



2021 Village of Pinehurst Community Survey GIS Maps

Presented to the Village of Pinehurst,
North Carolina

September 2021



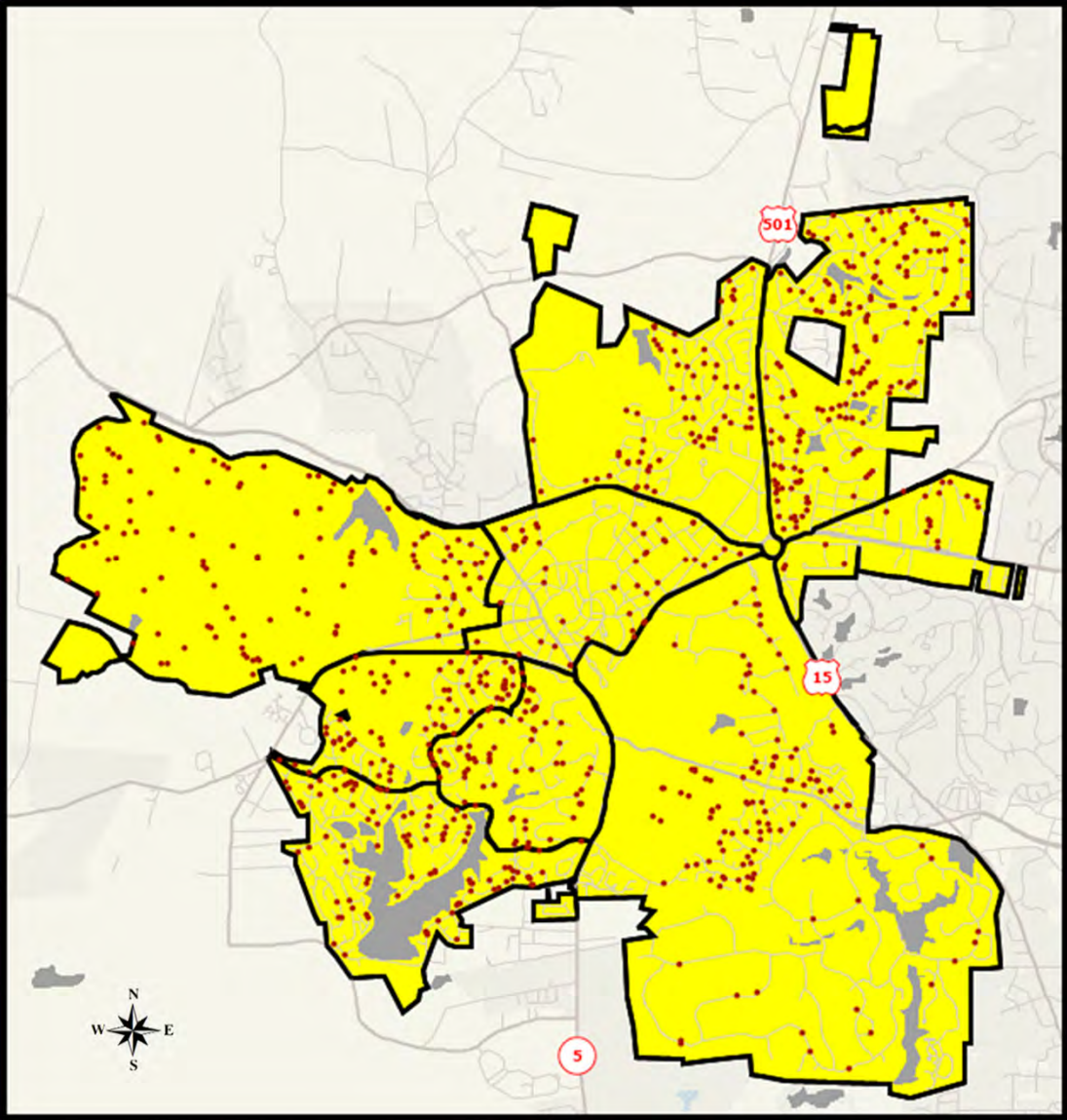
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

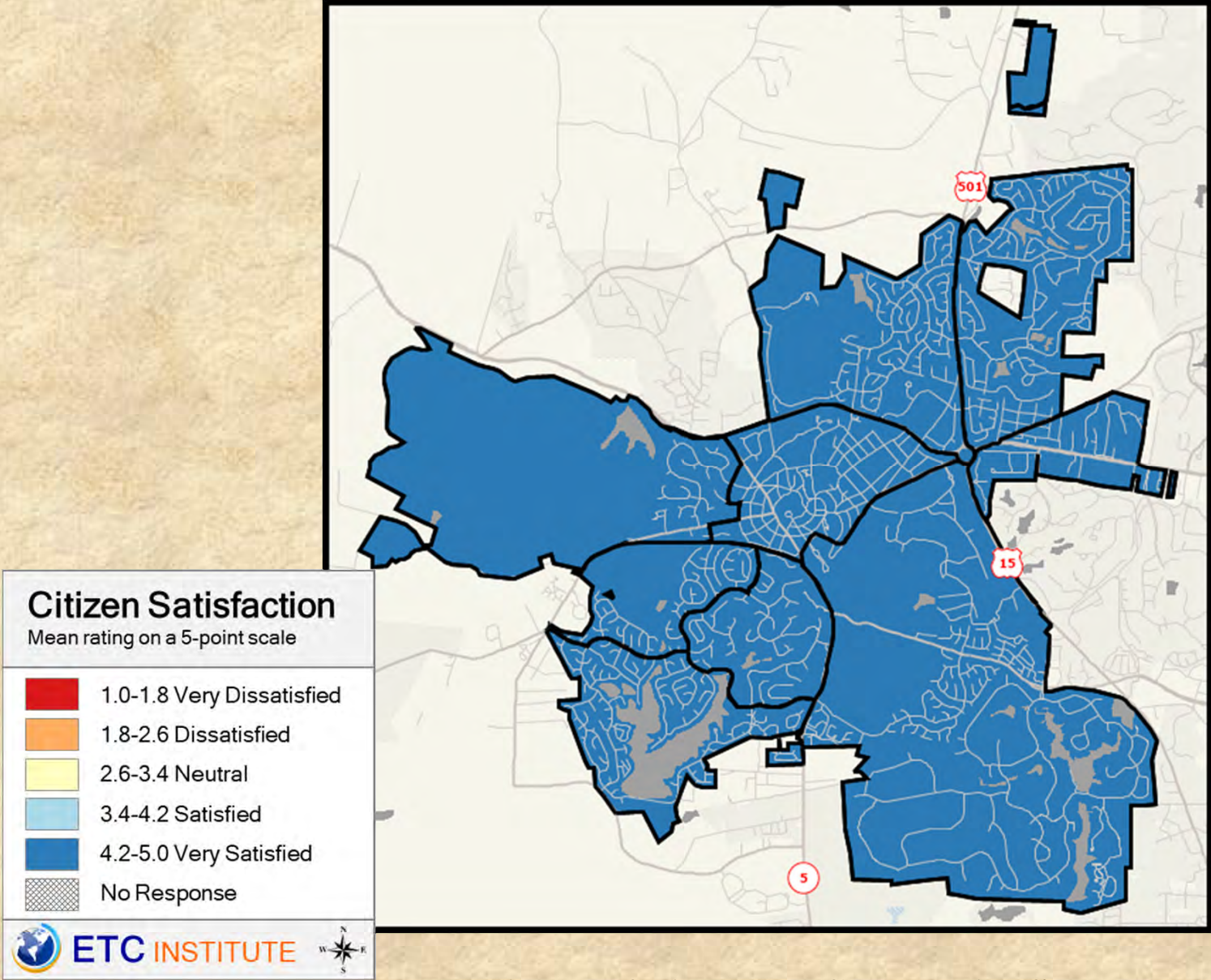
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



2021 Village of Pinehurst Community Survey

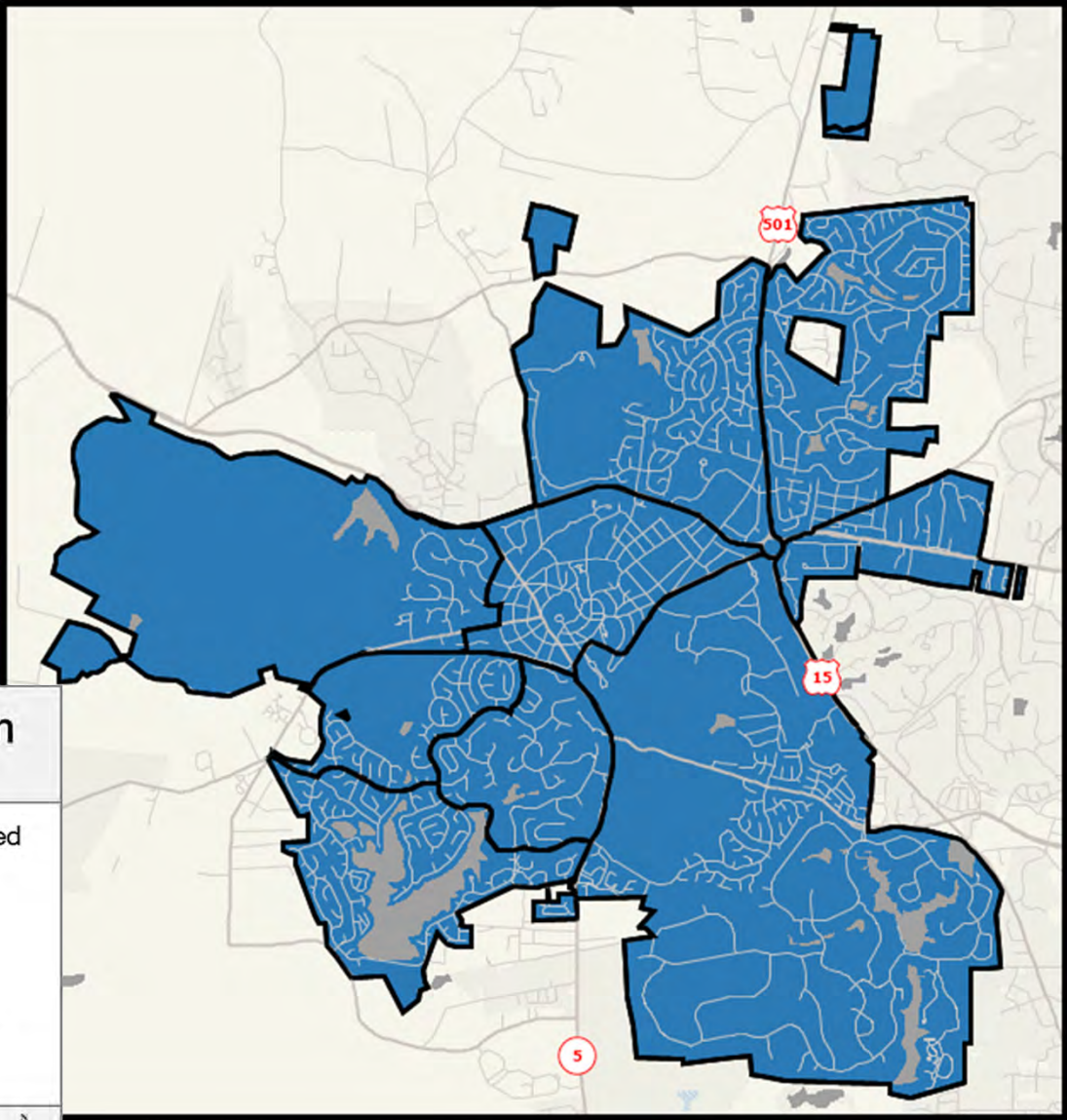
Q1-01 Level of satisfaction with: Police services



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-02 Level of satisfaction with: Fire Services



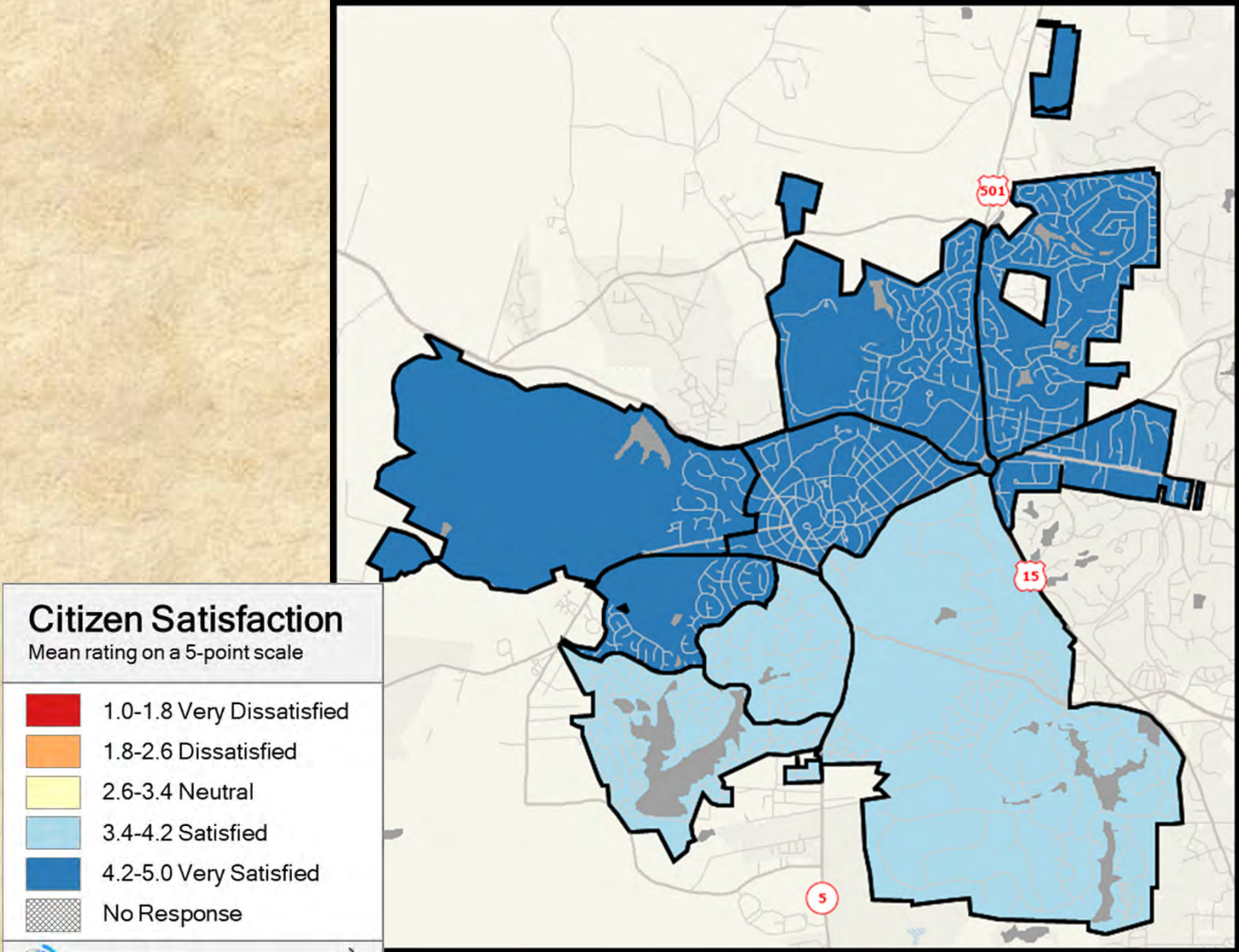
Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-03 Level of satisfaction with: Parks and recreation programs



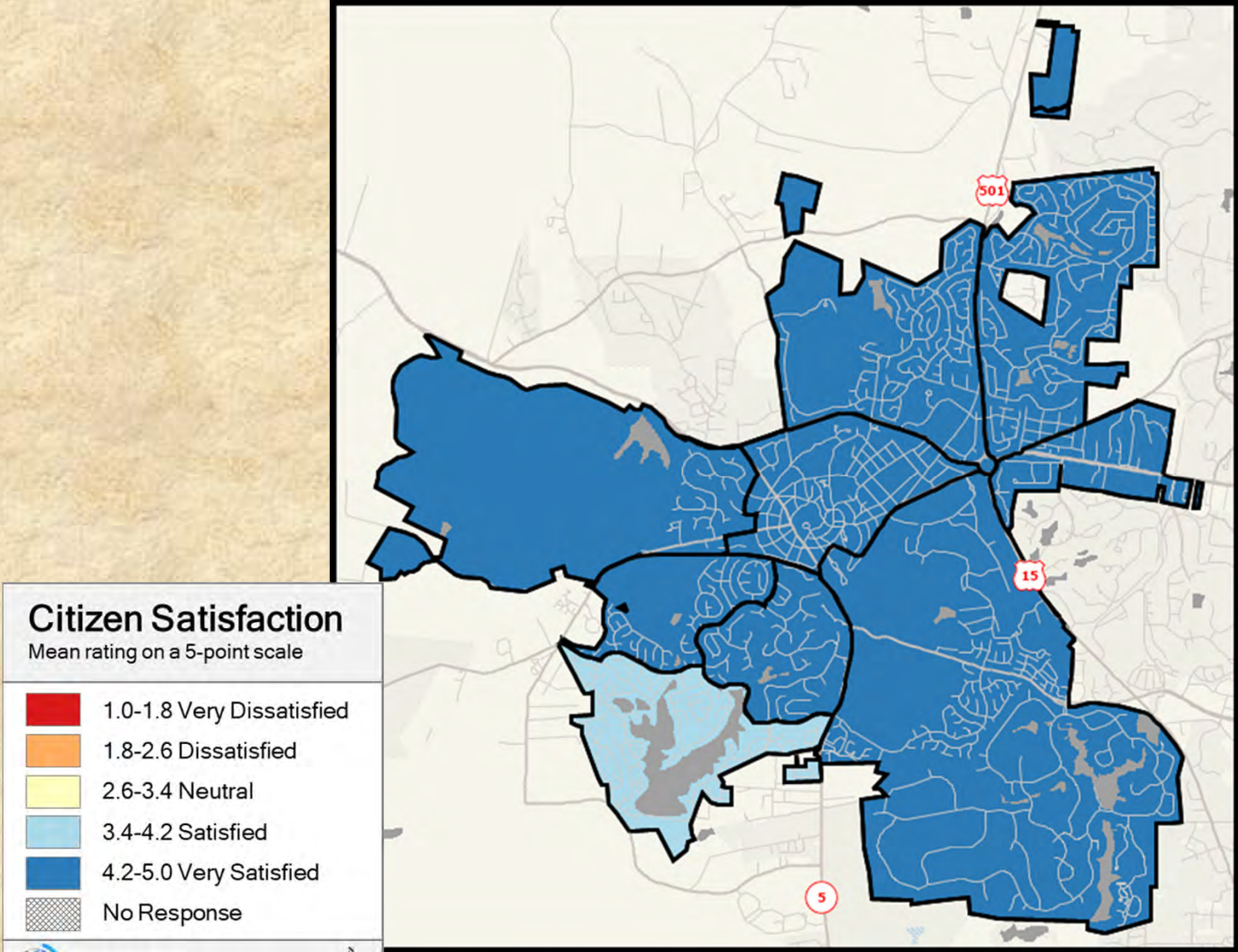
Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
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2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2021 Village of Pinehurst Community Survey

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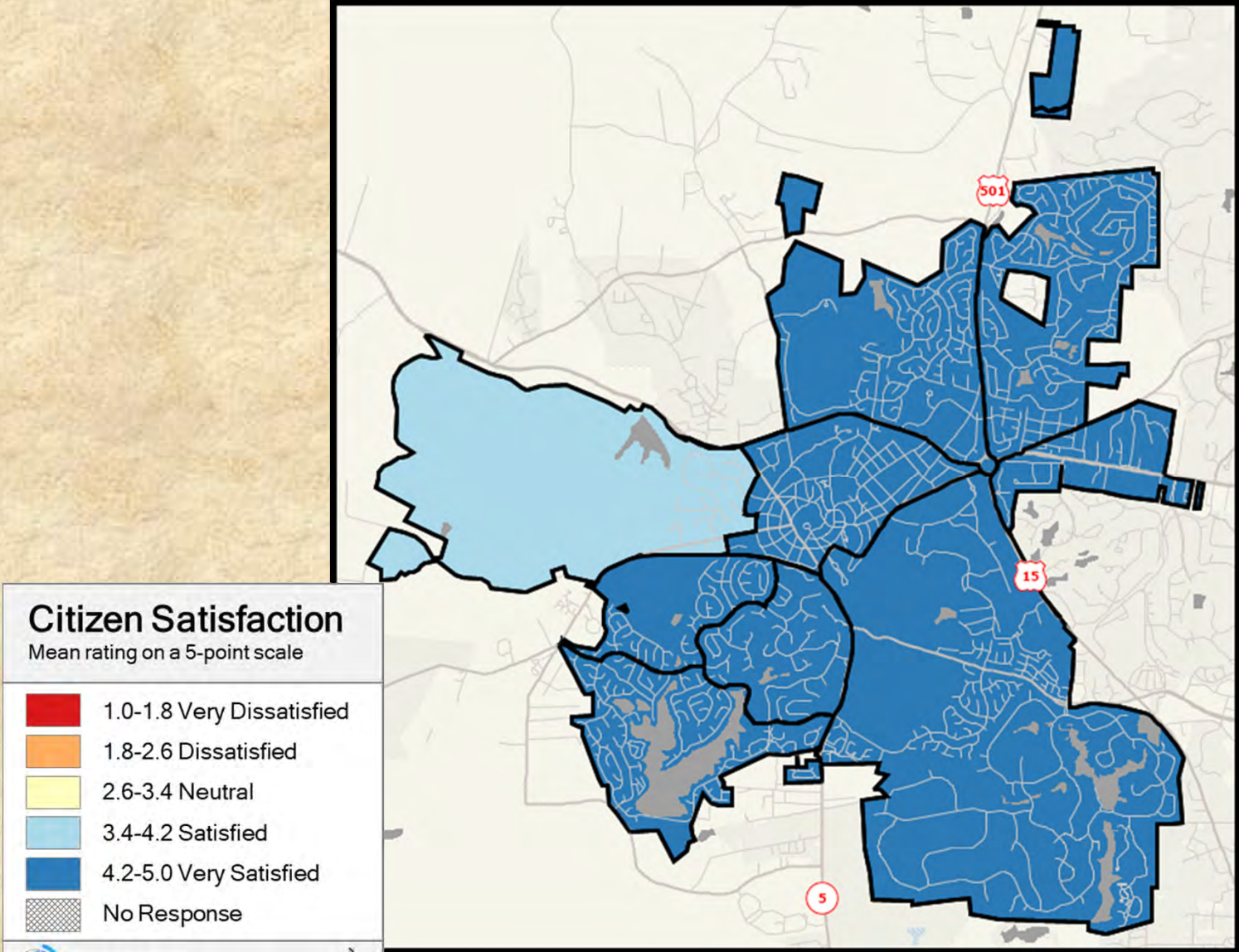
Q1-04 Level of satisfaction with: Parks and recreation facilities



2021 Village of Pinehurst Community Survey

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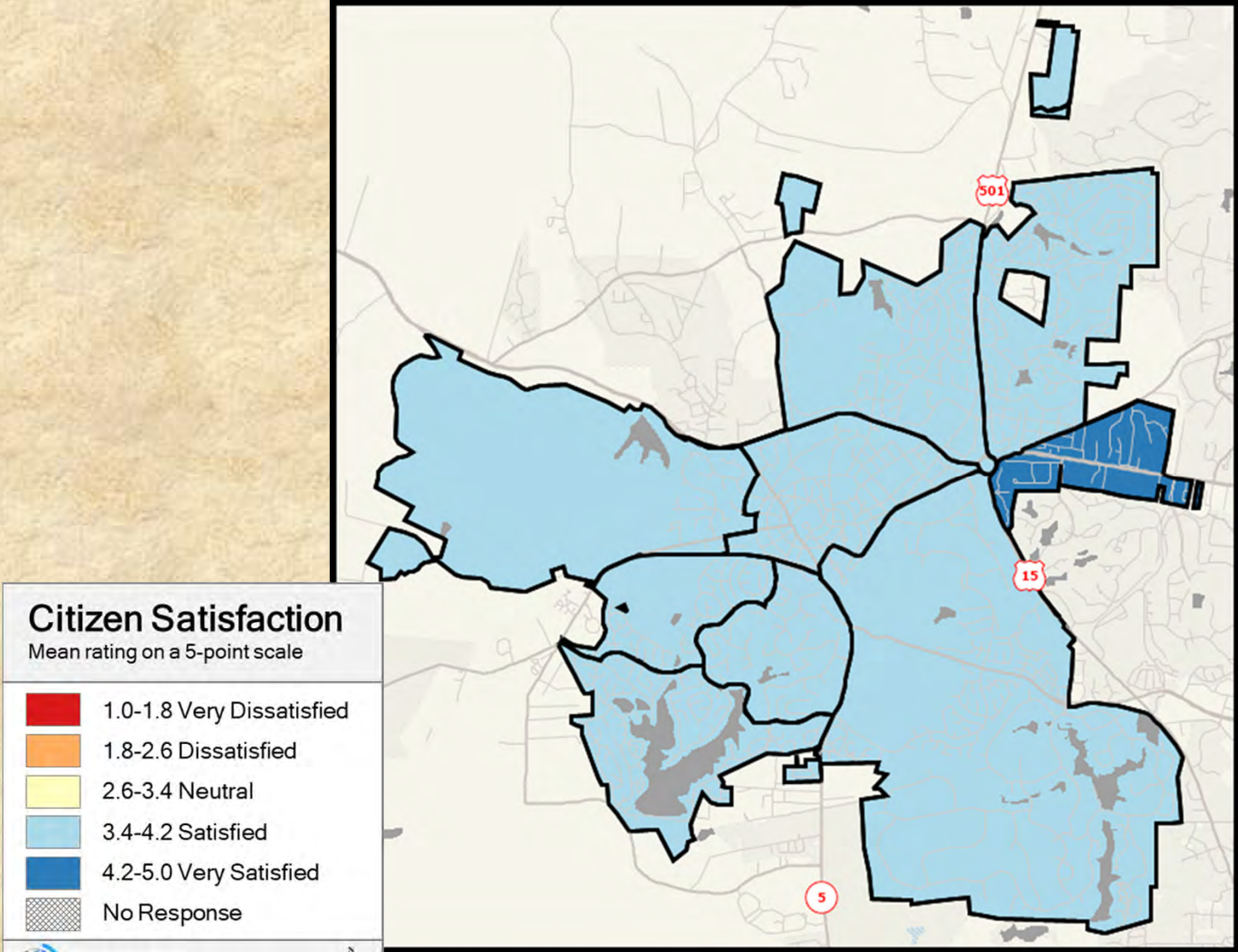
Q1-05 Level of satisfaction with: Solid waste services



2021 Village of Pinehurst Community Survey

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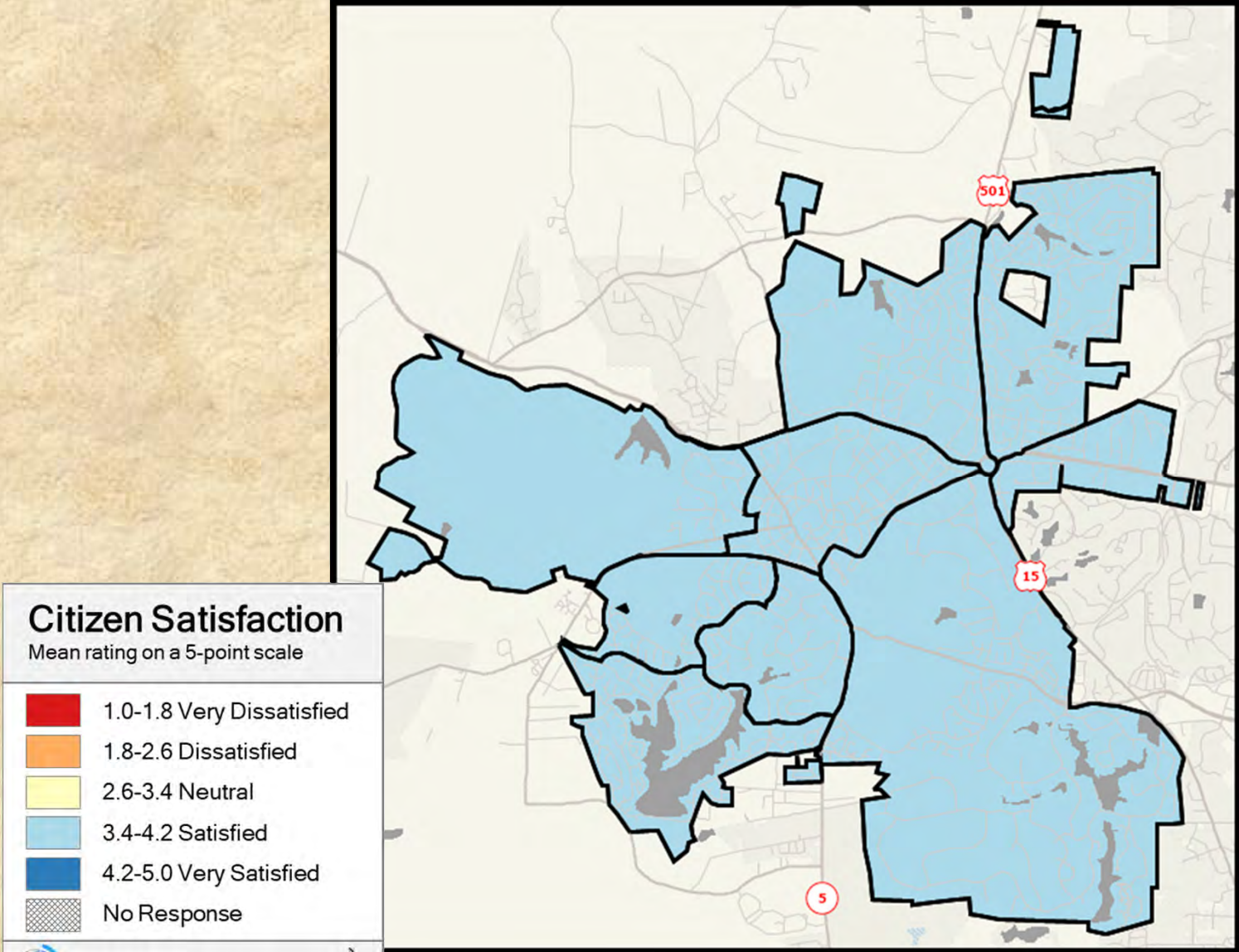
Q1-06 Level of satisfaction with: Street and right-of-way maintenance



2021 Village of Pinehurst Community Survey

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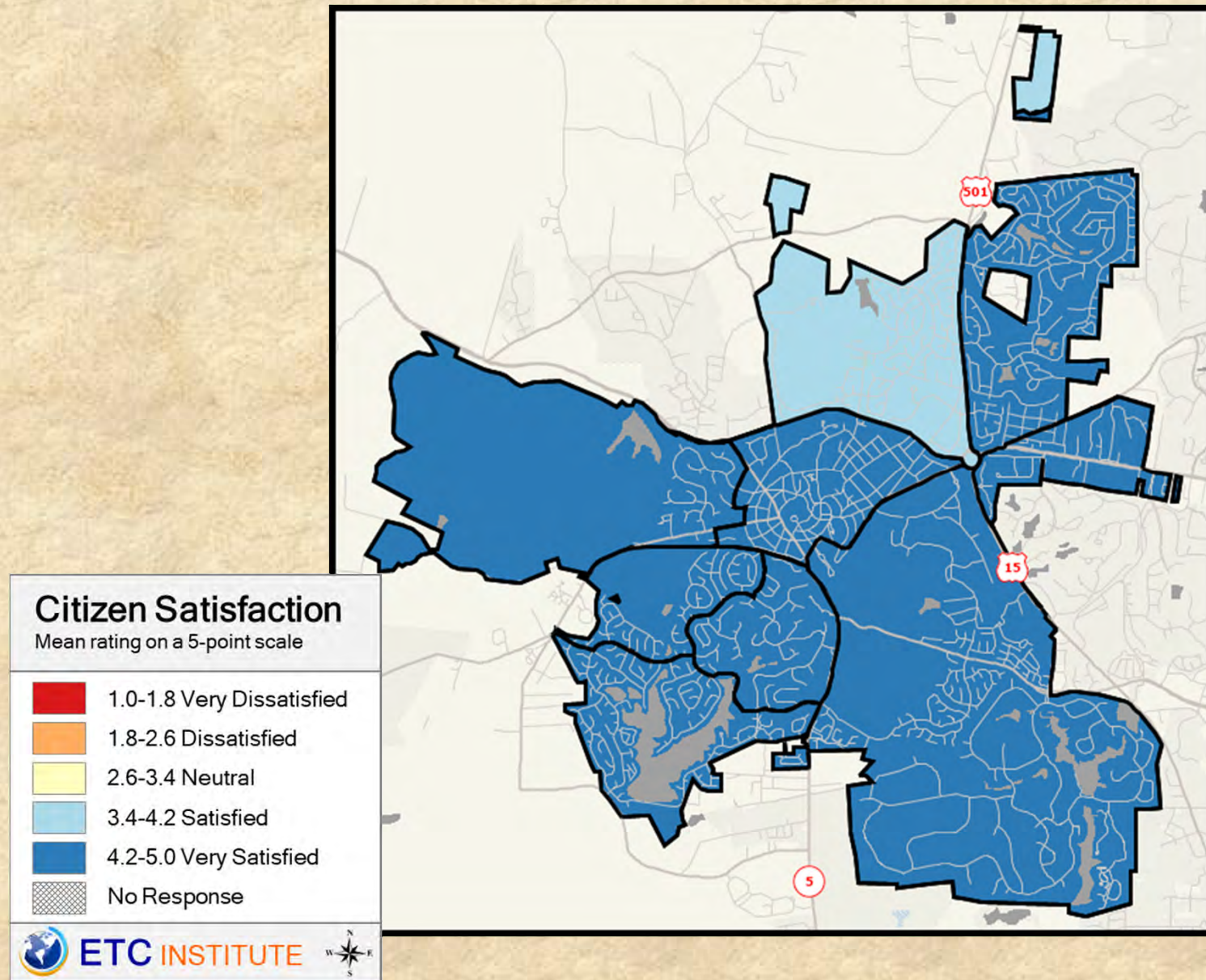
Q1-07 Level of satisfaction with: Enforcement of Village codes & ordinances



2021 Village of Pinehurst Community Survey

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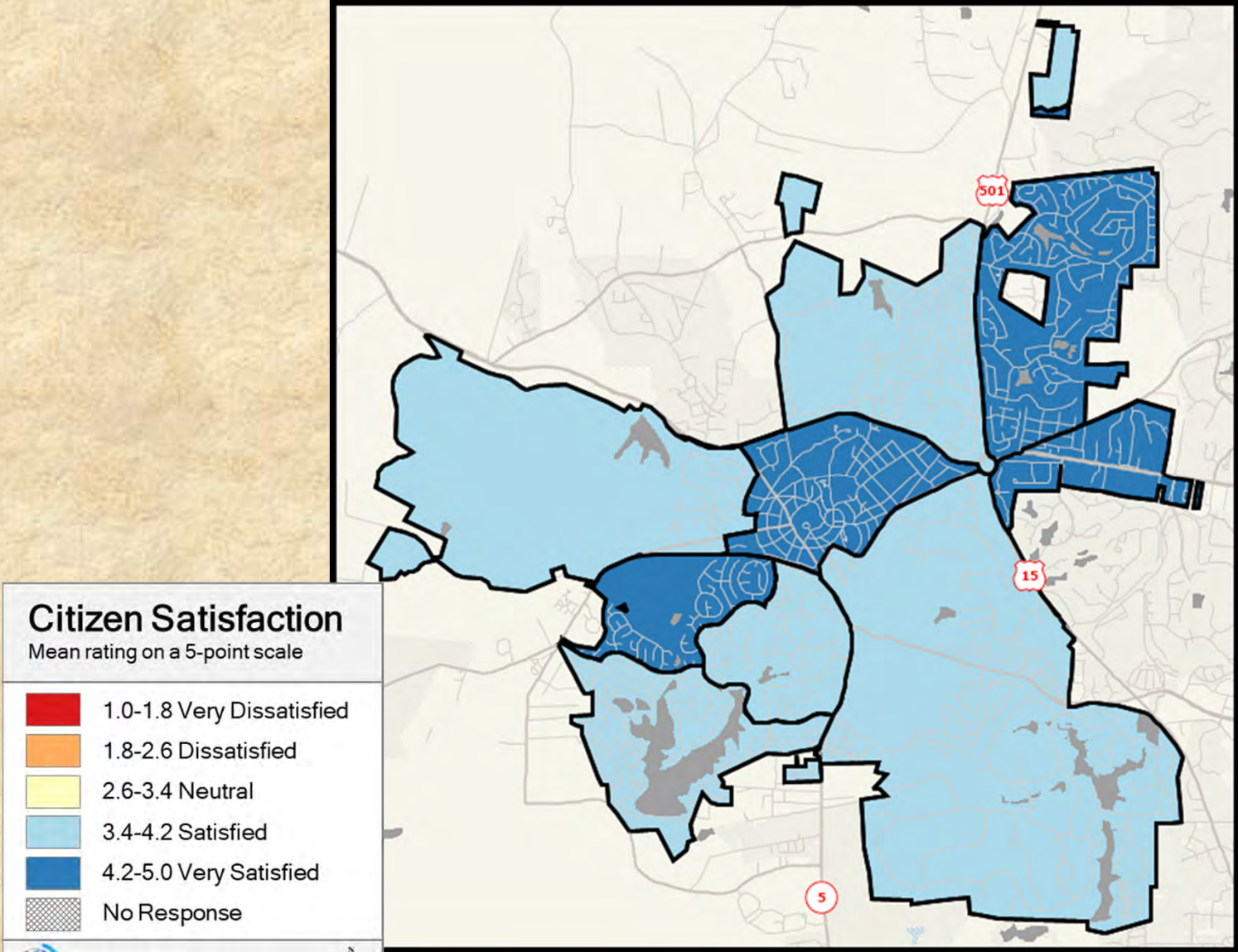
Q1-08 Level of satisfaction with: Customer service provided by Village employees



2021 Village of Pinehurst Community Survey

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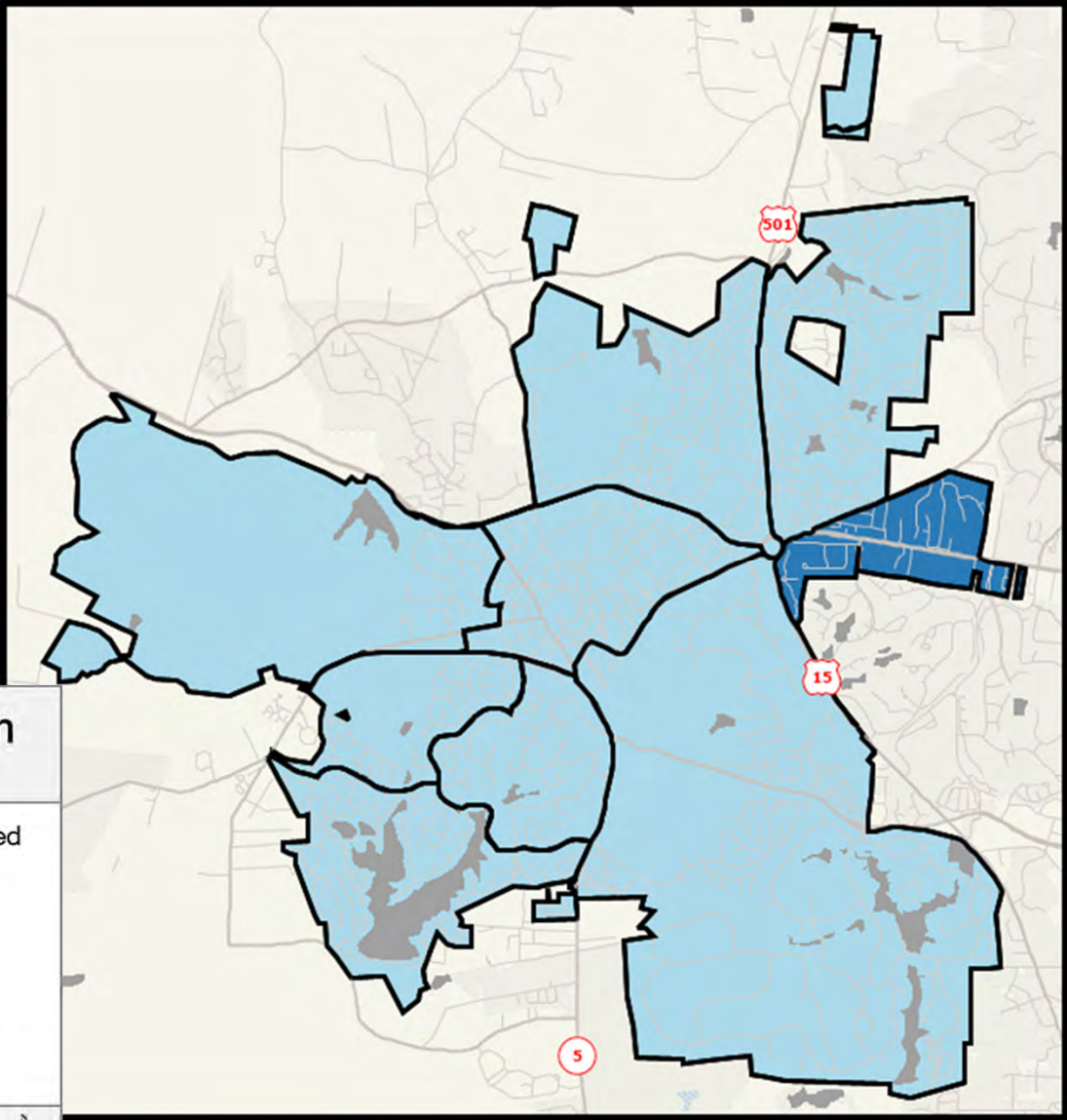
Q1-09 Level of satisfaction with: Village communication with residents



2021 Village of Pinehurst Community Survey

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Q1-10 Level of satisfaction with: Village efforts at maintaining the quality of your neighborhoods



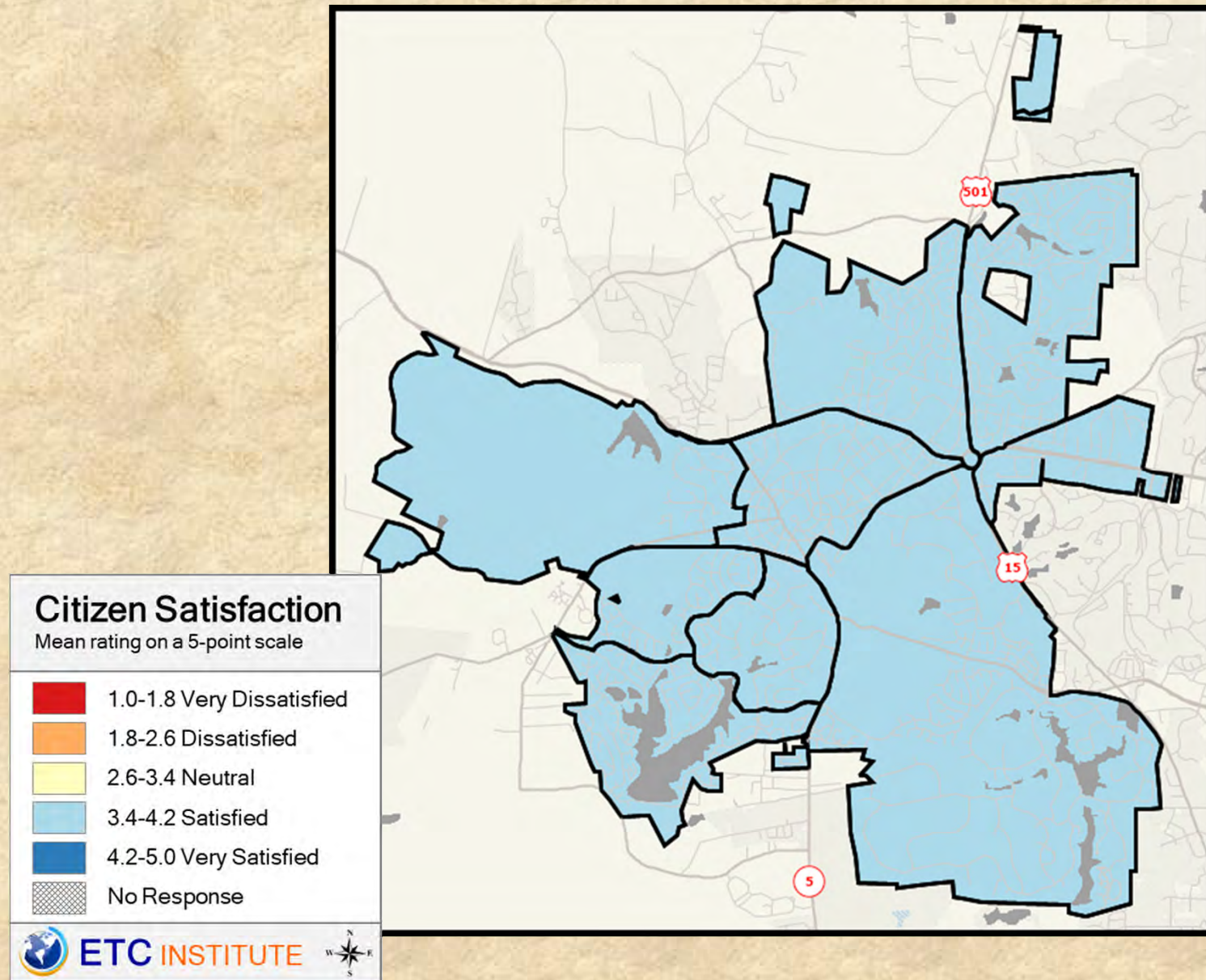
Citizen Satisfaction
Mean rating on a 5-point scale

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- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey
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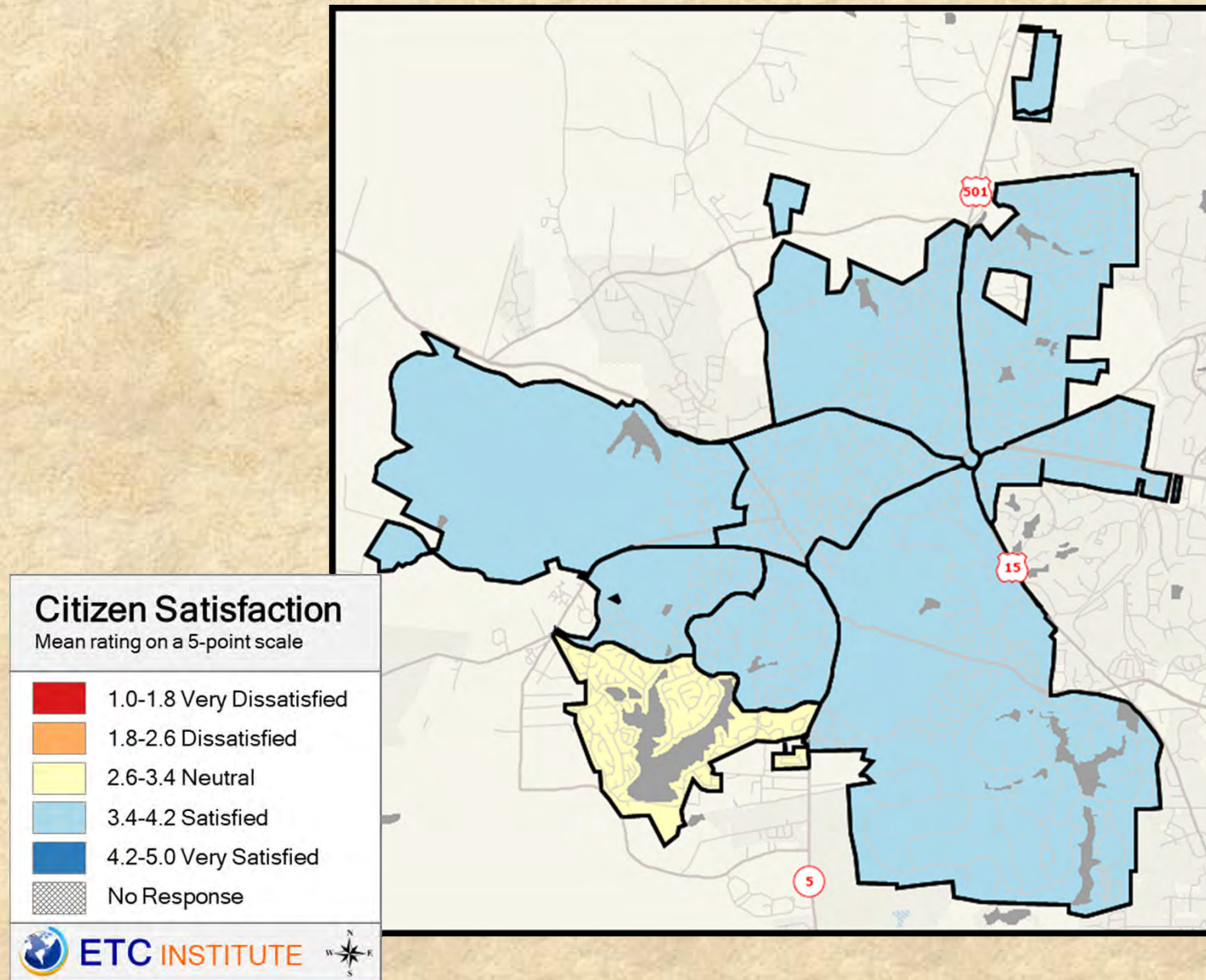
Q1-11 Level of satisfaction with: Promotion of natural resource conservation



2021 Village of Pinehurst Community Survey

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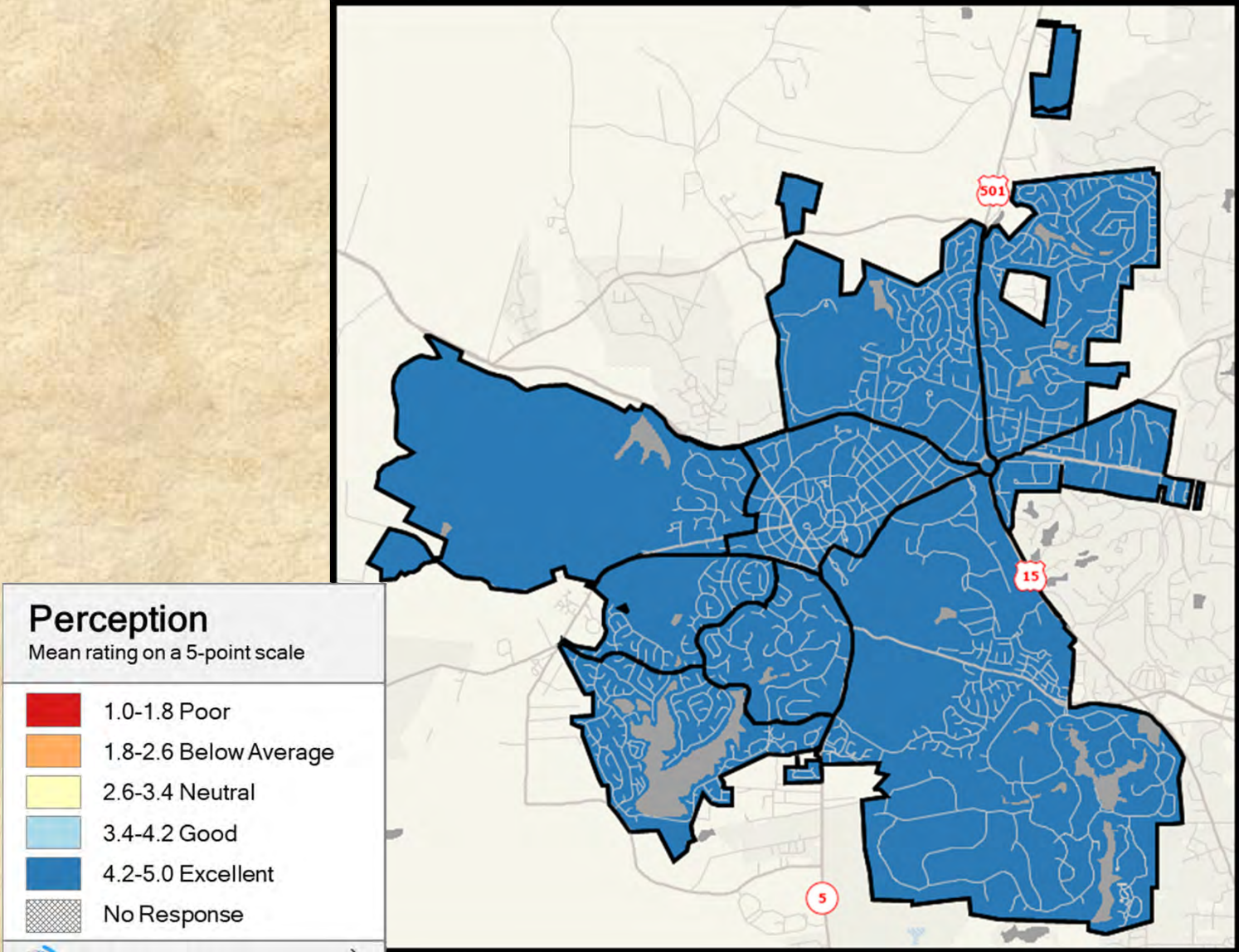
Q1-12 Level of satisfaction with: Level of public involvement in local decisions



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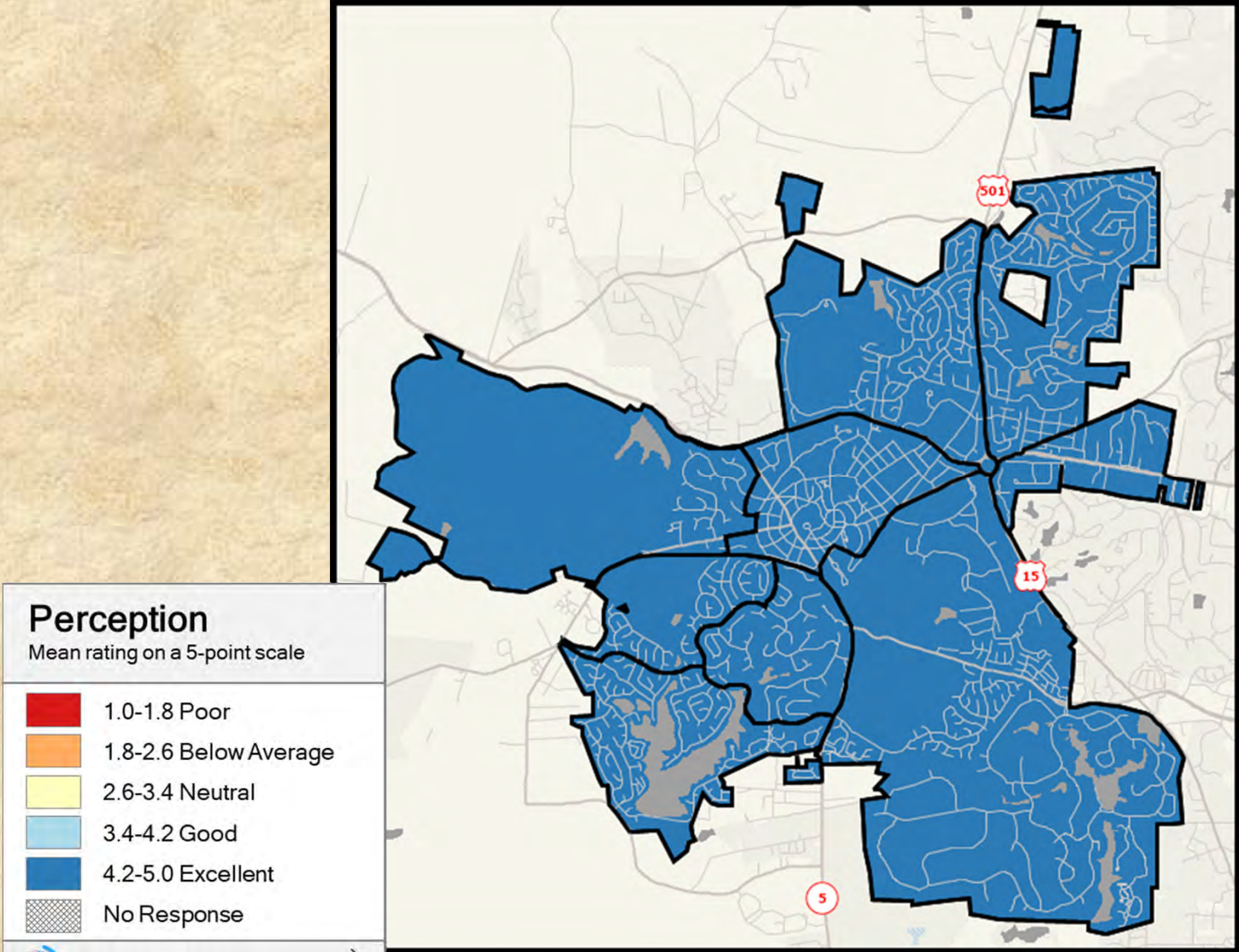
Q4-01 Pinehurst ratings: Overall image of the Village



2021 Village of Pinehurst Community Survey

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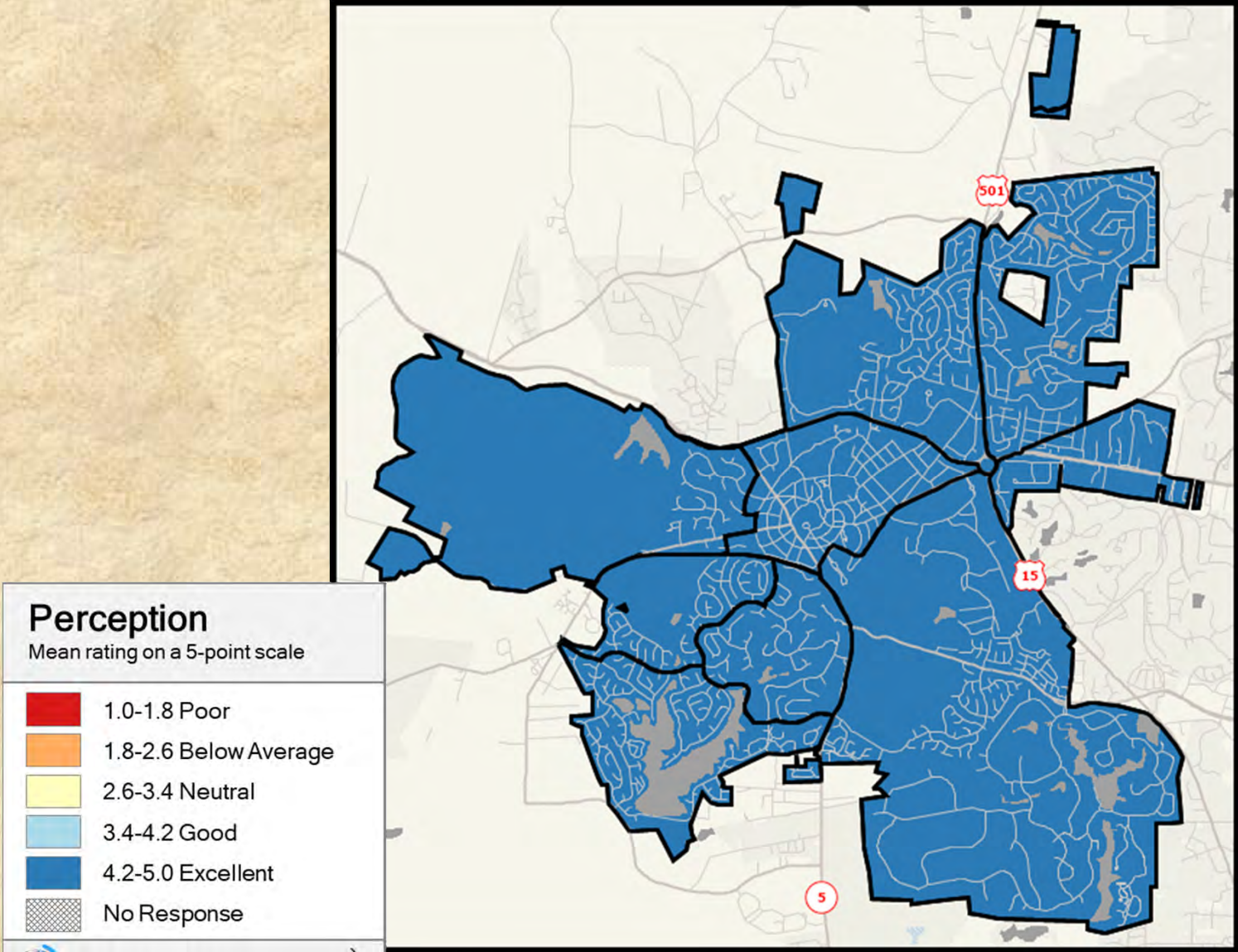
Q4-02 Pinehurst ratings: Overall quality of life in the Village



2021 Village of Pinehurst Community Survey

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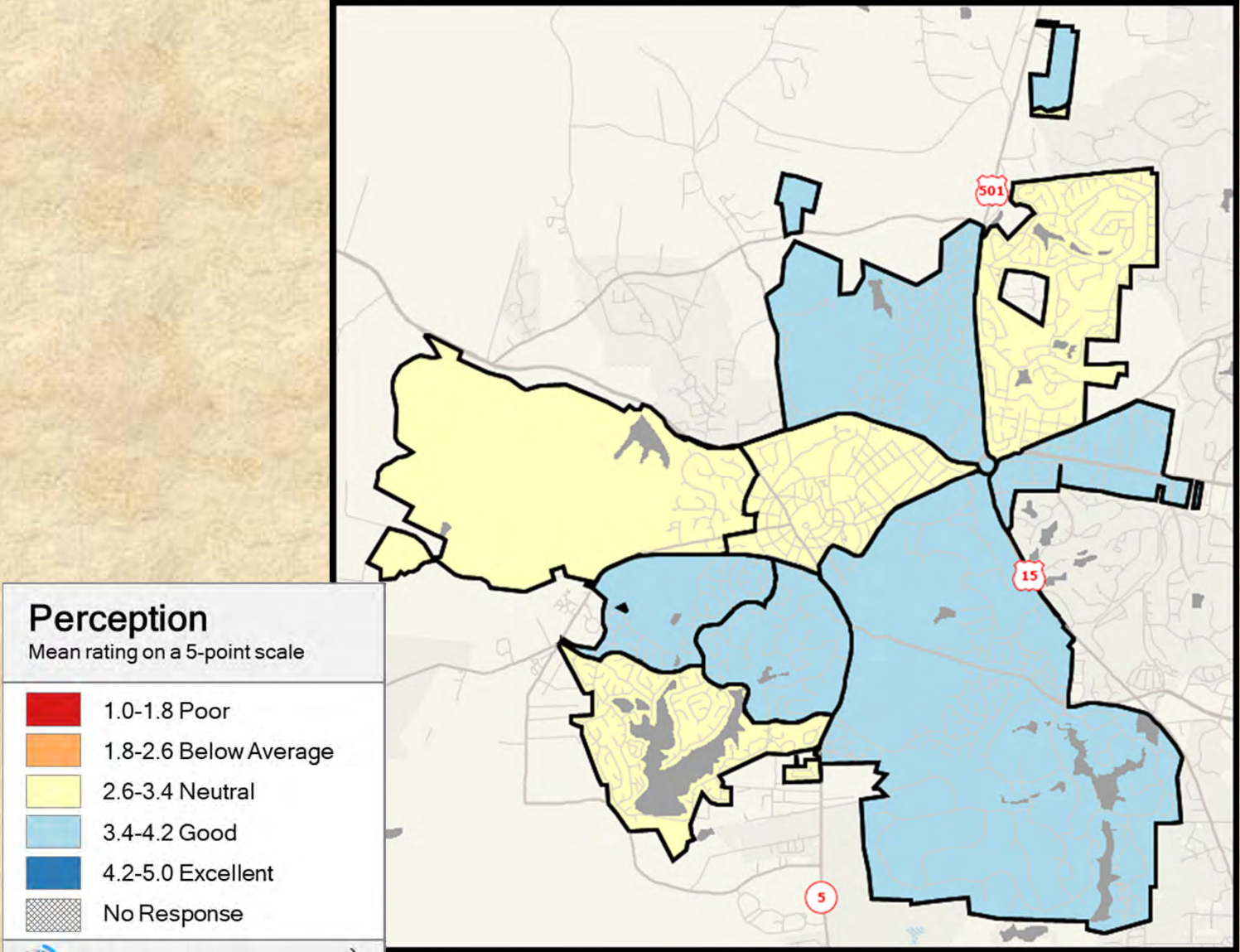
Q4-03 Pinehurst ratings: Overall feeling of safety in the Village



2021 Village of Pinehurst Community Survey

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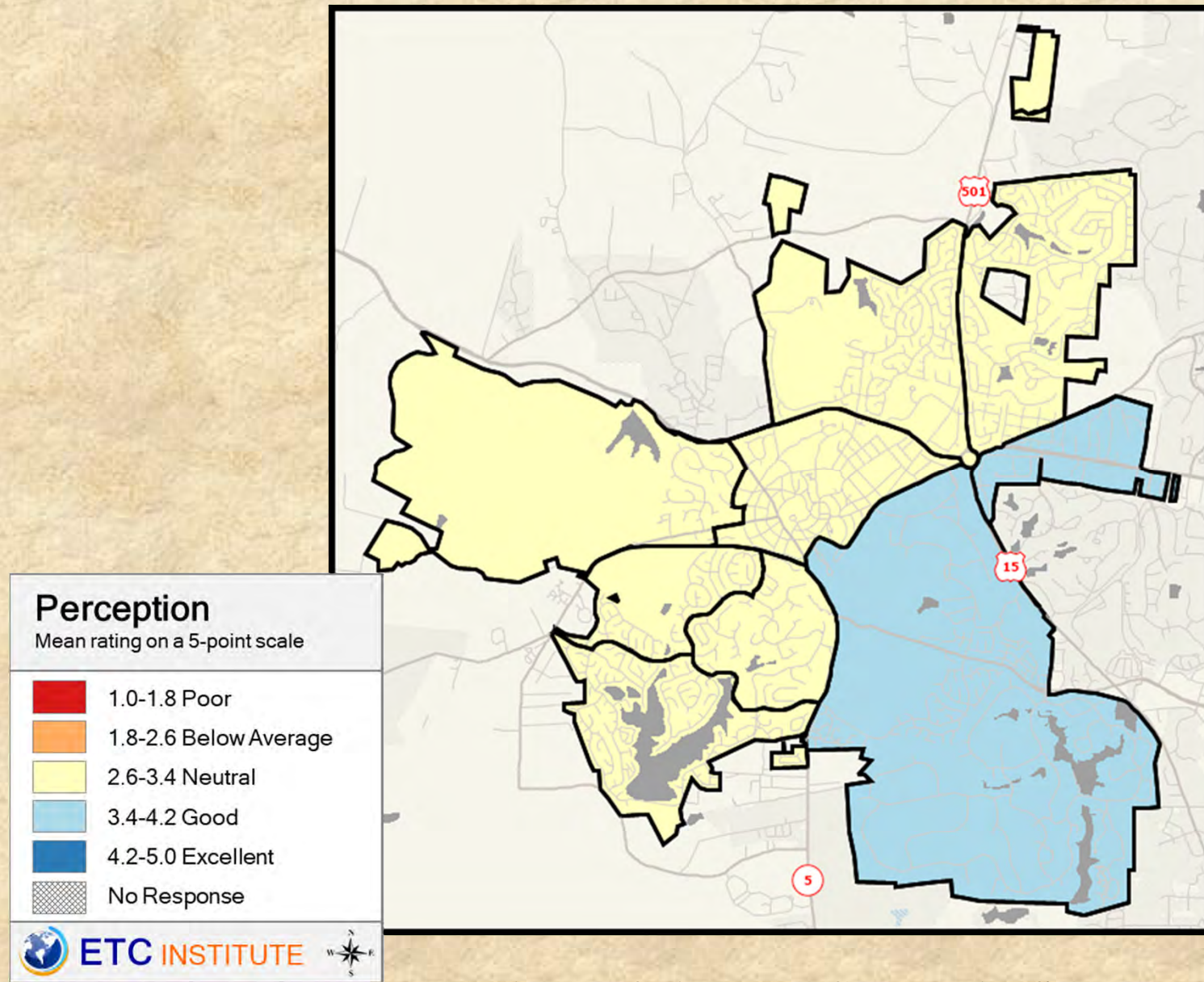
Q4-04 Pinehurst ratings: Quality of new residential development in the Village



2021 Village of Pinehurst Community Survey

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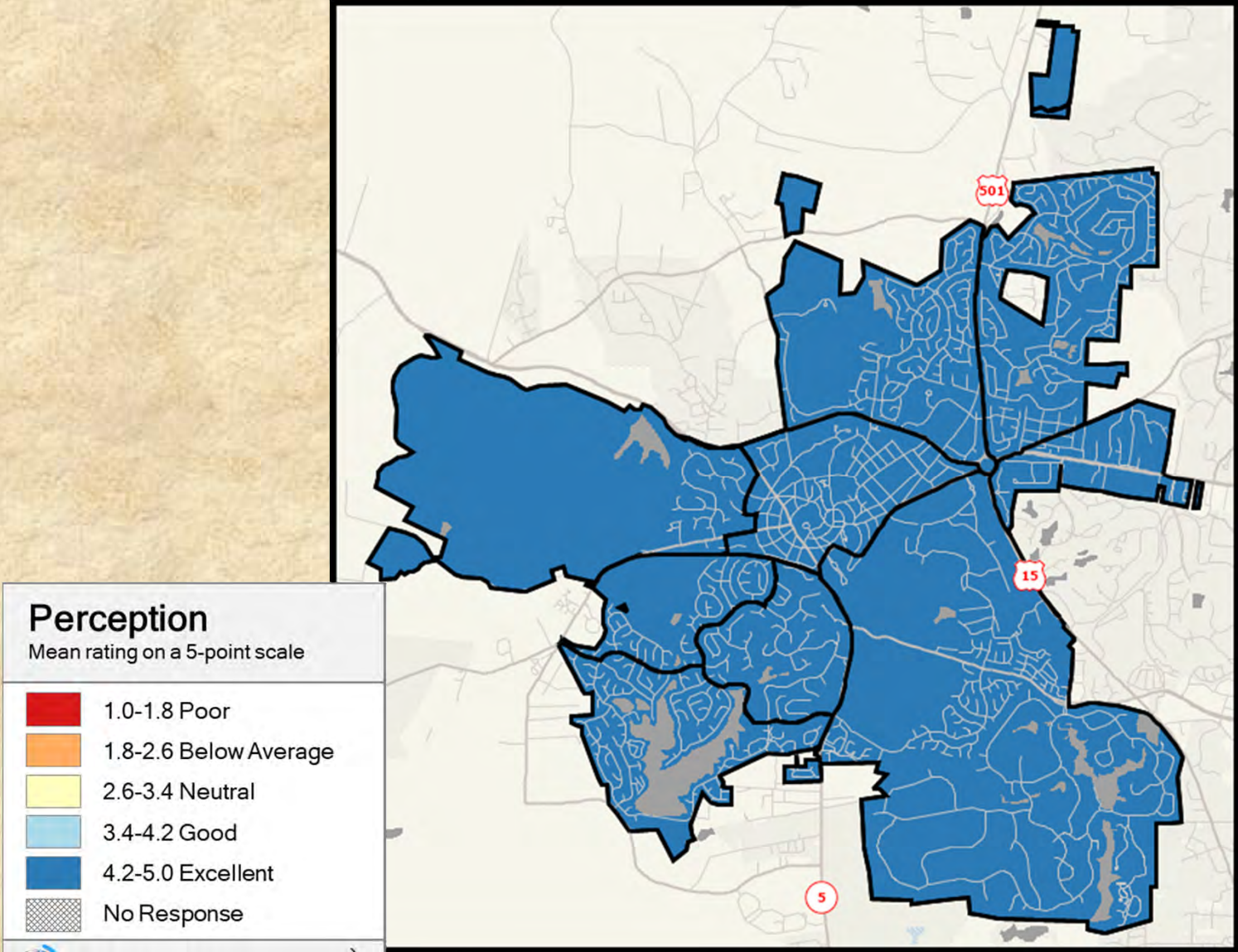
Q4-05 Pinehurst ratings: Quality of new commercial development in the Village



2021 Village of Pinehurst Community Survey

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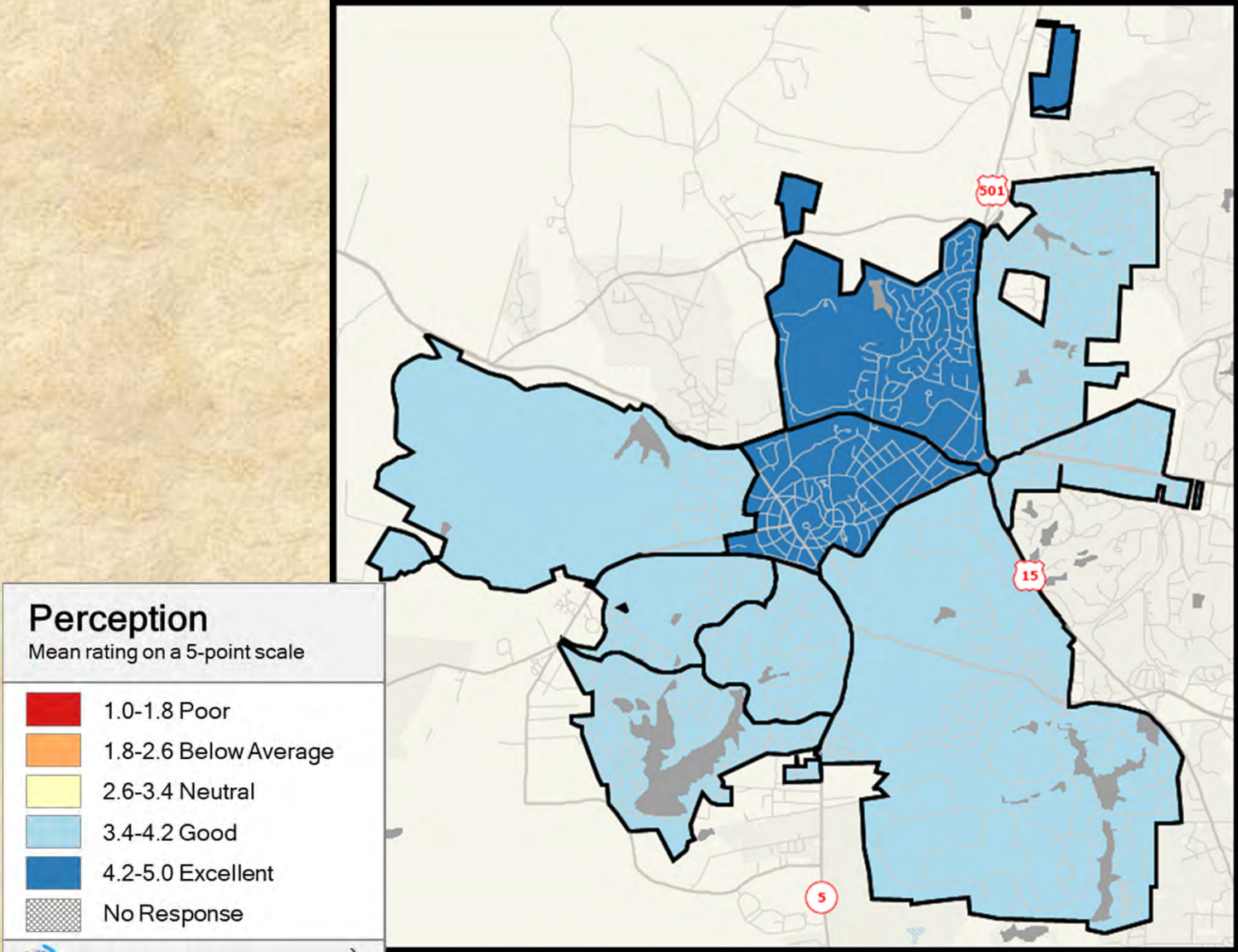
Q4-06 Pinehurst ratings: As a place to live



2021 Village of Pinehurst Community Survey

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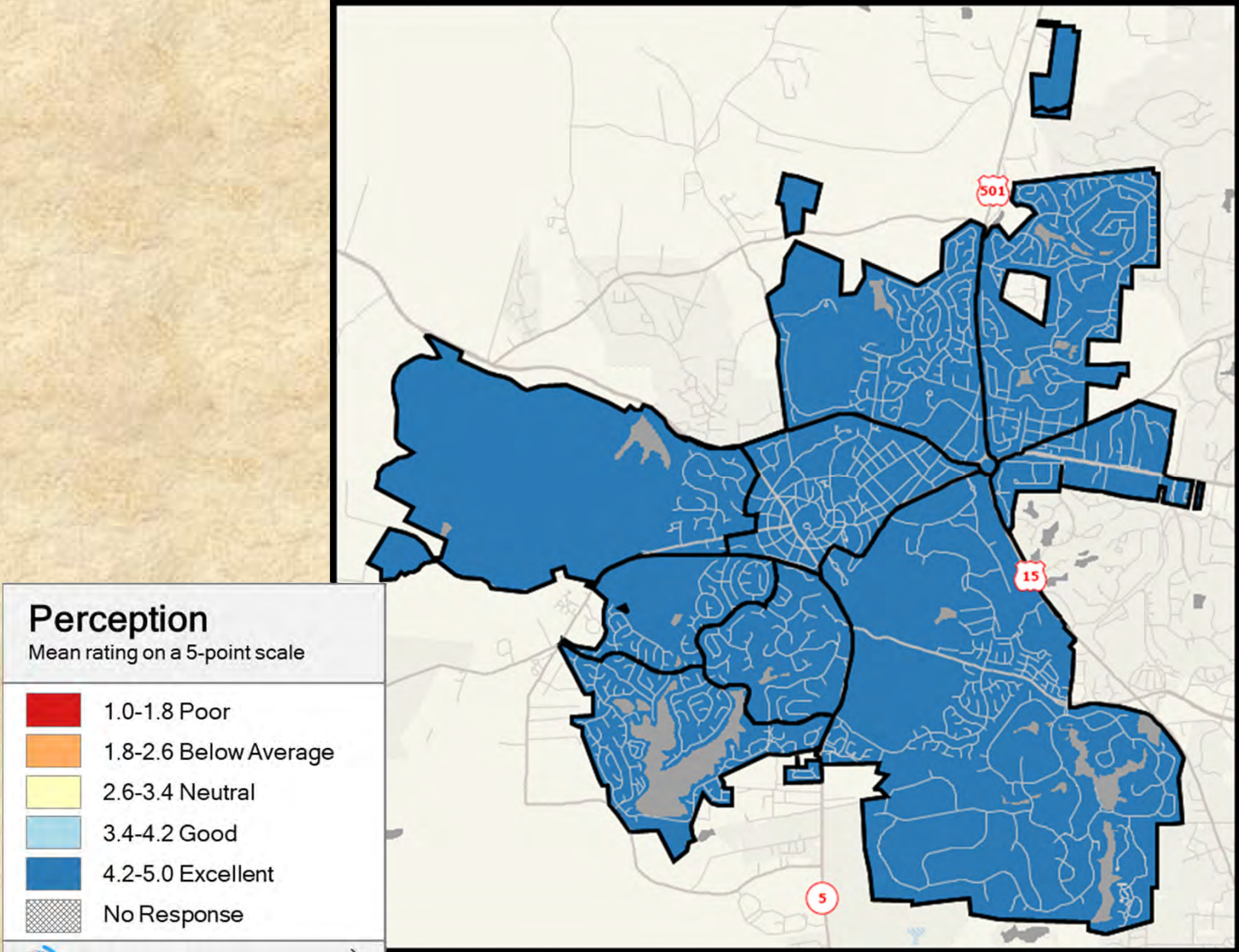
Q4-07 Pinehurst ratings: As a place to raise children



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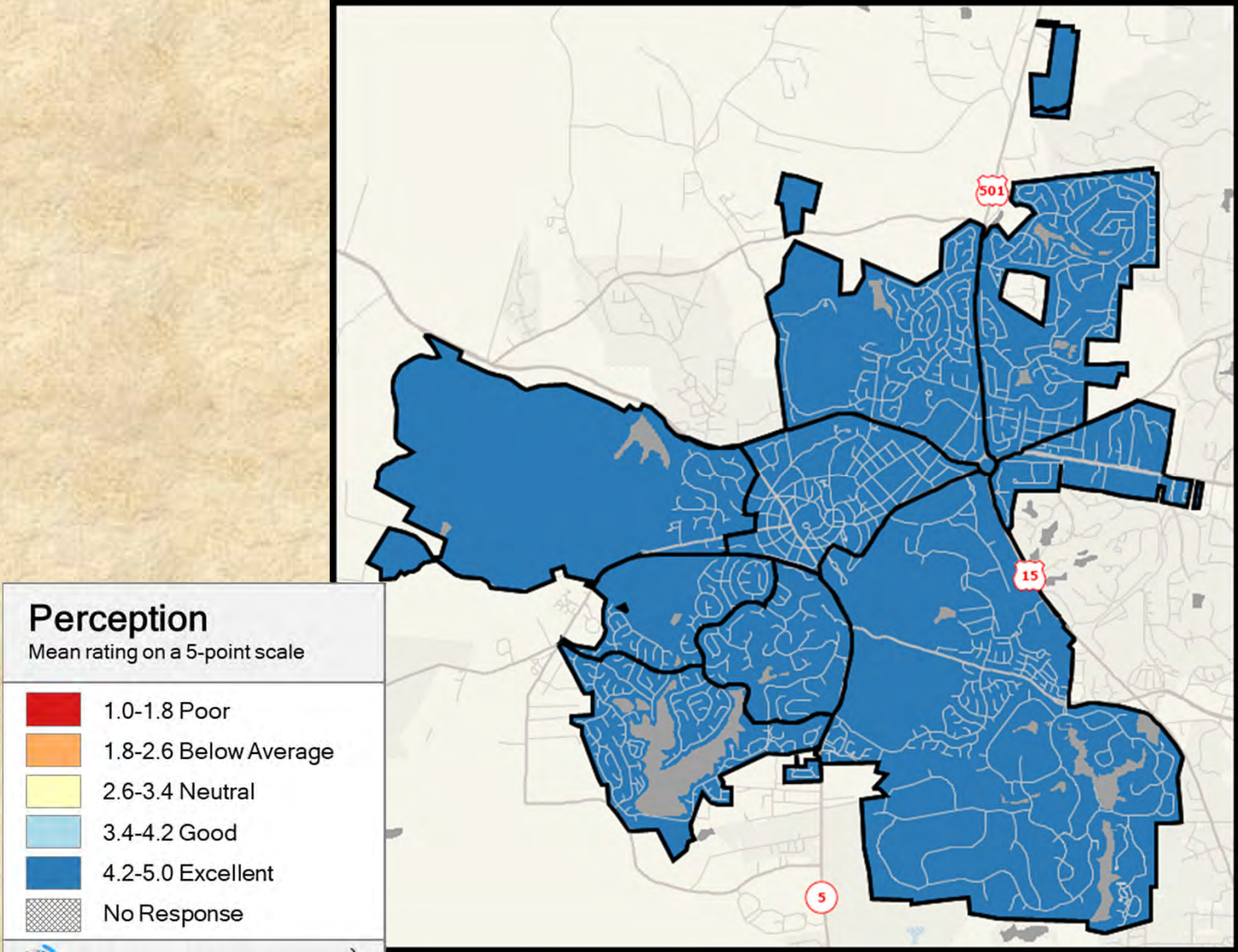
Q4-08 Pinehurst ratings: As a place to retire



2021 Village of Pinehurst Community Survey

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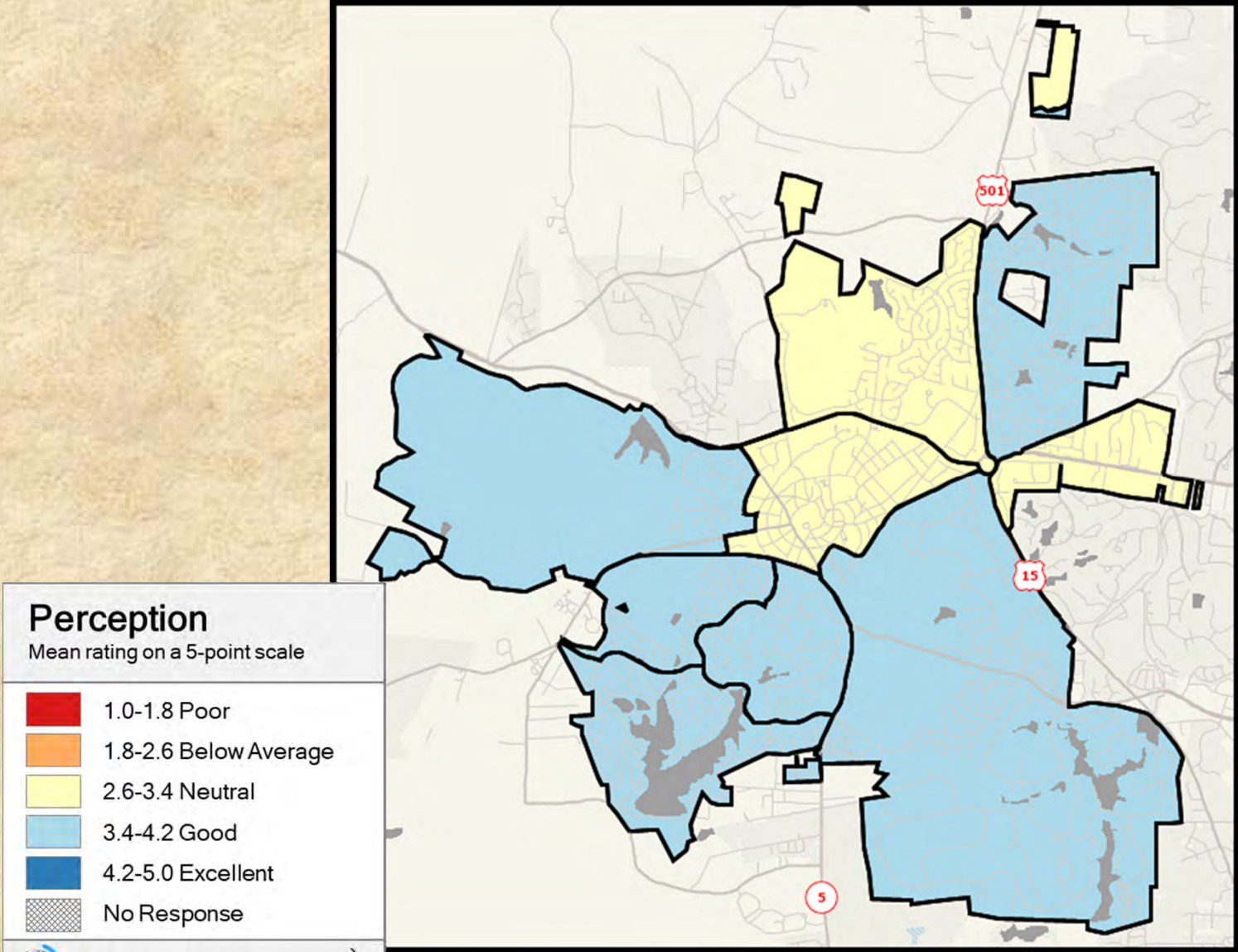
Q4-09 Pinehurst ratings: Overall appearance of the Village



2021 Village of Pinehurst Community Survey

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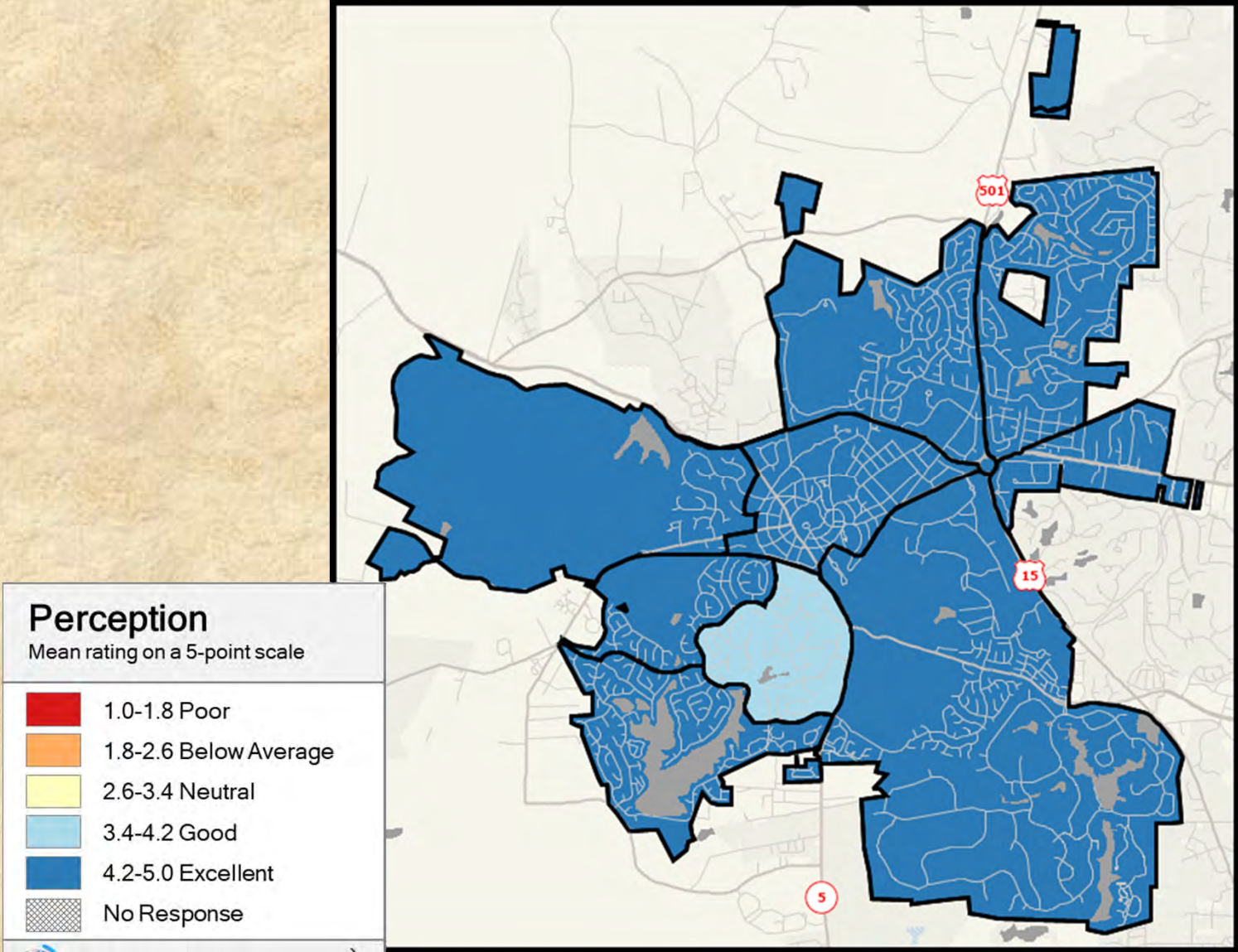
Q4-10 Pinehurst ratings: Availability of affordable housing



2021 Village of Pinehurst Community Survey

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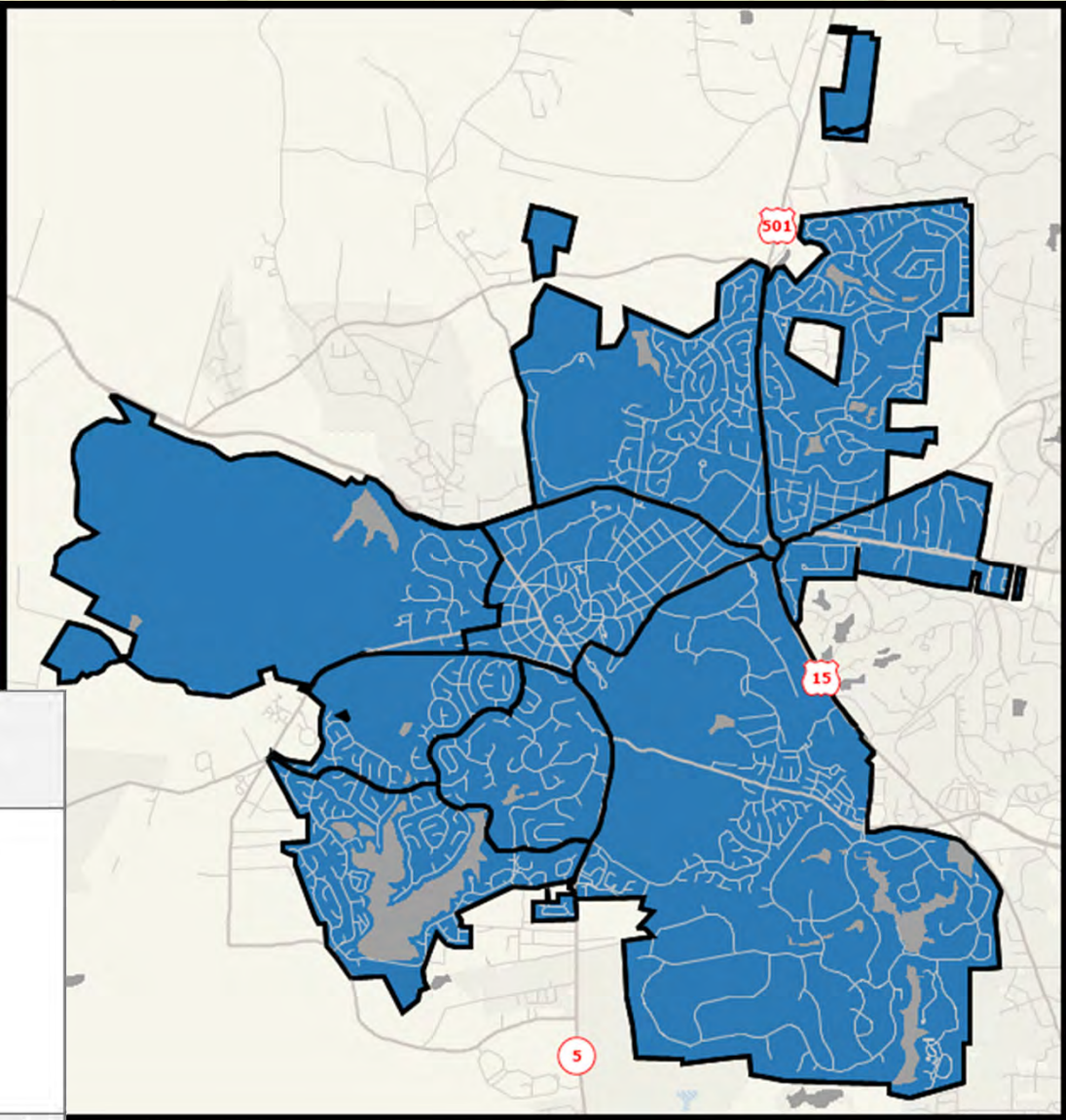
Q4-11 Pinehurst ratings: Overall quality of Village services



2021 Village of Pinehurst Community Survey

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Q5-01 Level of safety: Walking alone in your neighborhood during the day



Feeling of Safety
Mean rating on a 5-point scale

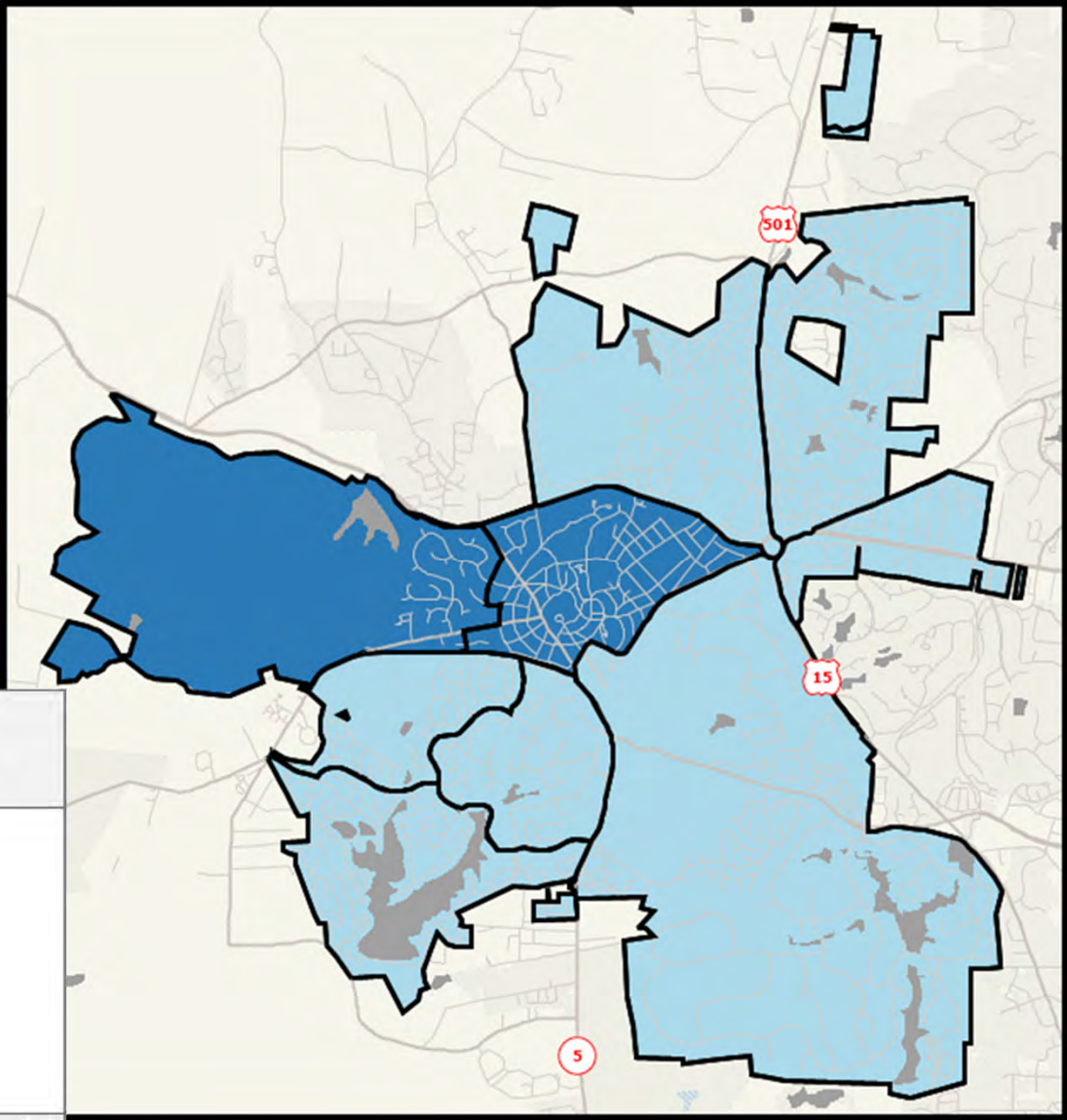
Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Hatched	No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5-02 Level of safety: Walking alone in your neighborhood after dark



Feeling of Safety
Mean rating on a 5-point scale

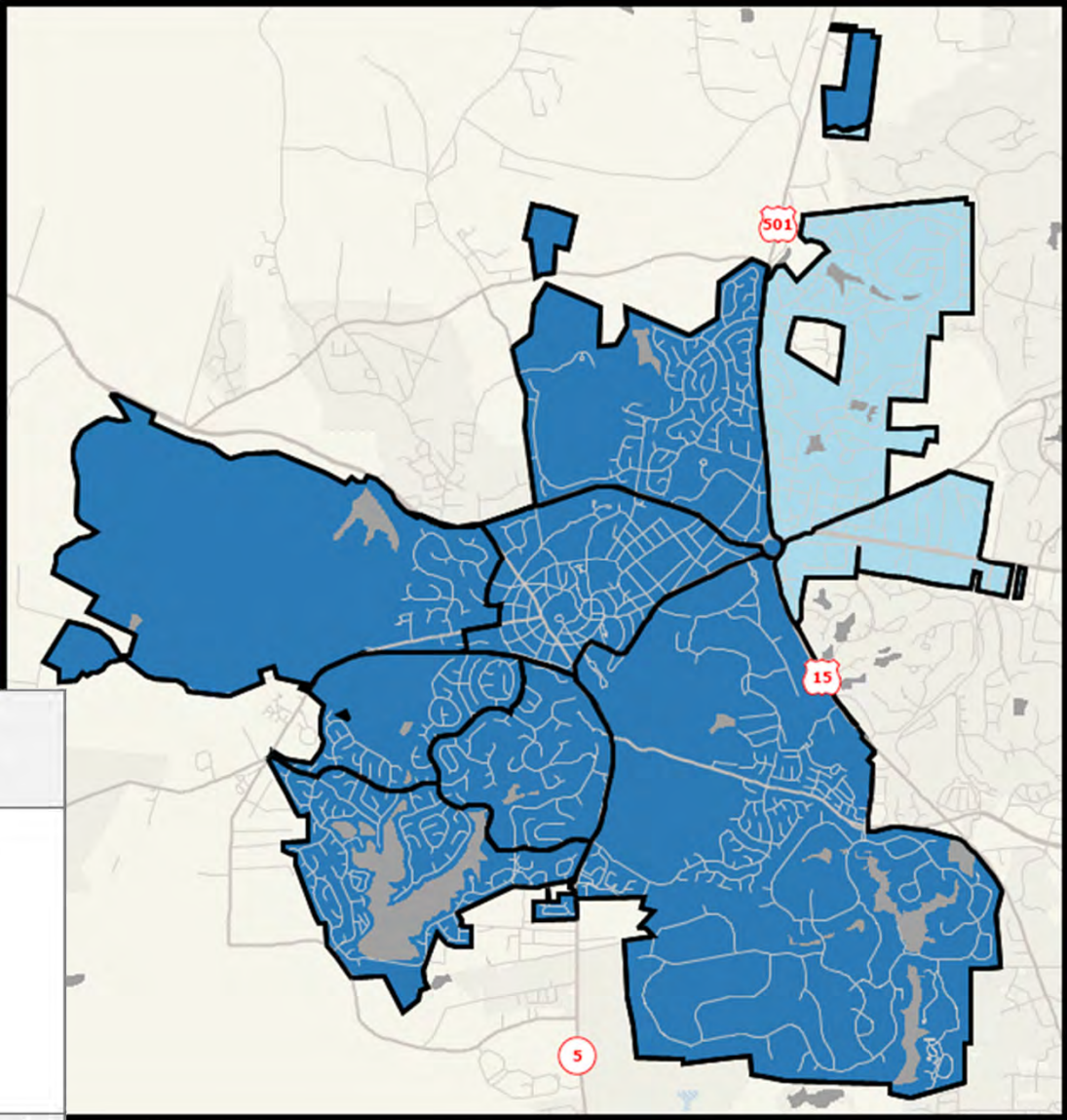
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5-03 Level of safety: In Village parks and recreation facilities



Feeling of Safety
Mean rating on a 5-point scale

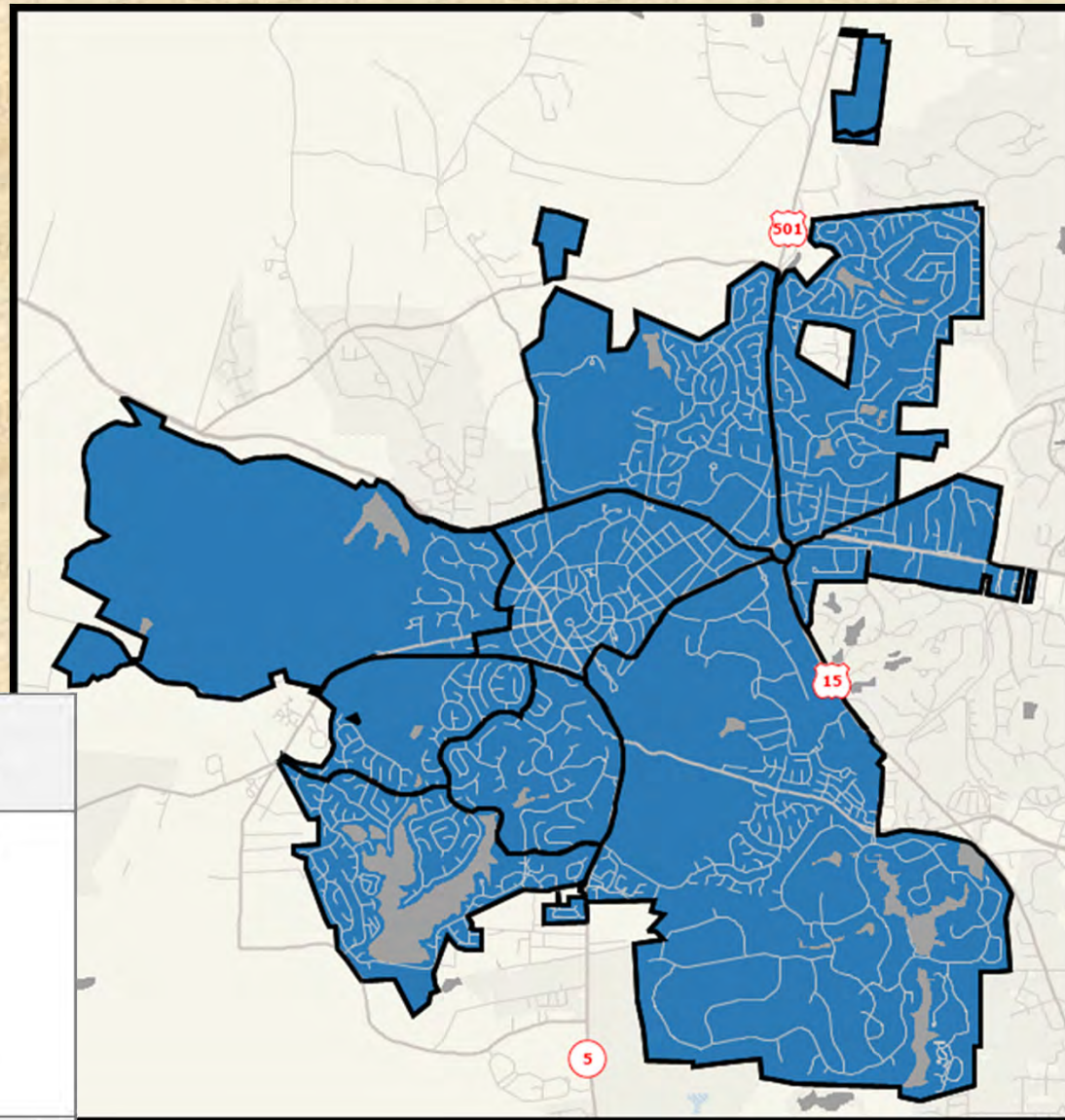
Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Grey Hatched	No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q5-04 Level of safety: In business areas of the Village during the day



Feeling of Safety
Mean rating on a 5-point scale

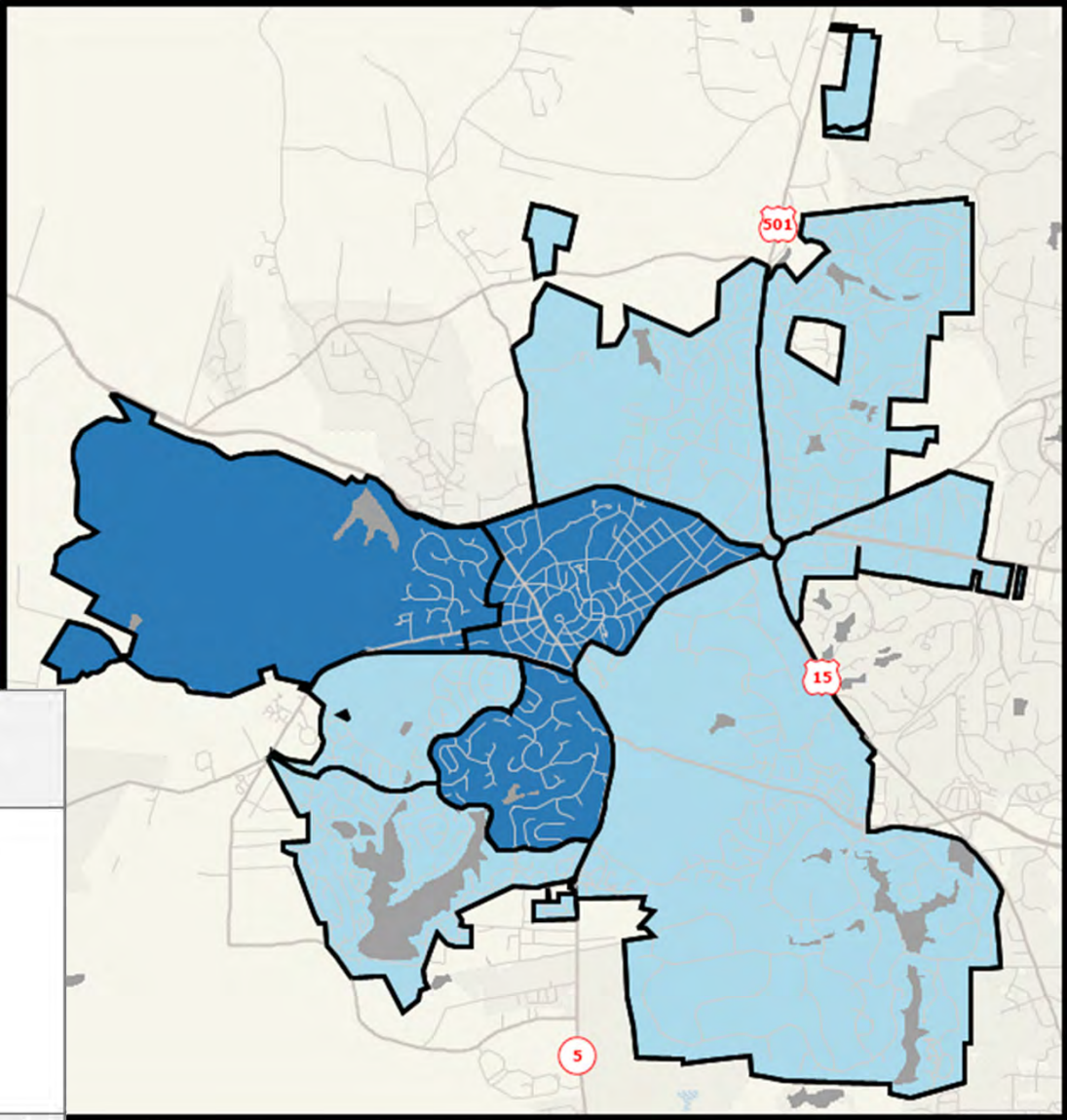
Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Grey Hatched	No Response

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2021 Village of Pinehurst Community Survey

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Q5-05 Level of safety: In business areas of the Village after dark



Feeling of Safety
Mean rating on a 5-point scale

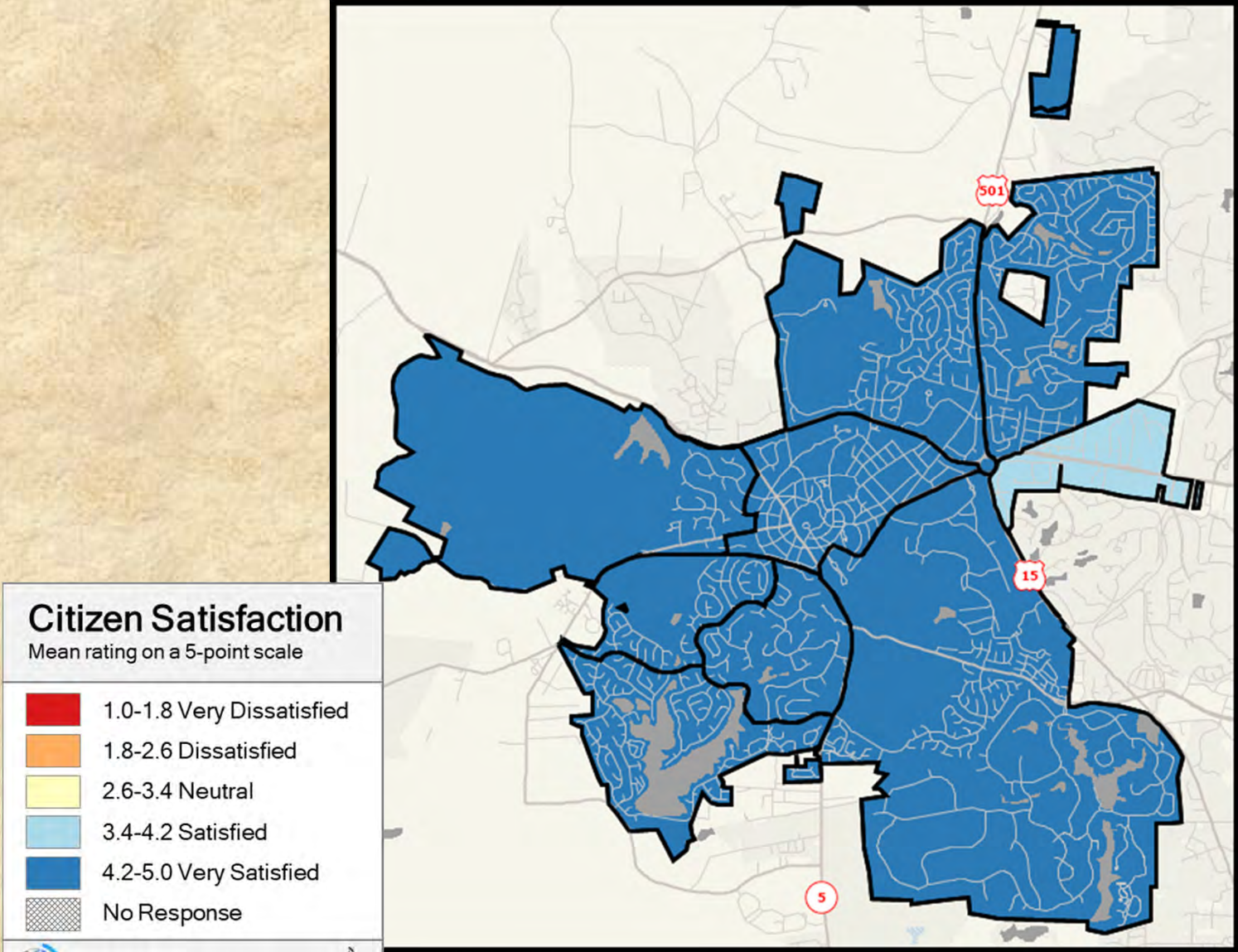
Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Grey Hatched	No Response

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2021 Village of Pinehurst Community Survey

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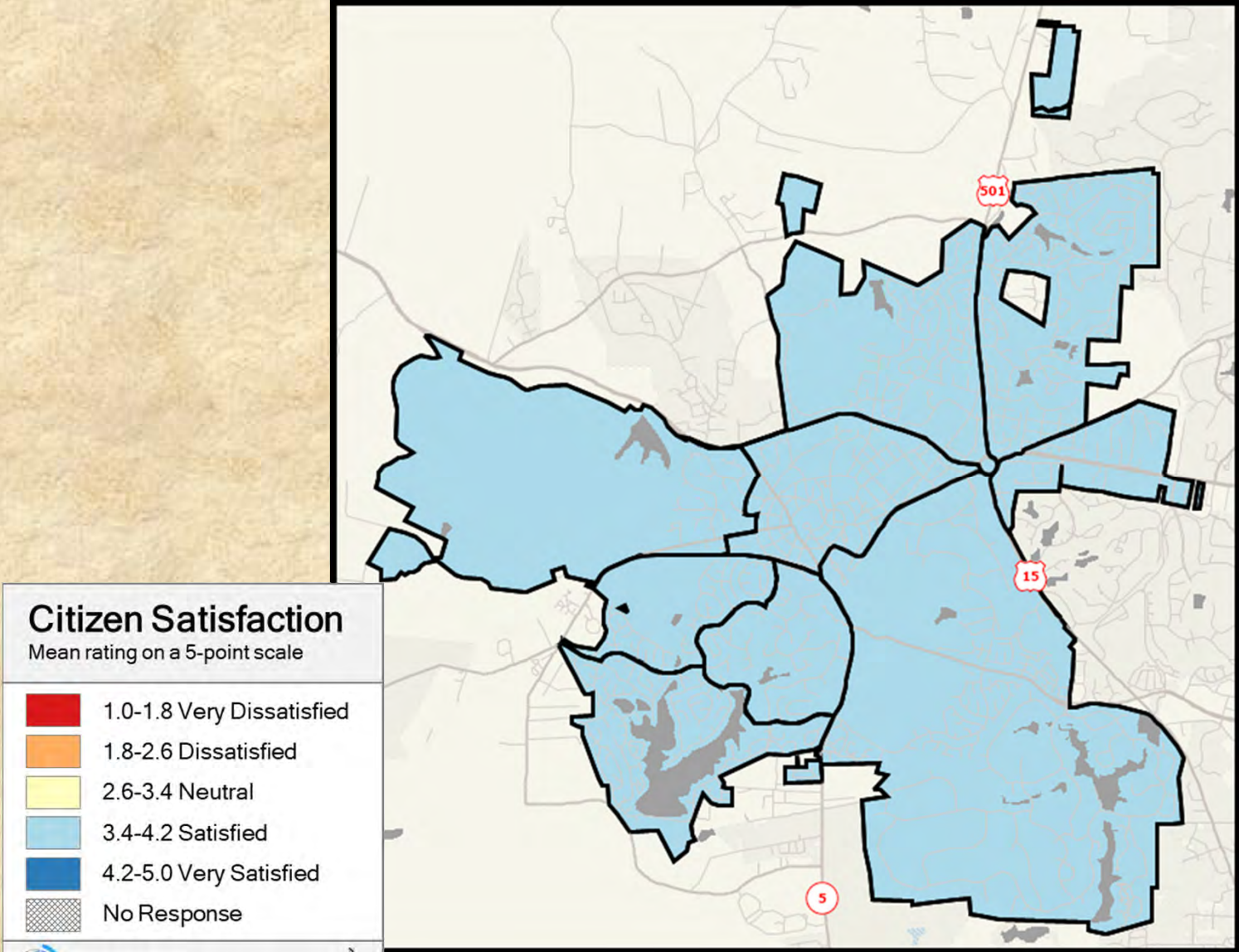
Q6-01 Level of satisfaction with: Efforts to prevent crimes



2021 Village of Pinehurst Community Survey

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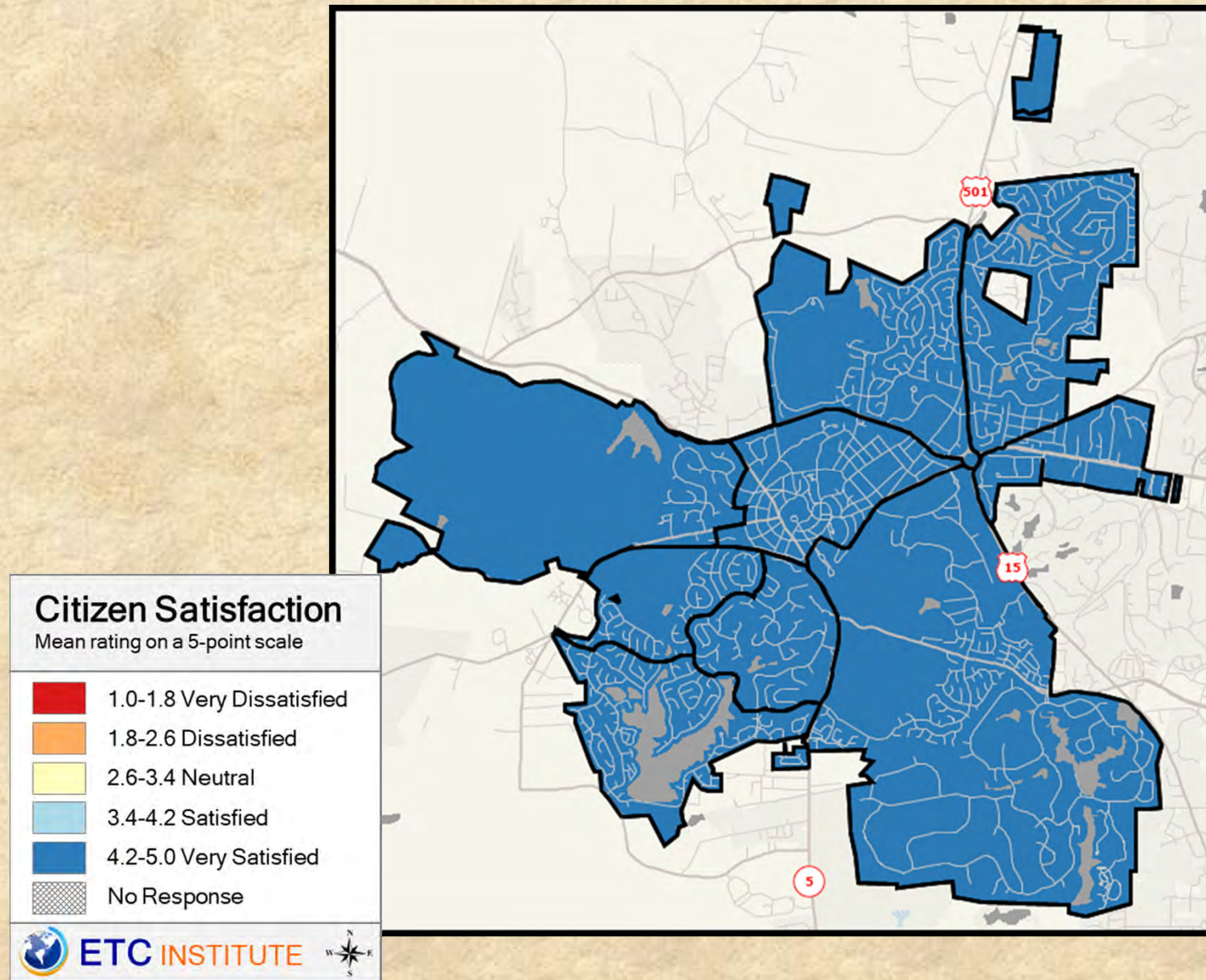
Q6-02 Level of satisfaction with: Enforcement of local traffic laws



2021 Village of Pinehurst Community Survey

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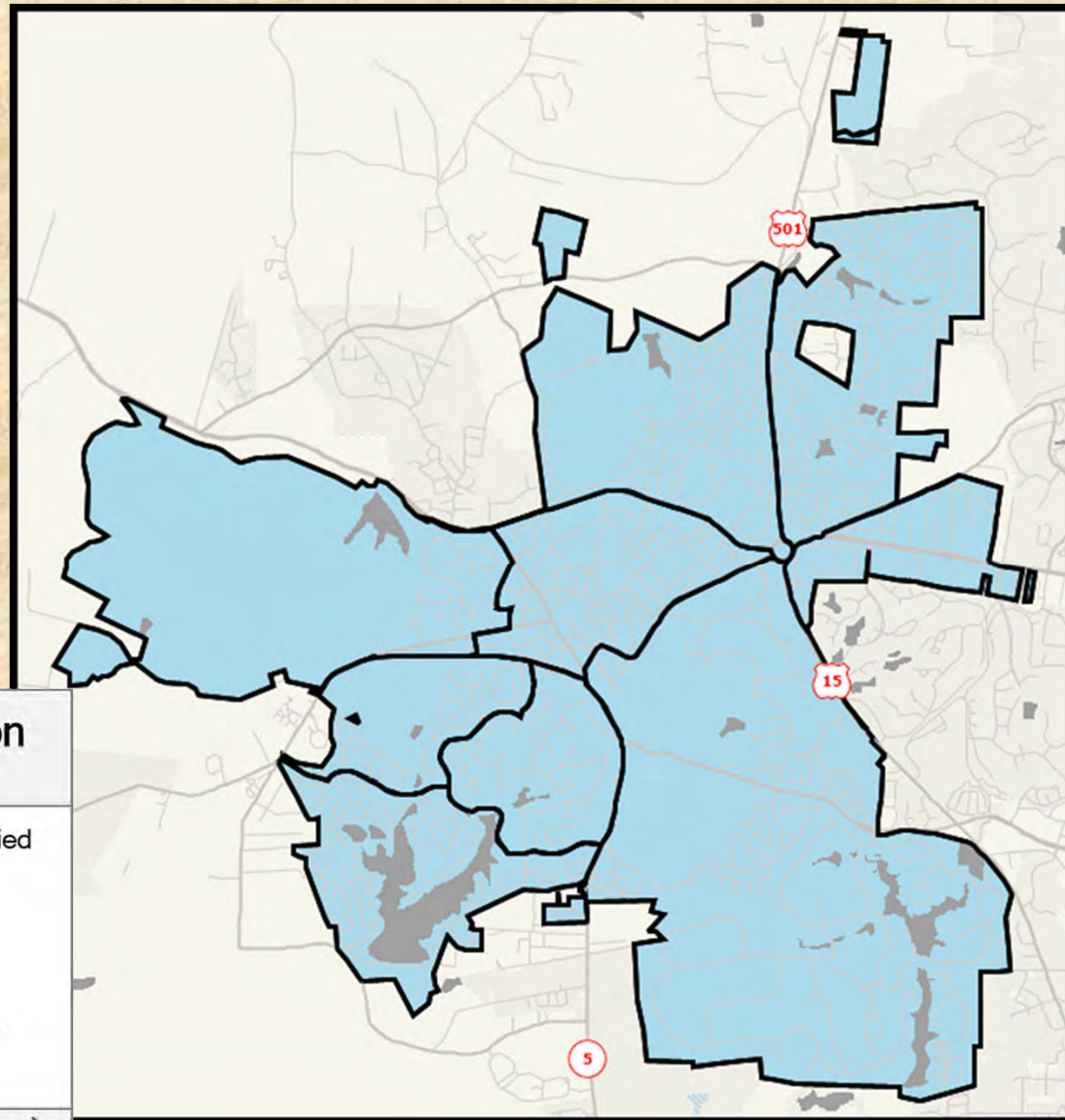
Q6-03 Level of satisfaction with: How quickly police respond to emergencies



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-04 Level of satisfaction with: Frequency that police officers patrol your neighborhood



Citizen Satisfaction
Mean rating on a 5-point scale

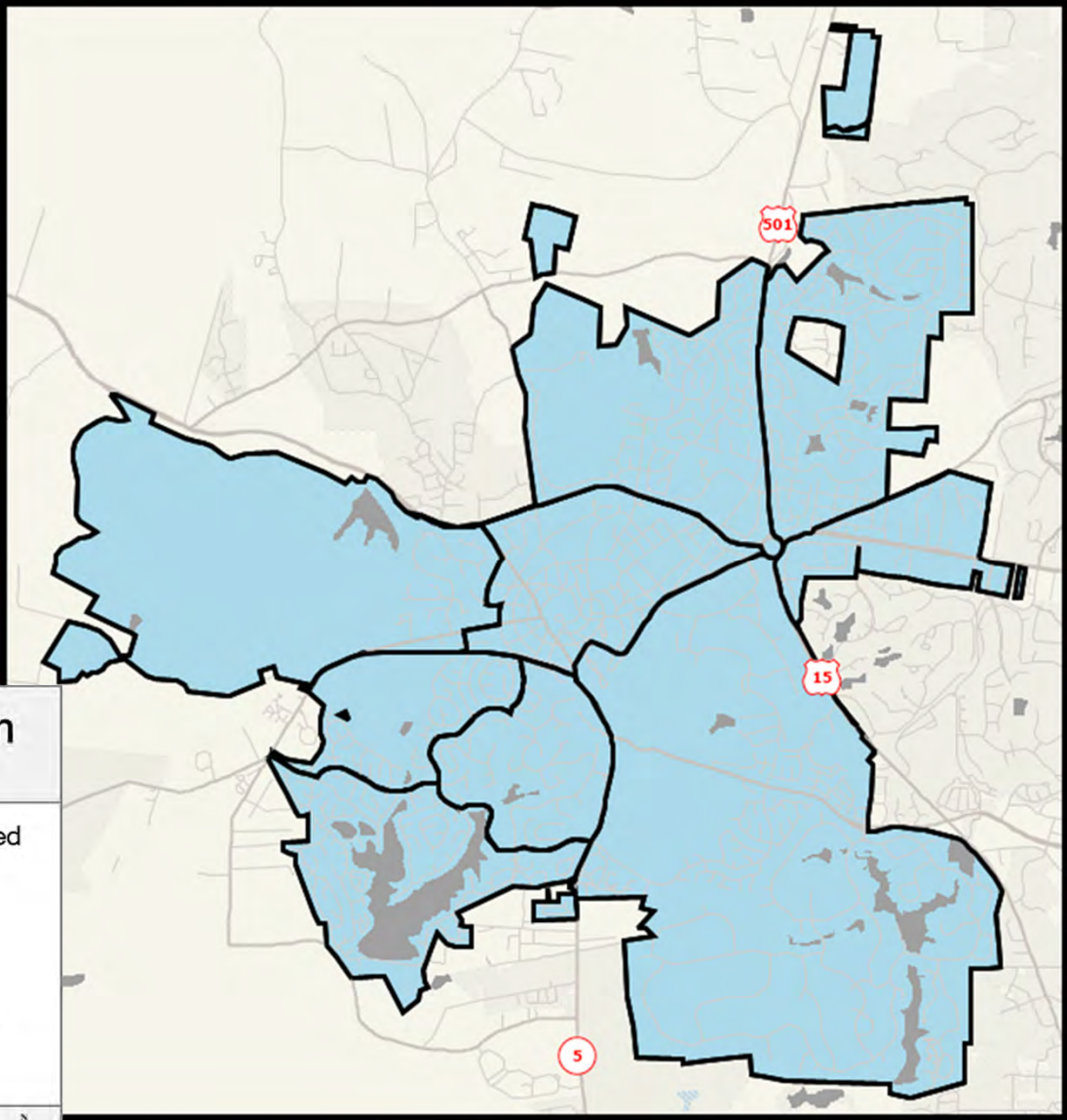
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Cross-hatch	No Response

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2021 Village of Pinehurst Community Survey

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Q6-05 Level of satisfaction with: Fire prevention and education programs provided by the Village

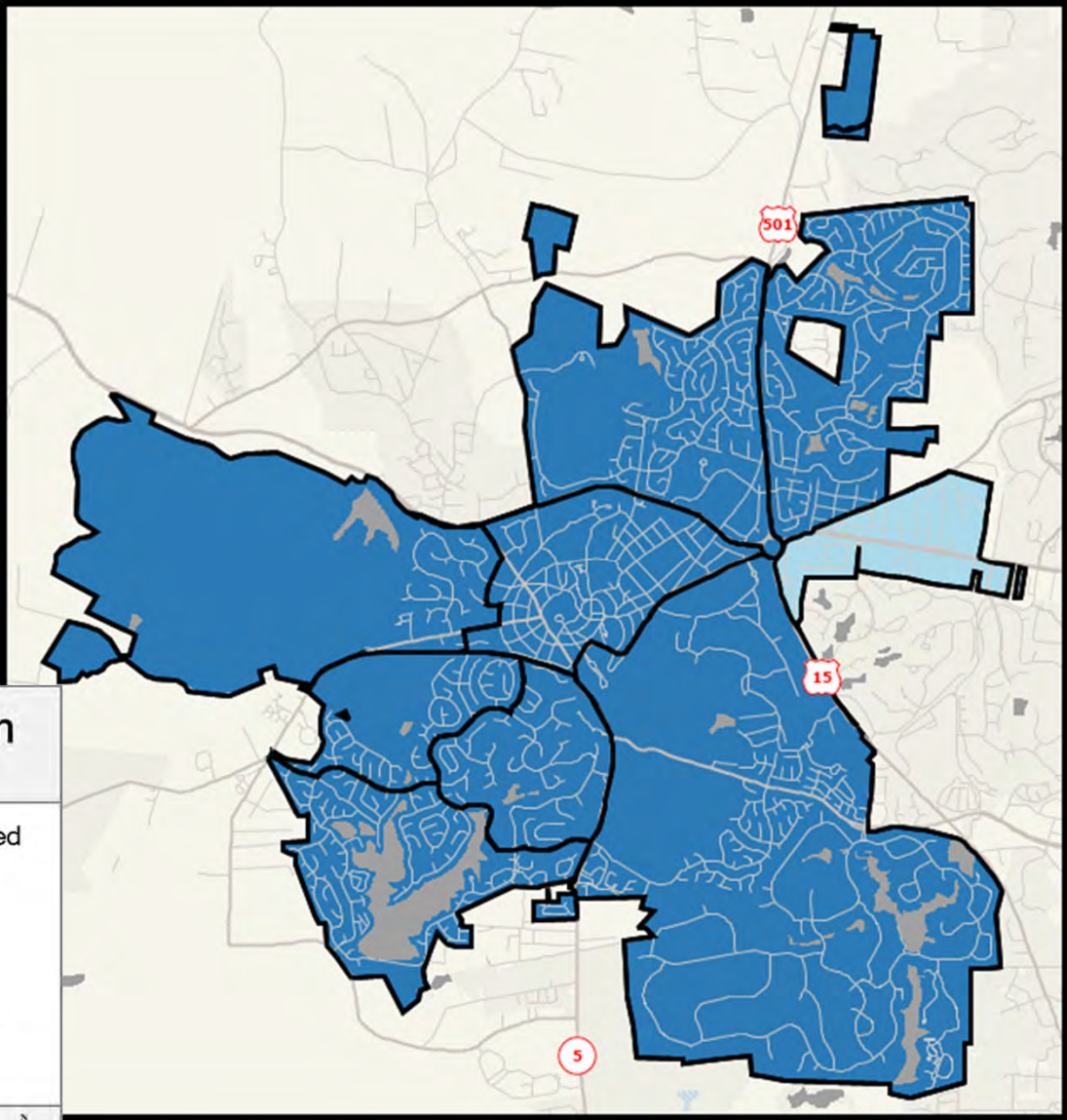


Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey cross-hatch	No Response

2021 Village of Pinehurst Community Survey
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Q6-06 Level of satisfaction with: How quickly fire personnel respond to emergencies

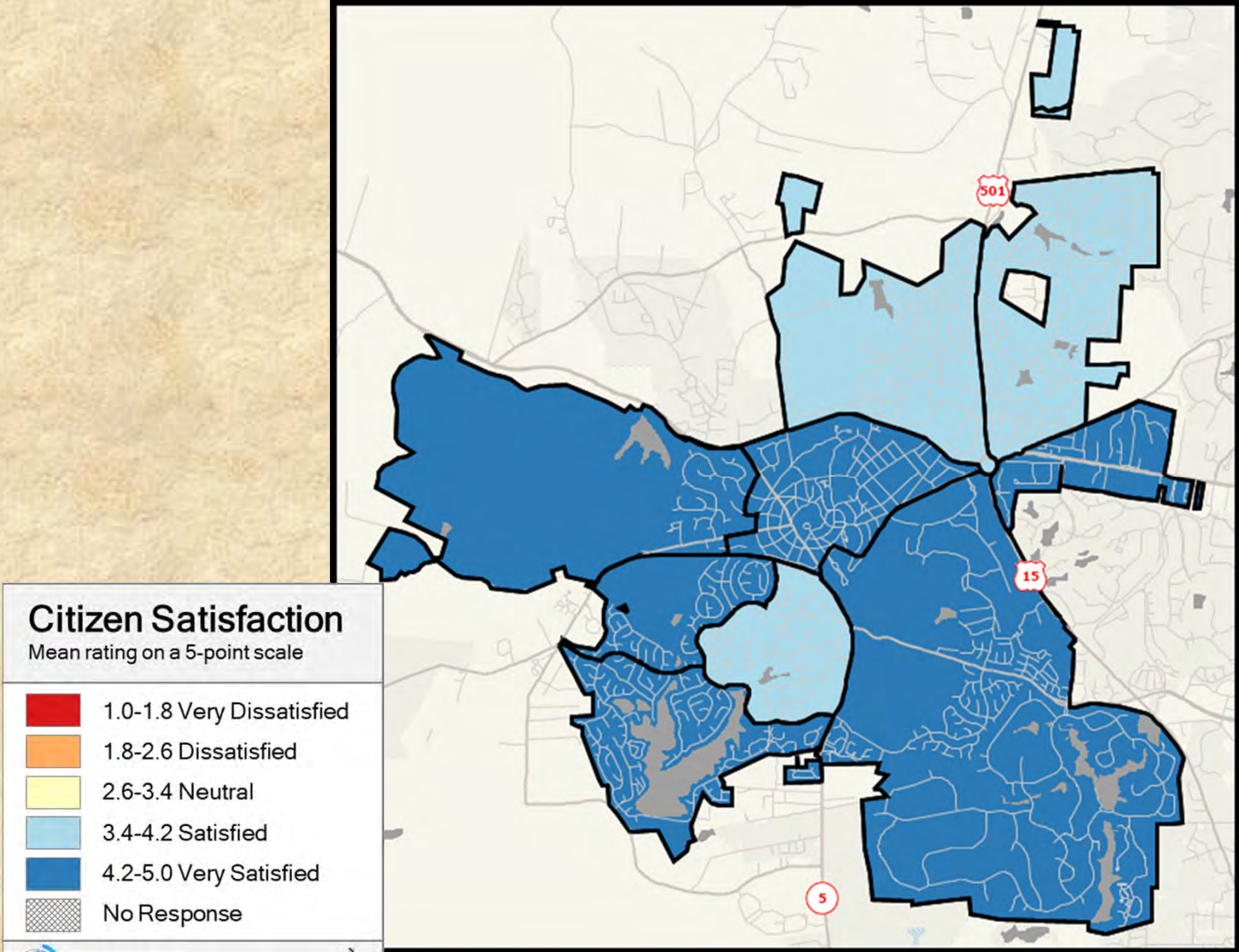


Citizen Satisfaction
Mean rating on a 5-point scale

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■	3.4-4.2 Satisfied
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2021 Village of Pinehurst Community Survey
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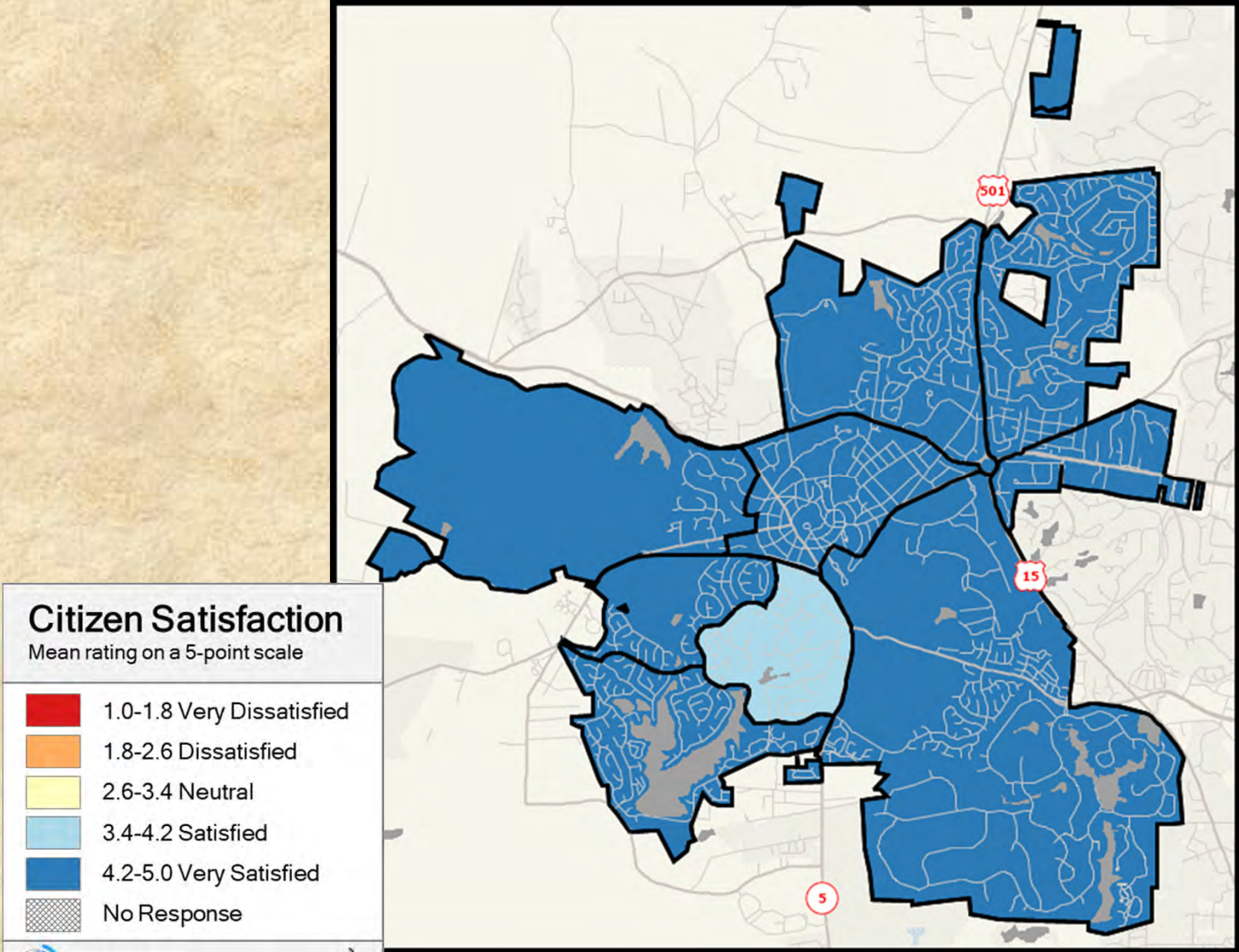
Q9-01 Level of satisfaction with: Number of Village parks



2021 Village of Pinehurst Community Survey

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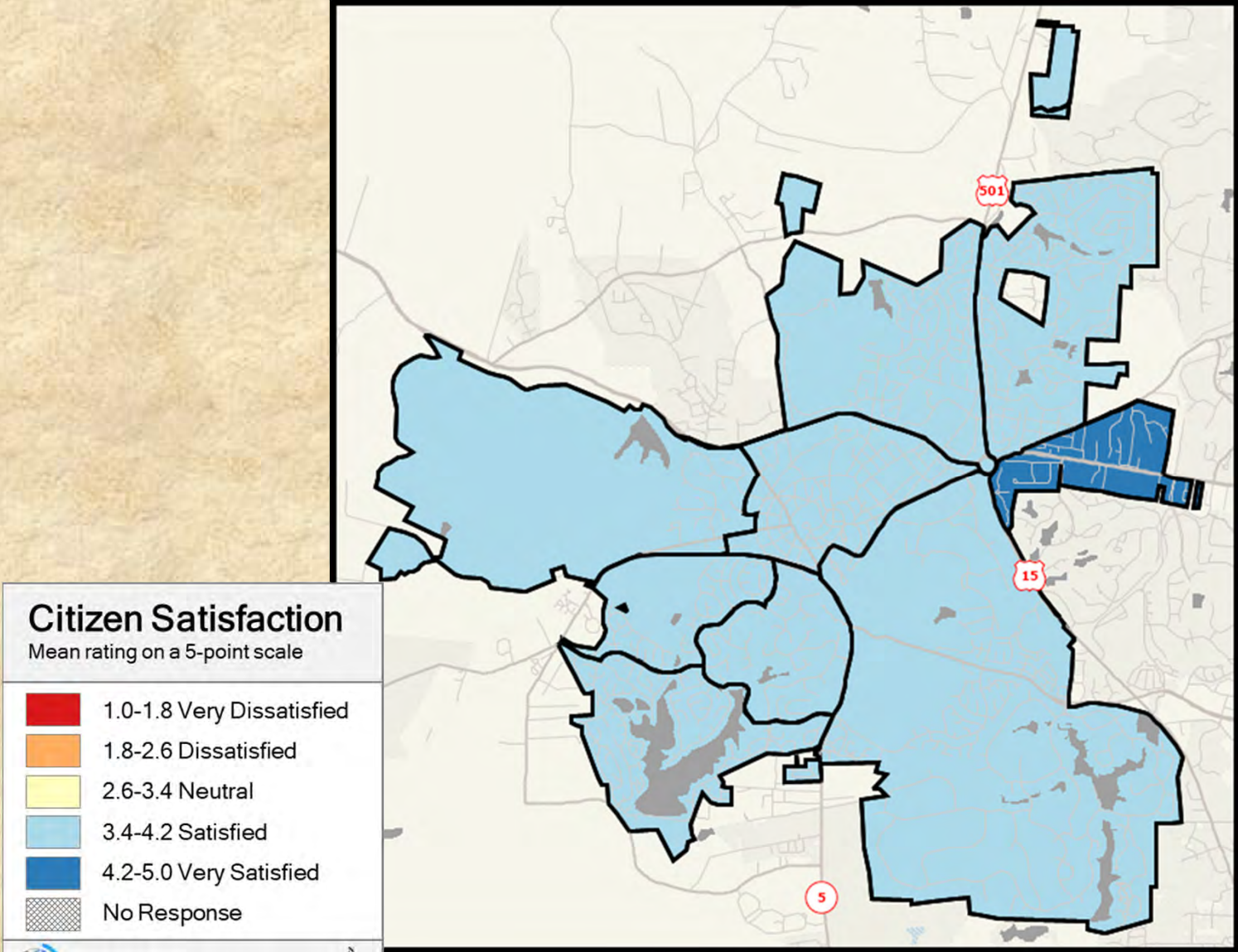
Q9-02 Level of satisfaction with: Quality of Village parks



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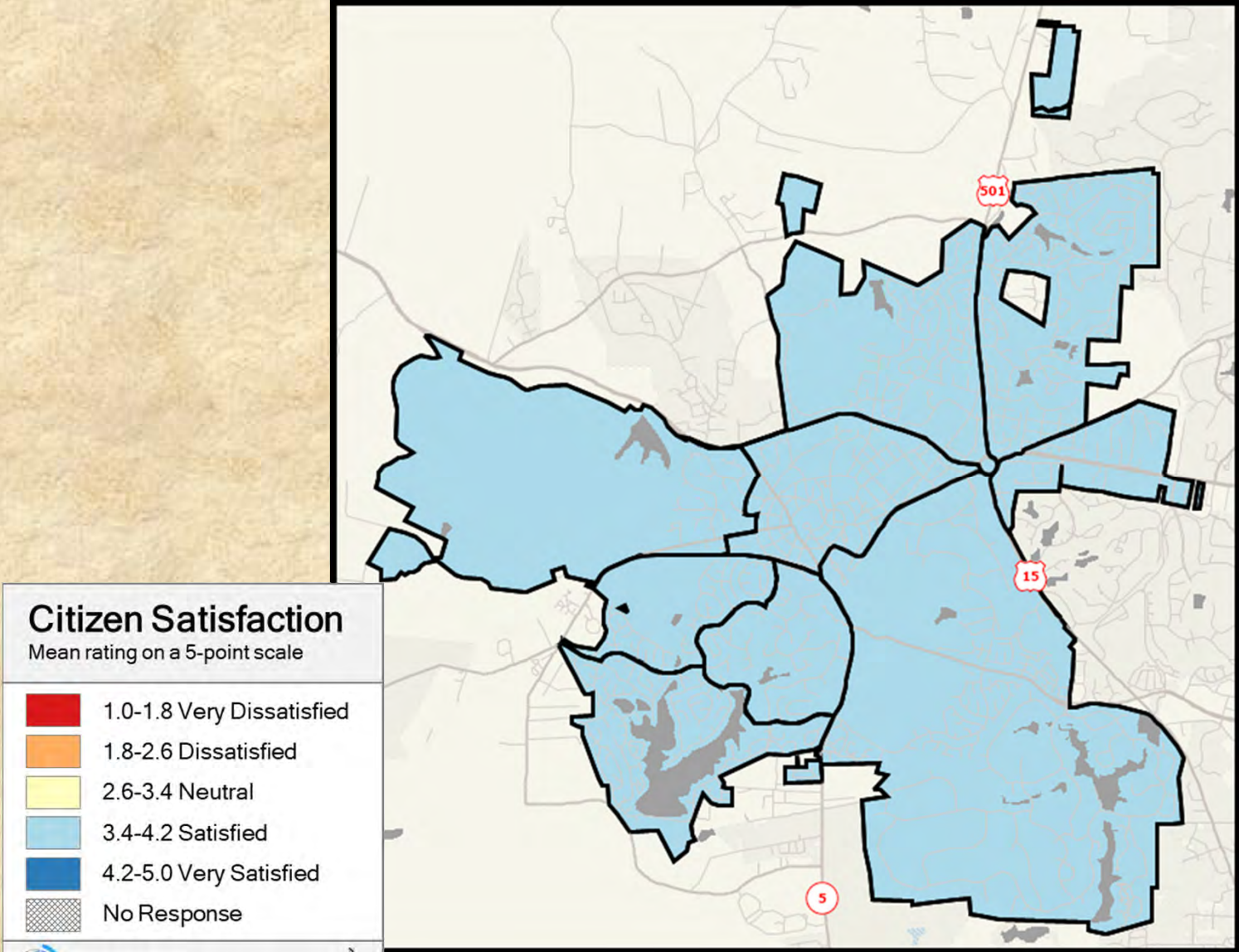
Q9-03 Level of satisfaction with: Quality of recreation indoor facilities



2021 Village of Pinehurst Community Survey

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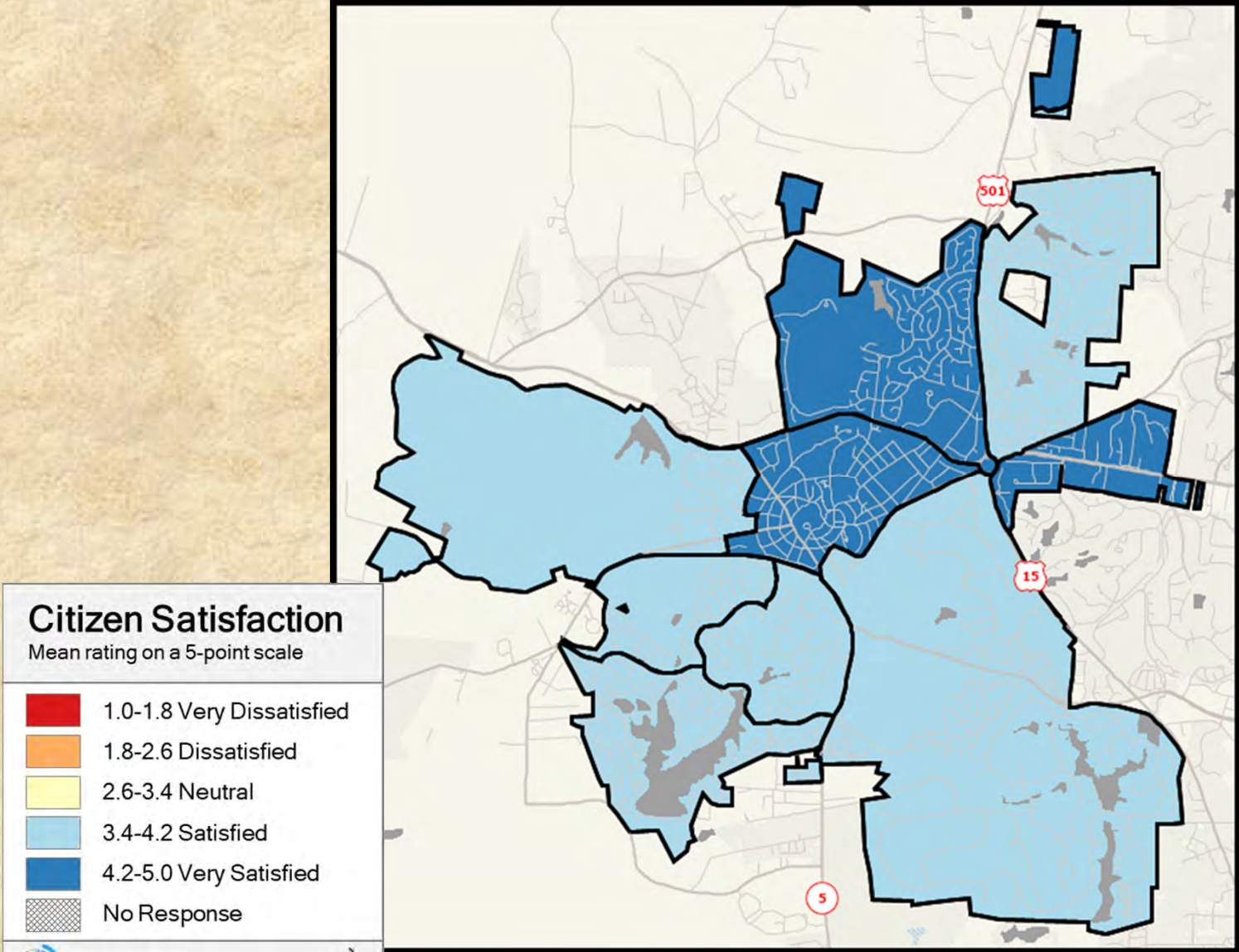
Q9-04 Level of satisfaction with: Availability of recreation indoor facilities



2021 Village of Pinehurst Community Survey

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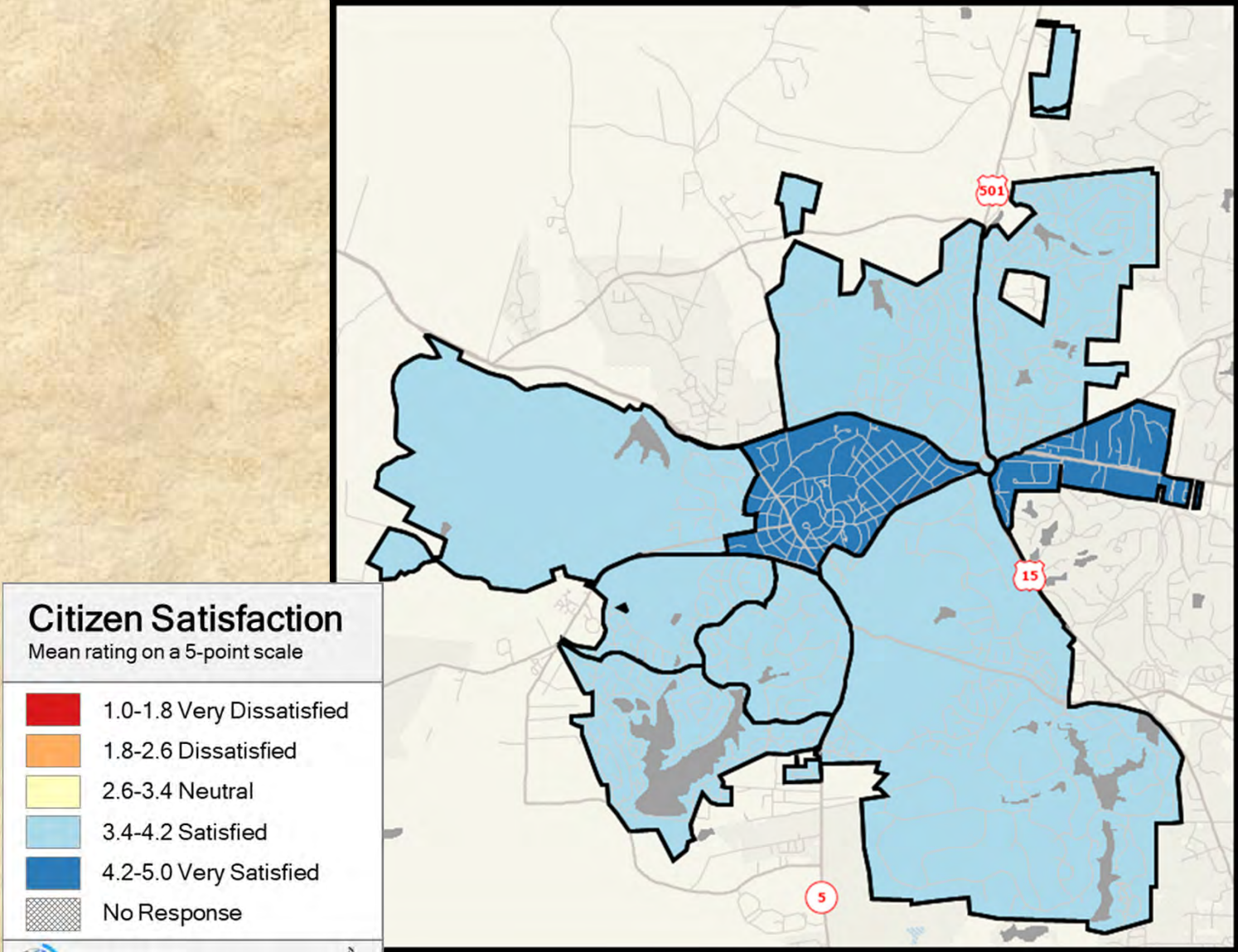
Q9-05 Level of satisfaction with: Availability of walking/greenway trails



2021 Village of Pinehurst Community Survey

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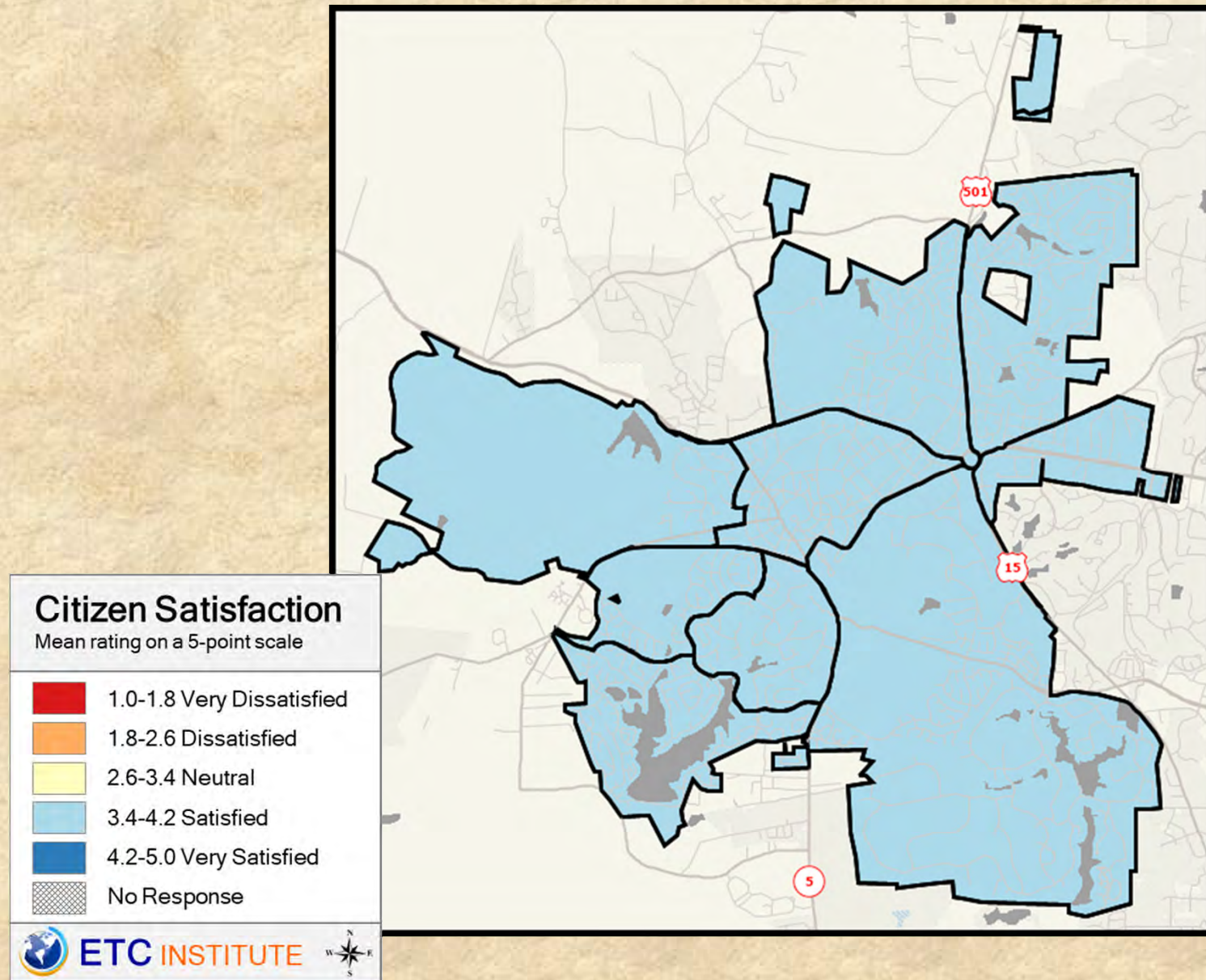
Q9-06 Level of satisfaction with: Condition of walking/greenway trails



2021 Village of Pinehurst Community Survey

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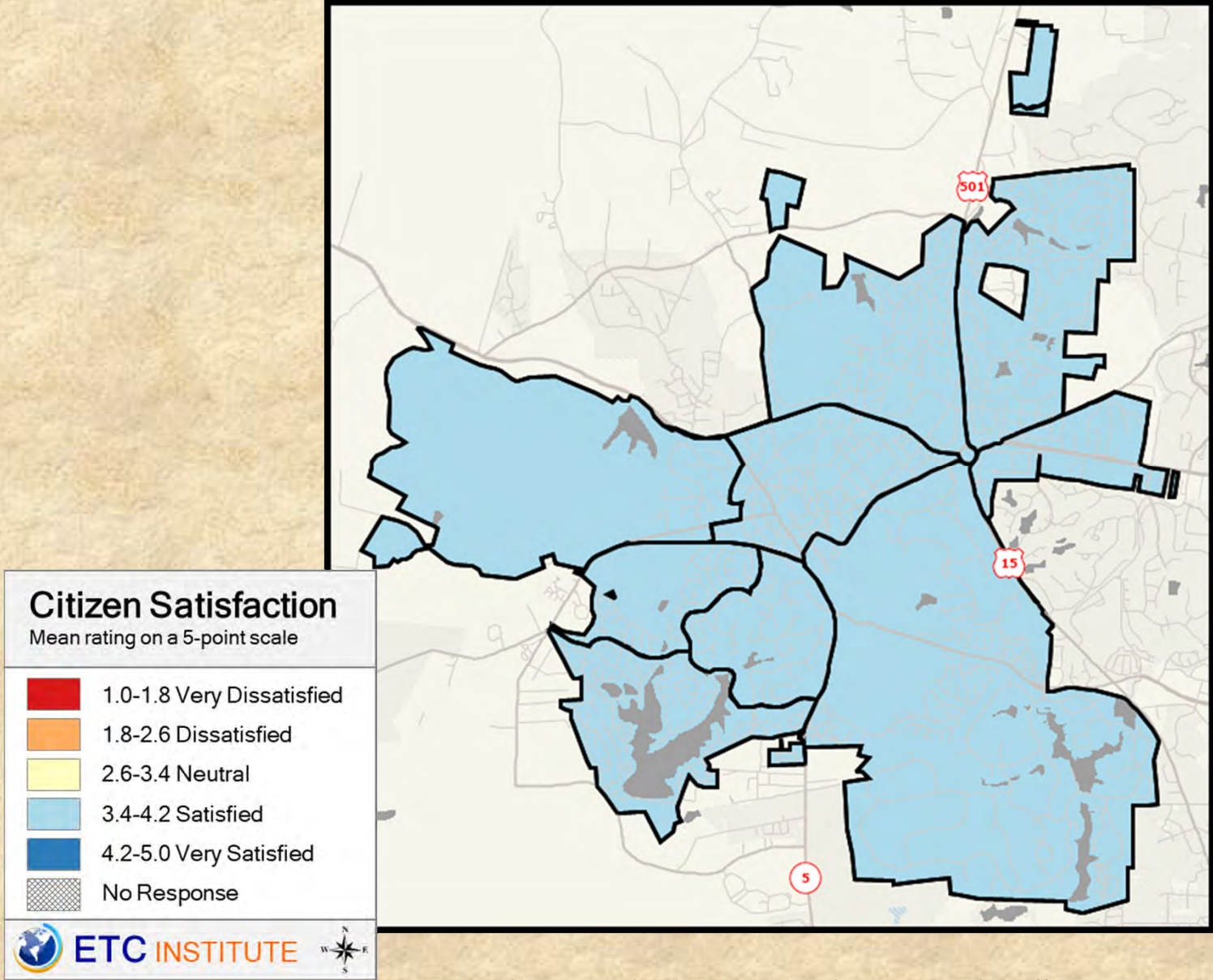
Q9-07 Level of satisfaction with: Quality of outdoor athletic fields and facilities



2021 Village of Pinehurst Community Survey

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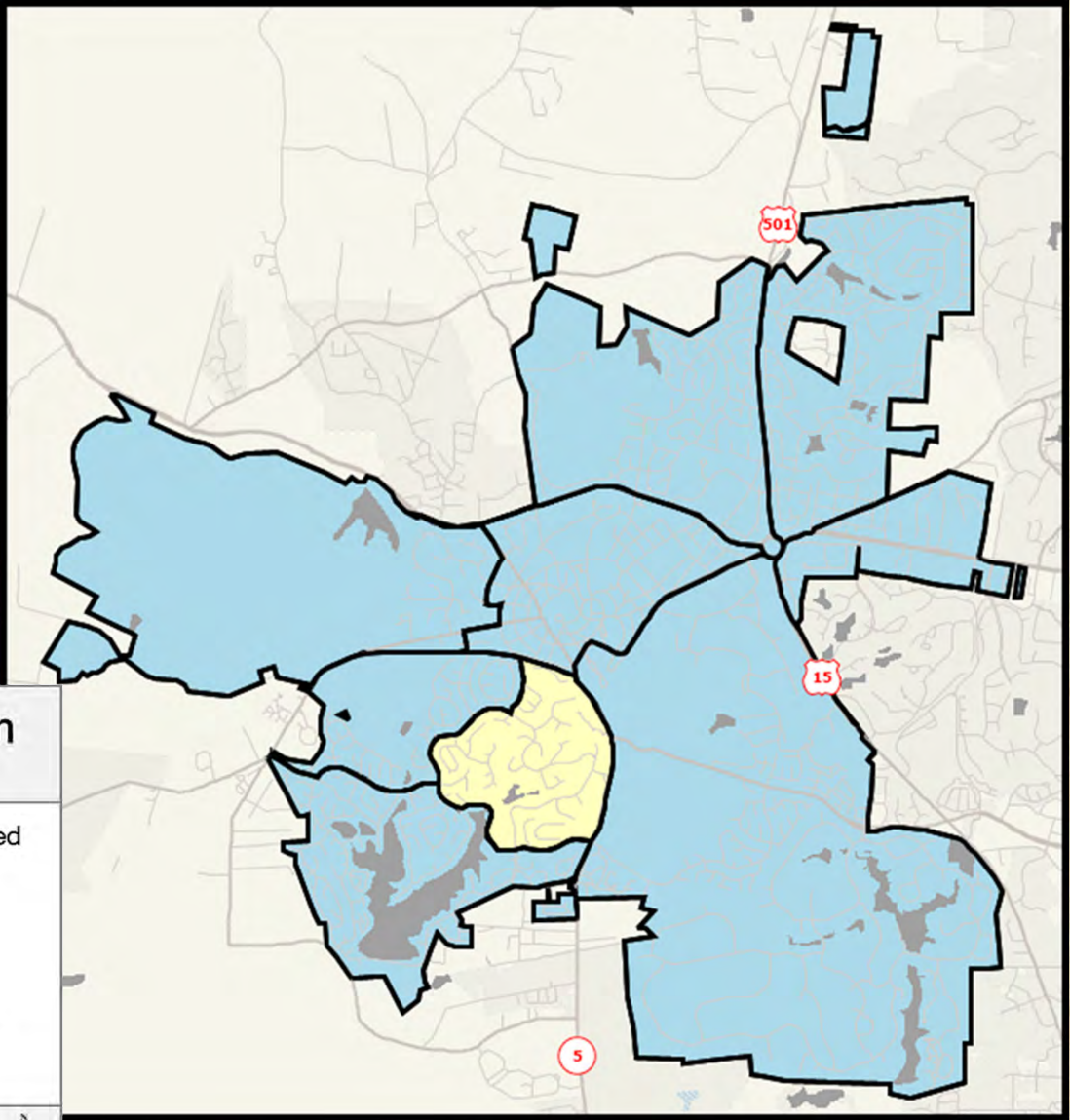
Q9-08 Level of satisfaction with: Availability of outdoor athletic fields and facilities



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-09 Level of satisfaction with: Availability of information about recreation programs



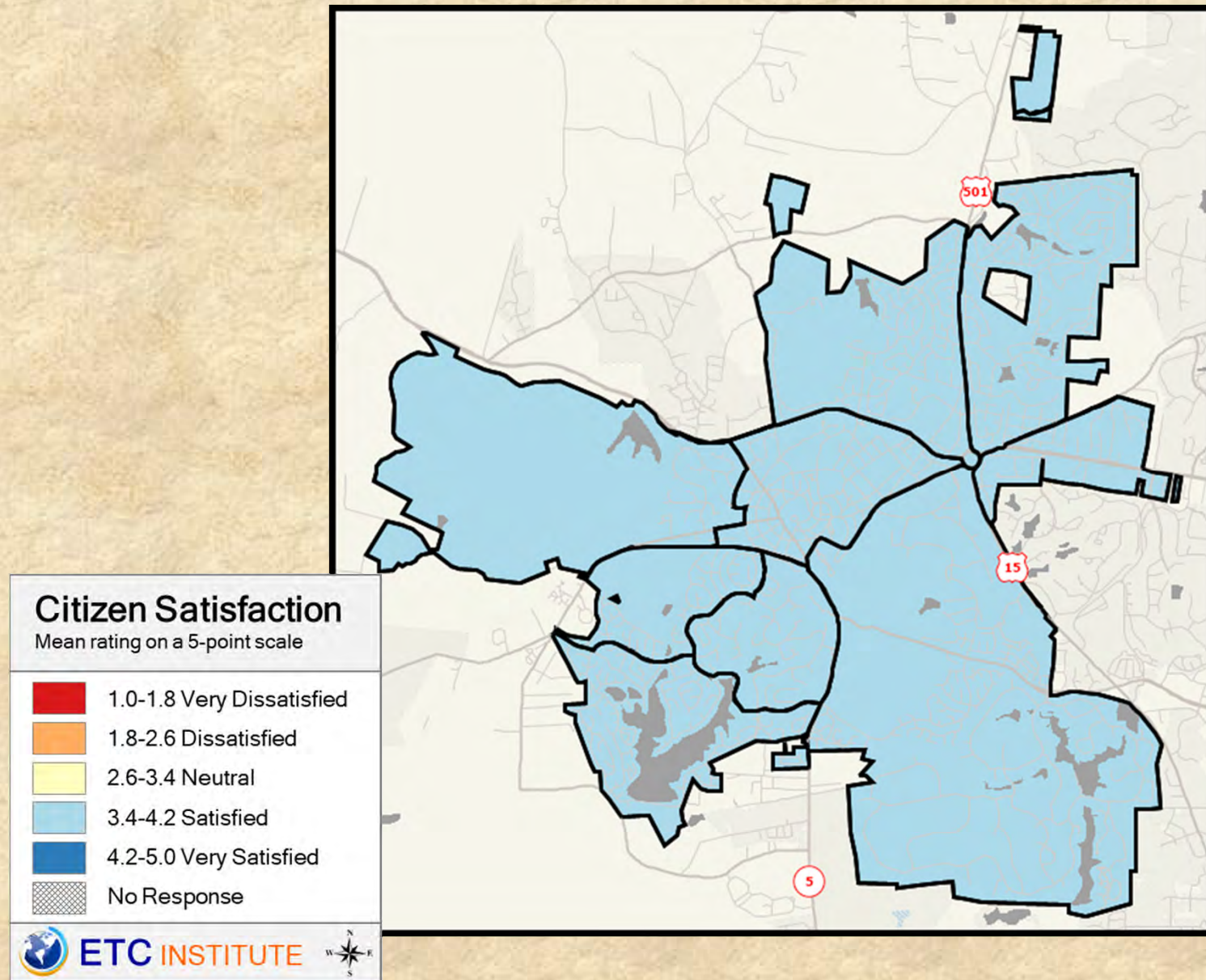
Citizen Satisfaction
Mean rating on a 5-point scale

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Grey Hatched	No Response

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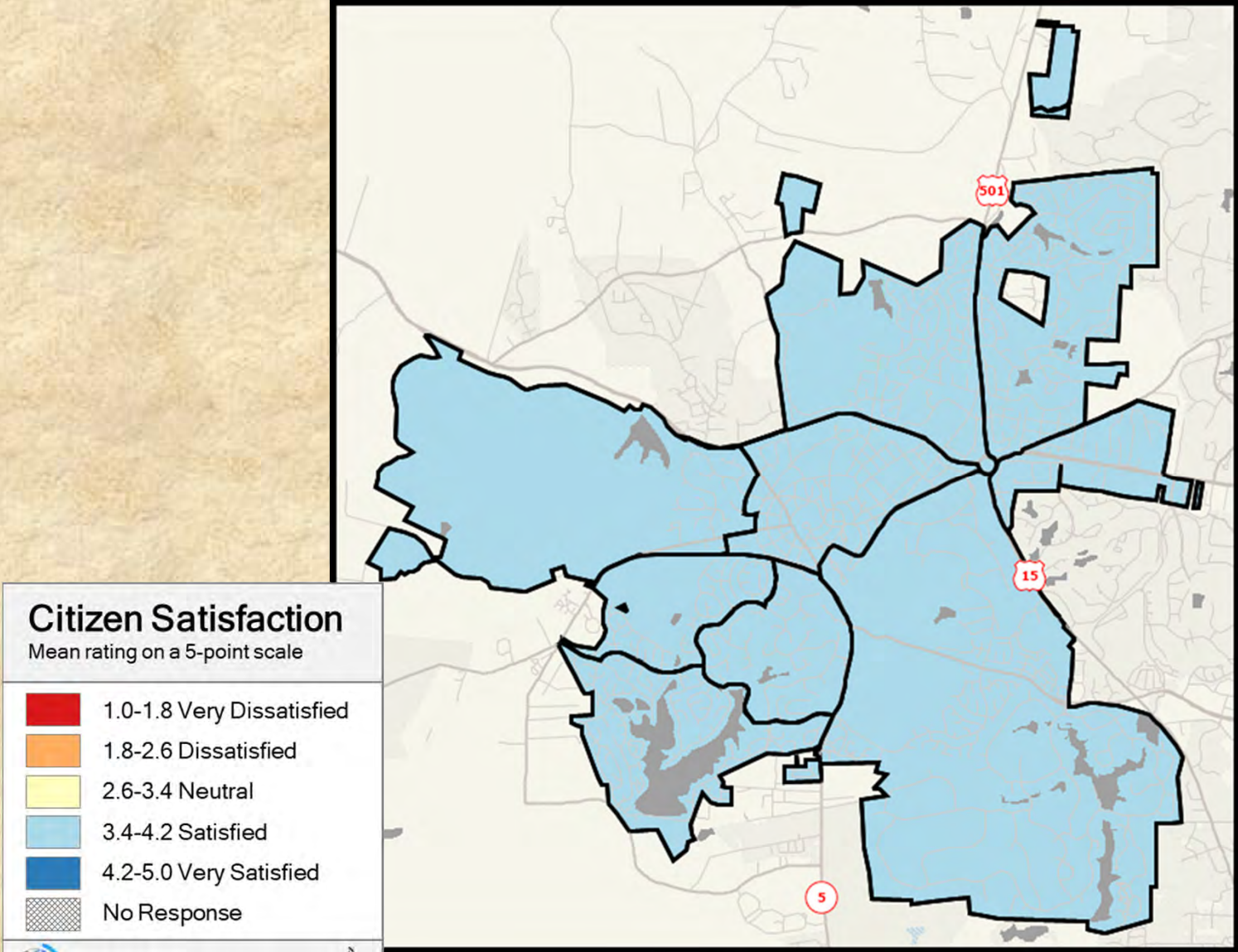
Q9-10 Level of satisfaction with: Quality of youth recreation programs



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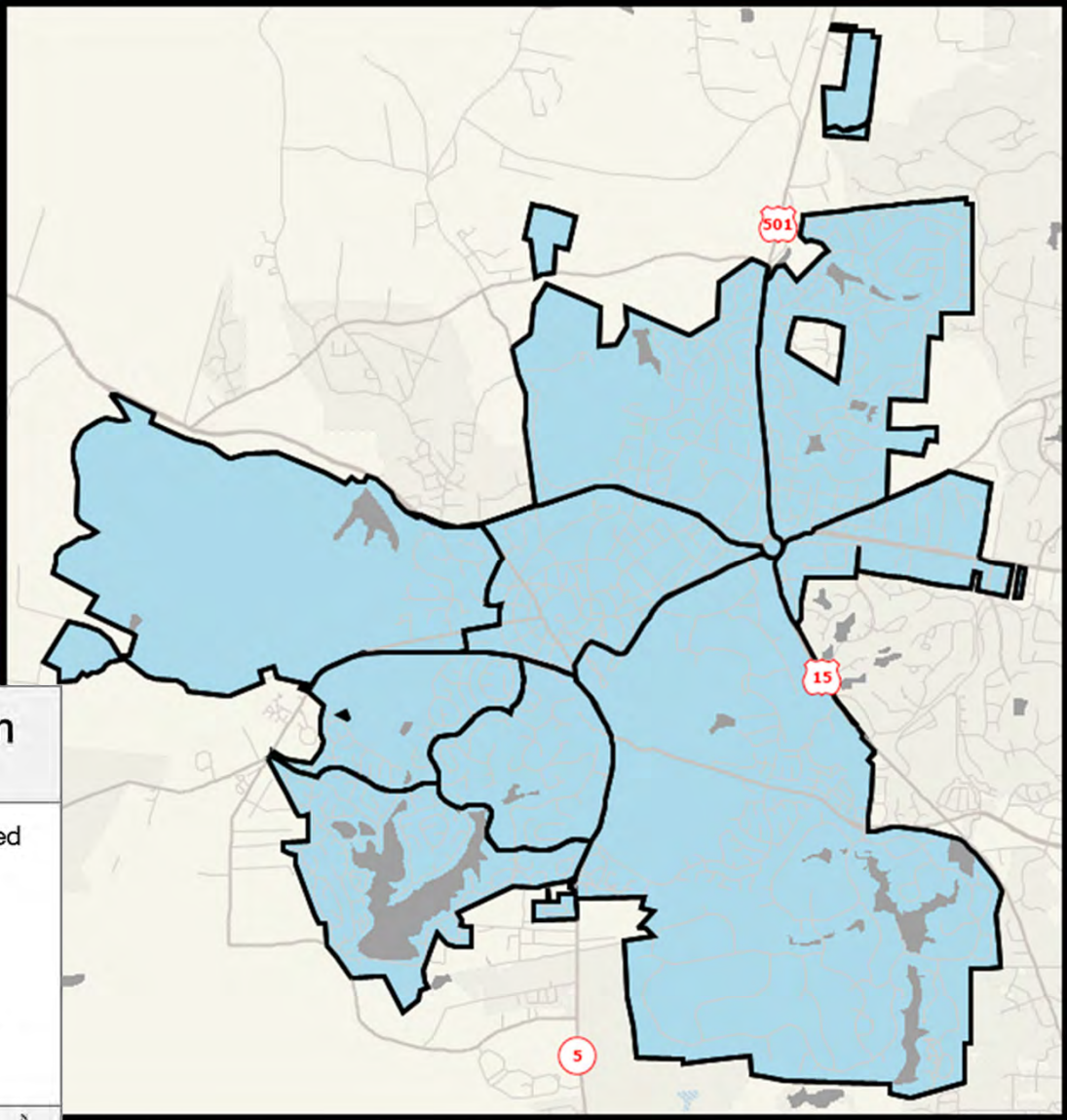
Q9-11 Level of satisfaction with: Quality of adult recreation programs



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-12 Level of satisfaction with: Range of amenities at parks and recreation facilities



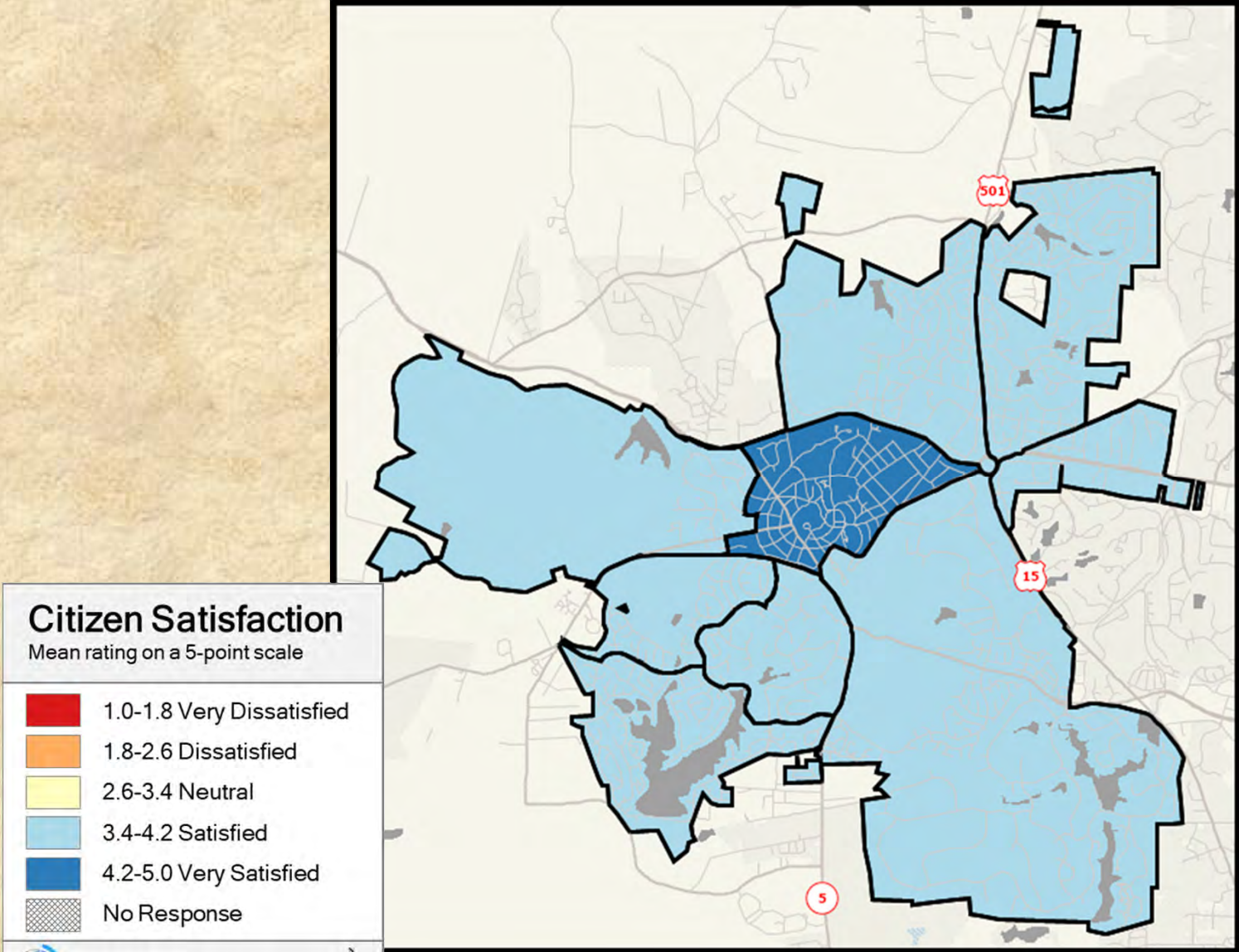
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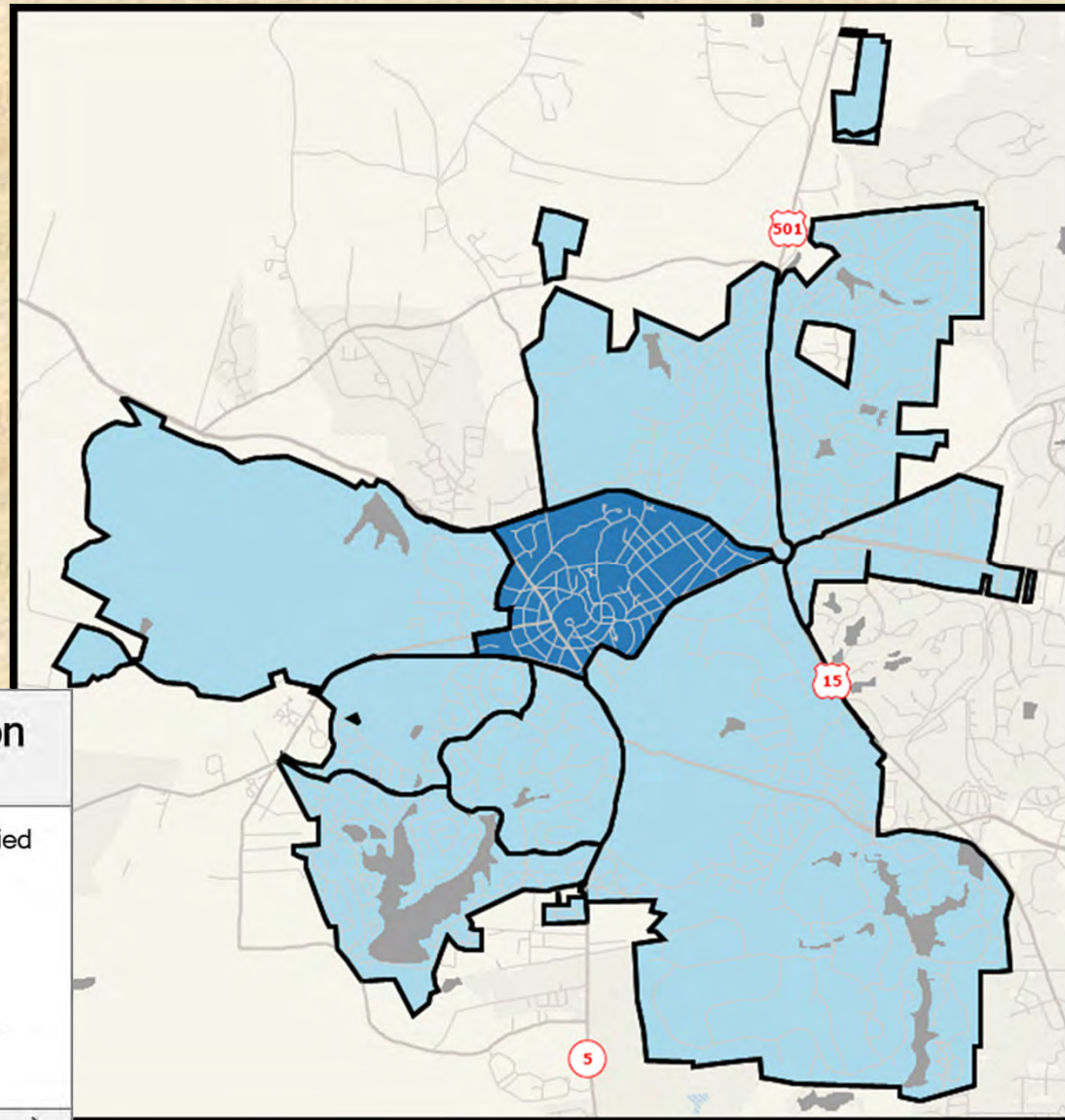
Q9-13 Level of satisfaction with: Village sponsored cultural arts events



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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-14 Level of satisfaction with: Variety of cultural arts events and programs in Southern Moore County



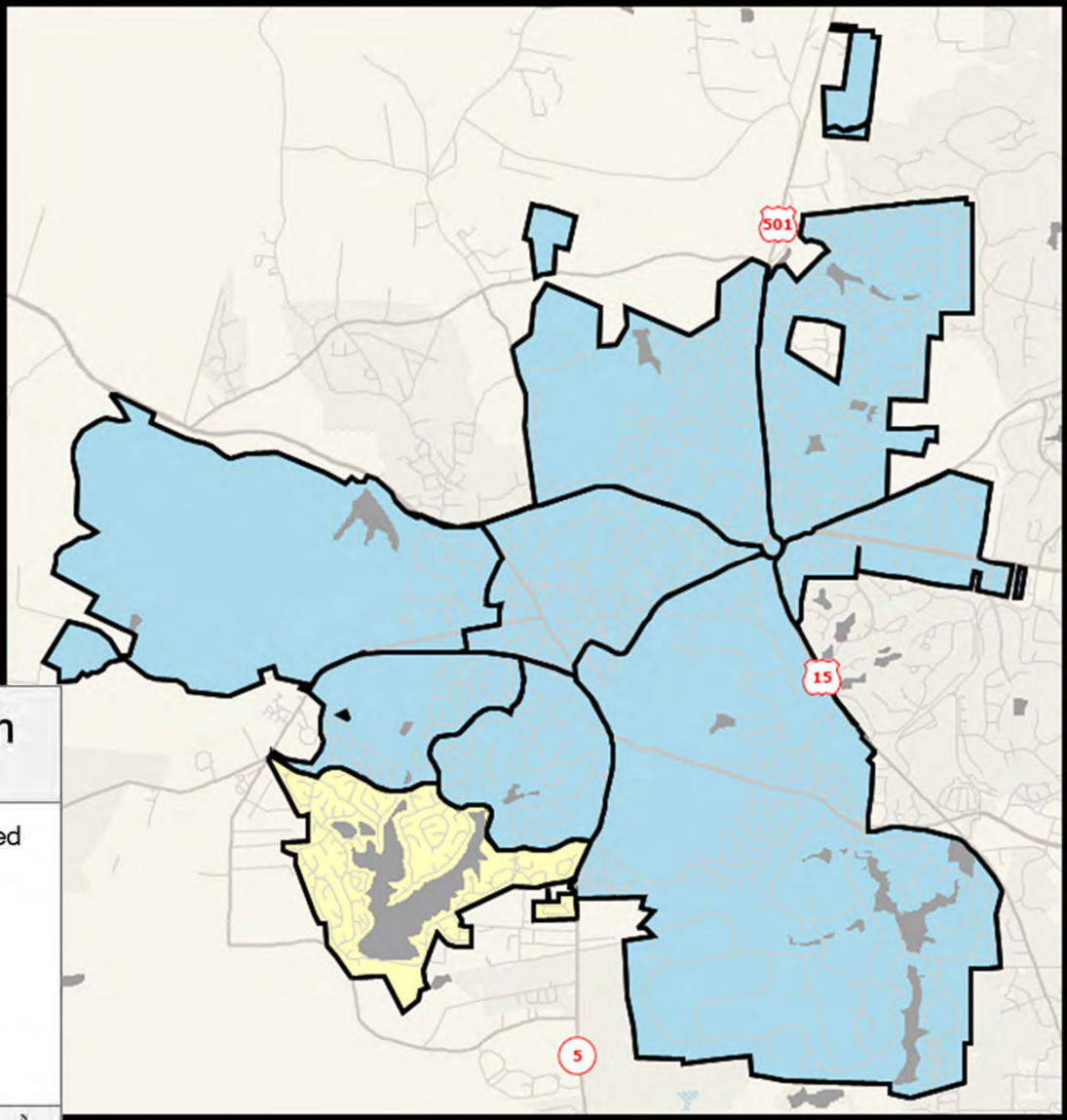
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Mean rating on a 5-point scale

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Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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Q15-01 Level of satisfaction with: Enforcing the cleanup of litter and debris on private property



Citizen Satisfaction
Mean rating on a 5-point scale

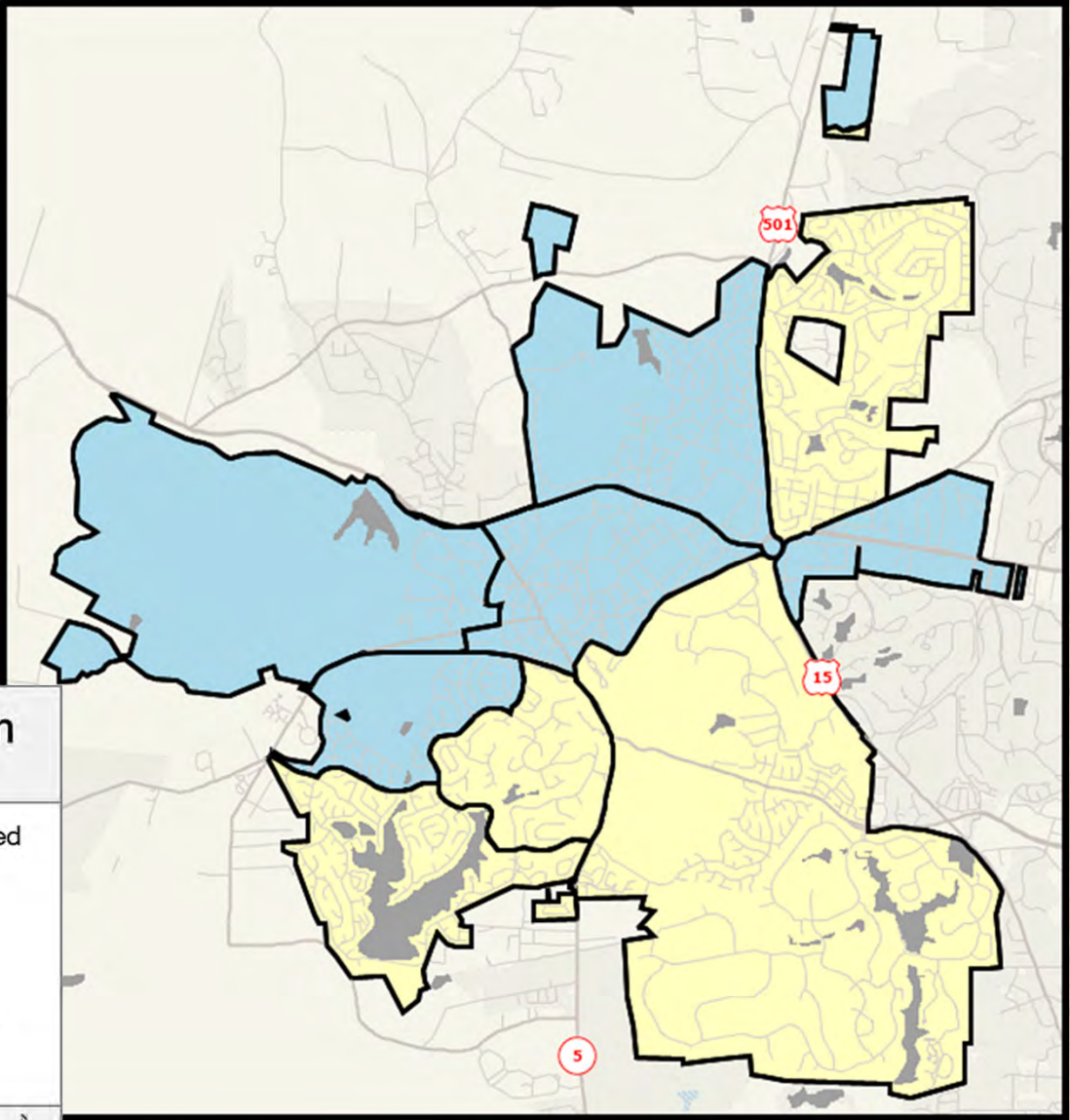
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Yellow	2.6-3.4 Neutral
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Grey cross-hatch	No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15-02 Level of satisfaction with: Enforcing mowing/cutting of weeds/grass on private property



Citizen Satisfaction
Mean rating on a 5-point scale

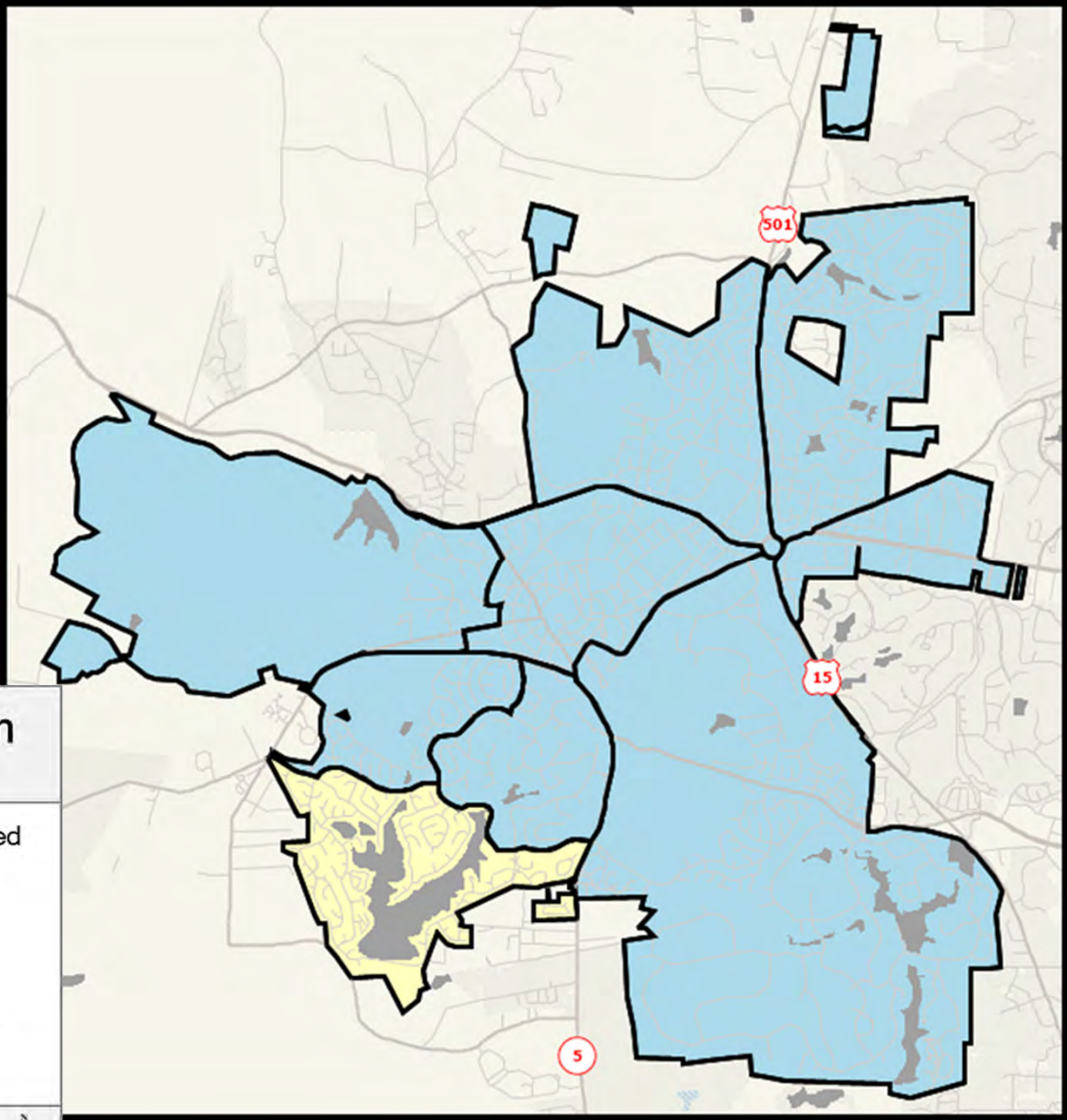
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15-03 Level of satisfaction with: Enforcing parking-prohibiting oversized vehicles in residential neighborhoods

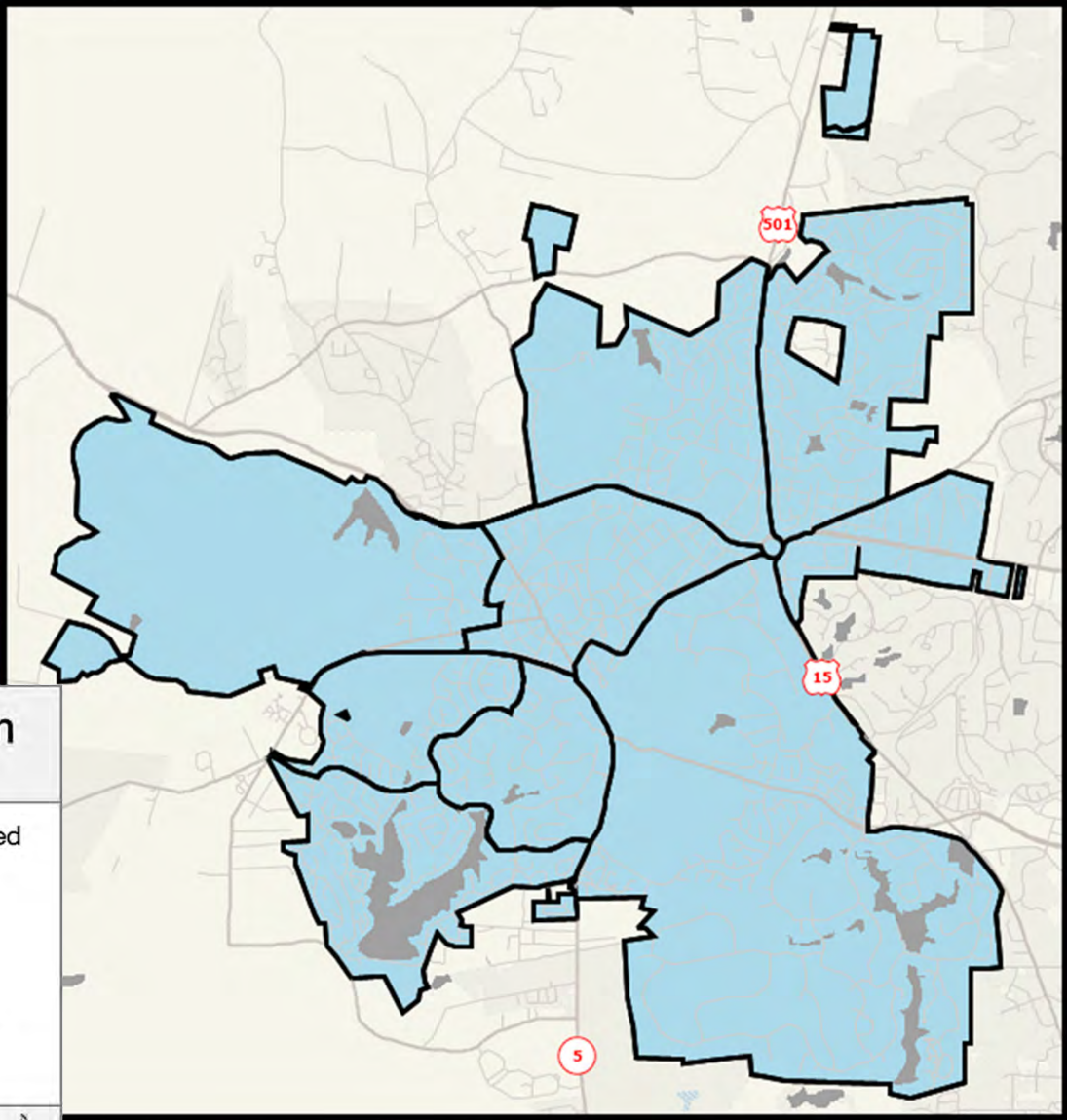


Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15-04 Level of satisfaction with: Enforcing sign regulations



Citizen Satisfaction
Mean rating on a 5-point scale

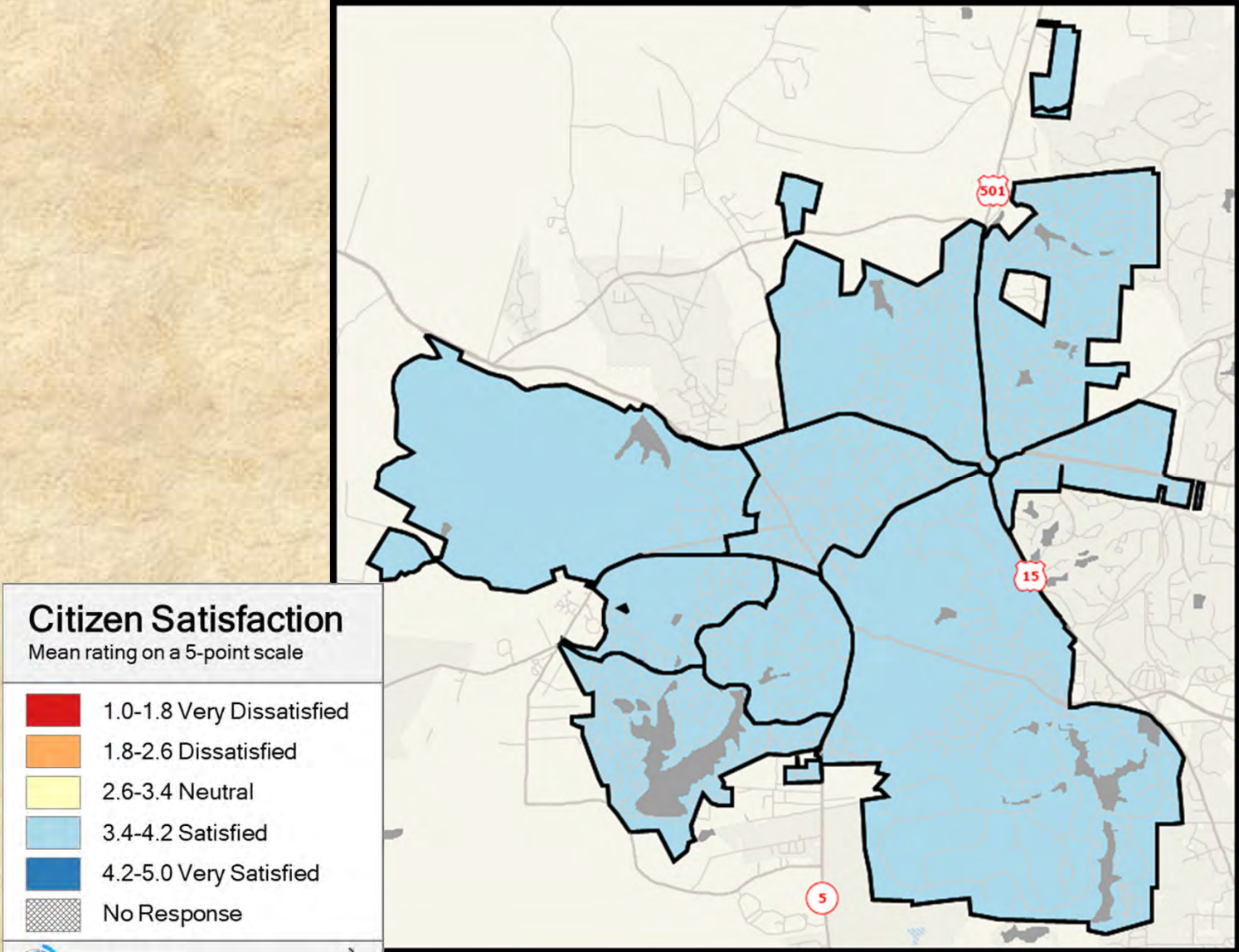
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

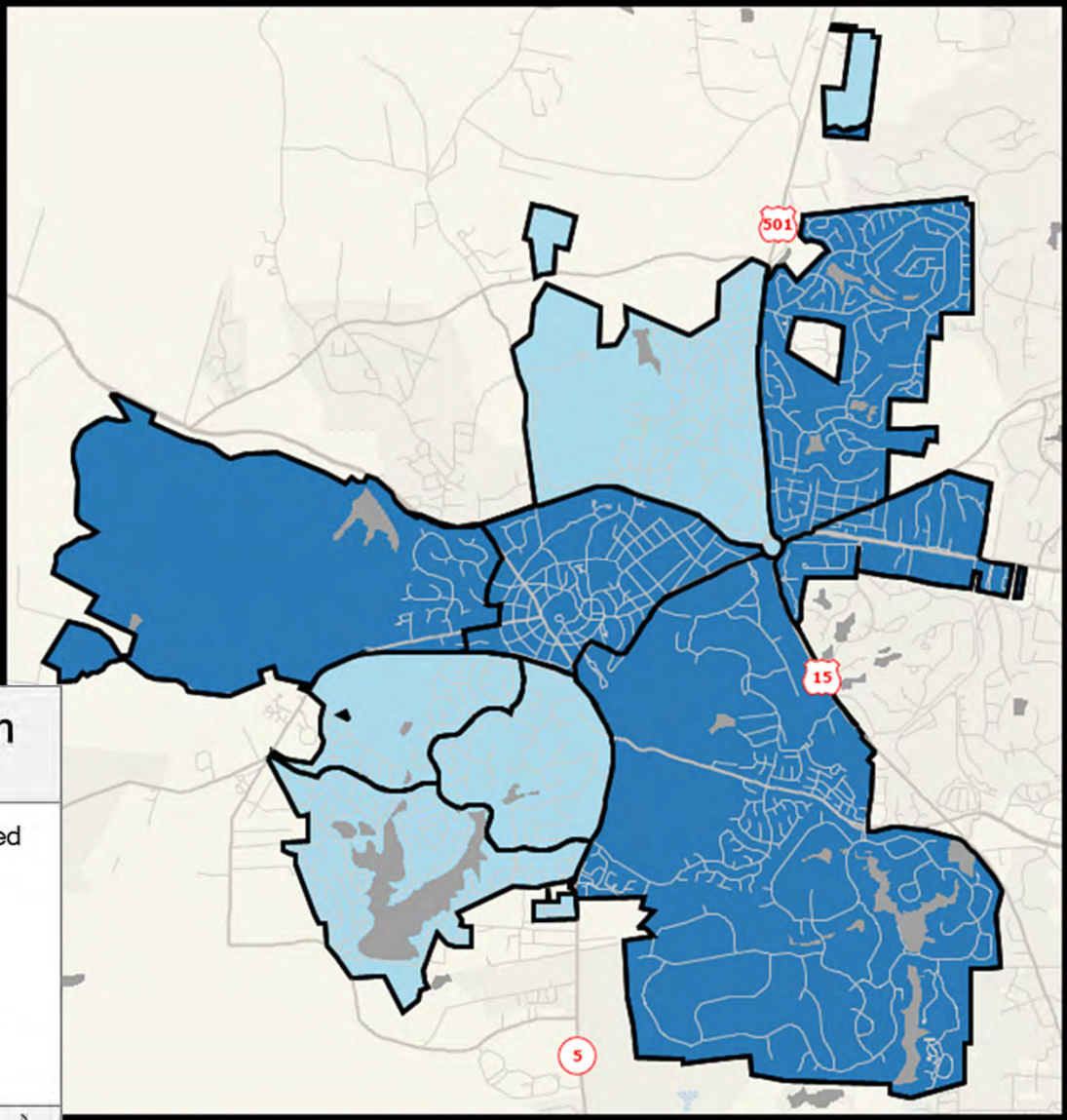
Q15-05 Level of satisfaction with: Enforcing solid waste cart regulations



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17-01 Level of satisfaction with: Maintenance of main Village street thoroughfares



Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied

1.8-2.6 Dissatisfied

2.6-3.4 Neutral

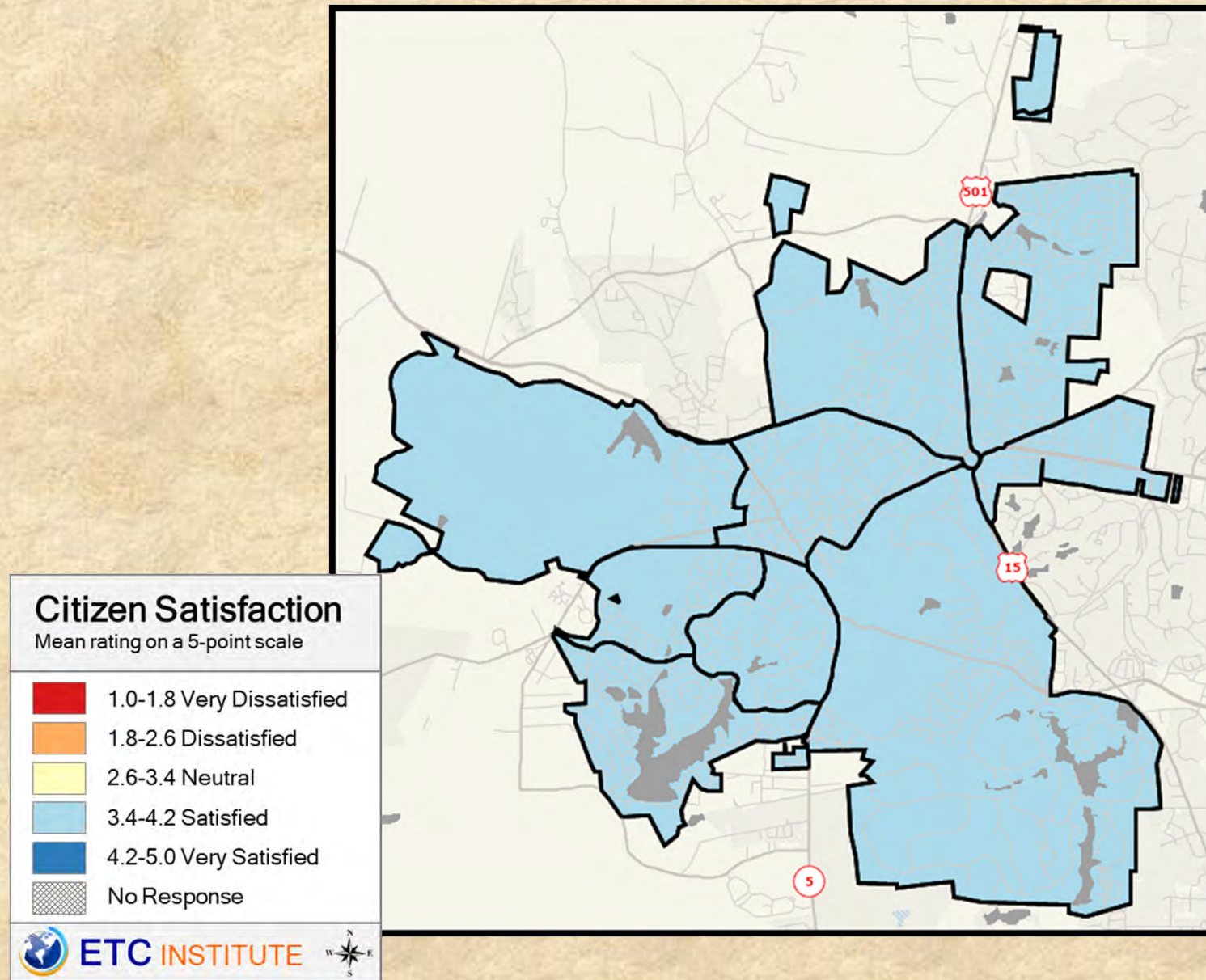
3.4-4.2 Satisfied

4.2-5.0 Very Satisfied

No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

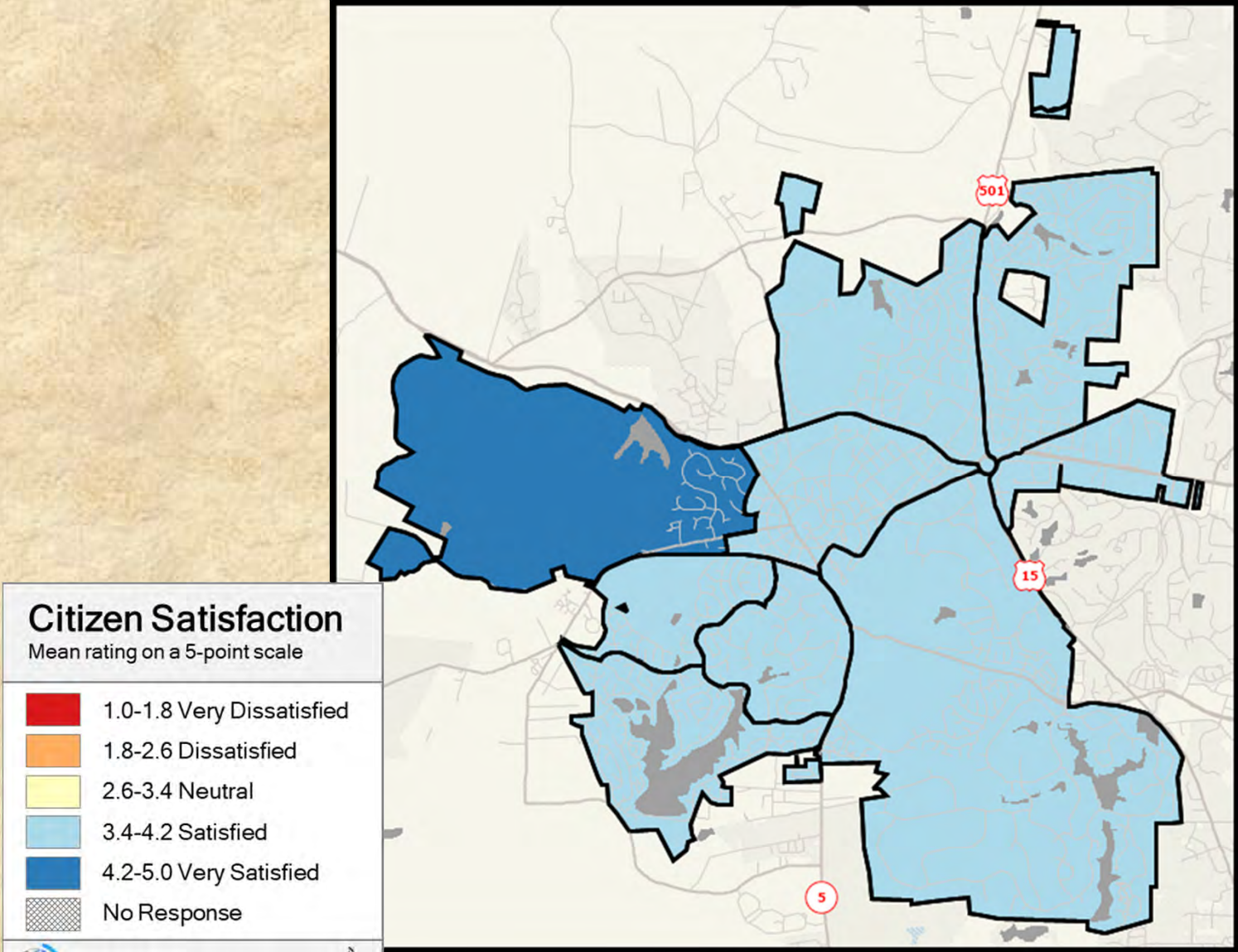
Q17-02 Level of satisfaction with: Maintenance of streets in your neighborhood



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

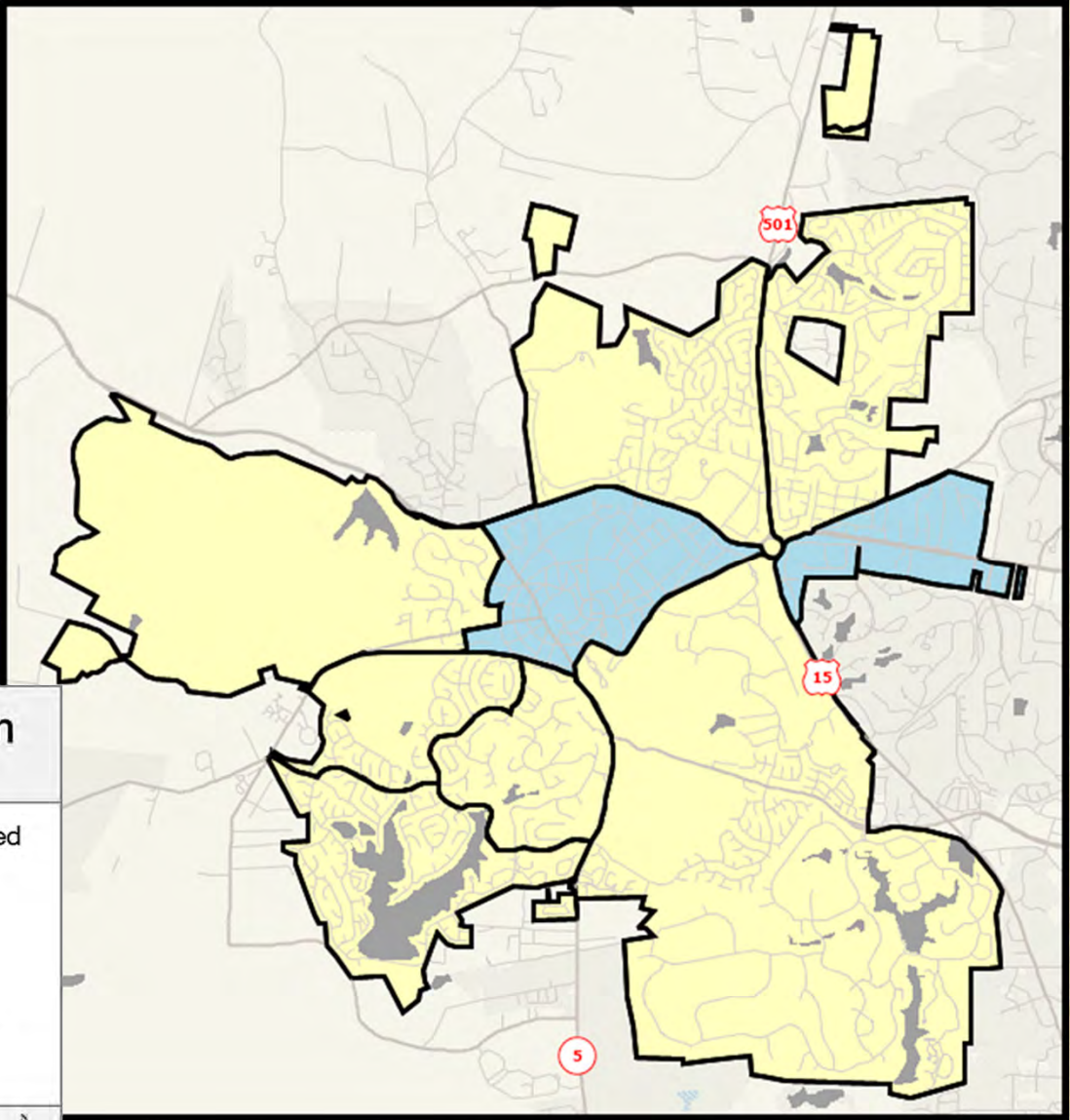
Q17-03 Level of satisfaction with: Maintenance of street signs/pavement markings



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17-04 Level of satisfaction with: Adequacy of street lighting

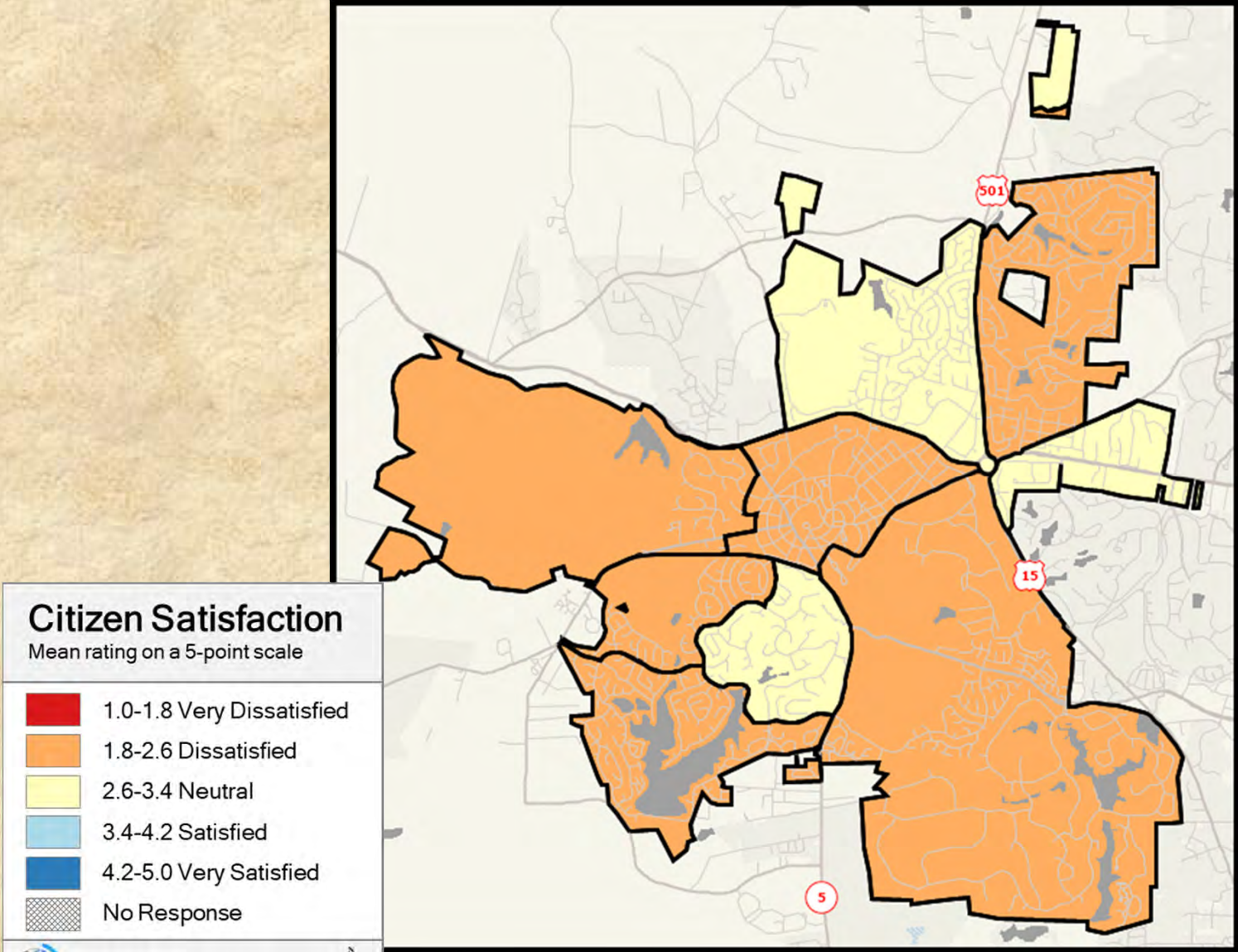


Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

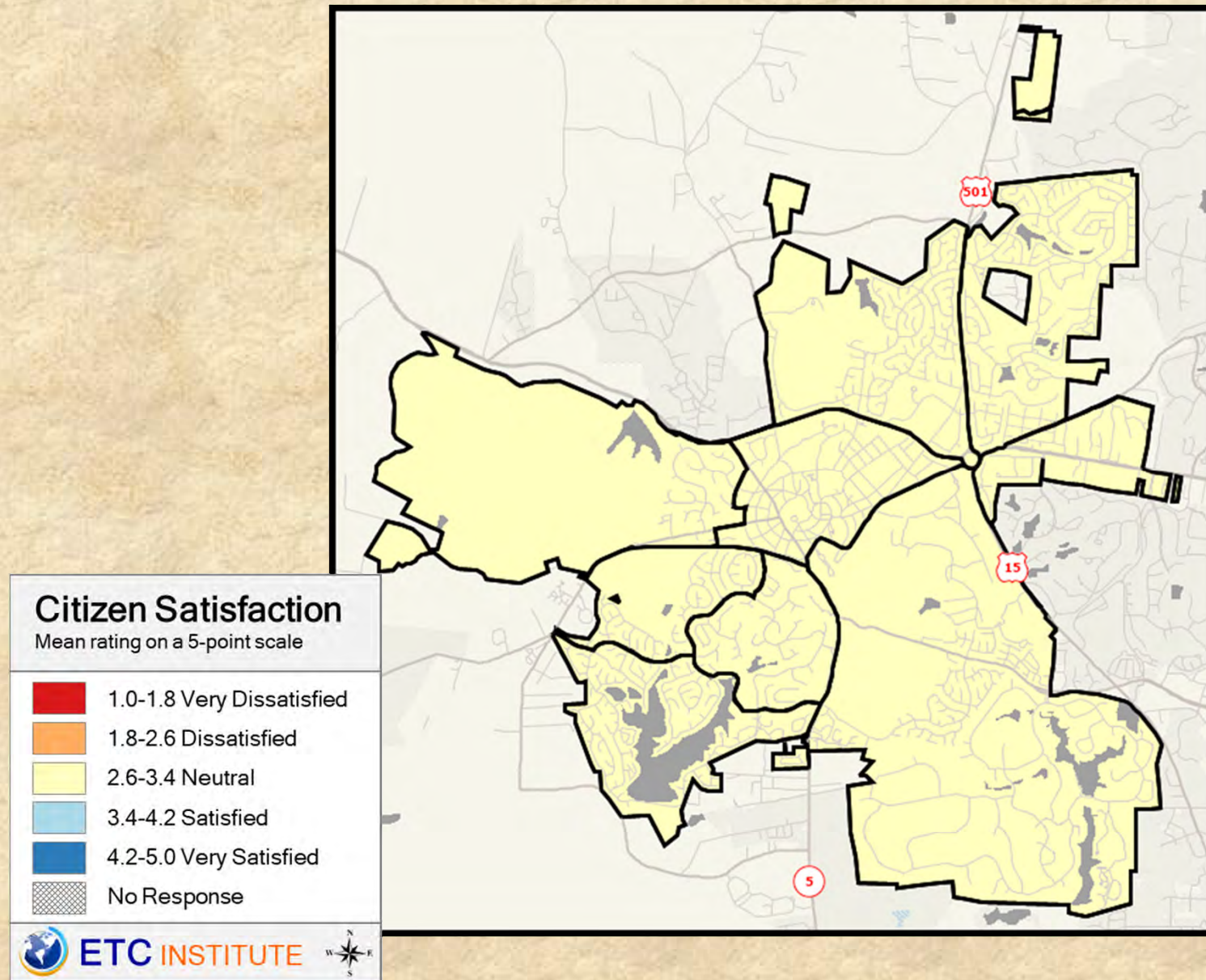
Q17-05 Level of satisfaction with: Ease of travel on NC Highway 5



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

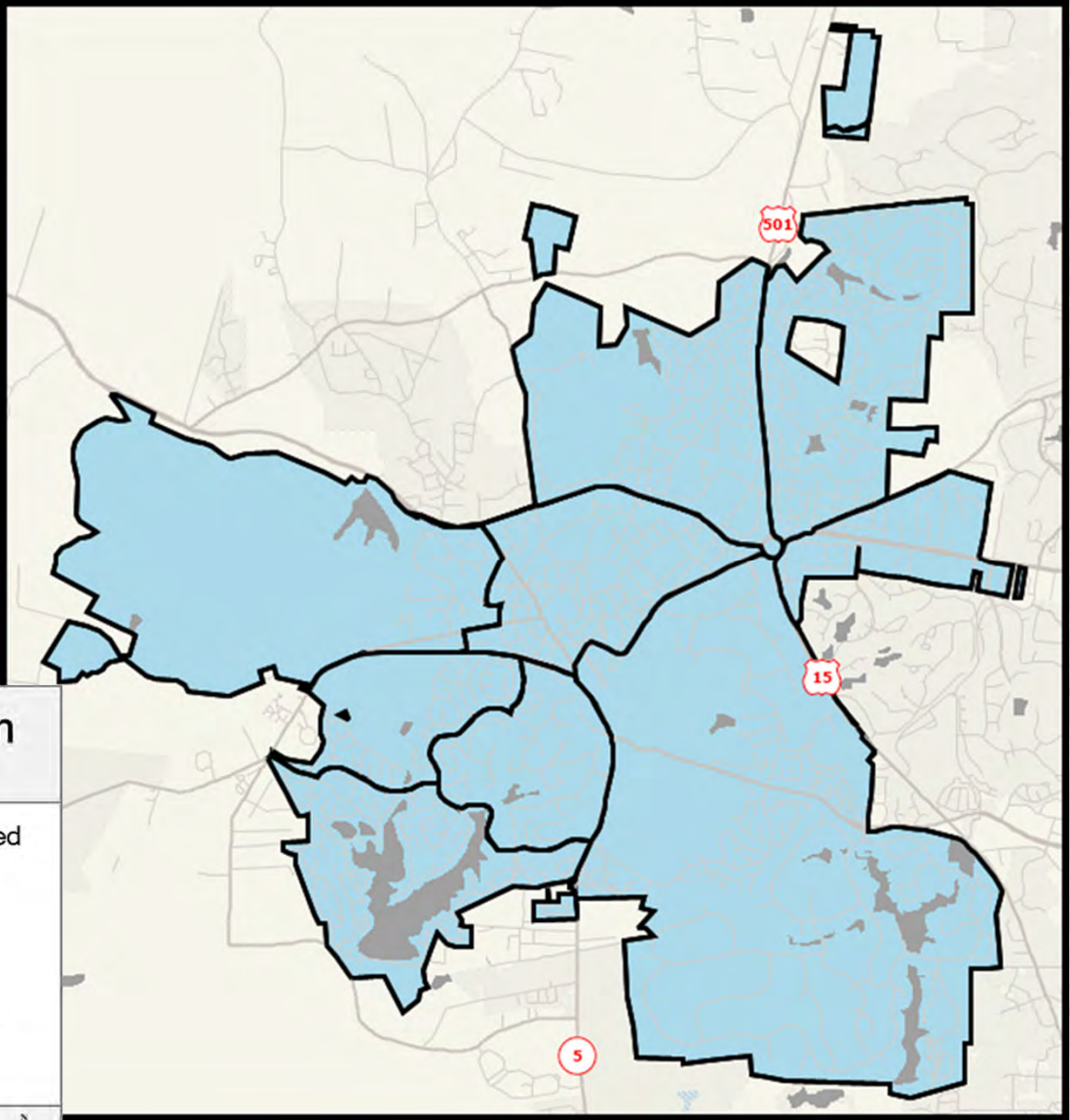
Q17-06 Level of satisfaction with: Ease of travel through the large traffic circle



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17-07 Level of satisfaction with: Ease of travel on other streets in the Village



Citizen Satisfaction
Mean rating on a 5-point scale

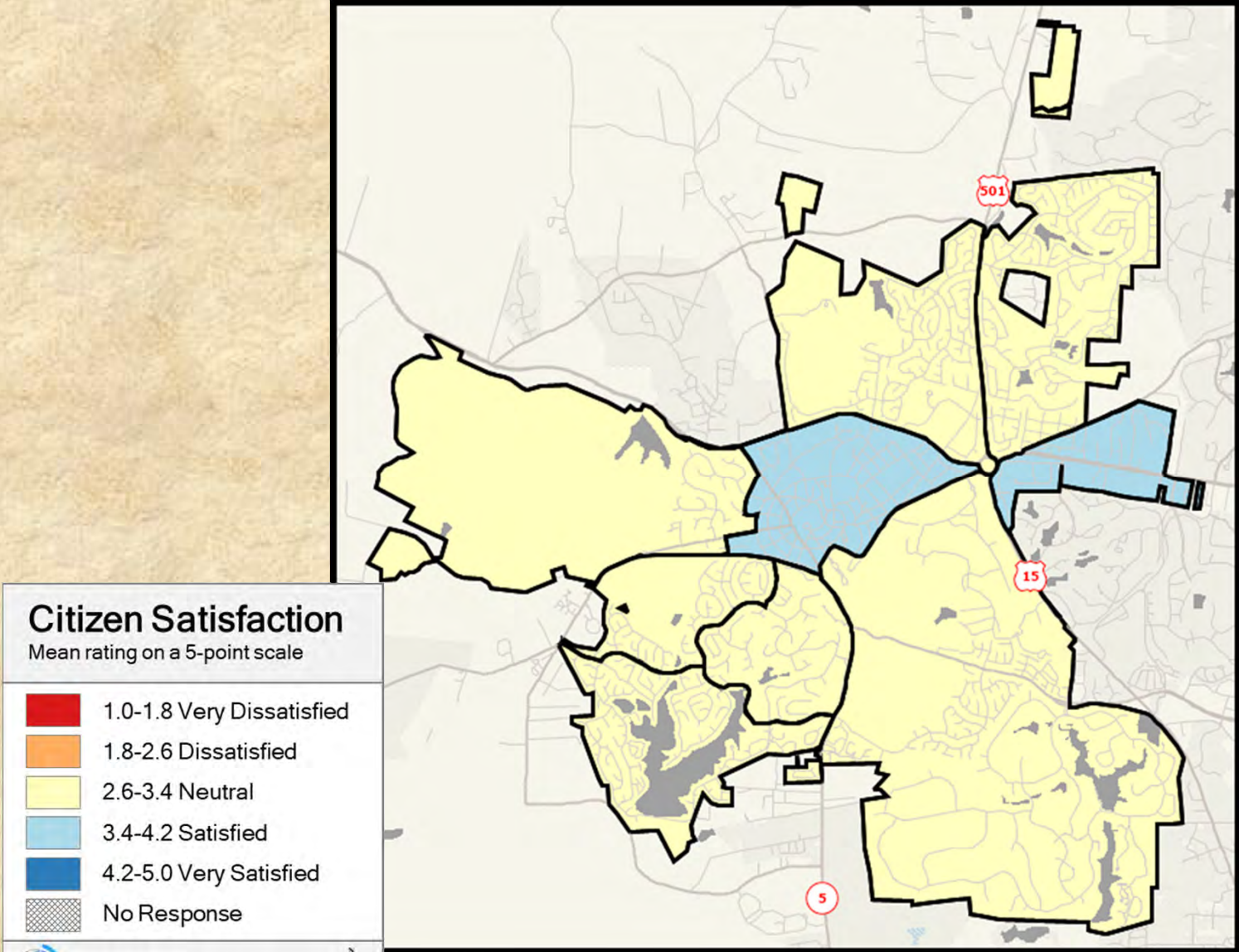
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

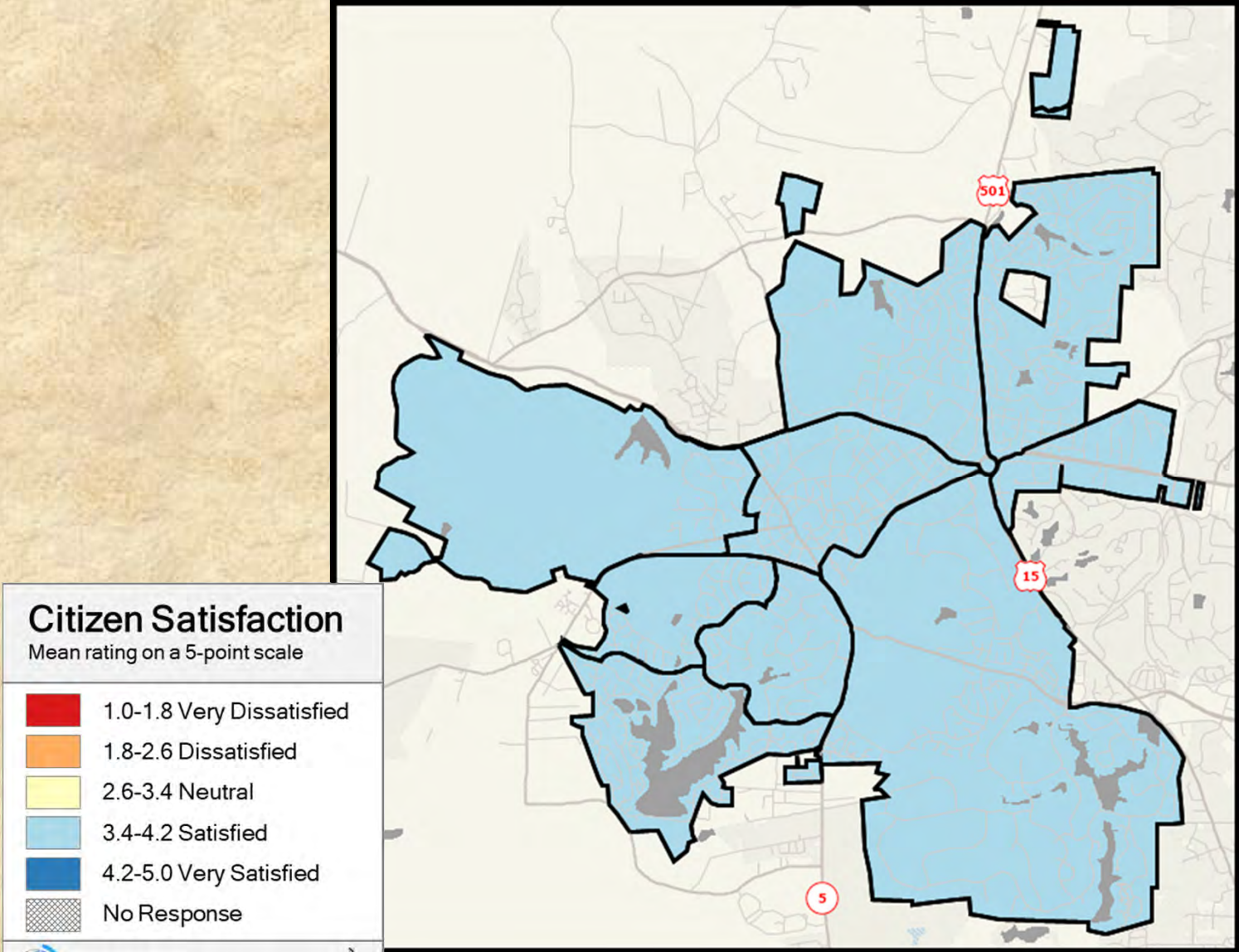
Q17-08 Level of satisfaction with: Availability of walkways



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

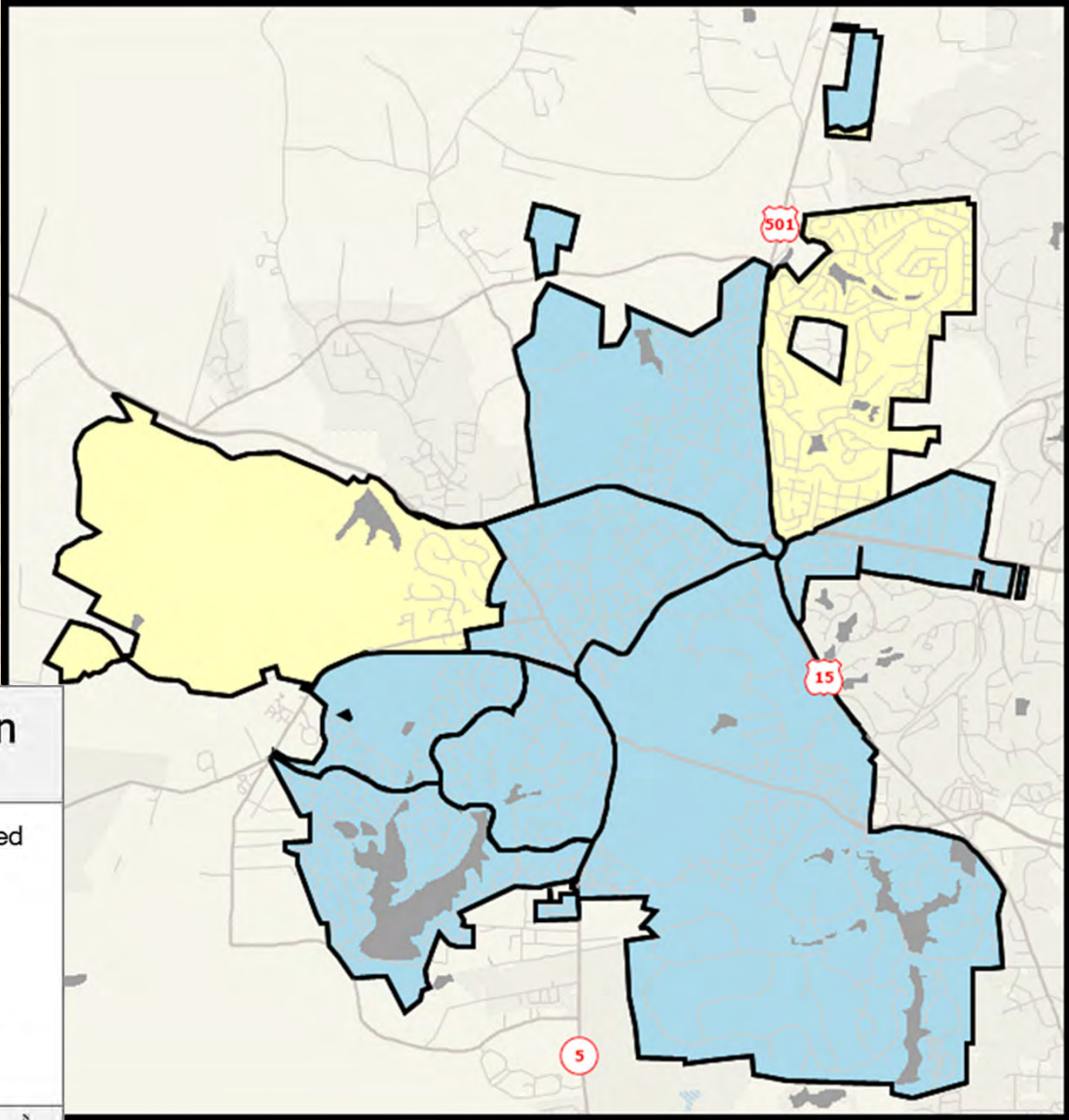
Q17-09 Level of satisfaction with: Condition of existing walkways



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17-10 Level of satisfaction with: Ease of golf cart travel



Citizen Satisfaction
Mean rating on a 5-point scale

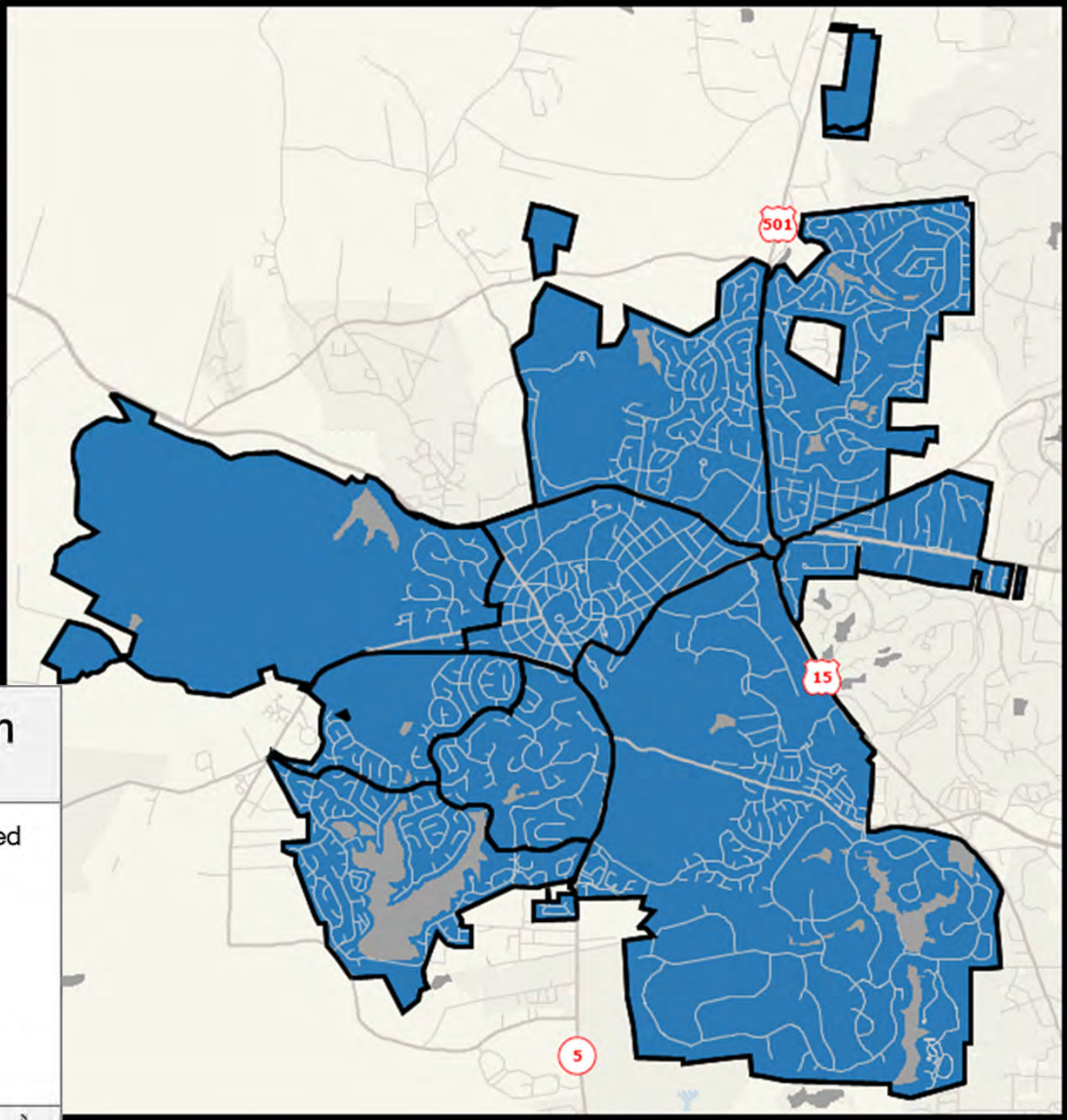
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q19-01 Level of satisfaction with: Maintenance/preservation of downtown



Citizen Satisfaction
Mean rating on a 5-point scale

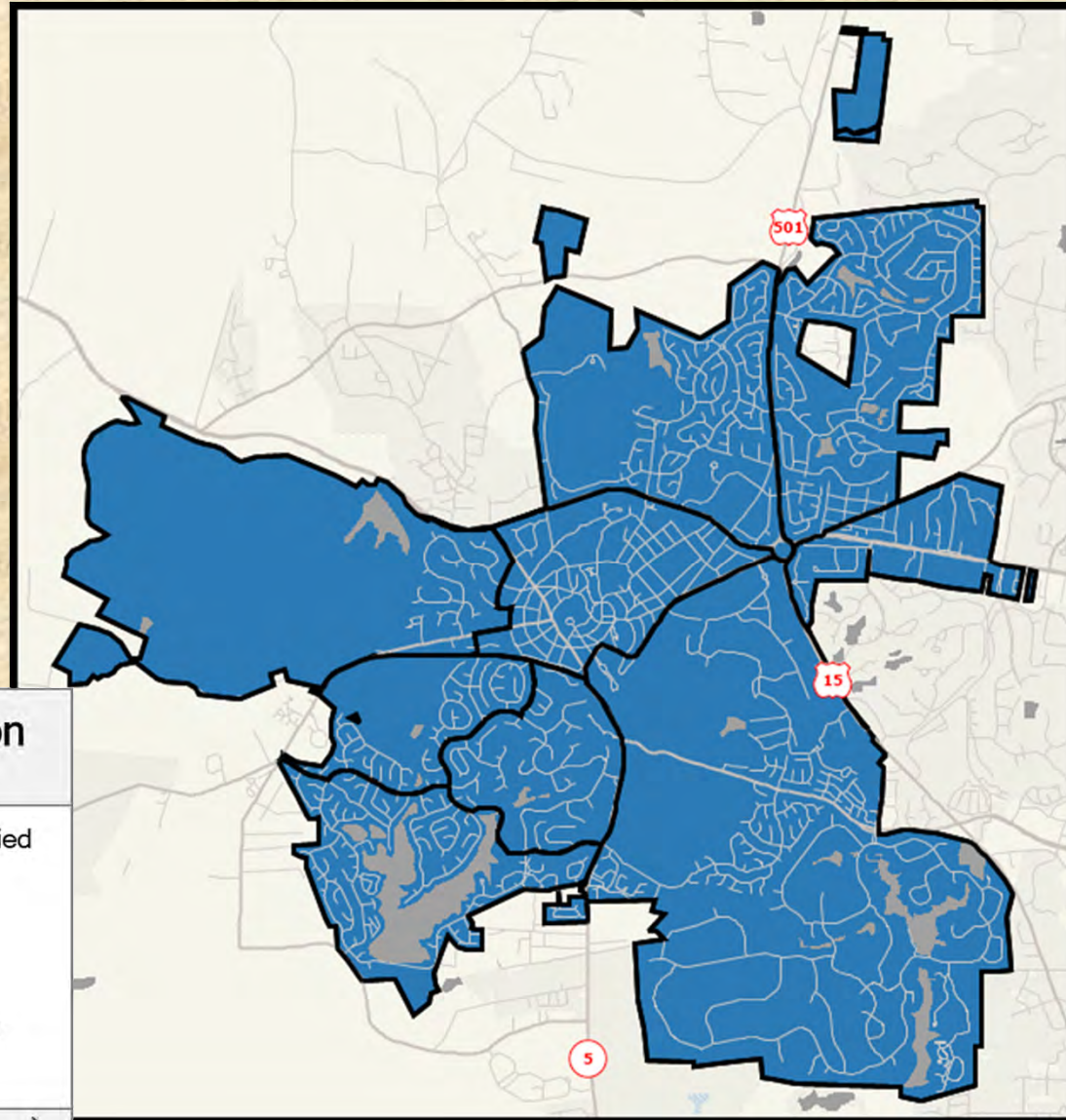
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q19-02 Level of satisfaction with: Quality of landscaping in medians and other public areas



Citizen Satisfaction
Mean rating on a 5-point scale

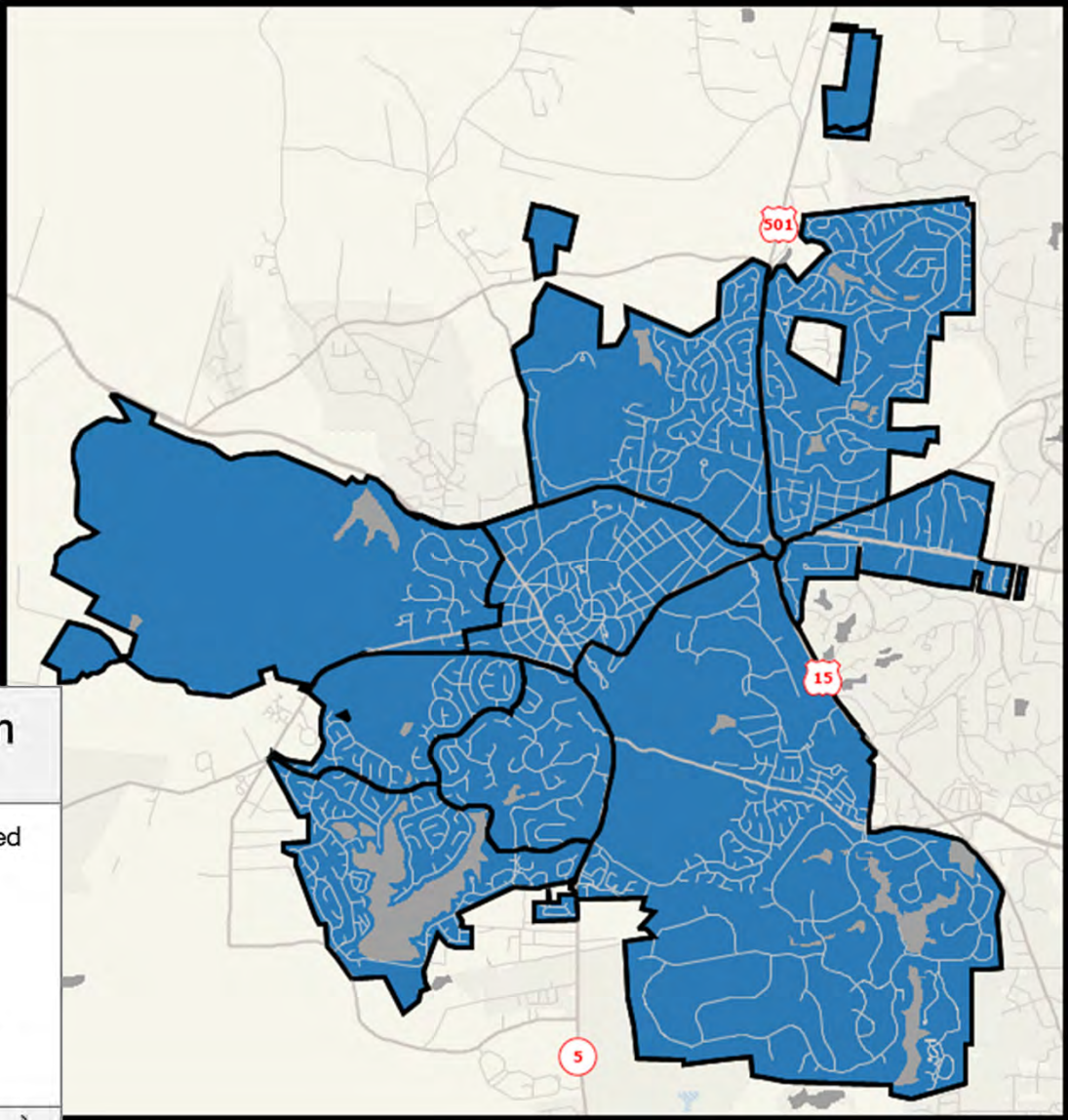
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Cross-hatch	No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q19-03 Level of satisfaction with: Overall cleanliness of streets and other public areas



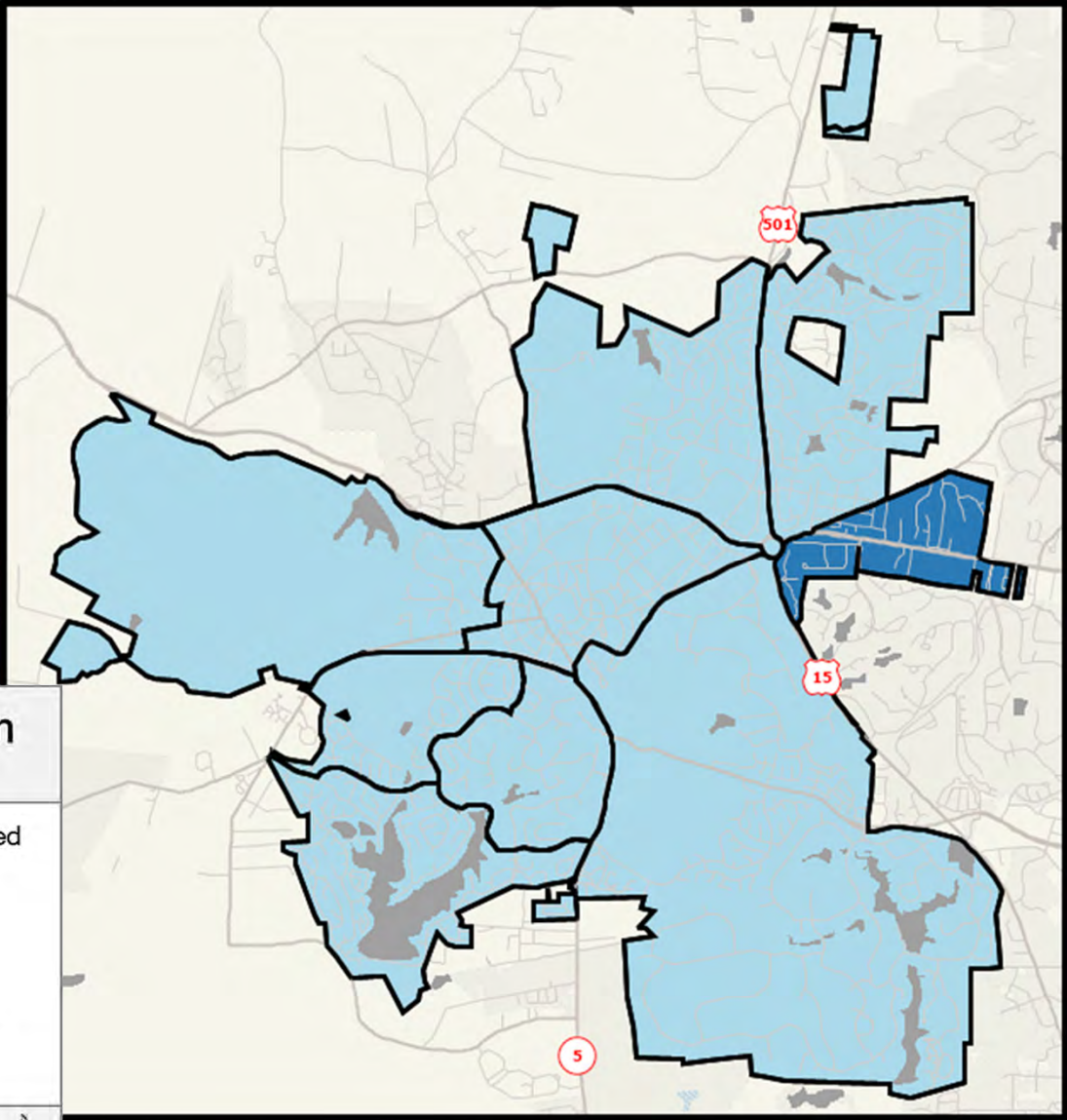
Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

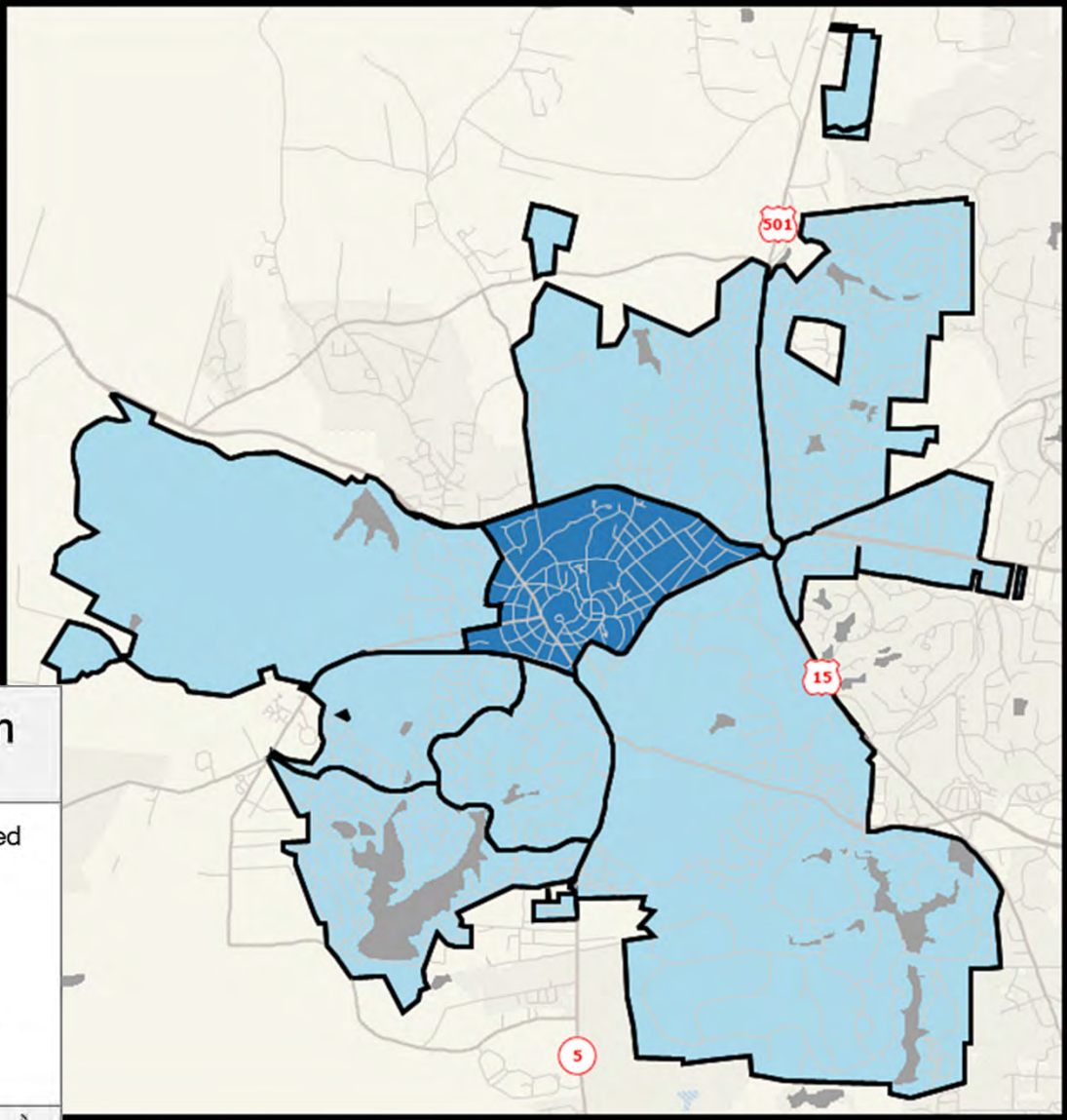
Q19-04 Level of satisfaction with: Quality of the stormwater runoff/management system



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q19-05 Level of satisfaction with: Winter weather response on Village streets (snow/ice)

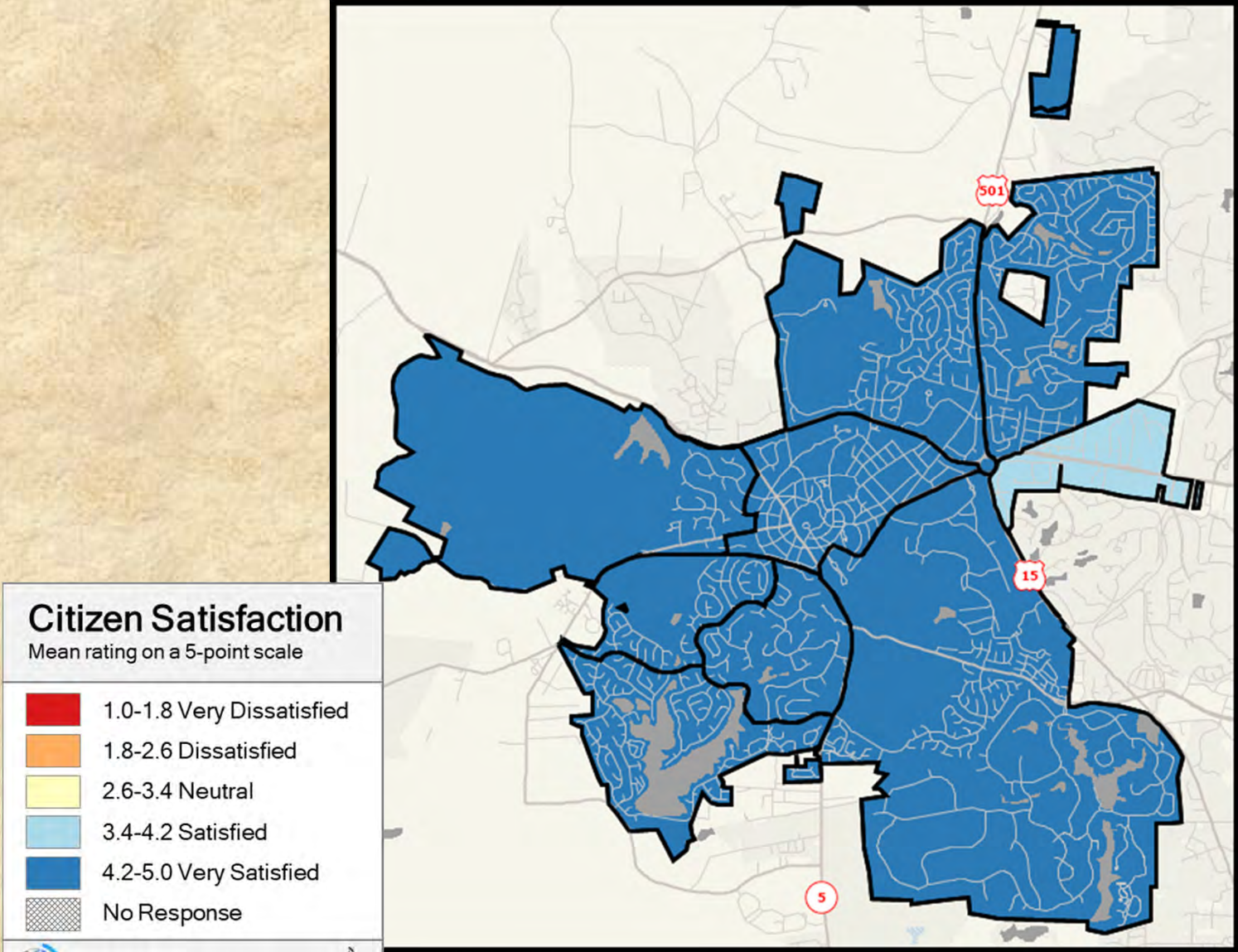


Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grid Pattern	No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

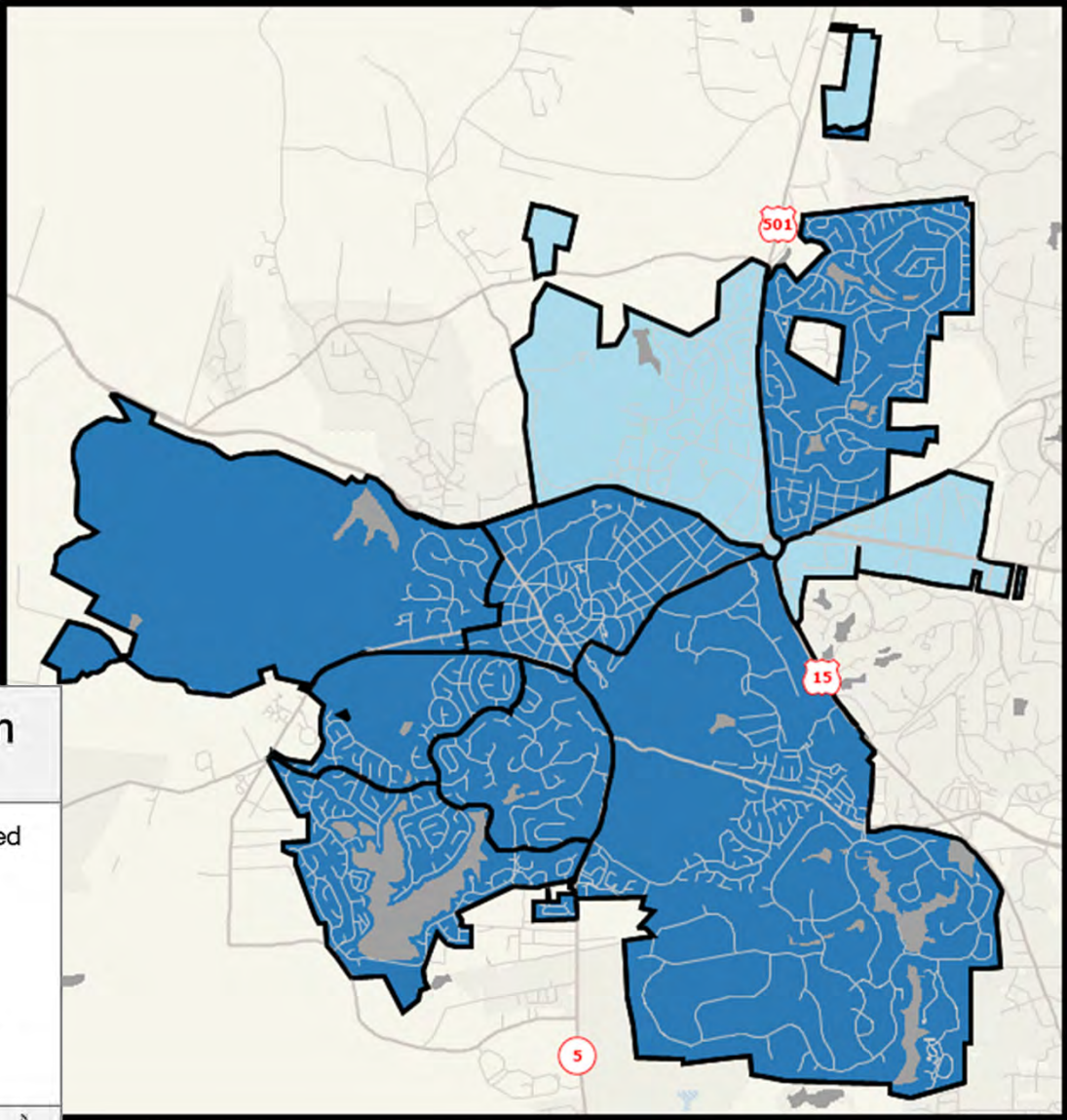
Q21-01 Level of satisfaction with: Residential trash collection services



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

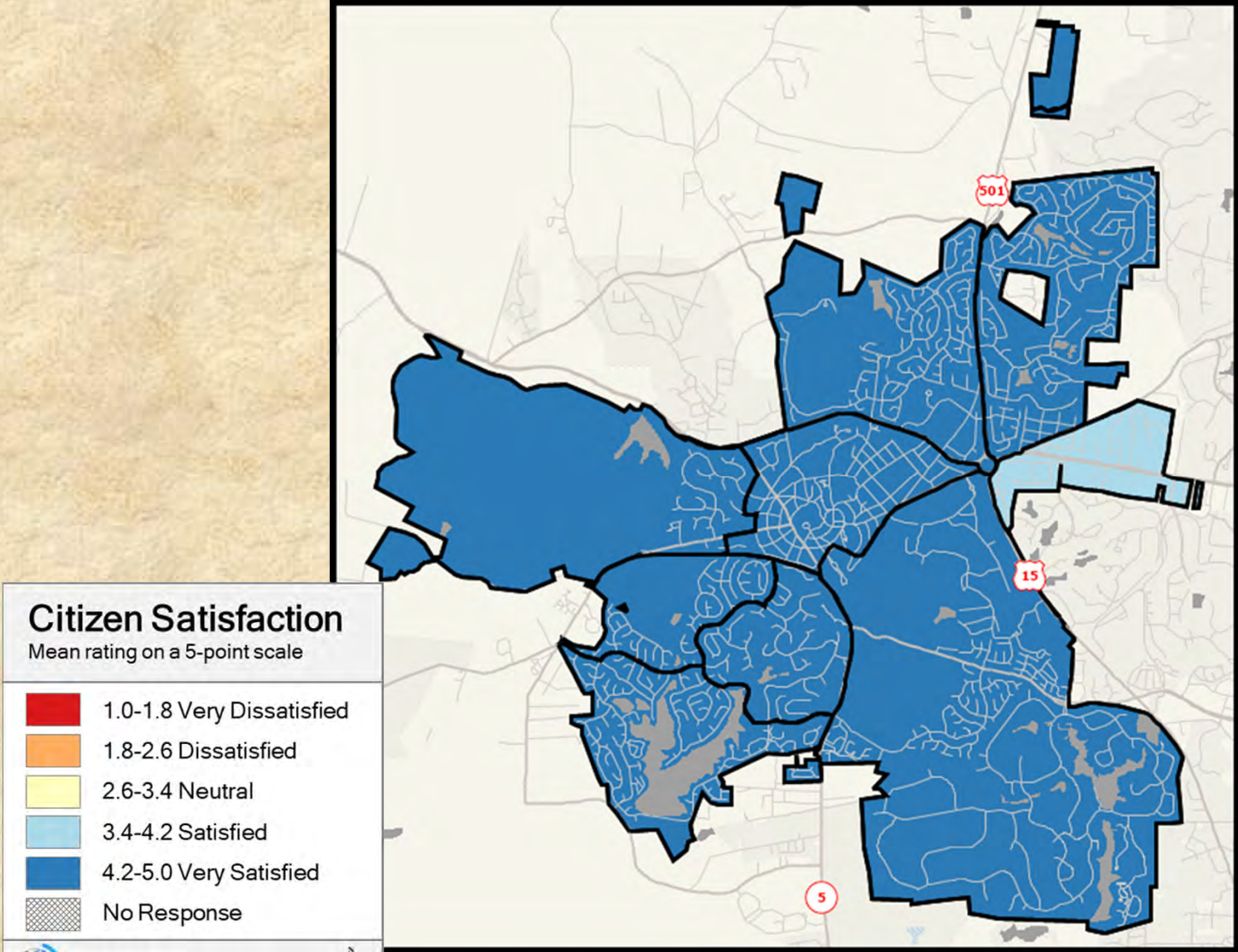
Q21-02 Level of satisfaction with: Curbside recycling services



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

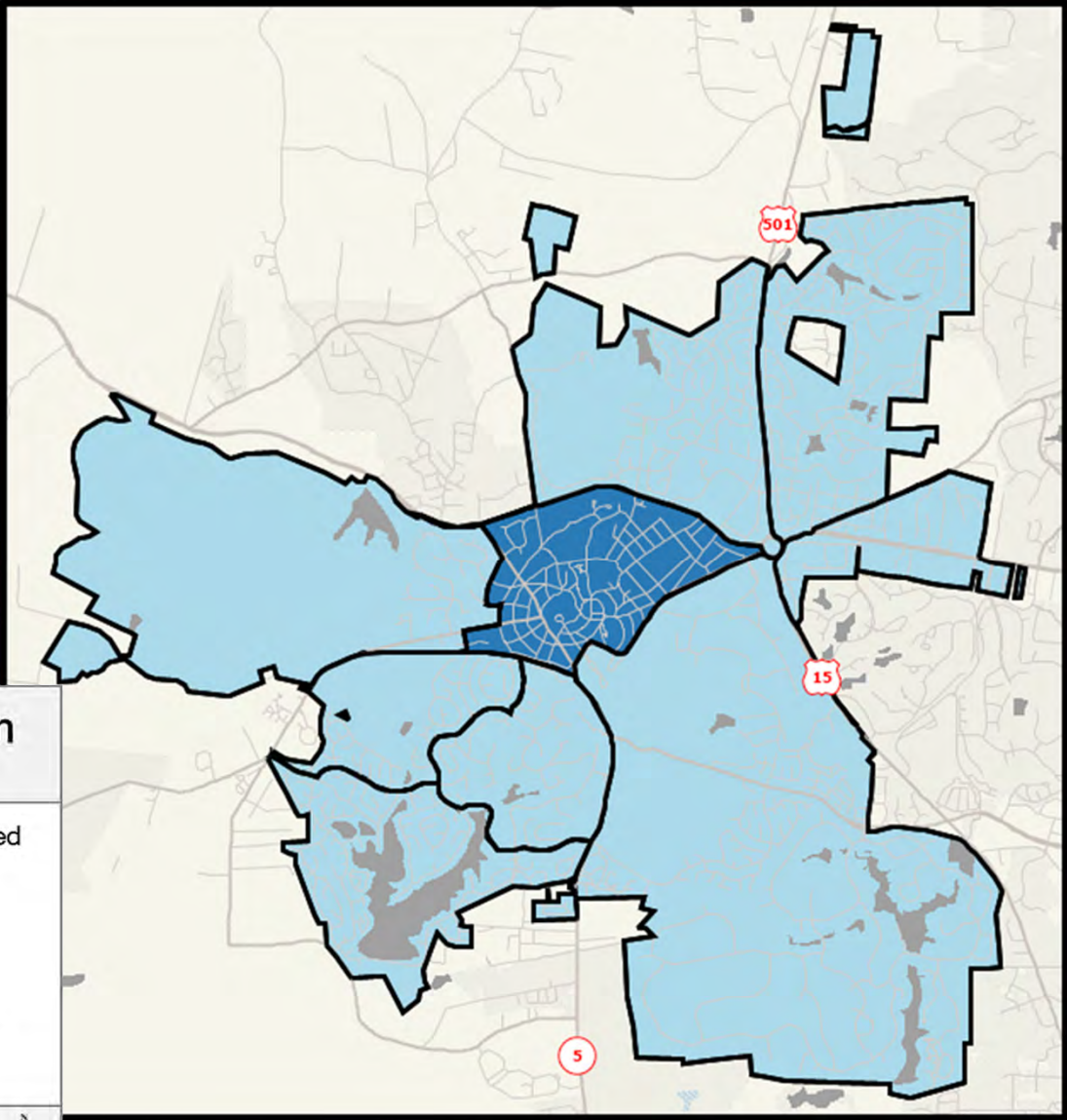
Q21-03 Level of satisfaction with: Yard waste collection services



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q23-01 Level of satisfaction with: Quality of information about Village programs/services

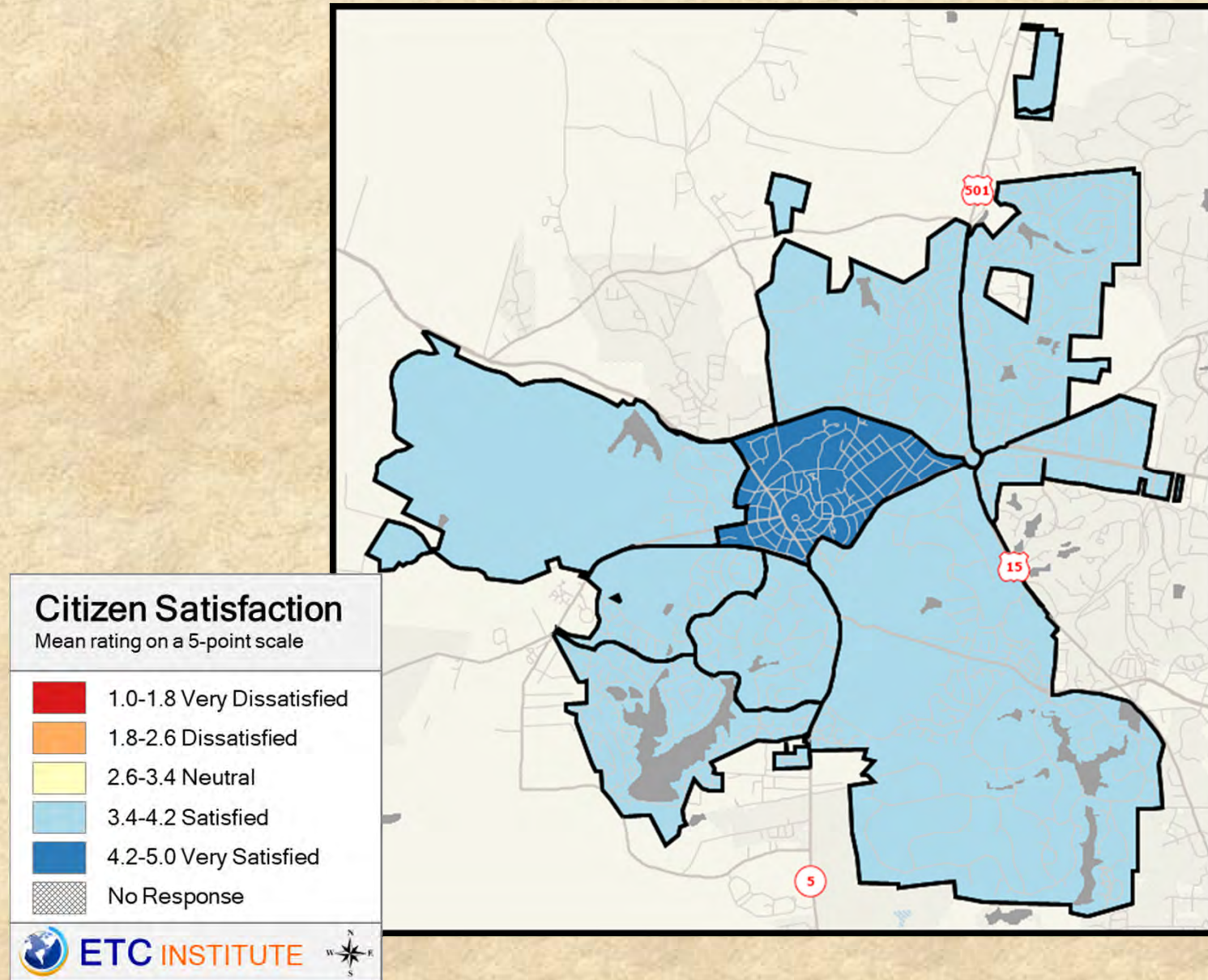


Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

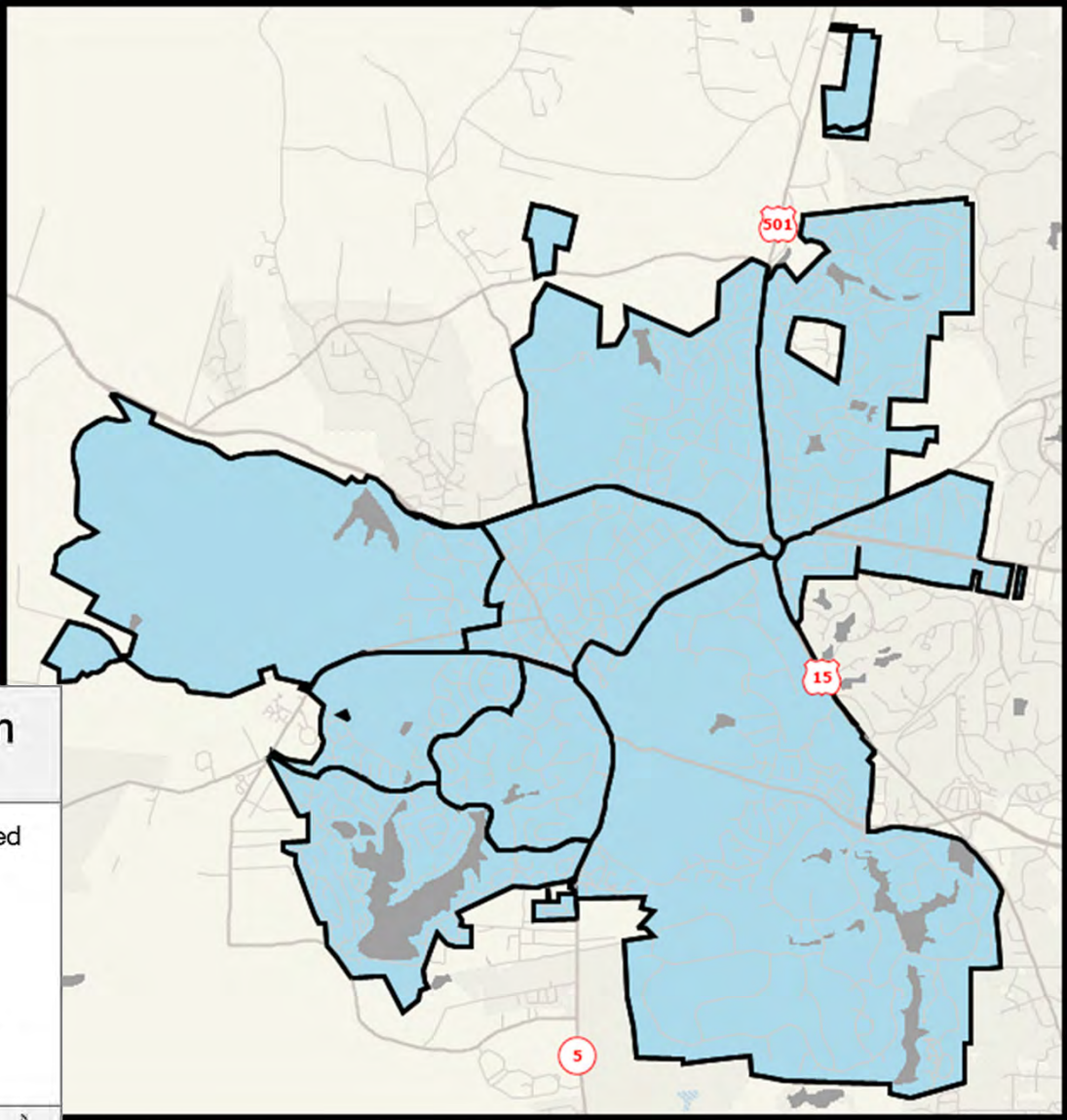
Q23-02 Level of satisfaction with: Village efforts to keep you informed about local issues



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q23-03 Level of satisfaction with: Opportunities to participate in local government (advisory boards, volunteering)



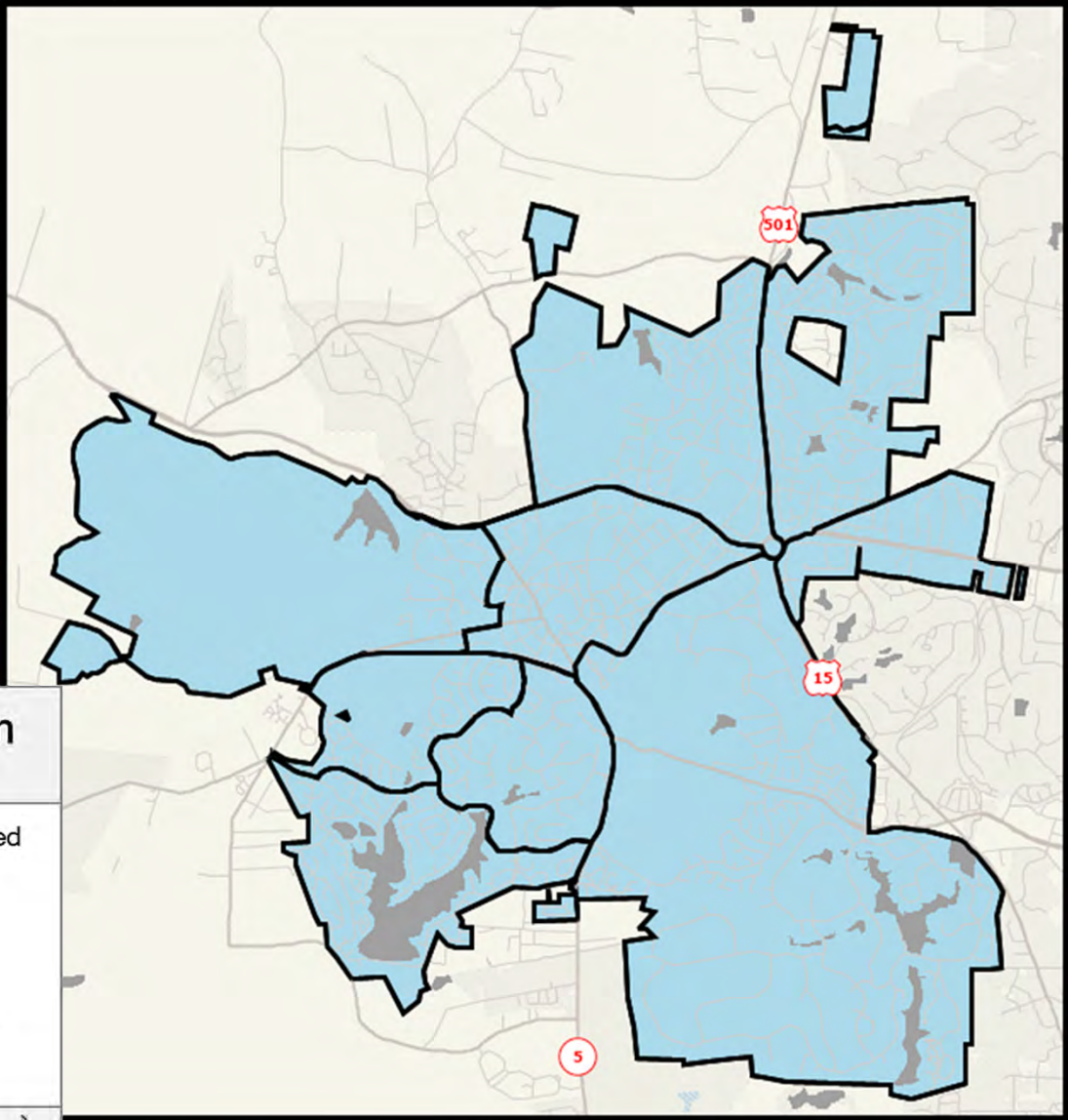
Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q23-04 Level of satisfaction with: Village social media



Citizen Satisfaction
Mean rating on a 5-point scale

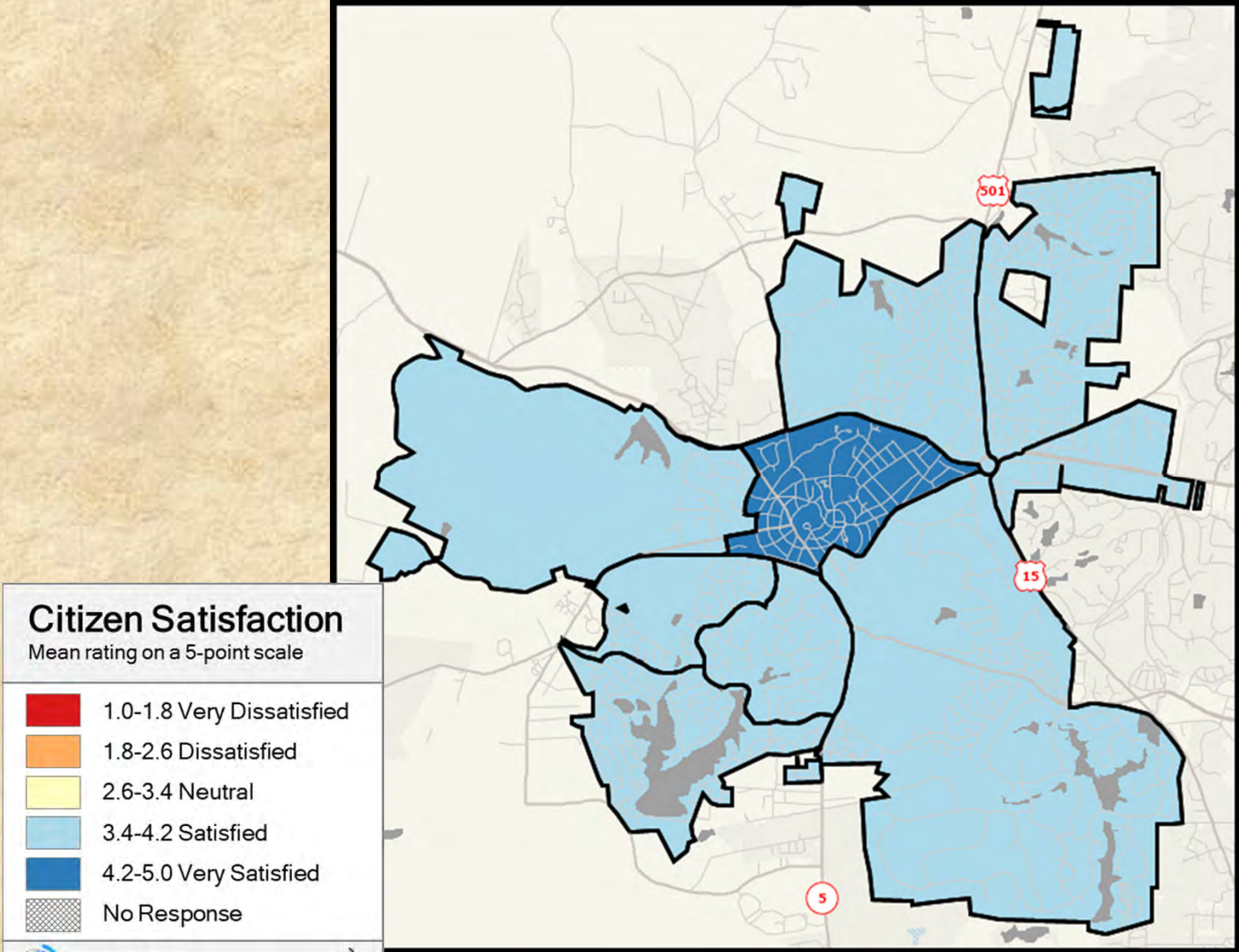
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

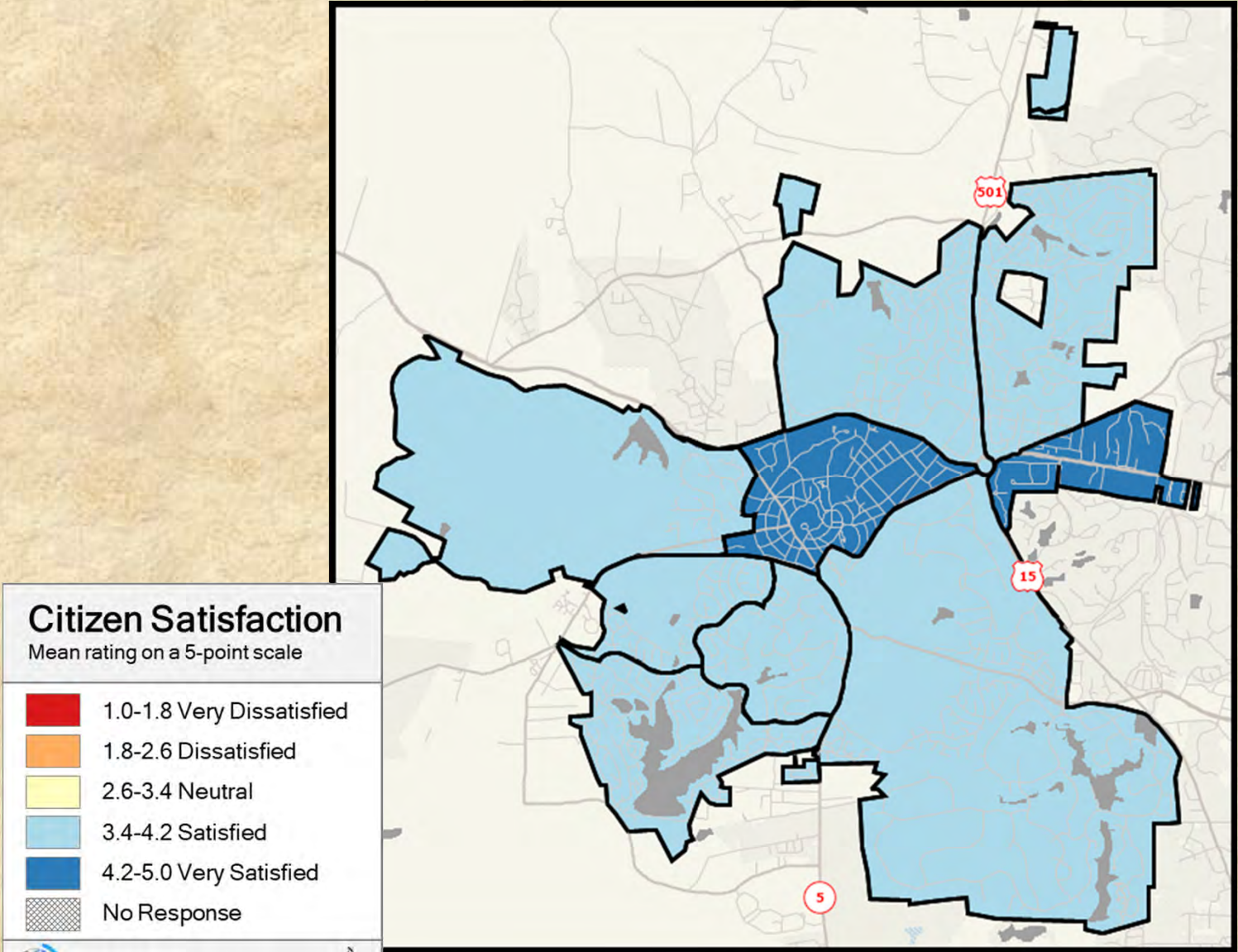
Q23-05 Level of satisfaction with: Village website (www.vopnc.org)



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

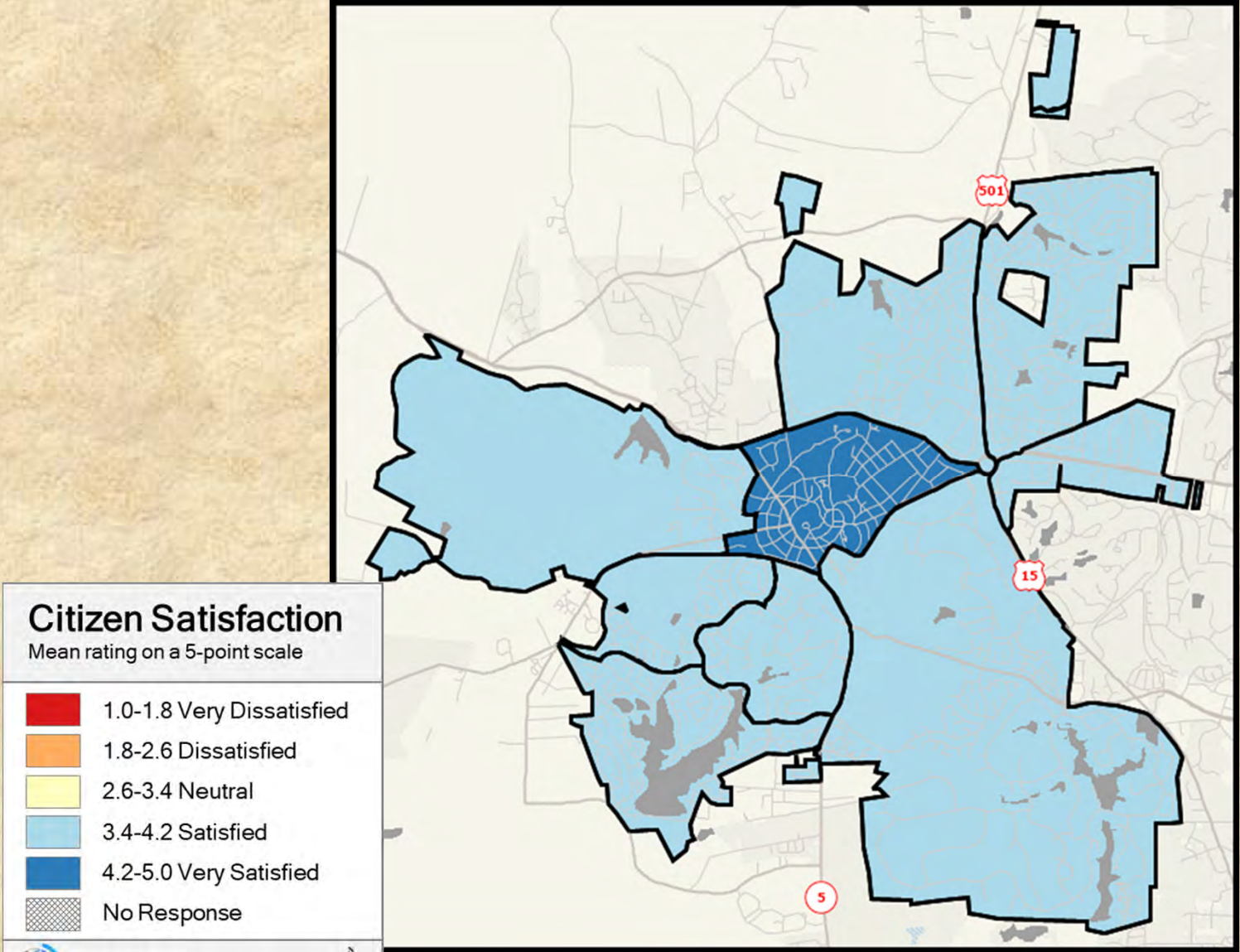
Q23-06 Level of satisfaction with: Village Newsletter



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

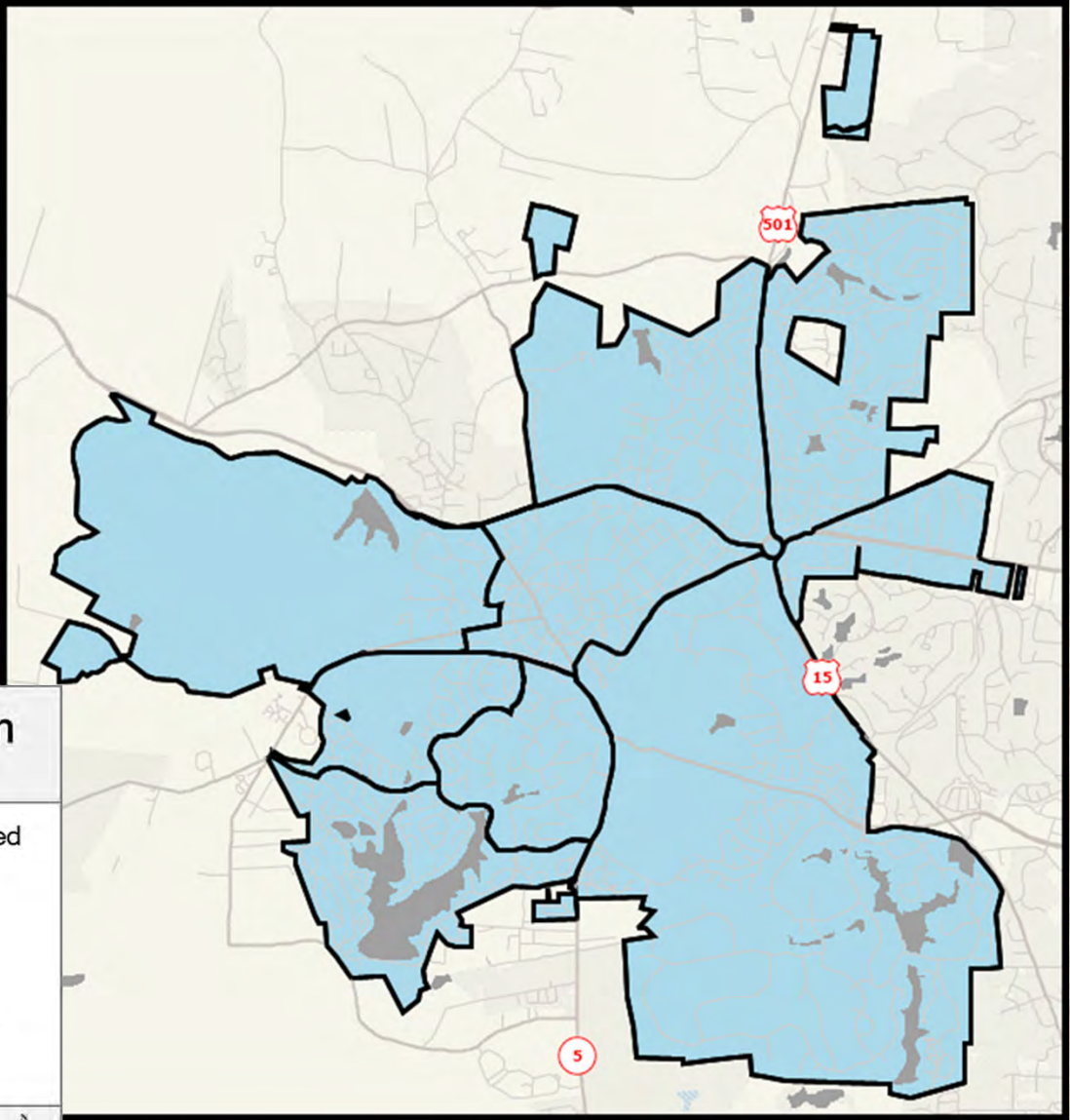
Q23-07 Level of satisfaction with: Monthly Village e-News updates



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q23-08 Level of satisfaction with: Online Engagement Portals (engage.vopnc.org)



Citizen Satisfaction
Mean rating on a 5-point scale

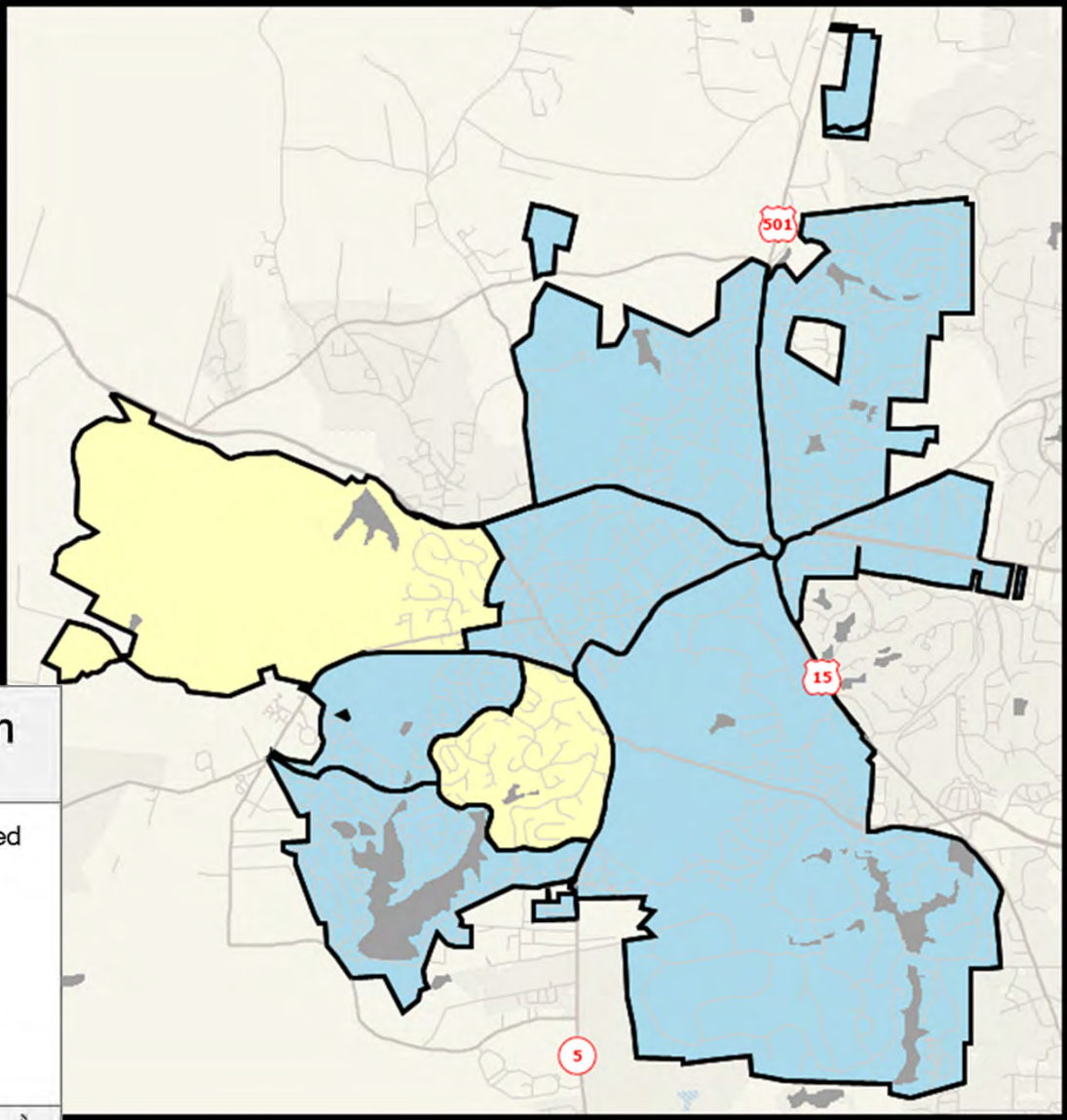
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q23-09 Level of satisfaction with: Community's progress toward meeting its strategic vision and mission

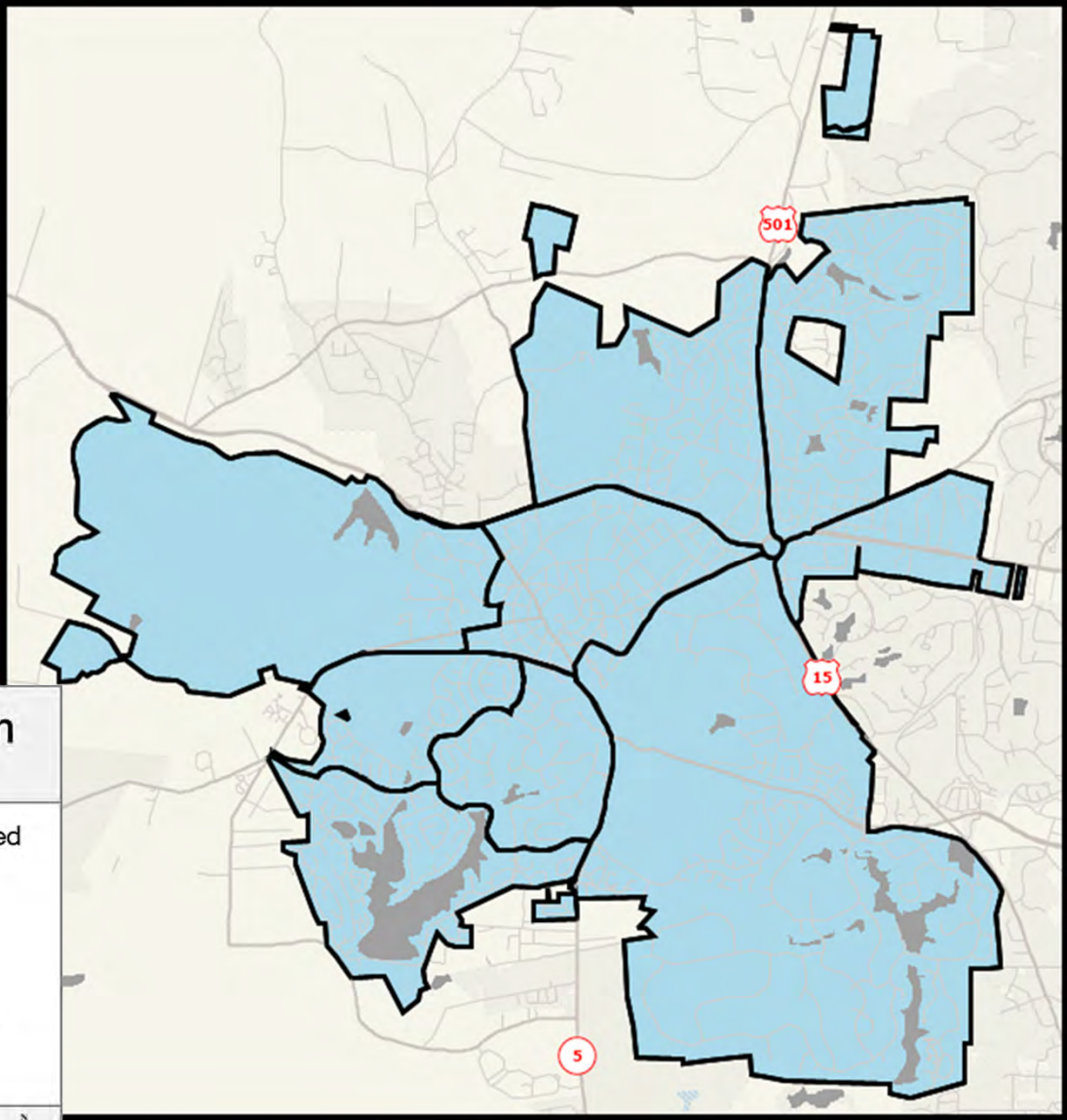


Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q29-01 Level of satisfaction with: Overall quality of leadership provided by the Village's elected officials



Citizen Satisfaction
Mean rating on a 5-point scale

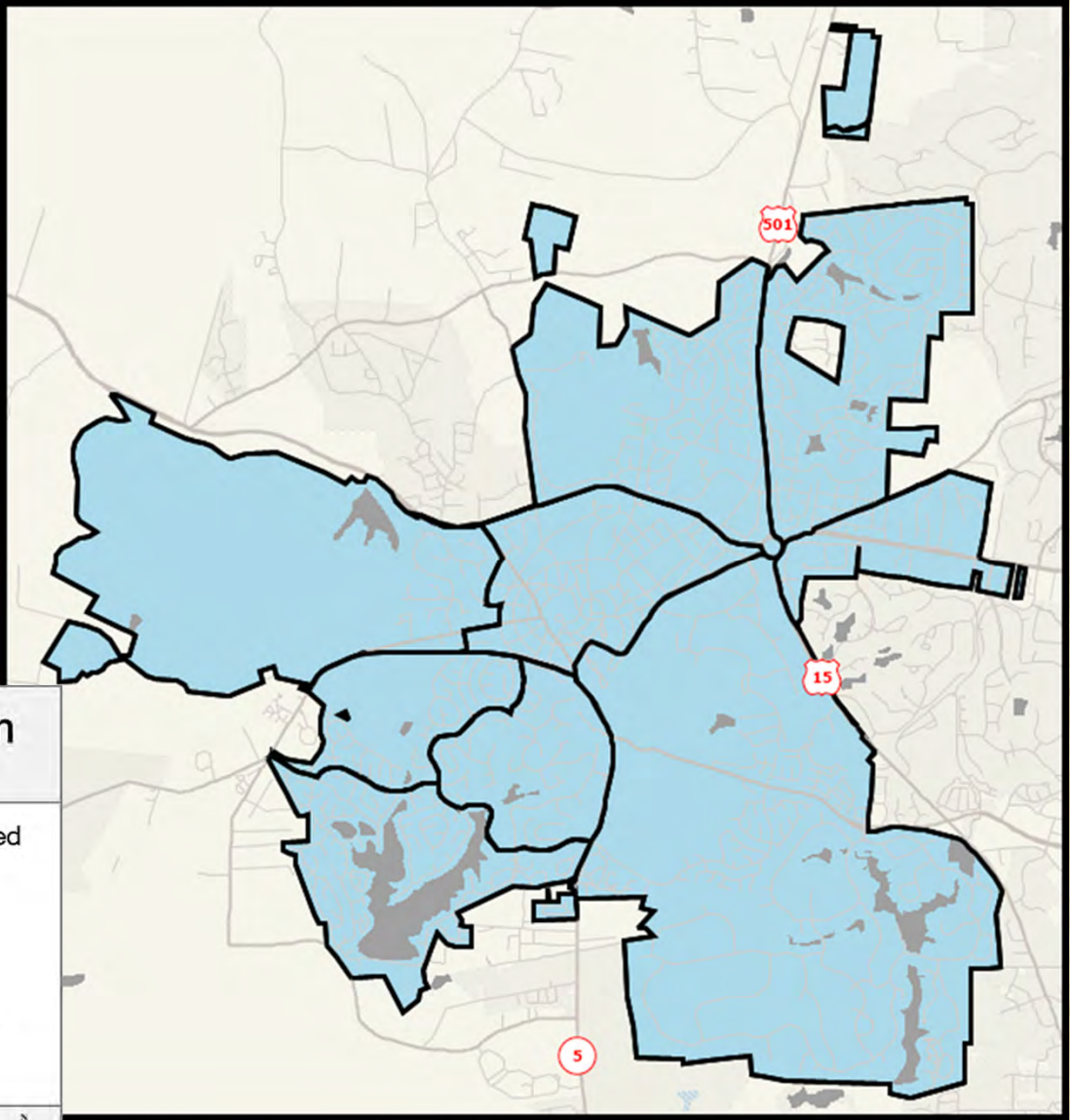
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q29-02 Level of satisfaction with: Overall effectiveness of appointed boards and commissions



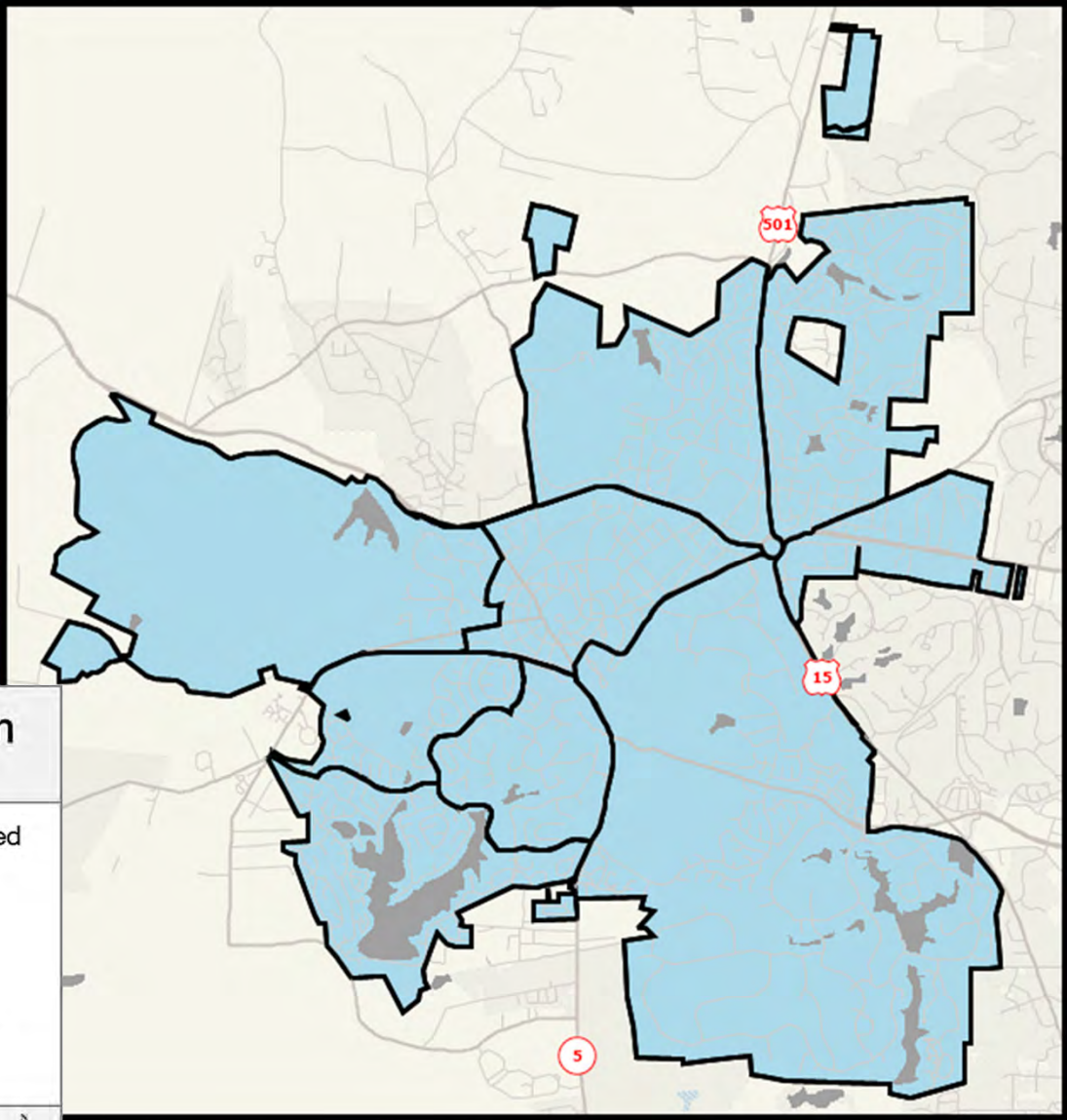
Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q29-03 Level of satisfaction with: Overall effectiveness of the Village Manager and appointed staff



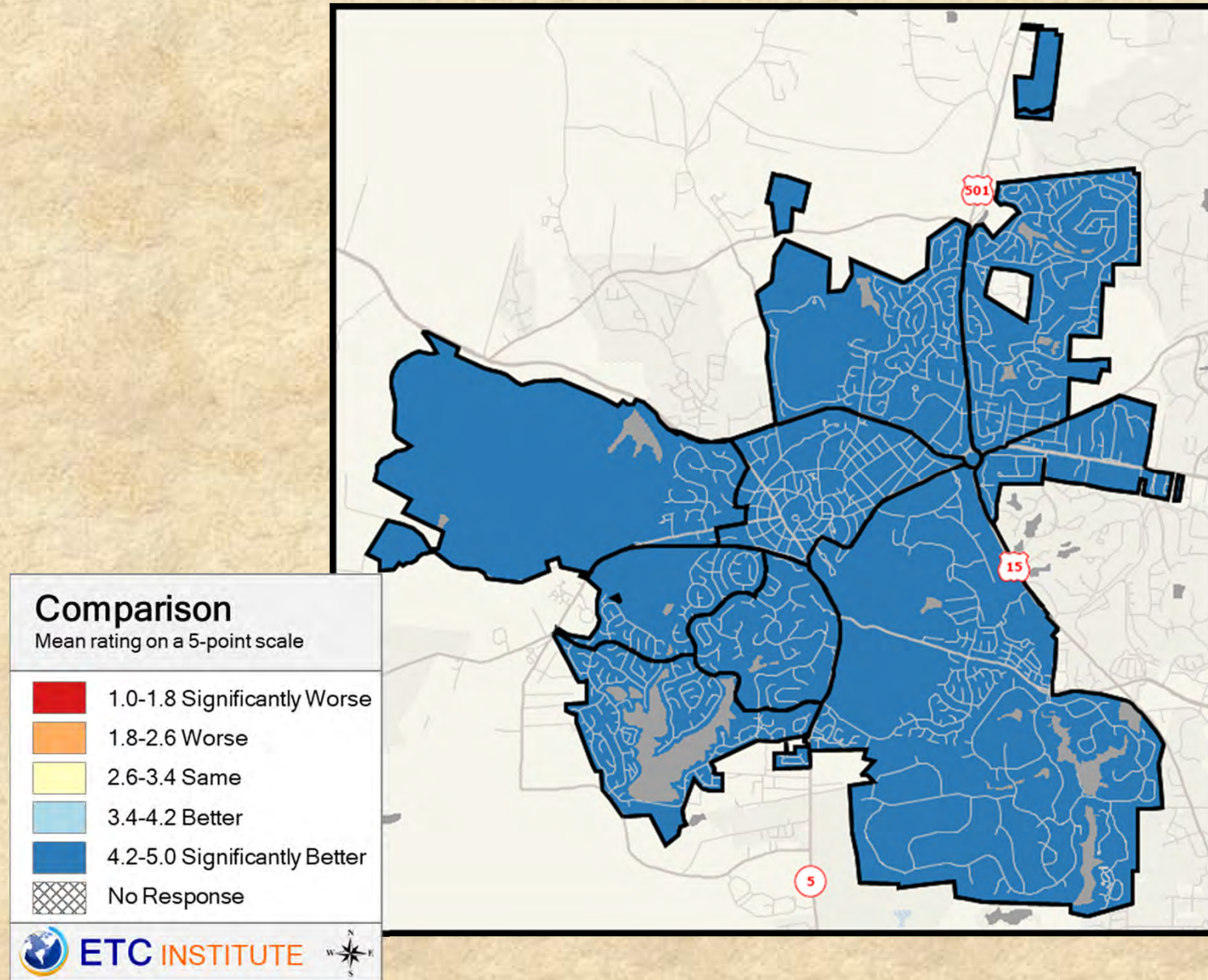
Citizen Satisfaction
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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2021 Village of Pinehurst Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

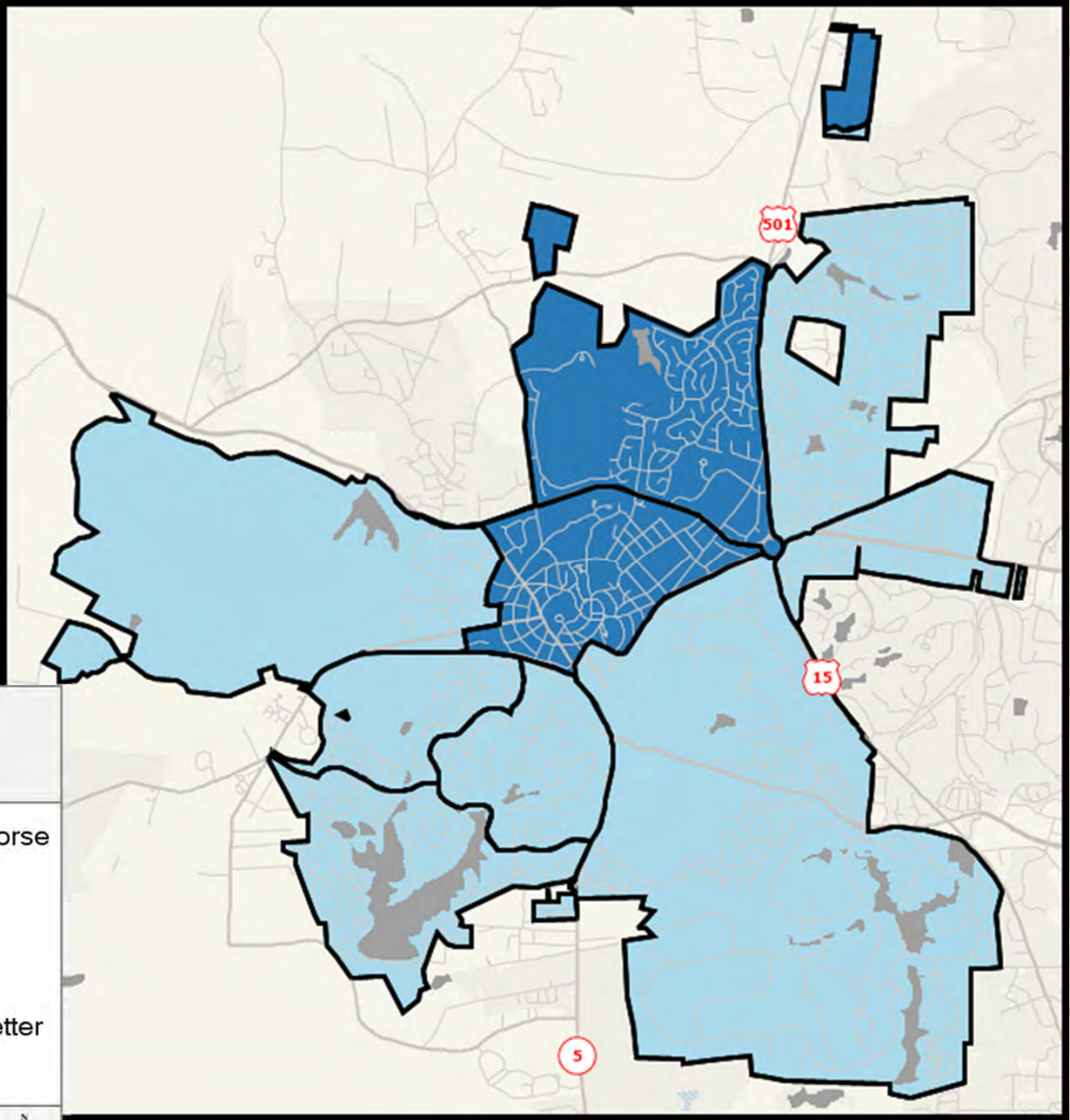
Q30-01 How Pinehurst compares to other places for: Overall quality of life



2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

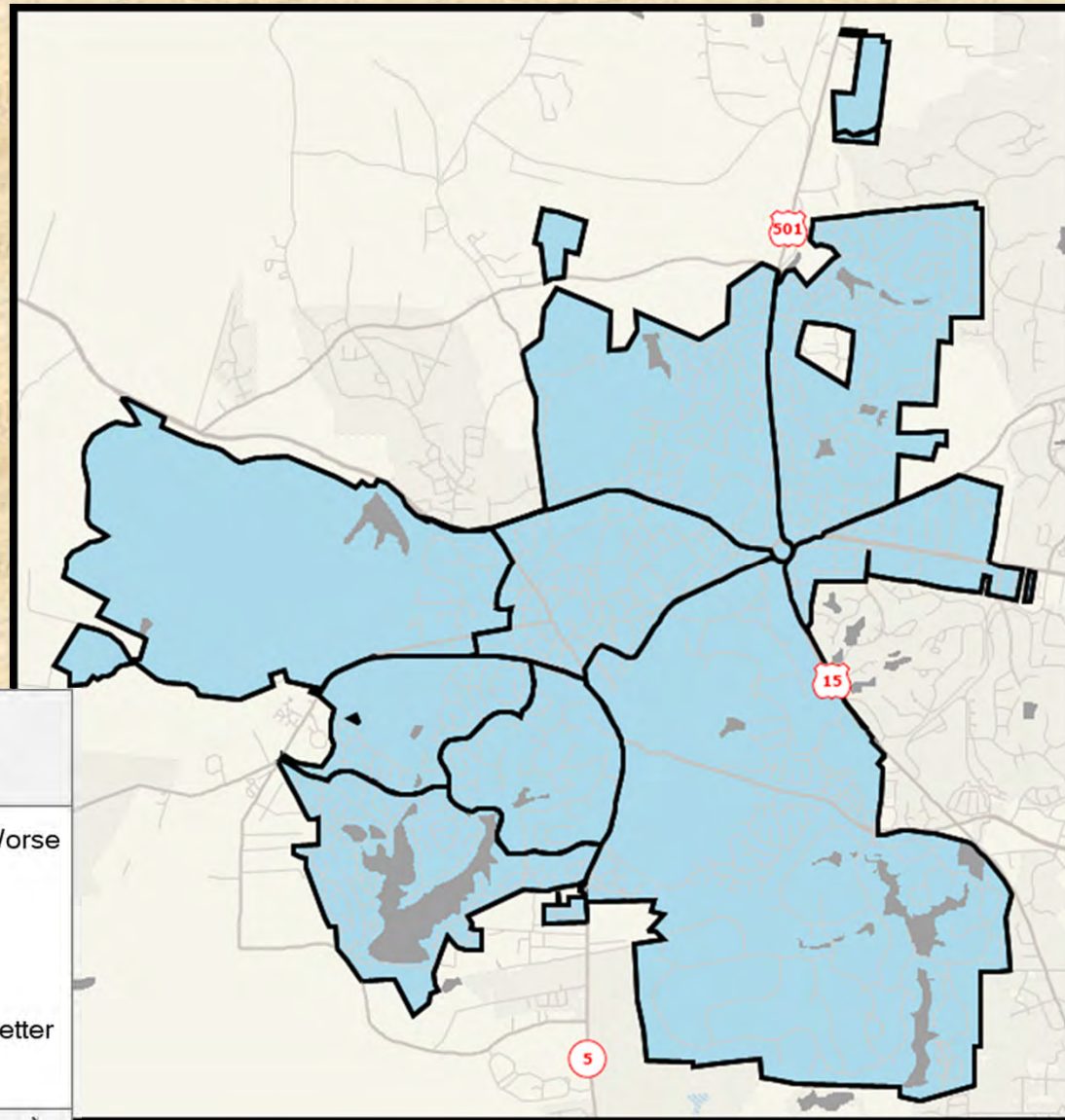
Q30-02 How Pinehurst compares to other places for: Overall quality of Village services



2021 Village of Pinehurst Community Survey



Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q30-03 How Pinehurst compares to other places for: Customer service provided by Village employees



Comparison
Mean rating on a 5-point scale

Red	1.0-1.8 Significantly Worse
Orange	1.8-2.6 Worse
Yellow	2.6-3.4 Same
Light Blue	3.4-4.2 Better
Dark Blue	4.2-5.0 Significantly Better
Hatched	No Response

2021 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)