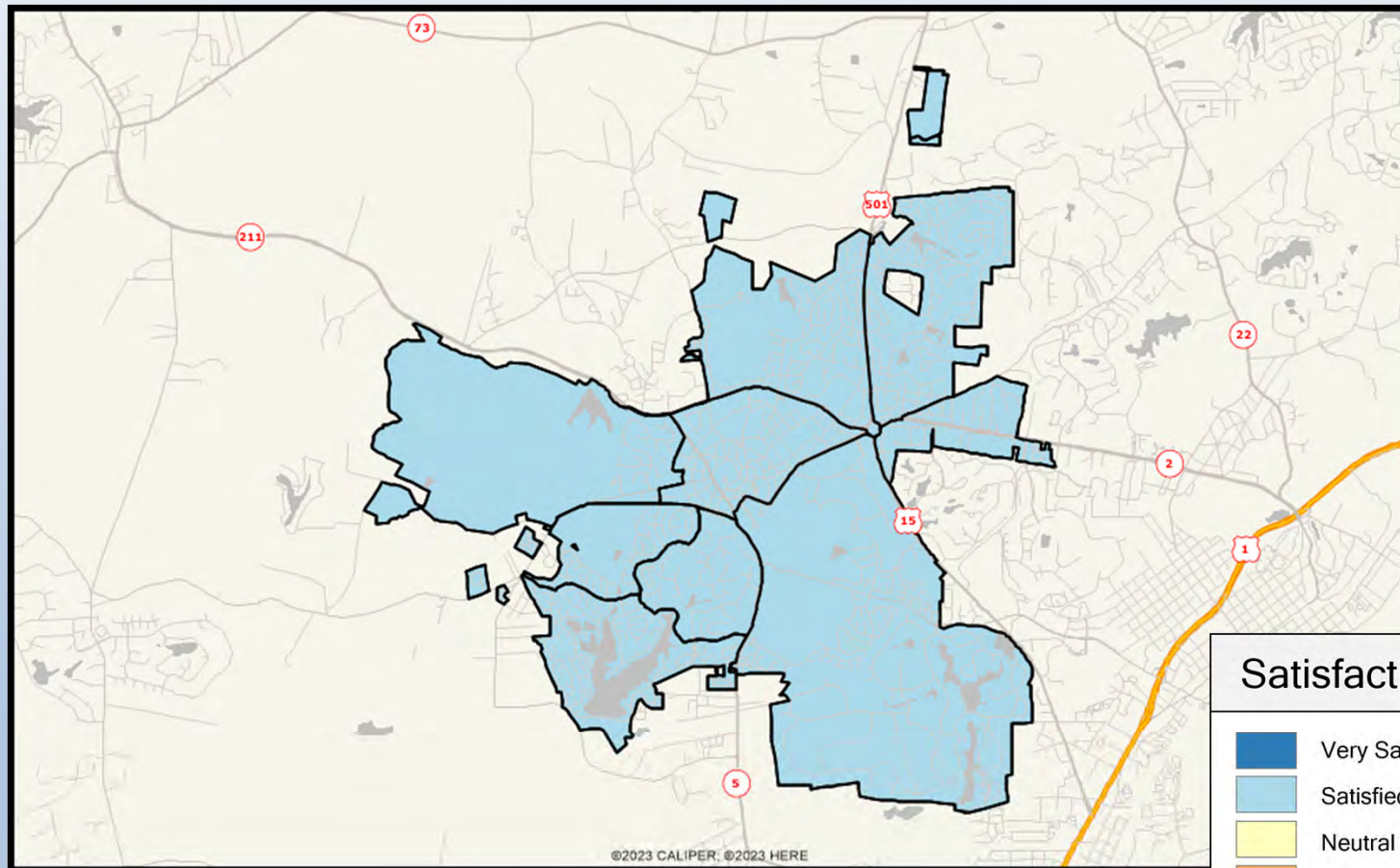


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized font with a blue and yellow circular graphic element, followed by the word 'INSTITUTE' in a smaller, sans-serif font. To the right of the logo is a simple compass rose with the cardinal directions N, S, E, and W labeled.

Q19-04. Quality of the stormwater runoff/management system

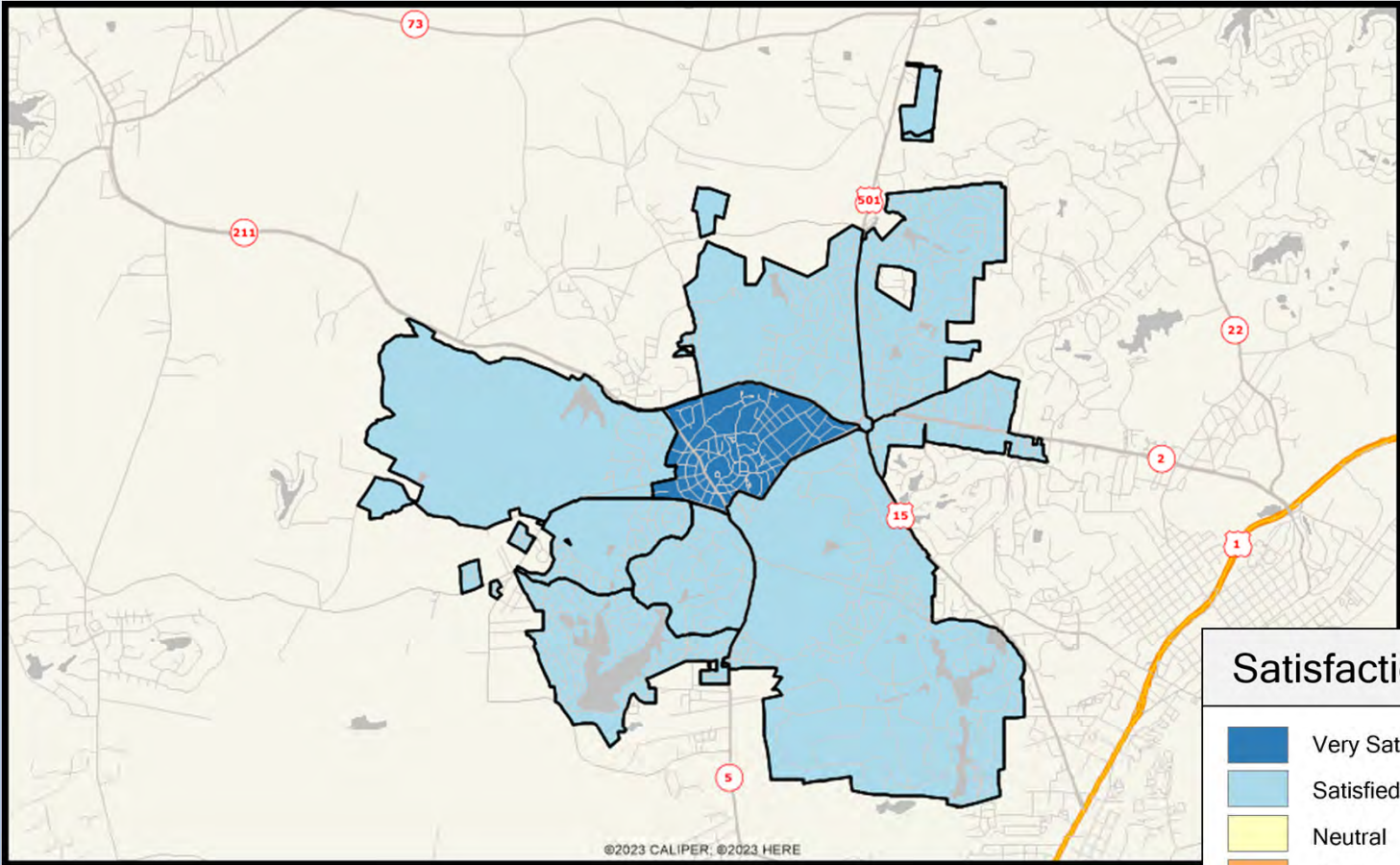


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q19-05. Winter weather response on Village streets (snow/ice)

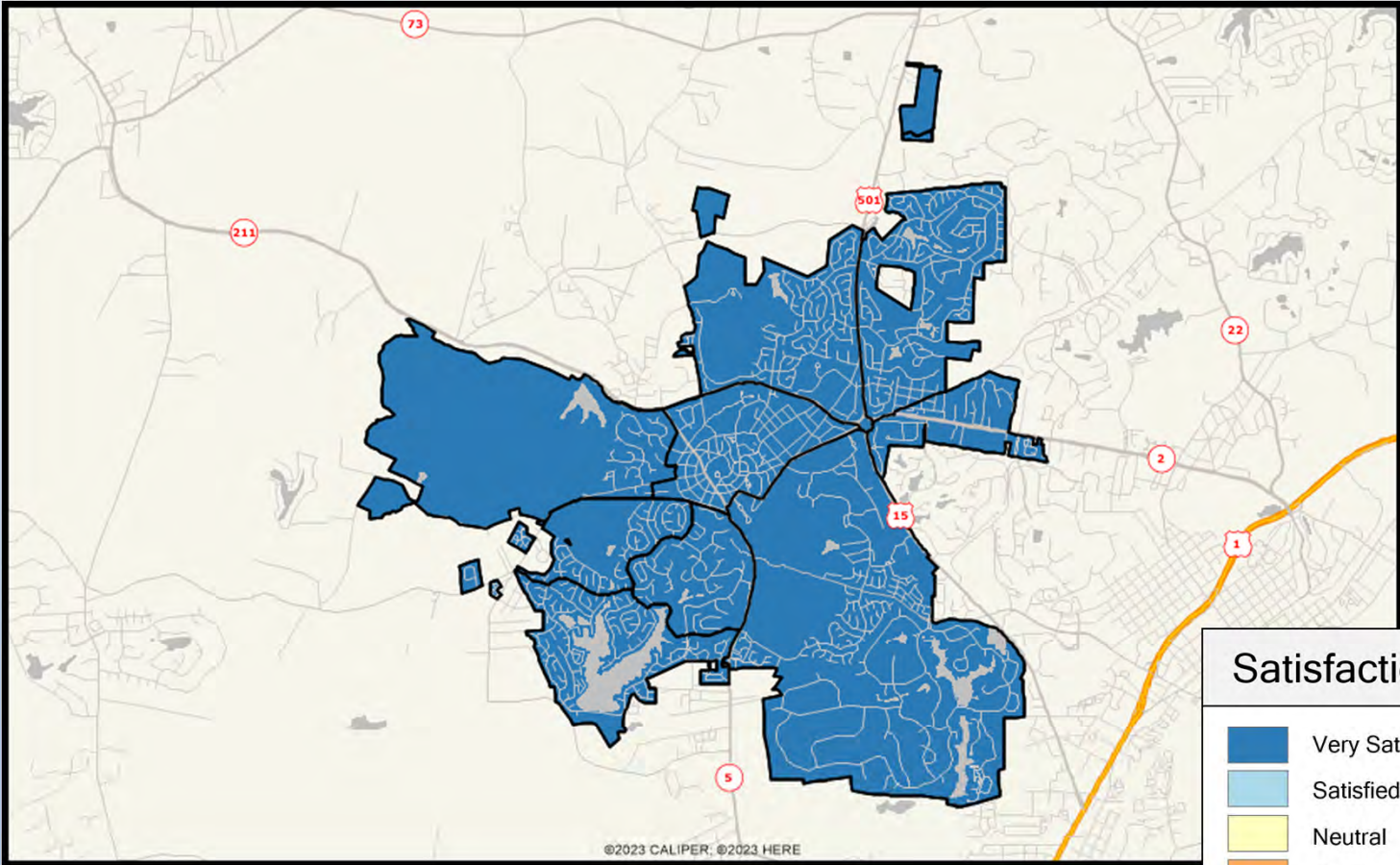


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q21a-01. Fire services

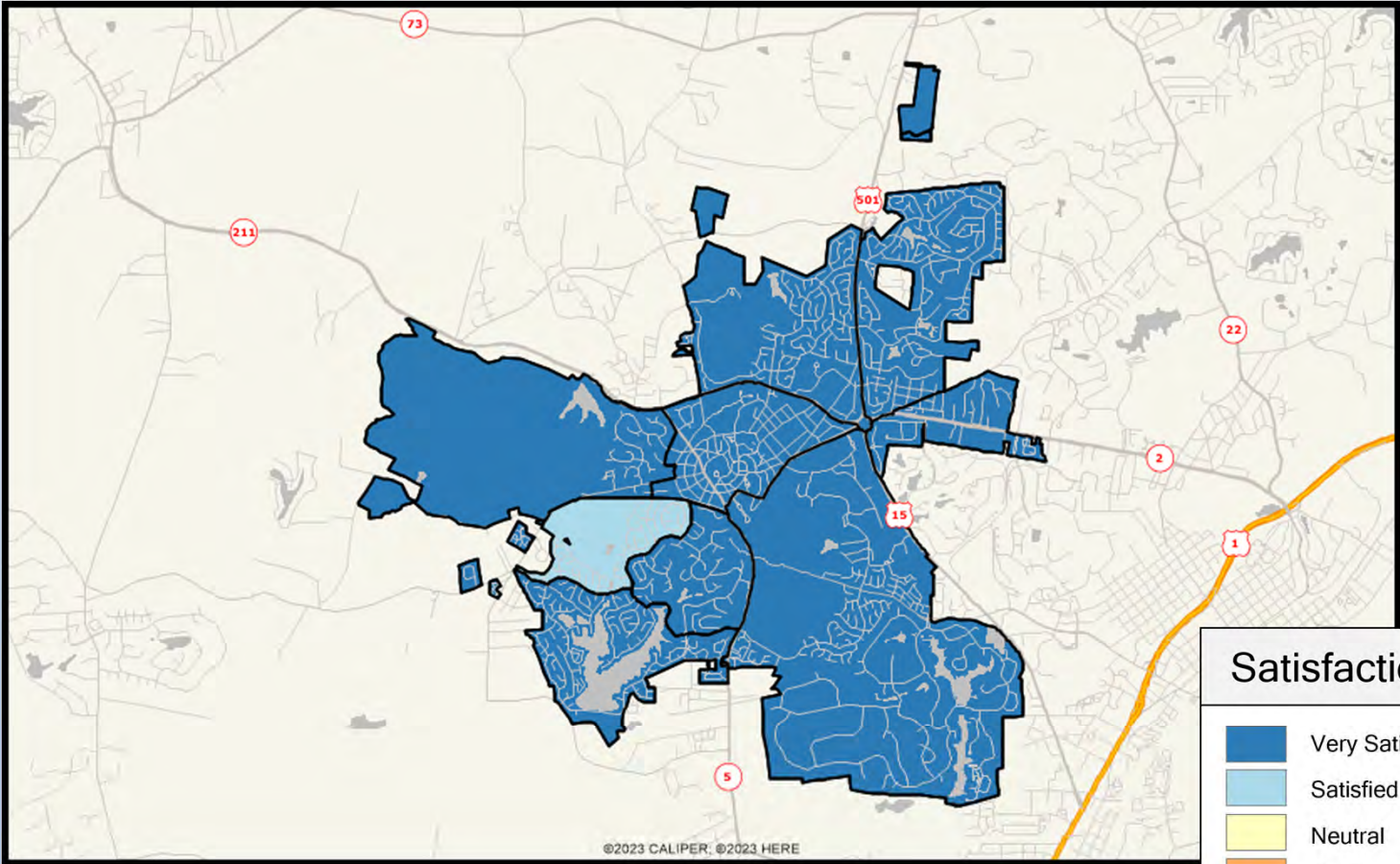


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q21a-02. Police services

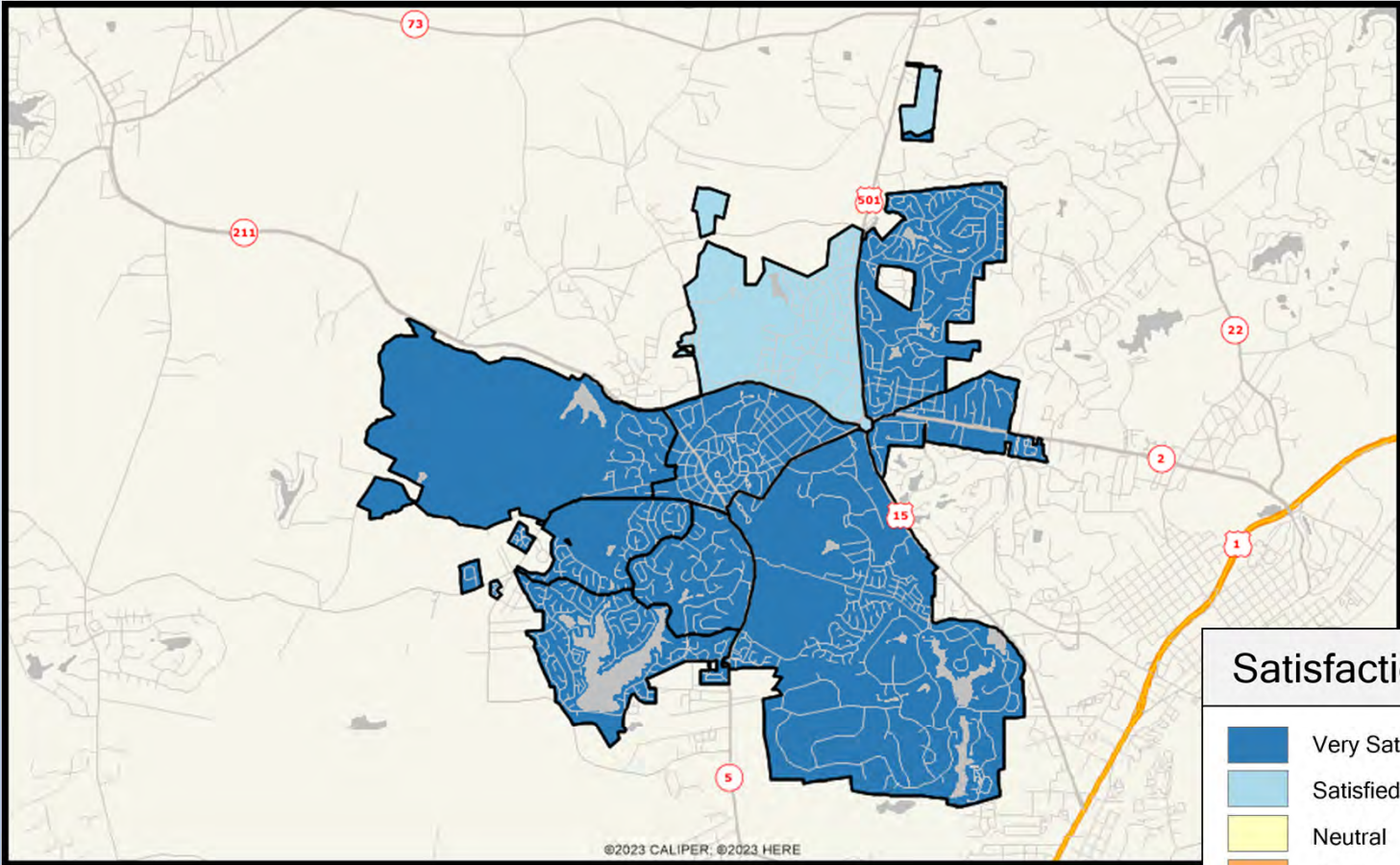


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized blue font, followed by 'INSTITUTE' in a smaller, blue, sans-serif font. To the right of the logo is a compass rose with the cardinal directions labeled: N (North), S (South), E (East), and W (West).

Q21a-03. Village Hall reception desk

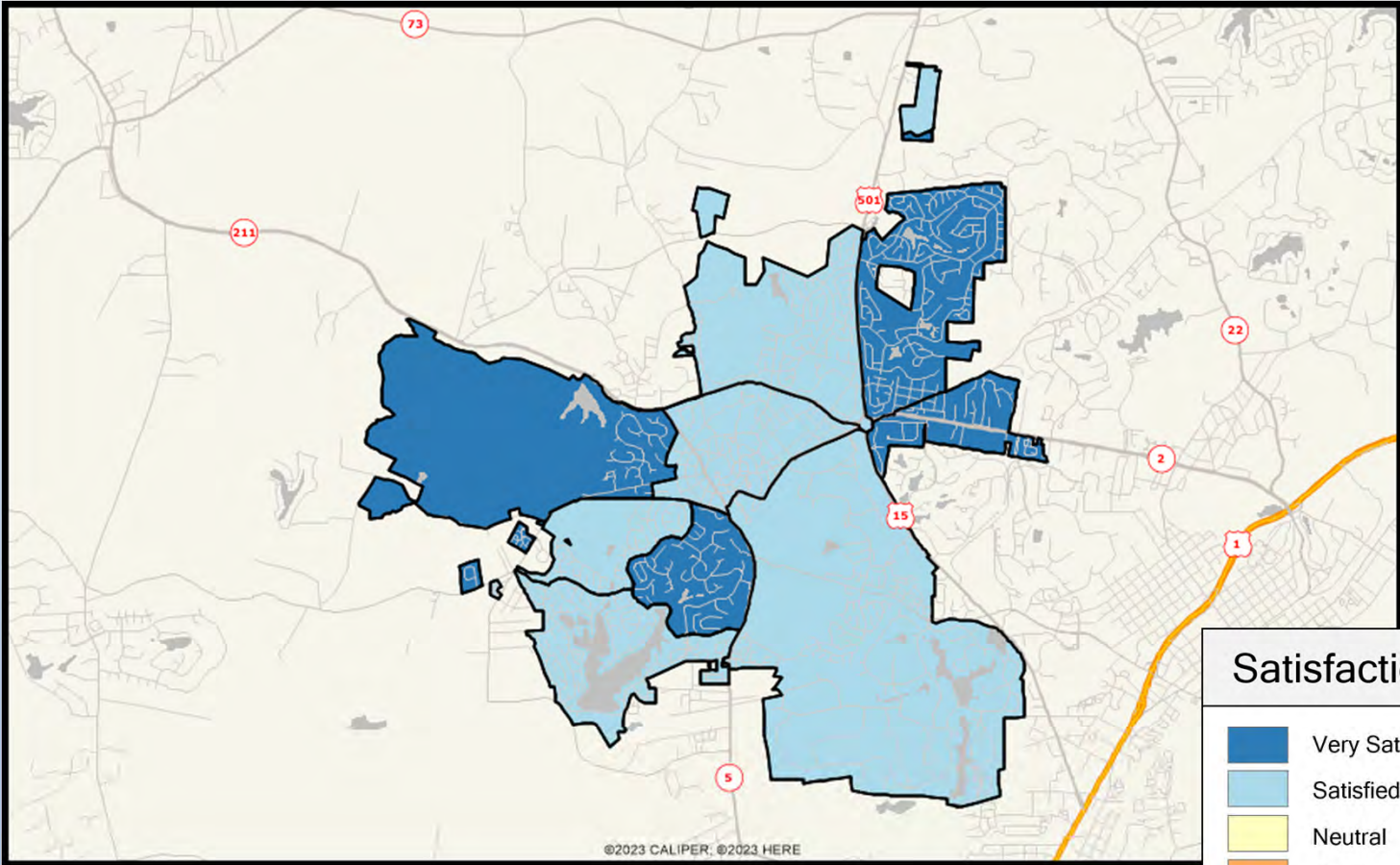


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE features a stylized globe icon to the left of the text 'ETC INSTITUTE'. Below the text is a compass rose with the cardinal directions N, S, E, and W labeled.

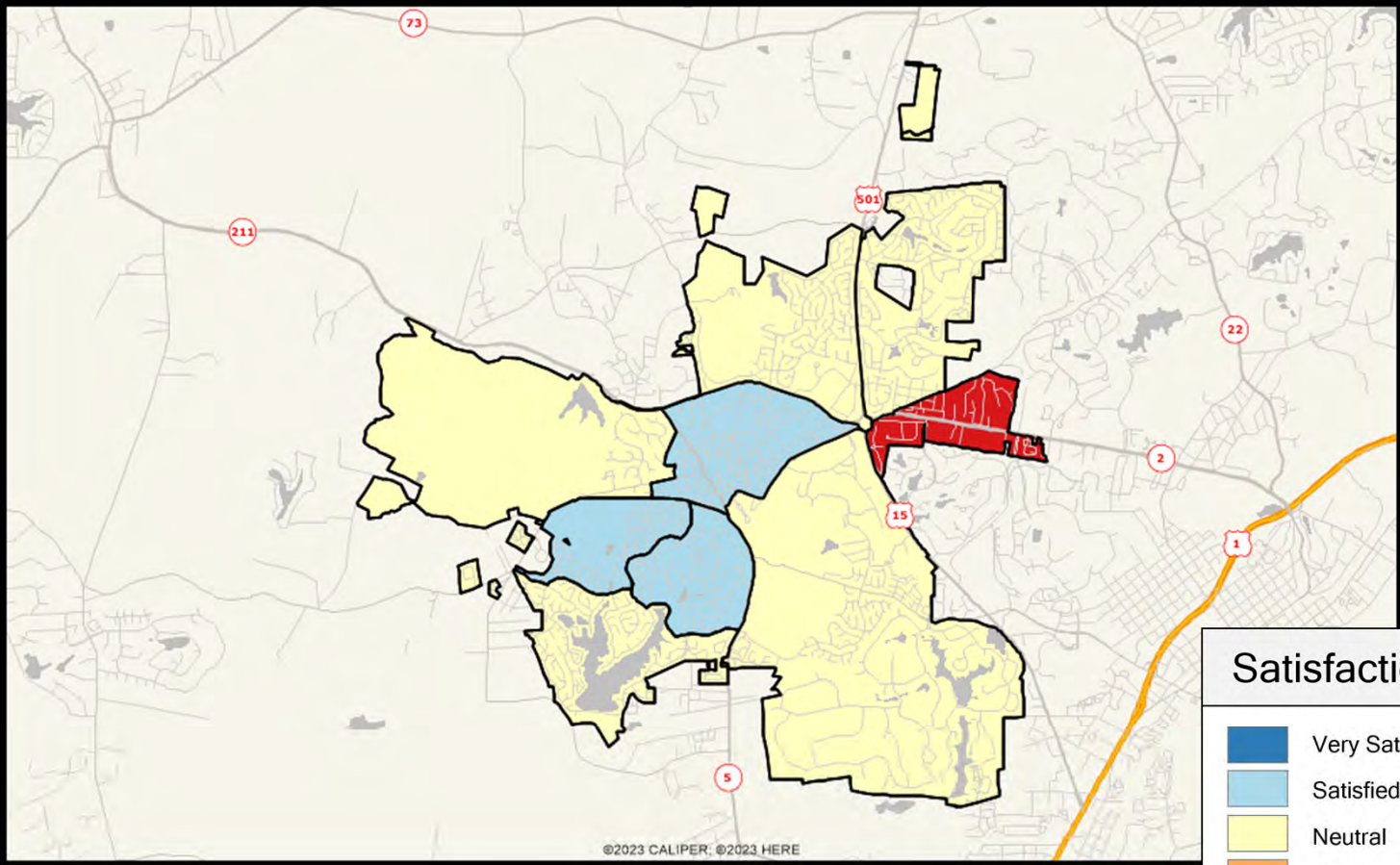
Q21a-04. The MyVOP service request system



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

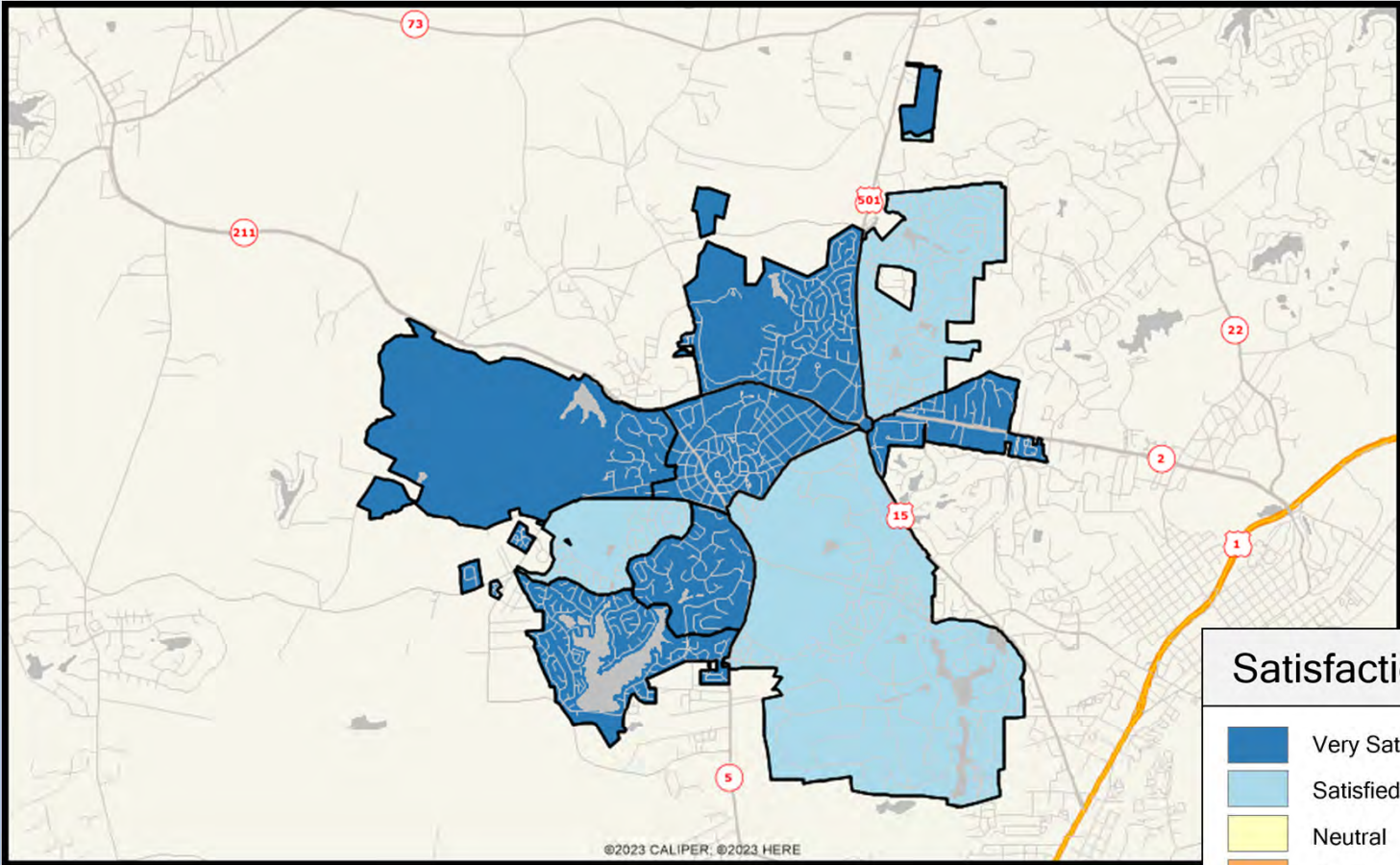
Q21a-05. Submitted a code and ordinance enforcement issue



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q21a-06. Planning and inspections services

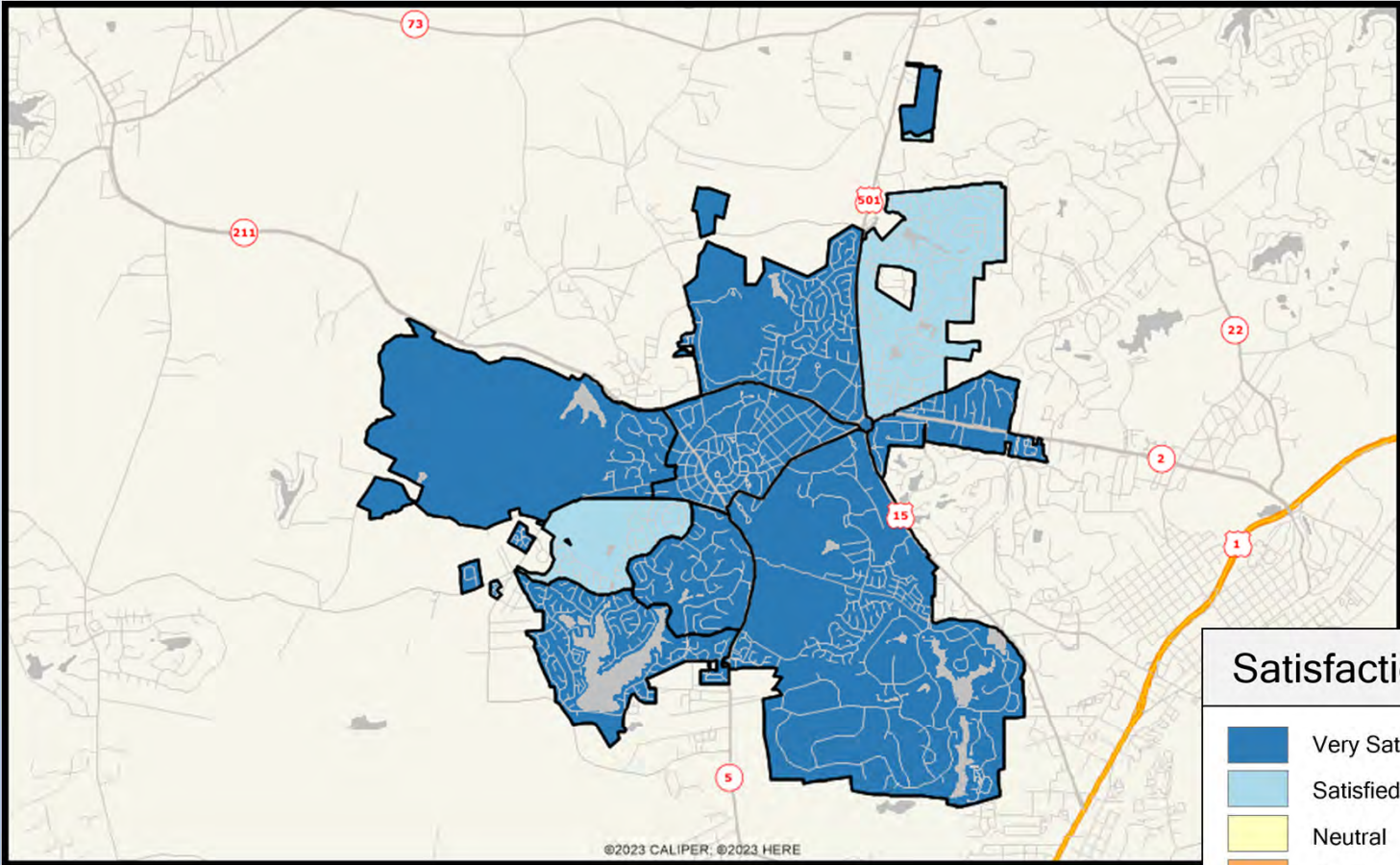


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q21a-07. Library services

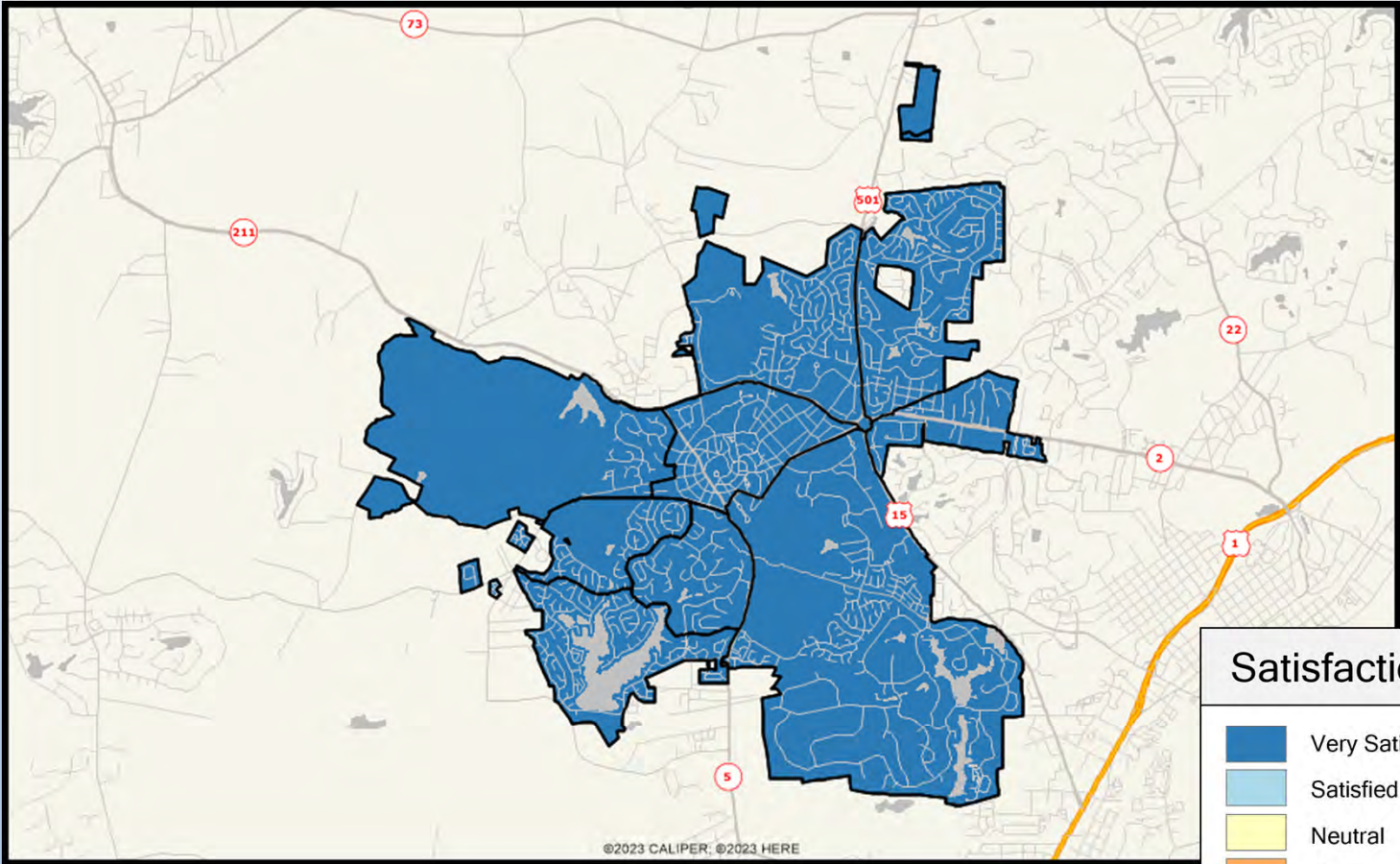


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q21a-08. Archives services

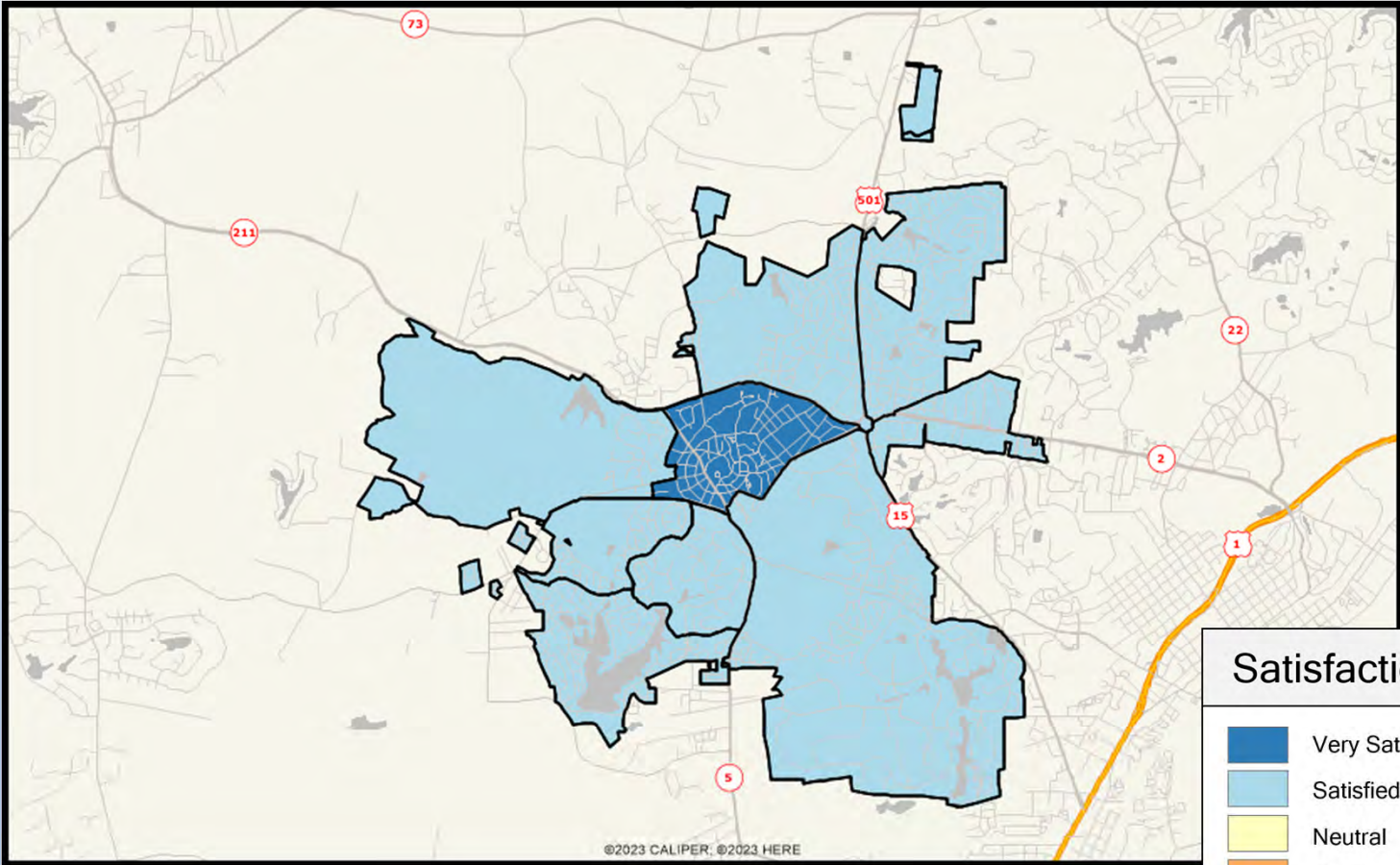


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

The logo for ETC INSTITUTE is located at the bottom right of the legend box. It features the letters 'ETC' in a stylized font with a blue and yellow circular graphic element, followed by the word 'INSTITUTE' in a smaller, sans-serif font. To the right of the logo is a compass rose with the cardinal directions N, S, E, and W labeled.

Q22-01. Quality of information about Village programs/services

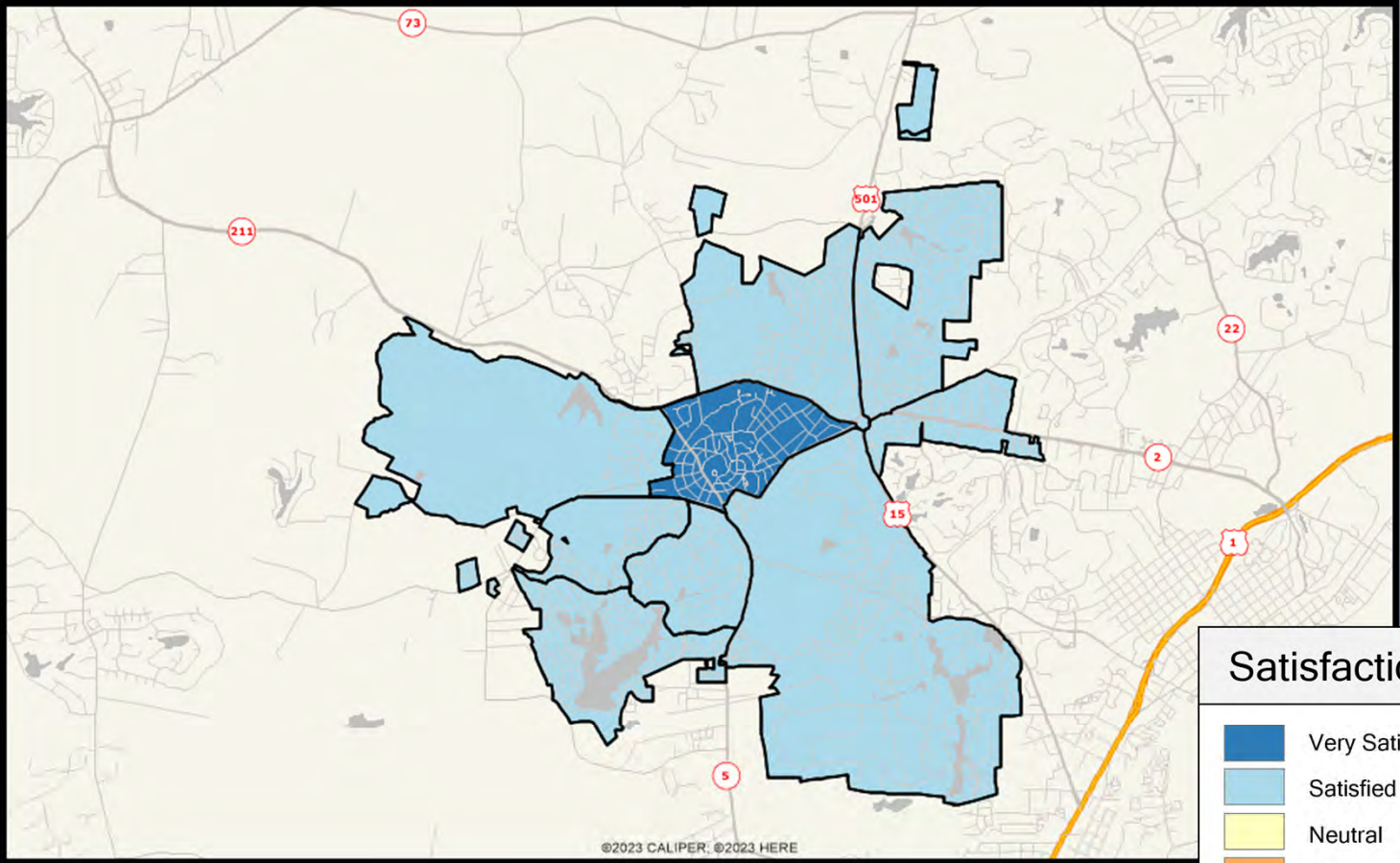


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q22-02. Village efforts to keep you informed about local issues

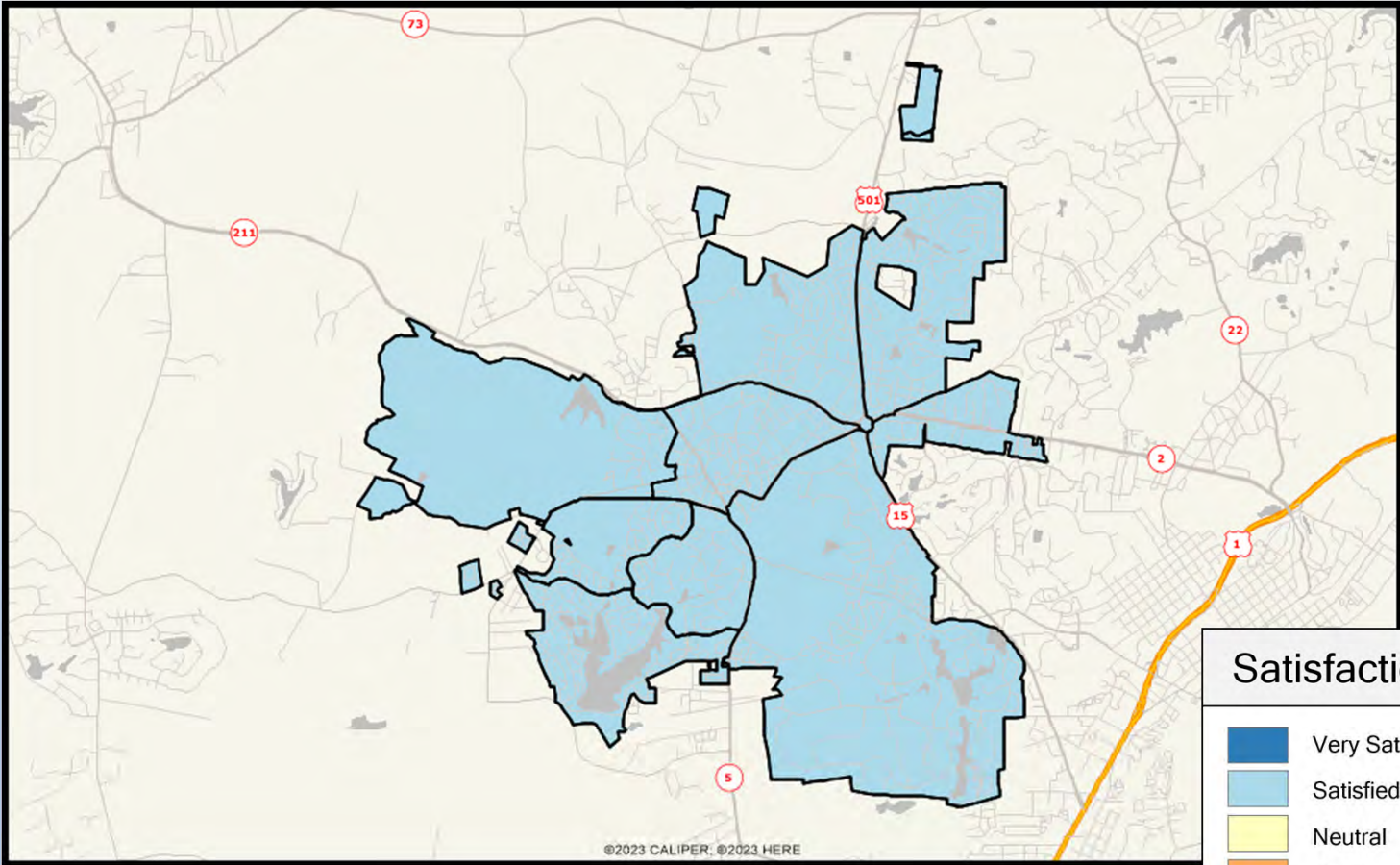


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q22-03. Opportunities to participate in local government (advisory boards, volunteering)

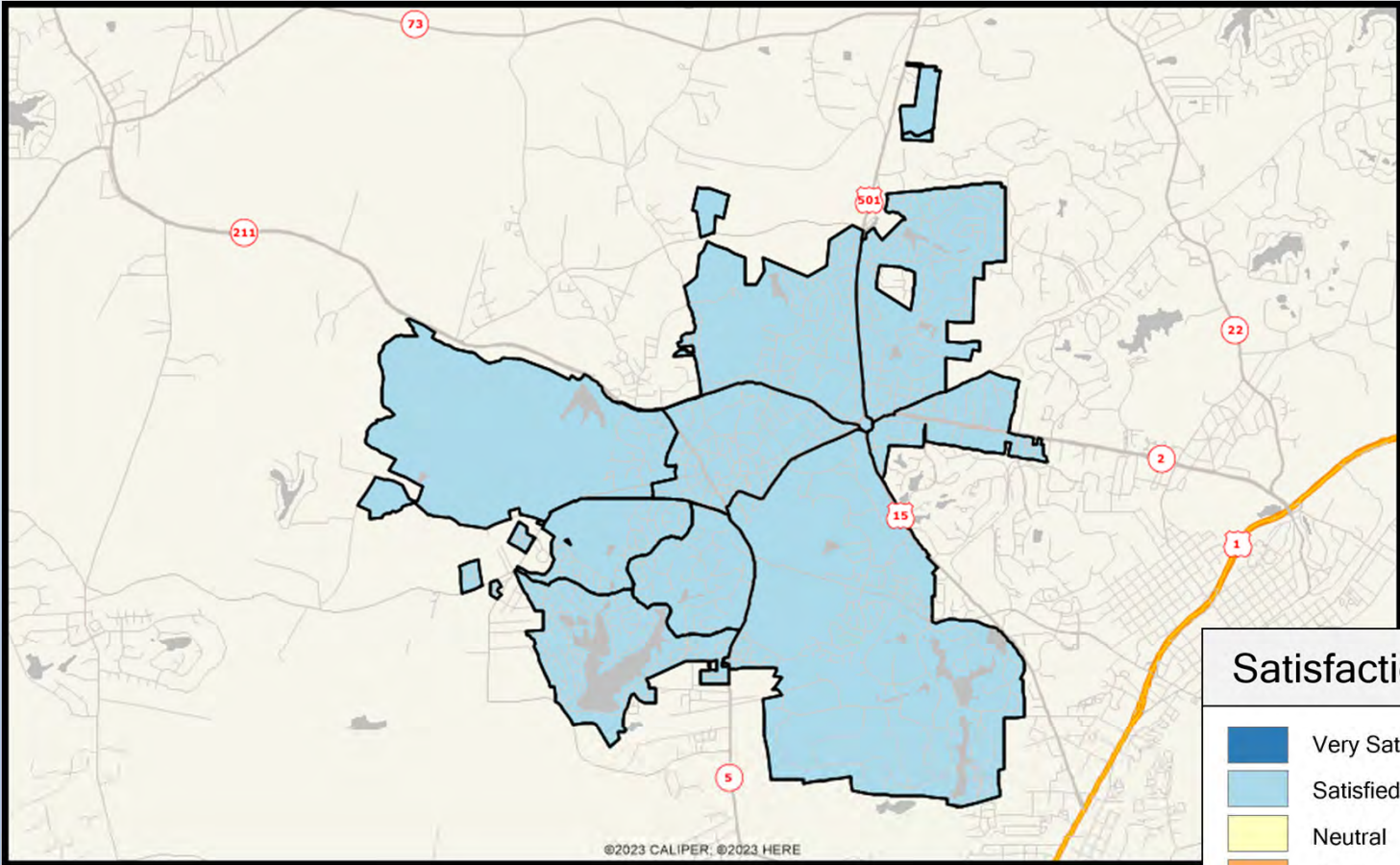


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q22-04. Village social media

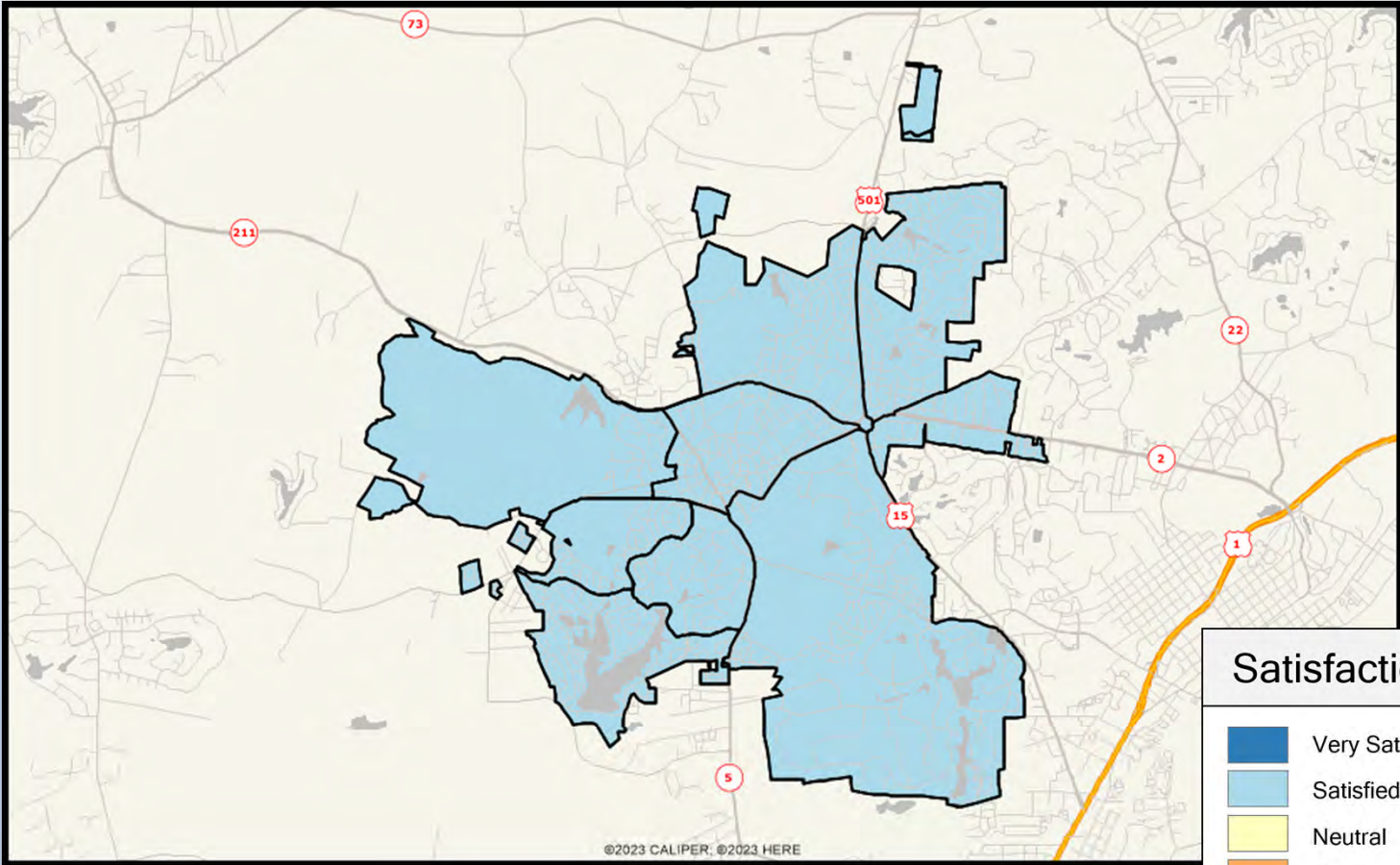


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q22-05. Village website (vopnc.org)

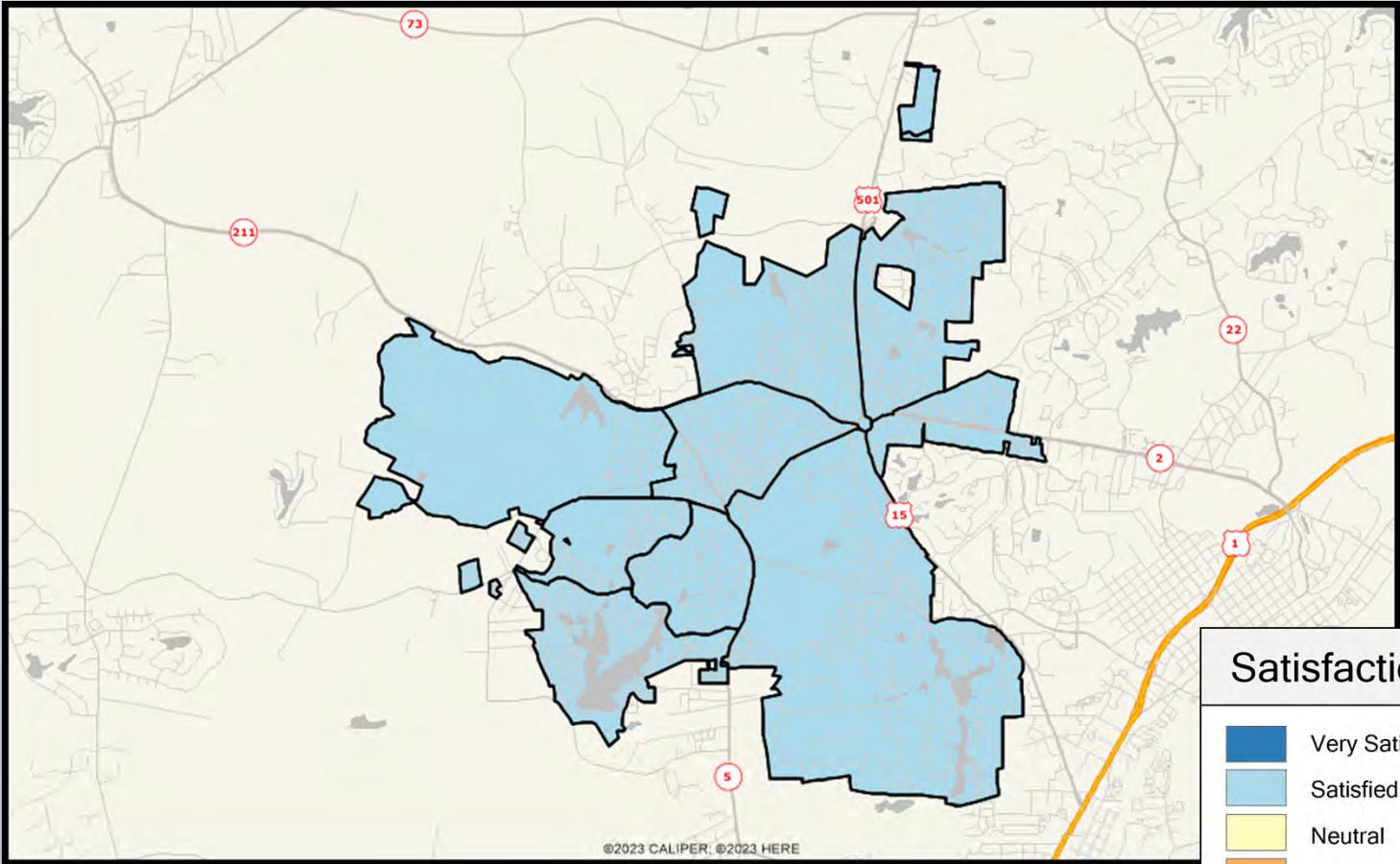


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

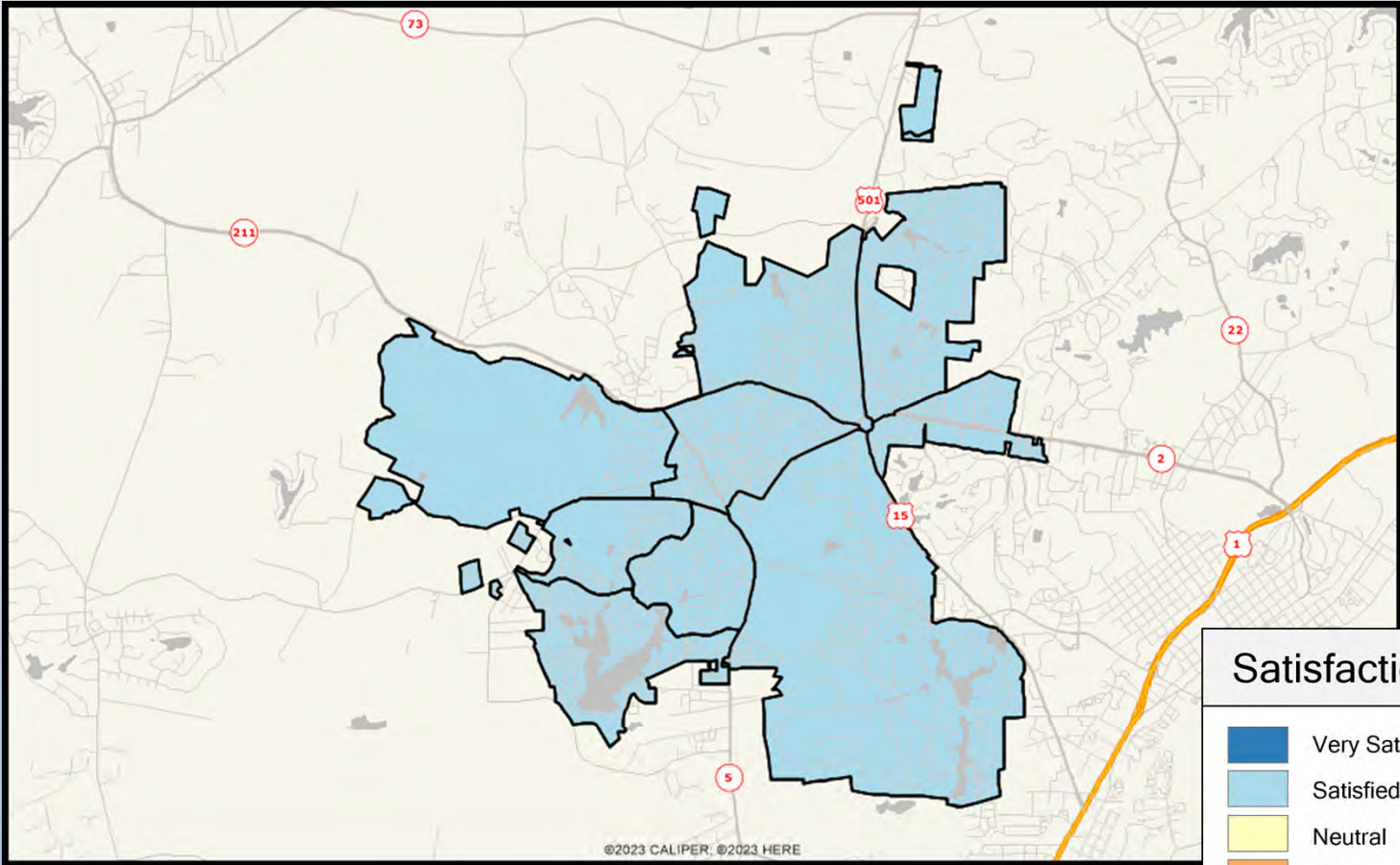
Q22-06. Village newsletter



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q22-07. Monthly Village e-News updates

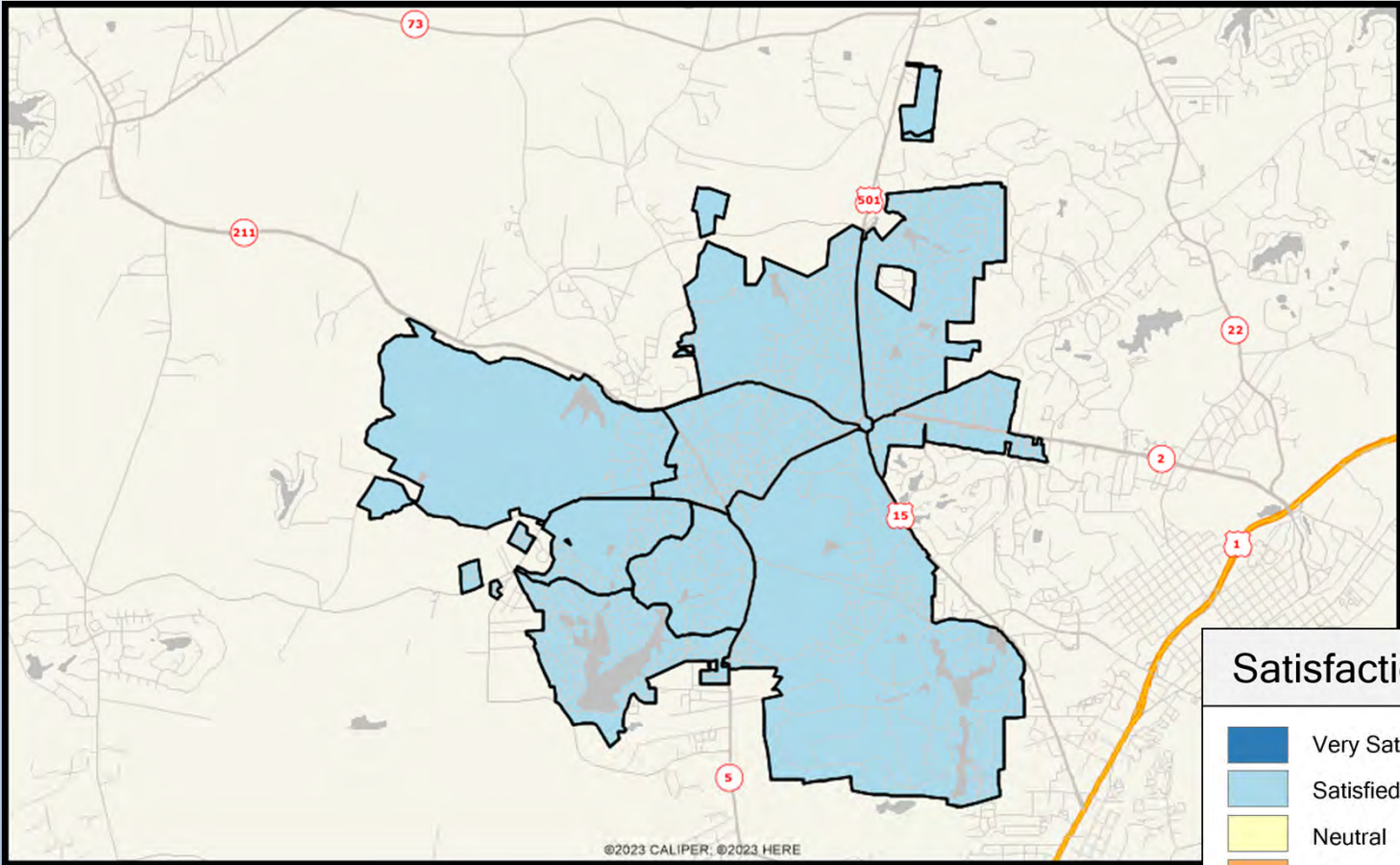


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

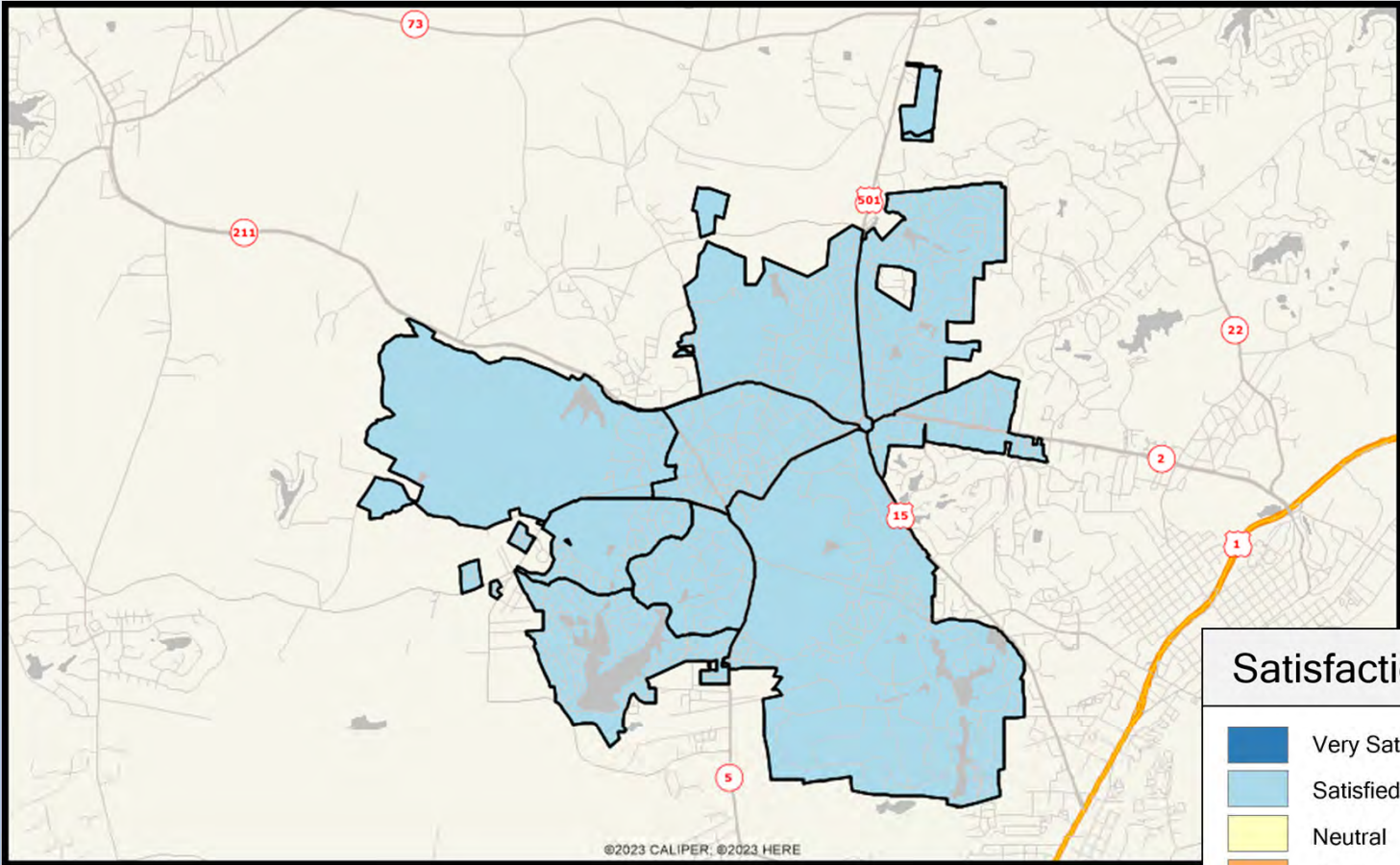
Q22-08. Online engagement portals (engage.vopnc.org)



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q22-09. Community's progress toward meeting its strategic vision and mission

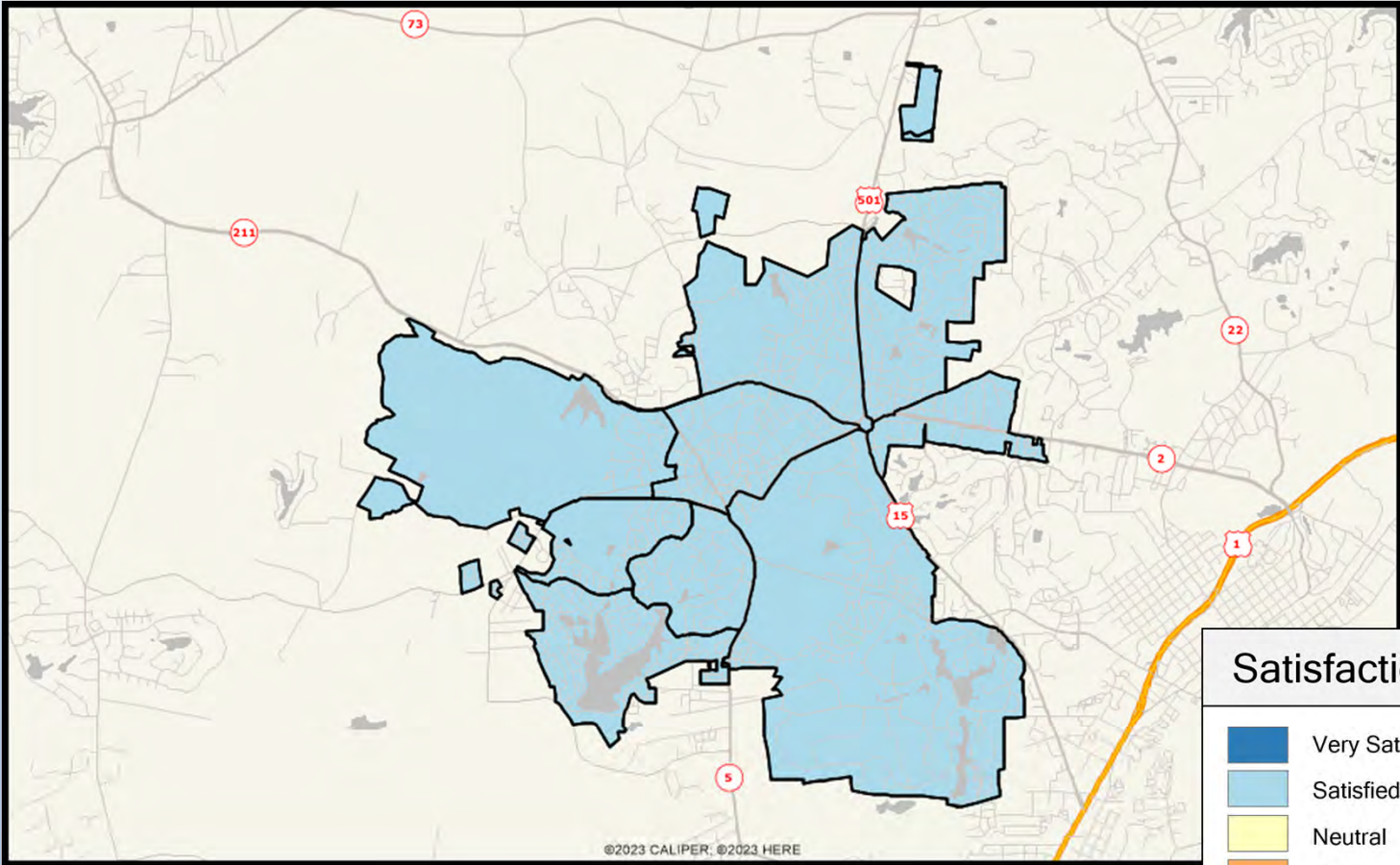


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

Q29-01. Overall quality of leadership provided by the Village's elected officials

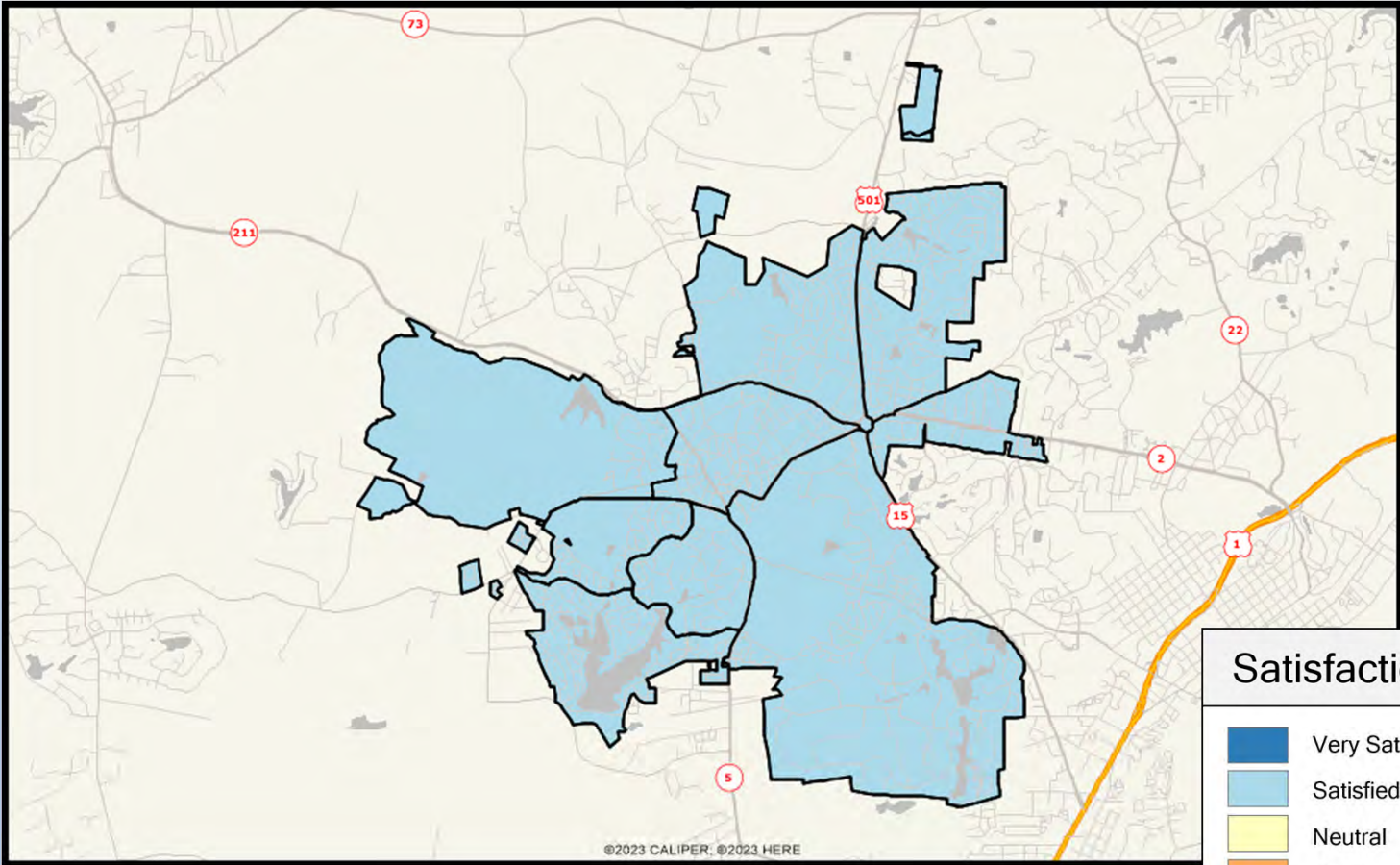


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q29-02. Overall effectiveness of appointed boards and commissions

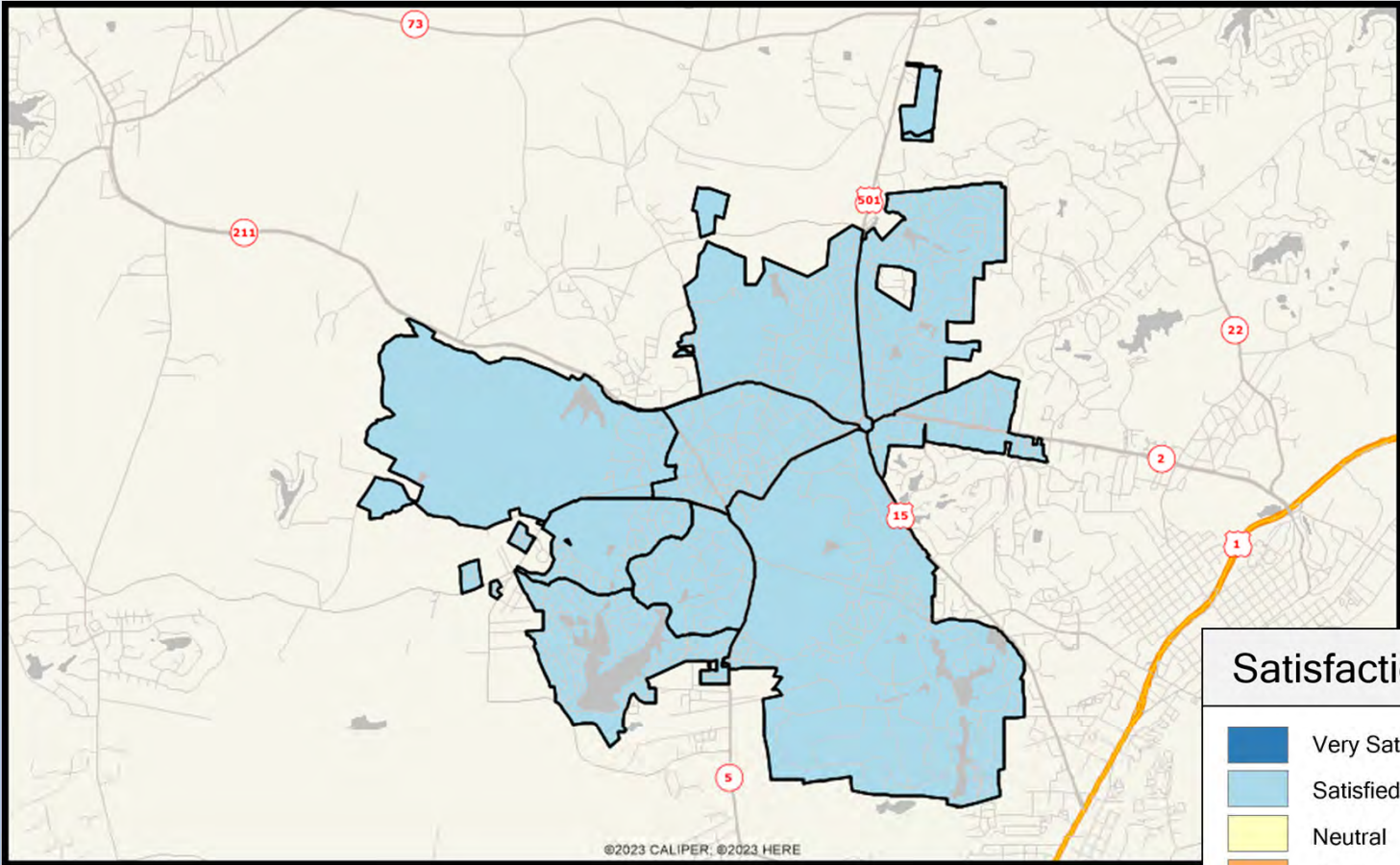


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

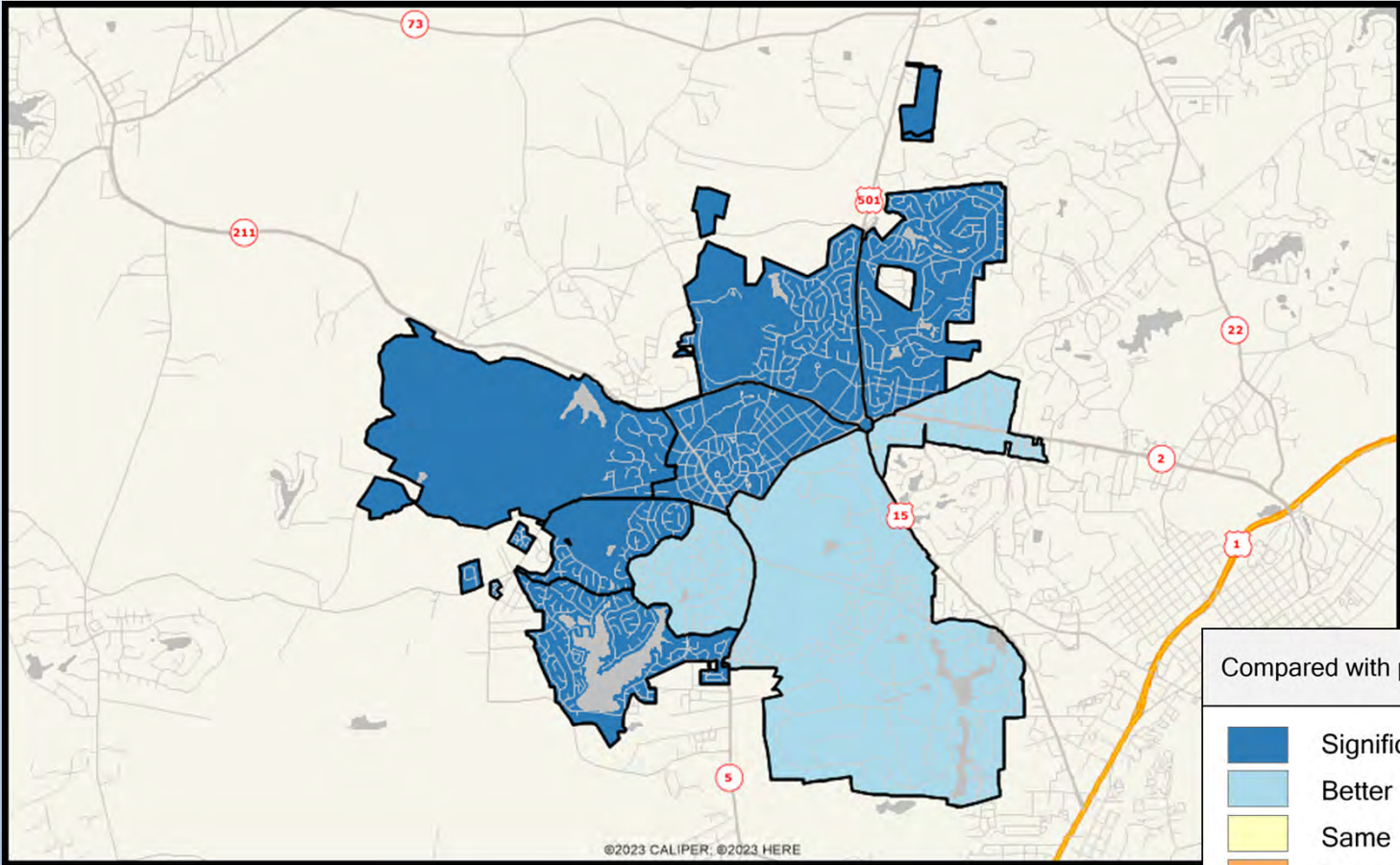
Q29-03. Overall effectiveness of the Village Manager and appointed staff



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q30-01. Overall quality of life

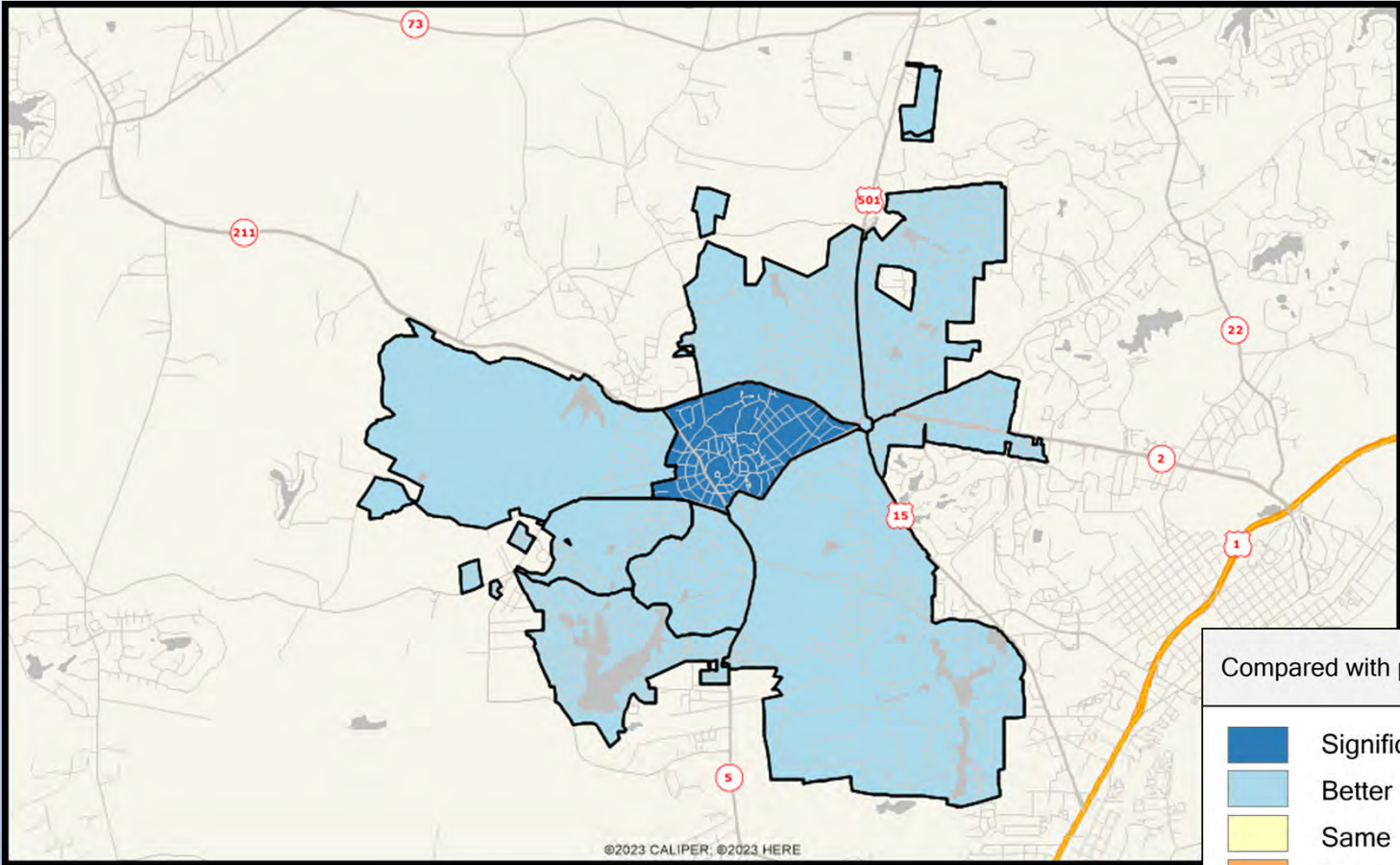


©2023 CALIPER. ©2023 HERE

Compared with previous residence

- Significantly Better
- Better
- Same
- Worse
- Significantly Worse
- No Response

Q30-02. Overall quality of Village services

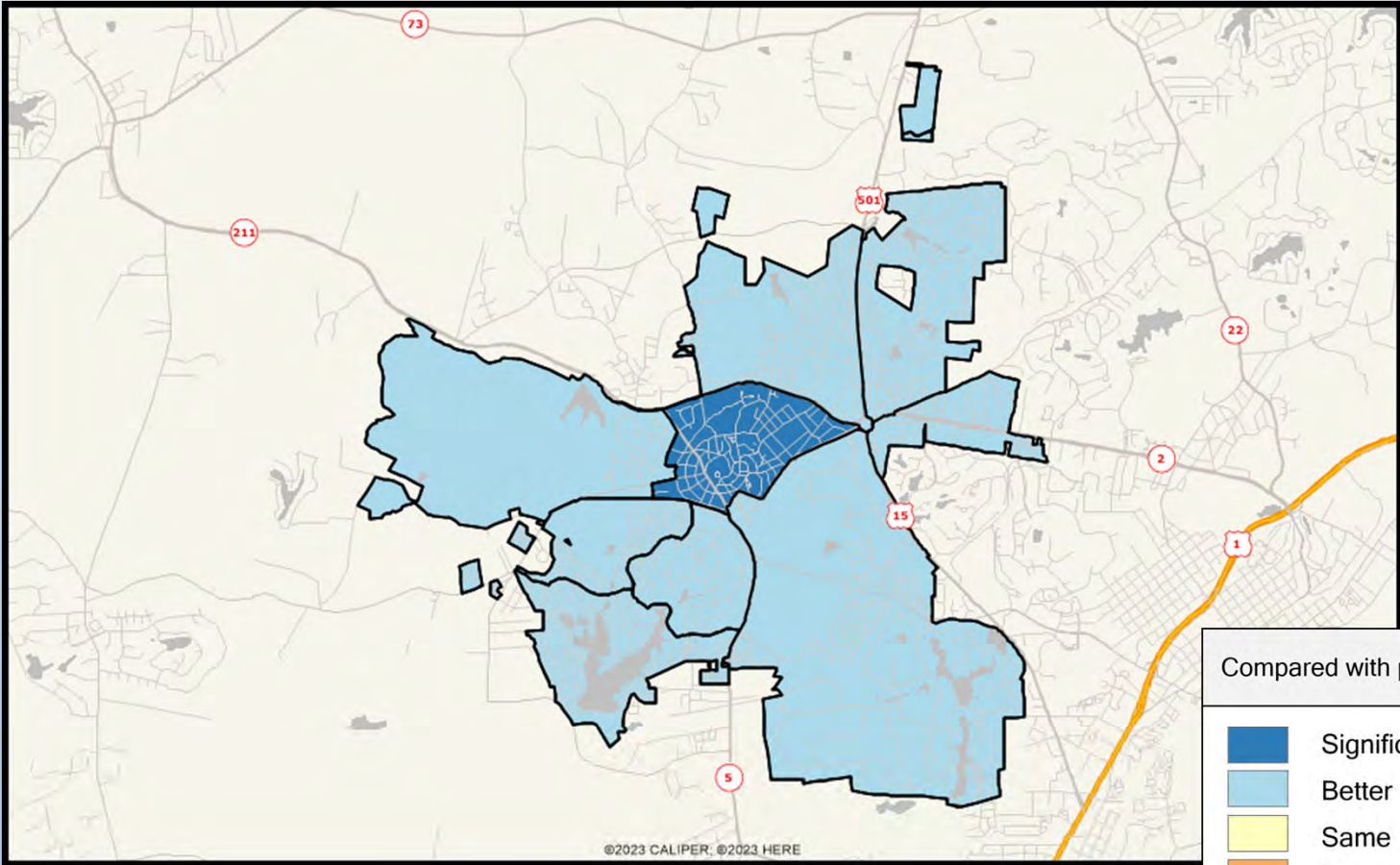


Compared with previous residence

- Significantly Better
- Better
- Same
- Worse
- Significantly Worse
- No Response



Q30-03. Customer service provided by Village employees



Compared with previous residence

- Significantly Better
- Better
- Same
- Worse
- Significantly Worse
- No Response

