









PHASE 1: COMMUNITY ENGAGEMENT SUMMARY

Overview

Stakeholder input and feedback are critical to creating a community-supported vision for Village Place and Pinehurst South. Public participation ensures that the plan addresses community concerns and ideas, fosters an inclusive and transparent planning process, identifies key opportunities and priority areas, and builds momentum to move the plan towards adoption and implementation.

In November 2020, the consultant team led by Design Collective, Inc. was engaged by the Village of Pinehurst to begin the Small Area Plans and Form-Based Codes for Pinehurst South and Village Place. The process approach was structured on a series of three phases to effectively examine, envision, and create a set of planning recommendations for the study areas.

A critical task in Phase 1 was to gather stakeholder input. This engagement was conducted through a variety of outreach methods.

Throughout December 2020 and January 2021, the consultant team conducted over 20 key stakeholder interviews, discussing the two plan areas with Village staff, appointed and/or elected officials, agency representatives, committee chairs, residents, local businesses and merchants, golf and tourist industry representatives, major employers, property owners, developers, brokers, and others to further understand their viewpoints.

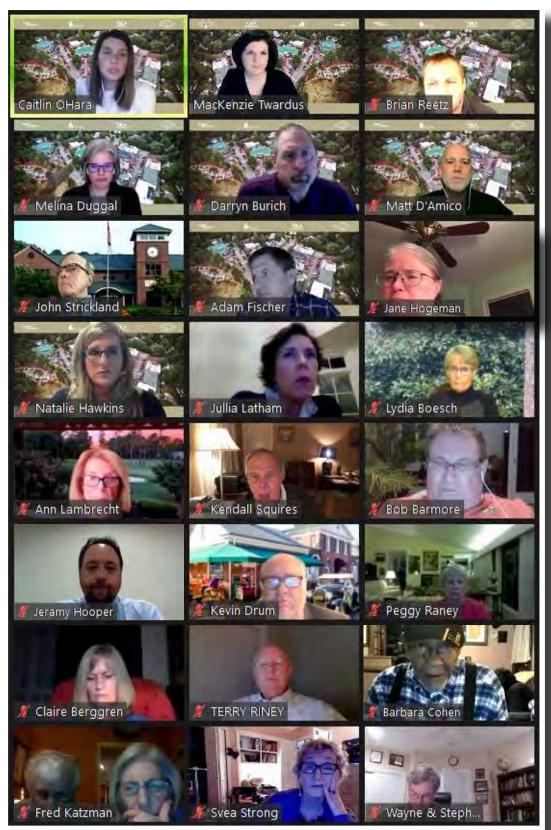
In February 2021, the consultant team and Village of Pinehurst held Public Workshop 1 (of 3) to outline a vision for the future of the two Small Area Plans with public input and guidance. The Public Workshop was held virtually due to COVID-19. There were 148 registrants (including consultant and Village staff team members), and approximately 100 attendees participated. Darryn Burich (VOP) introduced the team and gave an overview of the project goals and objectives. Cecily Bedwell and Caitlin O'Hara (DCI) presented the project team, project introduction, project schedule and Existing Conditions. Melina Duggal (Dugaal Advisors) presented the Market and Economic Analysis.

Breakout Rooms were utilized to give participants the opportunity to ask questions, give input, and listen to other stakeholders. Each breakout room was facilitated by a member of the project team. Additionally, the project website provided outreach materials as well as an online survey and a summary of the presentation.

The following pages summarize the feedback received as a result of Public Workshop 1. The Appendix includes specific details from each of the seven Breakout Rooms.



SCREENSHOTS FROM THE VIRTUAL PUBLIC WORKSHOP PRESENTATION



VILLAGE PLACE POLLING QUESTIONS

The Public Workshop included two rounds of Polling Questions, one for Village Place and one for Pinehurst South. The polls were available live during the Public Workshop and also on the Project website for 10 days following the event. Participants were encouraged to use the polling questions to express their views on the strengths, weaknesses, and opportunities relating to each Small Area Plan.

This page shows the cumulative results of the Polling Questions for Village Place.

Proximity to the Village Core	(60/82) 73%
Proximity to NC 211	(27/82) 33%
Abundance of Open Space and Community Amenities, within and adjacent to the plan area	(54/82) 66%
Mix of Commercial, Institutional, and Residential uses	(25/82) 30%
Historic District / neighborhood character	(45/82) 55%
Walkability	(54/82) 66%
None of the above	(2/82) 2%

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Village of Pinehurst Community Center	(7/82) 9%
Cannon Park ballfields	(4/82) 5%
Camelot Playground	(14/82) 17%
The Greens at Pinehurst Rehabilitation & Living Cen	ter (pre-COVID) (1/82) 1%
Pinehurst Brewing Company (it's ok; this survey is	anonymous) (31/82) 38%
Another business (a professional office, retail, restauestablishment)	urant or other (9/82) 11%
A friend's house	(1/82) 1%
Other	(9/82) 11%

"Hodgepodge" / "Mishmash" of building types, styles, uses, etc.	(56/82) 68%
Industrial presence (storage tanks, service yard, light industrial uses)	(59/82) 72%
Incompatible development which does not reflect the character of the Village	(48/82) 59%
Many small parcels (hard to assemble; hard to redevelop cohesively)	(33/82) 40%
Lack of direct connectivity to Village Core	(27/82) 33%
Parking (not enough)	(32/82) 39%
None of the above	(1/82) 1%

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Retail – Neighborhood Goods and Services (grocery, pharmacy, florist, dry cleaner, nail salon, etc.)	(43/82) 529
Retail – General Merchandise, Apparel, and Furnishings (clothing, electronics, bookstore, home improvement store, etc.)	(30/82) 379
Restaurants (any type: sit-down, take-out, coffee shop, etc.)	(59/82) 72%
Office – General Office	(24/82) 299
Office – Medical	(16/82) 20%
Residential – Apartments (for rent)	(13/82) 16%
Residential – Townhouses / Condo (for sale)	(31/82) 38%
Residential – Single-Family Detached houses (for sale)	(21/82) 26%
None of the above	(5/82) 69

PINEHURST SOUTH POLLING QUESTIONS

The Public Workshop included two rounds of Polling Questions, one for Village Place and one for Pinehurst South. The polls were available live during the Public Workshop and also on the Project website for 10 days following the event. Participants were encouraged to use the polling questions to express their views on the strengths, weaknesses, and opportunities relating to each Small Area Plan.

This page shows the cumulative results of the Polling Questions for Pinehurst South.

Proximity to Beulah Hill Rd - NC 5	(38/82) 46%
Proximity to Pinehurst Plaza shopping center in Aberdeen	(17/82) 21%
Proximity to Pinehurst Resort and Pinehurst Harness Track	(40/82) 49%
Mix of Commercial and Residential uses	(32/82) 39%
Large, undeveloped parcels	(45/82) 55%
None of the above	(5/82) 6%

Retail – Neighborhood Goods and Services (grocery, pharmacy, florist, dry cleaner, nail salon, etc.)	(37/82) 45%
Retail – General Merchandise, Apparel, and Furnishings (clothing, electronics, bookstore, home improvement store, etc.)	(35/82) 43%
Restaurants (any type: sit-down, take-out, coffee shop, etc.)	(47/82) 57%
Office – General Office	(37/82) 45%
Office – Medical	(32/82) 39%
Residential – Apartments (for rent)	(19/82) 23%
Residential – Townhouses / Condo (for sale)	(24/82) 29%
Residential – Single-Family Detached houses (for sale)	(12/82) 15%
None of the above	(8/82) 10%

"Hodgepodge" / "Mishmash" of building types, styles, uses, etc.	(43/82) 52%
Incompatible development which does not reflect the character of the Village	(45/82) 55%
Large, undeveloped parcels	(6/82) 7%
Lack of Open Space and Community Amenities	(28/82) 34%
Lack of Walkability	(55/82) 67%
Lack of access due to the railroad line, to the east of Beulah Hill Rd - NC 5	(28/82) 34%
Traffic on Beulah Hill Rd - NC 5 or elsewhere that affects this area	(70/82) 85%

US Post Office	(40) 400
US Post Office	(40) 49%
ABC Liquor Store (it's ok; this survey is anonymous)	(19) 23%
Businesses within the Trotter Hills Office Park	(3) 4%
Quail Haven Retirement Village (pre-COVID)	(0) 0%
Pinehurst Healthcare & Rehabilitation Center (pre-COVID)	(1) 1%
Another business (a professional office, retail, restaurant, etc.)	(10) 12%
A friend's house	(1) 1%
Other	(4) 5%

PUBLIC WORKSHOP 1

The Public Workshop offered the community an opportunity to voice their observations and concerns about the future of Village Place and Pinehurst South. The list below is a compilation of the comments received during Public Workshop 1, as well as additional comments received by staff post workshop. For a full list of comments recorded during Public Workshop 1, please reference the Appendix of this document.

Land Use

- » Village Place lacks a sense of place and is currently a hodgepodge of uses
- » Pinehurst is established as a destination resort for golfers, therefore the needs and desires of visitors should be taken into account as it is a major source of revenue for businesses. Consider amenities or retail options that support these users – i.e. golf related retail
- » Desires:
 - A library to be located in this area, particularly across from Village Hall - 2-story building
 - Uses that serve the community; i.e. personal services, neighborhood serving retail, open space, library
 - Live/work or other creative solutions for residential. However, some stakeholders are concerned that apartments above retail currently do not work well in VC (most likely due to parking)
 - Multi-family or townhouses (mixed opinions from stakeholders)
 - There are mixed opinions about restaurants in this area. Some stakeholders feel they are needed, as there is nowhere to go right now, however there is concern for character, competition with the VC and more traffic
 - Village Place would be a good opportunity for retail space if not in competition with VC
 - The uses in this area should complement the VC, be an extension of it and serve the community, not compete with the VC

» Concerns:

- Apartments may attract residents who are not invested in the community
- Concern about industrial uses safety for children, truck traffic
- The Public Service area is an eyesore, this area would be better as mixed use for the public







PUBLIC INPUT RECEIVED BASED ON BREAKOUT ROOM DISCUSSIONS

The pages above are examples of notes taken in various Breakout Rooms during the Public Workshop. For a full reference of these comments, please see the Appendix.

Character

- » Village Place lacks an overall plan
- Architecture:
 - Concern for existing uses that do not match the character of VOP, overall the entire area needs better architectural character.
 - Architectural character should blend in with the Village, more traditional
 - Desire for adaptive reuse, not for new construction or cheap construction
 - Maintain scale and character of older single family detached homes, preserve historic character
 - "New England Small Town"
- » Landscaping & open space are very important to the character of Pinehurst
- Concern for protecting existing trees
- » Some stakeholders believe this area should have no more rental units and no new construction over 2 stories

Transportation

- » Need for an independent, professional traffic study
- Overall need for improvement in pedestrian circulation in this area. Pedestrians currently walk but it is not safe. If it were safer, more people (families) would walk between destinations as opposed to drive
 - Connecting to the schools
 - Connecting various open spaces
 - Connecting to VC (residents already bike/walk from here to VC)
 - Paths along Rattlesnake Trail, esp. west side
 - Consider a bike-share program
- Considerations for paths:
 - Consider longevity of sidewalks brick sidewalks and sand sidewalks require a lot of maintenance - mixed opinions about desired sidewalk material
 - Maintain clay paths where it makes sense in the historic district
 - Consider visual interest along pathways i.e. buildings that are visually interesting, buildings lining the street
 - Need crosswalks along Rattlesnake, not just at 211
 - Consider use by golf carts
 - Desire for a singular path that links everything together
 - Leverage public/private partnerships to improve sidewalks/trail connectivity
- » Traffic is an overall concern in the area, roads are stressed, current infrastructure will not support increase in traffic

- Pinehurst Brewery is attracting outside traffic.
 Some stakeholders find this traffic concerning
- Cut through traffic on the side streets i.e. Woods Rd, Fields Rd to get to the Village Core
- » Rattlesnake Trail
 - There needs to be a better gateway from 211 – although some stakeholders think the opposite, do not want to entice visitors
 - This road should feel like a Pinehurst street, not a commercial street, i.e. improve landscape and streetscape to be consistent with streets in VC
 - Mixed opinions about a cut-through for Rattlesnake – a pedestrian connection would be beneficial, not sure about vehicular
 - Rattlesnake could be a better entrance, a big connector to the hospital as well
- » Parking is a major concern:
 - If there is more development, will need even more parking.
 - Parking needs to be convenient and safe
 - Need parking south of McCaskill to support the Brewery, Manor Inn and Village Center parking needs
 - No parallel parking on residential streets, walking paths on every street
 - Opportunity in this area for an aesthetic parking garage
- Concern that widening roads which will displace existing trees
- Extension of Kelly Road could be a good idea if "cleaned up" and leading to a destination

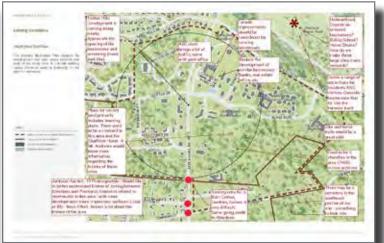
PUBLIC WORKSHOP 1

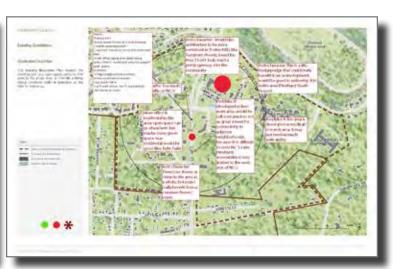
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Land Use

- » Development right now is inconsistent
- Strong desire for a public open space in this area
 - Some stakeholders mentioned open space like Tufts Park
 - Build/extend recreational amenities families in the area
- Low density residential desired by some stakeholders »
- Desire for mixed-use:
 - Consider mixed use that disperses traffic, encourages internal circulation
 - This area is currently a bedroom community, needs businesses to help tax base
 - The area between Dawn Rd and Parker Lane is seen as an opportunity for mixed-use, it is missing retail right now. A coffee shop or deli would be great - it is easily accessible
- Office space is needed in Moore County Class A and B is lacking which would fit this area. Although some stakeholders noted cautioning too much office space as COVID has altered the need for it and the future of office is undetermined
- Given proximity to Aberdeen, Rt. 1 and the railroad, Light Industrial may be attracted to this area
- » Opportunity for retail:
 - Along Gaines street
 - Desire for retail uses along Monticello
 - Some stakeholders would like to see a grocery store in this area, while others are happy to go elsewhere
 - Small scale businesses, golf businesses, golf centers?
- Desire for office space clinical/research businesses
- The Innovation HUB as planned in the NewCore masterplan does not resonate with some stakeholders, they are confused by this concept and think it is too much development







PUBLIC INPUT RECEIVED BASED ON BREAKOUT ROOM DISCUSSIONS

The pages above are examples of notes taken in various Breakout Rooms during the Public Workshop. For a full reference of these comments, please see the Appendix.

Character

- Pinehurst has numerous neighborhoods that are unique, it is okay to keep them different, but connected to each other
- There is no cohesiveness to character in this area
- Keep country area look
- Trotter Hills coming along nicely, a great opportunity for more development, stakeholders like the park-like
- Desire for development like Turnberry Wood
- - Consider buffers along NC5 keep greenery and protect the pines, set development back from the road.
- Future development needs to fit in with the pines and the gateway and the tone of VOP – growth and change need to be monitored.
- Consider façade improvements for Existing Businesses near Carter St, future businesses should vary, not be the same types of uses
- Concern about new vinyl sided homes and large homes - not sure they match VOP character
- No chain restaurants, no strip centers
- Reuse existing buildings such as Elmore Furniture

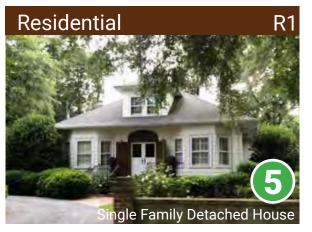
Transportation

- Need for an independent, professional traffic study
- Pedestrian:
 - Promote pedestrian circulation over vehicular. make more walkable
 - Walking from residences to retail is desired
 - Desire to cross NC5
- » Vehicular:
 - Traffic on NC5 is a nightmare, corridor is littered with trash
 - Trucks on NC5 from the Aberdeen landfill are a concern, a lot of truck traffic
 - NC5 intersections of Cotton, Dawkins, Gaines, very difficult turns on both sides
 - Doral Woods exit onto Morganton is very traffic heavy
 - Monticello is used as a cut through
 - The future development off Blake Blvd for 38 homes raises traffic concerns for some stakeholders
 - Residential would need to be low density due to traffic concerns
 - ABC Store and Post Office bring lots of traffic
 - Concern for how to solve traffic, railroad limits widening the roadway.
 - Need for another entrance off Blake Rd past

the new liquor store

- Need to connect back to the VC to make this area feel like it is part of VOP, not isolated/disconnected
- Consider bike and horse trails near Pinehurst Rehab Center























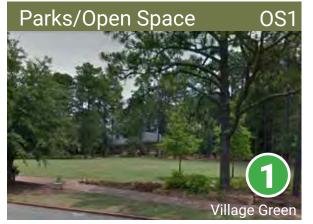


















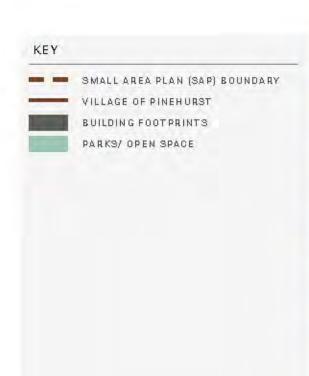


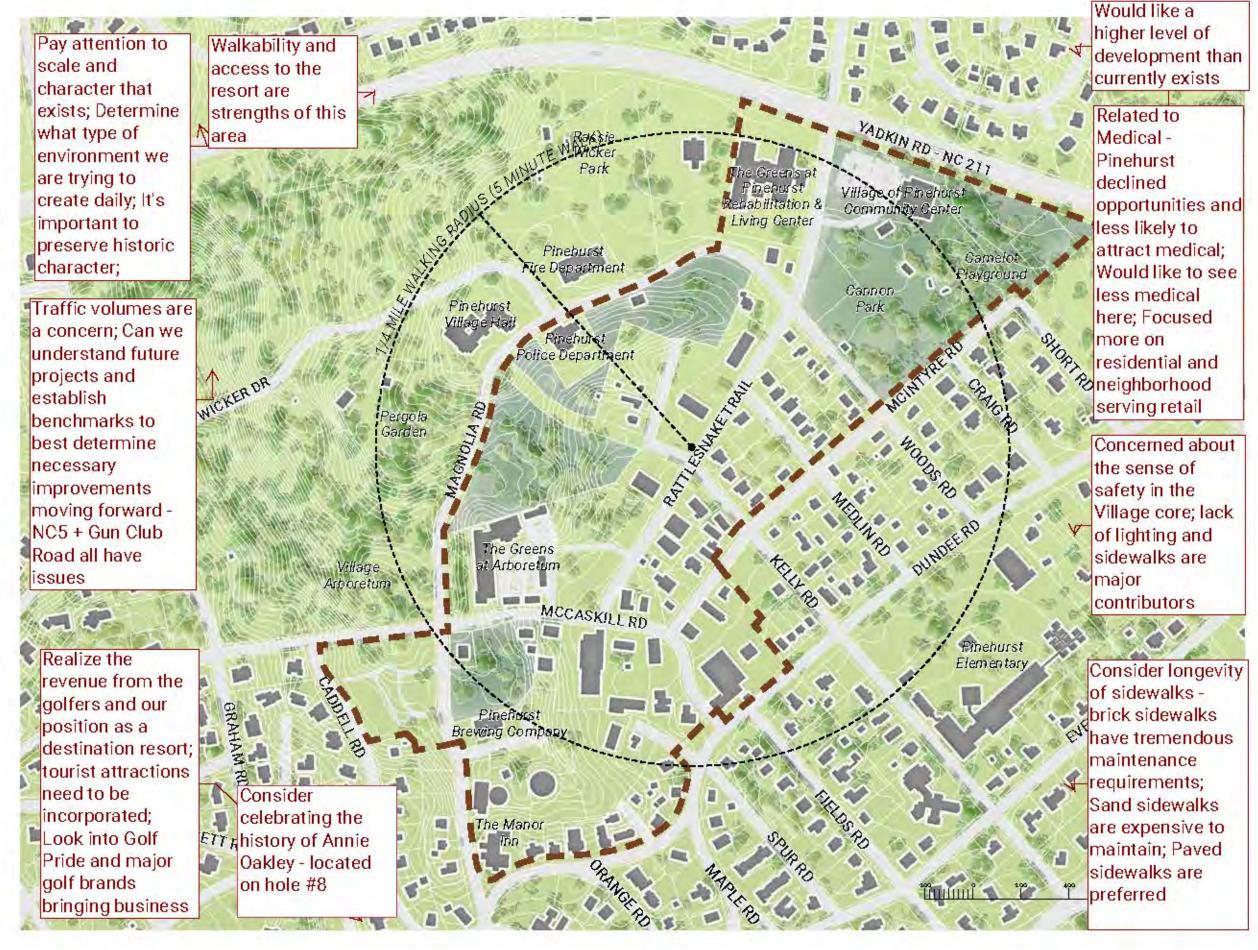


Existing Conditions

Illustrative Site Plan

The Existing Illustrative Plan depicts the development and open space patterns that exist in the study area. A 1/4-mile walking radius (5-minute walk) is indicated on the plan for reference.





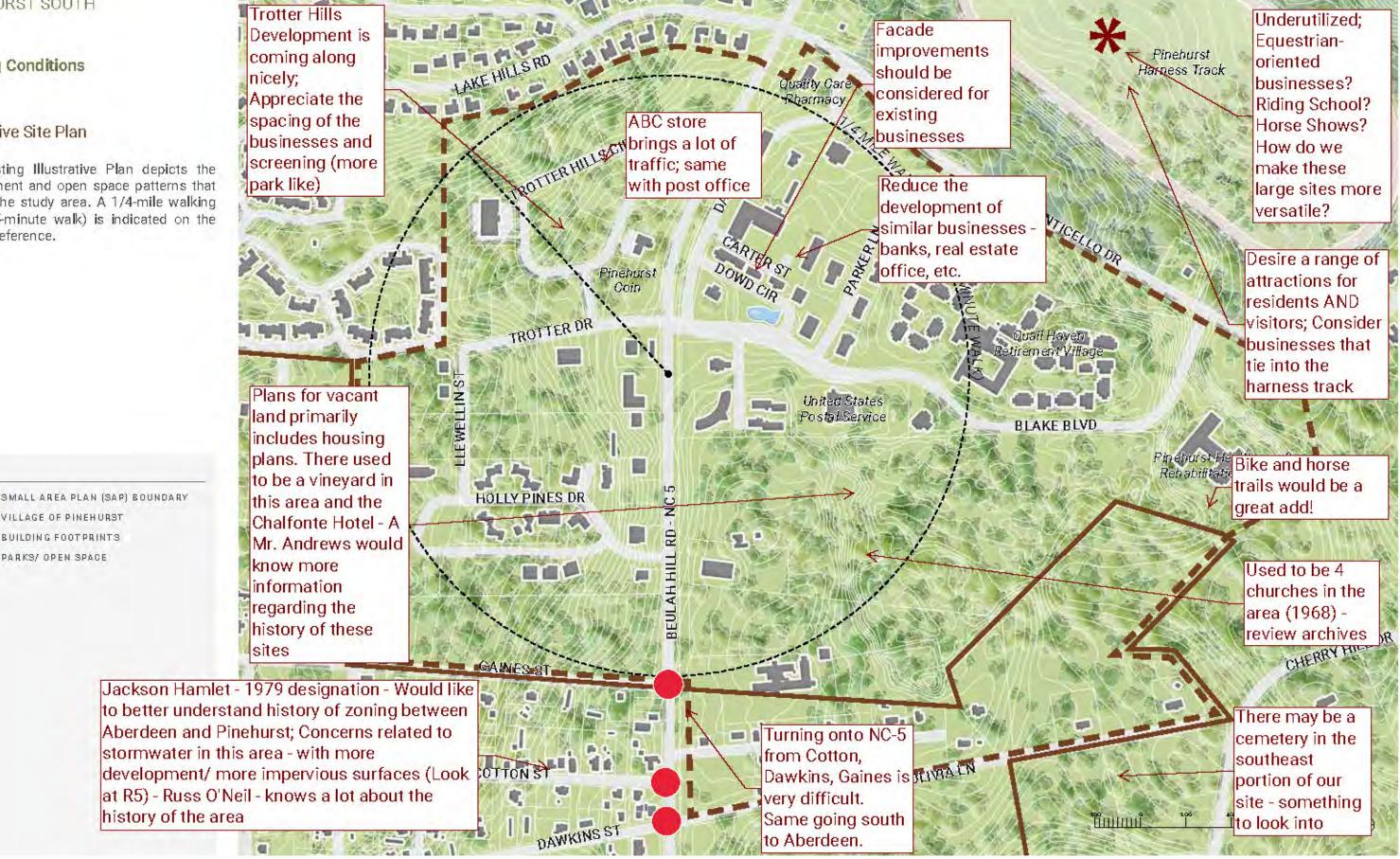
VILLAGE PLACE NOTES - BREAKOUT ROOM 1

PINEHURST SOUTH **Existing Conditions**

Illustrative Site Plan

KEY

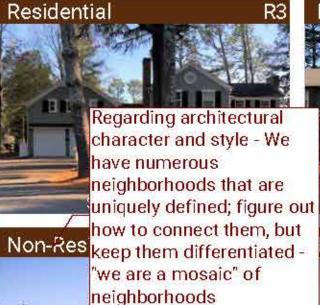
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PINEHURST SOUTH NOTES - BREAKOUT ROOM 1









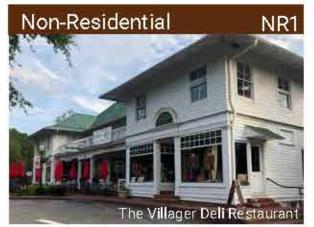
NR4

Pinehurst Coin

Non-Residential



Residential













Parks/Open Space











Streetscape

Sidewalk from community center to elementary school is funded and will be built later this year

Illustrative Site Plan

The Existing Illustrative Plan depicts the development and open space patterns that exist in the study area. A 1/4-mile walking radius (5-minute walk) is indicated on the plan for reference.

Opportunity for aesthetic parking garage

Village public service department is an eye sore

Fragmented ownership of parcels

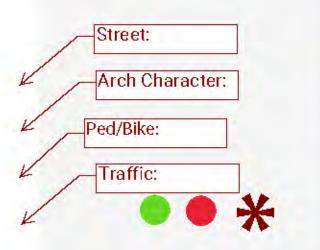
Walk-ability problem from elementary school, school is to open in Fall walking from village acres to pinehurst elementary

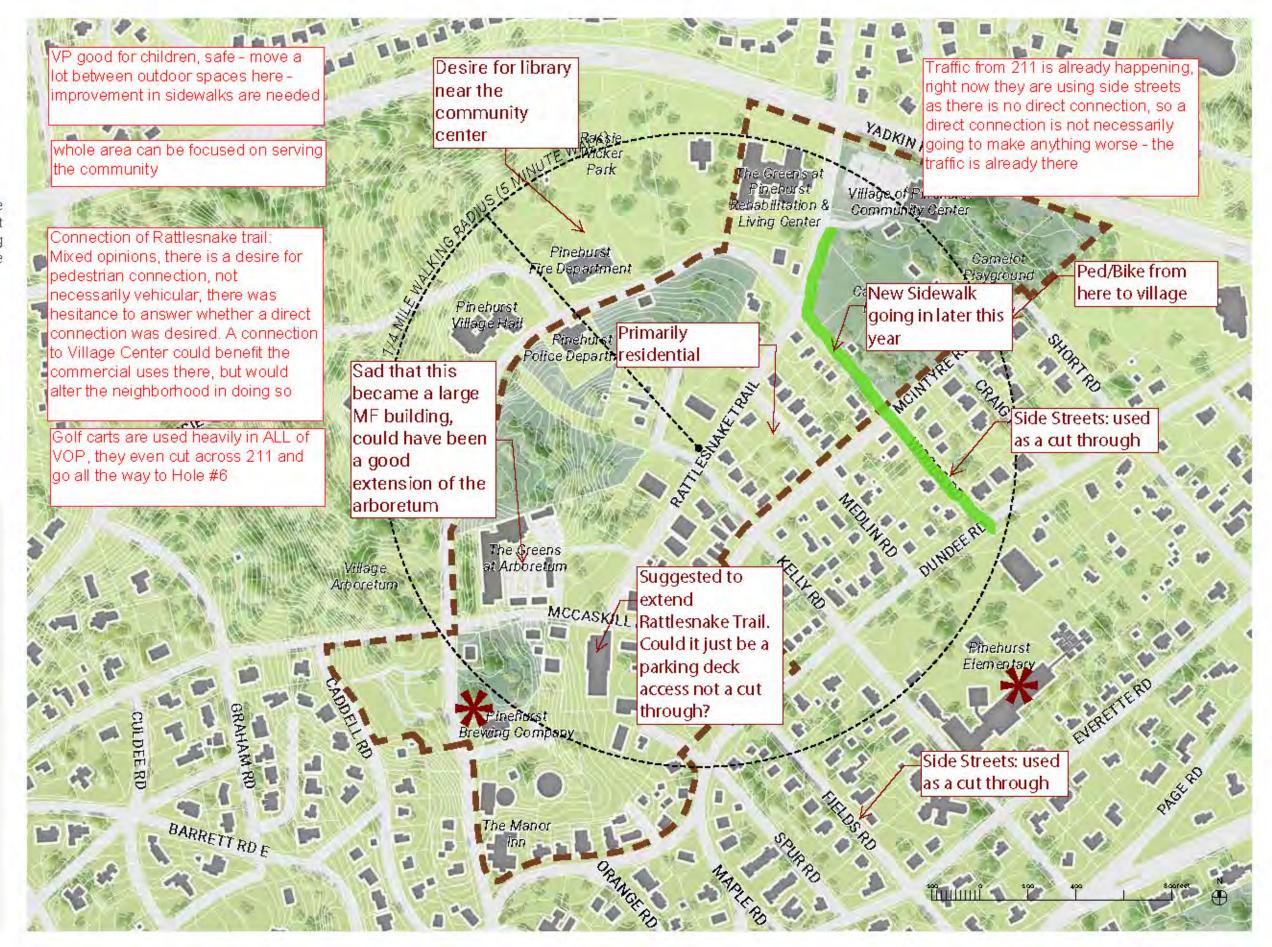
SMALL AREA PLAN (SAP) BOUNDARY

VILLAGE OF PINEHURST

BUILDING FOOTPRINTS

PARKS/ OPEN SPACE



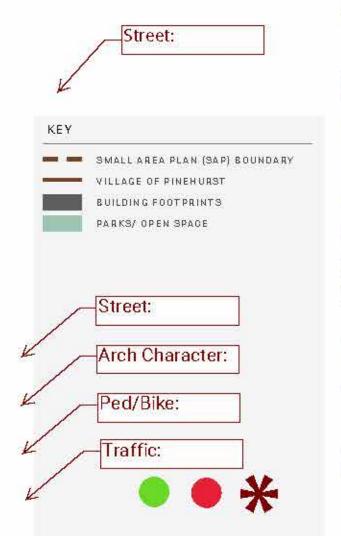


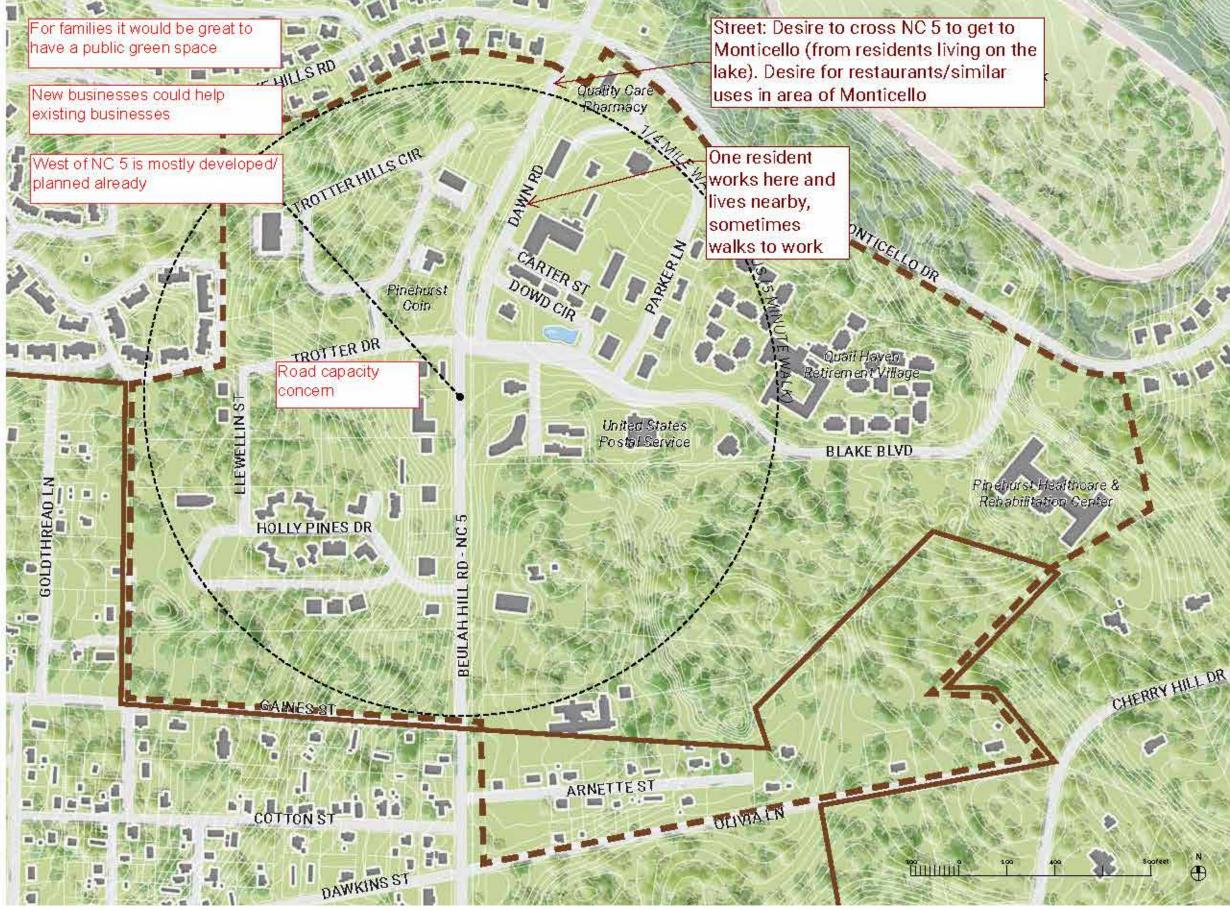
VILLAGE PLACE NOTES - BREAKOUT ROOM 2

PINEHURST SOUTH

Existing Conditions

Illustrative Site Plan





PINEHURST SOUTH NOTES - BREAKOUT ROOM 2





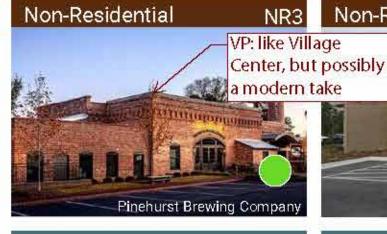
























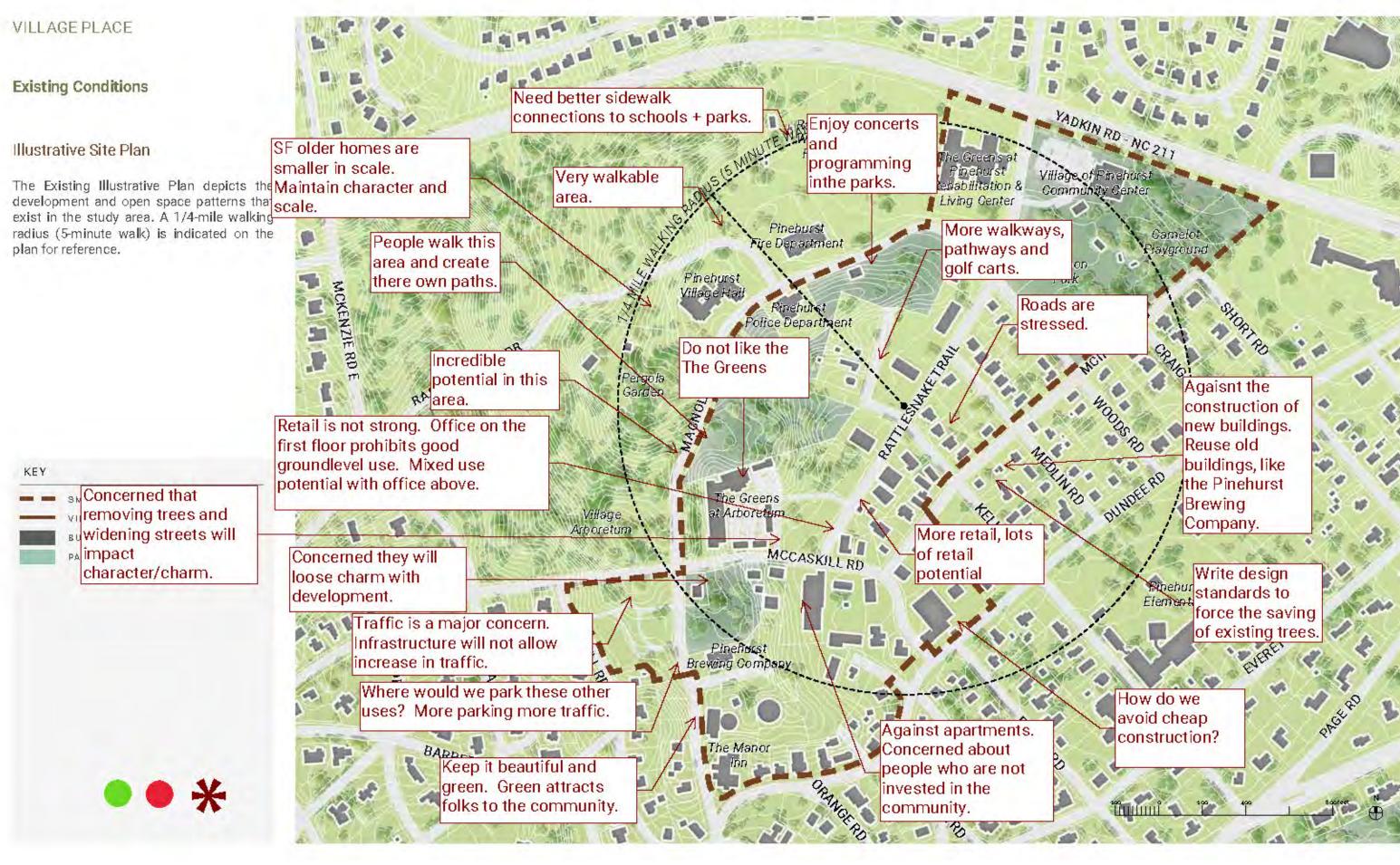




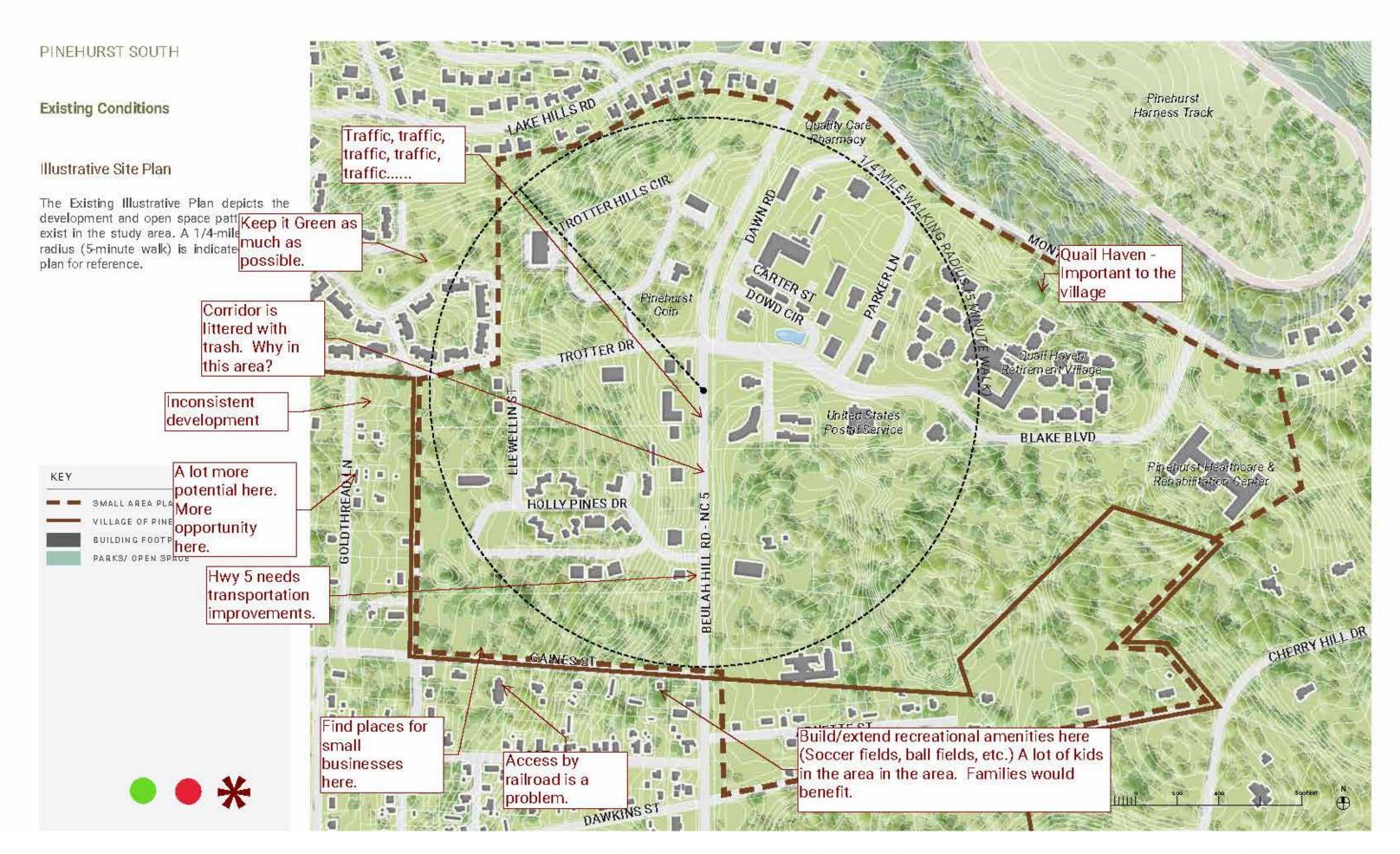








VILLAGE PLACE NOTES - BREAKOUT ROOM 4



PINEHURST SOUTH NOTES - BREAKOUT ROOM 4

















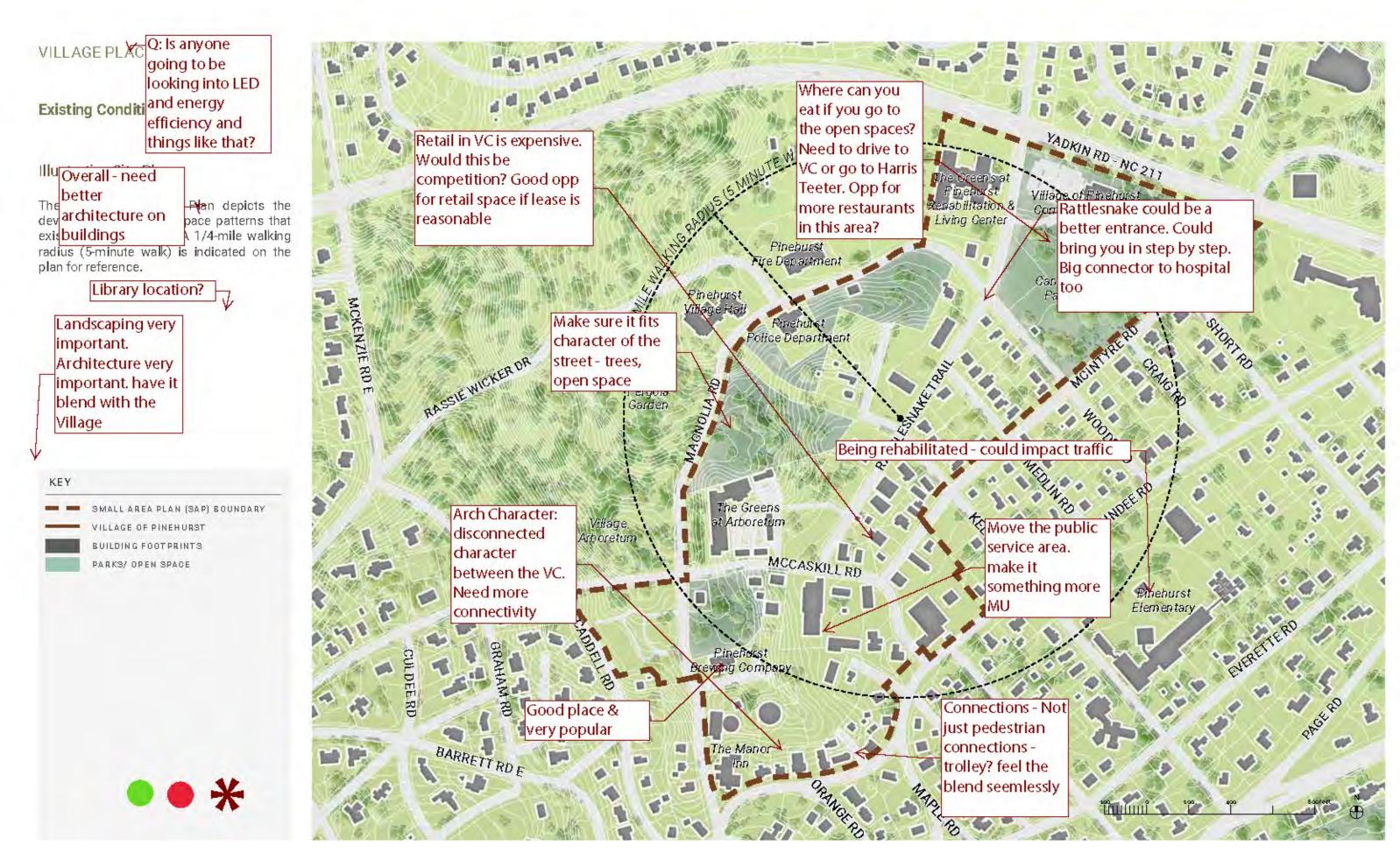


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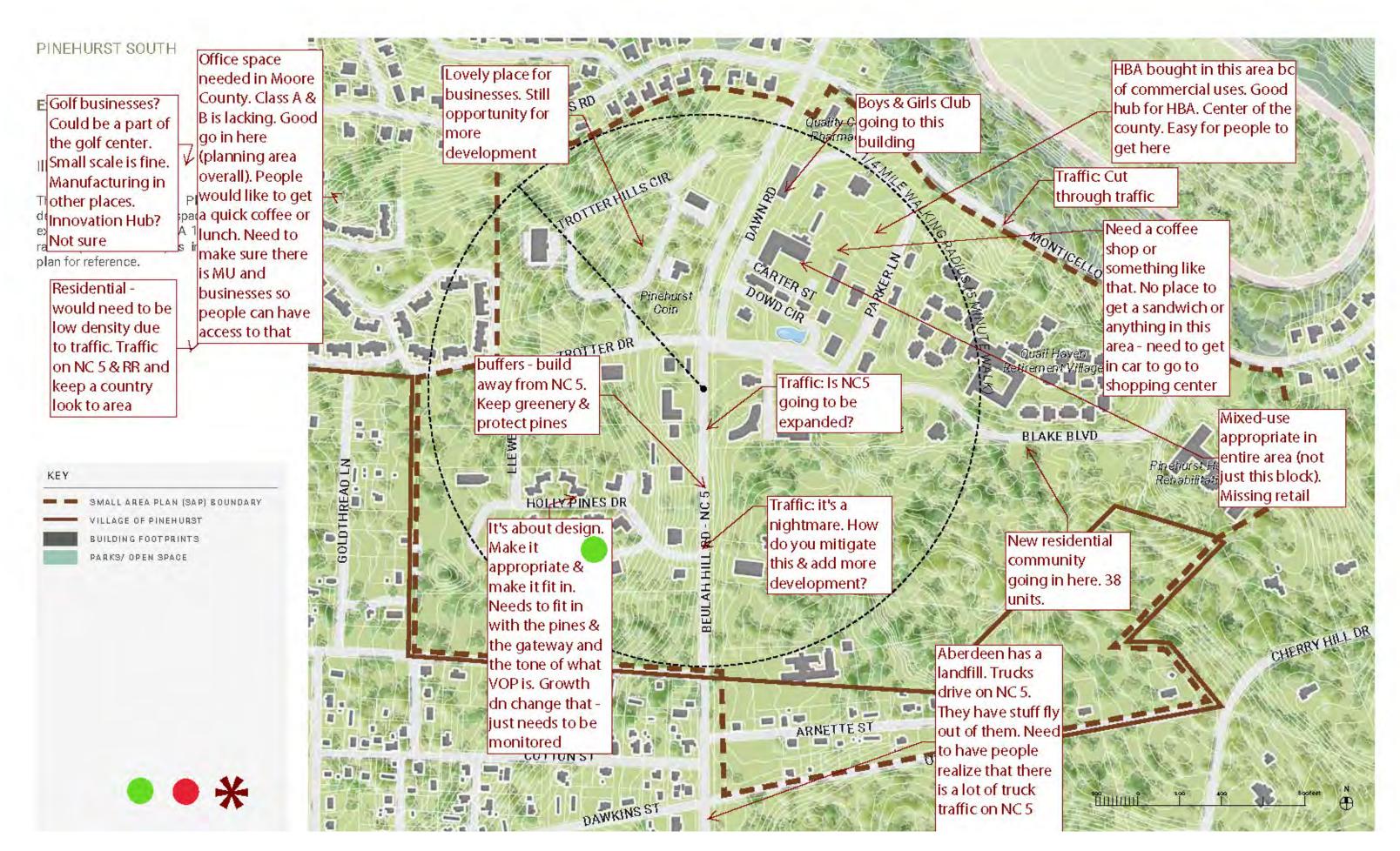
ARCHITECTURE







VILLAGE PLACE NOTES - BREAKOUT ROOM 5



PINEHURST SOUTH NOTES - BREAKOUT ROOM 5













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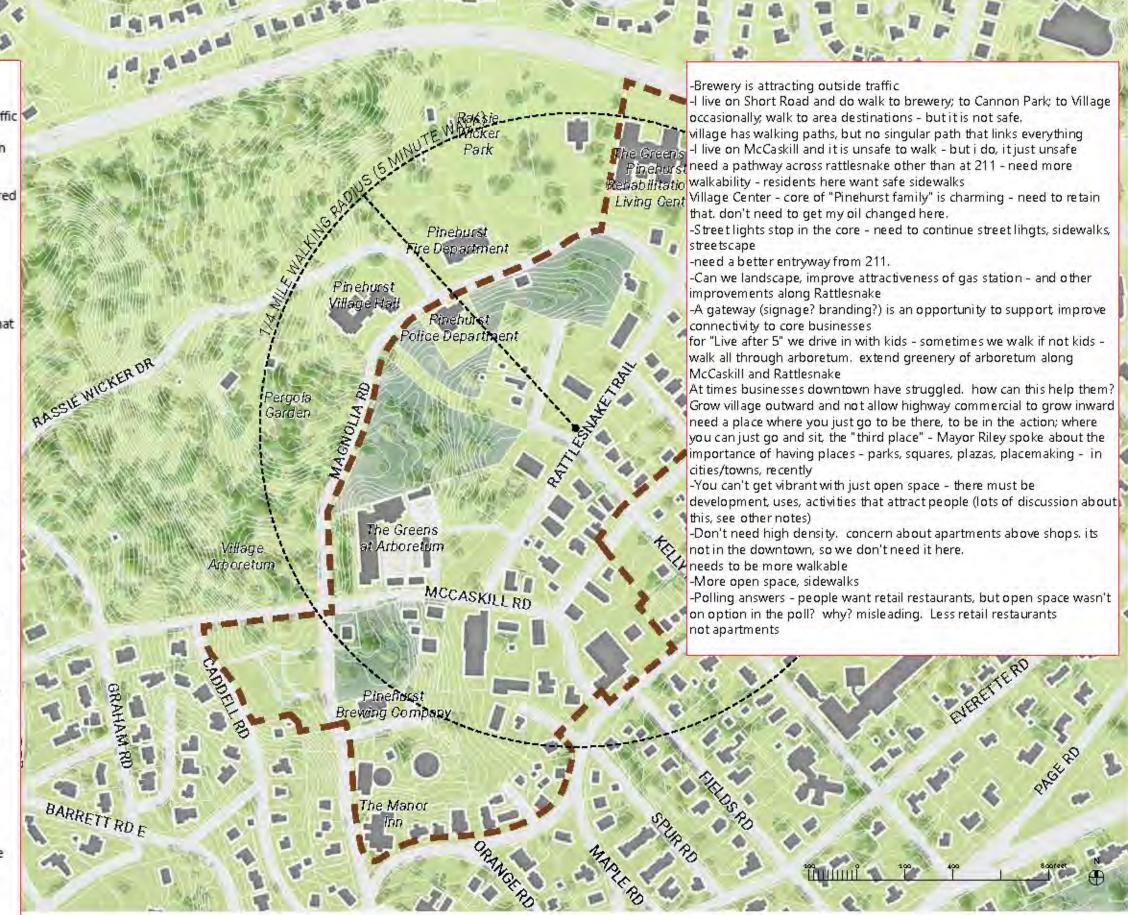
Cherokee Road near Village Core



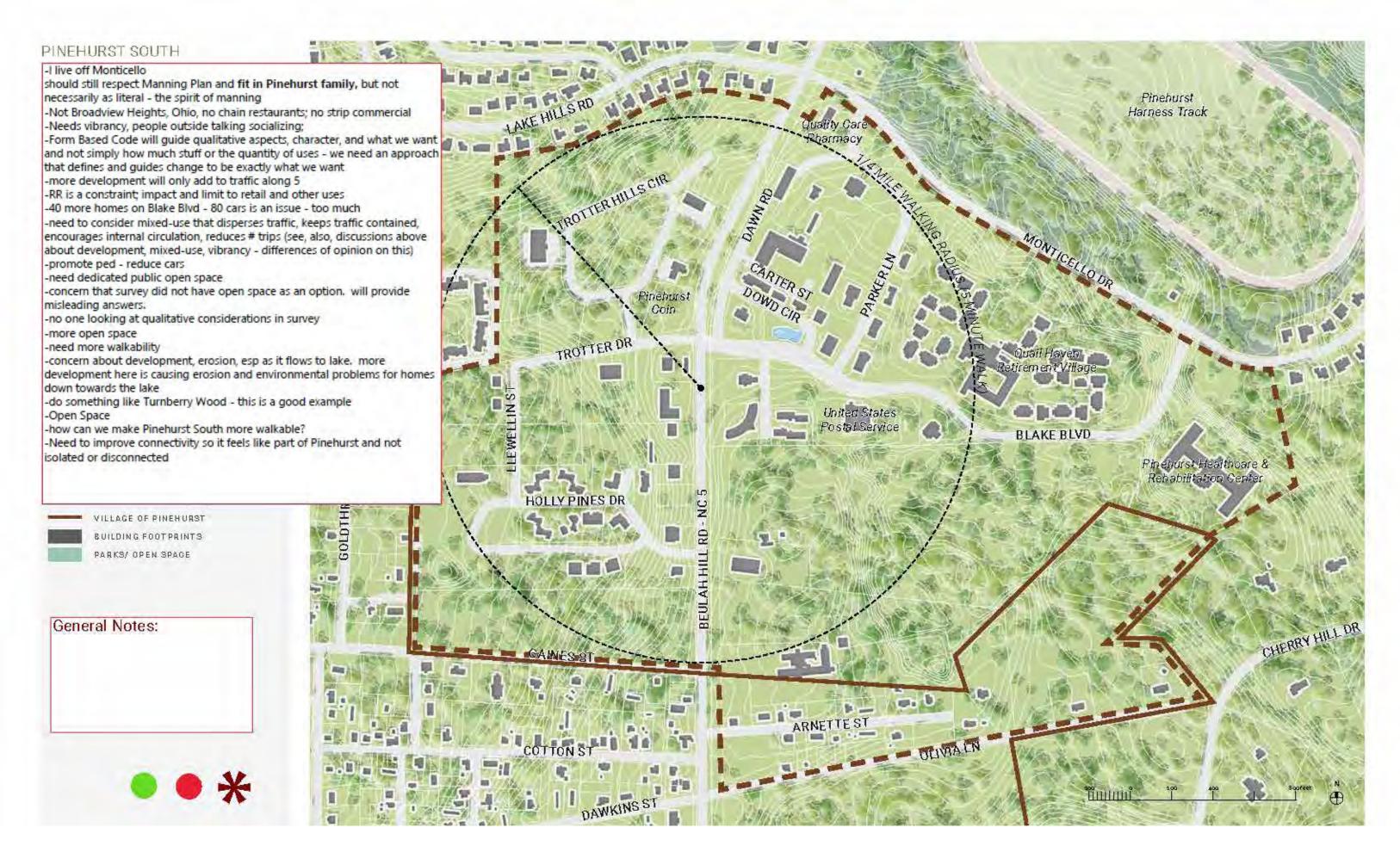
General Notes:

Following Manning Plan

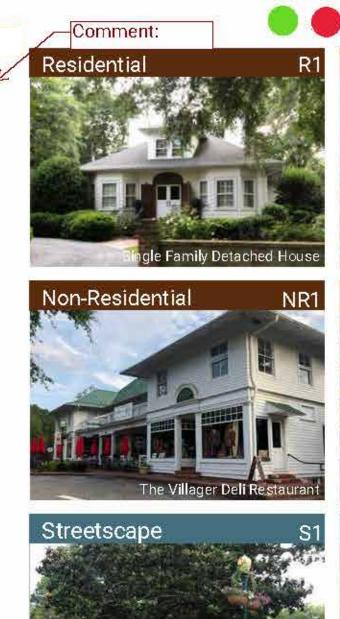
- -protect, respect residential character and children in nearby neighborhoods
- -concern about industrial uses, incompatible with residential, truck traffic speeding is a problem
- -tractor trailer impacts, cement mixers, kids in street are safety concern
- -Hughes Plumbing, Car dealerships all contribute to industrial
- character, truck traffic, incompatible with residential character
- -Previous New Core Plan was rejected by community this is not desired (supported by Council, not community, and not executed - see notes
- -whatever we do should not put downtown out of business more vibrant will make Rattlesnake Trail feel like an extension of downtown - Rattlesnake should feel, function, and look like a typical Pinehurst street and not a commercial street
- -Critical mass is lacking but not necessarily more development. not advocating for more development, but a critical mass and character that is respectful of, and an extension of, the Village
- -Don't want a plan on a shelf need a fresh perspective need something that can be supported and executed
- -Need a cohesiveness ie Manning Plan, What would Manning do? -Critical mass is not more development - need a balance
- do it in a way that minimizes traffic impacts
- -Human scale respectful of the past, history
- -Critical mass in a congruent sense (lots of discussion about what is meant by critical mass - some participants support mixed-use, reasonable development that adds vibrancy, activity, character while some participants are not in support of (too much) development and prefer focus to be about more open space, trails, landscape
- improvements) -Reasonable development is ok, but its more about being vibrant. respectful of Manning, fits in Pinehurst Family
- continuity ie extension of Village, supportive/complimentary to downtown businesses, compatible with nearby residential character uses /development is likely inevitable - so lets define our destiny in a way that works best for us.
- Development is a given so lets define what we want it to look like we don't want to continue paralyzing ourself - brewery has pushed boundary a bit, it feels connected. great example, proof of concept. although, some suggest it is bringing in out-of-town traffic - and only adds to traffic, congestion, safety
- -Bow to history
- -New Core plan was not rejected by Council, but was never executed. Adopted but not executed. Market did not materialize. want more depth to this plan compared to New Core Plan do we want it like Pinehurst? low key residential? some say yes. -vibrant will add more people, more traffic - not necessarily good. (some discussion about what is meant by vibrancy. People, walking, talking, socializing, interacting - this definition of vibrant is not contingent upon more development. While some believe a reasonable amount of appropriate development (the right uses, scale, similar to village) is needed for vibrancy - not 100% agreement) traffic is coming through Pinehurst to get to other places - can we prevent this, reroute?



VILLAGE PLACE NOTES - BREAKOUT ROOM 3



PINEHURST SOUTH NOTES - BREAKOUT ROOM 3

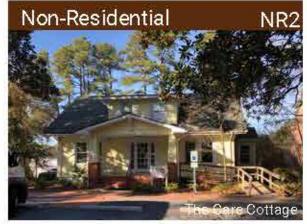






































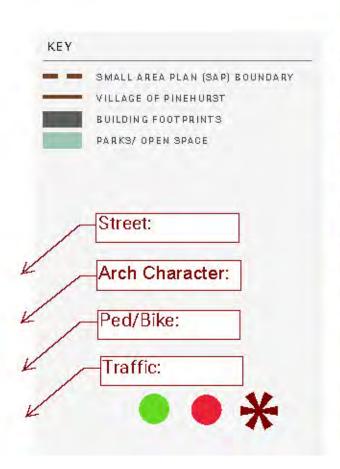
VILLAGE PLACE 1. More retail desired 2. Parking is hard to find 3. Would like to see a bikeshare **Existing Conditions** program 4. Desire for more sidewalks Illustrative Site Plan General Comments for VP: The Existing Illustrative Plan depig- 'New England small town to Community Center development and open space patter the South'. Like Old Salem in Ped/Bike: exist in the study area. A 1/4-mile Winston-Salem, arcitecture out-Camelot - Need more sidewalks radius (5-minute walk) is indicated side historic district doesn't plan for reference. layground in general. Cannon need to match exactly/follow Need to leverage pubsame rules, as long as it fits lic/private partnerships with surroundings. to improve sidewalks/ - Rent is too high for most entrail connectivity. trepreneurs Alternatively, people - need more retail / mixed use seem to use clay paths so you can eat/shop after work, when they are cleaned get coffee. off - more frequent figure out how to get more maintenance to encourpeople back in the area age use? wayfinding signs and maps for Ped/Bike:Need visitors to get more SMALL AREA PLAN (SAP) BOUNDA- Currently the hotel shuttles The Greens at Arboretum pedestrians/foot people to Southern Pines need to keep those people/doltraffic downtown BUILDING FOOTPRINTS MCCASKILL RD to attract boulars in VoP PARKS/ OPEN SPACE - bringing existing vacant buildtique retailers/ Pinehurst mixed use in ing up to code can be cost prohibitive for development general. - highest/best use for VP is Street: Ped/Bike: Village has mixed-use walkability done great job with Arch Character: walkability and like the greenways. Ped/Bike: What about bike rental places like at the beach? BARRETTRDE Traffic:

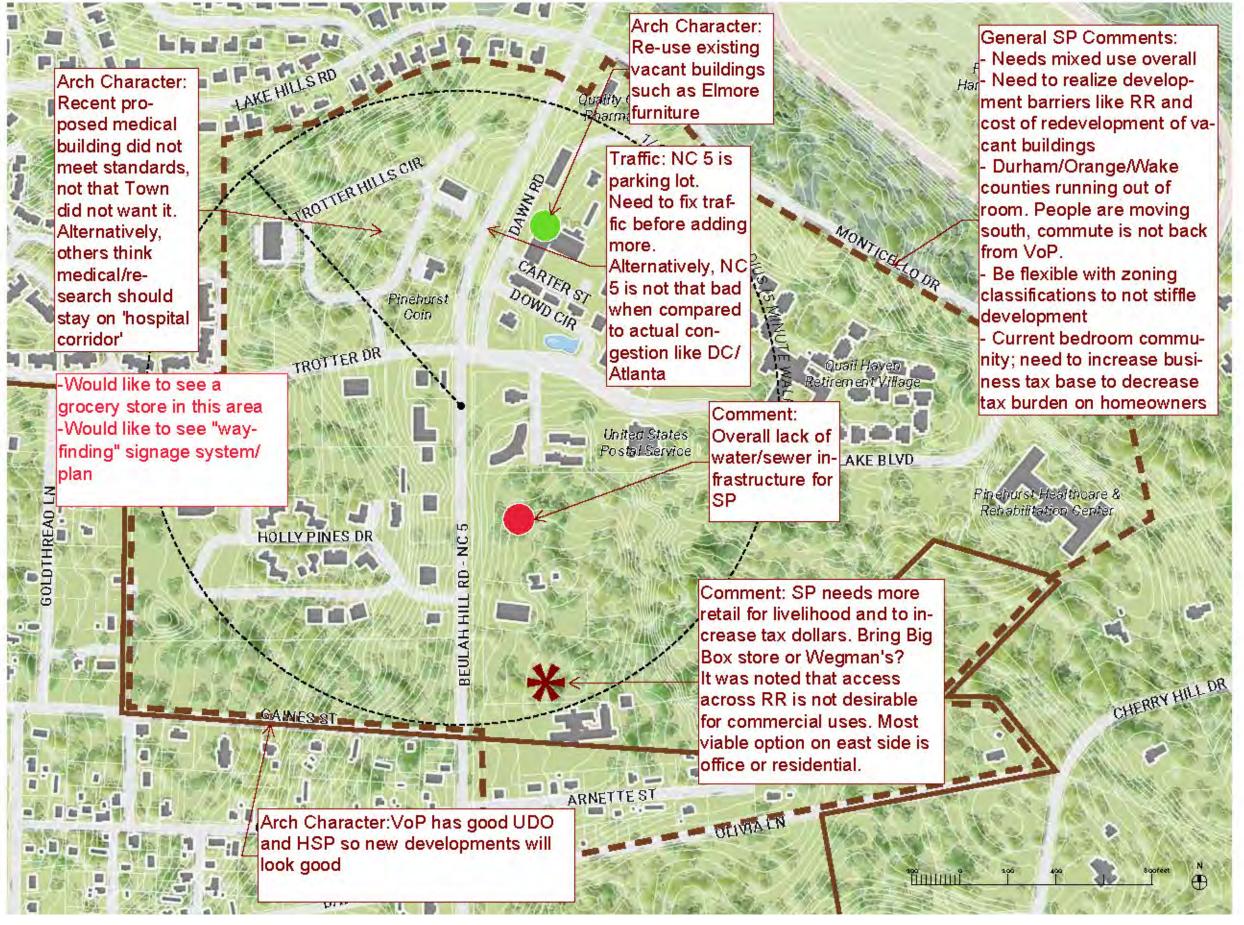
VILLAGE PLACE NOTES - BREAKOUT ROOM 6

PINEHURST SOUTH

Existing Conditions

Illustrative Site Plan





PINEHURST SOUTH NOTES - BREAKOUT ROOM 6

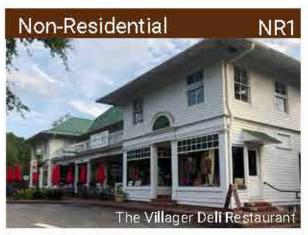


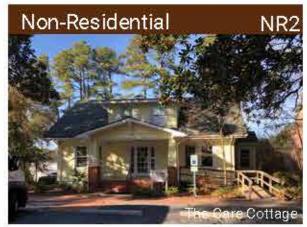






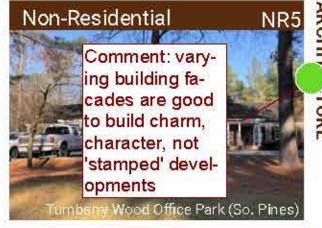


























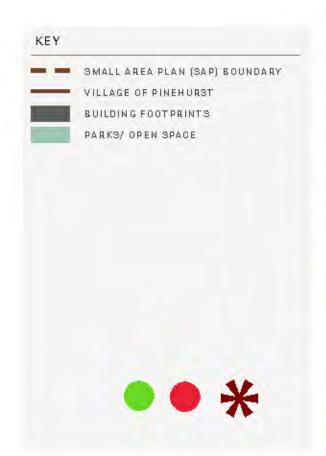


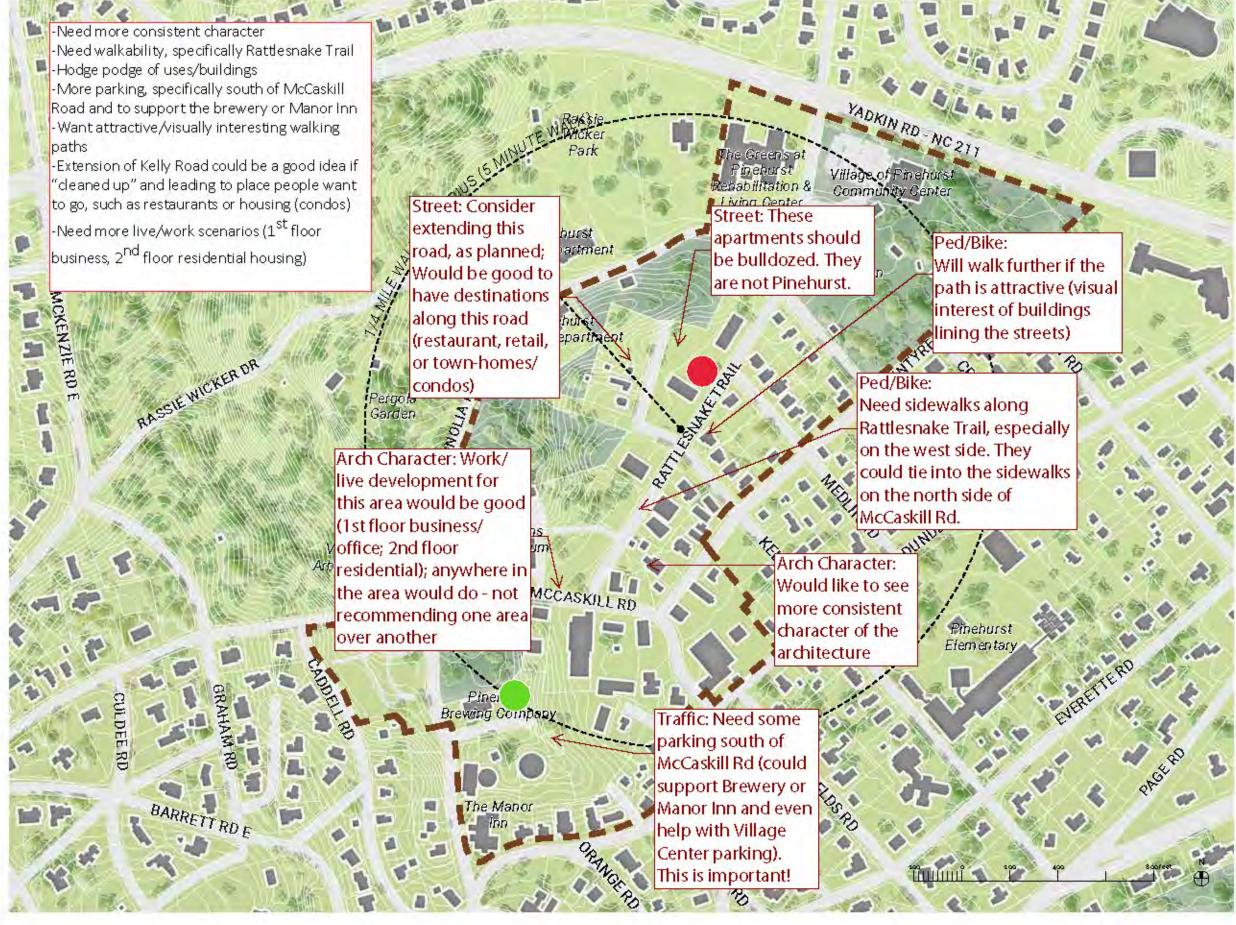




Existing Conditions

Illustrative Site Plan



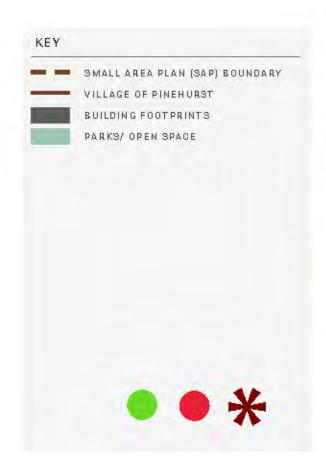


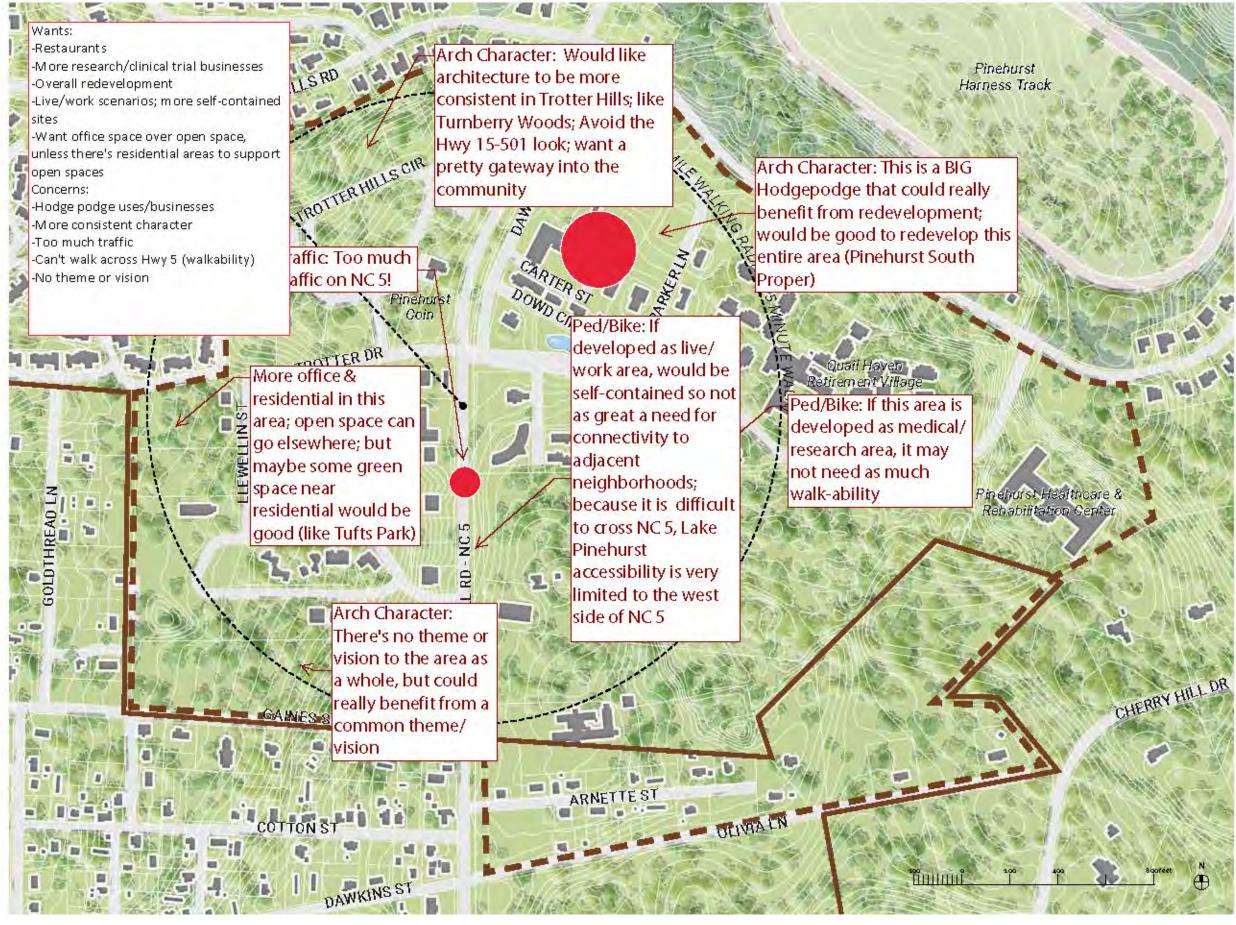
VILLAGE PLACE NOTES - BREAKOUT ROOM 7

PINEHURST SOUTH

Existing Conditions

Illustrative Site Plan





PINEHURST SOUTH NOTES - BREAKOUT ROOM 7







