

#### **Interpreting the Maps**

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

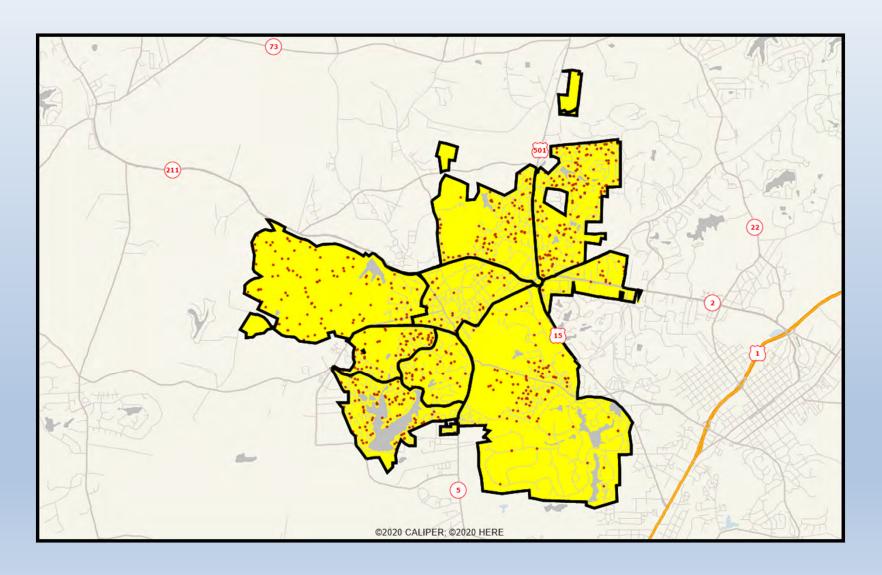
When reading the maps, please use the following color scheme as a guide:

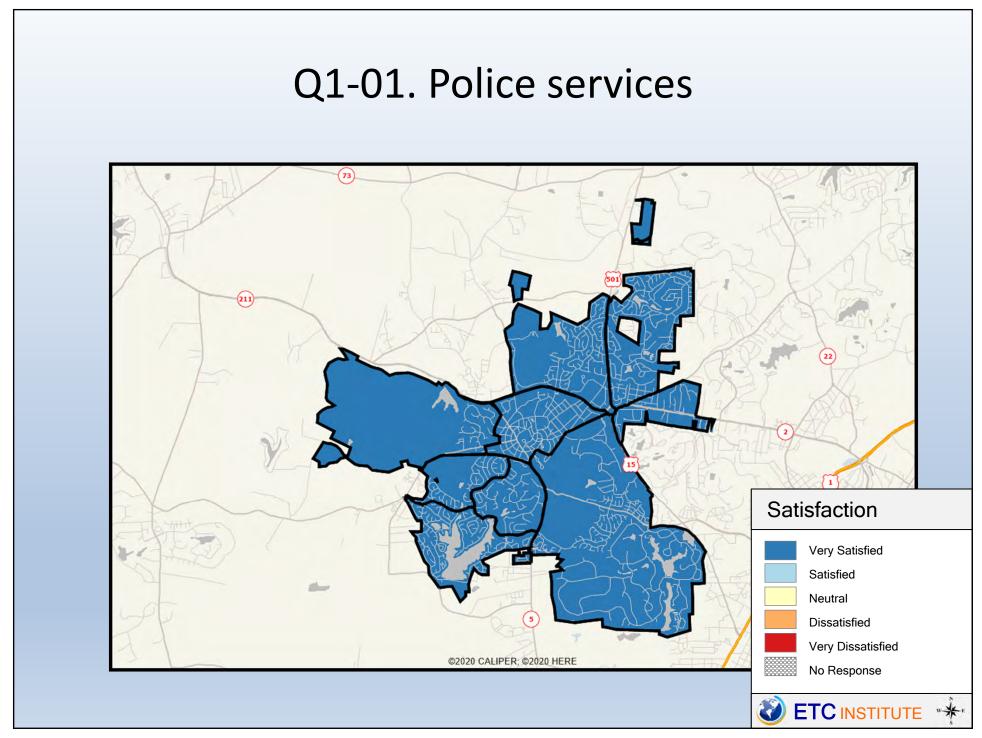
- DARK/LIGHT BLUE shades indicate <u>POSITIVE</u> ratings. Shades of blue generally indicate satisfaction with a service, ratings of "excellent" or "good" and ratings of "very safe" or "safe."
- OFF-WHITE shades indicate <u>NEUTRAL</u> ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- ORANGE/RED shades indicate <u>NEGATIVE</u> ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of "below average" or "poor" and ratings of "unsafe" or "very unsafe."

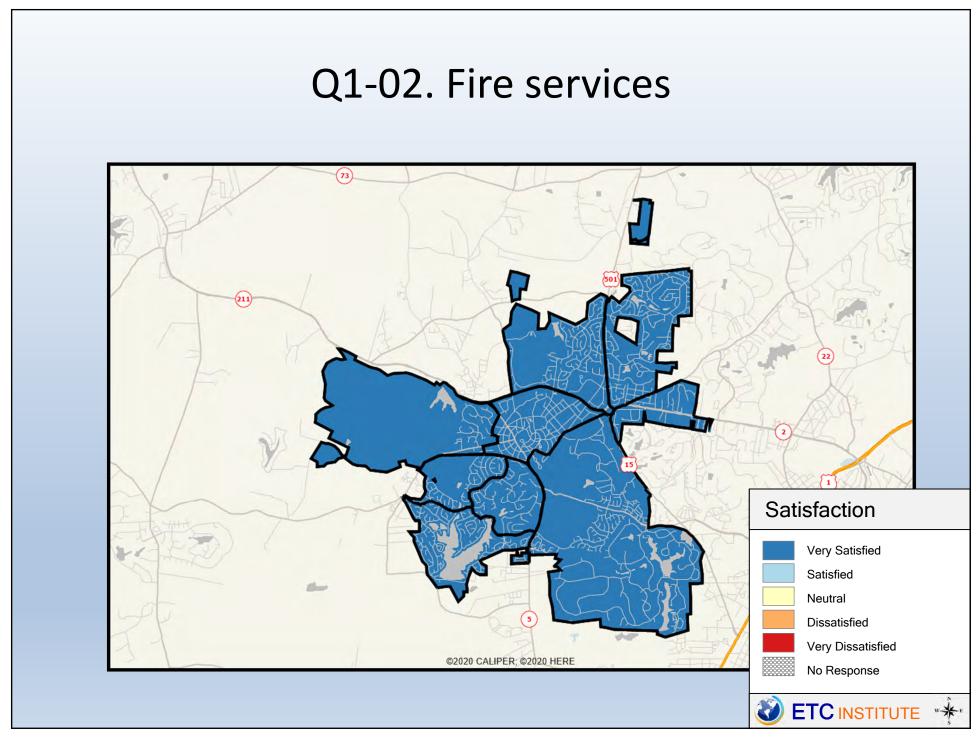
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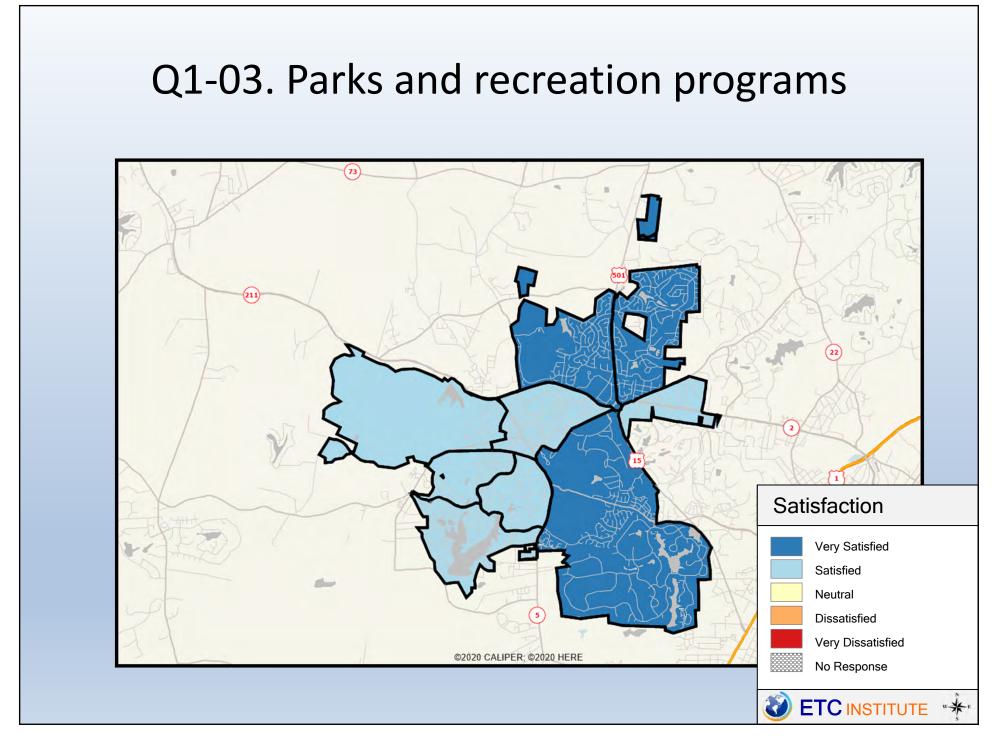
#### **Location Map**

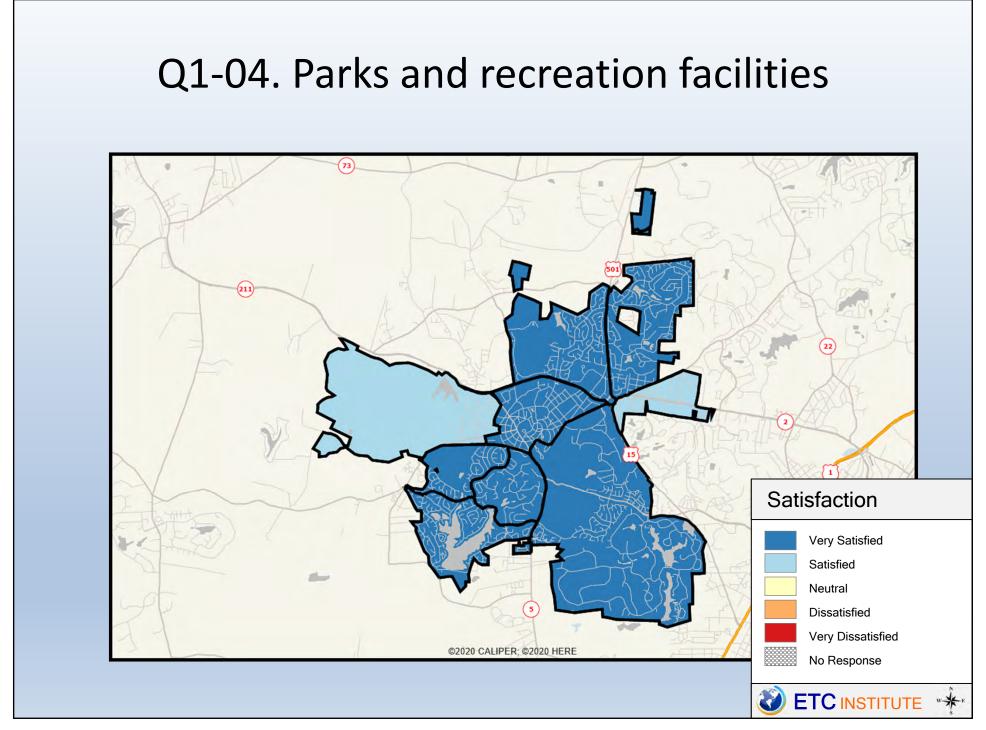
(Boundaries by Census Block Group)

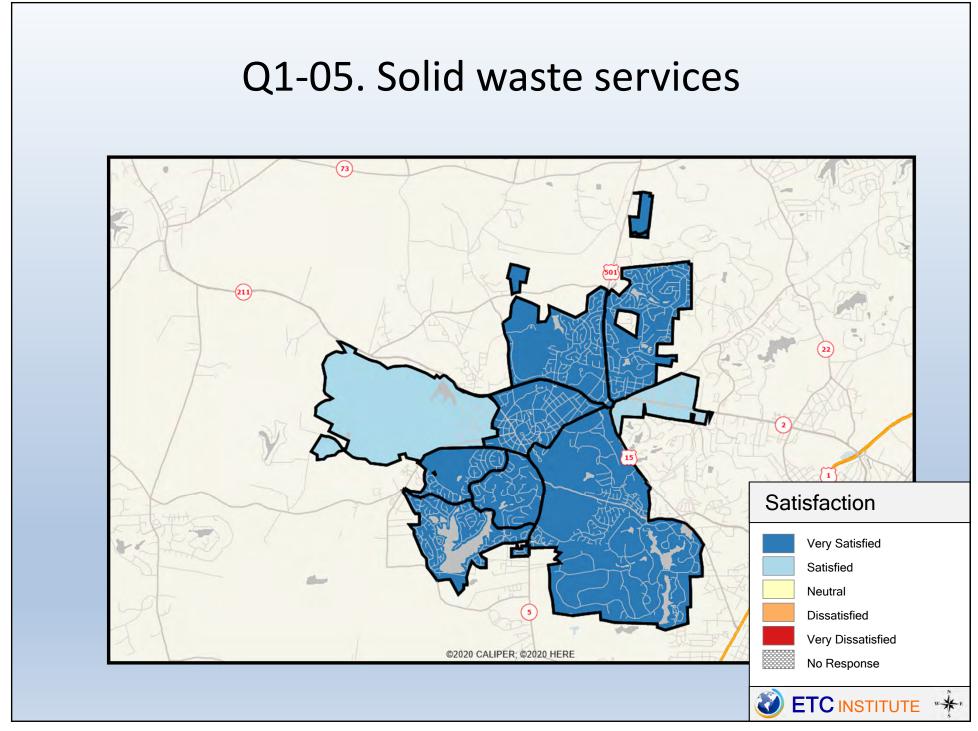


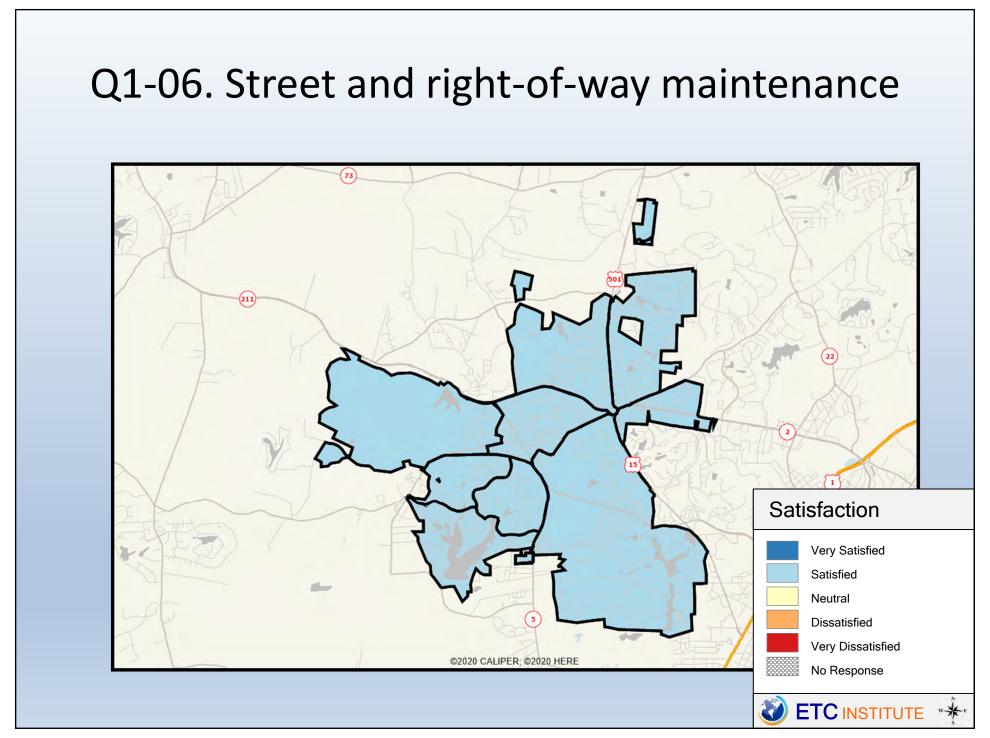


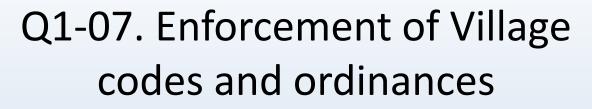


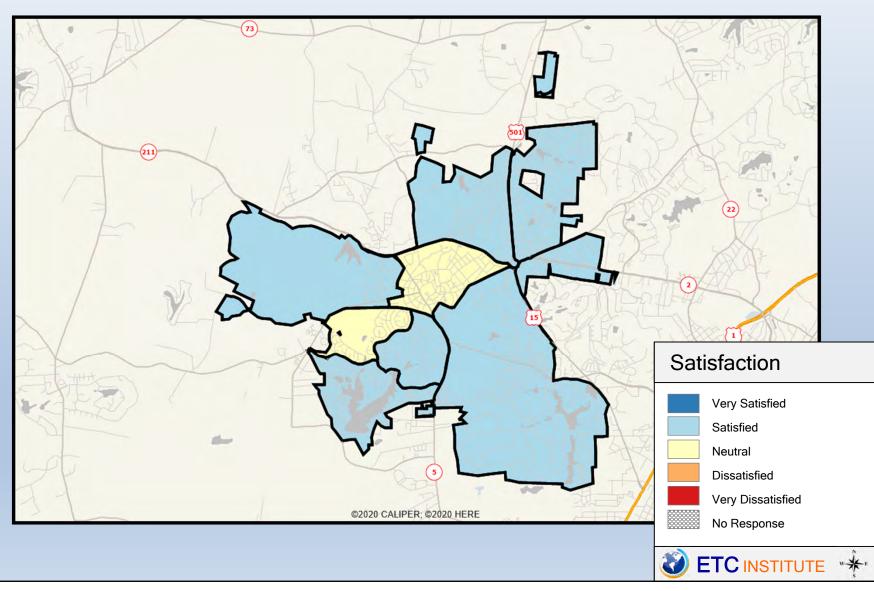




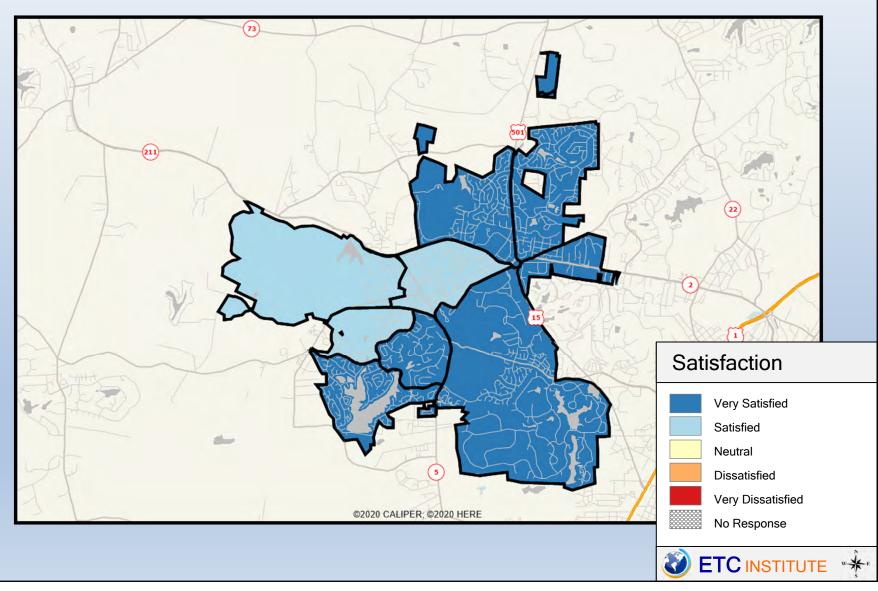


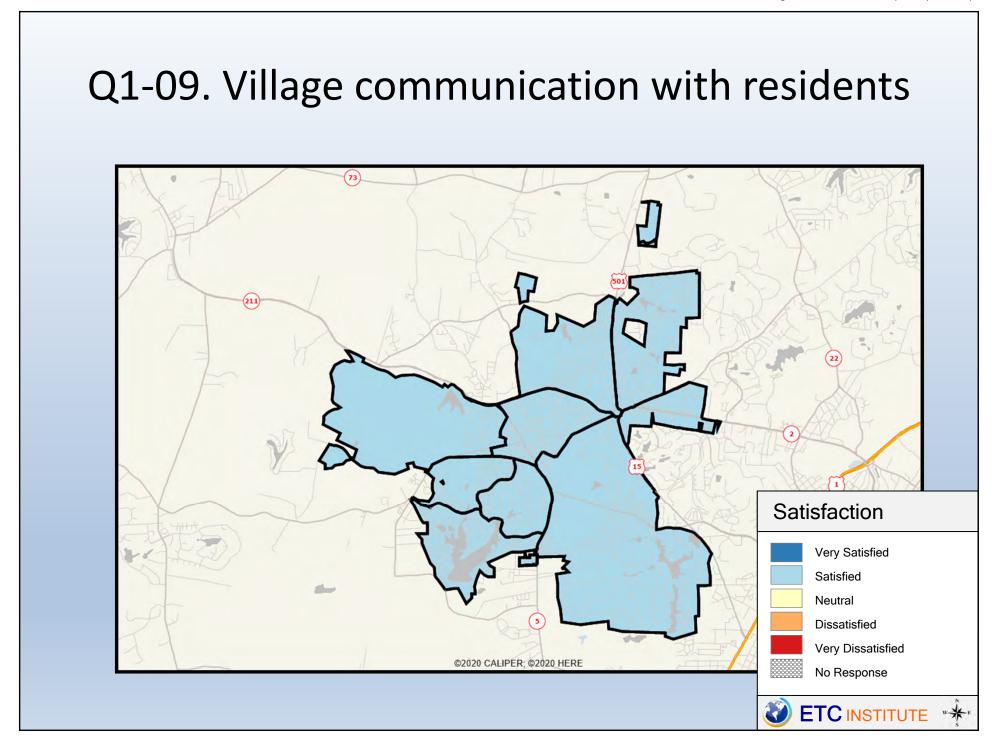




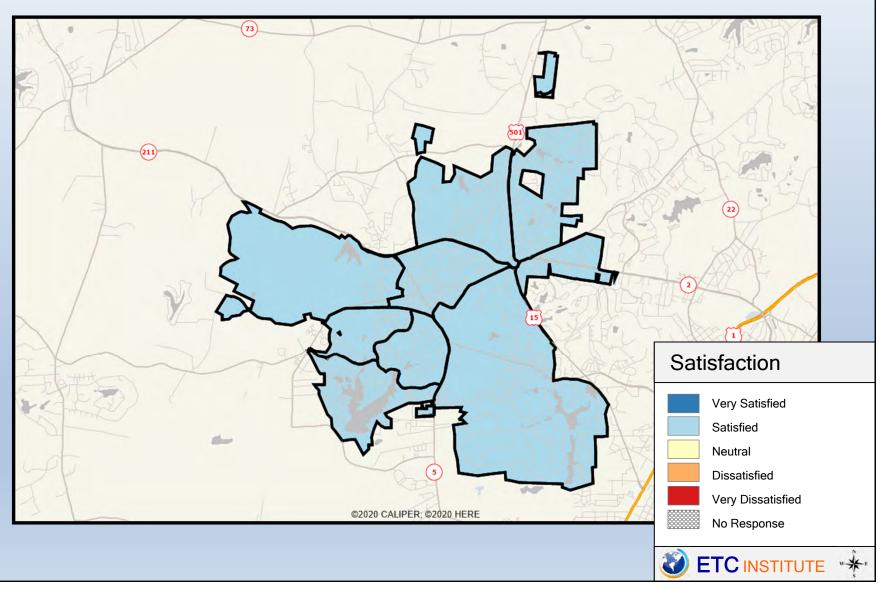


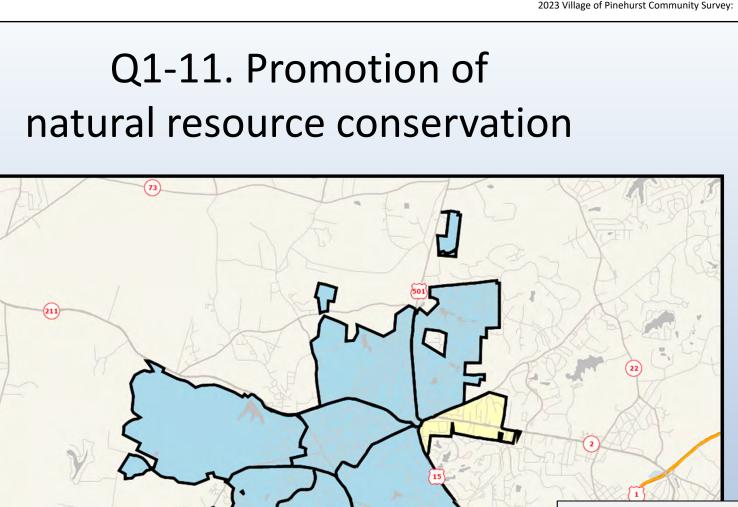
## Q1-08. Customer service provided by Village employees

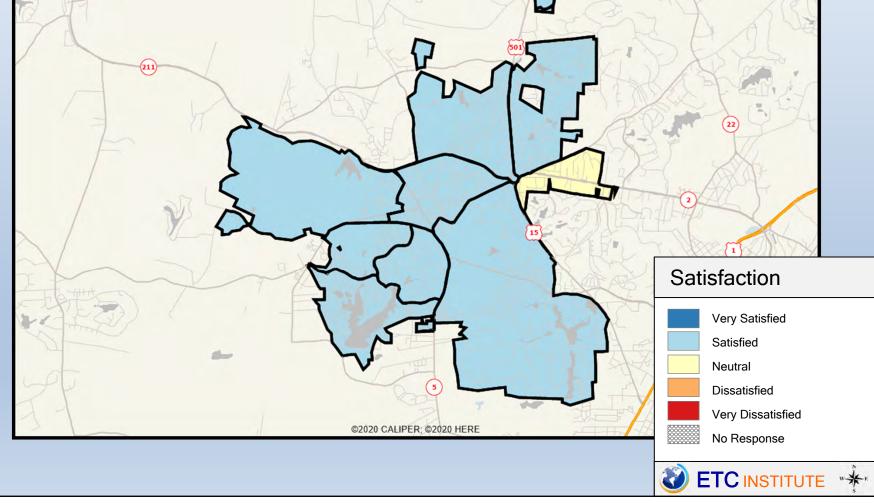


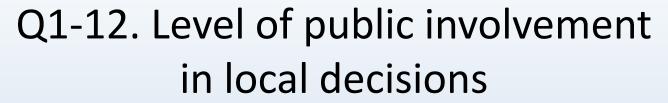


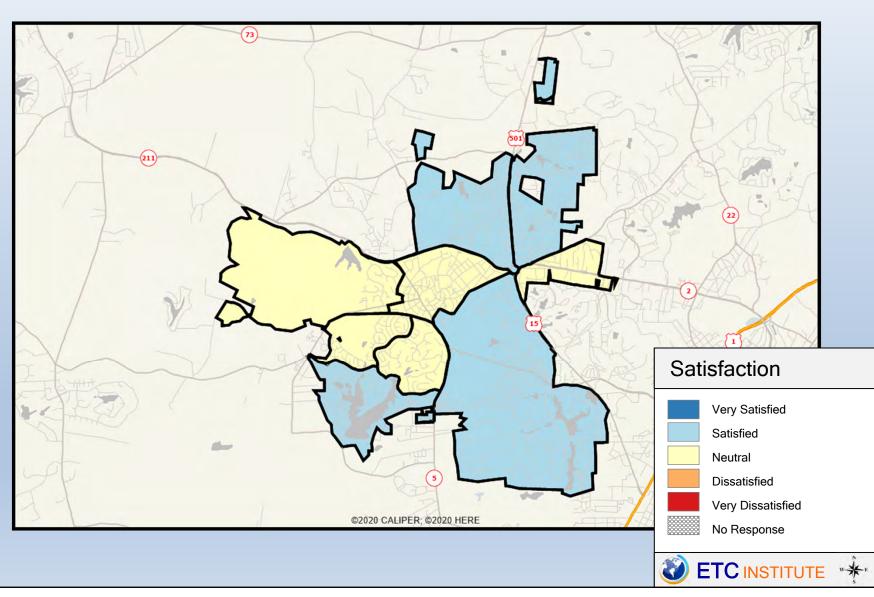
## Q1-10. Village efforts at maintaining the quality of your neighborhoods

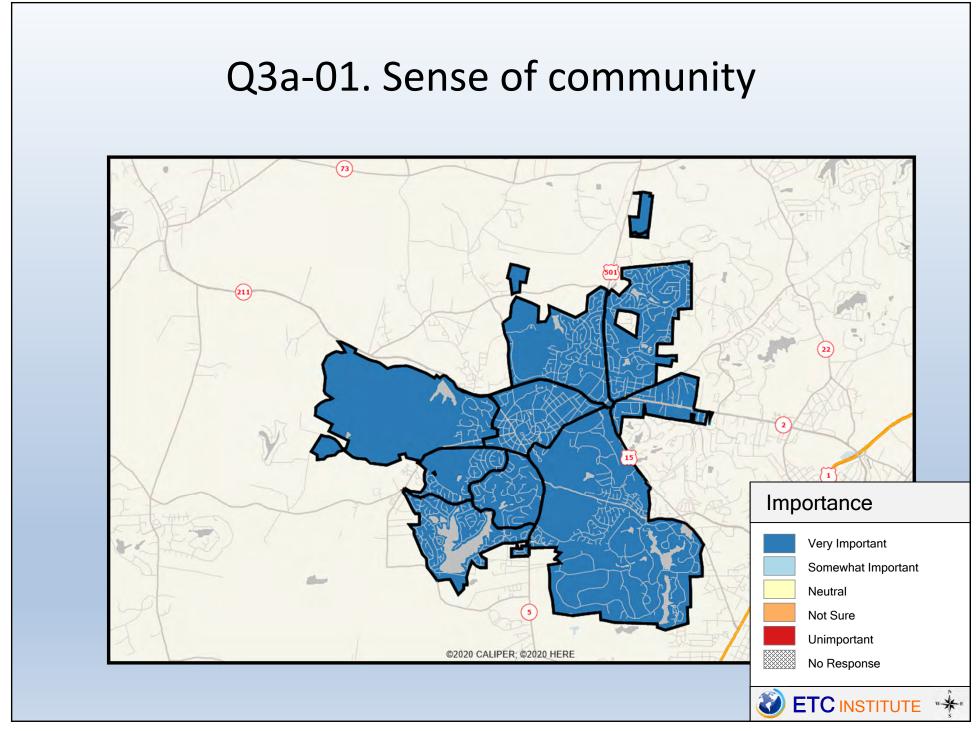


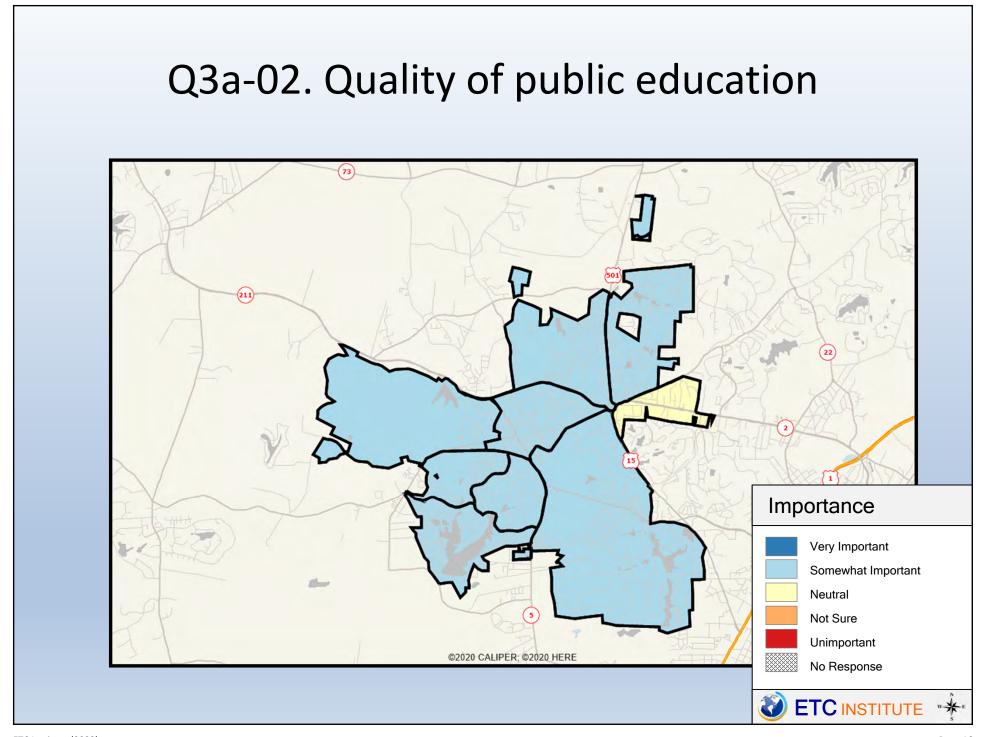


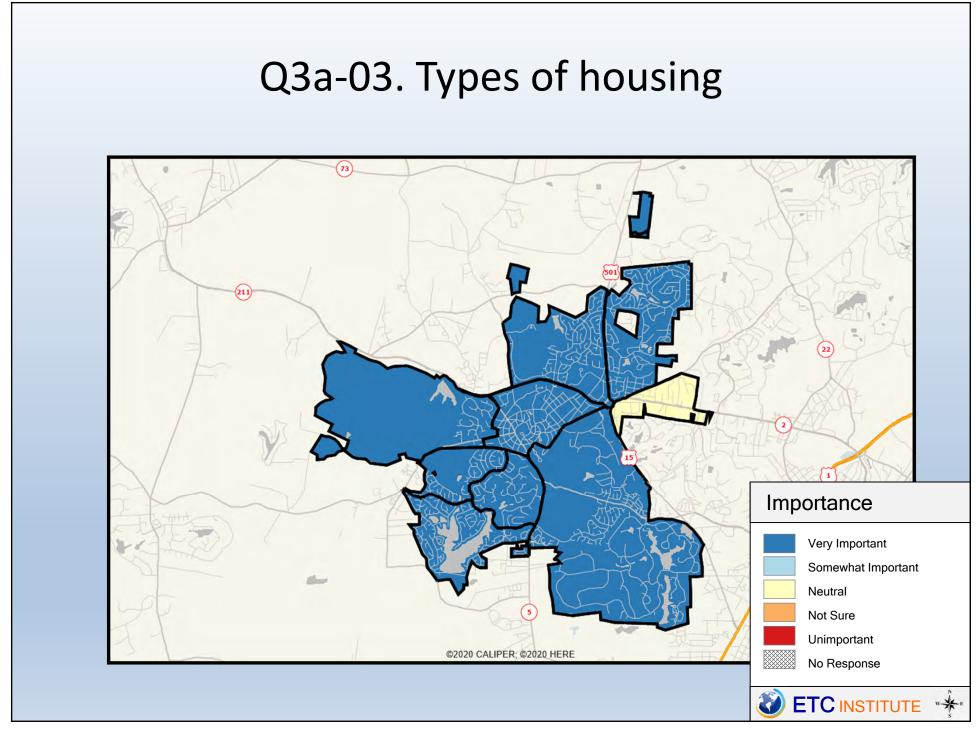


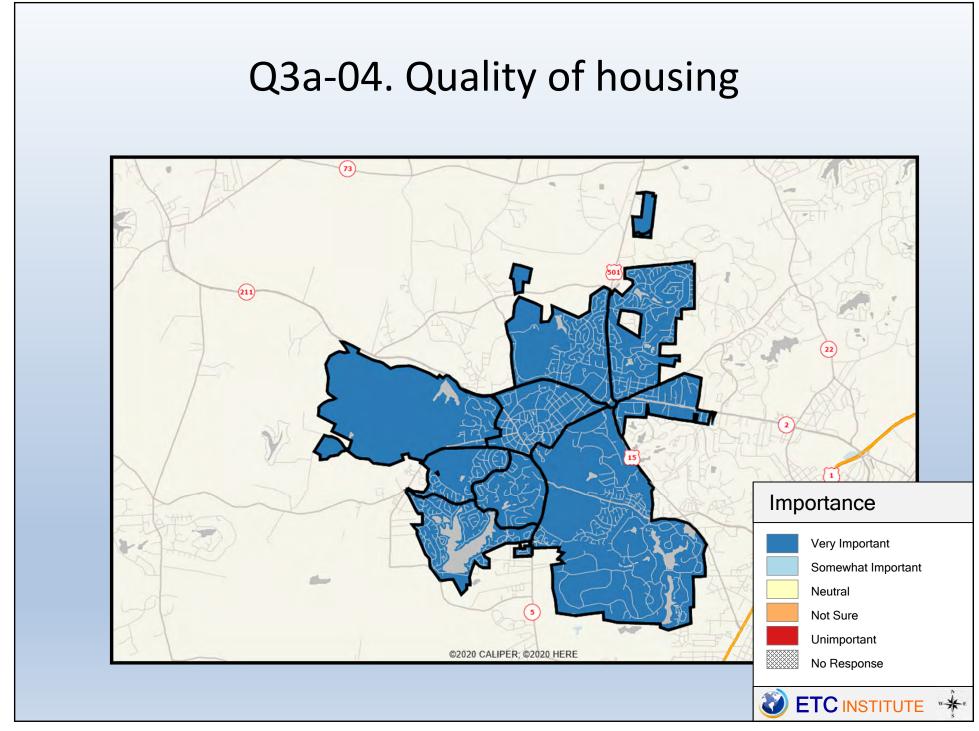


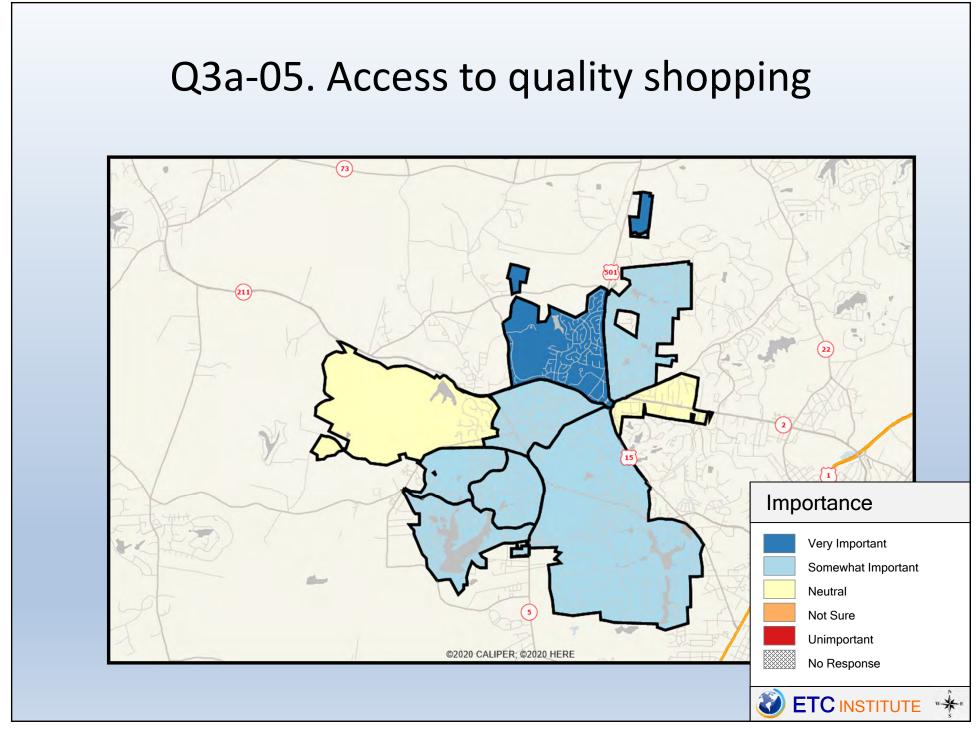


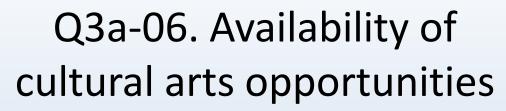


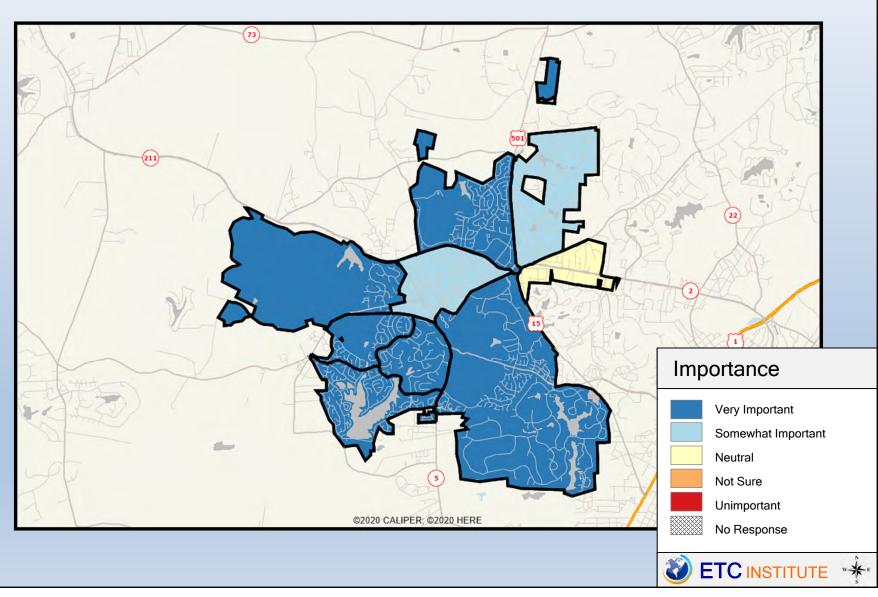


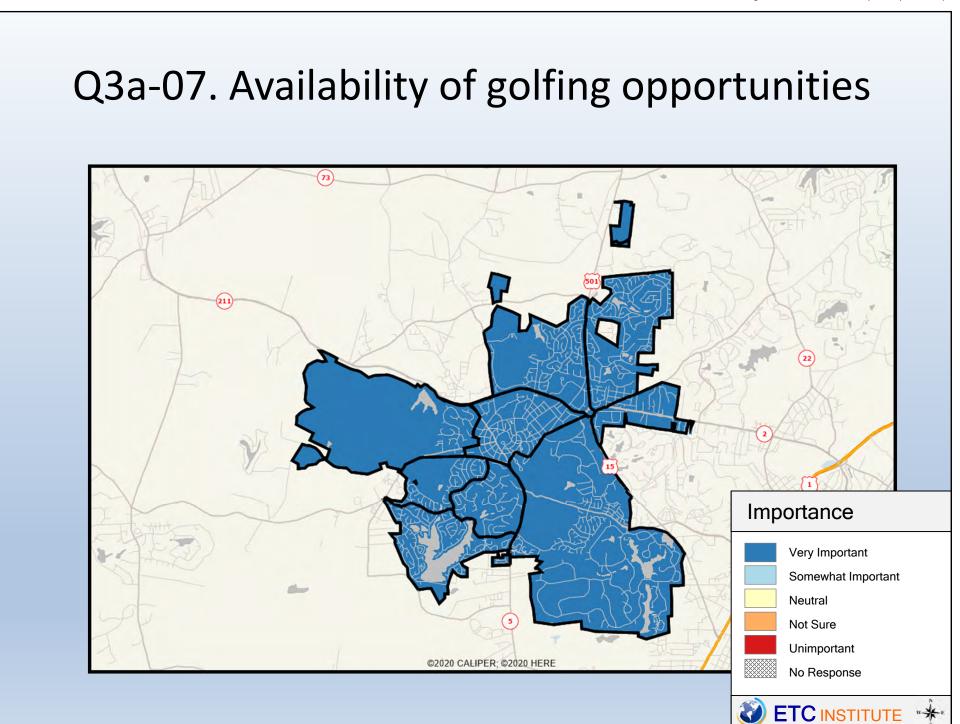


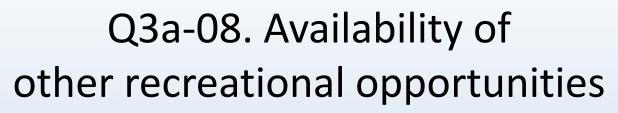


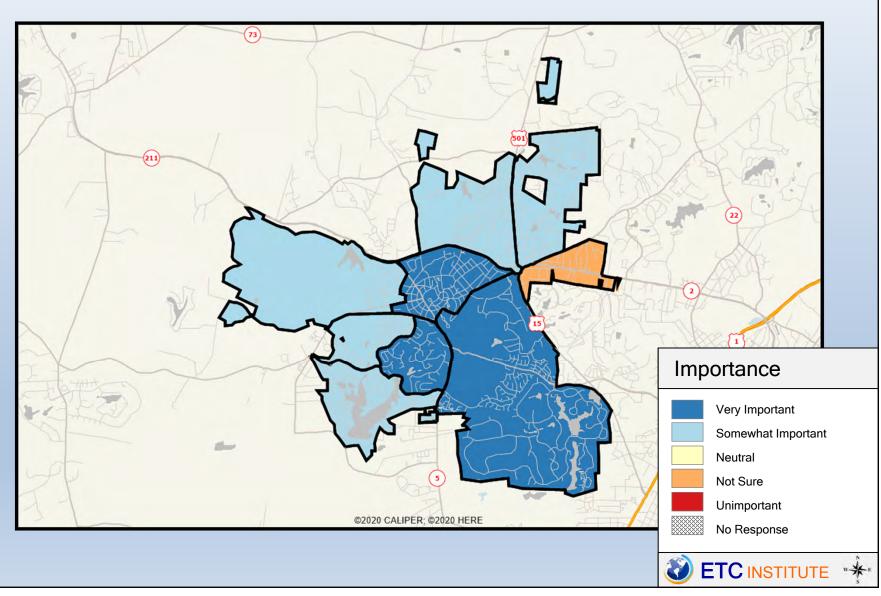


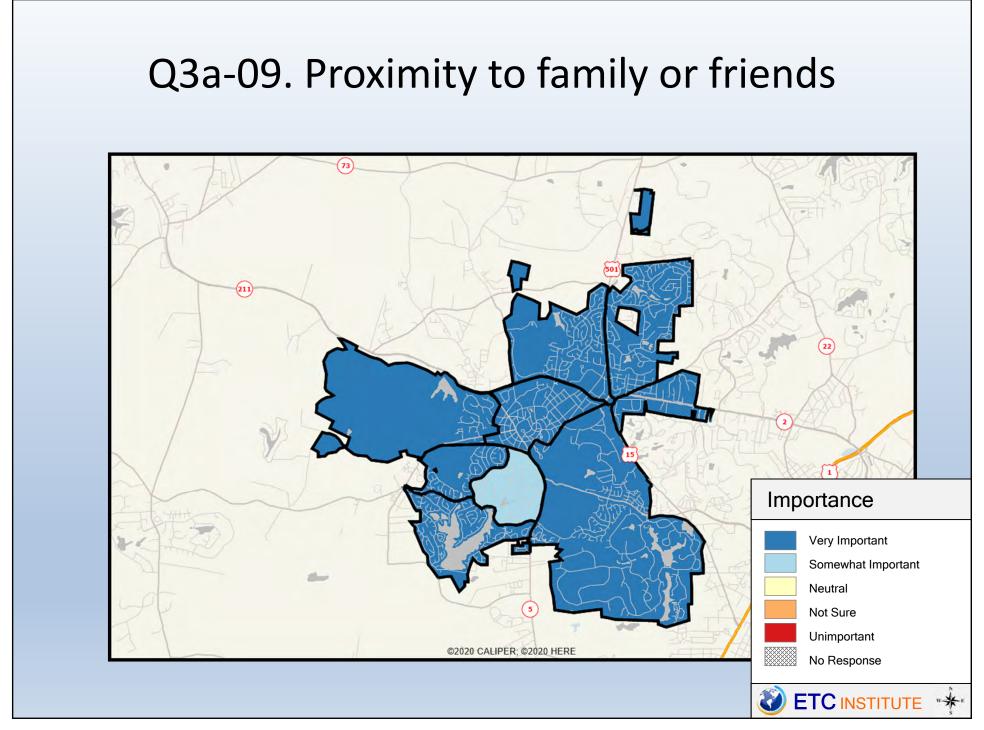


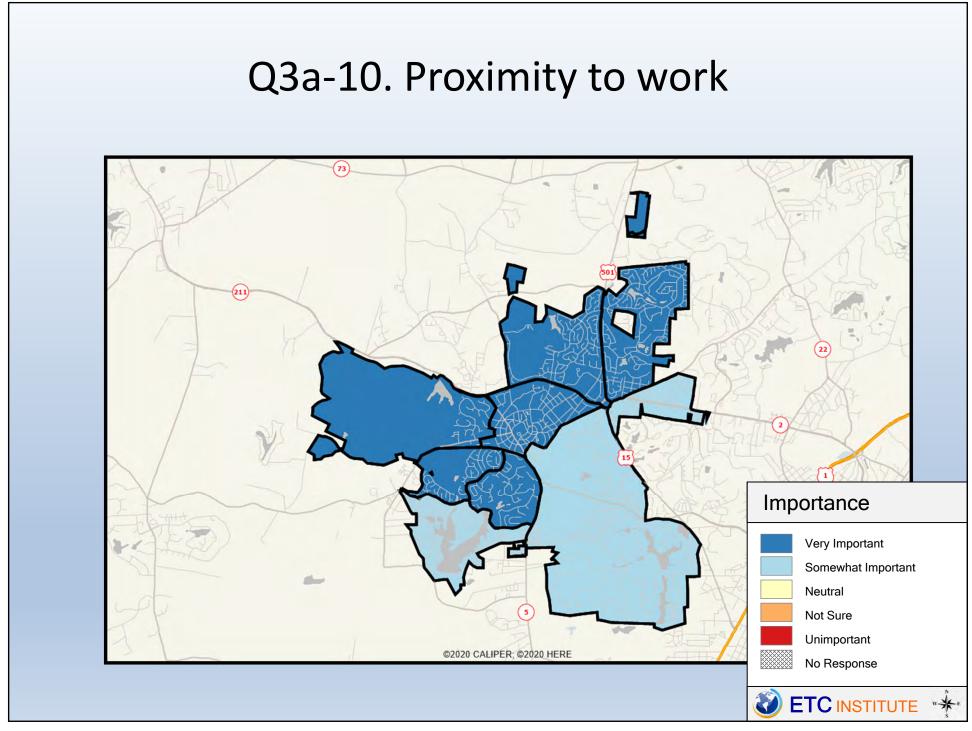


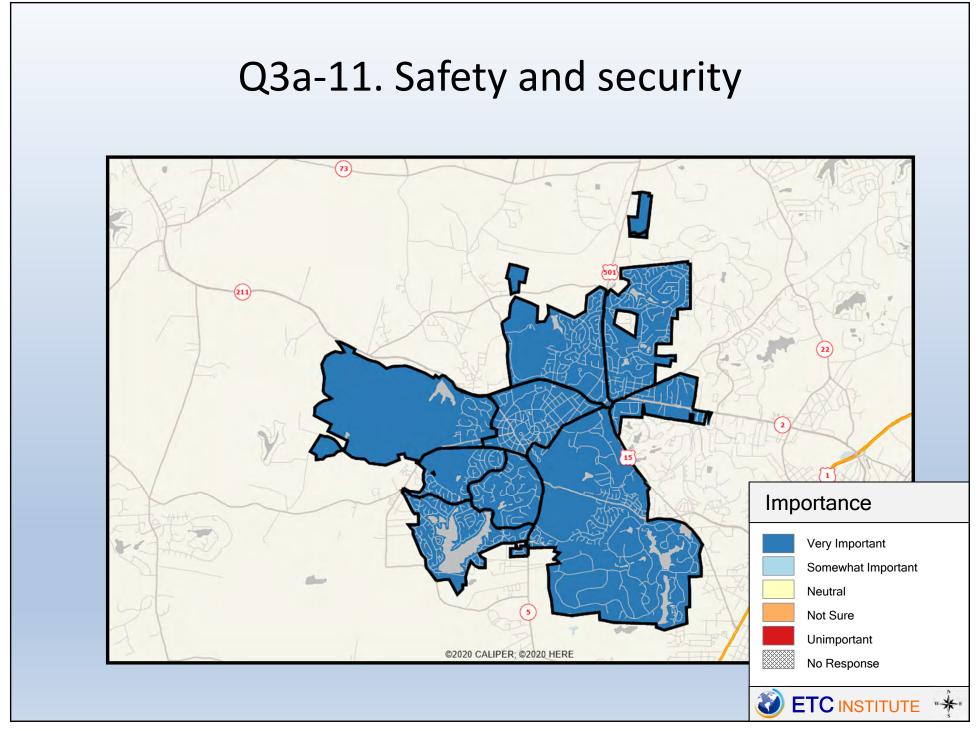


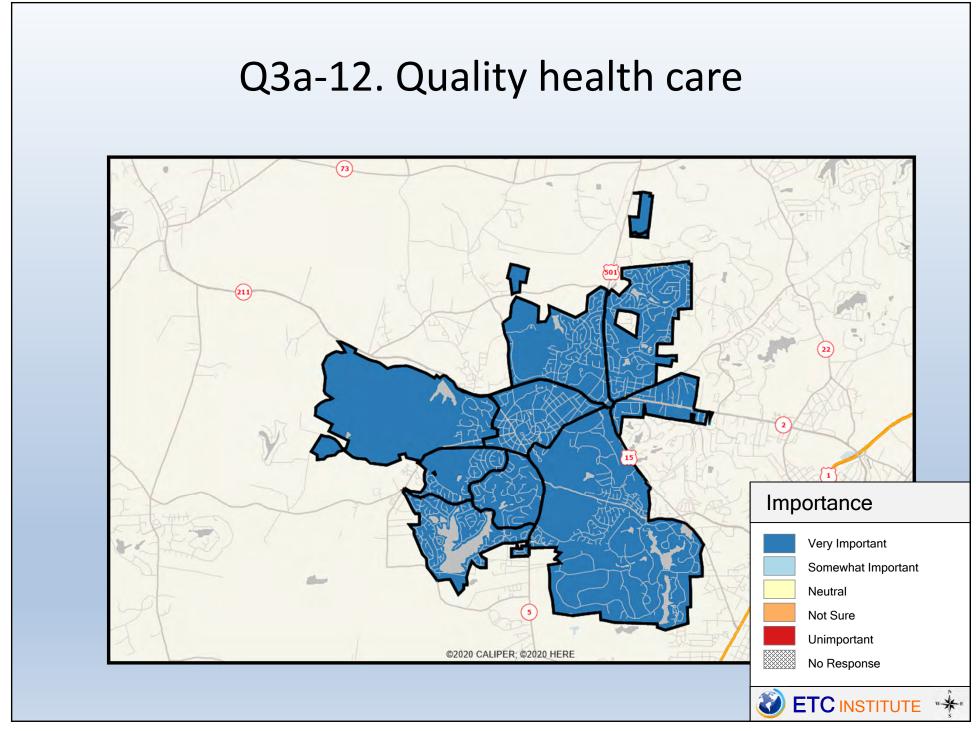




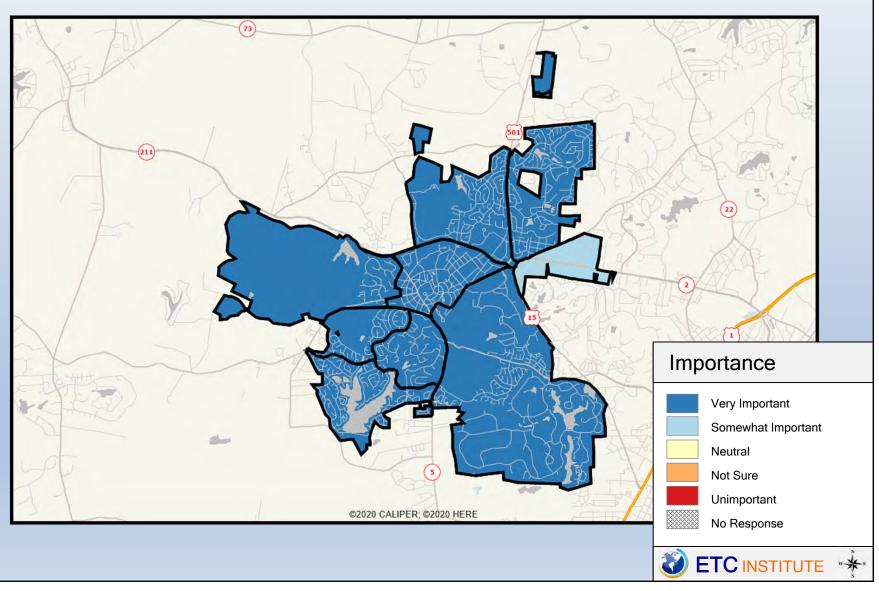




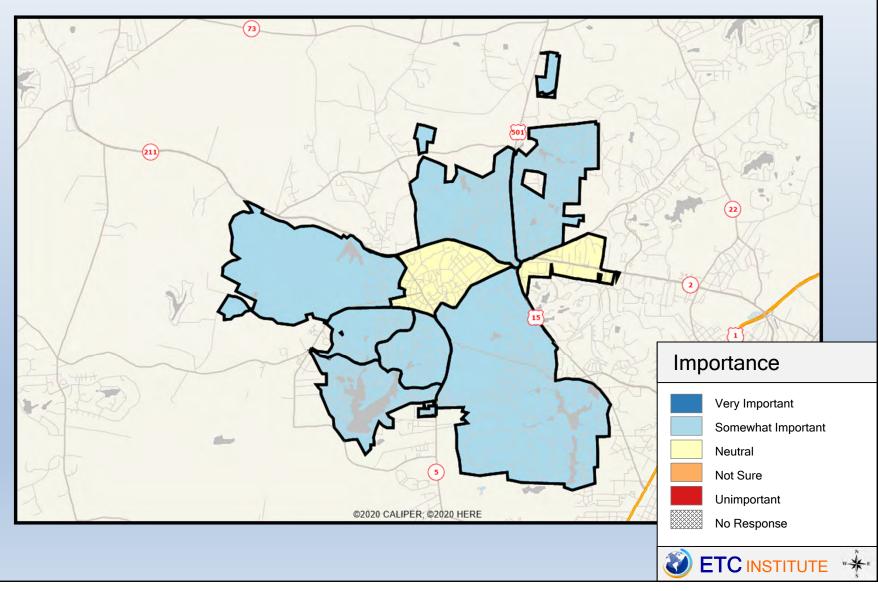


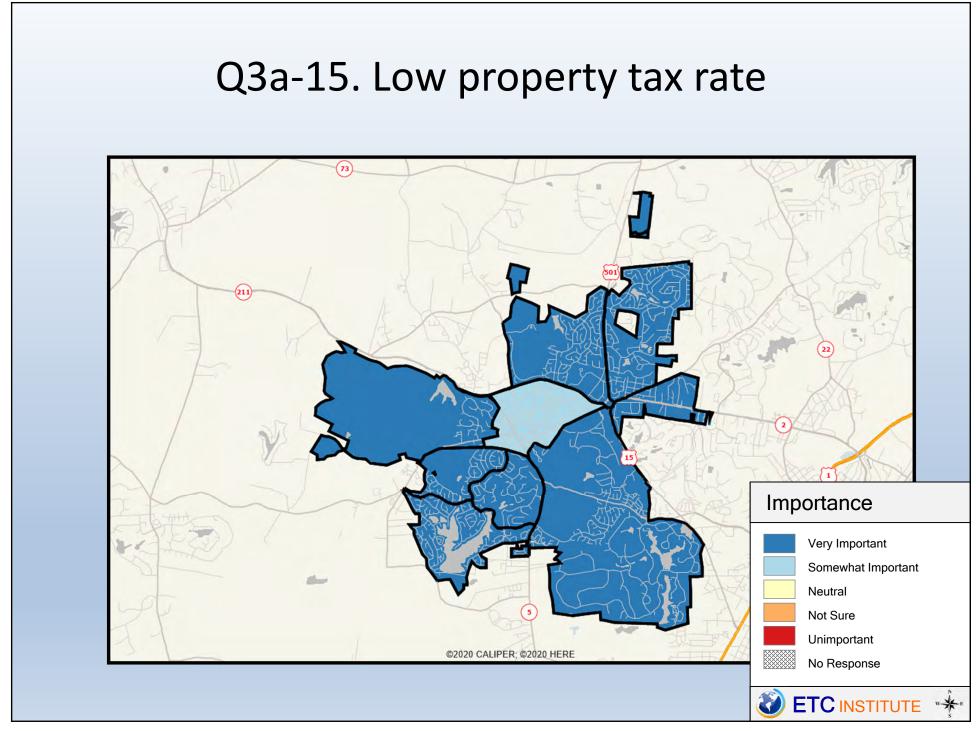


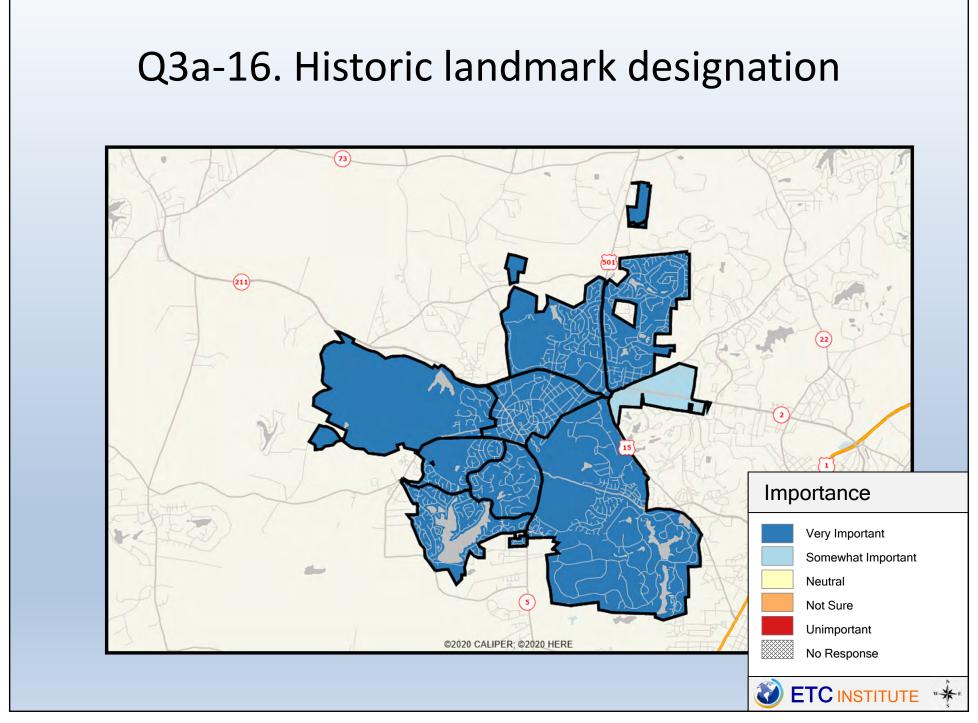
## Q3a-13. Opportunities and resources for senior citizens

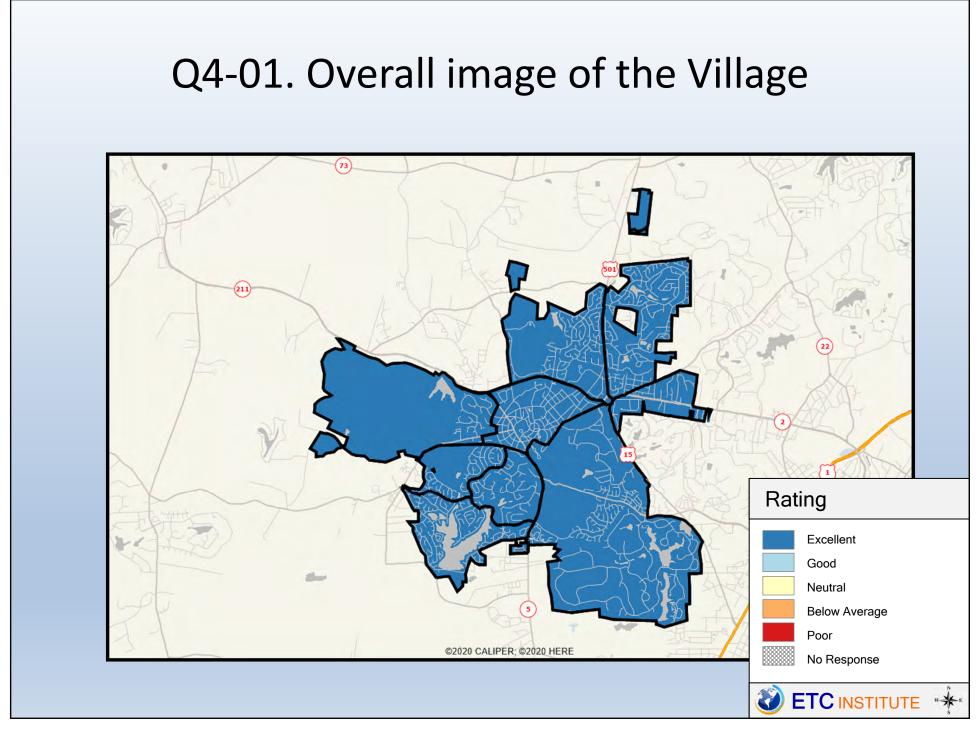


## Q3a-14. Opportunities and resources for children under 18







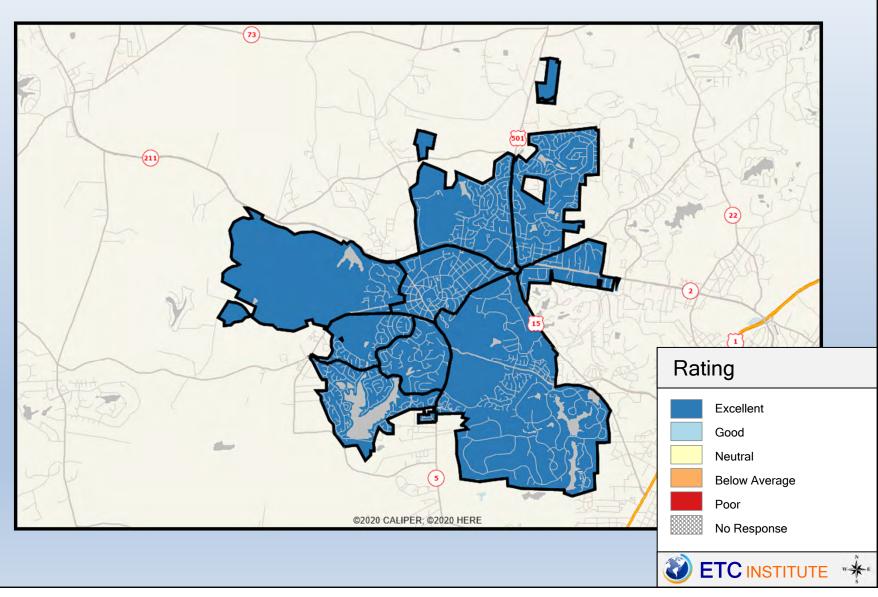


### Q4-02. Overall quality of life in the Village Rating Excellent Good Neutral Below Average Poor ©2020 CALIPER; ©2020 HERE

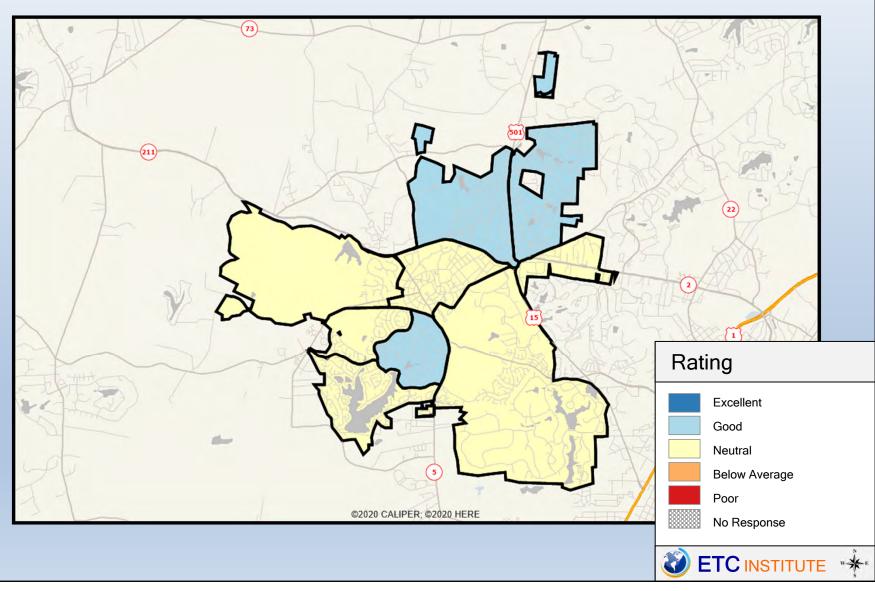
No Response

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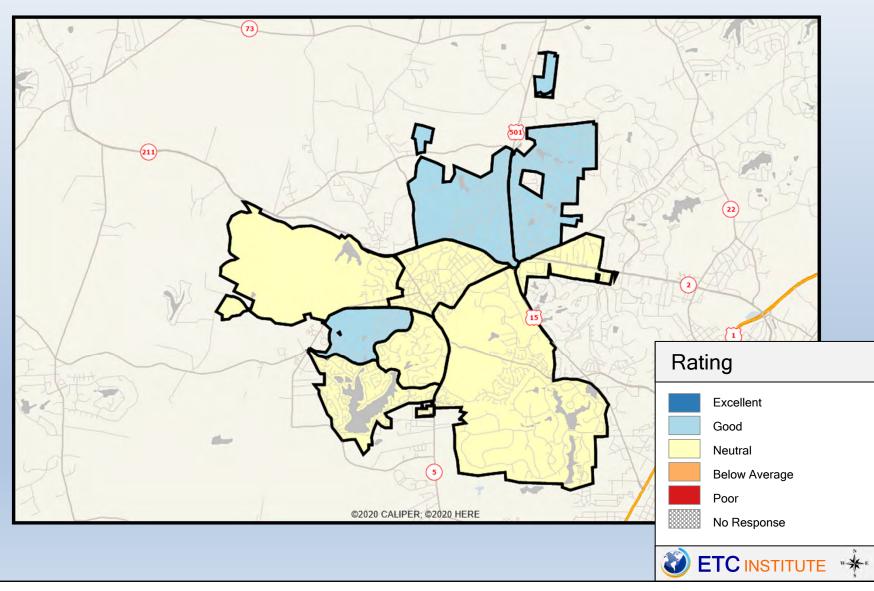
### Q4-03. Overall feeling of safety in the Village

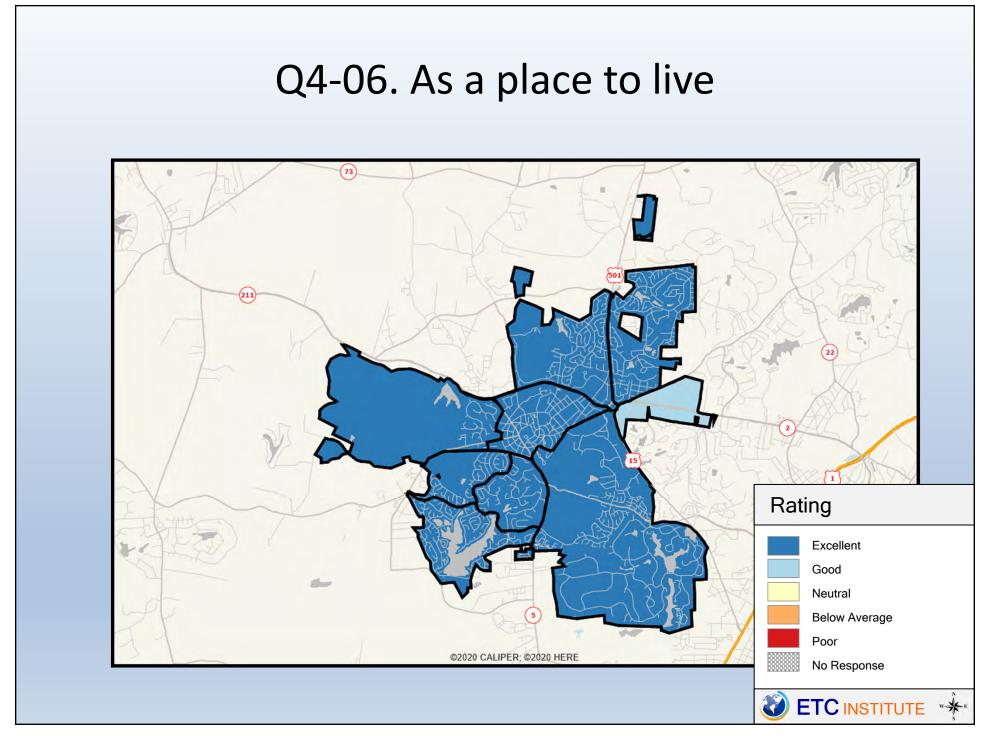


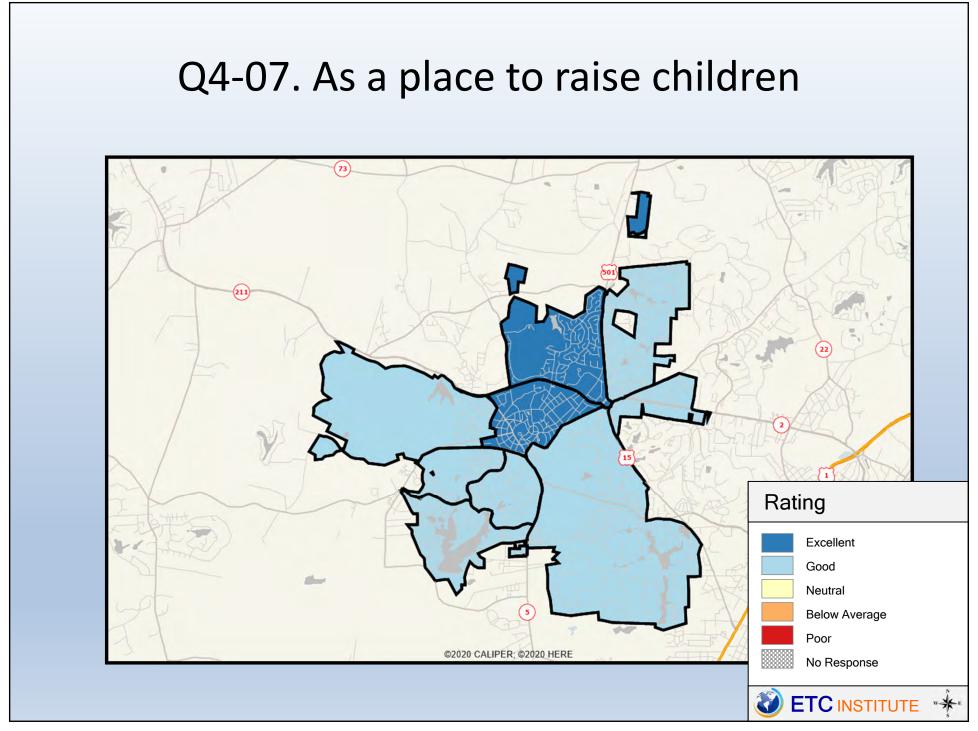
# Q4-04. Quality of new residential development in the Village

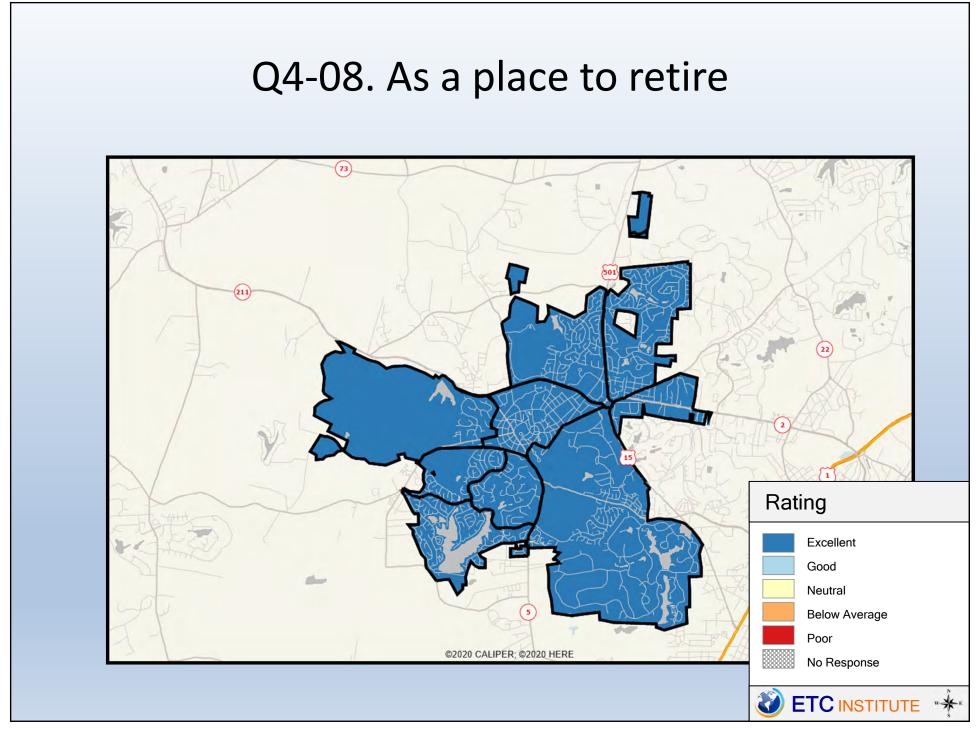


## Q4-05. Quality of new commercial development in the Village

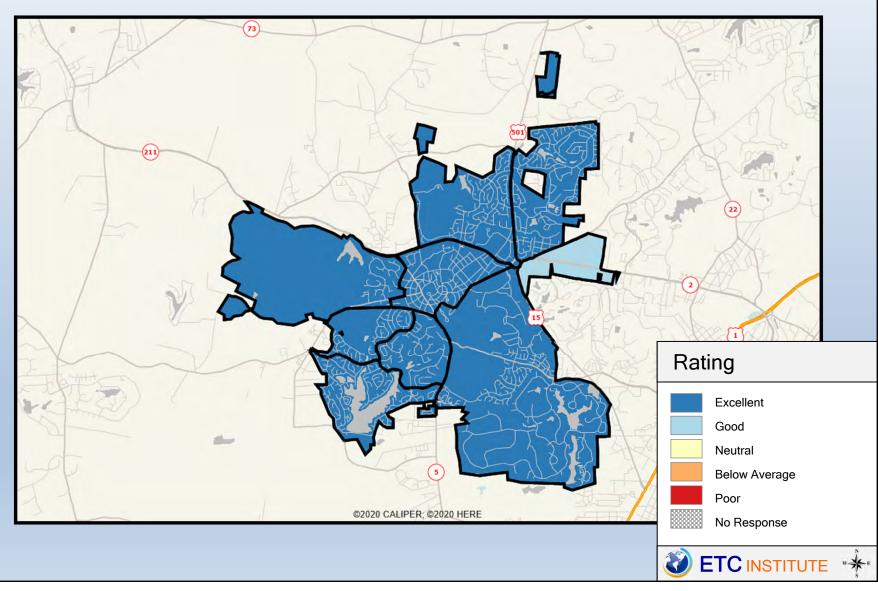


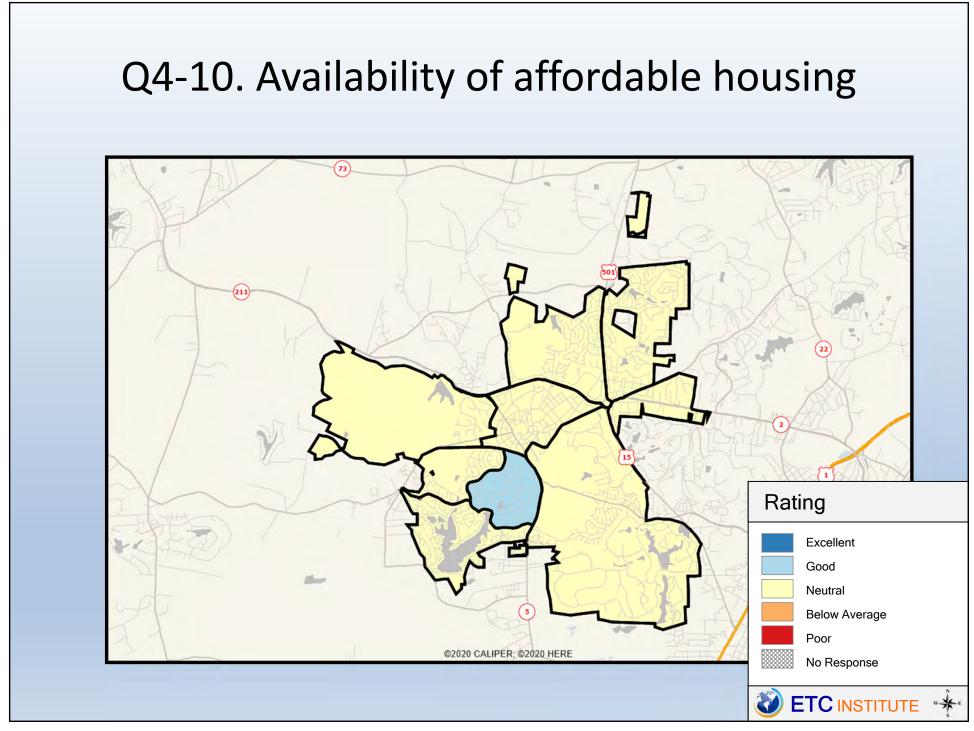


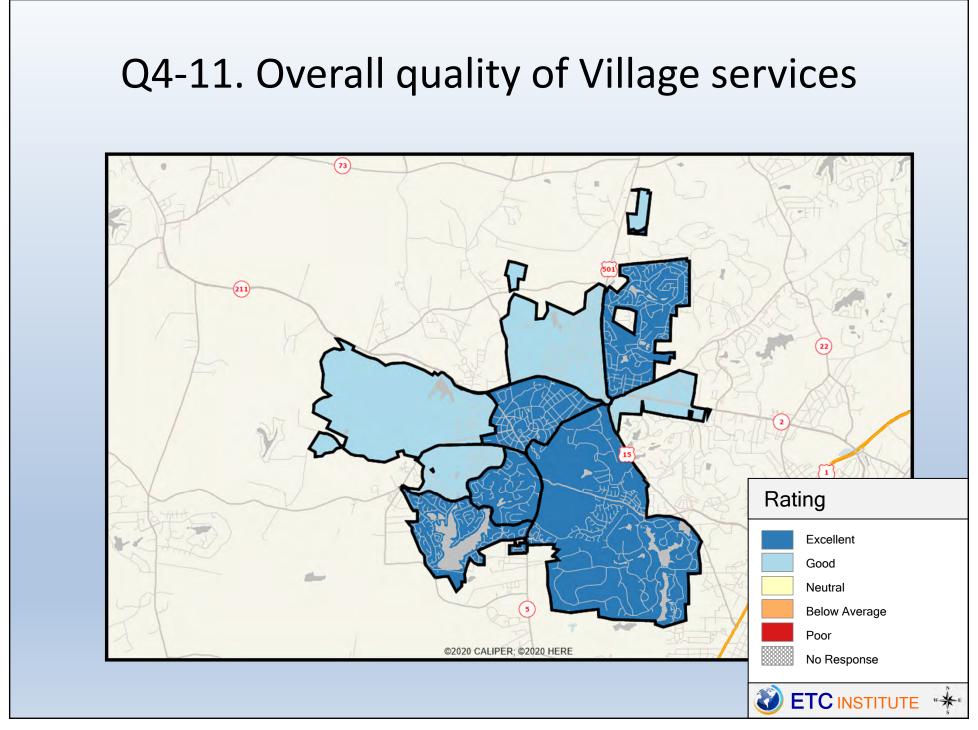


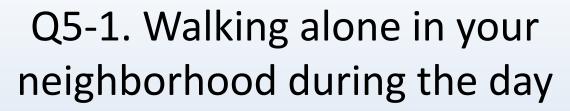


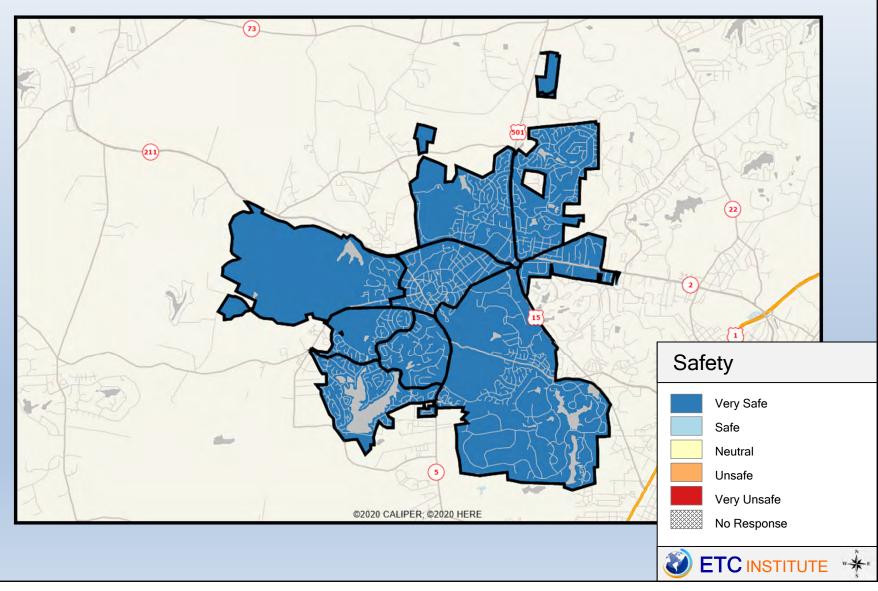
### Q4-09. Overall appearance of public spaces across the Village

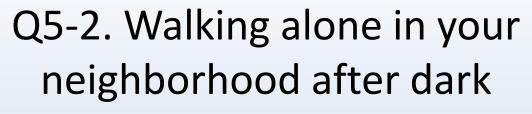


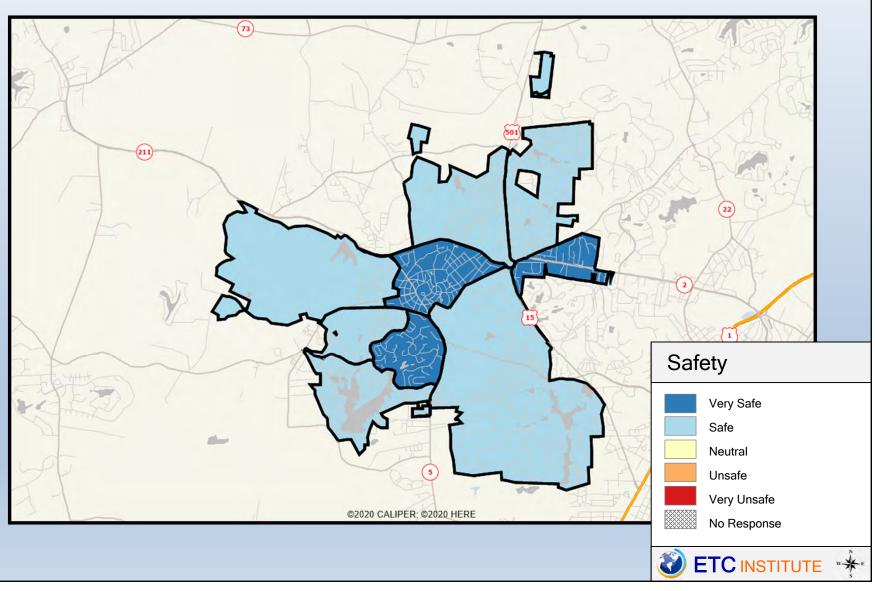




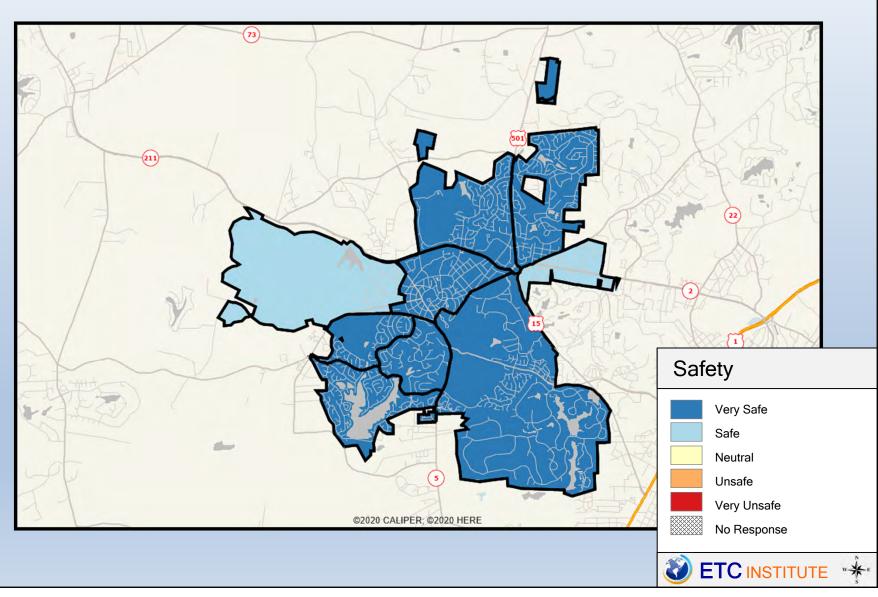




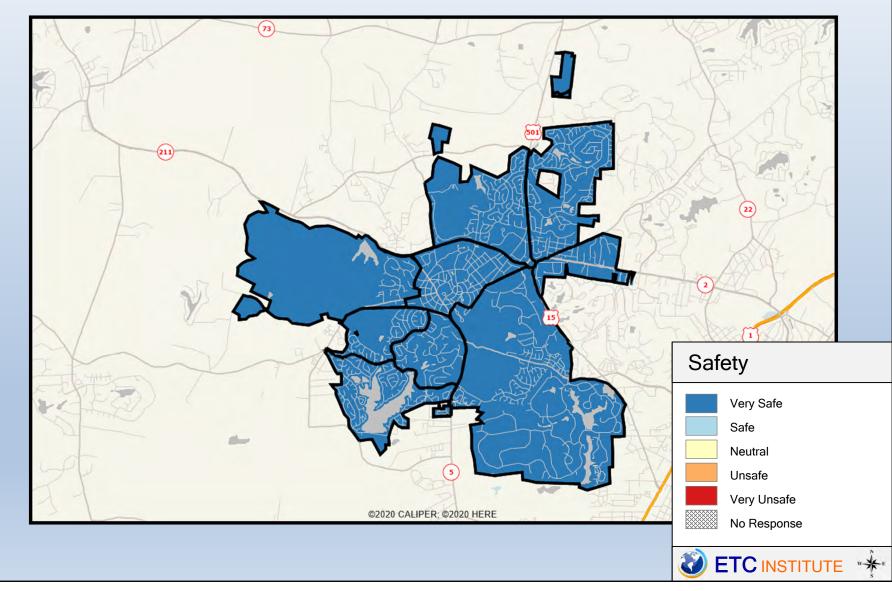


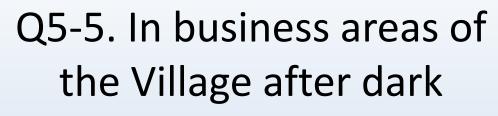


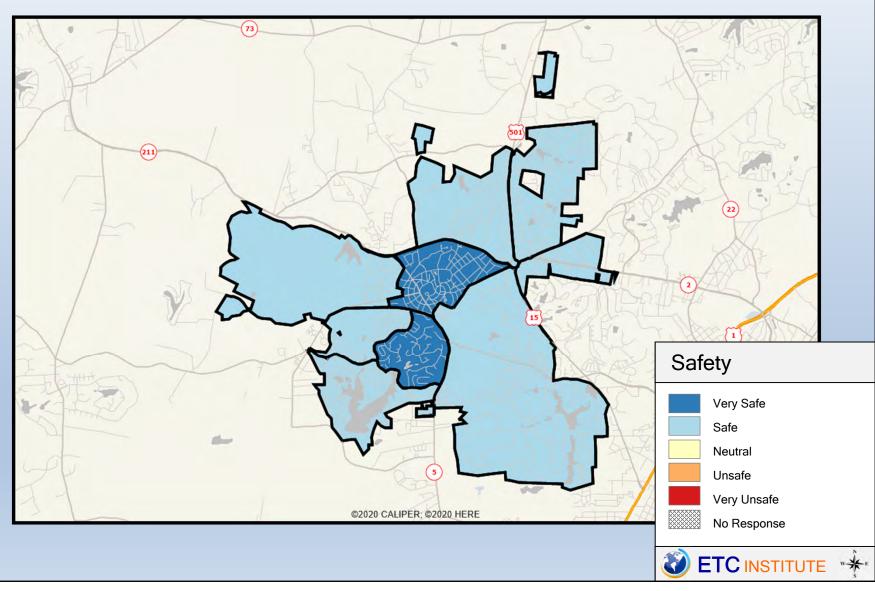
#### Q5-3. In Village parks and recreation facilities

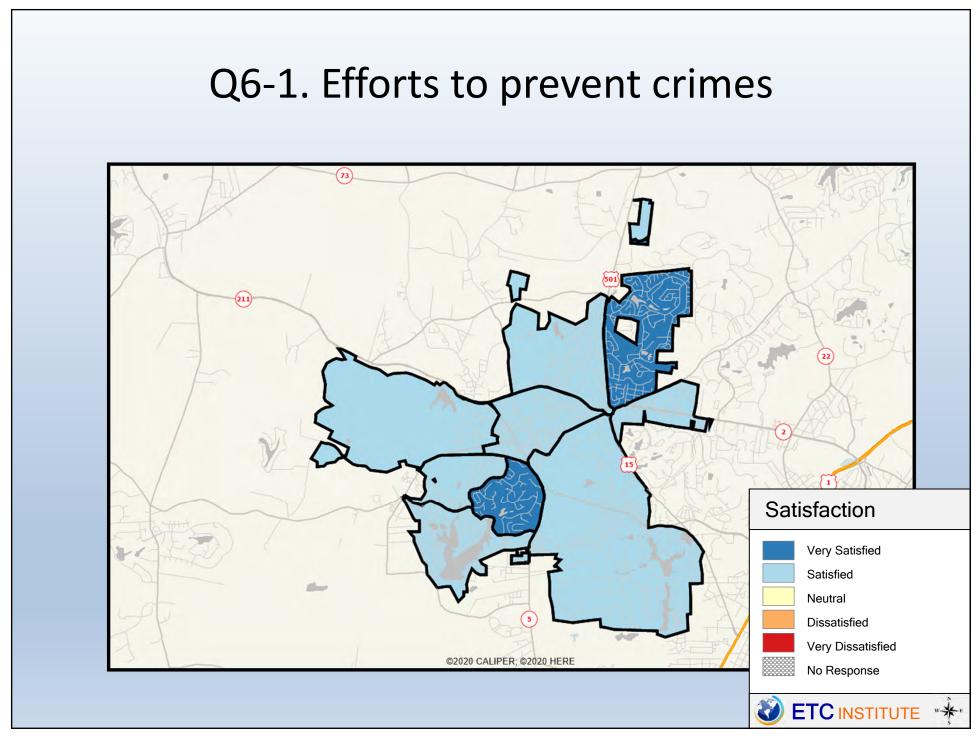


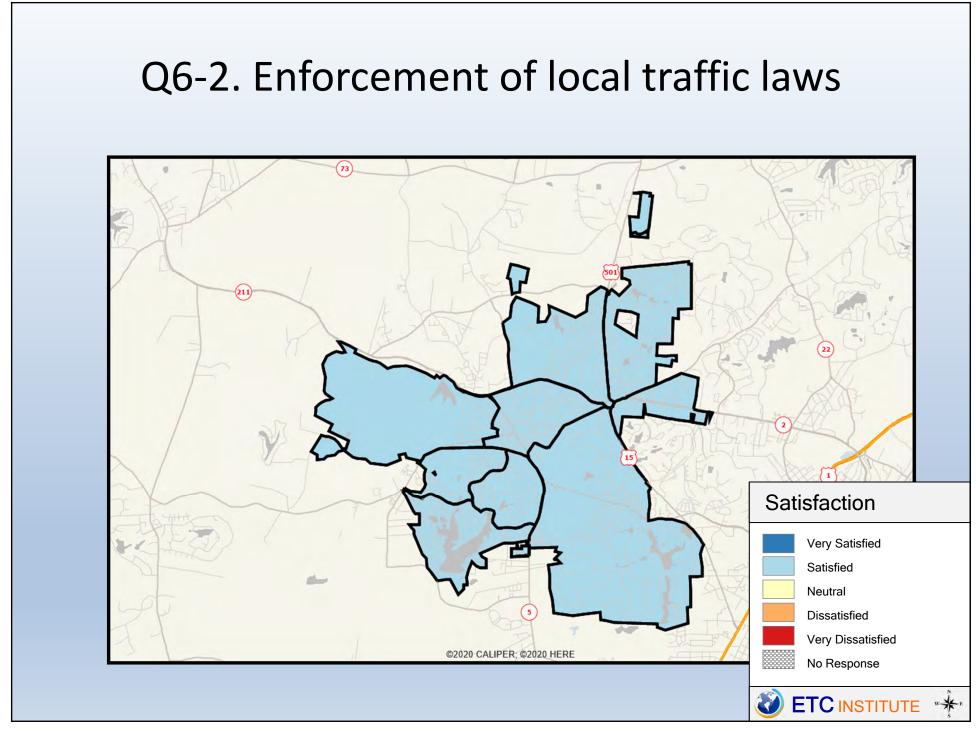
# Q5-4. In business areas of the Village during the day

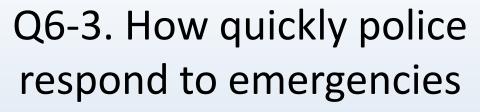


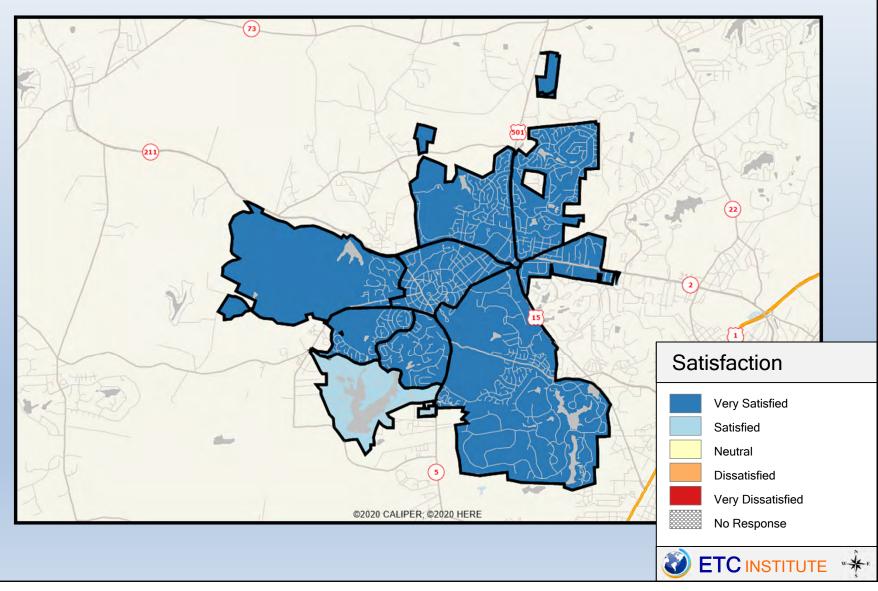


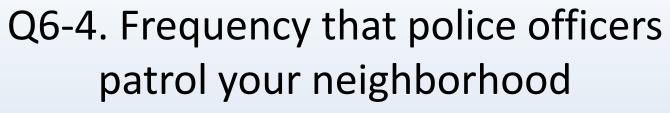


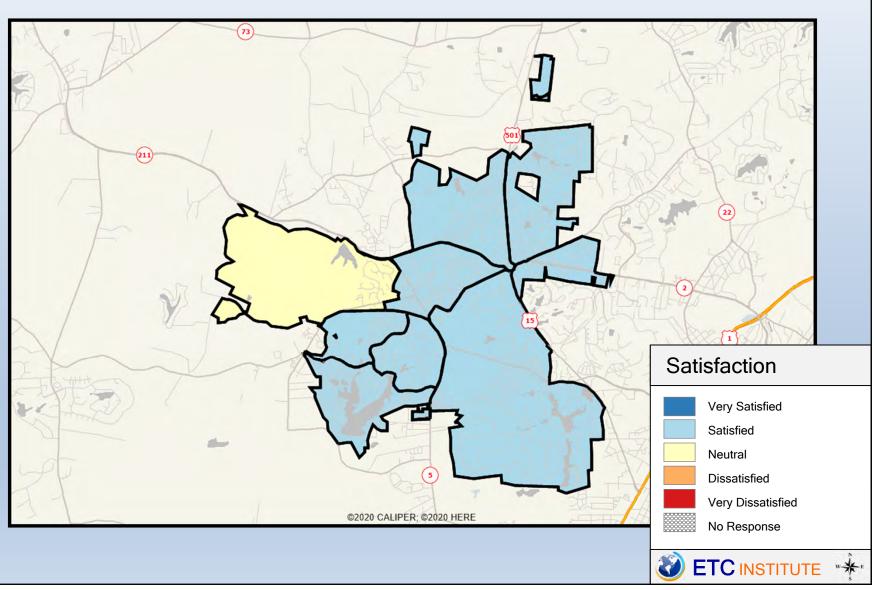


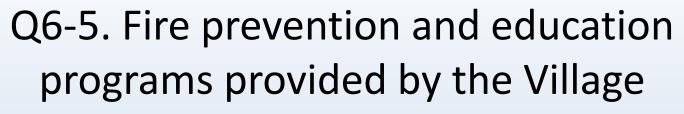


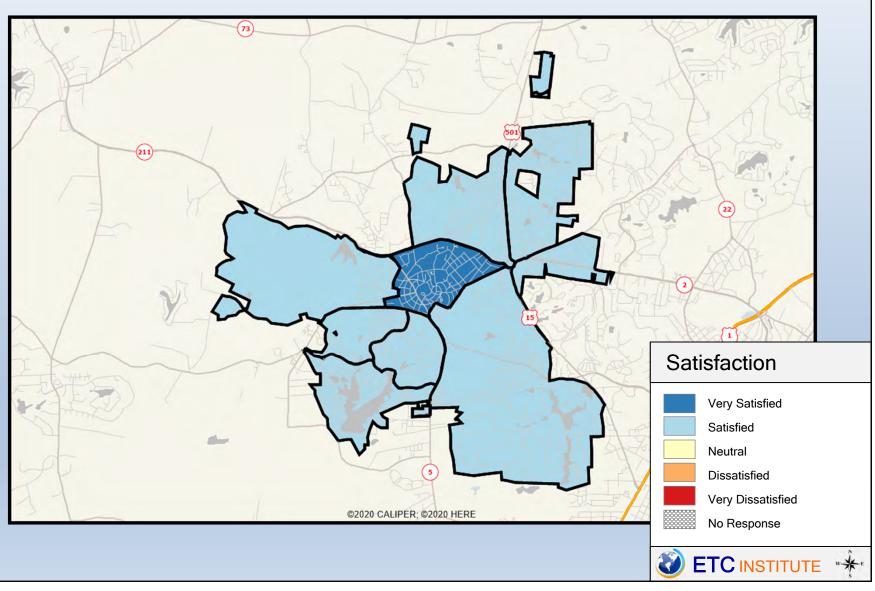




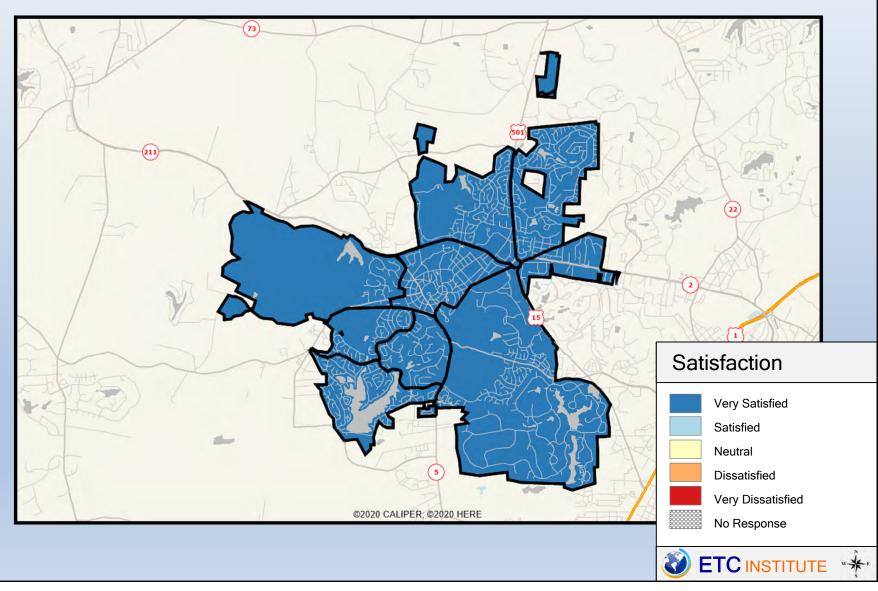


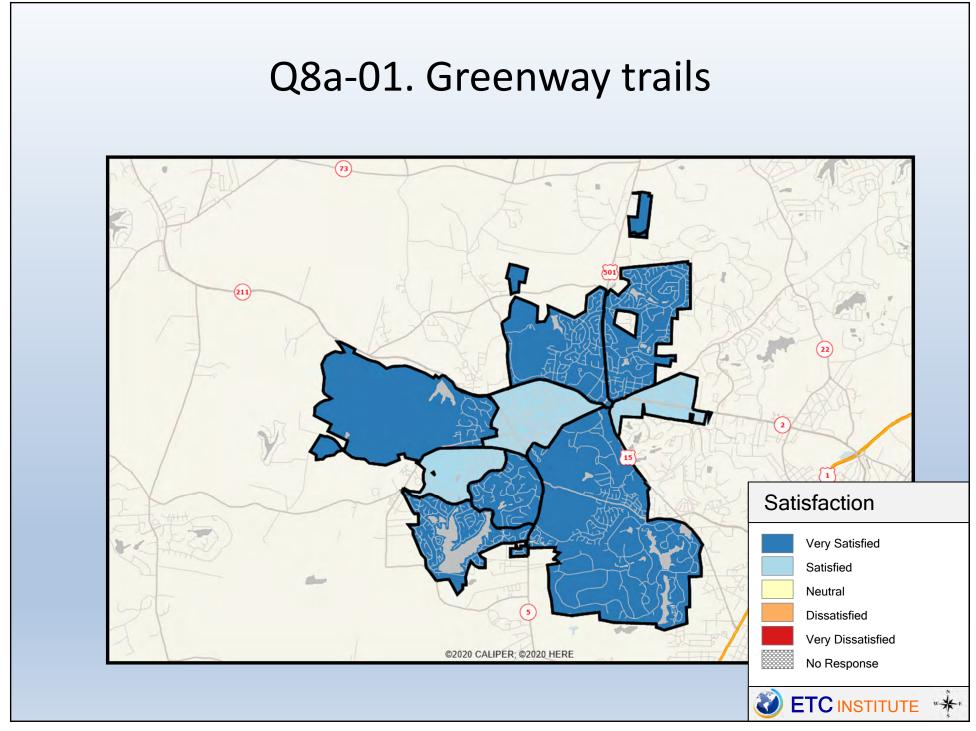




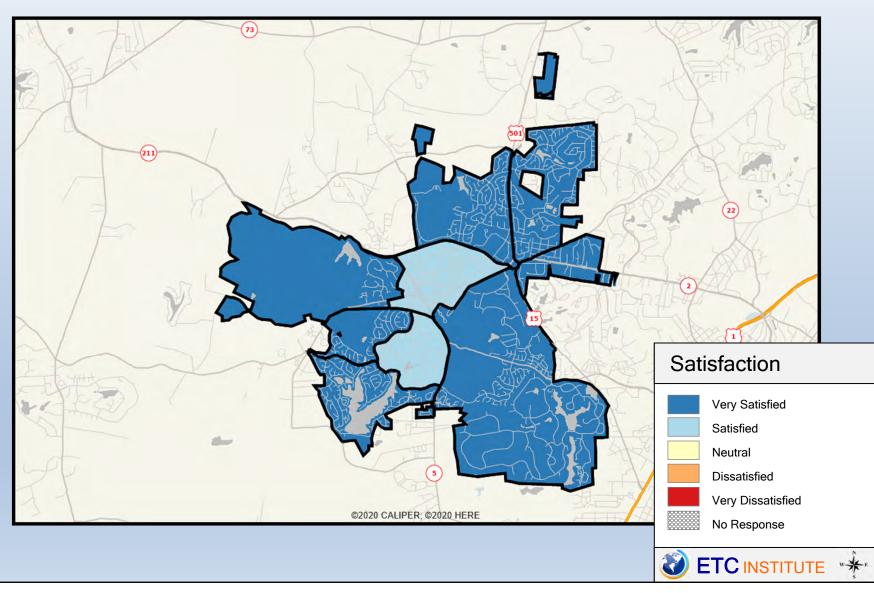


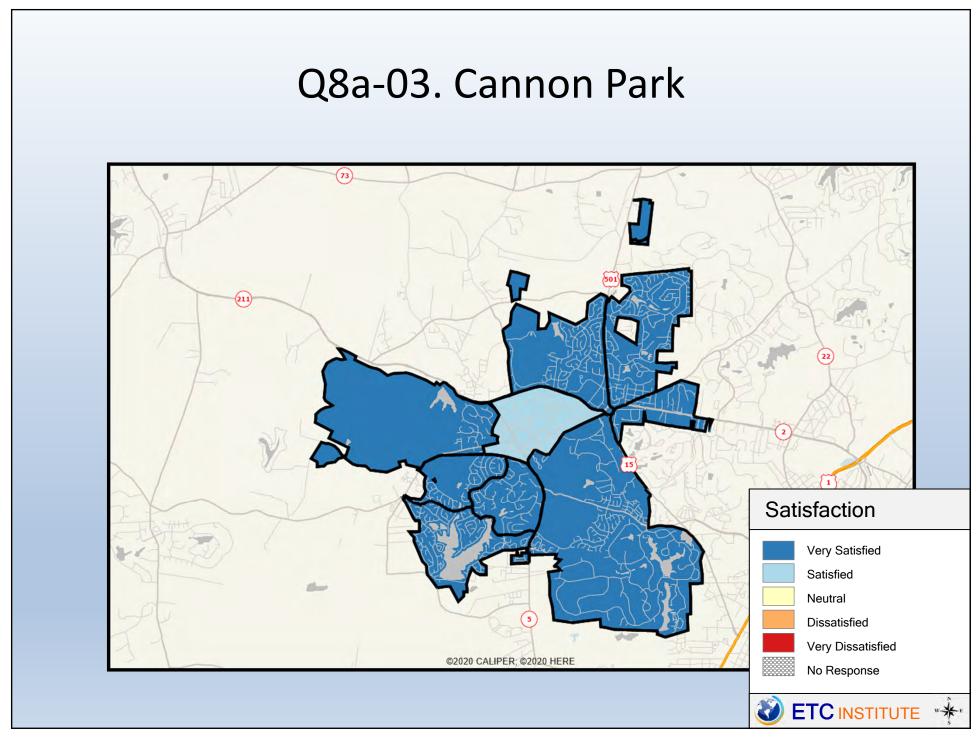
# Q6-6. How quickly fire personnel respond to emergencies

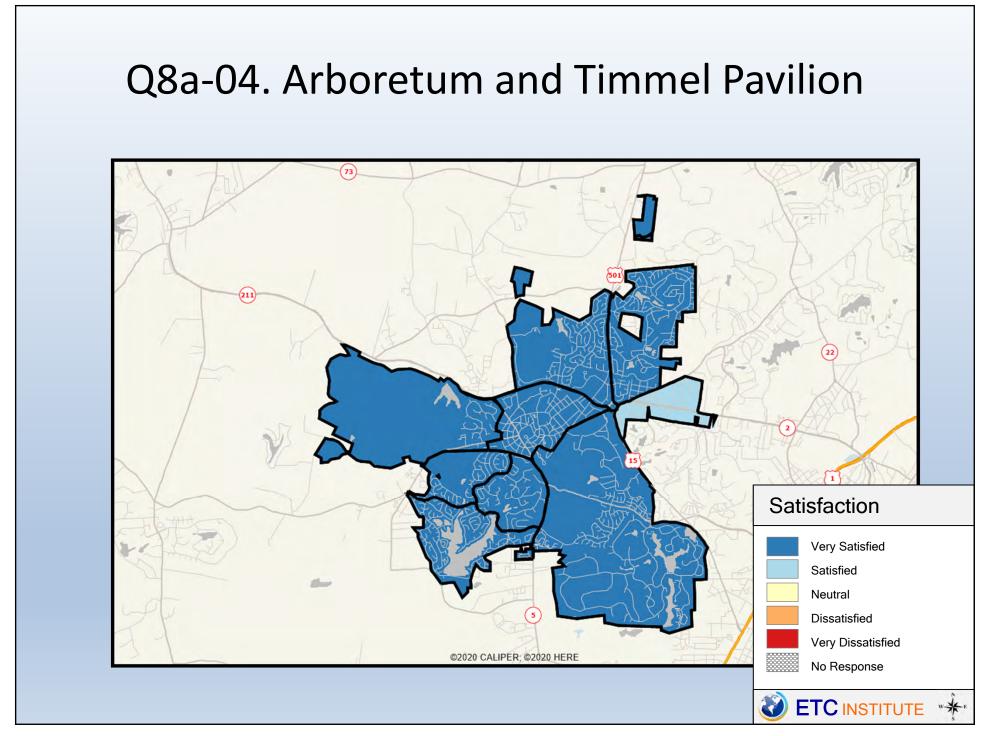


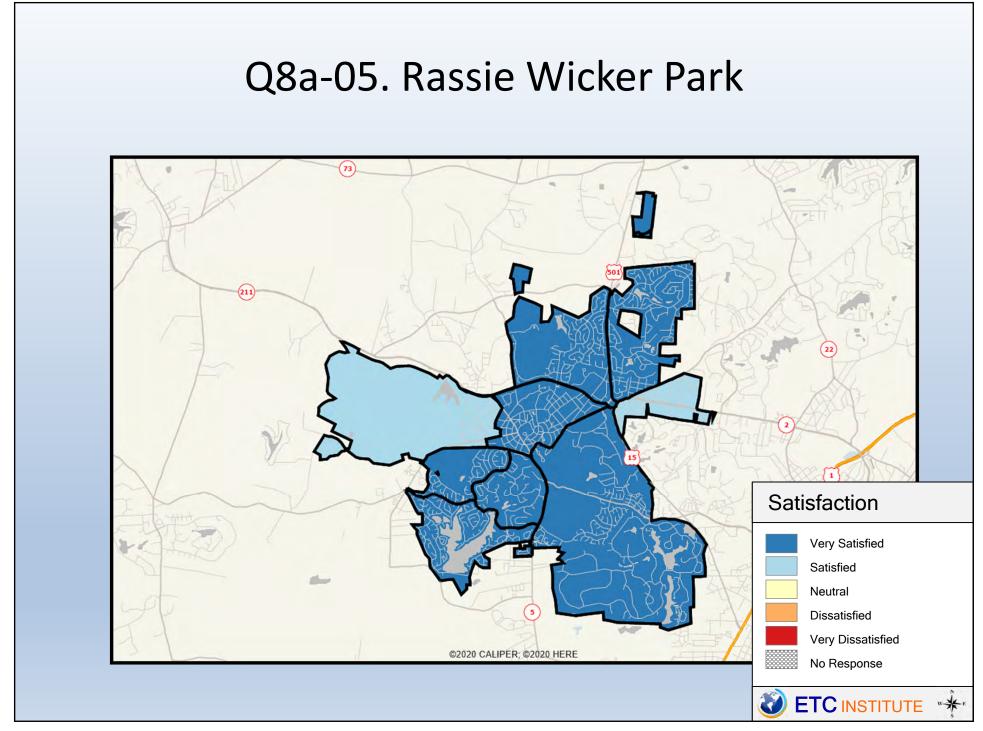


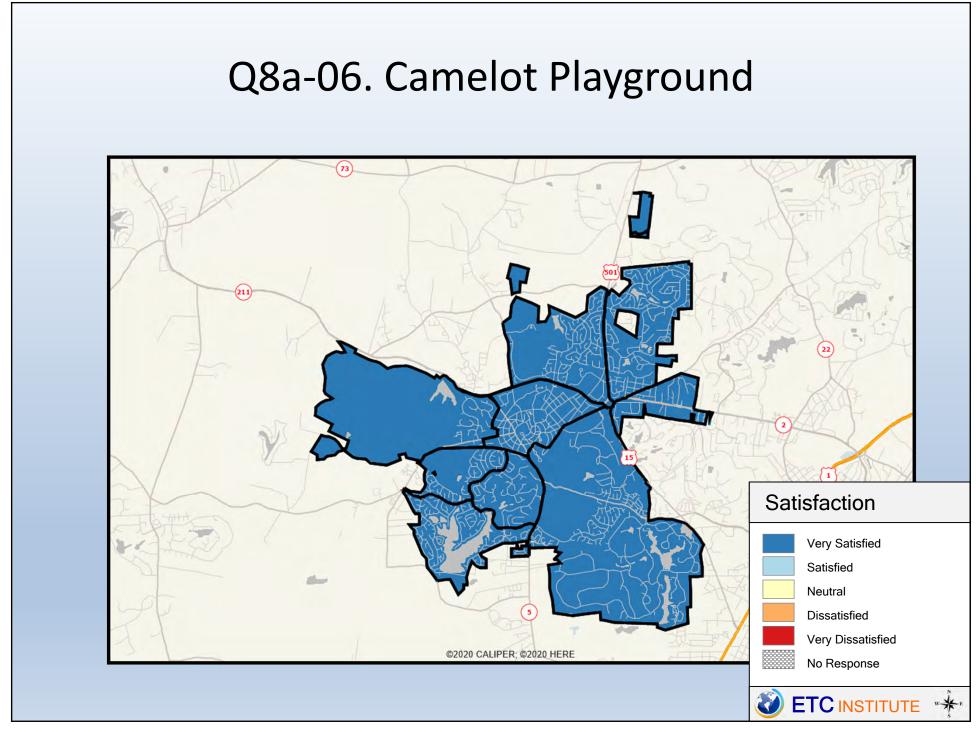
#### Q8a-02. Village sponsored cultural and arts events

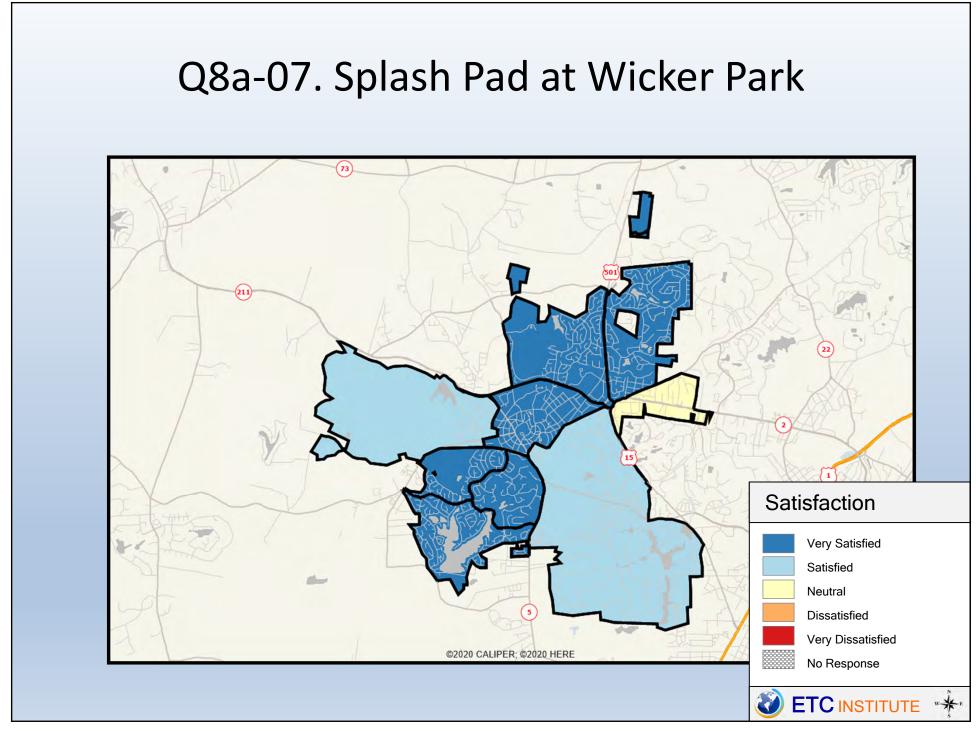


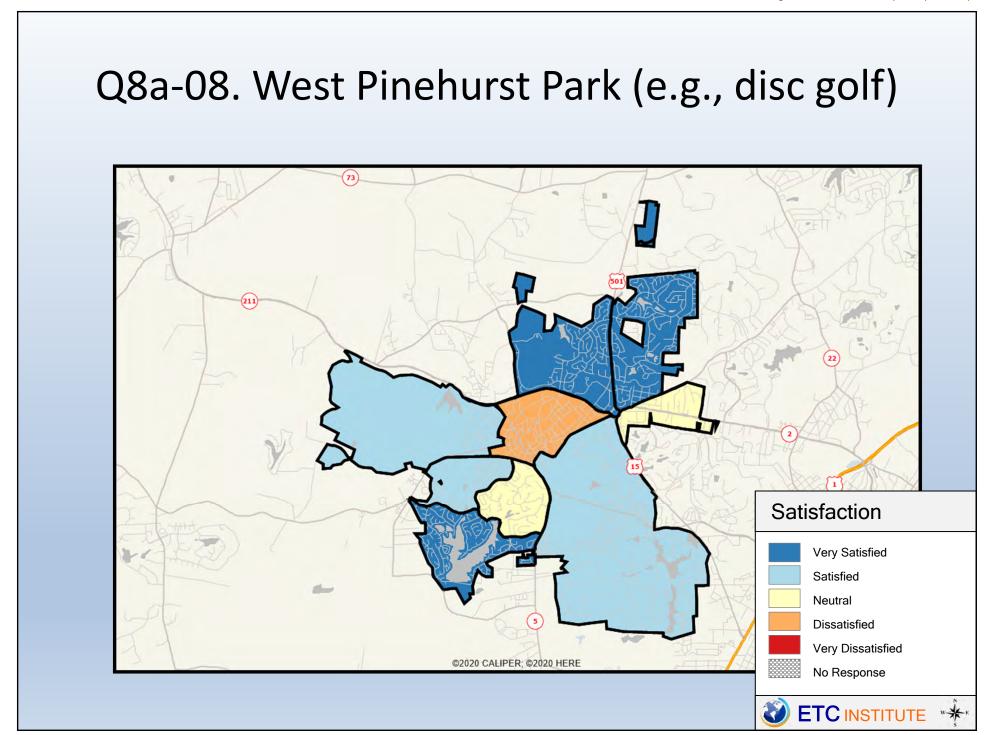


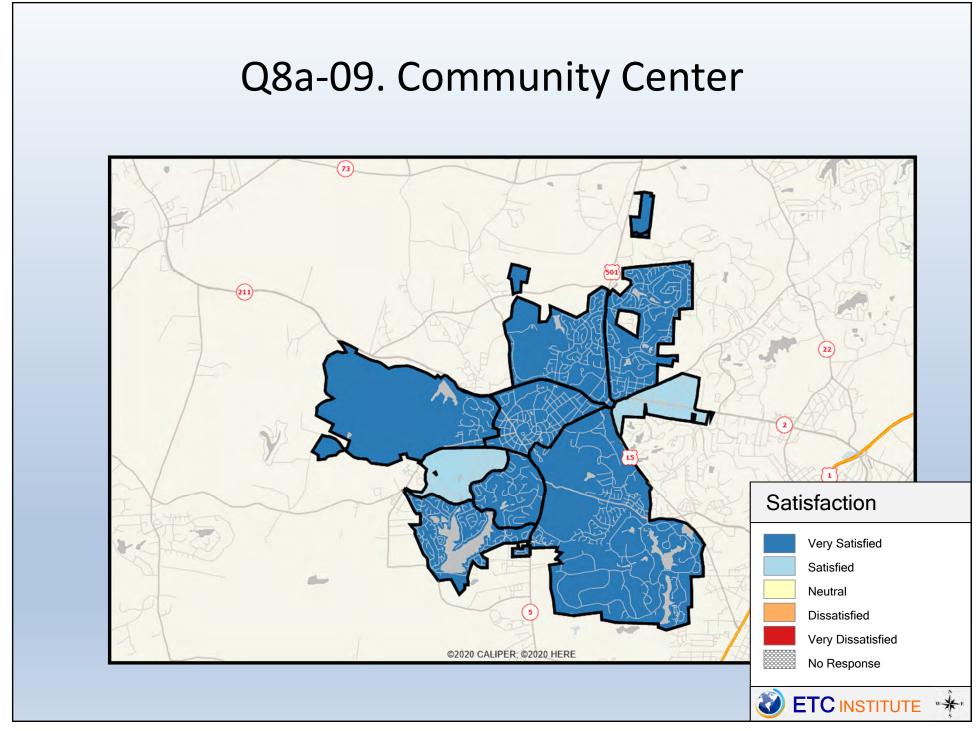


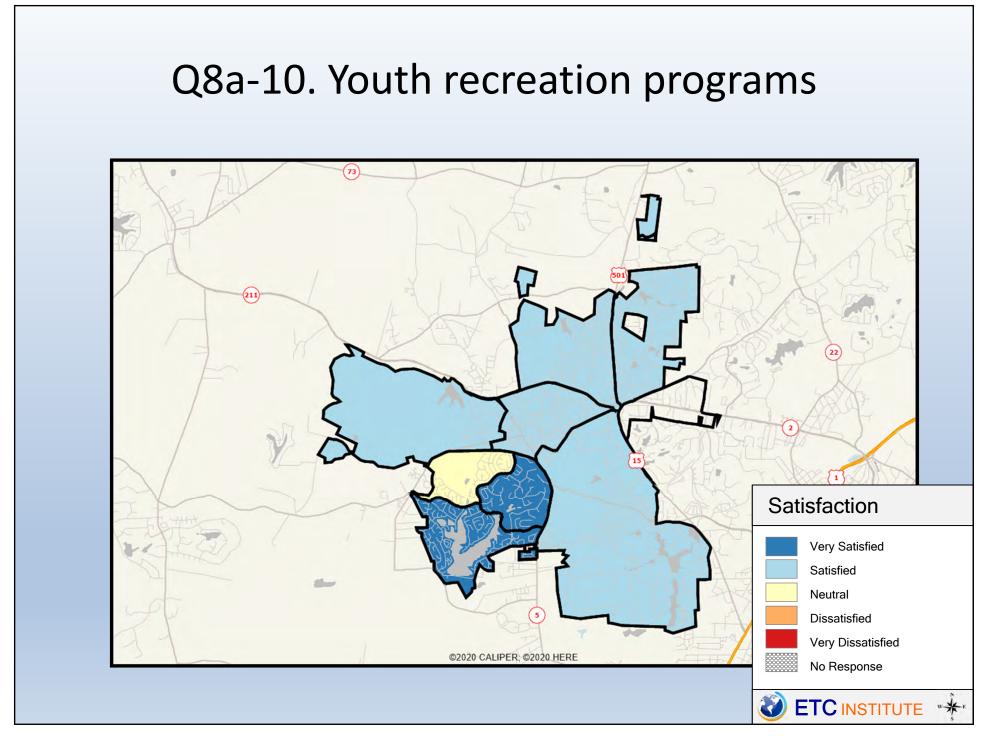


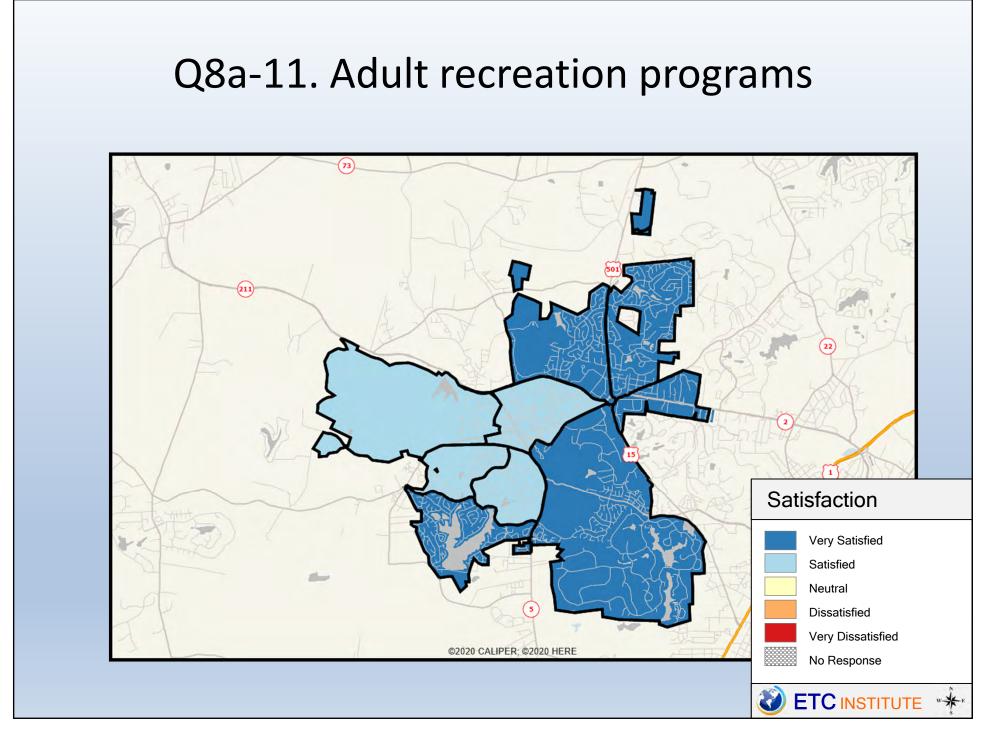


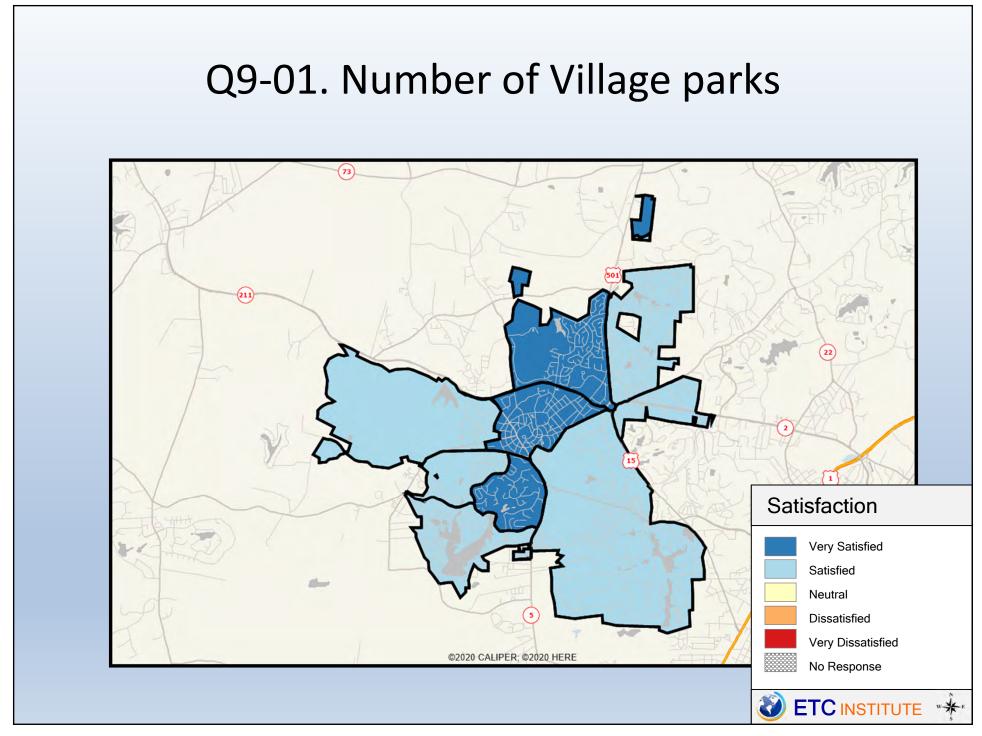


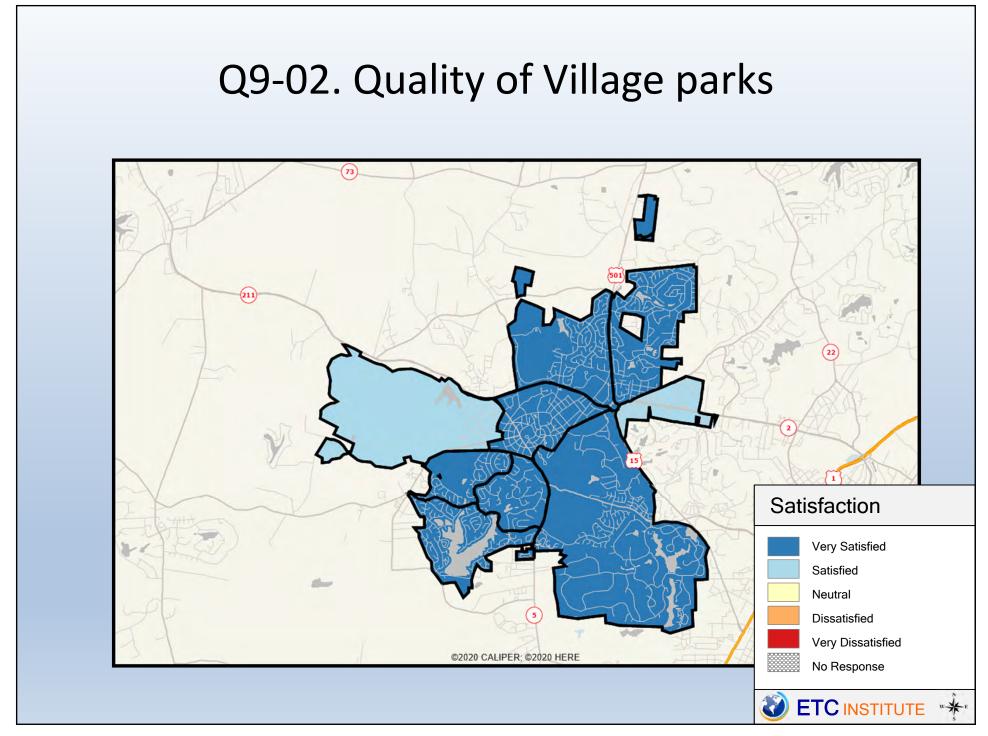


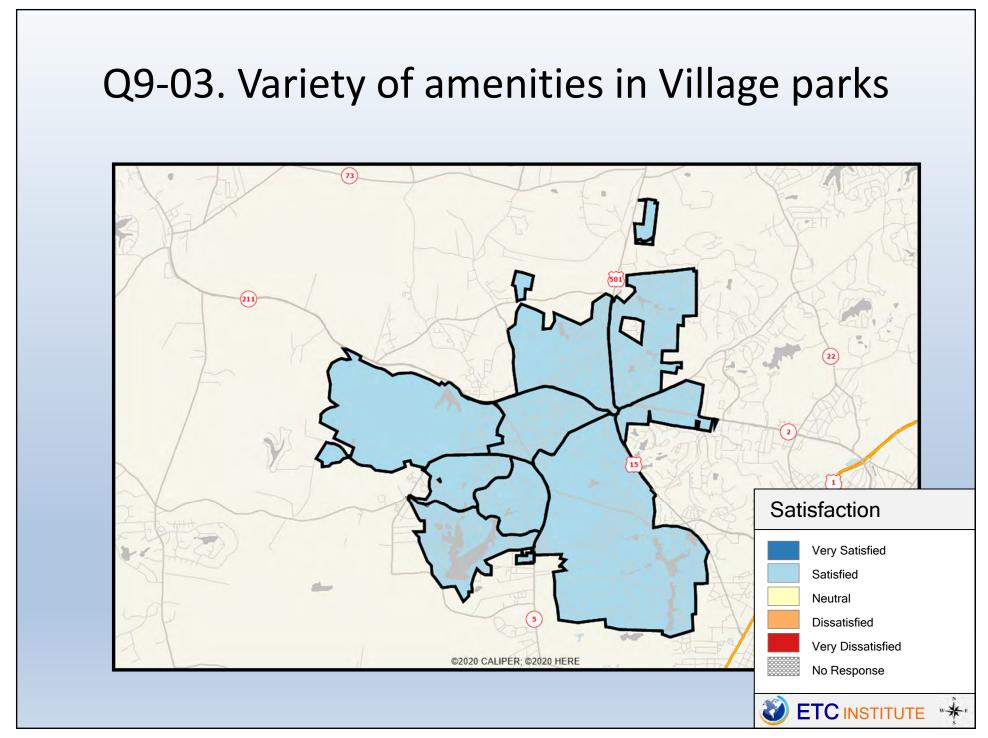


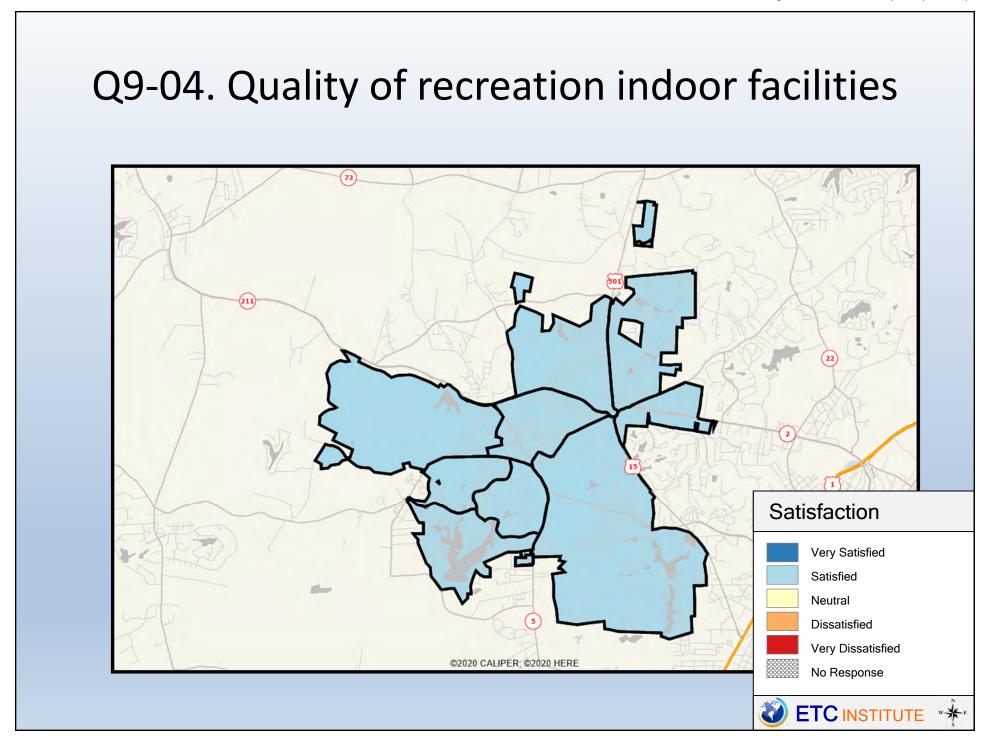


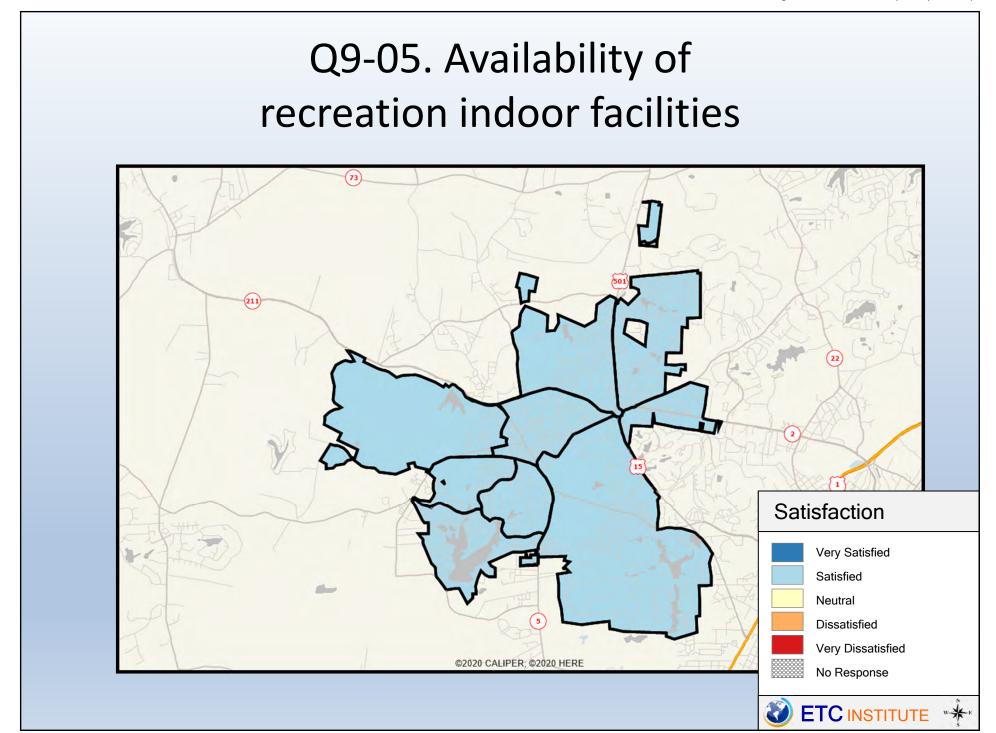




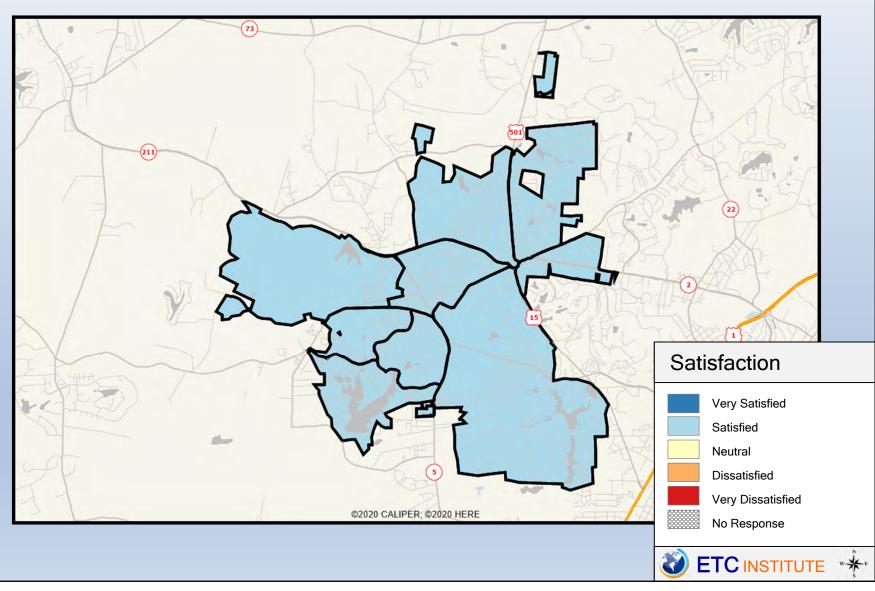


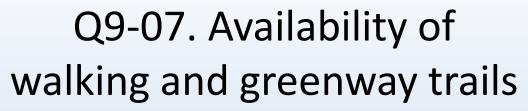


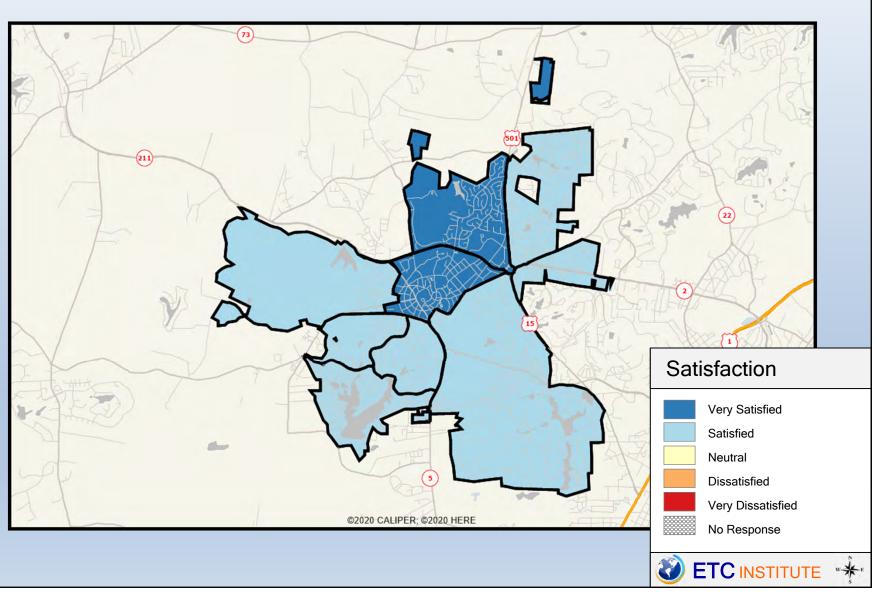


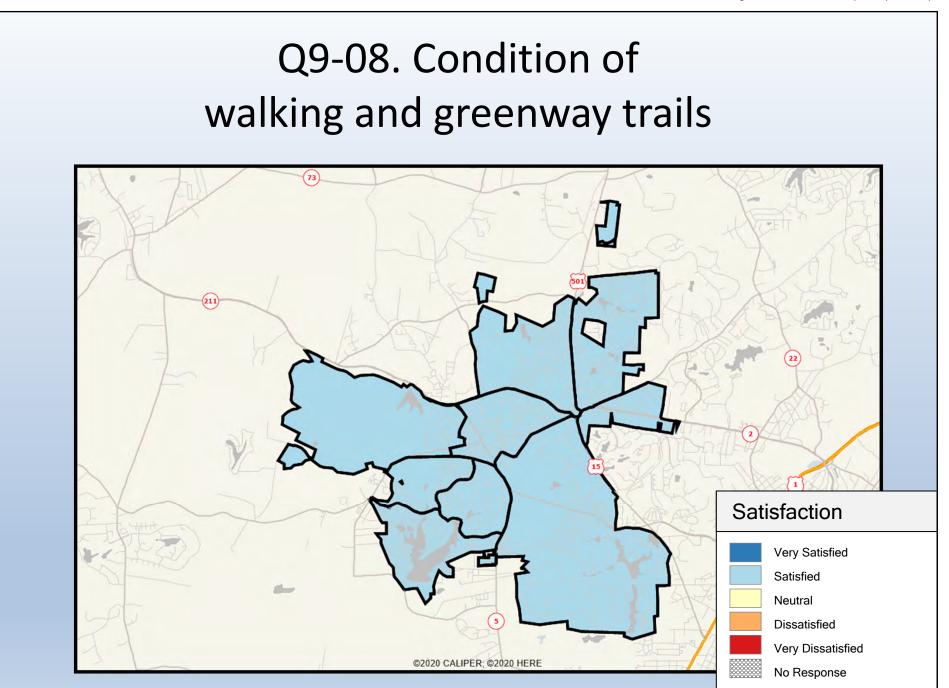




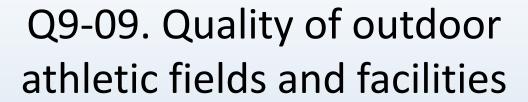


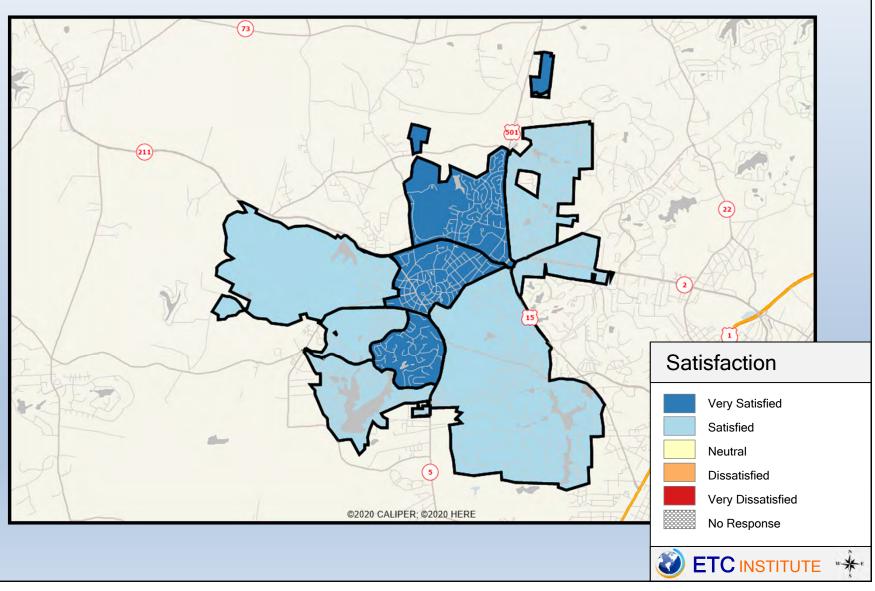




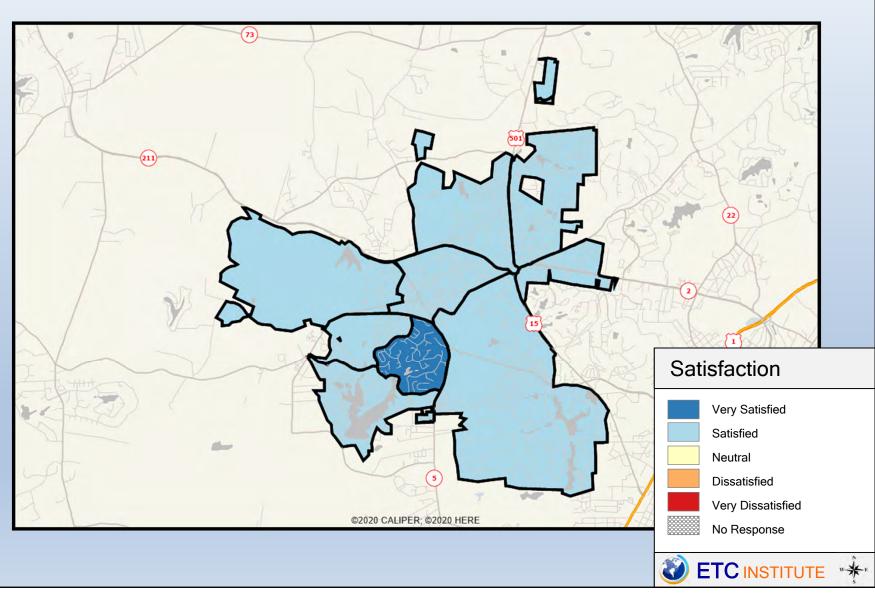


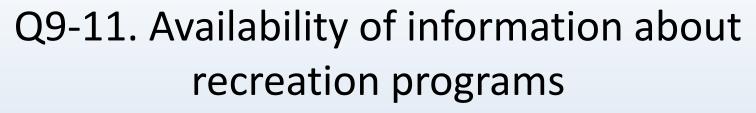
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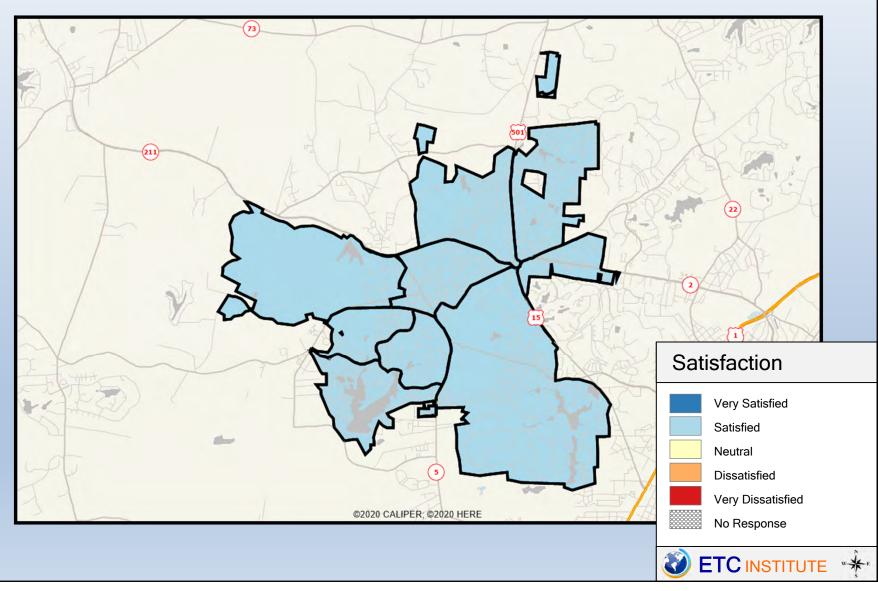


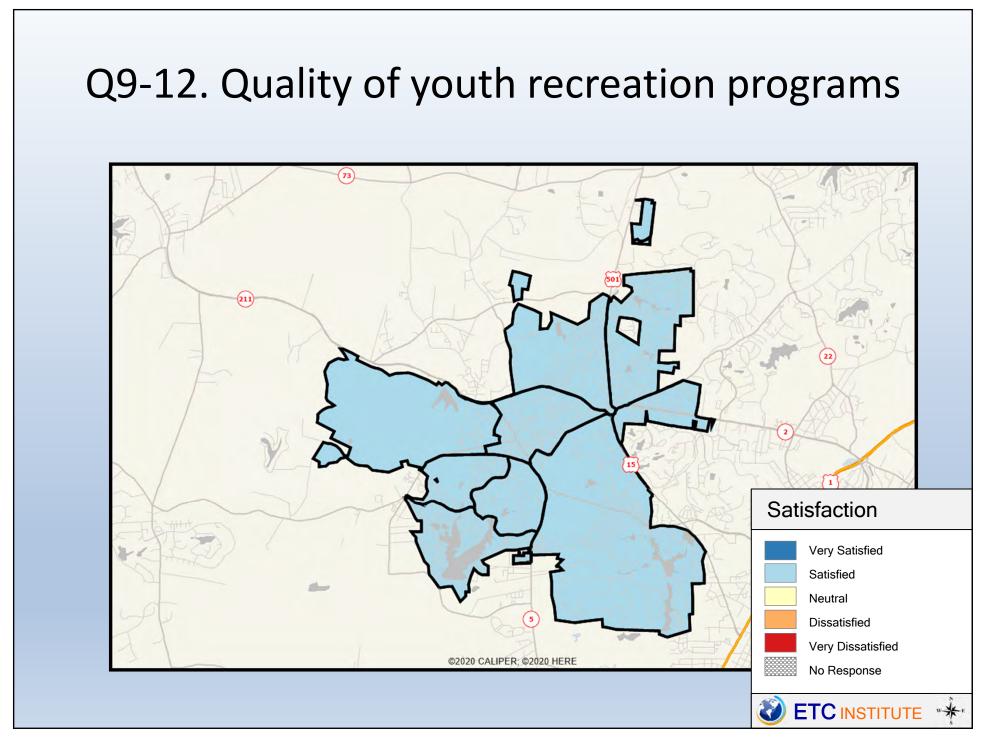


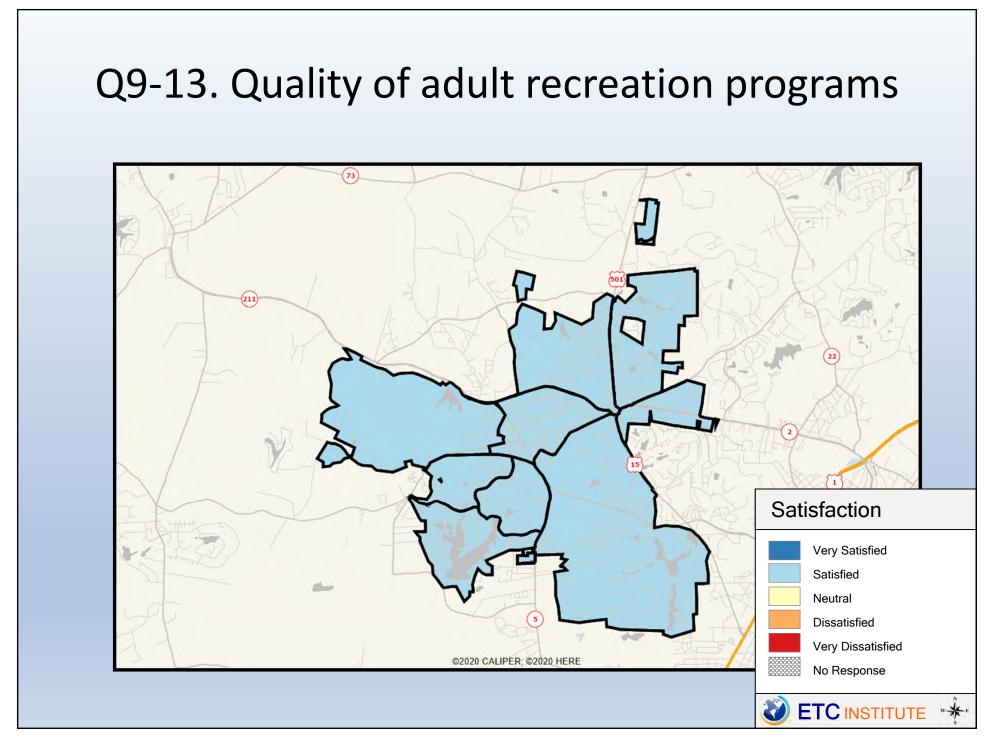
#### Q9-10. Availability of outdoor athletic fields and facilities



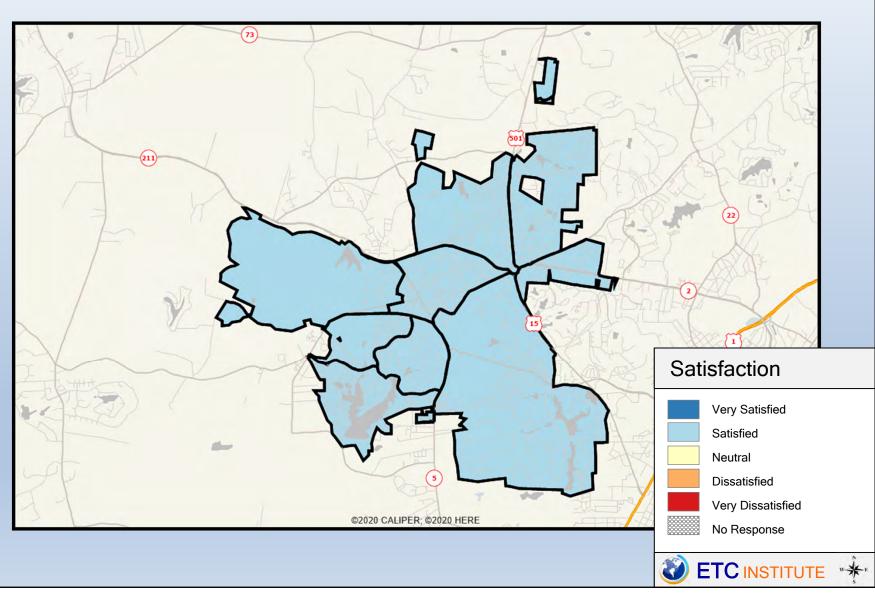




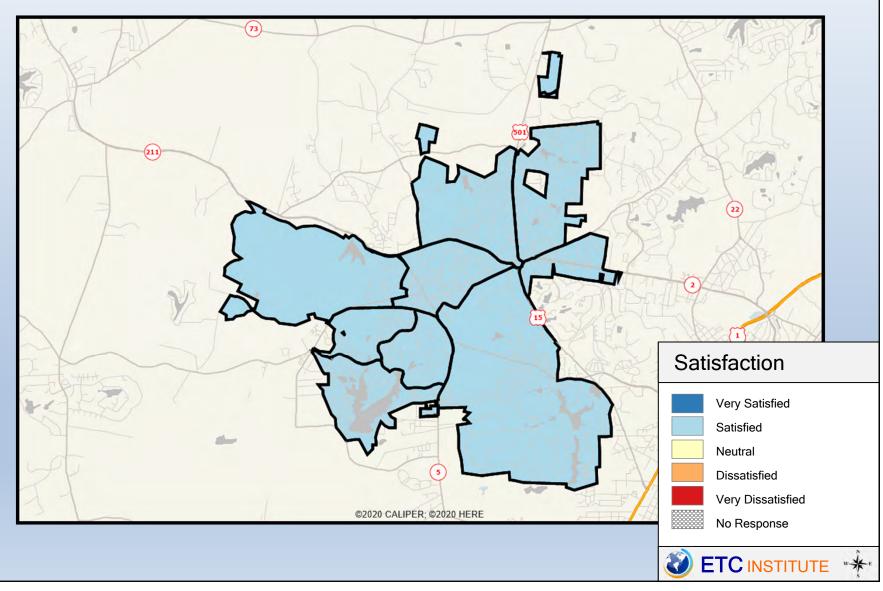




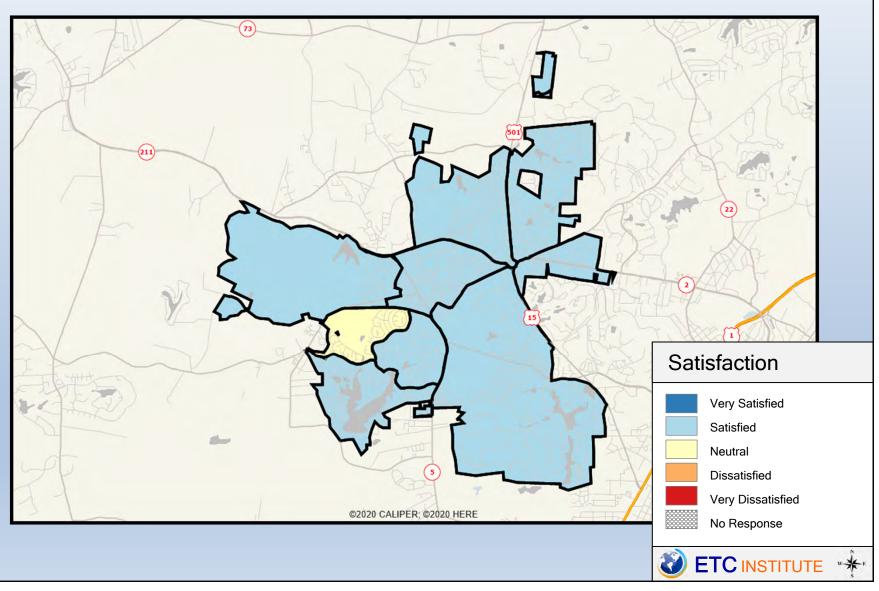




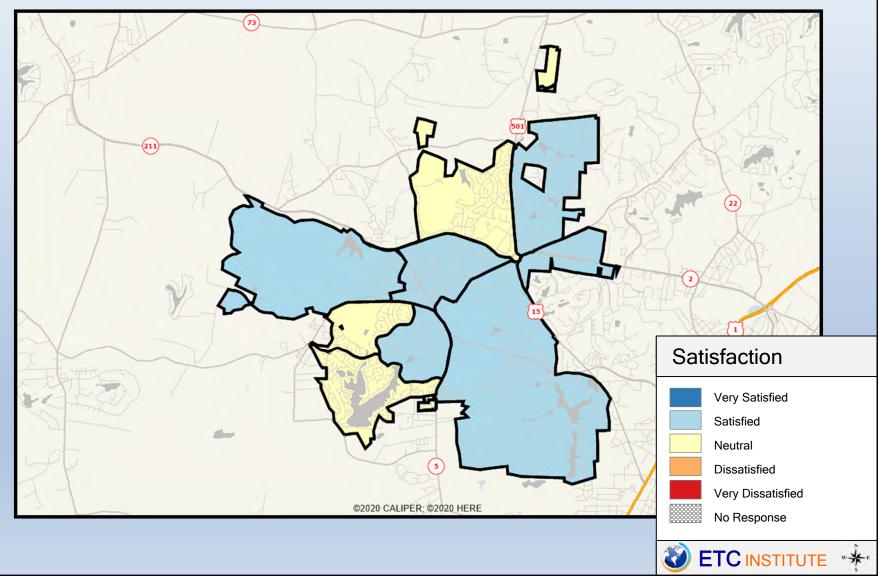
## Q9-15. Variety of cultural arts events and programs in Southern Moore County



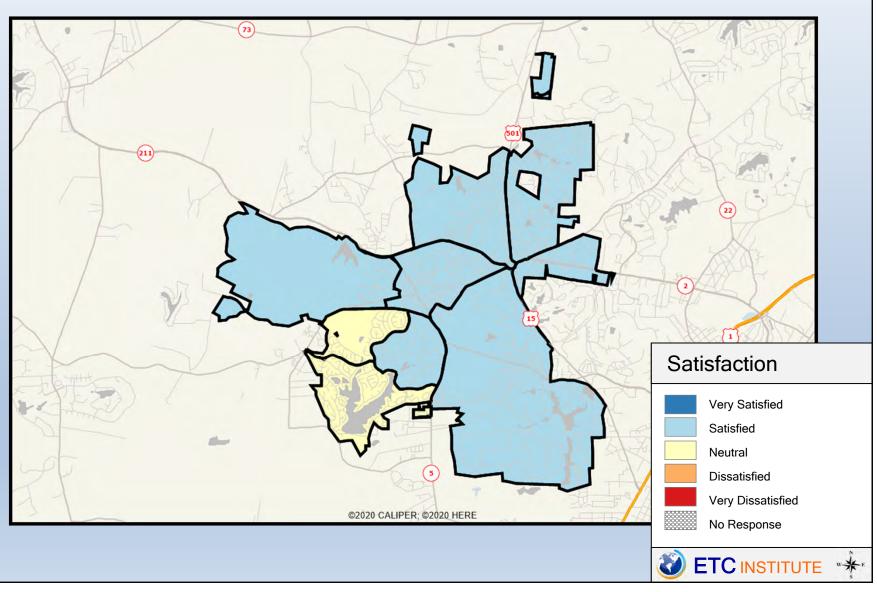
# Q15-1. Enforcing the cleanup of litter and debris on private property



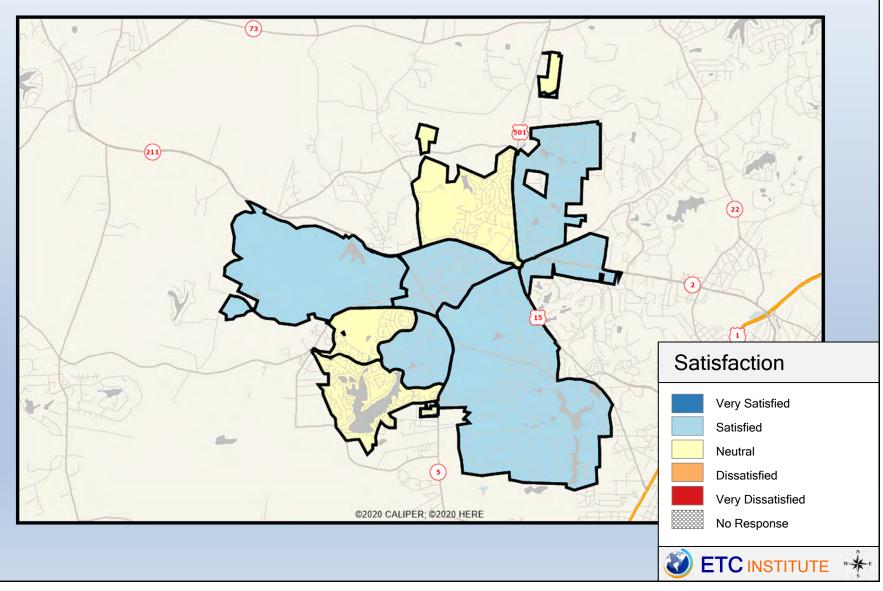
## Q15-2. Enforcing mowing and cutting of weeds and grass on private property

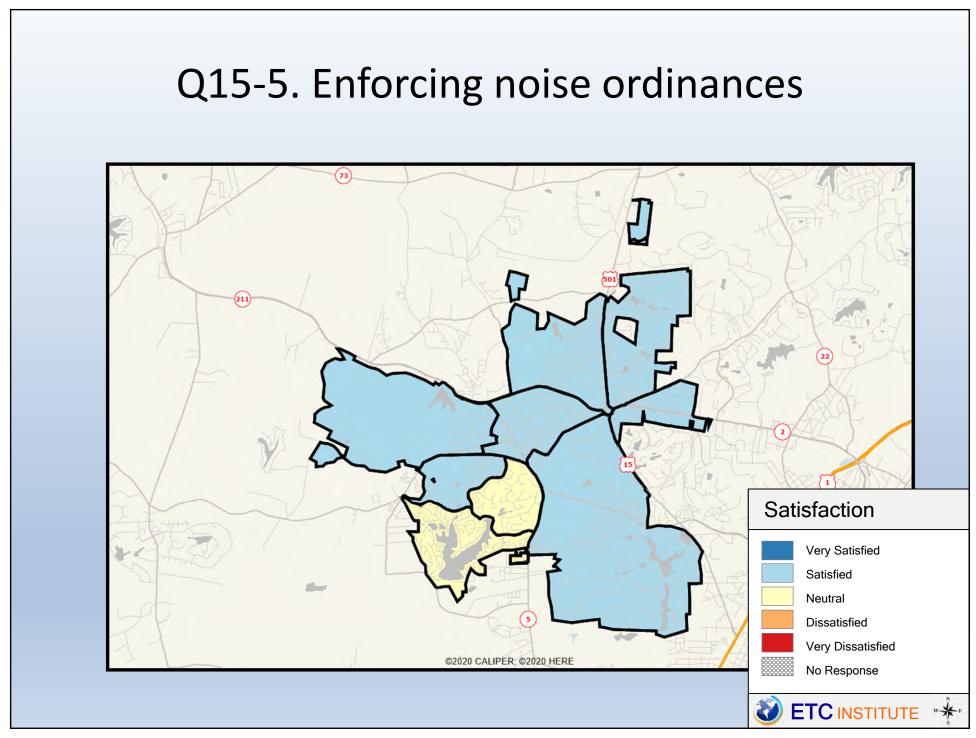


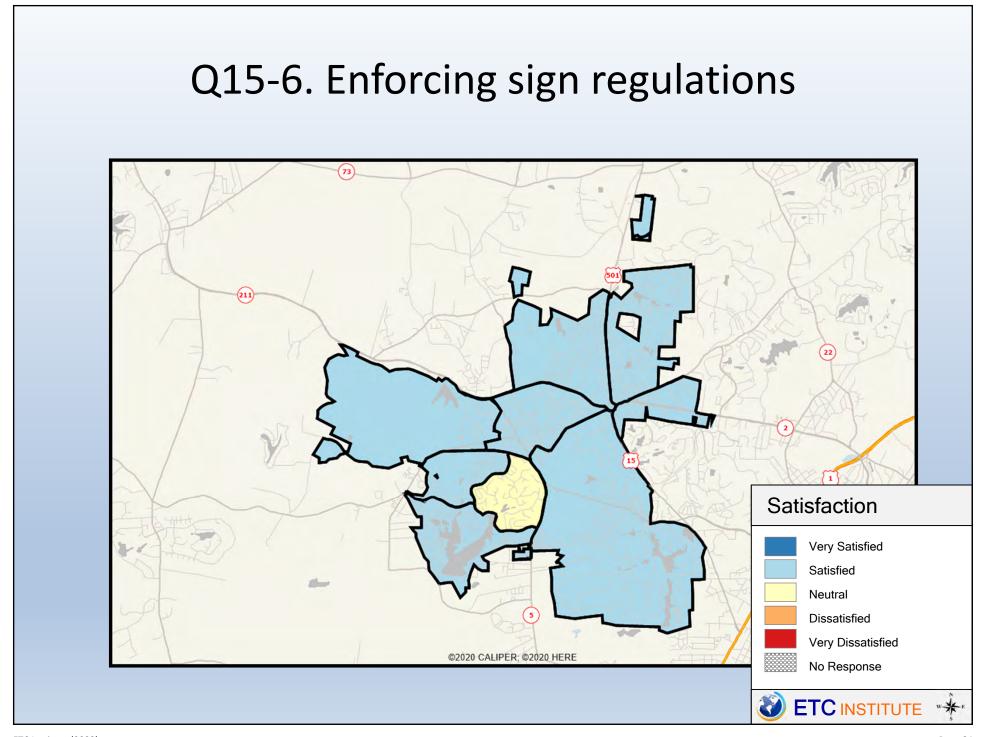
#### Q15-3. Enforcing overnight right-of-way parking prohibition in residential neighborhoods

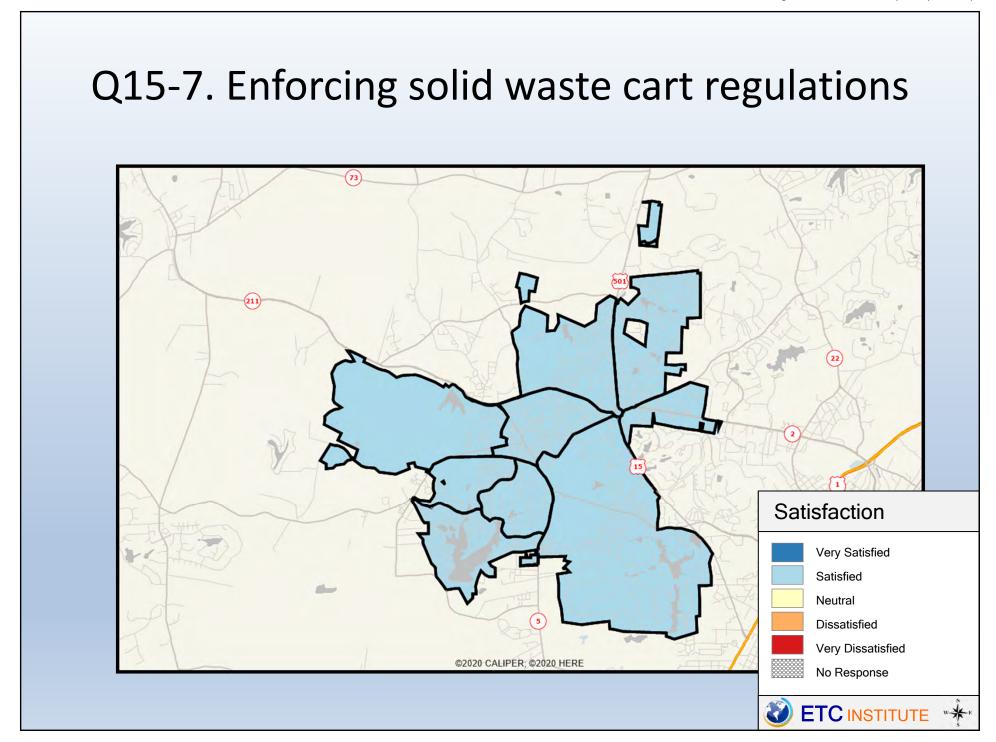


### Q15-4. Enforcing restrictions on oversized vehicles in residential neighborhoods

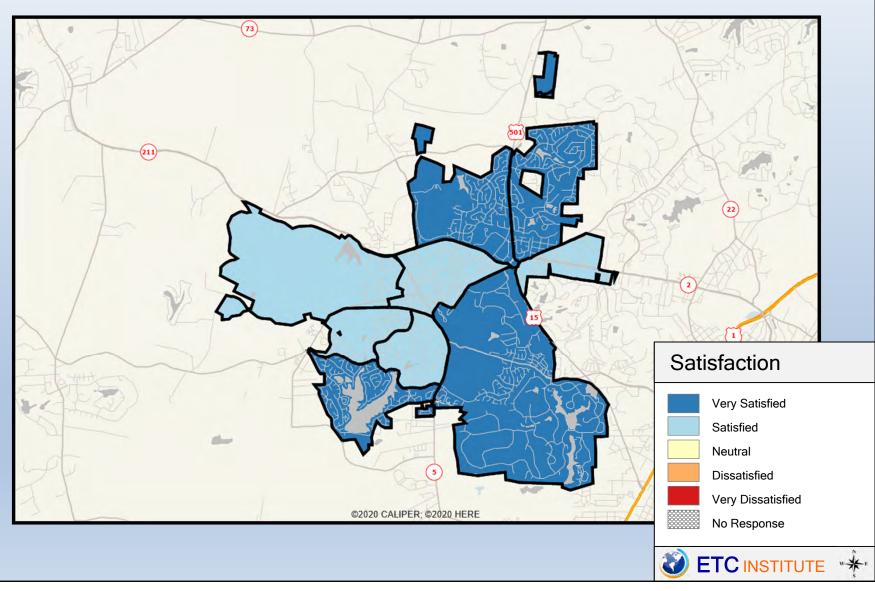




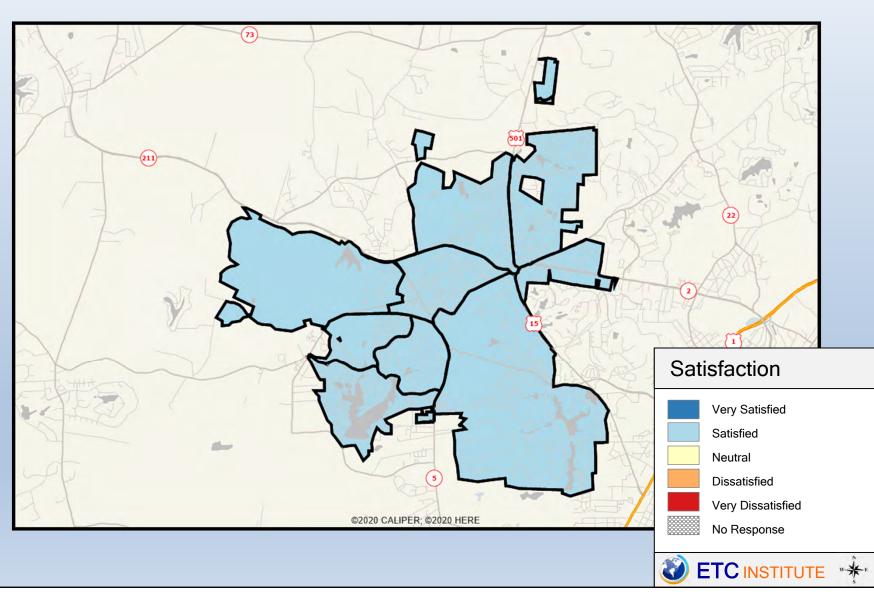




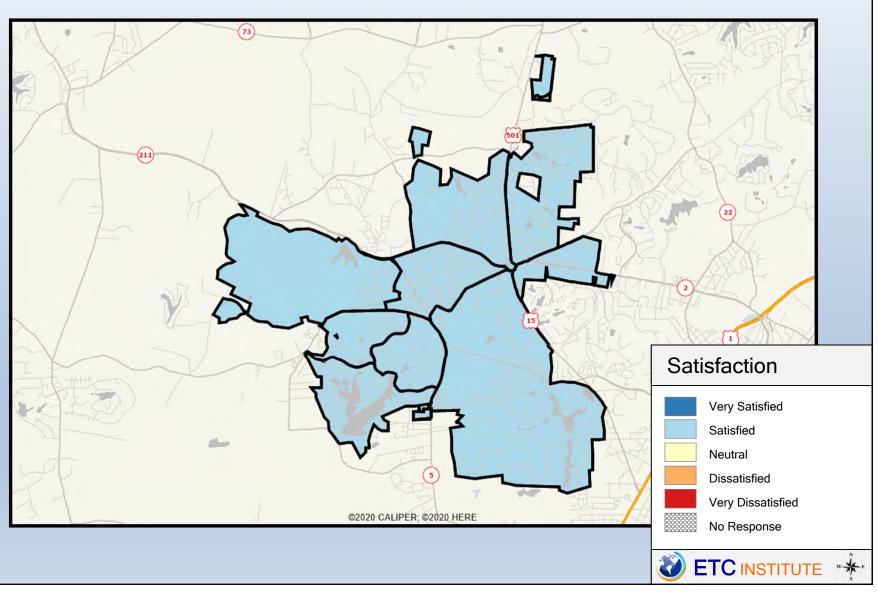
## Q17-01. Maintenance of main Village street thoroughfares

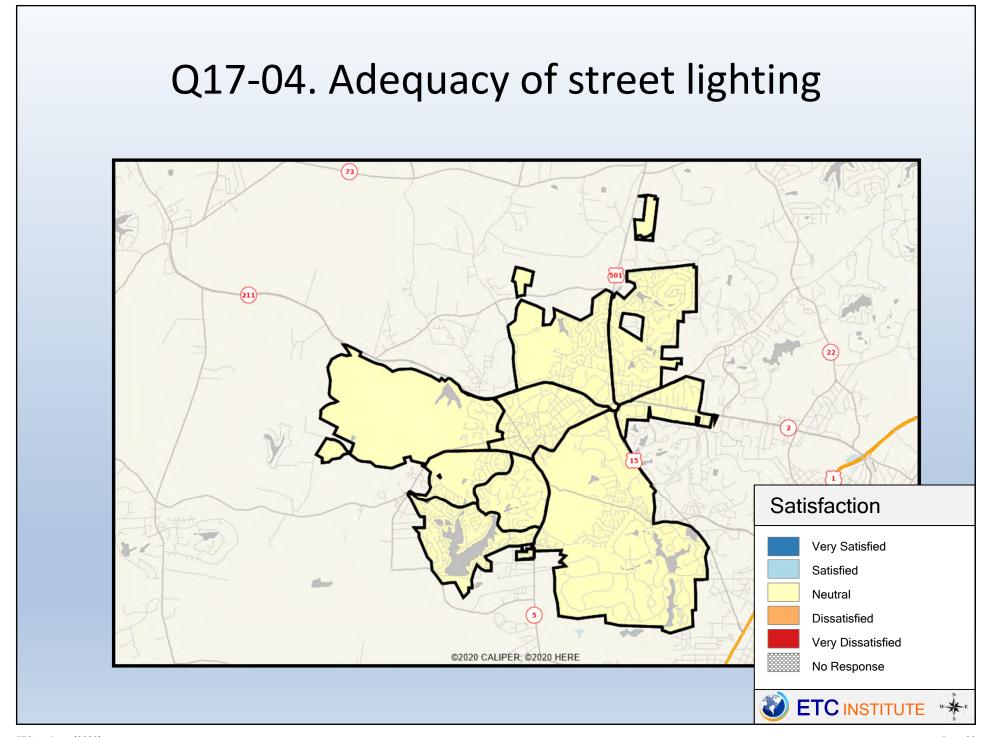


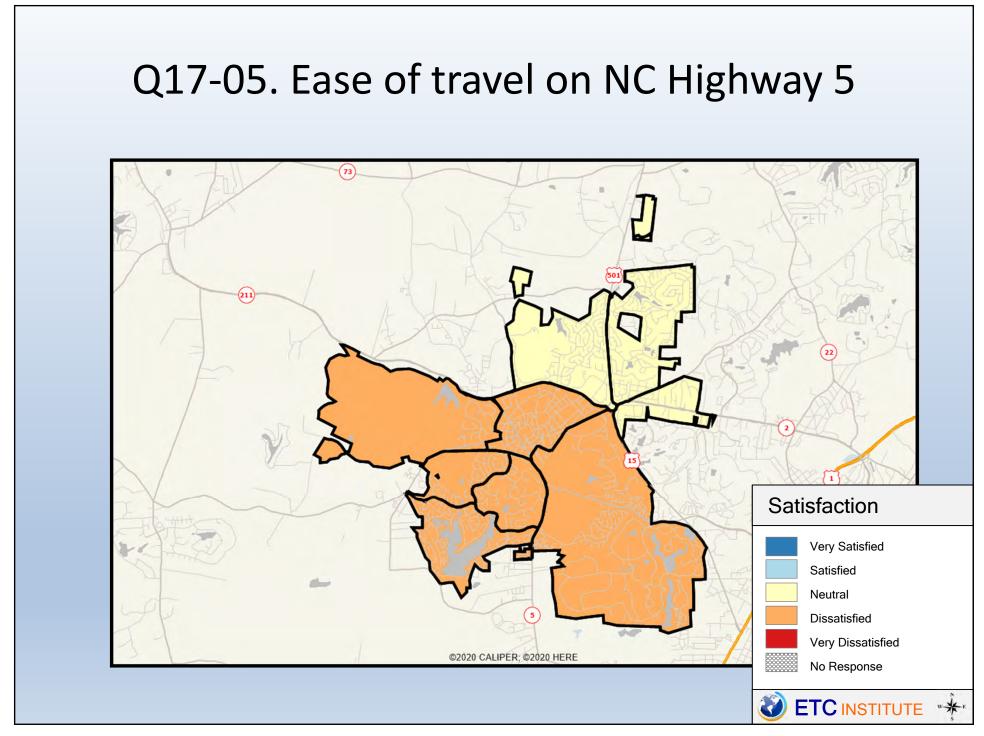
# Q17-02. Maintenance of streets in your neighborhood



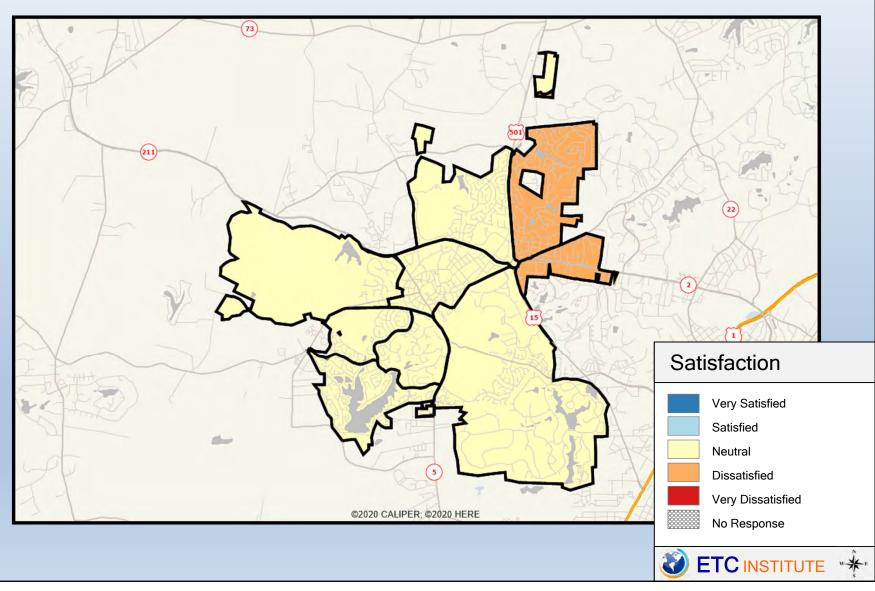
## Q17-03. Maintenance of street signs and pavement markings

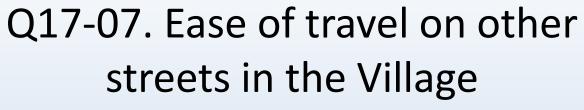


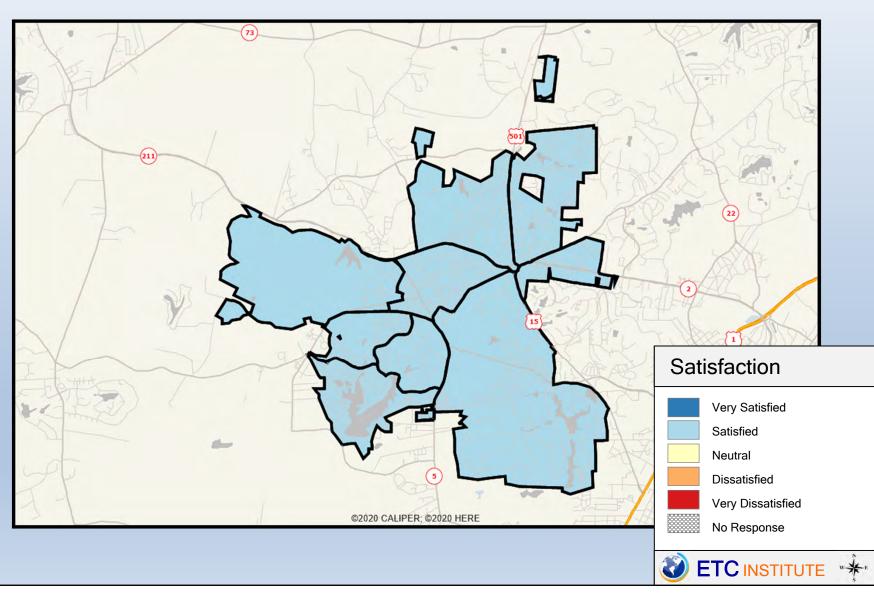


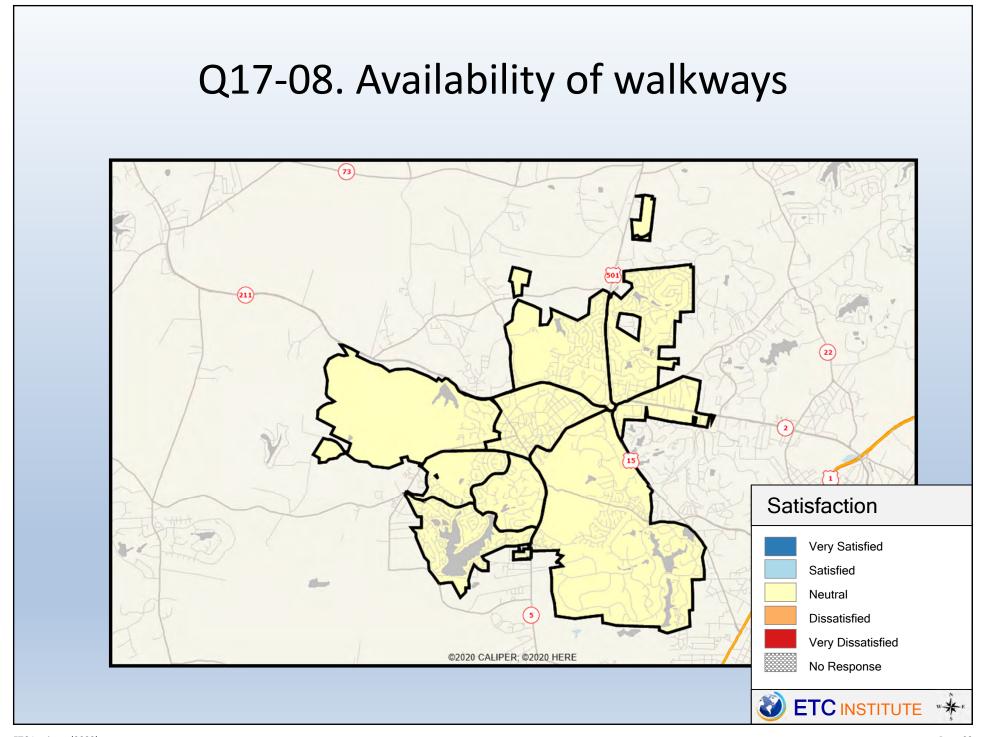


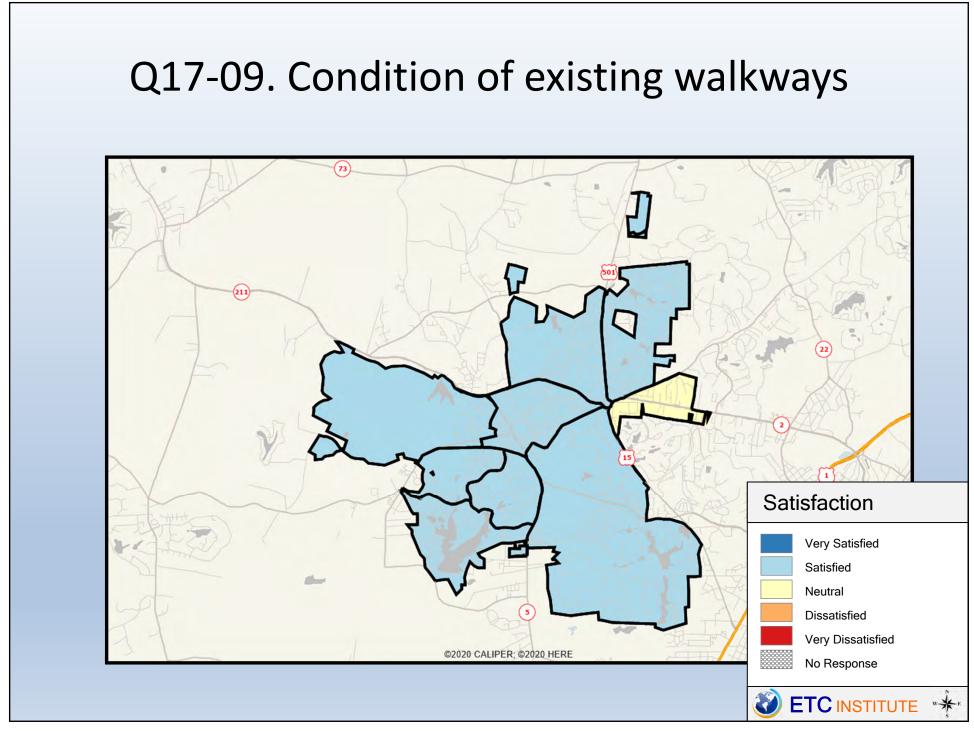
# Q17-06. Ease of travel through the large traffic circle

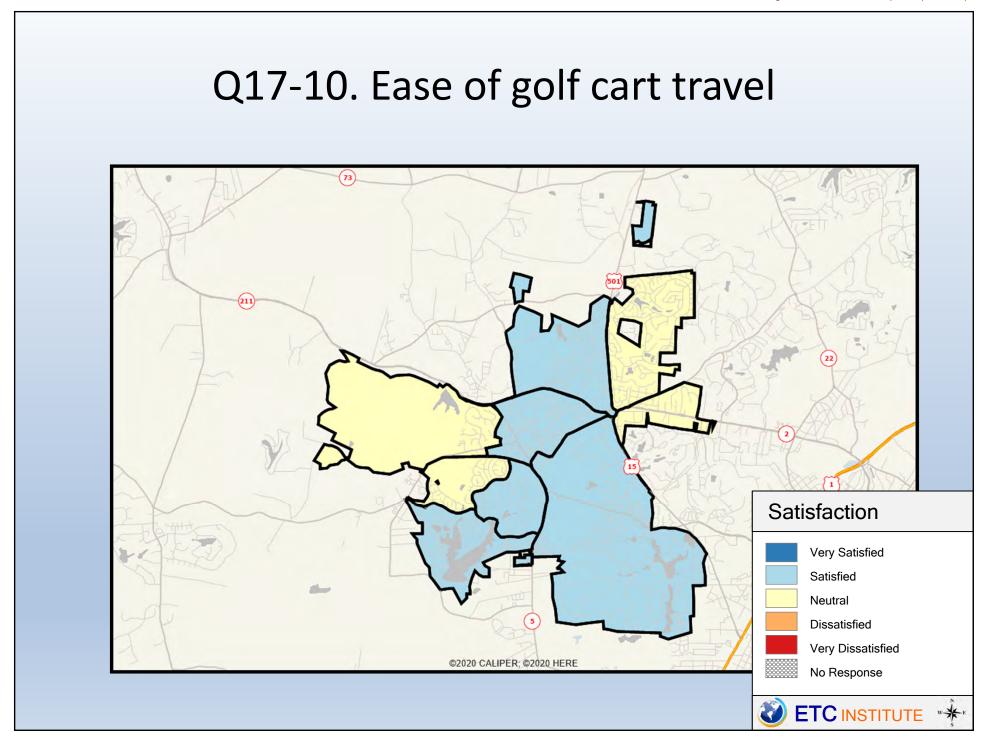




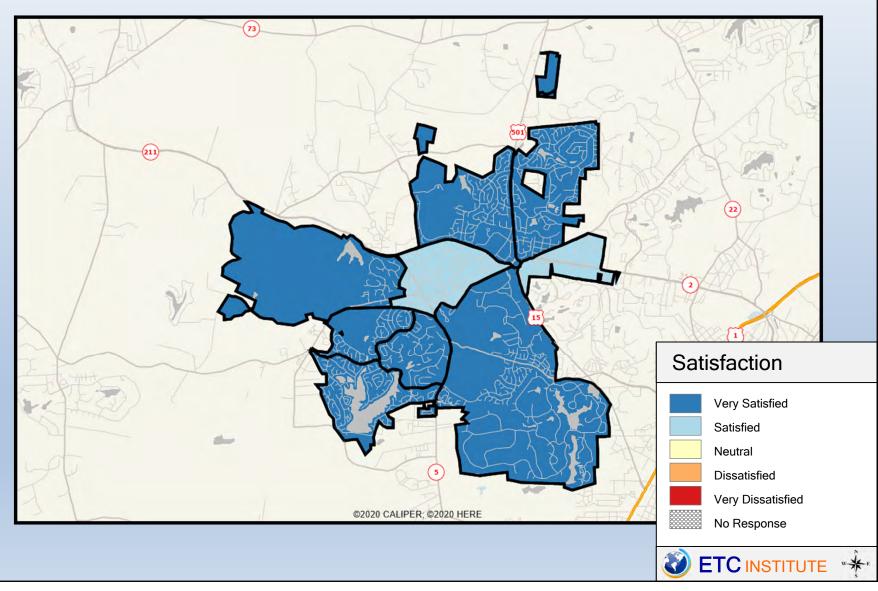




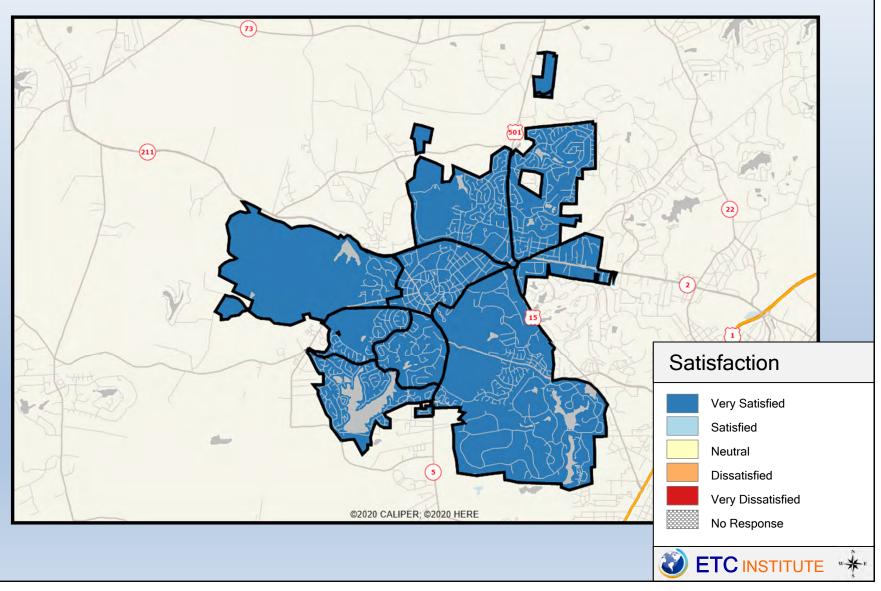




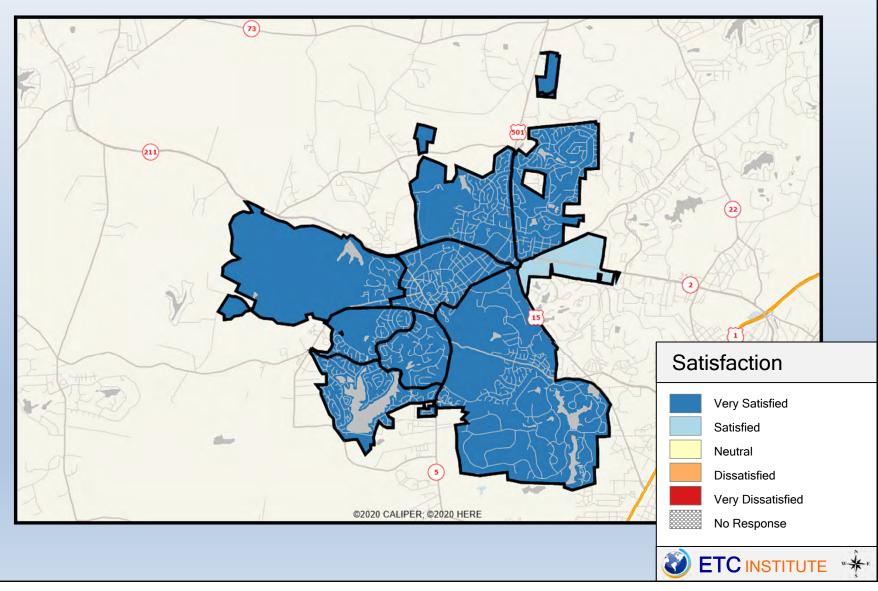
#### Q19-1. Maintenance and preservation of downtown

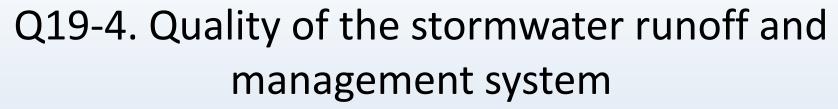


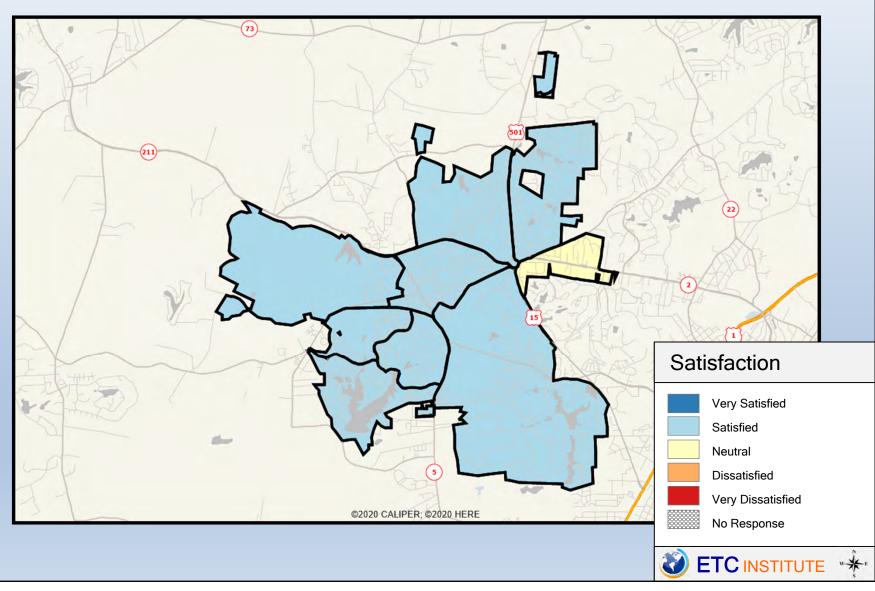
### Q19-2. Quality of landscaping in medians and other public areas

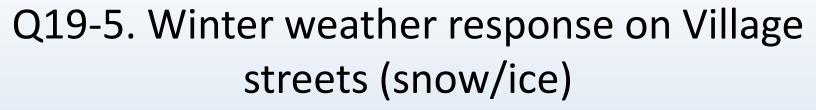


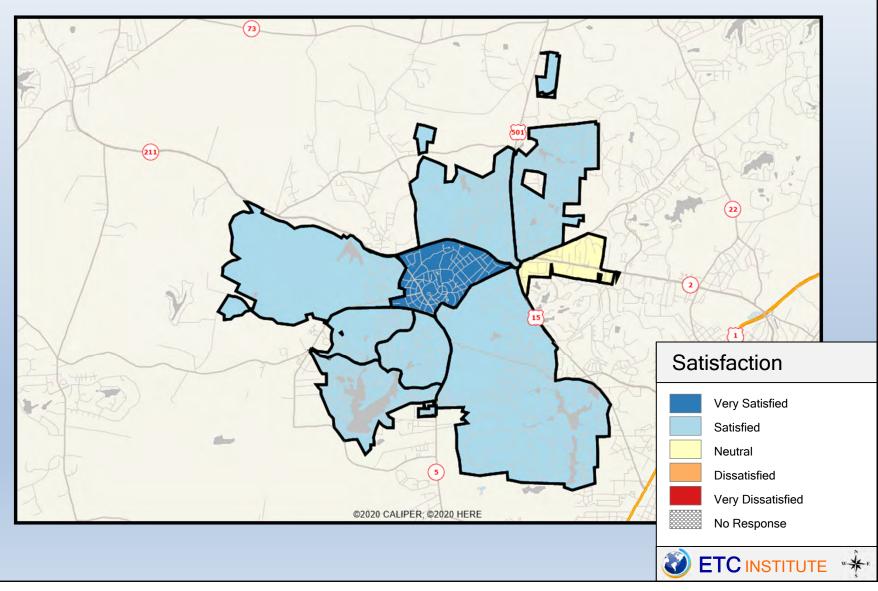
# Q19-3. Overall cleanliness of streets and other public areas



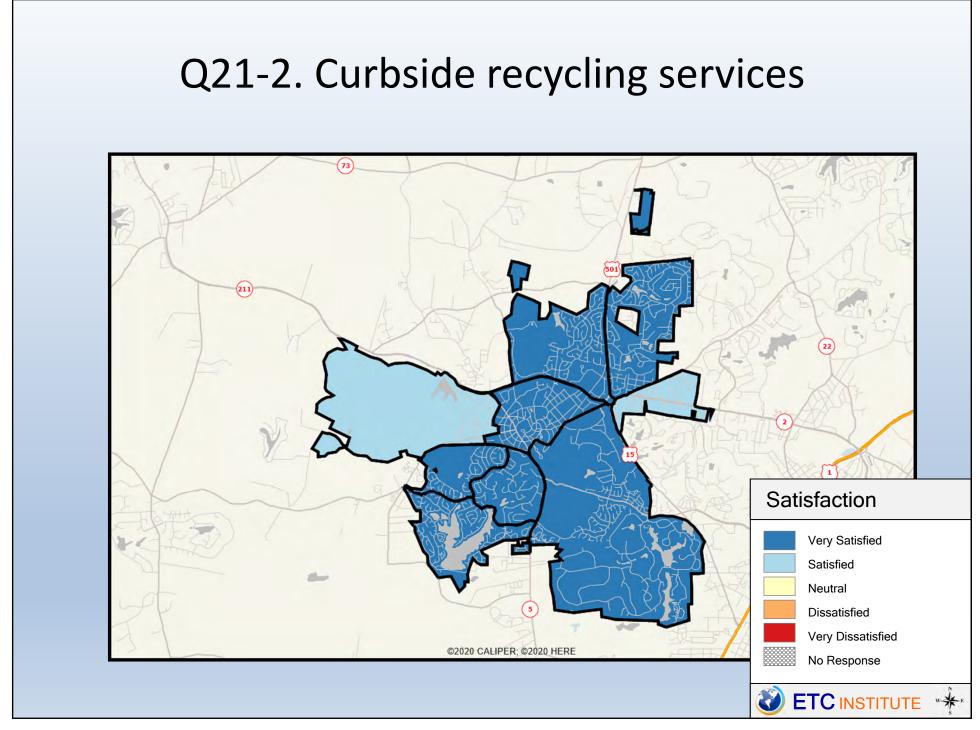


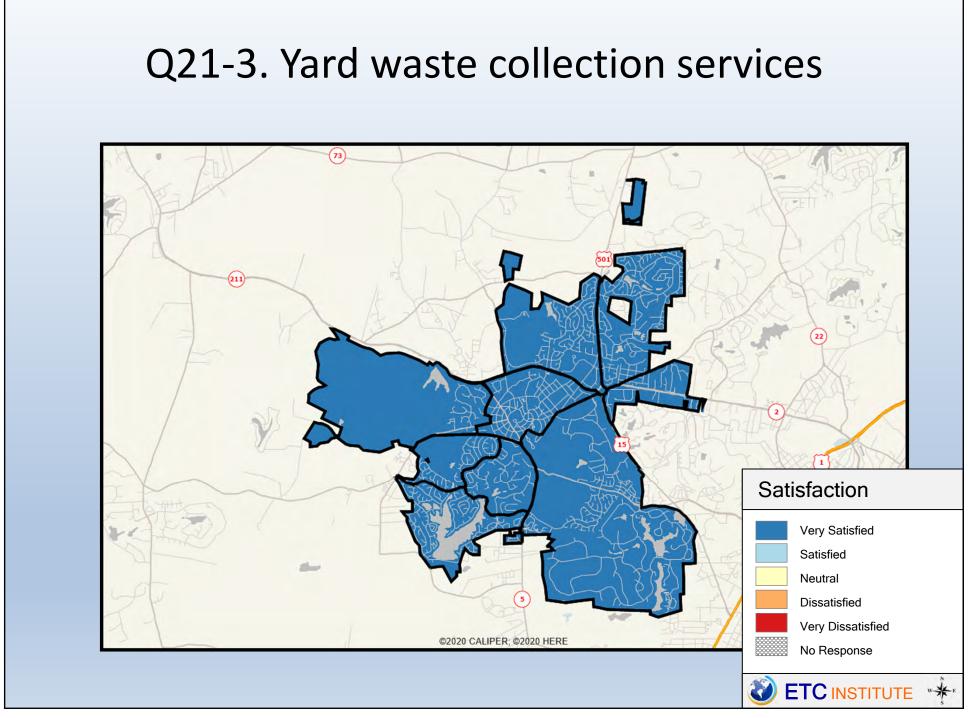


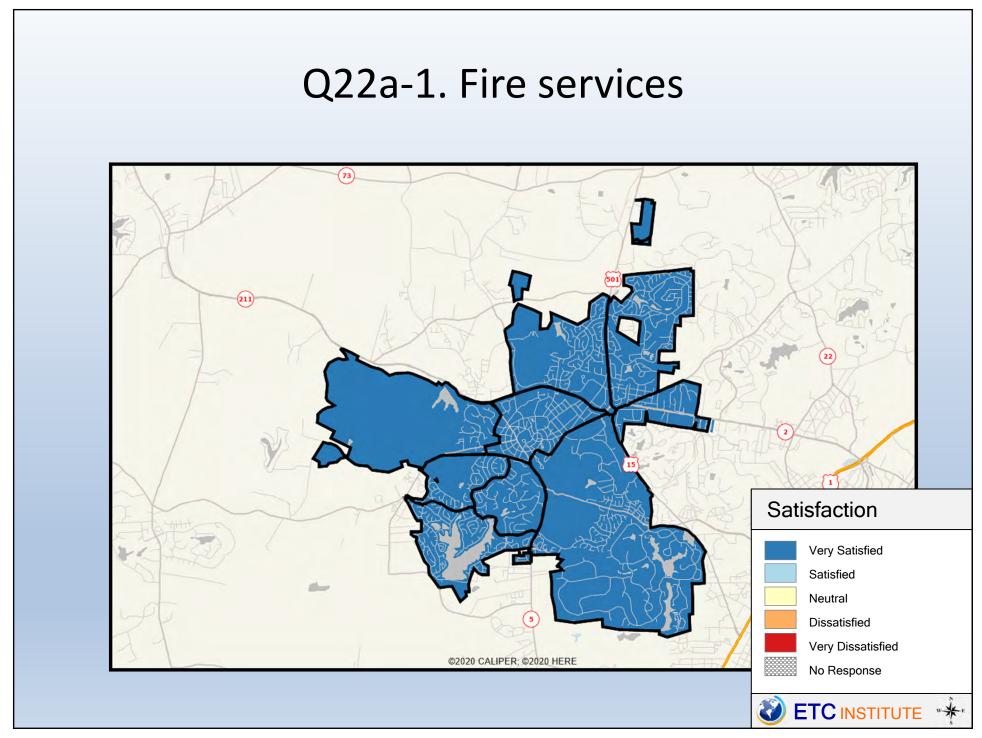


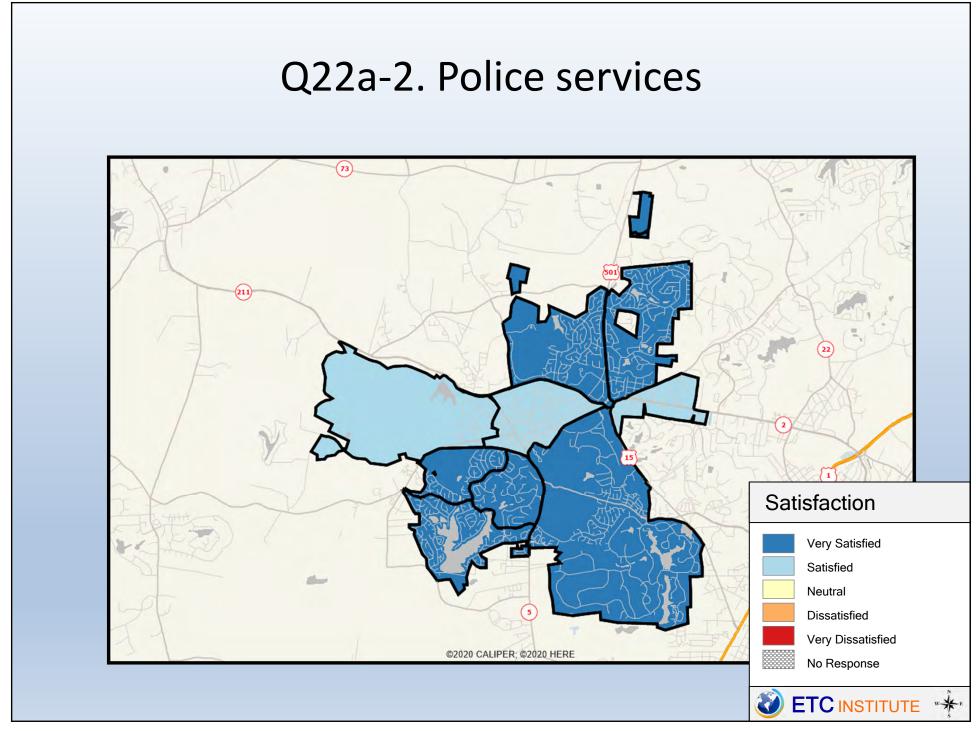


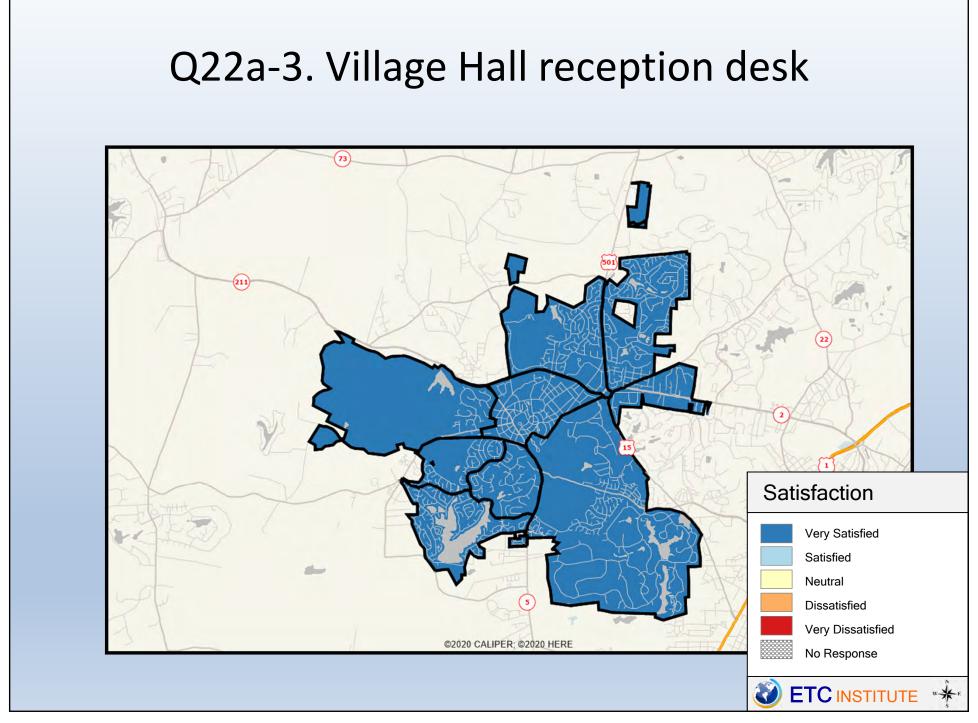
#### Q21-1. Residential trash collection services Satisfaction Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied ©2020 CALIPER; ©2020 HERE No Response **ETC** INSTITUTE



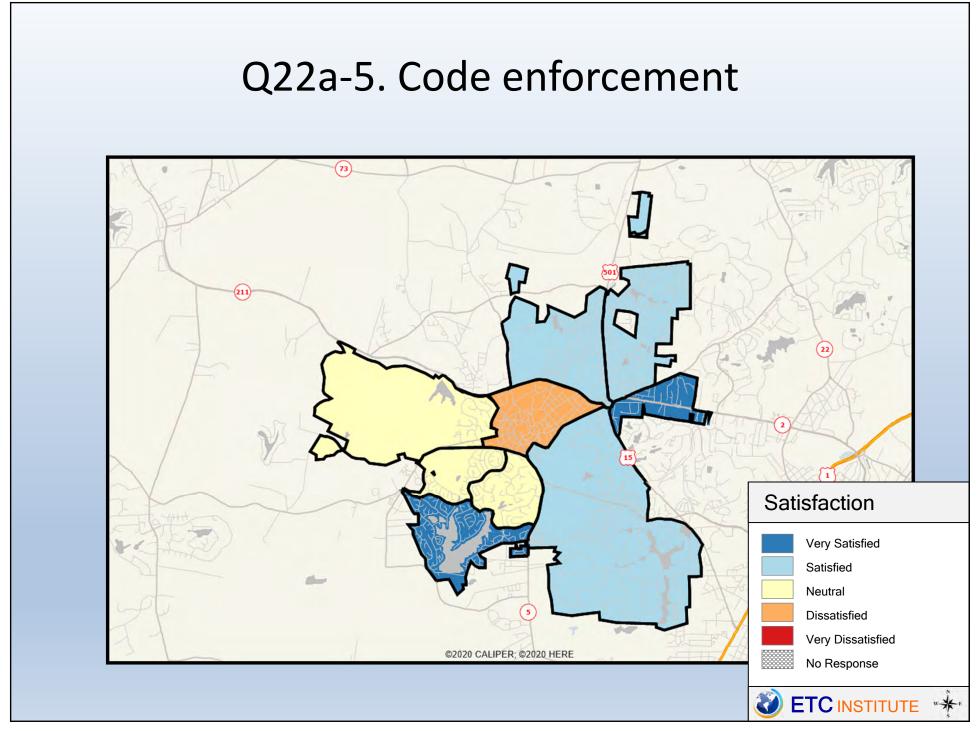


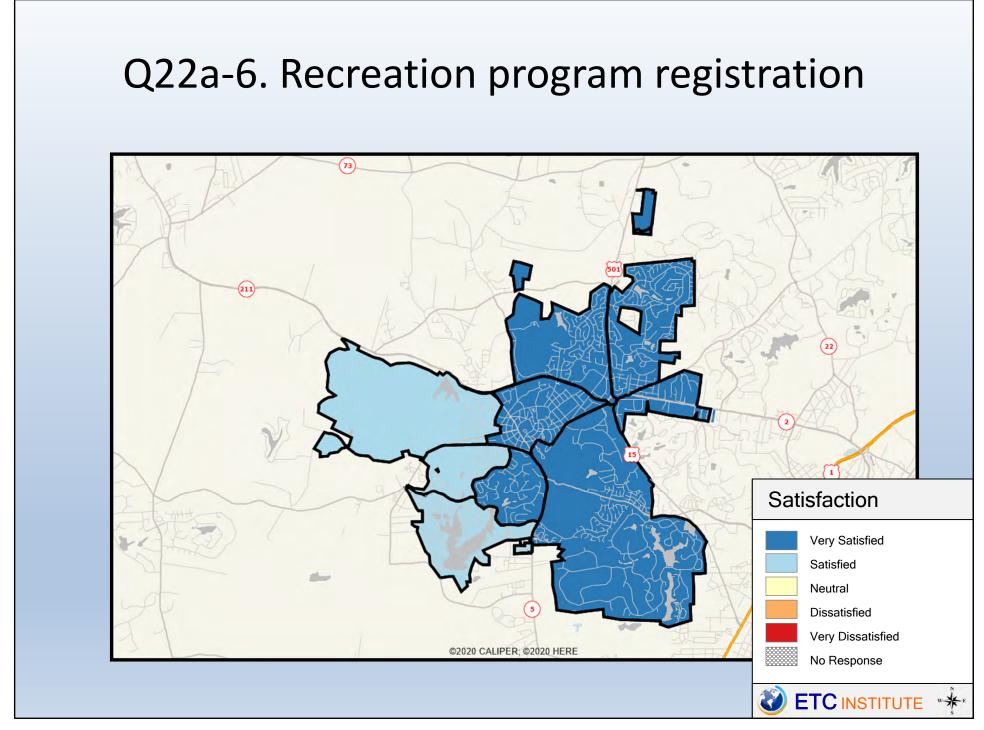


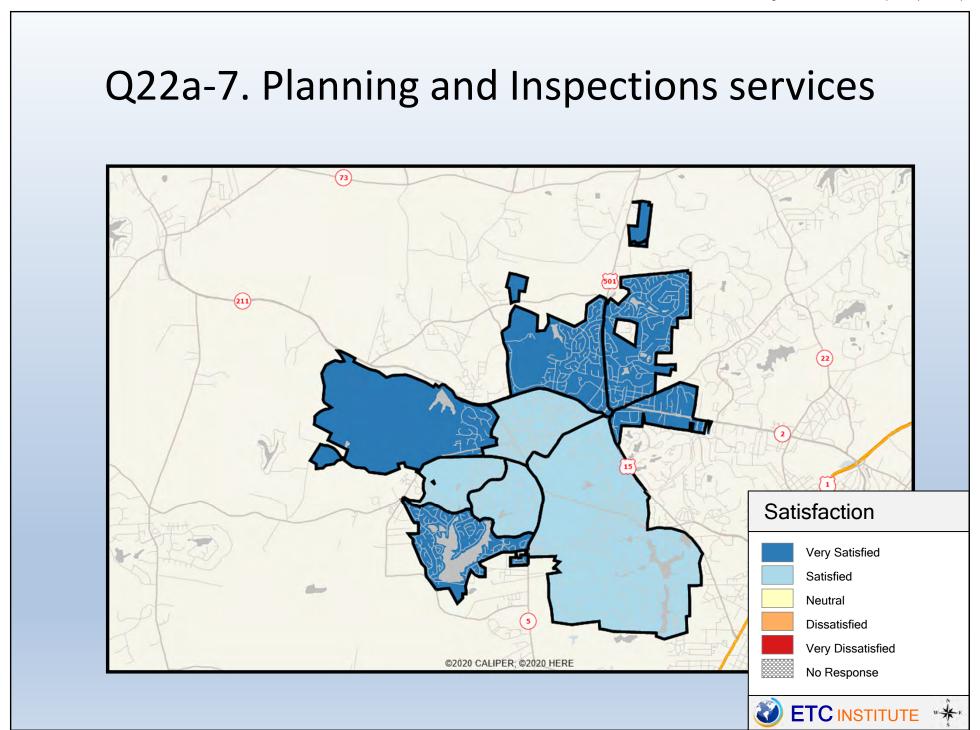




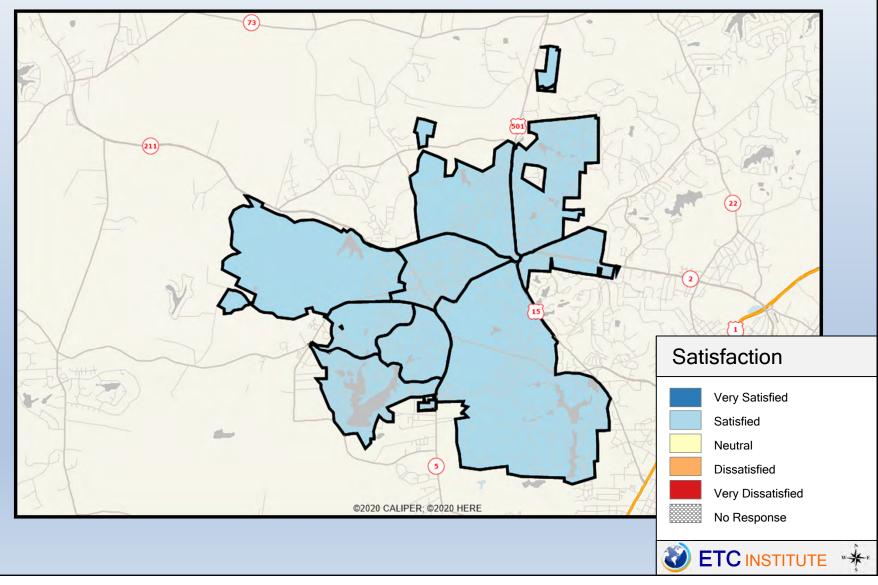
#### Q22a-4. The MyVOP service request system Satisfaction Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied ©2020 CALIPER; ©2020 HERE No Response ETC INSTITUTE \*\*

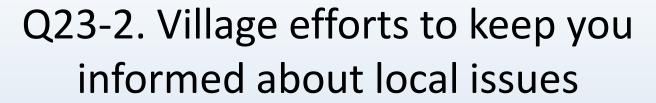


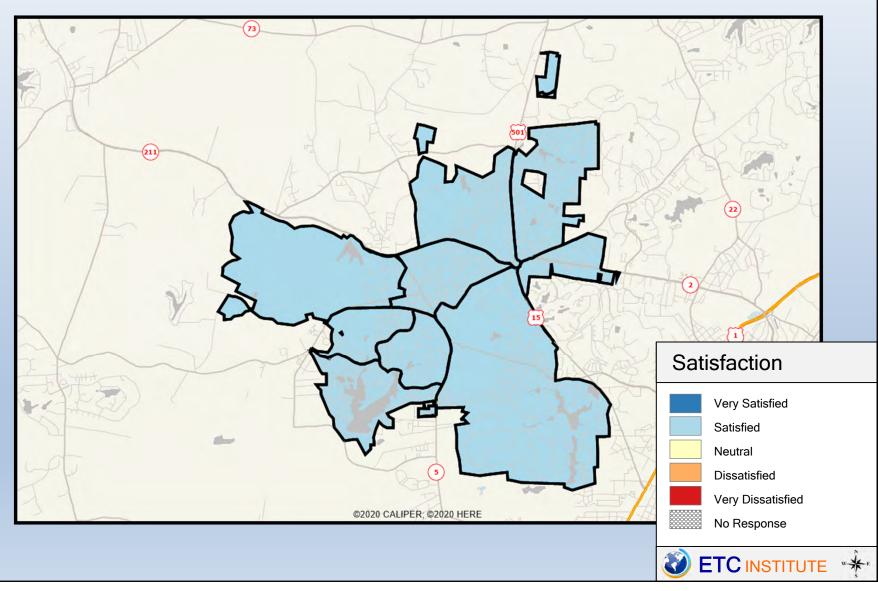




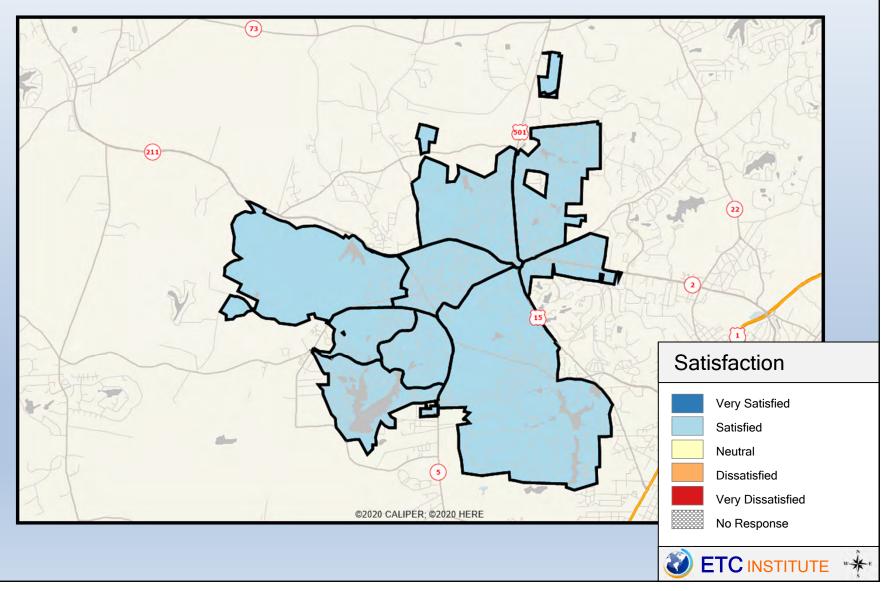
# Q23-1. Quality of information about Village programs and services

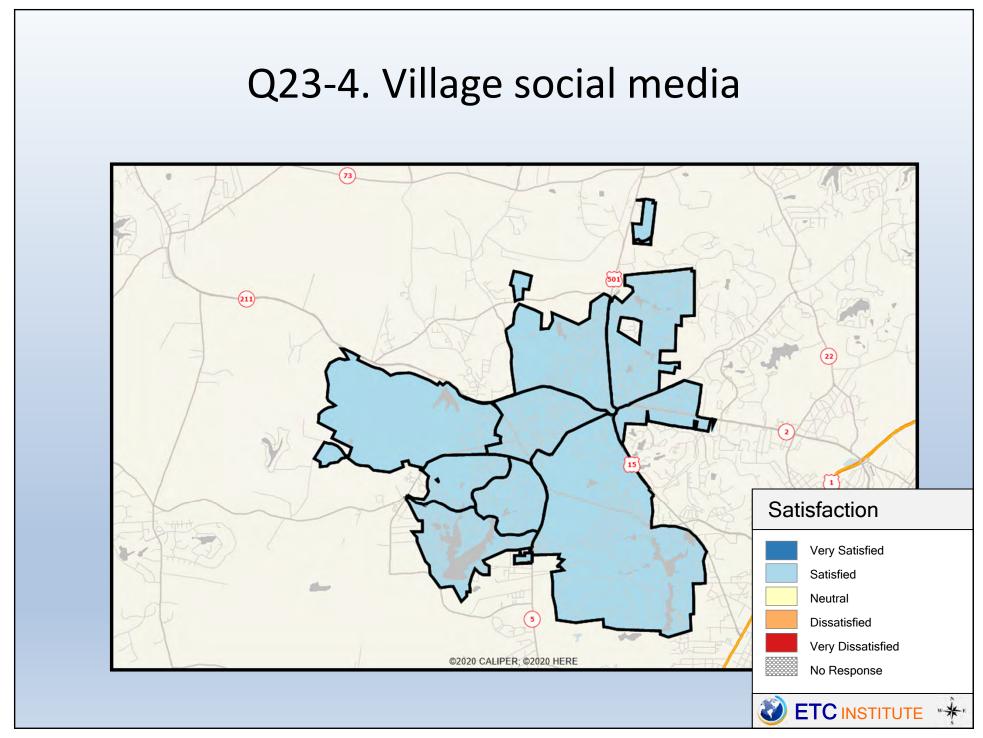


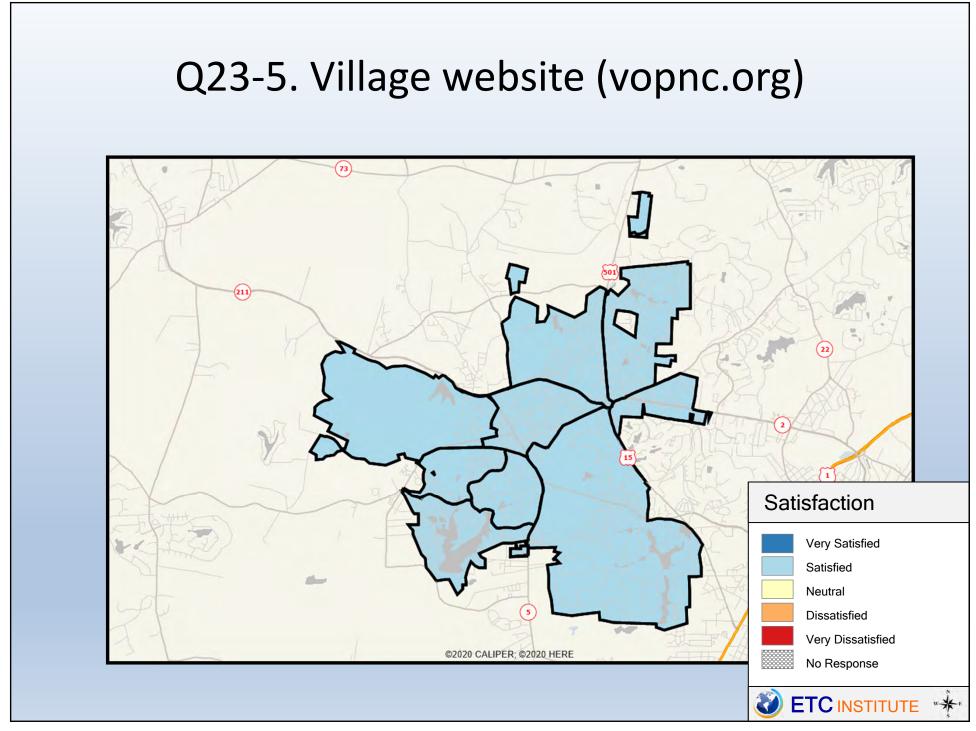


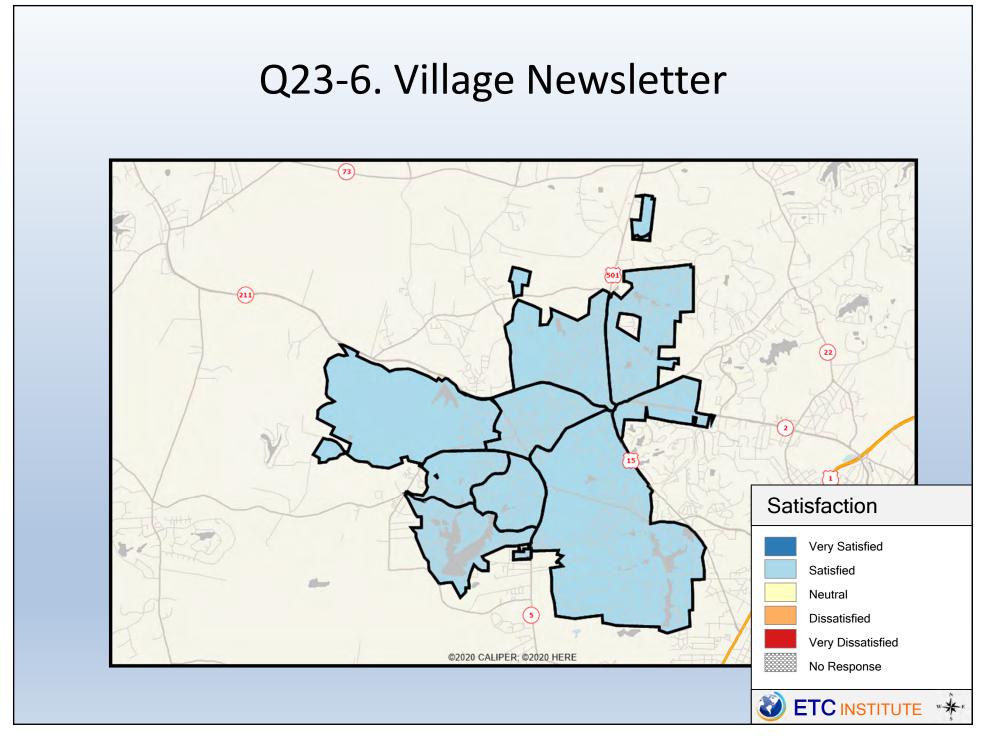


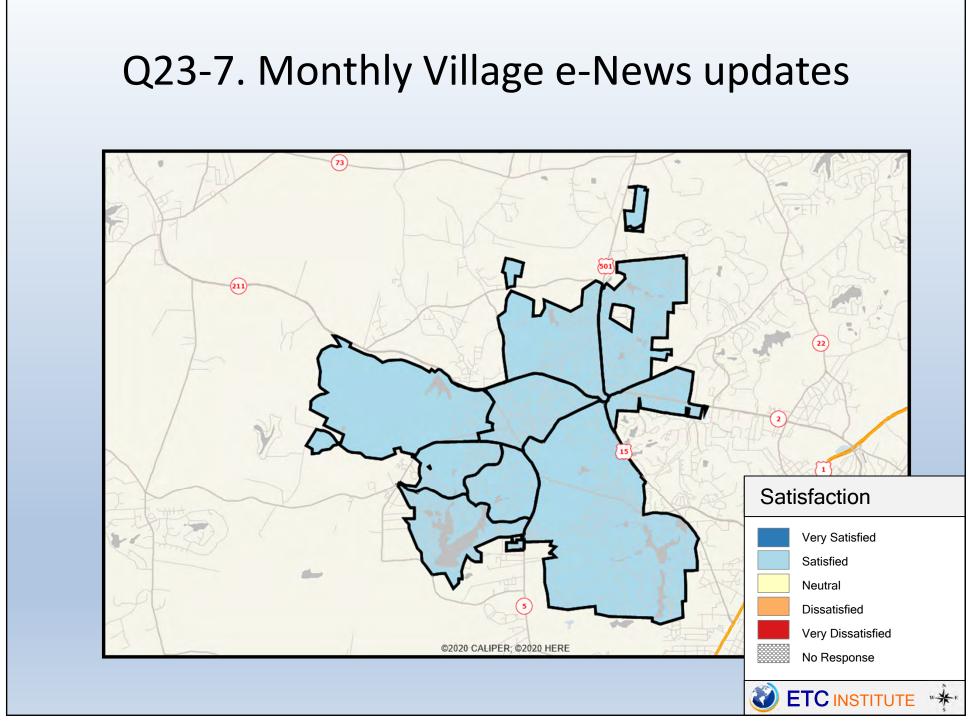
## Q23-3. Opportunities to participate in local government (advisory boards, volunteering)

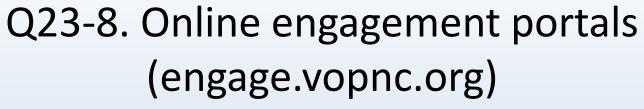


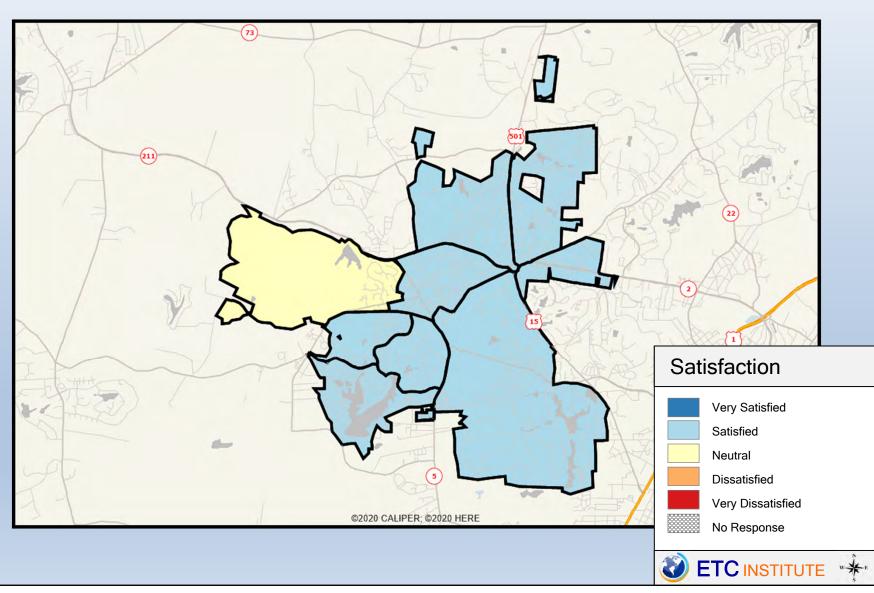




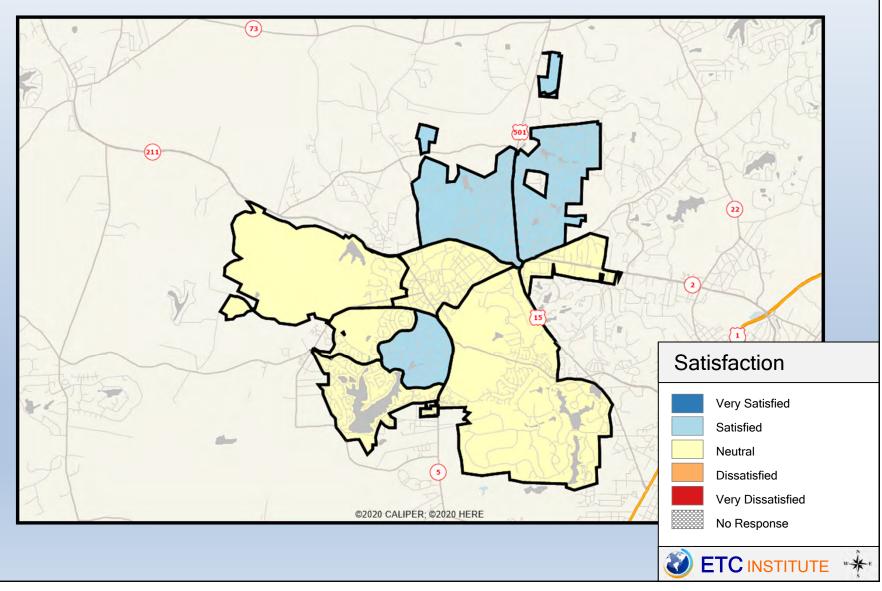




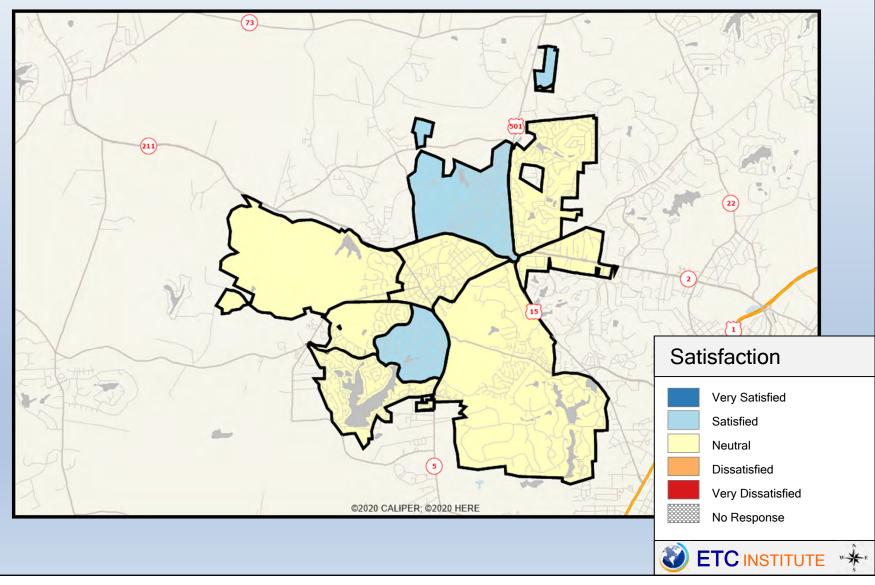




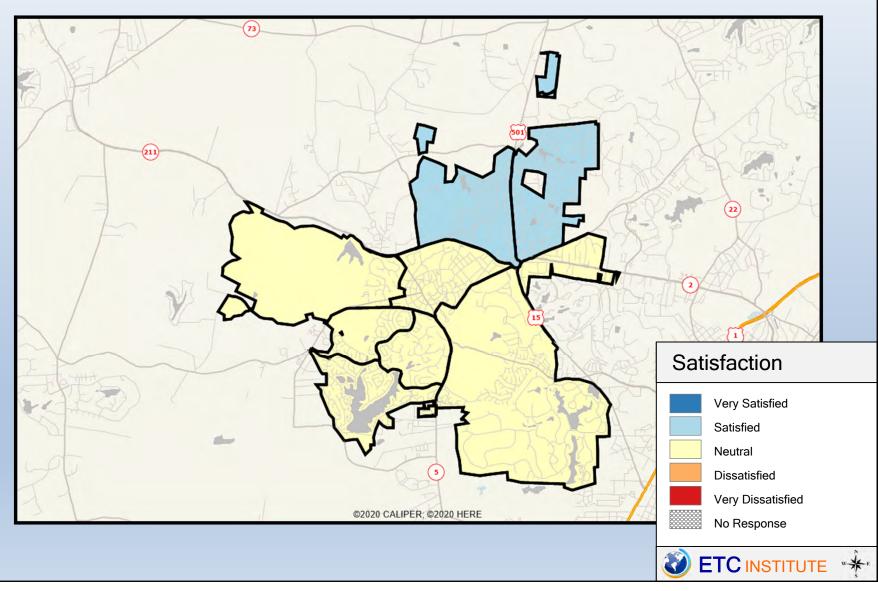
## Q23-9. Community's progress toward meeting its strategic vision and mission



## Q29-1. Overall quality of leadership provided by the Village's elected officials



#### Q29-2. Overall effectiveness of appointed boards and commissions



# Q29-3. Overall effectiveness of the Village Manager and appointed staff

