

Police Department 2023 Report to Council

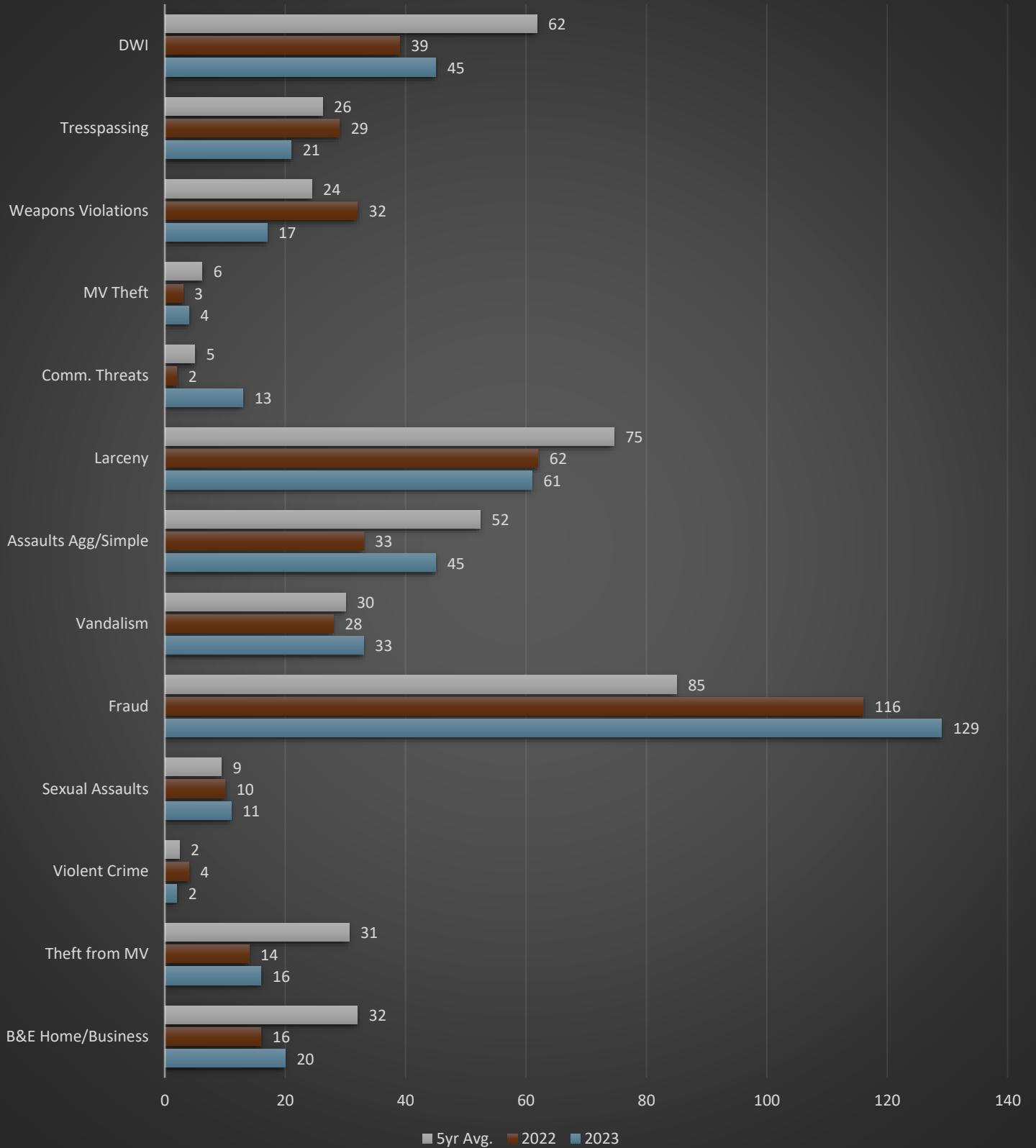


Prepared by
Chief Glen Webb

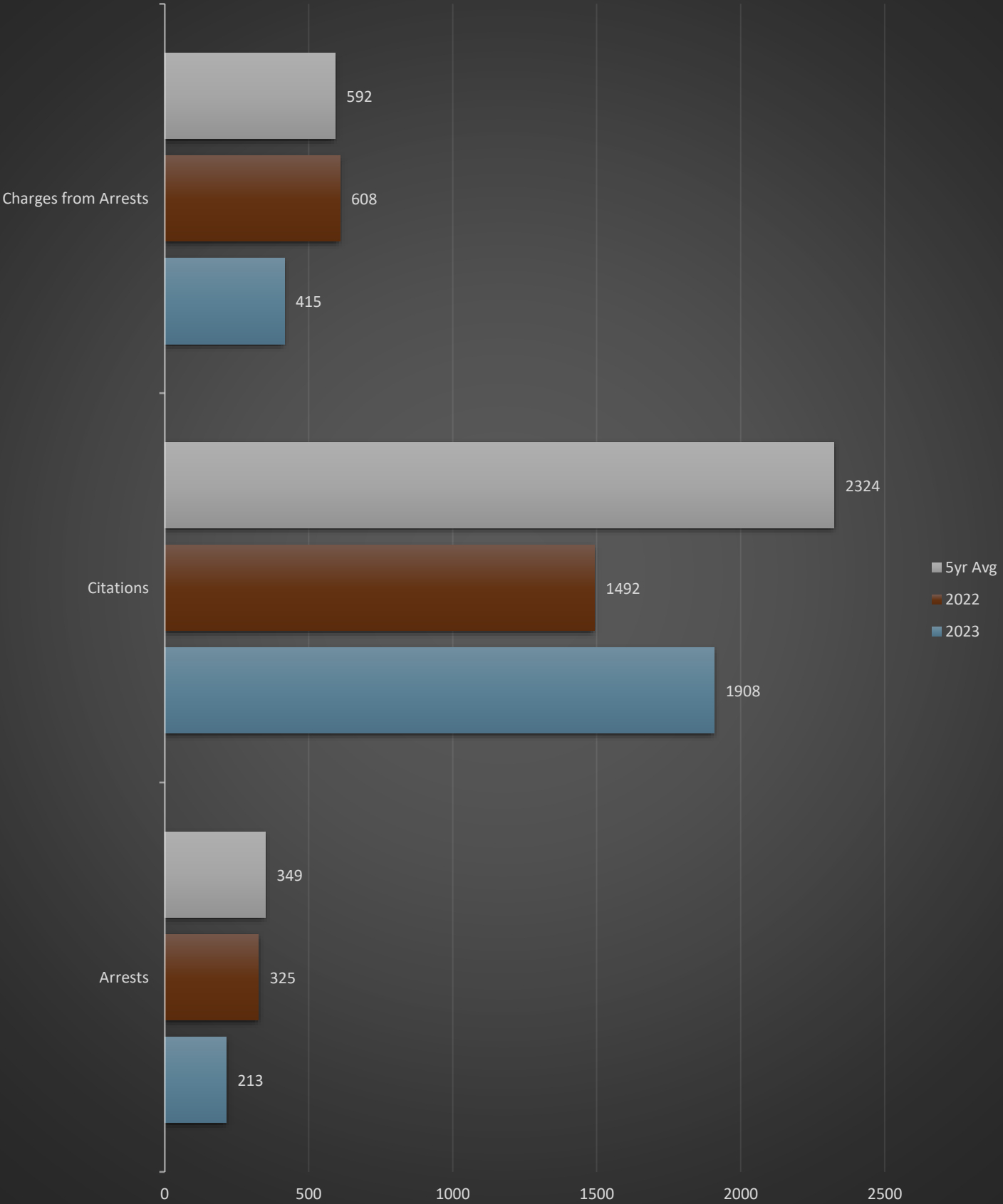
1.3.2024

Pinehurst Police Calendar Year 2023 Report (With Prev.Year & 5yr Avg.)

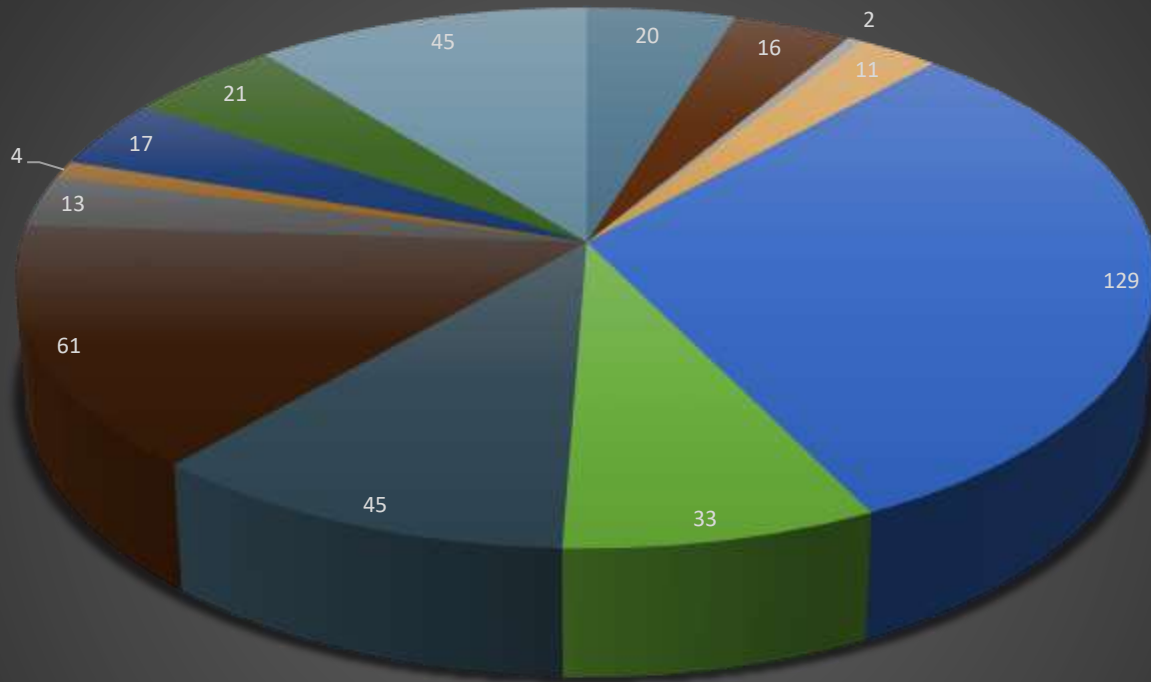
Calendar Year 2023 Crime Report



Citations and Arrests



Calendar Year 2023 Crime Proportions



- B&E Home/Business
- Theft from MV
- Violent Crime
- Sexual Assaults
- Fraud
- Vandalism
- Assaults Agg/Simple
- Larceny
- Comm. Threats
- MV Theft
- Weapons Violations
- Tresspassing
- DWI

Local Comparison

| Cities with the Least Crime Near Pinehurst, North Carolina | Crime Index |
|--|-------------|
| Jackson Springs, NC | |
| Whispering Pines, NC | 10.9 |
| Pinehurst, NC | 11.9 |
| Pinebluff, NC | 14.0 |
| Robbins, NC | 25.1 |
| Foxfire, NC | 29.2 |
| Seven Lakes, NC | 29.6 |
| Vass, NC | 31.0 |
| Carthage, NC | 35.3 |
| Southern Pines, NC | 37.6 |

Source: <https://www.bestplaces.net/crime/?city1=53751940&city2=53763120> (uses information reported to the FBI).

For the crime index, their scale is 1-100, 1 being low and 100 being high. As you can see by comparison, the Village is a low crime area. If we were to adjust for population/number of visitors, the Village would be the lowest on the crime index.

Summary

For the calendar year 2023, crime has remained low. Our most notable increase was in Fraud. Because of the digital world we live in, most Fraud and Identity Theft cases are international scammers. Very few if any are local. These cases are reported through the FBI. What we saw a rash of this year, were attempted real estate scams where realtors were contacted to sell property by someone posing over the phone as the owner. Other than the real estate scam, what we see are not scams that require interaction with our citizens which makes them nearly impossible to stop on our end because they aren't behavior related. Most are discovered after the fact and are products of international networks, for example, data breaches that result in new accounts being open.

In the above information, Trespassing because of NIBRs reporting is not just someone on property refusing to leave. If someone goes through a car but does not steal anything, that is reported as a Trespass. Theft from a Motor Vehicle is when they enter the vehicle and commit a larceny.

Like every agency, ours has been working with staff shortages, despite those conditions in law enforcement our officers still answered almost 26,000 calls (citizen and self-initiated combined), and cleared 93% of cases.

Below I have inserted our customer satisfaction rating. We have continued using Power Engage which sends text messages to callers who request police services. Our response rate for Calendar Year 2023 is 47.25% with a 93.77% positivity rate. Normally in surveys, people who have a negative experience are more motivated to respond. This rating is a testament to the performance of our officers and their commitment to our core values of Service, Initiative, Teamwork, and Improvement.

Definitions

RMS: Records Management System. Stores all reports and is the source for the analytic data in the tables.

IBR: Incident Based Reporting. The method for reporting incidents of crime established through the federal government. This information is fed to NIBRS, National Incident Based Reporting System. This is an attempt to standardize crime reporting across the nation. It is a switch from the previous method of UCR (Uniform Crime Reporting).

CAD: Computer Aided Dispatch, is how officer dispatches are recorded. Each call is retained with some detail. Though not every call has an incident report, every call our officers respond to is recorded in the CAD.

