



2023 Village of Pinehurst Community Survey Cross-Tabular Data

Presented to the Village of Pinehurst,
North Carolina

August 2023



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Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-1. Police services</u>												
Very satisfied	62.8%	56.0%	59.1%	58.5%	63.8%	63.5%	56.7%	55.6%	59.5%	59.3%	59.8%	59.2%
Satisfied	28.5%	34.0%	34.7%	33.9%	27.7%	31.7%	32.2%	33.3%	33.6%	31.9%	33.2%	32.8%
Neutral	8.1%	7.8%	4.5%	3.5%	8.5%	3.2%	10.0%	9.3%	3.9%	5.5%	6.1%	5.8%
Dissatisfied	0.6%	0.7%	1.1%	3.5%	0.0%	0.0%	1.1%	1.9%	2.1%	2.1%	0.9%	1.5%
Very dissatisfied	0.0%	1.4%	0.6%	0.6%	0.0%	1.6%	0.0%	0.0%	0.9%	1.2%	0.0%	0.6%
<u>Q1-2. Fire services</u>												
Very satisfied	68.4%	63.8%	65.7%	69.7%	66.7%	69.8%	61.4%	68.3%	67.0%	67.5%	66.7%	67.1%
Satisfied	25.2%	28.5%	30.8%	28.5%	26.2%	27.0%	30.1%	22.8%	30.5%	28.3%	28.1%	28.3%
Neutral	6.5%	7.7%	3.6%	1.8%	7.1%	3.2%	8.4%	8.9%	2.5%	4.2%	5.2%	4.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-3. Parks & recreation programs</u>												
Very satisfied	45.5%	40.5%	39.7%	38.4%	47.9%	41.0%	38.4%	38.9%	41.9%	40.9%	42.1%	41.4%
Satisfied	37.7%	37.4%	39.1%	44.9%	37.5%	37.7%	34.9%	44.2%	41.1%	39.5%	38.9%	39.7%
Neutral	14.9%	17.6%	19.9%	15.2%	12.5%	16.4%	25.6%	15.8%	15.2%	17.5%	16.5%	16.7%
Dissatisfied	1.9%	4.6%	0.7%	1.4%	2.1%	4.9%	1.2%	1.1%	1.5%	1.7%	2.5%	2.1%
Very dissatisfied	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.3%	0.0%	0.2%
<u>Q1-4. Parks & recreation facilities</u>												
Very satisfied	49.1%	43.7%	47.5%	46.2%	62.0%	50.8%	50.0%	42.4%	44.3%	43.6%	50.3%	47.0%
Satisfied	31.5%	40.7%	37.3%	40.6%	24.0%	32.8%	33.3%	44.4%	38.7%	37.5%	36.8%	37.2%
Neutral	17.0%	12.6%	10.8%	12.6%	10.0%	13.1%	12.2%	11.1%	15.0%	15.5%	10.9%	13.2%
Dissatisfied	1.8%	2.2%	3.8%	0.7%	4.0%	3.3%	4.4%	1.0%	1.4%	2.4%	2.0%	2.1%
Very dissatisfied	0.6%	0.7%	0.6%	0.0%	0.0%	0.0%	0.0%	1.0%	0.7%	1.0%	0.0%	0.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-5. Solid waste services</u>												
Very satisfied	65.9%	56.1%	54.7%	58.8%	63.5%	63.6%	56.2%	52.7%	60.3%	60.2%	58.2%	59.2%
Satisfied	29.7%	31.8%	36.5%	31.2%	28.8%	28.8%	32.6%	33.0%	33.3%	32.6%	31.9%	32.2%
Neutral	2.7%	8.1%	7.2%	6.5%	1.9%	4.5%	11.2%	11.6%	3.7%	4.2%	7.6%	6.0%
Dissatisfied	1.1%	4.1%	1.1%	2.9%	5.8%	3.0%	0.0%	1.8%	2.0%	2.4%	2.0%	2.2%
Very dissatisfied	0.5%	0.0%	0.6%	0.6%	0.0%	0.0%	0.0%	0.9%	0.6%	0.6%	0.3%	0.4%
<u>Q1-6. Street & right-of-way maintenance</u>												
Very satisfied	35.1%	29.7%	27.8%	29.2%	39.2%	37.9%	28.0%	27.3%	30.6%	31.1%	30.7%	30.9%
Satisfied	48.1%	43.4%	40.9%	41.1%	31.4%	36.4%	49.5%	45.5%	45.1%	43.7%	43.5%	43.2%
Neutral	11.4%	14.5%	14.8%	16.1%	15.7%	12.1%	12.9%	16.4%	13.1%	14.4%	13.4%	14.1%
Dissatisfied	3.8%	11.0%	13.6%	11.3%	7.8%	9.1%	8.6%	10.9%	9.5%	8.7%	10.7%	9.7%
Very dissatisfied	1.6%	1.4%	2.8%	2.4%	5.9%	4.5%	1.1%	0.0%	1.8%	2.1%	1.8%	2.1%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q1-7. Enforcement of Village codes & ordinances</u>											
Very satisfied	31.9%	19.5%	19.9%	22.6%	35.4%	28.6%	23.6%	23.3%	21.2%	24.4%	23.2%	24.1%
Satisfied	31.9%	36.8%	31.3%	28.9%	22.9%	34.9%	30.3%	27.2%	35.5%	36.7%	27.7%	31.8%
Neutral	25.3%	30.1%	24.1%	30.8%	27.1%	19.0%	25.8%	32.0%	27.4%	24.0%	30.6%	27.4%
Dissatisfied	8.4%	9.0%	16.9%	13.2%	10.4%	9.5%	12.4%	12.6%	12.7%	8.1%	15.9%	12.0%
Very dissatisfied	2.4%	4.5%	7.8%	4.4%	4.2%	7.9%	7.9%	4.9%	3.3%	6.8%	2.5%	4.7%
<u>Q1-8. Customer service provided by Village employees</u>												
Very satisfied	51.0%	39.4%	42.0%	48.3%	46.5%	39.3%	43.4%	39.6%	49.7%	45.8%	45.2%	45.7%
Satisfied	33.3%	36.2%	40.1%	38.1%	32.6%	39.3%	32.5%	43.8%	34.9%	37.5%	36.7%	36.7%
Neutral	13.1%	22.0%	15.9%	12.2%	18.6%	19.6%	21.7%	14.6%	13.7%	14.7%	16.3%	15.6%
Dissatisfied	2.0%	2.4%	1.3%	1.4%	2.3%	0.0%	2.4%	2.1%	1.4%	1.7%	1.8%	1.7%
Very dissatisfied	0.7%	0.0%	0.6%	0.0%	0.0%	1.8%	0.0%	0.0%	0.3%	0.3%	0.0%	0.3%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q1-9. Village communication with residents

Very satisfied	34.7%	32.4%	30.5%	34.3%	36.7%	36.7%	34.1%	28.8%	32.4%	31.8%	34.0%	33.2%
Satisfied	39.2%	35.3%	45.8%	44.8%	32.7%	31.7%	47.3%	41.4%	43.8%	41.0%	43.1%	41.6%
Neutral	19.9%	24.3%	18.6%	18.0%	20.4%	28.3%	11.0%	22.5%	19.9%	20.8%	18.7%	19.9%
Dissatisfied	4.0%	5.9%	4.5%	2.3%	8.2%	3.3%	6.6%	3.6%	3.0%	4.9%	3.3%	4.0%
Very dissatisfied	2.3%	2.2%	0.6%	0.6%	2.0%	0.0%	1.1%	3.6%	0.9%	1.5%	0.9%	1.3%

Q1-10. Village efforts at maintaining quality of your neighborhoods

Very satisfied	33.9%	25.7%	25.4%	27.7%	28.8%	36.5%	33.7%	33.0%	24.2%	27.3%	30.3%	28.7%
Satisfied	38.4%	35.7%	35.5%	34.9%	32.7%	28.6%	37.0%	31.2%	40.4%	36.8%	35.6%	36.1%
Neutral	15.3%	25.0%	16.6%	20.5%	23.1%	15.9%	14.1%	22.0%	18.9%	20.6%	17.3%	19.0%
Dissatisfied	9.0%	11.4%	17.8%	13.3%	9.6%	12.7%	12.0%	9.2%	14.6%	10.7%	14.6%	12.7%
Very dissatisfied	3.4%	2.1%	4.7%	3.6%	5.8%	6.3%	3.3%	4.6%	1.9%	4.6%	2.2%	3.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-11. Promotion of natural resource conservation</u>												
Very satisfied	29.6%	23.2%	24.8%	22.3%	28.9%	33.3%	28.6%	20.4%	23.8%	25.2%	26.0%	25.5%
Satisfied	32.2%	29.6%	37.2%	41.7%	35.6%	21.6%	34.5%	29.6%	39.4%	36.7%	34.2%	35.0%
Neutral	28.9%	36.0%	23.4%	30.2%	22.2%	23.5%	27.4%	36.7%	30.1%	29.5%	28.8%	29.4%
Dissatisfied	7.2%	11.2%	11.7%	5.0%	11.1%	19.6%	7.1%	11.2%	6.3%	7.9%	8.9%	8.6%
Very dissatisfied	2.0%	0.0%	2.8%	0.7%	2.2%	2.0%	2.4%	2.0%	0.4%	0.7%	2.1%	1.4%
<u>Q1-12. Level of public involvement in local decisions</u>												
Very satisfied	21.0%	16.9%	13.8%	12.2%	25.5%	10.5%	20.0%	11.7%	16.3%	16.7%	15.7%	16.4%
Satisfied	32.1%	26.2%	32.5%	37.8%	23.4%	31.6%	36.5%	34.0%	32.6%	34.0%	31.1%	32.2%
Neutral	34.0%	40.8%	36.9%	27.6%	34.0%	36.8%	27.1%	31.1%	36.9%	30.4%	38.8%	34.1%
Dissatisfied	8.6%	13.8%	13.1%	17.9%	12.8%	15.8%	14.1%	13.6%	12.6%	14.7%	12.0%	13.5%
Very dissatisfied	4.3%	2.3%	3.8%	4.5%	4.3%	5.3%	2.4%	9.7%	1.7%	4.2%	2.3%	3.7%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of top 3 choices</u>												
Police services	36.3%	38.3%	36.6%	38.7%	20.8%	30.3%	41.1%	39.8%	39.4%	36.7%	38.6%	37.3%
Fire services	14.7%	16.8%	18.0%	20.2%	11.3%	9.1%	20.0%	16.8%	19.3%	18.5%	16.4%	17.4%
Parks & recreation programs	24.2%	17.4%	13.7%	10.4%	41.5%	36.4%	18.9%	15.0%	9.1%	14.7%	19.0%	16.8%
Parks & recreation facilities	22.6%	16.1%	18.0%	8.1%	28.3%	27.3%	24.2%	15.0%	11.3%	17.6%	14.7%	16.2%
Solid waste services	10.5%	10.7%	15.3%	14.5%	13.2%	10.6%	11.6%	16.8%	12.7%	13.6%	12.1%	12.8%
Street & right-of-way maintenance	27.4%	29.5%	39.9%	38.7%	34.0%	30.3%	31.6%	38.1%	33.4%	35.5%	32.6%	33.9%
Enforcement of Village codes & ordinances	26.3%	33.6%	35.5%	37.6%	17.0%	22.7%	30.5%	35.4%	37.1%	28.6%	37.5%	32.9%
Customer service provided by Village employees	4.7%	4.7%	2.7%	0.6%	0.0%	4.5%	6.3%	0.9%	3.4%	4.9%	1.4%	3.1%
Village communication with residents	22.1%	22.1%	13.1%	15.6%	17.0%	13.6%	11.6%	18.6%	21.2%	20.8%	15.9%	18.2%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of top 3 choices (cont.)</u>												
Village efforts at maintaining quality of your neighborhoods	39.5%	45.6%	40.4%	45.7%	56.6%	37.9%	43.2%	42.5%	40.5%	39.9%	44.7%	42.2%
Promotion of natural resource conservation	20.5%	16.1%	15.3%	15.0%	24.5%	22.7%	23.2%	15.9%	13.6%	13.9%	19.9%	16.8%
Level of public involvement in local decisions	26.8%	27.5%	28.4%	24.3%	28.3%	34.8%	28.4%	26.5%	23.8%	27.2%	25.9%	26.5%
None chosen	6.3%	6.0%	4.9%	5.8%	0.0%	4.5%	3.2%	5.3%	7.4%	6.6%	4.3%	6.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-1. Sense of community</u>												
Very important	61.6%	60.4%	60.1%	64.7%	62.3%	60.6%	57.9%	66.4%	60.3%	60.4%	62.2%	61.7%
Somewhat important	28.9%	31.5%	29.0%	28.9%	24.5%	30.3%	33.7%	26.5%	30.6%	29.2%	30.0%	29.3%
Not sure	7.4%	7.4%	7.1%	4.6%	7.5%	6.1%	4.2%	5.3%	7.9%	8.7%	5.2%	6.8%
Unimportant	2.1%	0.7%	3.8%	1.7%	5.7%	3.0%	4.2%	1.8%	1.1%	1.7%	2.6%	2.1%
<u>Q3-2. Quality of public education</u>												
Very important	54.7%	54.4%	56.8%	59.0%	79.2%	72.7%	53.7%	49.6%	52.7%	49.7%	62.2%	56.2%
Somewhat important	17.9%	21.5%	19.1%	19.1%	5.7%	9.1%	28.4%	23.0%	18.4%	22.3%	16.4%	19.2%
Not sure	12.1%	14.1%	11.5%	13.3%	5.7%	13.6%	7.4%	11.5%	15.6%	15.3%	10.1%	12.8%
Unimportant	15.3%	10.1%	12.6%	8.7%	9.4%	4.5%	10.5%	15.9%	13.3%	12.7%	11.2%	11.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-3. Types of housing</u>												
Very important	58.4%	60.4%	61.2%	63.6%	58.5%	66.7%	53.7%	59.3%	62.6%	57.2%	63.7%	60.7%
Somewhat important	28.9%	28.2%	31.1%	29.5%	20.8%	27.3%	38.9%	29.2%	28.3%	30.6%	28.5%	29.4%
Not sure	7.4%	9.4%	3.8%	4.0%	13.2%	4.5%	3.2%	5.3%	6.2%	7.8%	4.6%	6.1%
Unimportant	5.3%	2.0%	3.8%	2.9%	7.5%	1.5%	4.2%	6.2%	2.8%	4.3%	3.2%	3.7%
<u>Q3-4. Quality of housing</u>												
Very important	76.8%	74.5%	78.1%	78.6%	81.1%	77.3%	82.1%	75.2%	75.1%	72.3%	81.3%	76.8%
Somewhat important	17.4%	20.1%	17.5%	16.2%	11.3%	19.7%	15.8%	19.5%	18.7%	20.8%	15.0%	17.9%
Not sure	4.7%	5.4%	3.3%	3.5%	3.8%	3.0%	2.1%	4.4%	5.1%	5.5%	3.2%	4.3%
Unimportant	1.1%	0.0%	1.1%	1.7%	3.8%	0.0%	0.0%	0.9%	1.1%	1.4%	0.6%	1.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-5. Access to quality shopping</u>												
Very important	45.3%	45.0%	41.5%	34.7%	37.7%	36.4%	42.1%	43.4%	42.5%	37.9%	44.7%	41.7%
Somewhat important	37.9%	40.9%	42.1%	48.6%	37.7%	45.5%	40.0%	45.1%	41.6%	41.9%	42.9%	42.2%
Not sure	8.9%	8.1%	8.2%	9.8%	7.5%	6.1%	8.4%	5.3%	11.0%	11.3%	6.6%	8.8%
Unimportant	7.9%	6.0%	8.2%	6.9%	17.0%	12.1%	9.5%	6.2%	4.8%	9.0%	5.8%	7.3%
<u>Q3-6. Availability of cultural arts opportunities</u>												
Very important	37.4%	30.2%	32.8%	34.1%	37.7%	24.2%	30.5%	28.3%	37.7%	27.2%	39.8%	34.0%
Somewhat important	41.1%	46.3%	44.8%	46.2%	37.7%	40.9%	49.5%	52.2%	41.6%	43.1%	45.8%	44.1%
Not sure	12.6%	13.4%	13.1%	13.3%	13.2%	13.6%	11.6%	11.5%	14.4%	17.9%	8.9%	13.4%
Unimportant	8.9%	10.1%	9.3%	6.4%	11.3%	21.2%	8.4%	8.0%	6.2%	11.8%	5.5%	8.5%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-7. Availability of golfing opportunities</u>												
Very important	35.3%	36.9%	36.1%	38.2%	20.8%	18.2%	35.8%	46.0%	38.5%	41.0%	32.0%	36.7%
Somewhat important	24.7%	23.5%	29.5%	29.5%	15.1%	22.7%	31.6%	31.0%	27.2%	26.6%	27.4%	26.9%
Not sure	8.9%	10.7%	8.7%	8.1%	13.2%	18.2%	7.4%	5.3%	9.3%	8.1%	10.7%	9.2%
Unimportant	31.1%	28.9%	25.7%	24.3%	50.9%	40.9%	25.3%	17.7%	24.9%	24.3%	30.0%	27.2%
<u>Q3-8. Availability of other recreational opportunities</u>												
Very important	52.6%	35.6%	33.3%	30.1%	64.2%	47.0%	43.2%	38.1%	30.3%	33.5%	42.4%	38.4%
Somewhat important	37.4%	47.0%	41.0%	49.1%	26.4%	40.9%	47.4%	50.4%	43.3%	45.4%	41.8%	43.1%
Not sure	6.8%	12.1%	13.7%	13.9%	7.5%	9.1%	6.3%	8.0%	15.6%	13.6%	10.1%	11.7%
Unimportant	3.2%	5.4%	12.0%	6.9%	1.9%	3.0%	3.2%	3.5%	10.8%	7.5%	5.8%	6.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-9. Proximity to family or friends</u>												
Very important	43.7%	35.6%	31.1%	30.6%	52.8%	42.4%	33.7%	24.8%	35.4%	32.9%	37.2%	35.4%
Somewhat important	26.8%	37.6%	29.5%	31.8%	24.5%	33.3%	33.7%	38.1%	28.9%	28.6%	33.4%	30.9%
Not sure	10.0%	12.8%	16.9%	16.2%	7.5%	10.6%	8.4%	15.0%	15.6%	17.1%	11.5%	14.1%
Unimportant	19.5%	14.1%	22.4%	21.4%	15.1%	13.6%	24.2%	22.1%	20.1%	21.4%	17.9%	19.6%
<u>Q3-10. Proximity to work</u>												
Very important	20.5%	21.5%	22.4%	15.0%	41.5%	40.9%	34.7%	13.3%	11.0%	16.8%	23.1%	20.1%
Somewhat important	18.4%	17.4%	16.4%	17.9%	26.4%	43.9%	26.3%	22.1%	8.2%	14.2%	21.0%	17.5%
Not sure	13.7%	6.7%	14.8%	17.3%	11.3%	9.1%	5.3%	12.4%	16.4%	14.2%	13.0%	13.8%
Unimportant	47.4%	54.4%	46.4%	49.7%	20.8%	6.1%	33.7%	52.2%	64.3%	54.9%	42.9%	48.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-11. Safety & security</u>												
Very important	94.2%	87.9%	92.9%	89.0%	94.3%	90.9%	95.8%	90.3%	89.2%	89.3%	93.1%	90.9%
Somewhat important	4.2%	9.4%	6.0%	6.9%	3.8%	6.1%	4.2%	8.0%	7.6%	7.5%	5.2%	6.7%
Not sure	1.6%	1.3%	1.1%	3.5%	1.9%	1.5%	0.0%	1.8%	2.8%	2.9%	1.2%	2.0%
Unimportant	0.0%	1.3%	0.0%	0.6%	0.0%	1.5%	0.0%	0.0%	0.3%	0.3%	0.6%	0.4%
<u>Q3-12. Quality health care</u>												
Very important	85.8%	86.6%	89.6%	91.9%	71.7%	77.3%	87.4%	87.6%	93.2%	86.1%	90.8%	88.5%
Somewhat important	10.5%	11.4%	7.7%	6.4%	24.5%	16.7%	11.6%	8.0%	4.8%	10.1%	7.5%	8.8%
Not sure	2.1%	1.3%	2.7%	1.2%	1.9%	6.1%	0.0%	1.8%	2.0%	2.9%	1.2%	2.0%
Unimportant	1.6%	0.7%	0.0%	0.6%	1.9%	0.0%	1.1%	2.7%	0.0%	0.9%	0.6%	0.7%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-13. Opportunities and/or resources for senior citizens</u>												
Very important	45.8%	43.6%	51.4%	63.6%	17.0%	15.2%	38.9%	46.9%	67.1%	45.7%	56.8%	51.2%
Somewhat important	25.3%	38.9%	25.7%	27.7%	17.0%	27.3%	38.9%	40.7%	24.4%	31.8%	26.2%	29.0%
Not sure	13.2%	8.1%	10.4%	5.2%	26.4%	24.2%	8.4%	5.3%	5.9%	11.6%	7.5%	9.4%
Unimportant	15.8%	9.4%	12.6%	3.5%	39.6%	33.3%	13.7%	7.1%	2.5%	11.0%	9.5%	10.4%
<u>Q3-14. Opportunities and/or resources for children under 18</u>												
Very important	45.3%	33.6%	31.1%	31.8%	73.6%	57.6%	40.0%	30.1%	26.6%	30.1%	41.2%	35.7%
Somewhat important	23.2%	30.9%	23.5%	28.3%	17.0%	25.8%	26.3%	32.7%	25.2%	26.0%	25.9%	25.9%
Not sure	11.6%	10.1%	20.8%	16.8%	3.8%	9.1%	13.7%	11.5%	19.3%	17.9%	12.7%	15.4%
Unimportant	20.0%	25.5%	24.6%	23.1%	5.7%	7.6%	20.0%	25.7%	28.9%	26.0%	20.2%	23.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-15. Low property tax rate</u>												
Very important	65.8%	66.4%	61.7%	68.2%	58.5%	59.1%	65.3%	69.9%	65.2%	64.7%	65.7%	65.1%
Somewhat important	22.1%	23.5%	30.1%	25.4%	26.4%	27.3%	25.3%	22.1%	26.3%	25.7%	25.1%	25.5%
Not sure	6.3%	7.4%	5.5%	3.5%	11.3%	7.6%	2.1%	6.2%	5.9%	6.4%	5.5%	5.8%
Unimportant	5.8%	2.7%	2.7%	2.9%	3.8%	6.1%	7.4%	1.8%	2.5%	3.2%	3.7%	3.6%
<u>Q3-16. Historic landmark designation</u>												
Very important	30.0%	21.5%	25.1%	28.3%	20.8%	21.2%	32.6%	25.7%	25.8%	26.0%	27.1%	26.6%
Somewhat important	32.1%	31.5%	33.3%	37.6%	35.8%	33.3%	28.4%	35.4%	34.0%	30.6%	35.7%	33.3%
Not sure	19.5%	19.5%	10.9%	17.3%	15.1%	21.2%	12.6%	16.8%	18.4%	17.9%	16.4%	17.2%
Unimportant	18.4%	27.5%	30.6%	16.8%	28.3%	24.2%	26.3%	22.1%	21.8%	25.4%	20.7%	22.9%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-1. Sense of community</u>												
Yes	87.6%	91.5%	89.7%	93.1%	91.3%	77.6%	90.0%	91.7%	92.7%	89.8%	90.9%	90.3%
No	12.4%	8.5%	10.3%	6.9%	8.7%	22.4%	10.0%	8.3%	7.3%	10.2%	9.1%	9.7%
<u>Q3-2. Quality of public education</u>												
Yes	71.4%	71.1%	62.3%	66.0%	70.5%	62.3%	70.0%	70.0%	67.0%	71.9%	63.5%	67.5%
No	28.6%	28.9%	37.7%	34.0%	29.5%	37.7%	30.0%	30.0%	33.0%	28.1%	36.5%	32.5%
<u>Q3-3. Types of housing</u>												
Yes	92.6%	84.8%	86.5%	81.0%	87.0%	98.1%	87.0%	80.5%	86.7%	88.4%	85.1%	86.7%
No	7.4%	15.2%	13.5%	19.0%	13.0%	1.9%	13.0%	19.5%	13.3%	11.6%	14.9%	13.3%
<u>Q3-4. Quality of housing</u>												
Yes	95.3%	84.2%	85.1%	88.3%	93.6%	96.4%	90.9%	87.2%	85.6%	88.8%	88.5%	88.6%
No	4.7%	15.8%	14.9%	11.7%	6.4%	3.6%	9.1%	12.8%	14.4%	11.2%	11.5%	11.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	Q3-5. Access to quality shopping											
Yes	63.9%	69.2%	68.1%	74.2%	68.9%	62.5%	73.4%	58.9%	71.4%	70.1%	67.2%	68.6%
No	36.1%	30.8%	31.9%	25.8%	31.1%	37.5%	26.6%	41.1%	28.6%	29.9%	32.8%	31.4%
Q3-6. Availability of cultural arts opportunities												
Yes	80.4%	81.8%	83.5%	81.3%	81.0%	76.5%	77.6%	77.0%	85.2%	79.8%	84.5%	81.8%
No	19.6%	18.2%	16.5%	18.8%	19.0%	23.5%	22.4%	23.0%	14.8%	20.2%	15.5%	18.2%
Q3-7. Availability of golfing opportunities												
Yes	97.8%	92.2%	96.0%	94.6%	100.0%	95.8%	94.4%	96.7%	94.6%	94.6%	96.1%	95.4%
No	2.2%	7.8%	4.0%	5.4%	0.0%	4.2%	5.6%	3.3%	5.4%	5.4%	3.9%	4.6%
Q3-8. Availability of other recreational opportunities												
Yes	70.3%	78.2%	75.4%	83.0%	66.7%	61.8%	72.7%	79.5%	81.1%	77.9%	75.0%	76.3%
No	29.7%	21.8%	24.6%	17.0%	33.3%	38.2%	27.3%	20.5%	18.9%	22.1%	25.0%	23.7%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q3-9. Proximity to family or friends</u>											
Yes	82.5%	83.5%	88.7%	84.3%	85.4%	74.5%	82.7%	86.7%	86.6%	85.5%	84.1%	84.6%
No	17.5%	16.5%	11.3%	15.7%	14.6%	25.5%	17.3%	13.3%	13.4%	14.5%	15.9%	15.4%
<u>Q3-10. Proximity to work</u>												
Yes	79.3%	90.0%	81.6%	84.3%	82.5%	90.6%	86.5%	83.9%	78.7%	82.3%	84.6%	83.3%
No	20.7%	10.0%	18.4%	15.7%	17.5%	9.4%	13.5%	16.1%	21.3%	17.7%	15.4%	16.7%
<u>Q3-11. Safety & security</u>												
Yes	93.1%	93.4%	95.1%	95.2%	91.5%	96.4%	95.0%	94.6%	93.5%	94.8%	93.5%	94.2%
No	6.9%	6.6%	4.9%	4.8%	8.5%	3.6%	5.0%	5.4%	6.5%	5.2%	6.5%	5.8%
<u>Q3-12. Quality health care</u>												
Yes	89.2%	88.9%	91.5%	92.1%	80.4%	89.1%	91.3%	85.9%	93.8%	91.8%	89.3%	90.4%
No	10.8%	11.1%	8.5%	7.9%	19.6%	10.9%	8.8%	14.1%	6.3%	8.2%	10.7%	9.6%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q3-13. Opportunities and/or resources for senior citizens</u>											
Yes	92.1%	81.0%	90.6%	88.7%	86.7%	86.0%	88.7%	90.1%	87.8%	87.3%	89.7%	88.4%
No	7.9%	19.0%	9.4%	11.3%	13.3%	14.0%	11.3%	9.9%	12.2%	12.7%	10.3%	11.6%
<u>Q3-14. Opportunities and/or resources for children under 18</u>												
Yes	65.2%	73.0%	64.8%	74.1%	63.4%	54.9%	68.1%	74.6%	71.4%	73.6%	64.5%	68.8%
No	34.8%	27.0%	35.2%	25.9%	36.6%	45.1%	31.9%	25.4%	28.6%	26.4%	35.5%	31.2%
<u>Q3-15. Low property tax rate</u>												
Yes	81.9%	84.8%	78.9%	88.1%	69.0%	75.5%	79.2%	85.9%	87.3%	82.0%	85.5%	83.3%
No	18.1%	15.2%	21.1%	11.9%	31.0%	24.5%	20.8%	14.1%	12.7%	18.0%	14.5%	16.7%
<u>Q3-16. Historic landmark designation</u>												
Yes	88.8%	95.7%	83.8%	92.2%	90.6%	83.0%	94.0%	93.4%	88.2%	89.1%	90.6%	89.7%
No	11.2%	4.3%	16.2%	7.8%	9.4%	17.0%	6.0%	6.6%	11.8%	10.9%	9.4%	10.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-1. Overall image of Village</u>												
Excellent	63.1%	50.7%	51.7%	55.9%	62.7%	54.5%	57.4%	51.4%	55.9%	56.2%	55.3%	55.7%
Good	34.2%	41.1%	41.7%	35.9%	31.4%	39.4%	38.3%	41.4%	38.0%	36.5%	39.7%	38.1%
Neutral	1.6%	6.8%	6.1%	5.9%	3.9%	6.1%	2.1%	4.5%	5.2%	5.3%	4.4%	4.9%
Below average	0.5%	1.4%	0.6%	2.4%	2.0%	0.0%	2.1%	1.8%	0.9%	1.8%	0.6%	1.2%
Poor	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.3%	0.0%	0.1%
<u>Q4-2. Overall quality of life in Village</u>												
Excellent	61.1%	53.1%	53.4%	54.8%	58.8%	52.3%	61.7%	56.3%	55.0%	56.7%	54.7%	55.8%
Good	34.1%	37.4%	41.6%	38.7%	37.3%	38.5%	34.0%	39.3%	38.2%	36.8%	39.1%	38.0%
Neutral	3.2%	8.2%	4.5%	5.4%	2.0%	7.7%	3.2%	2.7%	5.9%	5.0%	5.3%	5.1%
Below average	1.6%	0.7%	0.6%	0.6%	0.0%	1.5%	1.1%	0.9%	0.9%	0.9%	0.9%	0.9%
Poor	0.0%	0.7%	0.0%	0.6%	2.0%	0.0%	0.0%	0.9%	0.0%	0.6%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-3. Overall feeling of safety in Village</u>												
Excellent	73.4%	61.5%	66.7%	60.8%	70.6%	72.7%	70.5%	63.7%	63.6%	67.3%	64.0%	65.9%
Good	23.4%	33.8%	30.6%	32.7%	23.5%	25.8%	28.4%	29.2%	32.7%	29.2%	31.0%	30.0%
Neutral	2.7%	2.7%	1.7%	4.7%	2.0%	1.5%	1.1%	5.3%	2.3%	1.8%	4.1%	2.9%
Below average	0.5%	2.0%	1.1%	1.2%	3.9%	0.0%	0.0%	1.8%	1.2%	1.5%	0.9%	1.2%
Poor	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.1%
<u>Q4-4. Quality of new residential development in Village</u>												
Excellent	21.3%	10.1%	11.5%	15.1%	17.5%	19.3%	15.7%	14.4%	13.8%	14.6%	14.5%	14.9%
Good	32.0%	28.8%	31.5%	34.2%	35.0%	31.6%	41.6%	30.9%	28.9%	31.3%	32.0%	31.8%
Neutral	33.3%	45.3%	25.5%	34.2%	25.0%	24.6%	25.8%	29.9%	40.5%	34.0%	34.7%	33.8%
Below average	12.0%	9.4%	19.4%	10.3%	17.5%	12.3%	11.2%	12.4%	12.8%	13.9%	12.2%	12.9%
Poor	1.3%	6.5%	12.1%	6.2%	5.0%	12.3%	5.6%	12.4%	3.9%	6.1%	6.6%	6.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q4-5. Quality of new commercial development in Village

Excellent	17.7%	9.6%	12.0%	13.7%	20.5%	13.8%	11.5%	13.3%	12.7%	12.5%	14.3%	13.7%
Good	31.6%	26.5%	28.3%	26.7%	36.4%	39.7%	37.9%	21.4%	24.2%	27.6%	29.0%	28.3%
Neutral	34.8%	39.0%	39.2%	39.7%	31.8%	27.6%	26.4%	37.8%	45.1%	38.4%	38.1%	38.1%
Below average	11.4%	16.9%	12.7%	12.3%	6.8%	12.1%	18.4%	15.3%	12.4%	12.1%	14.3%	13.1%
Poor	4.4%	8.1%	7.8%	7.5%	4.5%	6.9%	5.7%	12.2%	5.6%	9.4%	4.2%	6.9%

Q4-6. As a place to live

Excellent	71.1%	51.7%	58.0%	63.5%	64.7%	63.1%	63.8%	57.5%	61.8%	62.2%	61.3%	61.6%
Good	23.5%	40.1%	37.6%	31.2%	27.5%	32.3%	30.9%	35.4%	33.2%	32.0%	32.8%	32.7%
Neutral	3.7%	6.1%	3.3%	4.1%	3.9%	3.1%	4.3%	5.3%	4.0%	3.8%	5.0%	4.3%
Below average	1.6%	1.4%	1.1%	0.6%	2.0%	1.5%	1.1%	1.8%	0.6%	1.5%	0.9%	1.2%
Poor	0.0%	0.7%	0.0%	0.6%	2.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-7. As a place to raise children</u>												
Excellent	47.3%	39.8%	36.9%	47.3%	61.2%	50.8%	47.5%	32.6%	39.2%	42.4%	43.6%	43.2%
Good	34.7%	34.3%	41.5%	34.9%	28.6%	40.7%	37.5%	41.9%	34.5%	33.5%	38.9%	36.1%
Neutral	14.0%	18.5%	16.2%	14.0%	4.1%	5.1%	10.0%	19.8%	21.1%	18.3%	13.2%	15.7%
Below average	3.3%	5.6%	3.1%	2.3%	2.0%	1.7%	5.0%	3.5%	3.9%	3.5%	3.5%	3.5%
Poor	0.7%	1.9%	2.3%	1.6%	4.1%	1.7%	0.0%	2.3%	1.3%	2.3%	0.8%	1.5%
<u>Q4-8. As a place to retire</u>												
Excellent	72.8%	61.8%	60.2%	67.3%	66.0%	63.9%	66.0%	63.6%	67.3%	66.4%	65.2%	65.7%
Good	20.1%	30.6%	33.5%	24.8%	19.1%	31.1%	24.5%	29.1%	27.5%	26.4%	27.3%	27.1%
Neutral	6.5%	5.6%	4.5%	4.8%	10.6%	4.9%	7.4%	4.5%	4.4%	4.5%	6.6%	5.5%
Below average	0.5%	2.1%	1.7%	3.0%	4.3%	0.0%	2.1%	2.7%	0.9%	2.7%	0.9%	1.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-9. Overall appearance of public spaces across Village</u>												
Excellent	67.6%	53.7%	52.0%	55.0%	62.7%	66.7%	56.4%	59.8%	54.8%	54.0%	61.1%	57.4%
Good	27.7%	36.1%	40.2%	34.3%	31.4%	27.3%	38.3%	30.4%	36.5%	36.7%	31.9%	34.5%
Neutral	4.3%	6.8%	6.1%	8.9%	3.9%	4.5%	3.2%	7.1%	7.2%	7.6%	5.3%	6.4%
Below average	0.5%	2.7%	1.7%	1.2%	2.0%	1.5%	2.1%	2.7%	0.9%	1.5%	1.5%	1.4%
Poor	0.0%	0.7%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.6%	0.3%	0.3%	0.3%
<u>Q4-10. Availability of affordable housing</u>												
Excellent	15.1%	12.3%	13.3%	20.4%	10.9%	10.9%	16.5%	9.8%	18.3%	15.9%	15.1%	15.8%
Good	28.3%	30.8%	29.4%	25.0%	32.6%	29.1%	28.2%	28.3%	28.0%	31.2%	26.1%	28.4%
Neutral	30.9%	24.6%	31.5%	25.7%	15.2%	25.5%	22.4%	28.3%	32.2%	29.7%	27.1%	28.1%
Below average	17.1%	21.5%	14.0%	21.7%	26.1%	18.2%	21.2%	25.0%	14.9%	14.1%	21.7%	18.3%
Poor	8.6%	10.8%	11.9%	7.2%	15.2%	16.4%	11.8%	8.7%	6.6%	9.1%	10.0%	9.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-11. Overall quality of Village services</u>												
Excellent	46.7%	35.9%	35.6%	45.0%	44.0%	37.5%	35.1%	37.6%	44.6%	41.1%	40.7%	41.2%
Good	39.7%	46.9%	51.7%	42.6%	40.0%	42.2%	54.3%	47.7%	43.2%	47.0%	43.7%	45.1%
Neutral	10.3%	15.2%	11.1%	10.7%	10.0%	17.2%	9.6%	13.8%	10.1%	9.2%	13.9%	11.5%
Below average	2.7%	2.1%	1.7%	1.2%	6.0%	3.1%	1.1%	0.0%	1.7%	2.1%	1.8%	1.9%
Poor	0.5%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.9%	0.3%	0.6%	0.0%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-1. Walking alone in your neighborhood during the day</u>												
Very safe	89.8%	83.9%	84.1%	74.7%	83.0%	92.4%	86.3%	85.7%	79.8%	81.3%	84.6%	83.0%
Safe	7.5%	12.1%	13.7%	22.4%	9.4%	6.1%	10.5%	13.4%	17.6%	15.2%	13.0%	14.1%
Neutral	1.1%	0.7%	1.1%	0.6%	1.9%	0.0%	2.1%	0.0%	0.9%	0.9%	0.9%	0.9%
Unsafe	1.6%	3.4%	1.1%	1.8%	5.7%	1.5%	1.1%	0.9%	1.4%	2.3%	1.4%	1.9%
Very unsafe	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.3%	0.3%	0.0%	0.1%
<u>Q5-2. Walking alone in your neighborhood after dark</u>												
Very safe	44.2%	34.5%	49.1%	31.9%	32.1%	37.9%	44.2%	42.1%	40.4%	47.7%	32.3%	40.2%
Safe	37.6%	38.6%	29.8%	38.7%	39.6%	40.9%	41.1%	39.3%	32.0%	32.2%	39.9%	36.2%
Neutral	14.4%	14.5%	12.9%	18.4%	18.9%	18.2%	10.5%	9.3%	17.4%	11.9%	18.6%	15.0%
Unsafe	2.8%	9.7%	7.6%	8.0%	5.7%	3.0%	4.2%	7.5%	8.4%	5.5%	8.2%	6.8%
Very unsafe	1.1%	2.8%	0.6%	3.1%	3.8%	0.0%	0.0%	1.9%	1.9%	2.7%	0.9%	1.8%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-3. In Village parks & recreation facilities</u>												
Very safe	51.1%	42.2%	51.3%	40.1%	67.3%	56.5%	45.7%	47.1%	40.7%	46.1%	47.6%	46.6%
Safe	33.9%	43.7%	34.0%	34.2%	23.1%	37.1%	41.3%	40.2%	35.3%	35.6%	35.9%	36.2%
Neutral	13.2%	12.6%	12.8%	22.4%	5.8%	3.2%	12.0%	10.8%	22.4%	15.7%	14.9%	15.1%
Unsafe	1.1%	1.5%	1.9%	2.0%	3.8%	3.2%	1.1%	1.0%	1.4%	2.0%	1.3%	1.6%
Very unsafe	0.6%	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	1.0%	0.3%	0.7%	0.3%	0.5%
<u>Q5-4. In business areas of Village during the day</u>												
Very safe	82.2%	74.3%	78.2%	71.2%	79.2%	78.8%	83.9%	80.2%	73.3%	73.9%	78.8%	76.4%
Safe	14.6%	21.6%	20.7%	24.1%	13.2%	18.2%	15.1%	17.1%	23.5%	21.4%	19.5%	20.4%
Neutral	3.2%	3.4%	0.6%	3.5%	5.7%	3.0%	1.1%	1.8%	2.6%	3.8%	1.5%	2.6%
Unsafe	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.1%
Very unsafe	0.0%	0.7%	0.0%	1.2%	1.9%	0.0%	0.0%	0.9%	0.3%	0.9%	0.0%	0.4%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-5. In business areas of Village after dark</u>												
Very safe	39.6%	31.7%	42.8%	30.1%	39.6%	42.2%	40.0%	35.8%	33.8%	42.9%	29.5%	36.5%
Safe	43.4%	45.3%	35.5%	41.8%	41.5%	34.4%	47.8%	47.2%	38.6%	40.1%	42.6%	41.3%
Neutral	15.9%	18.0%	17.5%	20.3%	15.1%	20.3%	11.1%	11.3%	22.5%	13.6%	22.4%	17.8%
Unsafe	1.1%	4.3%	4.2%	6.5%	1.9%	3.1%	1.1%	4.7%	4.8%	2.5%	5.4%	3.9%
Very unsafe	0.0%	0.7%	0.0%	1.3%	1.9%	0.0%	0.0%	0.9%	0.3%	0.9%	0.0%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-1. Efforts to prevent crimes</u>												
Very satisfied	41.2%	34.6%	41.8%	35.4%	46.8%	48.4%	37.5%	33.0%	37.5%	39.3%	37.3%	38.4%
Satisfied	38.2%	46.6%	47.3%	46.3%	36.2%	39.1%	45.5%	45.6%	46.0%	42.8%	46.8%	44.7%
Neutral	18.2%	13.5%	9.7%	11.0%	12.8%	6.3%	15.9%	17.5%	12.4%	13.1%	13.0%	13.0%
Dissatisfied	1.8%	3.8%	1.2%	5.5%	4.3%	3.1%	1.1%	1.9%	3.5%	3.2%	2.5%	3.0%
Very dissatisfied	0.6%	1.5%	0.0%	1.8%	0.0%	3.1%	0.0%	1.9%	0.6%	1.6%	0.3%	0.9%
<u>Q6-2. Enforcement of local traffic laws</u>												
Very satisfied	29.4%	24.5%	28.2%	23.2%	43.8%	40.0%	27.2%	22.2%	22.5%	26.7%	26.4%	26.6%
Satisfied	39.0%	35.7%	41.2%	48.2%	27.1%	35.4%	45.7%	42.6%	43.2%	39.5%	43.6%	41.2%
Neutral	14.7%	19.6%	11.8%	13.7%	16.7%	9.2%	9.8%	13.0%	16.7%	16.1%	12.9%	14.6%
Dissatisfied	14.1%	15.4%	13.5%	11.9%	8.3%	9.2%	16.3%	18.5%	13.1%	12.8%	14.4%	13.7%
Very dissatisfied	2.8%	4.9%	5.3%	3.0%	4.2%	6.2%	1.1%	3.7%	4.6%	4.9%	2.8%	3.9%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q6-3. How quickly police respond to emergencies

Very satisfied	53.5%	45.8%	51.0%	50.7%	62.9%	51.8%	57.1%	42.0%	49.1%	52.6%	48.3%	50.4%
Satisfied	30.7%	33.1%	38.8%	34.9%	20.0%	33.9%	32.5%	39.5%	35.3%	33.5%	36.1%	34.7%
Neutral	15.0%	19.5%	8.8%	12.3%	14.3%	10.7%	10.4%	16.0%	14.5%	12.0%	14.9%	13.4%
Dissatisfied	0.8%	0.8%	1.4%	1.4%	2.9%	1.8%	0.0%	2.5%	0.7%	1.1%	0.7%	1.1%
Very dissatisfied	0.0%	0.8%	0.0%	0.7%	0.0%	1.8%	0.0%	0.0%	0.4%	0.8%	0.0%	0.4%

Q6-4. Frequency that police officers patrol your neighborhood

Very satisfied	29.0%	25.9%	26.3%	22.2%	37.5%	41.5%	25.8%	23.5%	22.0%	26.5%	25.2%	25.8%
Satisfied	34.9%	34.8%	39.5%	39.2%	27.1%	30.8%	47.2%	40.8%	35.4%	36.7%	38.0%	37.5%
Neutral	26.0%	24.4%	21.0%	26.6%	29.2%	16.9%	15.7%	25.5%	28.7%	23.3%	25.9%	24.4%
Dissatisfied	8.3%	10.4%	9.6%	8.2%	4.2%	7.7%	10.1%	8.2%	9.9%	8.3%	9.3%	9.0%
Very dissatisfied	1.8%	4.4%	3.6%	3.8%	2.1%	3.1%	1.1%	2.0%	4.1%	5.1%	1.6%	3.3%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-5. Fire prevention & education programs provided by Village</u>												
Very satisfied	32.7%	28.4%	32.0%	23.3%	46.2%	45.7%	27.4%	27.4%	24.0%	32.2%	25.6%	29.2%
Satisfied	36.3%	31.4%	32.8%	31.6%	30.8%	26.1%	41.1%	38.7%	31.4%	33.9%	33.0%	33.2%
Neutral	28.3%	39.2%	32.0%	42.9%	23.1%	26.1%	31.5%	32.3%	40.9%	31.8%	39.2%	35.3%
Dissatisfied	1.8%	1.0%	3.2%	2.3%	0.0%	2.2%	0.0%	1.6%	3.3%	1.6%	2.2%	2.1%
Very dissatisfied	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.4%	0.0%	0.2%
<u>Q6-6. How quickly fire personnel respond to emergencies</u>												
Very satisfied	58.1%	47.2%	61.2%	49.3%	61.8%	70.8%	51.4%	56.6%	49.8%	54.4%	54.0%	54.2%
Satisfied	27.4%	36.1%	31.3%	38.4%	26.5%	22.9%	34.3%	30.3%	37.0%	33.3%	33.2%	33.5%
Neutral	13.7%	14.8%	7.5%	11.6%	11.8%	6.3%	12.9%	11.8%	12.5%	11.1%	12.3%	11.5%
Dissatisfied	0.9%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.4%	0.7%	0.0%	0.4%
Very dissatisfied	0.0%	0.9%	0.0%	0.7%	0.0%	0.0%	1.4%	0.0%	0.4%	0.4%	0.4%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q7. Sum of top 2 choices</u>												
Efforts to prevent crimes	56.3%	65.1%	48.6%	57.2%	50.9%	50.0%	62.1%	64.6%	52.4%	56.4%	56.5%	56.2%
Enforcement of local traffic laws	33.2%	36.9%	32.8%	37.0%	28.3%	33.3%	33.7%	32.7%	36.3%	36.1%	33.1%	34.4%
How quickly police respond to emergencies	33.2%	25.5%	32.8%	27.2%	26.4%	28.8%	35.8%	30.1%	29.5%	26.0%	34.3%	29.9%
Frequency that police officers patrol your neighborhood	31.6%	26.8%	32.2%	28.9%	34.0%	25.8%	30.5%	31.0%	29.5%	30.9%	28.8%	29.9%
Fire prevention & education programs provided by Village	9.5%	10.1%	10.4%	8.7%	11.3%	15.2%	11.6%	8.8%	8.2%	9.5%	9.5%	9.5%
How quickly fire personnel respond to emergencies	20.5%	19.5%	24.6%	20.8%	22.6%	21.2%	21.1%	23.9%	21.2%	20.8%	22.2%	21.5%
None chosen	5.8%	6.7%	6.6%	8.1%	11.3%	9.1%	2.1%	3.5%	8.8%	8.4%	5.5%	7.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-1. Greenway trails</u>												
Yes	61.6%	62.4%	52.5%	45.7%	88.7%	77.3%	71.6%	59.3%	39.7%	56.6%	53.6%	54.9%
No	38.4%	37.6%	47.5%	54.3%	11.3%	22.7%	28.4%	40.7%	60.3%	43.4%	46.4%	45.1%
<u>Q8-2. Village sponsored cultural/arts events</u>												
Yes	59.5%	54.4%	54.1%	43.4%	64.2%	59.1%	60.0%	64.6%	43.6%	47.4%	57.9%	52.6%
No	40.5%	45.6%	45.9%	56.6%	35.8%	40.9%	40.0%	35.4%	56.4%	52.6%	42.1%	47.4%
<u>Q8-3. Cannon Park</u>												
Yes	37.9%	45.0%	38.3%	26.0%	75.5%	69.7%	41.1%	30.1%	25.5%	37.3%	35.2%	36.3%
No	62.1%	55.0%	61.7%	74.0%	24.5%	30.3%	58.9%	69.9%	74.5%	62.7%	64.8%	63.7%
<u>Q8-4. Arboretum/Timmel Pavilion</u>												
Yes	44.7%	48.3%	44.8%	30.6%	73.6%	60.6%	49.5%	48.7%	29.2%	41.0%	42.1%	41.7%
No	55.3%	51.7%	55.2%	69.4%	26.4%	39.4%	50.5%	51.3%	70.8%	59.0%	57.9%	58.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-5. Rassie Wicker Park</u>												
Yes	62.1%	55.0%	49.2%	43.9%	79.2%	81.8%	58.9%	57.5%	39.1%	51.7%	53.3%	52.2%
No	37.9%	45.0%	50.8%	56.1%	20.8%	18.2%	41.1%	42.5%	60.9%	48.3%	46.7%	47.8%
<u>Q8-6. Camelot Playground</u>												
Yes	36.3%	32.2%	27.3%	20.8%	75.5%	60.6%	31.6%	24.8%	16.7%	28.3%	29.4%	28.9%
No	63.7%	67.8%	72.7%	79.2%	24.5%	39.4%	68.4%	75.2%	83.3%	71.7%	70.6%	71.1%
<u>Q8-7. Splash Pad at Wicker Park</u>												
Yes	27.9%	23.5%	20.8%	10.4%	62.3%	51.5%	15.8%	22.1%	10.2%	19.1%	21.9%	20.5%
No	72.1%	76.5%	79.2%	89.6%	37.7%	48.5%	84.2%	77.9%	89.8%	80.9%	78.1%	79.5%
<u>Q8-8. West Pinehurst Park (e.g., disc golf)</u>												
Yes	8.4%	6.7%	8.7%	2.9%	11.3%	15.2%	13.7%	6.2%	3.1%	8.4%	4.9%	6.7%
No	91.6%	93.3%	91.3%	97.1%	88.7%	84.8%	86.3%	93.8%	96.9%	91.6%	95.1%	93.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-9. Community Center</u>												
Yes	25.3%	32.2%	32.2%	24.3%	45.3%	42.4%	17.9%	30.1%	25.2%	26.9%	29.7%	28.2%
No	74.7%	67.8%	67.8%	75.7%	54.7%	57.6%	82.1%	69.9%	74.8%	73.1%	70.3%	71.8%
<u>Q8-10. Youth recreation programs</u>												
Yes	16.8%	11.4%	10.9%	3.5%	43.4%	34.8%	11.6%	6.2%	2.8%	10.1%	11.5%	10.7%
No	83.2%	88.6%	89.1%	96.5%	56.6%	65.2%	88.4%	93.8%	97.2%	89.9%	88.5%	89.3%
<u>Q8-11. Adult recreation programs</u>												
Yes	14.2%	17.4%	14.2%	13.3%	22.6%	6.1%	11.6%	16.8%	14.4%	13.0%	16.4%	14.7%
No	85.8%	82.6%	85.8%	86.7%	77.4%	93.9%	88.4%	83.2%	85.6%	87.0%	83.6%	85.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-1. Greenway trails</u>												
Very satisfied	49.1%	43.3%	51.6%	44.3%	44.7%	43.1%	47.8%	47.7%	51.9%	46.3%	48.6%	47.5%
Satisfied	43.8%	38.9%	44.2%	45.6%	44.7%	45.1%	44.8%	46.2%	37.8%	43.2%	43.2%	43.0%
Neutral	3.6%	10.0%	2.1%	2.5%	2.1%	5.9%	3.0%	3.1%	5.9%	4.2%	4.4%	4.5%
Dissatisfied	2.7%	5.6%	1.1%	7.6%	6.4%	3.9%	3.0%	1.5%	4.4%	4.7%	3.3%	4.0%
Very dissatisfied	0.9%	2.2%	1.1%	0.0%	2.1%	2.0%	1.5%	1.5%	0.0%	1.6%	0.5%	1.1%
<u>Q8-2. Village sponsored cultural/arts events</u>												
Very satisfied	47.7%	42.1%	47.3%	33.3%	55.9%	34.2%	53.6%	43.3%	41.3%	42.0%	45.2%	43.7%
Satisfied	43.0%	48.7%	45.2%	58.3%	35.3%	57.9%	37.5%	47.8%	50.3%	50.3%	46.8%	47.7%
Neutral	5.6%	9.2%	6.5%	6.9%	5.9%	5.3%	5.4%	9.0%	7.0%	7.0%	5.9%	6.9%
Dissatisfied	3.7%	0.0%	0.0%	1.4%	2.9%	0.0%	3.6%	0.0%	1.4%	0.6%	2.1%	1.4%
Very dissatisfied	0.0%	0.0%	1.1%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-3. Cannon Park</u>												
Very satisfied	57.4%	46.0%	39.7%	45.5%	55.0%	47.8%	62.2%	40.6%	39.8%	42.7%	53.0%	47.5%
Satisfied	36.8%	44.4%	50.0%	47.7%	37.5%	45.7%	32.4%	50.0%	50.6%	49.2%	39.3%	44.3%
Neutral	4.4%	6.3%	8.8%	6.8%	5.0%	4.3%	5.4%	9.4%	7.2%	6.5%	6.0%	6.6%
Dissatisfied	1.5%	3.2%	1.5%	0.0%	2.5%	2.2%	0.0%	0.0%	2.4%	1.6%	1.7%	1.6%
<u>Q8-4. Arboretum/Timmel Pavilion</u>												
Very satisfied	69.1%	48.6%	55.0%	56.9%	71.8%	50.0%	66.7%	52.8%	53.1%	54.4%	62.0%	58.0%
Satisfied	28.4%	47.1%	40.0%	35.3%	23.1%	40.0%	31.1%	43.4%	42.9%	40.4%	34.5%	37.5%
Neutral	1.2%	4.3%	3.8%	5.9%	5.1%	5.0%	2.2%	3.8%	3.1%	4.4%	2.1%	3.5%
Dissatisfied	1.2%	0.0%	1.3%	2.0%	0.0%	5.0%	0.0%	0.0%	1.0%	0.7%	1.4%	1.1%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-5. Rassie Wicker Park</u>												
Very satisfied	58.8%	46.8%	55.7%	51.4%	61.0%	53.7%	56.4%	45.2%	54.5%	49.4%	58.0%	53.9%
Satisfied	35.1%	45.6%	37.5%	39.2%	26.8%	40.7%	40.0%	48.4%	36.6%	44.8%	33.7%	38.8%
Neutral	5.3%	5.1%	4.5%	5.4%	12.2%	3.7%	3.6%	3.2%	5.2%	3.5%	6.1%	5.1%
Dissatisfied	0.9%	1.3%	2.3%	4.1%	0.0%	1.9%	0.0%	1.6%	3.7%	2.3%	1.7%	2.0%
Very dissatisfied	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.6%	0.3%
<u>Q8-6. Camelot Playground</u>												
Very satisfied	67.2%	53.2%	50.0%	57.1%	70.0%	47.5%	56.7%	61.5%	55.2%	60.0%	56.4%	57.8%
Satisfied	28.4%	38.3%	34.0%	40.0%	25.0%	40.0%	33.3%	34.6%	36.2%	30.5%	37.6%	34.2%
Neutral	1.5%	4.3%	8.0%	2.9%	2.5%	10.0%	3.3%	0.0%	3.4%	5.3%	2.0%	4.0%
Dissatisfied	3.0%	2.1%	6.0%	0.0%	2.5%	2.5%	6.7%	0.0%	3.4%	3.2%	3.0%	3.0%
Very dissatisfied	0.0%	2.1%	2.0%	0.0%	0.0%	0.0%	0.0%	3.8%	1.7%	1.1%	1.0%	1.0%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-7. Splash Pad at Wicker Park</u>												
Very satisfied	53.8%	51.4%	61.1%	52.9%	45.5%	52.9%	64.3%	58.3%	61.8%	53.2%	56.6%	55.0%
Satisfied	34.6%	22.9%	33.3%	35.3%	33.3%	29.4%	35.7%	37.5%	26.5%	32.3%	31.6%	31.4%
Neutral	3.8%	17.1%	5.6%	11.8%	9.1%	11.8%	0.0%	0.0%	11.8%	11.3%	5.3%	8.6%
Dissatisfied	3.8%	2.9%	0.0%	0.0%	6.1%	2.9%	0.0%	0.0%	0.0%	1.6%	2.6%	2.1%
Very dissatisfied	3.8%	5.7%	0.0%	0.0%	6.1%	2.9%	0.0%	4.2%	0.0%	1.6%	3.9%	2.9%
<u>Q8-8. West Pinehurst Park (e.g., disc golf)</u>												
Very satisfied	50.0%	30.0%	31.3%	20.0%	33.3%	40.0%	38.5%	42.9%	27.3%	31.0%	47.1%	36.2%
Satisfied	25.0%	60.0%	37.5%	20.0%	33.3%	40.0%	38.5%	42.9%	27.3%	31.0%	47.1%	36.2%
Neutral	12.5%	0.0%	12.5%	20.0%	16.7%	0.0%	7.7%	14.3%	18.2%	17.2%	0.0%	10.6%
Dissatisfied	6.3%	10.0%	18.8%	0.0%	16.7%	10.0%	15.4%	0.0%	9.1%	13.8%	0.0%	10.6%
Very dissatisfied	6.3%	0.0%	0.0%	40.0%	0.0%	10.0%	0.0%	0.0%	18.2%	6.9%	5.9%	6.4%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-9. Community Center</u>												
Very satisfied	52.3%	52.2%	35.1%	45.0%	62.5%	50.0%	37.5%	48.5%	41.5%	36.7%	54.2%	45.7%
Satisfied	36.4%	37.0%	52.6%	32.5%	29.2%	39.3%	31.3%	33.3%	47.6%	48.9%	32.3%	40.4%
Neutral	11.4%	8.7%	10.5%	22.5%	8.3%	7.1%	25.0%	18.2%	11.0%	14.4%	11.5%	12.8%
Dissatisfied	0.0%	2.2%	1.8%	0.0%	0.0%	3.6%	6.3%	0.0%	0.0%	0.0%	2.1%	1.1%
<u>Q8-10. Youth recreation programs</u>												
Very satisfied	36.7%	43.8%	40.0%	0.0%	40.9%	39.1%	36.4%	0.0%	44.4%	30.3%	41.0%	36.1%
Satisfied	50.0%	25.0%	45.0%	33.3%	36.4%	52.2%	36.4%	57.1%	22.2%	45.5%	38.5%	41.7%
Neutral	6.7%	12.5%	15.0%	33.3%	4.5%	8.7%	9.1%	42.9%	22.2%	18.2%	7.7%	12.5%
Dissatisfied	3.3%	18.8%	0.0%	0.0%	13.6%	0.0%	9.1%	0.0%	0.0%	6.1%	5.1%	5.6%
Very dissatisfied	3.3%	0.0%	0.0%	33.3%	4.5%	0.0%	9.1%	0.0%	11.1%	0.0%	7.7%	4.2%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-11. Adult recreation programs</u>												
Very satisfied	41.7%	50.0%	38.5%	36.4%	27.3%	25.0%	45.5%	27.8%	53.1%	29.5%	53.7%	42.4%
Satisfied	54.2%	46.2%	42.3%	45.5%	63.6%	75.0%	36.4%	55.6%	36.7%	52.3%	42.6%	46.5%
Neutral	4.2%	3.8%	15.4%	18.2%	9.1%	0.0%	18.2%	11.1%	10.2%	18.2%	1.9%	10.1%
Dissatisfied	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	1.9%	1.0%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-1. Number of Village parks</u>												
Very satisfied	37.6%	38.0%	35.9%	30.8%	39.6%	29.7%	35.6%	35.8%	34.7%	33.4%	38.0%	35.5%
Satisfied	43.0%	49.6%	48.4%	55.5%	49.1%	50.0%	46.0%	47.2%	50.9%	50.3%	47.5%	49.1%
Neutral	10.9%	8.8%	11.8%	9.6%	3.8%	9.4%	9.2%	11.3%	12.3%	11.5%	9.2%	10.2%
Dissatisfied	6.7%	2.9%	2.6%	3.4%	5.7%	9.4%	6.9%	4.7%	1.4%	3.0%	4.6%	4.0%
Very dissatisfied	1.8%	0.7%	1.3%	0.7%	1.9%	1.6%	2.3%	0.9%	0.7%	1.7%	0.7%	1.2%
<u>Q9-2. Quality of Village parks</u>												
Very satisfied	46.1%	38.4%	39.3%	35.6%	49.1%	32.3%	37.1%	42.3%	39.9%	40.1%	40.7%	40.0%
Satisfied	44.9%	47.8%	46.7%	51.7%	45.3%	55.4%	47.2%	49.0%	46.4%	46.1%	48.9%	47.9%
Neutral	7.2%	10.9%	13.3%	10.7%	3.8%	10.8%	13.5%	6.7%	11.9%	12.5%	8.2%	10.4%
Dissatisfied	1.8%	2.2%	0.7%	2.0%	1.9%	1.5%	2.2%	1.0%	1.8%	1.0%	2.3%	1.6%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.3%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-3. Variety of amenities in Village parks</u>												
Very satisfied	31.7%	30.1%	29.5%	23.5%	35.8%	24.6%	28.1%	24.5%	30.7%	29.1%	29.0%	28.8%
Satisfied	43.9%	48.1%	43.8%	47.8%	39.6%	47.7%	47.2%	47.1%	45.5%	44.2%	47.4%	46.0%
Neutral	17.1%	16.5%	20.5%	24.3%	15.1%	15.4%	20.2%	22.5%	19.5%	21.8%	17.1%	19.4%
Dissatisfied	4.9%	4.5%	4.8%	4.4%	3.8%	9.2%	2.2%	5.9%	4.3%	3.5%	5.8%	4.6%
Very dissatisfied	2.4%	0.8%	1.4%	0.0%	5.7%	3.1%	2.2%	0.0%	0.0%	1.4%	0.7%	1.2%
<u>Q9-4. Quality of recreation indoor facilities</u>												
Very satisfied	26.1%	27.7%	34.1%	20.4%	43.9%	23.5%	28.4%	19.7%	27.9%	26.7%	28.5%	27.5%
Satisfied	36.5%	31.7%	37.3%	42.9%	26.8%	52.9%	33.8%	34.8%	36.0%	35.5%	38.9%	37.2%
Neutral	27.8%	33.7%	23.8%	34.7%	19.5%	17.6%	28.4%	37.9%	32.5%	32.3%	26.7%	29.3%
Dissatisfied	9.6%	5.0%	3.2%	2.0%	9.8%	2.0%	8.1%	7.6%	3.0%	4.6%	5.4%	5.0%
Very dissatisfied	0.0%	2.0%	1.6%	0.0%	0.0%	3.9%	1.4%	0.0%	0.5%	0.9%	0.5%	0.9%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-5. Availability of recreation indoor facilities</u>												
Very satisfied	20.2%	19.6%	26.4%	19.2%	34.1%	20.0%	21.3%	13.6%	22.7%	23.8%	19.6%	21.7%
Satisfied	27.2%	33.3%	36.0%	32.3%	22.0%	40.0%	29.3%	30.3%	33.8%	28.5%	36.6%	32.5%
Neutral	36.0%	33.3%	28.0%	38.4%	22.0%	22.0%	29.3%	45.5%	36.4%	34.1%	33.0%	33.4%
Dissatisfied	13.2%	12.7%	5.6%	10.1%	17.1%	10.0%	16.0%	10.6%	6.6%	11.7%	8.5%	10.2%
Very dissatisfied	3.5%	1.0%	4.0%	0.0%	4.9%	8.0%	4.0%	0.0%	0.5%	1.9%	2.2%	2.3%
<u>Q9-6. Variety of amenities in recreation indoor facilities</u>												
Very satisfied	18.2%	22.1%	24.0%	17.7%	35.9%	12.2%	19.2%	12.3%	23.5%	21.3%	20.2%	20.7%
Satisfied	30.0%	30.5%	34.7%	33.3%	23.1%	51.0%	27.4%	30.8%	32.1%	28.0%	37.1%	32.5%
Neutral	35.5%	35.8%	33.9%	42.7%	23.1%	18.4%	38.4%	49.2%	38.0%	40.1%	32.9%	36.5%
Dissatisfied	14.5%	10.5%	4.1%	6.3%	12.8%	14.3%	12.3%	6.2%	6.4%	9.2%	8.5%	8.7%
Very dissatisfied	1.8%	1.1%	3.3%	0.0%	5.1%	4.1%	2.7%	1.5%	0.0%	1.4%	1.4%	1.6%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-7. Availability of walking/greenway trails</u>												
Very satisfied	38.4%	36.1%	38.5%	35.2%	46.2%	34.4%	41.6%	35.0%	35.3%	36.4%	37.9%	37.0%
Satisfied	36.6%	36.1%	41.3%	40.1%	32.7%	39.1%	37.1%	43.0%	38.3%	37.1%	40.3%	38.7%
Neutral	14.6%	18.0%	11.9%	17.6%	9.6%	12.5%	11.2%	15.0%	19.2%	18.4%	12.4%	15.4%
Dissatisfied	5.5%	6.0%	5.6%	4.9%	3.8%	4.7%	6.7%	5.0%	5.3%	4.9%	5.7%	5.5%
Very dissatisfied	4.9%	3.8%	2.8%	2.1%	7.7%	9.4%	3.4%	2.0%	1.9%	3.2%	3.7%	3.4%
<u>Q9-8. Condition of walking/greenway trails</u>												
Very satisfied	42.9%	28.1%	30.9%	30.6%	44.0%	33.3%	39.3%	28.4%	31.5%	32.4%	34.8%	33.7%
Satisfied	40.4%	45.3%	42.4%	43.3%	32.0%	47.6%	38.2%	49.5%	43.1%	40.7%	45.0%	42.8%
Neutral	11.5%	17.2%	20.1%	20.9%	12.0%	12.7%	14.6%	18.9%	19.8%	18.5%	15.6%	17.1%
Dissatisfied	3.2%	8.6%	6.5%	3.7%	8.0%	4.8%	7.9%	3.2%	4.4%	7.6%	3.2%	5.3%
Very dissatisfied	1.9%	0.8%	0.0%	1.5%	4.0%	1.6%	0.0%	0.0%	1.2%	0.7%	1.4%	1.1%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-9. Quality of outdoor athletic fields & facilities</u>												
Very satisfied	38.3%	30.2%	36.6%	29.5%	55.3%	37.5%	42.9%	22.1%	30.0%	32.2%	36.2%	34.1%
Satisfied	39.1%	38.7%	39.8%	41.1%	27.7%	50.0%	37.7%	45.5%	37.4%	37.4%	42.5%	39.8%
Neutral	19.5%	27.4%	22.8%	28.4%	6.4%	12.5%	16.9%	31.2%	31.6%	27.0%	20.4%	24.0%
Dissatisfied	3.1%	3.8%	0.8%	1.1%	10.6%	0.0%	2.6%	1.3%	1.1%	3.5%	0.9%	2.2%
<u>Q9-10. Availability of outdoor athletic fields & facilities</u>												
Very satisfied	34.4%	29.0%	29.7%	25.6%	48.9%	28.1%	35.1%	19.7%	28.4%	29.0%	31.4%	30.1%
Satisfied	37.6%	34.0%	38.1%	40.0%	23.4%	42.1%	40.3%	40.8%	36.4%	37.1%	38.1%	37.5%
Neutral	21.6%	29.0%	24.6%	32.2%	14.9%	21.1%	19.5%	36.6%	30.1%	25.8%	26.7%	26.2%
Dissatisfied	5.6%	8.0%	5.9%	2.2%	8.5%	7.0%	5.2%	2.8%	5.1%	7.2%	3.8%	5.5%
Very dissatisfied	0.8%	0.0%	1.7%	0.0%	4.3%	1.8%	0.0%	0.0%	0.0%	0.9%	0.0%	0.7%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-11. Availability of information about recreation programs</u>												
Very satisfied	24.8%	21.1%	27.3%	26.1%	40.0%	20.0%	24.1%	18.9%	26.7%	21.0%	28.8%	25.0%
Satisfied	35.6%	37.4%	39.2%	40.9%	26.0%	50.0%	39.2%	48.9%	33.3%	37.7%	39.1%	38.2%
Neutral	26.8%	31.7%	23.8%	27.0%	24.0%	13.3%	24.1%	22.2%	32.5%	30.7%	22.9%	27.1%
Dissatisfied	10.7%	6.5%	9.1%	6.1%	8.0%	10.0%	11.4%	10.0%	6.7%	8.9%	7.7%	8.3%
Very dissatisfied	2.0%	3.3%	0.7%	0.0%	2.0%	6.7%	1.3%	0.0%	0.8%	1.6%	1.5%	1.5%
<u>Q9-12. Quality of youth recreation programs</u>												
Very satisfied	20.5%	22.1%	22.5%	24.7%	40.5%	19.6%	17.5%	15.4%	22.7%	18.1%	26.5%	22.5%
Satisfied	35.2%	26.0%	33.7%	30.1%	32.4%	45.7%	36.8%	28.8%	25.8%	30.0%	33.7%	31.6%
Neutral	38.6%	41.6%	36.0%	39.7%	16.2%	17.4%	35.1%	51.9%	48.5%	45.6%	31.9%	38.6%
Dissatisfied	3.4%	7.8%	5.6%	5.5%	8.1%	8.7%	10.5%	3.8%	2.3%	4.4%	6.6%	5.5%
Very dissatisfied	2.3%	2.6%	2.2%	0.0%	2.7%	8.7%	0.0%	0.0%	0.8%	1.9%	1.2%	1.8%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-13. Quality of adult recreation programs</u>												
Very satisfied	17.4%	21.3%	20.4%	22.8%	37.5%	3.1%	19.7%	13.0%	24.1%	19.1%	21.9%	20.6%
Satisfied	37.0%	36.0%	36.9%	33.7%	25.0%	50.0%	39.3%	36.2%	33.0%	37.2%	35.3%	36.1%
Neutral	39.1%	33.7%	35.0%	35.6%	29.2%	37.5%	32.8%	42.0%	36.6%	36.1%	35.3%	35.6%
Dissatisfied	5.4%	9.0%	6.8%	7.9%	8.3%	3.1%	8.2%	8.7%	6.3%	7.1%	7.5%	7.2%
Very dissatisfied	1.1%	0.0%	1.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.5%	0.0%	0.5%
<u>Q9-14. Village sponsored cultural/arts events</u>												
Very satisfied	29.7%	26.5%	30.1%	23.2%	42.5%	18.8%	27.7%	22.4%	28.9%	28.7%	26.6%	27.5%
Satisfied	43.2%	36.8%	42.9%	51.2%	37.5%	45.8%	47.0%	48.0%	40.9%	35.9%	51.3%	43.8%
Neutral	23.0%	33.3%	24.1%	20.8%	15.0%	31.3%	19.3%	24.5%	27.7%	31.9%	18.8%	24.9%
Dissatisfied	4.1%	3.4%	2.3%	4.8%	5.0%	2.1%	6.0%	5.1%	2.5%	3.6%	3.3%	3.6%
Very dissatisfied	0.0%	0.0%	0.8%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-15. Variety of cultural arts events & programs in Southern Moore County</u>												
Very satisfied	29.9%	24.1%	30.1%	26.6%	32.4%	18.0%	27.7%	26.3%	30.1%	28.6%	27.1%	27.9%
Satisfied	34.7%	35.3%	37.8%	51.6%	24.3%	36.0%	44.6%	40.4%	40.2%	31.0%	48.0%	39.8%
Neutral	27.8%	33.6%	25.9%	17.7%	37.8%	36.0%	21.7%	26.3%	24.0%	31.9%	20.9%	26.0%
Dissatisfied	7.6%	5.2%	4.2%	3.2%	5.4%	6.0%	6.0%	6.1%	4.5%	7.3%	3.2%	5.1%
Very dissatisfied	0.0%	1.7%	2.1%	0.8%	0.0%	4.0%	0.0%	1.0%	1.2%	1.2%	0.7%	1.1%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10. Sum of top 3 choices</u>												
Number of Village parks	16.3%	12.1%	9.3%	14.5%	13.2%	18.2%	20.0%	14.2%	10.2%	11.8%	14.1%	12.9%
Quality of Village parks	26.3%	27.5%	23.5%	15.6%	30.2%	18.2%	29.5%	28.3%	20.1%	26.3%	20.2%	23.0%
Variety of amenities in Village parks	18.4%	17.4%	18.0%	14.5%	24.5%	12.1%	27.4%	23.9%	12.7%	15.3%	19.3%	17.2%
Quality of recreation indoor facilities	8.9%	5.4%	4.4%	4.6%	5.7%	1.5%	9.5%	7.1%	5.7%	6.4%	5.5%	5.8%
Availability of recreation indoor facilities	13.2%	13.4%	9.3%	9.8%	20.8%	18.2%	16.8%	7.1%	8.5%	10.1%	12.4%	11.2%
Variety of amenities in recreation indoor facilities	11.1%	8.1%	6.6%	6.9%	15.1%	12.1%	13.7%	6.2%	6.5%	7.8%	9.2%	8.4%
Availability of walking/greenway trails	30.0%	27.5%	24.6%	24.9%	35.8%	42.4%	26.3%	28.3%	21.5%	27.7%	25.6%	26.5%
Condition of walking/greenway trails	25.8%	32.9%	26.8%	26.6%	22.6%	28.8%	34.7%	34.5%	24.4%	29.8%	25.6%	27.5%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10. Sum of top 3 choices (cont.)</u>												
Quality of outdoor athletic fields & facilities	5.3%	4.7%	4.4%	4.6%	11.3%	4.5%	5.3%	4.4%	4.0%	5.8%	3.5%	4.7%
Availability of outdoor athletic fields & facilities	4.7%	2.7%	8.2%	1.7%	5.7%	6.1%	6.3%	4.4%	3.7%	4.0%	4.6%	4.4%
Availability of information about recreation programs	14.2%	15.4%	12.6%	9.2%	11.3%	18.2%	11.6%	8.0%	13.6%	12.4%	13.0%	12.7%
Quality of youth recreation programs	14.2%	14.1%	14.8%	9.8%	34.0%	27.3%	11.6%	12.4%	8.5%	13.3%	13.3%	13.1%
Quality of adult recreation programs	11.1%	12.1%	15.8%	16.2%	5.7%	6.1%	9.5%	15.9%	15.9%	15.9%	12.1%	13.8%
Village sponsored cultural/ arts events	27.4%	28.2%	16.9%	22.0%	13.2%	22.7%	30.5%	32.7%	20.1%	21.7%	25.1%	23.2%
Variety of cultural arts events & programs in Southern Moore County	20.0%	22.8%	14.8%	17.3%	22.6%	21.2%	15.8%	22.1%	16.7%	16.5%	20.2%	18.3%
None chosen	12.6%	14.1%	24.6%	28.3%	7.5%	7.6%	5.3%	13.3%	30.0%	20.2%	19.9%	20.6%

Q11. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q11. Do you shop regularly in Village Center (downtown)

Yes	51.6%	45.6%	39.9%	37.4%	60.4%	40.9%	57.9%	46.9%	36.2%	42.5%	44.1%	43.6%
No	48.4%	54.4%	60.1%	62.6%	39.6%	59.1%	42.1%	53.1%	63.8%	57.5%	55.9%	56.4%

Q12. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q12. Do you regularly dine in Village Center (downtown)

Yes	69.5%	58.4%	55.8%	55.9%	79.2%	62.1%	74.7%	65.5%	50.6%	59.1%	60.2%	59.7%
No	30.5%	41.6%	44.2%	44.1%	20.8%	37.9%	25.3%	34.5%	49.4%	40.9%	39.8%	40.3%

Q13. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q13. Reasons that prevent you from shopping/dining regularly in Village Center more often</u>												
Stores' hours of operation	28.9%	23.5%	24.6%	16.8%	47.2%	37.9%	33.7%	26.5%	13.9%	21.7%	24.8%	23.3%
Variety of merchandise/menu options offered	32.6%	40.9%	37.2%	28.9%	30.2%	39.4%	30.5%	43.4%	33.1%	36.4%	32.3%	34.3%
Merchandise is more targeted to tourists than local shoppers	41.1%	45.6%	43.7%	38.2%	32.1%	45.5%	30.5%	46.9%	44.5%	42.5%	41.5%	42.0%
Parking availability	19.5%	32.2%	32.8%	30.6%	18.9%	15.2%	25.3%	32.7%	32.3%	27.5%	30.3%	28.4%
Wait times for dining	16.3%	20.8%	14.2%	8.1%	24.5%	15.2%	10.5%	26.5%	11.0%	16.2%	13.0%	14.5%
Prices	31.6%	30.9%	27.3%	26.6%	43.4%	28.8%	33.7%	20.4%	28.6%	25.1%	32.6%	28.9%
Other	10.5%	8.7%	3.8%	5.8%	11.3%	12.1%	3.2%	8.0%	6.8%	6.6%	7.8%	7.1%
Nothing prevents me from shopping/dining more often in Village Center	20.0%	25.5%	25.7%	30.1%	9.4%	16.7%	28.4%	20.4%	29.5%	28.9%	21.9%	25.2%

Q14. Public Library and Archives Services. Have you used the following services in the past year?

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14-1. Given Memorial Library</u>												
Yes	37.4%	40.3%	44.3%	35.3%	52.8%	45.5%	29.5%	31.0%	40.5%	37.6%	40.3%	38.8%
No	62.6%	59.7%	55.7%	64.7%	47.2%	54.5%	70.5%	69.0%	59.5%	62.4%	59.7%	61.2%
<u>Q14-2. Tufts Archives</u>												
Yes	20.0%	20.1%	23.5%	15.6%	28.3%	19.7%	16.8%	23.9%	17.8%	22.5%	16.7%	19.6%
No	80.0%	79.9%	76.5%	84.4%	71.7%	80.3%	83.2%	76.1%	82.2%	77.5%	83.3%	80.4%

Q14. Public Library and Archives Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=294	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14-1. Given Memorial Library</u>												
Very satisfied	53.6%	49.1%	53.8%	59.6%	44.4%	39.3%	40.7%	58.8%	59.4%	53.6%	54.1%	54.0%
Satisfied	24.6%	29.8%	30.8%	29.8%	22.2%	35.7%	40.7%	20.6%	28.3%	31.2%	27.1%	28.7%
Neutral	13.0%	10.5%	3.8%	7.0%	25.9%	17.9%	7.4%	8.8%	3.6%	8.8%	7.5%	8.4%
Dissatisfied	8.7%	8.8%	11.5%	3.5%	7.4%	7.1%	11.1%	8.8%	8.7%	5.6%	11.3%	8.4%
Very dissatisfied	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.8%	0.0%	0.4%
<u>Q14-2. Tufts Archives</u>												
Very satisfied	68.6%	78.6%	59.5%	69.2%	71.4%	38.5%	46.7%	72.0%	76.7%	68.0%	68.5%	67.9%
Satisfied	25.7%	14.3%	26.2%	26.9%	14.3%	38.5%	33.3%	24.0%	20.0%	22.7%	25.9%	23.7%
Neutral	2.9%	7.1%	11.9%	3.8%	14.3%	23.1%	13.3%	4.0%	1.7%	6.7%	5.6%	6.9%
Dissatisfied	2.9%	0.0%	2.4%	0.0%	0.0%	0.0%	6.7%	0.0%	1.7%	2.7%	0.0%	1.5%

Q14a. If you answered "NO" to either part of Question 14, please CHECK ALL of the following reasons that prevent you from using the Given Memorial Library/Tufts Archives.

N=586	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14a. Reasons that prevent you from using Given Memorial Library/Tufts Archives</u>												
Didn't know about it	25.5%	8.2%	6.8%	3.3%	15.8%	16.4%	20.7%	9.7%	7.7%	12.1%	10.1%	11.1%
Hours of operation	12.1%	7.4%	8.8%	6.0%	21.1%	12.7%	14.6%	9.7%	4.3%	6.7%	10.5%	8.5%
Variety of library services offered	14.0%	9.0%	8.1%	7.3%	7.9%	9.1%	8.5%	16.1%	8.7%	6.0%	12.8%	9.6%
Variety of library programs offered	8.3%	3.3%	5.4%	4.6%	7.9%	1.8%	3.7%	11.8%	4.7%	3.2%	7.8%	5.5%
Parking availability	7.6%	13.1%	10.1%	13.2%	7.9%	7.3%	7.3%	10.8%	13.0%	10.3%	11.1%	10.8%
Insufficient technology available	3.8%	3.3%	4.1%	2.6%	0.0%	3.6%	2.4%	11.8%	1.3%	4.3%	2.7%	3.4%
Not enough meeting areas/ rooms	1.9%	2.5%	2.0%	1.3%	5.3%	3.6%	0.0%	1.1%	2.0%	1.1%	2.7%	1.9%
A library is not important to me	17.8%	30.3%	22.3%	21.9%	7.9%	20.0%	23.2%	24.7%	23.7%	30.5%	15.2%	22.5%
An archives is not important to me	20.4%	36.9%	20.9%	28.5%	21.1%	18.2%	22.0%	20.4%	31.1%	29.4%	23.6%	26.1%
Other	12.7%	11.5%	14.2%	12.6%	15.8%	16.4%	14.6%	14.0%	11.4%	10.3%	15.2%	12.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q15-1. Enforcing cleanup of litter & debris on private property</u>												
Very satisfied	36.0%	17.1%	17.1%	17.3%	33.3%	38.1%	25.8%	15.3%	18.7%	22.8%	21.7%	22.2%
Satisfied	36.6%	36.4%	42.8%	37.7%	35.6%	36.5%	49.4%	42.9%	34.0%	40.3%	37.2%	38.5%
Neutral	18.0%	25.6%	19.7%	21.6%	20.0%	11.1%	15.7%	24.5%	23.8%	21.1%	20.4%	21.1%
Dissatisfied	6.2%	16.3%	15.8%	17.3%	6.7%	11.1%	6.7%	9.2%	18.7%	12.1%	15.5%	13.7%
Very dissatisfied	3.1%	4.7%	4.6%	6.2%	4.4%	3.2%	2.2%	8.2%	4.8%	3.7%	5.3%	4.6%
<u>Q15-2. Enforcing mowing/cutting of weeds/grass on private property</u>												
Very satisfied	32.1%	15.0%	13.5%	16.8%	31.1%	32.8%	23.6%	13.0%	16.0%	21.5%	17.9%	19.5%
Satisfied	35.2%	38.6%	40.0%	36.8%	28.9%	42.6%	49.4%	38.0%	33.7%	40.3%	35.2%	37.4%
Neutral	20.1%	24.4%	22.6%	21.3%	20.0%	9.8%	15.7%	29.0%	25.0%	19.8%	23.9%	22.0%
Dissatisfied	8.2%	15.0%	18.7%	18.1%	15.6%	9.8%	7.9%	11.0%	19.4%	13.7%	15.9%	15.3%
Very dissatisfied	4.4%	7.1%	5.2%	7.1%	4.4%	4.9%	3.4%	9.0%	5.9%	4.8%	7.0%	5.8%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods</u>												
Very satisfied	30.1%	13.7%	15.4%	16.9%	27.5%	35.2%	23.8%	13.5%	15.4%	20.1%	17.9%	19.1%
Satisfied	33.6%	39.3%	35.7%	29.6%	32.5%	37.0%	39.3%	36.0%	32.2%	36.4%	32.1%	34.2%
Neutral	25.2%	24.8%	26.6%	29.6%	22.5%	13.0%	23.8%	29.2%	30.0%	22.6%	30.9%	26.9%
Dissatisfied	7.0%	14.5%	14.0%	18.3%	15.0%	7.4%	10.7%	10.1%	16.1%	12.7%	14.5%	13.5%
Very dissatisfied	4.2%	7.7%	8.4%	5.6%	2.5%	7.4%	2.4%	11.2%	6.4%	8.1%	4.6%	6.4%
<u>Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods</u>												
Very satisfied	28.5%	14.5%	16.4%	17.7%	23.7%	35.7%	24.7%	16.1%	15.4%	20.1%	19.0%	19.5%
Satisfied	29.1%	37.6%	37.0%	31.9%	34.2%	35.7%	40.0%	35.5%	30.9%	34.9%	32.8%	33.7%
Neutral	26.5%	29.1%	25.3%	25.5%	26.3%	8.9%	22.4%	29.0%	30.9%	25.0%	28.0%	26.7%
Dissatisfied	11.3%	10.3%	16.4%	18.4%	10.5%	10.7%	10.6%	10.8%	16.9%	12.7%	15.7%	14.2%
Very dissatisfied	4.6%	8.5%	4.8%	6.4%	5.3%	8.9%	2.4%	8.6%	5.9%	7.4%	4.5%	5.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q15-5. Enforcing noise ordinances</u>												
Very satisfied	29.1%	15.4%	14.8%	20.3%	23.8%	38.6%	22.5%	17.9%	15.8%	20.8%	19.3%	20.0%
Satisfied	27.7%	34.6%	33.5%	33.8%	40.5%	31.6%	37.1%	31.6%	30.3%	31.4%	33.7%	32.5%
Neutral	25.7%	35.4%	26.5%	28.4%	16.7%	19.3%	23.6%	33.7%	31.3%	30.0%	27.0%	28.7%
Dissatisfied	11.5%	10.0%	18.1%	14.2%	14.3%	1.8%	12.4%	9.5%	18.0%	12.3%	15.1%	13.5%
Very dissatisfied	6.1%	4.6%	7.1%	3.4%	4.8%	8.8%	4.5%	7.4%	4.6%	5.5%	4.9%	5.3%
<u>Q15-6. Enforcing sign regulations</u>												
Very satisfied	30.9%	17.7%	16.2%	18.9%	24.4%	40.7%	23.0%	17.2%	17.5%	20.7%	21.3%	21.0%
Satisfied	28.9%	38.7%	35.1%	33.1%	24.4%	37.0%	37.9%	37.6%	32.1%	32.5%	35.5%	33.9%
Neutral	30.9%	29.0%	30.4%	28.4%	36.6%	13.0%	24.1%	28.0%	34.3%	30.7%	28.6%	29.7%
Dissatisfied	4.0%	9.7%	10.8%	10.8%	7.3%	9.3%	4.6%	7.5%	10.4%	8.2%	9.4%	8.7%
Very dissatisfied	5.4%	4.8%	7.4%	8.8%	7.3%	0.0%	10.3%	9.7%	5.7%	7.9%	5.2%	6.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q15-7. Enforcing solid waste cart regulations</u>											
Very satisfied	32.9%	20.5%	21.4%	21.2%	34.1%	39.3%	31.0%	19.8%	18.8%	23.6%	24.7%	24.0%
Satisfied	37.4%	43.3%	42.2%	39.7%	36.6%	37.7%	47.1%	41.7%	39.4%	43.1%	38.2%	40.8%
Neutral	24.5%	29.9%	24.0%	26.5%	29.3%	16.4%	14.9%	27.1%	31.4%	25.3%	26.7%	26.1%
Dissatisfied	2.6%	3.9%	6.5%	9.3%	0.0%	1.6%	4.6%	5.2%	7.0%	4.0%	7.3%	5.6%
Very dissatisfied	2.6%	2.4%	5.8%	3.3%	0.0%	4.9%	2.3%	6.3%	3.5%	4.0%	3.1%	3.6%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=703

	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	71.4%	62.2%	54.0%	63.1%	70.8%	60.3%	61.5%	63.6%	62.8%	64.9%	60.9%	63.0%
Too much	10.1%	8.1%	13.5%	7.4%	14.6%	25.4%	18.7%	9.1%	3.7%	9.3%	10.4%	9.9%
Too little	18.5%	29.6%	32.5%	29.5%	14.6%	14.3%	19.8%	27.3%	33.6%	25.9%	28.8%	27.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-1. Maintenance of main Village street thoroughfares</u>												
Very satisfied	47.0%	39.3%	33.7%	33.7%	49.0%	49.2%	33.0%	32.4%	38.7%	37.2%	40.6%	38.6%
Satisfied	44.8%	46.2%	52.7%	51.8%	34.7%	34.9%	56.4%	58.3%	49.2%	48.9%	49.2%	48.9%
Neutral	7.2%	9.7%	8.9%	9.0%	10.2%	7.9%	8.5%	7.4%	8.2%	8.7%	8.0%	8.6%
Dissatisfied	0.0%	4.1%	3.6%	3.0%	4.1%	4.8%	1.1%	1.9%	2.7%	2.7%	2.2%	2.6%
Very dissatisfied	1.1%	0.7%	1.2%	2.4%	2.0%	3.2%	1.1%	0.0%	1.2%	2.4%	0.0%	1.4%
<u>Q17-2. Maintenance of streets in your neighborhood</u>												
Very satisfied	35.8%	35.5%	26.2%	28.6%	36.0%	37.5%	34.4%	26.9%	30.5%	32.7%	30.7%	31.5%
Satisfied	44.1%	37.6%	45.8%	41.0%	40.0%	32.8%	42.2%	47.2%	44.2%	41.7%	43.2%	42.4%
Neutral	11.7%	9.9%	8.3%	15.5%	10.0%	10.9%	12.2%	9.3%	11.5%	11.4%	11.2%	11.3%
Dissatisfied	6.1%	15.6%	12.5%	11.2%	10.0%	9.4%	8.9%	13.9%	10.9%	10.8%	11.2%	11.0%
Very dissatisfied	2.2%	1.4%	7.1%	3.7%	4.0%	9.4%	2.2%	2.8%	2.8%	3.4%	3.7%	3.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-3. Maintenance of street signs/pavement markings</u>												
Very satisfied	37.8%	30.6%	23.5%	29.9%	43.1%	43.1%	29.3%	25.2%	28.7%	28.7%	33.1%	30.7%
Satisfied	44.9%	47.2%	54.7%	49.4%	35.3%	43.1%	47.8%	59.5%	49.4%	49.7%	48.5%	49.0%
Neutral	15.7%	13.2%	13.5%	16.5%	15.7%	9.2%	16.3%	9.9%	16.5%	14.4%	15.0%	14.7%
Dissatisfied	0.5%	7.6%	6.5%	3.7%	5.9%	1.5%	6.5%	3.6%	4.3%	6.0%	2.5%	4.3%
Very dissatisfied	1.1%	1.4%	1.8%	0.6%	0.0%	3.1%	0.0%	1.8%	1.2%	1.2%	0.9%	1.2%
<u>Q17-4. Adequacy of street lighting</u>												
Very satisfied	18.6%	18.1%	16.9%	18.5%	22.9%	21.9%	10.6%	14.2%	20.9%	18.7%	17.9%	18.3%
Satisfied	27.7%	28.3%	31.4%	26.5%	12.5%	23.4%	35.1%	32.1%	28.3%	30.7%	26.3%	28.4%
Neutral	20.3%	10.1%	18.0%	24.1%	18.8%	14.1%	19.1%	19.8%	18.7%	17.8%	19.4%	18.6%
Dissatisfied	20.9%	29.0%	23.8%	22.8%	27.1%	26.6%	26.6%	26.4%	20.9%	21.8%	25.4%	23.8%
Very dissatisfied	12.4%	14.5%	9.9%	8.0%	18.8%	14.1%	8.5%	7.5%	11.2%	11.0%	11.0%	11.0%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-5. Ease of travel on NC Highway 5</u>												
Very satisfied	13.8%	4.1%	4.5%	4.8%	16.0%	6.3%	7.5%	8.1%	5.7%	8.4%	6.0%	7.3%
Satisfied	26.5%	15.1%	12.4%	10.9%	32.0%	19.0%	17.2%	18.9%	11.6%	17.0%	15.7%	16.3%
Neutral	19.9%	20.5%	19.7%	19.4%	10.0%	19.0%	24.7%	18.9%	20.5%	18.5%	21.5%	19.7%
Dissatisfied	24.9%	38.4%	39.3%	41.8%	24.0%	34.9%	32.3%	30.6%	41.4%	35.2%	36.6%	35.9%
Very dissatisfied	14.9%	21.9%	24.2%	23.0%	18.0%	20.6%	18.3%	23.4%	20.8%	20.9%	20.2%	20.8%
<u>Q17-6. Ease of travel through large traffic circle</u>												
Very satisfied	12.9%	11.6%	8.3%	5.4%	11.8%	6.2%	10.6%	13.4%	8.8%	11.1%	8.4%	9.8%
Satisfied	27.4%	23.3%	27.2%	32.9%	29.4%	30.8%	26.6%	26.8%	27.2%	26.7%	29.3%	27.8%
Neutral	20.4%	19.9%	20.0%	24.6%	19.6%	23.1%	13.8%	25.0%	21.9%	19.9%	22.4%	21.2%
Dissatisfied	18.3%	21.9%	22.8%	22.8%	19.6%	15.4%	23.4%	18.8%	23.1%	22.6%	20.6%	21.3%
Very dissatisfied	21.0%	23.3%	21.7%	14.4%	19.6%	24.6%	25.5%	16.1%	19.0%	19.6%	19.4%	19.9%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-7. Ease of travel on other streets in Village</u>												
Very satisfied	25.0%	24.7%	15.4%	18.7%	31.4%	26.6%	19.1%	22.7%	18.8%	24.0%	18.2%	21.0%
Satisfied	56.5%	51.4%	52.0%	59.0%	49.0%	46.9%	56.4%	54.5%	56.4%	50.7%	59.1%	54.8%
Neutral	16.3%	17.8%	27.4%	16.3%	15.7%	20.3%	22.3%	20.0%	19.1%	19.6%	18.8%	19.4%
Dissatisfied	0.5%	5.5%	3.4%	2.4%	2.0%	3.1%	0.0%	1.8%	3.9%	3.0%	2.7%	2.8%
Very dissatisfied	1.6%	0.7%	1.7%	3.6%	2.0%	3.1%	2.1%	0.9%	1.8%	2.7%	1.2%	1.9%
<u>Q17-8. Availability of walkways</u>												
Very satisfied	12.8%	12.9%	16.4%	13.5%	14.3%	13.8%	12.0%	11.8%	15.3%	15.2%	12.9%	14.0%
Satisfied	29.4%	28.8%	32.7%	31.6%	20.4%	26.2%	29.3%	33.6%	32.9%	30.4%	31.1%	30.5%
Neutral	15.0%	18.7%	17.6%	21.3%	12.2%	15.4%	12.0%	16.4%	22.1%	19.6%	17.0%	18.2%
Dissatisfied	18.9%	20.1%	15.2%	22.6%	22.4%	18.5%	21.7%	20.0%	16.6%	17.7%	20.1%	19.0%
Very dissatisfied	23.9%	19.4%	18.2%	11.0%	30.6%	26.2%	25.0%	18.2%	13.0%	17.1%	18.9%	18.2%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q17-9. Condition of existing walkways</u>											
Very satisfied	22.0%	14.9%	18.8%	16.2%	24.5%	22.6%	16.9%	14.7%	18.4%	18.7%	18.2%	18.6%
Satisfied	42.7%	41.8%	40.6%	45.3%	42.9%	46.8%	43.8%	47.1%	39.2%	42.5%	42.2%	42.4%
Neutral	25.0%	29.1%	26.3%	26.4%	16.3%	21.0%	21.3%	26.5%	30.9%	26.8%	26.4%	26.4%
Dissatisfied	7.9%	6.7%	11.3%	8.8%	12.2%	4.8%	13.5%	7.8%	7.6%	7.7%	9.6%	8.7%
Very dissatisfied	2.4%	7.5%	3.1%	3.4%	4.1%	4.8%	4.5%	3.9%	3.8%	4.3%	3.6%	3.9%
<u>Q17-10. Ease of golf cart travel</u>												
Very satisfied	21.8%	20.2%	20.2%	15.6%	27.6%	25.7%	22.4%	13.9%	17.3%	22.3%	16.6%	19.6%
Satisfied	35.5%	31.0%	32.3%	33.3%	41.4%	40.0%	28.4%	36.1%	31.8%	34.2%	31.0%	32.8%
Neutral	25.5%	28.6%	33.3%	34.4%	13.8%	14.3%	28.4%	27.8%	38.0%	27.7%	34.2%	30.8%
Dissatisfied	12.7%	13.1%	9.1%	9.4%	10.3%	11.4%	10.4%	18.1%	8.4%	9.9%	12.3%	10.9%
Very dissatisfied	4.5%	7.1%	5.1%	7.3%	6.9%	8.6%	10.4%	4.2%	4.5%	5.9%	5.9%	5.9%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q18. Sum of top 3 choices</u>												
Maintenance of main Village street thoroughfares	19.5%	20.1%	21.3%	15.0%	18.9%	10.6%	18.9%	23.0%	19.5%	25.1%	13.3%	19.1%
Maintenance of streets in your neighborhood	20.5%	22.1%	26.2%	30.6%	26.4%	25.8%	17.9%	26.5%	25.5%	26.3%	23.6%	24.6%
Maintenance of street signs/pavement markings	8.9%	6.7%	9.8%	6.9%	9.4%	6.1%	7.4%	6.2%	9.9%	9.8%	6.9%	8.4%
Adequacy of street lighting	34.7%	41.6%	33.9%	27.7%	43.4%	30.3%	40.0%	35.4%	31.4%	30.9%	37.5%	34.0%
Ease of travel on NC Highway 5	44.7%	59.7%	63.4%	61.8%	41.5%	40.9%	53.7%	58.4%	62.3%	56.9%	57.1%	56.8%
Ease of travel through large traffic circle	47.9%	52.3%	42.6%	46.8%	43.4%	48.5%	48.4%	43.4%	49.3%	46.5%	47.8%	47.1%
Ease of travel on other streets in Village	6.8%	8.1%	9.3%	5.2%	5.7%	7.6%	6.3%	11.5%	6.8%	6.6%	7.8%	7.3%
Availability of walkways	50.0%	34.9%	33.3%	28.3%	58.5%	57.6%	57.9%	27.4%	26.9%	34.1%	38.9%	36.6%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q18. Sum of top 3 choices (cont.)</u>												
Condition of existing walkways	15.8%	15.4%	8.2%	12.1%	17.0%	15.2%	12.6%	15.0%	10.5%	15.3%	10.1%	12.7%
Ease of golf cart travel	17.4%	12.8%	13.7%	16.2%	15.1%	18.2%	24.2%	23.0%	9.9%	14.2%	16.1%	14.9%
None chosen	3.7%	4.0%	5.5%	11.0%	3.8%	6.1%	2.1%	1.8%	9.1%	5.8%	6.6%	6.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q19-1. Maintenance/preservation of Downtown

Very satisfied	58.3%	45.8%	45.1%	46.3%	62.0%	62.5%	50.0%	52.7%	43.6%	45.9%	52.4%	49.0%
Satisfied	36.1%	44.4%	42.3%	43.2%	32.0%	28.1%	43.6%	35.5%	46.7%	43.7%	39.8%	41.6%
Neutral	5.6%	8.3%	10.9%	5.6%	4.0%	9.4%	5.3%	9.1%	7.9%	8.0%	6.6%	7.5%
Dissatisfied	0.0%	1.4%	1.7%	3.7%	2.0%	0.0%	0.0%	2.7%	1.8%	1.8%	1.2%	1.6%
Very dissatisfied	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	1.1%	0.0%	0.0%	0.6%	0.0%	0.3%

Q19-2. Quality of landscaping in medians & other public areas

Very satisfied	61.7%	59.6%	51.7%	53.0%	62.7%	64.1%	51.6%	56.8%	55.8%	51.5%	61.5%	56.2%
Satisfied	34.4%	34.2%	36.9%	38.0%	29.4%	31.3%	41.1%	34.2%	37.1%	41.0%	31.0%	36.3%
Neutral	3.3%	2.7%	6.8%	5.4%	7.8%	1.6%	5.3%	6.3%	3.6%	4.5%	4.8%	4.6%
Dissatisfied	0.5%	3.4%	3.4%	1.8%	0.0%	3.1%	2.1%	2.7%	2.4%	1.8%	2.4%	2.2%
Very dissatisfied	0.0%	0.0%	1.1%	1.8%	0.0%	0.0%	0.0%	0.0%	1.2%	1.2%	0.3%	0.7%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q19-3. Overall cleanliness of streets & other public areas</u>											
Very satisfied	61.1%	52.4%	39.8%	41.6%	56.9%	55.4%	46.8%	51.8%	46.6%	46.4%	51.5%	48.8%
Satisfied	37.3%	38.8%	48.9%	48.2%	41.2%	38.5%	46.8%	37.5%	45.1%	44.6%	42.0%	43.5%
Neutral	1.6%	3.4%	6.3%	7.8%	2.0%	3.1%	4.3%	7.1%	4.4%	4.5%	5.1%	4.7%
Dissatisfied	0.0%	4.8%	4.5%	1.8%	0.0%	1.5%	2.1%	3.6%	3.2%	3.9%	1.2%	2.6%
Very dissatisfied	0.0%	0.7%	0.6%	0.6%	0.0%	1.5%	0.0%	0.0%	0.6%	0.6%	0.3%	0.4%
<u>Q19-4. Quality of stormwater runoff/management system</u>												
Very satisfied	32.5%	28.9%	17.8%	16.7%	35.4%	39.3%	23.6%	22.0%	20.3%	24.6%	23.3%	24.1%
Satisfied	39.9%	32.6%	33.8%	44.4%	29.2%	37.7%	40.4%	37.0%	38.5%	36.5%	39.2%	37.7%
Neutral	17.8%	23.7%	24.8%	20.1%	16.7%	13.1%	16.9%	25.0%	24.4%	21.6%	20.9%	21.5%
Dissatisfied	8.0%	11.9%	15.3%	9.7%	16.7%	4.9%	12.4%	10.0%	12.4%	12.0%	10.8%	11.2%
Very dissatisfied	1.8%	3.0%	8.3%	9.0%	2.1%	4.9%	6.7%	6.0%	4.5%	5.3%	5.7%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19-5. Winter weather response on Village streets (snow/ice)</u>												
Very satisfied	38.3%	31.7%	23.4%	23.0%	40.5%	38.2%	30.9%	22.4%	26.9%	30.2%	27.0%	28.7%
Satisfied	35.3%	42.1%	46.8%	48.0%	31.0%	43.6%	46.9%	42.9%	44.2%	46.0%	41.5%	43.6%
Neutral	22.6%	23.0%	22.8%	22.4%	21.4%	14.5%	18.5%	29.6%	23.0%	20.1%	24.6%	22.5%
Dissatisfied	3.8%	0.8%	5.1%	5.3%	4.8%	3.6%	3.7%	4.1%	3.9%	2.5%	5.2%	3.8%
Very dissatisfied	0.0%	2.4%	1.9%	1.3%	2.4%	0.0%	0.0%	1.0%	2.1%	1.1%	1.7%	1.4%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q20. Sum of top 2 choices</u>												
Maintenance/preservation of Downtown	42.1%	36.2%	32.2%	33.5%	37.7%	33.3%	34.7%	39.8%	35.1%	39.0%	32.6%	35.7%
Quality of landscaping in medians & other public areas	36.3%	28.2%	24.6%	21.4%	26.4%	28.8%	30.5%	30.1%	27.5%	32.7%	22.5%	27.6%
Overall cleanliness of streets & other public areas	43.7%	55.7%	43.2%	35.3%	45.3%	42.4%	53.7%	46.0%	41.9%	44.5%	44.1%	44.0%
Quality of stormwater runoff/management system	34.7%	35.6%	45.9%	39.9%	35.8%	34.8%	49.5%	40.7%	36.3%	37.6%	40.9%	39.0%
Winter weather response on Village streets (snow/ice)	12.6%	15.4%	26.8%	25.4%	22.6%	16.7%	15.8%	19.5%	21.8%	15.9%	24.5%	20.3%
None chosen	12.1%	11.4%	12.0%	17.9%	15.1%	16.7%	6.3%	9.7%	15.6%	11.8%	15.0%	13.7%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21-1. Residential trash collection services</u>												
Very satisfied	71.2%	70.3%	65.9%	67.5%	71.2%	67.7%	69.2%	60.9%	71.1%	67.8%	70.0%	68.9%
Satisfied	24.5%	24.8%	29.6%	28.3%	26.9%	24.6%	22.0%	33.6%	25.9%	29.0%	24.3%	26.7%
Neutral	3.3%	3.4%	3.4%	2.4%	0.0%	4.6%	7.7%	3.6%	2.0%	1.8%	4.5%	3.1%
Dissatisfied	1.1%	1.4%	0.6%	1.8%	1.9%	3.1%	1.1%	1.8%	0.6%	1.5%	0.9%	1.2%
Very dissatisfied	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.3%	0.1%
<u>Q21-2. Curbside recycling services</u>												
Very satisfied	63.4%	61.5%	56.6%	62.3%	64.7%	55.4%	58.2%	49.1%	66.4%	61.9%	60.2%	61.1%
Satisfied	26.8%	20.3%	32.6%	30.8%	25.5%	26.2%	27.5%	34.3%	26.4%	27.8%	27.5%	27.8%
Neutral	6.6%	9.1%	4.0%	1.9%	5.9%	7.7%	7.7%	9.3%	2.7%	4.8%	5.8%	5.3%
Dissatisfied	3.3%	6.3%	4.6%	4.4%	2.0%	4.6%	5.5%	7.4%	3.6%	4.2%	4.9%	4.5%
Very dissatisfied	0.0%	2.8%	2.3%	0.6%	2.0%	6.2%	1.1%	0.0%	0.9%	1.2%	1.5%	1.4%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q21-3. Yard waste collection services</u>											
Very satisfied	68.0%	63.7%	57.6%	60.5%	66.7%	61.9%	60.7%	55.1%	66.0%	63.6%	61.8%	62.7%
Satisfied	26.0%	24.4%	38.2%	29.9%	31.4%	30.2%	29.2%	35.5%	27.7%	30.8%	28.8%	29.7%
Neutral	4.4%	8.1%	2.9%	4.5%	2.0%	6.3%	5.6%	5.6%	3.7%	3.4%	6.0%	4.8%
Dissatisfied	1.1%	3.7%	0.6%	3.8%	0.0%	1.6%	3.4%	3.7%	1.9%	1.9%	2.5%	2.2%
Very dissatisfied	0.6%	0.0%	0.6%	1.3%	0.0%	0.0%	1.1%	0.0%	0.6%	0.3%	0.9%	0.6%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-1. Fire services</u>												
Yes	8.9%	8.7%	13.7%	9.2%	13.2%	12.1%	7.4%	5.3%	11.0%	12.7%	7.5%	10.2%
No	91.1%	91.3%	86.3%	90.8%	86.8%	87.9%	92.6%	94.7%	89.0%	87.3%	92.5%	89.8%
<u>Q22-2. Police services</u>												
Yes	15.8%	16.8%	22.4%	21.4%	17.0%	21.2%	24.2%	17.7%	17.6%	20.8%	17.3%	18.9%
No	84.2%	83.2%	77.6%	78.6%	83.0%	78.8%	75.8%	82.3%	82.4%	79.2%	82.7%	81.1%
<u>Q22-3. Village Hall reception desk</u>												
Yes	22.6%	24.8%	29.5%	23.7%	17.0%	27.3%	28.4%	26.5%	24.1%	26.0%	24.2%	24.9%
No	77.4%	75.2%	70.5%	76.3%	83.0%	72.7%	71.6%	73.5%	75.9%	74.0%	75.8%	75.1%
<u>Q22-4. MyVOP service request system</u>												
Yes	21.6%	18.1%	24.0%	12.1%	26.4%	31.8%	24.2%	20.4%	13.6%	18.2%	19.6%	18.9%
No	78.4%	81.9%	76.0%	87.9%	73.6%	68.2%	75.8%	79.6%	86.4%	81.8%	80.4%	81.1%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q22-5. Code enforcement</u>											
Yes	16.3%	15.4%	17.5%	13.9%	7.5%	22.7%	18.9%	15.9%	15.0%	17.1%	14.4%	15.6%
No	83.7%	84.6%	82.5%	86.1%	92.5%	77.3%	81.1%	84.1%	85.0%	82.9%	85.6%	84.4%
<u>Q22-6. Recreation program registration</u>												
Yes	23.2%	22.8%	20.2%	9.8%	50.9%	39.4%	17.9%	11.5%	12.7%	16.8%	21.0%	19.1%
No	76.8%	77.2%	79.8%	90.2%	49.1%	60.6%	82.1%	88.5%	87.3%	83.2%	79.0%	80.9%
<u>Q22-7. Planning & Inspections services</u>												
Yes	17.4%	16.1%	16.9%	7.5%	15.1%	24.2%	27.4%	20.4%	7.6%	13.3%	15.0%	14.4%
No	82.6%	83.9%	83.1%	92.5%	84.9%	75.8%	72.6%	79.6%	92.4%	86.7%	85.0%	85.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-1. Fire services</u>												
Very satisfied	87.5%	84.6%	95.8%	87.5%	100.0%	75.0%	100.0%	100.0%	86.5%	83.3%	100.0%	89.9%
Satisfied	6.3%	15.4%	4.2%	6.3%	0.0%	25.0%	0.0%	0.0%	8.1%	11.9%	0.0%	7.2%
Neutral	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%	2.4%	0.0%	1.4%
Dissatisfied	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	0.0%	0.0%	2.7%	2.4%	0.0%	1.4%
 <u>Q22-2. Police services</u>												
Very satisfied	75.9%	65.2%	65.8%	61.8%	66.7%	46.2%	72.7%	73.7%	67.9%	65.2%	70.4%	66.9%
Satisfied	20.7%	21.7%	26.3%	20.6%	22.2%	38.5%	22.7%	15.8%	23.2%	20.3%	25.9%	22.6%
Neutral	3.4%	4.3%	5.3%	5.9%	0.0%	7.7%	4.5%	5.3%	3.6%	5.8%	3.7%	4.8%
Dissatisfied	0.0%	4.3%	2.6%	8.8%	11.1%	0.0%	0.0%	5.3%	3.6%	5.8%	0.0%	4.0%
Very dissatisfied	0.0%	4.3%	0.0%	2.9%	0.0%	7.7%	0.0%	0.0%	1.8%	2.9%	0.0%	1.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-3. Village Hall reception desk</u>												
Very satisfied	73.2%	48.6%	63.0%	69.2%	77.8%	72.2%	69.2%	55.2%	61.7%	63.2%	64.2%	63.9%
Satisfied	19.5%	48.6%	31.5%	25.6%	11.1%	27.8%	26.9%	41.4%	30.9%	32.2%	29.6%	30.8%
Neutral	4.9%	2.9%	3.7%	2.6%	0.0%	0.0%	3.8%	3.4%	4.9%	4.6%	2.5%	3.6%
Dissatisfied	2.4%	0.0%	1.9%	2.6%	11.1%	0.0%	0.0%	0.0%	2.5%	0.0%	3.7%	1.8%
<u>Q22-4. MyVOP service request system</u>												
Very satisfied	48.7%	40.0%	38.1%	36.8%	42.9%	50.0%	31.8%	50.0%	37.8%	39.3%	45.2%	41.6%
Satisfied	41.0%	48.0%	42.9%	36.8%	35.7%	40.0%	59.1%	30.0%	42.2%	45.9%	40.3%	42.4%
Neutral	2.6%	8.0%	7.1%	10.5%	0.0%	0.0%	4.5%	15.0%	8.9%	6.6%	6.5%	6.4%
Dissatisfied	5.1%	4.0%	4.8%	5.3%	7.1%	0.0%	0.0%	0.0%	11.1%	3.3%	4.8%	4.8%
Very dissatisfied	2.6%	0.0%	7.1%	10.5%	14.3%	10.0%	4.5%	5.0%	0.0%	4.9%	3.2%	4.8%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-5. Code enforcement</u>												
Very satisfied	26.7%	23.8%	22.6%	35.0%	0.0%	40.0%	27.8%	25.0%	23.4%	27.3%	26.1%	26.5%
Satisfied	40.0%	42.9%	12.9%	25.0%	50.0%	26.7%	38.9%	12.5%	29.8%	27.3%	32.6%	29.4%
Neutral	13.3%	0.0%	16.1%	20.0%	25.0%	6.7%	0.0%	18.8%	17.0%	9.1%	17.4%	12.7%
Dissatisfied	13.3%	23.8%	25.8%	15.0%	25.0%	20.0%	22.2%	18.8%	19.1%	20.0%	19.6%	19.6%
Very dissatisfied	6.7%	9.5%	22.6%	5.0%	0.0%	6.7%	11.1%	25.0%	10.6%	16.4%	4.3%	11.8%
<u>Q22-6. Recreation program registration</u>												
Very satisfied	42.9%	47.1%	58.3%	42.9%	40.7%	24.0%	56.3%	53.8%	64.3%	44.6%	52.2%	49.2%
Satisfied	40.5%	29.4%	16.7%	42.9%	33.3%	40.0%	25.0%	30.8%	26.2%	32.1%	30.4%	30.5%
Neutral	9.5%	14.7%	2.8%	7.1%	11.1%	16.0%	6.3%	7.7%	2.4%	10.7%	7.2%	8.6%
Dissatisfied	4.8%	5.9%	19.4%	7.1%	7.4%	16.0%	12.5%	7.7%	7.1%	8.9%	8.7%	9.4%
Very dissatisfied	2.4%	2.9%	2.8%	0.0%	7.4%	4.0%	0.0%	0.0%	0.0%	3.6%	1.4%	2.3%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-7. Planning & Inspections services</u>												
Very satisfied	56.3%	45.8%	45.2%	53.8%	37.5%	68.8%	53.8%	40.9%	48.1%	51.1%	48.1%	50.0%
Satisfied	34.4%	50.0%	22.6%	30.8%	37.5%	12.5%	26.9%	54.5%	33.3%	28.9%	40.4%	34.0%
Neutral	6.3%	0.0%	12.9%	15.4%	25.0%	6.3%	7.7%	4.5%	7.4%	11.1%	5.8%	8.0%
Dissatisfied	3.1%	4.2%	12.9%	0.0%	0.0%	6.3%	11.5%	0.0%	7.4%	6.7%	5.8%	6.0%
Very dissatisfied	0.0%	0.0%	6.5%	0.0%	0.0%	6.3%	0.0%	0.0%	3.7%	2.2%	0.0%	2.0%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23-1. Quality of information about Village programs/services</u>												
Very satisfied	22.9%	20.4%	26.1%	25.6%	20.4%	22.4%	20.7%	19.0%	26.8%	20.9%	26.6%	23.8%
Satisfied	38.2%	46.5%	47.2%	57.1%	44.9%	43.1%	48.3%	48.6%	46.7%	47.3%	47.8%	47.2%
Neutral	25.3%	26.1%	19.9%	14.1%	26.5%	22.4%	20.7%	24.8%	19.9%	22.8%	19.6%	21.3%
Dissatisfied	11.8%	6.3%	6.2%	2.6%	8.2%	8.6%	9.2%	7.6%	5.7%	8.0%	5.1%	6.8%
Very dissatisfied	1.8%	0.7%	0.6%	0.6%	0.0%	3.4%	1.1%	0.0%	0.9%	1.0%	0.9%	0.9%
<u>Q23-2. Village efforts to keep you informed about local issues</u>												
Very satisfied	19.4%	19.7%	22.2%	25.0%	16.0%	20.0%	17.8%	17.1%	24.6%	19.0%	23.8%	21.7%
Satisfied	37.7%	47.9%	43.7%	51.9%	46.0%	43.3%	47.8%	43.8%	44.9%	45.1%	45.8%	45.0%
Neutral	24.0%	19.0%	21.6%	16.0%	22.0%	21.7%	17.8%	22.9%	19.6%	20.6%	19.8%	20.3%
Dissatisfied	17.1%	10.6%	12.0%	7.1%	14.0%	13.3%	16.7%	14.3%	9.7%	13.7%	9.6%	11.8%
Very dissatisfied	1.7%	2.8%	0.6%	0.0%	2.0%	1.7%	0.0%	1.9%	1.2%	1.6%	0.9%	1.2%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q23-3. Opportunities to participate in local government (advisory boards, volunteering)

Very satisfied	18.9%	16.8%	19.0%	18.7%	22.2%	18.9%	14.5%	14.9%	20.3%	18.4%	18.5%	18.7%
Satisfied	31.8%	42.4%	40.8%	38.1%	28.9%	35.8%	41.0%	41.5%	37.3%	34.8%	42.2%	38.2%
Neutral	37.8%	31.2%	29.9%	33.8%	31.1%	32.1%	31.3%	31.9%	35.1%	35.5%	30.9%	33.0%
Dissatisfied	9.5%	8.0%	8.2%	8.6%	15.6%	13.2%	13.3%	9.6%	5.2%	9.6%	6.9%	8.5%
Very dissatisfied	2.0%	1.6%	2.0%	0.7%	2.2%	0.0%	0.0%	2.1%	2.2%	1.8%	1.5%	1.6%

Q23-4. Village social media

Very satisfied	24.5%	18.6%	18.0%	15.9%	34.1%	29.8%	14.6%	13.6%	17.6%	19.0%	20.0%	19.7%
Satisfied	35.0%	39.8%	41.4%	42.1%	40.9%	31.6%	51.2%	47.7%	34.0%	32.9%	46.5%	39.5%
Neutral	30.8%	32.2%	30.8%	37.3%	18.2%	21.1%	28.0%	29.5%	40.8%	38.4%	26.5%	32.4%
Dissatisfied	9.1%	7.6%	6.0%	4.8%	4.5%	15.8%	6.1%	8.0%	5.5%	8.5%	5.4%	6.9%
Very dissatisfied	0.7%	1.7%	3.8%	0.0%	2.3%	1.8%	0.0%	1.1%	2.1%	1.2%	1.5%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23-5. Village website (vopnc.org)</u>												
Very satisfied	27.2%	22.8%	23.5%	23.9%	22.2%	28.1%	22.5%	19.1%	26.1%	23.5%	25.2%	24.5%
Satisfied	42.2%	42.3%	49.7%	38.4%	42.2%	38.6%	48.8%	46.1%	41.9%	41.9%	45.4%	43.2%
Neutral	23.8%	29.3%	20.1%	32.6%	20.0%	26.3%	25.0%	31.5%	25.7%	29.4%	23.0%	26.3%
Dissatisfied	4.8%	4.9%	5.4%	5.1%	13.3%	5.3%	3.8%	3.4%	4.8%	4.4%	5.7%	5.0%
Very dissatisfied	2.0%	0.8%	1.3%	0.0%	2.2%	1.8%	0.0%	0.0%	1.5%	0.7%	0.7%	1.1%
<u>Q23-6. Village Newsletter</u>												
Very satisfied	23.8%	17.8%	25.6%	28.5%	22.5%	29.6%	20.7%	23.1%	24.0%	22.9%	24.7%	24.0%
Satisfied	40.6%	45.9%	49.4%	46.5%	37.5%	38.9%	49.4%	46.2%	47.3%	40.7%	51.9%	45.8%
Neutral	21.7%	29.6%	20.6%	22.9%	25.0%	22.2%	24.1%	26.4%	22.6%	27.6%	19.1%	23.5%
Dissatisfied	9.1%	5.9%	4.4%	1.4%	15.0%	9.3%	3.4%	4.4%	3.7%	7.4%	2.8%	5.1%
Very dissatisfied	4.9%	0.7%	0.0%	0.7%	0.0%	0.0%	2.3%	0.0%	2.4%	1.3%	1.4%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23-7. Monthly Village eNews updates</u>												
Very satisfied	23.0%	18.4%	19.1%	19.1%	26.5%	23.9%	17.5%	14.1%	20.2%	20.0%	19.2%	20.0%
Satisfied	31.1%	36.0%	44.1%	39.1%	32.4%	28.3%	50.0%	43.6%	34.9%	31.8%	45.4%	37.8%
Neutral	30.3%	38.6%	30.9%	38.3%	29.4%	39.1%	26.3%	33.3%	37.4%	38.8%	29.3%	34.3%
Dissatisfied	11.5%	5.3%	4.4%	3.5%	11.8%	6.5%	5.0%	6.4%	5.5%	7.5%	4.8%	6.1%
Very dissatisfied	4.1%	1.8%	1.5%	0.0%	0.0%	2.2%	1.3%	2.6%	2.1%	2.0%	1.3%	1.8%
<u>Q23-8. Online engagement portals (engage.vopnc.org)</u>												
Very satisfied	20.2%	20.0%	13.7%	10.5%	21.2%	22.7%	14.1%	14.7%	15.3%	16.4%	15.5%	16.0%
Satisfied	30.3%	33.7%	41.0%	30.5%	33.3%	31.8%	49.3%	36.8%	28.4%	29.5%	40.4%	34.2%
Neutral	39.4%	41.1%	37.6%	54.7%	33.3%	34.1%	32.4%	42.6%	49.5%	46.8%	38.3%	42.8%
Dissatisfied	6.4%	4.2%	6.0%	4.2%	12.1%	6.8%	2.8%	5.9%	4.7%	5.9%	4.7%	5.3%
Very dissatisfied	3.7%	1.1%	1.7%	0.0%	0.0%	4.5%	1.4%	0.0%	2.1%	1.4%	1.0%	1.7%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23-9. Community's progress toward meeting its strategic vision & mission</u>												
Very satisfied	16.5%	14.4%	11.5%	7.3%	16.2%	20.0%	14.7%	7.1%	11.8%	14.5%	10.5%	12.7%
Satisfied	28.9%	30.6%	34.4%	30.6%	40.5%	33.3%	29.3%	29.8%	30.0%	30.2%	32.5%	31.2%
Neutral	40.5%	41.4%	39.7%	50.0%	27.0%	31.1%	45.3%	46.4%	45.6%	39.5%	46.4%	42.7%
Dissatisfied	9.1%	9.0%	10.7%	9.7%	5.4%	11.1%	8.0%	11.9%	10.1%	10.1%	9.3%	9.6%
Very dissatisfied	5.0%	4.5%	3.8%	2.4%	10.8%	4.4%	2.7%	4.8%	2.5%	5.6%	1.3%	3.9%

Q24. Which of the following do you use to get information about the Village of Pinehurst?

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	Q24. Which following do you use to get information about Village of Pinehurst											
Village employees	13.7%	16.1%	17.5%	13.3%	17.0%	18.2%	21.1%	9.7%	13.9%	18.5%	11.2%	14.9%
Village newsletter	43.7%	55.7%	61.2%	65.9%	34.0%	45.5%	55.8%	53.1%	62.6%	57.5%	55.3%	56.0%
Village website (vopnc.org)	48.9%	51.0%	51.4%	51.4%	49.1%	53.0%	55.8%	53.1%	47.6%	50.9%	50.1%	50.4%
Monthly Village eNews	10.0%	19.5%	24.0%	18.5%	9.4%	18.2%	23.2%	14.2%	17.8%	18.2%	16.7%	17.8%
Village mobile app (MYVOP)	13.2%	16.8%	19.1%	8.7%	11.3%	18.2%	16.8%	19.5%	11.6%	12.4%	16.4%	14.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	3.2%	4.0%	5.5%	3.5%	3.8%	6.1%	6.3%	4.4%	2.5%	4.3%	3.5%	4.0%
Village social media (e.g., Facebook, Twitter)	38.4%	36.9%	32.8%	22.0%	58.5%	68.2%	45.3%	36.3%	17.6%	24.3%	40.3%	32.1%
The Pilot newspaper	62.6%	71.8%	68.3%	70.5%	52.8%	53.0%	68.4%	68.1%	73.1%	68.2%	67.7%	68.0%
Attend or view public meetings	11.1%	16.1%	17.5%	15.6%	5.7%	12.1%	16.8%	15.0%	16.4%	17.6%	12.4%	14.9%
Other	5.3%	6.7%	3.3%	4.0%	15.1%	4.5%	5.3%	4.4%	3.4%	4.9%	4.3%	4.7%

Q25. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q25. How often do you read Village Newsletter which is mailed to all residents</u>											
All the time	48.3%	64.7%	68.0%	75.9%	37.2%	54.4%	56.8%	58.6%	74.4%	62.1%	68.4%	64.7%
Sometimes	30.1%	20.1%	21.7%	14.8%	30.2%	26.3%	31.8%	23.2%	15.9%	23.6%	18.8%	21.6%
Seldom	11.2%	8.6%	7.4%	4.9%	14.0%	12.3%	4.5%	10.1%	6.6%	9.6%	5.9%	7.9%
Never	10.5%	6.5%	2.9%	4.3%	18.6%	7.0%	6.8%	8.1%	3.1%	4.8%	6.9%	5.8%

Q26. Customer Service. Have you contacted the Village during the past year for customer support?

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q26. Have you contacted Village during past year for customer support</u>											
Yes	30.0%	28.9%	30.6%	33.5%	24.5%	34.8%	26.3%	28.3%	32.9%	32.1%	29.4%	30.7%
No	70.0%	71.1%	69.4%	66.5%	75.5%	65.2%	73.7%	71.7%	67.1%	67.9%	70.6%	69.3%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26a-1. Village staff was responsive to my needs</u>												
Always	71.4%	69.0%	57.1%	71.9%	61.5%	56.5%	56.0%	63.3%	72.8%	67.6%	67.3%	67.5%
Usually	19.6%	21.4%	26.8%	19.3%	23.1%	26.1%	36.0%	33.3%	15.8%	23.4%	20.4%	21.7%
Sometimes	3.6%	9.5%	8.9%	5.3%	0.0%	8.7%	8.0%	3.3%	7.0%	5.4%	7.1%	6.6%
Seldom	1.8%	0.0%	3.6%	0.0%	15.4%	0.0%	0.0%	0.0%	0.9%	0.9%	2.0%	1.4%
Never	3.6%	0.0%	3.6%	3.5%	0.0%	8.7%	0.0%	0.0%	3.5%	2.7%	3.1%	2.8%
<u>Q26a-2. Village staff was competent</u>												
Always	73.7%	71.4%	54.5%	81.8%	69.2%	65.2%	56.0%	64.5%	75.7%	69.7%	70.4%	70.0%
Usually	19.3%	21.4%	34.5%	14.5%	15.4%	17.4%	40.0%	35.5%	18.0%	24.8%	21.4%	22.9%
Sometimes	1.8%	7.1%	3.6%	3.6%	0.0%	8.7%	4.0%	0.0%	3.6%	1.8%	5.1%	3.8%
Seldom	1.8%	0.0%	5.5%	0.0%	15.4%	0.0%	0.0%	0.0%	1.8%	1.8%	2.0%	1.9%
Never	3.5%	0.0%	1.8%	0.0%	0.0%	8.7%	0.0%	0.0%	0.9%	1.8%	1.0%	1.4%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26a-3. Village staff was courteous</u>												
Always	78.9%	76.2%	69.1%	85.7%	69.2%	65.2%	72.0%	74.2%	83.0%	78.0%	77.8%	77.7%
Usually	17.5%	19.0%	29.1%	10.7%	23.1%	26.1%	24.0%	25.8%	14.3%	19.3%	19.2%	19.0%
Sometimes	3.5%	4.8%	1.8%	3.6%	7.7%	8.7%	4.0%	0.0%	2.7%	2.8%	3.0%	3.3%
<u>Q26a-4. My issue was resolved promptly</u>												
Always	58.9%	53.7%	40.0%	50.9%	53.8%	47.8%	40.0%	41.9%	55.0%	50.9%	49.5%	50.5%
Usually	25.0%	17.1%	18.2%	22.8%	7.7%	26.1%	32.0%	35.5%	15.3%	22.2%	20.2%	21.0%
Sometimes	5.4%	22.0%	21.8%	8.8%	15.4%	13.0%	12.0%	16.1%	15.3%	15.7%	13.1%	14.3%
Seldom	5.4%	4.9%	7.3%	1.8%	15.4%	4.3%	12.0%	3.2%	2.7%	3.7%	5.1%	4.8%
Never	5.4%	2.4%	12.7%	15.8%	7.7%	8.7%	4.0%	3.2%	11.7%	7.4%	12.1%	9.5%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q27. Which community improvements are the most important</u>											
Additional walkway construction in neighborhoods	49.5%	51.0%	39.3%	31.2%	58.5%	59.1%	49.5%	51.3%	31.4%	41.9%	42.9%	42.4%
Additional greenway trails (walking paths)	29.5%	26.2%	22.4%	22.5%	41.5%	39.4%	37.9%	22.1%	17.8%	27.2%	22.5%	25.0%
Bicycle lanes & paths	29.5%	29.5%	18.0%	21.4%	35.8%	30.3%	31.6%	24.8%	19.8%	20.8%	27.4%	24.3%
Multi-purpose paths on main Village highways	27.4%	14.8%	10.9%	15.6%	18.9%	19.7%	23.2%	27.4%	12.5%	15.9%	19.0%	17.2%
Additional street lighting in neighborhoods	37.9%	41.6%	41.0%	37.0%	45.3%	30.3%	41.1%	41.6%	39.1%	38.7%	39.8%	39.0%
Additional stormwater (drainage) improvements	25.8%	22.8%	33.9%	25.4%	15.1%	21.2%	25.3%	30.1%	28.9%	27.2%	27.1%	26.9%
Additional street resurfacing	15.3%	24.2%	32.2%	35.8%	17.0%	19.7%	21.1%	28.3%	30.3%	28.9%	24.8%	26.5%
Additional parks & open spaces	12.6%	6.0%	8.2%	7.5%	18.9%	13.6%	12.6%	4.4%	7.1%	9.2%	7.8%	8.7%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=703

	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	

Q27. Which community improvements are the most important (cont.)

Additional athletic fields	3.2%	4.0%	3.8%	1.2%	5.7%	7.6%	1.1%	1.8%	2.8%	3.8%	2.3%	3.0%
Library/archives expansion	14.7%	18.1%	23.0%	11.6%	13.2%	19.7%	13.7%	9.7%	20.4%	14.2%	19.3%	16.6%
Third fire station	7.4%	9.4%	10.9%	15.0%	0.0%	6.1%	9.5%	8.0%	14.7%	11.0%	10.7%	10.7%
Downtown parking	22.1%	32.9%	29.0%	34.7%	22.6%	22.7%	17.9%	29.2%	34.8%	30.3%	28.2%	29.6%

Q28. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
	<u>Q28. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget</u>											
Very satisfied	28.3%	26.3%	26.0%	25.9%	17.8%	20.0%	34.8%	27.2%	27.3%	28.7%	24.9%	26.5%
Satisfied	47.4%	47.4%	45.6%	50.0%	53.3%	44.6%	40.2%	49.5%	49.7%	45.4%	50.2%	47.6%
Neutral	20.2%	17.5%	17.2%	17.9%	24.4%	20.0%	21.7%	16.5%	16.1%	17.0%	19.5%	18.4%
Dissatisfied	3.5%	5.8%	8.9%	5.6%	2.2%	12.3%	2.2%	6.8%	5.3%	7.4%	4.2%	5.9%
Very dissatisfied	0.6%	2.9%	2.4%	0.6%	2.2%	3.1%	1.1%	0.0%	1.6%	1.5%	1.3%	1.6%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q29-1. Overall quality of leadership provided by Village's elected officials</u>												
Very satisfied	15.5%	9.9%	7.5%	11.9%	18.4%	14.3%	11.9%	7.0%	11.5%	12.5%	10.1%	11.2%
Satisfied	28.4%	38.9%	31.2%	36.5%	23.7%	28.6%	29.8%	34.0%	35.8%	33.7%	34.2%	33.7%
Neutral	37.2%	32.8%	37.0%	25.2%	42.1%	32.1%	36.9%	33.0%	31.5%	29.5%	36.6%	33.1%
Dissatisfied	12.8%	13.7%	19.1%	20.1%	5.3%	16.1%	13.1%	21.0%	17.1%	17.3%	15.8%	16.5%
Very dissatisfied	6.1%	4.6%	5.2%	6.3%	10.5%	8.9%	8.3%	5.0%	4.0%	7.1%	3.4%	5.5%
<u>Q29-2. Overall effectiveness of appointed boards & commissions</u>												
Very satisfied	14.6%	10.2%	9.5%	11.7%	16.2%	17.0%	10.8%	8.2%	11.9%	12.8%	10.5%	11.5%
Satisfied	29.9%	29.9%	32.7%	39.6%	27.0%	28.3%	36.1%	32.0%	34.0%	33.2%	33.9%	33.5%
Neutral	43.1%	43.3%	42.9%	29.9%	43.2%	37.7%	41.0%	43.3%	37.6%	36.9%	42.7%	39.4%
Dissatisfied	5.8%	11.8%	10.7%	14.9%	2.7%	9.4%	7.2%	12.4%	12.5%	12.1%	9.1%	10.8%
Very dissatisfied	6.6%	4.7%	4.2%	3.9%	10.8%	7.5%	4.8%	4.1%	4.0%	5.0%	3.8%	4.7%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q29-3. Overall effectiveness of Village Manager & appointed staff</u>												
Very satisfied	22.0%	15.9%	14.9%	18.1%	21.1%	15.4%	15.7%	13.3%	20.5%	20.9%	14.6%	17.6%
Satisfied	33.3%	36.5%	40.5%	49.4%	31.6%	30.8%	38.6%	38.8%	43.3%	38.9%	42.7%	40.8%
Neutral	34.8%	31.7%	32.7%	21.9%	36.8%	34.6%	32.5%	36.7%	25.6%	25.8%	34.0%	29.8%
Dissatisfied	2.1%	7.9%	6.5%	4.4%	2.6%	7.7%	3.6%	5.1%	5.4%	6.5%	3.8%	5.2%
Very dissatisfied	7.8%	7.9%	5.4%	6.3%	7.9%	11.5%	9.6%	6.1%	5.1%	7.8%	4.9%	6.7%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q30-1. Overall quality of life</u>												
Significantly better	44.7%	41.1%	43.0%	50.6%	54.9%	41.5%	50.5%	36.7%	45.7%	48.5%	41.6%	44.8%
Better	32.4%	37.0%	34.1%	26.8%	23.5%	38.5%	28.0%	42.2%	30.8%	32.7%	31.7%	32.3%
Same	19.6%	17.1%	19.6%	19.0%	15.7%	13.8%	16.1%	17.4%	21.4%	14.6%	23.7%	19.2%
Worse	3.4%	3.4%	2.8%	2.4%	3.9%	4.6%	4.3%	2.8%	1.8%	3.0%	3.0%	2.9%
Significantly worse	0.0%	1.4%	0.6%	1.2%	2.0%	1.5%	1.1%	0.9%	0.3%	1.2%	0.0%	0.7%
<u>Q30-2. Overall quality of Village services</u>												
Significantly better	35.7%	31.5%	28.7%	33.9%	44.9%	38.1%	34.1%	27.5%	30.7%	34.4%	30.7%	32.4%
Better	36.3%	38.5%	37.6%	36.9%	34.7%	36.5%	42.0%	37.6%	36.6%	38.7%	35.5%	37.1%
Same	24.0%	25.9%	28.7%	26.2%	14.3%	20.6%	18.2%	33.0%	28.6%	24.2%	28.6%	26.4%
Worse	3.5%	4.2%	4.5%	2.4%	4.1%	3.2%	5.7%	0.9%	4.1%	2.5%	4.8%	3.6%
Significantly worse	0.6%	0.0%	0.6%	0.6%	2.0%	1.6%	0.0%	0.9%	0.0%	0.3%	0.3%	0.5%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q30-3. Customer service provided by Village employees</u>												
Significantly better	36.5%	34.4%	31.0%	35.5%	44.2%	35.8%	34.2%	22.8%	35.6%	36.0%	32.0%	34.3%
Better	33.8%	32.8%	36.1%	34.8%	30.2%	34.0%	38.0%	38.0%	33.7%	35.0%	34.5%	34.6%
Same	26.4%	30.3%	30.4%	29.0%	18.6%	26.4%	27.8%	37.0%	29.1%	26.1%	32.4%	28.9%
Worse	1.4%	2.5%	1.3%	0.0%	4.7%	0.0%	0.0%	1.1%	1.0%	1.7%	0.7%	1.2%
Significantly worse	2.0%	0.0%	1.3%	0.6%	2.3%	3.8%	0.0%	1.1%	0.7%	1.3%	0.4%	1.0%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=703	Q34. How many years have you lived in the Village of Pinehurst?				Q37. Your age					Q40. Your gender		Total
	Less than 5 years	5-10 years	11-20 years	20+ years	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q31. Would you recommend Village of Pinehurst to others as a place to live</u>												
Yes	93.3%	90.1%	90.0%	89.2%	92.2%	88.7%	88.0%	90.7%	92.9%	89.2%	92.5%	90.8%
No	6.7%	9.9%	10.0%	10.8%	7.8%	11.3%	12.0%	9.3%	7.1%	10.8%	7.5%	9.2%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-1. Police services</u>						
Very satisfied	61.3%	59.2%	58.2%	60.0%	71.4%	59.2%
Satisfied	33.0%	32.4%	36.4%	30.0%	28.6%	32.8%
Neutral	4.7%	6.0%	3.6%	10.0%	0.0%	5.8%
Dissatisfied	0.9%	1.6%	1.8%	0.0%	0.0%	1.5%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.6%
<u>Q1-2. Fire services</u>						
Very satisfied	66.3%	67.1%	69.8%	57.9%	69.2%	67.1%
Satisfied	29.7%	28.0%	28.3%	36.8%	26.9%	28.3%
Neutral	4.0%	4.8%	1.9%	5.3%	3.8%	4.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-3. Parks & recreation programs</u>						
Very satisfied	37.6%	42.3%	36.7%	23.8%	48.0%	41.4%
Satisfied	40.4%	39.5%	45.0%	47.6%	28.0%	39.7%
Neutral	15.6%	17.1%	13.3%	14.3%	20.0%	16.7%
Dissatisfied	5.5%	1.1%	5.0%	9.5%	4.0%	2.1%
Very dissatisfied	0.9%	0.0%	0.0%	4.8%	0.0%	0.2%
<u>Q1-4. Parks & recreation facilities</u>						
Very satisfied	51.8%	46.0%	52.5%	42.9%	56.0%	47.0%
Satisfied	30.0%	38.7%	36.1%	23.8%	24.0%	37.2%
Neutral	12.7%	13.3%	8.2%	23.8%	12.0%	13.2%
Dissatisfied	4.5%	1.6%	3.3%	4.8%	8.0%	2.1%
Very dissatisfied	0.9%	0.4%	0.0%	4.8%	0.0%	0.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-5. Solid waste services</u>						
Very satisfied	60.5%	59.0%	52.5%	63.6%	75.0%	59.2%
Satisfied	31.6%	32.1%	45.9%	13.6%	17.9%	32.2%
Neutral	6.1%	6.0%	1.6%	13.6%	7.1%	6.0%
Dissatisfied	1.8%	2.3%	0.0%	9.1%	0.0%	2.2%
Very dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
<u>Q1-6. Street & right-of-way maintenance</u>						
Very satisfied	32.5%	30.4%	36.7%	31.8%	27.6%	30.9%
Satisfied	44.7%	43.3%	46.7%	50.0%	34.5%	43.2%
Neutral	10.5%	14.6%	8.3%	4.5%	17.2%	14.1%
Dissatisfied	7.9%	10.1%	3.3%	9.1%	17.2%	9.7%
Very dissatisfied	4.4%	1.6%	5.0%	4.5%	3.4%	2.1%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-7. Enforcement of Village codes & ordinances</u>						
Very satisfied	33.0%	21.7%	31.7%	47.6%	28.0%	24.1%
Satisfied	29.4%	33.0%	26.7%	23.8%	40.0%	31.8%
Neutral	20.2%	28.7%	26.7%	9.5%	16.0%	27.4%
Dissatisfied	10.1%	12.3%	10.0%	9.5%	8.0%	12.0%
Very dissatisfied	7.3%	4.3%	5.0%	9.5%	8.0%	4.7%
<u>Q1-8. Customer service provided by Village employees</u>						
Very satisfied	44.0%	46.1%	40.4%	50.0%	48.0%	45.7%
Satisfied	31.0%	38.0%	40.4%	15.0%	28.0%	36.7%
Neutral	21.0%	14.3%	13.5%	30.0%	24.0%	15.6%
Dissatisfied	3.0%	1.5%	3.8%	5.0%	0.0%	1.7%
Very dissatisfied	1.0%	0.2%	1.9%	0.0%	0.0%	0.3%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-9. Village communication with residents</u>						
Very satisfied	39.4%	31.9%	35.0%	40.9%	50.0%	33.2%
Satisfied	34.9%	42.8%	35.0%	36.4%	37.5%	41.6%
Neutral	16.5%	20.6%	21.7%	13.6%	8.3%	19.9%
Dissatisfied	8.3%	3.3%	6.7%	9.1%	4.2%	4.0%
Very dissatisfied	0.9%	1.5%	1.7%	0.0%	0.0%	1.3%
<u>Q1-10. Village efforts at maintaining quality of your neighborhoods</u>						
Very satisfied	35.1%	27.0%	27.1%	54.5%	37.0%	28.7%
Satisfied	35.1%	36.6%	40.7%	27.3%	33.3%	36.1%
Neutral	13.5%	20.1%	13.6%	9.1%	18.5%	19.0%
Dissatisfied	10.8%	13.4%	11.9%	9.1%	3.7%	12.7%
Very dissatisfied	5.4%	3.0%	6.8%	0.0%	7.4%	3.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q1-11. Promotion of natural resource conservation</u>						
Very satisfied	29.8%	24.5%	23.5%	36.8%	40.9%	25.5%
Satisfied	30.9%	36.3%	35.3%	31.6%	22.7%	35.0%
Neutral	27.7%	29.4%	21.6%	31.6%	31.8%	29.4%
Dissatisfied	10.6%	8.4%	17.6%	0.0%	4.5%	8.6%
Very dissatisfied	1.1%	1.5%	2.0%	0.0%	0.0%	1.4%
<u>Q1-12. Level of public involvement in local decisions</u>						
Very satisfied	16.2%	16.2%	16.4%	15.8%	18.2%	16.4%
Satisfied	28.3%	33.1%	30.9%	21.1%	31.8%	32.2%
Neutral	39.4%	33.5%	36.4%	47.4%	31.8%	34.1%
Dissatisfied	11.1%	13.6%	10.9%	15.8%	9.1%	13.5%
Very dissatisfied	5.1%	3.6%	5.5%	0.0%	9.1%	3.7%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q2. Sum of top 3 choices</u>						
Police services	27.0%	39.3%	16.4%	31.8%	44.8%	37.3%
Fire services	11.3%	18.5%	4.9%	18.2%	20.7%	17.4%
Parks & recreation programs	42.6%	11.8%	52.5%	45.5%	20.7%	16.8%
Parks & recreation facilities	35.7%	12.7%	44.3%	36.4%	17.2%	16.2%
Solid waste services	7.8%	13.9%	6.6%	18.2%	3.4%	12.8%
Street & right-of-way maintenance	34.8%	33.8%	24.6%	31.8%	62.1%	33.9%
Enforcement of Village codes & ordinances	24.3%	35.0%	21.3%	22.7%	31.0%	32.9%
Customer service provided by Village employees	0.9%	3.6%	1.6%	0.0%	0.0%	3.1%
Village communication with residents	11.3%	19.6%	11.5%	9.1%	10.3%	18.2%
Village efforts at maintaining quality of your neighborhoods	45.2%	42.1%	50.8%	31.8%	44.8%	42.2%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q2. Sum of top 3 choices (cont.)</u>						
Promotion of natural resource conservation	20.0%	16.5%	27.9%	13.6%	10.3%	16.8%
Level of public involvement in local decisions	26.1%	26.9%	19.7%	36.4%	34.5%	26.5%
None chosen	2.6%	6.1%	3.3%	0.0%	0.0%	6.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-1. Sense of community</u>						
Very important	56.5%	62.6%	60.7%	45.5%	58.6%	61.7%
Somewhat important	33.9%	28.6%	29.5%	40.9%	34.5%	29.3%
Not sure	6.1%	6.9%	6.6%	9.1%	3.4%	6.8%
Unimportant	3.5%	1.9%	3.3%	4.5%	3.4%	2.1%
<u>Q3-2. Quality of public education</u>						
Very important	80.0%	51.5%	88.5%	68.2%	75.9%	56.2%
Somewhat important	7.0%	21.8%	6.6%	9.1%	3.4%	19.2%
Not sure	7.0%	13.7%	1.6%	13.6%	13.8%	12.8%
Unimportant	6.1%	13.0%	3.3%	9.1%	6.9%	11.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-3. Types of housing</u>						
Very important	60.9%	60.8%	54.1%	68.2%	65.5%	60.7%
Somewhat important	26.1%	30.0%	31.1%	13.6%	27.6%	29.4%
Not sure	6.1%	6.1%	8.2%	4.5%	3.4%	6.1%
Unimportant	7.0%	3.1%	6.6%	13.6%	3.4%	3.7%
<u>Q3-4. Quality of housing</u>						
Very important	80.0%	76.4%	77.0%	86.4%	79.3%	76.8%
Somewhat important	16.5%	18.2%	19.7%	9.1%	17.2%	17.9%
Not sure	2.6%	4.3%	1.6%	4.5%	3.4%	4.3%
Unimportant	0.9%	1.0%	1.6%	0.0%	0.0%	1.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-5. Access to quality shopping</u>						
Very important	38.3%	42.1%	41.0%	27.3%	41.4%	41.7%
Somewhat important	38.3%	43.3%	39.3%	54.5%	20.7%	42.2%
Not sure	7.8%	8.8%	8.2%	4.5%	10.3%	8.8%
Unimportant	15.7%	5.7%	11.5%	13.6%	27.6%	7.3%
<u>Q3-6. Availability of cultural arts opportunities</u>						
Very important	33.0%	34.1%	37.7%	31.8%	24.1%	34.0%
Somewhat important	40.0%	45.1%	39.3%	40.9%	41.4%	44.1%
Not sure	13.9%	13.0%	9.8%	13.6%	20.7%	13.4%
Unimportant	13.0%	7.8%	13.1%	13.6%	13.8%	8.5%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-7. Availability of golfing opportunities</u>						
Very important	20.0%	39.9%	14.8%	22.7%	24.1%	36.7%
Somewhat important	23.5%	27.6%	21.3%	18.2%	31.0%	26.9%
Not sure	10.4%	8.8%	11.5%	9.1%	10.3%	9.2%
Unimportant	46.1%	23.7%	52.5%	50.0%	34.5%	27.2%
<u>Q3-8. Availability of other recreational opportunities</u>						
Very important	53.9%	35.2%	60.7%	45.5%	48.3%	38.4%
Somewhat important	36.5%	44.9%	31.1%	45.5%	41.4%	43.1%
Not sure	7.0%	12.3%	4.9%	9.1%	6.9%	11.7%
Unimportant	2.6%	7.6%	3.3%	0.0%	3.4%	6.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-9. Proximity to family or friends</u>						
Very important	40.0%	34.7%	50.8%	27.3%	31.0%	35.4%
Somewhat important	28.7%	31.5%	19.7%	18.2%	51.7%	30.9%
Not sure	8.7%	14.7%	8.2%	18.2%	3.4%	14.1%
Unimportant	22.6%	19.1%	21.3%	36.4%	13.8%	19.6%
<u>Q3-10. Proximity to work</u>						
Very important	35.7%	17.0%	37.7%	22.7%	41.4%	20.1%
Somewhat important	35.7%	14.2%	32.8%	40.9%	41.4%	17.5%
Not sure	8.7%	14.0%	8.2%	13.6%	6.9%	13.8%
Unimportant	20.0%	54.8%	21.3%	22.7%	10.3%	48.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-11. Safety & security</u>						
Very important	92.2%	90.8%	90.2%	95.5%	93.1%	90.9%
Somewhat important	7.0%	6.6%	9.8%	4.5%	3.4%	6.7%
Not sure	0.9%	2.1%	0.0%	0.0%	3.4%	2.0%
Unimportant	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
<u>Q3-12. Quality health care</u>						
Very important	78.3%	90.5%	78.7%	72.7%	79.3%	88.5%
Somewhat important	17.4%	7.3%	18.0%	22.7%	13.8%	8.8%
Not sure	3.5%	1.6%	1.6%	4.5%	6.9%	2.0%
Unimportant	0.9%	0.7%	1.6%	0.0%	0.0%	0.7%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q3-13. Opportunities and/or resources for senior citizens

Very important	22.6%	56.8%	18.0%	22.7%	27.6%	51.2%
Somewhat important	23.5%	30.2%	23.0%	22.7%	27.6%	29.0%
Not sure	21.7%	6.8%	21.3%	18.2%	24.1%	9.4%
Unimportant	32.2%	6.2%	37.7%	36.4%	20.7%	10.4%

Q3-14. Opportunities and/or resources for children under 18

Very important	71.3%	28.9%	80.3%	72.7%	55.2%	35.7%
Somewhat important	19.1%	27.4%	13.1%	27.3%	24.1%	25.9%
Not sure	6.1%	16.6%	3.3%	0.0%	17.2%	15.4%
Unimportant	3.5%	27.0%	3.3%	0.0%	3.4%	23.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-15. Low property tax rate</u>						
Very important	51.3%	67.9%	49.2%	59.1%	48.3%	65.1%
Somewhat important	33.9%	23.7%	36.1%	27.3%	37.9%	25.5%
Not sure	7.8%	5.4%	4.9%	9.1%	10.3%	5.8%
Unimportant	7.0%	2.9%	9.8%	4.5%	3.4%	3.6%
<u>Q3-16. Historic landmark designation</u>						
Very important	25.2%	26.3%	26.2%	22.7%	24.1%	26.6%
Somewhat important	34.8%	33.6%	39.3%	18.2%	37.9%	33.3%
Not sure	12.2%	18.0%	8.2%	9.1%	20.7%	17.2%
Unimportant	27.8%	22.0%	26.2%	50.0%	17.2%	22.9%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-1. Sense of community</u>						
Yes	82.7%	92.1%	74.5%	94.7%	90.9%	90.3%
No	17.3%	7.9%	25.5%	5.3%	9.1%	9.7%
<u>Q3-2. Quality of public education</u>						
Yes	58.9%	70.5%	69.2%	47.1%	45.8%	67.5%
No	41.1%	29.5%	30.8%	52.9%	54.2%	32.5%
<u>Q3-3. Types of housing</u>						
Yes	93.6%	85.3%	98.0%	89.5%	87.0%	86.7%
No	6.4%	14.7%	2.0%	10.5%	13.0%	13.3%
<u>Q3-4. Quality of housing</u>						
Yes	93.7%	87.4%	92.3%	94.7%	95.5%	88.6%
No	6.3%	12.6%	7.7%	5.3%	4.5%	11.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-5. Access to quality shopping</u>						
Yes	61.9%	70.0%	62.3%	63.2%	56.5%	68.6%
No	38.1%	30.0%	37.7%	36.8%	43.5%	31.4%
<u>Q3-6. Availability of cultural arts opportunities</u>						
Yes	77.8%	82.6%	82.0%	100.0%	56.5%	81.8%
No	22.2%	17.4%	18.0%	0.0%	43.5%	18.2%
<u>Q3-7. Availability of golfing opportunities</u>						
Yes	97.4%	95.0%	97.6%	100.0%	95.5%	95.4%
No	2.6%	5.0%	2.4%	0.0%	4.5%	4.6%
<u>Q3-8. Availability of other recreational opportunities</u>						
Yes	57.0%	80.6%	49.0%	57.9%	69.6%	76.3%
No	43.0%	19.4%	51.0%	42.1%	30.4%	23.7%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-9. Proximity to family or friends</u>						
Yes	82.4%	85.2%	78.7%	78.6%	95.5%	84.6%
No	17.6%	14.8%	21.3%	21.4%	4.5%	15.4%
<u>Q3-10. Proximity to work</u>						
Yes	85.2%	82.8%	82.2%	83.3%	95.7%	83.3%
No	14.8%	17.2%	17.8%	16.7%	4.3%	16.7%
<u>Q3-11. Safety & security</u>						
Yes	92.7%	94.5%	92.3%	89.5%	95.7%	94.2%
No	7.3%	5.5%	7.7%	10.5%	4.3%	5.8%
<u>Q3-12. Quality health care</u>						
Yes	84.9%	91.7%	86.3%	83.3%	81.8%	90.4%
No	15.1%	8.3%	13.7%	16.7%	18.2%	9.6%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q3-13. Opportunities and/or resources for senior citizens</u>						
Yes	86.3%	89.0%	81.1%	100.0%	88.9%	88.4%
No	13.7%	11.0%	18.9%	0.0%	11.1%	11.6%
<u>Q3-14. Opportunities and/or resources for children under 18</u>						
Yes	48.9%	74.5%	45.1%	47.1%	57.9%	68.8%
No	51.1%	25.5%	54.9%	52.9%	42.1%	31.2%
<u>Q3-15. Low property tax rate</u>						
Yes	75.0%	84.9%	68.0%	94.1%	75.0%	83.3%
No	25.0%	15.1%	32.0%	5.9%	25.0%	16.7%
<u>Q3-16. Historic landmark designation</u>						
Yes	87.5%	90.4%	82.9%	84.6%	100.0%	89.7%
No	12.5%	9.6%	17.1%	15.4%	0.0%	10.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-1. Overall image of Village</u>						
Excellent	59.6%	54.6%	60.0%	68.2%	48.3%	55.7%
Good	36.8%	38.7%	36.7%	27.3%	48.3%	38.1%
Neutral	2.6%	5.3%	1.7%	4.5%	3.4%	4.9%
Below average	0.9%	1.2%	1.7%	0.0%	0.0%	1.2%
Poor	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
<u>Q4-2. Overall quality of life in Village</u>						
Excellent	55.3%	55.6%	55.0%	77.3%	37.9%	55.8%
Good	36.8%	38.3%	36.7%	9.1%	58.6%	38.0%
Neutral	5.3%	5.2%	6.7%	4.5%	3.4%	5.1%
Below average	1.8%	0.7%	0.0%	9.1%	0.0%	0.9%
Poor	0.9%	0.2%	1.7%	0.0%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-3. Overall feeling of safety in Village</u>						
Excellent	69.3%	65.1%	71.7%	77.3%	55.2%	65.9%
Good	26.3%	30.9%	23.3%	18.2%	41.4%	30.0%
Neutral	2.6%	2.8%	1.7%	4.5%	3.4%	2.9%
Below average	1.8%	1.1%	3.3%	0.0%	0.0%	1.2%
Poor	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%

Q4-4. Quality of new residential development in Village

Excellent	22.0%	13.1%	21.2%	26.3%	19.2%	14.9%
Good	30.0%	32.2%	30.8%	26.3%	34.6%	31.8%
Neutral	26.0%	35.6%	21.2%	31.6%	26.9%	33.8%
Below average	13.0%	12.9%	13.5%	10.5%	15.4%	12.9%
Poor	9.0%	6.2%	13.5%	5.3%	3.8%	6.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q4-5. Quality of new commercial development in Village

Excellent	16.8%	12.7%	18.5%	15.8%	12.0%	13.7%
Good	38.6%	26.3%	37.0%	42.1%	40.0%	28.3%
Neutral	25.7%	40.6%	24.1%	21.1%	32.0%	38.1%
Below average	11.9%	13.5%	11.1%	15.8%	12.0%	13.1%
Poor	6.9%	6.8%	9.3%	5.3%	4.0%	6.9%

Q4-6. As a place to live

Excellent	64.0%	61.2%	65.0%	77.3%	51.7%	61.6%
Good	27.2%	33.7%	26.7%	9.1%	41.4%	32.7%
Neutral	5.3%	4.0%	5.0%	4.5%	6.9%	4.3%
Below average	2.6%	0.9%	1.7%	9.1%	0.0%	1.2%
Poor	0.9%	0.2%	1.7%	0.0%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-7. As a place to raise children</u>						
Excellent	50.0%	41.3%	51.7%	68.2%	34.5%	43.2%
Good	36.0%	36.5%	31.7%	13.6%	62.1%	36.1%
Neutral	4.4%	18.5%	6.7%	4.5%	0.0%	15.7%
Below average	7.0%	2.5%	6.7%	9.1%	3.4%	3.5%
Poor	2.6%	1.3%	3.3%	4.5%	0.0%	1.5%
 <u>Q4-8. As a place to retire</u>						
Excellent	62.4%	66.2%	64.3%	68.2%	50.0%	65.7%
Good	25.7%	27.5%	17.9%	27.3%	42.9%	27.1%
Neutral	10.1%	4.5%	14.3%	4.5%	7.1%	5.5%
Below average	1.8%	1.8%	3.6%	0.0%	0.0%	1.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-9. Overall appearance of public spaces across Village</u>						
Excellent	62.3%	56.4%	65.0%	63.6%	58.6%	57.4%
Good	33.3%	34.8%	30.0%	31.8%	37.9%	34.5%
Neutral	3.5%	6.9%	3.3%	4.5%	3.4%	6.4%
Below average	0.9%	1.6%	1.7%	0.0%	0.0%	1.4%
Poor	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

Q4-10. Availability of affordable housing

Excellent	13.7%	15.6%	17.6%	9.5%	11.1%	15.8%
Good	30.4%	28.1%	29.4%	38.1%	25.9%	28.4%
Neutral	21.6%	29.6%	21.6%	14.3%	22.2%	28.1%
Below average	21.6%	17.8%	17.6%	28.6%	25.9%	18.3%
Poor	12.7%	8.9%	13.7%	9.5%	14.8%	9.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q4-11. Overall quality of Village services</u>						
Excellent	38.4%	41.4%	37.3%	45.5%	35.7%	41.2%
Good	44.6%	45.6%	49.2%	36.4%	46.4%	45.1%
Neutral	11.6%	11.5%	8.5%	9.1%	14.3%	11.5%
Below average	5.4%	1.1%	5.1%	9.1%	3.6%	1.9%
Poor	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-1. Walking alone in your neighborhood during the day</u>						
Very safe	87.0%	82.5%	86.9%	95.5%	82.8%	83.0%
Safe	7.8%	15.3%	4.9%	4.5%	13.8%	14.1%
Neutral	0.9%	0.9%	1.6%	0.0%	0.0%	0.9%
Unsafe	4.3%	1.2%	6.6%	0.0%	3.4%	1.9%
Very unsafe	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
<u>Q5-2. Walking alone in your neighborhood after dark</u>						
Very safe	37.4%	40.5%	32.8%	50.0%	41.4%	40.2%
Safe	38.3%	35.9%	41.0%	22.7%	41.4%	36.2%
Neutral	17.4%	14.8%	16.4%	27.3%	10.3%	15.0%
Unsafe	4.3%	7.2%	4.9%	0.0%	6.9%	6.8%
Very unsafe	2.6%	1.7%	4.9%	0.0%	0.0%	1.8%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-3. In Village parks & recreation facilities</u>						
Very safe	60.2%	43.1%	59.0%	59.1%	66.7%	46.6%
Safe	31.9%	37.7%	32.8%	31.8%	29.6%	36.2%
Neutral	5.3%	17.4%	3.3%	9.1%	3.7%	15.1%
Unsafe	2.7%	1.4%	4.9%	0.0%	0.0%	1.6%
Very unsafe	0.0%	0.4%	0.0%	0.0%	0.0%	0.5%

Q5-4. In business areas of Village during the day

Very safe	79.1%	75.9%	78.7%	81.8%	79.3%	76.4%
Safe	15.7%	21.3%	18.0%	9.1%	13.8%	20.4%
Neutral	4.3%	2.3%	1.6%	9.1%	6.9%	2.6%
Unsafe	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
Very unsafe	0.9%	0.4%	1.6%	0.0%	0.0%	0.4%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q5-5. In business areas of Village after dark</u>						
Very safe	39.5%	35.6%	36.1%	45.5%	46.4%	36.5%
Safe	37.7%	42.3%	41.0%	40.9%	25.0%	41.3%
Neutral	18.4%	17.6%	19.7%	9.1%	21.4%	17.8%
Unsafe	3.5%	4.0%	1.6%	4.5%	7.1%	3.9%
Very unsafe	0.9%	0.4%	1.6%	0.0%	0.0%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-1. Efforts to prevent crimes</u>						
Very satisfied	46.2%	36.8%	44.6%	55.0%	44.4%	38.4%
Satisfied	38.7%	45.8%	37.5%	35.0%	40.7%	44.7%
Neutral	10.4%	13.5%	12.5%	5.0%	11.1%	13.0%
Dissatisfied	3.8%	2.9%	5.4%	5.0%	0.0%	3.0%
Very dissatisfied	0.9%	1.0%	0.0%	0.0%	3.7%	0.9%
<u>Q6-2. Enforcement of local traffic laws</u>						
Very satisfied	39.8%	23.6%	38.6%	35.0%	46.4%	26.6%
Satisfied	34.3%	43.1%	29.8%	45.0%	32.1%	41.2%
Neutral	11.1%	15.2%	12.3%	10.0%	10.7%	14.6%
Dissatisfied	10.2%	14.3%	10.5%	10.0%	10.7%	13.7%
Very dissatisfied	4.6%	3.8%	8.8%	0.0%	0.0%	3.9%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-3. How quickly police respond to emergencies</u>						
Very satisfied	59.3%	48.7%	54.5%	68.4%	64.0%	50.4%
Satisfied	27.5%	36.1%	25.0%	31.6%	28.0%	34.7%
Neutral	11.0%	13.9%	15.9%	0.0%	8.0%	13.4%
Dissatisfied	2.2%	0.9%	4.5%	0.0%	0.0%	1.1%
Very dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.4%
<u>Q6-4. Frequency that police officers patrol your neighborhood</u>						
Very satisfied	37.3%	23.6%	32.8%	42.9%	42.9%	25.8%
Satisfied	32.7%	38.6%	27.6%	42.9%	35.7%	37.5%
Neutral	20.9%	25.2%	27.6%	9.5%	14.3%	24.4%
Dissatisfied	7.3%	9.1%	8.6%	4.8%	7.1%	9.0%
Very dissatisfied	1.8%	3.5%	3.4%	0.0%	0.0%	3.3%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q6-5. Fire prevention & education programs provided by Village</u>						
Very satisfied	40.0%	26.4%	36.2%	52.6%	38.1%	29.2%
Satisfied	34.4%	33.2%	36.2%	31.6%	33.3%	33.2%
Neutral	23.3%	38.0%	23.4%	15.8%	28.6%	35.3%
Dissatisfied	2.2%	2.1%	4.3%	0.0%	0.0%	2.1%
Very dissatisfied	0.0%	0.3%	0.0%	0.0%	0.0%	0.2%

Q6-6. How quickly fire personnel respond to emergencies

Very satisfied	67.5%	51.4%	69.2%	76.5%	61.9%	54.2%
Satisfied	23.8%	35.6%	20.5%	23.5%	28.6%	33.5%
Neutral	8.8%	12.0%	10.3%	0.0%	9.5%	11.5%
Dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
Very dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q7. Sum of top 2 choices</u>						
Efforts to prevent crimes	52.2%	57.2%	50.8%	68.2%	44.8%	56.2%
Enforcement of local traffic laws	32.2%	35.2%	34.4%	31.8%	31.0%	34.4%
How quickly police respond to emergencies	27.8%	30.3%	24.6%	27.3%	34.5%	29.9%
Frequency that police officers patrol your neighborhood	31.3%	29.6%	32.8%	22.7%	31.0%	29.9%
Fire prevention & education programs provided by Village	13.9%	8.8%	16.4%	18.2%	6.9%	9.5%
How quickly fire personnel respond to emergencies	18.3%	22.4%	18.0%	4.5%	31.0%	21.5%
None chosen	9.6%	6.2%	9.8%	9.1%	6.9%	7.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-1. Greenway trails</u>						
Yes	84.3%	49.6%	83.6%	72.7%	96.6%	54.9%
No	15.7%	50.4%	16.4%	27.3%	3.4%	45.1%
<u>Q8-2. Village sponsored cultural/arts events</u>						
Yes	62.6%	51.1%	67.2%	63.6%	58.6%	52.6%
No	37.4%	48.9%	32.8%	36.4%	41.4%	47.4%
<u>Q8-3. Cannon Park</u>						
Yes	75.7%	28.9%	91.8%	77.3%	44.8%	36.3%
No	24.3%	71.1%	8.2%	22.7%	55.2%	63.7%
<u>Q8-4. Arboretum/Timmel Pavilion</u>						
Yes	64.3%	37.6%	68.9%	50.0%	65.5%	41.7%
No	35.7%	62.4%	31.1%	50.0%	34.5%	58.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-5. Rassie Wicker Park</u>						
Yes	81.7%	46.8%	91.8%	68.2%	72.4%	52.2%
No	18.3%	53.2%	8.2%	31.8%	27.6%	47.8%
<u>Q8-6. Camelot Playground</u>						
Yes	69.6%	21.0%	93.4%	68.2%	24.1%	28.9%
No	30.4%	79.0%	6.6%	31.8%	75.9%	71.1%
<u>Q8-7. Splash Pad at Wicker Park</u>						
Yes	53.9%	14.2%	80.3%	45.5%	10.3%	20.5%
No	46.1%	85.8%	19.7%	54.5%	89.7%	79.5%
<u>Q8-8. West Pinehurst Park (e.g., disc golf)</u>						
Yes	17.4%	4.7%	16.4%	27.3%	13.8%	6.7%
No	82.6%	95.3%	83.6%	72.7%	86.2%	93.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-9. Community Center</u>						
Yes	49.6%	24.4%	57.4%	54.5%	27.6%	28.2%
No	50.4%	75.6%	42.6%	45.5%	72.4%	71.8%
<u>Q8-10. Youth recreation programs</u>						
Yes	46.1%	3.8%	62.3%	54.5%	6.9%	10.7%
No	53.9%	96.2%	37.7%	45.5%	93.1%	89.3%
<u>Q8-11. Adult recreation programs</u>						
Yes	11.3%	15.6%	9.8%	18.2%	6.9%	14.7%
No	88.7%	84.4%	90.2%	81.8%	93.1%	85.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-1. Greenway trails</u>						
Very satisfied	42.7%	49.3%	34.0%	50.0%	57.1%	47.5%
Satisfied	46.9%	41.4%	50.0%	43.8%	39.3%	43.0%
Neutral	3.1%	5.0%	6.0%	0.0%	0.0%	4.5%
Dissatisfied	5.2%	3.6%	8.0%	0.0%	3.6%	4.0%
Very dissatisfied	2.1%	0.7%	2.0%	6.3%	0.0%	1.1%
 <u>Q8-2. Village sponsored cultural/arts events</u>						
Very satisfied	44.3%	43.3%	45.0%	57.1%	31.3%	43.7%
Satisfied	50.0%	47.3%	50.0%	42.9%	56.3%	47.7%
Neutral	2.9%	7.9%	2.5%	0.0%	6.3%	6.9%
Dissatisfied	1.4%	1.4%	0.0%	0.0%	6.3%	1.4%
Very dissatisfied	1.4%	0.0%	2.5%	0.0%	0.0%	0.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-3. Cannon Park</u>						
Very satisfied	48.8%	46.5%	43.6%	58.8%	53.8%	47.5%
Satisfied	41.9%	45.9%	47.3%	23.5%	46.2%	44.3%
Neutral	7.0%	6.4%	7.3%	11.8%	0.0%	6.6%
Dissatisfied	2.3%	1.3%	1.8%	5.9%	0.0%	1.6%

Q8-4. Arboretum/Timmel Pavilion

Very satisfied	61.6%	56.5%	58.5%	63.6%	63.2%	58.0%
Satisfied	30.1%	40.2%	31.7%	27.3%	31.6%	37.5%
Neutral	5.5%	2.9%	7.3%	0.0%	5.3%	3.5%
Dissatisfied	2.7%	0.5%	2.4%	9.1%	0.0%	1.1%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-5. Rassie Wicker Park</u>						
Very satisfied	54.8%	53.3%	49.1%	66.7%	57.1%	53.9%
Satisfied	37.6%	39.5%	41.8%	20.0%	42.9%	38.8%
Neutral	6.5%	4.6%	9.1%	6.7%	0.0%	5.1%
Dissatisfied	1.1%	2.3%	0.0%	6.7%	0.0%	2.0%
Very dissatisfied	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

Q8-6. Camelot Playground

Very satisfied	57.0%	58.8%	55.4%	60.0%	57.1%	57.8%
Satisfied	30.4%	36.1%	33.9%	20.0%	28.6%	34.2%
Neutral	8.9%	0.8%	5.4%	20.0%	14.3%	4.0%
Dissatisfied	3.8%	2.5%	5.4%	0.0%	0.0%	3.0%
Very dissatisfied	0.0%	1.7%	0.0%	0.0%	0.0%	1.0%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-7. Splash Pad at Wicker Park</u>						
Very satisfied	50.8%	58.2%	52.1%	50.0%	33.3%	55.0%
Satisfied	31.1%	31.6%	29.2%	40.0%	33.3%	31.4%
Neutral	9.8%	7.6%	8.3%	10.0%	33.3%	8.6%
Dissatisfied	3.3%	1.3%	4.2%	0.0%	0.0%	2.1%
Very dissatisfied	4.9%	1.3%	6.3%	0.0%	0.0%	2.9%
 <u>Q8-8. West Pinehurst Park (e.g., disc golf)</u>						
Very satisfied	35.0%	37.0%	30.0%	33.3%	50.0%	36.2%
Satisfied	35.0%	37.0%	40.0%	16.7%	50.0%	36.2%
Neutral	10.0%	11.1%	10.0%	16.7%	0.0%	10.6%
Dissatisfied	15.0%	7.4%	20.0%	16.7%	0.0%	10.6%
Very dissatisfied	5.0%	7.4%	0.0%	16.7%	0.0%	6.4%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-9. Community Center</u>						
Very satisfied	57.1%	40.9%	61.8%	50.0%	37.5%	45.7%
Satisfied	32.1%	43.9%	29.4%	33.3%	50.0%	40.4%
Neutral	7.1%	15.2%	8.8%	8.3%	0.0%	12.8%
Dissatisfied	3.6%	0.0%	0.0%	8.3%	12.5%	1.1%
 <u>Q8-10. Youth recreation programs</u>						
Very satisfied	41.2%	23.8%	41.7%	41.7%	0.0%	36.1%
Satisfied	43.1%	38.1%	44.4%	41.7%	50.0%	41.7%
Neutral	7.8%	23.8%	8.3%	8.3%	0.0%	12.5%
Dissatisfied	5.9%	4.8%	5.6%	8.3%	0.0%	5.6%
Very dissatisfied	2.0%	9.5%	0.0%	0.0%	50.0%	4.2%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q8-11. Adult recreation programs</u>						
Very satisfied	33.3%	43.7%	0.0%	50.0%	50.0%	42.4%
Satisfied	58.3%	44.8%	100.0%	25.0%	50.0%	46.5%
Neutral	8.3%	10.3%	0.0%	25.0%	0.0%	10.1%
Dissatisfied	0.0%	1.1%	0.0%	0.0%	0.0%	1.0%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-1. Number of Village parks</u>						
Very satisfied	33.9%	35.7%	27.9%	27.3%	48.3%	35.5%
Satisfied	46.1%	49.8%	50.8%	40.9%	41.4%	49.1%
Neutral	9.6%	10.5%	8.2%	13.6%	10.3%	10.2%
Dissatisfied	8.7%	2.9%	9.8%	18.2%	0.0%	4.0%
Very dissatisfied	1.7%	1.0%	3.3%	0.0%	0.0%	1.2%
<u>Q9-2. Quality of Village parks</u>						
Very satisfied	40.9%	40.0%	36.1%	40.9%	48.3%	40.0%
Satisfied	49.6%	47.6%	55.7%	40.9%	44.8%	47.9%
Neutral	7.0%	10.7%	6.6%	9.1%	6.9%	10.4%
Dissatisfied	2.6%	1.4%	1.6%	9.1%	0.0%	1.6%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-3. Variety of amenities in Village parks</u>						
Very satisfied	27.0%	29.4%	24.6%	18.2%	34.5%	28.8%
Satisfied	46.1%	46.2%	47.5%	40.9%	48.3%	46.0%
Neutral	14.8%	20.1%	11.5%	27.3%	13.8%	19.4%
Dissatisfied	8.7%	3.7%	9.8%	13.6%	3.4%	4.6%
Very dissatisfied	3.5%	0.6%	6.6%	0.0%	0.0%	1.2%
<u>Q9-4. Quality of recreation indoor facilities</u>						
Very satisfied	35.1%	25.5%	36.5%	23.5%	36.0%	27.5%
Satisfied	40.2%	36.4%	36.5%	58.8%	40.0%	37.2%
Neutral	16.5%	32.8%	17.3%	5.9%	20.0%	29.3%
Dissatisfied	7.2%	4.4%	7.7%	11.8%	4.0%	5.0%
Very dissatisfied	1.0%	0.9%	1.9%	0.0%	0.0%	0.9%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-5. Availability of recreation indoor facilities</u>						
Very satisfied	25.8%	20.5%	21.2%	23.5%	32.0%	21.7%
Satisfied	33.0%	32.6%	40.4%	23.5%	28.0%	32.5%
Neutral	22.7%	36.1%	15.4%	29.4%	32.0%	33.4%
Dissatisfied	12.4%	9.7%	15.4%	17.6%	4.0%	10.2%
Very dissatisfied	6.2%	1.2%	7.7%	5.9%	4.0%	2.3%
<u>Q9-6. Variety of amenities in recreation indoor facilities</u>						
Very satisfied	23.4%	19.9%	24.0%	17.6%	20.8%	20.7%
Satisfied	35.1%	31.8%	36.0%	29.4%	41.7%	32.5%
Neutral	23.4%	40.1%	18.0%	29.4%	29.2%	36.5%
Dissatisfied	13.8%	7.3%	14.0%	23.5%	8.3%	8.7%
Very dissatisfied	4.3%	0.9%	8.0%	0.0%	0.0%	1.6%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-7. Availability of walking/greenway trails</u>						
Very satisfied	45.1%	35.2%	33.9%	59.1%	55.2%	37.0%
Satisfied	30.1%	40.7%	40.7%	18.2%	20.7%	38.7%
Neutral	11.5%	16.4%	8.5%	13.6%	13.8%	15.4%
Dissatisfied	4.4%	5.5%	6.8%	0.0%	3.4%	5.5%
Very dissatisfied	8.8%	2.1%	10.2%	9.1%	6.9%	3.4%
<u>Q9-8. Condition of walking/greenway trails</u>						
Very satisfied	40.2%	32.0%	41.4%	36.4%	37.9%	33.7%
Satisfied	40.2%	43.7%	39.7%	40.9%	44.8%	42.8%
Neutral	10.7%	18.7%	8.6%	13.6%	10.3%	17.1%
Dissatisfied	7.1%	4.7%	8.6%	4.5%	6.9%	5.3%
Very dissatisfied	1.8%	0.9%	1.7%	4.5%	0.0%	1.1%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-9. Quality of outdoor athletic fields & facilities</u>						
Very satisfied	52.8%	28.2%	55.9%	55.6%	42.9%	34.1%
Satisfied	32.4%	42.2%	32.2%	27.8%	39.3%	39.8%
Neutral	11.1%	27.9%	5.1%	16.7%	17.9%	24.0%
Dissatisfied	3.7%	1.7%	6.8%	0.0%	0.0%	2.2%
<u>Q9-10. Availability of outdoor athletic fields & facilities</u>						
Very satisfied	39.3%	27.1%	43.1%	26.3%	39.3%	30.1%
Satisfied	33.6%	39.1%	29.3%	42.1%	39.3%	37.5%
Neutral	15.0%	29.8%	12.1%	10.5%	21.4%	26.2%
Dissatisfied	9.3%	4.0%	10.3%	21.1%	0.0%	5.5%
Very dissatisfied	2.8%	0.0%	5.2%	0.0%	0.0%	0.7%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-11. Availability of information about recreation programs</u>						
Very satisfied	32.4%	22.9%	35.0%	25.0%	28.0%	25.0%
Satisfied	37.0%	38.8%	38.3%	30.0%	44.0%	38.2%
Neutral	16.7%	29.8%	13.3%	25.0%	16.0%	27.1%
Dissatisfied	10.2%	7.6%	6.7%	20.0%	12.0%	8.3%
Very dissatisfied	3.7%	1.0%	6.7%	0.0%	0.0%	1.5%
<u>Q9-12. Quality of youth recreation programs</u>						
Very satisfied	26.5%	20.6%	31.5%	22.2%	16.7%	22.5%
Satisfied	36.7%	29.8%	37.0%	27.8%	45.8%	31.6%
Neutral	21.4%	45.6%	14.8%	33.3%	25.0%	38.6%
Dissatisfied	9.2%	3.9%	7.4%	11.1%	12.5%	5.5%
Very dissatisfied	6.1%	0.0%	9.3%	5.6%	0.0%	1.8%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q9-13. Quality of adult recreation programs</u>						
Very satisfied	21.2%	20.5%	24.0%	13.3%	17.4%	20.6%
Satisfied	37.9%	36.0%	36.0%	40.0%	43.5%	36.1%
Neutral	28.8%	36.9%	24.0%	33.3%	30.4%	35.6%
Dissatisfied	9.1%	6.6%	12.0%	6.7%	8.7%	7.2%
Very dissatisfied	3.0%	0.0%	4.0%	6.7%	0.0%	0.5%
<u>Q9-14. Village sponsored cultural/arts events</u>						
Very satisfied	30.9%	26.9%	28.6%	36.8%	30.4%	27.5%
Satisfied	42.6%	43.8%	46.9%	36.8%	39.1%	43.8%
Neutral	22.3%	25.5%	18.4%	26.3%	26.1%	24.9%
Dissatisfied	3.2%	3.7%	4.1%	0.0%	4.3%	3.6%
Very dissatisfied	1.1%	0.0%	2.0%	0.0%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q9-15. Variety of cultural arts events & programs in Southern Moore County

Very satisfied	27.7%	28.1%	26.5%	31.6%	26.1%	27.9%
Satisfied	30.9%	41.8%	32.7%	31.6%	30.4%	39.8%
Neutral	31.9%	24.8%	28.6%	31.6%	34.8%	26.0%
Dissatisfied	7.4%	4.6%	8.2%	5.3%	8.7%	5.1%
Very dissatisfied	2.1%	0.7%	4.1%	0.0%	0.0%	1.1%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q10. Sum of top 3 choices</u>						
Number of Village parks	15.7%	12.7%	16.4%	22.7%	10.3%	12.9%
Quality of Village parks	21.7%	23.4%	21.3%	18.2%	27.6%	23.0%
Variety of amenities in Village parks	21.7%	16.5%	18.0%	36.4%	17.2%	17.2%
Quality of recreation indoor facilities	7.8%	5.5%	8.2%	4.5%	6.9%	5.8%
Availability of recreation indoor facilities	21.7%	9.4%	24.6%	27.3%	13.8%	11.2%
Variety of amenities in recreation indoor facilities	17.4%	6.6%	19.7%	18.2%	10.3%	8.4%
Availability of walking/greenway trails	37.4%	24.6%	34.4%	31.8%	51.7%	26.5%
Condition of walking/greenway trails	24.3%	28.6%	18.0%	27.3%	34.5%	27.5%
Quality of outdoor athletic fields & facilities	6.1%	4.3%	9.8%	0.0%	0.0%	4.7%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q10. Sum of top 3 choices (cont.)</u>						
Availability of outdoor athletic fields & facilities	6.1%	4.2%	9.8%	4.5%	0.0%	4.4%
Availability of information about recreation programs	13.9%	12.5%	14.8%	13.6%	13.8%	12.7%
Quality of youth recreation programs	40.0%	8.0%	44.3%	40.9%	34.5%	13.1%
Quality of adult recreation programs	7.0%	15.1%	9.8%	0.0%	6.9%	13.8%
Village sponsored cultural/ arts events	20.0%	24.3%	13.1%	18.2%	34.5%	23.2%
Variety of cultural arts events & programs in Southern Moore County	18.3%	18.5%	18.0%	13.6%	24.1%	18.3%
None chosen	3.5%	23.2%	3.3%	4.5%	0.0%	20.6%

Q11. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q11. Do you shop regularly in Village Center (downtown)

Yes	50.4%	42.6%	52.5%	45.5%	51.7%	43.6%
No	49.6%	57.4%	47.5%	54.5%	48.3%	56.4%

Q12. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q12. Do you regularly dine in Village Center (downtown)

Yes	68.7%	58.4%	67.2%	68.2%	72.4%	59.7%
No	31.3%	41.6%	32.8%	31.8%	27.6%	40.3%

Q13. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q13. Reasons that prevent you from shopping/dining regularly in Village Center more often</u>						
Stores' hours of operation	40.9%	20.3%	44.3%	40.9%	37.9%	23.3%
Variety of merchandise/menu options offered	33.9%	34.5%	36.1%	31.8%	34.5%	34.3%
Merchandise is more targeted to tourists than local shoppers	41.7%	42.1%	41.0%	54.5%	31.0%	42.0%
Parking availability	22.6%	29.8%	16.4%	18.2%	34.5%	28.4%
Wait times for dining	14.8%	14.7%	13.1%	13.6%	20.7%	14.5%
Prices	27.8%	29.3%	32.8%	36.4%	13.8%	28.9%
Other	8.7%	6.8%	13.1%	4.5%	3.4%	7.1%
Nothing prevents me from shopping/dining more often in Village Center	16.5%	27.0%	16.4%	18.2%	13.8%	25.2%

Q14. Public Library and Archives Services. Have you used the following services in the past year?

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q14-1. Given Memorial Library

Yes	53.9%	36.2%	73.8%	40.9%	20.7%	38.8%
No	46.1%	63.8%	26.2%	59.1%	79.3%	61.2%

Q14-2. Tufts Archives

Yes	27.8%	18.0%	39.3%	9.1%	17.2%	19.6%
No	72.2%	82.0%	60.7%	90.9%	82.8%	80.4%

Q14. Public Library and Archives Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=294	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q14-1. Given Memorial Library</u>						
Very satisfied	38.3%	58.3%	34.1%	55.6%	40.0%	54.0%
Satisfied	30.0%	28.6%	29.5%	33.3%	20.0%	28.7%
Neutral	20.0%	5.0%	27.3%	0.0%	0.0%	8.4%
Dissatisfied	11.7%	7.5%	9.1%	11.1%	40.0%	8.4%
Very dissatisfied	0.0%	0.5%	0.0%	0.0%	0.0%	0.4%
<u>Q14-2. Tufts Archives</u>						
Very satisfied	50.0%	72.7%	52.2%	50.0%	40.0%	67.9%
Satisfied	26.7%	23.2%	26.1%	50.0%	20.0%	23.7%
Neutral	16.7%	4.0%	17.4%	0.0%	20.0%	6.9%
Dissatisfied	6.7%	0.0%	4.3%	0.0%	20.0%	1.5%

Q14a. If you answered "NO" to either part of Question 14, please CHECK ALL of the following reasons that prevent you from using the Given Memorial Library/Tufts Archives.

N=586	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q14a. Reasons that prevent you from using Given Memorial Library/Tufts Archives</u>						
Didn't know about it	14.0%	10.6%	13.2%	15.0%	15.4%	11.1%
Hours of operation	19.8%	6.5%	23.7%	20.0%	15.4%	8.5%
Variety of library services offered	10.5%	9.6%	7.9%	5.0%	19.2%	9.6%
Variety of library programs offered	4.7%	5.7%	2.6%	5.0%	7.7%	5.5%
Parking availability	5.8%	11.8%	7.9%	0.0%	7.7%	10.8%
Insufficient technology available	4.7%	3.3%	2.6%	0.0%	11.5%	3.4%
Not enough meeting areas/ rooms	3.5%	1.6%	7.9%	0.0%	0.0%	1.9%
A library is not important to me	12.8%	24.2%	5.3%	20.0%	19.2%	22.5%
An archives is not important to me	18.6%	27.5%	28.9%	25.0%	0.0%	26.1%
Other	19.8%	11.4%	26.3%	0.0%	23.1%	12.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-1. Enforcing cleanup of litter & debris on private property</u>						
Very satisfied	29.9%	20.2%	32.2%	42.1%	15.4%	22.2%
Satisfied	43.9%	37.4%	40.7%	31.6%	61.5%	38.5%
Neutral	12.1%	22.9%	15.3%	5.3%	11.5%	21.1%
Dissatisfied	11.2%	14.4%	6.8%	21.1%	11.5%	13.7%
Very dissatisfied	2.8%	5.1%	5.1%	0.0%	0.0%	4.6%
<u>Q15-2. Enforcing mowing/cutting of weeds/grass on private property</u>						
Very satisfied	28.6%	17.5%	32.8%	30.0%	16.7%	19.5%
Satisfied	43.8%	36.8%	34.5%	55.0%	58.3%	37.4%
Neutral	12.4%	24.0%	15.5%	10.0%	8.3%	22.0%
Dissatisfied	13.3%	15.2%	15.5%	5.0%	12.5%	15.3%
Very dissatisfied	1.9%	6.6%	1.7%	0.0%	4.2%	5.8%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods</u>						
Very satisfied	26.5%	17.4%	24.1%	36.8%	22.7%	19.1%
Satisfied	39.8%	33.6%	37.0%	36.8%	50.0%	34.2%
Neutral	17.3%	28.7%	20.4%	10.5%	18.2%	26.9%
Dissatisfied	12.2%	13.5%	16.7%	5.3%	4.5%	13.5%
Very dissatisfied	4.1%	6.8%	1.9%	10.5%	4.5%	6.4%

Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

Very satisfied	24.0%	18.4%	25.5%	33.3%	15.0%	19.5%
Satisfied	40.6%	32.7%	41.8%	38.9%	45.0%	33.7%
Neutral	19.8%	28.1%	16.4%	16.7%	25.0%	26.7%
Dissatisfied	9.4%	15.1%	10.9%	0.0%	10.0%	14.2%
Very dissatisfied	6.3%	5.7%	5.5%	11.1%	5.0%	5.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-5. Enforcing noise ordinances</u>						
Very satisfied	23.8%	18.9%	23.2%	31.6%	21.7%	20.0%
Satisfied	40.6%	31.1%	42.9%	36.8%	39.1%	32.5%
Neutral	19.8%	30.5%	17.9%	21.1%	17.4%	28.7%
Dissatisfied	9.9%	14.3%	12.5%	5.3%	8.7%	13.5%
Very dissatisfied	5.9%	5.3%	3.6%	5.3%	13.0%	5.3%
<u>Q15-6. Enforcing sign regulations]</u>						
Very satisfied	23.5%	20.3%	24.1%	31.6%	18.2%	21.0%
Satisfied	37.8%	33.4%	37.0%	26.3%	50.0%	33.9%
Neutral	25.5%	30.4%	29.6%	21.1%	22.7%	29.7%
Dissatisfied	7.1%	9.0%	3.7%	10.5%	9.1%	8.7%
Very dissatisfied	6.1%	6.9%	5.6%	10.5%	0.0%	6.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q15-7. Enforcing solid waste cart regulations</u>						
Very satisfied	29.8%	22.8%	30.4%	42.1%	19.2%	24.0%
Satisfied	47.1%	39.5%	48.2%	42.1%	53.8%	40.8%
Neutral	16.3%	28.0%	17.9%	10.5%	15.4%	26.1%
Dissatisfied	2.9%	6.3%	1.8%	5.3%	0.0%	5.6%
Very dissatisfied	3.8%	3.5%	1.8%	0.0%	11.5%	3.6%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=703

Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
Yes	No	K-5	6-8	High school	

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	61.8%	63.1%	64.4%	57.9%	62.1%	63.0%
Too much	20.0%	7.6%	22.0%	21.1%	13.8%	9.9%
Too little	18.2%	29.3%	13.6%	21.1%	24.1%	27.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-1. Maintenance of main Village street thoroughfares</u>						
Very satisfied	42.0%	37.8%	47.5%	50.0%	25.0%	38.6%
Satisfied	42.9%	50.6%	35.6%	45.5%	57.1%	48.9%
Neutral	9.8%	8.1%	11.9%	0.0%	10.7%	8.6%
Dissatisfied	4.5%	2.2%	3.4%	4.5%	7.1%	2.6%
Very dissatisfied	0.9%	1.3%	1.7%	0.0%	0.0%	1.4%
<u>Q17-2. Maintenance of streets in your neighborhood</u>						
Very satisfied	32.7%	31.2%	31.7%	42.9%	27.6%	31.5%
Satisfied	38.9%	43.4%	46.7%	28.6%	34.5%	42.4%
Neutral	10.6%	11.3%	10.0%	4.8%	13.8%	11.3%
Dissatisfied	10.6%	11.3%	6.7%	4.8%	20.7%	11.0%
Very dissatisfied	7.1%	2.8%	5.0%	19.0%	3.4%	3.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-3. Maintenance of street signs/pavement markings</u>						
Very satisfied	37.7%	29.2%	38.3%	40.9%	34.5%	30.7%
Satisfied	40.4%	51.2%	41.7%	40.9%	41.4%	49.0%
Neutral	14.9%	14.5%	13.3%	4.5%	20.7%	14.7%
Dissatisfied	7.0%	3.7%	6.7%	13.6%	3.4%	4.3%
Very dissatisfied	0.0%	1.5%	0.0%	0.0%	0.0%	1.2%
<u>Q17-4. Adequacy of street lighting</u>						
Very satisfied	20.4%	17.7%	18.6%	18.2%	24.1%	18.3%
Satisfied	20.4%	30.3%	15.3%	36.4%	20.7%	28.4%
Neutral	14.2%	19.4%	18.6%	13.6%	6.9%	18.6%
Dissatisfied	29.2%	22.4%	27.1%	22.7%	34.5%	23.8%
Very dissatisfied	15.9%	10.2%	20.3%	9.1%	13.8%	11.0%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-5. Ease of travel on NC Highway 5</u>						
Very satisfied	8.9%	6.7%	8.5%	4.5%	14.3%	7.3%
Satisfied	23.2%	14.6%	25.4%	36.4%	10.7%	16.3%
Neutral	18.8%	20.2%	15.3%	18.2%	25.0%	19.7%
Dissatisfied	30.4%	37.2%	28.8%	31.8%	28.6%	35.9%
Very dissatisfied	18.8%	21.3%	22.0%	9.1%	21.4%	20.8%
<u>Q17-6. Ease of travel through large traffic circle</u>						
Very satisfied	7.9%	9.8%	6.7%	9.1%	10.3%	9.8%
Satisfied	30.7%	27.6%	30.0%	31.8%	31.0%	27.8%
Neutral	18.4%	21.9%	18.3%	13.6%	20.7%	21.2%
Dissatisfied	19.3%	21.5%	16.7%	22.7%	20.7%	21.3%
Very dissatisfied	23.7%	19.2%	28.3%	22.7%	17.2%	19.9%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-7. Ease of travel on other streets in Village</u>						
Very satisfied	24.8%	20.2%	23.3%	27.3%	28.6%	21.0%
Satisfied	54.9%	55.1%	61.7%	45.5%	46.4%	54.8%
Neutral	15.9%	20.2%	11.7%	18.2%	21.4%	19.4%
Dissatisfied	1.8%	2.9%	1.7%	4.5%	0.0%	2.8%
Very dissatisfied	2.7%	1.6%	1.7%	4.5%	3.6%	1.9%
<u>Q17-8. Availability of walkways</u>						
Very satisfied	12.5%	14.4%	8.5%	14.3%	20.7%	14.0%
Satisfied	26.8%	31.4%	27.1%	19.0%	31.0%	30.5%
Neutral	11.6%	19.2%	6.8%	23.8%	10.3%	18.2%
Dissatisfied	17.9%	19.3%	18.6%	23.8%	13.8%	19.0%
Very dissatisfied	31.3%	15.7%	39.0%	19.0%	24.1%	18.2%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q17-9. Condition of existing walkways</u>						
Very satisfied	20.2%	17.9%	20.7%	15.8%	24.1%	18.6%
Satisfied	49.5%	40.9%	53.4%	47.4%	44.8%	42.4%
Neutral	17.4%	28.9%	13.8%	21.1%	20.7%	26.4%
Dissatisfied	9.2%	8.3%	10.3%	15.8%	3.4%	8.7%
Very dissatisfied	3.7%	4.1%	1.7%	0.0%	6.9%	3.9%
 <u>Q17-10. Ease of golf cart travel</u>						
Very satisfied	20.6%	19.4%	17.6%	28.6%	23.5%	19.6%
Satisfied	38.2%	32.0%	47.1%	35.7%	23.5%	32.8%
Neutral	17.6%	33.2%	17.6%	7.1%	23.5%	30.8%
Dissatisfied	10.3%	11.0%	8.8%	7.1%	11.8%	10.9%
Very dissatisfied	13.2%	4.4%	8.8%	21.4%	17.6%	5.9%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q18. Sum of top 3 choices</u>						
Maintenance of main Village street thoroughfares	16.5%	19.6%	21.3%	4.5%	17.2%	19.1%
Maintenance of streets in your neighborhood	25.2%	25.0%	18.0%	27.3%	37.9%	24.6%
Maintenance of street signs/pavement markings	7.8%	8.3%	9.8%	9.1%	3.4%	8.4%
Adequacy of street lighting	39.1%	33.3%	39.3%	31.8%	41.4%	34.0%
Ease of travel on NC Highway 5	47.8%	59.1%	50.8%	40.9%	51.7%	56.8%
Ease of travel through large traffic circle	47.0%	47.5%	45.9%	54.5%	41.4%	47.1%
Ease of travel on other streets in Village	7.8%	7.3%	8.2%	13.6%	3.4%	7.3%
Availability of walkways	56.5%	33.3%	65.6%	45.5%	48.3%	36.6%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q18. Sum of top 3 choices (cont.)</u>						
Condition of existing walkways	12.2%	13.0%	8.2%	13.6%	20.7%	12.7%
Ease of golf cart travel	16.5%	14.9%	16.4%	13.6%	20.7%	14.9%
None chosen	4.3%	6.1%	3.3%	9.1%	0.0%	6.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-1. Maintenance/preservation of Downtown</u>						
Very satisfied	55.4%	47.8%	56.9%	68.2%	44.8%	49.0%
Satisfied	37.5%	42.5%	36.2%	22.7%	48.3%	41.6%
Neutral	6.3%	7.9%	5.2%	9.1%	6.9%	7.5%
Dissatisfied	0.9%	1.6%	1.7%	0.0%	0.0%	1.6%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.3%
<u>Q19-2. Quality of landscaping in medians & other public areas</u>						
Very satisfied	56.3%	56.7%	60.3%	63.6%	44.8%	56.2%
Satisfied	37.5%	35.8%	34.5%	22.7%	51.7%	36.3%
Neutral	4.5%	4.5%	3.4%	13.6%	0.0%	4.6%
Dissatisfied	1.8%	2.3%	1.7%	0.0%	3.4%	2.2%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	0.7%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-3. Overall cleanliness of streets & other public areas</u>						
Very satisfied	46.4%	49.4%	52.5%	50.0%	34.5%	48.8%
Satisfied	50.0%	42.0%	45.8%	45.5%	58.6%	43.5%
Neutral	1.8%	5.2%	0.0%	4.5%	3.4%	4.7%
Dissatisfied	0.9%	3.0%	1.7%	0.0%	0.0%	2.6%
Very dissatisfied	0.9%	0.4%	0.0%	0.0%	3.4%	0.4%

Q19-4. Quality of stormwater runoff/management system

Very satisfied	31.8%	22.2%	35.1%	35.0%	22.2%	24.1%
Satisfied	37.4%	38.1%	29.8%	25.0%	63.0%	37.7%
Neutral	14.0%	23.4%	19.3%	5.0%	7.4%	21.5%
Dissatisfied	11.2%	11.0%	14.0%	15.0%	3.7%	11.2%
Very dissatisfied	5.6%	5.3%	1.8%	20.0%	3.7%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q19-5. Winter weather response on Village streets (snow/ice)</u>						
Very satisfied	34.0%	27.3%	36.7%	40.0%	25.0%	28.7%
Satisfied	41.0%	44.4%	32.7%	45.0%	53.6%	43.6%
Neutral	20.0%	23.0%	24.5%	15.0%	14.3%	22.5%
Dissatisfied	4.0%	3.9%	4.1%	0.0%	7.1%	3.8%
Very dissatisfied	1.0%	1.5%	2.0%	0.0%	0.0%	1.4%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q20. Sum of top 2 choices</u>						
Maintenance/preservation of Downtown	33.9%	36.2%	44.3%	18.2%	20.7%	35.7%
Quality of landscaping in medians & other public areas	26.1%	28.2%	21.3%	31.8%	31.0%	27.6%
Overall cleanliness of streets & other public areas	42.6%	44.5%	42.6%	50.0%	41.4%	44.0%
Quality of stormwater runoff/management system	42.6%	38.3%	39.3%	59.1%	41.4%	39.0%
Winter weather response on Village streets (snow/ice)	24.3%	19.6%	19.7%	18.2%	37.9%	20.3%
None chosen	13.0%	13.3%	14.8%	9.1%	10.3%	13.7%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-1. Residential trash collection services</u>						
Very satisfied	68.1%	69.0%	66.1%	68.2%	72.4%	68.9%
Satisfied	25.7%	26.9%	28.8%	18.2%	24.1%	26.7%
Neutral	3.5%	3.0%	3.4%	4.5%	3.4%	3.1%
Dissatisfied	2.7%	0.9%	1.7%	9.1%	0.0%	1.2%
Very dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
<u>Q21-2. Curbside recycling services</u>						
Very satisfied	59.5%	61.3%	55.9%	61.9%	64.3%	61.1%
Satisfied	28.8%	27.6%	30.5%	28.6%	25.0%	27.8%
Neutral	6.3%	5.1%	8.5%	4.8%	3.6%	5.3%
Dissatisfied	2.7%	4.9%	3.4%	4.8%	0.0%	4.5%
Very dissatisfied	2.7%	1.1%	1.7%	0.0%	7.1%	1.4%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q21-3. Yard waste collection services</u>						
Very satisfied	62.4%	62.9%	63.8%	55.0%	64.3%	62.7%
Satisfied	34.9%	28.7%	32.8%	45.0%	32.1%	29.7%
Neutral	2.8%	5.1%	3.4%	0.0%	3.6%	4.8%
Dissatisfied	0.0%	2.6%	0.0%	0.0%	0.0%	2.2%
Very dissatisfied	0.0%	0.8%	0.0%	0.0%	0.0%	0.6%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-1. Fire services</u>						
Yes	13.9%	9.5%	16.4%	13.6%	10.3%	10.2%
No	86.1%	90.5%	83.6%	86.4%	89.7%	89.8%
<u>Q22-2. Police services</u>						
Yes	24.3%	17.7%	19.7%	36.4%	27.6%	18.9%
No	75.7%	82.3%	80.3%	63.6%	72.4%	81.1%
<u>Q22-3. Village Hall reception desk</u>						
Yes	28.7%	24.6%	26.2%	40.9%	17.2%	24.9%
No	71.3%	75.4%	73.8%	59.1%	82.8%	75.1%
<u>Q22-4. MyVOP service request system</u>						
Yes	27.8%	17.3%	36.1%	22.7%	17.2%	18.9%
No	72.2%	82.7%	63.9%	77.3%	82.8%	81.1%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-5. Code enforcement</u>						
Yes	18.3%	15.3%	19.7%	18.2%	13.8%	15.6%
No	81.7%	84.7%	80.3%	81.8%	86.2%	84.4%
<u>Q22-6. Recreation program registration</u>						
Yes	50.4%	13.0%	67.2%	40.9%	20.7%	19.1%
No	49.6%	87.0%	32.8%	59.1%	79.3%	80.9%
<u>Q22-7. Planning & Inspections services</u>						
Yes	23.5%	12.7%	27.9%	18.2%	20.7%	14.4%
No	76.5%	87.3%	72.1%	81.8%	79.3%	85.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-1. Fire services</u>						
Very satisfied	87.5%	90.6%	90.0%	100.0%	66.7%	89.9%
Satisfied	12.5%	5.7%	10.0%	0.0%	33.3%	7.2%
Neutral	0.0%	1.9%	0.0%	0.0%	0.0%	1.4%
Dissatisfied	0.0%	1.9%	0.0%	0.0%	0.0%	1.4%
<u>Q22-2. Police services</u>						
Very satisfied	70.4%	67.4%	50.0%	87.5%	85.7%	66.9%
Satisfied	25.9%	22.1%	41.7%	12.5%	14.3%	22.6%
Neutral	3.7%	4.2%	8.3%	0.0%	0.0%	4.8%
Dissatisfied	0.0%	4.2%	0.0%	0.0%	0.0%	4.0%
Very dissatisfied	0.0%	2.1%	0.0%	0.0%	0.0%	1.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-3. Village Hall reception desk</u>						
Very satisfied	69.7%	62.5%	75.0%	88.9%	40.0%	63.9%
Satisfied	24.2%	32.4%	18.8%	11.1%	60.0%	30.8%
Neutral	0.0%	4.4%	0.0%	0.0%	0.0%	3.6%
Dissatisfied	6.1%	0.7%	6.3%	0.0%	0.0%	1.8%
<u>Q22-4. MyVOP service request system</u>						
Very satisfied	45.2%	40.9%	31.8%	80.0%	75.0%	41.6%
Satisfied	45.2%	40.9%	54.5%	20.0%	25.0%	42.4%
Neutral	0.0%	8.6%	0.0%	0.0%	0.0%	6.4%
Dissatisfied	3.2%	5.4%	4.5%	0.0%	0.0%	4.8%
Very dissatisfied	6.5%	4.3%	9.1%	0.0%	0.0%	4.8%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-5. Code enforcement</u>						
Very satisfied	33.3%	24.7%	25.0%	75.0%	25.0%	26.5%
Satisfied	33.3%	28.4%	41.7%	0.0%	50.0%	29.4%
Neutral	4.8%	14.8%	8.3%	0.0%	0.0%	12.7%
Dissatisfied	19.0%	19.8%	16.7%	25.0%	25.0%	19.6%
Very dissatisfied	9.5%	12.3%	8.3%	0.0%	0.0%	11.8%
<u>Q22-6. Recreation program registration</u>						
Very satisfied	35.1%	60.0%	25.0%	77.8%	33.3%	49.2%
Satisfied	36.8%	25.7%	42.5%	11.1%	33.3%	30.5%
Neutral	8.8%	8.6%	10.0%	0.0%	16.7%	8.6%
Dissatisfied	14.0%	5.7%	17.5%	0.0%	16.7%	9.4%
Very dissatisfied	5.3%	0.0%	5.0%	11.1%	0.0%	2.3%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q22-7. Planning & Inspections services</u>						
Very satisfied	55.6%	48.6%	52.9%	75.0%	50.0%	50.0%
Satisfied	29.6%	34.7%	29.4%	0.0%	50.0%	34.0%
Neutral	7.4%	8.3%	11.8%	0.0%	0.0%	8.0%
Dissatisfied	3.7%	6.9%	0.0%	25.0%	0.0%	6.0%
Very dissatisfied	3.7%	1.4%	5.9%	0.0%	0.0%	2.0%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q23-1. Quality of information about Village programs/services</u>						
Very satisfied	27.6%	23.0%	23.7%	30.0%	30.4%	23.8%
Satisfied	41.9%	48.2%	49.2%	30.0%	34.8%	47.2%
Neutral	21.0%	21.5%	18.6%	25.0%	26.1%	21.3%
Dissatisfied	7.6%	6.5%	6.8%	15.0%	4.3%	6.8%
Very dissatisfied	1.9%	0.8%	1.7%	0.0%	4.3%	0.9%
<u>Q23-2. Village efforts to keep you informed about local issues</u>						
Very satisfied	23.1%	21.2%	16.9%	28.6%	32.0%	21.7%
Satisfied	41.7%	45.9%	49.2%	23.8%	36.0%	45.0%
Neutral	20.4%	20.2%	18.6%	33.3%	16.0%	20.3%
Dissatisfied	13.0%	11.5%	11.9%	14.3%	16.0%	11.8%
Very dissatisfied	1.9%	1.1%	3.4%	0.0%	0.0%	1.2%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q23-3. Opportunities to participate in local government (advisory boards, volunteering)</u>						
Very satisfied	23.2%	17.3%	24.1%	21.1%	21.7%	18.7%
Satisfied	35.4%	38.8%	37.0%	26.3%	39.1%	38.2%
Neutral	30.3%	33.8%	25.9%	36.8%	34.8%	33.0%
Dissatisfied	10.1%	8.3%	11.1%	15.8%	4.3%	8.5%
Very dissatisfied	1.0%	1.8%	1.9%	0.0%	0.0%	1.6%

Q23-4. Village social media

Very satisfied	30.3%	16.7%	30.8%	26.3%	32.0%	19.7%
Satisfied	38.4%	40.0%	42.3%	36.8%	28.0%	39.5%
Neutral	17.2%	36.4%	13.5%	15.8%	28.0%	32.4%
Dissatisfied	12.1%	5.5%	9.6%	21.1%	12.0%	6.9%
Very dissatisfied	2.0%	1.4%	3.8%	0.0%	0.0%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q23-5. Village website (vopnc.org)</u>						
Very satisfied	28.6%	23.5%	22.6%	31.6%	34.8%	24.5%
Satisfied	39.8%	44.3%	45.3%	36.8%	30.4%	43.2%
Neutral	23.5%	26.5%	22.6%	26.3%	26.1%	26.3%
Dissatisfied	7.1%	4.6%	7.5%	5.3%	8.7%	5.0%
Very dissatisfied	1.0%	1.1%	1.9%	0.0%	0.0%	1.1%
<u>Q23-6. Village Newsletter</u>						
Very satisfied	26.3%	23.5%	23.1%	21.1%	36.0%	24.0%
Satisfied	47.5%	45.7%	53.8%	47.4%	32.0%	45.8%
Neutral	18.2%	24.5%	15.4%	15.8%	28.0%	23.5%
Dissatisfied	8.1%	4.4%	7.7%	15.8%	4.0%	5.1%
Very dissatisfied	0.0%	1.9%	0.0%	0.0%	0.0%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q23-7. Monthly Village eNews updates</u>						
Very satisfied	23.8%	19.0%	20.5%	21.4%	30.4%	20.0%
Satisfied	40.5%	37.5%	45.5%	35.7%	30.4%	37.8%
Neutral	28.6%	35.5%	27.3%	21.4%	39.1%	34.3%
Dissatisfied	6.0%	6.0%	6.8%	14.3%	0.0%	6.1%
Very dissatisfied	1.2%	2.0%	0.0%	7.1%	0.0%	1.8%
<u>Q23-8. Online engagement portals (engage.vopnc.org)</u>						
Very satisfied	24.0%	14.2%	23.1%	25.0%	26.1%	16.0%
Satisfied	36.0%	34.3%	33.3%	41.7%	34.8%	34.2%
Neutral	33.3%	44.4%	35.9%	25.0%	34.8%	42.8%
Dissatisfied	5.3%	5.3%	5.1%	8.3%	4.3%	5.3%
Very dissatisfied	1.3%	1.8%	2.6%	0.0%	0.0%	1.7%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q23-9. Community's progress toward meeting its strategic vision & mission</u>						
Very satisfied	19.3%	10.7%	16.7%	16.7%	30.0%	12.7%
Satisfied	36.1%	30.7%	38.1%	44.4%	20.0%	31.2%
Neutral	32.5%	44.9%	31.0%	27.8%	40.0%	42.7%
Dissatisfied	7.2%	10.2%	4.8%	11.1%	10.0%	9.6%
Very dissatisfied	4.8%	3.5%	9.5%	0.0%	0.0%	3.9%

Q24. Which of the following do you use to get information about the Village of Pinehurst?

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q24. Which following do you use to get information about Village of Pinehurst</u>						
Village employees	19.1%	14.4%	23.0%	18.2%	13.8%	14.9%
Village newsletter	55.7%	56.8%	50.8%	59.1%	58.6%	56.0%
Village website (vopnc.org)	52.2%	50.3%	54.1%	59.1%	41.4%	50.4%
Monthly Village eNews	21.7%	17.2%	24.6%	13.6%	20.7%	17.8%
Village mobile app (MYVOP)	19.1%	13.5%	16.4%	31.8%	13.8%	14.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	7.8%	3.3%	11.5%	4.5%	3.4%	4.0%
Village social media (e.g., Facebook, Twitter)	60.0%	27.2%	63.9%	63.6%	55.2%	32.1%
The Pilot newspaper	59.1%	69.8%	62.3%	50.0%	55.2%	68.0%
Attend or view public meetings	12.2%	15.6%	14.8%	13.6%	6.9%	14.9%
Other	5.2%	4.7%	6.6%	0.0%	6.9%	4.7%

Q25. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q25. How often do you read Village Newsletter which is mailed to all residents

All the time	56.2%	66.6%	51.9%	61.9%	55.6%	64.7%
Sometimes	24.8%	20.7%	27.8%	4.8%	37.0%	21.6%
Seldom	10.5%	7.4%	9.3%	19.0%	7.4%	7.9%
Never	8.6%	5.3%	11.1%	14.3%	0.0%	5.8%

Q26. Customer Service. Have you contacted the Village during the past year for customer support?

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q26. Have you contacted Village during past year for customer support

Yes	34.8%	30.0%	37.7%	27.3%	27.6%	30.7%
No	65.2%	70.0%	62.3%	72.7%	72.4%	69.3%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q26a-1. Village staff was responsive to my needs</u>						
Always	52.5%	71.0%	47.8%	66.7%	62.5%	67.5%
Usually	35.0%	18.3%	39.1%	16.7%	25.0%	21.7%
Sometimes	2.5%	7.7%	4.3%	0.0%	0.0%	6.6%
Seldom	5.0%	0.6%	8.7%	0.0%	0.0%	1.4%
Never	5.0%	2.4%	0.0%	16.7%	12.5%	2.8%
<u>Q26a-2. Village staff was competent</u>						
Always	60.0%	72.6%	60.9%	66.7%	62.5%	70.0%
Usually	27.5%	21.4%	26.1%	16.7%	25.0%	22.9%
Sometimes	2.5%	4.2%	4.3%	0.0%	0.0%	3.8%
Seldom	5.0%	1.2%	8.7%	0.0%	0.0%	1.9%
Never	5.0%	0.6%	0.0%	16.7%	12.5%	1.4%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q26a-3. Village staff was courteous</u>						
Always	62.5%	81.7%	65.2%	83.3%	50.0%	77.7%
Usually	32.5%	15.4%	26.1%	16.7%	50.0%	19.0%
Sometimes	5.0%	3.0%	8.7%	0.0%	0.0%	3.3%
<u>Q26a-4. My issue was resolved promptly</u>						
Always	50.0%	50.6%	47.8%	66.7%	50.0%	50.5%
Usually	20.0%	21.4%	17.4%	16.7%	37.5%	21.0%
Sometimes	10.0%	14.9%	17.4%	0.0%	0.0%	14.3%
Seldom	10.0%	3.6%	13.0%	0.0%	0.0%	4.8%
Never	10.0%	9.5%	4.3%	16.7%	12.5%	9.5%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q27. Which community improvements are the most important</u>						
Additional walkway construction in neighborhoods	57.4%	39.5%	52.5%	68.2%	58.6%	42.4%
Additional greenway trails (walking paths)	31.3%	23.9%	36.1%	22.7%	27.6%	25.0%
Bicycle lanes & paths	32.2%	23.1%	29.5%	40.9%	31.0%	24.3%
Multi-purpose paths on main Village highways	20.0%	17.0%	19.7%	18.2%	24.1%	17.2%
Additional street lighting in neighborhoods	36.5%	39.7%	36.1%	18.2%	48.3%	39.0%
Additional stormwater (drainage) improvements	22.6%	27.7%	16.4%	36.4%	27.6%	26.9%
Additional street resurfacing	16.5%	28.4%	11.5%	22.7%	24.1%	26.5%
Additional parks & open spaces	16.5%	7.3%	24.6%	13.6%	3.4%	8.7%
Additional athletic fields	8.7%	1.9%	13.1%	9.1%	0.0%	3.0%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q27. Which community improvements are the most important (cont.)

Library/archives expansion	20.0%	16.1%	24.6%	9.1%	17.2%	16.6%
Third fire station	5.2%	12.0%	6.6%	0.0%	6.9%	10.7%
Downtown parking	20.9%	31.2%	23.0%	22.7%	17.2%	29.6%

Q28. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
	<hr/>		<hr/>			<hr/>

Q28. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget

Very satisfied	21.1%	28.0%	20.3%	27.8%	20.7%	26.5%
Satisfied	48.6%	47.4%	49.2%	44.4%	48.3%	47.6%
Neutral	18.3%	18.3%	20.3%	5.6%	20.7%	18.4%
Dissatisfied	7.3%	5.3%	5.1%	16.7%	6.9%	5.9%
Very dissatisfied	4.6%	0.9%	5.1%	5.6%	3.4%	1.6%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q29-1. Overall quality of leadership provided by Village's elected officials</u>						
Very satisfied	11.5%	10.9%	5.9%	20.0%	13.0%	11.2%
Satisfied	31.3%	34.4%	29.4%	40.0%	26.1%	33.7%
Neutral	37.5%	32.0%	43.1%	30.0%	34.8%	33.1%
Dissatisfied	10.4%	17.8%	9.8%	5.0%	17.4%	16.5%
Very dissatisfied	9.4%	4.9%	11.8%	5.0%	8.7%	5.5%

Q29-2. Overall effectiveness of appointed boards & commissions

Very satisfied	12.8%	11.0%	8.2%	20.0%	13.6%	11.5%
Satisfied	34.0%	33.3%	38.8%	25.0%	31.8%	33.5%
Neutral	40.4%	39.5%	32.7%	45.0%	54.5%	39.4%
Dissatisfied	6.4%	11.7%	10.2%	5.0%	0.0%	10.8%
Very dissatisfied	6.4%	4.5%	10.2%	5.0%	0.0%	4.7%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q29-3. Overall effectiveness of Village Manager & appointed staff</u>						
Very satisfied	16.0%	17.9%	10.2%	21.1%	21.7%	17.6%
Satisfied	34.0%	42.0%	38.8%	26.3%	30.4%	40.8%
Neutral	36.2%	28.7%	36.7%	36.8%	34.8%	29.8%
Dissatisfied	5.3%	5.0%	4.1%	5.3%	8.7%	5.2%
Very dissatisfied	8.5%	6.4%	10.2%	10.5%	4.3%	6.7%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q30-1. Overall quality of life</u>						
Significantly better	46.4%	44.7%	45.8%	50.0%	46.4%	44.8%
Better	30.4%	32.9%	32.2%	22.7%	35.7%	32.3%
Same	17.0%	19.4%	13.6%	18.2%	17.9%	19.2%
Worse	4.5%	2.5%	5.1%	9.1%	0.0%	2.9%
Significantly worse	1.8%	0.5%	3.4%	0.0%	0.0%	0.7%
<u>Q30-2. Overall quality of Village services</u>						
Significantly better	40.4%	30.7%	39.7%	42.9%	44.4%	32.4%
Better	33.0%	38.1%	34.5%	28.6%	33.3%	37.1%
Same	19.3%	27.7%	17.2%	14.3%	22.2%	26.4%
Worse	5.5%	3.3%	5.2%	14.3%	0.0%	3.6%
Significantly worse	1.8%	0.2%	3.4%	0.0%	0.0%	0.5%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	
<u>Q30-3. Customer service provided by Village employees</u>						
Significantly better	35.1%	34.0%	34.0%	36.8%	40.0%	34.3%
Better	32.0%	35.4%	34.0%	36.8%	24.0%	34.6%
Same	26.8%	29.4%	24.0%	15.8%	36.0%	28.9%
Worse	3.1%	0.6%	4.0%	5.3%	0.0%	1.2%
Significantly worse	3.1%	0.6%	4.0%	5.3%	0.0%	1.0%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=703	Q35. Do you have school-age children living at home?		Q35a. If YES to Q35, what grade levels are your school-age children?			Total
	Yes	No	K-5	6-8	High school	

Q31. Would you recommend Village of Pinehurst to others as a place to live

Yes	87.2%	91.8%	84.7%	85.7%	92.3%	90.8%
No	12.8%	8.2%	15.3%	14.3%	7.7%	9.2%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q1-1. Police services

Very satisfied	62.0%	55.9%	63.6%	59.3%	59.2%	57.7%	56.6%	62.0%	59.2%
Satisfied	28.1%	38.2%	30.3%	32.2%	35.2%	32.1%	35.5%	33.8%	32.8%
Neutral	9.9%	5.9%	0.0%	5.1%	4.5%	7.7%	5.3%	2.8%	5.8%
Dissatisfied	0.0%	0.0%	6.1%	1.7%	0.6%	1.3%	2.6%	1.4%	1.5%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	0.6%	1.3%	0.0%	0.0%	0.6%

Q1-2. Fire services

Very satisfied	66.1%	55.9%	72.4%	66.1%	67.5%	65.3%	73.1%	66.2%	67.1%
Satisfied	26.1%	38.2%	17.2%	32.2%	28.3%	29.2%	25.4%	32.4%	28.3%
Neutral	7.8%	5.9%	10.3%	1.7%	4.2%	5.6%	1.5%	1.5%	4.6%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q1-3. Parks & recreation programs</u>									
Very satisfied	45.1%	41.4%	37.9%	47.2%	38.9%	33.8%	39.7%	47.8%	41.4%
Satisfied	35.3%	48.3%	48.3%	35.8%	42.3%	46.2%	36.8%	36.2%	39.7%
Neutral	16.7%	10.3%	13.8%	15.1%	17.4%	16.9%	22.1%	14.5%	16.7%
Dissatisfied	2.9%	0.0%	0.0%	1.9%	1.3%	1.5%	1.5%	1.4%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.0%	0.2%
<u>Q1-4. Parks & recreation facilities</u>									
Very satisfied	52.9%	46.4%	48.3%	44.8%	44.7%	33.8%	54.8%	51.5%	47.0%
Satisfied	26.5%	42.9%	37.9%	43.1%	41.6%	42.3%	32.9%	32.4%	37.2%
Neutral	18.6%	10.7%	10.3%	8.6%	11.2%	21.1%	9.6%	13.2%	13.2%
Dissatisfied	2.0%	0.0%	3.4%	1.7%	1.9%	1.4%	2.7%	2.9%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	0.6%	1.4%	0.0%	0.0%	0.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703

Q39. General neighborhood area where you live

	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	Total
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Q1-5. Solid waste services

Very satisfied	61.1%	62.2%	62.5%	56.7%	64.7%	38.0%	60.5%	60.3%	59.2%
Satisfied	30.2%	32.4%	34.4%	33.3%	30.4%	43.0%	32.1%	32.9%	32.2%
Neutral	6.3%	5.4%	3.1%	6.7%	4.3%	11.4%	7.4%	2.7%	6.0%
Dissatisfied	2.4%	0.0%	0.0%	1.7%	0.5%	6.3%	0.0%	4.1%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	0.0%	1.3%	0.0%	0.0%	0.4%

Q1-6. Street & right-of-way maintenance

Very satisfied	35.5%	44.1%	38.7%	16.4%	27.2%	27.5%	30.9%	34.7%	30.9%
Satisfied	42.7%	26.5%	54.8%	57.4%	39.4%	55.0%	39.5%	43.1%	43.2%
Neutral	14.5%	17.6%	6.5%	18.0%	13.9%	8.8%	19.8%	11.1%	14.1%
Dissatisfied	7.3%	11.8%	0.0%	4.9%	16.1%	6.3%	8.6%	8.3%	9.7%
Very dissatisfied	0.0%	0.0%	0.0%	3.3%	3.3%	2.5%	1.2%	2.8%	2.1%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q1-7. Enforcement of Village codes & ordinances

Very satisfied	26.3%	37.5%	32.1%	21.1%	20.3%	13.8%	25.3%	26.5%	24.1%
Satisfied	28.8%	21.9%	39.3%	40.4%	28.5%	55.4%	24.0%	32.4%	31.8%
Neutral	29.7%	37.5%	21.4%	31.6%	23.8%	24.6%	29.3%	25.0%	27.4%
Dissatisfied	14.4%	3.1%	3.6%	3.5%	19.2%	6.2%	16.0%	8.8%	12.0%
Very dissatisfied	0.8%	0.0%	3.6%	3.5%	8.1%	0.0%	5.3%	7.4%	4.7%

Q1-8. Customer service provided by Village employees

Very satisfied	60.7%	46.4%	53.8%	47.3%	41.9%	39.1%	40.3%	35.9%	45.7%
Satisfied	22.4%	32.1%	34.6%	41.8%	38.7%	40.6%	42.9%	46.9%	36.7%
Neutral	15.0%	21.4%	11.5%	7.3%	18.7%	17.2%	11.7%	15.6%	15.6%
Dissatisfied	1.9%	0.0%	0.0%	1.8%	0.6%	3.1%	3.9%	1.6%	1.7%
Very dissatisfied	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	1.3%	0.0%	0.3%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q1-9. Village communication with residents</u>									
Very satisfied	41.1%	43.8%	28.1%	33.3%	28.7%	26.6%	33.8%	34.3%	33.2%
Satisfied	30.6%	34.4%	46.9%	43.3%	47.5%	45.6%	44.2%	41.8%	41.6%
Neutral	26.6%	18.8%	18.8%	16.7%	17.1%	19.0%	18.2%	19.4%	19.9%
Dissatisfied	1.6%	0.0%	3.1%	6.7%	5.5%	6.3%	2.6%	3.0%	4.0%
Very dissatisfied	0.0%	3.1%	3.1%	0.0%	1.1%	2.5%	1.3%	1.5%	1.3%
<u>Q1-10. Village efforts at maintaining quality of your neighborhoods</u>									
Very satisfied	33.9%	40.6%	37.0%	23.0%	24.0%	20.0%	30.4%	34.3%	28.7%
Satisfied	33.1%	34.4%	44.4%	44.3%	34.1%	48.6%	35.4%	28.6%	36.1%
Neutral	21.0%	18.8%	14.8%	18.0%	19.0%	25.7%	12.7%	15.7%	19.0%
Dissatisfied	10.5%	3.1%	3.7%	13.1%	17.3%	4.3%	17.7%	15.7%	12.7%
Very dissatisfied	1.6%	3.1%	0.0%	1.6%	5.6%	1.4%	3.8%	5.7%	3.5%

Q1. Overall Satisfaction with Village Services. Please rate your level of satisfaction with each of the following major categories of services provided by the Village of Pinehurst using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q1-11. Promotion of natural resource conservation</u>									
Very satisfied	28.4%	33.3%	30.8%	18.9%	22.6%	11.5%	28.1%	37.1%	25.5%
Satisfied	35.3%	33.3%	42.3%	39.6%	34.2%	39.3%	28.1%	37.1%	35.0%
Neutral	24.5%	20.0%	19.2%	34.0%	30.3%	42.6%	32.8%	21.0%	29.4%
Dissatisfied	9.8%	13.3%	0.0%	7.5%	11.0%	6.6%	10.9%	3.2%	8.6%
Very dissatisfied	2.0%	0.0%	7.7%	0.0%	1.9%	0.0%	0.0%	1.6%	1.4%
<u>Q1-12. Level of public involvement in local decisions</u>									
Very satisfied	17.7%	35.5%	20.7%	11.8%	16.0%	11.8%	13.7%	14.5%	16.4%
Satisfied	28.3%	25.8%	37.9%	35.3%	29.4%	35.5%	31.5%	45.2%	32.2%
Neutral	36.3%	19.4%	31.0%	39.2%	37.4%	34.2%	32.9%	30.6%	34.1%
Dissatisfied	15.0%	19.4%	10.3%	13.7%	11.0%	17.1%	15.1%	6.5%	13.5%
Very dissatisfied	2.7%	0.0%	0.0%	0.0%	6.1%	1.3%	6.8%	3.2%	3.7%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703

Q39. General neighborhood area where you live

Total

	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	Total
<u>Q2. Sum of top 3 choices</u>									
Police services	32.8%	48.6%	42.4%	41.9%	32.6%	45.2%	34.1%	39.7%	37.3%
Fire services	16.4%	16.2%	21.2%	16.1%	17.6%	17.9%	15.9%	19.2%	17.4%
Parks & recreation programs	12.5%	13.5%	15.2%	9.7%	15.5%	20.2%	20.7%	26.0%	16.8%
Parks & recreation facilities	16.4%	10.8%	21.2%	14.5%	13.9%	20.2%	17.1%	19.2%	16.2%
Solid waste services	15.6%	16.2%	6.1%	14.5%	5.9%	16.7%	11.0%	21.9%	12.8%
Street & right-of-way maintenance	35.2%	37.8%	18.2%	37.1%	40.6%	27.4%	34.1%	21.9%	33.9%
Enforcement of Village codes & ordinances	32.8%	24.3%	21.2%	43.5%	40.6%	29.8%	29.3%	23.3%	32.9%
Customer service provided by Village employees	3.1%	2.7%	3.0%	6.5%	2.7%	2.4%	2.4%	4.1%	3.1%
Village communication with residents	18.8%	24.3%	18.2%	17.7%	18.2%	21.4%	18.3%	12.3%	18.2%

Q2. From the list of items in Question 1, which THREE of the major categories of Village services do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		
<u>Q2. Sum of top 3 choices (cont.)</u>									
Village efforts at maintaining quality of your neighborhoods	35.9%	24.3%	21.2%	51.6%	49.7%	28.6%	57.3%	49.3%	42.2%
Promotion of natural resource conservation	21.1%	24.3%	15.2%	12.9%	17.6%	11.9%	15.9%	16.4%	16.8%
Level of public involvement in local decisions	26.6%	29.7%	21.2%	22.6%	25.7%	25.0%	36.6%	23.3%	26.5%
None chosen	7.8%	2.7%	21.2%	1.6%	3.7%	9.5%	1.2%	5.5%	6.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q3-1. Sense of community</u>									
Very important	54.7%	59.5%	72.7%	61.3%	61.0%	70.2%	59.8%	60.3%	61.7%
Somewhat important	32.8%	27.0%	21.2%	32.3%	28.3%	22.6%	36.6%	30.1%	29.3%
Not sure	9.4%	13.5%	6.1%	4.8%	7.0%	7.1%	2.4%	6.8%	6.8%
Unimportant	3.1%	0.0%	0.0%	1.6%	3.7%	0.0%	1.2%	2.7%	2.1%
<u>Q3-2. Quality of public education</u>									
Very important	53.1%	45.9%	66.7%	45.2%	52.9%	65.5%	59.8%	61.6%	56.2%
Somewhat important	19.5%	21.6%	9.1%	21.0%	24.1%	14.3%	18.3%	15.1%	19.2%
Not sure	14.8%	24.3%	12.1%	12.9%	9.6%	11.9%	9.8%	17.8%	12.8%
Unimportant	12.5%	8.1%	12.1%	21.0%	13.4%	8.3%	12.2%	5.5%	11.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q3-3. Types of housing

Very important	60.2%	48.6%	66.7%	66.1%	61.5%	54.8%	59.8%	64.4%	60.7%
Somewhat important	25.8%	43.2%	27.3%	30.6%	27.3%	34.5%	30.5%	28.8%	29.4%
Not sure	10.9%	5.4%	3.0%	1.6%	5.9%	8.3%	3.7%	5.5%	6.1%
Unimportant	3.1%	2.7%	3.0%	1.6%	5.3%	2.4%	6.1%	1.4%	3.7%

Q3-4. Quality of housing

Very important	78.1%	67.6%	81.8%	71.0%	76.5%	84.5%	80.5%	72.6%	76.8%
Somewhat important	14.8%	29.7%	9.1%	21.0%	18.7%	13.1%	14.6%	23.3%	17.9%
Not sure	6.3%	2.7%	6.1%	6.5%	3.7%	1.2%	4.9%	4.1%	4.3%
Unimportant	0.8%	0.0%	3.0%	1.6%	1.1%	1.2%	0.0%	0.0%	1.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q3-5. Access to quality shopping

Very important	46.9%	32.4%	51.5%	41.9%	40.6%	44.0%	32.9%	39.7%	41.7%
Somewhat important	39.8%	51.4%	36.4%	46.8%	43.3%	39.3%	47.6%	37.0%	42.2%
Not sure	10.2%	10.8%	9.1%	4.8%	7.5%	9.5%	11.0%	11.0%	8.8%
Unimportant	3.1%	5.4%	3.0%	6.5%	8.6%	7.1%	8.5%	12.3%	7.3%

Q3-6. Availability of cultural arts opportunities

Very important	33.6%	40.5%	48.5%	24.2%	34.2%	27.4%	40.2%	31.5%	34.0%
Somewhat important	43.0%	27.0%	42.4%	56.5%	45.5%	52.4%	37.8%	41.1%	44.1%
Not sure	17.2%	29.7%	9.1%	9.7%	10.2%	13.1%	11.0%	15.1%	13.4%
Unimportant	6.3%	2.7%	0.0%	9.7%	10.2%	7.1%	11.0%	12.3%	8.5%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q3-7. Availability of golfing opportunities

Very important	34.4%	21.6%	39.4%	37.1%	40.1%	45.2%	40.2%	19.2%	36.7%
Somewhat important	29.7%	32.4%	24.2%	30.6%	25.1%	27.4%	25.6%	21.9%	26.9%
Not sure	10.2%	10.8%	3.0%	9.7%	8.6%	9.5%	7.3%	15.1%	9.2%
Unimportant	25.8%	35.1%	33.3%	22.6%	26.2%	17.9%	26.8%	43.8%	27.2%

Q3-8. Availability of other recreational opportunities

Very important	34.4%	27.0%	48.5%	35.5%	39.0%	34.5%	43.9%	42.5%	38.4%
Somewhat important	42.2%	37.8%	42.4%	50.0%	43.9%	41.7%	45.1%	43.8%	43.1%
Not sure	15.6%	21.6%	3.0%	9.7%	11.2%	15.5%	4.9%	8.2%	11.7%
Unimportant	7.8%	13.5%	6.1%	4.8%	5.9%	8.3%	6.1%	5.5%	6.8%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	

Q3-9. Proximity to family or friends

Very important	41.4%	37.8%	36.4%	25.8%	31.0%	32.1%	35.4%	46.6%	35.4%
Somewhat important	31.3%	32.4%	33.3%	29.0%	35.3%	29.8%	28.0%	24.7%	30.9%
Not sure	10.9%	24.3%	12.1%	21.0%	13.4%	15.5%	11.0%	13.7%	14.1%
Unimportant	16.4%	5.4%	18.2%	24.2%	20.3%	22.6%	25.6%	15.1%	19.6%

Q3-10. Proximity to work

Very important	18.8%	24.3%	18.2%	14.5%	15.5%	16.7%	22.0%	35.6%	20.1%
Somewhat important	15.6%	16.2%	15.2%	9.7%	20.9%	13.1%	18.3%	28.8%	17.5%
Not sure	10.9%	18.9%	18.2%	11.3%	14.4%	13.1%	11.0%	12.3%	13.8%
Unimportant	54.7%	40.5%	48.5%	64.5%	49.2%	57.1%	48.8%	23.3%	48.6%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...		Village Acres/Murdocksvill-e Rd.
<u>Q3-11. Safety & security</u>									
Very important	88.3%	83.8%	90.9%	88.7%	92.5%	92.9%	93.9%	91.8%	90.9%
Somewhat important	7.8%	16.2%	3.0%	9.7%	5.3%	6.0%	4.9%	5.5%	6.7%
Not sure	3.9%	0.0%	6.1%	0.0%	1.6%	1.2%	1.2%	2.7%	2.0%
Unimportant	0.0%	0.0%	0.0%	1.6%	0.5%	0.0%	0.0%	0.0%	0.4%
<u>Q3-12. Quality health care</u>									
Very important	89.1%	89.2%	93.9%	93.5%	87.2%	92.9%	86.6%	82.2%	88.5%
Somewhat important	7.0%	8.1%	3.0%	6.5%	10.2%	6.0%	9.8%	15.1%	8.8%
Not sure	3.9%	2.7%	0.0%	0.0%	1.1%	1.2%	3.7%	2.7%	2.0%
Unimportant	0.0%	0.0%	3.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.7%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q3-13. Opportunities and/or resources for senior citizens

Very important	58.6%	59.5%	51.5%	53.2%	45.5%	56.0%	43.9%	47.9%	51.2%
Somewhat important	22.7%	24.3%	42.4%	29.0%	32.6%	32.1%	32.9%	21.9%	29.0%
Not sure	8.6%	5.4%	3.0%	9.7%	9.1%	6.0%	9.8%	19.2%	9.4%
Unimportant	10.2%	10.8%	3.0%	8.1%	12.8%	6.0%	13.4%	11.0%	10.4%

Q3-14. Opportunities and/or resources for children under 18

Very important	26.6%	29.7%	48.5%	29.0%	33.2%	32.1%	50.0%	50.7%	35.7%
Somewhat important	27.3%	27.0%	33.3%	22.6%	28.3%	28.6%	15.9%	24.7%	25.9%
Not sure	15.6%	27.0%	12.1%	19.4%	15.5%	16.7%	8.5%	13.7%	15.4%
Unimportant	30.5%	16.2%	6.1%	29.0%	23.0%	22.6%	25.6%	11.0%	23.0%

Q3. Reasons to Stay in Pinehurst. Several reasons to consider residing in the Village of Pinehurst are listed below. On a scale from 1 to 4, where 4 is "Very Important" and 1 is "Unimportant," please rate how important each reason is in your decision to stay where you live.

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q3-15. Low property tax rate

Very important	65.6%	67.6%	48.5%	62.9%	64.2%	66.7%	69.5%	68.5%	65.1%
Somewhat important	27.3%	18.9%	36.4%	25.8%	27.3%	23.8%	20.7%	23.3%	25.5%
Not sure	5.5%	8.1%	9.1%	4.8%	6.4%	6.0%	3.7%	5.5%	5.8%
Unimportant	1.6%	5.4%	6.1%	6.5%	2.1%	3.6%	6.1%	2.7%	3.6%

Q3-16. Historic landmark designation

Very important	21.1%	27.0%	15.2%	17.7%	27.8%	28.6%	39.0%	24.7%	26.6%
Somewhat important	36.7%	27.0%	36.4%	35.5%	34.2%	32.1%	34.1%	32.9%	33.3%
Not sure	18.0%	29.7%	15.2%	19.4%	17.1%	14.3%	8.5%	19.2%	17.2%
Unimportant	24.2%	16.2%	33.3%	27.4%	20.9%	25.0%	18.3%	23.3%	22.9%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q3-1. Sense of community</u>									
Yes	89.9%	95.8%	91.3%	92.3%	89.0%	93.8%	85.3%	92.3%	90.3%
No	10.1%	4.2%	8.7%	7.7%	11.0%	6.2%	14.7%	7.7%	9.7%
<u>Q3-2. Quality of public education</u>									
Yes	65.9%	63.6%	50.0%	77.8%	70.4%	67.9%	56.9%	78.6%	67.5%
No	34.1%	36.4%	50.0%	22.2%	29.6%	32.1%	43.1%	21.4%	32.5%
<u>Q3-3. Types of housing</u>									
Yes	92.3%	82.1%	91.3%	79.6%	84.3%	82.3%	85.7%	93.9%	86.7%
No	7.7%	17.9%	8.7%	20.4%	15.7%	17.7%	14.3%	6.1%	13.3%
<u>Q3-4. Quality of housing</u>									
Yes	93.2%	92.3%	91.3%	81.6%	85.3%	90.9%	85.5%	91.7%	88.6%
No	6.8%	7.7%	8.7%	18.4%	14.7%	9.1%	14.5%	8.3%	11.4%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/ Lawn & Tennis/ CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./ Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q3-5. Access to quality shopping</u>									
Yes	66.0%	66.7%	56.5%	78.4%	68.8%	57.4%	68.2%	85.4%	68.6%
No	34.0%	33.3%	43.5%	21.6%	31.2%	42.6%	31.8%	14.6%	31.4%
<u>Q3-6. Availability of cultural arts opportunities</u>									
Yes	76.8%	73.9%	90.5%	93.5%	85.1%	80.0%	78.8%	81.4%	81.8%
No	23.2%	26.1%	9.5%	6.5%	14.9%	20.0%	21.2%	18.6%	18.2%
<u>Q3-7. Availability of golfing opportunities</u>									
Yes	98.9%	95.0%	95.0%	95.5%	97.0%	92.1%	91.8%	92.3%	95.4%
No	1.1%	5.0%	5.0%	4.5%	3.0%	7.9%	8.2%	7.7%	4.6%
<u>Q3-8. Availability of other recreational opportunities</u>									
Yes	74.0%	60.0%	77.3%	83.7%	78.9%	69.8%	79.4%	75.6%	76.3%
No	26.0%	40.0%	22.7%	16.3%	21.1%	30.2%	20.6%	24.4%	23.7%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q3-9. Proximity to family or friends</u>									
Yes	86.6%	88.0%	78.9%	86.4%	79.4%	84.7%	91.2%	88.9%	84.6%
No	13.4%	12.0%	21.1%	13.6%	20.6%	15.3%	8.8%	11.1%	15.4%
<u>Q3-10. Proximity to work</u>									
Yes	88.7%	83.3%	80.0%	75.8%	76.7%	82.6%	85.1%	95.0%	83.3%
No	11.3%	16.7%	20.0%	24.2%	23.3%	17.4%	14.9%	5.0%	16.7%
<u>Q3-11. Safety & security</u>									
Yes	98.1%	93.1%	95.8%	96.1%	93.9%	87.9%	92.8%	96.2%	94.2%
No	1.9%	6.9%	4.2%	3.9%	6.1%	12.1%	7.2%	3.8%	5.8%
<u>Q3-12. Quality health care</u>									
Yes	95.2%	95.8%	91.7%	95.9%	88.1%	88.4%	82.8%	90.0%	90.4%
No	4.8%	4.2%	8.3%	4.1%	11.9%	11.6%	17.2%	10.0%	9.6%

Q3. Then, please indicate if your needs are being met in Pinehurst. (without "not provided")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q3-13. Opportunities and/or resources for senior citizens

Yes	85.1%	91.7%	94.7%	88.9%	90.7%	86.9%	84.2%	97.4%	88.4%
No	14.9%	8.3%	5.3%	11.1%	9.3%	13.1%	15.8%	2.6%	11.6%

Q3-14. Opportunities and/or resources for children under 18

Yes	69.9%	70.0%	73.3%	72.2%	70.5%	68.0%	56.9%	71.1%	68.8%
No	30.1%	30.0%	26.7%	27.8%	29.5%	32.0%	43.1%	28.9%	31.2%

Q3-15. Low property tax rate

Yes	83.8%	84.6%	76.2%	85.4%	85.8%	82.5%	79.7%	80.5%	83.3%
No	16.2%	15.4%	23.8%	14.6%	14.2%	17.5%	20.3%	19.5%	16.7%

Q3-16. Historic landmark designation

Yes	86.4%	85.7%	82.4%	95.0%	87.2%	92.6%	94.6%	94.7%	89.7%
No	13.6%	14.3%	17.6%	5.0%	12.8%	7.4%	5.4%	5.3%	10.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q4-1. Overall image of Village</u>									
Excellent	55.6%	40.0%	72.7%	60.7%	55.1%	52.4%	51.9%	61.1%	55.7%
Good	37.3%	57.1%	24.2%	31.1%	40.0%	41.5%	39.2%	31.9%	38.1%
Neutral	7.1%	2.9%	3.0%	8.2%	2.2%	4.9%	7.6%	5.6%	4.9%
Below average	0.0%	0.0%	0.0%	0.0%	2.2%	1.2%	1.3%	1.4%	1.2%
Poor	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.1%
<u>Q4-2. Overall quality of life in Village</u>									
Excellent	55.2%	42.9%	65.6%	60.7%	51.4%	58.5%	58.2%	58.6%	55.8%
Good	36.8%	48.6%	28.1%	32.8%	43.2%	37.8%	38.0%	31.4%	38.0%
Neutral	6.4%	8.6%	6.3%	6.6%	3.8%	2.4%	3.8%	8.6%	5.1%
Below average	1.6%	0.0%	0.0%	0.0%	1.1%	1.2%	0.0%	1.4%	0.9%
Poor	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q4-3. Overall feeling of safety in Village

Excellent	67.5%	55.6%	78.8%	64.5%	65.6%	68.7%	67.1%	59.7%	65.9%
Good	30.2%	44.4%	15.2%	29.0%	29.0%	28.9%	29.1%	34.7%	30.0%
Neutral	2.4%	0.0%	3.0%	1.6%	4.8%	2.4%	2.5%	2.8%	2.9%
Below average	0.0%	0.0%	3.0%	4.8%	0.0%	0.0%	1.3%	2.8%	1.2%
Poor	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.1%

Q4-4. Quality of new residential development in Village

Excellent	21.6%	12.1%	17.9%	5.6%	9.3%	14.7%	15.5%	21.0%	14.9%
Good	38.7%	33.3%	17.9%	37.0%	32.9%	28.0%	25.4%	30.6%	31.8%
Neutral	26.1%	45.5%	46.4%	35.2%	33.5%	40.0%	32.4%	33.9%	33.8%
Below average	9.0%	6.1%	10.7%	16.7%	14.3%	14.7%	16.9%	11.3%	12.9%
Poor	4.5%	3.0%	7.1%	5.6%	9.9%	2.7%	9.9%	3.2%	6.6%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q4-5. Quality of new commercial development in Village

Excellent	18.6%	16.1%	20.7%	13.8%	9.3%	14.9%	11.6%	9.5%	13.7%
Good	24.8%	35.5%	17.2%	22.4%	32.1%	18.9%	34.8%	38.1%	28.3%
Neutral	35.4%	45.2%	44.8%	39.7%	43.2%	36.5%	30.4%	34.9%	38.1%
Below average	15.9%	3.2%	10.3%	15.5%	8.6%	21.6%	13.0%	14.3%	13.1%
Poor	5.3%	0.0%	6.9%	8.6%	6.8%	8.1%	10.1%	3.2%	6.9%

Q4-6. As a place to live

Excellent	60.8%	52.8%	63.6%	67.7%	57.8%	64.6%	63.3%	64.4%	61.6%
Good	32.8%	44.4%	27.3%	27.4%	35.1%	34.1%	30.4%	30.1%	32.7%
Neutral	5.6%	2.8%	6.1%	4.8%	4.3%	1.2%	6.3%	2.7%	4.3%
Below average	0.8%	0.0%	3.0%	0.0%	1.6%	0.0%	0.0%	2.7%	1.2%
Poor	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.3%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q4-7. As a place to raise children</u>									
Excellent	40.9%	34.8%	52.0%	33.3%	37.3%	38.3%	50.0%	60.7%	43.2%
Good	34.4%	34.8%	32.0%	33.3%	44.4%	38.3%	33.9%	29.5%	36.1%
Neutral	18.3%	30.4%	16.0%	28.6%	12.0%	21.7%	9.7%	6.6%	15.7%
Below average	5.4%	0.0%	0.0%	4.8%	4.2%	0.0%	4.8%	1.6%	3.5%
Poor	1.1%	0.0%	0.0%	0.0%	2.1%	1.7%	1.6%	1.6%	1.5%
<u>Q4-8. As a place to retire</u>									
Excellent	64.0%	57.1%	75.8%	60.0%	61.5%	71.6%	65.8%	76.5%	65.7%
Good	27.2%	37.1%	18.2%	30.0%	31.3%	27.2%	24.1%	17.6%	27.1%
Neutral	8.0%	5.7%	3.0%	6.7%	5.6%	1.2%	6.3%	5.9%	5.5%
Below average	0.8%	0.0%	3.0%	3.3%	1.7%	0.0%	3.8%	0.0%	1.8%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q4-9. Overall appearance of public spaces across Village

Excellent	57.1%	50.0%	69.7%	54.1%	58.7%	51.8%	59.5%	61.6%	57.4%
Good	34.9%	35.3%	21.2%	34.4%	35.3%	42.2%	32.9%	30.1%	34.5%
Neutral	7.1%	14.7%	9.1%	8.2%	3.8%	6.0%	3.8%	6.8%	6.4%
Below average	0.8%	0.0%	0.0%	3.3%	2.2%	0.0%	3.8%	0.0%	1.4%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.3%

Q4-10. Availability of affordable housing

Excellent	27.4%	6.3%	20.7%	11.1%	12.9%	11.9%	16.4%	9.2%	15.8%
Good	21.7%	31.3%	27.6%	29.6%	30.3%	28.4%	32.8%	32.3%	28.4%
Neutral	25.5%	37.5%	34.5%	25.9%	31.0%	37.3%	14.8%	24.6%	28.1%
Below average	17.0%	12.5%	10.3%	16.7%	17.4%	14.9%	29.5%	20.0%	18.3%
Poor	8.5%	12.5%	6.9%	16.7%	8.4%	7.5%	6.6%	13.8%	9.4%

Q4. Perception of the Village of Pinehurst. Several items that may influence your perception of the Village of Pinehurst as a community are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q4-11. Overall quality of Village services</u>									
Excellent	43.9%	45.9%	46.9%	41.9%	41.0%	32.1%	41.8%	42.3%	41.2%
Good	42.3%	37.8%	46.9%	51.6%	43.7%	53.1%	46.8%	42.3%	45.1%
Neutral	12.2%	16.2%	6.3%	4.8%	12.6%	12.3%	7.6%	14.1%	11.5%
Below average	1.6%	0.0%	0.0%	1.6%	2.7%	1.2%	3.8%	1.4%	1.9%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	0.3%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q5-1. Walking alone in your neighborhood during the day</u>									
Very safe	81.6%	83.8%	90.9%	83.9%	81.8%	85.4%	80.0%	84.9%	83.0%
Safe	16.0%	13.5%	9.1%	11.3%	15.0%	14.6%	16.3%	11.0%	14.1%
Neutral	0.8%	0.0%	0.0%	1.6%	0.5%	0.0%	1.3%	2.7%	0.9%
Unsafe	1.6%	2.7%	0.0%	3.2%	2.1%	0.0%	2.5%	1.4%	1.9%
Very unsafe	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.1%
<u>Q5-2. Walking alone in your neighborhood after dark</u>									
Very safe	38.7%	47.1%	57.6%	40.0%	38.3%	50.0%	42.7%	21.4%	40.2%
Safe	36.1%	35.3%	30.3%	35.0%	37.2%	37.2%	29.3%	44.3%	36.2%
Neutral	16.8%	14.7%	9.1%	15.0%	13.3%	9.0%	17.3%	25.7%	15.0%
Unsafe	7.6%	2.9%	3.0%	5.0%	8.3%	3.8%	9.3%	8.6%	6.8%
Very unsafe	0.8%	0.0%	0.0%	5.0%	2.8%	0.0%	1.3%	0.0%	1.8%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q5-3. In Village parks & recreation facilities

Very safe	41.6%	25.8%	50.0%	42.1%	50.9%	38.2%	52.9%	56.5%	46.6%
Safe	39.8%	54.8%	40.0%	40.4%	32.9%	38.2%	31.4%	30.4%	36.2%
Neutral	16.8%	19.4%	6.7%	15.8%	13.0%	23.7%	12.9%	11.6%	15.1%
Unsafe	1.8%	0.0%	3.3%	0.0%	2.5%	0.0%	1.4%	1.4%	1.6%
Very unsafe	0.0%	0.0%	0.0%	1.8%	0.6%	0.0%	1.4%	0.0%	0.5%

Q5-4. In business areas of Village during the day

Very safe	72.0%	70.6%	75.8%	77.4%	77.6%	80.7%	78.8%	75.3%	76.4%
Safe	25.6%	23.5%	24.2%	21.0%	16.4%	19.3%	20.0%	21.9%	20.4%
Neutral	2.4%	5.9%	0.0%	1.6%	4.4%	0.0%	1.3%	2.7%	2.6%
Unsafe	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.1%
Very unsafe	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.4%

Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q5-5. In business areas of Village after dark</u>									
Very safe	33.3%	28.6%	53.3%	32.2%	42.2%	29.9%	48.7%	20.3%	36.5%
Safe	44.4%	39.3%	33.3%	39.0%	39.9%	48.1%	32.9%	47.8%	41.3%
Neutral	19.7%	28.6%	10.0%	23.7%	11.0%	19.5%	15.8%	29.0%	17.8%
Unsafe	2.6%	3.6%	3.3%	5.1%	5.8%	2.6%	2.6%	2.9%	3.9%
Very unsafe	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	0.0%	0.5%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q6-1. Efforts to prevent crimes</u>									
Very satisfied	43.2%	31.3%	37.9%	39.3%	33.3%	38.4%	47.1%	36.6%	38.4%
Satisfied	39.0%	50.0%	34.5%	51.8%	47.1%	42.5%	35.7%	56.3%	44.7%
Neutral	15.3%	18.8%	20.7%	5.4%	15.5%	17.8%	10.0%	4.2%	13.0%
Dissatisfied	2.5%	0.0%	6.9%	0.0%	3.4%	1.4%	7.1%	1.4%	3.0%
Very dissatisfied	0.0%	0.0%	0.0%	3.6%	0.6%	0.0%	0.0%	1.4%	0.9%
<u>Q6-2. Enforcement of local traffic laws</u>									
Very satisfied	25.4%	20.6%	21.2%	28.8%	20.9%	25.6%	36.5%	35.2%	26.6%
Satisfied	39.3%	44.1%	45.5%	44.1%	46.3%	43.6%	29.7%	38.0%	41.2%
Neutral	18.9%	26.5%	9.1%	10.2%	14.7%	17.9%	12.2%	7.0%	14.6%
Dissatisfied	15.6%	5.9%	24.2%	10.2%	14.7%	10.3%	10.8%	18.3%	13.7%
Very dissatisfied	0.8%	2.9%	0.0%	6.8%	3.4%	2.6%	10.8%	1.4%	3.9%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q6-3. How quickly police respond to emergencies

Very satisfied	50.9%	50.0%	60.9%	51.0%	44.7%	46.8%	59.3%	53.4%	50.4%
Satisfied	29.6%	40.0%	21.7%	32.7%	41.8%	37.1%	27.1%	36.2%	34.7%
Neutral	17.6%	10.0%	13.0%	16.3%	12.8%	16.1%	10.2%	10.3%	13.4%
Dissatisfied	1.9%	0.0%	4.3%	0.0%	0.0%	0.0%	3.4%	0.0%	1.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.4%

Q6-4. Frequency that police officers patrol your neighborhood

Very satisfied	24.6%	26.5%	26.9%	31.0%	23.6%	13.1%	29.7%	32.4%	25.8%
Satisfied	39.3%	38.2%	19.2%	29.3%	45.4%	29.5%	33.8%	40.8%	37.5%
Neutral	23.8%	32.4%	26.9%	29.3%	21.8%	41.0%	21.6%	15.5%	24.4%
Dissatisfied	11.5%	2.9%	15.4%	6.9%	7.5%	11.5%	8.1%	8.5%	9.0%
Very dissatisfied	0.8%	0.0%	11.5%	3.4%	1.7%	4.9%	6.8%	2.8%	3.3%

Q6. Public Safety Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items. (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q6-5. Fire prevention & education programs provided by Village

Very satisfied	32.2%	31.0%	36.4%	19.5%	24.6%	18.5%	37.0%	32.7%	29.2%
Satisfied	34.4%	34.5%	27.3%	36.6%	38.9%	27.8%	27.8%	32.7%	33.2%
Neutral	30.0%	34.5%	36.4%	43.9%	34.1%	48.1%	31.5%	34.6%	35.3%
Dissatisfied	3.3%	0.0%	0.0%	0.0%	2.4%	3.7%	3.7%	0.0%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.2%

Q6-6. How quickly fire personnel respond to emergencies

Very satisfied	52.5%	60.0%	56.0%	48.9%	50.8%	45.8%	68.6%	54.7%	54.2%
Satisfied	28.3%	30.0%	32.0%	36.2%	38.6%	39.0%	23.5%	37.7%	33.5%
Neutral	18.2%	10.0%	12.0%	14.9%	9.8%	13.6%	5.9%	7.5%	11.5%
Dissatisfied	1.0%	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	0.0%	0.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	2.0%	0.0%	0.4%

Q7. Which TWO of the Public Safety services listed in Question 6 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703

	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q7. Sum of top 2 choices</u>									
Efforts to prevent crimes	55.5%	48.6%	57.6%	50.0%	60.4%	57.1%	51.2%	57.5%	56.2%
Enforcement of local traffic laws	34.4%	45.9%	18.2%	38.7%	38.0%	31.0%	30.5%	34.2%	34.4%
How quickly police respond to emergencies	27.3%	16.2%	42.4%	32.3%	32.1%	35.7%	24.4%	28.8%	29.9%
Frequency that police officers patrol your neighborhood	32.0%	29.7%	15.2%	25.8%	31.0%	17.9%	40.2%	31.5%	29.9%
Fire prevention & education programs provided by Village	10.2%	16.2%	3.0%	6.5%	9.6%	7.1%	13.4%	11.0%	9.5%
How quickly fire personnel respond to emergencies	21.1%	21.6%	27.3%	30.6%	20.3%	22.6%	19.5%	16.4%	21.5%
None chosen	7.8%	5.4%	18.2%	4.8%	2.1%	13.1%	9.8%	6.8%	7.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q8-1. Greenway trails</u>									
Yes	57.0%	48.6%	57.6%	45.2%	49.2%	39.3%	70.7%	80.8%	54.9%
No	43.0%	51.4%	42.4%	54.8%	50.8%	60.7%	29.3%	19.2%	45.1%
<u>Q8-2. Village sponsored cultural/arts events</u>									
Yes	52.3%	43.2%	57.6%	51.6%	49.2%	58.3%	68.3%	43.8%	52.6%
No	47.7%	56.8%	42.4%	48.4%	50.8%	41.7%	31.7%	56.2%	47.4%
<u>Q8-3. Cannon Park</u>									
Yes	38.3%	29.7%	33.3%	30.6%	30.5%	28.6%	51.2%	50.7%	36.3%
No	61.7%	70.3%	66.7%	69.4%	69.5%	71.4%	48.8%	49.3%	63.7%
<u>Q8-4. Arboretum/Timmel Pavilion</u>									
Yes	44.5%	40.5%	33.3%	41.9%	38.5%	29.8%	57.3%	45.2%	41.7%
No	55.5%	59.5%	66.7%	58.1%	61.5%	70.2%	42.7%	54.8%	58.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703

	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q8-5. Rassie Wicker Park

Yes	51.6%	29.7%	48.5%	51.6%	51.9%	45.2%	63.4%	63.0%	52.2%
No	48.4%	70.3%	51.5%	48.4%	48.1%	54.8%	36.6%	37.0%	47.8%

Q8-6. Camelot Playground

Yes	24.2%	18.9%	18.2%	27.4%	25.1%	28.6%	40.2%	46.6%	28.9%
No	75.8%	81.1%	81.8%	72.6%	74.9%	71.4%	59.8%	53.4%	71.1%

Q8-7. Splash Pad at Wicker Park

Yes	17.2%	5.4%	6.1%	24.2%	21.4%	16.7%	26.8%	34.2%	20.5%
No	82.8%	94.6%	93.9%	75.8%	78.6%	83.3%	73.2%	65.8%	79.5%

Q8-8. West Pinehurst Park (e.g., disc golf)

Yes	1.6%	5.4%	9.1%	6.5%	8.6%	9.5%	4.9%	11.0%	6.7%
No	98.4%	94.6%	90.9%	93.5%	91.4%	90.5%	95.1%	89.0%	93.3%

Q8. Cultural and Recreation Services. Please indicate whether you or other members of your household have used these Cultural and Recreation Services during the past year.

N=703

	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q8-9. Community Center

Yes	28.9%	29.7%	15.2%	35.5%	23.5%	29.8%	36.6%	26.0%	28.2%
No	71.1%	70.3%	84.8%	64.5%	76.5%	70.2%	63.4%	74.0%	71.8%

Q8-10. Youth recreation programs

Yes	11.7%	5.4%	9.1%	9.7%	10.7%	4.8%	15.9%	15.1%	10.7%
No	88.3%	94.6%	90.9%	90.3%	89.3%	95.2%	84.1%	84.9%	89.3%

Q8-11. Adult recreation programs

Yes	18.0%	16.2%	6.1%	22.6%	9.6%	14.3%	18.3%	15.1%	14.7%
No	82.0%	83.8%	93.9%	77.4%	90.4%	85.7%	81.7%	84.9%	85.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585

		Q39. General neighborhood area where you live							Total
Pinehurst No.	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q8-1. Greenway trails

Very satisfied	50.7%	58.8%	42.1%	42.9%	40.7%	46.9%	41.1%	62.7%	47.5%
Satisfied	42.0%	23.5%	42.1%	50.0%	51.6%	40.6%	41.1%	33.9%	43.0%
Neutral	4.3%	5.9%	10.5%	0.0%	1.1%	9.4%	10.7%	1.7%	4.5%
Dissatisfied	2.9%	11.8%	0.0%	3.6%	4.4%	3.1%	7.1%	1.7%	4.0%
Very dissatisfied	0.0%	0.0%	5.3%	3.6%	2.2%	0.0%	0.0%	0.0%	1.1%

Q8-2. Village sponsored cultural/arts events

Very satisfied	45.3%	60.0%	21.1%	35.5%	43.0%	47.7%	40.4%	53.1%	43.7%
Satisfied	43.8%	40.0%	68.4%	58.1%	48.8%	43.2%	50.0%	37.5%	47.7%
Neutral	10.9%	0.0%	10.5%	6.5%	4.7%	6.8%	7.7%	6.3%	6.9%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	3.5%	2.3%	0.0%	3.1%	1.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.3%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q8-3. Cannon Park</u>									
Very satisfied	38.3%	60.0%	18.2%	61.1%	38.2%	45.5%	51.3%	64.9%	47.5%
Satisfied	53.2%	40.0%	63.6%	33.3%	54.5%	40.9%	33.3%	35.1%	44.3%
Neutral	4.3%	0.0%	18.2%	5.6%	5.5%	13.6%	12.8%	0.0%	6.6%
Dissatisfied	4.3%	0.0%	0.0%	0.0%	1.8%	0.0%	2.6%	0.0%	1.6%
<u>Q8-4. Arboretum/Timmel Pavilion</u>									
Very satisfied	60.4%	71.4%	54.5%	38.5%	54.9%	52.2%	55.6%	78.8%	58.0%
Satisfied	37.7%	21.4%	27.3%	57.7%	40.8%	47.8%	37.8%	15.2%	37.5%
Neutral	1.9%	7.1%	18.2%	3.8%	1.4%	0.0%	6.7%	3.0%	3.5%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	3.0%	1.1%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q8-5. Rassie Wicker Park

Very satisfied	57.4%	63.6%	43.8%	46.9%	52.1%	36.1%	56.9%	69.6%	53.9%
Satisfied	32.8%	27.3%	25.0%	50.0%	45.7%	47.2%	33.3%	30.4%	38.8%
Neutral	9.8%	9.1%	12.5%	3.1%	1.1%	8.3%	7.8%	0.0%	5.1%
Dissatisfied	0.0%	0.0%	18.8%	0.0%	1.1%	5.6%	2.0%	0.0%	2.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	0.3%

Q8-6. Camelot Playground

Very satisfied	58.1%	71.4%	33.3%	58.8%	67.4%	60.9%	45.2%	55.9%	57.8%
Satisfied	25.8%	14.3%	50.0%	41.2%	32.6%	26.1%	41.9%	38.2%	34.2%
Neutral	3.2%	14.3%	16.7%	0.0%	0.0%	8.7%	6.5%	2.9%	4.0%
Dissatisfied	9.7%	0.0%	0.0%	0.0%	0.0%	0.0%	6.5%	2.9%	3.0%
Very dissatisfied	3.2%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	1.0%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q8-7. Splash Pad at Wicker Park

Very satisfied	68.2%	0.0%	50.0%	53.3%	55.3%	46.2%	61.9%	48.0%	55.0%
Satisfied	22.7%	0.0%	0.0%	33.3%	42.1%	23.1%	23.8%	40.0%	31.4%
Neutral	9.1%	50.0%	50.0%	0.0%	0.0%	23.1%	9.5%	8.0%	8.6%
Dissatisfied	0.0%	50.0%	0.0%	6.7%	0.0%	0.0%	0.0%	4.0%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	6.7%	2.6%	7.7%	4.8%	0.0%	2.9%

Q8-8. West Pinehurst Park (e.g., disc golf)

Very satisfied	50.0%	50.0%	33.3%	25.0%	25.0%	37.5%	50.0%	50.0%	36.2%
Satisfied	0.0%	0.0%	0.0%	50.0%	43.8%	37.5%	25.0%	50.0%	36.2%
Neutral	50.0%	50.0%	33.3%	0.0%	12.5%	0.0%	0.0%	0.0%	10.6%
Dissatisfied	0.0%	0.0%	33.3%	0.0%	12.5%	12.5%	25.0%	0.0%	10.6%
Very dissatisfied	0.0%	0.0%	0.0%	25.0%	6.3%	12.5%	0.0%	0.0%	6.4%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q8-9. Community Center

Very satisfied	51.4%	50.0%	20.0%	45.5%	44.2%	43.5%	46.2%	47.4%	45.7%
Satisfied	31.4%	40.0%	60.0%	45.5%	37.2%	52.2%	42.3%	42.1%	40.4%
Neutral	17.1%	10.0%	20.0%	9.1%	18.6%	4.3%	7.7%	5.3%	12.8%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	5.3%	1.1%

Q8-10. Youth recreation programs

Very satisfied	40.0%	50.0%	33.3%	50.0%	31.6%	0.0%	50.0%	18.2%	36.1%
Satisfied	33.3%	50.0%	33.3%	16.7%	47.4%	66.7%	25.0%	72.7%	41.7%
Neutral	20.0%	0.0%	33.3%	33.3%	10.5%	0.0%	8.3%	0.0%	12.5%
Dissatisfied	6.7%	0.0%	0.0%	0.0%	5.3%	0.0%	8.3%	9.1%	5.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	5.3%	33.3%	8.3%	0.0%	4.2%

Q8. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=585	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q8-11. Adult recreation programs</u>									
Very satisfied	45.5%	100.0%	0.0%	57.1%	33.3%	25.0%	23.1%	54.5%	42.4%
Satisfied	36.4%	0.0%	0.0%	35.7%	55.6%	58.3%	76.9%	45.5%	46.5%
Neutral	18.2%	0.0%	50.0%	7.1%	11.1%	16.7%	0.0%	0.0%	10.1%
Dissatisfied	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703

Q39. General neighborhood area where you live

Total

	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
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Q9-1. Number of Village parks

Very satisfied	33.7%	35.5%	44.0%	29.6%	32.3%	25.4%	45.9%	46.4%	35.5%
Satisfied	46.2%	41.9%	36.0%	55.6%	53.0%	59.2%	41.9%	44.9%	49.1%
Neutral	13.5%	19.4%	12.0%	7.4%	9.8%	9.9%	9.5%	5.8%	10.2%
Dissatisfied	3.8%	3.2%	4.0%	3.7%	4.3%	5.6%	2.7%	2.9%	4.0%
Very dissatisfied	2.9%	0.0%	4.0%	3.7%	0.6%	0.0%	0.0%	0.0%	1.2%

Q9-2. Quality of Village parks

Very satisfied	41.3%	38.7%	40.0%	37.0%	37.3%	31.0%	47.4%	51.5%	40.0%
Satisfied	40.4%	38.7%	48.0%	48.1%	54.2%	52.1%	44.7%	45.6%	47.9%
Neutral	15.4%	22.6%	12.0%	9.3%	7.2%	14.1%	7.9%	1.5%	10.4%
Dissatisfied	2.9%	0.0%	0.0%	3.7%	1.2%	2.8%	0.0%	1.5%	1.6%
Very dissatisfied	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q9-3. Variety of amenities in Village parks

Very satisfied	32.0%	34.5%	37.5%	22.6%	28.1%	11.9%	33.3%	37.7%	28.8%
Satisfied	39.8%	31.0%	37.5%	50.9%	51.6%	58.2%	41.7%	42.0%	46.0%
Neutral	22.3%	34.5%	16.7%	20.8%	16.3%	26.9%	18.1%	11.6%	19.4%
Dissatisfied	5.8%	0.0%	4.2%	3.8%	3.3%	1.5%	4.2%	8.7%	4.6%
Very dissatisfied	0.0%	0.0%	4.2%	1.9%	0.7%	1.5%	2.8%	0.0%	1.2%

Q9-4. Quality of recreation indoor facilities

Very satisfied	29.9%	30.8%	29.4%	21.1%	23.2%	20.0%	38.7%	30.0%	27.5%
Satisfied	36.4%	42.3%	11.8%	42.1%	41.1%	42.0%	33.9%	32.0%	37.2%
Neutral	26.0%	26.9%	47.1%	31.6%	30.4%	30.0%	24.2%	32.0%	29.3%
Dissatisfied	7.8%	0.0%	11.8%	5.3%	4.5%	6.0%	1.6%	6.0%	5.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.9%	2.0%	1.6%	0.0%	0.9%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	
<u>Q9-5. Availability of recreation indoor facilities</u>									
Very satisfied	26.6%	23.1%	17.6%	12.5%	17.9%	12.5%	33.3%	24.0%	21.7%
Satisfied	27.8%	46.2%	11.8%	37.5%	35.7%	37.5%	28.3%	30.0%	32.5%
Neutral	34.2%	23.1%	47.1%	42.5%	34.8%	35.4%	28.3%	26.0%	33.4%
Dissatisfied	10.1%	7.7%	17.6%	5.0%	9.8%	14.6%	3.3%	20.0%	10.2%
Very dissatisfied	1.3%	0.0%	5.9%	2.5%	1.8%	0.0%	6.7%	0.0%	2.3%
<u>Q9-6. Variety of amenities in recreation indoor facilities</u>									
Very satisfied	25.6%	24.0%	18.8%	15.4%	14.7%	10.2%	33.3%	24.4%	20.7%
Satisfied	23.1%	52.0%	12.5%	33.3%	38.5%	36.7%	27.8%	33.3%	32.5%
Neutral	41.0%	24.0%	62.5%	41.0%	36.7%	44.9%	22.2%	31.1%	36.5%
Dissatisfied	10.3%	0.0%	0.0%	7.7%	8.3%	8.2%	13.0%	11.1%	8.7%
Very dissatisfied	0.0%	0.0%	6.3%	2.6%	1.8%	0.0%	3.7%	0.0%	1.6%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q9-7. Availability of walking/greenway trails

Very satisfied	34.3%	30.0%	37.5%	26.0%	34.0%	24.2%	54.2%	56.5%	37.0%
Satisfied	40.0%	46.7%	25.0%	46.0%	40.3%	39.4%	30.6%	33.3%	38.7%
Neutral	19.0%	10.0%	25.0%	16.0%	16.4%	25.8%	5.6%	5.8%	15.4%
Dissatisfied	5.7%	10.0%	8.3%	8.0%	2.5%	7.6%	9.7%	1.4%	5.5%
Very dissatisfied	1.0%	3.3%	4.2%	4.0%	6.9%	3.0%	0.0%	2.9%	3.4%

Q9-8. Condition of walking/greenway trails

Very satisfied	31.3%	33.3%	43.5%	29.8%	30.5%	24.6%	37.1%	47.8%	33.7%
Satisfied	44.4%	40.0%	21.7%	48.9%	47.0%	45.9%	41.4%	36.2%	42.8%
Neutral	20.2%	20.0%	21.7%	19.1%	15.9%	23.0%	8.6%	11.6%	17.1%
Dissatisfied	4.0%	6.7%	13.0%	0.0%	5.3%	4.9%	11.4%	2.9%	5.3%
Very dissatisfied	0.0%	0.0%	0.0%	2.1%	1.3%	1.6%	1.4%	1.4%	1.1%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	Village Acres/Murdocksvill-e Rd.	

Q9-9. Quality of outdoor athletic fields & facilities

Very satisfied	36.4%	30.8%	29.4%	20.8%	26.7%	31.4%	47.3%	49.1%	34.1%
Satisfied	41.6%	38.5%	41.2%	43.8%	46.6%	35.3%	32.7%	34.5%	39.8%
Neutral	20.8%	26.9%	23.5%	33.3%	23.3%	33.3%	18.2%	16.4%	24.0%
Dissatisfied	1.3%	3.8%	5.9%	2.1%	3.4%	0.0%	1.8%	0.0%	2.2%

Q9-10. Availability of outdoor athletic fields & facilities

Very satisfied	29.2%	29.2%	25.0%	16.3%	22.5%	26.0%	45.6%	46.2%	30.1%
Satisfied	44.4%	37.5%	31.3%	41.9%	44.1%	32.0%	29.8%	30.8%	37.5%
Neutral	22.2%	33.3%	31.3%	37.2%	27.9%	38.0%	14.0%	19.2%	26.2%
Dissatisfied	4.2%	0.0%	12.5%	4.7%	5.4%	4.0%	5.3%	3.8%	5.5%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	0.7%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q9-11. Availability of information about recreation programs

Very satisfied	31.5%	21.4%	23.8%	28.6%	18.4%	20.3%	32.3%	25.0%	25.0%
Satisfied	33.7%	42.9%	19.0%	34.7%	41.8%	37.5%	38.7%	46.9%	38.2%
Neutral	29.3%	32.1%	38.1%	32.7%	25.5%	28.1%	21.0%	21.9%	27.1%
Dissatisfied	3.3%	3.6%	19.0%	2.0%	12.1%	14.1%	8.1%	4.7%	8.3%
Very dissatisfied	2.2%	0.0%	0.0%	2.0%	2.1%	0.0%	0.0%	1.6%	1.5%

Q9-12. Quality of youth recreation programs

Very satisfied	28.3%	14.3%	28.6%	17.9%	15.9%	10.3%	30.8%	32.5%	22.5%
Satisfied	32.1%	38.1%	14.3%	25.0%	34.1%	25.6%	41.0%	32.5%	31.6%
Neutral	37.7%	42.9%	42.9%	50.0%	42.0%	56.4%	15.4%	27.5%	38.6%
Dissatisfied	1.9%	4.8%	14.3%	3.6%	5.7%	7.7%	7.7%	5.0%	5.5%
Very dissatisfied	0.0%	0.0%	0.0%	3.6%	2.3%	0.0%	5.1%	2.5%	1.8%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q9-13. Quality of adult recreation programs</u>									
Very satisfied	27.3%	24.0%	26.7%	22.5%	9.9%	14.9%	27.9%	24.4%	20.6%
Satisfied	39.4%	48.0%	13.3%	32.5%	40.6%	27.7%	37.2%	36.6%	36.1%
Neutral	28.8%	24.0%	46.7%	40.0%	42.6%	51.1%	20.9%	29.3%	35.6%
Dissatisfied	4.5%	4.0%	13.3%	5.0%	6.9%	6.4%	9.3%	9.8%	7.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.7%	0.0%	0.5%
<u>Q9-14. Village sponsored cultural/arts events</u>									
Very satisfied	27.3%	28.6%	26.9%	30.4%	23.1%	22.2%	40.0%	27.3%	27.5%
Satisfied	38.6%	39.3%	34.6%	54.3%	46.9%	46.0%	41.5%	43.6%	43.8%
Neutral	33.0%	32.1%	38.5%	15.2%	25.2%	23.8%	13.8%	25.5%	24.9%
Dissatisfied	1.1%	0.0%	0.0%	0.0%	4.9%	7.9%	3.1%	3.6%	3.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%	0.0%	0.2%

Q9. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q9-15. Variety of cultural arts events & programs in Southern Moore County</u>									
Very satisfied	28.7%	27.6%	43.5%	30.2%	23.8%	24.2%	37.5%	22.4%	27.9%
Satisfied	32.2%	44.8%	26.1%	44.2%	46.9%	42.4%	34.4%	37.9%	39.8%
Neutral	35.6%	24.1%	26.1%	23.3%	24.5%	22.7%	20.3%	29.3%	26.0%
Dissatisfied	3.4%	3.4%	4.3%	0.0%	4.8%	9.1%	6.3%	5.2%	5.1%
Very dissatisfied	0.0%	0.0%	0.0%	2.3%	0.0%	1.5%	1.6%	5.2%	1.1%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703

	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q10. Sum of top 3 choices</u>									
Number of Village parks	12.5%	2.7%	9.1%	11.3%	18.7%	14.3%	7.3%	13.7%	12.9%
Quality of Village parks	21.9%	13.5%	18.2%	27.4%	23.5%	28.6%	17.1%	28.8%	23.0%
Variety of amenities in Village parks	14.1%	5.4%	9.1%	17.7%	20.9%	16.7%	19.5%	19.2%	17.2%
Quality of recreation indoor facilities	5.5%	2.7%	3.0%	8.1%	3.7%	11.9%	1.2%	11.0%	5.8%
Availability of recreation indoor facilities	13.3%	16.2%	12.1%	19.4%	7.5%	8.3%	7.3%	17.8%	11.2%
Variety of amenities in recreation indoor facilities	7.8%	5.4%	0.0%	4.8%	9.1%	9.5%	13.4%	6.8%	8.4%
Availability of walking/ greenway trails	25.8%	29.7%	33.3%	29.0%	26.2%	20.2%	30.5%	27.4%	26.5%
Condition of walking/ greenway trails	29.7%	18.9%	21.2%	30.6%	25.7%	21.4%	39.0%	28.8%	27.5%

Q10. Which THREE of the Cultural and Recreation services items listed in Question 9 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q10. Sum of top 3 choices (cont.)</u>									
Quality of outdoor athletic fields & facilities	4.7%	0.0%	6.1%	0.0%	5.9%	4.8%	3.7%	8.2%	4.7%
Availability of outdoor athletic fields & facilities	3.1%	8.1%	9.1%	6.5%	3.2%	3.6%	7.3%	2.7%	4.4%
Availability of information about recreation programs	10.9%	27.0%	12.1%	8.1%	11.8%	10.7%	15.9%	12.3%	12.7%
Quality of youth recreation programs	11.7%	5.4%	12.1%	19.4%	10.7%	14.3%	19.5%	13.7%	13.1%
Quality of adult recreation programs	12.5%	18.9%	12.1%	12.9%	11.8%	16.7%	15.9%	11.0%	13.8%
Village sponsored cultural/ arts events	21.9%	29.7%	15.2%	21.0%	27.3%	21.4%	29.3%	13.7%	23.2%
Variety of cultural arts events & programs in Southern Moore County	13.3%	29.7%	9.1%	21.0%	17.1%	23.8%	20.7%	16.4%	18.3%
None chosen	24.2%	21.6%	36.4%	19.4%	20.3%	17.9%	13.4%	17.8%	20.6%

Q11. Do you shop regularly in the Village Center (downtown)? (without "not provided")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q11. Do you shop regularly in Village Center (downtown)

Yes	35.9%	40.5%	48.5%	35.5%	41.7%	42.9%	62.5%	45.2%	43.6%
No	64.1%	59.5%	51.5%	64.5%	58.3%	57.1%	37.5%	54.8%	56.4%

Q12. Do you regularly dine in the Village Center (downtown)? (without "not provided")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q12. Do you regularly dine in Village Center (downtown)

Yes	44.4%	54.1%	57.6%	59.7%	62.0%	61.4%	73.8%	65.8%	59.7%
No	55.6%	45.9%	42.4%	40.3%	38.0%	38.6%	26.3%	34.2%	40.3%

Q13. Please check each of the following reasons that prevent you from shopping/dining regularly in the Village Center (downtown) more often.

N=703

	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q13. Reasons that prevent you from shopping/dining regularly in Village Center more often

Stores' hours of operation	21.1%	2.7%	18.2%	16.1%	26.7%	27.4%	28.0%	30.1%	23.3%
Variety of merchandise/menu options offered	35.9%	21.6%	45.5%	27.4%	31.6%	50.0%	37.8%	23.3%	34.3%
Merchandise is more targeted to tourists than local shoppers	50.0%	32.4%	30.3%	38.7%	47.1%	42.9%	34.1%	39.7%	42.0%
Parking availability	36.7%	24.3%	21.2%	27.4%	27.3%	35.7%	23.2%	20.5%	28.4%
Wait times for dining	11.7%	2.7%	15.2%	17.7%	15.0%	20.2%	17.1%	12.3%	14.5%
Prices	35.9%	27.0%	15.2%	33.9%	31.6%	22.6%	18.3%	37.0%	28.9%
Other	5.5%	16.2%	6.1%	3.2%	6.4%	8.3%	7.3%	8.2%	7.1%
Nothing prevents me from shopping/dining more often in Village Center	16.4%	40.5%	24.2%	32.3%	26.7%	26.2%	26.8%	20.5%	25.2%

Q14. Public Library and Archives Services. Have you used the following services in the past year?

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q14-1. Given Memorial Library

Yes	42.2%	37.8%	39.4%	40.3%	32.6%	38.1%	51.2%	37.0%	38.8%
No	57.8%	62.2%	60.6%	59.7%	67.4%	61.9%	48.8%	63.0%	61.2%

Q14-2. Tufts Archives

Yes	20.3%	16.2%	6.1%	17.7%	17.6%	21.4%	36.6%	11.0%	19.6%
No	79.7%	83.8%	93.9%	82.3%	82.4%	78.6%	63.4%	89.0%	80.4%

Q14. Public Library and Archives Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=294

	Q39. General neighborhood area where you live							Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q14-1. Given Memorial Library

Very satisfied	52.8%	53.8%	58.3%	54.2%	62.1%	51.6%	46.2%	50.0%	54.0%
Satisfied	32.1%	23.1%	25.0%	29.2%	29.3%	22.6%	28.2%	34.6%	28.7%
Neutral	5.7%	7.7%	8.3%	8.3%	3.4%	9.7%	17.9%	11.5%	8.4%
Dissatisfied	7.5%	15.4%	8.3%	8.3%	5.2%	16.1%	7.7%	3.8%	8.4%
Very dissatisfied	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%

Q14-2. Tufts Archives

Very satisfied	70.8%	80.0%	100.0%	72.7%	73.3%	55.6%	65.5%	50.0%	67.9%
Satisfied	20.8%	0.0%	0.0%	27.3%	26.7%	27.8%	17.2%	50.0%	23.7%
Neutral	8.3%	20.0%	0.0%	0.0%	0.0%	11.1%	13.8%	0.0%	6.9%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%	3.4%	0.0%	1.5%

Q14a. If you answered "NO" to either part of Question 14, please CHECK ALL of the following reasons that prevent you from using the Given Memorial Library/Tufts Archives.

N=586	Q39. General neighborhood area where you live							Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q14a. Reasons that prevent you from using Given Memorial Library/Tufts Archives

Didn't know about it	11.5%	15.6%	18.8%	1.9%	11.8%	14.5%	5.3%	13.8%	11.1%
Hours of operation	7.7%	0.0%	6.3%	5.8%	10.6%	5.8%	14.0%	9.2%	8.5%
Variety of library services offered	12.5%	3.1%	3.1%	9.6%	7.5%	13.0%	8.8%	13.8%	9.6%
Variety of library programs offered	2.9%	6.3%	3.1%	0.0%	8.7%	7.2%	1.8%	9.2%	5.5%
Parking availability	14.4%	9.4%	6.3%	5.8%	9.9%	13.0%	7.0%	13.8%	10.8%
Insufficient technology available	3.8%	0.0%	9.4%	1.9%	1.9%	0.0%	7.0%	6.2%	3.4%
Not enough meeting areas/ rooms	3.8%	3.1%	0.0%	0.0%	1.9%	0.0%	0.0%	4.6%	1.9%
A library is not important to me	22.1%	25.0%	21.9%	25.0%	26.1%	20.3%	22.8%	15.4%	22.5%
An archives is not important to me	24.0%	37.5%	25.0%	34.6%	30.4%	24.6%	21.1%	15.4%	26.1%
Other	12.5%	15.6%	9.4%	13.5%	8.1%	14.5%	12.3%	24.6%	12.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q15-1. Enforcing cleanup of litter & debris on private property

Very satisfied	19.1%	37.9%	19.0%	18.2%	18.5%	22.2%	31.4%	20.0%	22.2%
Satisfied	39.1%	41.4%	47.6%	43.6%	34.0%	41.7%	40.0%	37.1%	38.5%
Neutral	22.6%	17.2%	28.6%	14.5%	22.2%	26.4%	17.1%	20.0%	21.1%
Dissatisfied	17.4%	3.4%	4.8%	12.7%	17.9%	8.3%	7.1%	20.0%	13.7%
Very dissatisfied	1.7%	0.0%	0.0%	10.9%	7.4%	1.4%	4.3%	2.9%	4.6%

Q15-2. Enforcing mowing/cutting of weeds/grass on private property

Very satisfied	19.3%	31.0%	9.1%	16.7%	16.3%	18.3%	25.4%	19.7%	19.5%
Satisfied	32.5%	55.2%	54.5%	38.9%	33.8%	43.7%	39.4%	34.8%	37.4%
Neutral	23.7%	13.8%	36.4%	16.7%	20.0%	31.0%	18.3%	22.7%	22.0%
Dissatisfied	19.3%	0.0%	0.0%	16.7%	20.6%	5.6%	14.1%	18.2%	15.3%
Very dissatisfied	5.3%	0.0%	0.0%	11.1%	9.4%	1.4%	2.8%	4.5%	5.8%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods

Very satisfied	20.0%	20.0%	15.0%	11.8%	16.1%	18.5%	29.5%	19.6%	19.1%
Satisfied	27.6%	43.3%	50.0%	47.1%	25.5%	44.6%	34.4%	41.1%	34.2%
Neutral	25.7%	33.3%	25.0%	17.6%	30.9%	30.8%	19.7%	25.0%	26.9%
Dissatisfied	21.9%	3.3%	5.0%	15.7%	18.8%	1.5%	9.8%	8.9%	13.5%
Very dissatisfied	4.8%	0.0%	5.0%	7.8%	8.7%	4.6%	6.6%	5.4%	6.4%

Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

Very satisfied	19.4%	27.6%	10.5%	14.0%	17.0%	22.2%	33.3%	11.5%	19.5%
Satisfied	30.6%	27.6%	47.4%	40.0%	30.7%	33.3%	36.5%	41.0%	33.7%
Neutral	25.0%	34.5%	31.6%	16.0%	32.0%	33.3%	15.9%	23.0%	26.7%
Dissatisfied	20.4%	10.3%	10.5%	22.0%	13.7%	7.9%	6.3%	14.8%	14.2%
Very dissatisfied	4.6%	0.0%	0.0%	8.0%	6.5%	3.2%	7.9%	9.8%	5.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q15-5. Enforcing noise ordinances

Very satisfied	19.3%	22.6%	13.6%	13.2%	18.8%	21.5%	23.5%	24.2%	20.0%
Satisfied	33.0%	29.0%	45.5%	37.7%	31.3%	24.6%	30.9%	40.3%	32.5%
Neutral	32.1%	35.5%	22.7%	32.1%	28.8%	38.5%	17.6%	19.4%	28.7%
Dissatisfied	11.0%	12.9%	13.6%	11.3%	15.0%	12.3%	19.1%	12.9%	13.5%
Very dissatisfied	4.6%	0.0%	4.5%	5.7%	6.3%	3.1%	8.8%	3.2%	5.3%

Q15-6. Enforcing sign regulations

Very satisfied	20.2%	19.4%	13.6%	16.0%	19.4%	18.8%	28.1%	26.6%	21.0%
Satisfied	28.4%	35.5%	45.5%	42.0%	32.3%	40.6%	29.7%	37.5%	33.9%
Neutral	36.7%	29.0%	22.7%	22.0%	31.0%	32.8%	25.0%	25.0%	29.7%
Dissatisfied	11.0%	12.9%	9.1%	10.0%	9.0%	4.7%	6.3%	7.8%	8.7%
Very dissatisfied	3.7%	3.2%	9.1%	10.0%	8.4%	3.1%	10.9%	3.1%	6.6%

Q15. Code Enforcement. Please rate your satisfaction with each of the following Village efforts to enforce regulations using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q15-7. Enforcing solid waste cart regulations</u>									
Very satisfied	20.9%	35.5%	9.1%	20.8%	22.7%	22.6%	30.4%	26.9%	24.0%
Satisfied	38.2%	35.5%	59.1%	43.4%	36.8%	48.4%	42.0%	44.8%	40.8%
Neutral	33.6%	29.0%	27.3%	22.6%	27.6%	25.8%	18.8%	16.4%	26.1%
Dissatisfied	4.5%	0.0%	4.5%	9.4%	9.2%	1.6%	1.4%	7.5%	5.6%
Very dissatisfied	2.7%	0.0%	0.0%	3.8%	3.7%	1.6%	7.2%	4.5%	3.6%

Q16. How would you describe the amount of effort the Village applies to enforce its codes and ordinances? (without "not provided")

N=703

Q39. General neighborhood area where you live									Total
Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		

Q16. How would you describe the amount of effort Village applies to enforce its codes & ordinances

About right	67.0%	77.4%	78.3%	63.8%	54.5%	75.7%	56.6%	58.2%	63.0%
Too much	7.0%	3.2%	4.3%	5.2%	9.7%	4.3%	17.1%	19.4%	9.9%
Too little	26.1%	19.4%	17.4%	31.0%	35.8%	20.0%	26.3%	22.4%	27.1%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q17-1. Maintenance of main Village street thoroughfares

Very satisfied	39.7%	45.2%	56.3%	35.6%	35.6%	32.9%	40.5%	39.1%	38.6%
Satisfied	44.6%	45.2%	43.8%	54.2%	51.4%	61.0%	41.8%	47.8%	48.9%
Neutral	13.2%	6.5%	0.0%	5.1%	7.9%	4.9%	11.4%	11.6%	8.6%
Dissatisfied	2.5%	3.2%	0.0%	3.4%	3.4%	1.2%	3.8%	1.4%	2.6%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	1.7%	0.0%	2.5%	0.0%	1.4%

Q17-2. Maintenance of streets in your neighborhood

Very satisfied	29.3%	45.2%	48.1%	20.3%	25.3%	39.1%	36.7%	33.3%	31.5%
Satisfied	47.2%	35.5%	44.4%	45.8%	39.9%	50.7%	39.2%	38.9%	42.4%
Neutral	14.6%	6.5%	3.7%	13.6%	10.7%	7.2%	10.1%	16.7%	11.3%
Dissatisfied	8.9%	9.7%	3.7%	16.9%	16.3%	2.9%	12.7%	5.6%	11.0%
Very dissatisfied	0.0%	3.2%	0.0%	3.4%	7.9%	0.0%	1.3%	5.6%	3.7%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q17-3. Maintenance of street signs/pavement markings

Very satisfied	32.2%	41.9%	43.8%	26.2%	25.8%	27.2%	32.9%	34.3%	30.7%
Satisfied	46.3%	38.7%	46.9%	62.3%	47.2%	61.7%	46.8%	42.9%	49.0%
Neutral	17.4%	19.4%	6.3%	8.2%	16.9%	8.6%	13.9%	20.0%	14.7%
Dissatisfied	4.1%	0.0%	3.1%	3.3%	7.3%	2.5%	6.3%	0.0%	4.3%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%	0.0%	2.9%	1.2%

Q17-4. Adequacy of street lighting

Very satisfied	18.3%	33.3%	28.1%	6.8%	15.6%	14.3%	19.2%	24.6%	18.3%
Satisfied	30.0%	26.7%	28.1%	39.0%	24.9%	42.9%	17.9%	24.6%	28.4%
Neutral	17.5%	30.0%	15.6%	15.3%	16.8%	24.7%	20.5%	14.5%	18.6%
Dissatisfied	21.7%	10.0%	28.1%	20.3%	26.6%	14.3%	33.3%	26.1%	23.8%
Very dissatisfied	12.5%	0.0%	0.0%	18.6%	16.2%	3.9%	9.0%	10.1%	11.0%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q17-5. Ease of travel on NC Highway 5

Very satisfied	5.8%	12.1%	15.2%	6.7%	3.4%	4.8%	7.6%	13.9%	7.3%
Satisfied	19.0%	15.2%	12.1%	16.7%	16.9%	10.8%	13.9%	23.6%	16.3%
Neutral	23.1%	39.4%	21.2%	20.0%	18.0%	21.7%	12.7%	16.7%	19.7%
Dissatisfied	33.1%	24.2%	42.4%	26.7%	36.5%	47.0%	36.7%	33.3%	35.9%
Very dissatisfied	19.0%	9.1%	9.1%	30.0%	25.3%	15.7%	29.1%	12.5%	20.8%

Q17-6. Ease of travel through large traffic circle

Very satisfied	4.8%	11.4%	18.2%	4.9%	8.9%	13.3%	10.1%	12.3%	9.8%
Satisfied	28.0%	22.9%	27.3%	31.1%	31.7%	21.7%	36.7%	20.5%	27.8%
Neutral	16.8%	20.0%	21.2%	26.2%	24.4%	28.9%	11.4%	17.8%	21.2%
Dissatisfied	18.4%	17.1%	24.2%	18.0%	21.7%	21.7%	26.6%	23.3%	21.3%
Very dissatisfied	32.0%	28.6%	9.1%	19.7%	13.3%	14.5%	15.2%	26.0%	19.9%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q17-7. Ease of travel on other streets in Village

Very satisfied	16.4%	18.2%	30.3%	13.3%	24.4%	14.6%	21.8%	28.8%	21.0%
Satisfied	55.7%	45.5%	42.4%	65.0%	55.0%	58.5%	59.0%	47.9%	54.8%
Neutral	25.4%	36.4%	27.3%	15.0%	16.1%	22.0%	10.3%	17.8%	19.4%
Dissatisfied	0.8%	0.0%	0.0%	5.0%	2.8%	3.7%	2.6%	5.5%	2.8%
Very dissatisfied	1.6%	0.0%	0.0%	1.7%	1.7%	1.2%	6.4%	0.0%	1.9%

Q17-8. Availability of walkways

Very satisfied	12.0%	10.3%	23.3%	10.2%	12.3%	9.2%	20.5%	19.4%	14.0%
Satisfied	31.6%	34.5%	33.3%	25.4%	24.0%	38.2%	37.0%	33.3%	30.5%
Neutral	17.1%	34.5%	10.0%	20.3%	16.4%	25.0%	15.1%	15.3%	18.2%
Dissatisfied	17.1%	3.4%	23.3%	16.9%	22.2%	21.1%	16.4%	20.8%	19.0%
Very dissatisfied	22.2%	17.2%	10.0%	27.1%	25.1%	6.6%	11.0%	11.1%	18.2%

Q17. Transportation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q17-9. Condition of existing walkways</u>									
Very satisfied	14.3%	17.9%	35.7%	14.8%	17.0%	13.5%	18.3%	27.5%	18.6%
Satisfied	47.3%	32.1%	35.7%	37.0%	39.6%	40.5%	49.3%	53.6%	42.4%
Neutral	27.7%	39.3%	17.9%	29.6%	27.7%	35.1%	16.9%	17.4%	26.4%
Dissatisfied	5.4%	3.6%	10.7%	14.8%	11.9%	8.1%	11.3%	1.4%	8.7%
Very dissatisfied	5.4%	7.1%	0.0%	3.7%	3.8%	2.7%	4.2%	0.0%	3.9%
<u>Q17-10. Ease of golf cart travel</u>									
Very satisfied	12.5%	10.0%	47.1%	20.7%	21.2%	6.0%	26.9%	21.6%	19.6%
Satisfied	40.6%	25.0%	41.2%	44.8%	26.5%	26.0%	38.5%	37.8%	32.8%
Neutral	26.6%	55.0%	11.8%	20.7%	38.1%	38.0%	13.5%	32.4%	30.8%
Dissatisfied	14.1%	5.0%	0.0%	10.3%	10.6%	18.0%	11.5%	2.7%	10.9%
Very dissatisfied	6.3%	5.0%	0.0%	3.4%	3.5%	12.0%	9.6%	5.4%	5.9%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3)

N=703

Q39. General neighborhood area where you live

Total

	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
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Q18. Sum of top 3 choices

Maintenance of main Village street thoroughfares	15.6%	18.9%	21.2%	25.8%	18.7%	27.4%	18.3%	12.3%	19.1%
Maintenance of streets in your neighborhood	27.3%	10.8%	9.1%	29.0%	33.2%	10.7%	18.3%	34.2%	24.6%
Maintenance of street signs/pavement markings	6.3%	8.1%	6.1%	12.9%	9.1%	8.3%	8.5%	8.2%	8.4%
Adequacy of street lighting	28.9%	16.2%	36.4%	40.3%	40.6%	20.2%	41.5%	37.0%	34.0%
Ease of travel on NC Highway 5	45.3%	54.1%	57.6%	54.8%	59.4%	75.0%	64.6%	46.6%	56.8%
Ease of travel through large traffic circle	62.5%	56.8%	39.4%	33.9%	36.9%	50.0%	37.8%	60.3%	47.1%
Ease of travel on other streets in Village	7.0%	5.4%	0.0%	8.1%	8.0%	9.5%	9.8%	2.7%	7.3%

Q18. Which THREE of the Transportation Services items listed in Question 15 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 3) (cont.)

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/ Lawn & Tennis/ CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./ Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q18. Sum of top 3 choices (cont.)</u>									
Availability of walkways	43.8%	29.7%	27.3%	38.7%	38.5%	22.6%	37.8%	41.1%	36.6%
Condition of existing walkways	10.2%	10.8%	15.2%	12.9%	10.7%	10.7%	22.0%	11.0%	12.7%
Ease of golf cart travel	18.0%	16.2%	12.1%	16.1%	14.4%	16.7%	17.1%	9.6%	14.9%
None chosen	7.0%	10.8%	15.2%	3.2%	4.3%	8.3%	4.9%	5.5%	6.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q19-1. Maintenance/preservation of Downtown</u>									
Very satisfied	45.0%	37.1%	60.0%	52.6%	51.9%	41.3%	48.1%	58.8%	49.0%
Satisfied	43.3%	48.6%	26.7%	35.1%	43.8%	48.8%	37.7%	35.3%	41.6%
Neutral	10.8%	11.4%	13.3%	12.3%	2.7%	8.8%	6.5%	5.9%	7.5%
Dissatisfied	0.8%	2.9%	0.0%	0.0%	1.6%	1.3%	5.2%	0.0%	1.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.3%
<u>Q19-2. Quality of landscaping in medians & other public areas</u>									
Very satisfied	55.3%	57.1%	65.6%	56.9%	59.5%	45.1%	53.2%	62.9%	56.2%
Satisfied	36.6%	34.3%	31.3%	41.4%	33.0%	43.9%	36.4%	34.3%	36.3%
Neutral	5.7%	8.6%	3.1%	0.0%	5.9%	6.1%	2.6%	2.9%	4.6%
Dissatisfied	2.4%	0.0%	0.0%	0.0%	1.6%	3.7%	6.5%	0.0%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	0.0%	1.2%	1.3%	0.0%	0.7%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q19-3. Overall cleanliness of streets & other public areas</u>									
Very satisfied	46.0%	45.7%	62.5%	52.5%	50.8%	42.7%	48.1%	48.6%	48.8%
Satisfied	45.2%	45.7%	28.1%	33.9%	44.3%	50.0%	44.2%	45.8%	43.5%
Neutral	5.6%	8.6%	3.1%	8.5%	3.2%	6.1%	2.6%	2.8%	4.7%
Dissatisfied	3.2%	0.0%	6.3%	5.1%	1.1%	1.2%	5.2%	1.4%	2.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%	1.4%	0.4%
<u>Q19-4. Quality of stormwater runoff/management system</u>									
Very satisfied	28.6%	23.3%	28.6%	15.8%	18.3%	18.8%	30.8%	30.3%	24.1%
Satisfied	38.4%	40.0%	39.3%	35.1%	41.4%	42.2%	24.6%	39.4%	37.7%
Neutral	25.9%	33.3%	17.9%	31.6%	16.0%	29.7%	18.5%	15.2%	21.5%
Dissatisfied	6.3%	3.3%	10.7%	7.0%	16.6%	9.4%	20.0%	7.6%	11.2%
Very dissatisfied	0.9%	0.0%	3.6%	10.5%	7.7%	0.0%	6.2%	7.6%	5.5%

Q19. Public Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q19-5. Winter weather response on Village streets (snow/ice)</u>									
Very satisfied	30.7%	36.7%	39.1%	23.6%	23.9%	21.2%	37.1%	33.3%	28.7%
Satisfied	43.6%	33.3%	39.1%	41.8%	52.1%	39.4%	40.3%	38.3%	43.6%
Neutral	22.8%	23.3%	17.4%	23.6%	19.0%	36.4%	19.4%	21.7%	22.5%
Dissatisfied	3.0%	6.7%	4.3%	5.5%	3.7%	3.0%	1.6%	5.0%	3.8%
Very dissatisfied	0.0%	0.0%	0.0%	5.5%	1.2%	0.0%	1.6%	1.7%	1.4%

Q20. Which TWO of the Public Services items listed in Question 17 do you think should receive the MOST EMPHASIS from Village leaders over the next TWO years? (top 2)

N=703

Q39. General neighborhood area where you live

Total

	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
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Q20. Sum of top 2 choices

Maintenance/preservation of Downtown	34.4%	40.5%	39.4%	30.6%	32.6%	40.5%	45.1%	30.1%	35.7%
Quality of landscaping in medians & other public areas	27.3%	10.8%	39.4%	25.8%	25.7%	39.3%	30.5%	23.3%	27.6%
Overall cleanliness of streets & other public areas	46.1%	40.5%	45.5%	46.8%	43.3%	48.8%	40.2%	43.8%	44.0%
Quality of stormwater runoff/ management system	36.7%	21.6%	27.3%	51.6%	45.5%	23.8%	41.5%	42.5%	39.0%
Winter weather response on Village streets (snow/ice)	19.5%	16.2%	15.2%	21.0%	27.3%	13.1%	13.4%	20.5%	20.3%
None chosen	15.6%	32.4%	15.2%	8.1%	9.6%	15.5%	11.0%	15.1%	13.7%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...		Village Acres/Murdocksvill-e Rd.
<u>Q21-1. Residential trash collection services</u>									
Very satisfied	69.3%	70.3%	75.9%	71.2%	69.6%	51.9%	72.4%	74.0%	68.9%
Satisfied	25.2%	29.7%	24.1%	27.1%	29.3%	32.1%	26.3%	20.5%	26.7%
Neutral	5.5%	0.0%	0.0%	0.0%	0.5%	11.1%	1.3%	4.1%	3.1%
Dissatisfied	0.0%	0.0%	0.0%	1.7%	0.5%	3.7%	0.0%	1.4%	1.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	0.0%	0.1%
<u>Q21-2. Curbside recycling services</u>									
Very satisfied	67.7%	61.1%	68.0%	61.0%	62.2%	38.8%	64.0%	62.5%	61.1%
Satisfied	20.5%	30.6%	20.0%	33.9%	28.9%	36.3%	29.3%	27.8%	27.8%
Neutral	8.7%	0.0%	0.0%	3.4%	3.3%	13.8%	5.3%	1.4%	5.3%
Dissatisfied	2.4%	5.6%	12.0%	1.7%	4.4%	8.8%	0.0%	5.6%	4.5%
Very dissatisfied	0.8%	2.8%	0.0%	0.0%	1.1%	2.5%	1.3%	2.8%	1.4%

Q21. Solid Waste Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		
<u>Q21-3. Yard waste collection services</u>									
Very satisfied	70.5%	45.2%	65.4%	65.5%	66.3%	42.5%	60.0%	67.6%	62.7%
Satisfied	23.8%	41.9%	23.1%	31.0%	31.5%	40.0%	30.0%	23.9%	29.7%
Neutral	4.9%	9.7%	7.7%	1.7%	1.7%	11.3%	5.7%	2.8%	4.8%
Dissatisfied	0.8%	3.2%	3.8%	0.0%	0.6%	3.8%	4.3%	4.2%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	1.7%	0.0%	2.5%	0.0%	1.4%	0.6%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703

	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-1. Fire services

Yes	13.3%	16.2%	15.2%	12.9%	6.4%	11.9%	7.3%	6.8%	10.2%
No	86.7%	83.8%	84.8%	87.1%	93.6%	88.1%	92.7%	93.2%	89.8%

Q22-2. Police services

Yes	14.8%	18.9%	15.2%	16.1%	18.2%	13.1%	30.5%	24.7%	18.9%
No	85.2%	81.1%	84.8%	83.9%	81.8%	86.9%	69.5%	75.3%	81.1%

Q22-3. Village Hall reception desk

Yes	24.2%	16.2%	18.2%	27.4%	27.3%	19.0%	35.4%	20.5%	24.9%
No	75.8%	83.8%	81.8%	72.6%	72.7%	81.0%	64.6%	79.5%	75.1%

Q22-4. MyVOP service request system

Yes	13.3%	18.9%	3.0%	22.6%	20.9%	8.3%	30.5%	27.4%	18.9%
No	86.7%	81.1%	97.0%	77.4%	79.1%	91.7%	69.5%	72.6%	81.1%

Q22. Please indicate whether you or other members of your household have used these Village services and facilities during the past year.

N=703

		Q39. General neighborhood area where you live							Total
		Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q22-5. Code enforcement

Yes	17.2%	8.1%	6.1%	17.7%	21.4%	7.1%	14.6%	16.4%	15.6%
No	82.8%	91.9%	93.9%	82.3%	78.6%	92.9%	85.4%	83.6%	84.4%

Q22-6. Recreation program registration

Yes	19.5%	21.6%	12.1%	11.3%	17.6%	14.3%	18.3%	31.5%	19.1%
No	80.5%	78.4%	87.9%	88.7%	82.4%	85.7%	81.7%	68.5%	80.9%

Q22-7. Planning & Inspections services

Yes	14.1%	5.4%	6.1%	14.5%	17.6%	13.1%	24.4%	8.2%	14.4%
No	85.9%	94.6%	93.9%	85.5%	82.4%	86.9%	75.6%	91.8%	85.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426

Q39. General neighborhood area where you live

Total

	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
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Q22-1. Fire services

Very satisfied	100.0%	83.3%	80.0%	100.0%	91.7%	88.9%	100.0%	60.0%	89.9%
Satisfied	0.0%	16.7%	0.0%	0.0%	8.3%	11.1%	0.0%	20.0%	7.2%
Neutral	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	1.4%
Dissatisfied	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%

Q22-2. Police services

Very satisfied	83.3%	71.4%	80.0%	77.8%	78.1%	60.0%	47.6%	55.6%	66.9%
Satisfied	0.0%	28.6%	20.0%	11.1%	18.8%	30.0%	33.3%	44.4%	22.6%
Neutral	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	4.8%
Dissatisfied	0.0%	0.0%	0.0%	11.1%	0.0%	10.0%	4.8%	0.0%	4.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%	1.6%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...		Village Acres/Murdocksvill-e Rd.
<u>Q22-3. Village Hall reception desk</u>									
Very satisfied	73.3%	60.0%	50.0%	81.3%	61.2%	43.8%	60.7%	73.3%	63.9%
Satisfied	26.7%	40.0%	33.3%	18.8%	32.7%	43.8%	28.6%	26.7%	30.8%
Neutral	0.0%	0.0%	16.7%	0.0%	4.1%	12.5%	3.6%	0.0%	3.6%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	2.0%	0.0%	7.1%	0.0%	1.8%
 <u>Q22-4. MyVOP service request system</u>									
Very satisfied	58.8%	57.1%	0.0%	58.3%	36.1%	14.3%	22.7%	55.0%	41.6%
Satisfied	29.4%	42.9%	0.0%	33.3%	44.4%	57.1%	50.0%	40.0%	42.4%
Neutral	5.9%	0.0%	0.0%	8.3%	2.8%	28.6%	9.1%	5.0%	6.4%
Dissatisfied	5.9%	0.0%	0.0%	0.0%	11.1%	0.0%	4.5%	0.0%	4.8%
Very dissatisfied	0.0%	0.0%	100.0%	0.0%	5.6%	0.0%	13.6%	0.0%	4.8%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q22-5. Code enforcement</u>									
Very satisfied	42.9%	33.3%	50.0%	22.2%	20.0%	0.0%	25.0%	33.3%	26.5%
Satisfied	33.3%	33.3%	0.0%	33.3%	28.6%	33.3%	16.7%	41.7%	29.4%
Neutral	19.0%	33.3%	0.0%	22.2%	8.6%	33.3%	0.0%	8.3%	12.7%
Dissatisfied	0.0%	0.0%	50.0%	11.1%	28.6%	33.3%	33.3%	16.7%	19.6%
Very dissatisfied	4.8%	0.0%	0.0%	11.1%	14.3%	0.0%	25.0%	0.0%	11.8%
<u>Q22-6. Recreation program registration</u>									
Very satisfied	63.6%	71.4%	50.0%	85.7%	35.5%	41.7%	53.3%	39.1%	49.2%
Satisfied	18.2%	28.6%	25.0%	0.0%	38.7%	33.3%	26.7%	43.5%	30.5%
Neutral	9.1%	0.0%	0.0%	0.0%	6.5%	16.7%	0.0%	17.4%	8.6%
Dissatisfied	4.5%	0.0%	25.0%	14.3%	12.9%	8.3%	20.0%	0.0%	9.4%
Very dissatisfied	4.5%	0.0%	0.0%	0.0%	6.5%	0.0%	0.0%	0.0%	2.3%

Q22. If "Yes," please rate your satisfaction with that item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=426	Q39. General neighborhood area where you live							Total	
	Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.		
<u>Q22-7. Planning & Inspections services</u>									
Very satisfied	61.1%	50.0%	0.0%	55.6%	34.4%	54.5%	55.0%	83.3%	50.0%
Satisfied	38.9%	50.0%	50.0%	33.3%	34.4%	36.4%	30.0%	16.7%	34.0%
Neutral	0.0%	0.0%	0.0%	0.0%	15.6%	9.1%	10.0%	0.0%	8.0%
Dissatisfied	0.0%	0.0%	50.0%	0.0%	15.6%	0.0%	0.0%	0.0%	6.0%
Very dissatisfied	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	5.0%	0.0%	2.0%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q23-1. Quality of information about Village programs/services

Very satisfied	28.9%	14.7%	25.8%	34.5%	19.4%	15.8%	27.1%	26.6%	23.8%
Satisfied	45.6%	58.8%	45.2%	38.2%	50.9%	46.1%	47.1%	45.3%	47.2%
Neutral	21.1%	23.5%	19.4%	25.5%	18.9%	22.4%	21.4%	23.4%	21.3%
Dissatisfied	3.5%	2.9%	9.7%	1.8%	9.1%	14.5%	4.3%	4.7%	6.8%
Very dissatisfied	0.9%	0.0%	0.0%	0.0%	1.7%	1.3%	0.0%	0.0%	0.9%

Q23-2. Village efforts to keep you informed about local issues

Very satisfied	23.7%	22.9%	25.8%	27.6%	19.4%	14.5%	25.4%	20.0%	21.7%
Satisfied	46.5%	45.7%	41.9%	43.1%	46.7%	47.4%	33.8%	52.3%	45.0%
Neutral	18.4%	25.7%	19.4%	19.0%	19.4%	21.1%	26.8%	15.4%	20.3%
Dissatisfied	10.5%	5.7%	9.7%	8.6%	13.3%	14.5%	14.1%	10.8%	11.8%
Very dissatisfied	0.9%	0.0%	3.2%	1.7%	1.1%	2.6%	0.0%	1.5%	1.2%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q23-3. Opportunities to participate in local government (advisory boards, volunteering)

Very satisfied	21.4%	29.6%	8.3%	17.4%	17.2%	11.6%	24.6%	16.7%	18.7%
Satisfied	36.9%	44.4%	37.5%	37.0%	40.1%	34.8%	35.4%	43.3%	38.2%
Neutral	35.0%	22.2%	37.5%	32.6%	33.8%	40.6%	27.7%	30.0%	33.0%
Dissatisfied	6.8%	3.7%	16.7%	13.0%	5.7%	10.1%	12.3%	6.7%	8.5%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	3.2%	2.9%	0.0%	3.3%	1.6%

Q23-4. Village social media

Very satisfied	24.5%	22.2%	10.0%	18.6%	19.3%	9.7%	21.0%	21.8%	19.7%
Satisfied	37.8%	44.4%	25.0%	32.6%	44.1%	37.1%	40.3%	40.0%	39.5%
Neutral	30.6%	29.6%	50.0%	41.9%	29.0%	46.8%	25.8%	29.1%	32.4%
Dissatisfied	7.1%	3.7%	15.0%	4.7%	4.8%	4.8%	11.3%	7.3%	6.9%
Very dissatisfied	0.0%	0.0%	0.0%	2.3%	2.8%	1.6%	1.6%	1.8%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q23-5. Village website (vopnc.org)</u>									
Very satisfied	31.4%	22.2%	20.0%	27.5%	20.3%	17.7%	27.3%	25.4%	24.5%
Satisfied	38.2%	48.1%	36.0%	41.2%	49.7%	40.3%	42.4%	42.9%	43.2%
Neutral	26.5%	25.9%	32.0%	23.5%	23.5%	35.5%	24.2%	27.0%	26.3%
Dissatisfied	3.9%	3.7%	12.0%	5.9%	5.2%	4.8%	4.5%	3.2%	5.0%
Very dissatisfied	0.0%	0.0%	0.0%	2.0%	1.3%	1.6%	1.5%	1.6%	1.1%
<u>Q23-6. Village Newsletter</u>									
Very satisfied	29.2%	18.8%	14.8%	30.0%	23.2%	18.3%	23.7%	27.0%	24.0%
Satisfied	41.5%	53.1%	40.7%	42.0%	50.6%	36.6%	55.9%	42.9%	45.8%
Neutral	24.5%	25.0%	29.6%	22.0%	18.9%	36.6%	15.3%	25.4%	23.5%
Dissatisfied	2.8%	3.1%	11.1%	6.0%	4.9%	5.6%	5.1%	4.8%	5.1%
Very dissatisfied	1.9%	0.0%	3.7%	0.0%	2.4%	2.8%	0.0%	0.0%	1.5%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q23-7. Monthly Village eNews updates

Very satisfied	20.0%	19.2%	26.3%	21.4%	16.9%	16.9%	21.6%	26.0%	20.0%
Satisfied	37.9%	34.6%	26.3%	35.7%	42.6%	30.5%	45.1%	36.0%	37.8%
Neutral	35.8%	42.3%	31.6%	38.1%	30.9%	42.4%	25.5%	34.0%	34.3%
Dissatisfied	5.3%	3.8%	15.8%	2.4%	7.4%	6.8%	5.9%	2.0%	6.1%
Very dissatisfied	1.1%	0.0%	0.0%	2.4%	2.2%	3.4%	2.0%	2.0%	1.8%

Q23-8. Online engagement portals (engage.vopnc.org)

Very satisfied	17.9%	18.2%	13.3%	17.1%	13.0%	7.8%	22.9%	21.7%	16.0%
Satisfied	38.5%	45.5%	20.0%	34.3%	34.8%	23.5%	35.4%	39.1%	34.2%
Neutral	38.5%	36.4%	53.3%	48.6%	45.2%	58.8%	27.1%	37.0%	42.8%
Dissatisfied	5.1%	0.0%	6.7%	0.0%	5.2%	5.9%	10.4%	2.2%	5.3%
Very dissatisfied	0.0%	0.0%	6.7%	0.0%	1.7%	3.9%	4.2%	0.0%	1.7%

Q23. Public Communication and Outreach. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q23-9. Community's progress toward meeting its strategic vision & mission</u>									
Very satisfied	17.4%	14.8%	9.5%	10.0%	7.7%	8.6%	11.5%	22.9%	12.7%
Satisfied	29.3%	40.7%	14.3%	32.5%	35.9%	29.3%	32.7%	25.0%	31.2%
Neutral	45.7%	33.3%	57.1%	52.5%	39.4%	43.1%	38.5%	45.8%	42.7%
Dissatisfied	5.4%	7.4%	14.3%	5.0%	12.7%	13.8%	11.5%	4.2%	9.6%
Very dissatisfied	2.2%	3.7%	4.8%	0.0%	4.2%	5.2%	5.8%	2.1%	3.9%

Q24. Which of the following do you use to get information about the Village of Pinehurst?

N=703

	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q24. Which following do you use to get information about Village of Pinehurst

Village employees	16.4%	13.5%	3.0%	11.3%	13.9%	11.9%	23.2%	17.8%	14.9%
Village newsletter	53.9%	56.8%	54.5%	53.2%	59.9%	60.7%	47.6%	58.9%	56.0%
Village website (vopnc.org)	51.6%	43.2%	45.5%	59.7%	51.3%	48.8%	43.9%	54.8%	50.4%
Monthly Village eNews	18.0%	16.2%	12.1%	21.0%	18.2%	11.9%	23.2%	16.4%	17.8%
Village mobile app (MYVOP)	14.1%	18.9%	3.0%	8.1%	16.0%	8.3%	20.7%	20.5%	14.4%
Engage Pinehurst online engagement portal engage.vopnc.org)	6.3%	2.7%	0.0%	3.2%	4.3%	0.0%	8.5%	2.7%	4.0%
Village social media (e.g., Facebook, Twitter)	33.6%	27.0%	21.2%	29.0%	31.0%	26.2%	41.5%	43.8%	32.1%
The Pilot newspaper	68.8%	75.7%	69.7%	71.0%	64.2%	79.8%	70.7%	49.3%	68.0%
Attend or view public meetings	16.4%	18.9%	15.2%	6.5%	10.7%	16.7%	32.9%	5.5%	14.9%
Other	6.3%	8.1%	0.0%	6.5%	2.7%	7.1%	3.7%	5.5%	4.7%

Q25. Please indicate how often you read the Village Newsletter, which is mailed to all residents. (without "don't know")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q25. How often do you read Village Newsletter which is mailed to all residents

All the time	68.2%	52.8%	72.0%	58.5%	65.7%	71.1%	56.3%	66.2%	64.7%
Sometimes	21.8%	30.6%	16.0%	26.4%	20.0%	19.7%	18.3%	23.1%	21.6%
Seldom	5.5%	13.9%	12.0%	5.7%	7.4%	5.3%	15.5%	6.2%	7.9%
Never	4.5%	2.8%	0.0%	9.4%	6.9%	3.9%	9.9%	4.6%	5.8%

Q26. Customer Service. Have you contacted the Village during the past year for customer support?

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q26. Have you contacted Village during past year for customer support

Yes	32.0%	24.3%	24.2%	40.3%	29.4%	21.4%	41.5%	27.4%	30.7%
No	68.0%	75.7%	75.8%	59.7%	70.6%	78.6%	58.5%	72.6%	69.3%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q26a-1. Village staff was responsive to my needs</u>									
Always	80.5%	87.5%	62.5%	66.7%	69.1%	47.1%	55.9%	73.7%	67.5%
Usually	17.1%	12.5%	12.5%	25.0%	18.2%	41.2%	23.5%	15.8%	21.7%
Sometimes	0.0%	0.0%	25.0%	4.2%	9.1%	5.9%	11.8%	5.3%	6.6%
Seldom	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	5.9%	0.0%	1.4%
Never	2.4%	0.0%	0.0%	4.2%	3.6%	0.0%	2.9%	5.3%	2.8%
<u>Q26a-2. Village staff was competent</u>									
Always	82.5%	77.8%	62.5%	70.8%	66.0%	55.6%	60.6%	84.2%	70.0%
Usually	17.5%	22.2%	25.0%	25.0%	26.4%	33.3%	24.2%	5.3%	22.9%
Sometimes	0.0%	0.0%	0.0%	0.0%	5.7%	5.6%	9.1%	5.3%	3.8%
Seldom	0.0%	0.0%	12.5%	0.0%	0.0%	5.6%	6.1%	0.0%	1.9%
Never	0.0%	0.0%	0.0%	4.2%	1.9%	0.0%	0.0%	5.3%	1.4%

Q26a. Using a scale from 1 to 5, where 5 means "Always" and 1 means "Never," please rate your experience with Village employees (not elected officials) on the following behaviors. (without "no opinion")

N=216	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q26a-3. Village staff was courteous

Always	90.0%	88.9%	100.0%	70.8%	73.6%	61.1%	70.6%	89.5%	77.7%
Usually	10.0%	11.1%	0.0%	25.0%	22.6%	33.3%	20.6%	10.5%	19.0%
Sometimes	0.0%	0.0%	0.0%	4.2%	3.8%	5.6%	8.8%	0.0%	3.3%

Q26a-4. My issue was resolved promptly

Always	65.0%	77.8%	50.0%	37.5%	49.1%	35.3%	45.5%	50.0%	50.5%
Usually	22.5%	11.1%	37.5%	37.5%	9.4%	29.4%	27.3%	15.0%	21.0%
Sometimes	5.0%	11.1%	0.0%	4.2%	20.8%	23.5%	18.2%	15.0%	14.3%
Seldom	0.0%	0.0%	0.0%	4.2%	9.4%	5.9%	6.1%	0.0%	4.8%
Never	7.5%	0.0%	12.5%	16.7%	11.3%	5.9%	3.0%	20.0%	9.5%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT?

N=703

	Q39. General neighborhood area where you live								Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q27. Which community improvements are the most important

Additional walkway construction in neighborhoods	56.3%	32.4%	24.2%	33.9%	48.7%	15.5%	41.5%	50.7%	42.4%
Additional greenway trails (walking paths)	23.4%	21.6%	36.4%	24.2%	25.1%	22.6%	28.0%	27.4%	25.0%
Bicycle lanes & paths	25.8%	40.5%	21.2%	21.0%	23.0%	17.9%	25.6%	30.1%	24.3%
Multi-purpose paths on main Village highways	10.9%	24.3%	12.1%	21.0%	17.6%	28.6%	17.1%	13.7%	17.2%
Additional street lighting in neighborhoods	40.6%	18.9%	30.3%	41.9%	46.5%	25.0%	40.2%	43.8%	39.0%
Additional stormwater (drainage) improvements	23.4%	13.5%	21.2%	32.3%	32.1%	23.8%	30.5%	24.7%	26.9%
Additional street resurfacing	28.1%	5.4%	9.1%	35.5%	35.3%	17.9%	22.0%	23.3%	26.5%
Additional parks & open spaces	10.9%	10.8%	3.0%	4.8%	8.6%	16.7%	2.4%	9.6%	8.7%

Q27. Capital Improvements. Of the community improvements listed below, which THREE would you select as the MOST IMPORTANT? (cont.)

N=703

	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	

Q27. Which community improvements are the most important (cont.)

Additional athletic fields	3.1%	2.7%	6.1%	0.0%	2.1%	7.1%	3.7%	1.4%	3.0%
Library/archives expansion	21.1%	18.9%	12.1%	14.5%	9.1%	32.1%	22.0%	11.0%	16.6%
Third fire station	11.7%	5.4%	9.1%	14.5%	9.1%	21.4%	3.7%	9.6%	10.7%
Downtown parking	28.9%	43.2%	36.4%	30.6%	16.6%	40.5%	36.6%	31.5%	29.6%

Q28. If you own a home in the Village of Pinehurst, approximately 41% of your property tax bill goes to the Village of Pinehurst to fund the Village's operating budget. The balance of your bill goes to the County (59%). Considering this, how satisfied are you with the value you receive for the portion of your property taxes that funds the Village's operating budget? (without "don't know")

N=703	Q39. General neighborhood area where you live							Total
	Pinehurst No. 6	Pinehurst Trace/Pinedale/Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/Monticello Rd.	Lake Pinehurst/Burning Tree/St. Andrews...	Pinewild	Old Town/Linden Rd./Donald Ross Dr./Clarendo...	

Q28. How satisfied are you with the value you receive for the portion of your property taxes that funds Village's operating budget

Very satisfied	33.9%	29.4%	30.8%	20.7%	25.7%	22.8%	25.3%	23.1%	26.5%
Satisfied	45.5%	50.0%	42.3%	58.6%	48.6%	46.8%	49.3%	43.1%	47.6%
Neutral	16.5%	17.6%	23.1%	13.8%	16.0%	21.5%	16.0%	29.2%	18.4%
Dissatisfied	4.1%	2.9%	3.8%	6.9%	7.4%	6.3%	4.0%	4.6%	5.9%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	2.3%	2.5%	5.3%	0.0%	1.6%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q29-1. Overall quality of leadership provided by Village's elected officials</u>									
Very satisfied	12.9%	17.6%	10.0%	5.8%	6.7%	10.4%	10.7%	25.0%	11.2%
Satisfied	33.6%	41.2%	26.7%	44.2%	37.8%	33.8%	21.3%	28.6%	33.7%
Neutral	32.8%	23.5%	33.3%	36.5%	34.8%	32.5%	36.0%	30.4%	33.1%
Dissatisfied	16.4%	14.7%	26.7%	11.5%	15.2%	16.9%	20.0%	12.5%	16.5%
Very dissatisfied	4.3%	2.9%	3.3%	1.9%	5.5%	6.5%	12.0%	3.6%	5.5%
<u>Q29-2. Overall effectiveness of appointed boards & commissions</u>									
Very satisfied	11.5%	18.2%	11.1%	5.8%	7.1%	12.0%	14.3%	23.1%	11.5%
Satisfied	33.6%	42.4%	22.2%	34.6%	41.3%	29.3%	21.4%	32.7%	33.5%
Neutral	42.5%	21.2%	44.4%	50.0%	36.8%	40.0%	42.9%	32.7%	39.4%
Dissatisfied	10.6%	15.2%	22.2%	7.7%	9.0%	13.3%	7.1%	11.5%	10.8%
Very dissatisfied	1.8%	3.0%	0.0%	1.9%	5.8%	5.3%	14.3%	0.0%	4.7%

Q29. Village Leadership. Please rate your level of satisfaction with the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "no opinion")

N=703	Q39. General neighborhood area where you live								Total
	Pinehurst Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	
<u>Q29-3. Overall effectiveness of Village Manager & appointed staff</u>									
Very satisfied	18.3%	21.9%	23.3%	11.5%	15.7%	20.5%	16.7%	22.2%	17.6%
Satisfied	41.7%	46.9%	33.3%	53.8%	47.2%	34.2%	20.8%	44.4%	40.8%
Neutral	30.4%	28.1%	43.3%	25.0%	27.0%	35.6%	34.7%	24.1%	29.8%
Dissatisfied	6.1%	0.0%	0.0%	3.8%	2.5%	2.7%	12.5%	5.6%	5.2%
Very dissatisfied	3.5%	3.1%	0.0%	5.8%	7.5%	6.8%	15.3%	3.7%	6.7%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q30-1. Overall quality of life</u>									
Significantly better	44.7%	38.9%	69.7%	38.3%	42.1%	43.2%	47.4%	49.3%	44.8%
Better	26.0%	47.2%	24.2%	38.3%	33.9%	42.0%	25.6%	30.4%	32.3%
Same	26.0%	13.9%	6.1%	20.0%	20.8%	14.8%	19.2%	15.9%	19.2%
Worse	3.3%	0.0%	0.0%	3.3%	2.7%	0.0%	5.1%	2.9%	2.9%
Significantly worse	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	2.6%	1.4%	0.7%
<u>Q30-2. Overall quality of Village services</u>									
Significantly better	34.7%	36.1%	40.6%	33.9%	30.5%	22.5%	35.9%	35.2%	32.4%
Better	34.7%	33.3%	31.3%	37.3%	38.5%	45.0%	35.9%	38.0%	37.1%
Same	28.1%	30.6%	21.9%	25.4%	26.4%	25.0%	24.4%	23.9%	26.4%
Worse	2.5%	0.0%	6.3%	3.4%	4.6%	7.5%	1.3%	2.8%	3.6%
Significantly worse	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.5%

Q30. How would you rate your satisfaction with the following in the Village of Pinehurst compared to other places you have lived in the past? (without "no opinion")

N=703	Q39. General neighborhood area where you live							Total	
	Pinehurst No. 6	Pinehurst Trace/ Pinedale/ Midland Co...	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...		Village Acres/ Murdocksvill- e Rd.
<u>Q30-3. Customer service provided by Village employees</u>									
Significantly better	39.4%	31.3%	38.5%	33.9%	29.9%	29.9%	40.3%	33.9%	34.3%
Better	31.2%	40.6%	23.1%	42.9%	38.3%	29.9%	34.7%	32.2%	34.6%
Same	29.4%	28.1%	38.5%	19.6%	29.9%	37.3%	19.4%	33.9%	28.9%
Worse	0.0%	0.0%	0.0%	1.8%	1.3%	1.5%	2.8%	0.0%	1.2%
Significantly worse	0.0%	0.0%	0.0%	1.8%	0.6%	1.5%	2.8%	0.0%	1.0%

Q31. Would you recommend the Village of Pinehurst to others as a place to live? (without "not provided")

N=703

		Q39. General neighborhood area where you live							Total
		Pinehurst Trace/ Pinehurst No. 6	Pinehurst No. 7/Lawn & Tennis/CCNC	Morganton/ Monticello Rd.	Lake Pinehurst/ Burning Tree/ St. Andrews...	Pinewild	Old Town/ Linden Rd./ Donald Ross Dr./Clarendo...	Village Acres/ Murdocksvill- e Rd.	

Q31. Would you recommend Village of Pinehurst to others as a place to live

Yes	90.9%	91.7%	93.3%	88.3%	89.8%	93.6%	88.8%	94.2%	90.8%
No	9.1%	8.3%	6.7%	11.7%	10.2%	6.4%	11.3%	5.8%	9.2%