



2024 Village of Pinehurst Community Survey Cross-Tabular Data

Presented to the Village of Pinehurst,
North Carolina

October 2024



Contents

Cross-Tabular Data by: Number of Years Lived in the Village, Age, and Gender.....1

Cross-Tabular Data by: Whether School-Age Children Live at Home and Their Grade Levels 101

Cross-Tabular Data by: General Neighborhood Where Respondent Resides201

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-1. Police services</u>												
Very satisfied	52.8%	58.0%	68.3%	60.8%	60.4%	55.6%	64.8%	58.0%	60.0%	55.9%	64.6%	60.2%
Satisfied	41.5%	33.3%	26.1%	33.8%	29.2%	41.3%	27.3%	37.5%	33.6%	36.0%	31.0%	33.6%
Neutral	3.5%	6.7%	2.8%	4.2%	4.2%	0.0%	5.7%	2.7%	5.2%	5.7%	2.9%	4.3%
Dissatisfied	1.4%	2.0%	2.8%	1.3%	4.2%	3.2%	2.3%	1.8%	1.2%	2.1%	1.5%	1.8%
Very dissatisfied	0.7%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.1%
<u>Q1-2. Fire services</u>												
Very satisfied	59.2%	69.2%	79.3%	71.4%	79.5%	68.3%	71.1%	70.8%	68.7%	66.8%	73.5%	70.2%
Satisfied	35.2%	28.1%	19.3%	27.4%	18.2%	30.0%	25.3%	29.2%	28.0%	30.4%	24.3%	27.3%
Neutral	5.6%	2.7%	1.5%	1.3%	2.3%	1.7%	3.6%	0.0%	3.3%	2.8%	2.2%	2.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q1-3. Parks & recreation programs</u>											
Very satisfied	44.0%	51.9%	48.7%	49.2%	44.9%	44.3%	46.2%	45.8%	51.9%	45.8%	51.4%	48.5%
Satisfied	41.8%	27.1%	35.3%	40.1%	36.7%	39.3%	35.9%	41.7%	34.6%	35.6%	37.5%	36.4%
Neutral	10.4%	17.3%	14.3%	10.2%	10.2%	14.8%	16.7%	9.4%	12.7%	16.9%	8.3%	12.8%
Dissatisfied	3.0%	3.8%	1.7%	0.5%	8.2%	1.6%	1.3%	2.1%	0.7%	1.7%	2.4%	2.2%
Very dissatisfied	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.3%	0.2%
<u>Q1-4. Parks & recreation facilities</u>												
Very satisfied	44.8%	49.6%	58.4%	52.4%	50.0%	46.0%	56.1%	50.0%	52.7%	47.9%	54.7%	51.5%
Satisfied	43.4%	37.0%	31.2%	39.4%	32.7%	42.9%	28.0%	41.0%	39.0%	39.3%	36.8%	37.9%
Neutral	6.9%	11.9%	9.6%	8.2%	11.5%	6.3%	14.6%	8.0%	8.0%	11.5%	6.5%	9.1%
Dissatisfied	4.8%	1.5%	0.8%	0.0%	5.8%	4.8%	1.2%	1.0%	0.3%	1.3%	2.0%	1.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-5. Solid waste services</u>												
Very satisfied	59.7%	63.4%	59.6%	59.6%	63.5%	59.1%	53.8%	61.4%	62.0%	56.7%	64.0%	60.5%
Satisfied	33.6%	28.8%	32.9%	34.9%	25.0%	33.3%	40.7%	30.7%	33.0%	37.0%	29.1%	32.8%
Neutral	4.0%	5.2%	4.1%	5.1%	5.8%	4.5%	3.3%	5.3%	4.1%	4.5%	4.9%	4.6%
Dissatisfied	2.0%	2.6%	2.7%	0.0%	5.8%	1.5%	2.2%	1.8%	0.9%	0.9%	2.0%	1.6%
Very dissatisfied	0.7%	0.0%	0.7%	0.4%	0.0%	1.5%	0.0%	0.9%	0.0%	0.9%	0.0%	0.4%
<u>Q1-6. Street & right-of-way maintenance</u>												
Very satisfied	35.1%	41.6%	34.0%	31.9%	40.0%	30.3%	46.2%	31.6%	33.5%	33.1%	37.0%	34.9%
Satisfied	45.5%	34.9%	37.5%	46.4%	30.0%	42.4%	37.4%	43.9%	43.7%	41.5%	42.2%	42.0%
Neutral	13.0%	16.8%	18.8%	13.6%	20.0%	19.7%	9.9%	19.3%	14.0%	17.0%	13.9%	15.4%
Dissatisfied	5.2%	5.4%	9.0%	6.8%	6.0%	7.6%	5.5%	5.3%	7.3%	6.6%	6.4%	6.5%
Very dissatisfied	1.3%	1.3%	0.7%	1.3%	4.0%	0.0%	1.1%	0.0%	1.5%	1.8%	0.6%	1.2%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-7. Library & archives services</u>												
Very satisfied	40.0%	43.1%	41.8%	40.4%	37.2%	41.2%	49.2%	39.8%	41.2%	36.9%	44.8%	40.9%
Satisfied	32.7%	30.1%	29.5%	34.5%	23.3%	29.4%	21.5%	38.7%	34.0%	34.0%	30.6%	32.0%
Neutral	20.0%	21.1%	20.5%	22.2%	25.6%	27.5%	24.6%	18.3%	19.6%	23.5%	19.1%	21.5%
Dissatisfied	5.5%	3.3%	4.9%	1.5%	9.3%	0.0%	3.1%	3.2%	2.7%	2.6%	4.2%	3.4%
Very dissatisfied	1.8%	2.4%	3.3%	1.5%	4.7%	2.0%	1.5%	0.0%	2.4%	3.0%	1.4%	2.1%
<u>Q1-8. Enforcement of Village codes & ordinances</u>												
Very satisfied	22.6%	19.7%	26.4%	19.8%	18.8%	27.1%	29.3%	18.7%	20.4%	18.8%	24.4%	21.6%
Satisfied	36.8%	35.9%	30.4%	41.4%	31.3%	33.9%	39.0%	32.7%	40.5%	40.8%	33.5%	37.1%
Neutral	27.8%	29.6%	22.4%	24.8%	31.3%	25.4%	19.5%	28.0%	24.6%	25.7%	26.3%	26.2%
Dissatisfied	9.8%	9.2%	14.4%	11.7%	10.4%	10.2%	7.3%	16.8%	11.0%	9.9%	12.7%	11.2%
Very dissatisfied	3.0%	5.6%	6.4%	2.3%	8.3%	3.4%	4.9%	3.7%	3.6%	4.9%	3.2%	4.0%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-9. Customer service provided by Village employees</u>												
Very satisfied	48.2%	48.9%	54.2%	45.4%	34.9%	49.1%	58.7%	38.4%	50.8%	43.9%	53.1%	48.5%
Satisfied	40.1%	36.8%	31.7%	38.9%	51.2%	38.6%	32.0%	39.4%	35.9%	39.5%	34.7%	37.0%
Neutral	10.9%	12.8%	11.7%	14.8%	11.6%	12.3%	8.0%	19.2%	12.4%	15.0%	11.3%	13.1%
Dissatisfied	0.0%	1.5%	0.8%	0.9%	0.0%	0.0%	1.3%	2.0%	0.6%	1.0%	0.6%	0.8%
Very dissatisfied	0.7%	0.0%	1.7%	0.0%	2.3%	0.0%	0.0%	1.0%	0.3%	0.7%	0.3%	0.5%
<u>Q1-10. Village communication with residents</u>												
Very satisfied	33.1%	38.3%	42.0%	35.4%	34.0%	31.7%	29.0%	35.1%	40.9%	32.9%	40.5%	36.9%
Satisfied	49.0%	39.6%	39.1%	49.4%	38.0%	47.6%	58.1%	44.1%	42.6%	45.9%	44.0%	44.9%
Neutral	13.9%	18.8%	15.9%	12.7%	18.0%	17.5%	11.8%	19.8%	12.9%	16.9%	13.4%	15.1%
Dissatisfied	3.3%	2.7%	2.2%	2.5%	6.0%	1.6%	1.1%	0.9%	3.5%	3.6%	1.7%	2.6%
Very dissatisfied	0.7%	0.7%	0.7%	0.0%	4.0%	1.6%	0.0%	0.0%	0.0%	0.6%	0.3%	0.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	<u>Q34. How many years have you lived in the Village of Pinehurst?</u>				<u>Q37. Which of the following best describes your age?</u>					<u>Q40. Your gender</u>		<u>Total</u>
	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	<u>18-34</u>	<u>35-44</u>	<u>45-54</u>	<u>55-64</u>	<u>65+</u>	<u>Male</u>	<u>Female</u>	
<u>Q1-11. Village efforts at maintaining quality of your neighborhood</u>												
Very satisfied	31.4%	35.3%	33.8%	27.6%	30.8%	37.9%	33.0%	27.0%	31.9%	30.0%	32.9%	31.5%
Satisfied	43.1%	37.3%	34.5%	47.1%	36.5%	37.9%	49.5%	40.5%	41.2%	41.9%	40.8%	41.2%
Neutral	19.0%	16.7%	19.3%	16.4%	17.3%	12.1%	12.1%	18.0%	18.8%	17.7%	17.6%	17.7%
Dissatisfied	6.5%	9.3%	8.3%	8.0%	9.6%	10.6%	5.5%	10.8%	7.5%	8.0%	8.1%	8.1%
Very dissatisfied	0.0%	1.3%	4.1%	0.9%	5.8%	1.5%	0.0%	3.6%	0.6%	2.4%	0.6%	1.5%
<u>Q1-12. Promotion of natural resource conservation</u>												
Very satisfied	28.2%	28.7%	28.2%	27.2%	29.3%	33.9%	27.8%	27.9%	27.0%	26.2%	29.8%	27.8%
Satisfied	38.7%	36.0%	29.9%	38.3%	39.0%	30.6%	34.7%	38.5%	37.0%	37.2%	35.4%	36.3%
Neutral	26.6%	30.9%	30.8%	28.6%	19.5%	30.6%	29.2%	26.0%	30.8%	28.4%	29.5%	29.2%
Dissatisfied	4.8%	3.7%	8.5%	4.9%	9.8%	3.2%	6.9%	3.8%	4.8%	6.4%	4.3%	5.3%
Very dissatisfied	1.6%	0.7%	2.6%	1.0%	2.4%	1.6%	1.4%	3.8%	0.3%	1.8%	1.0%	1.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	<u>Q34. How many years have you lived in the Village of Pinehurst?</u>				<u>Q37. Which of the following best describes your age?</u>					<u>Q40. Your gender</u>		<u>Total</u>
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q1-13. Level of public involvement in local decisions</u>											
Very satisfied	17.4%	24.7%	26.0%	23.3%	27.1%	21.7%	17.1%	22.5%	24.1%	22.1%	23.8%	22.9%
Satisfied	44.2%	37.7%	32.8%	42.7%	29.2%	45.0%	40.2%	41.4%	39.9%	38.8%	40.5%	39.6%
Neutral	29.7%	24.7%	30.5%	27.3%	27.1%	25.0%	31.7%	28.8%	27.6%	28.8%	27.1%	28.2%
Dissatisfied	6.5%	11.0%	7.6%	5.3%	12.5%	5.0%	9.8%	5.4%	6.5%	8.0%	6.7%	7.3%
Very dissatisfied	2.2%	2.1%	3.1%	1.3%	4.2%	3.3%	1.2%	1.8%	1.9%	2.2%	1.8%	2.0%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of top 3 choices</u>												
Police services	26.3%	31.6%	34.0%	32.9%	18.9%	24.2%	34.4%	31.6%	33.0%	33.3%	28.9%	31.2%
Fire services	15.6%	18.7%	17.7%	18.5%	7.5%	15.2%	19.8%	17.1%	19.2%	18.1%	17.4%	17.7%
Parks & recreation programs	19.4%	14.8%	13.6%	8.2%	30.2%	28.8%	15.6%	6.0%	10.4%	8.9%	17.7%	13.4%
Parks & recreation facilities	18.8%	14.2%	10.9%	8.2%	35.8%	22.7%	17.7%	6.0%	8.2%	12.6%	12.1%	12.4%
Solid waste services	5.6%	9.0%	6.8%	13.2%	7.5%	3.0%	11.5%	10.3%	9.6%	9.2%	9.3%	9.4%
Street & right-of-way maintenance	32.5%	35.5%	32.7%	32.9%	34.0%	39.4%	26.0%	35.9%	34.1%	36.2%	30.9%	33.5%
Library & archives services	15.0%	14.2%	15.0%	11.1%	22.6%	6.1%	8.3%	14.5%	13.5%	10.9%	15.7%	13.4%
Enforcement of Village codes & ordinances	25.0%	34.2%	32.7%	35.0%	11.3%	24.2%	32.3%	41.9%	33.5%	33.0%	30.6%	31.8%
Customer service provided by Village employees	5.0%	3.2%	8.8%	4.9%	7.5%	3.0%	5.2%	5.1%	5.1%	7.5%	3.4%	5.3%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of top 3 choices (cont.)</u>												
Village communication with residents	20.6%	21.9%	16.3%	20.2%	20.8%	16.7%	25.0%	23.9%	17.2%	22.4%	17.4%	19.7%
Village efforts at maintaining quality of your neighborhoods	35.6%	37.4%	37.4%	30.0%	32.1%	40.9%	38.5%	34.2%	33.0%	35.3%	33.7%	34.3%
Promotion of natural resource conservation	16.9%	18.1%	20.4%	16.0%	22.6%	24.2%	15.6%	13.7%	17.7%	15.5%	19.7%	17.4%
Level of public involvement in local decisions	28.8%	23.2%	25.2%	25.9%	30.2%	28.8%	26.0%	24.8%	24.5%	26.7%	25.0%	25.6%
None chosen	10.0%	5.2%	6.1%	10.3%	5.7%	4.5%	6.3%	8.5%	9.9%	6.9%	9.8%	8.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-1. Sense of community</u>												
Very important	66.3%	73.5%	63.9%	64.6%	60.4%	69.7%	68.8%	69.2%	65.6%	59.5%	73.9%	66.5%
Somewhat important	28.8%	20.0%	25.9%	28.4%	35.8%	21.2%	27.1%	23.9%	26.2%	31.9%	20.5%	26.3%
Not sure	3.1%	4.5%	6.8%	5.3%	1.9%	4.5%	1.0%	6.0%	6.2%	5.7%	4.2%	5.1%
Unimportant	1.9%	1.9%	3.4%	1.6%	1.9%	4.5%	3.1%	0.9%	2.0%	2.9%	1.4%	2.1%
<u>Q3-2. Quality of public education</u>												
Very important	53.8%	54.8%	53.7%	58.8%	83.0%	66.7%	47.9%	50.4%	53.2%	50.9%	61.0%	56.1%
Somewhat important	23.8%	20.6%	21.1%	16.9%	13.2%	18.2%	26.0%	23.1%	19.2%	23.6%	16.6%	20.0%
Not sure	15.6%	12.9%	15.6%	16.0%	1.9%	1.5%	10.4%	16.2%	20.6%	15.5%	14.9%	15.0%
Unimportant	6.9%	11.6%	9.5%	8.2%	1.9%	13.6%	15.6%	10.3%	7.0%	10.1%	7.6%	8.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-3. Types of housing</u>												
Very important	57.5%	67.7%	59.2%	63.4%	69.8%	53.0%	61.5%	58.1%	63.9%	57.8%	66.3%	62.3%
Somewhat important	29.4%	23.2%	30.6%	25.9%	20.8%	33.3%	28.1%	24.8%	27.6%	30.7%	23.6%	27.0%
Not sure	8.1%	6.5%	8.2%	9.1%	7.5%	7.6%	7.3%	12.8%	6.8%	7.8%	8.4%	8.0%
Unimportant	5.0%	2.6%	2.0%	1.6%	1.9%	6.1%	3.1%	4.3%	1.7%	3.7%	1.7%	2.7%
<u>Q3-4. Quality of housing</u>												
Very important	72.5%	80.6%	76.9%	73.3%	77.4%	75.8%	78.1%	68.4%	75.8%	72.7%	78.1%	75.7%
Somewhat important	20.0%	14.8%	16.3%	18.1%	18.9%	13.6%	17.7%	18.8%	18.0%	20.4%	14.6%	17.3%
Not sure	5.6%	4.5%	5.4%	7.4%	3.8%	6.1%	2.1%	12.0%	5.6%	5.5%	6.5%	5.9%
Unimportant	1.9%	0.0%	1.4%	1.2%	0.0%	4.5%	2.1%	0.9%	0.6%	1.4%	0.8%	1.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-5. Access to quality shopping</u>												
Very important	50.0%	39.4%	42.2%	39.5%	32.1%	34.8%	40.6%	40.2%	47.6%	39.4%	45.5%	42.2%
Somewhat important	39.4%	44.5%	39.5%	42.8%	49.1%	40.9%	39.6%	43.6%	39.4%	42.5%	40.7%	41.9%
Not sure	3.8%	6.5%	8.8%	8.6%	5.7%	12.1%	8.3%	8.5%	5.9%	6.6%	7.9%	7.2%
Unimportant	6.9%	9.7%	9.5%	9.1%	13.2%	12.1%	11.5%	7.7%	7.0%	11.5%	5.9%	8.7%
<u>Q3-6. Availability of cultural arts opportunities</u>												
Very important	42.5%	38.1%	39.5%	35.8%	26.4%	30.3%	36.5%	46.2%	39.2%	28.2%	48.9%	38.5%
Somewhat important	40.0%	38.7%	36.7%	42.4%	49.1%	39.4%	43.8%	35.0%	40.3%	44.0%	35.7%	39.9%
Not sure	12.5%	14.8%	12.9%	14.8%	9.4%	13.6%	14.6%	12.0%	15.2%	17.0%	11.0%	13.9%
Unimportant	5.0%	8.4%	10.9%	7.0%	15.1%	16.7%	5.2%	6.8%	5.4%	10.9%	4.5%	7.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-7. Availability of golfing opportunities</u>												
Very important	42.5%	43.9%	44.2%	41.6%	20.8%	30.3%	46.9%	44.4%	45.6%	46.6%	39.0%	42.6%
Somewhat important	23.8%	20.6%	21.8%	28.8%	20.8%	24.2%	20.8%	24.8%	25.9%	23.3%	25.6%	24.3%
Not sure	7.5%	8.4%	8.8%	9.9%	7.5%	10.6%	7.3%	7.7%	9.9%	9.2%	8.7%	9.0%
Unimportant	26.3%	27.1%	25.2%	19.8%	50.9%	34.8%	25.0%	23.1%	18.6%	21.0%	26.7%	24.1%
<u>Q3-8. Availability of other recreational opportunities</u>												
Very important	51.3%	45.8%	40.8%	29.2%	41.5%	57.6%	47.9%	35.0%	36.1%	33.3%	46.9%	40.2%
Somewhat important	40.0%	40.6%	38.1%	47.3%	49.1%	36.4%	40.6%	40.2%	43.7%	46.6%	38.2%	42.3%
Not sure	6.3%	9.0%	15.0%	13.6%	7.5%	1.5%	7.3%	16.2%	13.0%	12.6%	9.6%	11.1%
Unimportant	2.5%	4.5%	6.1%	9.9%	1.9%	4.5%	4.2%	8.5%	7.3%	7.5%	5.3%	6.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-9. Proximity to family or friends</u>												
Very important	34.4%	35.5%	34.0%	32.1%	32.1%	34.8%	17.7%	33.3%	37.7%	29.3%	37.9%	33.6%
Somewhat important	35.0%	38.1%	35.4%	34.2%	39.6%	37.9%	42.7%	34.2%	33.2%	34.2%	36.5%	35.4%
Not sure	11.9%	12.3%	14.3%	16.5%	11.3%	10.6%	19.8%	14.5%	13.5%	15.8%	12.1%	13.9%
Unimportant	18.8%	14.2%	16.3%	17.3%	17.0%	16.7%	19.8%	17.9%	15.5%	20.7%	13.5%	17.0%
 <u>Q3-10. Proximity to work</u>												
Very important	19.4%	20.6%	18.4%	19.8%	47.2%	43.9%	18.8%	13.7%	12.4%	18.7%	20.2%	19.4%
Somewhat important	25.0%	21.9%	19.0%	15.6%	39.6%	30.3%	31.3%	16.2%	14.1%	15.8%	23.6%	20.0%
Not sure	13.1%	9.7%	15.0%	21.0%	0.0%	4.5%	11.5%	16.2%	20.3%	16.4%	14.3%	15.5%
Unimportant	42.5%	47.7%	47.6%	43.6%	13.2%	21.2%	38.5%	53.8%	53.2%	49.1%	41.9%	45.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q3-11. Safety & security</u>											
Very important	94.4%	96.1%	89.1%	91.4%	92.5%	95.5%	91.7%	94.9%	91.3%	91.7%	93.8%	92.7%
Somewhat important	3.1%	2.6%	6.1%	7.0%	7.5%	3.0%	5.2%	2.6%	5.9%	6.0%	3.7%	4.9%
Not sure	1.9%	1.3%	3.4%	1.6%	0.0%	0.0%	2.1%	2.6%	2.5%	2.0%	2.0%	2.0%
Unimportant	0.6%	0.0%	1.4%	0.0%	0.0%	1.5%	1.0%	0.0%	0.3%	0.3%	0.6%	0.4%
<u>Q3-12. Quality health care</u>												
Very important	88.1%	92.3%	85.0%	90.9%	77.4%	86.4%	86.5%	93.2%	91.0%	87.6%	91.3%	89.5%
Somewhat important	8.8%	5.8%	10.2%	6.2%	15.1%	10.6%	11.5%	4.3%	5.9%	9.2%	5.9%	7.5%
Not sure	3.1%	1.3%	4.1%	2.9%	5.7%	3.0%	2.1%	1.7%	3.1%	2.9%	2.5%	2.8%
Unimportant	0.0%	0.6%	0.7%	0.0%	1.9%	0.0%	0.0%	0.9%	0.0%	0.3%	0.3%	0.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-13. Opportunities and/or resources for senior citizens</u>												
Very important	50.0%	54.8%	47.6%	60.9%	11.3%	30.3%	49.0%	63.2%	62.5%	47.1%	61.2%	54.4%
Somewhat important	29.4%	25.2%	31.3%	27.2%	34.0%	28.8%	31.3%	21.4%	29.6%	33.9%	22.8%	28.1%
Not sure	9.4%	9.0%	10.9%	8.6%	13.2%	18.2%	12.5%	10.3%	5.9%	11.2%	7.3%	9.3%
Unimportant	11.3%	11.0%	10.2%	3.3%	41.5%	22.7%	7.3%	5.1%	2.0%	7.8%	8.7%	8.2%
<u>Q3-14. Opportunities and/or resources for children under 18</u>												
Very important	35.0%	40.6%	37.4%	26.3%	62.3%	53.0%	33.3%	21.4%	29.0%	26.7%	40.4%	34.0%
Somewhat important	31.9%	18.7%	23.8%	26.7%	18.9%	18.2%	35.4%	26.5%	25.1%	28.7%	22.2%	25.3%
Not sure	14.4%	18.1%	15.0%	24.7%	7.5%	12.1%	8.3%	30.8%	20.8%	20.7%	16.9%	18.7%
Unimportant	18.8%	22.6%	23.8%	22.2%	11.3%	16.7%	22.9%	21.4%	25.1%	23.9%	20.5%	21.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-15. Low property tax rate</u>												
Very important	72.5%	73.5%	69.4%	62.6%	58.5%	63.6%	70.8%	70.9%	69.6%	70.4%	67.4%	68.6%
Somewhat important	21.3%	19.4%	22.4%	28.4%	34.0%	25.8%	21.9%	17.1%	24.2%	21.6%	25.0%	23.6%
Not sure	3.1%	4.5%	6.1%	7.0%	1.9%	6.1%	5.2%	9.4%	4.5%	6.0%	4.8%	5.3%
Unimportant	3.1%	2.6%	2.0%	2.1%	5.7%	4.5%	2.1%	2.6%	1.7%	2.0%	2.8%	2.4%
<u>Q3-16. Historic landmark designation</u>												
Very important	38.8%	41.9%	35.4%	39.9%	30.2%	33.3%	35.4%	49.6%	38.6%	34.2%	43.8%	39.2%
Somewhat important	32.5%	29.7%	27.9%	28.4%	26.4%	33.3%	27.1%	25.6%	31.0%	31.3%	27.5%	29.4%
Not sure	11.3%	12.9%	15.0%	13.2%	9.4%	15.2%	13.5%	11.1%	14.1%	12.1%	13.8%	12.9%
Unimportant	17.5%	15.5%	21.8%	18.5%	34.0%	18.2%	24.0%	13.7%	16.3%	22.4%	14.9%	18.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-1. Sense of community</u>												
Yes	89.1%	94.1%	87.3%	96.0%	83.0%	90.6%	93.8%	93.3%	93.3%	91.1%	92.9%	92.1%
No	10.9%	5.9%	12.7%	4.0%	17.0%	9.4%	6.3%	6.7%	6.7%	8.9%	7.1%	7.9%
<u>Q3-2. Quality of public education</u>												
Yes	80.8%	85.0%	76.4%	77.4%	82.2%	91.7%	76.9%	80.8%	77.9%	82.9%	76.7%	79.9%
No	19.2%	15.0%	23.6%	22.6%	17.8%	8.3%	23.1%	19.2%	22.1%	17.1%	23.3%	20.1%
<u>Q3-3. Types of housing</u>												
Yes	93.9%	91.2%	84.3%	88.3%	85.7%	92.3%	90.0%	92.6%	89.3%	92.3%	87.0%	89.7%
No	6.1%	8.8%	15.7%	11.7%	14.3%	7.7%	10.0%	7.4%	10.7%	7.7%	13.0%	10.3%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-4. Quality of housing</u>												
Yes	91.9%	91.2%	86.3%	85.6%	82.6%	92.5%	89.9%	89.2%	88.9%	92.4%	84.8%	88.7%
No	8.1%	8.8%	13.7%	14.4%	17.4%	7.5%	10.1%	10.8%	11.1%	7.6%	15.2%	11.3%
<u>Q3-5. Access to quality shopping</u>												
Yes	80.7%	71.3%	73.3%	80.2%	70.2%	76.9%	81.3%	75.3%	78.6%	78.5%	75.8%	76.9%
No	19.3%	28.7%	26.7%	19.8%	29.8%	23.1%	18.8%	24.7%	21.4%	21.5%	24.2%	23.1%
<u>Q3-6. Availability of cultural arts opportunities</u>												
Yes	83.7%	83.3%	81.2%	87.7%	65.9%	80.0%	90.9%	84.5%	87.2%	82.3%	86.5%	84.6%
No	16.3%	16.7%	18.8%	12.3%	34.1%	20.0%	9.1%	15.5%	12.8%	17.7%	13.5%	15.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-7. Availability of golfing opportunities</u>												
Yes	95.2%	93.6%	94.9%	90.5%	95.2%	90.2%	96.0%	97.5%	90.8%	94.0%	92.5%	93.3%
No	4.8%	6.4%	5.1%	9.5%	4.8%	9.8%	4.0%	2.5%	9.2%	6.0%	7.5%	6.7%
<u>Q3-8. Availability of other recreational opportunities</u>												
Yes	76.0%	78.4%	78.1%	88.5%	68.2%	73.6%	81.3%	81.3%	86.2%	82.0%	80.2%	81.0%
No	24.0%	21.6%	21.9%	11.5%	31.8%	26.4%	18.7%	18.8%	13.8%	18.0%	19.8%	19.0%
<u>Q3-9. Proximity to family or friends</u>												
Yes	88.4%	86.1%	86.7%	84.7%	86.4%	87.8%	89.2%	86.1%	84.4%	87.2%	85.2%	85.9%
No	11.6%	13.9%	13.3%	15.3%	13.6%	12.2%	10.8%	13.9%	15.6%	12.8%	14.8%	14.1%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-10. Proximity to work</u>												
Yes	88.2%	86.2%	85.0%	74.0%	90.9%	91.8%	86.4%	84.4%	74.9%	83.3%	81.3%	82.2%
No	11.8%	13.8%	15.0%	26.0%	9.1%	8.2%	13.6%	15.6%	25.1%	16.7%	18.7%	17.8%
 <u>Q3-11. Safety & security</u>												
Yes	97.0%	96.6%	96.2%	98.3%	95.7%	94.2%	98.8%	97.7%	97.6%	98.9%	95.5%	97.2%
No	3.0%	3.4%	3.8%	1.7%	4.3%	5.8%	1.2%	2.3%	2.4%	1.1%	4.5%	2.8%
 <u>Q3-12. Quality health care</u>												
Yes	84.7%	94.0%	93.3%	97.7%	85.1%	90.7%	87.5%	95.4%	96.7%	95.8%	90.4%	92.8%
No	15.3%	6.0%	6.7%	2.3%	14.9%	9.3%	12.5%	4.6%	3.3%	4.2%	9.6%	7.2%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-13. Opportunities and/or resources for senior citizens</u>												
Yes	91.5%	91.0%	84.9%	91.1%	89.2%	83.0%	91.3%	91.4%	90.6%	87.7%	92.0%	89.9%
No	8.5%	9.0%	15.1%	8.9%	10.8%	17.0%	8.7%	8.6%	9.4%	12.3%	8.0%	10.1%
<u>Q3-14. Opportunities and/or resources for children under 18</u>												
Yes	73.7%	69.5%	74.7%	69.2%	59.1%	72.9%	80.3%	77.0%	69.9%	77.0%	65.8%	71.8%
No	26.3%	30.5%	25.3%	30.8%	40.9%	27.1%	19.7%	23.0%	30.1%	23.0%	34.2%	28.2%
<u>Q3-15. Low property tax rate</u>												
Yes	89.7%	81.6%	82.0%	92.1%	70.5%	83.0%	88.2%	87.8%	89.7%	86.2%	88.4%	87.2%
No	10.3%	18.4%	18.0%	7.9%	29.5%	17.0%	11.8%	12.2%	10.3%	13.8%	11.6%	12.8%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-16. Historic landmark designation</u>												
Yes	91.0%	93.1%	87.8%	88.9%	89.7%	89.4%	88.4%	94.7%	88.7%	88.0%	92.4%	90.3%
No	9.0%	6.9%	12.2%	11.1%	10.3%	10.6%	11.6%	5.3%	11.3%	12.0%	7.6%	9.7%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q4-1. Overall image of Village</u>											
Excellent	70.3%	64.2%	61.0%	64.6%	56.0%	63.6%	65.3%	73.2%	63.7%	62.2%	68.4%	65.1%
Good	27.8%	33.8%	34.0%	33.3%	40.0%	33.3%	30.5%	25.9%	34.0%	34.6%	29.6%	32.3%
Neutral	1.9%	2.0%	2.8%	2.1%	4.0%	3.0%	4.2%	0.9%	1.4%	2.3%	2.0%	2.2%
Below average	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.9%	0.0%	0.4%
<u>Q4-2. Overall quality of life in Village</u>												
Excellent	63.3%	57.0%	56.4%	64.0%	54.0%	57.6%	60.6%	61.9%	61.8%	60.2%	61.7%	61.0%
Good	34.8%	38.4%	40.7%	33.5%	34.0%	40.9%	36.2%	38.1%	35.3%	36.0%	36.2%	36.2%
Neutral	1.9%	3.3%	2.9%	2.5%	8.0%	1.5%	3.2%	0.0%	2.9%	3.8%	1.4%	2.6%
Below average	0.0%	0.7%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.1%
Poor	0.0%	0.7%	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.1%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-3. Overall feeling of safety in Village</u>												
Excellent	78.0%	71.9%	70.2%	70.4%	76.9%	71.2%	73.7%	75.4%	70.4%	70.6%	74.5%	72.4%
Good	21.4%	25.5%	24.8%	28.8%	21.2%	27.3%	24.2%	23.7%	27.0%	27.1%	23.8%	25.6%
Neutral	0.6%	2.6%	4.3%	0.8%	1.9%	1.5%	2.1%	0.9%	2.3%	2.3%	1.4%	1.9%
Below average	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.1%
<u>Q4-4. Quality of new residential development in Village</u>												
Excellent	20.9%	19.9%	16.9%	15.6%	19.6%	10.0%	20.5%	19.4%	17.1%	19.1%	16.5%	17.9%
Good	30.9%	29.8%	29.2%	33.5%	28.3%	33.3%	25.0%	28.2%	35.2%	28.5%	34.6%	31.8%
Neutral	35.3%	34.8%	36.2%	31.2%	19.6%	38.3%	39.8%	33.0%	34.3%	34.8%	32.7%	33.6%
Below average	10.1%	9.9%	14.6%	16.1%	17.4%	18.3%	13.6%	15.5%	10.2%	13.8%	12.3%	13.0%
Poor	2.9%	5.7%	3.1%	3.7%	15.2%	0.0%	1.1%	3.9%	3.2%	3.8%	3.9%	3.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q4-5. Quality of new commercial development in Village

Excellent	17.7%	17.9%	10.3%	14.7%	21.7%	15.0%	16.5%	15.5%	13.4%	15.0%	15.4%	15.2%
Good	27.0%	25.7%	32.5%	30.9%	23.9%	28.3%	32.9%	33.0%	28.7%	27.4%	31.5%	29.5%
Neutral	39.7%	45.7%	42.1%	40.6%	34.8%	46.7%	37.6%	36.9%	44.9%	42.7%	40.5%	41.6%
Below average	13.5%	7.1%	10.3%	10.6%	13.0%	8.3%	9.4%	12.6%	9.9%	10.5%	10.3%	10.3%
Poor	2.1%	3.6%	4.8%	3.2%	6.5%	1.7%	3.5%	1.9%	3.2%	4.5%	2.3%	3.3%

Q4-6. As a place to live

Excellent	71.7%	77.0%	68.3%	75.6%	67.3%	65.2%	67.0%	81.4%	75.0%	72.4%	74.6%	73.6%
Good	26.4%	19.7%	26.1%	23.5%	28.8%	33.3%	27.7%	18.6%	22.7%	24.7%	23.1%	23.8%
Neutral	1.9%	3.3%	3.5%	0.9%	3.8%	1.5%	4.3%	0.0%	2.0%	2.1%	2.3%	2.2%
Below average	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	1.1%	0.0%	0.3%	0.9%	0.0%	0.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q4-7. As a place to raise children</u>											
Excellent	45.5%	49.2%	43.1%	54.1%	66.7%	54.4%	46.6%	52.2%	44.5%	44.1%	53.7%	48.7%
Good	33.3%	27.4%	31.0%	34.1%	19.6%	29.8%	38.4%	32.2%	32.3%	30.8%	32.5%	31.9%
Neutral	13.8%	21.8%	22.4%	11.4%	5.9%	14.0%	8.2%	14.4%	21.7%	22.6%	10.4%	16.4%
Below average	5.7%	0.8%	1.7%	0.5%	5.9%	1.8%	5.5%	1.1%	0.8%	1.4%	2.6%	2.0%
Poor	1.6%	0.8%	1.7%	0.0%	2.0%	0.0%	1.4%	0.0%	0.8%	1.1%	0.7%	0.9%
<u>Q4-8. As a place to retire</u>												
Excellent	74.7%	74.0%	66.9%	74.2%	72.5%	59.4%	68.5%	79.8%	74.4%	74.1%	72.0%	73.0%
Good	20.1%	22.6%	25.7%	23.8%	20.0%	32.8%	27.2%	17.5%	22.4%	20.8%	24.8%	22.9%
Neutral	3.2%	3.4%	5.9%	2.1%	7.5%	6.3%	2.2%	1.8%	3.2%	4.5%	2.4%	3.4%
Below average	0.6%	0.0%	1.5%	0.0%	0.0%	1.6%	1.1%	0.0%	0.0%	0.6%	0.3%	0.4%
Poor	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.9%	0.0%	0.0%	0.6%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q4-9. Overall appearance of public spaces across Village

Excellent	71.5%	63.3%	60.8%	64.0%	64.7%	60.6%	62.4%	71.1%	64.4%	60.9%	69.1%	64.9%
Good	25.3%	32.7%	32.9%	31.4%	31.4%	30.3%	33.3%	27.2%	31.3%	34.1%	27.2%	30.6%
Neutral	1.9%	3.3%	4.2%	2.9%	2.0%	9.1%	1.1%	1.8%	3.2%	3.5%	2.6%	3.0%
Below average	1.3%	0.0%	2.1%	1.3%	2.0%	0.0%	2.2%	0.0%	1.1%	1.2%	0.9%	1.1%
Poor	0.0%	0.7%	0.0%	0.4%	0.0%	0.0%	1.1%	0.0%	0.0%	0.3%	0.3%	0.3%

Q4-10. Availability of affordable housing

Excellent	16.2%	14.0%	16.9%	19.1%	11.6%	19.0%	17.5%	18.6%	16.0%	16.2%	17.4%	16.9%
Good	26.9%	27.9%	21.0%	33.0%	23.3%	27.6%	18.8%	34.3%	30.0%	30.7%	26.0%	28.6%
Neutral	31.5%	33.1%	35.5%	26.8%	18.6%	24.1%	37.5%	30.4%	32.7%	31.8%	29.9%	30.7%
Below average	16.2%	16.9%	18.5%	14.8%	25.6%	19.0%	18.8%	9.8%	16.0%	15.2%	17.4%	16.2%
Poor	9.2%	8.1%	8.1%	6.2%	20.9%	10.3%	7.5%	6.9%	5.3%	6.1%	9.2%	7.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q4-11. Overall quality of Village services</u>											
Excellent	55.1%	50.7%	43.4%	48.5%	54.9%	53.8%	44.7%	48.2%	49.4%	48.5%	50.1%	49.3%
Good	35.9%	42.7%	45.5%	46.9%	35.3%	38.5%	42.6%	47.4%	44.2%	44.1%	42.4%	43.4%
Neutral	9.0%	5.3%	9.1%	4.6%	7.8%	6.2%	11.7%	4.4%	5.8%	7.1%	6.3%	6.6%
Below average	0.0%	0.7%	1.4%	0.0%	0.0%	1.5%	1.1%	0.0%	0.3%	0.3%	0.6%	0.4%
Poor	0.0%	0.7%	0.7%	0.0%	2.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.6%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-1. Walking alone in your neighborhood during the day</u>												
Very safe	92.4%	85.1%	86.0%	85.8%	88.2%	84.8%	90.5%	87.0%	86.6%	88.6%	85.8%	87.0%
Safe	7.0%	12.3%	12.6%	13.3%	11.8%	13.6%	8.4%	10.4%	12.3%	10.6%	12.5%	11.7%
Neutral	0.6%	1.3%	0.7%	0.4%	0.0%	1.5%	1.1%	0.9%	0.6%	0.6%	0.8%	0.7%
Unsafe	0.0%	0.6%	0.7%	0.4%	0.0%	0.0%	0.0%	0.9%	0.6%	0.3%	0.6%	0.4%
Very unsafe	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.3%	0.1%
<u>Q5-2. Walking alone in your neighborhood after dark</u>												
Very safe	49.7%	45.7%	36.8%	45.3%	41.5%	34.8%	57.6%	50.5%	42.7%	49.2%	40.4%	44.6%
Safe	35.0%	35.1%	36.8%	37.8%	28.3%	47.0%	28.3%	37.6%	35.8%	37.8%	34.4%	36.5%
Neutral	11.5%	11.9%	18.0%	10.7%	20.8%	13.6%	7.6%	7.3%	14.8%	8.5%	16.8%	12.5%
Unsafe	1.9%	5.3%	7.5%	4.9%	5.7%	3.0%	5.4%	0.0%	6.4%	3.9%	6.0%	4.9%
Very unsafe	1.9%	2.0%	0.8%	1.3%	3.8%	1.5%	1.1%	4.6%	0.3%	0.6%	2.4%	1.5%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q5-3. In Village parks & recreation facilities

Very safe	52.7%	57.4%	51.1%	43.9%	63.3%	58.7%	61.4%	49.5%	45.0%	49.7%	51.9%	50.6%
Safe	36.5%	32.6%	32.3%	46.3%	30.6%	33.3%	35.2%	36.9%	40.5%	36.3%	39.4%	38.1%
Neutral	10.1%	9.2%	15.0%	9.3%	6.1%	7.9%	3.4%	13.6%	12.9%	13.7%	7.4%	10.6%
Unsafe	0.7%	0.7%	1.5%	0.5%	0.0%	0.0%	0.0%	0.0%	1.6%	0.3%	1.3%	0.8%

Q5-4. In business areas of Village during the day

Very safe	87.4%	76.6%	77.9%	77.4%	83.0%	77.3%	84.0%	81.7%	78.3%	80.5%	78.8%	79.7%
Safe	12.6%	22.7%	20.0%	20.9%	17.0%	22.7%	14.9%	16.5%	20.2%	18.4%	20.1%	19.2%
Neutral	0.0%	0.6%	2.1%	1.7%	0.0%	0.0%	1.1%	1.7%	1.4%	1.2%	1.1%	1.1%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q5-5. In business areas of Village after dark</u>											
Very safe	49.7%	47.3%	41.5%	36.6%	51.9%	42.4%	51.6%	49.5%	38.6%	45.4%	41.0%	43.0%
Safe	43.3%	37.0%	37.8%	45.4%	34.6%	40.9%	38.5%	37.1%	44.1%	42.3%	40.4%	41.7%
Neutral	7.0%	12.3%	16.3%	14.8%	9.6%	13.6%	6.6%	11.4%	14.8%	10.8%	14.6%	12.6%
Unsafe	0.0%	2.7%	4.4%	2.3%	3.8%	1.5%	3.3%	0.0%	2.5%	1.2%	3.3%	2.3%
Very unsafe	0.0%	0.7%	0.0%	0.9%	0.0%	1.5%	0.0%	1.9%	0.0%	0.3%	0.6%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-1. Efforts to prevent crimes</u>												
Very satisfied	44.0%	52.1%	50.4%	43.9%	45.7%	48.4%	56.8%	51.9%	43.3%	44.9%	49.7%	47.0%
Satisfied	43.3%	35.4%	41.4%	46.1%	47.8%	41.9%	34.1%	43.3%	42.7%	44.9%	38.9%	41.9%
Neutral	12.1%	11.1%	5.3%	9.6%	4.3%	8.1%	8.0%	3.8%	12.8%	9.0%	10.2%	9.8%
Dissatisfied	0.7%	1.4%	3.0%	0.4%	2.2%	1.6%	1.1%	1.0%	1.2%	1.2%	1.2%	1.2%
<u>Q6-2. Enforcement of local traffic laws</u>												
Very satisfied	31.5%	34.2%	35.3%	32.6%	51.1%	35.4%	35.6%	35.5%	29.3%	30.7%	35.9%	33.3%
Satisfied	44.1%	29.6%	30.9%	43.8%	27.7%	35.4%	40.0%	40.0%	39.9%	40.4%	35.9%	38.0%
Neutral	13.3%	17.1%	15.8%	15.0%	8.5%	15.4%	13.3%	11.8%	17.2%	14.2%	16.5%	15.3%
Dissatisfied	9.8%	15.8%	12.9%	6.4%	10.6%	9.2%	10.0%	10.0%	10.7%	11.4%	9.3%	10.5%
Very dissatisfied	1.4%	3.3%	5.0%	2.1%	2.1%	4.6%	1.1%	2.7%	3.0%	3.3%	2.4%	2.8%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-3. How quickly police respond to emergencies</u>												
Very satisfied	43.4%	56.6%	57.0%	54.9%	56.1%	51.0%	53.8%	64.8%	51.2%	49.3%	58.6%	53.8%
Satisfied	42.4%	31.0%	34.7%	38.0%	36.6%	37.3%	38.5%	31.9%	36.6%	41.3%	31.2%	36.5%
Neutral	13.1%	12.4%	8.3%	7.0%	4.9%	11.8%	7.7%	3.3%	12.2%	9.1%	10.2%	9.6%
Very dissatisfied	1.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.2%
<u>Q6-4. Frequency that police officers patrol your neighborhood</u>												
Very satisfied	20.7%	34.3%	29.1%	23.2%	37.5%	29.0%	36.6%	27.4%	21.0%	22.2%	30.6%	26.2%
Satisfied	35.7%	31.4%	38.1%	40.3%	31.3%	41.9%	31.7%	37.7%	38.1%	39.0%	34.5%	37.0%
Neutral	31.4%	25.0%	22.4%	25.6%	16.7%	19.4%	26.8%	26.4%	28.7%	26.7%	25.8%	26.0%
Dissatisfied	12.1%	8.6%	8.2%	10.0%	14.6%	8.1%	3.7%	8.5%	11.0%	10.8%	8.4%	9.8%
Very dissatisfied	0.0%	0.7%	2.2%	0.9%	0.0%	1.6%	1.2%	0.0%	1.3%	1.3%	0.6%	1.0%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q6-5. Fire prevention & education programs provided by Village

Very satisfied	21.8%	39.0%	32.4%	26.8%	43.6%	29.2%	38.3%	38.2%	25.0%	25.5%	35.7%	30.1%
Satisfied	31.0%	27.1%	28.7%	35.2%	28.2%	33.3%	20.0%	34.2%	32.0%	33.7%	27.7%	31.3%
Neutral	46.0%	29.7%	34.3%	36.9%	25.6%	29.2%	41.7%	26.3%	40.2%	38.0%	34.0%	35.9%
Dissatisfied	0.0%	4.2%	4.6%	1.1%	0.0%	8.3%	0.0%	1.3%	2.7%	2.7%	2.1%	2.4%
Very dissatisfied	1.1%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.2%

Q6-6. How quickly fire personnel respond to emergencies

Very satisfied	44.1%	57.7%	61.7%	58.9%	67.6%	51.0%	53.8%	65.2%	53.8%	53.4%	60.2%	56.6%
Satisfied	43.0%	30.9%	27.8%	30.7%	29.7%	36.7%	36.9%	29.3%	31.3%	36.4%	27.9%	32.4%
Neutral	11.8%	8.9%	10.4%	10.4%	2.7%	12.2%	6.2%	5.4%	14.2%	9.5%	11.2%	10.2%
Dissatisfied	1.1%	0.8%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.4%	0.4%	0.4%
Very dissatisfied	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.4%	0.4%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q7. Sum of top 2 choices</u>											
Efforts to prevent crimes	58.1%	60.0%	54.4%	51.0%	64.2%	56.1%	64.6%	48.7%	53.8%	54.3%	55.9%	55.1%
Enforcement of local traffic laws	31.3%	40.0%	32.0%	32.5%	32.1%	37.9%	31.3%	29.9%	35.5%	31.9%	35.1%	33.8%
How quickly police respond to emergencies	30.6%	23.9%	19.7%	30.5%	18.9%	22.7%	32.3%	31.6%	24.5%	26.4%	27.2%	26.6%
Frequency that police officers patrol your neighborhood	27.5%	34.8%	27.2%	25.9%	34.0%	36.4%	17.7%	27.4%	30.4%	31.0%	26.1%	28.6%
Fire prevention & education programs provided by Village	11.9%	7.1%	15.0%	10.3%	20.8%	12.1%	10.4%	11.1%	9.3%	10.9%	11.0%	10.8%
How quickly fire personnel respond to emergencies	21.9%	14.2%	19.0%	21.0%	17.0%	15.2%	26.0%	16.2%	18.9%	19.8%	19.1%	19.4%
None chosen	8.1%	8.4%	14.3%	11.9%	5.7%	7.6%	7.3%	16.2%	11.5%	11.2%	10.7%	11.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-1. Residential trash collection services</u>												
Very satisfied	74.8%	80.1%	70.6%	70.5%	71.2%	68.2%	71.6%	77.2%	74.7%	69.9%	77.4%	73.6%
Satisfied	20.0%	14.6%	22.4%	24.1%	19.2%	28.8%	23.9%	16.7%	19.8%	23.9%	17.7%	20.7%
Neutral	2.6%	4.0%	4.2%	3.8%	3.8%	1.5%	1.1%	5.3%	4.3%	4.2%	3.1%	3.8%
Dissatisfied	2.6%	1.3%	1.4%	1.7%	5.8%	1.5%	2.3%	0.9%	1.1%	1.8%	1.4%	1.7%
Very dissatisfied	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.3%	0.3%	0.3%
<u>Q8-2. Curbside recycling services</u>												
Very satisfied	69.9%	70.5%	61.5%	64.1%	64.0%	60.6%	62.9%	67.3%	67.9%	60.9%	71.6%	66.3%
Satisfied	20.9%	19.5%	25.2%	26.0%	28.0%	30.3%	20.2%	22.7%	22.4%	26.4%	20.3%	23.2%
Neutral	4.6%	4.7%	8.4%	6.5%	6.0%	6.1%	6.7%	6.4%	5.8%	7.6%	4.6%	6.0%
Dissatisfied	3.3%	4.0%	2.8%	3.5%	2.0%	3.0%	6.7%	2.7%	3.2%	3.6%	2.9%	3.5%
Very dissatisfied	1.3%	1.3%	2.1%	0.0%	0.0%	0.0%	3.4%	0.9%	0.6%	1.5%	0.6%	1.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-3. Yard waste collection services</u>												
Very satisfied	75.7%	74.3%	67.9%	63.7%	70.6%	66.2%	65.6%	79.0%	68.7%	65.8%	73.6%	69.7%
Satisfied	19.6%	15.3%	25.0%	27.8%	21.6%	30.8%	22.2%	16.2%	23.6%	26.8%	18.5%	22.5%
Neutral	2.7%	4.2%	4.3%	7.6%	5.9%	1.5%	6.7%	1.9%	5.5%	5.5%	4.6%	5.0%
Dissatisfied	1.4%	4.9%	1.4%	0.9%	0.0%	1.5%	3.3%	2.9%	1.8%	0.9%	2.7%	2.0%
Very dissatisfied	0.7%	1.4%	1.4%	0.0%	2.0%	0.0%	2.2%	0.0%	0.3%	0.9%	0.6%	0.8%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q9-1. Greenway trails</u>											
Yes	63.8%	55.5%	54.4%	39.5%	75.5%	78.8%	64.6%	45.3%	42.3%	50.3%	52.8%	51.5%
No	36.3%	44.5%	45.6%	60.5%	24.5%	21.2%	35.4%	54.7%	57.7%	49.7%	47.2%	48.5%
<u>Q9-2. Village sponsored cultural/arts events</u>												
Yes	65.6%	56.1%	53.7%	46.1%	54.7%	59.1%	64.6%	55.6%	50.4%	50.6%	57.3%	54.3%
No	34.4%	43.9%	46.3%	53.9%	45.3%	40.9%	35.4%	44.4%	49.6%	49.4%	42.7%	45.7%
<u>Q9-3. Cannon Park</u>												
Yes	30.0%	43.9%	40.8%	30.5%	64.2%	51.5%	38.5%	40.2%	25.9%	33.3%	37.6%	35.3%
No	70.0%	56.1%	59.2%	69.5%	35.8%	48.5%	61.5%	59.8%	74.1%	66.7%	62.4%	64.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-4. Arboretum/Timmel Pavilion</u>												
Yes	46.3%	49.0%	46.9%	29.6%	67.9%	65.2%	42.7%	37.6%	33.8%	37.6%	44.1%	41.1%
No	53.8%	51.0%	53.1%	70.4%	32.1%	34.8%	57.3%	62.4%	66.2%	62.4%	55.9%	58.9%
 <u>Q9-5. Rassie Wicker Park</u>												
Yes	58.1%	60.6%	53.1%	35.0%	81.1%	74.2%	55.2%	50.4%	38.9%	48.6%	50.0%	49.2%
No	41.9%	39.4%	46.9%	65.0%	18.9%	25.8%	44.8%	49.6%	61.1%	51.4%	50.0%	50.8%
 <u>Q9-6. Camelot Playground</u>												
Yes	28.1%	32.9%	21.1%	21.0%	60.4%	43.9%	18.8%	23.9%	19.2%	23.9%	26.4%	25.0%
No	71.9%	67.1%	78.9%	79.0%	39.6%	56.1%	81.3%	76.1%	80.8%	76.1%	73.6%	75.0%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-7. Splash pad at Wicker Park</u>												
Yes	16.9%	22.6%	13.6%	12.3%	45.3%	30.3%	12.5%	12.8%	11.5%	14.9%	16.6%	15.8%
No	83.1%	77.4%	86.4%	87.7%	54.7%	69.7%	87.5%	87.2%	88.5%	85.1%	83.4%	84.2%
<u>Q9-8. West Pinehurst Park (e.g., disc golf)</u>												
Yes	8.8%	6.5%	7.5%	4.5%	9.4%	15.2%	11.5%	5.1%	3.9%	6.9%	5.9%	6.5%
No	91.3%	93.5%	92.5%	95.5%	90.6%	84.8%	88.5%	94.9%	96.1%	93.1%	94.1%	93.5%
<u>Q9-9. Community Center</u>												
Yes	24.4%	29.0%	23.1%	30.9%	28.3%	42.4%	17.7%	30.8%	26.5%	27.0%	27.8%	27.3%
No	75.6%	71.0%	76.9%	69.1%	71.7%	57.6%	82.3%	69.2%	73.5%	73.0%	72.2%	72.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-10. Youth recreation programs</u>												
Yes	10.0%	11.0%	8.8%	4.5%	30.2%	30.3%	3.1%	3.4%	3.9%	8.0%	8.1%	8.0%
No	90.0%	89.0%	91.2%	95.5%	69.8%	69.7%	96.9%	96.6%	96.1%	92.0%	91.9%	92.0%
<u>Q9-11. Adult recreation programs</u>												
Yes	12.5%	14.8%	6.8%	13.2%	5.7%	13.6%	6.3%	12.8%	13.8%	12.1%	12.1%	12.0%
No	87.5%	85.2%	93.2%	86.8%	94.3%	86.4%	93.8%	87.2%	86.2%	87.9%	87.9%	88.0%
<u>Q9-12. Recreation program registration</u>												
Yes	12.5%	15.5%	12.9%	11.1%	34.0%	30.3%	4.2%	7.7%	10.4%	12.4%	13.2%	12.7%
No	87.5%	84.5%	87.1%	88.9%	66.0%	69.7%	95.8%	92.3%	89.6%	87.6%	86.8%	87.3%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-1. Greenway trails</u>												
Very satisfied	48.5%	54.9%	49.4%	50.0%	46.2%	51.9%	51.7%	58.8%	48.9%	43.5%	56.9%	50.3%
Satisfied	40.4%	31.7%	45.5%	42.4%	38.5%	42.3%	38.3%	31.4%	42.6%	45.8%	35.4%	40.3%
Neutral	6.1%	7.3%	2.6%	5.4%	5.1%	5.8%	1.7%	9.8%	5.0%	5.4%	5.5%	5.4%
Dissatisfied	3.0%	6.1%	2.6%	1.1%	10.3%	0.0%	6.7%	0.0%	2.1%	3.6%	2.2%	3.1%
Very dissatisfied	2.0%	0.0%	0.0%	1.1%	0.0%	0.0%	1.7%	0.0%	1.4%	1.8%	0.0%	0.9%
<u>Q9-2. Village sponsored cultural/arts events</u>												
Very satisfied	45.5%	53.7%	42.1%	51.0%	41.4%	43.6%	46.6%	57.4%	47.9%	39.9%	56.3%	47.8%
Satisfied	47.5%	31.7%	42.1%	40.4%	34.5%	46.2%	46.6%	31.1%	43.1%	46.4%	34.9%	41.0%
Neutral	6.9%	13.4%	11.8%	8.7%	24.1%	10.3%	6.9%	9.8%	7.8%	11.9%	8.3%	10.1%
Dissatisfied	0.0%	1.2%	3.9%	0.0%	0.0%	0.0%	0.0%	1.6%	1.2%	1.8%	0.5%	1.1%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-3. Cannon Park</u>												
Very satisfied	45.5%	53.8%	46.4%	67.6%	52.9%	58.8%	44.1%	64.3%	50.6%	40.6%	66.1%	54.3%
Satisfied	52.3%	41.5%	46.4%	26.5%	41.2%	38.2%	52.9%	33.3%	41.0%	50.0%	32.3%	40.6%
Neutral	2.3%	0.0%	7.1%	5.9%	2.9%	2.9%	2.9%	2.4%	6.0%	7.5%	0.8%	3.8%
Dissatisfied	0.0%	3.1%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	1.2%	1.9%	0.0%	0.9%
Very dissatisfied	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.8%	0.4%
<u>Q9-4. Arboretum/Timmel Pavilion</u>												
Very satisfied	49.3%	61.4%	59.4%	59.7%	52.8%	54.8%	42.1%	61.5%	64.8%	47.9%	64.7%	57.6%
Satisfied	43.5%	35.7%	34.4%	35.8%	36.1%	42.9%	55.3%	38.5%	28.7%	45.3%	31.3%	37.3%
Neutral	7.2%	0.0%	4.7%	3.0%	8.3%	2.4%	2.6%	0.0%	3.7%	5.1%	2.7%	3.7%
Dissatisfied	0.0%	1.4%	1.6%	1.5%	2.8%	0.0%	0.0%	0.0%	1.9%	1.7%	0.7%	1.1%
Very dissatisfied	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.7%	0.4%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q9-5. Rassie Wicker Park</u>											
Very satisfied	54.4%	56.8%	50.7%	60.0%	53.5%	55.1%	42.0%	55.4%	61.6%	44.2%	65.1%	55.6%
Satisfied	40.0%	38.6%	42.5%	31.3%	34.9%	40.8%	54.0%	41.1%	30.4%	48.7%	29.1%	38.1%
Neutral	4.4%	2.3%	6.8%	7.5%	7.0%	4.1%	4.0%	3.6%	6.4%	5.1%	5.2%	5.1%
Dissatisfied	1.1%	2.3%	0.0%	0.0%	4.7%	0.0%	0.0%	0.0%	0.8%	1.3%	0.6%	0.9%
Very dissatisfied	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.8%	0.6%	0.0%	0.3%
<u>Q9-6. Camelot Playground</u>												
Very satisfied	63.6%	60.0%	63.3%	56.5%	65.6%	55.2%	35.3%	81.5%	56.5%	58.8%	62.9%	60.6%
Satisfied	29.5%	34.0%	26.7%	39.1%	21.9%	41.4%	64.7%	14.8%	35.5%	35.0%	30.3%	32.9%
Neutral	4.5%	2.0%	3.3%	4.3%	3.1%	3.4%	0.0%	3.7%	4.8%	3.8%	3.4%	3.5%
Dissatisfied	2.3%	4.0%	6.7%	0.0%	9.4%	0.0%	0.0%	0.0%	3.2%	2.5%	3.4%	2.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q9-7. Splash pad at Wicker Park</u>											
Very satisfied	65.4%	63.6%	60.0%	65.5%	58.3%	65.0%	58.3%	80.0%	62.2%	61.2%	67.2%	63.9%
Satisfied	23.1%	27.3%	40.0%	27.6%	29.2%	25.0%	33.3%	20.0%	32.4%	32.7%	24.1%	28.7%
Neutral	0.0%	0.0%	0.0%	3.4%	0.0%	5.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.9%
Dissatisfied	7.7%	9.1%	0.0%	3.4%	8.3%	5.0%	8.3%	0.0%	5.4%	2.0%	8.6%	5.6%
Very dissatisfied	3.8%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.9%
<u>Q9-8. West Pinehurst Park (e.g., disc golf)</u>												
Very satisfied	28.6%	20.0%	27.3%	54.5%	20.0%	20.0%	27.3%	83.3%	28.6%	25.0%	38.1%	32.6%
Satisfied	50.0%	60.0%	63.6%	18.2%	40.0%	50.0%	63.6%	16.7%	50.0%	54.2%	42.9%	47.8%
Neutral	14.3%	10.0%	0.0%	9.1%	20.0%	20.0%	0.0%	0.0%	7.1%	4.2%	14.3%	8.7%
Dissatisfied	7.1%	10.0%	9.1%	18.2%	20.0%	10.0%	9.1%	0.0%	14.3%	16.7%	4.8%	10.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-9. Community Center</u>												
Very satisfied	40.5%	59.0%	43.8%	62.3%	64.3%	40.7%	43.8%	57.1%	57.3%	52.9%	54.3%	53.4%
Satisfied	48.6%	33.3%	56.3%	30.4%	28.6%	59.3%	37.5%	34.3%	36.6%	41.2%	38.0%	39.9%
Neutral	10.8%	7.7%	0.0%	5.8%	7.1%	0.0%	18.8%	5.7%	6.1%	5.9%	6.5%	6.2%
Dissatisfied	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	1.1%	0.6%
<u>Q9-10. Youth recreation programs</u>												
Very satisfied	18.8%	47.1%	53.8%	40.0%	50.0%	35.0%	100.0%	25.0%	28.6%	40.7%	37.9%	39.3%
Satisfied	68.8%	11.8%	38.5%	60.0%	12.5%	50.0%	0.0%	50.0%	71.4%	51.9%	34.5%	42.9%
Neutral	12.5%	23.5%	7.7%	0.0%	25.0%	10.0%	0.0%	25.0%	0.0%	3.7%	20.7%	12.5%
Dissatisfied	0.0%	11.8%	0.0%	0.0%	6.3%	5.0%	0.0%	0.0%	0.0%	0.0%	6.9%	3.6%
Very dissatisfied	0.0%	5.9%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	3.7%	0.0%	1.8%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-11. Adult recreation programs</u>												
Very satisfied	52.6%	42.9%	30.0%	51.7%	100.0%	33.3%	25.0%	53.3%	44.4%	46.2%	47.5%	46.8%
Satisfied	36.8%	33.3%	50.0%	34.5%	0.0%	66.7%	50.0%	33.3%	35.6%	38.5%	35.0%	36.7%
Neutral	5.3%	14.3%	10.0%	13.8%	0.0%	0.0%	25.0%	6.7%	15.6%	12.8%	10.0%	11.4%
Dissatisfied	0.0%	4.8%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	2.6%	2.5%	2.5%
Very dissatisfied	5.3%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	2.2%	0.0%	5.0%	2.5%
<u>Q9-12. Recreation program registration</u>												
Very satisfied	55.0%	50.0%	21.1%	53.8%	38.9%	40.0%	0.0%	44.4%	58.3%	34.9%	56.5%	46.1%
Satisfied	25.0%	20.8%	52.6%	34.6%	33.3%	30.0%	75.0%	33.3%	27.8%	41.9%	23.9%	32.6%
Neutral	10.0%	16.7%	21.1%	11.5%	16.7%	15.0%	25.0%	11.1%	13.9%	18.6%	10.9%	14.6%
Dissatisfied	10.0%	8.3%	5.3%	0.0%	11.1%	10.0%	0.0%	11.1%	0.0%	2.3%	8.7%	5.6%
Very dissatisfied	0.0%	4.2%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	2.3%	0.0%	1.1%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-1. Number of Village parks</u>												
Very satisfied	40.8%	42.4%	43.3%	39.4%	43.1%	34.4%	39.5%	52.1%	39.5%	39.9%	43.0%	41.2%
Satisfied	43.7%	45.5%	40.9%	47.5%	31.4%	53.1%	42.0%	34.0%	48.6%	45.3%	43.7%	44.5%
Neutral	10.6%	9.1%	13.4%	9.6%	17.6%	7.8%	13.6%	9.6%	9.9%	11.7%	9.7%	10.8%
Dissatisfied	2.8%	2.3%	1.6%	2.5%	3.9%	4.7%	1.2%	4.3%	1.4%	2.0%	2.7%	2.3%
Very dissatisfied	2.1%	0.8%	0.8%	1.0%	3.9%	0.0%	3.7%	0.0%	0.7%	1.0%	1.0%	1.2%
<u>Q10-2. Quality of Village parks</u>												
Very satisfied	46.4%	44.6%	48.8%	46.5%	44.2%	49.2%	41.8%	50.0%	46.4%	44.3%	49.0%	46.5%
Satisfied	42.1%	43.8%	38.6%	45.5%	40.4%	42.9%	45.6%	40.2%	43.1%	43.6%	41.6%	42.7%
Neutral	10.0%	10.0%	11.8%	7.6%	11.5%	6.3%	12.7%	9.8%	9.5%	10.7%	8.8%	9.8%
Dissatisfied	1.4%	1.5%	0.8%	0.5%	3.8%	1.6%	0.0%	0.0%	1.0%	1.3%	0.7%	1.0%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-3. Variety of amenities in Village parks</u>												
Very satisfied	38.2%	33.3%	33.1%	31.9%	35.3%	30.2%	34.2%	36.8%	33.3%	30.1%	38.5%	33.9%
Satisfied	39.7%	38.1%	43.8%	48.1%	33.3%	46.0%	43.4%	42.5%	44.2%	45.7%	39.2%	42.9%
Neutral	14.7%	23.0%	19.8%	18.4%	21.6%	17.5%	17.1%	16.1%	20.3%	21.1%	16.9%	19.0%
Dissatisfied	6.6%	4.8%	2.5%	1.6%	7.8%	6.3%	3.9%	4.6%	1.8%	2.4%	5.0%	3.7%
Very dissatisfied	0.7%	0.8%	0.8%	0.0%	2.0%	0.0%	1.3%	0.0%	0.4%	0.7%	0.4%	0.5%
<u>Q10-4. Quality of recreation indoor facilities</u>												
Very satisfied	23.7%	36.6%	30.5%	33.1%	35.1%	29.2%	25.9%	36.2%	32.2%	29.5%	33.3%	31.2%
Satisfied	33.3%	32.7%	35.8%	39.1%	35.1%	41.7%	31.0%	37.7%	35.0%	34.1%	37.4%	35.4%
Neutral	32.3%	26.7%	30.5%	24.5%	21.6%	27.1%	32.8%	17.4%	30.8%	33.2%	22.4%	28.2%
Dissatisfied	10.8%	4.0%	3.2%	2.6%	8.1%	2.1%	10.3%	8.7%	1.4%	2.7%	6.8%	5.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.5%	0.5%	0.0%	0.2%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q10-5. Availability of recreation indoor facilities

Very satisfied	20.2%	28.6%	23.1%	25.0%	26.2%	12.5%	18.5%	33.3%	25.6%	23.7%	25.2%	24.3%
Satisfied	25.8%	25.5%	36.3%	38.5%	26.2%	33.3%	33.3%	28.8%	35.5%	33.0%	31.7%	32.3%
Neutral	33.7%	36.7%	30.8%	30.1%	31.0%	31.3%	35.2%	21.2%	35.5%	34.4%	30.7%	32.8%
Dissatisfied	15.7%	7.1%	9.9%	5.1%	11.9%	20.8%	9.3%	13.6%	2.8%	7.0%	10.6%	8.7%
Very dissatisfied	4.5%	2.0%	0.0%	1.3%	4.8%	2.1%	3.7%	3.0%	0.5%	1.9%	1.8%	1.8%

Q10-6. Variety of amenities in recreation indoor facilities

Very satisfied	22.4%	30.5%	26.7%	23.6%	24.3%	17.0%	23.5%	35.5%	26.1%	24.6%	26.5%	25.4%
Satisfied	24.7%	27.4%	36.0%	40.5%	21.6%	38.3%	27.5%	33.9%	36.0%	34.0%	32.7%	33.1%
Neutral	32.9%	37.9%	30.2%	32.4%	45.9%	29.8%	35.3%	21.0%	34.5%	35.0%	31.8%	33.6%
Dissatisfied	15.3%	2.1%	7.0%	2.7%	2.7%	12.8%	9.8%	8.1%	3.0%	4.9%	7.1%	6.2%
Very dissatisfied	4.7%	2.1%	0.0%	0.7%	5.4%	2.1%	3.9%	1.6%	0.5%	1.5%	1.9%	1.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-7. Availability of walking/greenway trails</u>												
Very satisfied	41.4%	43.8%	42.4%	41.1%	39.2%	43.1%	40.5%	44.6%	42.0%	37.9%	46.4%	42.1%
Satisfied	35.7%	33.1%	38.4%	43.2%	37.3%	36.9%	36.7%	35.9%	39.5%	39.9%	36.5%	38.3%
Neutral	13.6%	14.6%	11.2%	12.5%	9.8%	12.3%	15.2%	12.0%	13.3%	14.3%	11.6%	12.8%
Dissatisfied	7.1%	7.7%	4.0%	3.1%	7.8%	7.7%	6.3%	6.5%	3.8%	6.1%	4.1%	5.2%
Very dissatisfied	2.1%	0.8%	4.0%	0.0%	5.9%	0.0%	1.3%	1.1%	1.4%	1.7%	1.4%	1.5%
<u>Q10-8. Condition of walking/greenway trails</u>												
Very satisfied	37.3%	33.3%	32.5%	31.9%	32.0%	39.7%	39.0%	40.4%	29.7%	31.8%	35.9%	33.6%
Satisfied	42.5%	41.3%	45.8%	45.9%	54.0%	41.3%	42.9%	40.4%	43.6%	44.2%	43.8%	44.3%
Neutral	12.7%	19.0%	18.3%	18.9%	6.0%	14.3%	14.3%	14.6%	22.0%	19.1%	15.7%	17.2%
Dissatisfied	6.7%	5.6%	2.5%	2.7%	8.0%	4.8%	2.6%	4.5%	3.7%	3.9%	4.3%	4.2%
Very dissatisfied	0.7%	0.8%	0.8%	0.5%	0.0%	0.0%	1.3%	0.0%	1.1%	1.1%	0.4%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-9. Quality of outdoor athletic fields & facilities</u>												
Very satisfied	38.0%	32.7%	39.8%	34.3%	40.0%	44.4%	35.6%	40.9%	31.4%	36.2%	36.0%	35.7%
Satisfied	39.1%	42.6%	39.8%	38.5%	42.2%	40.7%	42.4%	34.8%	39.7%	39.3%	39.5%	39.9%
Neutral	21.7%	23.8%	20.4%	26.6%	15.6%	13.0%	22.0%	22.7%	28.9%	24.0%	23.5%	23.7%
Dissatisfied	1.1%	1.0%	0.0%	0.7%	2.2%	1.9%	0.0%	1.5%	0.0%	0.4%	1.0%	0.7%
<u>Q10-10. Availability of outdoor athletic fields & facilities</u>												
Very satisfied	37.1%	29.0%	28.3%	28.5%	29.5%	28.3%	28.8%	38.7%	28.4%	31.1%	29.6%	30.0%
Satisfied	32.6%	39.0%	42.4%	38.4%	47.7%	45.3%	37.3%	30.6%	37.3%	38.2%	37.4%	38.5%
Neutral	27.0%	27.0%	26.1%	29.1%	15.9%	17.0%	25.4%	29.0%	32.8%	27.6%	28.2%	27.5%
Dissatisfied	2.2%	5.0%	3.3%	2.6%	6.8%	9.4%	6.8%	1.6%	0.5%	3.1%	3.4%	3.2%
Very dissatisfied	1.1%	0.0%	0.0%	1.3%	0.0%	0.0%	1.7%	0.0%	1.0%	0.0%	1.5%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-11. Availability of information about recreation programs</u>												
Very satisfied	25.0%	31.4%	29.3%	24.7%	27.7%	22.8%	27.1%	34.7%	26.4%	23.5%	31.3%	27.1%
Satisfied	35.8%	35.6%	37.1%	42.7%	34.0%	45.6%	37.1%	24.0%	42.0%	36.9%	39.7%	38.2%
Neutral	28.3%	22.0%	28.4%	24.7%	19.1%	19.3%	27.1%	33.3%	26.4%	30.2%	21.0%	25.9%
Dissatisfied	10.0%	6.8%	5.2%	7.3%	12.8%	10.5%	8.6%	6.7%	4.5%	7.8%	6.9%	7.5%
Very dissatisfied	0.8%	4.2%	0.0%	0.6%	6.4%	1.8%	0.0%	1.3%	0.7%	1.5%	1.1%	1.3%
<u>Q10-12. Quality of youth recreation programs</u>												
Very satisfied	23.7%	26.7%	34.9%	21.2%	31.4%	28.2%	33.3%	30.4%	20.7%	23.0%	28.9%	25.8%
Satisfied	28.8%	33.3%	23.8%	36.3%	37.1%	43.6%	23.1%	19.6%	32.4%	32.3%	30.9%	31.8%
Neutral	44.1%	36.0%	34.9%	40.7%	22.9%	23.1%	41.0%	43.5%	46.2%	42.9%	34.9%	38.9%
Dissatisfied	3.4%	2.7%	6.3%	1.8%	5.7%	5.1%	2.6%	6.5%	0.7%	1.9%	4.7%	3.2%
Very dissatisfied	0.0%	1.3%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.3%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q10-13. Quality of adult recreation programs</u>											
Very satisfied	21.8%	27.2%	27.5%	23.8%	16.0%	21.1%	29.5%	29.1%	24.1%	25.1%	24.6%	24.7%
Satisfied	32.1%	28.4%	30.0%	40.8%	16.0%	39.5%	27.3%	29.1%	39.2%	32.3%	36.1%	34.2%
Neutral	35.9%	39.5%	37.5%	33.3%	56.0%	28.9%	40.9%	38.2%	33.5%	36.9%	35.1%	36.0%
Dissatisfied	10.3%	3.7%	5.0%	2.0%	8.0%	10.5%	2.3%	3.6%	3.3%	5.1%	4.2%	4.9%
Very dissatisfied	0.0%	1.2%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.3%

Q10-14. Variety of cultural arts events & programs in Southern Moore County

Very satisfied	22.5%	26.5%	28.9%	29.9%	17.9%	22.8%	20.0%	30.3%	31.1%	21.6%	32.7%	27.2%
Satisfied	45.7%	44.4%	33.3%	45.5%	33.3%	42.1%	48.0%	40.4%	42.9%	43.6%	42.0%	42.8%
Neutral	21.7%	22.2%	30.7%	21.4%	30.8%	24.6%	26.7%	24.7%	21.6%	28.8%	18.9%	23.6%
Dissatisfied	9.3%	6.0%	4.4%	3.2%	15.4%	10.5%	4.0%	2.2%	4.0%	5.3%	5.3%	5.4%
Very dissatisfied	0.8%	0.9%	2.6%	0.0%	2.6%	0.0%	1.3%	2.2%	0.4%	0.8%	1.1%	0.9%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q11. Sum of top 3 choices</u>											
Number of Village parks	11.9%	14.8%	6.8%	9.1%	22.6%	9.1%	10.4%	8.5%	9.6%	11.8%	9.3%	10.4%
Quality of Village parks	33.8%	29.7%	26.5%	19.8%	32.1%	31.8%	33.3%	22.2%	24.8%	31.0%	21.6%	26.4%
Variety of amenities in Village parks	21.9%	21.3%	22.4%	11.1%	20.8%	24.2%	27.1%	21.4%	13.2%	16.1%	19.9%	18.1%
Quality of recreation indoor facilities	8.1%	7.7%	5.4%	11.1%	7.5%	10.6%	7.3%	9.4%	8.5%	8.9%	8.1%	8.4%
Availability of recreation indoor facilities	16.9%	13.5%	15.0%	10.7%	13.2%	30.3%	13.5%	12.8%	10.1%	11.8%	15.4%	13.5%
Variety of amenities in recreation indoor facilities	12.5%	9.7%	5.4%	7.0%	15.1%	15.2%	10.4%	5.1%	7.0%	7.5%	9.6%	8.6%
Availability of walking/greenway trails	29.4%	29.7%	27.9%	19.8%	30.2%	36.4%	37.5%	20.5%	22.8%	28.2%	23.3%	25.6%
Condition of walking/greenway trails	32.5%	28.4%	32.7%	20.6%	28.3%	30.3%	29.2%	23.1%	27.9%	29.9%	25.0%	27.3%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q11. Sum of top 3 choices (cont.)</u>											
Quality of outdoor athletic fields & facilities	7.5%	8.4%	4.8%	5.3%	13.2%	4.5%	11.5%	5.1%	4.8%	6.9%	5.9%	6.3%
Availability of outdoor athletic fields & facilities	1.9%	9.0%	5.4%	7.4%	9.4%	13.6%	4.2%	7.7%	4.5%	6.0%	5.9%	6.0%
Availability of information about recreation programs	13.8%	11.6%	21.8%	13.2%	15.1%	12.1%	10.4%	15.4%	15.5%	16.7%	12.6%	14.8%
Quality of youth recreation programs	10.6%	11.6%	8.2%	9.1%	35.8%	12.1%	6.3%	7.7%	6.8%	7.8%	11.8%	9.8%
Quality of adult recreation programs	11.3%	11.0%	11.6%	16.9%	7.5%	9.1%	8.3%	12.0%	15.5%	12.9%	12.9%	13.2%
Variety of cultural arts events & programs in Southern Moore County	31.3%	19.4%	24.5%	23.5%	11.3%	16.7%	22.9%	28.2%	26.8%	27.0%	22.2%	24.3%
None chosen	14.4%	18.7%	21.8%	32.1%	9.4%	10.6%	19.8%	25.6%	27.6%	21.3%	25.3%	23.3%

Q12. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q12. Do you shop regularly in Village Center (downtown)</u>											
Yes	57.1%	40.1%	37.4%	35.1%	50.9%	54.7%	50.5%	38.9%	36.3%	39.0%	44.3%	41.6%
No	42.9%	59.9%	62.6%	64.9%	49.1%	45.3%	49.5%	61.1%	63.7%	61.0%	55.7%	58.4%

Q13. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q13. Do you regularly dine in Village Center (downtown)</u>											
Yes	67.3%	60.5%	50.4%	48.1%	69.8%	73.4%	60.9%	54.0%	50.6%	55.1%	56.4%	55.8%
No	32.7%	39.5%	49.6%	51.9%	30.2%	26.6%	39.1%	46.0%	49.4%	44.9%	43.6%	44.2%

Q14. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. Reasons that prevent you from shopping/dining regularly in Village Center (downtown) more often</u>												
Stores' hours of operation	22.5%	21.9%	13.6%	11.5%	28.3%	33.3%	28.1%	17.9%	9.0%	14.9%	18.3%	16.7%
Variety of merchandise/menu options offered	32.5%	36.1%	39.5%	29.6%	32.1%	30.3%	32.3%	38.5%	32.1%	36.2%	30.9%	33.8%
Merchandise is more targeted to tourists than local shoppers	33.1%	38.7%	39.5%	41.2%	52.8%	42.4%	34.4%	44.4%	35.2%	35.6%	41.3%	38.7%
Parking availability	19.4%	21.9%	25.2%	30.5%	9.4%	21.2%	17.7%	29.1%	28.2%	22.4%	27.5%	24.8%
Wait times for dining	10.6%	13.5%	8.2%	6.6%	3.8%	13.6%	13.5%	11.1%	7.6%	9.5%	9.3%	9.3%
Prices	25.6%	36.8%	26.5%	28.8%	37.7%	31.8%	29.2%	33.3%	26.2%	27.6%	30.9%	29.4%
Other	8.1%	10.3%	10.9%	7.0%	13.2%	12.1%	11.5%	5.1%	7.9%	8.0%	9.3%	8.7%
Nothing prevents me from shopping/dining more often in Village Center	26.9%	20.6%	23.1%	29.2%	17.0%	13.6%	26.0%	21.4%	29.9%	28.7%	21.9%	25.3%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q15-1. Enforcing cleanup of litter & debris on private property

Very satisfied	29.5%	25.6%	19.2%	21.0%	19.1%	31.7%	32.4%	27.2%	19.1%	22.3%	25.1%	23.5%
Satisfied	33.3%	38.8%	34.4%	42.0%	38.3%	35.0%	41.2%	35.0%	39.3%	38.5%	36.8%	37.8%
Neutral	24.2%	17.8%	24.0%	22.0%	19.1%	16.7%	17.6%	21.4%	23.5%	24.1%	19.7%	22.1%
Dissatisfied	10.6%	13.2%	13.6%	13.7%	14.9%	15.0%	4.4%	14.6%	14.1%	10.7%	15.1%	12.8%
Very dissatisfied	2.3%	4.7%	8.8%	1.5%	8.5%	1.7%	4.4%	1.9%	4.0%	4.5%	3.3%	3.9%

Q15-2. Enforcing mowing/cutting of weeds/grass on private property

Very satisfied	25.0%	25.8%	18.7%	20.5%	23.4%	28.8%	29.0%	26.2%	17.0%	21.6%	23.1%	22.1%
Satisfied	33.3%	33.6%	33.3%	38.0%	34.0%	35.6%	39.1%	30.1%	36.7%	36.3%	33.9%	35.1%
Neutral	24.2%	19.5%	28.5%	25.4%	17.0%	20.3%	24.6%	24.3%	26.2%	24.7%	24.1%	24.7%
Dissatisfied	14.4%	16.4%	11.4%	13.7%	17.0%	15.3%	4.3%	16.5%	15.0%	13.4%	14.6%	13.9%
Very dissatisfied	3.0%	4.7%	8.1%	2.4%	8.5%	0.0%	2.9%	2.9%	5.1%	4.1%	4.4%	4.2%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods

Very satisfied	28.0%	27.6%	21.7%	20.1%	26.8%	32.8%	32.8%	29.2%	17.8%	22.0%	25.7%	23.8%
Satisfied	33.1%	28.5%	26.1%	35.3%	34.1%	32.8%	35.8%	18.8%	34.1%	31.7%	31.3%	31.5%
Neutral	30.5%	28.5%	33.0%	35.3%	24.4%	22.4%	19.4%	36.5%	37.5%	30.2%	33.8%	32.1%
Dissatisfied	4.2%	12.2%	12.2%	7.1%	7.3%	6.9%	6.0%	11.5%	8.0%	10.8%	6.6%	8.7%
Very dissatisfied	4.2%	3.3%	7.0%	2.2%	7.3%	5.2%	6.0%	4.2%	2.7%	5.2%	2.6%	3.9%

Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

Very satisfied	24.8%	26.6%	21.0%	23.3%	23.3%	26.3%	28.4%	34.7%	19.0%	21.8%	26.0%	23.7%
Satisfied	32.5%	33.9%	28.6%	29.6%	30.2%	38.6%	40.3%	21.1%	30.4%	31.3%	30.8%	31.2%
Neutral	30.8%	26.6%	35.3%	29.6%	27.9%	24.6%	19.4%	24.2%	36.3%	30.5%	30.0%	30.4%
Dissatisfied	6.8%	10.5%	10.9%	16.4%	9.3%	10.5%	10.4%	15.8%	11.7%	12.4%	11.4%	11.8%
Very dissatisfied	5.1%	2.4%	4.2%	1.1%	9.3%	0.0%	1.5%	4.2%	2.6%	4.0%	1.8%	2.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q15-5. Enforcing noise ordinances</u>												
Very satisfied	25.4%	26.2%	21.7%	21.3%	31.0%	36.2%	27.1%	26.7%	18.5%	21.2%	25.5%	23.2%
Satisfied	27.9%	33.8%	32.5%	37.2%	33.3%	27.6%	42.9%	30.7%	33.9%	33.0%	34.5%	33.8%
Neutral	29.5%	25.4%	26.7%	31.4%	26.2%	20.7%	18.6%	26.7%	32.9%	28.8%	28.3%	28.5%
Dissatisfied	12.3%	7.7%	10.8%	6.3%	4.8%	6.9%	4.3%	9.9%	9.6%	11.1%	6.2%	8.8%
Very dissatisfied	4.9%	6.9%	8.3%	3.9%	4.8%	8.6%	7.1%	5.9%	5.1%	5.9%	5.5%	5.7%
<u>Q15-6. Enforcing sign regulations</u>												
Very satisfied	23.9%	27.7%	26.5%	18.0%	26.8%	37.5%	29.6%	25.0%	18.0%	21.5%	25.3%	23.2%
Satisfied	38.9%	30.0%	29.1%	39.8%	39.0%	35.7%	39.4%	33.0%	34.6%	33.5%	37.0%	35.3%
Neutral	26.5%	26.9%	29.9%	28.6%	26.8%	16.1%	21.1%	28.0%	31.8%	29.6%	26.0%	27.9%
Dissatisfied	6.2%	10.8%	9.4%	10.7%	2.4%	5.4%	4.2%	8.0%	12.7%	9.9%	9.3%	9.6%
Very dissatisfied	4.4%	4.6%	5.1%	2.9%	4.9%	5.4%	5.6%	6.0%	2.8%	5.6%	2.5%	4.0%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q15-7. Enforcing solid waste cart regulations</u>												
Very satisfied	33.3%	32.0%	31.1%	23.8%	36.4%	43.4%	34.8%	30.1%	23.8%	25.6%	33.1%	29.1%
Satisfied	31.7%	41.4%	31.9%	44.1%	31.8%	37.7%	44.9%	28.2%	41.6%	42.7%	34.1%	38.4%
Neutral	29.2%	19.5%	26.9%	20.8%	20.5%	15.1%	15.9%	28.2%	25.2%	22.1%	24.4%	23.6%
Dissatisfied	4.2%	3.9%	8.4%	9.9%	4.5%	3.8%	4.3%	10.7%	7.7%	7.5%	6.6%	7.0%
Very dissatisfied	1.7%	3.1%	1.7%	1.5%	6.8%	0.0%	0.0%	2.9%	1.7%	2.1%	1.7%	1.9%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	77.0%	66.9%	60.8%	66.8%	60.4%	68.9%	71.3%	64.9%	69.3%	66.6%	69.3%	68.1%
Too much	7.4%	8.3%	7.2%	6.5%	22.6%	18.0%	7.5%	2.1%	4.2%	9.3%	5.3%	7.2%
Too little	15.6%	24.8%	32.0%	26.6%	17.0%	13.1%	21.3%	33.0%	26.5%	24.1%	25.3%	24.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-1. Maintenance of main Village street thoroughfares</u>												
Very satisfied	51.3%	45.6%	42.8%	41.5%	52.9%	49.2%	46.7%	50.5%	40.7%	42.5%	47.8%	45.0%
Satisfied	42.7%	38.9%	42.8%	51.3%	39.2%	38.5%	46.7%	39.4%	47.8%	46.1%	43.0%	44.6%
Neutral	4.7%	12.1%	10.1%	3.8%	5.9%	6.2%	4.4%	7.3%	8.3%	7.2%	7.1%	7.3%
Dissatisfied	1.3%	3.4%	3.6%	3.0%	2.0%	6.2%	1.1%	2.8%	2.9%	3.9%	1.8%	2.8%
Very dissatisfied	0.0%	0.0%	0.7%	0.4%	0.0%	0.0%	1.1%	0.0%	0.3%	0.3%	0.3%	0.3%
<u>Q17-2. Maintenance of streets in your neighborhood</u>												
Very satisfied	34.0%	34.5%	30.4%	30.9%	34.0%	43.1%	31.5%	38.9%	28.5%	30.3%	34.7%	32.4%
Satisfied	36.0%	35.8%	42.8%	46.6%	34.0%	30.8%	42.7%	40.7%	43.3%	40.9%	40.7%	40.7%
Neutral	12.7%	16.2%	10.9%	10.3%	17.0%	6.2%	14.6%	10.2%	12.3%	13.0%	11.4%	12.4%
Dissatisfied	16.7%	10.1%	12.3%	10.8%	15.1%	18.5%	10.1%	5.6%	13.8%	13.9%	10.8%	12.4%
Very dissatisfied	0.7%	3.4%	3.6%	1.3%	0.0%	1.5%	1.1%	4.6%	2.1%	1.9%	2.4%	2.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q17-3. Maintenance of street signs/pavement markings</u>											
Very satisfied	37.5%	39.3%	36.2%	30.6%	39.6%	50.0%	37.5%	33.0%	31.6%	31.3%	39.1%	35.1%
Satisfied	42.8%	40.0%	44.2%	52.2%	39.6%	37.9%	48.9%	48.2%	46.9%	47.9%	43.8%	45.7%
Neutral	13.8%	15.3%	15.2%	13.4%	18.9%	4.5%	11.4%	14.3%	16.1%	14.5%	13.9%	14.5%
Dissatisfied	5.9%	4.0%	3.6%	3.9%	1.9%	7.6%	2.3%	2.7%	5.1%	5.7%	3.0%	4.3%
Very dissatisfied	0.0%	1.3%	0.7%	0.0%	0.0%	0.0%	0.0%	1.8%	0.3%	0.6%	0.3%	0.4%
<u>Q17-4. Adequacy of street lighting</u>												
Very satisfied	19.0%	22.4%	21.4%	23.0%	24.5%	22.7%	16.1%	27.5%	20.3%	20.1%	22.8%	21.5%
Satisfied	24.2%	27.2%	32.1%	35.1%	13.2%	27.3%	37.9%	29.4%	32.7%	31.6%	29.0%	30.2%
Neutral	24.2%	21.8%	21.4%	22.5%	20.8%	18.2%	27.6%	17.4%	23.6%	23.8%	21.3%	22.4%
Dissatisfied	22.2%	22.4%	18.6%	15.8%	26.4%	25.8%	11.5%	20.2%	17.9%	18.3%	20.1%	19.4%
Very dissatisfied	10.5%	6.1%	6.4%	3.6%	15.1%	6.1%	6.9%	5.5%	5.5%	6.2%	6.8%	6.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-5. Ease of travel on NC Highway 5</u>												
Very satisfied	15.3%	11.3%	8.7%	7.1%	12.5%	12.1%	11.0%	14.3%	8.2%	8.4%	12.1%	10.1%
Satisfied	33.3%	25.2%	15.2%	22.3%	33.3%	30.3%	26.4%	21.4%	21.4%	28.4%	19.7%	23.8%
Neutral	20.0%	29.1%	21.0%	16.8%	25.0%	19.7%	20.9%	21.4%	21.1%	20.0%	22.4%	21.3%
Dissatisfied	24.0%	23.2%	37.0%	37.8%	20.8%	25.8%	31.9%	31.3%	33.4%	30.4%	31.8%	31.4%
Very dissatisfied	7.3%	11.3%	18.1%	16.0%	8.3%	12.1%	9.9%	11.6%	15.8%	12.8%	14.1%	13.4%

<u>Q17-6. Ease of travel through large traffic circle</u>												
Very satisfied	23.4%	23.2%	18.3%	17.6%	22.6%	24.2%	19.4%	33.0%	14.9%	17.8%	22.6%	20.2%
Satisfied	34.4%	37.7%	33.1%	47.9%	32.1%	28.8%	35.5%	34.8%	44.7%	39.9%	39.1%	39.5%
Neutral	12.3%	21.9%	25.4%	18.9%	17.0%	21.2%	20.4%	13.4%	22.2%	16.9%	22.0%	19.6%
Dissatisfied	18.2%	9.3%	14.8%	8.8%	18.9%	12.1%	11.8%	10.7%	11.7%	15.4%	9.3%	12.3%
Very dissatisfied	11.7%	7.9%	8.5%	6.7%	9.4%	13.6%	12.9%	8.0%	6.4%	10.1%	7.0%	8.4%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q17-7. Ease of travel on other streets in Village

Very satisfied	33.8%	35.1%	29.0%	30.8%	42.3%	24.2%	31.9%	39.6%	29.3%	28.4%	35.3%	31.9%
Satisfied	48.7%	50.3%	52.9%	53.2%	38.5%	54.5%	54.9%	43.2%	54.8%	54.6%	48.4%	51.5%
Neutral	13.6%	13.9%	13.8%	13.9%	15.4%	15.2%	13.2%	15.3%	13.2%	13.1%	14.9%	14.0%
Dissatisfied	3.2%	0.7%	3.6%	1.3%	1.9%	6.1%	0.0%	1.8%	1.8%	2.7%	1.5%	2.0%
Very dissatisfied	0.6%	0.0%	0.7%	0.8%	1.9%	0.0%	0.0%	0.0%	0.9%	1.2%	0.0%	0.6%

Q17-8. Availability of walkways

Very satisfied	13.2%	22.8%	18.4%	24.2%	19.2%	20.6%	18.7%	22.6%	20.3%	19.0%	21.2%	20.2%
Satisfied	33.1%	23.4%	27.2%	33.2%	23.1%	20.6%	31.9%	35.8%	30.2%	32.0%	27.7%	29.8%
Neutral	18.5%	24.8%	14.0%	20.9%	11.5%	17.5%	15.4%	10.4%	24.8%	19.3%	19.7%	19.6%
Dissatisfied	23.8%	17.9%	27.2%	16.6%	23.1%	33.3%	22.0%	19.8%	18.1%	20.9%	20.9%	20.7%
Very dissatisfied	11.3%	11.0%	13.2%	5.2%	23.1%	7.9%	12.1%	11.3%	6.7%	8.9%	10.5%	9.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-9. Condition of existing walkways</u>												
Very satisfied	22.8%	22.3%	21.0%	25.5%	32.0%	25.0%	25.0%	30.3%	18.9%	21.0%	25.5%	23.4%
Satisfied	44.8%	33.8%	47.6%	37.0%	46.0%	37.5%	41.7%	39.4%	39.5%	43.0%	37.6%	40.4%
Neutral	22.8%	35.3%	20.2%	29.5%	14.0%	31.3%	21.4%	20.2%	32.4%	27.0%	27.5%	27.1%
Dissatisfied	7.6%	7.2%	8.9%	5.0%	6.0%	6.3%	9.5%	8.1%	6.1%	6.7%	7.2%	6.9%
Very dissatisfied	2.1%	1.4%	2.4%	3.0%	2.0%	0.0%	2.4%	2.0%	3.0%	2.3%	2.3%	2.3%
<u>Q17-10. Ease of golf cart travel</u>												
Very satisfied	24.7%	23.3%	24.6%	22.2%	30.8%	20.6%	27.9%	33.3%	18.7%	20.4%	27.3%	23.4%
Satisfied	44.9%	23.3%	39.1%	30.4%	38.5%	38.2%	32.8%	31.7%	33.2%	37.9%	28.5%	33.7%
Neutral	18.0%	43.0%	23.2%	34.8%	19.2%	29.4%	26.2%	25.4%	35.8%	31.1%	30.2%	30.8%
Dissatisfied	11.2%	7.0%	8.7%	10.4%	7.7%	8.8%	9.8%	6.3%	10.2%	8.3%	11.0%	9.5%
Very dissatisfied	1.1%	3.5%	4.3%	2.2%	3.8%	2.9%	3.3%	3.2%	2.1%	2.4%	2.9%	2.6%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q18. Sum of top 3 choices</u>											
Maintenance of main Village street thoroughfares	20.0%	21.9%	16.3%	19.8%	13.2%	9.1%	24.0%	29.9%	17.5%	22.4%	16.9%	19.4%
Maintenance of streets in your neighborhood	30.0%	27.1%	25.2%	29.2%	34.0%	30.3%	24.0%	29.1%	26.5%	32.2%	24.2%	28.1%
Maintenance of street signs/pavement markings	14.4%	10.3%	9.5%	14.0%	15.1%	9.1%	11.5%	13.7%	12.1%	13.2%	11.5%	12.2%
Adequacy of street lighting	36.3%	36.1%	34.7%	25.5%	52.8%	40.9%	25.0%	32.5%	29.3%	28.2%	36.0%	32.3%
Ease of travel on NC Highway 5	32.5%	45.8%	57.1%	60.9%	30.2%	40.9%	46.9%	50.4%	54.9%	49.1%	50.8%	50.2%
Ease of travel through large traffic circle	38.1%	38.7%	36.7%	32.1%	37.7%	33.3%	40.6%	26.5%	37.7%	39.9%	31.7%	35.6%
Ease of travel on other streets in Village	7.5%	7.7%	5.4%	8.2%	3.8%	7.6%	10.4%	6.8%	7.0%	8.6%	6.2%	7.3%
Availability of walkways	41.3%	39.4%	43.5%	18.5%	60.4%	59.1%	38.5%	33.3%	23.7%	27.9%	38.5%	33.2%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q18. Sum of top 3 choices (cont.)</u>												
Condition of existing walkways	18.1%	18.1%	15.0%	12.8%	18.9%	16.7%	21.9%	12.0%	15.2%	15.5%	15.4%	15.5%
Ease of golf cart travel	21.3%	9.7%	12.2%	11.5%	13.2%	15.2%	19.8%	15.4%	10.7%	16.4%	10.4%	13.4%
None chosen	9.4%	7.1%	7.5%	12.3%	1.9%	7.6%	7.3%	7.7%	13.0%	8.3%	11.2%	9.8%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19-1. Maintenance/preservation of Downtown</u>												
Very satisfied	53.2%	59.3%	55.1%	52.8%	65.4%	59.4%	57.0%	56.6%	50.7%	48.7%	60.9%	54.8%
Satisfied	40.4%	32.7%	37.0%	42.9%	25.0%	35.9%	35.5%	38.1%	42.7%	43.3%	34.4%	38.7%
Neutral	5.1%	6.7%	7.2%	3.4%	7.7%	4.7%	6.5%	4.4%	5.3%	6.3%	4.4%	5.3%
Dissatisfied	1.3%	1.3%	0.7%	0.9%	1.9%	0.0%	1.1%	0.9%	1.2%	1.8%	0.3%	1.2%
<u>Q19-2. Quality of landscaping in medians & other public areas</u>												
Very satisfied	67.1%	67.3%	65.0%	62.3%	71.2%	60.6%	68.4%	70.4%	61.2%	59.7%	70.7%	65.1%
Satisfied	25.9%	27.5%	28.7%	33.9%	19.2%	31.8%	25.3%	25.2%	34.4%	34.1%	24.7%	29.5%
Neutral	4.4%	4.6%	4.2%	2.1%	5.8%	3.0%	5.3%	4.3%	2.6%	4.1%	3.2%	3.6%
Dissatisfied	1.9%	0.0%	2.1%	1.3%	1.9%	4.5%	0.0%	0.0%	1.5%	1.5%	1.1%	1.3%
Very dissatisfied	0.6%	0.7%	0.0%	0.4%	1.9%	0.0%	1.1%	0.0%	0.3%	0.6%	0.3%	0.4%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q19-3. Overall cleanliness of streets & other public areas

Very satisfied	58.2%	62.7%	57.7%	54.0%	71.2%	50.0%	61.1%	62.8%	54.2%	51.2%	64.4%	57.7%
Satisfied	36.1%	31.4%	36.6%	41.8%	23.1%	42.4%	32.6%	32.7%	41.4%	42.4%	31.6%	37.1%
Neutral	5.7%	4.6%	4.2%	2.1%	5.8%	4.5%	6.3%	2.7%	3.2%	4.7%	3.2%	3.9%
Dissatisfied	0.0%	0.7%	1.4%	1.3%	0.0%	1.5%	0.0%	0.9%	0.9%	1.2%	0.6%	0.9%
Very dissatisfied	0.0%	0.7%	0.0%	0.8%	0.0%	1.5%	0.0%	0.9%	0.3%	0.6%	0.3%	0.4%

Q19-4. Quality of stormwater runoff/management system

Very satisfied	24.5%	29.4%	25.0%	24.2%	39.2%	31.3%	29.4%	32.7%	19.6%	21.5%	29.9%	25.6%
Satisfied	44.6%	33.6%	39.7%	40.8%	41.2%	26.6%	32.9%	33.7%	45.3%	43.6%	35.5%	39.9%
Neutral	20.1%	18.2%	20.6%	21.8%	7.8%	18.8%	24.7%	16.8%	22.5%	19.9%	20.9%	20.3%
Dissatisfied	7.9%	12.6%	7.4%	7.6%	7.8%	14.1%	8.2%	5.0%	9.0%	8.5%	9.0%	8.7%
Very dissatisfied	2.9%	6.3%	7.4%	5.7%	3.9%	9.4%	4.7%	11.9%	3.5%	6.5%	4.7%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q19-5. Winter weather response on Village streets (snow/ice)</u>											
Very satisfied	30.6%	34.3%	36.6%	33.5%	40.0%	44.4%	36.8%	41.7%	28.2%	29.1%	38.6%	33.9%
Satisfied	40.8%	35.8%	40.5%	46.7%	44.4%	35.2%	35.5%	37.5%	45.0%	46.4%	37.6%	41.7%
Neutral	26.5%	27.0%	16.0%	14.6%	13.3%	16.7%	25.0%	18.8%	20.6%	21.6%	17.8%	20.0%
Dissatisfied	1.0%	2.9%	3.8%	4.2%	2.2%	1.9%	0.0%	1.0%	5.2%	2.2%	4.4%	3.3%
Very dissatisfied	1.0%	0.0%	3.1%	0.9%	0.0%	1.9%	2.6%	1.0%	1.0%	0.7%	1.7%	1.2%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q20. Sum of top 2 choices</u>												
Maintenance/preservation of Downtown	45.0%	45.2%	28.6%	32.1%	45.3%	28.8%	52.1%	38.5%	33.2%	39.4%	34.8%	36.8%
Quality of landscaping in medians & other public areas	32.5%	22.6%	22.4%	31.7%	26.4%	25.8%	32.3%	24.8%	27.9%	30.2%	25.6%	27.7%
Overall cleanliness of streets & other public areas	42.5%	38.1%	42.9%	35.4%	43.4%	42.4%	39.6%	42.7%	35.8%	45.1%	32.6%	39.1%
Quality of stormwater runoff/management system	38.1%	46.5%	49.7%	37.9%	34.0%	57.6%	40.6%	42.7%	40.0%	39.9%	44.9%	42.2%
Winter weather response on Village streets (snow/ice)	11.3%	18.1%	25.2%	24.3%	17.0%	19.7%	10.4%	17.1%	23.7%	16.7%	23.6%	20.1%
None chosen	12.5%	11.0%	11.6%	14.0%	15.1%	10.6%	9.4%	12.0%	14.6%	11.2%	14.0%	12.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21-1. Fire services</u>												
Yes	8.8%	9.0%	9.5%	13.2%	9.4%	6.1%	7.3%	11.1%	11.8%	9.5%	11.8%	10.5%
No	91.3%	91.0%	90.5%	86.8%	90.6%	93.9%	92.7%	88.9%	88.2%	90.5%	88.2%	89.5%
 <u>Q21-2. Police services</u>												
Yes	13.8%	19.4%	18.4%	21.0%	20.8%	18.2%	16.7%	22.2%	17.5%	18.4%	18.5%	18.6%
No	86.3%	80.6%	81.6%	79.0%	79.2%	81.8%	83.3%	77.8%	82.5%	81.6%	81.5%	81.4%
 <u>Q21-3. Village Hall reception desk</u>												
Yes	25.0%	31.6%	31.3%	23.0%	26.4%	21.2%	28.1%	29.1%	27.6%	28.4%	25.6%	27.0%
No	75.0%	68.4%	68.7%	77.0%	73.6%	78.8%	71.9%	70.9%	72.4%	71.6%	74.4%	73.0%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q21-4. MyVOP service request system</u>											
Yes	21.3%	24.5%	20.4%	18.1%	22.6%	34.8%	19.8%	23.1%	17.7%	19.3%	21.6%	20.5%
No	78.8%	75.5%	79.6%	81.9%	77.4%	65.2%	80.2%	76.9%	82.3%	80.7%	78.4%	79.5%
<u>Q21-5. Submitted a code & ordinance enforcement issue</u>												
Yes	10.0%	13.5%	16.3%	9.5%	15.1%	21.2%	8.3%	16.2%	9.0%	11.5%	12.1%	11.8%
No	90.0%	86.5%	83.7%	90.5%	84.9%	78.8%	91.7%	83.8%	91.0%	88.5%	87.9%	88.2%
<u>Q21-6. Planning & inspections services</u>												
Yes	20.0%	14.2%	12.9%	8.6%	5.7%	25.8%	18.8%	13.7%	10.7%	13.5%	12.6%	13.2%
No	80.0%	85.8%	87.1%	91.4%	94.3%	74.2%	81.3%	86.3%	89.3%	86.5%	87.4%	86.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21-7. Library services</u>												
Yes	41.3%	38.7%	36.7%	34.6%	49.1%	36.4%	32.3%	41.9%	35.2%	33.3%	41.3%	37.4%
No	58.8%	61.3%	63.3%	65.4%	50.9%	63.6%	67.7%	58.1%	64.8%	66.7%	58.7%	62.6%
 <u>Q21-8. Archives services</u>												
Yes	13.1%	15.5%	10.9%	11.9%	15.1%	18.2%	15.6%	9.4%	11.5%	14.7%	10.7%	12.7%
No	86.9%	84.5%	89.1%	88.1%	84.9%	81.8%	84.4%	90.6%	88.5%	85.3%	89.3%	87.3%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q21-1. Fire services</u>											
Very satisfied	78.6%	84.6%	92.9%	86.7%	80.0%	75.0%	100.0%	83.3%	85.0%	84.4%	87.5%	86.1%
Satisfied	21.4%	7.7%	7.1%	13.3%	20.0%	25.0%	0.0%	16.7%	12.5%	12.5%	12.5%	12.5%
Neutral	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%	3.1%	0.0%	1.4%
<u>Q21-2. Police services</u>												
Very satisfied	47.6%	67.9%	84.6%	78.7%	70.0%	58.3%	87.5%	83.3%	66.7%	72.1%	73.8%	72.6%
Satisfied	47.6%	17.9%	3.8%	19.1%	20.0%	33.3%	6.3%	12.5%	24.6%	16.4%	23.0%	20.2%
Neutral	0.0%	3.6%	3.8%	0.0%	0.0%	8.3%	0.0%	0.0%	1.8%	3.3%	0.0%	1.6%
Dissatisfied	4.8%	10.7%	7.7%	2.1%	10.0%	0.0%	6.3%	4.2%	7.0%	8.2%	3.3%	5.6%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21-3. Village Hall reception desk</u>												
Very satisfied	72.5%	80.4%	72.7%	68.0%	78.6%	85.7%	74.1%	78.1%	67.4%	71.3%	76.5%	73.5%
Satisfied	22.5%	13.0%	25.0%	26.0%	14.3%	7.1%	25.9%	21.9%	24.7%	23.4%	18.8%	21.5%
Neutral	2.5%	2.2%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	4.5%	1.1%	3.5%	2.2%
Dissatisfied	0.0%	4.3%	2.3%	2.0%	7.1%	0.0%	0.0%	0.0%	3.4%	3.2%	1.2%	2.2%
Very dissatisfied	2.5%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	1.1%	0.0%	0.6%
<u>Q21-4. MyVOP service request system</u>												
Very satisfied	40.6%	52.6%	57.1%	46.2%	41.7%	45.5%	52.6%	46.2%	50.0%	53.2%	45.2%	48.9%
Satisfied	40.6%	23.7%	32.1%	38.5%	50.0%	27.3%	21.1%	42.3%	33.9%	25.8%	41.1%	33.6%
Neutral	9.4%	10.5%	0.0%	2.6%	8.3%	13.6%	15.8%	0.0%	1.8%	9.7%	2.7%	5.8%
Dissatisfied	9.4%	13.2%	3.6%	10.3%	0.0%	13.6%	5.3%	11.5%	10.7%	9.7%	9.6%	9.5%
Very dissatisfied	0.0%	0.0%	7.1%	2.6%	0.0%	0.0%	5.3%	0.0%	3.6%	1.6%	1.4%	2.2%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21-5. Submitted a code & ordinance enforcement issue</u>												
Very satisfied	33.3%	42.1%	13.6%	17.4%	25.0%	42.9%	25.0%	16.7%	21.4%	26.3%	25.0%	25.3%
Satisfied	26.7%	5.3%	36.4%	43.5%	12.5%	7.1%	12.5%	50.0%	35.7%	31.6%	25.0%	29.1%
Neutral	20.0%	15.8%	4.5%	17.4%	25.0%	21.4%	12.5%	5.6%	14.3%	7.9%	20.0%	13.9%
Dissatisfied	13.3%	26.3%	27.3%	17.4%	12.5%	28.6%	37.5%	27.8%	14.3%	23.7%	20.0%	21.5%
Very dissatisfied	6.7%	10.5%	18.2%	4.3%	25.0%	0.0%	12.5%	0.0%	14.3%	10.5%	10.0%	10.1%
<u>Q21-6. Planning & inspections services</u>												
Very satisfied	50.0%	50.0%	64.7%	28.6%	33.3%	41.2%	55.6%	64.3%	42.1%	46.8%	48.8%	47.8%
Satisfied	40.6%	27.3%	17.6%	52.4%	66.7%	35.3%	38.9%	21.4%	39.5%	34.0%	37.2%	35.9%
Neutral	6.3%	13.6%	5.9%	4.8%	0.0%	11.8%	0.0%	7.1%	7.9%	6.4%	9.3%	7.6%
Dissatisfied	3.1%	9.1%	11.8%	14.3%	0.0%	11.8%	5.6%	7.1%	10.5%	12.8%	4.7%	8.7%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q21-7. Library services</u>											
Very satisfied	49.2%	60.3%	59.2%	55.4%	54.2%	52.2%	65.5%	55.3%	54.1%	50.9%	59.0%	55.5%
Satisfied	33.3%	25.9%	24.5%	35.1%	16.7%	34.8%	17.2%	34.0%	35.1%	34.3%	27.6%	30.2%
Neutral	9.5%	6.9%	8.2%	5.4%	20.8%	4.3%	6.9%	4.3%	7.2%	7.4%	7.5%	7.3%
Dissatisfied	3.2%	5.2%	8.2%	2.7%	4.2%	8.7%	3.4%	4.3%	2.7%	5.6%	3.7%	4.9%
Very dissatisfied	4.8%	1.7%	0.0%	1.4%	4.2%	0.0%	6.9%	2.1%	0.9%	1.9%	2.2%	2.0%
<u>Q21-8. Archives services</u>												
Very satisfied	66.7%	69.6%	78.6%	62.5%	100.0%	66.7%	61.5%	72.7%	62.9%	56.5%	82.9%	68.3%
Satisfied	33.3%	21.7%	14.3%	29.2%	0.0%	25.0%	38.5%	18.2%	28.6%	34.8%	14.3%	25.6%
Neutral	0.0%	4.3%	7.1%	8.3%	0.0%	8.3%	0.0%	9.1%	5.7%	6.5%	2.9%	4.9%
Dissatisfied	0.0%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	2.2%	0.0%	1.2%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q22-1. Quality of information about Village programs/services

Very satisfied	26.2%	35.0%	39.0%	26.2%	36.0%	30.0%	28.7%	33.6%	29.6%	25.3%	36.4%	30.5%
Satisfied	48.3%	39.3%	42.6%	52.8%	30.0%	50.0%	52.9%	43.0%	48.2%	49.1%	44.4%	46.7%
Neutral	19.3%	17.1%	14.0%	18.8%	20.0%	8.3%	17.2%	19.6%	18.6%	19.8%	15.1%	17.7%
Dissatisfied	6.2%	7.1%	3.7%	2.2%	12.0%	11.7%	1.1%	3.7%	3.0%	5.6%	3.4%	4.6%
Very dissatisfied	0.0%	1.4%	0.7%	0.0%	2.0%	0.0%	0.0%	0.0%	0.6%	0.3%	0.6%	0.5%

Q22-2. Village efforts to keep you informed about local issues

Very satisfied	22.4%	32.6%	36.0%	25.3%	34.0%	25.4%	29.0%	31.5%	27.4%	21.8%	35.1%	28.3%
Satisfied	51.7%	38.2%	43.4%	55.5%	34.0%	50.8%	51.6%	41.7%	51.2%	50.6%	46.0%	48.4%
Neutral	18.4%	18.1%	14.7%	14.0%	20.0%	13.6%	16.1%	19.4%	14.6%	19.0%	13.1%	16.0%
Dissatisfied	6.8%	10.4%	5.1%	5.2%	10.0%	10.2%	3.2%	7.4%	6.1%	8.0%	5.5%	6.8%
Very dissatisfied	0.7%	0.7%	0.7%	0.0%	2.0%	0.0%	0.0%	0.0%	0.6%	0.6%	0.3%	0.5%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q22-3. Opportunities to participate in local government (advisory boards, volunteering)

Very satisfied	16.9%	26.6%	25.2%	21.0%	23.9%	20.0%	18.5%	27.1%	21.3%	18.2%	26.5%	22.1%
Satisfied	41.9%	33.6%	42.3%	44.4%	30.4%	36.4%	44.4%	35.4%	45.1%	40.2%	42.0%	41.0%
Neutral	29.8%	32.8%	25.2%	28.3%	30.4%	29.1%	32.1%	31.3%	27.3%	33.8%	24.0%	29.1%
Dissatisfied	9.7%	6.3%	6.5%	4.9%	10.9%	10.9%	4.9%	5.2%	5.9%	6.4%	6.4%	6.7%
Very dissatisfied	1.6%	0.8%	0.8%	1.5%	4.3%	3.6%	0.0%	1.0%	0.3%	1.4%	1.1%	1.2%

Q22-4. Village social media

Very satisfied	21.0%	30.9%	25.2%	20.6%	33.3%	26.4%	22.1%	31.0%	20.2%	19.4%	28.4%	23.8%
Satisfied	48.7%	39.0%	44.1%	40.0%	42.2%	47.2%	42.9%	37.9%	42.7%	44.0%	41.1%	42.6%
Neutral	24.4%	27.6%	24.3%	34.9%	20.0%	22.6%	31.2%	28.7%	30.8%	32.9%	24.7%	28.7%
Dissatisfied	5.0%	1.6%	5.4%	4.0%	2.2%	1.9%	3.9%	2.3%	5.5%	2.8%	5.1%	4.1%
Very dissatisfied	0.8%	0.8%	0.9%	0.6%	2.2%	1.9%	0.0%	0.0%	0.8%	0.8%	0.7%	0.8%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-5. Village website (vopnc.org)</u>												
Very satisfied	27.1%	28.0%	33.6%	25.3%	35.6%	24.1%	27.1%	31.6%	26.9%	21.8%	34.6%	27.9%
Satisfied	48.1%	41.7%	45.3%	49.0%	40.0%	51.7%	49.4%	42.1%	46.5%	49.8%	43.2%	46.3%
Neutral	19.5%	26.5%	18.8%	22.7%	17.8%	20.7%	20.0%	24.2%	22.7%	25.3%	18.2%	22.1%
Dissatisfied	4.5%	2.3%	2.3%	3.1%	6.7%	3.4%	2.4%	1.1%	3.5%	2.7%	3.4%	3.2%
Very dissatisfied	0.8%	1.5%	0.0%	0.0%	0.0%	0.0%	1.2%	1.1%	0.3%	0.3%	0.7%	0.5%
<u>Q22-6. Village newsletter</u>												
Very satisfied	23.8%	31.8%	38.1%	27.4%	40.0%	20.4%	25.6%	29.3%	31.7%	26.0%	34.2%	30.1%
Satisfied	40.2%	42.4%	41.0%	50.7%	35.6%	55.6%	45.1%	45.5%	42.8%	46.3%	42.9%	44.4%
Neutral	27.0%	18.9%	15.7%	17.2%	15.6%	16.7%	25.6%	18.2%	19.6%	21.7%	16.9%	19.2%
Dissatisfied	9.0%	3.0%	5.2%	3.3%	8.9%	5.6%	3.7%	4.0%	4.6%	5.0%	4.3%	4.9%
Very dissatisfied	0.0%	3.8%	0.0%	1.4%	0.0%	1.9%	0.0%	3.0%	1.3%	1.0%	1.7%	1.3%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q22-7. Monthly Village eNews updates

Very satisfied	17.6%	30.1%	31.5%	23.8%	37.8%	18.6%	19.4%	29.1%	25.4%	19.9%	31.3%	25.3%
Satisfied	44.4%	31.9%	32.4%	39.5%	29.7%	51.2%	37.5%	37.2%	36.2%	39.5%	35.7%	37.5%
Neutral	27.8%	31.0%	30.6%	33.0%	21.6%	23.3%	36.1%	30.2%	32.7%	35.2%	26.6%	30.9%
Dissatisfied	9.3%	4.4%	5.6%	3.8%	10.8%	4.7%	5.6%	2.3%	5.4%	4.6%	5.6%	5.6%
Very dissatisfied	0.9%	2.7%	0.0%	0.0%	0.0%	2.3%	1.4%	1.2%	0.4%	0.8%	0.8%	0.8%

Q22-8. Online engagement portals (engage.vopnc.org)

Very satisfied	19.8%	25.7%	23.9%	19.9%	26.3%	16.7%	20.0%	29.2%	20.9%	19.2%	25.2%	21.9%
Satisfied	38.5%	31.7%	37.5%	34.6%	34.2%	38.1%	36.7%	36.1%	32.7%	38.5%	32.7%	35.2%
Neutral	31.9%	37.6%	35.2%	39.7%	36.8%	33.3%	38.3%	30.6%	39.8%	37.1%	35.6%	36.9%
Dissatisfied	6.6%	3.0%	2.3%	5.1%	0.0%	11.9%	5.0%	1.4%	4.6%	4.2%	4.0%	4.3%
Very dissatisfied	3.3%	2.0%	1.1%	0.7%	2.6%	0.0%	0.0%	2.8%	2.0%	0.9%	2.5%	1.7%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-9. Community's progress toward meeting its strategic vision & mission</u>												
Very satisfied	11.3%	20.0%	15.5%	17.0%	20.0%	16.0%	15.7%	23.3%	14.2%	14.9%	17.9%	16.1%
Satisfied	34.0%	27.5%	38.2%	41.2%	30.0%	38.0%	34.3%	27.9%	39.3%	36.3%	35.8%	36.2%
Neutral	52.6%	43.3%	37.3%	33.5%	42.5%	40.0%	45.7%	43.0%	36.8%	41.6%	38.6%	40.3%
Dissatisfied	2.1%	6.7%	5.5%	7.1%	7.5%	4.0%	2.9%	2.3%	8.1%	5.7%	5.7%	5.6%
Very dissatisfied	0.0%	2.5%	3.6%	1.1%	0.0%	2.0%	1.4%	3.5%	1.6%	1.5%	2.0%	1.8%

Q23. Which of the following do you use to get information about the Village of Pinehurst?

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23. Which following do you use to get information about Village of Pinehurst</u>												
Village employees	12.5%	12.9%	12.2%	17.3%	7.5%	15.2%	16.7%	15.4%	14.4%	15.5%	12.6%	14.1%
Village newsletter	39.4%	60.6%	66.7%	72.8%	34.0%	53.0%	53.1%	64.1%	67.3%	59.8%	63.2%	61.3%
Village website (vopnc.org)	49.4%	47.1%	55.1%	44.9%	50.9%	60.6%	56.3%	45.3%	45.1%	48.9%	48.0%	48.4%
Monthly Village eNews	11.9%	20.6%	23.8%	22.2%	15.1%	16.7%	16.7%	18.8%	21.7%	20.7%	19.1%	19.8%
Village mobile app (MYVOP)	18.8%	20.0%	17.7%	15.2%	32.1%	21.2%	20.8%	20.5%	13.0%	16.1%	18.8%	17.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	4.4%	4.5%	5.4%	2.9%	1.9%	10.6%	1.0%	4.3%	4.2%	4.6%	3.7%	4.1%
Village social media (e.g., Facebook, X-formerly known as Twitter)	46.3%	38.1%	27.9%	15.2%	67.9%	57.6%	43.8%	23.1%	17.7%	24.4%	35.4%	30.0%
The Pilot newspaper	62.5%	61.3%	66.7%	71.2%	56.6%	50.0%	66.7%	64.1%	71.0%	62.9%	69.4%	66.1%
Attend or view public meetings	14.4%	18.7%	23.1%	21.4%	9.4%	15.2%	18.8%	19.7%	21.4%	20.4%	18.5%	19.4%
Other	6.9%	3.9%	3.4%	5.8%	0.0%	1.5%	7.3%	5.1%	5.6%	6.6%	3.4%	5.1%

Q24. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q24. How often do you read Village Newsletter, which is mailed to all residents</u>											
All the time	61.6%	67.4%	80.1%	75.0%	47.8%	62.5%	67.1%	80.6%	74.5%	69.2%	74.5%	71.7%
Sometimes	17.6%	19.4%	14.9%	17.7%	30.4%	17.9%	17.1%	13.9%	17.1%	19.8%	15.5%	17.6%
Seldom	7.2%	4.2%	0.0%	4.3%	6.5%	3.6%	9.8%	0.9%	3.3%	4.7%	2.8%	3.9%
Never	13.6%	9.0%	5.0%	3.0%	15.2%	16.1%	6.1%	4.6%	5.1%	6.3%	7.1%	6.8%

Q25. Customer Service. Have you contacted the Village during the past year for customer support? (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q25. Have you contacted Village during past year for customer support</u>											
Yes	31.4%	29.2%	30.1%	28.0%	22.6%	30.3%	29.2%	35.1%	28.0%	29.4%	29.8%	29.5%
No	68.6%	70.8%	69.9%	72.0%	77.4%	69.7%	70.8%	64.9%	72.0%	70.6%	70.2%	70.5%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q25a-1. Village staff was responsive to my needs</u>												
Always	75.5%	71.1%	60.5%	79.1%	75.0%	68.4%	78.6%	79.5%	68.4%	64.0%	80.8%	72.7%
Usually	16.3%	20.0%	25.6%	11.9%	8.3%	21.1%	17.9%	7.7%	22.4%	23.0%	12.5%	17.6%
Sometimes	2.0%	8.9%	4.7%	4.5%	0.0%	10.5%	3.6%	5.1%	5.1%	7.0%	2.9%	4.9%
Seldom	0.0%	0.0%	4.7%	1.5%	0.0%	0.0%	0.0%	0.0%	3.1%	1.0%	1.9%	1.5%
Never	6.1%	0.0%	4.7%	3.0%	16.7%	0.0%	0.0%	7.7%	1.0%	5.0%	1.9%	3.4%
<u>Q25a-2. Village staff was competent</u>												
Always	76.6%	77.8%	67.4%	78.5%	90.9%	68.4%	85.2%	79.5%	71.1%	67.3%	84.3%	75.6%
Usually	14.9%	15.6%	27.9%	13.8%	9.1%	21.1%	14.8%	7.7%	22.7%	23.5%	10.8%	17.4%
Sometimes	4.3%	6.7%	2.3%	4.6%	0.0%	10.5%	0.0%	7.7%	4.1%	7.1%	2.0%	4.5%
Seldom	0.0%	0.0%	2.3%	3.1%	0.0%	0.0%	0.0%	2.6%	2.1%	1.0%	2.0%	1.5%
Never	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	1.0%	1.0%	1.0%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q25a-3. Village staff was courteous</u>												
Always	81.6%	75.6%	74.4%	86.6%	83.3%	73.7%	85.7%	87.5%	76.3%	74.0%	86.5%	80.5%
Usually	14.3%	22.2%	23.3%	6.0%	8.3%	21.1%	14.3%	2.5%	20.6%	20.0%	10.6%	15.1%
Sometimes	2.0%	2.2%	0.0%	6.0%	0.0%	5.3%	0.0%	10.0%	1.0%	5.0%	1.0%	2.9%
Seldom	0.0%	0.0%	2.3%	1.5%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	1.9%	1.0%
Never	2.0%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.5%
<u>Q25a-4. My issue was resolved promptly</u>												
Always	72.3%	66.7%	56.1%	64.1%	58.3%	57.9%	75.0%	65.8%	62.4%	58.2%	72.7%	65.2%
Usually	14.9%	11.1%	31.7%	17.2%	8.3%	10.5%	21.4%	21.1%	20.4%	23.5%	12.1%	18.2%
Sometimes	8.5%	17.8%	4.9%	10.9%	16.7%	26.3%	3.6%	7.9%	10.8%	12.2%	9.1%	10.6%
Seldom	0.0%	4.4%	4.9%	3.1%	0.0%	5.3%	0.0%	2.6%	4.3%	3.1%	3.0%	3.0%
Never	4.3%	0.0%	2.4%	4.7%	16.7%	0.0%	0.0%	2.6%	2.2%	3.1%	3.0%	3.0%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q26. Which community improvements would you select as most important</u>											
Additional walkway construction in neighborhoods	45.0%	49.7%	41.5%	28.0%	60.4%	59.1%	40.6%	37.6%	33.2%	39.1%	39.3%	39.1%
Additional greenway trails (walking paths)	25.6%	27.1%	29.3%	22.2%	37.7%	30.3%	35.4%	21.4%	22.0%	26.1%	24.7%	25.3%
Bicycle lanes & paths	31.3%	21.9%	34.0%	23.5%	26.4%	37.9%	34.4%	27.4%	22.8%	24.4%	29.5%	26.9%
Multi-purpose paths on main Village highways	29.4%	17.4%	19.7%	16.0%	20.8%	28.8%	27.1%	21.4%	16.6%	21.3%	19.1%	20.1%
Additional street lighting in neighborhoods	35.6%	34.2%	39.5%	32.9%	34.0%	34.8%	30.2%	35.0%	36.9%	32.2%	38.2%	35.4%
Additional stormwater (drainage) improvements	30.6%	37.4%	34.7%	37.4%	24.5%	33.3%	37.5%	39.3%	35.2%	33.3%	37.6%	35.4%
Additional street resurfacing	23.1%	27.7%	28.6%	36.2%	20.8%	18.2%	27.1%	29.9%	34.1%	34.5%	25.3%	30.0%
Additional parks & open spaces	15.6%	12.9%	5.4%	9.1%	28.3%	13.6%	15.6%	6.0%	7.9%	11.2%	10.1%	10.5%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q26. Which community improvements would you select as most important (cont.)</u>											
Additional athletic fields	3.1%	4.5%	1.4%	1.6%	11.3%	7.6%	2.1%	0.9%	1.1%	1.7%	3.4%	2.7%
Fire Dept. station on Linden Rd.	8.8%	12.9%	16.3%	15.2%	5.7%	7.6%	13.5%	12.8%	16.3%	14.4%	12.9%	13.5%
Downtown parking	24.4%	24.5%	23.8%	32.1%	13.2%	15.2%	16.7%	31.6%	31.8%	28.7%	25.3%	26.7%

Q27. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q27. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget</u>											
Very satisfied	24.7%	38.2%	33.1%	30.1%	26.9%	30.2%	31.8%	36.7%	31.1%	28.6%	34.3%	31.2%
Satisfied	54.1%	34.7%	39.7%	47.7%	30.8%	44.4%	46.6%	39.4%	47.1%	45.7%	43.1%	44.7%
Neutral	16.4%	21.5%	20.6%	19.0%	19.2%	20.6%	20.5%	20.2%	18.6%	21.1%	17.6%	19.3%
Dissatisfied	4.1%	2.8%	5.1%	1.9%	15.4%	4.8%	1.1%	1.8%	2.2%	3.1%	3.5%	3.3%
Very dissatisfied	0.7%	2.8%	1.5%	1.4%	7.7%	0.0%	0.0%	1.8%	1.0%	1.6%	1.6%	1.6%

Q28a. The language passed to regulate short-term rentals in the community is: (without "not sure")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q28a. What is the language passed to regulate short-term rentals in the community</u>											
Too lenient	28.4%	31.9%	39.0%	40.6%	23.7%	18.0%	25.4%	39.8%	41.7%	36.4%	34.7%	35.4%
Just right	45.0%	49.1%	47.6%	48.1%	34.2%	54.0%	44.8%	49.5%	49.1%	45.6%	49.4%	47.8%
Too strict	26.6%	19.0%	13.3%	11.3%	42.1%	28.0%	29.9%	10.8%	9.1%	18.0%	15.9%	16.9%

Q28b. I believe the Village's enforcement of short-term rental related regulations is: (without "not sure")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q28b. What is Village's enforcement of short-term rental related regulations</u>											
Too little	35.0%	35.8%	42.4%	45.3%	31.3%	31.7%	28.6%	46.5%	42.9%	41.5%	39.3%	40.1%
About right	38.0%	51.9%	42.4%	44.1%	31.3%	39.0%	44.3%	44.2%	47.8%	42.3%	46.0%	44.6%
Too much	27.0%	12.3%	15.2%	10.6%	37.5%	29.3%	27.1%	9.3%	9.3%	16.2%	14.7%	15.4%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	<u>Q34. How many years have you lived in the Village of Pinehurst?</u>				<u>Q37. Which of the following best describes your age?</u>					<u>Q40. Your gender</u>		<u>Total</u>
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q29-1. Overall quality of leadership provided by Village's elected officials</u>											
Very satisfied	12.8%	21.7%	19.4%	25.0%	16.7%	17.9%	18.5%	22.9%	20.6%	20.2%	21.3%	20.7%
Satisfied	52.8%	41.3%	42.5%	52.2%	38.1%	42.9%	45.7%	41.0%	53.1%	46.1%	49.2%	47.9%
Neutral	26.4%	28.3%	26.9%	15.2%	31.0%	26.8%	22.2%	28.6%	19.7%	22.4%	23.6%	22.8%
Dissatisfied	4.0%	7.2%	4.5%	4.9%	7.1%	7.1%	9.9%	3.8%	4.1%	6.0%	4.3%	5.1%
Very dissatisfied	4.0%	1.4%	6.7%	2.7%	7.1%	5.4%	3.7%	3.8%	2.5%	5.4%	1.7%	3.5%
<u>Q29-2. Overall effectiveness of appointed boards & commissions</u>												
Very satisfied	11.7%	19.3%	16.5%	19.9%	16.7%	14.3%	18.2%	19.4%	16.9%	17.0%	18.0%	17.3%
Satisfied	48.3%	39.3%	40.2%	52.5%	31.0%	46.4%	41.6%	35.9%	52.3%	46.1%	45.6%	46.2%
Neutral	31.7%	36.3%	34.6%	23.5%	35.7%	25.0%	33.8%	39.8%	26.9%	29.1%	32.0%	30.4%
Dissatisfied	7.5%	4.4%	3.1%	2.7%	9.5%	10.7%	5.2%	3.9%	2.3%	4.9%	3.4%	4.1%
Very dissatisfied	0.8%	0.7%	5.5%	1.4%	7.1%	3.6%	1.3%	1.0%	1.6%	2.9%	1.0%	2.0%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q29-3. Overall effectiveness of Village Manager & appointed staff</u>											
Very satisfied	17.5%	27.4%	29.3%	26.0%	22.0%	21.1%	22.0%	28.6%	25.2%	24.0%	26.9%	25.3%
Satisfied	50.8%	39.3%	41.4%	51.1%	36.6%	43.9%	48.8%	37.1%	51.3%	47.9%	44.9%	46.5%
Neutral	30.2%	28.9%	21.1%	20.7%	31.7%	29.8%	28.0%	29.5%	20.1%	22.7%	25.9%	24.4%
Dissatisfied	0.8%	4.4%	2.3%	0.0%	7.3%	1.8%	0.0%	1.9%	1.3%	2.5%	0.7%	1.6%
Very dissatisfied	0.8%	0.0%	6.0%	2.2%	2.4%	3.5%	1.2%	2.9%	2.2%	2.8%	1.7%	2.2%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711	<u>Q34. How many years have you lived in the Village of Pinehurst?</u>				<u>Q37. Which of the following best describes your age?</u>					<u>Q40. Your gender</u>		<u>Total</u>
	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	<u>18-34</u>	<u>35-44</u>	<u>45-54</u>	<u>55-64</u>	<u>65+</u>	<u>Male</u>	<u>Female</u>	
<u>Q30-1. Overall quality of life</u>												
Significantly better	50.6%	47.7%	46.2%	52.6%	45.3%	52.3%	49.5%	54.3%	47.4%	49.1%	50.6%	49.4%
Better	28.5%	32.7%	32.9%	33.2%	37.7%	24.6%	28.0%	29.3%	35.1%	34.6%	29.2%	32.2%
Same	17.7%	18.3%	18.2%	13.8%	11.3%	18.5%	22.6%	14.7%	16.7%	14.5%	18.5%	16.7%
Worse	3.2%	1.3%	2.8%	0.4%	5.7%	4.6%	0.0%	1.7%	0.9%	1.8%	1.7%	1.7%
 <u>Q30-2. Overall quality of Village services</u>												
Significantly better	37.6%	40.0%	36.2%	38.0%	39.6%	44.6%	35.5%	38.3%	35.7%	34.9%	41.1%	37.8%
Better	37.6%	34.7%	36.9%	39.7%	39.6%	26.2%	39.8%	39.1%	39.2%	40.8%	34.4%	37.5%
Same	19.1%	22.7%	25.5%	20.5%	17.0%	23.1%	22.6%	20.0%	22.7%	21.9%	21.3%	22.0%
Worse	5.1%	2.7%	0.7%	1.7%	3.8%	6.2%	2.2%	1.7%	2.1%	2.4%	2.6%	2.5%
Significantly worse	0.6%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.9%	0.3%	0.0%	0.6%	0.3%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q30-3. Customer service provided by Village employees</u>											
Significantly better	41.5%	42.1%	42.7%	41.2%	40.9%	43.4%	30.0%	43.1%	43.0%	38.1%	45.4%	41.5%
Better	30.4%	27.1%	30.6%	35.2%	29.5%	28.3%	46.3%	30.4%	29.6%	33.7%	29.5%	31.7%
Same	25.9%	30.1%	24.2%	22.2%	25.0%	26.4%	22.5%	24.5%	26.1%	26.6%	23.4%	25.2%
Worse	1.5%	0.8%	1.6%	0.9%	4.5%	1.9%	1.3%	1.0%	0.6%	1.3%	1.0%	1.1%
Significantly worse	0.7%	0.0%	0.8%	0.5%	0.0%	0.0%	0.0%	1.0%	0.6%	0.3%	0.7%	0.5%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=711	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Which of the following best describes your age?					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q31. Would you recommend Village of Pinehurst to others as a place to live</u>												
Yes	94.2%	95.5%	93.5%	94.8%	94.0%	87.7%	95.7%	96.4%	95.3%	94.6%	94.4%	94.6%
No	5.8%	4.5%	6.5%	5.2%	6.0%	12.3%	4.3%	3.6%	4.7%	5.4%	5.6%	5.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-1. Police services</u>						
Very satisfied	58.7%	60.1%	54.5%	73.9%	56.7%	60.2%
Satisfied	32.1%	34.2%	34.5%	21.7%	33.3%	33.6%
Neutral	3.7%	4.4%	5.5%	0.0%	3.3%	4.3%
Dissatisfied	5.5%	1.1%	5.5%	4.3%	6.7%	1.8%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
 <u>Q1-2. Fire services</u>						
Very satisfied	69.2%	70.1%	69.8%	76.2%	65.5%	70.2%
Satisfied	26.9%	27.7%	28.3%	23.8%	24.1%	27.3%
Neutral	3.8%	2.2%	1.9%	0.0%	10.3%	2.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-3. Parks & recreation programs</u>						
Very satisfied	45.5%	49.3%	39.3%	62.5%	45.2%	48.5%
Satisfied	34.8%	36.9%	37.5%	33.3%	29.0%	36.4%
Neutral	15.2%	12.1%	14.3%	4.2%	25.8%	12.8%
Dissatisfied	4.5%	1.5%	8.9%	0.0%	0.0%	2.2%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
<u>Q1-4. Parks & recreation facilities</u>						
Very satisfied	50.0%	51.4%	47.4%	56.5%	51.6%	51.5%
Satisfied	37.5%	38.2%	35.1%	34.8%	41.9%	37.9%
Neutral	7.1%	9.6%	8.8%	4.3%	6.5%	9.1%
Dissatisfied	5.4%	0.8%	8.8%	4.3%	0.0%	1.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q1-5. Solid waste services

Very satisfied	58.0%	60.9%	55.2%	69.6%	56.7%	60.5%
Satisfied	34.8%	32.4%	37.9%	17.4%	40.0%	32.8%
Neutral	3.6%	4.9%	5.2%	4.3%	0.0%	4.6%
Dissatisfied	2.7%	1.4%	1.7%	8.7%	0.0%	1.6%
Very dissatisfied	0.9%	0.4%	0.0%	0.0%	3.3%	0.4%

Q1-6. Street & right-of-way maintenance

Very satisfied	36.7%	34.7%	27.3%	45.5%	48.4%	34.9%
Satisfied	36.7%	42.9%	43.6%	31.8%	25.8%	42.0%
Neutral	14.7%	15.5%	16.4%	13.6%	12.9%	15.4%
Dissatisfied	9.2%	6.1%	7.3%	9.1%	12.9%	6.5%
Very dissatisfied	2.8%	0.7%	5.5%	0.0%	0.0%	1.2%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-7. Library & archives services</u>						
Very satisfied	42.9%	41.0%	38.8%	60.0%	38.1%	40.9%
Satisfied	27.5%	33.0%	32.7%	20.0%	23.8%	32.0%
Neutral	23.1%	20.6%	18.4%	20.0%	38.1%	21.5%
Dissatisfied	4.4%	3.2%	6.1%	0.0%	0.0%	3.4%
Very dissatisfied	2.2%	2.1%	4.1%	0.0%	0.0%	2.1%
<u>Q1-8. Enforcement of Village codes & ordinances</u>						
Very satisfied	22.9%	21.5%	21.2%	19.0%	29.0%	21.6%
Satisfied	33.3%	37.6%	25.0%	52.4%	32.3%	37.1%
Neutral	23.8%	26.6%	26.9%	9.5%	29.0%	26.2%
Dissatisfied	13.3%	10.9%	17.3%	9.5%	9.7%	11.2%
Very dissatisfied	6.7%	3.5%	9.6%	9.5%	0.0%	4.0%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q1-9. Customer service provided by Village employees</u>					
Very satisfied	47.0%	48.5%	42.9%	50.0%	53.3%	48.5%
Satisfied	40.0%	36.8%	38.8%	50.0%	33.3%	37.0%
Neutral	12.0%	13.3%	16.3%	0.0%	13.3%	13.1%
Dissatisfied	0.0%	1.0%	0.0%	0.0%	0.0%	0.8%
Very dissatisfied	1.0%	0.4%	2.0%	0.0%	0.0%	0.5%

<u>Q1-10. Village communication with residents</u>						
Very satisfied	33.9%	37.5%	30.4%	42.9%	35.5%	36.9%
Satisfied	43.1%	45.4%	41.1%	52.4%	38.7%	44.9%
Neutral	17.4%	14.7%	21.4%	0.0%	22.6%	15.1%
Dissatisfied	3.7%	2.3%	5.4%	0.0%	3.2%	2.6%
Very dissatisfied	1.8%	0.2%	1.8%	4.8%	0.0%	0.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q1-11. Village efforts at maintaining quality of your neighborhood

Very satisfied	35.4%	30.7%	29.3%	26.1%	54.8%	31.5%
Satisfied	34.5%	42.7%	32.8%	47.8%	25.8%	41.2%
Neutral	14.2%	18.4%	17.2%	13.0%	9.7%	17.7%
Dissatisfied	12.4%	7.1%	15.5%	8.7%	9.7%	8.1%
Very dissatisfied	3.5%	1.1%	5.2%	4.3%	0.0%	1.5%

Q1-12. Promotion of natural resource conservation

Very satisfied	32.7%	27.0%	28.3%	40.0%	37.0%	27.8%
Satisfied	38.6%	35.9%	39.6%	40.0%	33.3%	36.3%
Neutral	22.8%	30.3%	24.5%	15.0%	25.9%	29.2%
Dissatisfied	5.0%	5.4%	7.5%	0.0%	3.7%	5.3%
Very dissatisfied	1.0%	1.5%	0.0%	5.0%	0.0%	1.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q1-13. Level of public involvement in local decisions</u>					
Very satisfied	26.9%	22.2%	28.8%	27.3%	24.1%	22.9%
Satisfied	33.7%	41.0%	36.5%	22.7%	37.9%	39.6%
Neutral	27.9%	28.1%	25.0%	31.8%	27.6%	28.2%
Dissatisfied	7.7%	7.1%	5.8%	13.6%	6.9%	7.3%
Very dissatisfied	3.8%	1.7%	3.8%	4.5%	3.4%	2.0%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q2. Sum of top 3 choices</u>					
Police services	22.8%	33.0%	19.0%	25.0%	29.0%	31.2%
Fire services	9.6%	19.1%	10.3%	4.2%	12.9%	17.7%
Parks & recreation programs	28.1%	10.5%	37.9%	12.5%	22.6%	13.4%
Parks & recreation facilities	25.4%	10.0%	20.7%	33.3%	25.8%	12.4%
Solid waste services	5.3%	9.8%	3.4%	8.3%	6.5%	9.4%
Street & right-of-way maintenance	36.0%	32.8%	32.8%	29.2%	48.4%	33.5%
Library & archives services	13.2%	13.5%	17.2%	8.3%	6.5%	13.4%
Enforcement of Village codes & ordinances	22.8%	33.7%	19.0%	20.8%	32.3%	31.8%
Customer service provided by Village employees	4.4%	5.6%	5.2%	4.2%	3.2%	5.3%
Village communication with residents	18.4%	20.1%	12.1%	29.2%	22.6%	19.7%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q2. Sum of top 3 choices (cont.)</u>						
Village efforts at maintaining quality of your neighborhoods	39.5%	33.5%	43.1%	37.5%	35.5%	34.3%
Promotion of natural resource conservation	18.4%	17.4%	19.0%	16.7%	19.4%	17.4%
Level of public involvement in local decisions	31.6%	24.7%	29.3%	45.8%	25.8%	25.6%
None chosen	6.1%	8.8%	6.9%	8.3%	3.2%	8.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-1. Sense of community</u>						
Very important	64.0%	67.3%	63.8%	66.7%	61.3%	66.5%
Somewhat important	30.7%	25.4%	32.8%	29.2%	29.0%	26.3%
Not sure	2.6%	5.2%	1.7%	4.2%	3.2%	5.1%
Unimportant	2.6%	2.0%	1.7%	0.0%	6.5%	2.1%
<u>Q3-2. Quality of public education</u>						
Very important	75.4%	51.9%	75.9%	83.3%	67.7%	56.1%
Somewhat important	13.2%	21.5%	10.3%	12.5%	19.4%	20.0%
Not sure	2.6%	17.6%	3.4%	0.0%	3.2%	15.0%
Unimportant	8.8%	9.0%	10.3%	4.2%	9.7%	8.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q3-3. Types of housing

Very important	66.7%	61.1%	67.2%	58.3%	71.0%	62.3%
Somewhat important	21.1%	28.4%	19.0%	29.2%	19.4%	27.0%
Not sure	7.9%	8.1%	8.6%	12.5%	3.2%	8.0%
Unimportant	4.4%	2.4%	5.2%	0.0%	6.5%	2.7%

Q3-4. Quality of housing

Very important	77.2%	75.1%	75.9%	66.7%	87.1%	75.7%
Somewhat important	15.8%	17.8%	17.2%	25.0%	6.5%	17.3%
Not sure	4.4%	6.3%	3.4%	8.3%	3.2%	5.9%
Unimportant	2.6%	0.8%	3.4%	0.0%	3.2%	1.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-5. Access to quality shopping</u>						
Very important	34.2%	43.7%	29.3%	37.5%	38.7%	42.2%
Somewhat important	41.2%	42.0%	44.8%	45.8%	32.3%	41.9%
Not sure	10.5%	6.6%	12.1%	8.3%	9.7%	7.2%
Unimportant	14.0%	7.8%	13.8%	8.3%	19.4%	8.7%
<u>Q3-6. Availability of cultural arts opportunities</u>						
Very important	31.6%	39.9%	29.3%	37.5%	32.3%	38.5%
Somewhat important	47.4%	38.6%	44.8%	54.2%	45.2%	39.9%
Not sure	8.8%	14.9%	10.3%	8.3%	6.5%	13.9%
Unimportant	12.3%	6.6%	15.5%	0.0%	16.1%	7.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-7. Availability of golfing opportunities</u>						
Very important	31.6%	45.0%	32.8%	37.5%	22.6%	42.6%
Somewhat important	21.1%	25.0%	20.7%	29.2%	16.1%	24.3%
Not sure	8.8%	8.8%	8.6%	4.2%	12.9%	9.0%
Unimportant	38.6%	21.2%	37.9%	29.2%	48.4%	24.1%
<u>Q3-8. Availability of other recreational opportunities</u>						
Very important	50.9%	38.1%	51.7%	50.0%	51.6%	40.2%
Somewhat important	42.1%	42.5%	41.4%	41.7%	41.9%	42.3%
Not sure	4.4%	12.5%	3.4%	8.3%	3.2%	11.1%
Unimportant	2.6%	6.9%	3.4%	0.0%	3.2%	6.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-9. Proximity to family or friends</u>						
Very important	26.3%	35.2%	29.3%	16.7%	29.0%	33.6%
Somewhat important	39.5%	34.7%	39.7%	45.8%	32.3%	35.4%
Not sure	14.9%	13.5%	13.8%	25.0%	9.7%	13.9%
Unimportant	19.3%	16.6%	17.2%	12.5%	29.0%	17.0%
<u>Q3-10. Proximity to work</u>						
Very important	36.8%	16.1%	37.9%	33.3%	38.7%	19.4%
Somewhat important	36.0%	16.8%	41.4%	37.5%	25.8%	20.0%
Not sure	3.5%	17.6%	5.2%	4.2%	0.0%	15.5%
Unimportant	23.7%	49.6%	15.5%	25.0%	35.5%	45.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-11. Safety & security</u>						
Very important	95.6%	92.0%	98.3%	91.7%	93.5%	92.7%
Somewhat important	2.6%	5.4%	0.0%	8.3%	3.2%	4.9%
Not sure	0.0%	2.4%	0.0%	0.0%	0.0%	2.0%
Unimportant	1.8%	0.2%	1.7%	0.0%	3.2%	0.4%
<u>Q3-12. Quality health care</u>						
Very important	82.5%	90.7%	84.5%	83.3%	77.4%	89.5%
Somewhat important	13.2%	6.4%	13.8%	12.5%	12.9%	7.5%
Not sure	3.5%	2.7%	0.0%	4.2%	9.7%	2.8%
Unimportant	0.9%	0.2%	1.7%	0.0%	0.0%	0.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q3-13. Opportunities and/or resources for senior citizens

Very important	25.4%	59.7%	22.4%	25.0%	32.3%	54.4%
Somewhat important	34.2%	27.1%	36.2%	37.5%	25.8%	28.1%
Not sure	13.2%	8.6%	12.1%	16.7%	12.9%	9.3%
Unimportant	27.2%	4.6%	29.3%	20.8%	29.0%	8.2%

Q3-14. Opportunities and/or resources for children under 18

Very important	58.8%	28.9%	69.0%	45.8%	51.6%	34.0%
Somewhat important	21.1%	26.2%	10.3%	33.3%	29.0%	25.3%
Not sure	9.6%	20.6%	8.6%	16.7%	6.5%	18.7%
Unimportant	10.5%	24.2%	12.1%	4.2%	12.9%	21.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711

	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-15. Low property tax rate</u>						
Very important	62.3%	69.9%	58.6%	70.8%	61.3%	68.6%
Somewhat important	29.8%	22.3%	31.0%	25.0%	32.3%	23.6%
Not sure	3.5%	5.8%	5.2%	0.0%	3.2%	5.3%
Unimportant	4.4%	2.0%	5.2%	4.2%	3.2%	2.4%

Q3-16. Historic landmark designation

Very important	28.9%	40.8%	36.2%	20.8%	19.4%	39.2%
Somewhat important	30.7%	29.3%	22.4%	41.7%	38.7%	29.4%
Not sure	14.9%	12.7%	17.2%	12.5%	12.9%	12.9%
Unimportant	25.4%	17.3%	24.1%	25.0%	29.0%	18.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-1. Sense of community</u>						
Yes	91.6%	92.2%	90.2%	93.8%	92.6%	92.1%
No	8.4%	7.8%	9.8%	6.3%	7.4%	7.9%
<u>Q3-2. Quality of public education</u>						
Yes	84.9%	78.4%	86.3%	93.3%	76.9%	79.9%
No	15.1%	21.6%	13.7%	6.7%	23.1%	20.1%
<u>Q3-3. Types of housing</u>						
Yes	88.3%	90.0%	84.0%	100.0%	88.5%	89.7%
No	11.7%	10.0%	16.0%	0.0%	11.5%	10.3%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-4. Quality of housing</u>						
Yes	86.5%	89.2%	80.8%	100.0%	88.5%	88.7%
No	13.5%	10.8%	19.2%	0.0%	11.5%	11.3%
<u>Q3-5. Access to quality shopping</u>						
Yes	76.8%	77.2%	73.1%	87.5%	76.9%	76.9%
No	23.2%	22.8%	26.9%	12.5%	23.1%	23.1%
<u>Q3-6. Availability of cultural arts opportunities</u>						
Yes	82.4%	85.0%	81.6%	85.7%	81.5%	84.6%
No	17.6%	15.0%	18.4%	14.3%	18.5%	15.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-7. Availability of golfing opportunities</u>						
Yes	96.7%	92.6%	95.9%	100.0%	95.7%	93.3%
No	3.3%	7.4%	4.1%	0.0%	4.3%	6.7%
<u>Q3-8. Availability of other recreational opportunities</u>						
Yes	76.6%	82.0%	74.0%	88.2%	73.1%	81.0%
No	23.4%	18.0%	26.0%	11.8%	26.9%	19.0%
<u>Q3-9. Proximity to family or friends</u>						
Yes	87.8%	85.9%	89.8%	93.3%	80.0%	85.9%
No	12.2%	14.1%	10.2%	6.7%	20.0%	14.1%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-10. Proximity to work</u>						
Yes	92.1%	79.7%	95.9%	86.7%	88.0%	82.2%
No	7.9%	20.3%	4.1%	13.3%	12.0%	17.8%
 <u>Q3-11. Safety & security</u>						
Yes	93.8%	97.9%	94.2%	88.2%	96.3%	97.2%
No	6.2%	2.1%	5.8%	11.8%	3.7%	2.8%
 <u>Q3-12. Quality health care</u>						
Yes	87.5%	94.0%	88.5%	82.4%	88.5%	92.8%
No	12.5%	6.0%	11.5%	17.6%	11.5%	7.2%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-13. Opportunities and/or resources for senior citizens</u>						
Yes	90.2%	89.8%	86.7%	92.9%	95.5%	89.9%
No	9.8%	10.3%	13.3%	7.1%	4.5%	10.1%
<u>Q3-14. Opportunities and/or resources for children under 18</u>						
Yes	62.2%	74.3%	61.2%	76.5%	54.2%	71.8%
No	37.8%	25.7%	38.8%	23.5%	45.8%	28.2%
<u>Q3-15. Low property tax rate</u>						
Yes	78.4%	89.0%	70.2%	100.0%	79.2%	87.2%
No	21.6%	11.0%	29.8%	0.0%	20.8%	12.8%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q3-16. Historic landmark designation

Yes	93.8%	89.4%	90.7%	93.8%	100.0%	90.3%
No	6.2%	10.6%	9.3%	6.3%	0.0%	9.7%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-1. Overall image of Village</u>						
Excellent	65.5%	65.0%	63.6%	66.7%	66.7%	65.1%
Good	33.6%	32.1%	34.5%	33.3%	33.3%	32.3%
Neutral	0.9%	2.4%	1.8%	0.0%	0.0%	2.2%
Below average	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
<u>Q4-2. Overall quality of life in Village</u>						
Excellent	60.9%	60.7%	53.6%	62.5%	72.4%	61.0%
Good	36.4%	36.3%	41.1%	37.5%	27.6%	36.2%
Neutral	0.9%	2.9%	1.8%	0.0%	0.0%	2.6%
Below average	0.9%	0.0%	1.8%	0.0%	0.0%	0.1%
Poor	0.9%	0.0%	1.8%	0.0%	0.0%	0.1%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q4-3. Overall feeling of safety in Village

Excellent	72.6%	72.4%	71.9%	75.0%	71.0%	72.4%
Good	24.8%	25.7%	26.3%	20.8%	25.8%	25.6%
Neutral	2.7%	1.7%	1.8%	4.2%	3.2%	1.9%
Below average	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%

Q4-4. Quality of new residential development in Village

Excellent	19.2%	17.7%	16.7%	28.6%	14.3%	17.9%
Good	31.7%	31.3%	25.9%	42.9%	35.7%	31.8%
Neutral	27.9%	35.1%	29.6%	14.3%	35.7%	33.6%
Below average	17.3%	12.2%	22.2%	14.3%	10.7%	13.0%
Poor	3.8%	3.6%	5.6%	0.0%	3.6%	3.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q4-5. Quality of new commercial development in Village</u>					
Excellent	17.3%	14.8%	18.2%	23.8%	11.1%	15.2%
Good	33.7%	28.5%	27.3%	47.6%	33.3%	29.5%
Neutral	36.5%	42.9%	41.8%	14.3%	44.4%	41.6%
Below average	10.6%	10.4%	10.9%	14.3%	7.4%	10.3%
Poor	1.9%	3.5%	1.8%	0.0%	3.7%	3.3%

Q4-6. As a place to live

Excellent	67.3%	74.7%	61.4%	75.0%	71.0%	73.6%
Good	31.0%	22.5%	35.1%	25.0%	29.0%	23.8%
Neutral	1.8%	2.3%	3.5%	0.0%	0.0%	2.2%
Below average	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-7. As a place to raise children</u>						
Excellent	58.1%	46.3%	61.1%	59.1%	51.7%	48.7%
Good	25.7%	33.4%	18.5%	31.8%	34.5%	31.9%
Neutral	12.4%	17.6%	13.0%	9.1%	13.8%	16.4%
Below average	2.9%	1.8%	5.6%	0.0%	0.0%	2.0%
Poor	1.0%	0.9%	1.9%	0.0%	0.0%	0.9%
<u>Q4-8. As a place to retire</u>						
Excellent	63.8%	74.4%	63.5%	68.2%	60.0%	73.0%
Good	30.5%	21.7%	26.9%	31.8%	36.7%	22.9%
Neutral	4.8%	3.2%	9.6%	0.0%	0.0%	3.4%
Below average	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
Poor	1.0%	0.2%	0.0%	0.0%	3.3%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q4-9. Overall appearance of public spaces across Village</u>					
Excellent	57.1%	66.6%	57.1%	50.0%	61.3%	64.9%
Good	36.6%	29.2%	37.5%	50.0%	25.8%	30.6%
Neutral	5.4%	2.6%	3.6%	0.0%	12.9%	3.0%
Below average	0.9%	1.2%	1.8%	0.0%	0.0%	1.1%
Poor	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%

Q4-10. Availability of affordable housing

Excellent	16.2%	17.0%	12.8%	21.7%	17.9%	16.9%
Good	27.3%	28.2%	31.9%	30.4%	17.9%	28.6%
Neutral	22.2%	32.8%	23.4%	8.7%	28.6%	30.7%
Below average	21.2%	15.4%	17.0%	34.8%	17.9%	16.2%
Poor	13.1%	6.6%	14.9%	4.3%	17.9%	7.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-11. Overall quality of Village services</u>						
Excellent	53.6%	48.4%	51.8%	60.9%	50.0%	49.3%
Good	38.2%	44.3%	39.3%	30.4%	43.3%	43.4%
Neutral	6.4%	6.7%	7.1%	4.3%	6.7%	6.6%
Below average	0.9%	0.3%	0.0%	4.3%	0.0%	0.4%
Poor	0.9%	0.2%	1.8%	0.0%	0.0%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-1. Walking alone in your neighborhood during the day</u>						
Very safe	87.6%	87.1%	82.5%	95.8%	90.3%	87.0%
Safe	12.4%	11.3%	17.5%	4.2%	9.7%	11.7%
Neutral	0.0%	0.9%	0.0%	0.0%	0.0%	0.7%
Unsafe	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
Very unsafe	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%

Q5-2. Walking alone in your neighborhood after dark

Very safe	40.7%	45.6%	32.8%	45.8%	53.3%	44.6%
Safe	36.3%	36.3%	39.7%	41.7%	26.7%	36.5%
Neutral	16.8%	11.8%	20.7%	8.3%	13.3%	12.5%
Unsafe	3.5%	5.1%	3.4%	4.2%	3.3%	4.9%
Very unsafe	2.7%	1.3%	3.4%	0.0%	3.3%	1.5%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-3. In Village parks & recreation facilities</u>						
Very safe	65.5%	47.4%	59.3%	70.8%	71.0%	50.6%
Safe	30.9%	39.5%	35.2%	25.0%	29.0%	38.1%
Neutral	3.6%	12.2%	5.6%	4.2%	0.0%	10.6%
Unsafe	0.0%	1.0%	0.0%	0.0%	0.0%	0.8%

Q5-4. In business areas of Village during the day

Very safe	80.7%	79.6%	79.3%	75.0%	87.1%	79.7%
Safe	19.3%	19.0%	20.7%	25.0%	12.9%	19.2%
Neutral	0.0%	1.4%	0.0%	0.0%	0.0%	1.1%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-5. In business areas of Village after dark</u>						
Very safe	47.8%	42.1%	43.1%	54.2%	53.3%	43.0%
Safe	37.2%	42.3%	37.9%	29.2%	40.0%	41.7%
Neutral	11.5%	12.9%	15.5%	8.3%	6.7%	12.6%
Unsafe	2.7%	2.2%	1.7%	8.3%	0.0%	2.3%
Very unsafe	0.9%	0.4%	1.7%	0.0%	0.0%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-1. Efforts to prevent crimes</u>						
Very satisfied	52.9%	45.8%	44.4%	66.7%	57.1%	47.0%
Satisfied	36.5%	43.3%	44.4%	23.8%	32.1%	41.9%
Neutral	8.7%	9.8%	9.3%	4.8%	10.7%	9.8%
Dissatisfied	1.9%	1.1%	1.9%	4.8%	0.0%	1.2%
<u>Q6-2. Enforcement of local traffic laws</u>						
Very satisfied	43.4%	31.0%	41.8%	45.5%	42.9%	33.3%
Satisfied	31.1%	39.4%	29.1%	31.8%	35.7%	38.0%
Neutral	11.3%	16.2%	16.4%	0.0%	10.7%	15.3%
Dissatisfied	11.3%	10.5%	12.7%	13.6%	7.1%	10.5%
Very dissatisfied	2.8%	2.9%	0.0%	9.1%	3.6%	2.8%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-3. How quickly police respond to emergencies</u>						
Very satisfied	56.3%	53.0%	52.3%	77.8%	45.8%	53.8%
Satisfied	34.5%	37.1%	40.9%	22.2%	33.3%	36.5%
Neutral	9.2%	9.7%	6.8%	0.0%	20.8%	9.6%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%
<u>Q6-4. Frequency that police officers patrol your neighborhood</u>						
Very satisfied	37.3%	23.9%	35.2%	42.9%	34.6%	26.2%
Satisfied	34.3%	37.5%	35.2%	19.0%	46.2%	37.0%
Neutral	17.6%	27.9%	18.5%	19.0%	15.4%	26.0%
Dissatisfied	9.8%	9.8%	11.1%	14.3%	3.8%	9.8%
Very dissatisfied	1.0%	1.0%	0.0%	4.8%	0.0%	1.0%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-5. Fire prevention & education programs provided by Village</u>						
Very satisfied	41.2%	27.8%	40.9%	35.3%	43.5%	30.1%
Satisfied	27.1%	31.7%	31.8%	17.6%	26.1%	31.3%
Neutral	28.2%	38.1%	27.3%	35.3%	26.1%	35.9%
Dissatisfied	2.4%	2.5%	0.0%	5.9%	4.3%	2.4%
Very dissatisfied	1.2%	0.0%	0.0%	5.9%	0.0%	0.2%

Q6-6. How quickly fire personnel respond to emergencies

Very satisfied	60.7%	55.6%	62.5%	70.6%	50.0%	56.6%
Satisfied	31.0%	32.8%	32.5%	17.6%	38.5%	32.4%
Neutral	6.0%	11.2%	5.0%	11.8%	3.8%	10.2%
Dissatisfied	2.4%	0.0%	0.0%	0.0%	7.7%	0.4%
Very dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q7. Sum of top 2 choices</u>					
Efforts to prevent crimes	60.5%	54.1%	56.9%	50.0%	74.2%	55.1%
Enforcement of local traffic laws	32.5%	34.2%	39.7%	25.0%	25.8%	33.8%
How quickly police respond to emergencies	23.7%	27.4%	19.0%	33.3%	25.8%	26.6%
Frequency that police officers patrol your neighborhood	34.2%	27.1%	44.8%	25.0%	22.6%	28.6%
Fire prevention & education programs provided by Village	13.2%	10.3%	15.5%	8.3%	9.7%	10.8%
How quickly fire personnel respond to emergencies	14.0%	20.5%	6.9%	25.0%	19.4%	19.4%
None chosen	9.6%	11.2%	6.9%	16.7%	9.7%	11.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-1. Residential trash collection services</u>						
Very satisfied	67.9%	74.6%	69.0%	69.6%	63.3%	73.6%
Satisfied	25.9%	19.9%	27.6%	21.7%	26.7%	20.7%
Neutral	2.7%	3.8%	1.7%	4.3%	3.3%	3.8%
Dissatisfied	2.7%	1.6%	1.7%	4.3%	3.3%	1.7%
Very dissatisfied	0.9%	0.2%	0.0%	0.0%	3.3%	0.3%
<u>Q8-2. Curbside recycling services</u>						
Very satisfied	60.9%	67.1%	58.9%	65.2%	60.0%	66.3%
Satisfied	29.1%	22.3%	30.4%	17.4%	36.7%	23.2%
Neutral	6.4%	6.0%	8.9%	8.7%	0.0%	6.0%
Dissatisfied	2.7%	3.5%	1.8%	8.7%	0.0%	3.5%
Very dissatisfied	0.9%	1.1%	0.0%	0.0%	3.3%	1.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-3. Yard waste collection services</u>						
Very satisfied	68.2%	69.7%	67.9%	73.9%	63.3%	69.7%
Satisfied	25.5%	22.2%	25.0%	21.7%	30.0%	22.5%
Neutral	3.6%	5.3%	5.4%	0.0%	3.3%	5.0%
Dissatisfied	0.9%	2.2%	0.0%	4.3%	0.0%	2.0%
Very dissatisfied	1.8%	0.6%	1.8%	0.0%	3.3%	0.8%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-1. Greenway trails</u>						
Yes	85.1%	45.3%	82.8%	87.5%	87.1%	51.5%
No	14.9%	54.7%	17.2%	12.5%	12.9%	48.5%
<u>Q9-2. Village sponsored cultural/arts events</u>						
Yes	65.8%	51.9%	63.8%	70.8%	64.5%	54.3%
No	34.2%	48.1%	36.2%	29.2%	35.5%	45.7%
<u>Q9-3. Cannon Park</u>						
Yes	62.3%	30.3%	74.1%	62.5%	41.9%	35.3%
No	37.7%	69.7%	25.9%	37.5%	58.1%	64.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-4. Arboretum/Timmel Pavilion</u>						
Yes	65.8%	36.5%	69.0%	66.7%	58.1%	41.1%
No	34.2%	63.5%	31.0%	33.3%	41.9%	58.9%
 <u>Q9-5. Rassie Wicker Park</u>						
Yes	78.1%	44.2%	86.2%	66.7%	74.2%	49.2%
No	21.9%	55.8%	13.8%	33.3%	25.8%	50.8%
 <u>Q9-6. Camelot Playground</u>						
Yes	52.6%	20.0%	75.9%	54.2%	9.7%	25.0%
No	47.4%	80.0%	24.1%	45.8%	90.3%	75.0%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-7. Splash pad at Wicker Park</u>						
Yes	40.4%	11.2%	62.1%	25.0%	12.9%	15.8%
No	59.6%	88.8%	37.9%	75.0%	87.1%	84.2%
 <u>Q9-8. West Pinehurst Park (e.g., disc golf)</u>						
Yes	14.0%	5.1%	12.1%	8.3%	19.4%	6.5%
No	86.0%	94.9%	87.9%	91.7%	80.6%	93.5%
 <u>Q9-9. Community Center</u>						
Yes	43.0%	24.2%	48.3%	45.8%	32.3%	27.3%
No	57.0%	75.8%	51.7%	54.2%	67.7%	72.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-10. Youth recreation programs</u>						
Yes	33.3%	3.2%	48.3%	37.5%	3.2%	8.0%
No	66.7%	96.8%	51.7%	62.5%	96.8%	92.0%
<u>Q9-11. Adult recreation programs</u>						
Yes	11.4%	12.2%	5.2%	25.0%	12.9%	12.0%
No	88.6%	87.8%	94.8%	75.0%	87.1%	88.0%
<u>Q9-12. Recreation program registration</u>						
Yes	32.5%	9.0%	43.1%	37.5%	9.7%	12.7%
No	67.5%	91.0%	56.9%	62.5%	90.3%	87.3%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q9-1. Greenway trails</u>					
Very satisfied	55.8%	48.4%	53.2%	60.0%	55.6%	50.3%
Satisfied	36.8%	41.4%	34.0%	35.0%	44.4%	40.3%
Neutral	4.2%	5.9%	8.5%	0.0%	0.0%	5.4%
Dissatisfied	3.2%	3.1%	4.3%	5.0%	0.0%	3.1%
Very dissatisfied	0.0%	1.2%	0.0%	0.0%	0.0%	0.9%
<u>Q9-2. Village sponsored cultural/arts events</u>						
Very satisfied	48.6%	47.9%	43.2%	56.3%	50.0%	47.8%
Satisfied	37.8%	41.7%	40.5%	31.3%	40.0%	41.0%
Neutral	13.5%	9.0%	16.2%	12.5%	10.0%	10.1%
Dissatisfied	0.0%	1.4%	0.0%	0.0%	0.0%	1.1%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-3. Cannon Park</u>						
Very satisfied	61.4%	51.5%	58.1%	71.4%	61.5%	54.3%
Satisfied	35.7%	42.3%	39.5%	28.6%	30.8%	40.6%
Neutral	1.4%	4.9%	0.0%	0.0%	7.7%	3.8%
Dissatisfied	1.4%	0.6%	2.3%	0.0%	0.0%	0.9%
Very dissatisfied	0.0%	0.6%	0.0%	0.0%	0.0%	0.4%
<u>Q9-4. Arboretum/Timmel Pavilion</u>						
Very satisfied	61.6%	55.8%	52.5%	86.7%	58.8%	57.6%
Satisfied	34.2%	38.6%	42.5%	13.3%	35.3%	37.3%
Neutral	2.7%	4.1%	2.5%	0.0%	5.9%	3.7%
Dissatisfied	1.4%	1.0%	2.5%	0.0%	0.0%	1.1%
Very dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q9-5. Rassie Wicker Park</u>					
Very satisfied	58.0%	54.7%	54.0%	66.7%	60.9%	55.6%
Satisfied	36.4%	38.7%	38.0%	33.3%	34.8%	38.1%
Neutral	3.4%	5.8%	4.0%	0.0%	4.3%	5.1%
Dissatisfied	2.3%	0.4%	4.0%	0.0%	0.0%	0.9%
Very dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%
<u>Q9-6. Camelot Playground</u>						
Very satisfied	61.0%	60.4%	59.1%	75.0%	33.3%	60.6%
Satisfied	32.2%	33.3%	34.1%	25.0%	33.3%	32.9%
Neutral	1.7%	4.5%	0.0%	0.0%	33.3%	3.5%
Dissatisfied	5.1%	1.8%	6.8%	0.0%	0.0%	2.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-7. Splash pad at Wicker Park</u>						
Very satisfied	63.0%	64.5%	58.3%	83.3%	75.0%	63.9%
Satisfied	23.9%	32.3%	27.8%	16.7%	0.0%	28.7%
Neutral	2.2%	0.0%	2.8%	0.0%	0.0%	0.9%
Dissatisfied	8.7%	3.2%	8.3%	0.0%	25.0%	5.6%
Very dissatisfied	2.2%	0.0%	2.8%	0.0%	0.0%	0.9%
<u>Q9-8. West Pinehurst Park (e.g., disc golf)</u>						
Very satisfied	31.3%	33.3%	14.3%	0.0%	50.0%	32.6%
Satisfied	37.5%	53.3%	28.6%	50.0%	50.0%	47.8%
Neutral	18.8%	3.3%	42.9%	0.0%	0.0%	8.7%
Dissatisfied	12.5%	10.0%	14.3%	50.0%	0.0%	10.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q9-9. Community Center</u>					
Very satisfied	54.3%	53.1%	51.9%	60.0%	55.6%	53.4%
Satisfied	41.3%	39.2%	40.7%	40.0%	44.4%	39.9%
Neutral	4.3%	6.9%	7.4%	0.0%	0.0%	6.2%
Dissatisfied	0.0%	0.8%	0.0%	0.0%	0.0%	0.6%

Q9-10. Youth recreation programs

Very satisfied	48.6%	21.1%	42.9%	62.5%	100.0%	39.3%
Satisfied	27.0%	73.7%	28.6%	25.0%	0.0%	42.9%
Neutral	16.2%	5.3%	17.9%	12.5%	0.0%	12.5%
Dissatisfied	5.4%	0.0%	7.1%	0.0%	0.0%	3.6%
Very dissatisfied	2.7%	0.0%	3.6%	0.0%	0.0%	1.8%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-11. Adult recreation programs</u>						
Very satisfied	54.5%	45.6%	66.7%	60.0%	33.3%	46.8%
Satisfied	36.4%	36.8%	33.3%	20.0%	66.7%	36.7%
Neutral	9.1%	11.8%	0.0%	20.0%	0.0%	11.4%
Dissatisfied	0.0%	2.9%	0.0%	0.0%	0.0%	2.5%
Very dissatisfied	0.0%	2.9%	0.0%	0.0%	0.0%	2.5%
<u>Q9-12. Recreation program registration</u>						
Very satisfied	40.5%	50.0%	32.0%	55.6%	66.7%	46.1%
Satisfied	29.7%	34.6%	32.0%	33.3%	0.0%	32.6%
Neutral	16.2%	13.5%	16.0%	11.1%	33.3%	14.6%
Dissatisfied	10.8%	1.9%	16.0%	0.0%	0.0%	5.6%
Very dissatisfied	2.7%	0.0%	4.0%	0.0%	0.0%	1.1%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q10-1. Number of Village parks</u>						
Very satisfied	41.8%	41.3%	42.9%	45.8%	34.5%	41.2%
Satisfied	41.8%	45.0%	41.1%	45.8%	41.4%	44.5%
Neutral	10.0%	10.8%	7.1%	8.3%	17.2%	10.8%
Dissatisfied	4.5%	1.8%	5.4%	0.0%	6.9%	2.3%
Very dissatisfied	1.8%	1.0%	3.6%	0.0%	0.0%	1.2%
<u>Q10-2. Quality of Village parks</u>						
Very satisfied	46.4%	46.4%	42.1%	60.9%	41.4%	46.5%
Satisfied	45.5%	42.3%	43.9%	39.1%	55.2%	42.7%
Neutral	6.4%	10.5%	12.3%	0.0%	0.0%	9.8%
Dissatisfied	1.8%	0.8%	1.8%	0.0%	3.4%	1.0%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q10-3. Variety of amenities in Village parks</u>					
Very satisfied	36.7%	33.3%	39.3%	43.5%	24.1%	33.9%
Satisfied	40.4%	43.4%	28.6%	52.2%	55.2%	42.9%
Neutral	14.7%	20.0%	19.6%	0.0%	17.2%	19.0%
Dissatisfied	7.3%	2.8%	10.7%	4.3%	3.4%	3.7%
Very dissatisfied	0.9%	0.4%	1.8%	0.0%	0.0%	0.5%

Q10-4. Quality of recreation indoor facilities

Very satisfied	31.8%	30.8%	27.9%	27.8%	42.3%	31.2%
Satisfied	44.3%	33.6%	53.5%	44.4%	26.9%	35.4%
Neutral	19.3%	30.5%	16.3%	22.2%	23.1%	28.2%
Dissatisfied	4.5%	4.8%	2.3%	5.6%	7.7%	5.0%
Very dissatisfied	0.0%	0.3%	0.0%	0.0%	0.0%	0.2%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q10-5. Availability of recreation indoor facilities</u>					
Very satisfied	18.7%	25.4%	20.0%	15.0%	20.0%	24.3%
Satisfied	36.3%	31.6%	35.6%	35.0%	36.0%	32.3%
Neutral	25.3%	34.8%	22.2%	20.0%	36.0%	32.8%
Dissatisfied	17.6%	6.4%	17.8%	30.0%	8.0%	8.7%
Very dissatisfied	2.2%	1.8%	4.4%	0.0%	0.0%	1.8%

Q10-6. Variety of amenities in recreation indoor facilities

Very satisfied	20.0%	26.8%	17.5%	16.7%	26.9%	25.4%
Satisfied	35.3%	32.6%	35.0%	33.3%	34.6%	33.1%
Neutral	32.9%	33.8%	37.5%	27.8%	30.8%	33.6%
Dissatisfied	9.4%	5.2%	5.0%	22.2%	7.7%	6.2%
Very dissatisfied	2.4%	1.5%	5.0%	0.0%	0.0%	1.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q10-7. Availability of walking/greenway trails</u>					
Very satisfied	44.5%	41.5%	42.1%	47.8%	44.8%	42.1%
Satisfied	38.2%	38.2%	38.6%	43.5%	34.5%	38.3%
Neutral	9.1%	13.8%	10.5%	4.3%	10.3%	12.8%
Dissatisfied	8.2%	4.6%	8.8%	4.3%	10.3%	5.2%
Very dissatisfied	0.0%	1.9%	0.0%	0.0%	0.0%	1.5%

Q10-8. Condition of walking/greenway trails

Very satisfied	35.2%	33.3%	36.4%	39.1%	27.6%	33.6%
Satisfied	50.0%	42.7%	45.5%	52.2%	58.6%	44.3%
Neutral	10.2%	19.0%	10.9%	8.7%	10.3%	17.2%
Dissatisfied	3.7%	4.4%	7.3%	0.0%	0.0%	4.2%
Very dissatisfied	0.9%	0.7%	0.0%	0.0%	3.4%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q10-9. Quality of outdoor athletic fields & facilities</u>						
Very satisfied	40.0%	34.7%	41.2%	60.0%	21.7%	35.7%
Satisfied	44.2%	38.3%	43.1%	35.0%	52.2%	39.9%
Neutral	13.7%	26.6%	11.8%	5.0%	26.1%	23.7%
Dissatisfied	2.1%	0.3%	3.9%	0.0%	0.0%	0.7%
<u>Q10-10. Availability of outdoor athletic fields & facilities</u>						
Very satisfied	28.1%	30.7%	35.3%	33.3%	8.7%	30.0%
Satisfied	43.8%	36.4%	45.1%	38.1%	43.5%	38.5%
Neutral	16.7%	31.0%	13.7%	14.3%	26.1%	27.5%
Dissatisfied	11.5%	0.9%	5.9%	14.3%	21.7%	3.2%
Very dissatisfied	0.0%	0.9%	0.0%	0.0%	0.0%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q10-11. Availability of information about recreation programs</u>					
Very satisfied	27.9%	27.1%	32.7%	26.1%	20.0%	27.1%
Satisfied	43.3%	36.9%	40.0%	56.5%	36.0%	38.2%
Neutral	15.4%	28.5%	12.7%	13.0%	24.0%	25.9%
Dissatisfied	11.5%	6.3%	10.9%	4.3%	20.0%	7.5%
Very dissatisfied	1.9%	1.2%	3.6%	0.0%	0.0%	1.3%

Q10-12. Quality of youth recreation programs

Very satisfied	29.5%	24.2%	34.7%	20.0%	21.4%	25.8%
Satisfied	46.2%	26.4%	44.9%	60.0%	35.7%	31.8%
Neutral	16.7%	47.2%	10.2%	20.0%	35.7%	38.9%
Dissatisfied	6.4%	2.2%	8.2%	0.0%	7.1%	3.2%
Very dissatisfied	1.3%	0.0%	2.0%	0.0%	0.0%	0.3%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q10-13. Quality of adult recreation programs</u>					
Very satisfied	20.0%	25.5%	23.1%	13.3%	21.1%	24.7%
Satisfied	35.0%	33.8%	26.9%	53.3%	31.6%	34.2%
Neutral	35.0%	36.6%	38.5%	20.0%	42.1%	36.0%
Dissatisfied	10.0%	3.7%	11.5%	13.3%	5.3%	4.9%
Very dissatisfied	0.0%	0.3%	0.0%	0.0%	0.0%	0.3%

Q10-14. Variety of cultural arts events & programs in Southern Moore County

Very satisfied	22.8%	28.1%	25.0%	20.0%	22.2%	27.2%
Satisfied	44.6%	42.2%	43.2%	60.0%	33.3%	42.8%
Neutral	23.9%	23.7%	25.0%	15.0%	29.6%	23.6%
Dissatisfied	7.6%	5.1%	6.8%	5.0%	11.1%	5.4%
Very dissatisfied	1.1%	0.9%	0.0%	0.0%	3.7%	0.9%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q11. Sum of top 3 choices</u>						
Number of Village parks	13.2%	10.0%	15.5%	8.3%	12.9%	10.4%
Quality of Village parks	33.3%	25.0%	27.6%	37.5%	41.9%	26.4%
Variety of amenities in Village parks	21.9%	17.4%	27.6%	12.5%	16.1%	18.1%
Quality of recreation indoor facilities	9.6%	8.3%	10.3%	12.5%	6.5%	8.4%
Availability of recreation indoor facilities	21.9%	12.0%	17.2%	29.2%	25.8%	13.5%
Variety of amenities in recreation indoor facilities	14.9%	7.3%	13.8%	25.0%	6.5%	8.6%
Availability of walking/greenway trails	28.9%	25.2%	24.1%	33.3%	35.5%	25.6%
Condition of walking/greenway trails	29.8%	26.9%	22.4%	29.2%	45.2%	27.3%
Quality of outdoor athletic fields & facilities	11.4%	5.4%	12.1%	12.5%	9.7%	6.3%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q11. Sum of top 3 choices (cont.)</u>						
Availability of outdoor athletic fields & facilities	13.2%	4.7%	10.3%	25.0%	9.7%	6.0%
Availability of information about recreation programs	14.9%	14.7%	15.5%	8.3%	19.4%	14.8%
Quality of youth recreation programs	21.1%	7.6%	31.0%	20.8%	3.2%	9.8%
Quality of adult recreation programs	5.3%	14.6%	5.2%	0.0%	9.7%	13.2%
Variety of cultural arts events & programs in Southern Moore County	15.8%	26.2%	13.8%	8.3%	25.8%	24.3%
None chosen	11.4%	25.4%	13.8%	8.3%	9.7%	23.3%

Q12. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q12. Do you shop regularly in Village Center (downtown)</u>						
Yes	47.8%	40.5%	49.1%	50.0%	45.2%	41.6%
No	52.2%	59.5%	50.9%	50.0%	54.8%	58.4%

Q13. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q13. Do you regularly dine in Village Center (downtown)</u>						
Yes	67.5%	53.6%	69.0%	58.3%	74.2%	55.8%
No	32.5%	46.4%	31.0%	41.7%	25.8%	44.2%

Q14. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q14. Reasons that prevent you from shopping/dining regularly in Village Center (downtown) more often</u>					
Stores' hours of operation	25.4%	15.2%	25.9%	29.2%	22.6%	16.7%
Variety of merchandise/menu options offered	28.9%	34.7%	36.2%	12.5%	29.0%	33.8%
Merchandise is more targeted to tourists than local shoppers	42.1%	37.9%	39.7%	45.8%	41.9%	38.7%
Parking availability	16.7%	26.2%	13.8%	12.5%	25.8%	24.8%
Wait times for dining	7.9%	9.6%	6.9%	8.3%	6.5%	9.3%
Prices	28.1%	29.4%	34.5%	20.8%	22.6%	29.4%
Other	11.4%	8.3%	10.3%	20.8%	6.5%	8.7%
Nothing prevents me from shopping/dining more often in Village Center	21.9%	26.2%	19.0%	25.0%	25.8%	25.3%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-1. Enforcing cleanup of litter & debris on private property</u>						
Very satisfied	25.8%	23.1%	21.6%	21.1%	39.1%	23.5%
Satisfied	36.6%	38.2%	39.2%	47.4%	21.7%	37.8%
Neutral	15.1%	23.3%	15.7%	10.5%	17.4%	22.1%
Dissatisfied	16.1%	12.0%	17.6%	10.5%	17.4%	12.8%
Very dissatisfied	6.5%	3.4%	5.9%	10.5%	4.3%	3.9%
<u>Q15-2. Enforcing mowing/cutting of weeds/grass on private property</u>						
Very satisfied	24.2%	21.7%	21.2%	20.0%	34.8%	22.1%
Satisfied	36.8%	35.1%	36.5%	50.0%	26.1%	35.1%
Neutral	17.9%	25.8%	15.4%	25.0%	17.4%	24.7%
Dissatisfied	17.9%	13.0%	21.2%	5.0%	21.7%	13.9%
Very dissatisfied	3.2%	4.5%	5.8%	0.0%	0.0%	4.2%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods</u>						
Very satisfied	27.5%	23.2%	25.5%	27.8%	33.3%	23.8%
Satisfied	33.0%	31.2%	31.4%	38.9%	33.3%	31.5%
Neutral	22.0%	34.3%	21.6%	22.2%	19.0%	32.1%
Dissatisfied	9.9%	8.2%	11.8%	5.6%	9.5%	8.7%
Very dissatisfied	7.7%	3.1%	9.8%	5.6%	4.8%	3.9%

Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

Very satisfied	24.7%	23.5%	23.5%	26.3%	27.3%	23.7%
Satisfied	35.5%	30.3%	31.4%	42.1%	36.4%	31.2%
Neutral	24.7%	31.6%	29.4%	10.5%	27.3%	30.4%
Dissatisfied	11.8%	11.8%	11.8%	15.8%	9.1%	11.8%
Very dissatisfied	3.2%	2.9%	3.9%	5.3%	0.0%	2.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q15-5. Enforcing noise ordinances</u>					
Very satisfied	29.5%	21.9%	23.5%	40.0%	34.8%	23.2%
Satisfied	35.8%	33.3%	35.3%	35.0%	34.8%	33.8%
Neutral	17.9%	30.8%	21.6%	15.0%	13.0%	28.5%
Dissatisfied	10.5%	8.5%	11.8%	0.0%	17.4%	8.8%
Very dissatisfied	6.3%	5.6%	7.8%	10.0%	0.0%	5.7%

Q15-6. Enforcing sign regulations

Very satisfied	28.3%	22.4%	24.5%	42.1%	26.1%	23.2%
Satisfied	41.3%	33.8%	40.8%	31.6%	47.8%	35.3%
Neutral	19.6%	29.7%	22.4%	15.8%	17.4%	27.9%
Dissatisfied	4.3%	10.5%	2.0%	10.5%	4.3%	9.6%
Very dissatisfied	6.5%	3.6%	10.2%	0.0%	4.3%	4.0%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q15-7. Enforcing solid waste cart regulations</u>					
Very satisfied	32.3%	28.6%	32.0%	36.8%	30.4%	29.1%
Satisfied	43.0%	37.4%	42.0%	36.8%	47.8%	38.4%
Neutral	15.1%	25.2%	14.0%	21.1%	13.0%	23.6%
Dissatisfied	6.5%	7.1%	8.0%	0.0%	8.7%	7.0%
Very dissatisfied	3.2%	1.7%	4.0%	5.3%	0.0%	1.9%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	61.0%	69.5%	57.4%	66.7%	62.1%	68.1%
Too much	18.1%	4.9%	16.7%	14.3%	24.1%	7.2%
Too little	21.0%	25.5%	25.9%	19.0%	13.8%	24.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q17-1. Maintenance of main Village street thoroughfares</u>					
Very satisfied	47.3%	44.6%	46.6%	58.3%	37.0%	45.0%
Satisfied	44.5%	44.7%	44.8%	29.2%	59.3%	44.6%
Neutral	5.5%	7.5%	5.2%	8.3%	3.7%	7.3%
Dissatisfied	2.7%	2.9%	3.4%	4.2%	0.0%	2.8%
Very dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

Q17-2. Maintenance of streets in your neighborhood

Very satisfied	37.2%	31.5%	36.2%	45.8%	33.3%	32.4%
Satisfied	34.5%	42.3%	32.8%	29.2%	40.0%	40.7%
Neutral	11.5%	12.5%	13.8%	12.5%	6.7%	12.4%
Dissatisfied	15.9%	11.5%	17.2%	12.5%	16.7%	12.4%
Very dissatisfied	0.9%	2.2%	0.0%	0.0%	3.3%	2.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q17-3. Maintenance of street signs/pavement markings</u>					
Very satisfied	41.1%	33.9%	37.9%	54.2%	37.9%	35.1%
Satisfied	42.9%	46.6%	46.6%	29.2%	44.8%	45.7%
Neutral	9.8%	15.2%	10.3%	12.5%	6.9%	14.5%
Dissatisfied	5.4%	4.1%	5.2%	4.2%	6.9%	4.3%
Very dissatisfied	0.9%	0.2%	0.0%	0.0%	3.4%	0.4%

Q17-4. Adequacy of street lighting

Very satisfied	26.1%	20.7%	27.6%	21.7%	27.6%	21.5%
Satisfied	23.4%	31.6%	20.7%	21.7%	27.6%	30.2%
Neutral	20.7%	22.7%	19.0%	30.4%	17.2%	22.4%
Dissatisfied	20.7%	19.1%	22.4%	17.4%	20.7%	19.4%
Very dissatisfied	9.0%	6.0%	10.3%	8.7%	6.9%	6.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q17-5. Ease of travel on NC Highway 5</u>					
Very satisfied	14.4%	9.3%	8.8%	21.7%	16.7%	10.1%
Satisfied	25.2%	23.5%	31.6%	26.1%	13.3%	23.8%
Neutral	22.5%	21.2%	28.1%	13.0%	20.0%	21.3%
Dissatisfied	26.1%	32.3%	21.1%	21.7%	40.0%	31.4%
Very dissatisfied	11.7%	13.8%	10.5%	17.4%	10.0%	13.4%

Q17-6. Ease of travel through large traffic circle

Very satisfied	20.2%	20.1%	15.5%	25.0%	25.8%	20.2%
Satisfied	36.0%	40.1%	43.1%	25.0%	29.0%	39.5%
Neutral	20.2%	19.4%	19.0%	20.8%	22.6%	19.6%
Dissatisfied	13.2%	12.3%	13.8%	16.7%	9.7%	12.3%
Very dissatisfied	10.5%	8.1%	8.6%	12.5%	12.9%	8.4%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q17-7. Ease of travel on other streets in Village</u>					
Very satisfied	33.9%	31.7%	29.3%	43.5%	36.7%	31.9%
Satisfied	48.2%	51.9%	51.7%	39.1%	46.7%	51.5%
Neutral	13.4%	14.1%	17.2%	8.7%	10.0%	14.0%
Dissatisfied	3.6%	1.8%	0.0%	8.7%	6.7%	2.0%
Very dissatisfied	0.9%	0.5%	1.7%	0.0%	0.0%	0.6%

Q17-8. Availability of walkways

Very satisfied	23.6%	19.3%	21.8%	29.2%	23.3%	20.2%
Satisfied	25.5%	30.6%	20.0%	25.0%	33.3%	29.8%
Neutral	11.8%	21.4%	16.4%	8.3%	6.7%	19.6%
Dissatisfied	26.4%	19.7%	29.1%	25.0%	23.3%	20.7%
Very dissatisfied	12.7%	9.0%	12.7%	12.5%	13.3%	9.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-9. Condition of existing walkways</u>						
Very satisfied	27.8%	22.2%	25.0%	31.8%	31.0%	23.4%
Satisfied	43.5%	39.6%	39.3%	59.1%	37.9%	40.4%
Neutral	22.2%	28.4%	32.1%	0.0%	20.7%	27.1%
Dissatisfied	5.6%	7.2%	3.6%	4.5%	10.3%	6.9%
Very dissatisfied	0.9%	2.6%	0.0%	4.5%	0.0%	2.3%
<u>Q17-10. Ease of golf cart travel</u>						
Very satisfied	31.3%	22.0%	32.4%	45.5%	22.2%	23.4%
Satisfied	29.7%	34.1%	26.5%	36.4%	27.8%	33.7%
Neutral	26.6%	31.8%	29.4%	9.1%	33.3%	30.8%
Dissatisfied	9.4%	9.6%	8.8%	9.1%	11.1%	9.5%
Very dissatisfied	3.1%	2.5%	2.9%	0.0%	5.6%	2.6%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q18. Sum of top 3 choices</u>					
Maintenance of main Village street thoroughfares	14.9%	20.5%	13.8%	20.8%	12.9%	19.4%
Maintenance of streets in your neighborhood	32.5%	26.9%	32.8%	33.3%	29.0%	28.1%
Maintenance of street signs/pavement markings	12.3%	12.4%	10.3%	12.5%	16.1%	12.2%
Adequacy of street lighting	37.7%	31.1%	41.4%	29.2%	38.7%	32.3%
Ease of travel on NC Highway 5	41.2%	52.1%	41.4%	33.3%	48.4%	50.2%
Ease of travel through large traffic circle	38.6%	35.4%	36.2%	45.8%	35.5%	35.6%
Ease of travel on other streets in Village	5.3%	7.8%	3.4%	8.3%	6.5%	7.3%
Availability of walkways	54.4%	29.4%	53.4%	58.3%	54.8%	33.2%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q18. Sum of top 3 choices (cont.)</u>						
Condition of existing walkways	16.7%	15.1%	15.5%	20.8%	16.1%	15.5%
Ease of golf cart travel	14.0%	13.4%	17.2%	8.3%	12.9%	13.4%
None chosen	6.1%	10.3%	8.6%	4.2%	3.2%	9.8%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-1. Maintenance/preservation of Downtown</u>						
Very satisfied	57.7%	54.2%	52.6%	66.7%	58.6%	54.8%
Satisfied	35.1%	39.6%	36.8%	29.2%	37.9%	38.7%
Neutral	5.4%	5.3%	8.8%	0.0%	3.4%	5.3%
Dissatisfied	1.8%	0.9%	1.8%	4.2%	0.0%	1.2%
<u>Q19-2. Quality of landscaping in medians & other public areas</u>						
Very satisfied	67.3%	64.6%	61.4%	83.3%	64.5%	65.1%
Satisfied	25.7%	30.3%	28.1%	12.5%	32.3%	29.5%
Neutral	2.7%	3.8%	3.5%	0.0%	3.2%	3.6%
Dissatisfied	3.5%	0.9%	5.3%	4.2%	0.0%	1.3%
Very dissatisfied	0.9%	0.3%	1.8%	0.0%	0.0%	0.4%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-3. Overall cleanliness of streets & other public areas</u>						
Very satisfied	59.3%	57.5%	56.1%	66.7%	58.1%	57.7%
Satisfied	33.6%	37.6%	38.6%	29.2%	29.0%	37.1%
Neutral	5.3%	3.6%	5.3%	0.0%	9.7%	3.9%
Dissatisfied	0.9%	0.9%	0.0%	4.2%	0.0%	0.9%
Very dissatisfied	0.9%	0.3%	0.0%	0.0%	3.2%	0.4%

Q19-4. Quality of stormwater runoff/management system

Very satisfied	34.3%	24.0%	38.9%	33.3%	24.1%	25.6%
Satisfied	31.4%	41.4%	29.6%	38.1%	31.0%	39.9%
Neutral	16.2%	21.2%	13.0%	19.0%	20.7%	20.3%
Dissatisfied	9.5%	8.4%	9.3%	4.8%	13.8%	8.7%
Very dissatisfied	8.6%	5.0%	9.3%	4.8%	10.3%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-5. Winter weather response on Village streets (snow/ice)</u>						
Very satisfied	42.6%	32.1%	41.2%	43.8%	42.3%	33.9%
Satisfied	38.3%	42.4%	35.3%	43.8%	42.3%	41.7%
Neutral	14.9%	20.9%	21.6%	6.3%	7.7%	20.0%
Dissatisfied	2.1%	3.5%	2.0%	6.3%	0.0%	3.3%
Very dissatisfied	2.1%	1.0%	0.0%	0.0%	7.7%	1.2%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q20. Sum of top 2 choices</u>						
Maintenance/preservation of Downtown	39.5%	36.7%	43.1%	37.5%	32.3%	36.8%
Quality of landscaping in medians & other public areas	30.7%	27.2%	29.3%	33.3%	29.0%	27.7%
Overall cleanliness of streets & other public areas	41.2%	38.6%	39.7%	50.0%	38.7%	39.1%
Quality of stormwater runoff/management system	41.2%	42.5%	39.7%	33.3%	51.6%	42.2%
Winter weather response on Village streets (snow/ice)	14.9%	21.0%	15.5%	8.3%	19.4%	20.1%
None chosen	14.0%	12.4%	13.8%	16.7%	12.9%	12.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-1. Fire services</u>						
Yes	7.0%	10.8%	3.4%	16.7%	6.5%	10.5%
No	93.0%	89.2%	96.6%	83.3%	93.5%	89.5%
<u>Q21-2. Police services</u>						
Yes	20.2%	17.8%	24.1%	16.7%	16.1%	18.6%
No	79.8%	82.2%	75.9%	83.3%	83.9%	81.4%
<u>Q21-3. Village Hall reception desk</u>						
Yes	26.3%	26.9%	27.6%	20.8%	29.0%	27.0%
No	73.7%	73.1%	72.4%	79.2%	71.0%	73.0%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-4. MyVOP service request system</u>						
Yes	28.9%	19.1%	27.6%	25.0%	35.5%	20.5%
No	71.1%	80.9%	72.4%	75.0%	64.5%	79.5%
 <u>Q21-5. Submitted a code & ordinance enforcement issue</u>						
Yes	21.1%	10.2%	22.4%	12.5%	25.8%	11.8%
No	78.9%	89.8%	77.6%	87.5%	74.2%	88.2%
 <u>Q21-6. Planning & inspections services</u>						
Yes	21.1%	11.8%	22.4%	12.5%	25.8%	13.2%
No	78.9%	88.2%	77.6%	87.5%	74.2%	86.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-7. Library services</u>						
Yes	46.5%	35.5%	58.6%	25.0%	38.7%	37.4%
No	53.5%	64.5%	41.4%	75.0%	61.3%	62.6%
<u>Q21-8. Archives services</u>						
Yes	17.5%	11.7%	20.7%	12.5%	16.1%	12.7%
No	82.5%	88.3%	79.3%	87.5%	83.9%	87.3%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-1. Fire services</u>						
Very satisfied	87.5%	85.5%	50.0%	100.0%	100.0%	86.1%
Satisfied	12.5%	12.9%	50.0%	0.0%	0.0%	12.5%
Neutral	0.0%	1.6%	0.0%	0.0%	0.0%	1.4%
 <u>Q21-2. Police services</u>						
Very satisfied	63.6%	73.7%	53.8%	100.0%	60.0%	72.6%
Satisfied	22.7%	20.2%	30.8%	0.0%	20.0%	20.2%
Neutral	4.5%	1.0%	7.7%	0.0%	0.0%	1.6%
Dissatisfied	9.1%	5.1%	7.7%	0.0%	20.0%	5.6%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q21-3. Village Hall reception desk</u>					
Very satisfied	86.7%	70.5%	87.5%	80.0%	88.9%	73.5%
Satisfied	10.0%	24.2%	12.5%	0.0%	11.1%	21.5%
Neutral	0.0%	2.7%	0.0%	0.0%	0.0%	2.2%
Dissatisfied	3.3%	2.0%	0.0%	20.0%	0.0%	2.2%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.6%

Q21-4. MyVOP service request system

Very satisfied	45.2%	50.0%	46.7%	33.3%	50.0%	48.9%
Satisfied	29.0%	34.9%	33.3%	16.7%	30.0%	33.6%
Neutral	16.1%	2.8%	13.3%	33.3%	10.0%	5.8%
Dissatisfied	9.7%	9.4%	6.7%	16.7%	10.0%	9.5%
Very dissatisfied	0.0%	2.8%	0.0%	0.0%	0.0%	2.2%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q21-5. Submitted a code & ordinance enforcement issue</u>					
Very satisfied	41.7%	18.2%	30.8%	33.3%	62.5%	25.3%
Satisfied	4.2%	40.0%	0.0%	0.0%	12.5%	29.1%
Neutral	20.8%	10.9%	30.8%	33.3%	0.0%	13.9%
Dissatisfied	25.0%	20.0%	30.8%	0.0%	25.0%	21.5%
Very dissatisfied	8.3%	10.9%	7.7%	33.3%	0.0%	10.1%

Q21-6. Planning & inspections services

Very satisfied	45.8%	48.5%	38.5%	66.7%	50.0%	47.8%
Satisfied	33.3%	36.8%	38.5%	0.0%	37.5%	35.9%
Neutral	8.3%	7.4%	15.4%	0.0%	0.0%	7.6%
Dissatisfied	12.5%	7.4%	7.7%	33.3%	12.5%	8.7%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q21-7. Library services</u>					
Very satisfied	53.1%	56.4%	50.0%	60.0%	63.6%	55.5%
Satisfied	26.5%	31.3%	31.3%	20.0%	18.2%	30.2%
Neutral	10.2%	6.7%	6.3%	20.0%	9.1%	7.3%
Dissatisfied	8.2%	3.6%	9.4%	0.0%	9.1%	4.9%
Very dissatisfied	2.0%	2.1%	3.1%	0.0%	0.0%	2.0%

Q21-8. Archives services

Very satisfied	78.9%	65.1%	75.0%	100.0%	80.0%	68.3%
Satisfied	15.8%	28.6%	16.7%	0.0%	20.0%	25.6%
Neutral	5.3%	4.8%	8.3%	0.0%	0.0%	4.9%
Dissatisfied	0.0%	1.6%	0.0%	0.0%	0.0%	1.2%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-1. Quality of information about Village programs/services</u>						
Very satisfied	34.6%	29.9%	32.7%	45.5%	31.0%	30.5%
Satisfied	43.0%	47.6%	43.6%	40.9%	41.4%	46.7%
Neutral	12.1%	18.8%	14.5%	4.5%	13.8%	17.7%
Dissatisfied	9.3%	3.3%	7.3%	9.1%	13.8%	4.6%
Very dissatisfied	0.9%	0.4%	1.8%	0.0%	0.0%	0.5%
<u>Q22-2. Village efforts to keep you informed about local issues</u>						
Very satisfied	32.7%	27.6%	33.3%	36.4%	30.0%	28.3%
Satisfied	44.9%	49.1%	42.6%	45.5%	46.7%	48.4%
Neutral	15.0%	16.4%	20.4%	9.1%	10.0%	16.0%
Dissatisfied	7.5%	6.4%	3.7%	9.1%	13.3%	6.8%
Very dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.5%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q22-3. Opportunities to participate in local government (advisory boards, volunteering)

Very satisfied	27.8%	21.2%	31.3%	35.0%	17.9%	22.1%
Satisfied	36.1%	41.9%	37.5%	30.0%	35.7%	41.0%
Neutral	27.8%	29.5%	25.0%	30.0%	32.1%	29.1%
Dissatisfied	5.2%	6.6%	4.2%	5.0%	7.1%	6.7%
Very dissatisfied	3.1%	0.8%	2.1%	0.0%	7.1%	1.2%

Q22-4. Village social media

Very satisfied	30.1%	22.8%	32.0%	38.9%	20.8%	23.8%
Satisfied	45.2%	41.8%	38.0%	55.6%	50.0%	42.6%
Neutral	21.5%	30.3%	26.0%	5.6%	25.0%	28.7%
Dissatisfied	2.2%	4.4%	4.0%	0.0%	0.0%	4.1%
Very dissatisfied	1.1%	0.7%	0.0%	0.0%	4.2%	0.8%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q22-5. Village website (vopnc.org)</u>					
Very satisfied	28.2%	28.1%	28.8%	36.4%	21.4%	27.9%
Satisfied	48.5%	45.7%	46.2%	45.5%	53.6%	46.3%
Neutral	17.5%	23.1%	19.2%	13.6%	17.9%	22.1%
Dissatisfied	4.9%	2.7%	3.8%	4.5%	7.1%	3.2%
Very dissatisfied	1.0%	0.4%	1.9%	0.0%	0.0%	0.5%

<u>Q22-6. Village newsletter</u>						
Very satisfied	26.8%	30.4%	30.6%	31.6%	17.9%	30.1%
Satisfied	53.6%	42.9%	46.9%	63.2%	57.1%	44.4%
Neutral	14.4%	20.4%	18.4%	0.0%	17.9%	19.2%
Dissatisfied	4.1%	4.9%	4.1%	5.3%	3.6%	4.9%
Very dissatisfied	1.0%	1.4%	0.0%	0.0%	3.6%	1.3%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q22-7. Monthly Village eNews updates</u>					
Very satisfied	30.4%	24.6%	28.9%	38.9%	27.3%	25.3%
Satisfied	41.8%	36.3%	39.5%	44.4%	40.9%	37.5%
Neutral	22.8%	32.6%	28.9%	11.1%	22.7%	30.9%
Dissatisfied	2.5%	6.0%	0.0%	5.6%	4.5%	5.6%
Very dissatisfied	2.5%	0.5%	2.6%	0.0%	4.5%	0.8%

Q22-8. Online engagement portals (engage.vopnc.org)

Very satisfied	26.3%	21.2%	27.5%	41.2%	11.1%	21.9%
Satisfied	36.8%	35.0%	32.5%	35.3%	44.4%	35.2%
Neutral	30.3%	37.9%	32.5%	23.5%	33.3%	36.9%
Dissatisfied	6.6%	3.8%	7.5%	0.0%	11.1%	4.3%
Very dissatisfied	0.0%	2.1%	0.0%	0.0%	0.0%	1.7%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q22-9. Community's progress toward meeting its strategic vision & mission</u>					
Very satisfied	16.9%	16.0%	19.6%	22.2%	8.3%	16.1%
Satisfied	32.6%	36.7%	30.4%	38.9%	33.3%	36.2%
Neutral	47.2%	39.0%	47.8%	38.9%	50.0%	40.3%
Dissatisfied	2.2%	6.4%	2.2%	0.0%	4.2%	5.6%
Very dissatisfied	1.1%	1.9%	0.0%	0.0%	4.2%	1.8%

Q23. Which of the following do you use to get information about the Village of Pinehurst?

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q23. Which following do you use to get information about Village of Pinehurst</u>					
Village employees	10.5%	14.7%	8.6%	12.5%	12.9%	14.1%
Village newsletter	50.9%	63.3%	50.0%	54.2%	51.6%	61.3%
Village website (vopnc.org)	61.4%	46.0%	63.8%	45.8%	67.7%	48.4%
Monthly Village eNews	20.2%	19.8%	15.5%	20.8%	29.0%	19.8%
Village mobile app (MYVOP)	24.6%	16.2%	25.9%	20.8%	25.8%	17.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	7.9%	3.2%	8.6%	4.2%	9.7%	4.1%
Village social media (e.g., Facebook, X-formerly known as Twitter)	58.8%	24.5%	69.0%	45.8%	48.4%	30.0%
The Pilot newspaper	59.6%	67.3%	60.3%	45.8%	67.7%	66.1%
Attend or view public meetings	17.5%	19.8%	17.2%	8.3%	25.8%	19.4%
Other	1.8%	5.8%	1.7%	4.2%	0.0%	5.1%

Q24. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q24. How often do you read Village Newsletter, which is mailed to all residents

All the time	64.6%	72.9%	59.6%	55.0%	84.6%	71.7%
Sometimes	21.2%	16.9%	21.2%	35.0%	7.7%	17.6%
Seldom	3.0%	4.1%	5.8%	0.0%	0.0%	3.9%
Never	11.1%	6.1%	13.5%	10.0%	7.7%	6.8%

Q25. Customer Service. Have you contacted the Village during the past year for customer support? (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q25. Have you contacted Village during past year for customer support

Yes	30.7%	29.0%	36.2%	16.7%	32.3%	29.5%
No	69.3%	71.0%	63.8%	83.3%	67.7%	70.5%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q25a-1. Village staff was responsive to my needs</u>						
Always	73.5%	72.6%	61.9%	100.0%	88.9%	72.7%
Usually	20.6%	17.3%	28.6%	0.0%	11.1%	17.6%
Sometimes	0.0%	5.4%	0.0%	0.0%	0.0%	4.9%
Seldom	0.0%	1.8%	0.0%	0.0%	0.0%	1.5%
Never	5.9%	3.0%	9.5%	0.0%	0.0%	3.4%
<u>Q25a-2. Village staff was competent</u>						
Always	81.3%	74.7%	78.9%	100.0%	77.8%	75.6%
Usually	18.8%	17.5%	21.1%	0.0%	22.2%	17.4%
Sometimes	0.0%	4.8%	0.0%	0.0%	0.0%	4.5%
Seldom	0.0%	1.8%	0.0%	0.0%	0.0%	1.5%
Never	0.0%	1.2%	0.0%	0.0%	0.0%	1.0%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q25a-3. Village staff was courteous</u>					
Always	82.4%	79.8%	81.0%	100.0%	77.8%	80.5%
Usually	11.8%	16.1%	9.5%	0.0%	22.2%	15.1%
Sometimes	2.9%	3.0%	4.8%	0.0%	0.0%	2.9%
Seldom	0.0%	1.2%	0.0%	0.0%	0.0%	1.0%
Never	2.9%	0.0%	4.8%	0.0%	0.0%	0.5%

Q25a-4. My issue was resolved promptly

Always	70.6%	64.0%	61.9%	100.0%	77.8%	65.2%
Usually	8.8%	20.5%	14.3%	0.0%	0.0%	18.2%
Sometimes	11.8%	10.6%	14.3%	0.0%	11.1%	10.6%
Seldom	2.9%	2.5%	0.0%	0.0%	11.1%	3.0%
Never	5.9%	2.5%	9.5%	0.0%	0.0%	3.0%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q26. Which community improvements would you select as most important</u>					
Additional walkway construction in neighborhoods	56.1%	36.0%	56.9%	58.3%	54.8%	39.1%
Additional greenway trails (walking paths)	29.8%	24.7%	27.6%	33.3%	32.3%	25.3%
Bicycle lanes & paths	33.3%	25.9%	25.9%	54.2%	29.0%	26.9%
Multi-purpose paths on main Village highways	28.9%	18.6%	24.1%	37.5%	32.3%	20.1%
Additional street lighting in neighborhoods	31.6%	35.7%	34.5%	33.3%	25.8%	35.4%
Additional stormwater (drainage) improvements	30.7%	36.2%	32.8%	20.8%	35.5%	35.4%
Additional street resurfacing	21.1%	31.3%	22.4%	25.0%	12.9%	30.0%
Additional parks & open spaces	20.2%	8.8%	27.6%	12.5%	12.9%	10.5%
Additional athletic fields	11.4%	0.8%	13.8%	12.5%	6.5%	2.7%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q26. Which community improvements would you select as most important (cont.)

Fire Dept. station on Linden Rd.	8.8%	14.4%	3.4%	8.3%	16.1%	13.5%
Downtown parking	9.6%	30.3%	6.9%	0.0%	22.6%	26.7%

Q27. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=711

	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q27. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget

Very satisfied	31.8%	31.1%	25.9%	34.8%	41.4%	31.2%
Satisfied	40.2%	45.7%	42.6%	30.4%	41.4%	44.7%
Neutral	16.8%	19.9%	14.8%	30.4%	10.3%	19.3%
Dissatisfied	8.4%	2.1%	11.1%	4.3%	6.9%	3.3%
Very dissatisfied	2.8%	1.3%	5.6%	0.0%	0.0%	1.6%

Q28a. The language passed to regulate short-term rentals in the community is: (without "not sure")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q28a. What is the language passed to regulate short-term rentals in the community

Too lenient	25.0%	37.3%	32.5%	16.7%	19.2%	35.4%
Just right	46.4%	48.1%	40.0%	61.1%	46.2%	47.8%
Too strict	28.6%	14.6%	27.5%	22.2%	34.6%	16.9%

Q28b. I believe the Village's enforcement of short-term rental related regulations is: (without "not sure")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q28b. What is Village's enforcement of short-term rental related regulations

Too little	32.9%	41.4%	47.2%	17.6%	22.7%	40.1%
About right	42.1%	45.0%	33.3%	58.8%	40.9%	44.6%
Too much	25.0%	13.6%	19.4%	23.5%	36.4%	15.4%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q29-1. Overall quality of leadership provided by Village's elected officials</u>						
Very satisfied	18.8%	20.8%	24.0%	10.0%	16.0%	20.7%
Satisfied	42.7%	48.9%	34.0%	55.0%	48.0%	47.9%
Neutral	27.1%	22.1%	36.0%	20.0%	16.0%	22.8%
Dissatisfied	6.3%	5.0%	2.0%	10.0%	12.0%	5.1%
Very dissatisfied	5.2%	3.2%	4.0%	5.0%	8.0%	3.5%

Q29-2. Overall effectiveness of appointed boards & commissions

Very satisfied	17.7%	17.2%	22.4%	9.5%	16.0%	17.3%
Satisfied	38.5%	47.6%	26.5%	52.4%	48.0%	46.2%
Neutral	32.3%	30.0%	42.9%	23.8%	20.0%	30.4%
Dissatisfied	8.3%	3.4%	6.1%	9.5%	12.0%	4.1%
Very dissatisfied	3.1%	1.8%	2.0%	4.8%	4.0%	2.0%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q29-3. Overall effectiveness of Village Manager & appointed staff</u>						
Very satisfied	24.2%	25.3%	25.5%	14.3%	30.8%	25.3%
Satisfied	42.1%	47.2%	31.9%	57.1%	46.2%	46.5%
Neutral	27.4%	24.0%	36.2%	19.0%	19.2%	24.4%
Dissatisfied	3.2%	1.3%	4.3%	4.8%	0.0%	1.6%
Very dissatisfied	3.2%	2.1%	2.1%	4.8%	3.8%	2.2%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<u>Q30-1. Overall quality of life</u>					
Significantly better	53.2%	48.7%	47.4%	56.5%	60.0%	49.4%
Better	33.3%	32.0%	33.3%	39.1%	30.0%	32.2%
Same	10.8%	17.7%	14.0%	4.3%	10.0%	16.7%
Worse	2.7%	1.6%	5.3%	0.0%	0.0%	1.7%

Q30-2. Overall quality of Village services

Significantly better	43.2%	36.8%	37.9%	54.5%	46.7%	37.8%
Better	35.1%	38.0%	39.7%	31.8%	26.7%	37.5%
Same	17.1%	22.8%	15.5%	13.6%	23.3%	22.0%
Worse	4.5%	2.1%	6.9%	0.0%	3.3%	2.5%
Significantly worse	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q30-3. Customer service provided by Village employees</u>						
Significantly better	46.9%	40.4%	42.0%	42.9%	60.0%	41.5%
Better	28.1%	32.4%	30.0%	33.3%	20.0%	31.7%
Same	21.9%	25.8%	22.0%	23.8%	20.0%	25.2%
Worse	3.1%	0.8%	6.0%	0.0%	0.0%	1.1%
Significantly worse	0.0%	0.6%	0.0%	0.0%	0.0%	0.5%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=711	Q35. Do you have school-age children (grades K-12) living at home?		Q35a. What grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q31. Would you recommend Village of Pinehurst to others as a place to live

Yes	92.7%	94.9%	86.8%	95.8%	100.0%	94.6%
No	7.3%	5.1%	13.2%	4.2%	0.0%	5.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q1-1. Police services

Very satisfied	61.4%	56.4%	50.0%	53.4%	64.4%	49.4%	70.3%	62.3%	60.2%
Satisfied	34.7%	33.3%	40.0%	36.2%	31.1%	43.4%	25.3%	29.9%	33.6%
Neutral	2.0%	7.7%	6.7%	6.9%	3.4%	6.0%	2.2%	5.2%	4.3%
Dissatisfied	2.0%	2.6%	3.3%	3.4%	1.1%	1.2%	2.2%	1.3%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.1%

Q1-2. Fire services

Very satisfied	73.2%	62.2%	66.7%	66.1%	71.9%	58.0%	81.9%	76.4%	70.2%
Satisfied	23.7%	32.4%	33.3%	28.6%	26.3%	38.3%	16.9%	22.2%	27.3%
Neutral	3.1%	5.4%	0.0%	5.4%	1.8%	3.7%	1.2%	1.4%	2.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q1-3. Parks & recreation programs</u>									
Very satisfied	55.3%	50.0%	50.0%	51.1%	48.8%	41.7%	56.8%	40.3%	48.5%
Satisfied	30.6%	36.7%	22.7%	34.0%	38.1%	41.7%	32.1%	41.7%	36.4%
Neutral	8.2%	13.3%	27.3%	14.9%	11.3%	13.9%	8.6%	16.7%	12.8%
Dissatisfied	5.9%	0.0%	0.0%	0.0%	1.9%	1.4%	2.5%	1.4%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.2%
<u>Q1-4. Parks & recreation facilities</u>									
Very satisfied	54.7%	50.0%	50.0%	54.5%	49.7%	43.8%	61.4%	52.1%	51.5%
Satisfied	36.0%	47.1%	30.8%	32.7%	41.1%	45.2%	30.7%	31.5%	37.9%
Neutral	4.7%	2.9%	19.2%	9.1%	8.0%	9.6%	6.8%	16.4%	9.1%
Dissatisfied	4.7%	0.0%	0.0%	3.6%	1.2%	1.4%	1.1%	0.0%	1.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q1-5. Solid waste services

Very satisfied	61.2%	60.5%	48.1%	63.9%	66.5%	33.8%	67.4%	67.9%	60.5%
Satisfied	34.0%	39.5%	48.1%	32.8%	29.7%	45.0%	24.7%	24.7%	32.8%
Neutral	1.9%	0.0%	0.0%	1.6%	1.6%	16.3%	7.9%	6.2%	4.6%
Dissatisfied	1.9%	0.0%	0.0%	1.6%	1.6%	5.0%	0.0%	1.2%	1.6%
Very dissatisfied	1.0%	0.0%	3.7%	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%

Q1-6. Street & right-of-way maintenance

Very satisfied	33.0%	34.1%	43.3%	31.7%	35.2%	30.0%	45.2%	32.9%	34.9%
Satisfied	50.5%	48.8%	36.7%	35.0%	40.8%	51.3%	33.3%	34.2%	42.0%
Neutral	11.7%	9.8%	16.7%	23.3%	14.0%	15.0%	12.9%	22.8%	15.4%
Dissatisfied	4.9%	7.3%	0.0%	5.0%	8.9%	3.8%	8.6%	8.9%	6.5%
Very dissatisfied	0.0%	0.0%	3.3%	5.0%	1.1%	0.0%	0.0%	1.3%	1.2%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q1-7. Library & archives services</u>									
Very satisfied	38.8%	32.4%	40.9%	44.7%	42.3%	37.5%	50.0%	39.7%	40.9%
Satisfied	31.3%	35.1%	27.3%	29.8%	33.8%	40.3%	25.0%	30.2%	32.0%
Neutral	18.8%	24.3%	31.8%	14.9%	21.1%	19.4%	23.8%	20.6%	21.5%
Dissatisfied	6.3%	2.7%	0.0%	6.4%	2.8%	2.8%	1.3%	4.8%	3.4%
Very dissatisfied	5.0%	5.4%	0.0%	4.3%	0.0%	0.0%	0.0%	4.8%	2.1%
<u>Q1-8. Enforcement of Village codes & ordinances</u>									
Very satisfied	19.8%	24.4%	24.0%	20.0%	23.3%	24.7%	23.3%	19.2%	21.6%
Satisfied	35.2%	36.6%	52.0%	34.5%	33.7%	38.4%	38.4%	37.0%	37.1%
Neutral	31.9%	34.1%	20.0%	25.5%	22.7%	28.8%	25.6%	20.5%	26.2%
Dissatisfied	12.1%	2.4%	4.0%	12.7%	15.3%	6.8%	8.1%	16.4%	11.2%
Very dissatisfied	1.1%	2.4%	0.0%	7.3%	4.9%	1.4%	4.7%	6.8%	4.0%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q1-9. Customer service provided by Village employees

Very satisfied	55.9%	48.6%	43.5%	38.6%	52.2%	42.6%	60.5%	37.1%	48.5%
Satisfied	33.3%	32.4%	30.4%	49.1%	36.9%	42.6%	24.4%	42.9%	37.0%
Neutral	9.7%	16.2%	17.4%	12.3%	8.9%	14.7%	15.1%	18.6%	13.1%
Dissatisfied	1.1%	2.7%	4.3%	0.0%	1.3%	0.0%	0.0%	0.0%	0.8%
Very dissatisfied	0.0%	0.0%	4.3%	0.0%	0.6%	0.0%	0.0%	1.4%	0.5%

Q1-10. Village communication with residents

Very satisfied	41.0%	37.5%	30.0%	28.3%	35.8%	34.9%	53.3%	30.3%	36.9%
Satisfied	46.0%	42.5%	50.0%	55.0%	43.0%	48.2%	34.4%	44.7%	44.9%
Neutral	11.0%	20.0%	16.7%	16.7%	15.6%	15.7%	11.1%	17.1%	15.1%
Dissatisfied	2.0%	0.0%	3.3%	0.0%	3.9%	1.2%	1.1%	7.9%	2.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	0.0%	0.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q1-11. Village efforts at maintaining quality of your neighborhood

Very satisfied	31.4%	29.7%	27.6%	29.5%	30.2%	42.5%	43.5%	21.3%	31.5%
Satisfied	41.9%	45.9%	44.8%	32.8%	40.8%	37.0%	41.3%	45.0%	41.2%
Neutral	15.2%	21.6%	20.7%	26.2%	17.3%	19.2%	7.6%	18.8%	17.7%
Dissatisfied	11.4%	2.7%	6.9%	6.6%	9.5%	1.4%	6.5%	12.5%	8.1%
Very dissatisfied	0.0%	0.0%	0.0%	4.9%	2.2%	0.0%	1.1%	2.5%	1.5%

Q1-12. Promotion of natural resource conservation

Very satisfied	22.4%	27.0%	33.3%	31.4%	28.2%	33.3%	29.8%	27.3%	27.8%
Satisfied	36.5%	40.5%	37.0%	21.6%	38.3%	31.9%	41.7%	36.4%	36.3%
Neutral	32.9%	27.0%	25.9%	35.3%	28.9%	29.0%	22.6%	25.8%	29.2%
Dissatisfied	5.9%	5.4%	3.7%	9.8%	3.4%	5.8%	6.0%	6.1%	5.3%
Very dissatisfied	2.4%	0.0%	0.0%	2.0%	1.3%	0.0%	0.0%	4.5%	1.4%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q1-13. Level of public involvement in local decisions</u>									
Very satisfied	17.7%	25.0%	30.0%	24.5%	19.2%	25.3%	30.0%	25.7%	22.9%
Satisfied	41.7%	30.0%	40.0%	30.2%	44.3%	41.8%	35.6%	40.5%	39.6%
Neutral	26.0%	37.5%	26.7%	37.7%	24.6%	22.8%	27.8%	29.7%	28.2%
Dissatisfied	10.4%	7.5%	3.3%	3.8%	9.6%	8.9%	5.6%	2.7%	7.3%
Very dissatisfied	4.2%	0.0%	0.0%	3.8%	2.4%	1.3%	1.1%	1.4%	2.0%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711

Q39. Which of the following best describes the general neighborhood area where you live?								Total
Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q2. Sum of top 3 choices

Police services	36.8%	34.9%	25.0%	28.6%	32.6%	31.8%	25.8%	28.4%	31.2%
Fire services	22.6%	23.3%	12.5%	12.7%	17.9%	21.2%	9.7%	19.8%	17.7%
Parks & recreation programs	14.2%	7.0%	9.4%	14.3%	13.0%	12.9%	20.4%	9.9%	13.4%
Parks & recreation facilities	14.2%	2.3%	12.5%	14.3%	12.5%	15.3%	12.9%	11.1%	12.4%
Solid waste services	9.4%	14.0%	9.4%	9.5%	7.1%	18.8%	5.4%	6.2%	9.4%
Street & right-of-way maintenance	27.4%	32.6%	28.1%	36.5%	40.8%	21.2%	37.6%	35.8%	33.5%
Library & archives services	18.9%	11.6%	12.5%	9.5%	12.0%	15.3%	17.2%	8.6%	13.4%
Enforcement of Village codes & ordinances	28.3%	14.0%	34.4%	38.1%	31.0%	37.6%	40.9%	28.4%	31.8%
Customer service provided by Village employees	2.8%	7.0%	9.4%	6.3%	4.3%	4.7%	6.5%	7.4%	5.3%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q2. Sum of top 3 choices (cont.)</u>									
Village communication with residents	16.0%	18.6%	21.9%	15.9%	22.3%	22.4%	15.1%	24.7%	19.7%
Village efforts at maintaining quality of your neighborhoods	33.0%	30.2%	21.9%	46.0%	37.5%	24.7%	36.6%	38.3%	34.3%
Promotion of natural resource conservation	18.9%	23.3%	12.5%	12.7%	13.0%	21.2%	18.3%	21.0%	17.4%
Level of public involvement in local decisions	27.4%	18.6%	25.0%	22.2%	25.5%	30.6%	31.2%	16.0%	25.6%
None chosen	5.7%	18.6%	12.5%	9.5%	8.2%	5.9%	4.3%	11.1%	8.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q3-1. Sense of community</u>									
Very important	65.1%	69.8%	62.5%	68.3%	65.2%	68.2%	69.9%	66.7%	66.5%
Somewhat important	25.5%	25.6%	34.4%	27.0%	28.8%	23.5%	23.7%	23.5%	26.3%
Not sure	3.8%	4.7%	3.1%	1.6%	5.4%	5.9%	4.3%	7.4%	5.1%
Unimportant	5.7%	0.0%	0.0%	3.2%	0.5%	2.4%	2.2%	2.5%	2.1%
<u>Q3-2. Quality of public education</u>									
Very important	53.8%	46.5%	43.8%	60.3%	52.2%	54.1%	61.3%	71.6%	56.1%
Somewhat important	20.8%	27.9%	21.9%	17.5%	21.2%	24.7%	17.2%	13.6%	20.0%
Not sure	15.1%	16.3%	25.0%	17.5%	15.2%	11.8%	11.8%	9.9%	15.0%
Unimportant	10.4%	9.3%	9.4%	4.8%	11.4%	9.4%	9.7%	4.9%	8.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q3-3. Types of housing

Very important	60.4%	53.5%	43.8%	65.1%	64.7%	72.9%	58.1%	64.2%	62.3%
Somewhat important	29.2%	34.9%	46.9%	22.2%	22.8%	20.0%	30.1%	28.4%	27.0%
Not sure	6.6%	11.6%	6.3%	7.9%	9.8%	5.9%	9.7%	4.9%	8.0%
Unimportant	3.8%	0.0%	3.1%	4.8%	2.7%	1.2%	2.2%	2.5%	2.7%

Q3-4. Quality of housing

Very important	78.3%	67.4%	59.4%	82.5%	76.6%	82.4%	79.6%	66.7%	75.7%
Somewhat important	16.0%	25.6%	34.4%	9.5%	13.6%	12.9%	15.1%	27.2%	17.3%
Not sure	3.8%	7.0%	6.3%	6.3%	9.2%	4.7%	3.2%	3.7%	5.9%
Unimportant	1.9%	0.0%	0.0%	1.6%	0.5%	0.0%	2.2%	2.5%	1.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q3-5. Access to quality shopping

Very important	45.3%	39.5%	40.6%	46.0%	39.7%	42.4%	40.9%	42.0%	42.2%
Somewhat important	40.6%	37.2%	34.4%	38.1%	44.0%	47.1%	43.0%	40.7%	41.9%
Not sure	9.4%	11.6%	6.3%	7.9%	7.1%	4.7%	4.3%	7.4%	7.2%
Unimportant	4.7%	11.6%	18.8%	7.9%	9.2%	5.9%	11.8%	9.9%	8.7%

Q3-6. Availability of cultural arts opportunities

Very important	39.6%	41.9%	37.5%	33.3%	38.0%	41.2%	44.1%	28.4%	38.5%
Somewhat important	43.4%	27.9%	43.8%	38.1%	40.2%	42.4%	43.0%	39.5%	39.9%
Not sure	9.4%	20.9%	12.5%	19.0%	13.6%	14.1%	8.6%	17.3%	13.9%
Unimportant	7.5%	9.3%	6.3%	9.5%	8.2%	2.4%	4.3%	14.8%	7.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q3-7. Availability of golfing opportunities

Very important	45.3%	37.2%	50.0%	47.6%	39.1%	45.9%	53.8%	24.7%	42.6%
Somewhat important	26.4%	30.2%	18.8%	17.5%	23.9%	30.6%	22.6%	23.5%	24.3%
Not sure	6.6%	11.6%	3.1%	9.5%	11.4%	7.1%	4.3%	11.1%	9.0%
Unimportant	21.7%	20.9%	28.1%	25.4%	25.5%	16.5%	19.4%	40.7%	24.1%

Q3-8. Availability of other recreational opportunities

Very important	47.2%	34.9%	25.0%	41.3%	37.5%	35.3%	49.5%	40.7%	40.2%
Somewhat important	38.7%	41.9%	46.9%	46.0%	42.4%	48.2%	35.5%	43.2%	42.3%
Not sure	8.5%	9.3%	9.4%	9.5%	15.2%	9.4%	9.7%	9.9%	11.1%
Unimportant	5.7%	14.0%	18.8%	3.2%	4.9%	7.1%	5.4%	6.2%	6.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-9. Proximity to family or friends

Very important	35.8%	37.2%	21.9%	36.5%	30.4%	28.2%	37.6%	38.3%	33.6%
Somewhat important	34.0%	30.2%	50.0%	30.2%	35.9%	42.4%	37.6%	27.2%	35.4%
Not sure	16.0%	16.3%	15.6%	11.1%	14.7%	10.6%	6.5%	19.8%	13.9%
Unimportant	14.2%	16.3%	12.5%	22.2%	19.0%	18.8%	18.3%	14.8%	17.0%

Q3-10. Proximity to work

Very important	16.0%	11.6%	3.1%	17.5%	20.1%	12.9%	23.7%	40.7%	19.4%
Somewhat important	25.5%	14.0%	25.0%	15.9%	20.7%	21.2%	17.2%	17.3%	20.0%
Not sure	13.2%	18.6%	15.6%	14.3%	15.8%	17.6%	9.7%	13.6%	15.5%
Unimportant	45.3%	55.8%	56.3%	52.4%	43.5%	48.2%	49.5%	28.4%	45.1%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-11. Safety & security

Very important	89.6%	90.7%	96.9%	93.7%	92.9%	89.4%	93.5%	95.1%	92.7%
Somewhat important	6.6%	7.0%	0.0%	4.8%	4.9%	8.2%	4.3%	2.5%	4.9%
Not sure	2.8%	2.3%	3.1%	1.6%	1.6%	2.4%	1.1%	2.5%	2.0%
Unimportant	0.9%	0.0%	0.0%	0.0%	0.5%	0.0%	1.1%	0.0%	0.4%

Q3-12. Quality health care

Very important	90.6%	90.7%	90.6%	90.5%	88.6%	87.1%	90.3%	87.7%	89.5%
Somewhat important	8.5%	7.0%	6.3%	4.8%	8.2%	7.1%	9.7%	7.4%	7.5%
Not sure	0.9%	2.3%	3.1%	3.2%	3.3%	5.9%	0.0%	3.7%	2.8%
Unimportant	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	1.2%	0.3%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	

Q3-13. Opportunities and/or resources for senior citizens

Very important	62.3%	76.7%	34.4%	46.0%	49.5%	50.6%	58.1%	53.1%	54.4%
Somewhat important	22.6%	18.6%	53.1%	33.3%	31.5%	34.1%	19.4%	23.5%	28.1%
Not sure	5.7%	4.7%	3.1%	14.3%	11.4%	11.8%	5.4%	13.6%	9.3%
Unimportant	9.4%	0.0%	9.4%	6.3%	7.6%	3.5%	17.2%	9.9%	8.2%

Q3-14. Opportunities and/or resources for children under 18

Very important	31.1%	39.5%	15.6%	27.0%	33.2%	27.1%	43.0%	48.1%	34.0%
Somewhat important	27.4%	18.6%	34.4%	20.6%	25.0%	29.4%	24.7%	19.8%	25.3%
Not sure	20.8%	14.0%	31.3%	25.4%	18.5%	18.8%	10.8%	14.8%	18.7%
Unimportant	20.8%	27.9%	18.8%	27.0%	23.4%	24.7%	21.5%	17.3%	21.9%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=711

	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q3-15. Low property tax rate</u>									
Very important	69.8%	76.7%	56.3%	71.4%	69.6%	57.6%	67.7%	74.1%	68.6%
Somewhat important	21.7%	18.6%	31.3%	19.0%	25.5%	31.8%	24.7%	16.0%	23.6%
Not sure	6.6%	4.7%	6.3%	4.8%	2.7%	8.2%	3.2%	9.9%	5.3%
Unimportant	1.9%	0.0%	6.3%	4.8%	2.2%	2.4%	4.3%	0.0%	2.4%

Q3-16. Historic landmark designation

Very important	37.7%	39.5%	28.1%	36.5%	34.8%	36.5%	57.0%	35.8%	39.2%
Somewhat important	23.6%	39.5%	40.6%	20.6%	26.1%	44.7%	26.9%	28.4%	29.4%
Not sure	10.4%	9.3%	12.5%	19.0%	16.3%	5.9%	6.5%	22.2%	12.9%
Unimportant	28.3%	11.6%	18.8%	23.8%	22.8%	12.9%	9.7%	13.6%	18.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-1. Sense of community

Yes	90.2%	96.9%	100.0%	90.7%	94.2%	89.2%	97.2%	80.4%	92.1%
No	9.8%	3.1%	0.0%	9.3%	5.8%	10.8%	2.8%	19.6%	7.9%

Q3-2. Quality of public education

Yes	83.3%	82.1%	76.2%	72.7%	77.4%	81.5%	78.1%	87.8%	79.9%
No	16.7%	17.9%	23.8%	27.3%	22.6%	18.5%	21.9%	12.2%	20.1%

Q3-3. Types of housing

Yes	92.5%	90.6%	100.0%	92.0%	88.1%	88.5%	89.4%	84.6%	89.7%
No	7.5%	9.4%	0.0%	8.0%	11.9%	11.5%	10.6%	15.4%	10.3%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-4. Quality of housing

Yes	92.5%	90.3%	96.2%	94.2%	86.7%	88.7%	79.4%	90.6%	88.7%
No	7.5%	9.7%	3.8%	5.8%	13.3%	11.3%	20.6%	9.4%	11.3%

Q3-5. Access to quality shopping

Yes	75.6%	81.3%	67.9%	80.4%	76.1%	75.0%	80.0%	77.8%	76.9%
No	24.4%	18.8%	32.1%	19.6%	23.9%	25.0%	20.0%	22.2%	23.1%

Q3-6. Availability of cultural arts opportunities

Yes	84.8%	83.9%	84.6%	90.9%	84.4%	82.5%	88.4%	74.0%	84.6%
No	15.2%	16.1%	15.4%	9.1%	15.6%	17.5%	11.6%	26.0%	15.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-7. Availability of golfing opportunities

Yes	96.1%	90.3%	100.0%	100.0%	92.1%	96.6%	90.1%	85.1%	93.3%
No	3.9%	9.7%	0.0%	0.0%	7.9%	3.4%	9.9%	14.9%	6.7%

Q3-8. Availability of other recreational opportunities

Yes	76.9%	90.6%	83.3%	84.1%	81.3%	74.6%	82.9%	78.7%	81.0%
No	23.1%	9.4%	16.7%	15.9%	18.8%	25.4%	17.1%	21.3%	19.0%

Q3-9. Proximity to family or friends

Yes	89.2%	77.4%	78.3%	86.7%	86.9%	89.1%	85.5%	87.5%	85.9%
No	10.8%	22.6%	21.7%	13.3%	13.1%	10.9%	14.5%	12.5%	14.1%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-10. Proximity to work

Yes	90.6%	80.0%	72.7%	82.4%	82.7%	82.6%	75.4%	84.1%	82.2%
No	9.4%	20.0%	27.3%	17.6%	17.3%	17.4%	24.6%	15.9%	17.8%

Q3-11. Safety & security

Yes	96.3%	100.0%	100.0%	92.3%	97.8%	96.9%	97.1%	100.0%	97.2%
No	3.7%	0.0%	0.0%	7.7%	2.2%	3.1%	2.9%	0.0%	2.8%

Q3-12. Quality health care

Yes	91.4%	96.8%	88.5%	96.0%	95.6%	88.9%	91.5%	91.1%	92.8%
No	8.6%	3.2%	11.5%	4.0%	4.4%	11.1%	8.5%	8.9%	7.2%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-13. Opportunities and/or resources for senior citizens

Yes	89.2%	96.9%	87.5%	90.7%	88.7%	94.6%	89.7%	85.4%	89.9%
No	10.8%	3.1%	12.5%	9.3%	11.3%	5.4%	10.3%	14.6%	10.1%

Q3-14. Opportunities and/or resources for children under 18

Yes	71.4%	72.0%	76.2%	72.2%	70.5%	73.9%	67.2%	75.6%	71.8%
No	28.6%	28.0%	23.8%	27.8%	29.5%	26.1%	32.8%	24.4%	28.2%

Q3-15. Low property tax rate

Yes	91.3%	87.1%	91.7%	89.6%	88.8%	91.4%	79.2%	75.0%	87.2%
No	8.8%	12.9%	8.3%	10.4%	11.2%	8.6%	20.8%	25.0%	12.8%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-16. Historic landmark designation

Yes	90.8%	86.2%	80.0%	97.4%	92.2%	90.4%	92.8%	81.8%	90.3%
No	9.2%	13.8%	20.0%	2.6%	7.8%	9.6%	7.2%	18.2%	9.7%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q4-1. Overall image of Village</u>									
Excellent	63.5%	65.1%	65.6%	58.7%	65.6%	71.1%	75.6%	56.4%	65.1%
Good	34.6%	34.9%	34.4%	38.1%	31.1%	27.7%	22.2%	37.2%	32.3%
Neutral	1.0%	0.0%	0.0%	3.2%	2.8%	1.2%	1.1%	6.4%	2.2%
Below average	1.0%	0.0%	0.0%	0.0%	0.6%	0.0%	1.1%	0.0%	0.4%
<u>Q4-2. Overall quality of life in Village</u>									
Excellent	61.5%	57.1%	67.7%	49.2%	56.4%	65.1%	75.6%	60.3%	61.0%
Good	34.6%	40.5%	32.3%	47.6%	41.4%	34.9%	21.1%	32.1%	36.2%
Neutral	3.8%	2.4%	0.0%	1.6%	2.2%	0.0%	2.2%	7.7%	2.6%
Below average	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.1%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.1%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q4-3. Overall feeling of safety in Village

Excellent	66.7%	67.4%	71.0%	66.7%	72.5%	81.7%	85.7%	68.4%	72.4%
Good	31.4%	32.6%	29.0%	30.2%	25.3%	18.3%	13.2%	25.3%	25.6%
Neutral	1.9%	0.0%	0.0%	3.2%	2.2%	0.0%	1.1%	5.1%	1.9%
Below average	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.1%

Q4-4. Quality of new residential development in Village

Excellent	14.9%	27.8%	23.3%	10.3%	15.7%	20.3%	20.0%	18.7%	17.9%
Good	43.6%	25.0%	20.0%	32.8%	27.7%	37.8%	27.1%	30.7%	31.8%
Neutral	29.8%	41.7%	40.0%	34.5%	34.6%	35.1%	29.4%	33.3%	33.6%
Below average	9.6%	5.6%	16.7%	15.5%	18.9%	4.1%	18.8%	9.3%	13.0%
Poor	2.1%	0.0%	0.0%	6.9%	3.1%	2.7%	4.7%	8.0%	3.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q4-5. Quality of new commercial development in Village

Excellent	16.0%	21.1%	14.3%	14.5%	15.2%	14.3%	12.0%	16.0%	15.2%
Good	36.2%	31.6%	21.4%	23.6%	29.1%	32.5%	30.1%	26.7%	29.5%
Neutral	31.9%	42.1%	53.6%	47.3%	41.8%	44.2%	41.0%	44.0%	41.6%
Below average	13.8%	5.3%	3.6%	12.7%	12.0%	9.1%	12.0%	5.3%	10.3%
Poor	2.1%	0.0%	7.1%	1.8%	1.9%	0.0%	4.8%	8.0%	3.3%

Q4-6. As a place to live

Excellent	71.4%	72.1%	74.2%	69.8%	74.4%	79.0%	78.0%	68.4%	73.6%
Good	23.8%	25.6%	25.8%	28.6%	22.7%	21.0%	19.8%	29.1%	23.8%
Neutral	3.8%	2.3%	0.0%	1.6%	2.3%	0.0%	2.2%	1.3%	2.2%
Below average	1.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	1.3%	0.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q4-7. As a place to raise children</u>									
Excellent	49.4%	37.9%	47.8%	51.0%	46.5%	46.2%	48.7%	61.4%	48.7%
Good	34.2%	37.9%	26.1%	28.6%	35.9%	32.3%	28.2%	24.3%	31.9%
Neutral	13.9%	24.1%	26.1%	12.2%	14.8%	21.5%	19.2%	10.0%	16.4%
Below average	1.3%	0.0%	0.0%	6.1%	1.4%	0.0%	3.8%	2.9%	2.0%
Poor	1.3%	0.0%	0.0%	2.0%	1.4%	0.0%	0.0%	1.4%	0.9%
<u>Q4-8. As a place to retire</u>									
Excellent	73.7%	71.4%	74.2%	72.1%	73.3%	75.3%	74.2%	69.7%	73.0%
Good	22.2%	26.2%	22.6%	26.2%	22.2%	23.5%	21.3%	21.1%	22.9%
Neutral	4.0%	2.4%	3.2%	1.6%	3.9%	0.0%	3.4%	7.9%	3.4%
Below average	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	1.3%	0.4%
Poor	0.0%	0.0%	0.0%	0.0%	0.6%	1.2%	0.0%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q4-9. Overall appearance of public spaces across Village

Excellent	62.1%	60.5%	74.2%	61.3%	65.0%	70.7%	73.6%	57.5%	64.9%
Good	34.0%	34.9%	22.6%	35.5%	31.7%	28.0%	16.5%	36.3%	30.6%
Neutral	2.9%	4.7%	3.2%	0.0%	2.8%	0.0%	6.6%	5.0%	3.0%
Below average	0.0%	0.0%	0.0%	3.2%	0.0%	1.2%	3.3%	1.3%	1.1%
Poor	1.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.3%

Q4-10. Availability of affordable housing

Excellent	18.6%	27.5%	8.7%	13.7%	12.7%	15.7%	22.1%	15.9%	16.9%
Good	29.9%	27.5%	13.0%	29.4%	34.4%	24.3%	26.0%	24.6%	28.6%
Neutral	27.8%	17.5%	56.5%	23.5%	32.5%	34.3%	29.9%	33.3%	30.7%
Below average	18.6%	20.0%	21.7%	25.5%	10.2%	21.4%	14.3%	15.9%	16.2%
Poor	5.2%	7.5%	0.0%	7.8%	10.2%	4.3%	7.8%	10.1%	7.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q4-11. Overall quality of Village services</u>									
Excellent	52.4%	50.0%	43.3%	42.9%	46.9%	46.9%	63.3%	47.5%	49.3%
Good	39.0%	40.5%	56.7%	50.8%	46.9%	49.4%	31.1%	37.5%	43.4%
Neutral	7.6%	9.5%	0.0%	6.3%	5.6%	3.7%	4.4%	12.5%	6.6%
Below average	1.0%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	1.3%	0.4%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	1.3%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q5-1. Walking alone in your neighborhood during the day

Very safe	88.6%	93.0%	96.7%	85.7%	82.4%	95.2%	91.3%	81.3%	87.0%
Safe	10.5%	7.0%	3.3%	12.7%	14.8%	4.8%	7.6%	17.5%	11.7%
Neutral	1.0%	0.0%	0.0%	1.6%	0.5%	0.0%	1.1%	1.3%	0.7%
Unsafe	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.4%
Very unsafe	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.1%

Q5-2. Walking alone in your neighborhood after dark

Very safe	39.8%	64.3%	63.0%	36.7%	42.2%	55.6%	48.9%	28.9%	44.6%
Safe	38.8%	23.8%	33.3%	38.3%	38.2%	35.8%	34.1%	36.8%	36.5%
Neutral	17.5%	9.5%	3.7%	13.3%	11.6%	4.9%	10.2%	23.7%	12.5%
Unsafe	2.9%	2.4%	0.0%	10.0%	5.2%	3.7%	6.8%	6.6%	4.9%
Very unsafe	1.0%	0.0%	0.0%	1.7%	2.9%	0.0%	0.0%	3.9%	1.5%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q5-3. In Village parks & recreation facilities

Very safe	53.9%	40.0%	39.3%	41.4%	53.6%	45.2%	59.8%	51.4%	50.6%
Safe	32.6%	54.3%	50.0%	44.8%	38.1%	37.0%	29.9%	37.5%	38.1%
Neutral	12.4%	5.7%	10.7%	12.1%	7.7%	17.8%	9.2%	9.7%	10.6%
Unsafe	1.1%	0.0%	0.0%	1.7%	0.6%	0.0%	1.1%	1.4%	0.8%

Q5-4. In business areas of Village during the day

Very safe	79.8%	69.8%	93.3%	76.2%	75.0%	86.9%	87.0%	81.0%	79.7%
Safe	18.3%	30.2%	6.7%	22.2%	23.9%	13.1%	12.0%	16.5%	19.2%
Neutral	1.9%	0.0%	0.0%	1.6%	1.1%	0.0%	1.1%	2.5%	1.1%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q5-5. In business areas of Village after dark

Very safe	42.4%	36.1%	42.9%	37.3%	46.2%	39.5%	49.5%	43.1%	43.0%
Safe	40.4%	55.6%	53.6%	44.1%	36.4%	54.3%	38.5%	31.9%	41.7%
Neutral	16.2%	5.6%	3.6%	13.6%	13.9%	6.2%	9.9%	18.1%	12.6%
Unsafe	1.0%	2.8%	0.0%	5.1%	3.5%	0.0%	2.2%	2.8%	2.3%
Very unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q6-1. Efforts to prevent crimes</u>									
Very satisfied	45.5%	52.6%	51.9%	38.2%	50.0%	38.0%	57.8%	47.4%	47.0%
Satisfied	40.4%	34.2%	37.0%	50.9%	41.5%	46.8%	27.8%	48.7%	41.9%
Neutral	13.1%	13.2%	11.1%	7.3%	7.3%	15.2%	12.2%	2.6%	9.8%
Dissatisfied	1.0%	0.0%	0.0%	3.6%	1.2%	0.0%	2.2%	1.3%	1.2%
<u>Q6-2. Enforcement of local traffic laws</u>									
Very satisfied	40.4%	35.0%	20.7%	23.7%	30.9%	25.0%	42.2%	41.8%	33.3%
Satisfied	33.3%	27.5%	44.8%	52.5%	40.0%	46.3%	23.3%	34.2%	38.0%
Neutral	15.2%	22.5%	17.2%	16.9%	15.4%	18.8%	14.4%	8.9%	15.3%
Dissatisfied	7.1%	10.0%	17.2%	5.1%	12.0%	8.8%	12.2%	13.9%	10.5%
Very dissatisfied	4.0%	5.0%	0.0%	1.7%	1.7%	1.3%	7.8%	1.3%	2.8%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q6-3. How quickly police respond to emergencies

Very satisfied	59.1%	51.5%	50.0%	45.8%	56.8%	39.1%	60.0%	61.5%	53.8%
Satisfied	31.8%	33.3%	40.0%	50.0%	39.9%	42.0%	28.8%	26.2%	36.5%
Neutral	9.1%	15.2%	10.0%	4.2%	3.4%	18.8%	11.3%	10.8%	9.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.2%

Q6-4. Frequency that police officers patrol your neighborhood

Very satisfied	26.0%	31.0%	20.8%	20.7%	26.0%	20.0%	29.4%	36.8%	26.2%
Satisfied	42.0%	40.5%	41.7%	34.5%	40.2%	25.0%	30.6%	35.5%	37.0%
Neutral	22.0%	26.2%	25.0%	32.8%	24.9%	36.7%	24.7%	19.7%	26.0%
Dissatisfied	9.0%	2.4%	12.5%	10.3%	7.1%	18.3%	14.1%	7.9%	9.8%
Very dissatisfied	1.0%	0.0%	0.0%	1.7%	1.8%	0.0%	1.2%	0.0%	1.0%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q6-5. Fire prevention & education programs provided by Village

Very satisfied	29.5%	36.7%	17.6%	23.1%	31.0%	24.1%	37.0%	37.3%	30.1%
Satisfied	32.1%	30.0%	23.5%	35.9%	27.9%	25.9%	31.5%	33.9%	31.3%
Neutral	34.6%	33.3%	52.9%	35.9%	38.0%	48.3%	28.8%	28.8%	35.9%
Dissatisfied	3.8%	0.0%	5.9%	5.1%	3.1%	1.7%	1.4%	0.0%	2.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%	0.2%

Q6-6. How quickly fire personnel respond to emergencies

Very satisfied	60.7%	53.1%	50.0%	40.4%	57.8%	50.7%	67.5%	62.3%	56.6%
Satisfied	20.2%	31.3%	45.0%	55.3%	34.8%	35.8%	23.4%	26.2%	32.4%
Neutral	16.7%	15.6%	5.0%	4.3%	7.4%	11.9%	7.8%	11.5%	10.2%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	1.3%	0.0%	0.4%
Very dissatisfied	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711

	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q7. Sum of top 2 choices</u>									
Efforts to prevent crimes	56.6%	60.5%	28.1%	65.1%	57.1%	45.9%	52.7%	59.3%	55.1%
Enforcement of local traffic laws	27.4%	46.5%	40.6%	31.7%	37.5%	28.2%	39.8%	29.6%	33.8%
How quickly police respond to emergencies	34.0%	20.9%	31.3%	22.2%	26.1%	32.9%	22.6%	19.8%	26.6%
Frequency that police officers patrol your neighborhood	26.4%	30.2%	18.8%	34.9%	31.5%	18.8%	36.6%	24.7%	28.6%
Fire prevention & education programs provided by Village	13.2%	2.3%	9.4%	11.1%	7.6%	15.3%	9.7%	18.5%	10.8%
How quickly fire personnel respond to emergencies	25.5%	7.0%	28.1%	22.2%	12.0%	35.3%	16.1%	16.0%	19.4%
None chosen	6.6%	14.0%	18.8%	6.3%	10.9%	10.6%	9.7%	14.8%	11.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q8-1. Residential trash collection services

Very satisfied	72.6%	81.4%	60.0%	69.8%	79.7%	48.1%	85.7%	75.9%	73.6%
Satisfied	22.6%	16.3%	40.0%	27.0%	16.5%	29.6%	13.2%	20.3%	20.7%
Neutral	2.8%	2.3%	0.0%	1.6%	1.1%	16.0%	1.1%	2.5%	3.8%
Dissatisfied	1.9%	0.0%	0.0%	1.6%	1.6%	6.2%	0.0%	1.3%	1.7%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.3%

Q8-2. Curbside recycling services

Very satisfied	68.9%	67.4%	56.5%	63.5%	71.2%	45.7%	72.5%	69.6%	66.3%
Satisfied	17.9%	27.9%	34.8%	31.7%	20.3%	32.1%	18.7%	21.5%	23.2%
Neutral	7.5%	0.0%	0.0%	4.8%	6.2%	12.3%	3.3%	6.3%	6.0%
Dissatisfied	3.8%	2.3%	4.3%	0.0%	1.1%	9.9%	4.4%	2.5%	3.5%
Very dissatisfied	1.9%	2.3%	4.3%	0.0%	1.1%	0.0%	1.1%	0.0%	1.0%

Q8. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q8-3. Yard waste collection services

Very satisfied	73.1%	65.8%	57.9%	65.1%	74.7%	48.1%	77.0%	73.4%	69.7%
Satisfied	20.2%	21.1%	36.8%	25.4%	18.4%	35.4%	19.5%	24.1%	22.5%
Neutral	2.9%	5.3%	5.3%	9.5%	4.0%	12.7%	2.3%	1.3%	5.0%
Dissatisfied	2.9%	5.3%	0.0%	0.0%	1.7%	3.8%	0.0%	1.3%	2.0%
Very dissatisfied	1.0%	2.6%	0.0%	0.0%	1.1%	0.0%	1.1%	0.0%	0.8%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-1. Greenway trails

Yes	46.2%	25.6%	37.5%	44.4%	51.1%	43.5%	75.3%	64.2%	51.5%
No	53.8%	74.4%	62.5%	55.6%	48.9%	56.5%	24.7%	35.8%	48.5%

Q9-2. Village sponsored cultural/arts events

Yes	50.9%	44.2%	46.9%	47.6%	58.7%	54.1%	68.8%	44.4%	54.3%
No	49.1%	55.8%	53.1%	52.4%	41.3%	45.9%	31.2%	55.6%	45.7%

Q9-3. Cannon Park

Yes	37.7%	23.3%	34.4%	31.7%	31.5%	25.9%	47.3%	48.1%	35.3%
No	62.3%	76.7%	65.6%	68.3%	68.5%	74.1%	52.7%	51.9%	64.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-4. Arboretum/Timmel Pavilion

Yes	35.8%	27.9%	31.3%	33.3%	42.9%	32.9%	64.5%	42.0%	41.1%
No	64.2%	72.1%	68.8%	66.7%	57.1%	67.1%	35.5%	58.0%	58.9%

Q9-5. Rassie Wicker Park

Yes	41.5%	30.2%	40.6%	47.6%	51.6%	48.2%	66.7%	56.8%	49.2%
No	58.5%	69.8%	59.4%	52.4%	48.4%	51.8%	33.3%	43.2%	50.8%

Q9-6. Camelot Playground

Yes	24.5%	18.6%	15.6%	17.5%	28.3%	18.8%	34.4%	33.3%	25.0%
No	75.5%	81.4%	84.4%	82.5%	71.7%	81.2%	65.6%	66.7%	75.0%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-7. Splash pad at Wicker Park

Yes	14.2%	9.3%	0.0%	14.3%	19.6%	16.5%	18.3%	21.0%	15.8%
No	85.8%	90.7%	100.0%	85.7%	80.4%	83.5%	81.7%	79.0%	84.2%

Q9-8. West Pinehurst Park (e.g., disc golf)

Yes	2.8%	7.0%	9.4%	6.3%	6.0%	8.2%	8.6%	7.4%	6.5%
No	97.2%	93.0%	90.6%	93.7%	94.0%	91.8%	91.4%	92.6%	93.5%

Q9-9. Community Center

Yes	34.0%	27.9%	12.5%	27.0%	24.5%	25.9%	36.6%	19.8%	27.3%
No	66.0%	72.1%	87.5%	73.0%	75.5%	74.1%	63.4%	80.2%	72.7%

Q9. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-10. Youth recreation programs

Yes	8.5%	0.0%	0.0%	12.7%	6.0%	7.1%	14.0%	12.3%	8.0%
No	91.5%	100.0%	100.0%	87.3%	94.0%	92.9%	86.0%	87.7%	92.0%

Q9-11. Adult recreation programs

Yes	16.0%	18.6%	6.3%	12.7%	9.8%	12.9%	11.8%	8.6%	12.0%
No	84.0%	81.4%	93.8%	87.3%	90.2%	87.1%	88.2%	91.4%	88.0%

Q9-12. Recreation program registration

Yes	19.8%	11.6%	3.1%	12.7%	10.9%	8.2%	16.1%	14.8%	12.7%
No	80.2%	88.4%	96.9%	87.3%	89.1%	91.8%	83.9%	85.2%	87.3%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q9-1. Greenway trails</u>									
Very satisfied	48.9%	66.7%	33.3%	51.9%	55.9%	40.0%	51.5%	50.0%	50.3%
Satisfied	40.4%	33.3%	58.3%	40.7%	36.6%	48.6%	35.3%	42.0%	40.3%
Neutral	8.5%	0.0%	0.0%	7.4%	3.2%	8.6%	7.4%	4.0%	5.4%
Dissatisfied	2.1%	0.0%	8.3%	0.0%	4.3%	2.9%	2.9%	4.0%	3.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.9%
<u>Q9-2. Village sponsored cultural/arts events</u>									
Very satisfied	52.8%	37.5%	40.0%	60.0%	47.1%	51.2%	48.3%	40.0%	47.8%
Satisfied	32.1%	50.0%	53.3%	33.3%	42.2%	37.2%	43.3%	48.6%	41.0%
Neutral	11.3%	12.5%	6.7%	6.7%	9.8%	11.6%	6.7%	11.4%	10.1%
Dissatisfied	3.8%	0.0%	0.0%	0.0%	1.0%	0.0%	1.7%	0.0%	1.1%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q9-3. Cannon Park

Very satisfied	57.9%	62.5%	40.0%	40.0%	58.2%	26.3%	64.3%	59.5%	54.3%
Satisfied	34.2%	37.5%	60.0%	50.0%	41.8%	73.7%	28.6%	32.4%	40.6%
Neutral	5.3%	0.0%	0.0%	5.0%	0.0%	0.0%	7.1%	5.4%	3.8%
Dissatisfied	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%	0.9%
Very dissatisfied	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9-4. Arboretum/Timmel Pavilion

Very satisfied	65.7%	60.0%	20.0%	47.6%	64.0%	41.7%	67.9%	37.5%	57.6%
Satisfied	25.7%	40.0%	70.0%	38.1%	30.7%	58.3%	30.4%	56.3%	37.3%
Neutral	5.7%	0.0%	10.0%	4.8%	5.3%	0.0%	1.8%	3.1%	3.7%
Dissatisfied	2.9%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	3.1%	1.1%
Very dissatisfied	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.4%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q9-5. Rassie Wicker Park

Very satisfied	54.8%	66.7%	30.8%	40.0%	61.1%	55.3%	67.8%	45.2%	55.6%
Satisfied	33.3%	33.3%	53.8%	50.0%	35.6%	44.7%	27.1%	47.6%	38.1%
Neutral	9.5%	0.0%	15.4%	6.7%	3.3%	0.0%	5.1%	4.8%	5.1%
Dissatisfied	2.4%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	2.4%	0.9%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q9-6. Camelot Playground

Very satisfied	65.4%	57.1%	60.0%	63.6%	64.0%	50.0%	70.0%	46.2%	60.6%
Satisfied	23.1%	42.9%	40.0%	27.3%	30.0%	42.9%	30.0%	42.3%	32.9%
Neutral	7.7%	0.0%	0.0%	0.0%	6.0%	0.0%	0.0%	3.8%	3.5%
Dissatisfied	3.8%	0.0%	0.0%	9.1%	0.0%	7.1%	0.0%	7.7%	2.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q9-7. Splash pad at Wicker Park

Very satisfied	66.7%	75.0%	0.0%	55.6%	67.6%	50.0%	76.5%	52.9%	63.9%
Satisfied	26.7%	25.0%	0.0%	33.3%	26.5%	50.0%	11.8%	35.3%	28.7%
Neutral	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.9%
Dissatisfied	6.7%	0.0%	0.0%	11.1%	5.9%	0.0%	11.8%	0.0%	5.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.9%

Q9-8. West Pinehurst Park (e.g., disc golf)

Very satisfied	33.3%	0.0%	0.0%	25.0%	63.6%	14.3%	50.0%	16.7%	32.6%
Satisfied	66.7%	100.0%	66.7%	0.0%	27.3%	57.1%	37.5%	66.7%	47.8%
Neutral	0.0%	0.0%	0.0%	25.0%	0.0%	28.6%	0.0%	16.7%	8.7%
Dissatisfied	0.0%	0.0%	33.3%	50.0%	9.1%	0.0%	12.5%	0.0%	10.9%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-9. Community Center

Very satisfied	69.7%	45.5%	50.0%	53.3%	50.0%	47.6%	57.6%	46.7%	53.4%
Satisfied	21.2%	36.4%	50.0%	33.3%	50.0%	42.9%	39.4%	53.3%	39.9%
Neutral	6.1%	18.2%	0.0%	13.3%	0.0%	9.5%	3.0%	0.0%	6.2%
Dissatisfied	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%

Q9-10. Youth recreation programs

Very satisfied	55.6%	0.0%	0.0%	37.5%	63.6%	16.7%	23.1%	33.3%	39.3%
Satisfied	22.2%	0.0%	0.0%	37.5%	27.3%	66.7%	69.2%	33.3%	42.9%
Neutral	11.1%	0.0%	0.0%	25.0%	9.1%	16.7%	0.0%	22.2%	12.5%
Dissatisfied	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	3.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	1.8%

Q9. Cultural and Recreation Services. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=564	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q9-11. Adult recreation programs

Very satisfied	73.3%	28.6%	50.0%	37.5%	50.0%	18.2%	45.5%	66.7%	46.8%
Satisfied	13.3%	57.1%	50.0%	50.0%	31.3%	54.5%	45.5%	16.7%	36.7%
Neutral	6.7%	14.3%	0.0%	0.0%	18.8%	9.1%	9.1%	16.7%	11.4%
Dissatisfied	6.7%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	2.5%
Very dissatisfied	0.0%	0.0%	0.0%	12.5%	0.0%	9.1%	0.0%	0.0%	2.5%

Q9-12. Recreation program registration

Very satisfied	66.7%	50.0%	0.0%	12.5%	50.0%	42.9%	33.3%	41.7%	46.1%
Satisfied	14.3%	25.0%	100.0%	62.5%	30.0%	42.9%	40.0%	33.3%	32.6%
Neutral	9.5%	25.0%	0.0%	12.5%	15.0%	0.0%	26.7%	16.7%	14.6%
Dissatisfied	9.5%	0.0%	0.0%	12.5%	0.0%	14.3%	0.0%	8.3%	5.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	1.1%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q10-1. Number of Village parks</u>									
Very satisfied	40.0%	45.7%	37.5%	31.4%	40.0%	35.9%	50.0%	45.2%	41.2%
Satisfied	41.2%	40.0%	54.2%	54.9%	44.2%	50.0%	42.0%	39.7%	44.5%
Neutral	12.9%	14.3%	4.2%	9.8%	11.5%	9.4%	5.7%	13.7%	10.8%
Dissatisfied	3.5%	0.0%	0.0%	3.9%	3.0%	3.1%	1.1%	1.4%	2.3%
Very dissatisfied	2.4%	0.0%	4.2%	0.0%	1.2%	1.6%	1.1%	0.0%	1.2%
<u>Q10-2. Quality of Village parks</u>									
Very satisfied	45.8%	48.5%	45.8%	35.3%	44.4%	46.8%	54.4%	49.3%	46.5%
Satisfied	37.3%	36.4%	41.7%	54.9%	46.9%	43.5%	37.8%	38.7%	42.7%
Neutral	13.3%	15.2%	12.5%	7.8%	8.6%	8.1%	7.8%	10.7%	9.8%
Dissatisfied	3.6%	0.0%	0.0%	2.0%	0.0%	1.6%	0.0%	1.3%	1.0%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q10-3. Variety of amenities in Village parks

Very satisfied	39.5%	31.3%	30.4%	22.4%	32.0%	32.8%	38.4%	38.4%	33.9%
Satisfied	37.0%	46.9%	47.8%	46.9%	47.3%	41.0%	43.0%	38.4%	42.9%
Neutral	17.3%	21.9%	13.0%	24.5%	18.7%	19.7%	12.8%	20.5%	19.0%
Dissatisfied	6.2%	0.0%	4.3%	6.1%	2.0%	6.6%	4.7%	1.4%	3.7%
Very dissatisfied	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	1.2%	1.4%	0.5%

Q10-4. Quality of recreation indoor facilities

Very satisfied	27.9%	25.9%	21.4%	21.6%	31.0%	31.4%	35.8%	44.0%	31.2%
Satisfied	44.1%	40.7%	35.7%	40.5%	38.8%	21.6%	34.3%	30.0%	35.4%
Neutral	23.5%	29.6%	35.7%	29.7%	27.6%	39.2%	25.4%	22.0%	28.2%
Dissatisfied	4.4%	3.7%	7.1%	8.1%	2.6%	7.8%	4.5%	4.0%	5.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q10-5. Availability of recreation indoor facilities

Very satisfied	27.7%	25.0%	21.4%	15.0%	22.5%	22.9%	23.9%	33.3%	24.3%
Satisfied	27.7%	35.7%	28.6%	37.5%	38.7%	18.8%	35.8%	31.4%	32.3%
Neutral	30.8%	35.7%	50.0%	35.0%	30.6%	41.7%	26.9%	29.4%	32.8%
Dissatisfied	10.8%	3.6%	0.0%	10.0%	6.3%	14.6%	11.9%	5.9%	8.7%
Very dissatisfied	3.1%	0.0%	0.0%	2.5%	1.8%	2.1%	1.5%	0.0%	1.8%

Q10-6. Variety of amenities in recreation indoor facilities

Very satisfied	30.6%	33.3%	8.3%	17.6%	20.9%	28.3%	26.6%	32.7%	25.4%
Satisfied	27.4%	33.3%	33.3%	41.2%	40.9%	21.7%	32.8%	32.7%	33.1%
Neutral	29.0%	33.3%	50.0%	35.3%	33.6%	43.5%	25.0%	32.7%	33.6%
Dissatisfied	9.7%	0.0%	8.3%	2.9%	3.6%	4.3%	14.1%	2.0%	6.2%
Very dissatisfied	3.2%	0.0%	0.0%	2.9%	0.9%	2.2%	1.6%	0.0%	1.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q10-7. Availability of walking/greenway trails

Very satisfied	44.0%	50.0%	45.8%	39.2%	38.0%	37.7%	44.4%	43.8%	42.1%
Satisfied	31.0%	23.5%	41.7%	37.3%	42.4%	41.0%	41.1%	38.4%	38.3%
Neutral	16.7%	26.5%	8.3%	19.6%	11.4%	16.4%	4.4%	11.0%	12.8%
Dissatisfied	4.8%	0.0%	0.0%	3.9%	7.0%	4.9%	10.0%	2.7%	5.2%
Very dissatisfied	3.6%	0.0%	4.2%	0.0%	1.3%	0.0%	0.0%	4.1%	1.5%

Q10-8. Condition of walking/greenway trails

Very satisfied	37.0%	40.6%	29.2%	36.7%	35.3%	32.8%	25.0%	31.5%	33.6%
Satisfied	38.3%	37.5%	50.0%	38.8%	47.7%	39.7%	50.0%	47.9%	44.3%
Neutral	21.0%	21.9%	20.8%	24.5%	12.4%	22.4%	15.5%	13.7%	17.2%
Dissatisfied	3.7%	0.0%	0.0%	0.0%	3.3%	5.2%	8.3%	6.8%	4.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	1.2%	0.0%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q10-9. Quality of outdoor athletic fields & facilities</u>									
Very satisfied	35.0%	29.2%	27.8%	34.1%	33.0%	29.3%	39.4%	44.1%	35.7%
Satisfied	36.7%	37.5%	44.4%	36.6%	41.3%	51.2%	42.3%	35.6%	39.9%
Neutral	28.3%	33.3%	27.8%	29.3%	24.8%	19.5%	15.5%	20.3%	23.7%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	2.8%	0.0%	0.7%

<u>Q10-10. Availability of outdoor athletic fields & facilities</u>									
Very satisfied	30.6%	21.7%	31.3%	29.3%	27.9%	31.8%	26.1%	40.0%	30.0%
Satisfied	32.3%	43.5%	37.5%	39.0%	36.9%	34.1%	47.8%	40.0%	38.5%
Neutral	33.9%	34.8%	25.0%	31.7%	30.6%	29.5%	17.4%	20.0%	27.5%
Dissatisfied	1.6%	0.0%	6.3%	0.0%	3.6%	2.3%	8.7%	0.0%	3.2%
Very dissatisfied	1.6%	0.0%	0.0%	0.0%	0.9%	2.3%	0.0%	0.0%	0.7%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q10-11. Availability of information about recreation programs

Very satisfied	26.9%	26.7%	33.3%	18.2%	26.6%	26.3%	34.1%	25.8%	27.1%
Satisfied	35.9%	33.3%	33.3%	47.7%	43.9%	29.8%	36.6%	39.4%	38.2%
Neutral	28.2%	33.3%	29.2%	25.0%	20.1%	29.8%	24.4%	25.8%	25.9%
Dissatisfied	6.4%	6.7%	4.2%	4.5%	7.9%	12.3%	4.9%	9.1%	7.5%
Very dissatisfied	2.6%	0.0%	0.0%	4.5%	1.4%	1.8%	0.0%	0.0%	1.3%

Q10-12. Quality of youth recreation programs

Very satisfied	23.3%	21.1%	36.4%	27.3%	24.4%	24.1%	33.3%	24.0%	25.8%
Satisfied	25.6%	36.8%	27.3%	40.9%	37.2%	24.1%	22.2%	38.0%	31.8%
Neutral	44.2%	42.1%	27.3%	27.3%	35.9%	51.7%	42.6%	34.0%	38.9%
Dissatisfied	7.0%	0.0%	9.1%	4.5%	2.6%	0.0%	0.0%	4.0%	3.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.3%

Q10. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q10-13. Quality of adult recreation programs

Very satisfied	29.1%	25.9%	28.6%	21.9%	25.5%	16.3%	30.0%	21.6%	24.7%
Satisfied	27.3%	37.0%	28.6%	34.4%	37.8%	37.2%	30.0%	37.3%	34.2%
Neutral	30.9%	37.0%	42.9%	40.6%	32.7%	41.9%	35.0%	37.3%	36.0%
Dissatisfied	10.9%	0.0%	0.0%	3.1%	4.1%	4.7%	5.0%	3.9%	4.9%
Very dissatisfied	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q10-14. Variety of cultural arts events & programs in Southern Moore County

Very satisfied	29.1%	40.6%	36.0%	27.3%	23.5%	27.3%	30.5%	20.7%	27.2%
Satisfied	44.3%	28.1%	32.0%	43.2%	50.3%	40.9%	42.7%	37.9%	42.8%
Neutral	20.3%	28.1%	28.0%	25.0%	20.1%	25.8%	18.3%	34.5%	23.6%
Dissatisfied	6.3%	3.1%	4.0%	2.3%	5.4%	6.1%	6.1%	5.2%	5.4%
Very dissatisfied	0.0%	0.0%	0.0%	2.3%	0.7%	0.0%	2.4%	1.7%	0.9%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q11. Sum of top 3 choices</u>									
Number of Village parks	14.2%	2.3%	3.1%	7.9%	12.0%	12.9%	9.7%	11.1%	10.4%
Quality of Village parks	27.4%	23.3%	25.0%	20.6%	23.4%	30.6%	30.1%	29.6%	26.4%
Variety of amenities in Village parks	17.9%	18.6%	18.8%	19.0%	19.6%	14.1%	17.2%	22.2%	18.1%
Quality of recreation indoor facilities	5.7%	7.0%	6.3%	14.3%	9.2%	7.1%	6.5%	12.3%	8.4%
Availability of recreation indoor facilities	17.0%	14.0%	9.4%	17.5%	12.5%	15.3%	8.6%	12.3%	13.5%
Variety of amenities in recreation indoor facilities	9.4%	4.7%	3.1%	14.3%	10.3%	4.7%	10.8%	4.9%	8.6%
Availability of walking/ greenway trails	28.3%	20.9%	21.9%	17.5%	27.2%	20.0%	36.6%	23.5%	25.6%
Condition of walking/ greenway trails	23.6%	23.3%	15.6%	17.5%	22.3%	30.6%	48.4%	33.3%	27.3%

Q11. Which THREE of the Cultural and Recreation Services items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q11. Sum of top 3 choices (cont.)</u>									
Quality of outdoor athletic fields & facilities	5.7%	4.7%	6.3%	9.5%	6.5%	3.5%	5.4%	8.6%	6.3%
Availability of outdoor athletic fields & facilities	2.8%	2.3%	0.0%	7.9%	6.0%	4.7%	8.6%	11.1%	6.0%
Availability of information about recreation programs	15.1%	14.0%	9.4%	27.0%	14.1%	16.5%	8.6%	12.3%	14.8%
Quality of youth recreation programs	16.0%	7.0%	6.3%	9.5%	9.8%	4.7%	5.4%	14.8%	9.8%
Quality of adult recreation programs	12.3%	23.3%	6.3%	14.3%	12.0%	14.1%	14.0%	9.9%	13.2%
Variety of cultural arts events & programs in Southern Moore County	15.1%	18.6%	37.5%	31.7%	23.4%	35.3%	24.7%	16.0%	24.3%
None chosen	24.5%	34.9%	31.3%	20.6%	23.4%	24.7%	16.1%	21.0%	23.3%

Q12. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q12. Do you shop regularly in Village Center (downtown)

Yes	38.0%	34.1%	41.9%	46.7%	38.7%	48.1%	62.6%	26.9%	41.6%
No	62.0%	65.9%	58.1%	53.3%	61.3%	51.9%	37.4%	73.1%	58.4%

Q13. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q13. Do you regularly dine in Village Center (downtown)

Yes	50.5%	36.6%	59.4%	57.4%	53.6%	64.6%	76.9%	43.6%	55.8%
No	49.5%	63.4%	40.6%	42.6%	46.4%	35.4%	23.1%	56.4%	44.2%

Q14. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q14. Reasons that prevent you from shopping/dining regularly in Village Center (downtown) more often

Stores' hours of operation	17.0%	16.3%	9.4%	17.5%	15.2%	14.1%	20.4%	23.5%	16.7%
Variety of merchandise/menu options offered	31.1%	30.2%	46.9%	33.3%	35.3%	27.1%	38.7%	29.6%	33.8%
Merchandise is more targeted to tourists than local shoppers	39.6%	30.2%	28.1%	38.1%	44.0%	36.5%	34.4%	38.3%	38.7%
Parking availability	26.4%	41.9%	12.5%	27.0%	22.3%	23.5%	25.8%	24.7%	24.8%
Wait times for dining	10.4%	4.7%	12.5%	6.3%	10.9%	9.4%	10.8%	6.2%	9.3%
Prices	31.1%	25.6%	21.9%	31.7%	33.7%	23.5%	16.1%	40.7%	29.4%
Other	8.5%	14.0%	6.3%	7.9%	10.3%	2.4%	11.8%	9.9%	8.7%
Nothing prevents me from shopping/dining more often in Village Center	25.5%	30.2%	34.4%	23.8%	22.8%	28.2%	26.9%	22.2%	25.3%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q15-1. Enforcing cleanup of litter & debris on private property

Very satisfied	29.0%	23.5%	29.2%	24.6%	22.4%	21.0%	26.5%	17.8%	23.5%
Satisfied	29.0%	50.0%	45.8%	38.6%	38.8%	48.4%	33.7%	30.1%	37.8%
Neutral	24.7%	17.6%	25.0%	14.0%	21.7%	24.2%	21.7%	21.9%	22.1%
Dissatisfied	15.1%	2.9%	0.0%	17.5%	12.5%	6.5%	15.7%	20.5%	12.8%
Very dissatisfied	2.2%	5.9%	0.0%	5.3%	4.6%	0.0%	2.4%	9.6%	3.9%

Q15-2. Enforcing mowing/cutting of weeds/grass on private property

Very satisfied	23.9%	27.3%	25.0%	24.1%	20.5%	23.0%	27.7%	13.5%	22.1%
Satisfied	30.4%	42.4%	50.0%	29.3%	37.7%	44.3%	31.3%	28.4%	35.1%
Neutral	23.9%	21.2%	25.0%	24.1%	24.5%	26.2%	21.7%	25.7%	24.7%
Dissatisfied	18.5%	3.0%	0.0%	15.5%	12.6%	6.6%	15.7%	24.3%	13.9%
Very dissatisfied	3.3%	6.1%	0.0%	6.9%	4.6%	0.0%	3.6%	8.1%	4.2%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods

Very satisfied	20.0%	25.0%	27.3%	28.3%	21.3%	19.6%	35.4%	17.4%	23.8%
Satisfied	31.3%	35.7%	31.8%	24.5%	32.6%	39.3%	26.6%	30.4%	31.5%
Neutral	36.3%	32.1%	36.4%	32.1%	31.2%	33.9%	24.1%	37.7%	32.1%
Dissatisfied	10.0%	7.1%	0.0%	13.2%	10.6%	7.1%	6.3%	8.7%	8.7%
Very dissatisfied	2.5%	0.0%	4.5%	1.9%	4.3%	0.0%	7.6%	5.8%	3.9%

Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

Very satisfied	25.0%	27.6%	27.3%	26.8%	22.6%	18.5%	29.6%	18.2%	23.7%
Satisfied	32.1%	31.0%	18.2%	26.8%	34.9%	33.3%	25.9%	31.8%	31.2%
Neutral	29.8%	27.6%	31.8%	33.9%	26.0%	42.6%	29.6%	28.8%	30.4%
Dissatisfied	11.9%	13.8%	18.2%	8.9%	13.0%	5.6%	9.9%	18.2%	11.8%
Very dissatisfied	1.2%	0.0%	4.5%	3.6%	3.4%	0.0%	4.9%	3.0%	2.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q15-5. Enforcing noise ordinances

Very satisfied	23.1%	23.3%	21.7%	22.2%	22.4%	22.8%	27.7%	22.9%	23.2%
Satisfied	31.9%	36.7%	34.8%	44.4%	32.1%	26.3%	30.1%	40.0%	33.8%
Neutral	30.8%	16.7%	34.8%	24.1%	30.8%	38.6%	21.7%	28.6%	28.5%
Dissatisfied	9.9%	13.3%	8.7%	7.4%	9.0%	7.0%	8.4%	7.1%	8.8%
Very dissatisfied	4.4%	10.0%	0.0%	1.9%	5.8%	5.3%	12.0%	1.4%	5.7%

Q15-6. Enforcing sign regulations

Very satisfied	24.1%	23.3%	21.7%	24.5%	20.0%	24.6%	26.8%	25.4%	23.2%
Satisfied	34.5%	43.3%	30.4%	43.4%	31.6%	36.8%	32.9%	38.8%	35.3%
Neutral	28.7%	23.3%	17.4%	22.6%	33.5%	28.1%	24.4%	23.9%	27.9%
Dissatisfied	12.6%	10.0%	17.4%	3.8%	11.6%	7.0%	7.3%	9.0%	9.6%
Very dissatisfied	0.0%	0.0%	13.0%	5.7%	3.2%	3.5%	8.5%	3.0%	4.0%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q15-7. Enforcing solid waste cart regulations</u>									
Very satisfied	31.8%	25.8%	30.8%	26.8%	28.0%	28.8%	31.2%	31.4%	29.1%
Satisfied	31.8%	58.1%	26.9%	44.6%	40.0%	33.9%	36.4%	38.6%	38.4%
Neutral	29.5%	12.9%	34.6%	12.5%	22.0%	32.2%	22.1%	21.4%	23.6%
Dissatisfied	5.7%	3.2%	7.7%	14.3%	6.7%	5.1%	9.1%	5.7%	7.0%
Very dissatisfied	1.1%	0.0%	0.0%	1.8%	3.3%	0.0%	1.3%	2.9%	1.9%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	66.7%	79.4%	85.7%	71.4%	65.6%	73.1%	64.4%	58.0%	68.1%
Too much	8.0%	0.0%	0.0%	5.4%	9.3%	3.0%	8.0%	13.0%	7.2%
Too little	25.3%	20.6%	14.3%	23.2%	25.2%	23.9%	27.6%	29.0%	24.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-1. Maintenance of main Village street thoroughfares

Very satisfied	46.5%	30.0%	48.4%	40.7%	43.3%	45.6%	58.7%	37.3%	45.0%
Satisfied	45.5%	60.0%	48.4%	45.8%	45.6%	46.8%	30.4%	49.3%	44.6%
Neutral	7.1%	10.0%	3.2%	8.5%	6.1%	7.6%	5.4%	10.7%	7.3%
Dissatisfied	1.0%	0.0%	0.0%	5.1%	4.4%	0.0%	4.3%	2.7%	2.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.6%	0.0%	1.1%	0.0%	0.3%

Q17-2. Maintenance of streets in your neighborhood

Very satisfied	38.6%	20.0%	33.3%	19.4%	33.1%	34.9%	40.7%	24.4%	32.4%
Satisfied	34.7%	55.0%	48.1%	37.1%	43.6%	47.6%	35.2%	39.7%	40.7%
Neutral	8.9%	15.0%	18.5%	16.1%	8.8%	12.7%	11.0%	17.9%	12.4%
Dissatisfied	17.8%	5.0%	0.0%	24.2%	11.6%	4.8%	12.1%	12.8%	12.4%
Very dissatisfied	0.0%	5.0%	0.0%	3.2%	2.8%	0.0%	1.1%	5.1%	2.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-3. Maintenance of street signs/pavement markings

Very satisfied	39.6%	25.0%	32.3%	25.8%	33.0%	41.3%	44.6%	30.3%	35.1%
Satisfied	40.6%	52.5%	51.6%	51.6%	49.2%	41.3%	39.1%	46.1%	45.7%
Neutral	16.8%	17.5%	16.1%	12.9%	12.8%	16.0%	9.8%	17.1%	14.5%
Dissatisfied	3.0%	5.0%	0.0%	9.7%	3.9%	1.3%	6.5%	5.3%	4.3%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	1.3%	0.4%

Q17-4. Adequacy of street lighting

Very satisfied	22.8%	20.5%	13.3%	10.0%	20.1%	24.3%	31.9%	16.9%	21.5%
Satisfied	23.8%	38.5%	50.0%	28.3%	29.3%	41.9%	25.3%	27.3%	30.2%
Neutral	23.8%	17.9%	23.3%	33.3%	23.0%	18.9%	16.5%	23.4%	22.4%
Dissatisfied	25.7%	20.5%	10.0%	16.7%	18.4%	13.5%	19.8%	24.7%	19.4%
Very dissatisfied	4.0%	2.6%	3.3%	11.7%	9.2%	1.4%	6.6%	7.8%	6.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-5. Ease of travel on NC Highway 5

Very satisfied	5.1%	11.9%	15.6%	8.2%	7.8%	13.6%	14.0%	6.7%	10.1%
Satisfied	25.5%	19.0%	25.0%	31.1%	23.5%	22.2%	20.4%	28.0%	23.8%
Neutral	25.5%	21.4%	25.0%	19.7%	22.9%	18.5%	10.8%	30.7%	21.3%
Dissatisfied	33.7%	38.1%	28.1%	27.9%	30.7%	40.7%	29.0%	28.0%	31.4%
Very dissatisfied	10.2%	9.5%	6.3%	13.1%	15.1%	4.9%	25.8%	6.7%	13.4%

Q17-6. Ease of travel through large traffic circle

Very satisfied	10.9%	21.4%	15.6%	11.5%	21.0%	25.9%	33.7%	11.5%	20.2%
Satisfied	36.6%	40.5%	43.8%	44.3%	39.8%	42.0%	42.4%	33.3%	39.5%
Neutral	21.8%	19.0%	21.9%	23.0%	22.1%	18.5%	7.6%	21.8%	19.6%
Dissatisfied	15.8%	9.5%	15.6%	13.1%	11.0%	11.1%	7.6%	17.9%	12.3%
Very dissatisfied	14.9%	9.5%	3.1%	8.2%	6.1%	2.5%	8.7%	15.4%	8.4%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-7. Ease of travel on other streets in Village

Very satisfied	30.7%	29.3%	29.0%	32.8%	25.6%	34.6%	47.8%	26.3%	31.9%
Satisfied	46.5%	53.7%	45.2%	52.5%	60.0%	56.8%	41.3%	50.0%	51.5%
Neutral	20.8%	17.1%	25.8%	9.8%	11.1%	7.4%	6.5%	21.1%	14.0%
Dissatisfied	2.0%	0.0%	0.0%	3.3%	1.7%	1.2%	4.3%	2.6%	2.0%
Very dissatisfied	0.0%	0.0%	0.0%	1.6%	1.7%	0.0%	0.0%	0.0%	0.6%

Q17-8. Availability of walkways

Very satisfied	18.5%	16.2%	13.8%	11.5%	16.2%	23.9%	30.0%	23.0%	20.2%
Satisfied	26.1%	21.6%	41.4%	36.1%	26.6%	33.8%	36.7%	27.0%	29.8%
Neutral	10.9%	51.4%	31.0%	13.1%	20.8%	21.1%	11.1%	20.3%	19.6%
Dissatisfied	32.6%	5.4%	10.3%	26.2%	21.4%	19.7%	14.4%	21.6%	20.7%
Very dissatisfied	12.0%	5.4%	3.4%	13.1%	15.0%	1.4%	7.8%	8.1%	9.6%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-9. Condition of existing walkways

Very satisfied	19.0%	16.2%	18.5%	18.5%	24.4%	24.3%	25.6%	29.6%	23.4%
Satisfied	40.5%	32.4%	44.4%	40.7%	43.8%	41.4%	35.6%	42.3%	40.4%
Neutral	28.6%	43.2%	33.3%	31.5%	25.6%	25.7%	21.1%	23.9%	27.1%
Dissatisfied	8.3%	5.4%	3.7%	5.6%	5.0%	7.1%	13.3%	4.2%	6.9%
Very dissatisfied	3.6%	2.7%	0.0%	3.7%	1.3%	1.4%	4.4%	0.0%	2.3%

Q17-10. Ease of golf cart travel

Very satisfied	21.6%	15.0%	17.6%	8.8%	21.8%	23.7%	43.1%	17.6%	23.4%
Satisfied	27.5%	35.0%	41.2%	55.9%	36.4%	31.6%	24.6%	26.5%	33.7%
Neutral	35.3%	40.0%	41.2%	23.5%	30.0%	31.6%	18.5%	41.2%	30.8%
Dissatisfied	15.7%	10.0%	0.0%	2.9%	8.2%	13.2%	10.8%	11.8%	9.5%
Very dissatisfied	0.0%	0.0%	0.0%	8.8%	3.6%	0.0%	3.1%	2.9%	2.6%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=711

Q39. Which of the following best describes the general neighborhood area where you live?									Total
Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/ Lawn & Tennis/ CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./ Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q18. Sum of top 3 choices

Maintenance of main Village street thoroughfares	10.4%	30.2%	34.4%	22.2%	18.5%	31.8%	14.0%	14.8%	19.4%
Maintenance of streets in your neighborhood	31.1%	25.6%	9.4%	44.4%	33.2%	11.8%	22.6%	33.3%	28.1%
Maintenance of street signs/ pavement markings	11.3%	18.6%	15.6%	12.7%	10.3%	14.1%	8.6%	16.0%	12.2%
Adequacy of street lighting	29.2%	30.2%	28.1%	34.9%	33.2%	30.6%	34.4%	34.6%	32.3%
Ease of travel on NC Highway 5	41.5%	51.2%	43.8%	44.4%	51.6%	57.6%	66.7%	39.5%	50.2%
Ease of travel through large traffic circle	47.2%	25.6%	46.9%	36.5%	30.4%	29.4%	32.3%	42.0%	35.6%
Ease of travel on other streets in Village	3.8%	14.0%	12.5%	3.2%	3.8%	5.9%	14.0%	11.1%	7.3%

Q18. Which THREE of the Transportation Services listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q18. Sum of top 3 choices (cont.)</u>									
Availability of walkways	35.8%	18.6%	15.6%	34.9%	42.4%	27.1%	32.3%	33.3%	33.2%
Condition of existing walkways	7.5%	9.3%	21.9%	15.9%	13.6%	17.6%	26.9%	17.3%	15.5%
Ease of golf cart travel	13.2%	4.7%	6.3%	23.8%	12.5%	11.8%	20.4%	9.9%	13.4%
None chosen	12.3%	18.6%	9.4%	6.3%	7.6%	12.9%	4.3%	11.1%	9.8%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q19-1. Maintenance/preservation of Downtown</u>									
Very satisfied	58.0%	52.5%	50.0%	51.6%	53.9%	58.5%	58.7%	56.2%	54.8%
Satisfied	34.0%	42.5%	43.8%	43.5%	42.8%	32.9%	35.9%	32.9%	38.7%
Neutral	7.0%	5.0%	6.3%	4.8%	2.2%	6.1%	3.3%	11.0%	5.3%
Dissatisfied	1.0%	0.0%	0.0%	0.0%	1.1%	2.4%	2.2%	0.0%	1.2%

Q19-2. Quality of landscaping in medians & other public areas

Very satisfied	69.6%	64.3%	62.5%	59.7%	67.6%	61.0%	71.0%	61.0%	65.1%
Satisfied	25.5%	28.6%	37.5%	33.9%	30.2%	30.5%	23.7%	29.9%	29.5%
Neutral	3.9%	7.1%	0.0%	1.6%	1.1%	6.1%	3.2%	7.8%	3.6%
Dissatisfied	1.0%	0.0%	0.0%	3.2%	0.5%	2.4%	1.1%	1.3%	1.3%
Very dissatisfied	0.0%	0.0%	0.0%	1.6%	0.5%	0.0%	1.1%	0.0%	0.4%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q19-3. Overall cleanliness of streets & other public areas

Very satisfied	57.8%	58.5%	58.1%	54.8%	60.4%	55.4%	62.4%	53.8%	57.7%
Satisfied	34.3%	36.6%	41.9%	37.1%	37.4%	38.6%	32.3%	38.5%	37.1%
Neutral	3.9%	4.9%	0.0%	4.8%	1.6%	4.8%	4.3%	7.7%	3.9%
Dissatisfied	2.0%	0.0%	0.0%	1.6%	0.5%	1.2%	1.1%	0.0%	0.9%
Very dissatisfied	2.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.4%

Q19-4. Quality of stormwater runoff/management system

Very satisfied	24.5%	21.1%	33.3%	13.2%	27.6%	20.9%	35.2%	24.3%	25.6%
Satisfied	42.6%	42.1%	40.7%	37.7%	39.1%	43.3%	37.5%	36.5%	39.9%
Neutral	24.5%	23.7%	18.5%	22.6%	17.2%	26.9%	17.0%	17.6%	20.3%
Dissatisfied	7.4%	13.2%	7.4%	11.3%	9.2%	9.0%	5.7%	9.5%	8.7%
Very dissatisfied	1.1%	0.0%	0.0%	15.1%	6.9%	0.0%	4.5%	12.2%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q19-5. Winter weather response on Village streets (snow/ice)

Very satisfied	26.7%	26.5%	30.4%	29.4%	37.2%	36.5%	43.4%	31.3%	33.9%
Satisfied	48.9%	47.1%	43.5%	41.2%	37.8%	36.5%	39.8%	48.4%	41.7%
Neutral	20.0%	14.7%	26.1%	25.5%	19.2%	25.4%	14.5%	15.6%	20.0%
Dissatisfied	4.4%	11.8%	0.0%	3.9%	3.8%	0.0%	0.0%	3.1%	3.3%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.9%	1.6%	2.4%	1.6%	1.2%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=711

Q39. Which of the following best describes the general neighborhood area where you live?									Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q20. Sum of top 2 choices

Maintenance/preservation of Downtown	31.1%	32.6%	43.8%	34.9%	34.2%	50.6%	44.1%	29.6%	36.8%
Quality of landscaping in medians & other public areas	27.4%	18.6%	37.5%	30.2%	20.1%	40.0%	31.2%	27.2%	27.7%
Overall cleanliness of streets & other public areas	37.7%	30.2%	37.5%	49.2%	34.8%	44.7%	38.7%	46.9%	39.1%
Quality of stormwater runoff/ management system	41.5%	51.2%	34.4%	46.0%	51.1%	28.2%	36.6%	42.0%	42.2%
Winter weather response on Village streets (snow/ice)	24.5%	32.6%	15.6%	19.0%	22.8%	11.8%	20.4%	12.3%	20.1%
None chosen	14.2%	14.0%	9.4%	7.9%	13.0%	10.6%	10.8%	16.0%	12.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-1. Fire services

Yes	7.5%	18.6%	15.6%	7.9%	12.0%	5.9%	9.7%	14.8%	10.5%
No	92.5%	81.4%	84.4%	92.1%	88.0%	94.1%	90.3%	85.2%	89.5%

Q21-2. Police services

Yes	20.8%	20.9%	18.8%	20.6%	15.8%	7.1%	28.0%	22.2%	18.6%
No	79.2%	79.1%	81.3%	79.4%	84.2%	92.9%	72.0%	77.8%	81.4%

Q21-3. Village Hall reception desk

Yes	23.6%	16.3%	25.0%	28.6%	26.1%	20.0%	51.6%	19.8%	27.0%
No	76.4%	83.7%	75.0%	71.4%	73.9%	80.0%	48.4%	80.2%	73.0%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-4. MyVOP service request system

Yes	22.6%	9.3%	18.8%	23.8%	20.7%	5.9%	37.6%	22.2%	20.5%
No	77.4%	90.7%	81.3%	76.2%	79.3%	94.1%	62.4%	77.8%	79.5%

Q21-5. Submitted a code & ordinance enforcement issue

Yes	10.4%	4.7%	9.4%	19.0%	12.5%	1.2%	20.4%	14.8%	11.8%
No	89.6%	95.3%	90.6%	81.0%	87.5%	98.8%	79.6%	85.2%	88.2%

Q21-6. Planning & inspections services

Yes	9.4%	4.7%	21.9%	12.7%	10.9%	8.2%	28.0%	13.6%	13.2%
No	90.6%	95.3%	78.1%	87.3%	89.1%	91.8%	72.0%	86.4%	86.8%

Q21. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-7. Library services

Yes	37.7%	30.2%	34.4%	30.2%	35.9%	49.4%	49.5%	29.6%	37.4%
No	62.3%	69.8%	65.6%	69.8%	64.1%	50.6%	50.5%	70.4%	62.6%

Q21-8. Archives services

Yes	9.4%	9.3%	9.4%	15.9%	10.3%	10.6%	29.0%	8.6%	12.7%
No	90.6%	90.7%	90.6%	84.1%	89.7%	89.4%	71.0%	91.4%	87.3%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q21-1. Fire services</u>									
Very satisfied	75.0%	71.4%	100.0%	60.0%	90.5%	100.0%	100.0%	83.3%	86.1%
Satisfied	12.5%	28.6%	0.0%	40.0%	9.5%	0.0%	0.0%	16.7%	12.5%
Neutral	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
<u>Q21-2. Police services</u>									
Very satisfied	75.0%	50.0%	80.0%	75.0%	66.7%	66.7%	76.0%	83.3%	72.6%
Satisfied	20.0%	50.0%	0.0%	16.7%	18.5%	33.3%	20.0%	16.7%	20.2%
Neutral	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	1.6%
Dissatisfied	0.0%	0.0%	20.0%	8.3%	14.8%	0.0%	0.0%	0.0%	5.6%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-3. Village Hall reception desk

Very satisfied	81.8%	50.0%	57.1%	88.2%	73.3%	75.0%	76.6%	50.0%	73.5%
Satisfied	18.2%	33.3%	42.9%	11.8%	22.2%	25.0%	19.1%	31.3%	21.5%
Neutral	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	2.1%	6.3%	2.2%
Dissatisfied	0.0%	16.7%	0.0%	0.0%	2.2%	0.0%	2.1%	6.3%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.6%

Q21-4. MyVOP service request system

Very satisfied	50.0%	0.0%	50.0%	28.6%	55.9%	75.0%	57.1%	41.2%	48.9%
Satisfied	36.4%	75.0%	16.7%	64.3%	26.5%	25.0%	22.9%	41.2%	33.6%
Neutral	9.1%	0.0%	0.0%	0.0%	5.9%	0.0%	8.6%	5.9%	5.8%
Dissatisfied	4.5%	25.0%	33.3%	7.1%	11.8%	0.0%	2.9%	11.8%	9.5%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.6%	0.0%	2.2%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-5. Submitted a code & ordinance enforcement issue

Very satisfied	30.0%	0.0%	33.3%	8.3%	33.3%	0.0%	33.3%	18.2%	25.3%
Satisfied	10.0%	0.0%	0.0%	41.7%	23.8%	100.0%	38.9%	36.4%	29.1%
Neutral	20.0%	50.0%	33.3%	8.3%	14.3%	0.0%	5.6%	18.2%	13.9%
Dissatisfied	30.0%	0.0%	33.3%	33.3%	19.0%	0.0%	11.1%	27.3%	21.5%
Very dissatisfied	10.0%	50.0%	0.0%	8.3%	9.5%	0.0%	11.1%	0.0%	10.1%

Q21-6. Planning & inspections services

Very satisfied	50.0%	100.0%	28.6%	62.5%	45.0%	42.9%	54.2%	36.4%	47.8%
Satisfied	20.0%	0.0%	42.9%	37.5%	30.0%	57.1%	33.3%	54.5%	35.9%
Neutral	0.0%	0.0%	0.0%	0.0%	15.0%	0.0%	8.3%	9.1%	7.6%
Dissatisfied	30.0%	0.0%	28.6%	0.0%	10.0%	0.0%	4.2%	0.0%	8.7%

Q21. If "yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=490	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q21-7. Library services

Very satisfied	39.4%	50.0%	54.5%	55.6%	60.7%	54.1%	62.2%	56.5%	55.5%
Satisfied	42.4%	33.3%	27.3%	22.2%	27.9%	37.8%	28.9%	21.7%	30.2%
Neutral	6.1%	0.0%	9.1%	11.1%	11.5%	2.7%	4.4%	8.7%	7.3%
Dissatisfied	6.1%	16.7%	9.1%	5.6%	0.0%	0.0%	4.4%	13.0%	4.9%
Very dissatisfied	6.1%	0.0%	0.0%	5.6%	0.0%	5.4%	0.0%	0.0%	2.0%

Q21-8. Archives services

Very satisfied	62.5%	50.0%	33.3%	50.0%	81.3%	62.5%	80.8%	66.7%	68.3%
Satisfied	37.5%	25.0%	66.7%	40.0%	18.8%	37.5%	19.2%	0.0%	25.6%
Neutral	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	33.3%	4.9%
Dissatisfied	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-1. Quality of information about Village programs/services

Very satisfied	35.4%	33.3%	23.3%	28.8%	26.9%	24.7%	40.2%	31.1%	30.5%
Satisfied	45.8%	43.6%	50.0%	40.7%	50.3%	50.6%	46.7%	41.9%	46.7%
Neutral	14.6%	23.1%	23.3%	23.7%	16.8%	18.5%	7.6%	23.0%	17.7%
Dissatisfied	4.2%	0.0%	3.3%	3.4%	5.4%	6.2%	5.4%	4.1%	4.6%
Very dissatisfied	0.0%	0.0%	0.0%	3.4%	0.6%	0.0%	0.0%	0.0%	0.5%

Q22-2. Village efforts to keep you informed about local issues

Very satisfied	27.8%	32.5%	24.1%	24.6%	26.6%	24.7%	37.0%	31.1%	28.3%
Satisfied	48.5%	47.5%	48.3%	45.6%	50.3%	51.9%	46.7%	44.6%	48.4%
Neutral	16.5%	17.5%	20.7%	21.1%	14.5%	16.0%	9.8%	17.6%	16.0%
Dissatisfied	6.2%	2.5%	6.9%	7.0%	8.1%	7.4%	6.5%	6.8%	6.8%
Very dissatisfied	1.0%	0.0%	0.0%	1.8%	0.6%	0.0%	0.0%	0.0%	0.5%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-3. Opportunities to participate in local government (advisory boards, volunteering)

Very satisfied	20.2%	27.3%	12.0%	19.2%	21.7%	20.0%	32.6%	17.7%	22.1%
Satisfied	41.6%	45.5%	40.0%	36.5%	41.4%	44.6%	39.5%	40.3%	41.0%
Neutral	25.8%	21.2%	48.0%	36.5%	31.2%	23.1%	22.1%	33.9%	29.1%
Dissatisfied	9.0%	6.1%	0.0%	5.8%	5.7%	9.2%	4.7%	8.1%	6.7%
Very dissatisfied	3.4%	0.0%	0.0%	1.9%	0.0%	3.1%	1.2%	0.0%	1.2%

Q22-4. Village social media

Very satisfied	20.2%	34.6%	15.0%	20.4%	22.1%	16.4%	35.0%	27.3%	23.8%
Satisfied	48.3%	34.6%	45.0%	46.9%	44.8%	45.5%	37.5%	34.5%	42.6%
Neutral	25.8%	30.8%	40.0%	28.6%	27.6%	32.7%	22.5%	34.5%	28.7%
Dissatisfied	3.4%	0.0%	0.0%	4.1%	4.1%	5.5%	5.0%	3.6%	4.1%
Very dissatisfied	2.2%	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.8%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-5. Village website (vopnc.org)

Very satisfied	31.3%	34.5%	17.9%	25.9%	28.4%	19.4%	33.3%	27.9%	27.9%
Satisfied	47.9%	37.9%	46.4%	53.7%	43.9%	47.8%	48.3%	44.3%	46.3%
Neutral	17.7%	27.6%	28.6%	18.5%	22.6%	29.9%	13.8%	26.2%	22.1%
Dissatisfied	3.1%	0.0%	3.6%	1.9%	3.9%	3.0%	4.6%	1.6%	3.2%
Very dissatisfied	0.0%	0.0%	3.6%	0.0%	1.3%	0.0%	0.0%	0.0%	0.5%

Q22-6. Village newsletter

Very satisfied	31.8%	31.3%	20.0%	26.3%	30.0%	23.6%	33.3%	31.4%	30.1%
Satisfied	46.6%	56.3%	44.0%	49.1%	41.9%	50.0%	40.2%	42.9%	44.4%
Neutral	15.9%	9.4%	32.0%	22.8%	18.1%	19.4%	21.8%	20.0%	19.2%
Dissatisfied	4.5%	3.1%	4.0%	1.8%	6.9%	6.9%	3.4%	4.3%	4.9%
Very dissatisfied	1.1%	0.0%	0.0%	0.0%	3.1%	0.0%	1.1%	1.4%	1.3%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q22-7. Monthly Village eNews updates

Very satisfied	29.1%	33.3%	21.7%	23.4%	27.4%	15.8%	26.9%	22.2%	25.3%
Satisfied	38.4%	29.2%	39.1%	38.3%	35.6%	45.6%	35.9%	35.2%	37.5%
Neutral	23.3%	29.2%	34.8%	38.3%	29.6%	31.6%	30.8%	38.9%	30.9%
Dissatisfied	9.3%	8.3%	0.0%	0.0%	5.9%	7.0%	5.1%	3.7%	5.6%
Very dissatisfied	0.0%	0.0%	4.3%	0.0%	1.5%	0.0%	1.3%	0.0%	0.8%

Q22-8. Online engagement portals (engage.vopnc.org)

Very satisfied	23.8%	28.6%	21.1%	21.6%	22.1%	18.6%	20.3%	20.8%	21.9%
Satisfied	34.9%	28.6%	15.8%	48.6%	36.3%	39.5%	31.3%	37.5%	35.2%
Neutral	33.3%	38.1%	57.9%	29.7%	35.4%	32.6%	40.6%	39.6%	36.9%
Dissatisfied	6.3%	4.8%	5.3%	0.0%	3.5%	7.0%	4.7%	2.1%	4.3%
Very dissatisfied	1.6%	0.0%	0.0%	0.0%	2.7%	2.3%	3.1%	0.0%	1.7%

Q22. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-9. Community's progress toward meeting its strategic vision & mission

Very satisfied	14.8%	17.2%	13.0%	11.6%	17.0%	14.3%	19.0%	20.0%	16.1%
Satisfied	30.9%	44.8%	17.4%	41.9%	34.8%	35.7%	39.2%	38.2%	36.2%
Neutral	44.4%	27.6%	65.2%	34.9%	39.3%	48.2%	35.4%	38.2%	40.3%
Dissatisfied	7.4%	10.3%	4.3%	11.6%	5.2%	1.8%	3.8%	3.6%	5.6%
Very dissatisfied	2.5%	0.0%	0.0%	0.0%	3.7%	0.0%	2.5%	0.0%	1.8%

Q23. Which of the following do you use to get information about the Village of Pinehurst?

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q23. Which following do you use to get information about Village of Pinehurst

Village employees	12.3%	14.0%	3.1%	11.1%	13.0%	8.2%	32.3%	13.6%	14.1%
Village newsletter	64.2%	55.8%	56.3%	57.1%	64.1%	61.2%	64.5%	54.3%	61.3%
Village website (vopnc.org)	51.9%	27.9%	62.5%	60.3%	47.3%	38.8%	62.4%	45.7%	48.4%
Monthly Village eNews	23.6%	16.3%	25.0%	15.9%	22.3%	14.1%	22.6%	13.6%	19.8%
Village mobile app (MYVOP)	17.0%	7.0%	6.3%	25.4%	18.5%	9.4%	30.1%	16.0%	17.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	0.0%	2.3%	0.0%	4.8%	4.9%	2.4%	9.7%	4.9%	4.1%
Village social media (e.g., Facebook, X-formerly known as Twitter)	28.3%	25.6%	15.6%	30.2%	32.1%	28.2%	38.7%	33.3%	30.0%
The Pilot newspaper	67.0%	58.1%	81.3%	58.7%	71.7%	75.3%	64.5%	46.9%	66.1%
Attend or view public meetings	15.1%	18.6%	18.8%	11.1%	15.8%	23.5%	37.6%	14.8%	19.4%
Other	3.8%	9.3%	9.4%	4.8%	6.0%	3.5%	5.4%	3.7%	5.1%

Q24. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q24. How often do you read Village Newsletter, which is mailed to all residents

All the time	71.7%	60.0%	73.3%	58.9%	73.3%	71.1%	78.7%	72.6%	71.7%
Sometimes	17.2%	25.0%	20.0%	25.0%	17.0%	22.4%	11.2%	13.7%	17.6%
Seldom	4.0%	7.5%	3.3%	10.7%	1.8%	1.3%	4.5%	4.1%	3.9%
Never	7.1%	7.5%	3.3%	5.4%	7.9%	5.3%	5.6%	9.6%	6.8%

Q25. Customer Service. Have you contacted the Village during the past year for customer support? (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q25. Have you contacted Village during past year for customer support

Yes	40.6%	14.0%	18.8%	31.7%	25.1%	17.6%	44.1%	36.7%	29.5%
No	59.4%	86.0%	81.3%	68.3%	74.9%	82.4%	55.9%	63.3%	70.5%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q25a-1. Village staff was responsive to my needs

Always	75.6%	50.0%	20.0%	70.0%	76.1%	93.3%	78.0%	62.1%	72.7%
Usually	14.6%	33.3%	40.0%	25.0%	10.9%	6.7%	17.1%	24.1%	17.6%
Sometimes	2.4%	0.0%	20.0%	0.0%	8.7%	0.0%	4.9%	6.9%	4.9%
Seldom	4.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	1.5%
Never	2.4%	16.7%	20.0%	5.0%	4.3%	0.0%	0.0%	3.4%	3.4%

Q25a-2. Village staff was competent

Always	82.5%	33.3%	25.0%	80.0%	73.3%	93.3%	78.0%	71.4%	75.6%
Usually	10.0%	50.0%	50.0%	15.0%	20.0%	6.7%	19.5%	14.3%	17.4%
Sometimes	5.0%	0.0%	0.0%	0.0%	6.7%	0.0%	2.4%	10.7%	4.5%
Seldom	2.5%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	3.6%	1.5%
Never	0.0%	16.7%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%

Q25a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=208	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q25a-3. Village staff was courteous

Always	87.5%	50.0%	16.7%	80.0%	80.4%	100.0%	85.4%	75.9%	80.5%
Usually	10.0%	50.0%	66.7%	15.0%	15.2%	0.0%	12.2%	13.8%	15.1%
Sometimes	0.0%	0.0%	16.7%	5.0%	4.3%	0.0%	2.4%	3.4%	2.9%
Seldom	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	1.0%
Never	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.5%

Q25a-4. My issue was resolved promptly

Always	66.7%	66.7%	25.0%	65.0%	65.9%	80.0%	70.7%	51.9%	65.2%
Usually	17.9%	16.7%	50.0%	10.0%	22.7%	20.0%	19.5%	11.1%	18.2%
Sometimes	7.7%	0.0%	25.0%	20.0%	2.3%	0.0%	7.3%	29.6%	10.6%
Seldom	5.1%	0.0%	0.0%	0.0%	4.5%	0.0%	2.4%	3.7%	3.0%
Never	2.6%	16.7%	0.0%	5.0%	4.5%	0.0%	0.0%	3.7%	3.0%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q26. Which community improvements would you select as most important

Additional walkway construction in neighborhoods	49.1%	30.2%	28.1%	36.5%	43.5%	18.8%	43.0%	49.4%	39.1%
Additional greenway trails (walking paths)	26.4%	11.6%	25.0%	20.6%	22.3%	31.8%	32.3%	29.6%	25.3%
Bicycle lanes & paths	17.0%	41.9%	21.9%	33.3%	30.4%	22.4%	23.7%	30.9%	26.9%
Multi-purpose paths on main Village highways	11.3%	9.3%	21.9%	27.0%	19.6%	21.2%	30.1%	19.8%	20.1%
Additional street lighting in neighborhoods	41.5%	30.2%	28.1%	41.3%	38.0%	22.4%	31.2%	42.0%	35.4%
Additional stormwater (drainage) improvements	30.2%	48.8%	31.3%	42.9%	35.9%	36.5%	30.1%	37.0%	35.4%
Additional street resurfacing	36.8%	20.9%	15.6%	31.7%	37.5%	18.8%	28.0%	25.9%	30.0%
Additional parks & open spaces	7.5%	7.0%	12.5%	11.1%	11.4%	17.6%	9.7%	7.4%	10.5%

Q26. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q26. Which community improvements would you select as most important (cont.)

Additional athletic fields	3.8%	0.0%	0.0%	6.3%	0.5%	3.5%	5.4%	1.2%	2.7%
Fire Dept. station on Linden Rd.	7.5%	7.0%	18.8%	4.8%	12.0%	35.3%	16.1%	9.9%	13.5%
Downtown parking	33.0%	34.9%	31.3%	31.7%	22.3%	29.4%	26.9%	14.8%	26.7%

Q27. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=711

	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q27. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget

	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	Total
Very satisfied	38.3%	26.5%	24.1%	19.7%	30.5%	29.7%	42.9%	25.6%	31.2%
Satisfied	34.0%	47.1%	51.7%	44.3%	47.3%	51.4%	42.9%	46.2%	44.7%
Neutral	22.3%	26.5%	24.1%	26.2%	16.2%	18.9%	11.0%	20.5%	19.3%
Dissatisfied	5.3%	0.0%	0.0%	8.2%	3.0%	0.0%	3.3%	3.8%	3.3%
Very dissatisfied	0.0%	0.0%	0.0%	1.6%	3.0%	0.0%	0.0%	3.8%	1.6%

Q28a. The language passed to regulate short-term rentals in the community is: (without "not sure")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q28a. What is the language passed to regulate short-term rentals in the community

Too lenient	38.4%	21.4%	25.0%	33.3%	40.7%	32.1%	38.7%	28.8%	35.4%
Just right	45.2%	64.3%	65.0%	35.7%	44.4%	58.9%	42.7%	48.1%	47.8%
Too strict	16.4%	14.3%	10.0%	31.0%	14.8%	8.9%	18.7%	23.1%	16.9%

Q28b. I believe the Village's enforcement of short-term rental related regulations is: (without "not sure")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q28b. What is Village's enforcement of short-term rental related regulations

Too little	43.1%	25.0%	36.8%	30.2%	46.9%	29.6%	50.7%	37.0%	40.1%
About right	40.0%	64.3%	52.6%	41.9%	39.1%	59.3%	37.0%	41.3%	44.6%
Too much	16.9%	10.7%	10.5%	27.9%	14.1%	11.1%	12.3%	21.7%	15.4%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q29-1. Overall quality of leadership provided by Village's elected officials

Very satisfied	22.1%	25.0%	19.2%	12.5%	17.2%	22.1%	27.3%	22.9%	20.7%
Satisfied	37.9%	47.5%	46.2%	39.3%	51.6%	54.5%	52.3%	45.7%	47.9%
Neutral	26.3%	27.5%	23.1%	37.5%	22.3%	18.2%	11.4%	22.9%	22.8%
Dissatisfied	8.4%	0.0%	7.7%	10.7%	4.5%	1.3%	4.5%	5.7%	5.1%
Very dissatisfied	5.3%	0.0%	3.8%	0.0%	4.5%	3.9%	4.5%	2.9%	3.5%

Q29-2. Overall effectiveness of appointed boards & commissions

Very satisfied	21.3%	17.9%	21.7%	7.4%	13.0%	17.6%	23.5%	22.4%	17.3%
Satisfied	40.4%	46.2%	34.8%	35.2%	51.3%	56.8%	48.2%	40.3%	46.2%
Neutral	31.9%	35.9%	39.1%	51.9%	28.6%	23.0%	20.0%	26.9%	30.4%
Dissatisfied	4.3%	0.0%	4.3%	5.6%	3.9%	0.0%	5.9%	9.0%	4.1%
Very dissatisfied	2.1%	0.0%	0.0%	0.0%	3.2%	2.7%	2.4%	1.5%	2.0%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q29-3. Overall effectiveness of Village Manager & appointed staff

Very satisfied	30.5%	32.5%	25.9%	14.8%	23.9%	24.0%	30.7%	21.4%	25.3%
Satisfied	40.0%	42.5%	48.1%	37.0%	47.2%	57.3%	48.9%	47.1%	46.5%
Neutral	24.2%	25.0%	25.9%	44.4%	22.6%	18.7%	14.8%	28.6%	24.4%
Dissatisfied	3.2%	0.0%	0.0%	3.7%	2.5%	0.0%	0.0%	1.4%	1.6%
Very dissatisfied	2.1%	0.0%	0.0%	0.0%	3.8%	0.0%	5.7%	1.4%	2.2%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711

		Q39. Which of the following best describes the general neighborhood area where you live?							Total
		Pinehurst	Pinehurst No.	Morganton/	Lake	Pinewild	Old Town/	Village Acres/	
Pinehurst No.	6	Trace/ Pinedale/ Midland Co...	7/Lawn & Tennis/CCNC	Monticello Rd.	Pinehurst/ Burning Tree/ St. Andrews...		Linden Rd./ Donald Ross Dr./Clarendo...	Murdocksvill- e Rd.	

Q30-1. Overall quality of life

Significantly better	52.0%	44.2%	46.7%	36.5%	48.9%	48.2%	60.4%	56.4%	49.4%
Better	28.4%	37.2%	33.3%	41.3%	35.0%	39.8%	19.8%	21.8%	32.2%
Same	17.6%	16.3%	20.0%	20.6%	15.0%	12.0%	16.5%	19.2%	16.7%
Worse	2.0%	2.3%	0.0%	1.6%	1.1%	0.0%	3.3%	2.6%	1.7%

Q30-2. Overall quality of Village services

Significantly better	42.6%	31.7%	26.7%	30.6%	36.3%	30.1%	48.9%	46.8%	37.8%
Better	32.7%	46.3%	53.3%	38.7%	41.3%	43.4%	28.3%	26.6%	37.5%
Same	21.8%	19.5%	16.7%	27.4%	20.1%	22.9%	19.6%	24.1%	22.0%
Worse	3.0%	2.4%	3.3%	3.2%	2.2%	2.4%	3.3%	1.3%	2.5%
Significantly worse	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	1.3%	0.3%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q30-3. Customer service provided by Village employees

Significantly better	44.1%	33.3%	40.7%	33.3%	37.9%	41.8%	52.9%	45.8%	41.5%
Better	31.2%	35.9%	29.6%	29.8%	37.9%	35.8%	23.0%	25.0%	31.7%
Same	23.7%	28.2%	22.2%	36.8%	23.5%	22.4%	21.8%	25.0%	25.2%
Worse	1.1%	2.6%	3.7%	0.0%	0.0%	0.0%	2.3%	2.8%	1.1%
Significantly worse	0.0%	0.0%	3.7%	0.0%	0.7%	0.0%	0.0%	1.4%	0.5%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=711	Q39. Which of the following best describes the general neighborhood area where you live?								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q31. Would you recommend Village of Pinehurst to others as a place to live

Yes	90.1%	97.7%	96.7%	95.0%	94.8%	98.8%	93.5%	94.7%	94.6%
No	9.9%	2.3%	3.3%	5.0%	5.2%	1.2%	6.5%	5.3%	5.4%