

# Village of Pinehurst Community Survey

## GIS Maps

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2020

**Submitted to the Village of Pinehurst, NC**

by:  
ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**August 2020**



**ETC**  
I N S T I T U T E

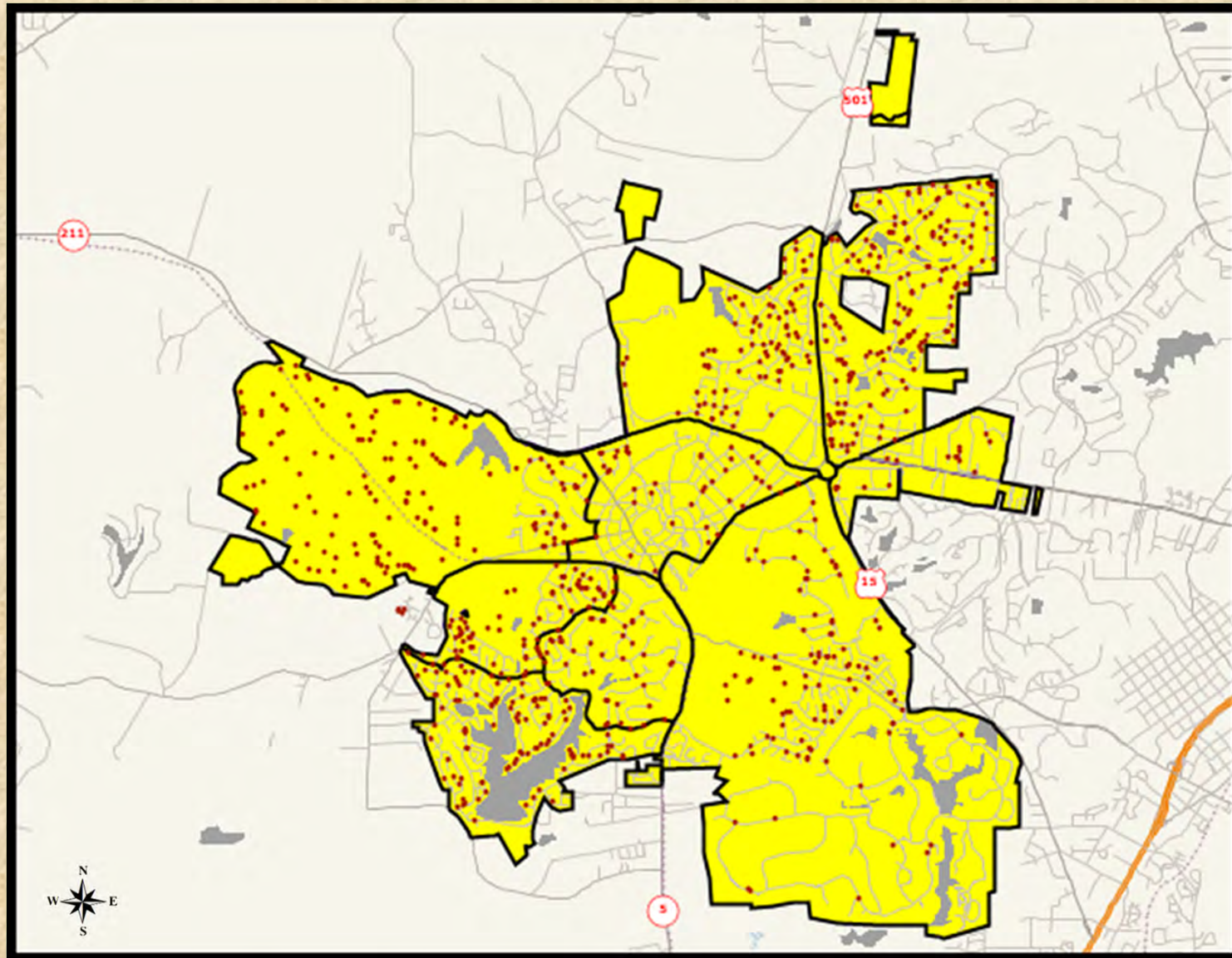
## Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

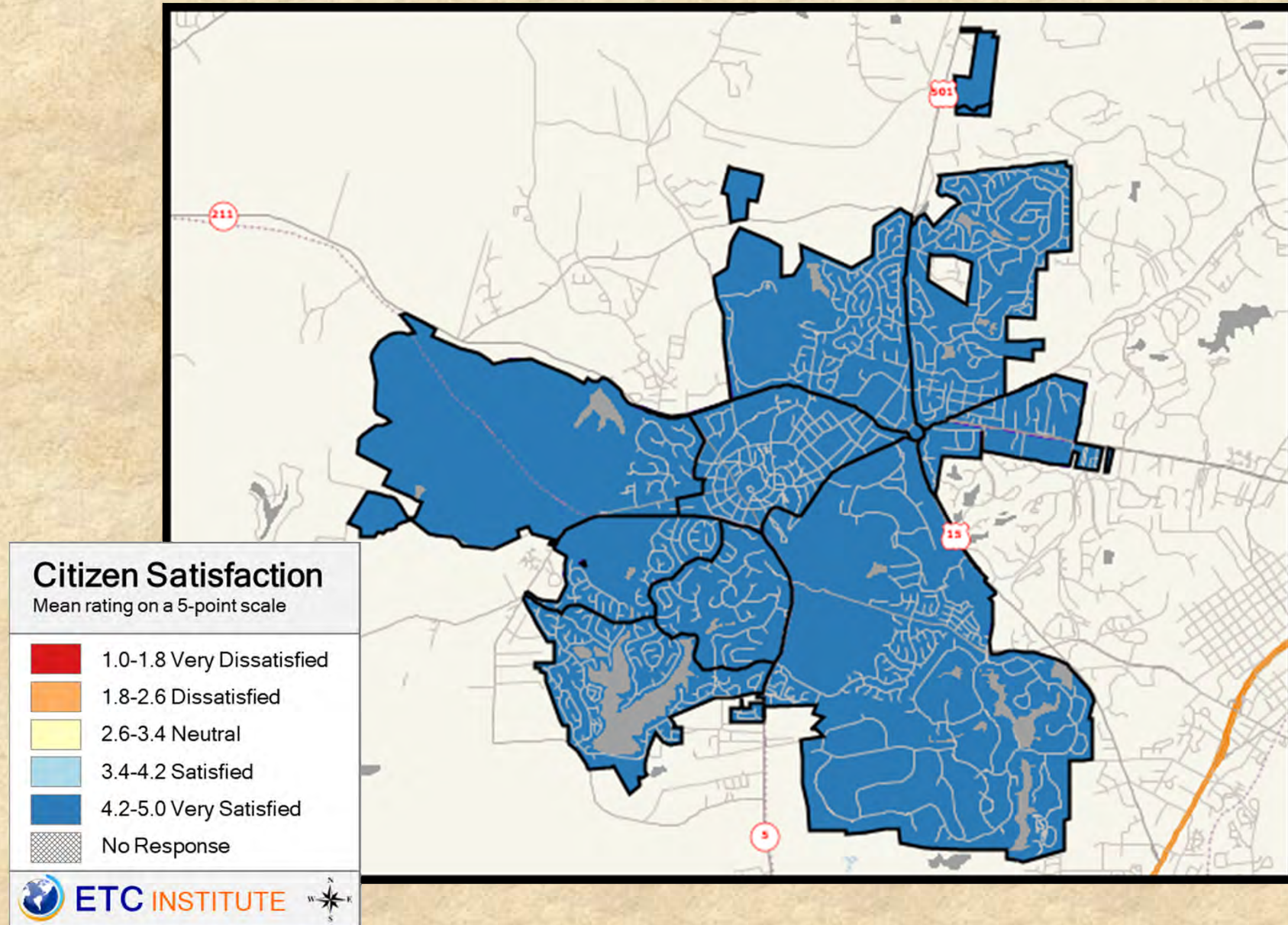
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

## Location of Survey Respondents



## 2020 Village of Pinehurst Community Survey

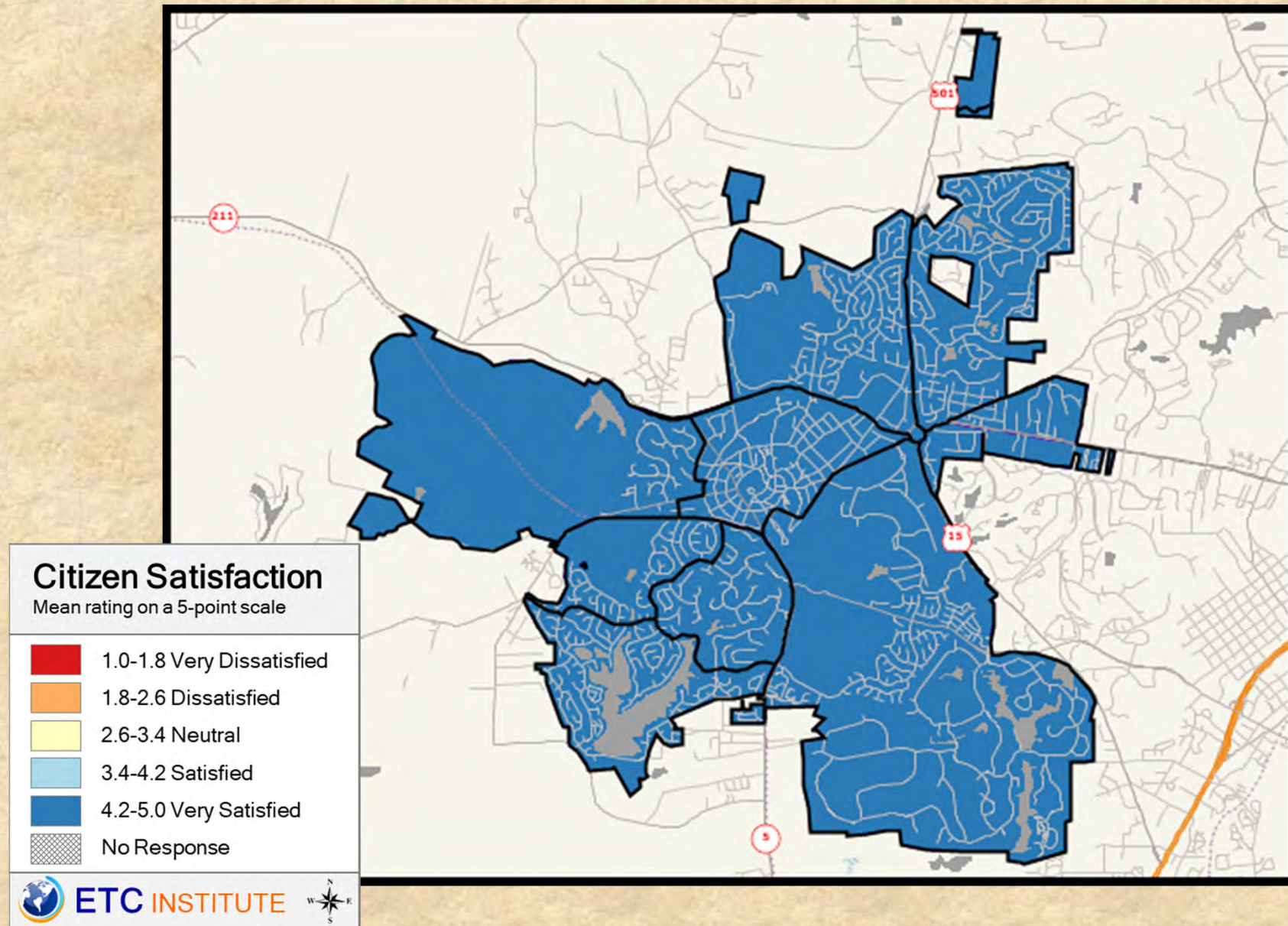
## Q1-01 Level of satisfaction with: Police services



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

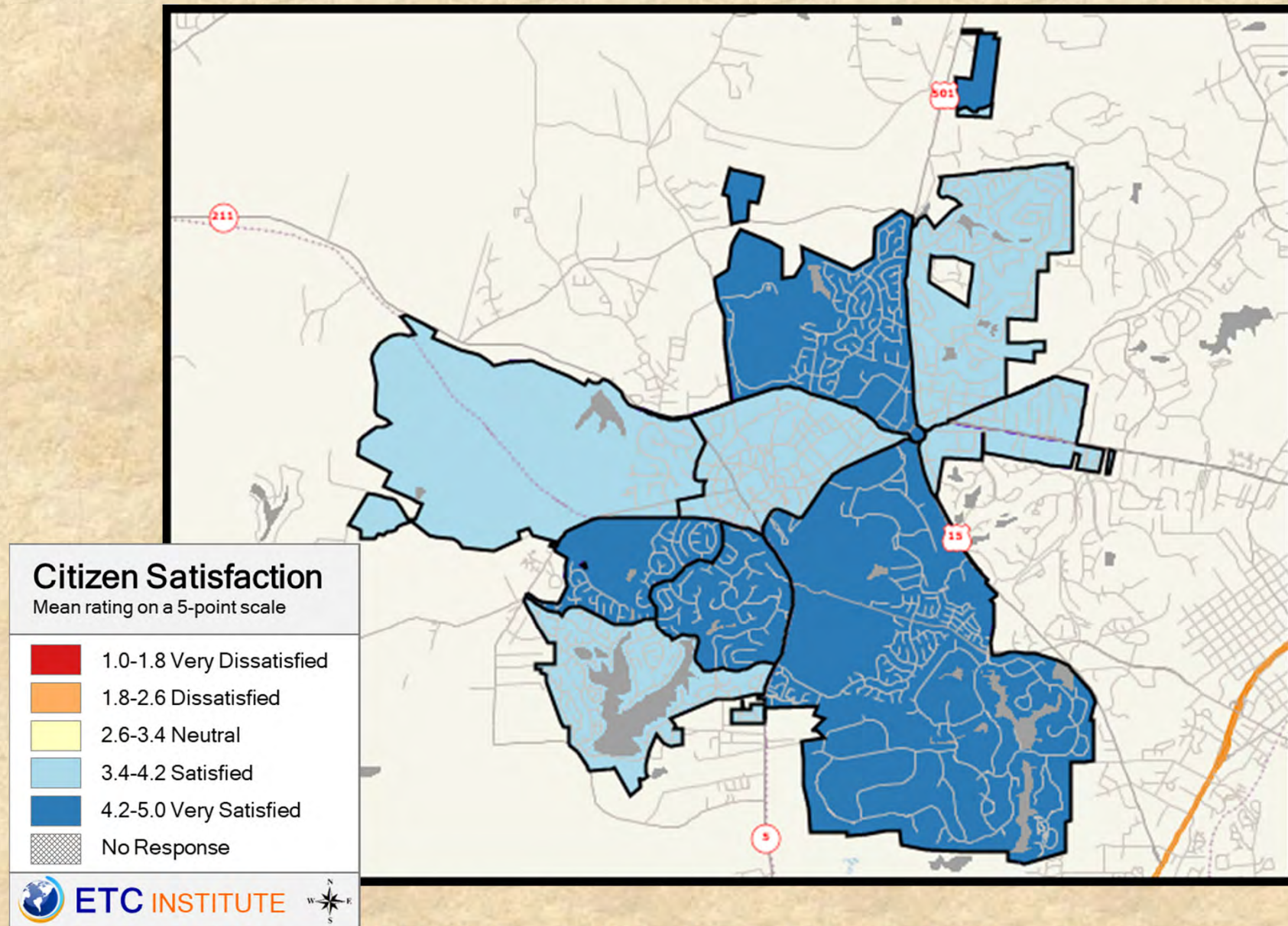
## Q1-02 Level of satisfaction with: Fire Services



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

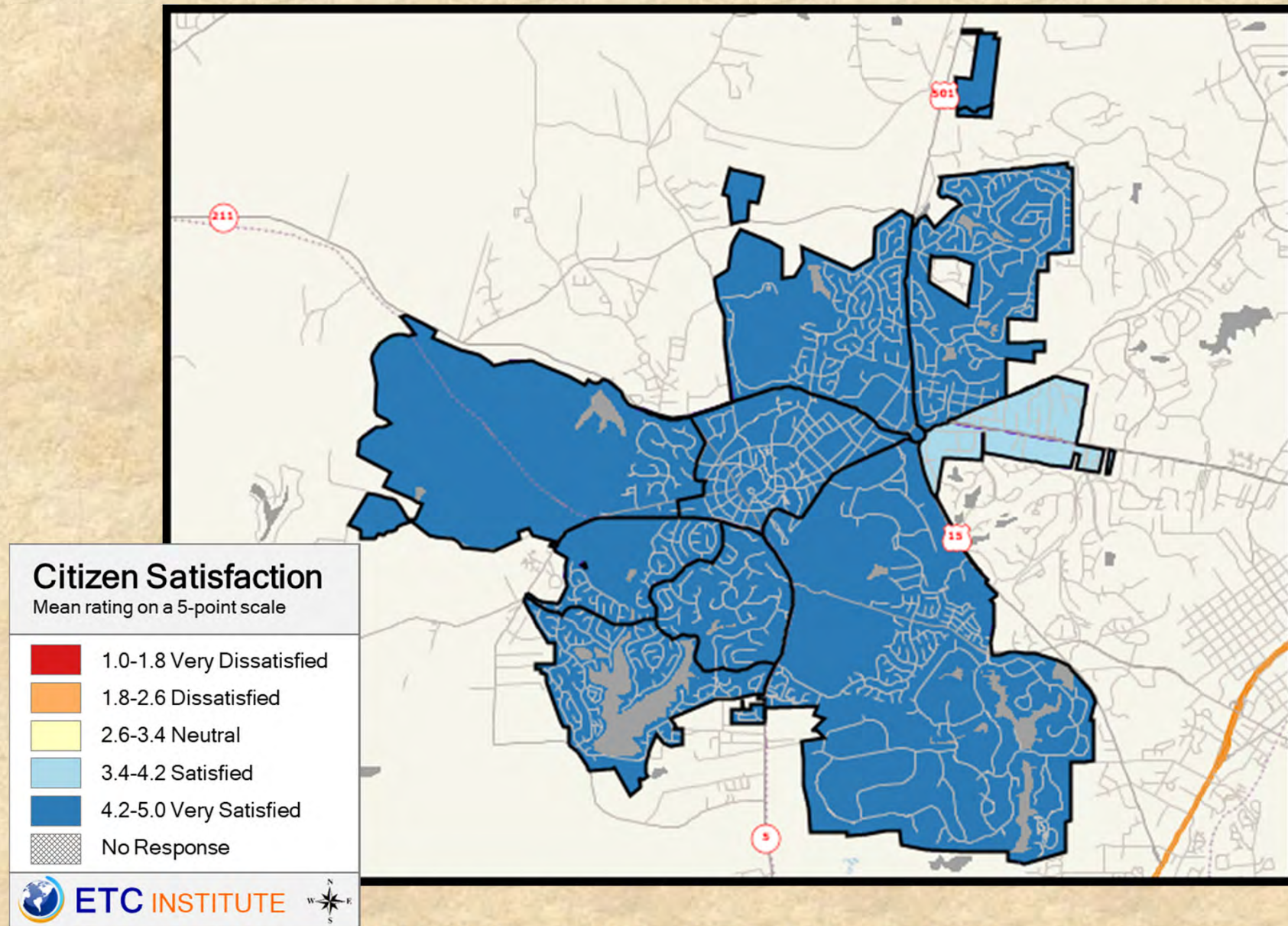
# Q1-03 Level of satisfaction with: Parks and recreation programs



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

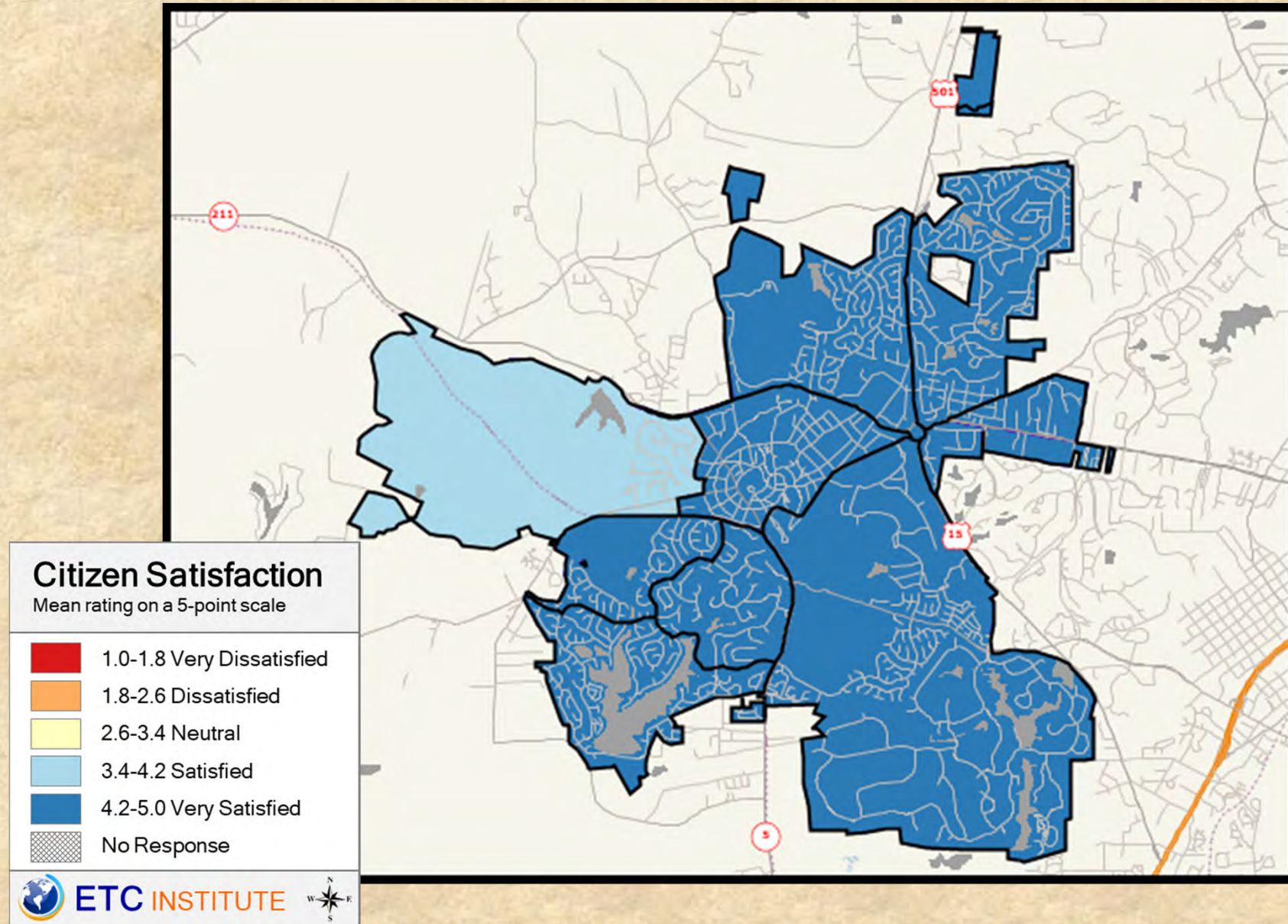
# Q1-04 Level of satisfaction with: Parks and recreation facilities



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q1-05 Level of satisfaction with: Solid waste services

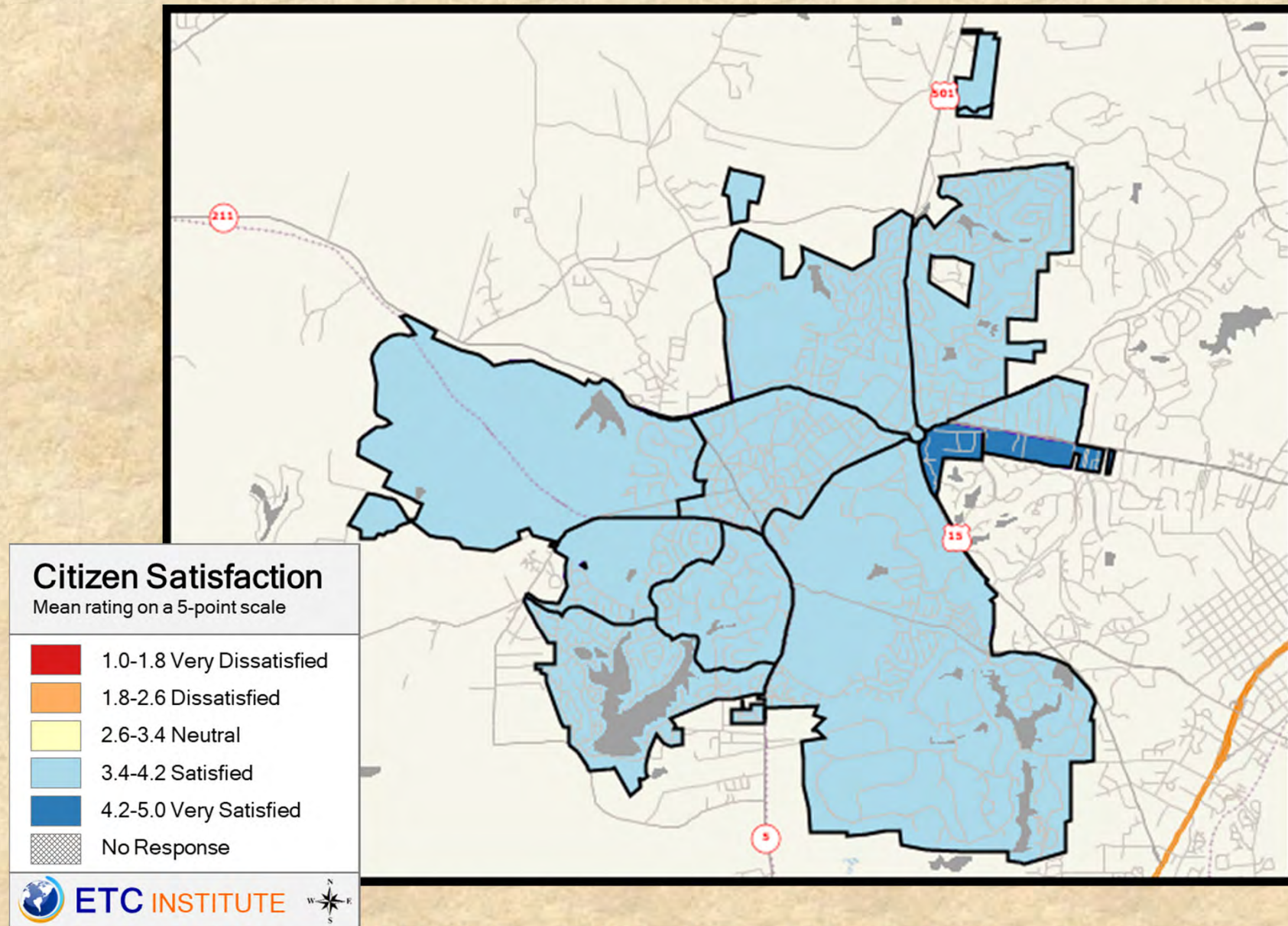


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



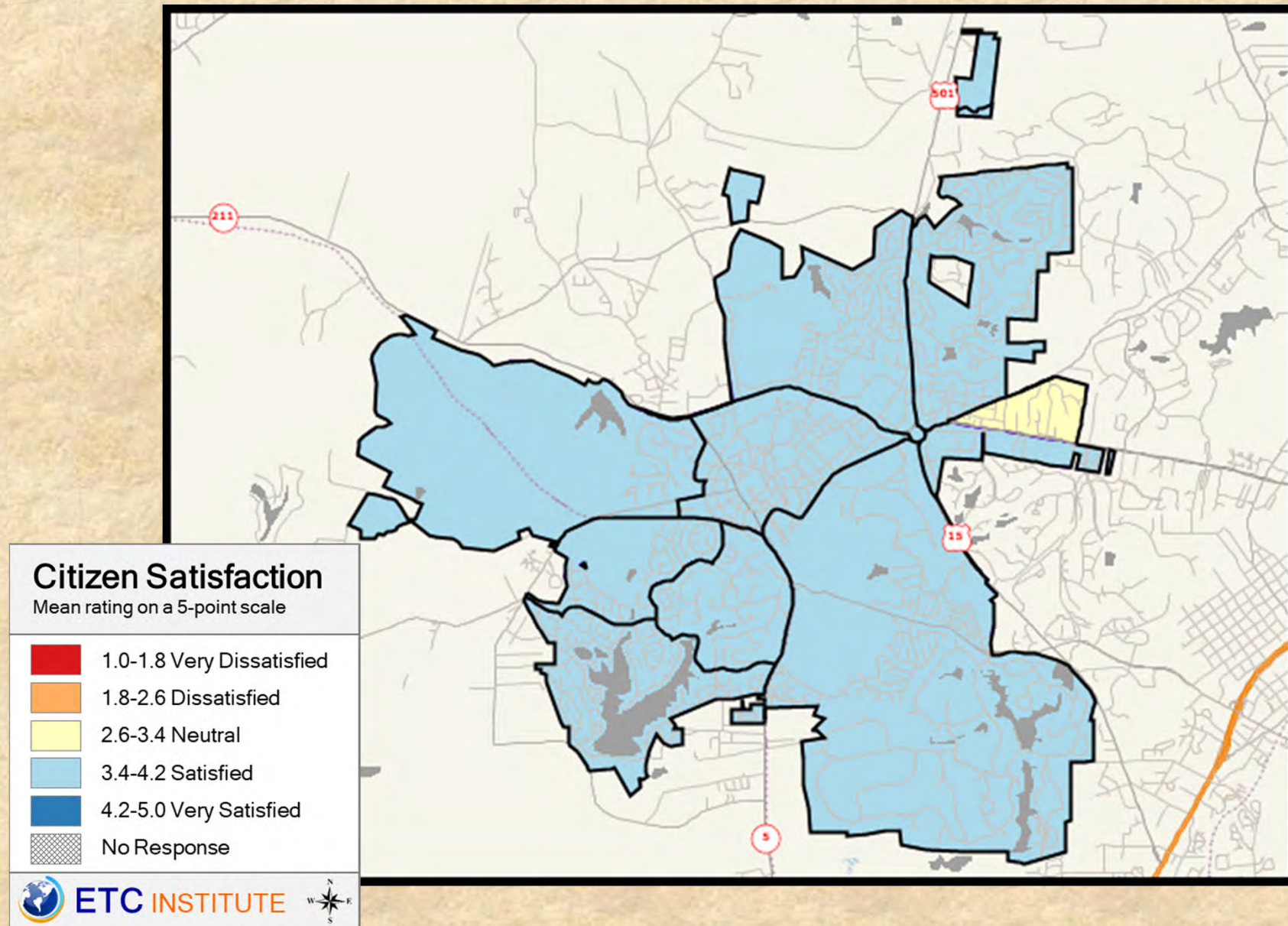
# Q1-06 Level of satisfaction with: Street and right-of-way maintenance



## 2020 Village of Pinehurst Community Survey

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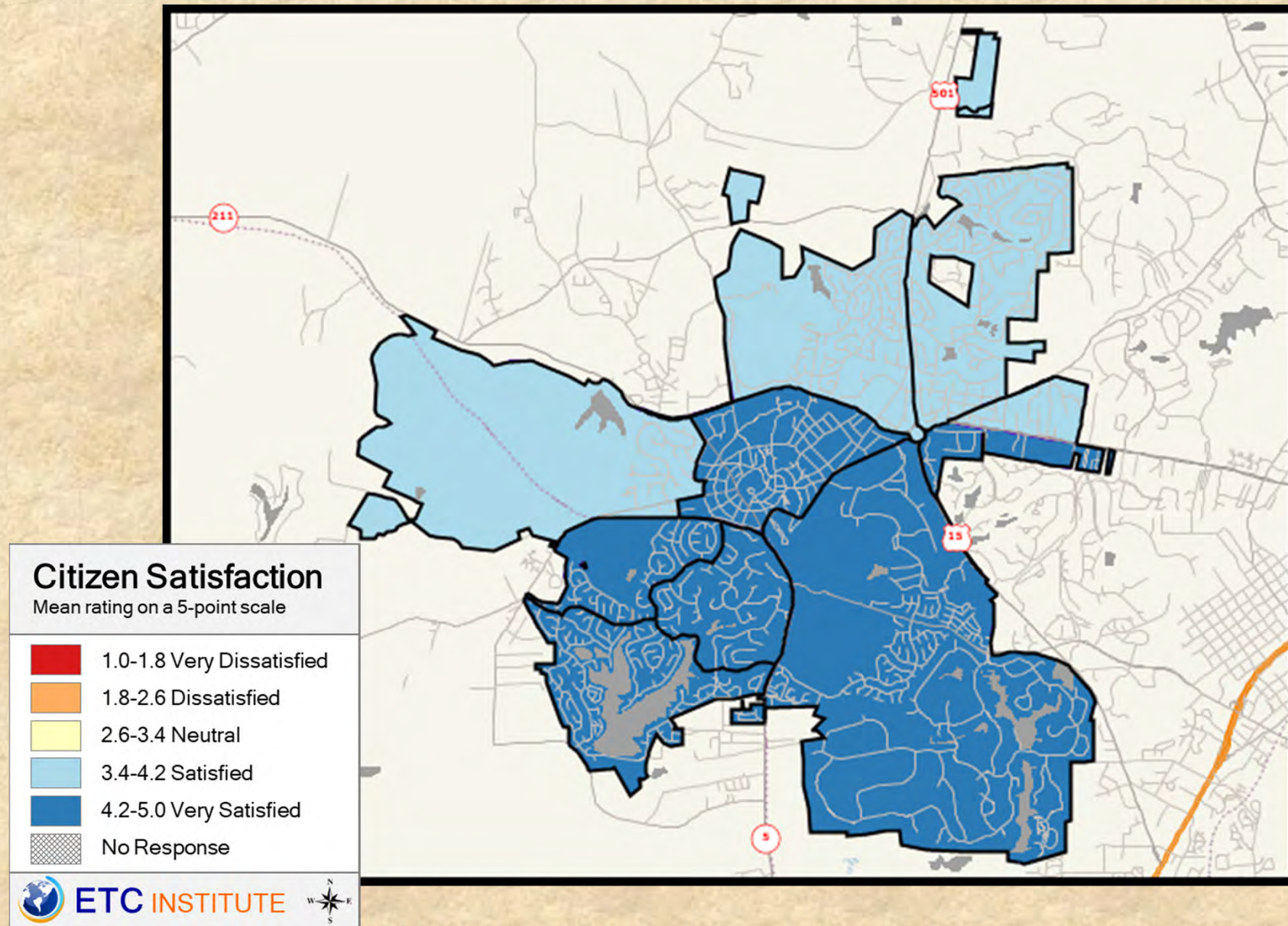
# Q1-07 Level of satisfaction with: Enforcement of Village codes & ordinances



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

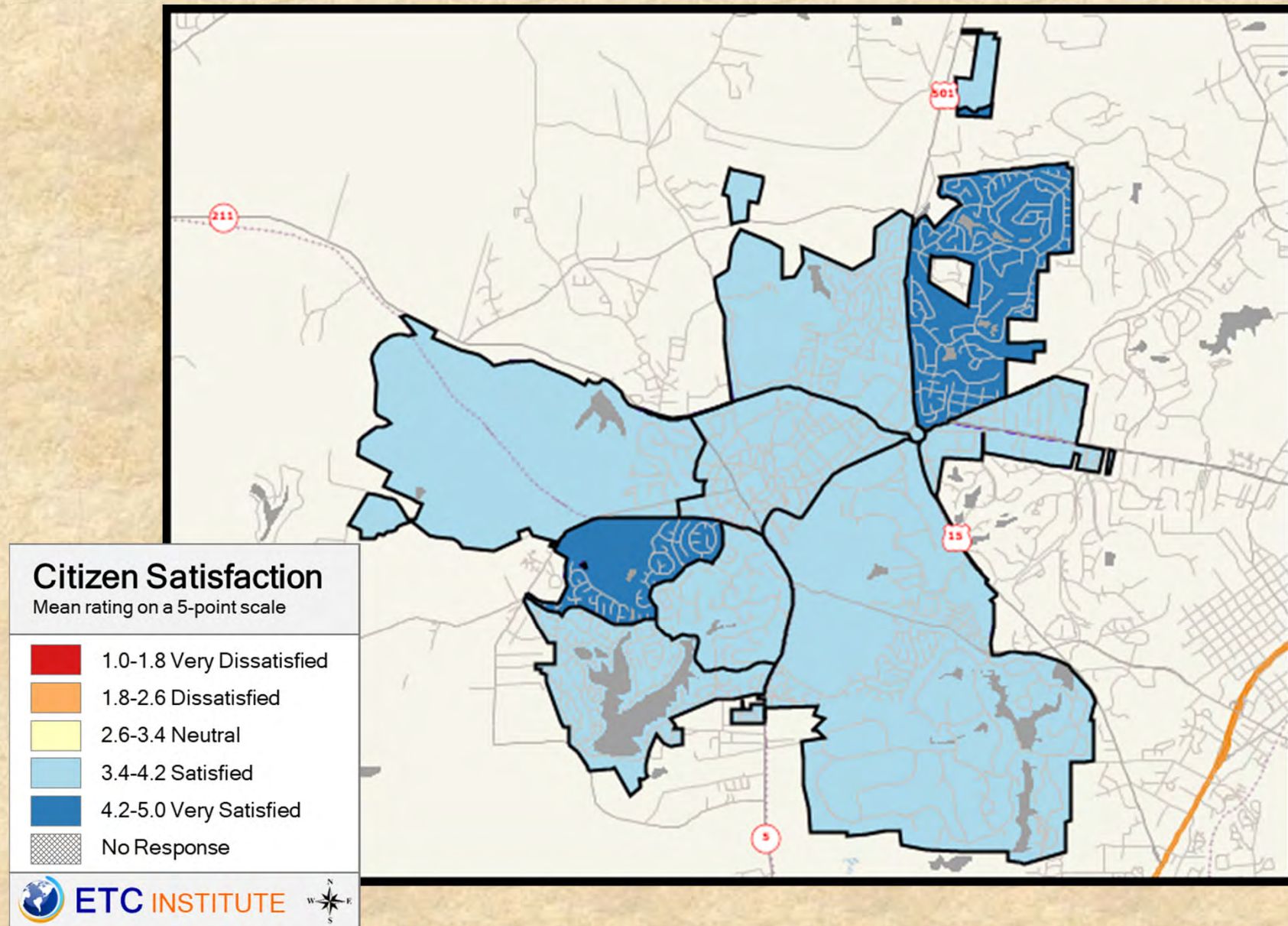
# Q1-08 Level of satisfaction with: Customer service provided by Village employees



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

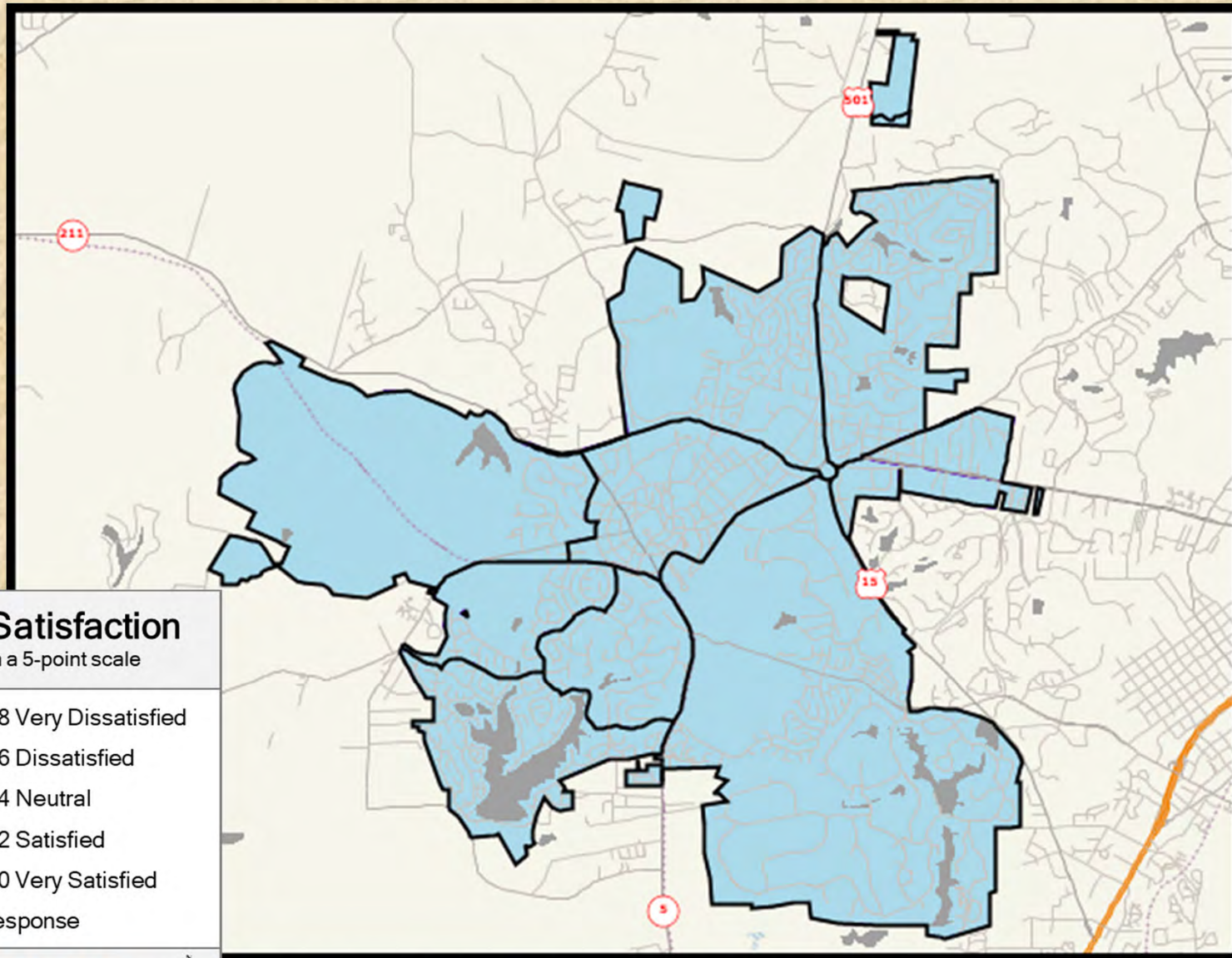
# Q1-09 Level of satisfaction with: Village communication with residents



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-10 Level of satisfaction with: Village efforts at maintaining the quality of your neighborhoods



**Citizen Satisfaction**  
Mean rating on a 5-point scale

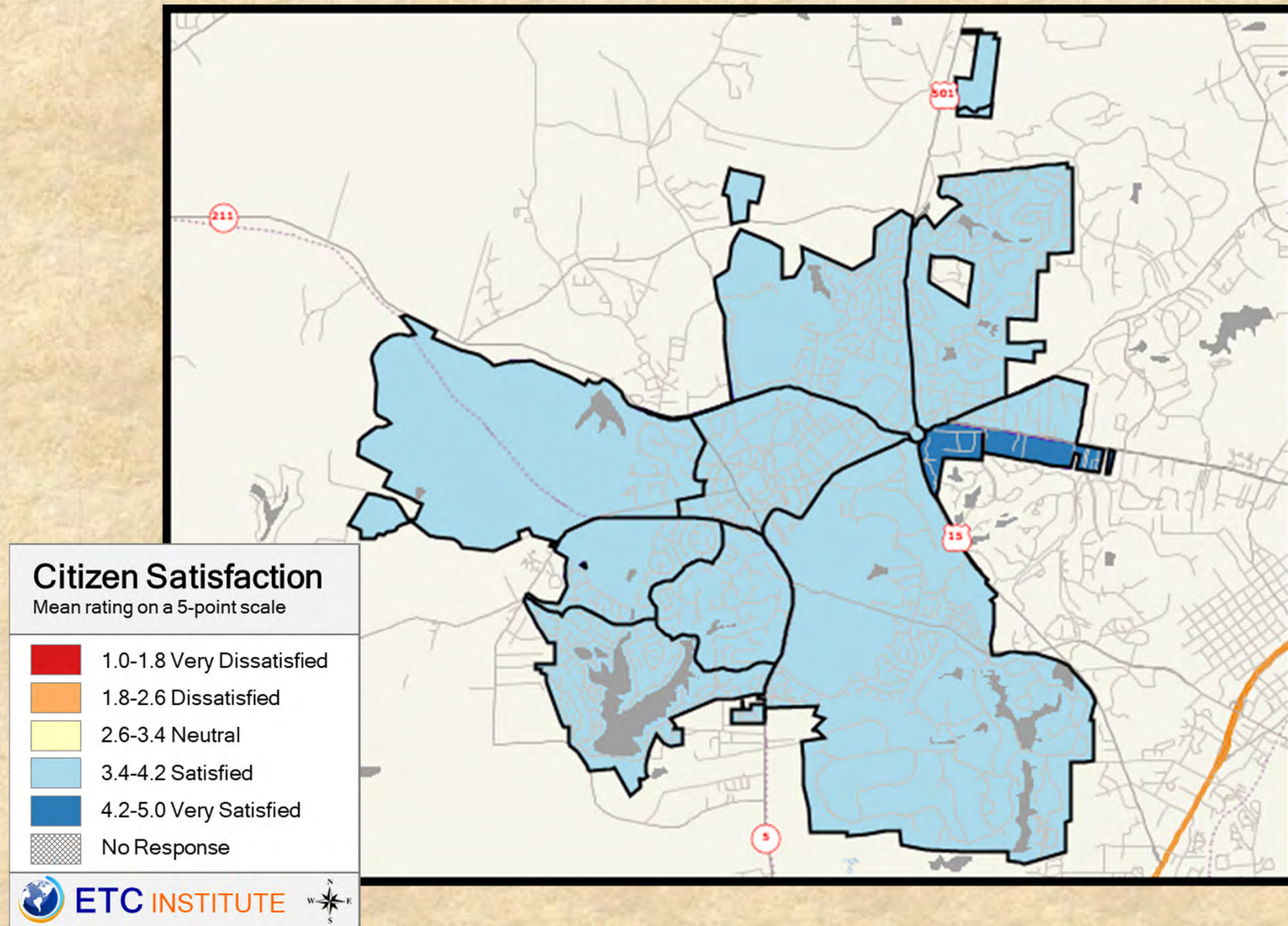
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

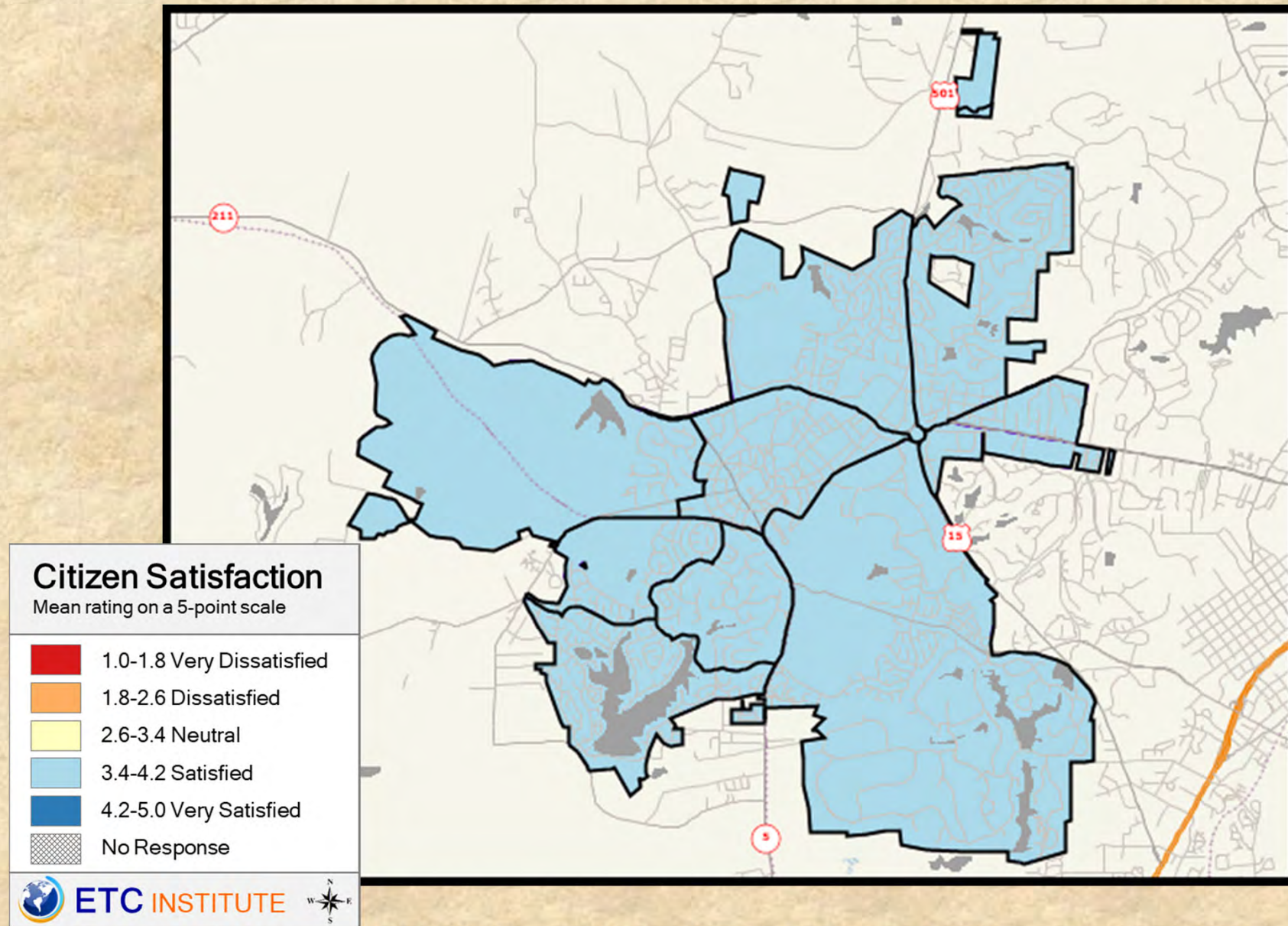
# Q1-11 Level of satisfaction with: Promotion of natural resource conservation



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

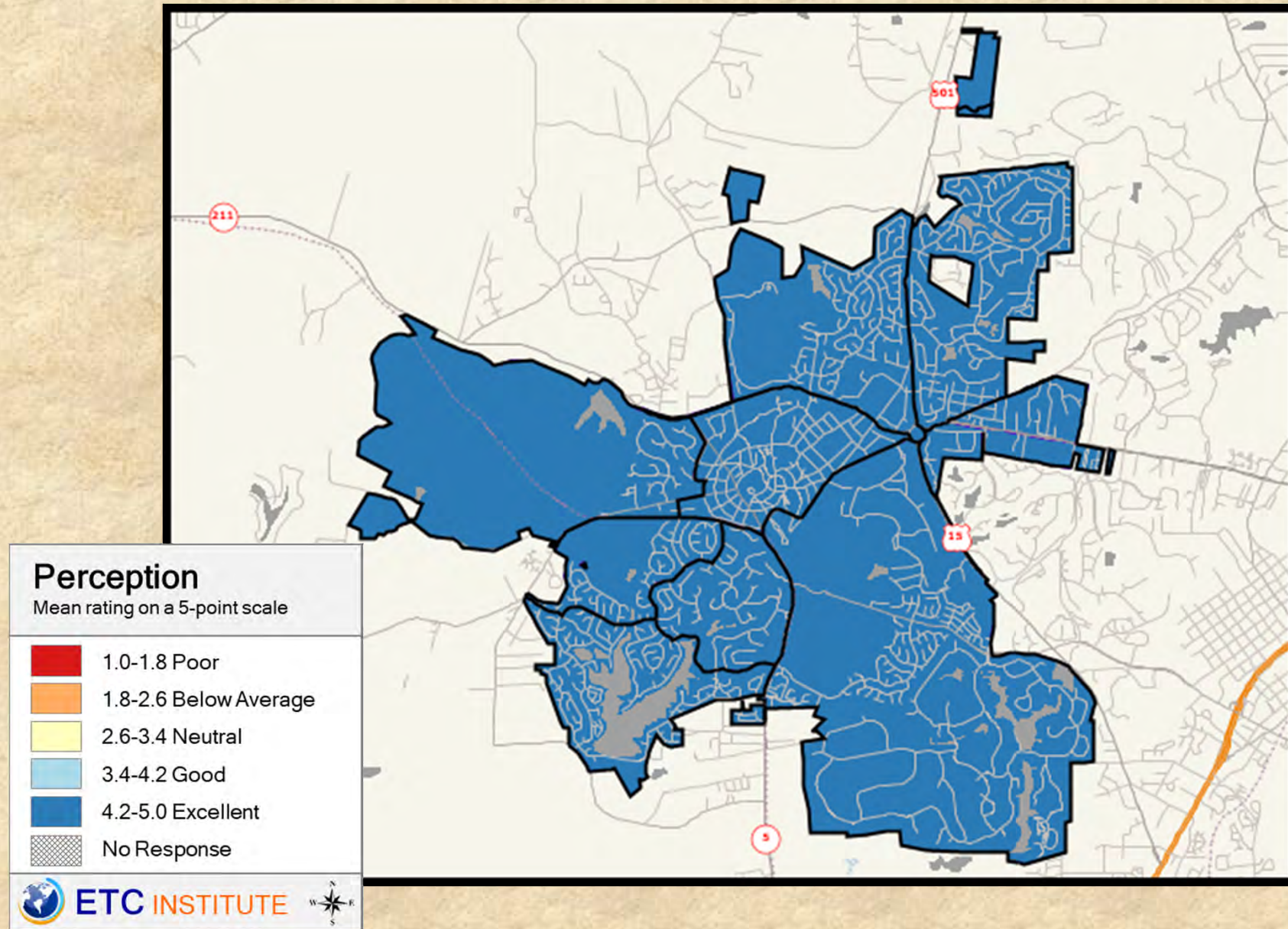
# Q1-12 Level of satisfaction with: Level of public involvement in local decisions



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q4-01 Pinehurst ratings: Overall image of the Village

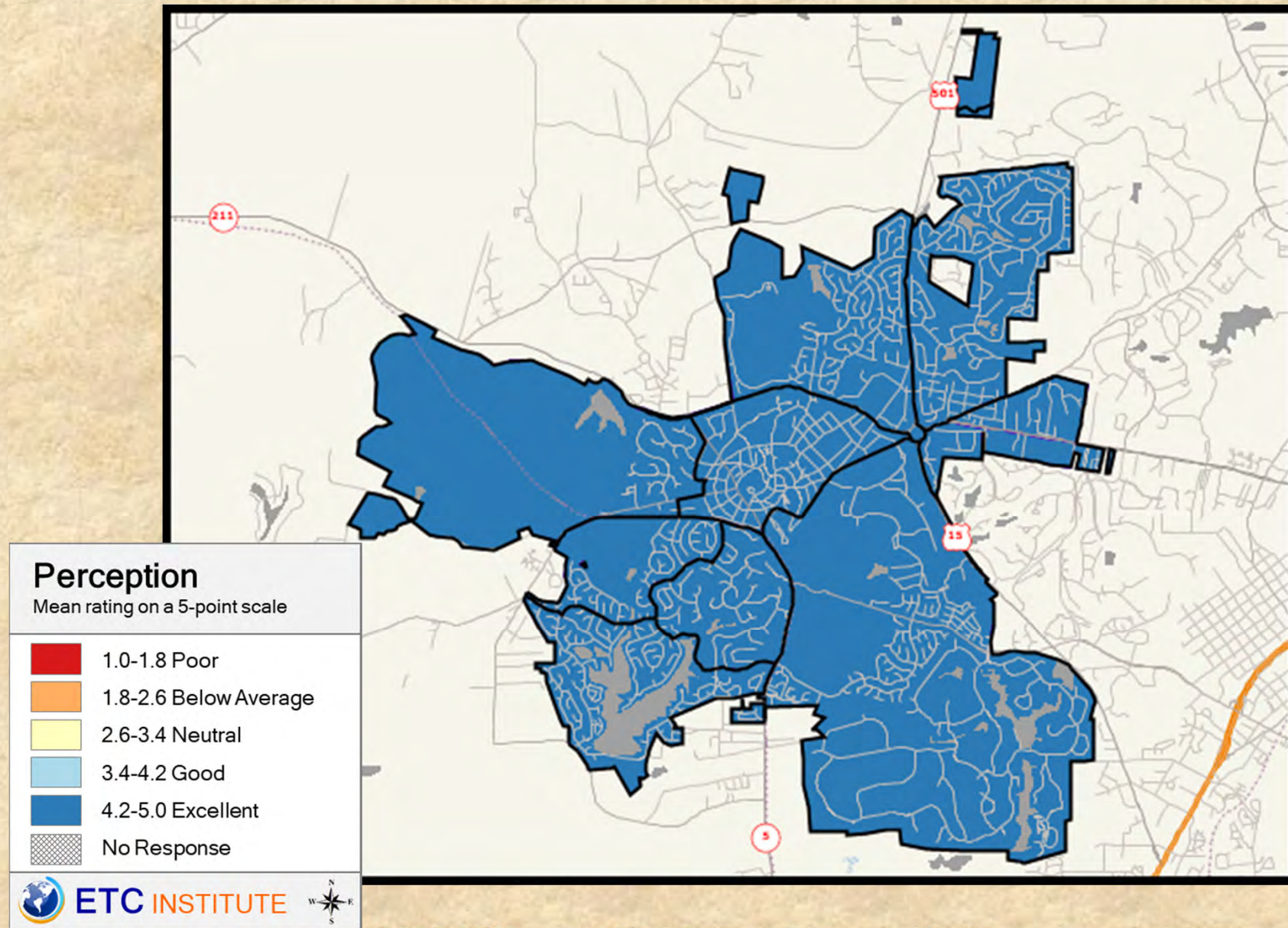


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



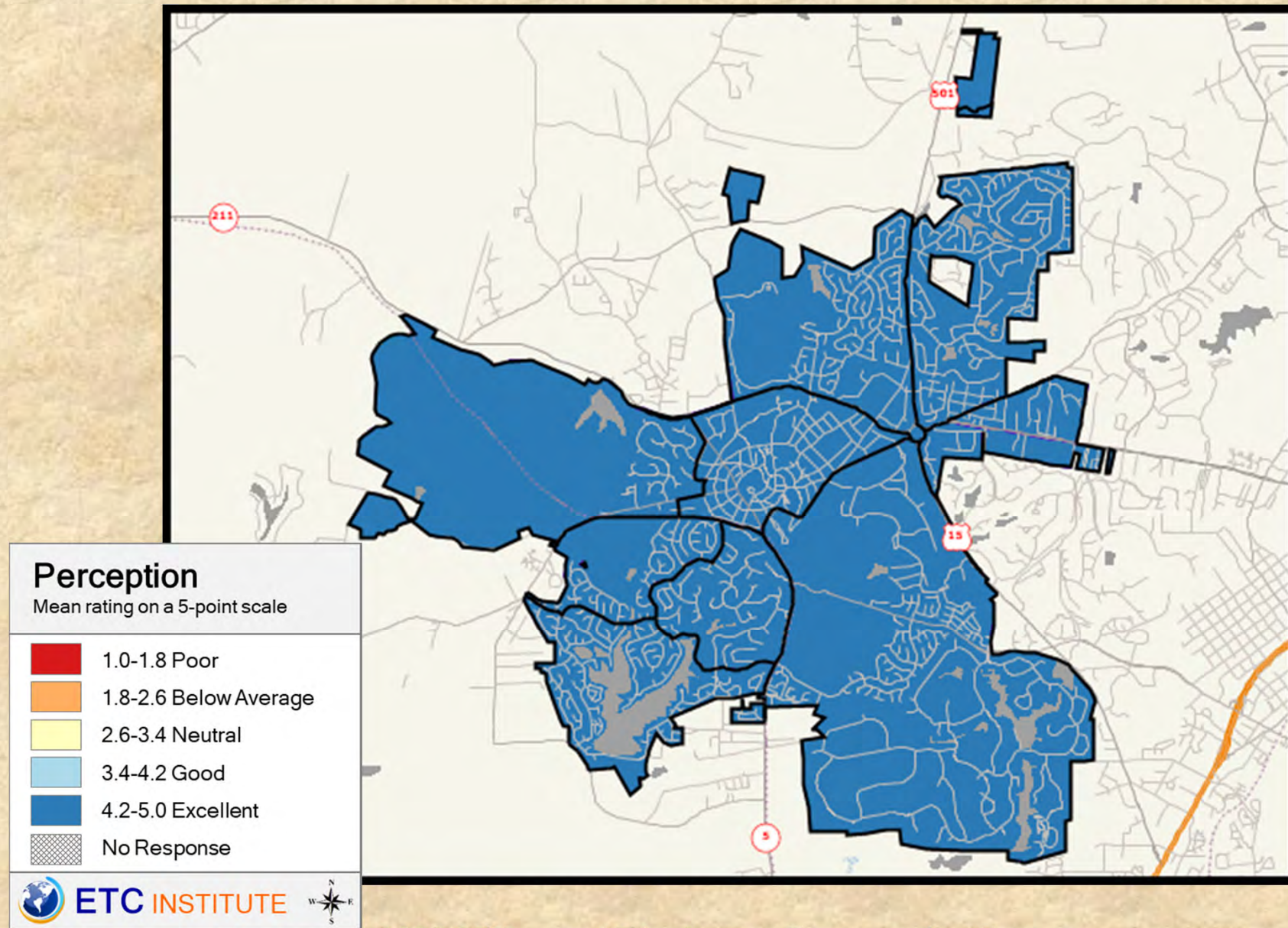
## Q4-02 Pinehurst ratings: Overall quality of life in the Village



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

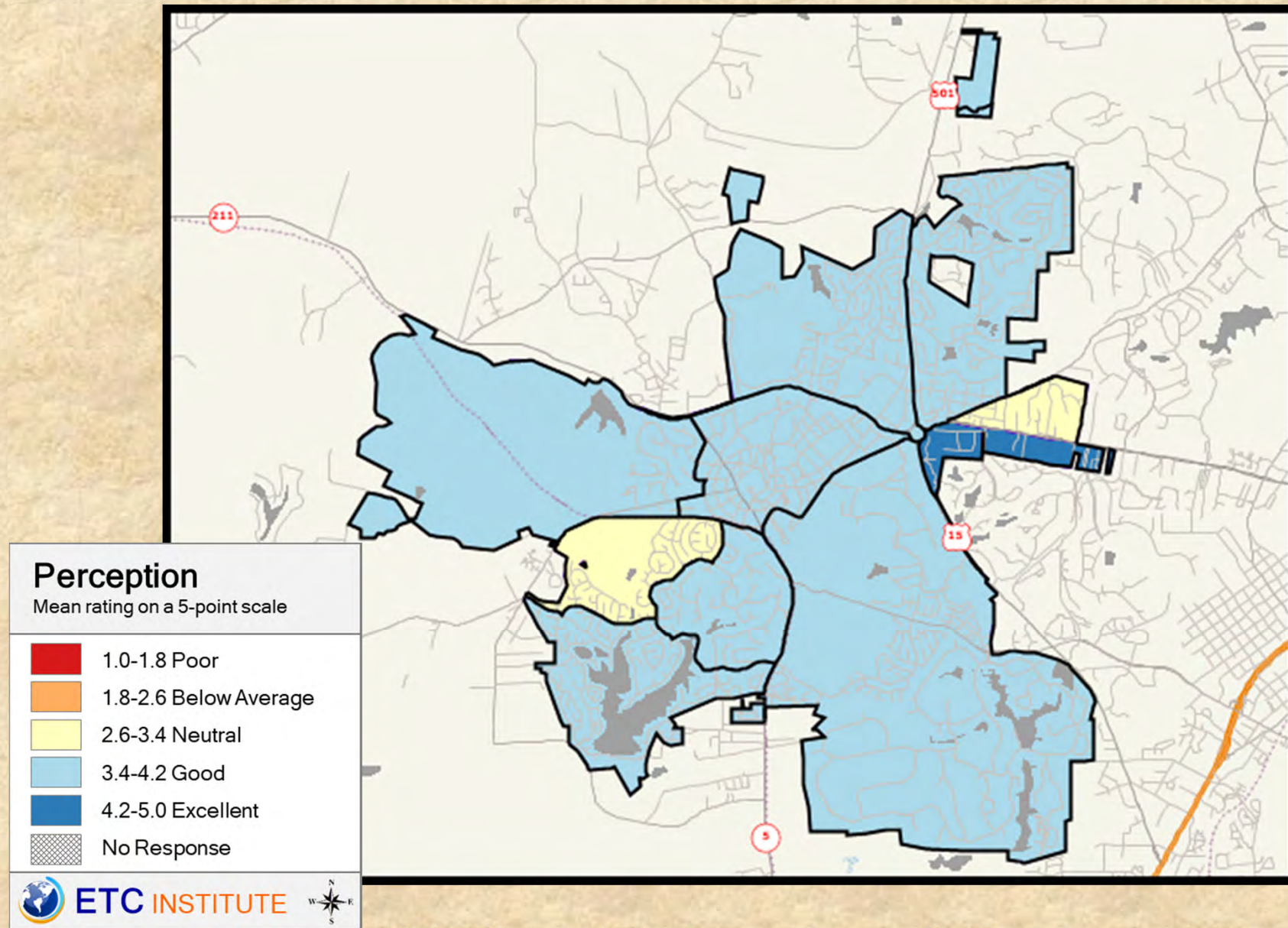
## Q4-03 Pinehurst ratings: Overall feeling of safety in the Village



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

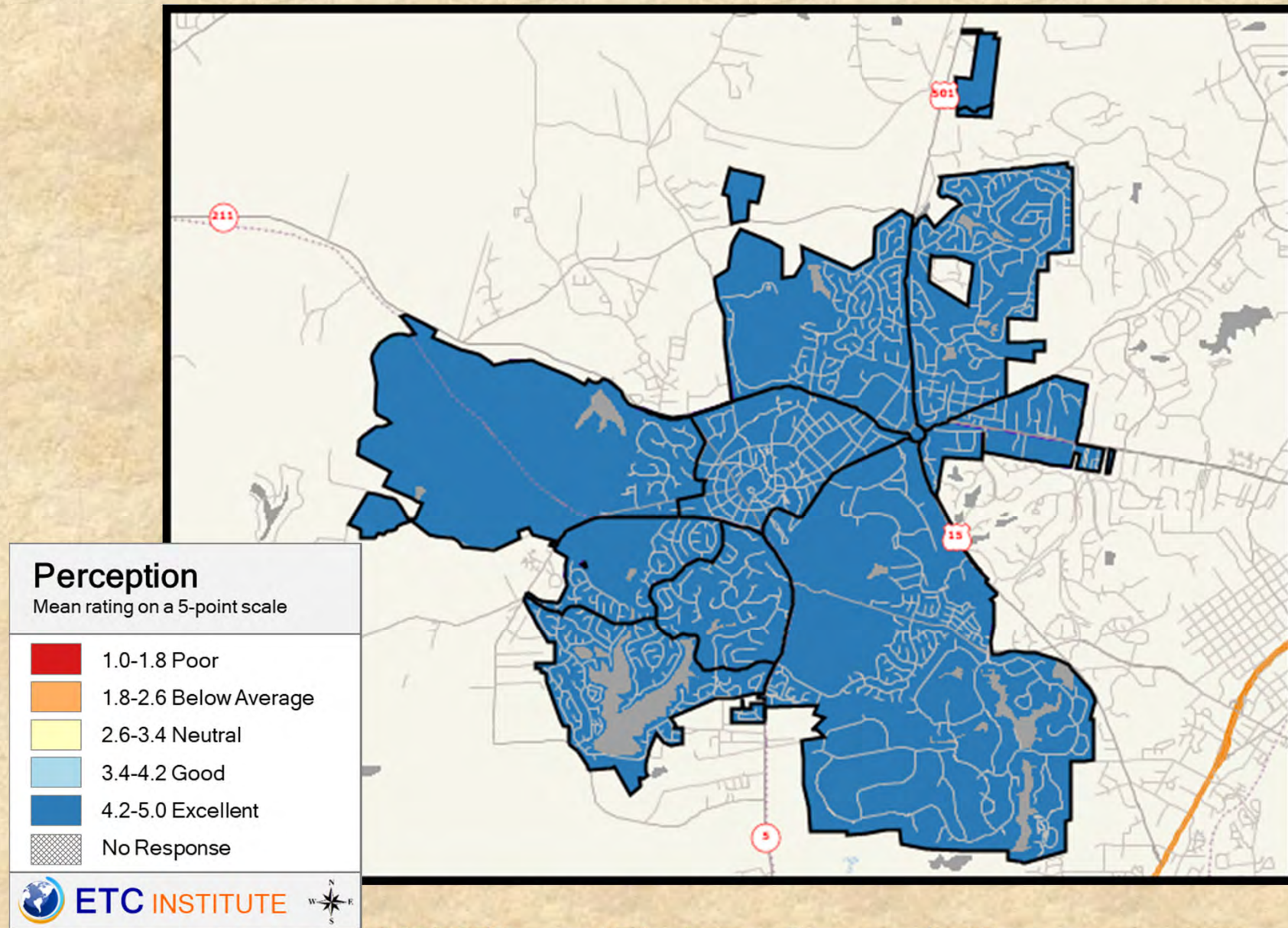
## Q4-04 Pinehurst ratings: Quality of new development in the Village



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

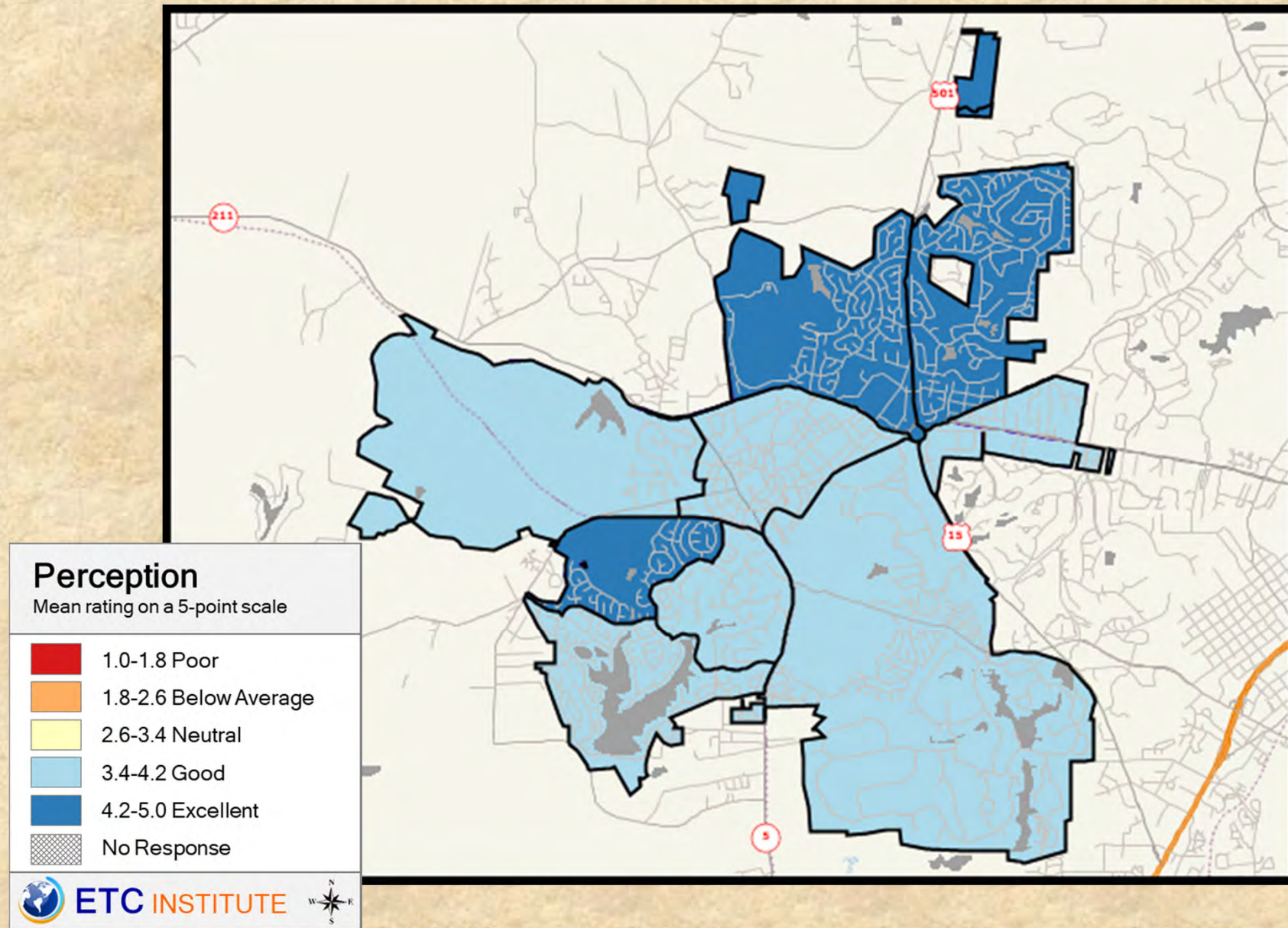
## Q4-05 Pinehurst ratings: As a place to live



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

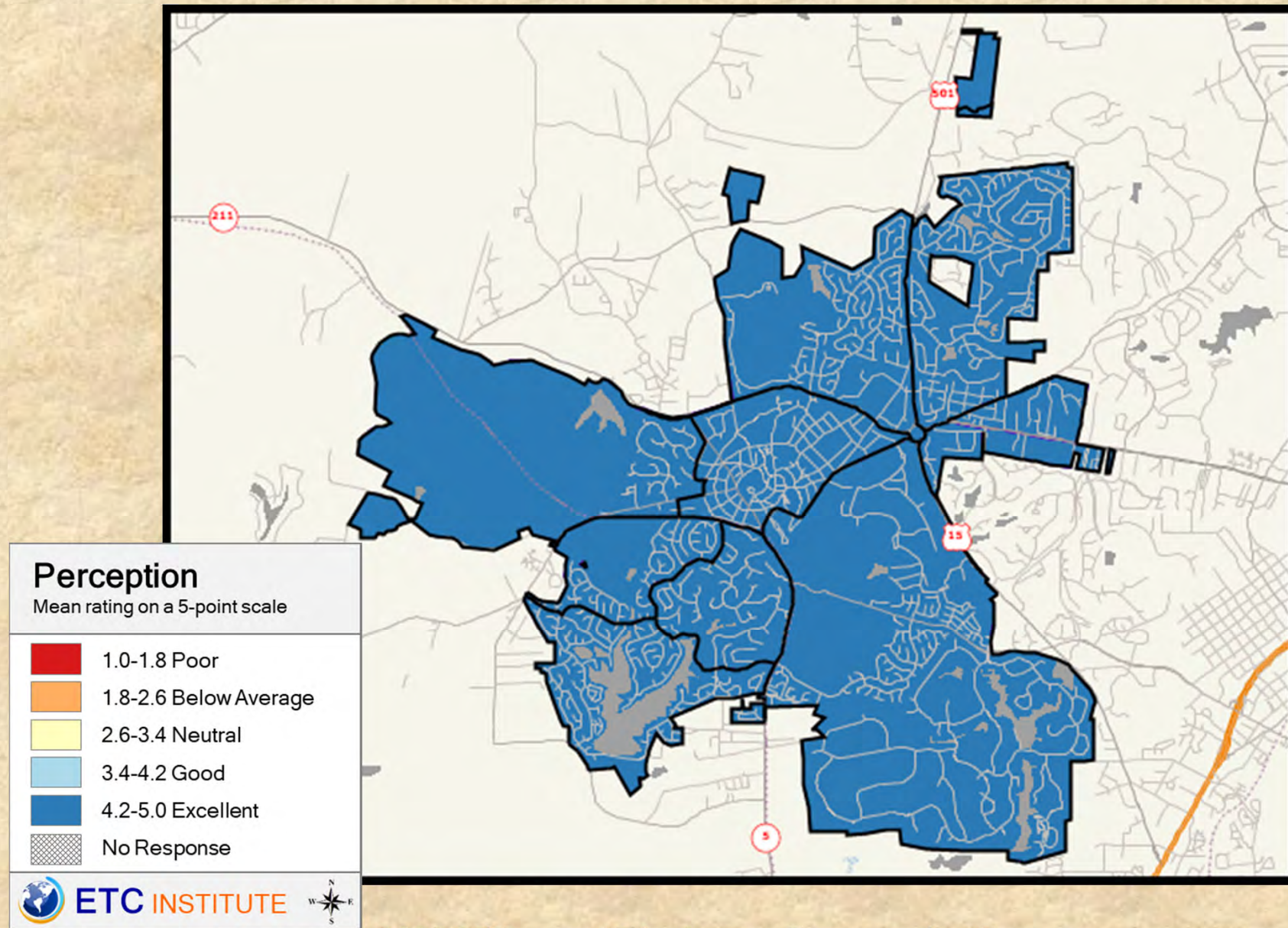
## Q4-06 Pinehurst ratings: As a place to raise children



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

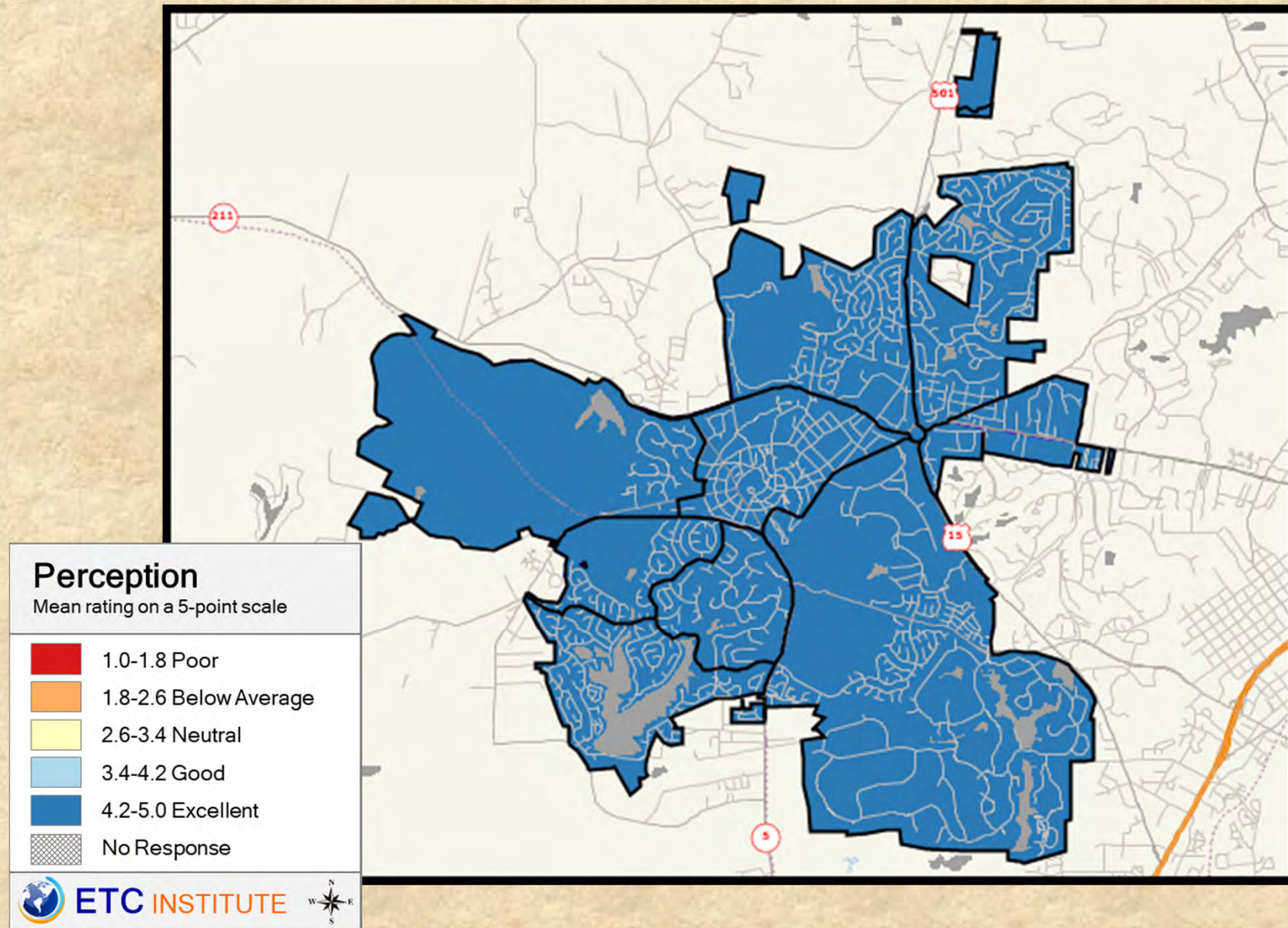
## Q4-07 Pinehurst ratings: As a place to retire



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

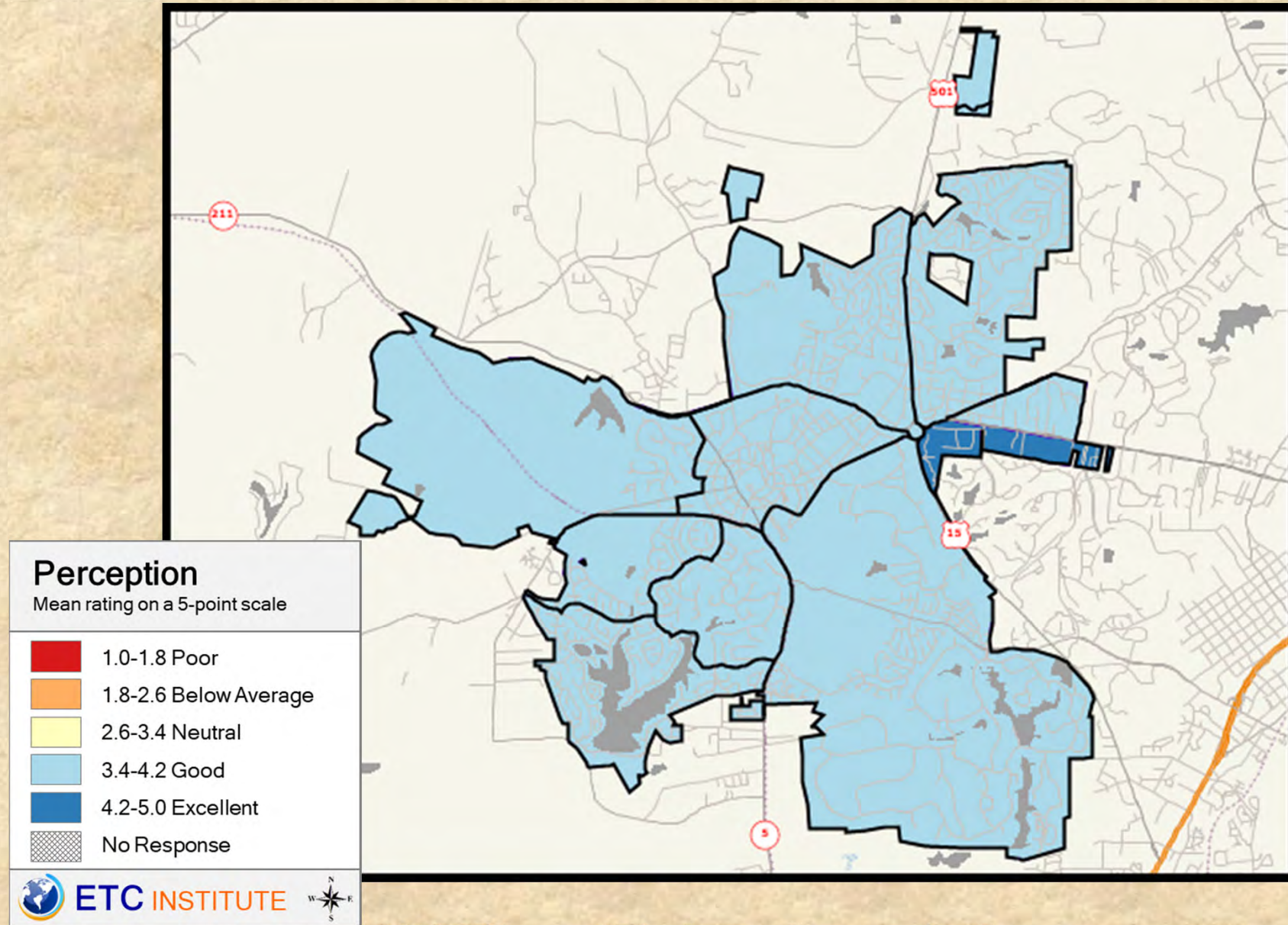
## Q4-08 Pinehurst ratings: Overall appearance of the Village



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q4-09 Pinehurst ratings: Availability of affordable housing

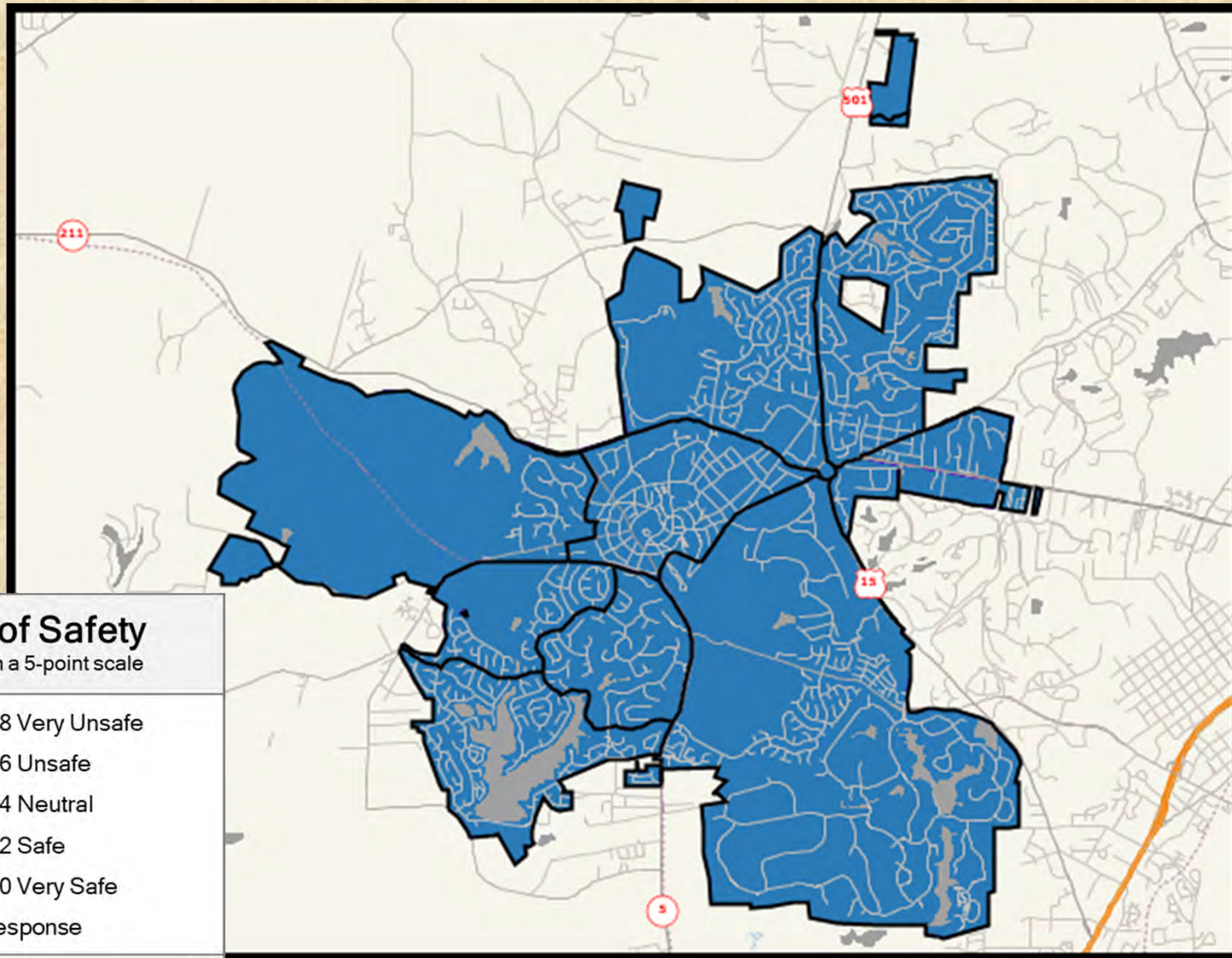


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q5-01 Level of safety: Walking alone in your neighborhood during the day



**Feeling of Safety**  
Mean rating on a 5-point scale

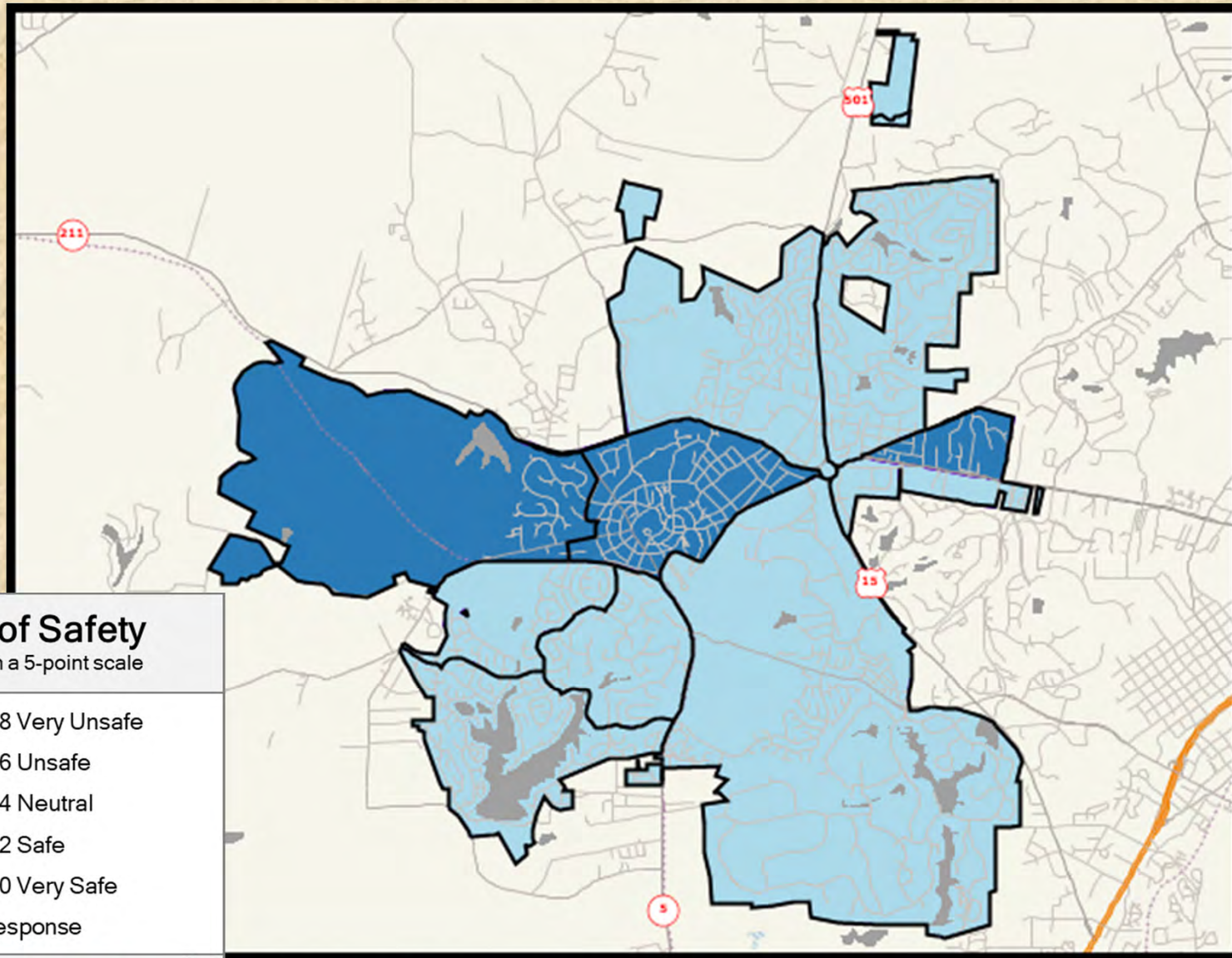
Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Grey Hatched	No Response

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## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5-02 Level of safety: Walking alone in your neighborhood after dark



**Feeling of Safety**  
Mean rating on a 5-point scale

Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Hatched	No Response

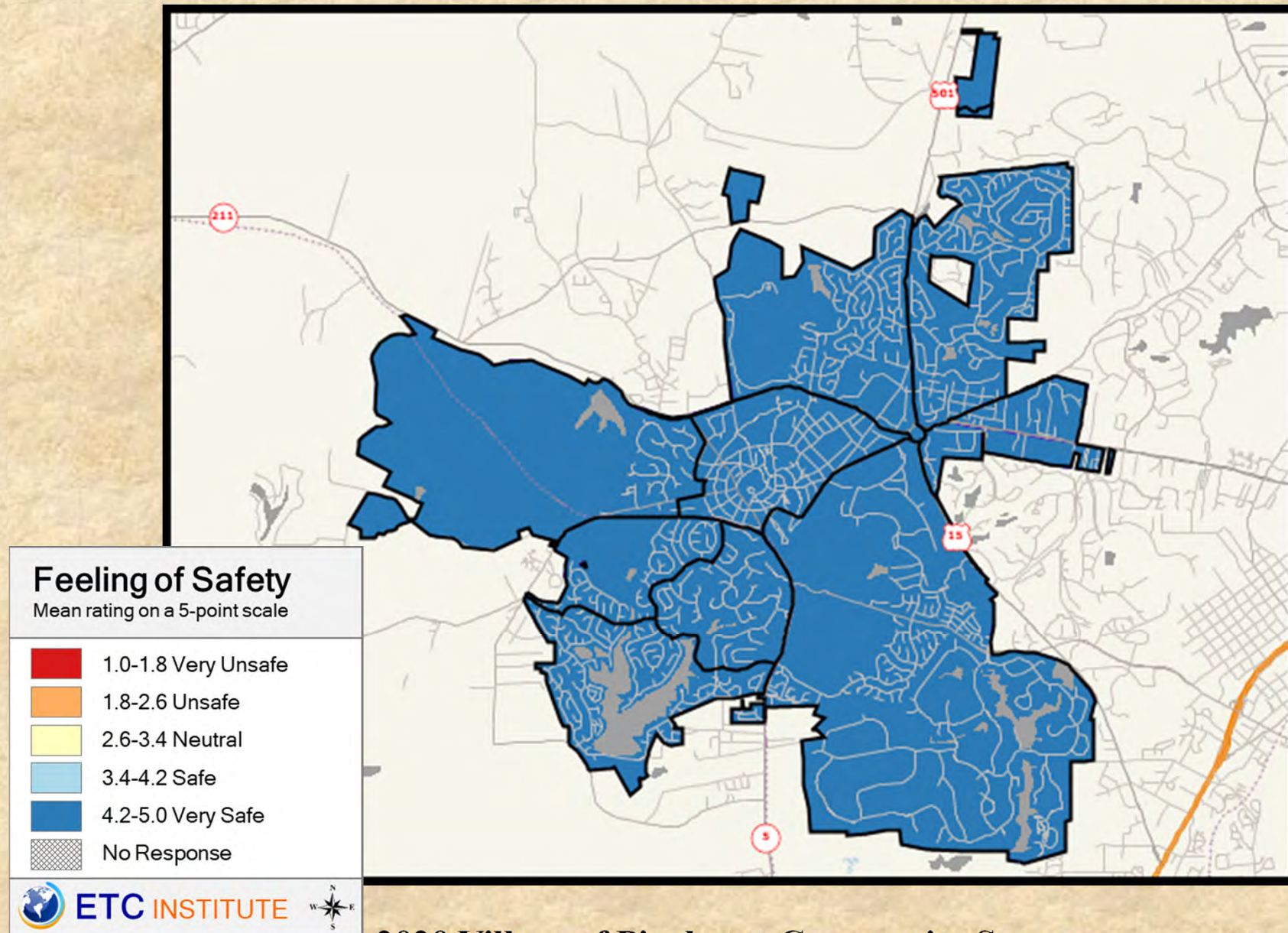
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North arrow

## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

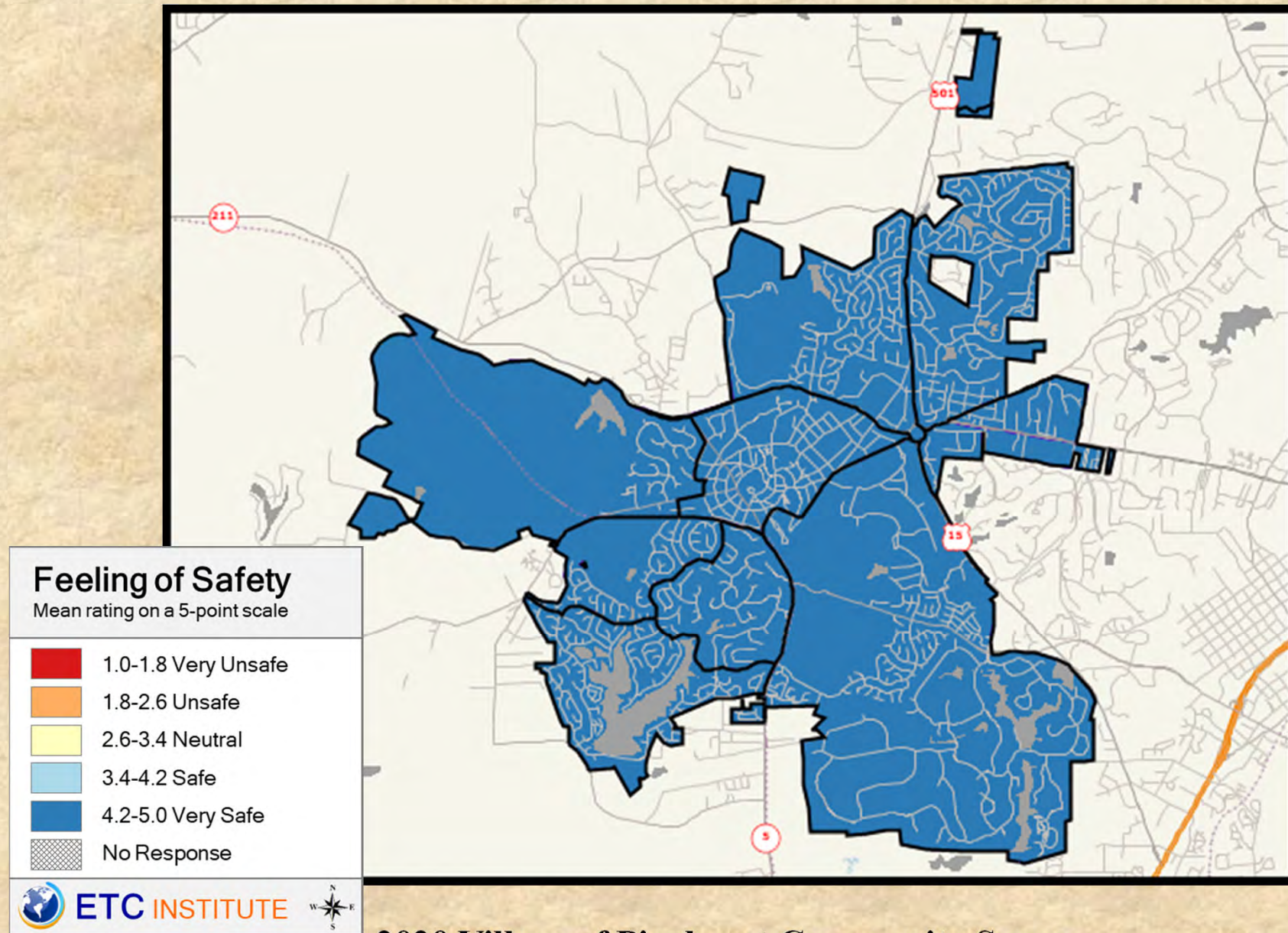
## Q5-03 Level of safety: In Village parks and recreation facilities



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

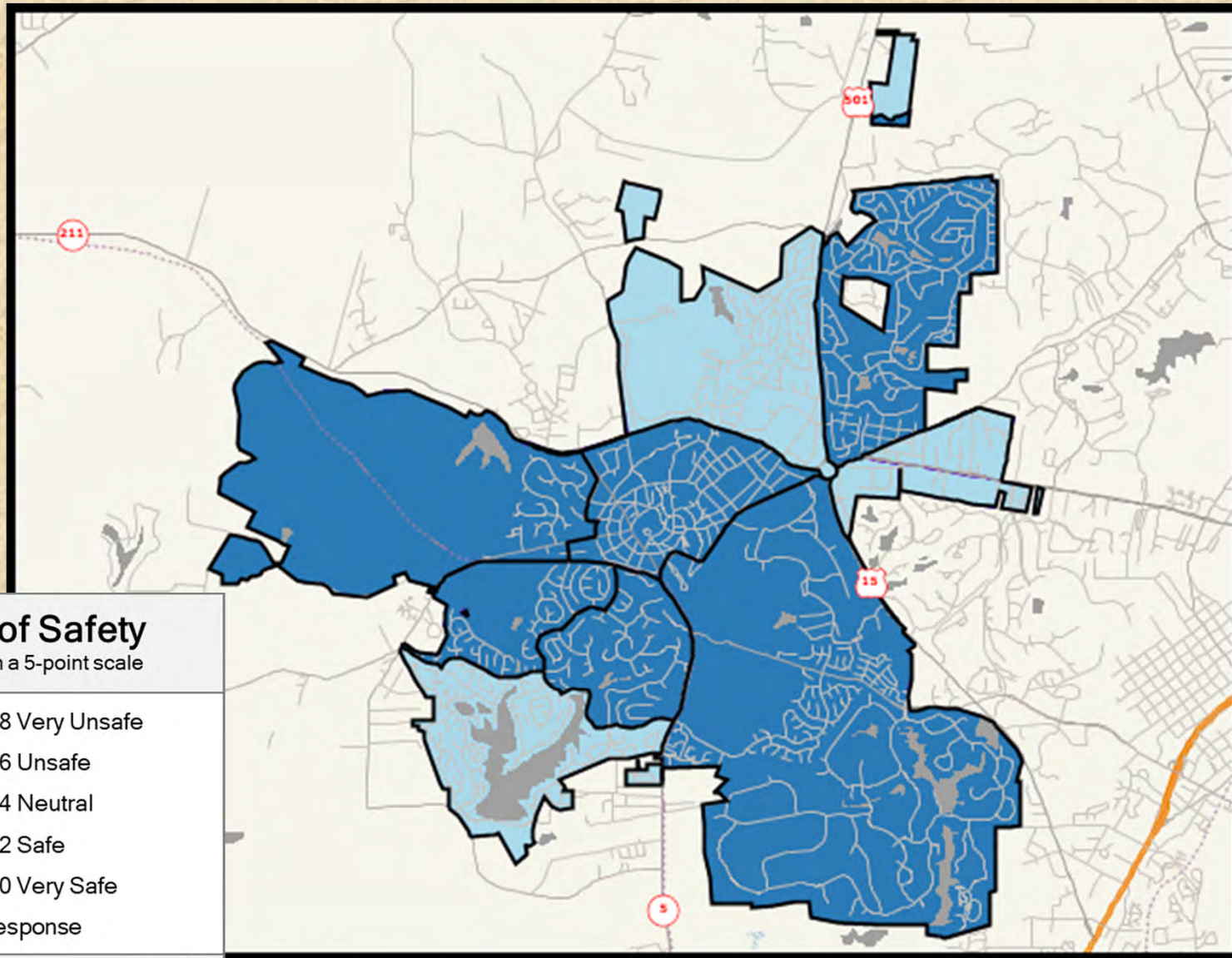
## Q5-04 Level of safety: In business areas of the Village during the day



### 2020 Village of Pinehurst Community Survey



Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5-05 Level of safety: In business areas of the Village after dark



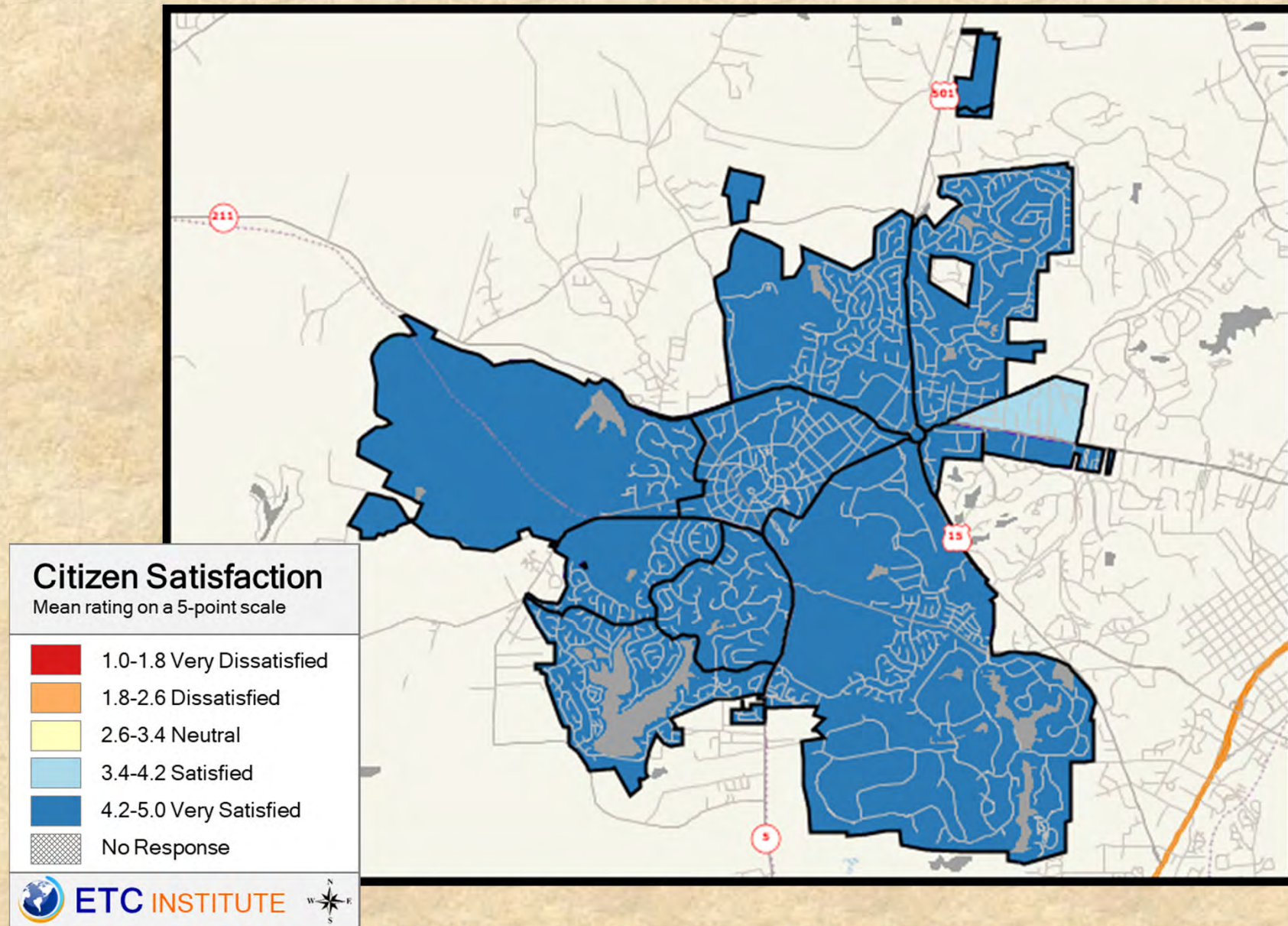
**Feeling of Safety**  
Mean rating on a 5-point scale

Red	1.0-1.8 Very Unsafe
Orange	1.8-2.6 Unsafe
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Safe
Dark Blue	4.2-5.0 Very Safe
Grey Hatched	No Response

**2020 Village of Pinehurst Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

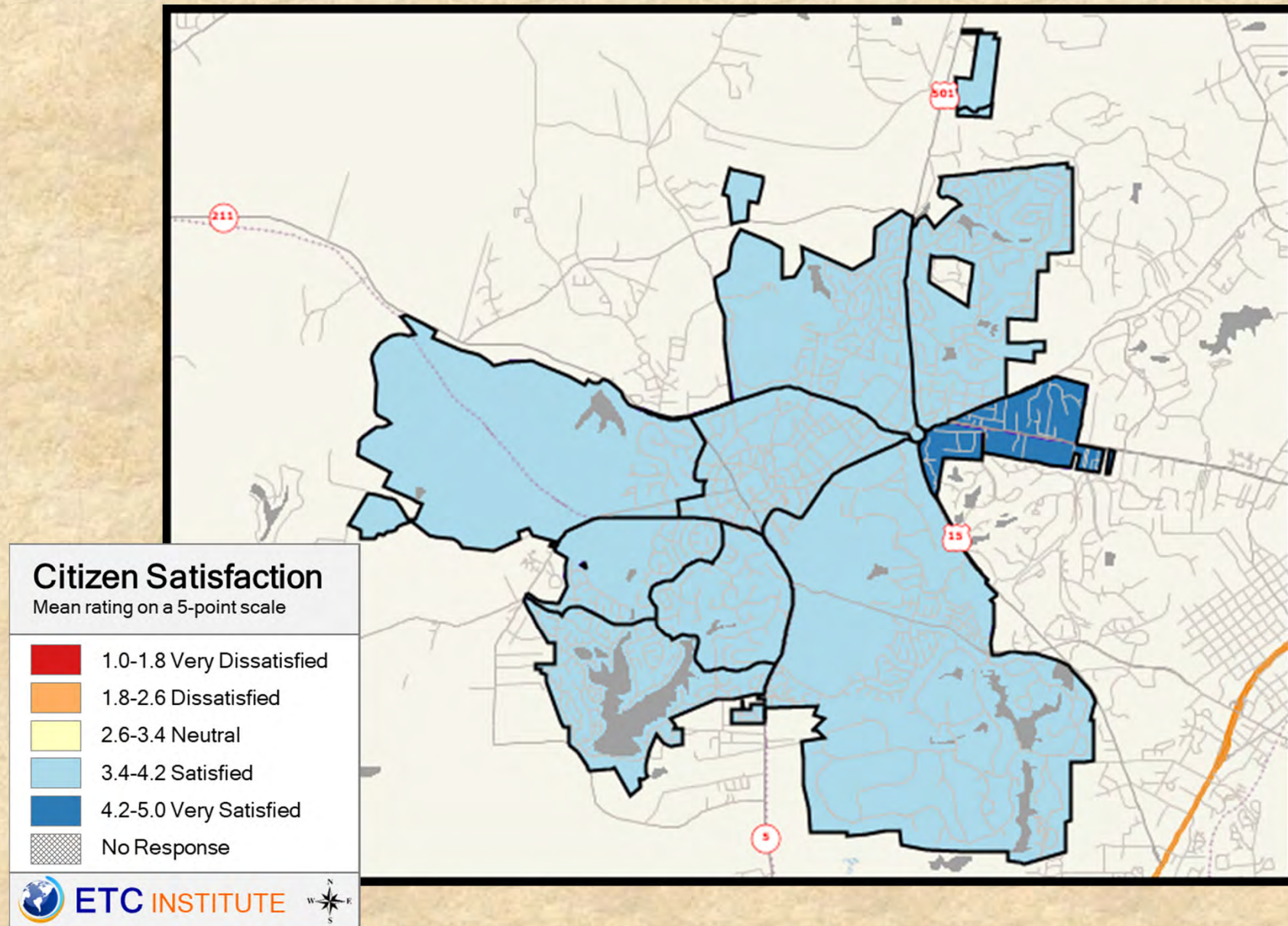
## Q6-01 Level of satisfaction with: Efforts to prevent crimes



### 2020 Village of Pinehurst Community Survey

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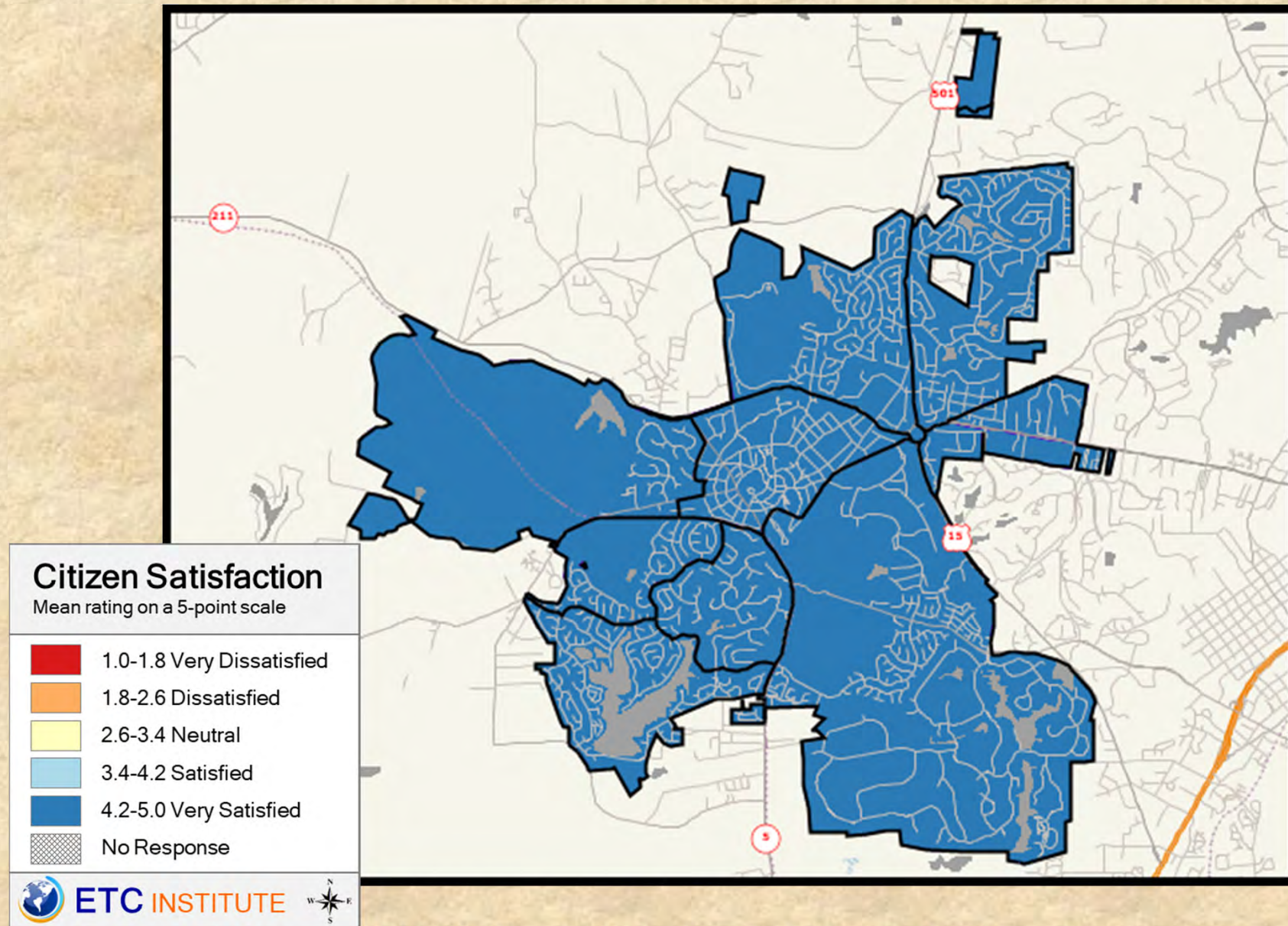
# Q6-02 Level of satisfaction with: Enforcement of local traffic laws



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q6-03 Level of satisfaction with: How quickly police respond to emergencies

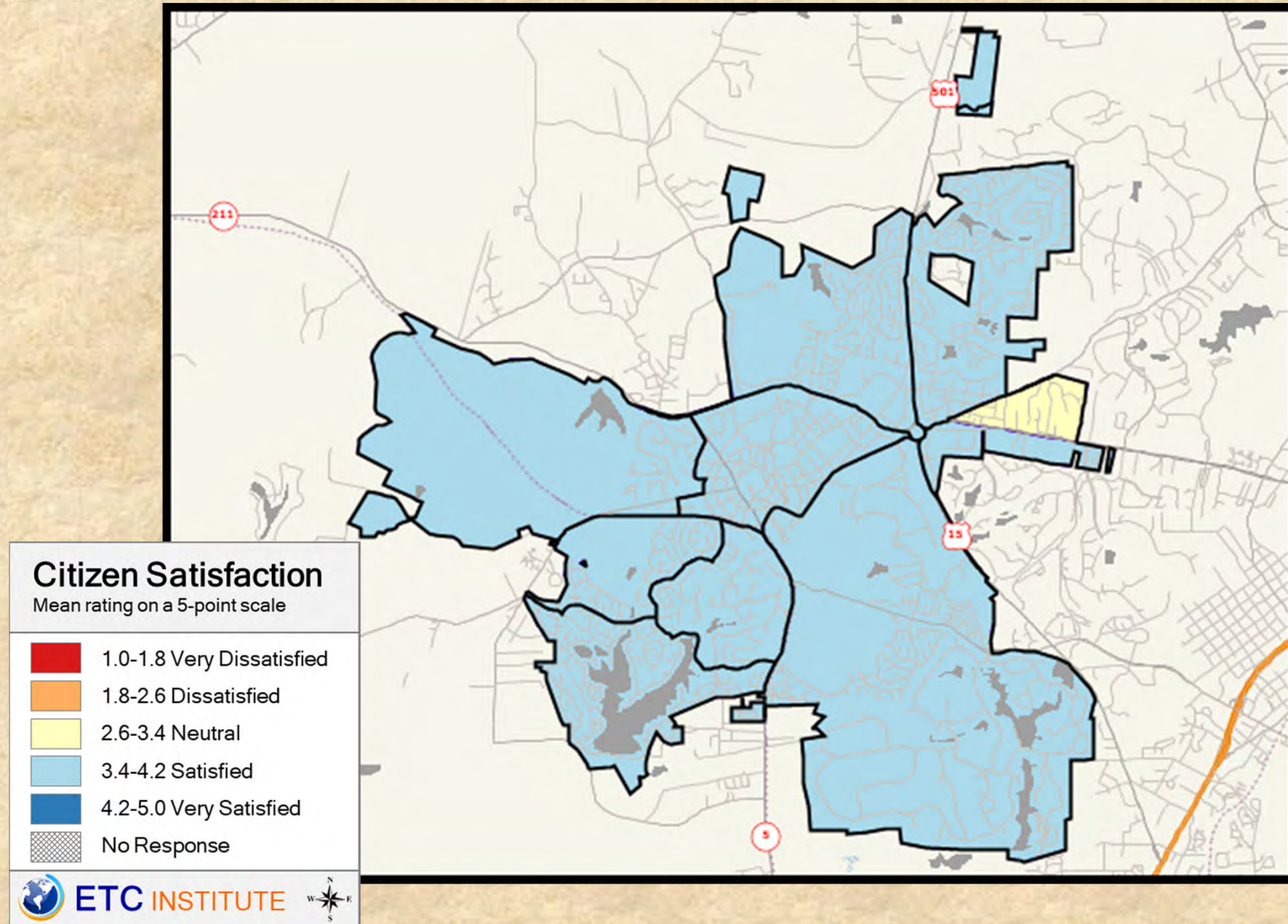


## 2020 Village of Pinehurst Community Survey

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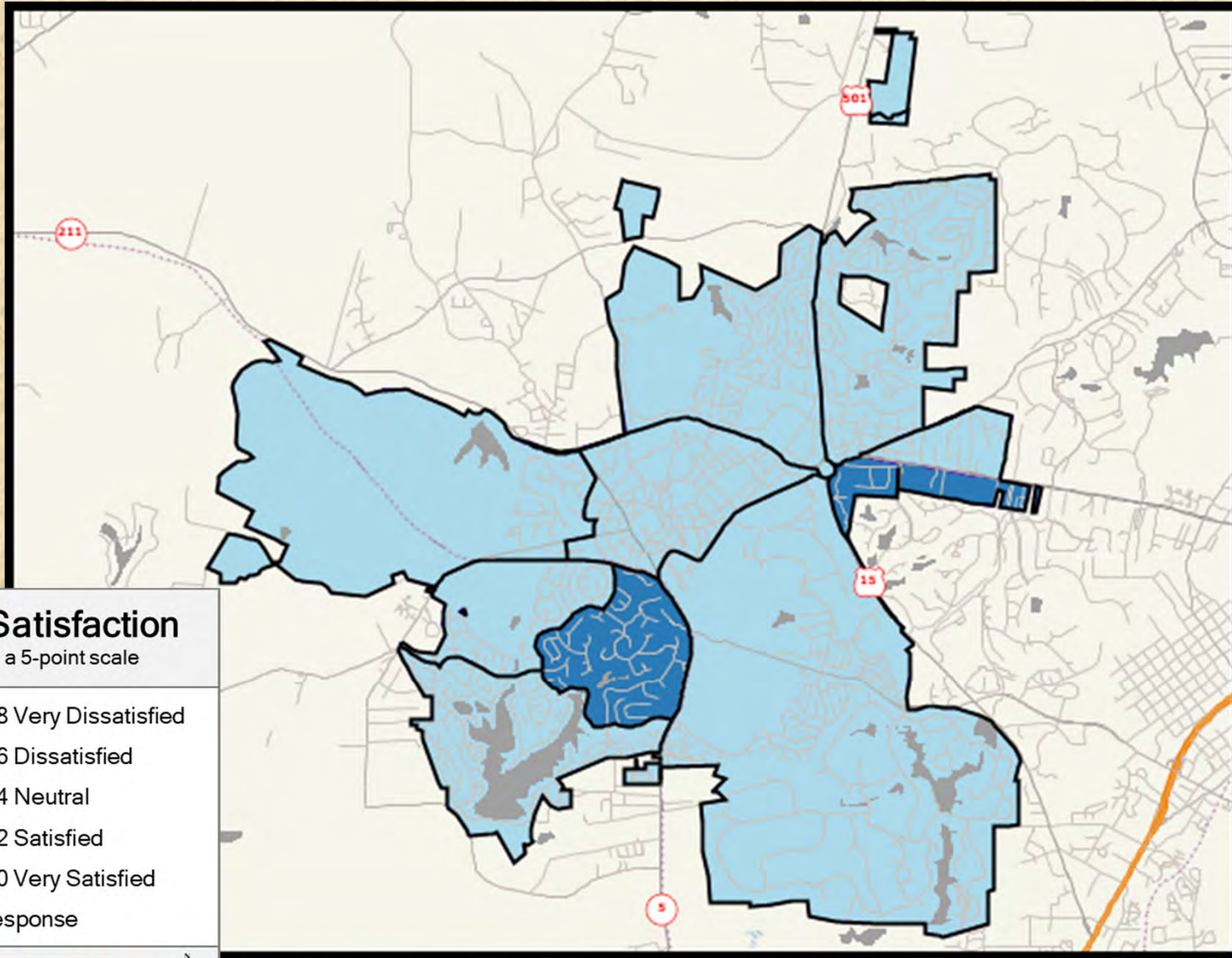
## Q6-04 Level of satisfaction with: Frequency that police officers patrol your neighborhood



### 2020 Village of Pinehurst Community Survey

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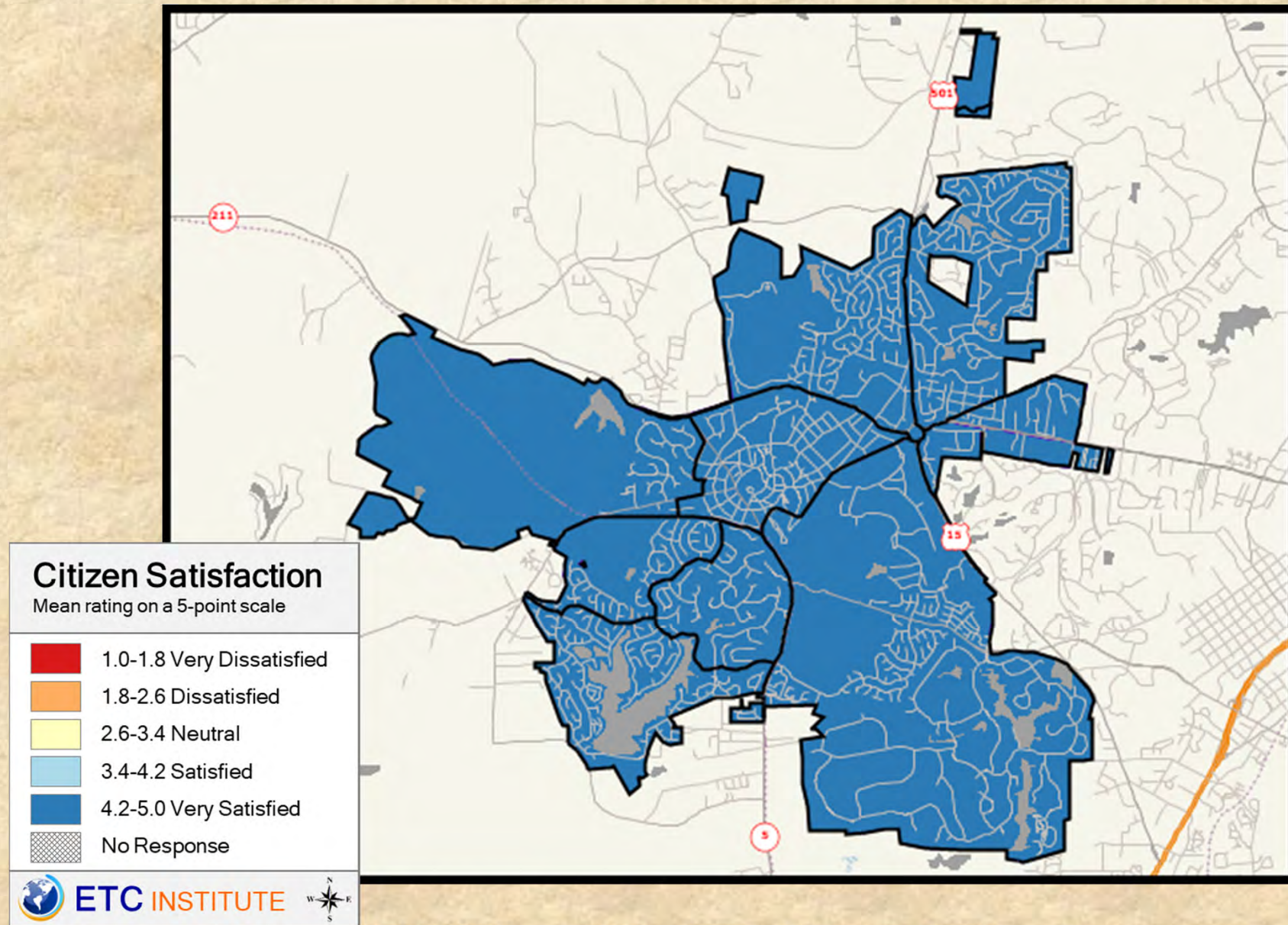
# Q6-05 Level of satisfaction with: Fire prevention and education programs provided by the Village



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

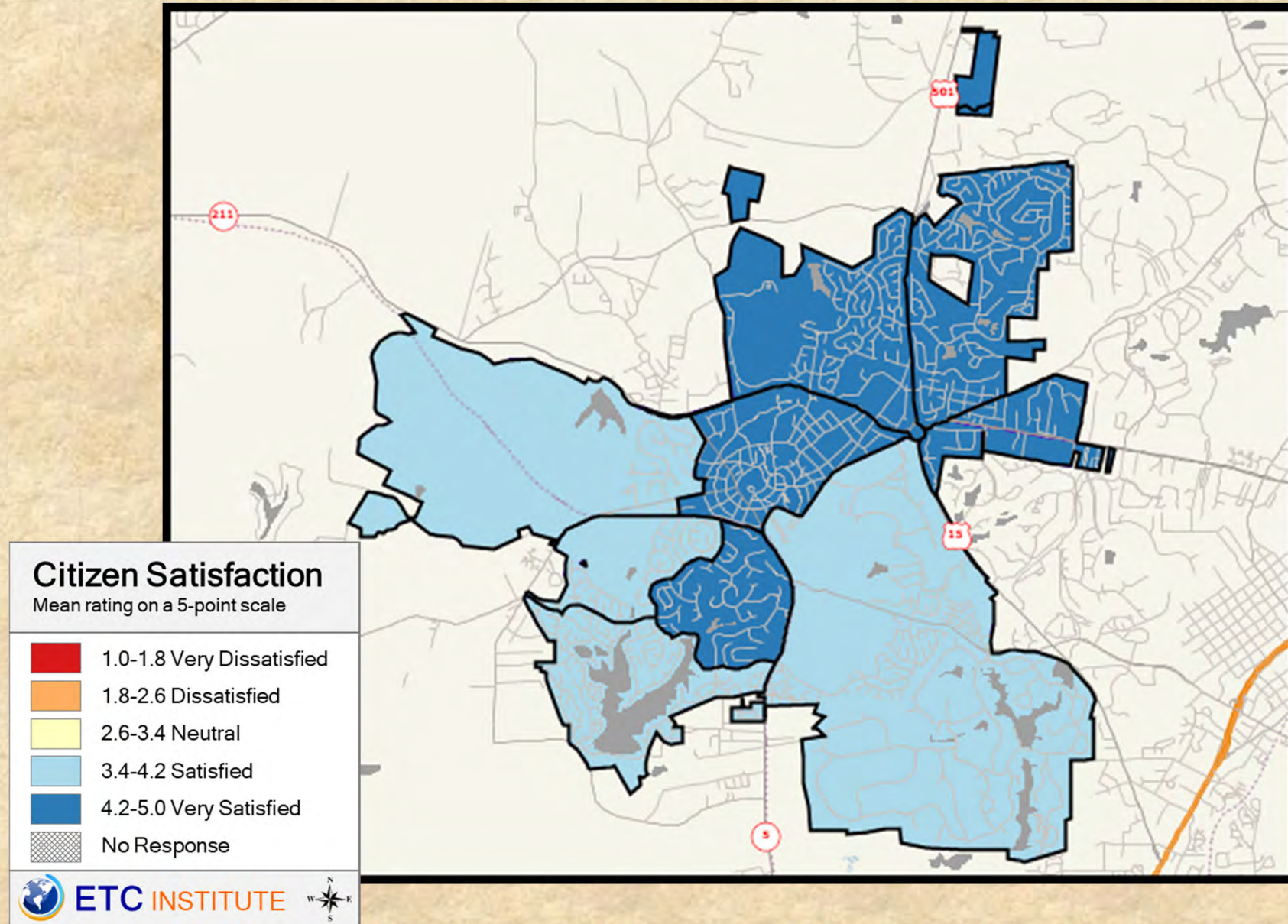
# Q6-06 Level of satisfaction with: How quickly fire personnel respond to emergencies



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

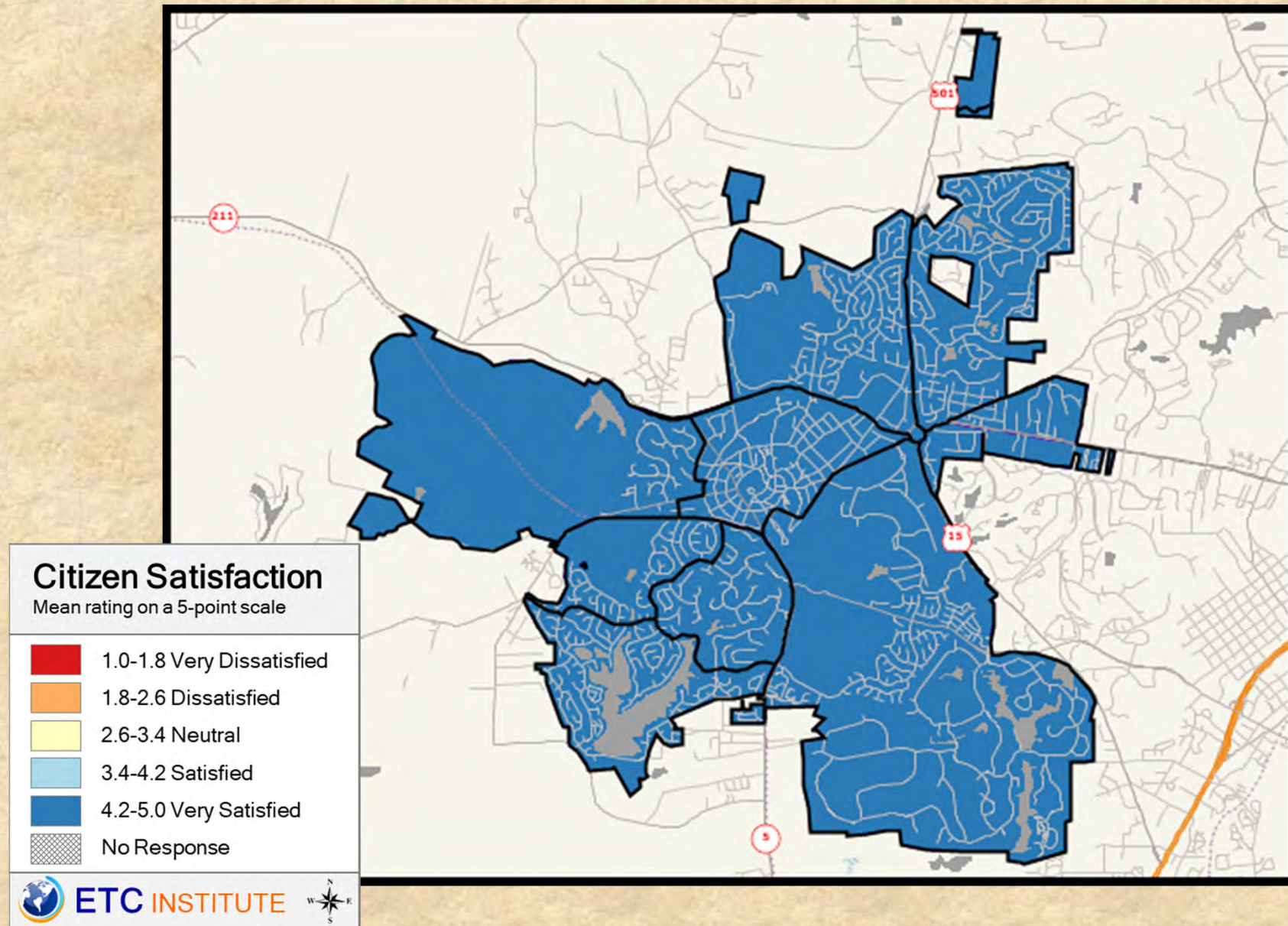
# Q9-01 Level of satisfaction with: Number of Village parks



## 2020 Village of Pinehurst Community Survey

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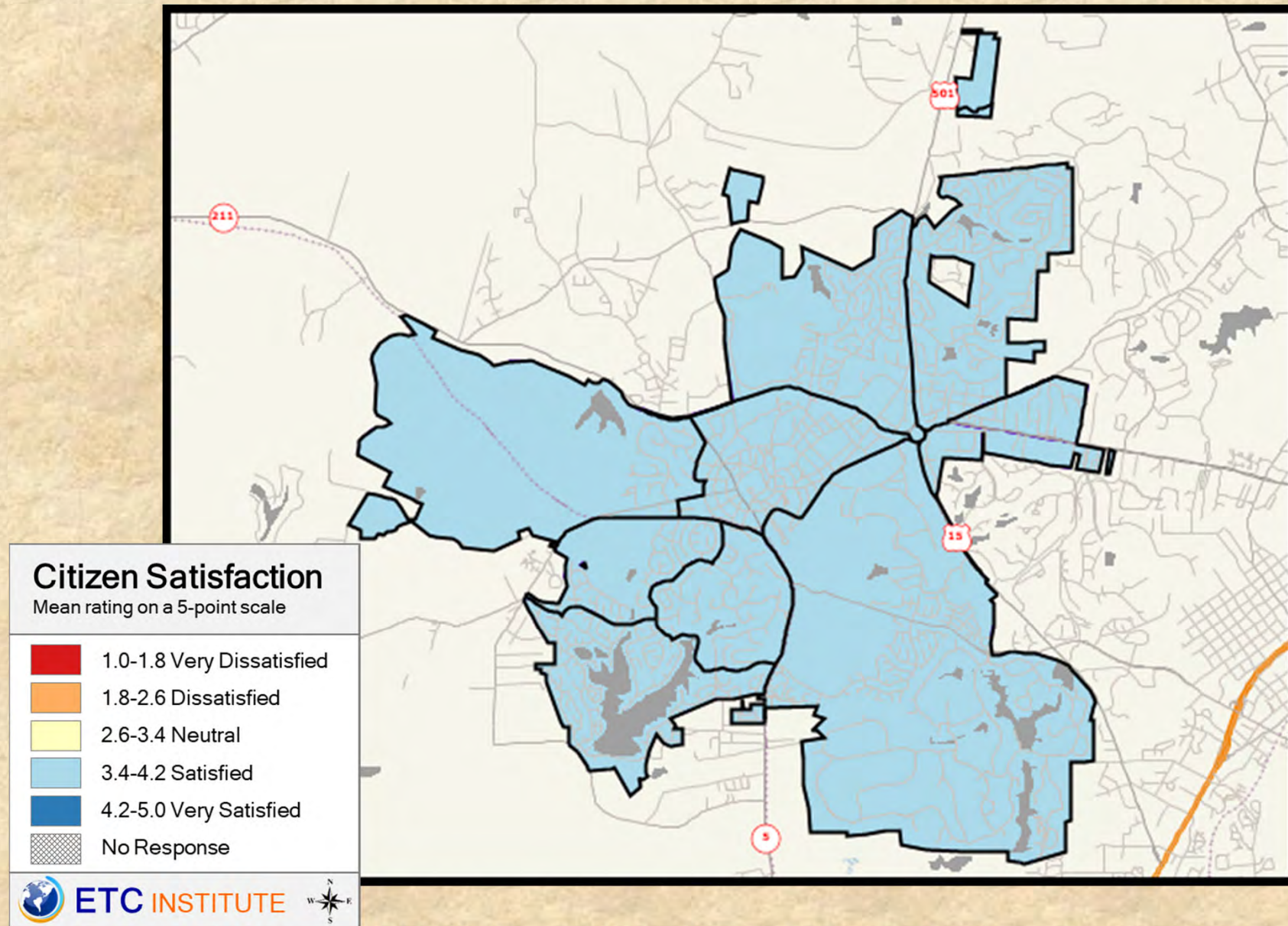
## Q9-02 Level of satisfaction with: Quality of Village parks



### 2020 Village of Pinehurst Community Survey

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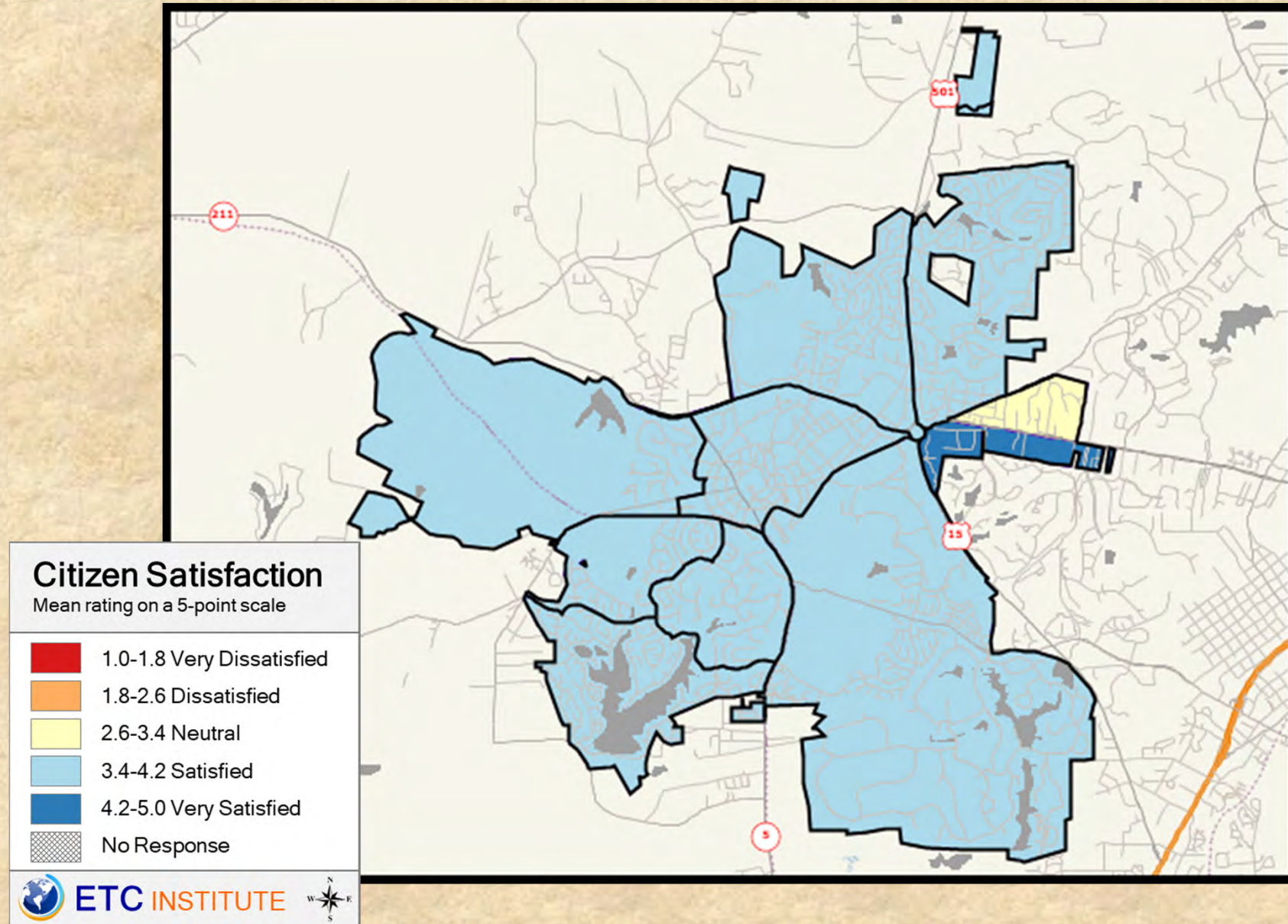
# Q9-03 Level of satisfaction with: Quality of recreation indoor facilities



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

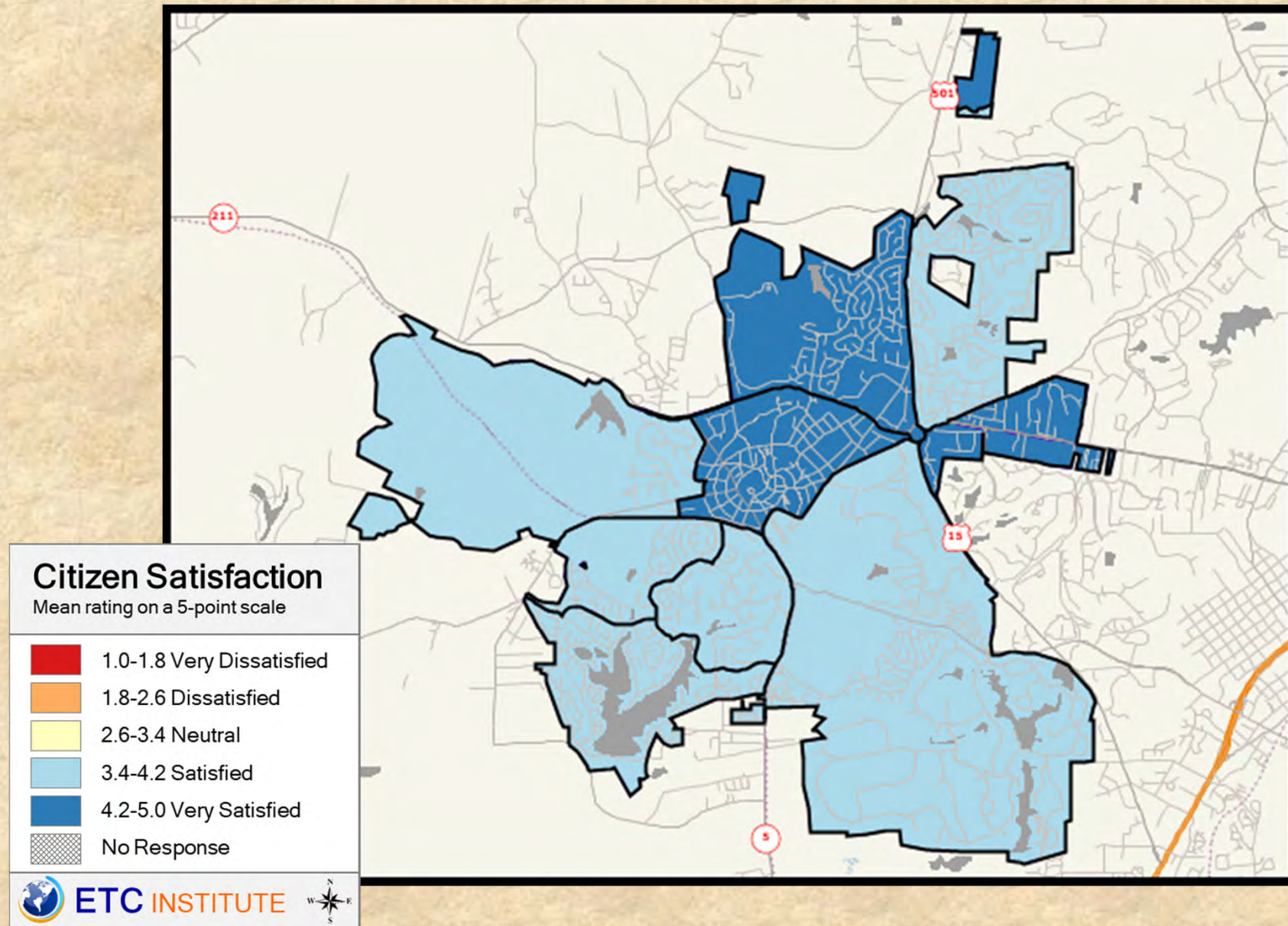
# Q9-04 Level of satisfaction with: Availability of recreation indoor facilities



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9-05 Level of satisfaction with: Availability of walking/greenway trails

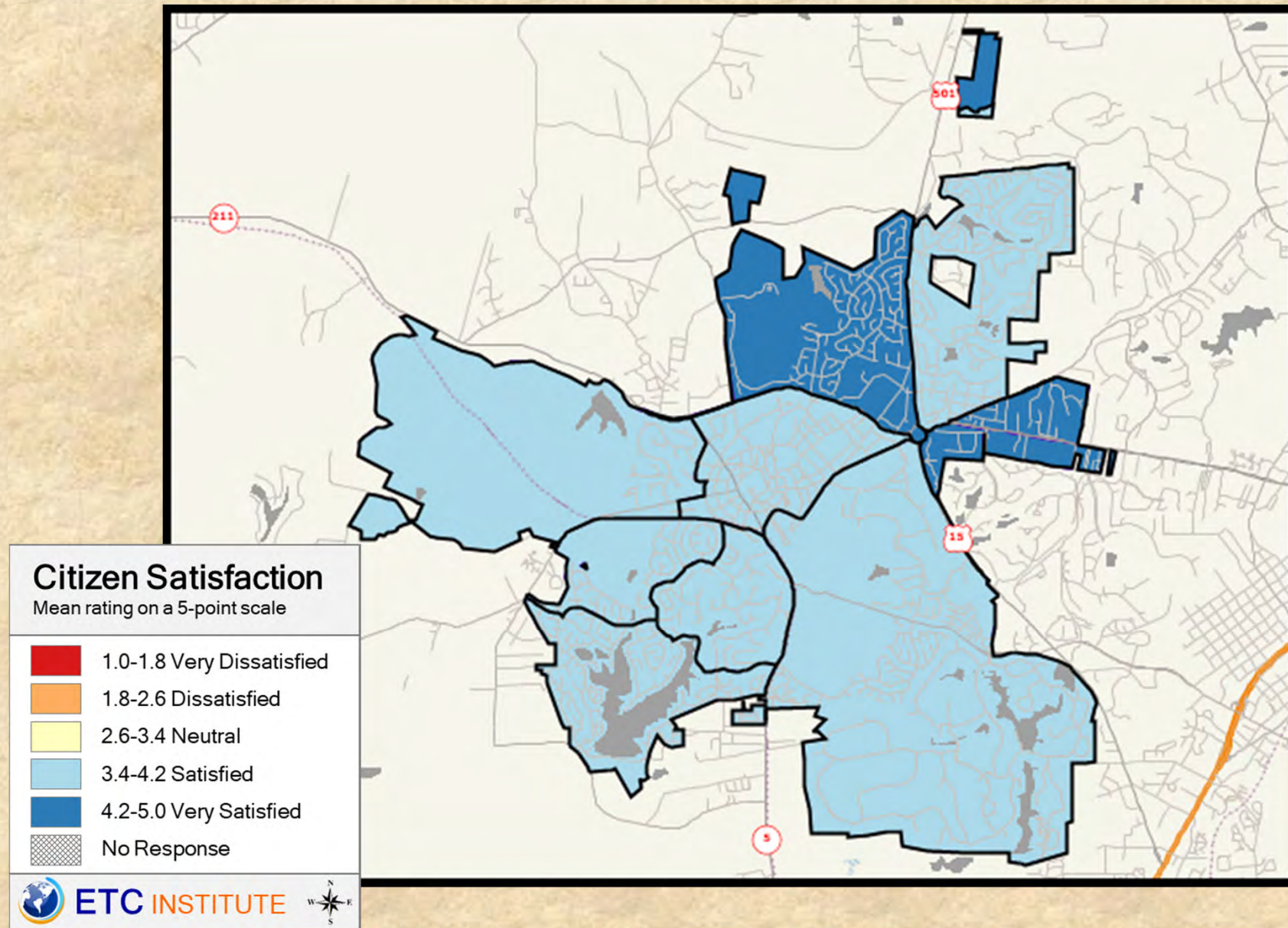


## 2020 Village of Pinehurst Community Survey

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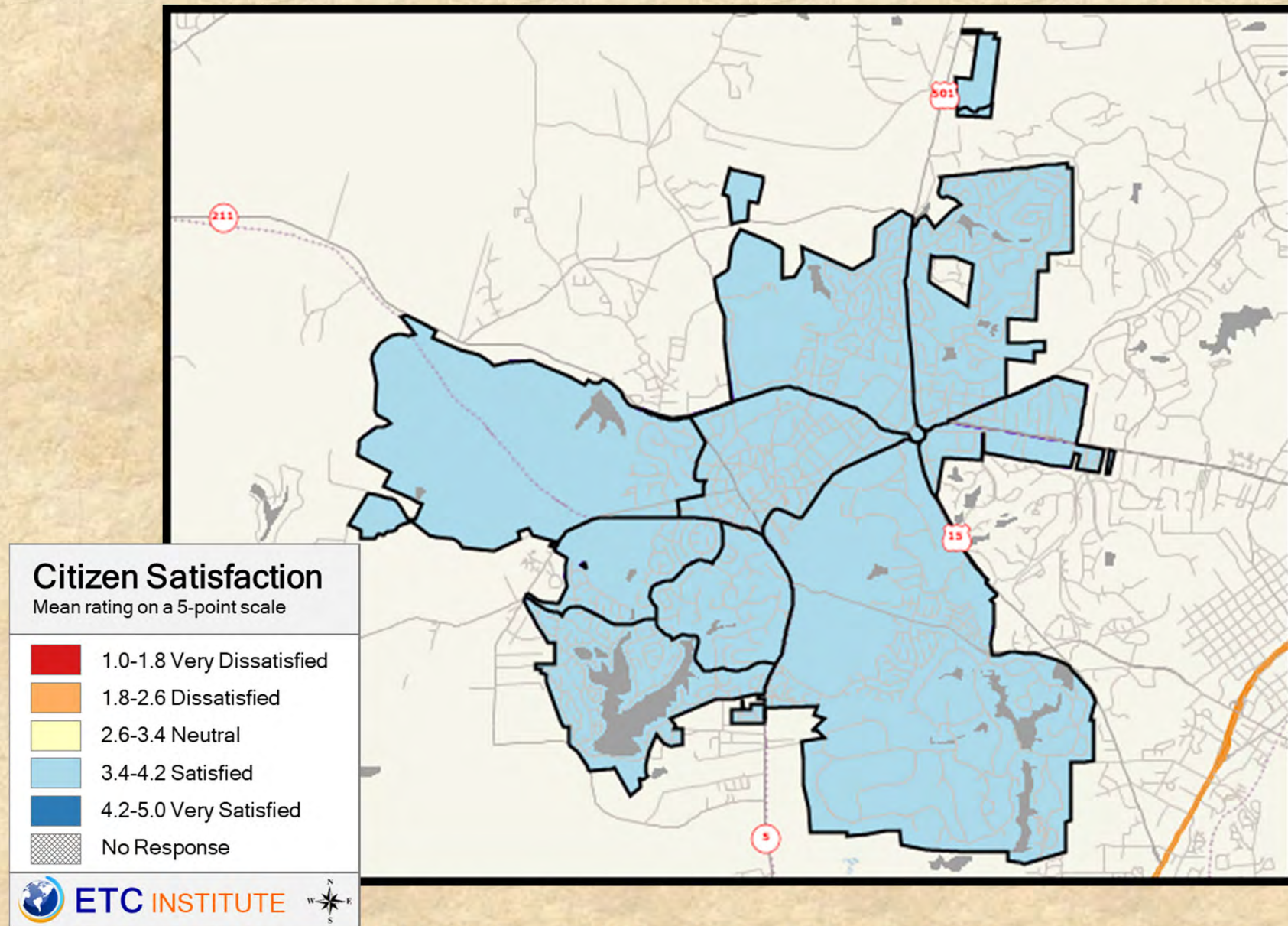
# Q9-06 Level of satisfaction with: Condition of walking/greenway trails



## 2020 Village of Pinehurst Community Survey

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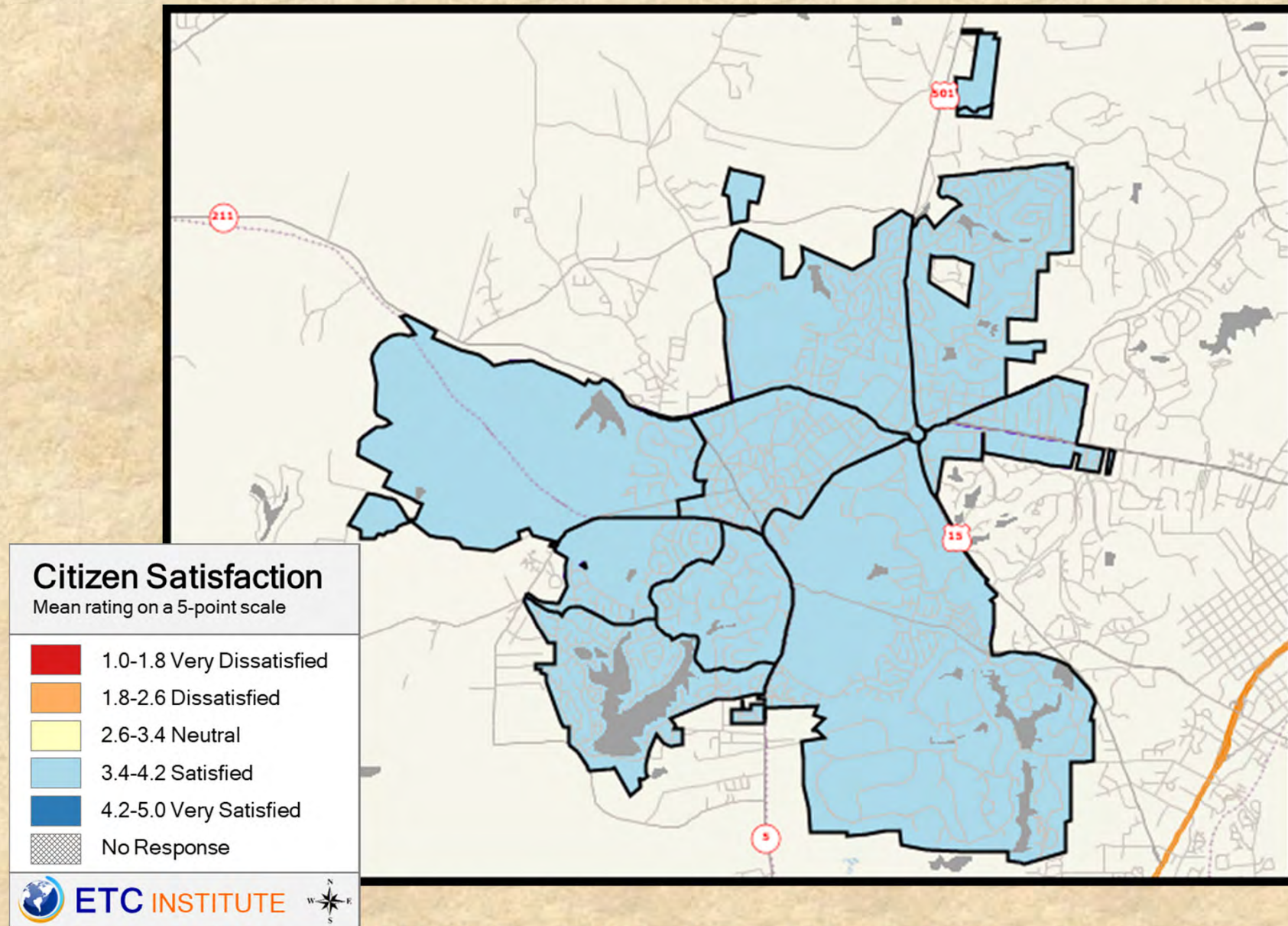
# Q9-07 Level of satisfaction with: Quality of outdoor athletic fields and facilities



## 2020 Village of Pinehurst Community Survey

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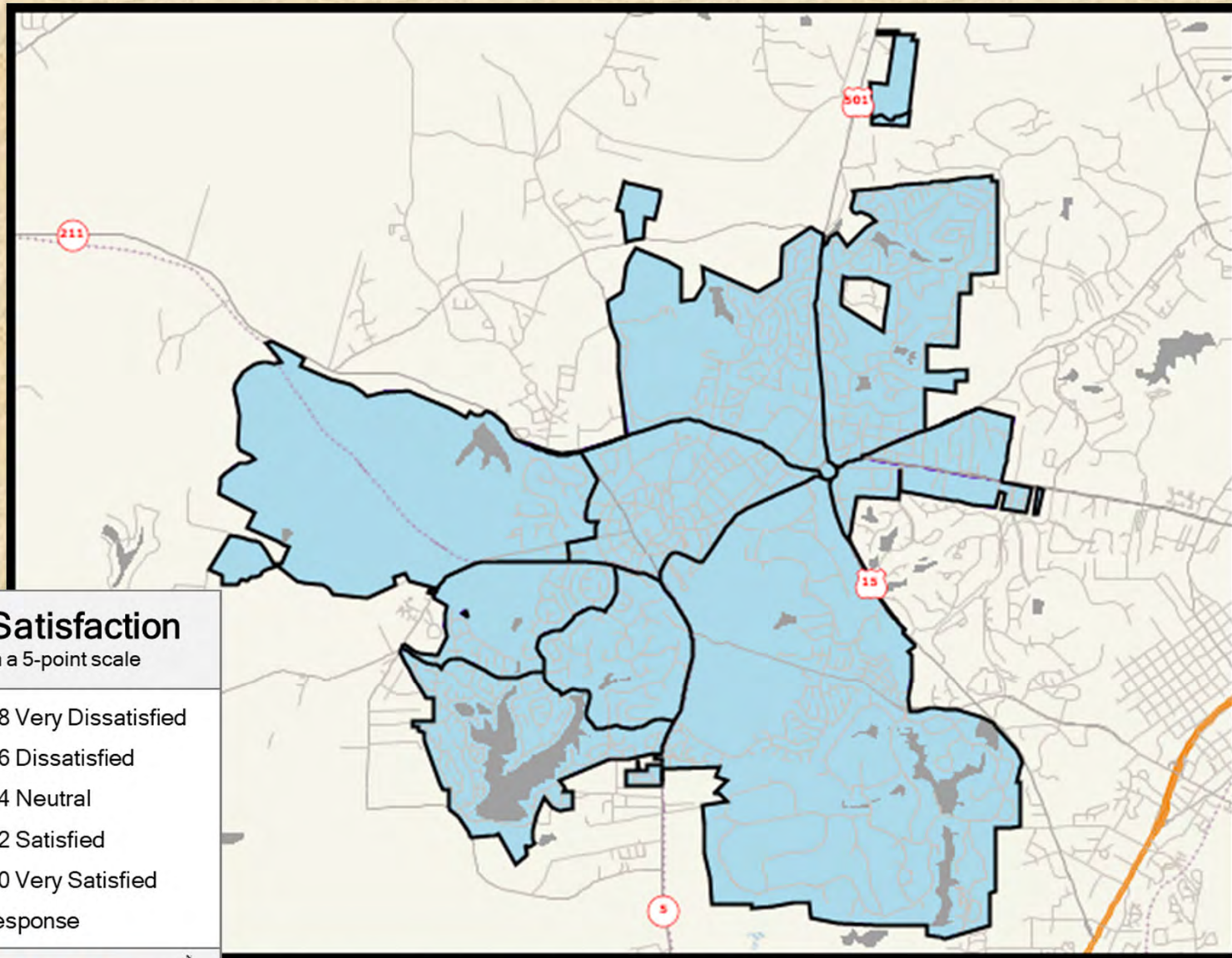
# Q9-08 Level of satisfaction with: Availability of outdoor athletic fields and facilities



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9-09 Level of satisfaction with: Availability of information about recreation programs



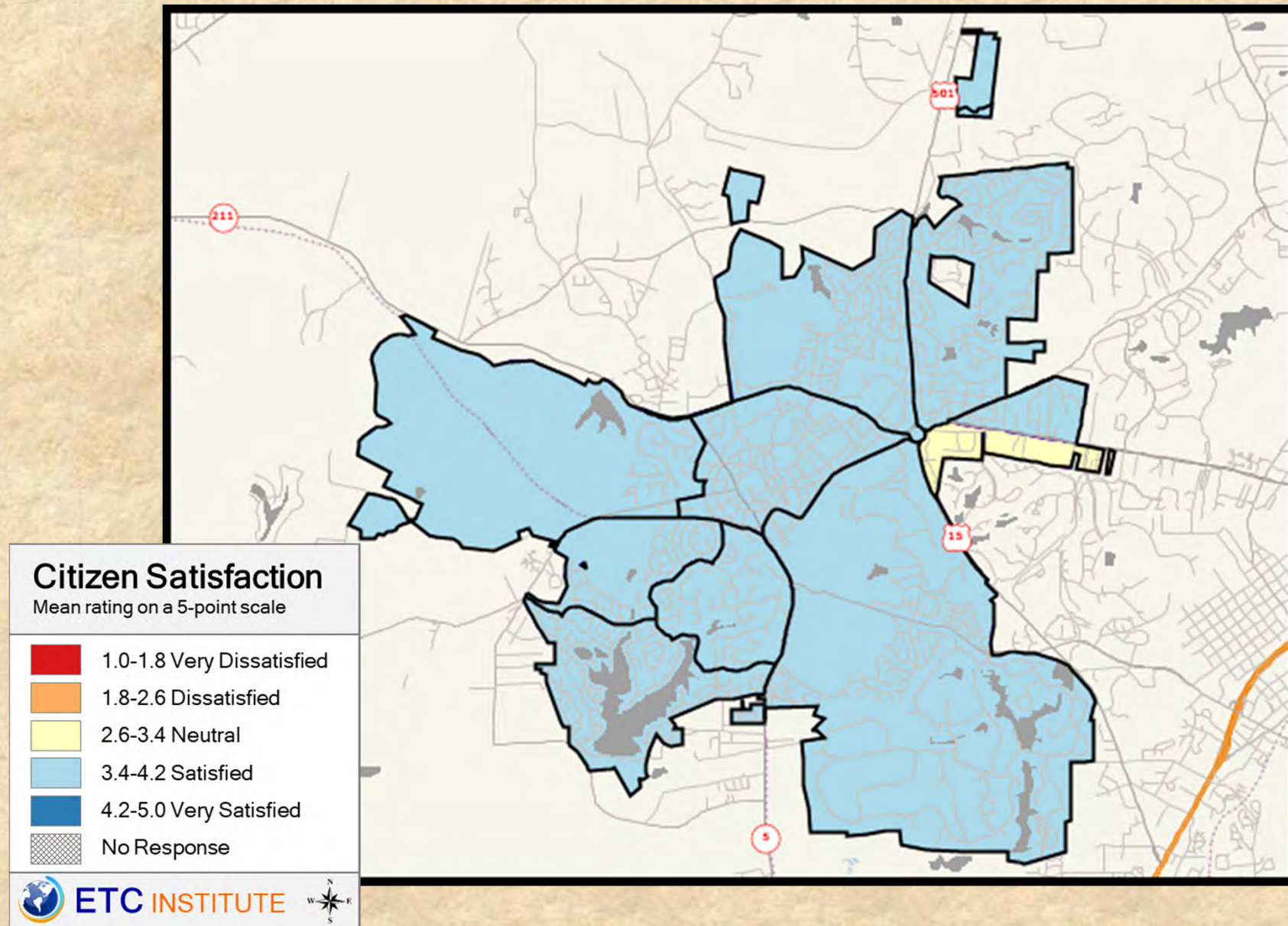
**Citizen Satisfaction**  
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Hatched	No Response

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**2020 Village of Pinehurst Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

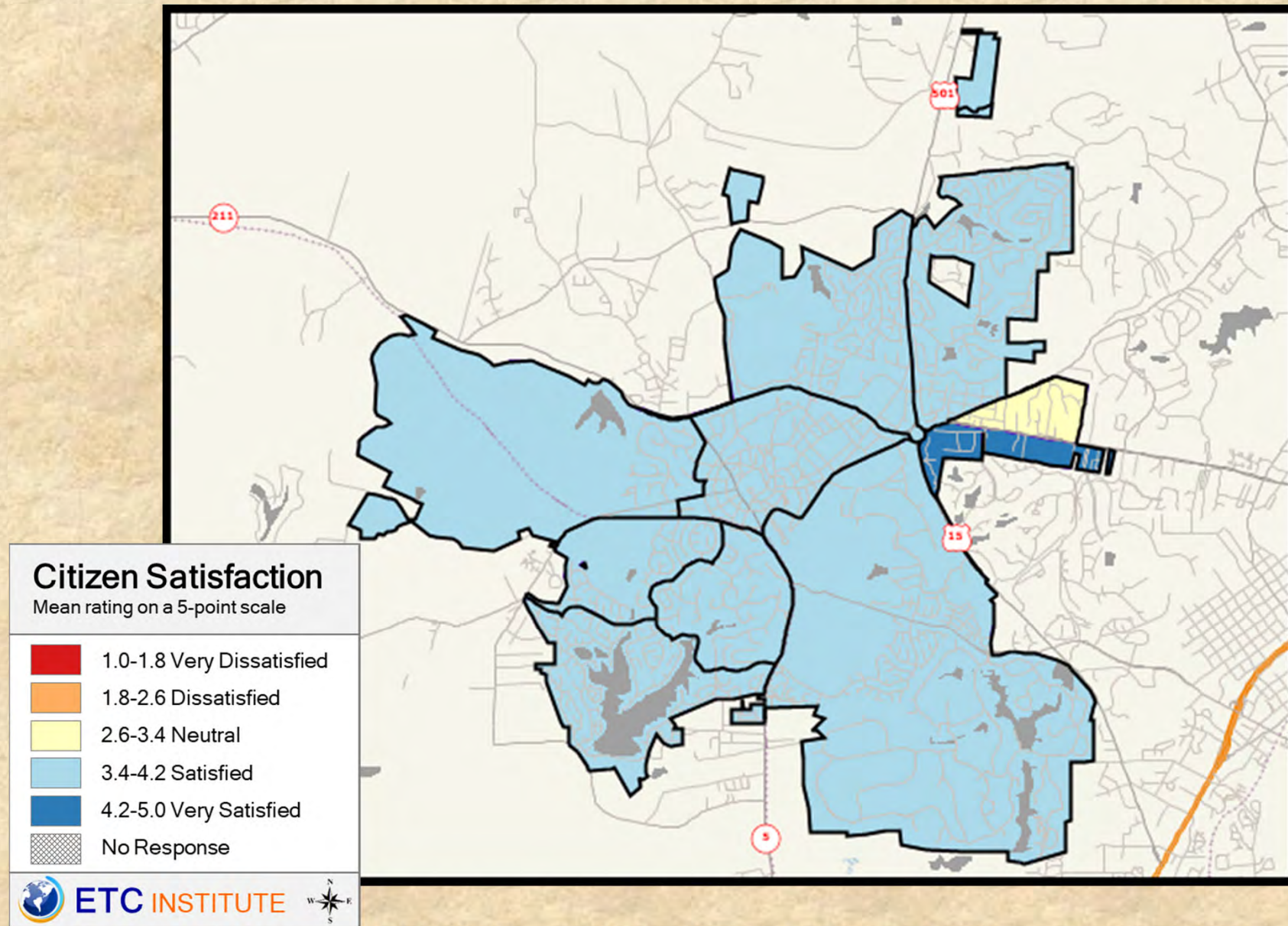
# Q9-10 Level of satisfaction with: Quality of youth recreation programs



## 2020 Village of Pinehurst Community Survey

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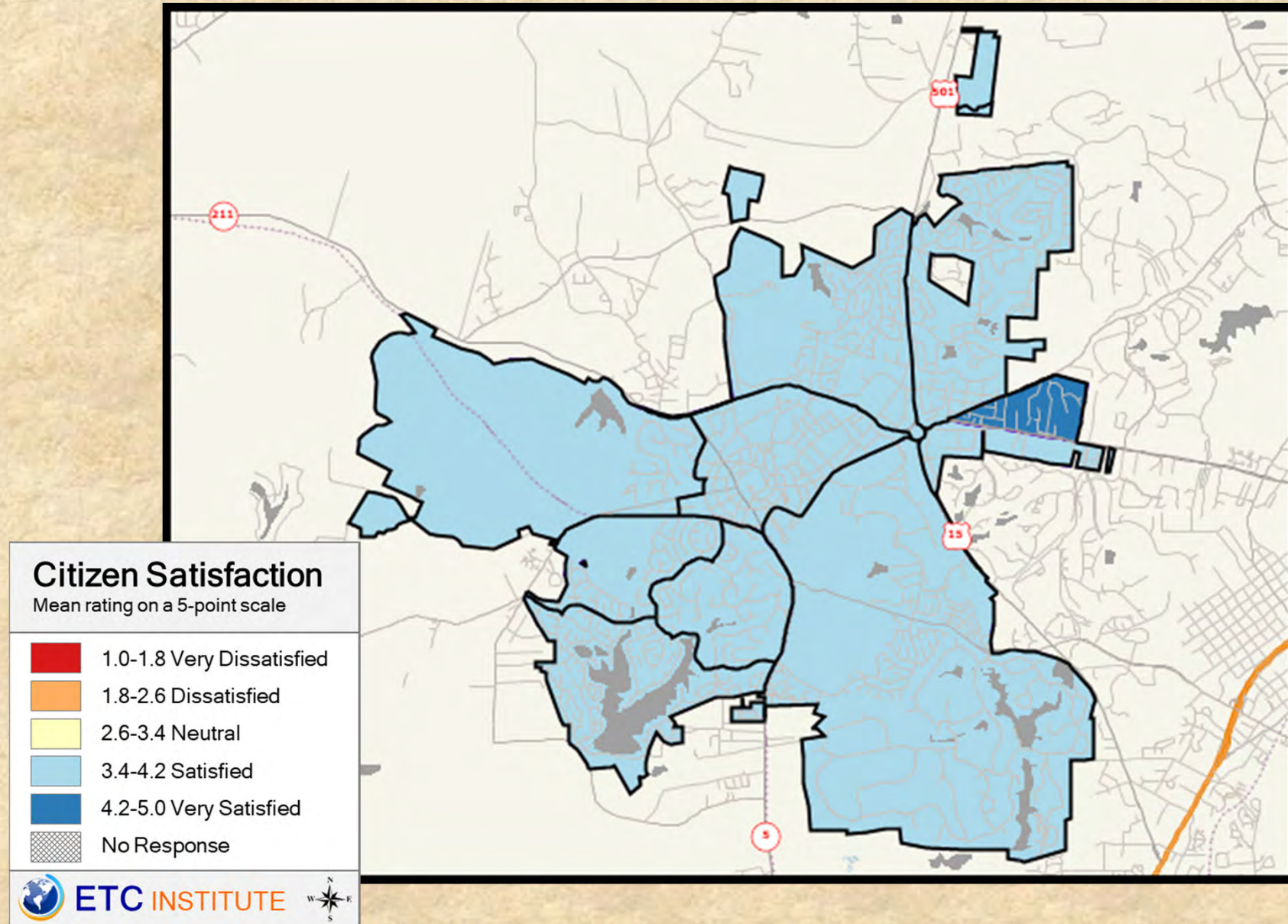
# Q9-11 Level of satisfaction with: Quality of adult recreation programs



## 2020 Village of Pinehurst Community Survey

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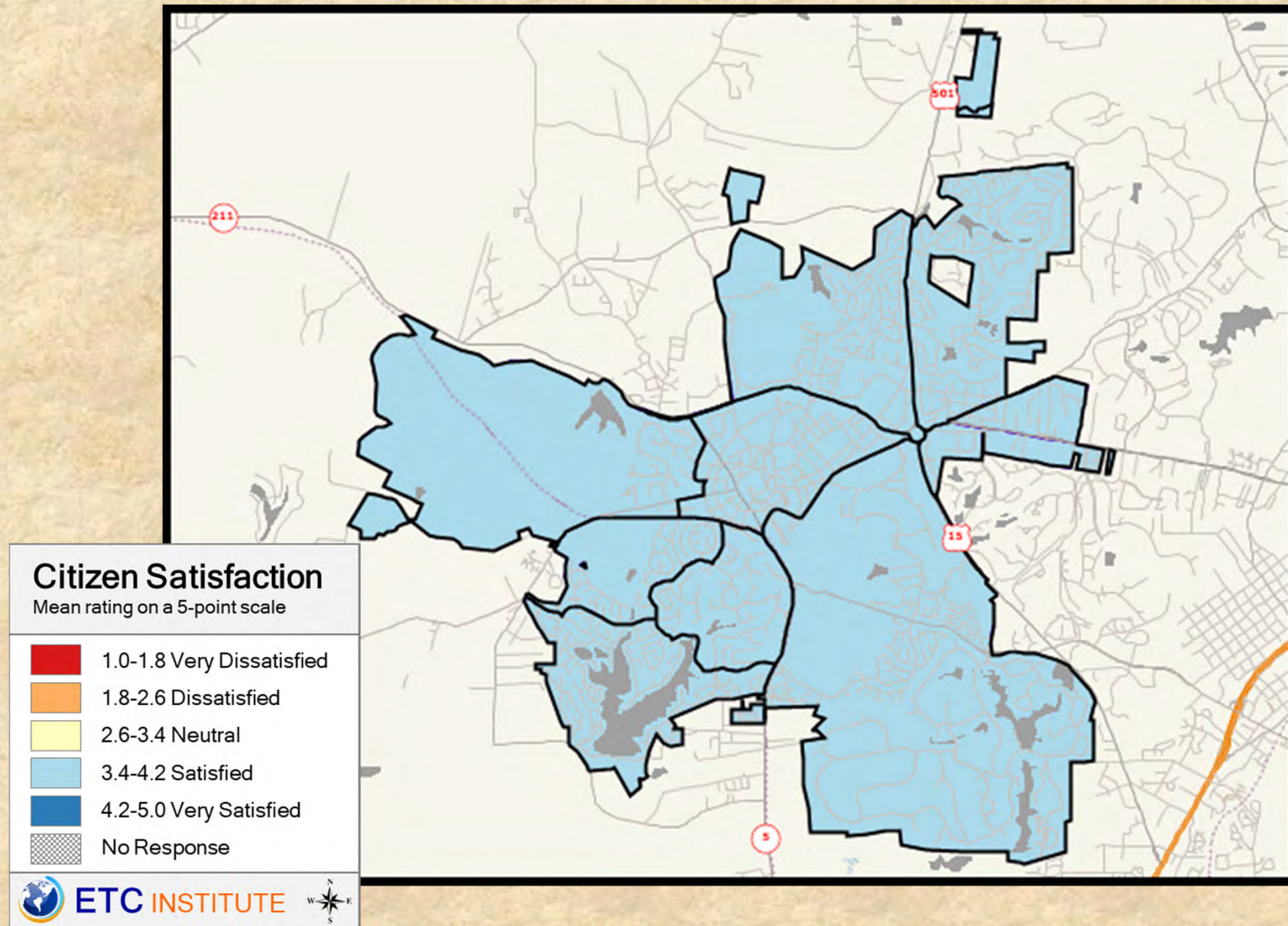
# Q9-12 Level of satisfaction with: Range of amenities at parks and recreation facilities



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q9-13 Level of satisfaction with: Village sponsored cultural arts events

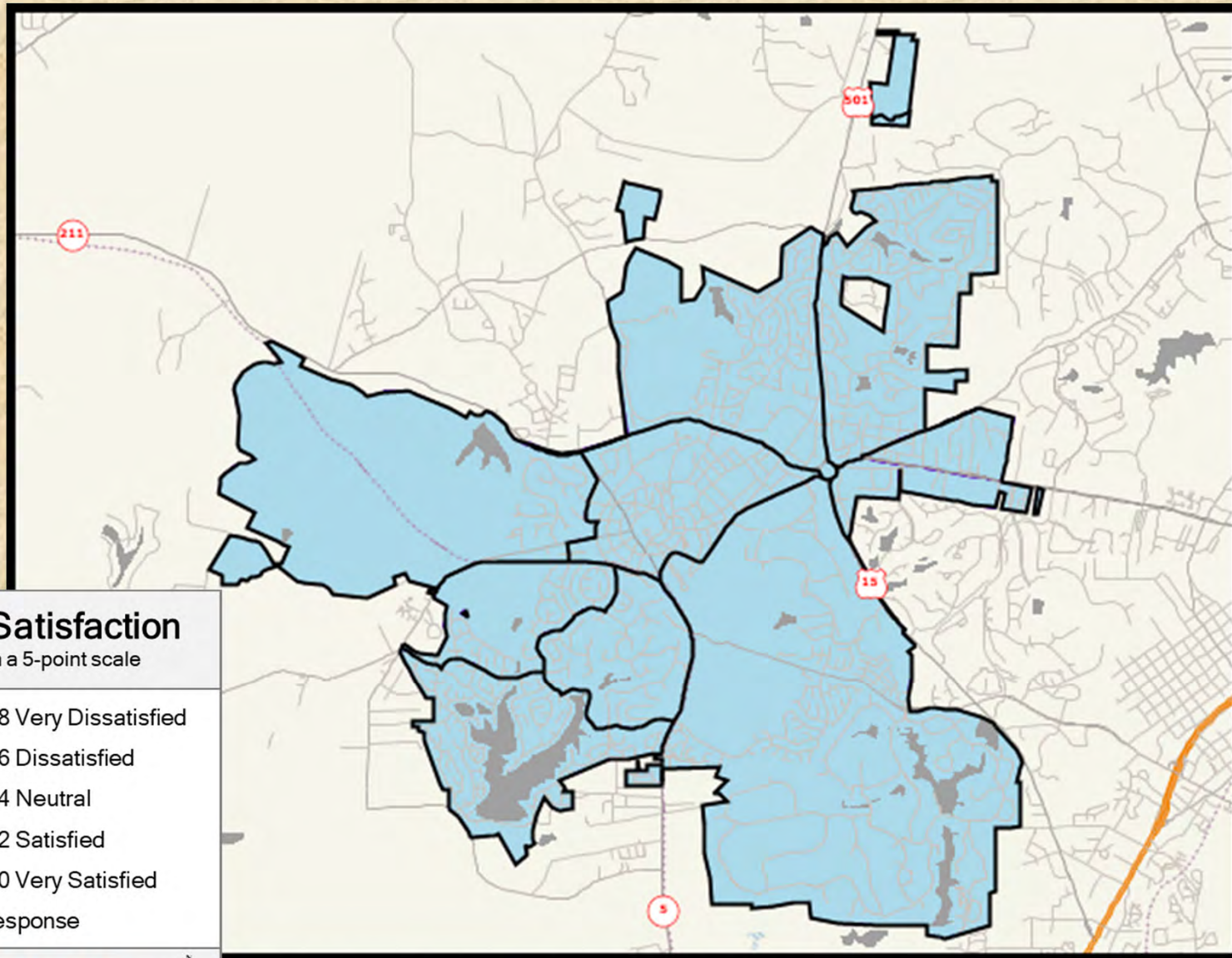


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q9-14 Level of satisfaction with: Variety of cultural arts events and programs in Southern Moore County



**Citizen Satisfaction**  
Mean rating on a 5-point scale

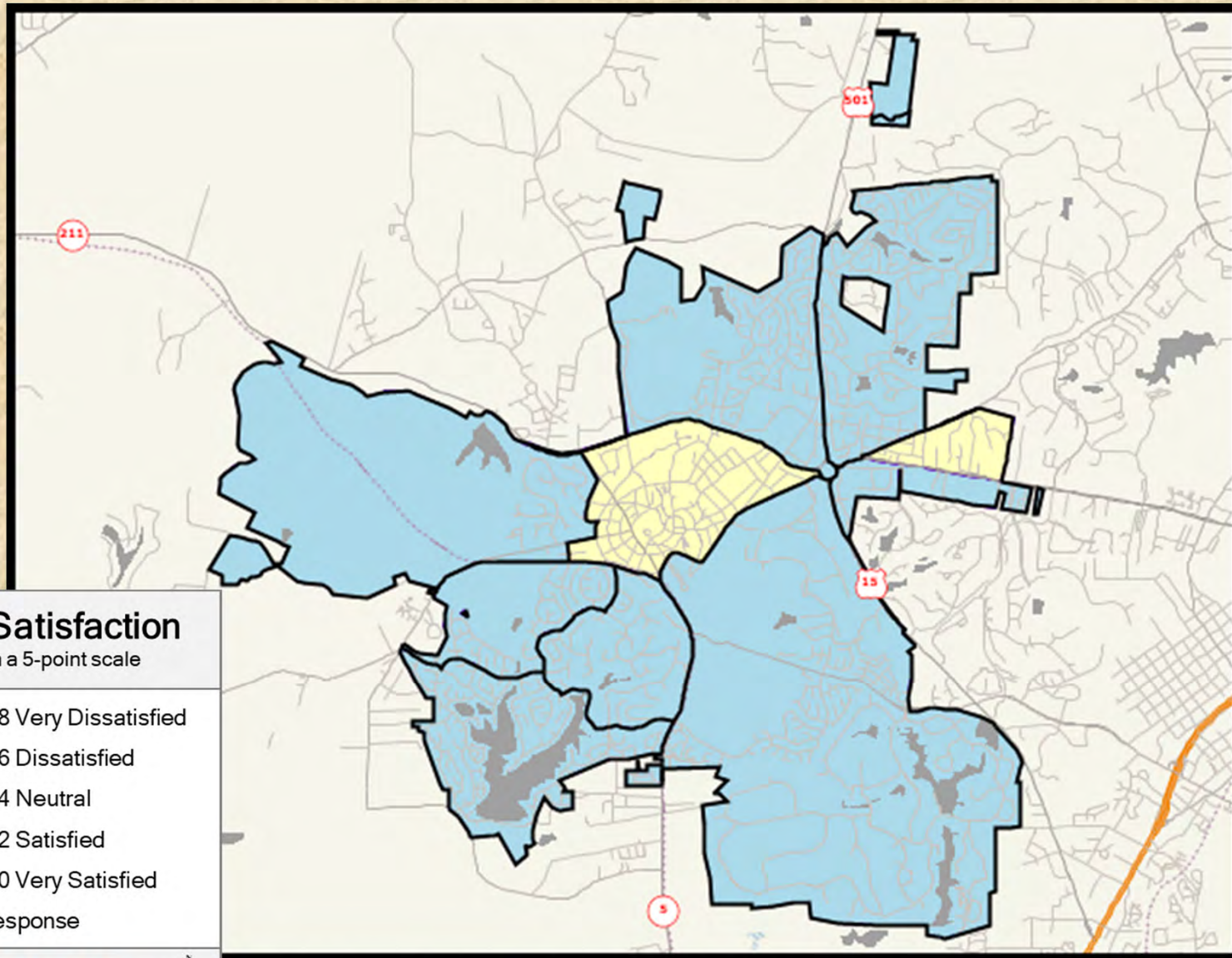
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Hatched	No Response

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## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13-01 Level of satisfaction with: Enforcing the cleanup of litter and debris on private property



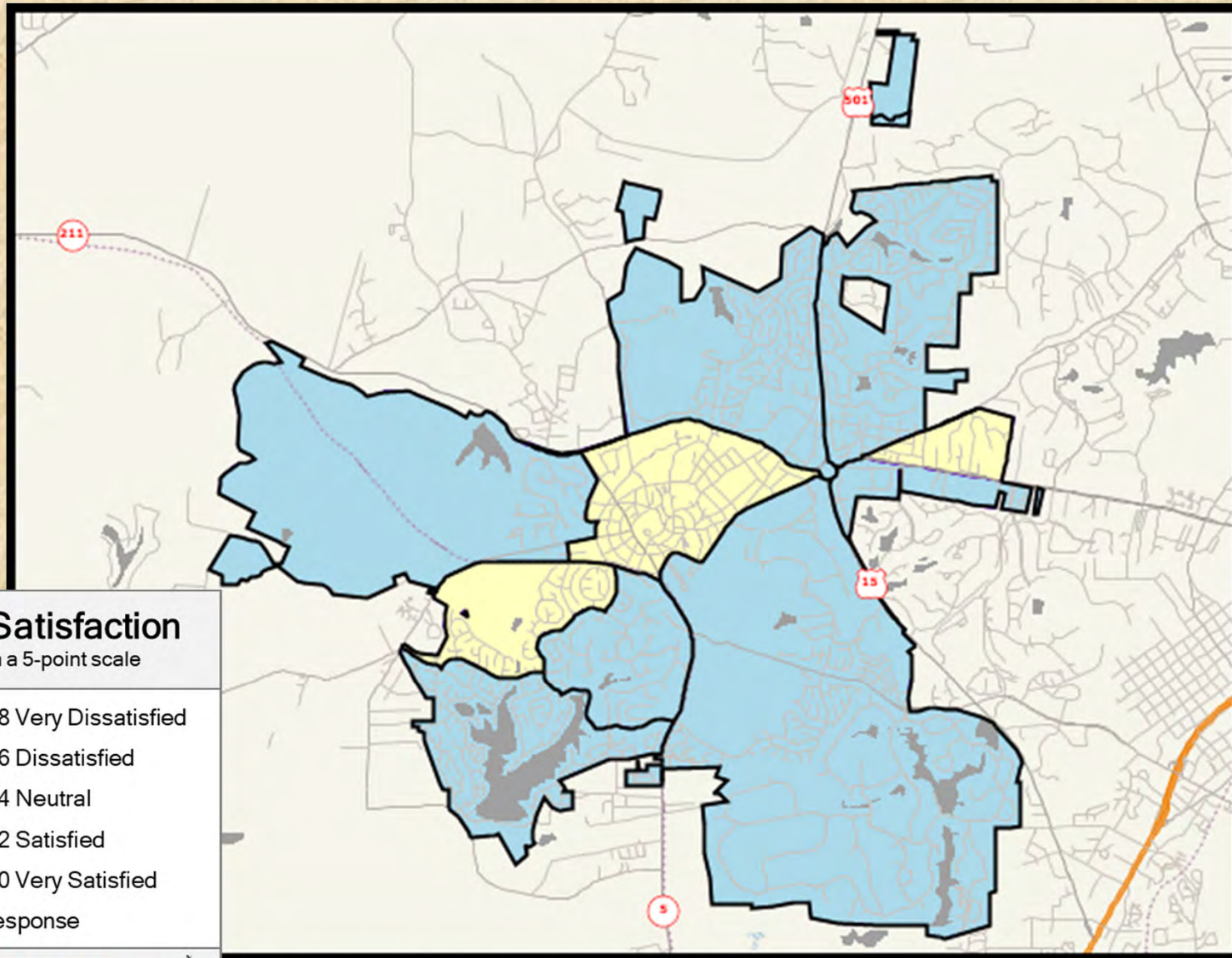
**Citizen Satisfaction**  
Mean rating on a 5-point scale

Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13-02 Level of satisfaction with: Enforcing mowing/cutting of weeds/grass on private property



**Citizen Satisfaction**  
Mean rating on a 5-point scale

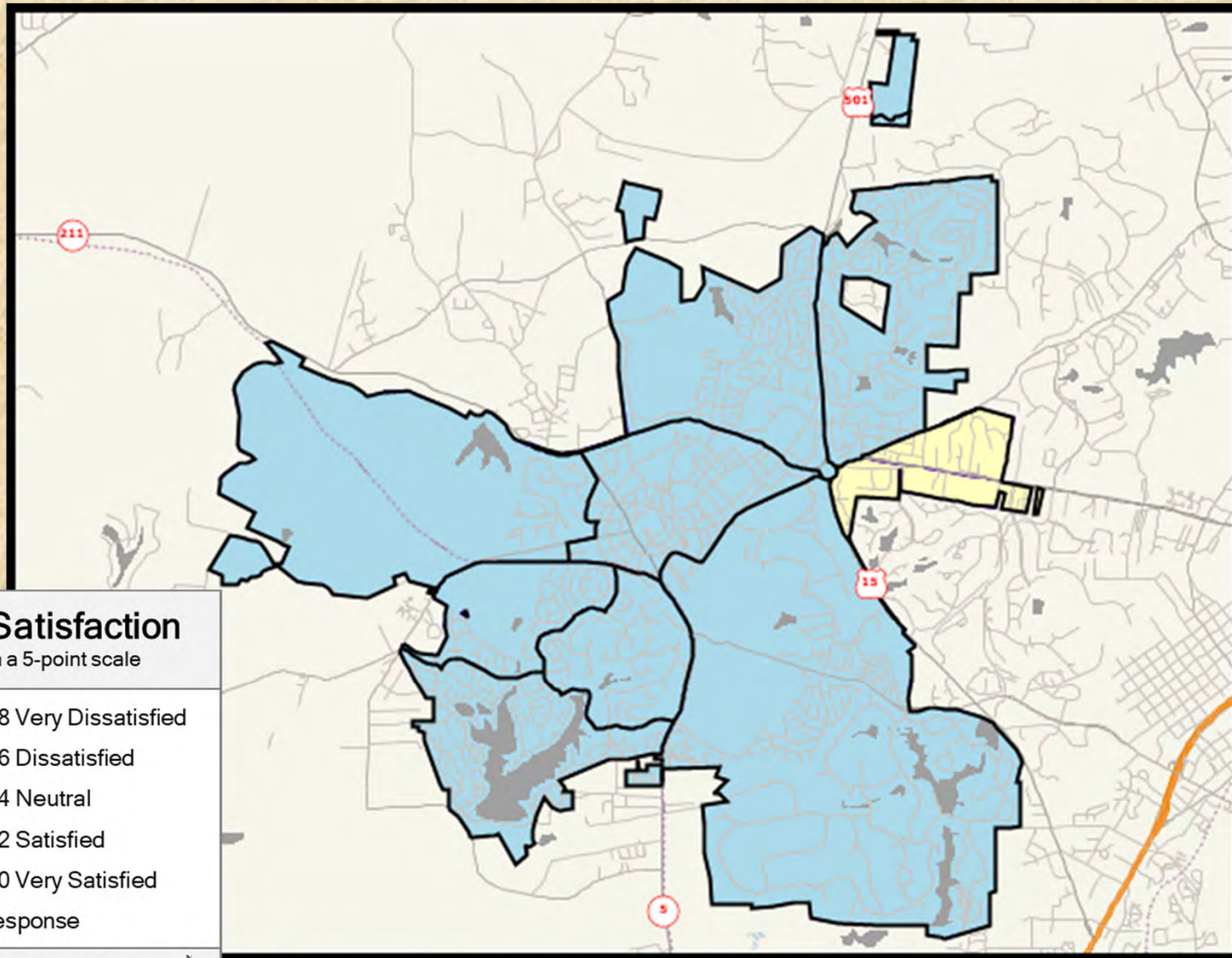
	1.0-1.8 Very Dissatisfied
	1.8-2.6 Dissatisfied
	2.6-3.4 Neutral
	3.4-4.2 Satisfied
	4.2-5.0 Very Satisfied
	No Response

## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13-03 Level of satisfaction with: Enforcing parking-prohibiting oversized vehicles in residential neighborhoods



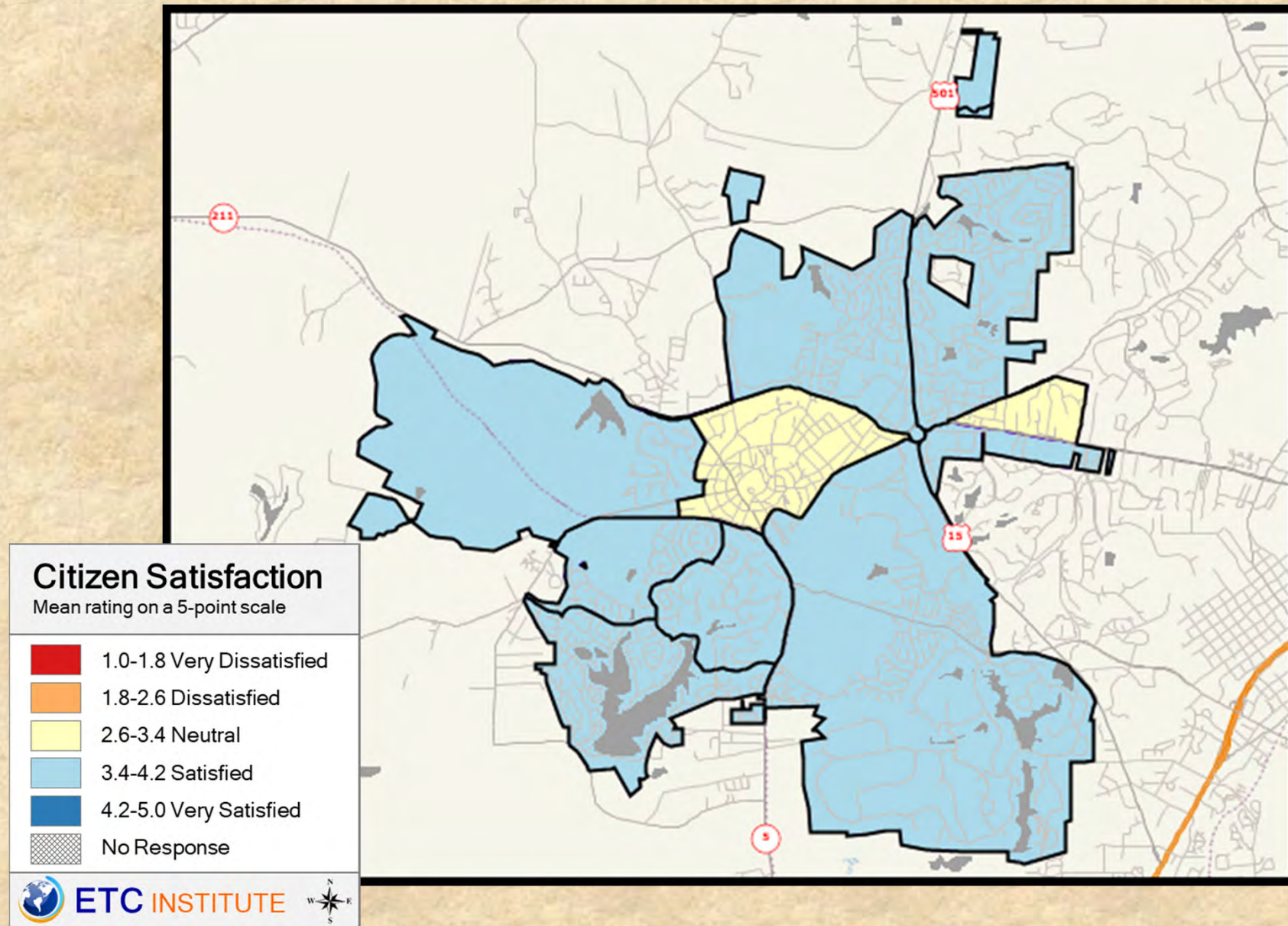
**Citizen Satisfaction**  
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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**2020 Village of Pinehurst Community Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

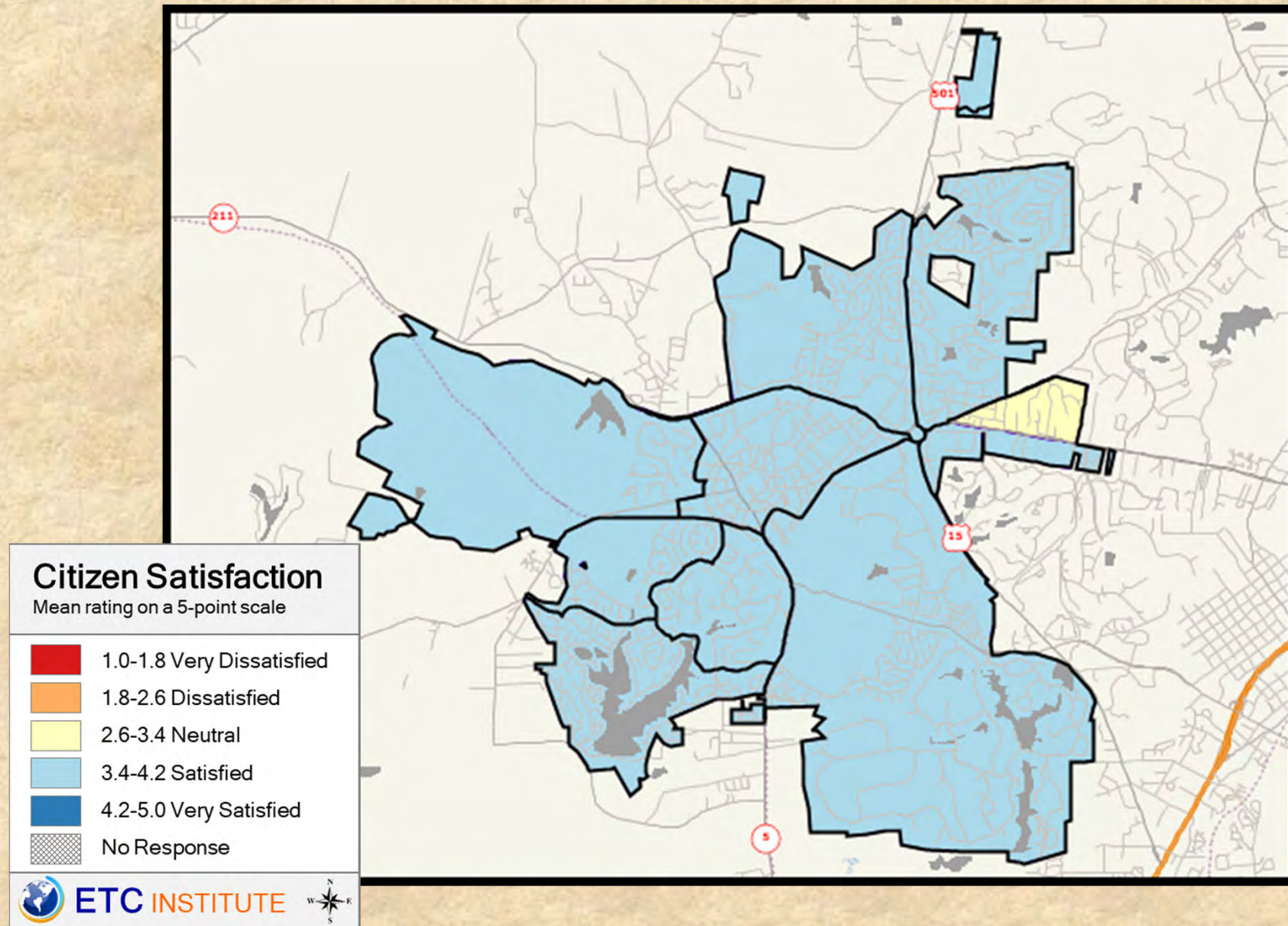
# Q13-04 Level of satisfaction with: Enforcing sign regulations



## 2020 Village of Pinehurst Community Survey

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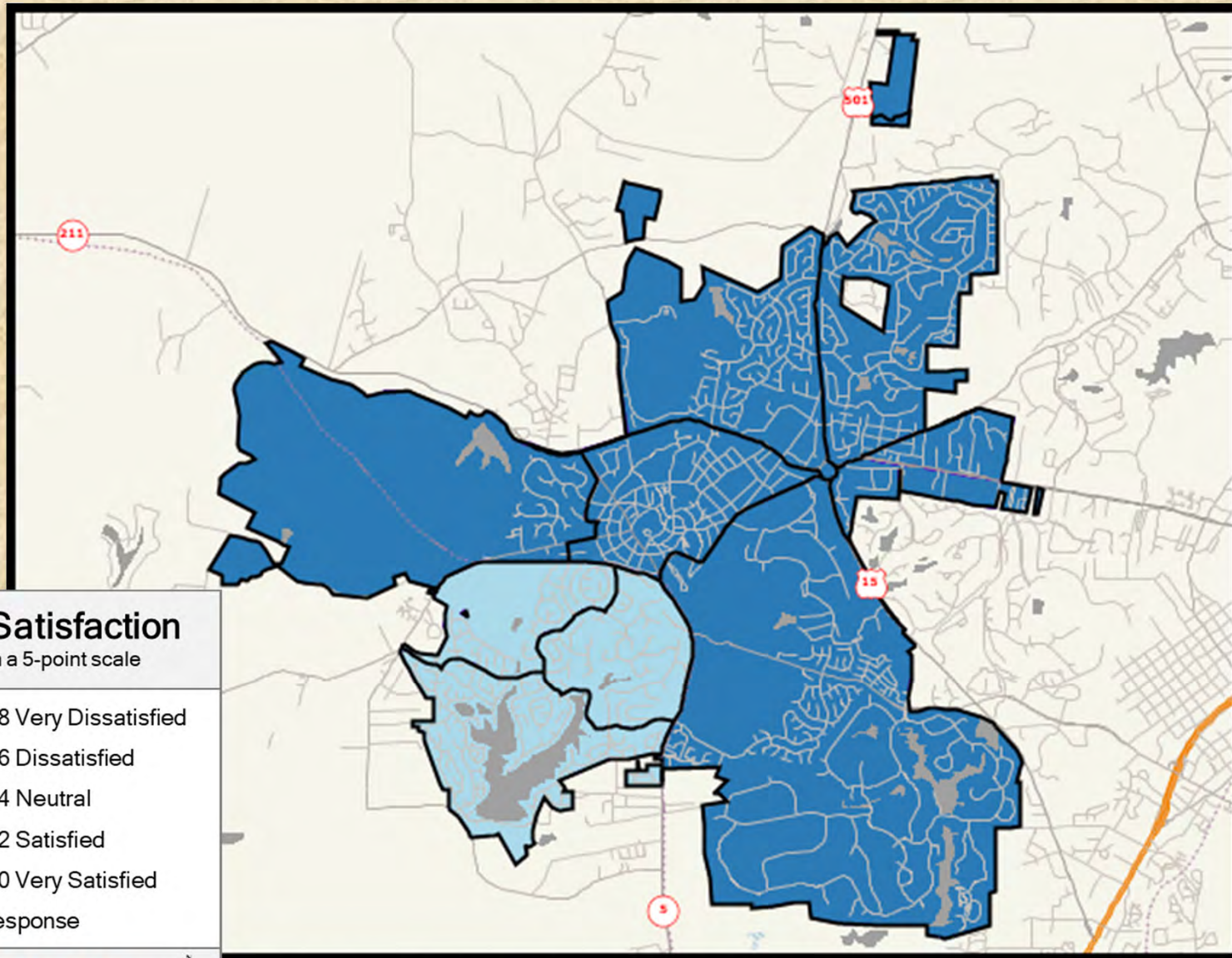
# Q13-05 Level of satisfaction with: Enforcing solid waste cart regulations



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q15-01 Level of satisfaction with: Maintenance of main Village street thoroughfares



**Citizen Satisfaction**  
Mean rating on a 5-point scale

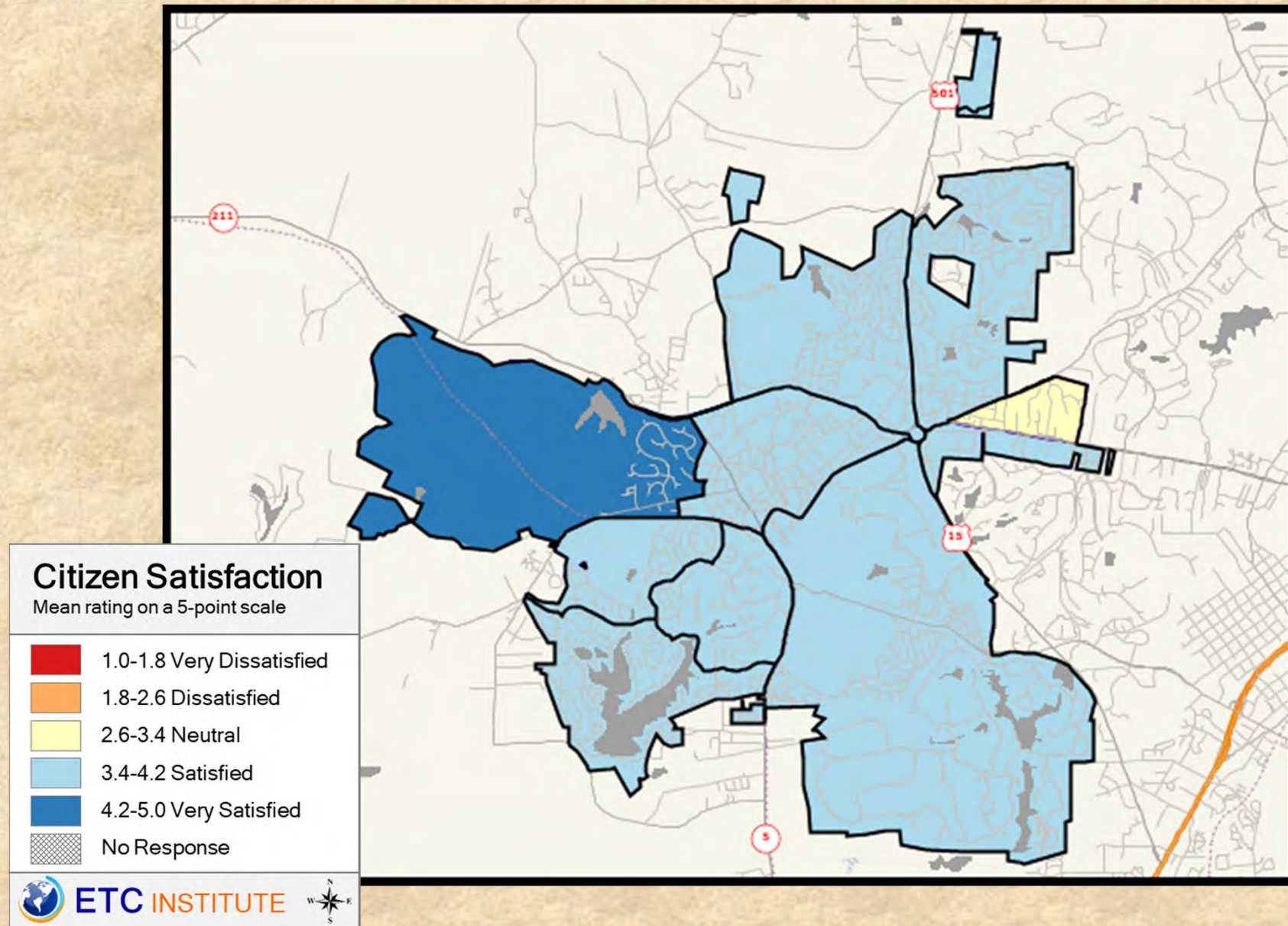
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Hatched	No Response

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## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q15-02 Level of satisfaction with: Maintenance of streets in your neighborhood

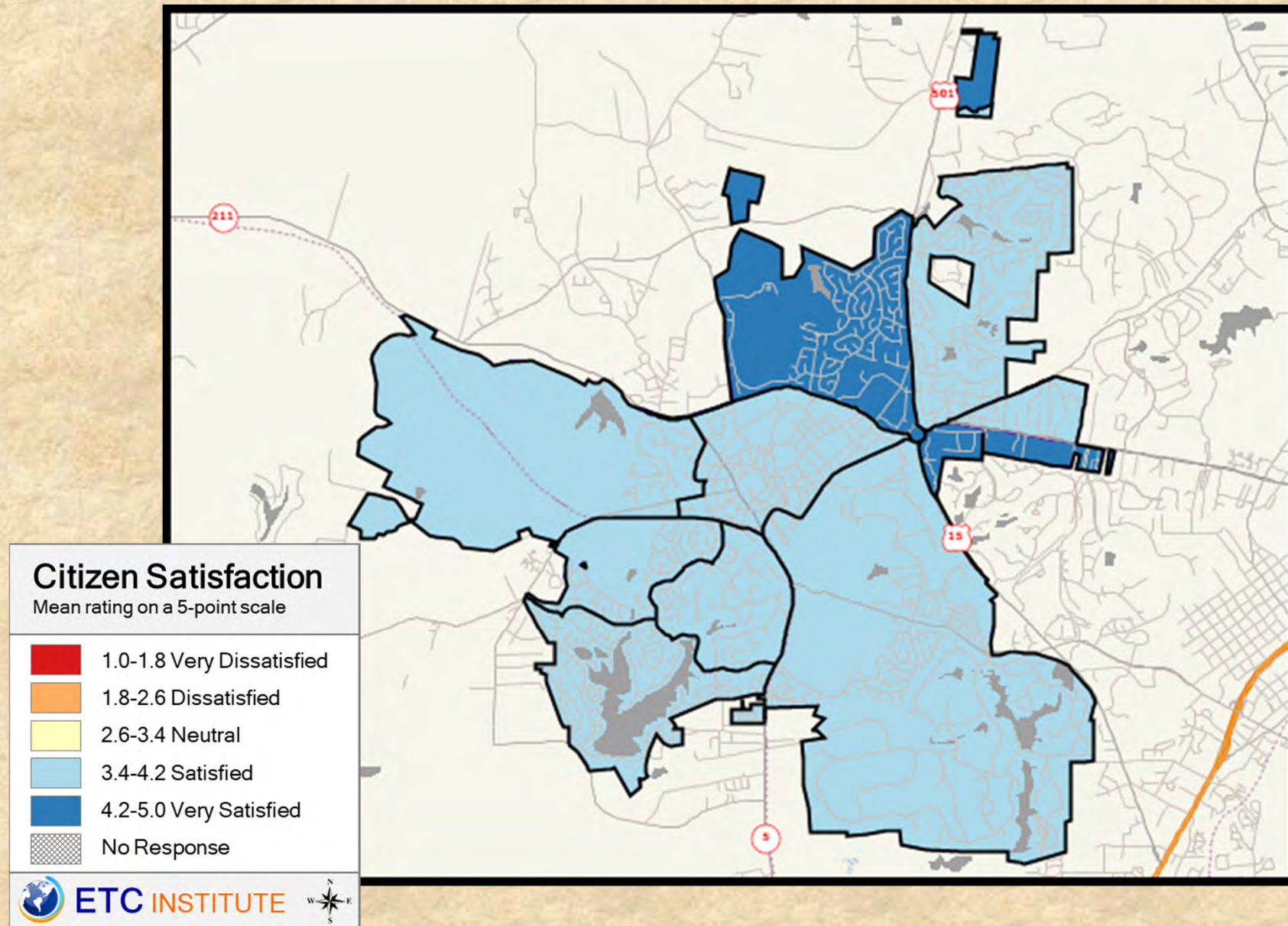


## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



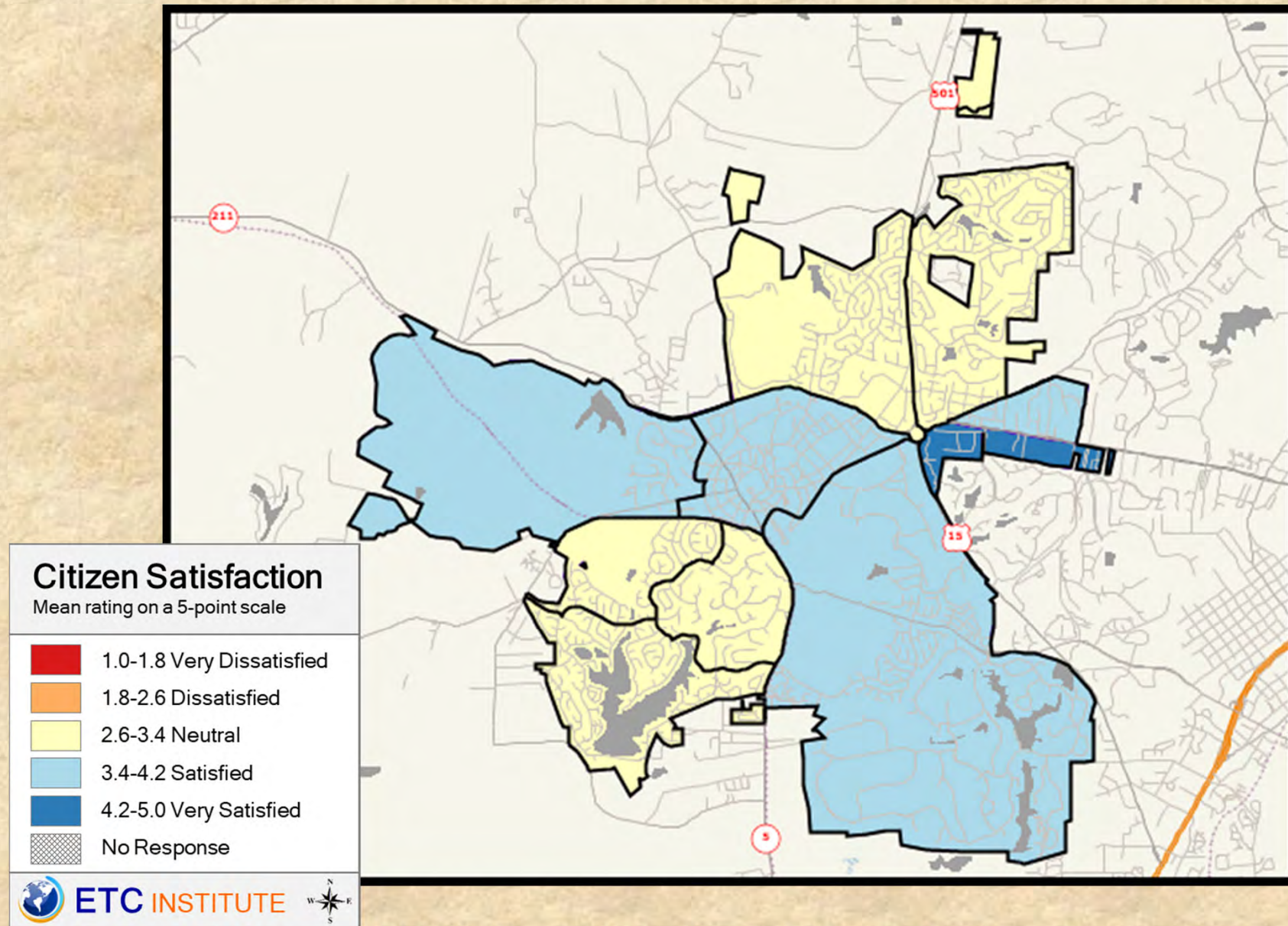
# Q15-03 Level of satisfaction with: Maintenance of street signs/pavement markings



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

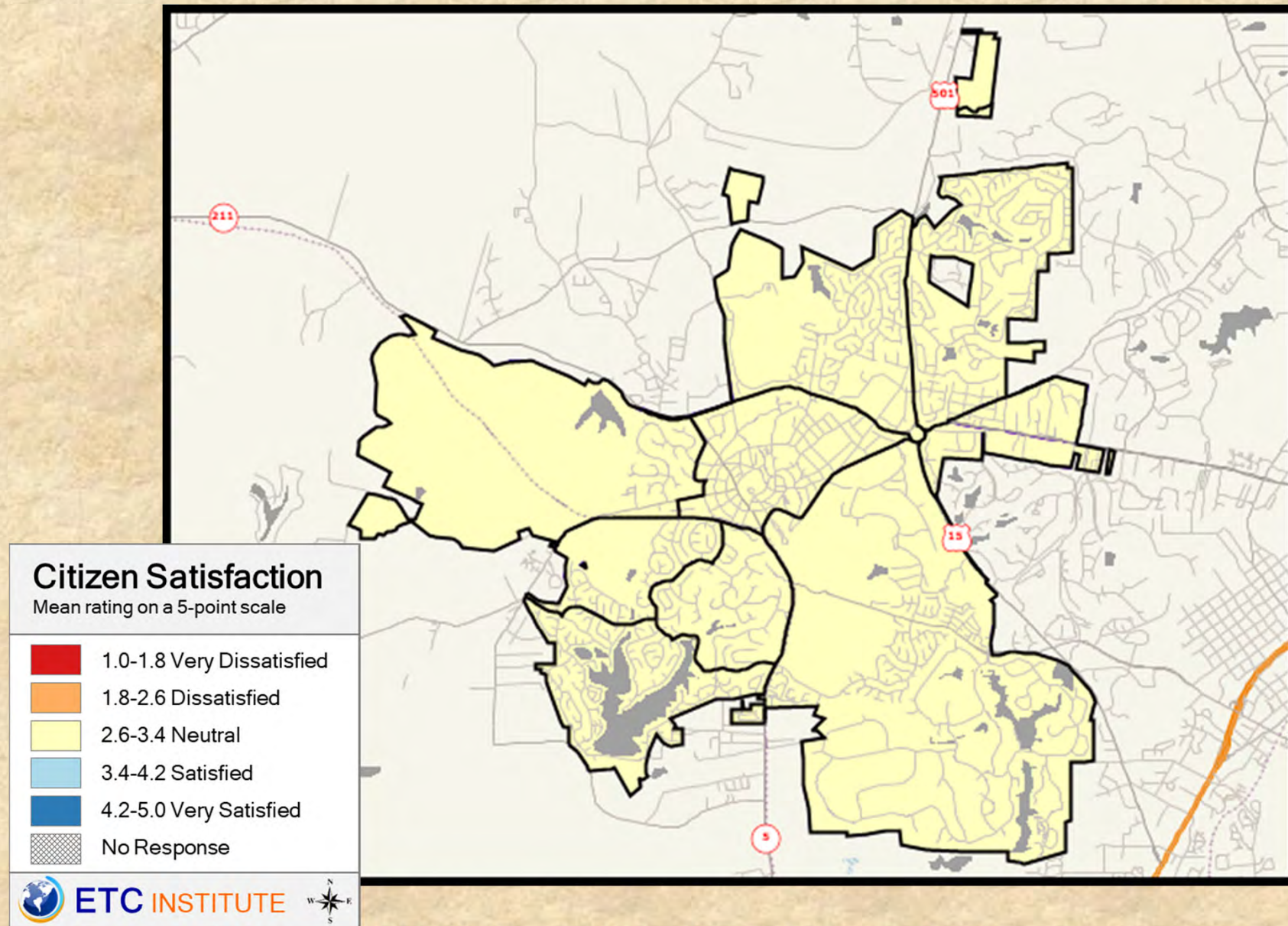
## Q15-04 Level of satisfaction with: Adequacy of street lighting



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

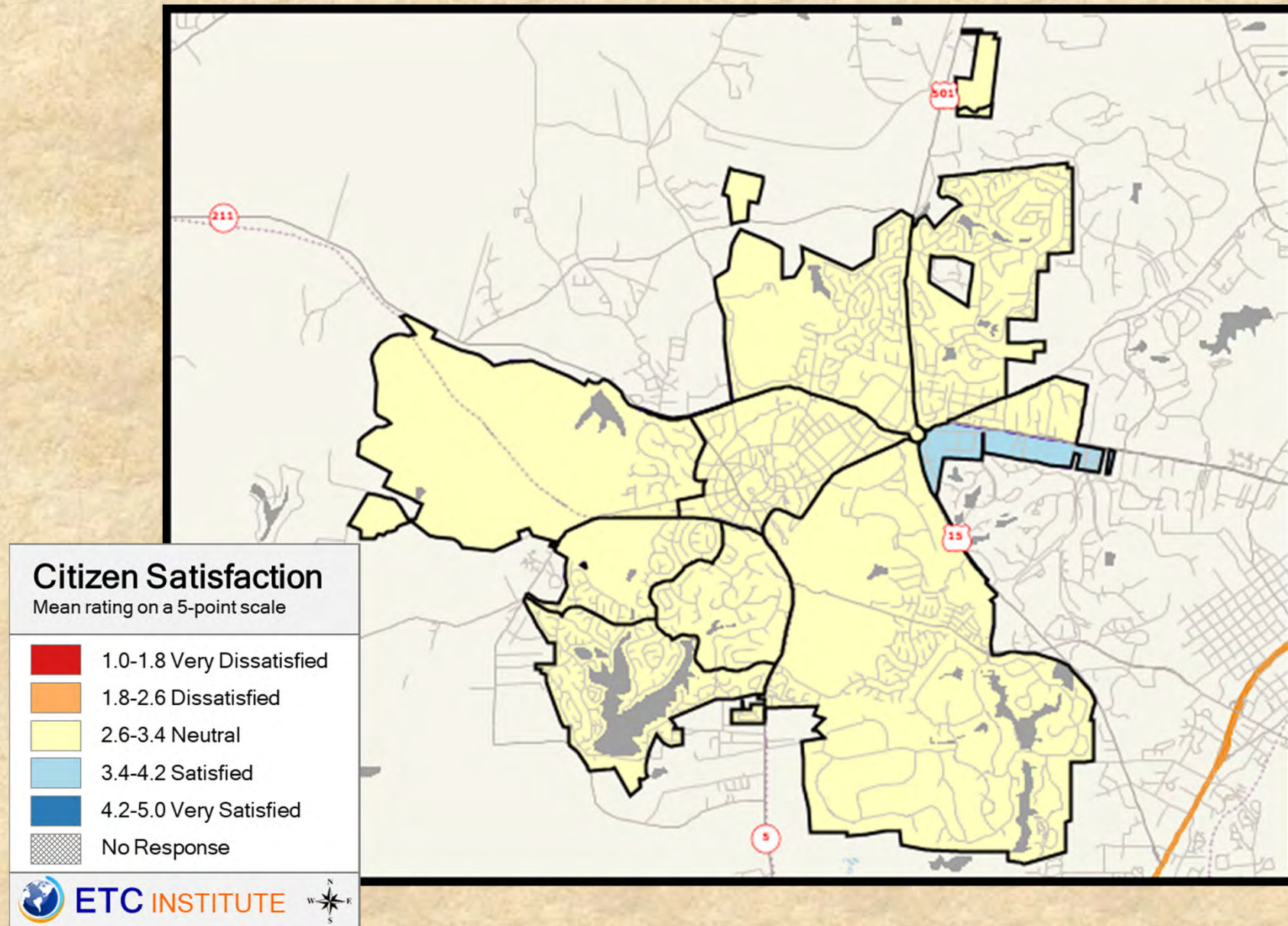
# Q15-05 Level of satisfaction with: Ease of travel on NC Highway 5



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

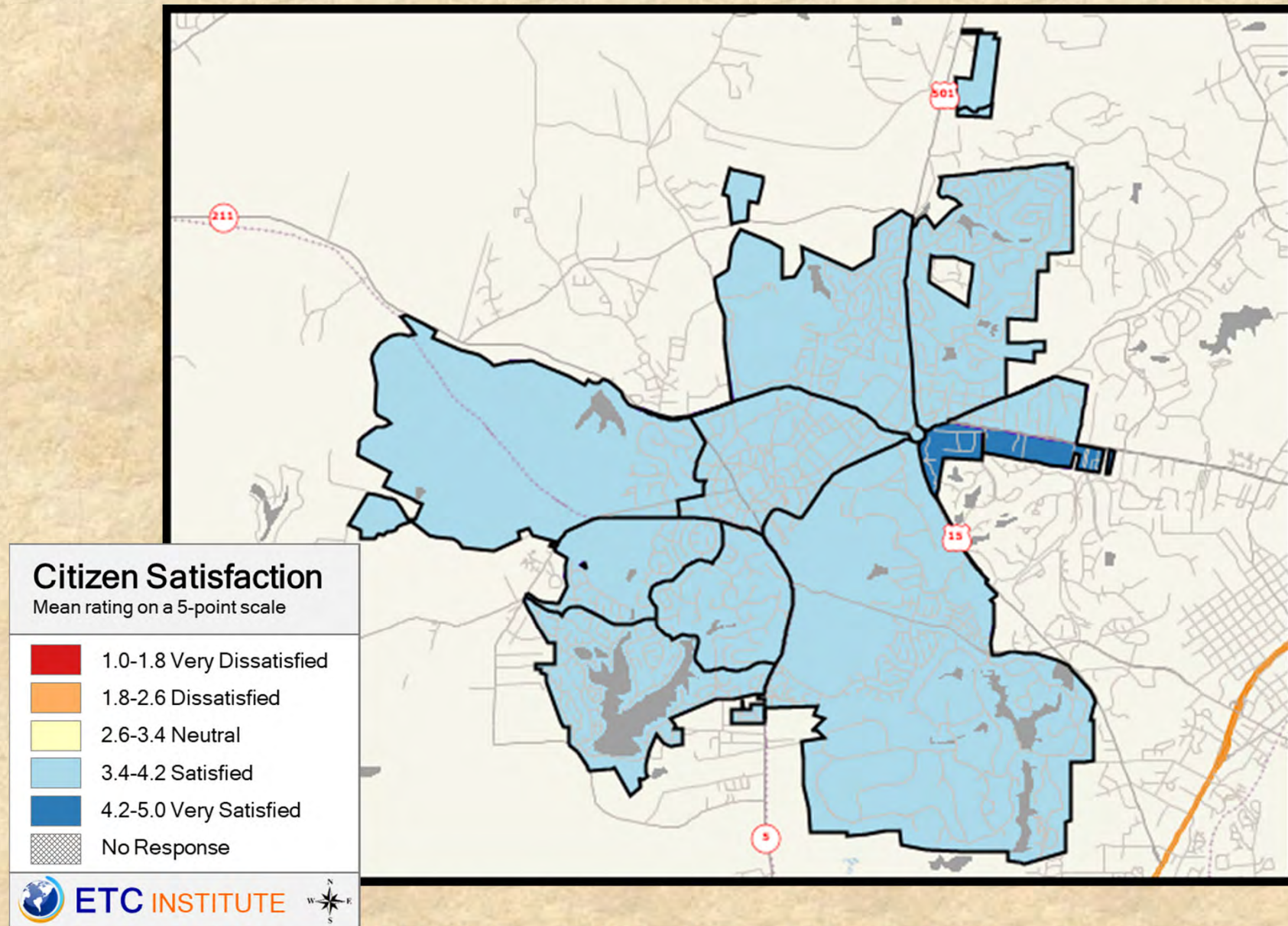
# Q15-06 Level of satisfaction with: Ease of travel through the large traffic circle



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

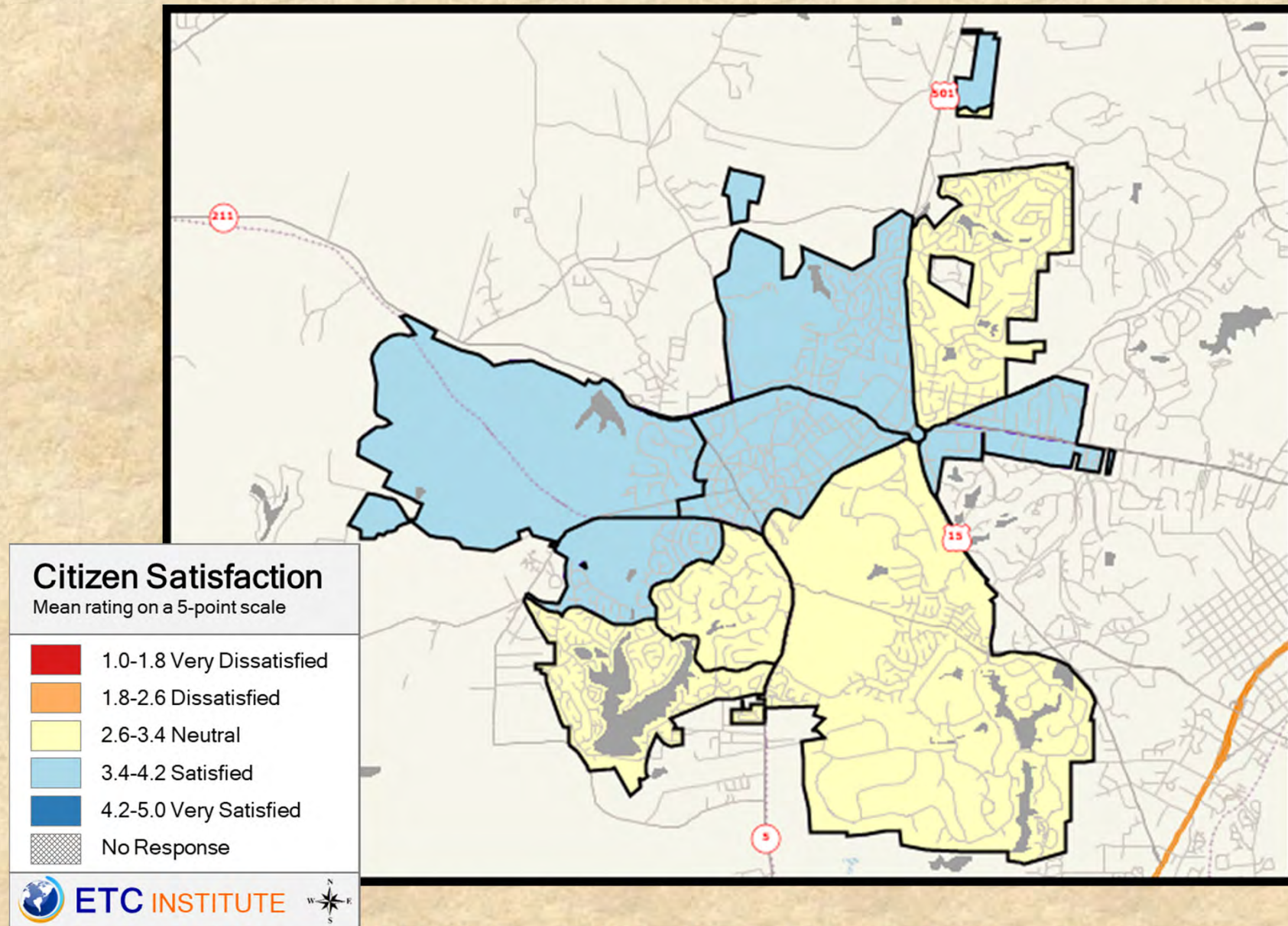
# Q15-07 Level of satisfaction with: Ease of travel on other streets in the Village



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

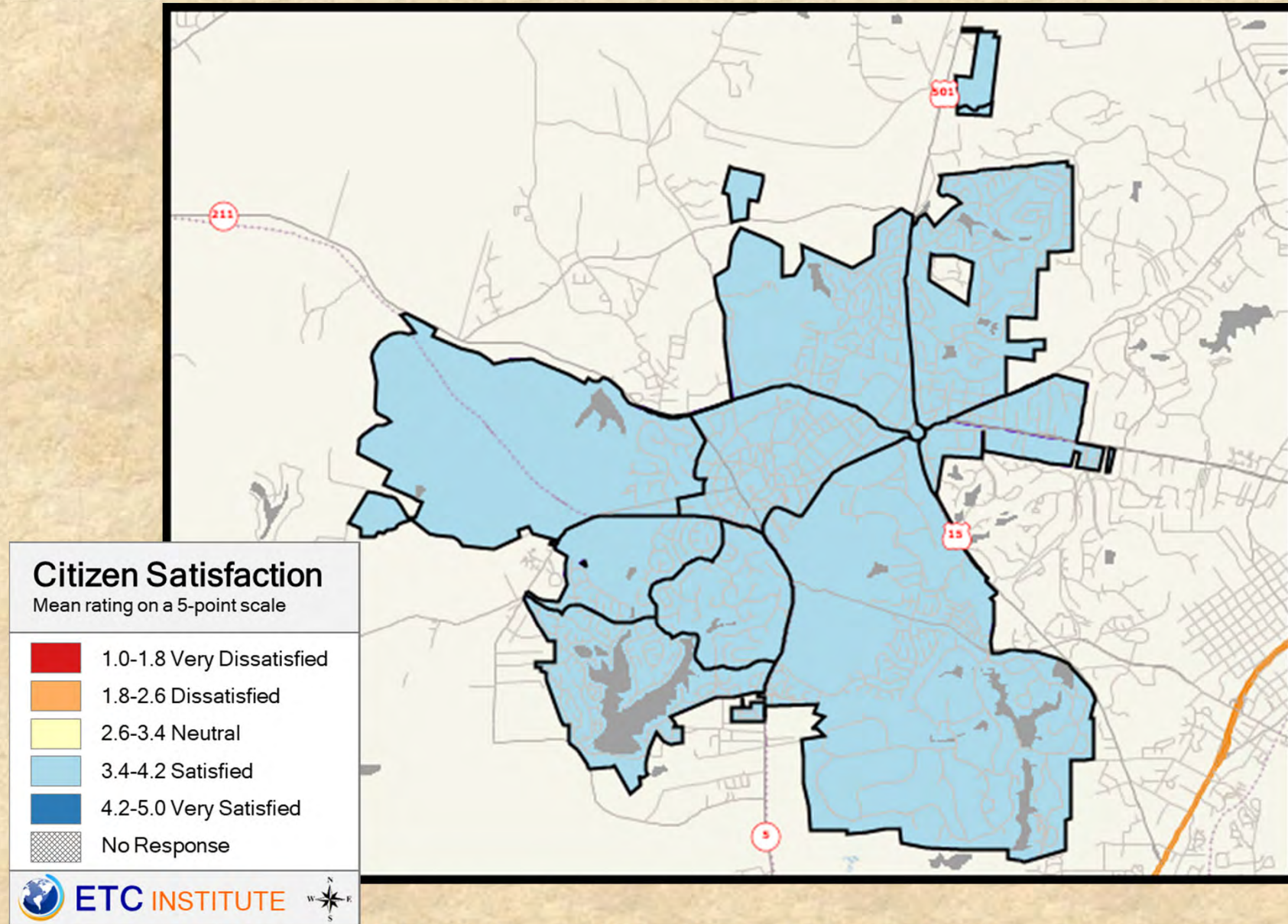
## Q15-08 Level of satisfaction with: Availability of walkways



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

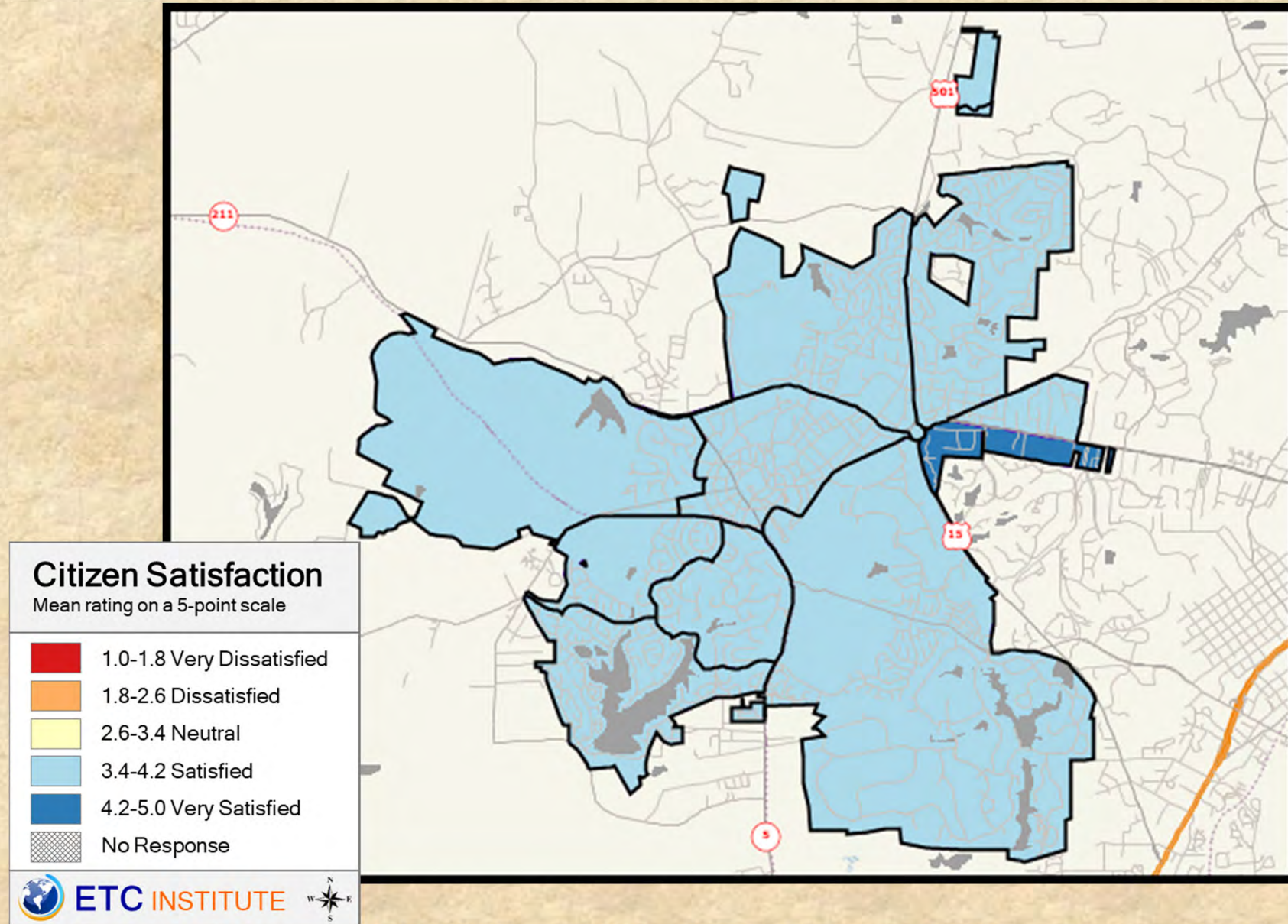
# Q15-09 Level of satisfaction with: Condition of existing walkways



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q15-10 Level of satisfaction with: Ease of golf cart travel

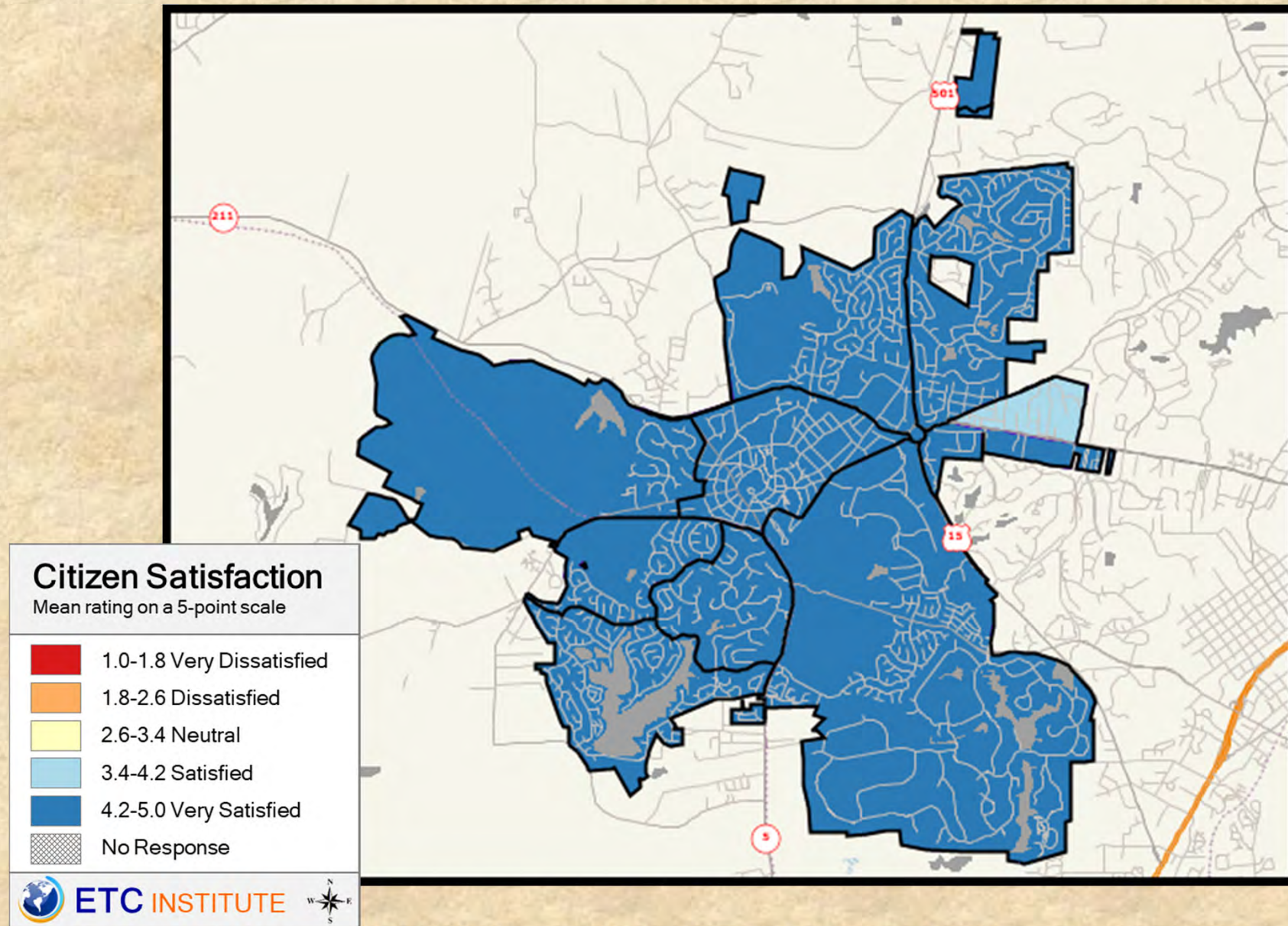


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



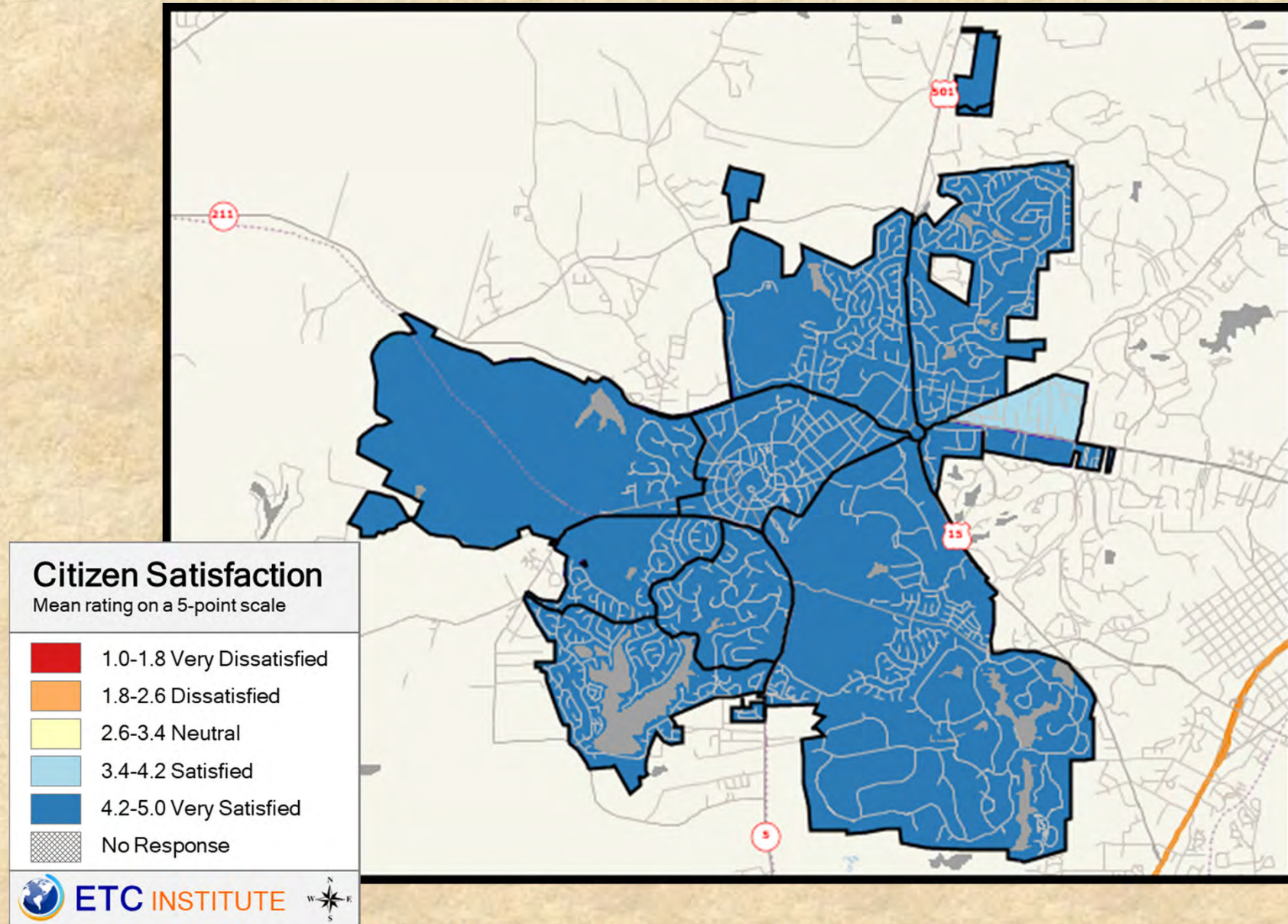
# Q17-01 Level of satisfaction with: Maintenance/preservation of downtown



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

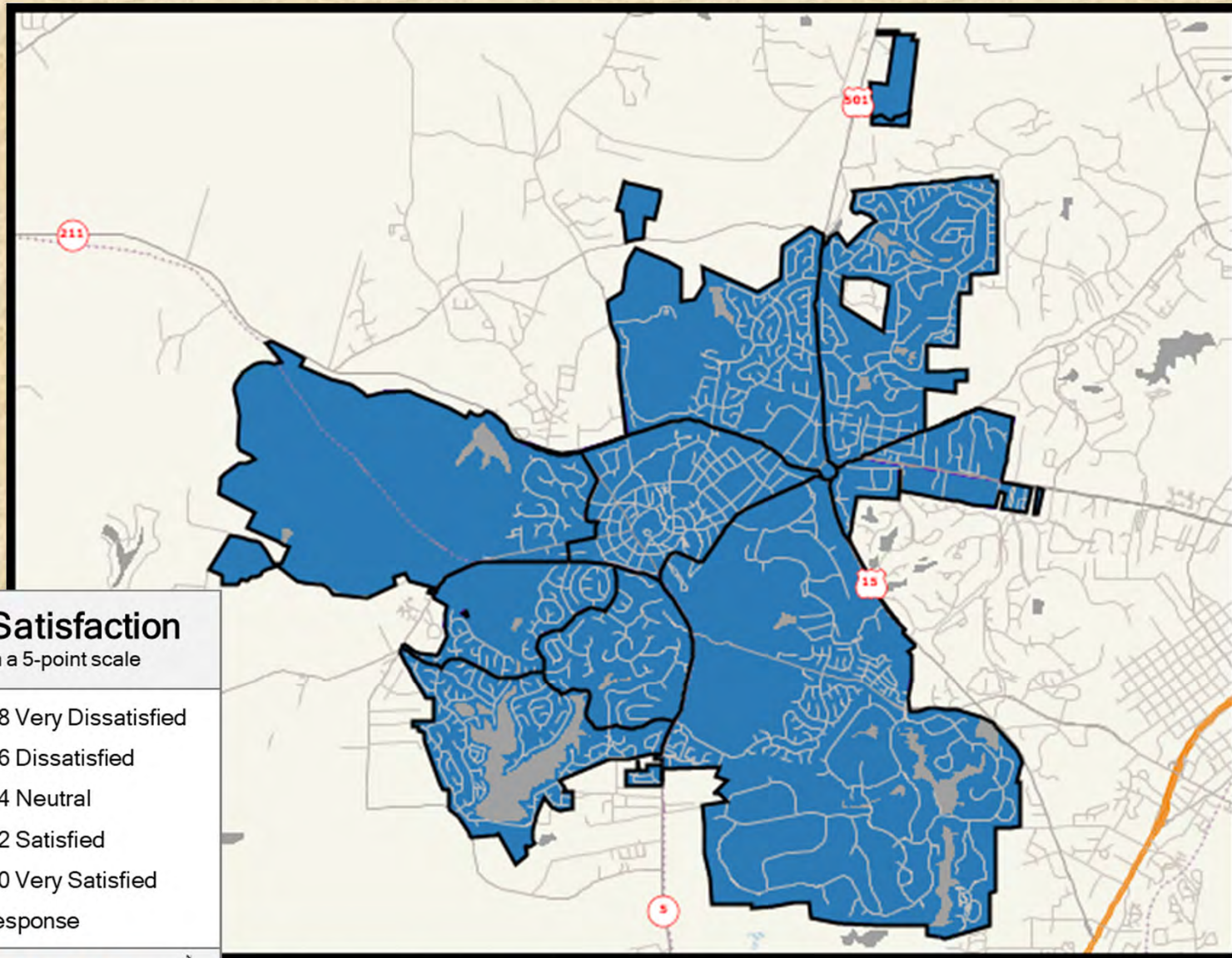
# Q17-02 Level of satisfaction with: Quality of landscaping in medians and other public areas



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-03 Level of satisfaction with: Overall cleanliness of streets and other public areas



**Citizen Satisfaction**  
Mean rating on a 5-point scale

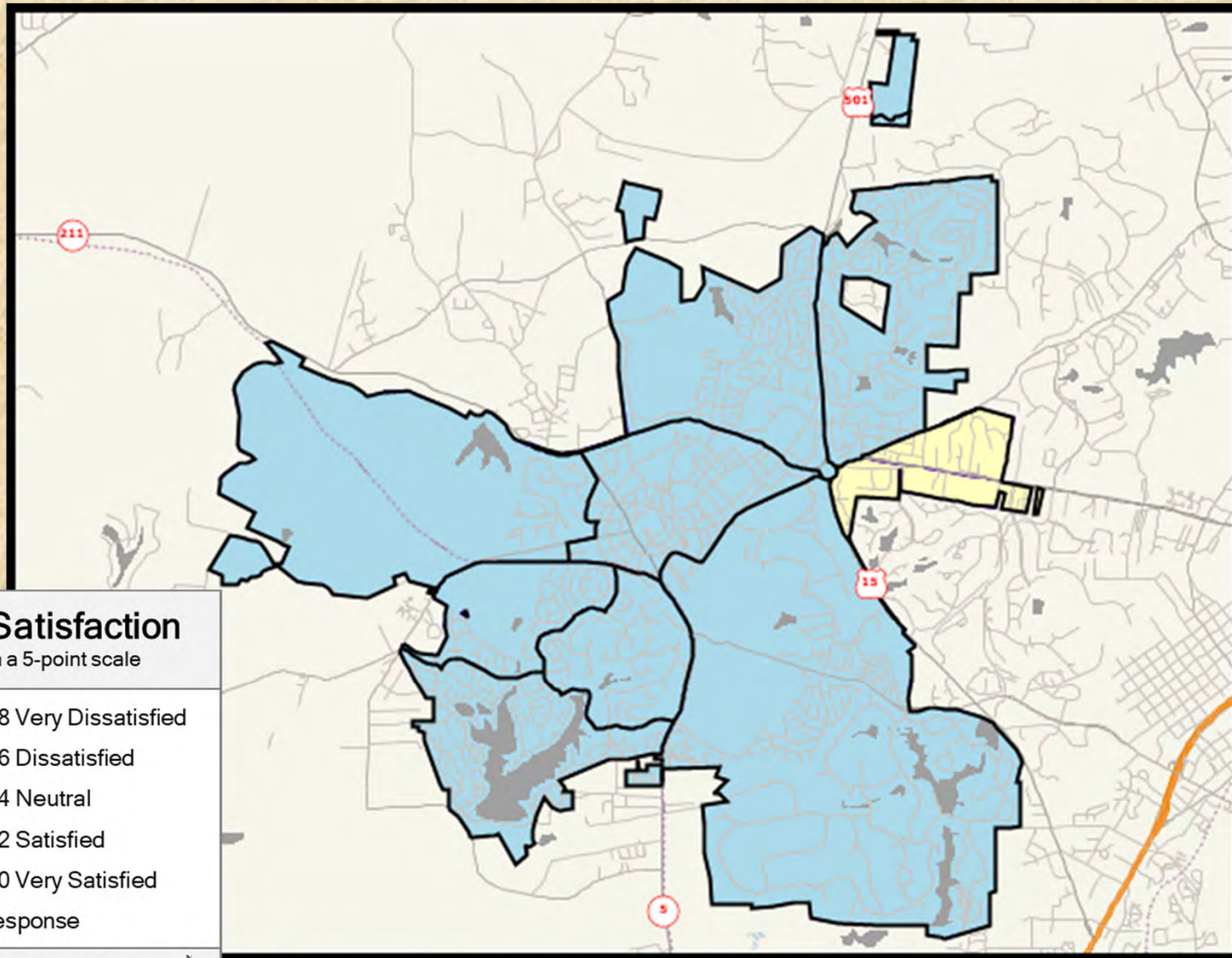
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Hatched	No Response

## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-04 Level of satisfaction with: Quality of the stormwater runoff/management system



**Citizen Satisfaction**  
Mean rating on a 5-point scale

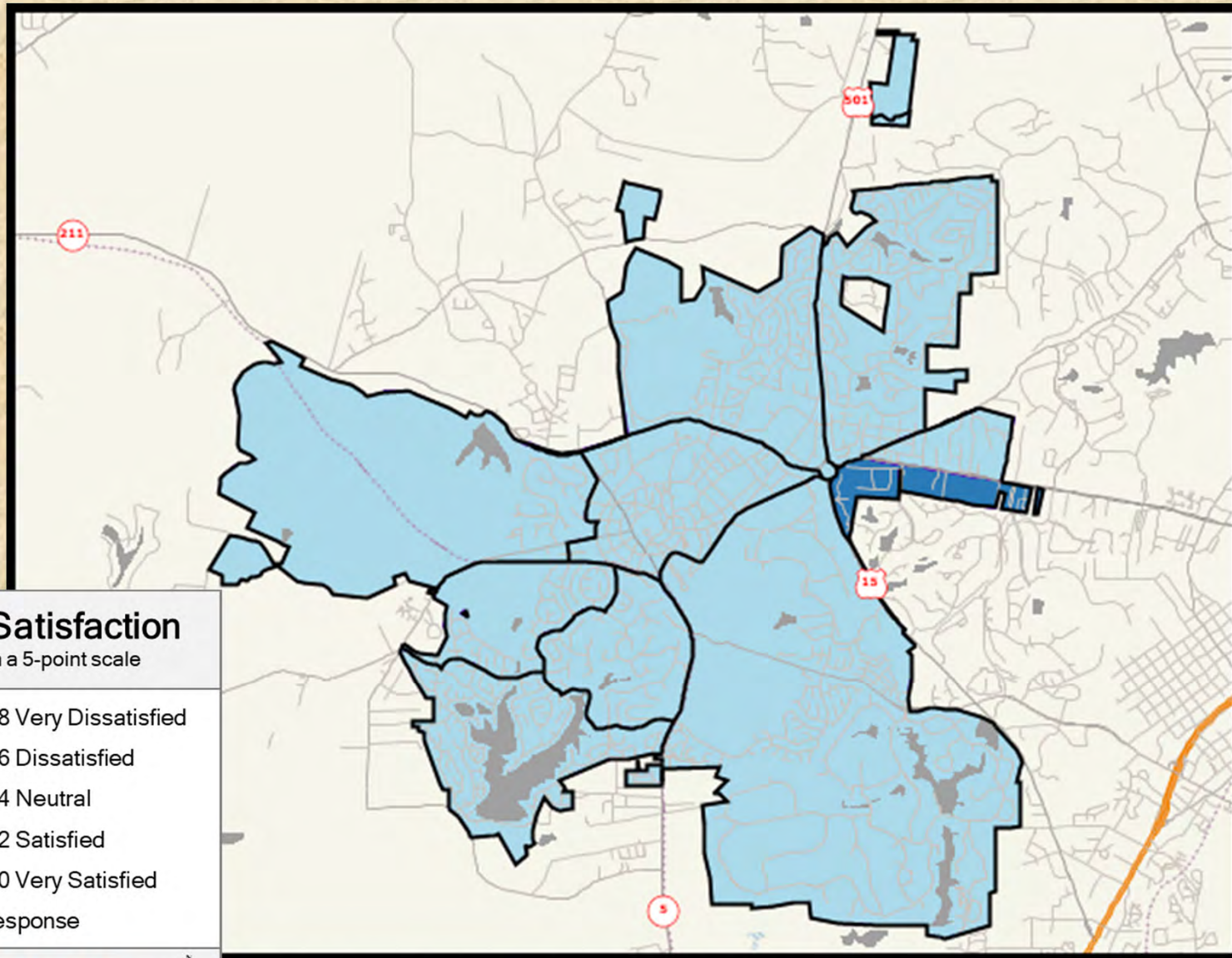
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-05 Level of satisfaction with: Winter weather response on Village streets (snow/ice)



**Citizen Satisfaction**  
Mean rating on a 5-point scale

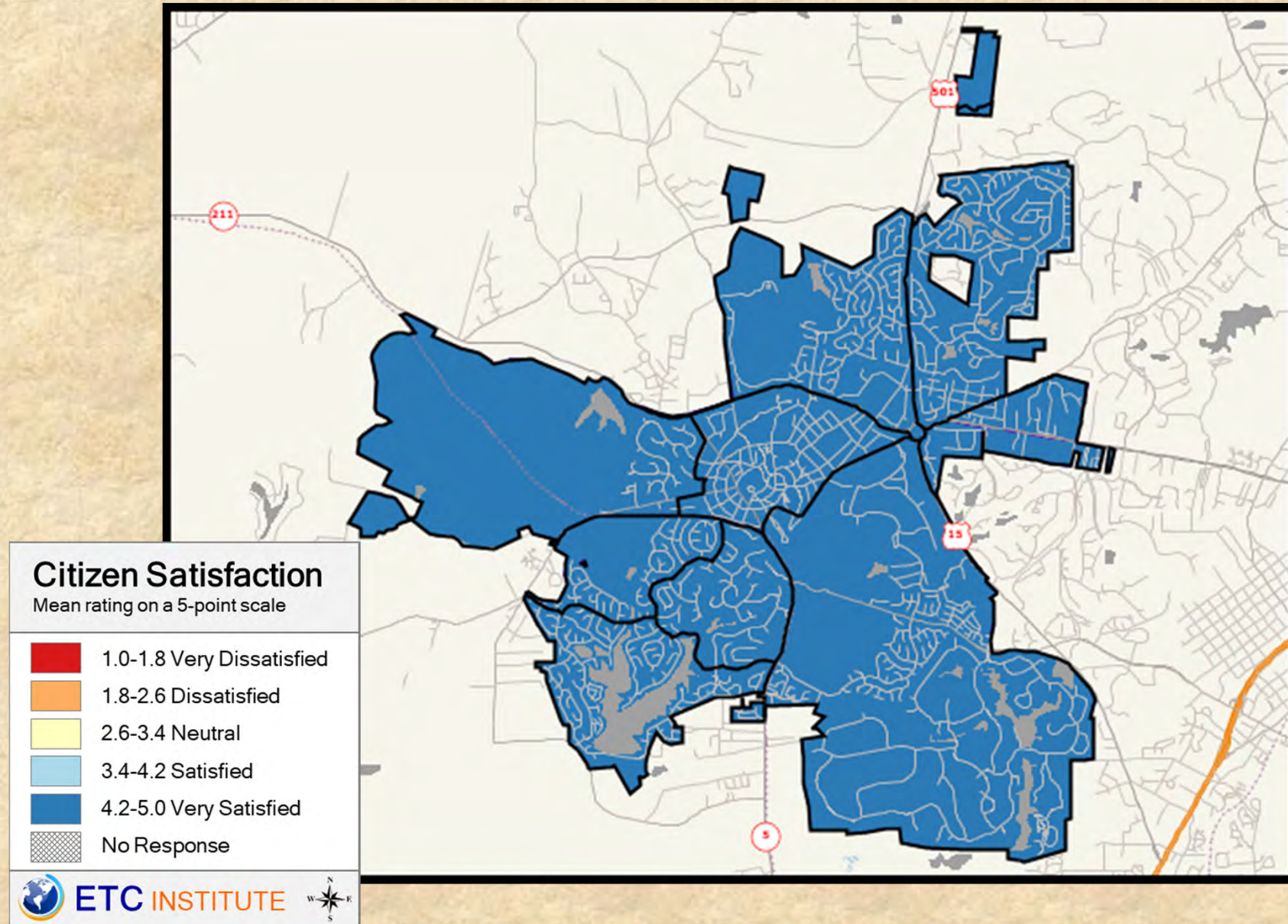
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Grey Hatched	No Response

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## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

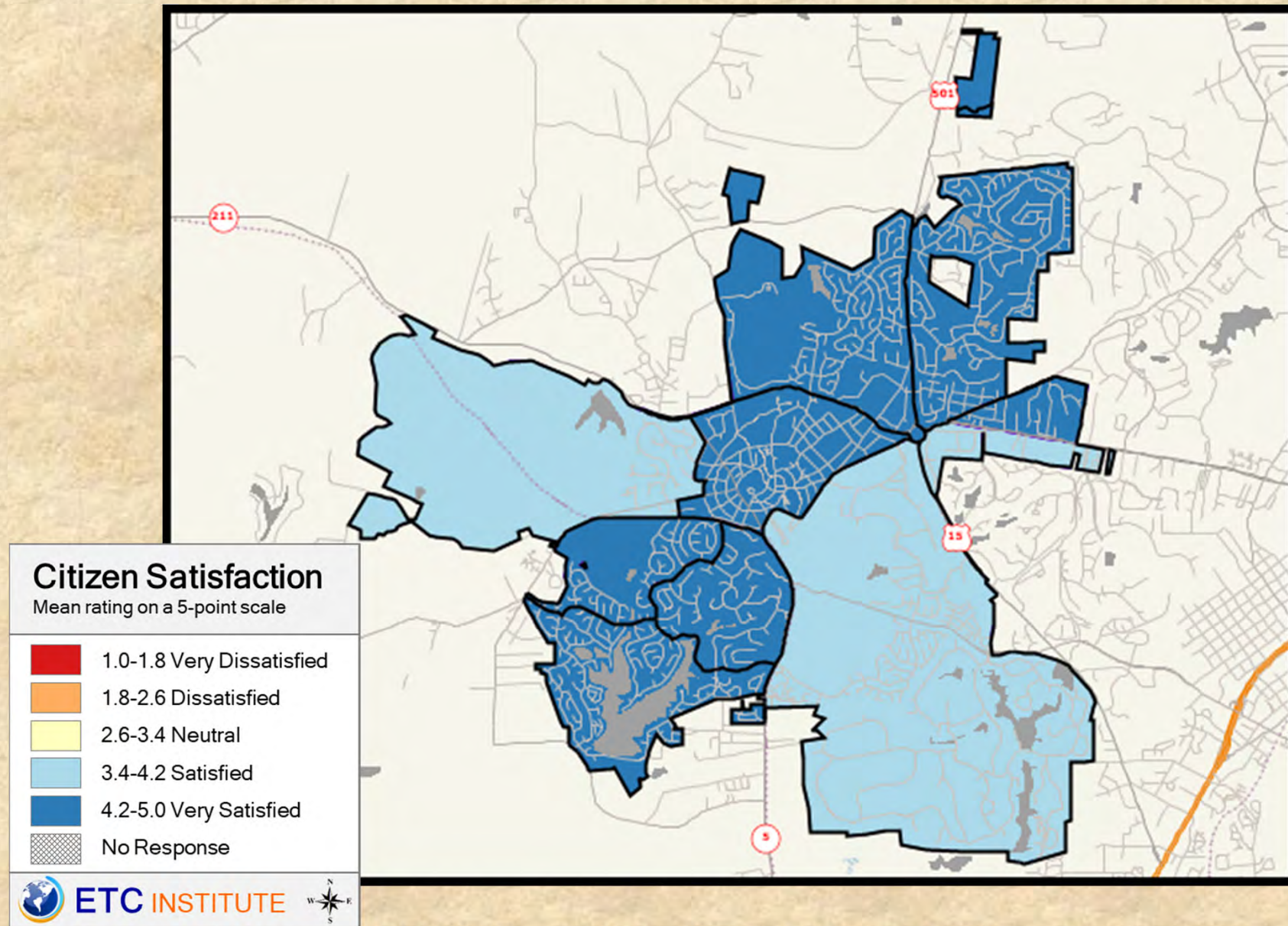
# Q19-01 Level of satisfaction with: Residential trash collection services



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

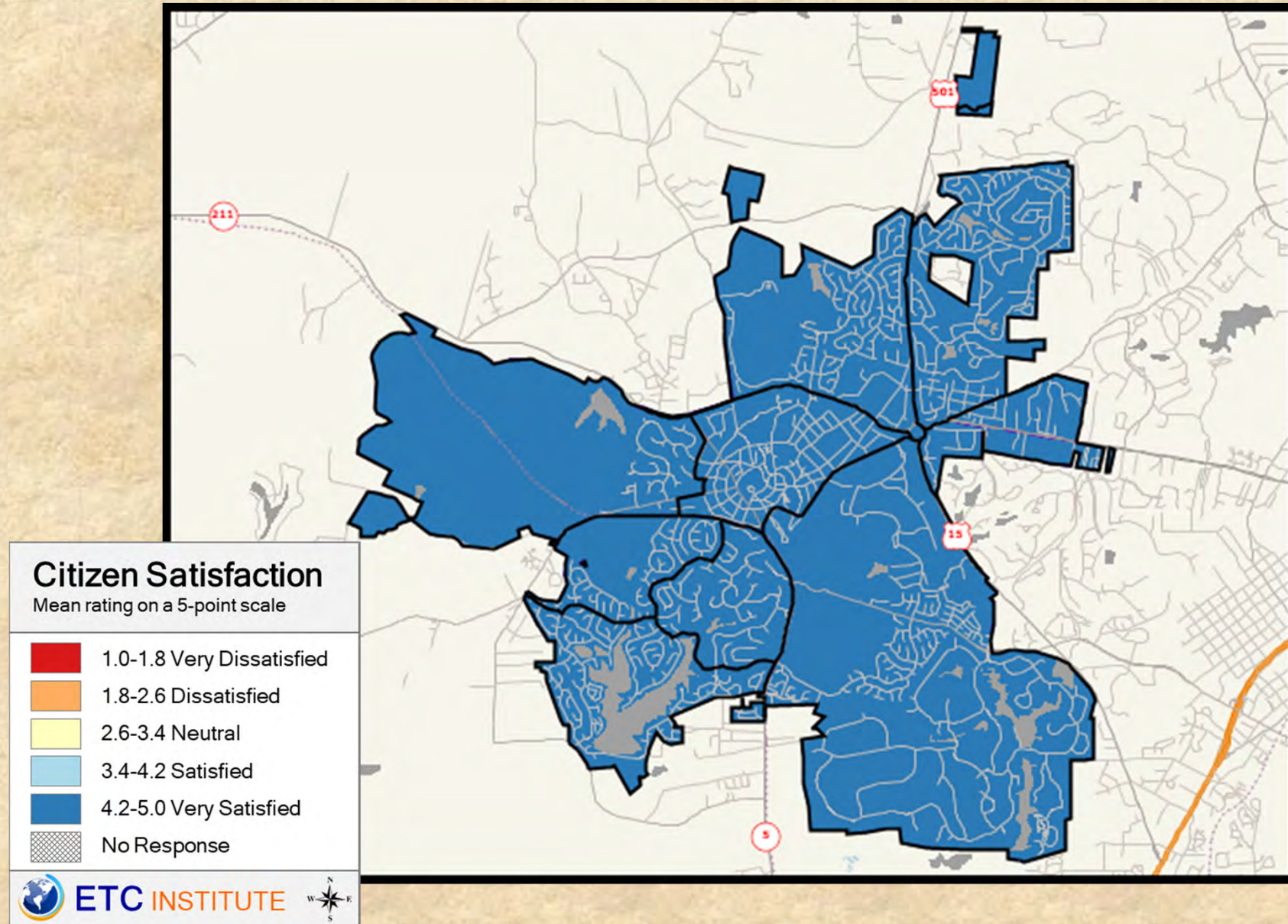
# Q19-02 Level of satisfaction with: Curbside recycling services



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q19-03 Level of satisfaction with: Yard waste collection services

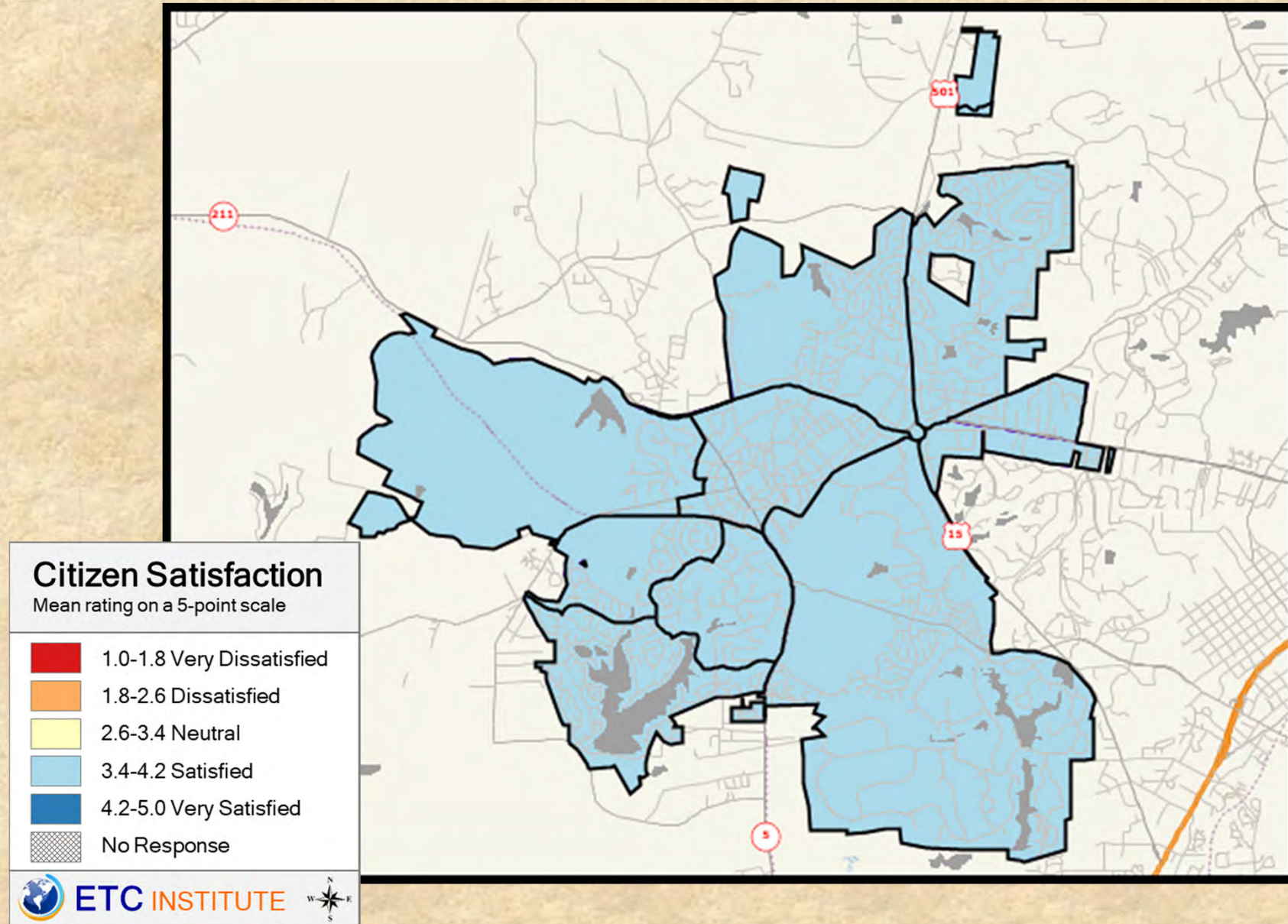


## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



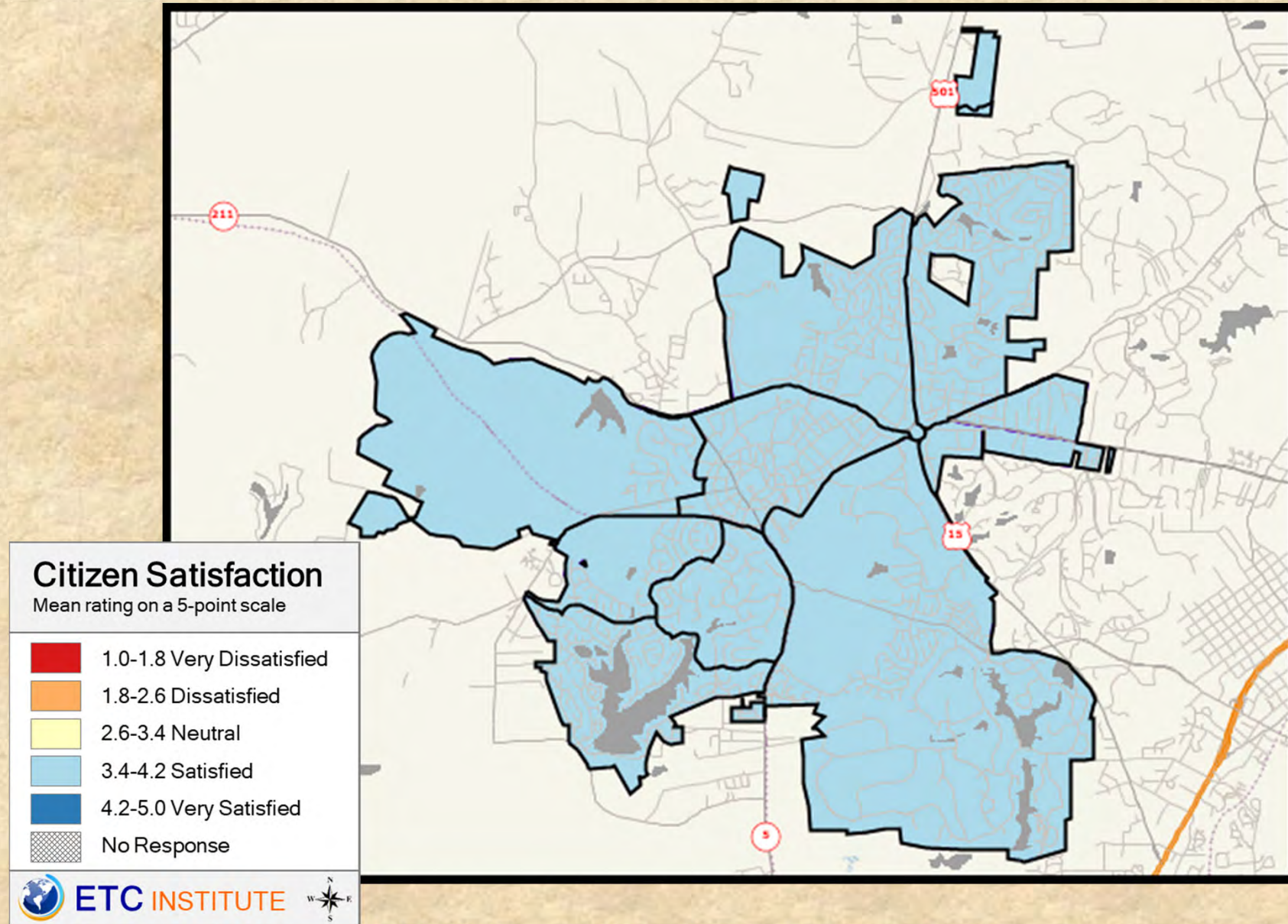
## Q21-01 Level of satisfaction with: Quality of information about Village programs/services



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

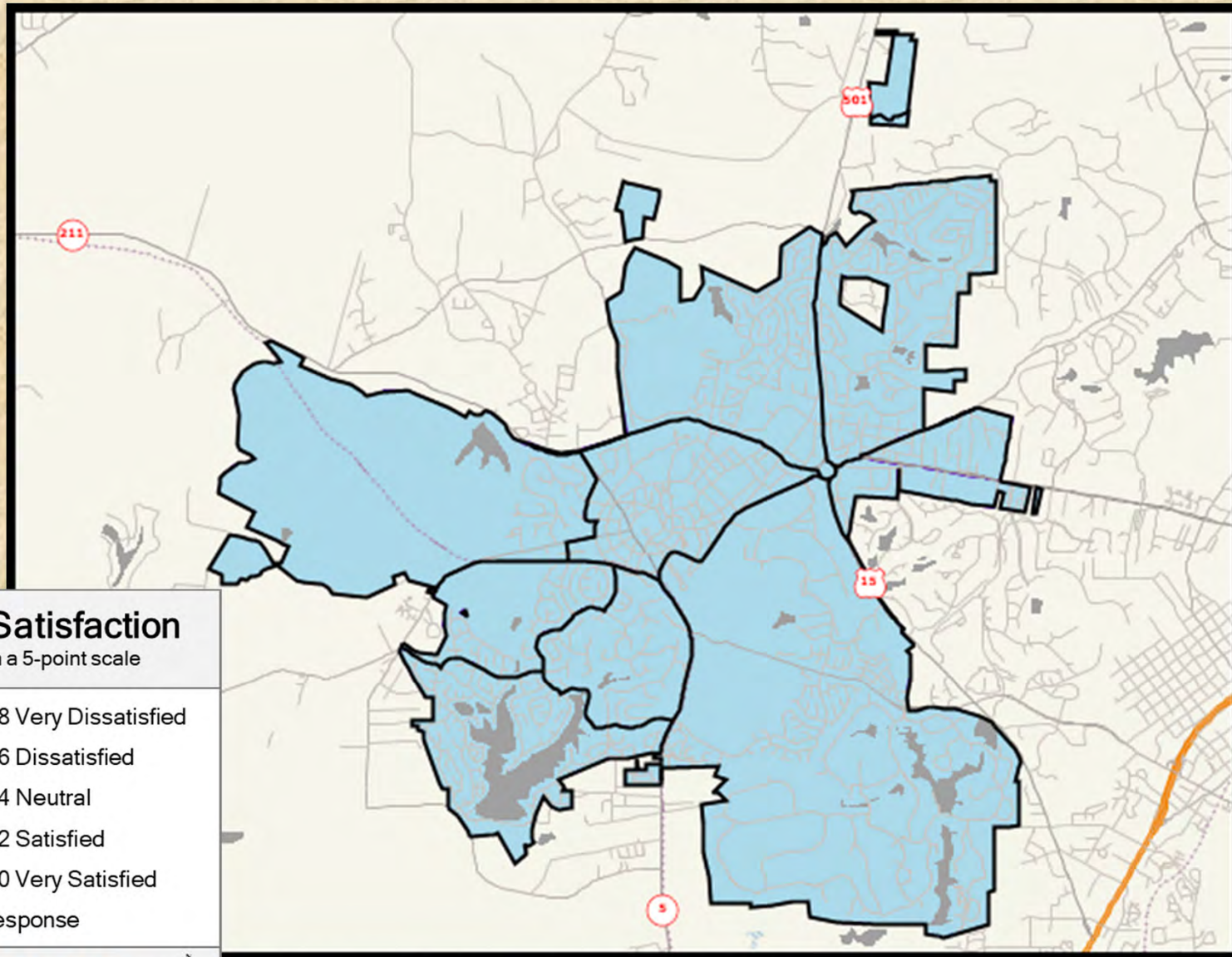
## Q21-02 Level of satisfaction with: Village efforts to keep you informed about local issues



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q21-03 Level of satisfaction with: Opportunities to participate in local government (advisory boards, volunteering)



**Citizen Satisfaction**  
Mean rating on a 5-point scale

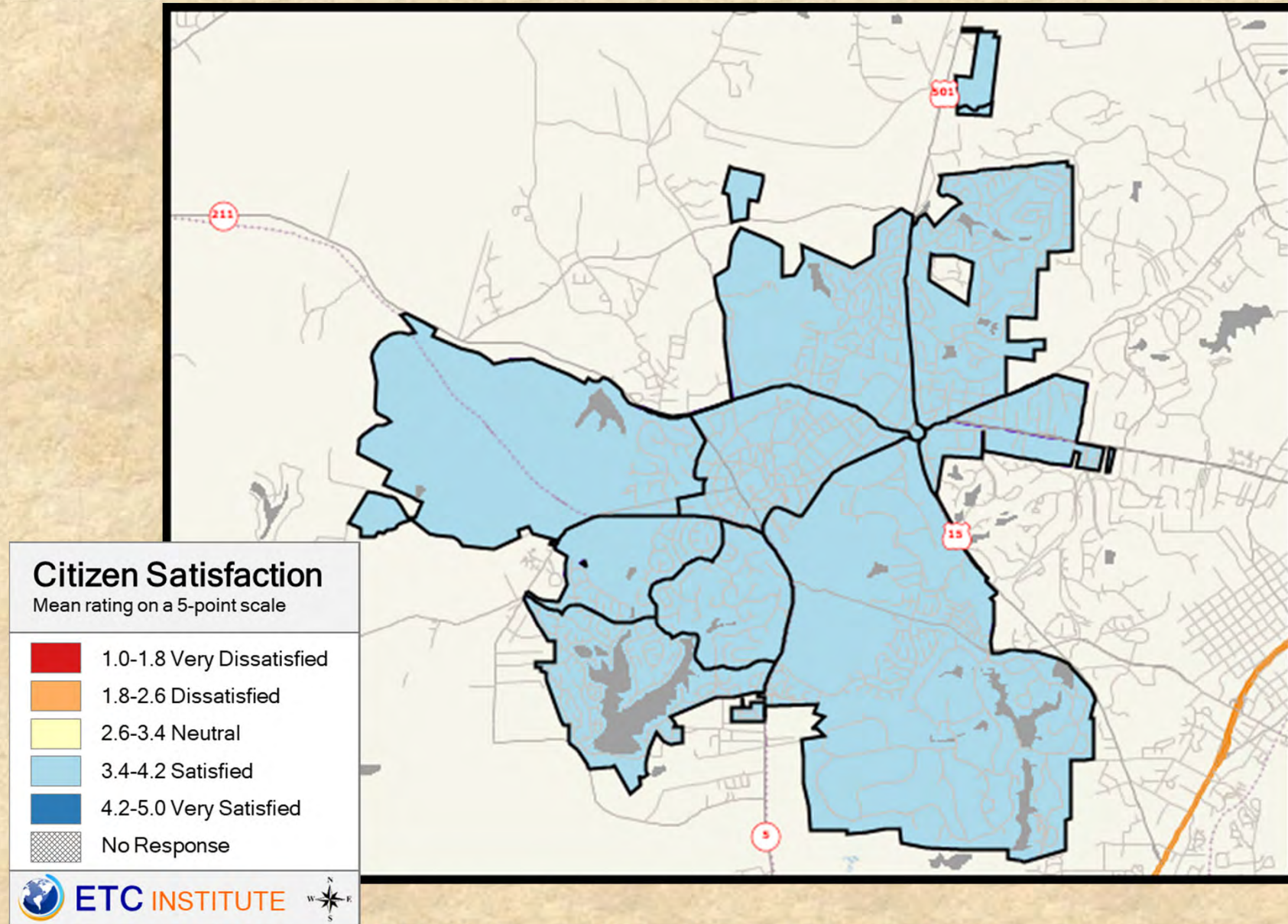
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

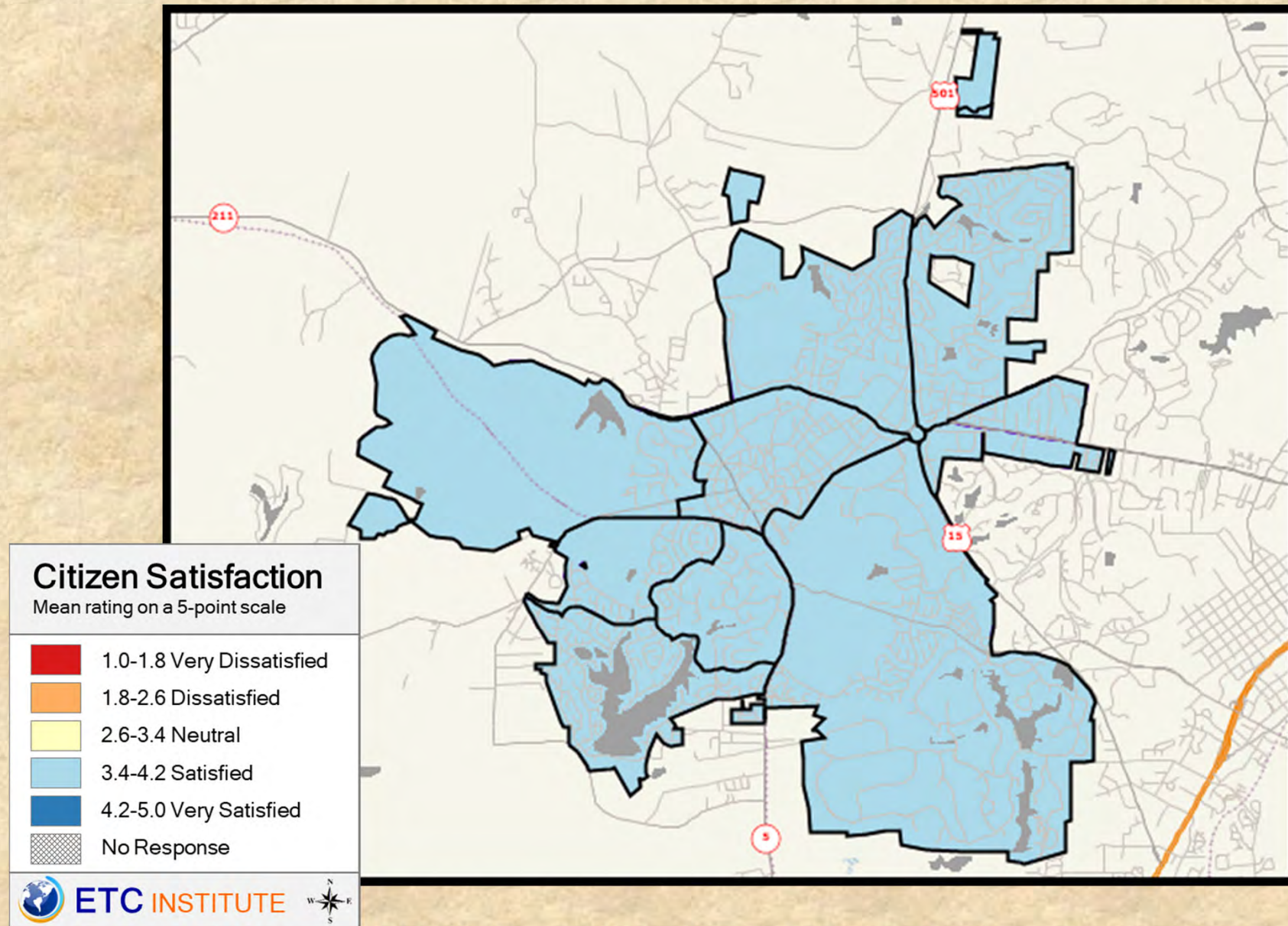
## Q21-04 Level of satisfaction with: Village social media



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

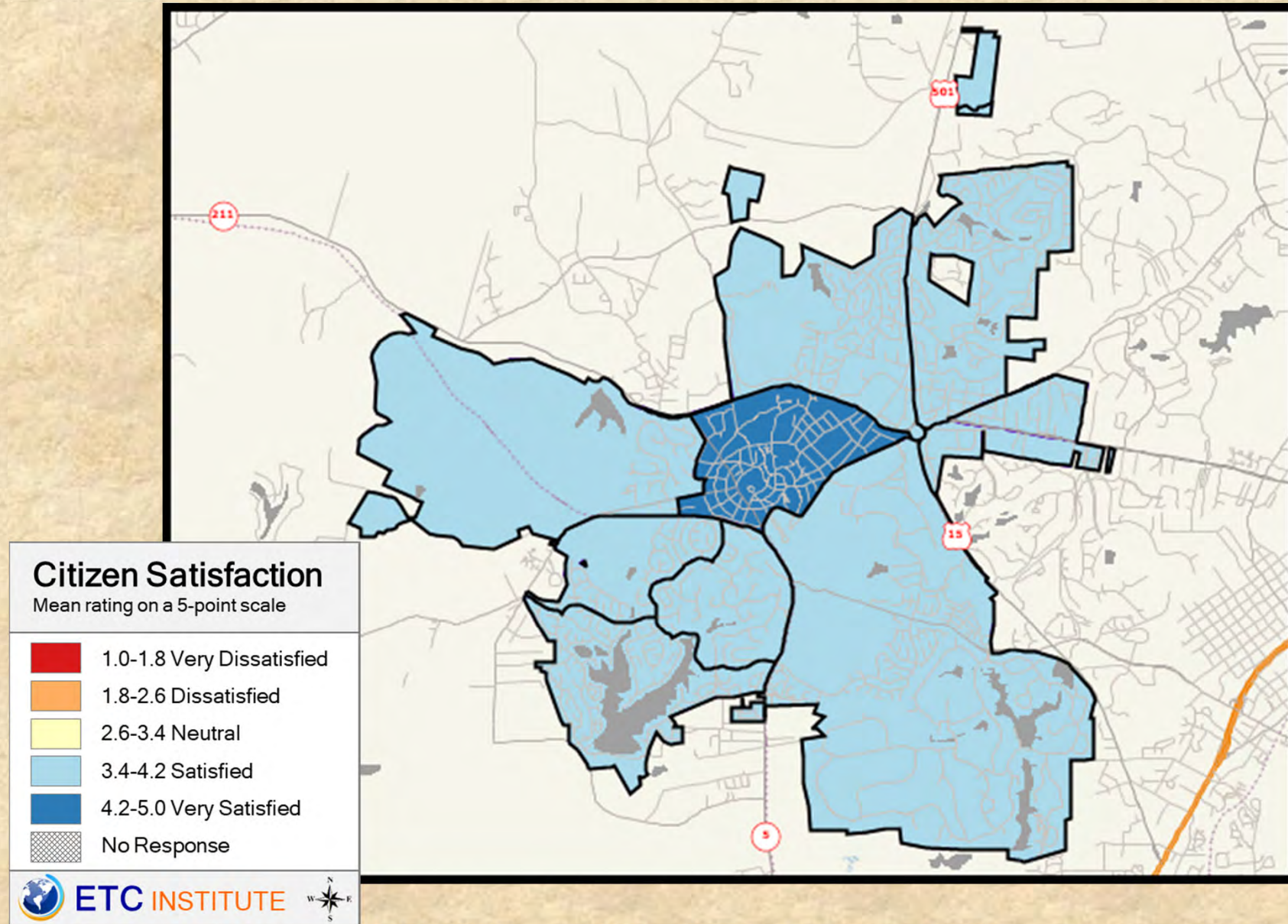
## Q21-05 Level of satisfaction with: Village website (www.vopnc.org)



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

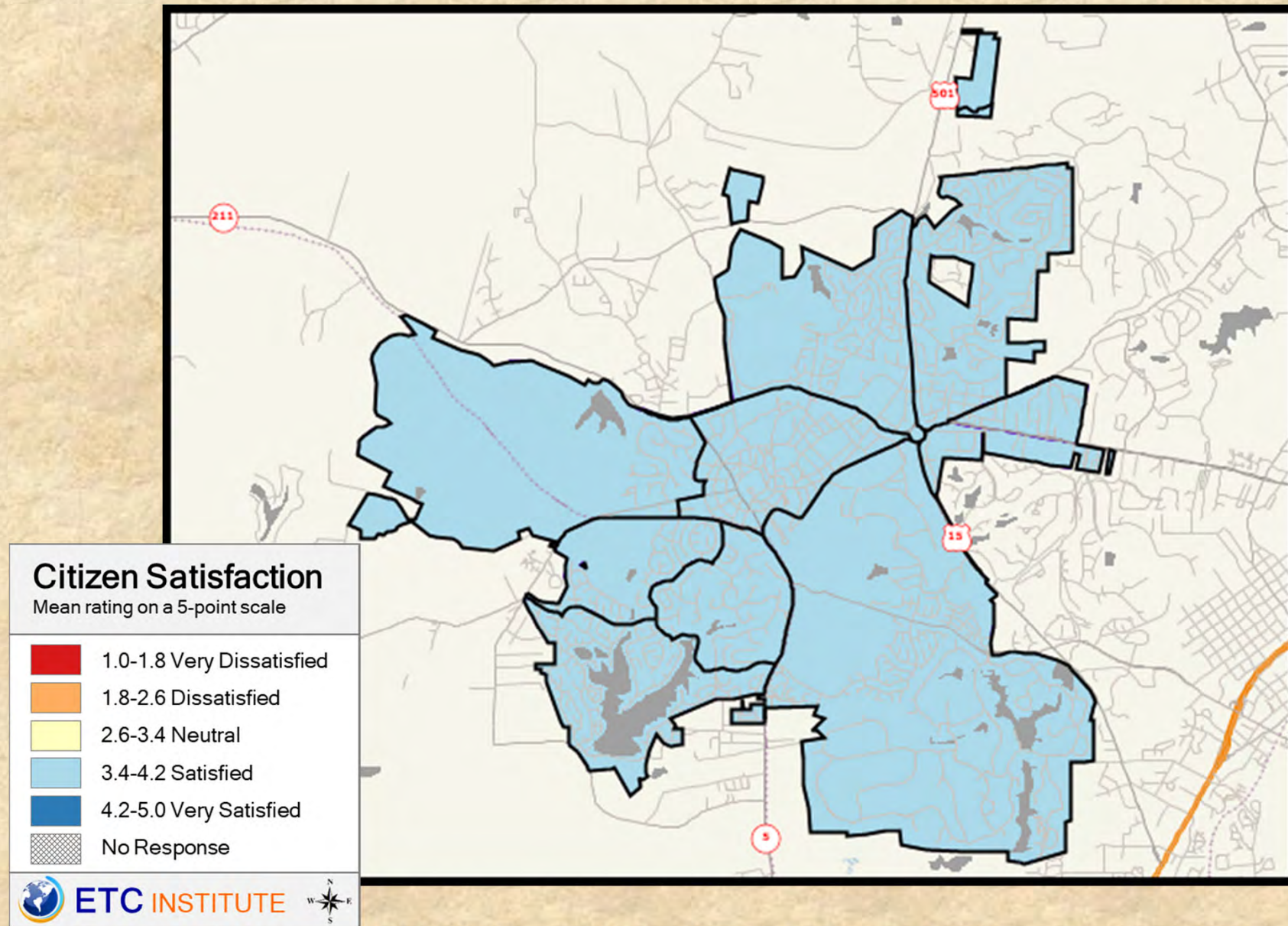
## Q21-06 Level of satisfaction with: Village Newsletter



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

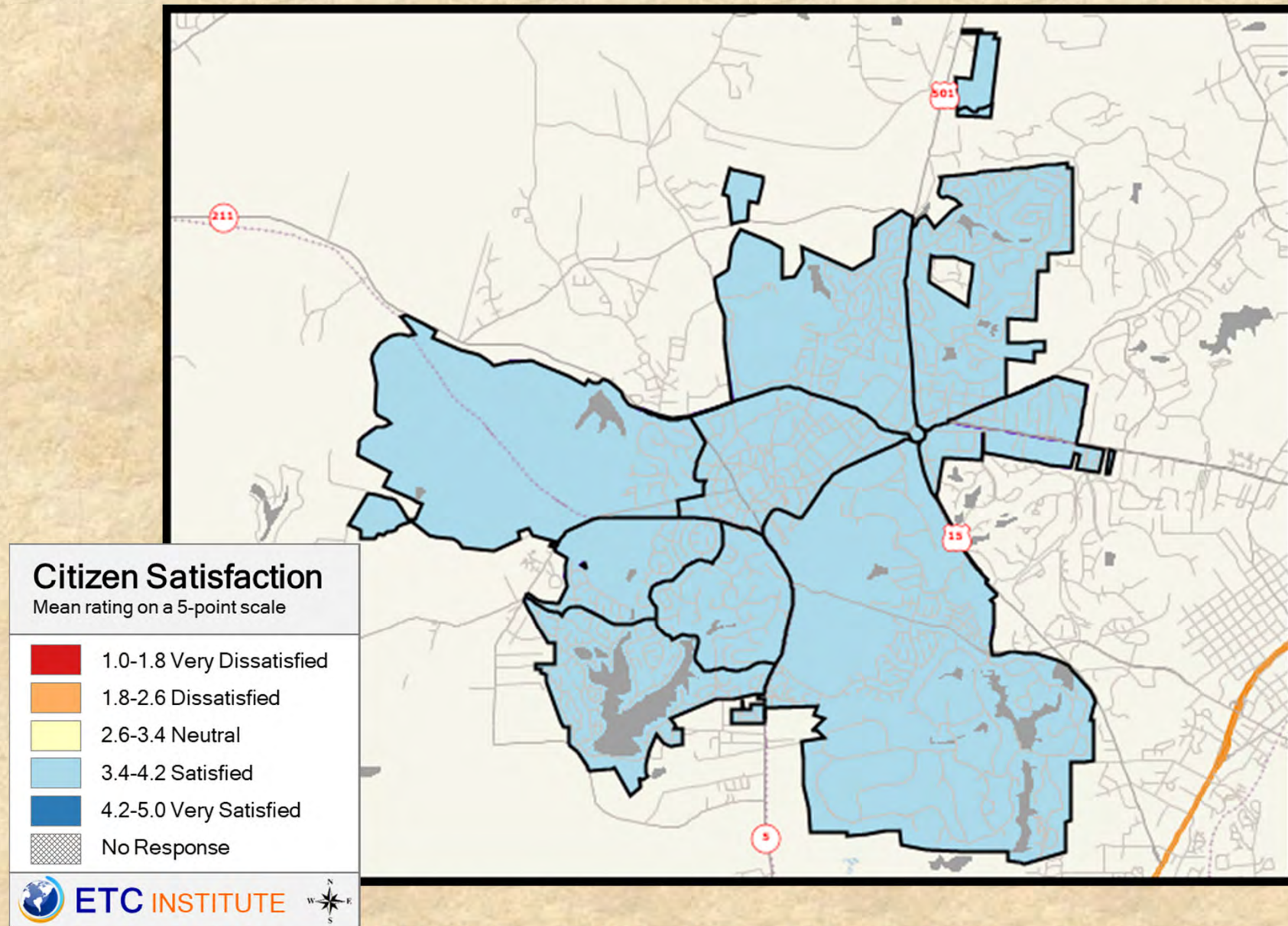
# Q21-07 Level of satisfaction with: Monthly Village e-News updates



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q21-08 Level of satisfaction with: Online Engagement Portals

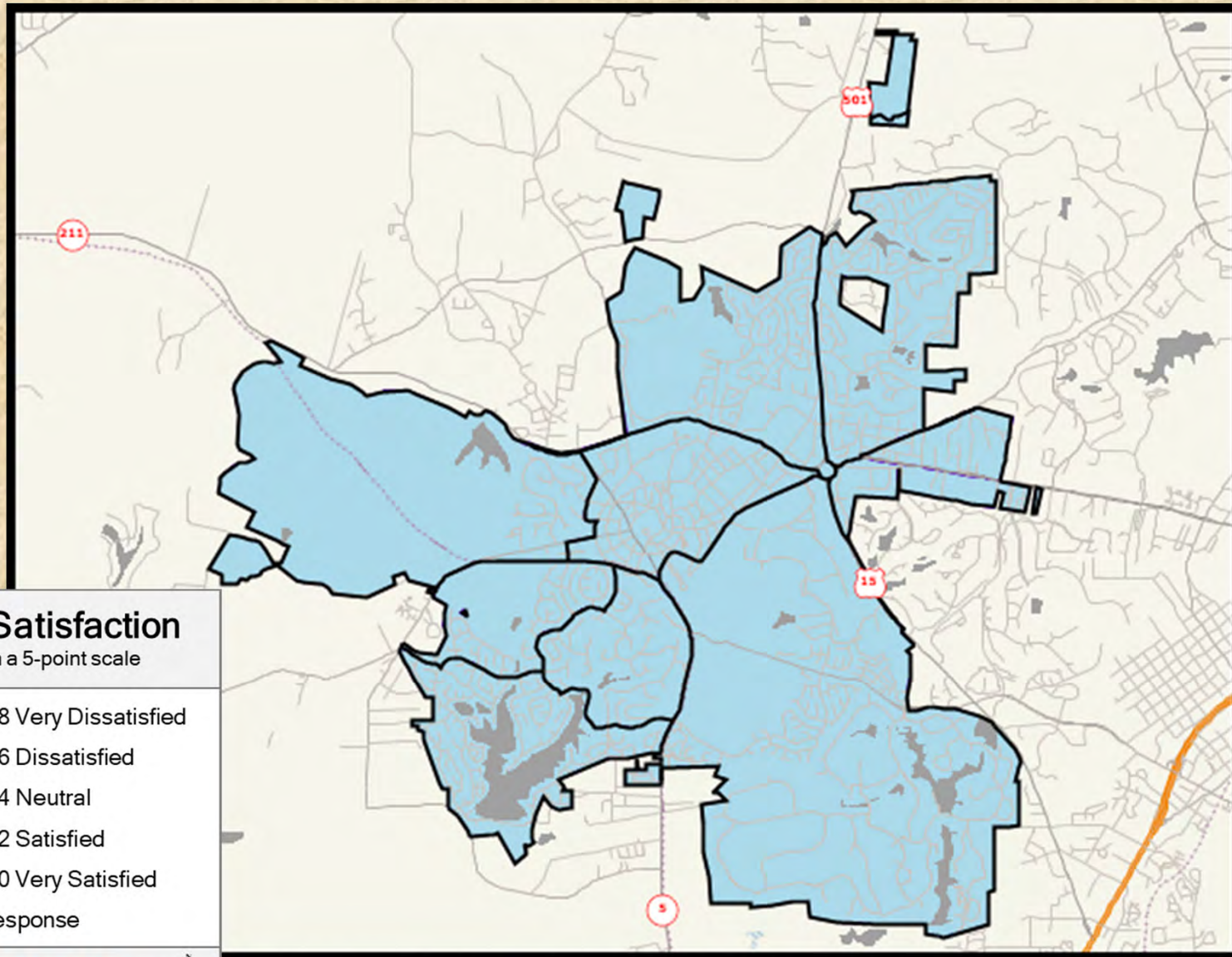


### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## Q21-09 Level of satisfaction with: Community's progress toward meeting its strategic vision and mission



**Citizen Satisfaction**  
Mean rating on a 5-point scale

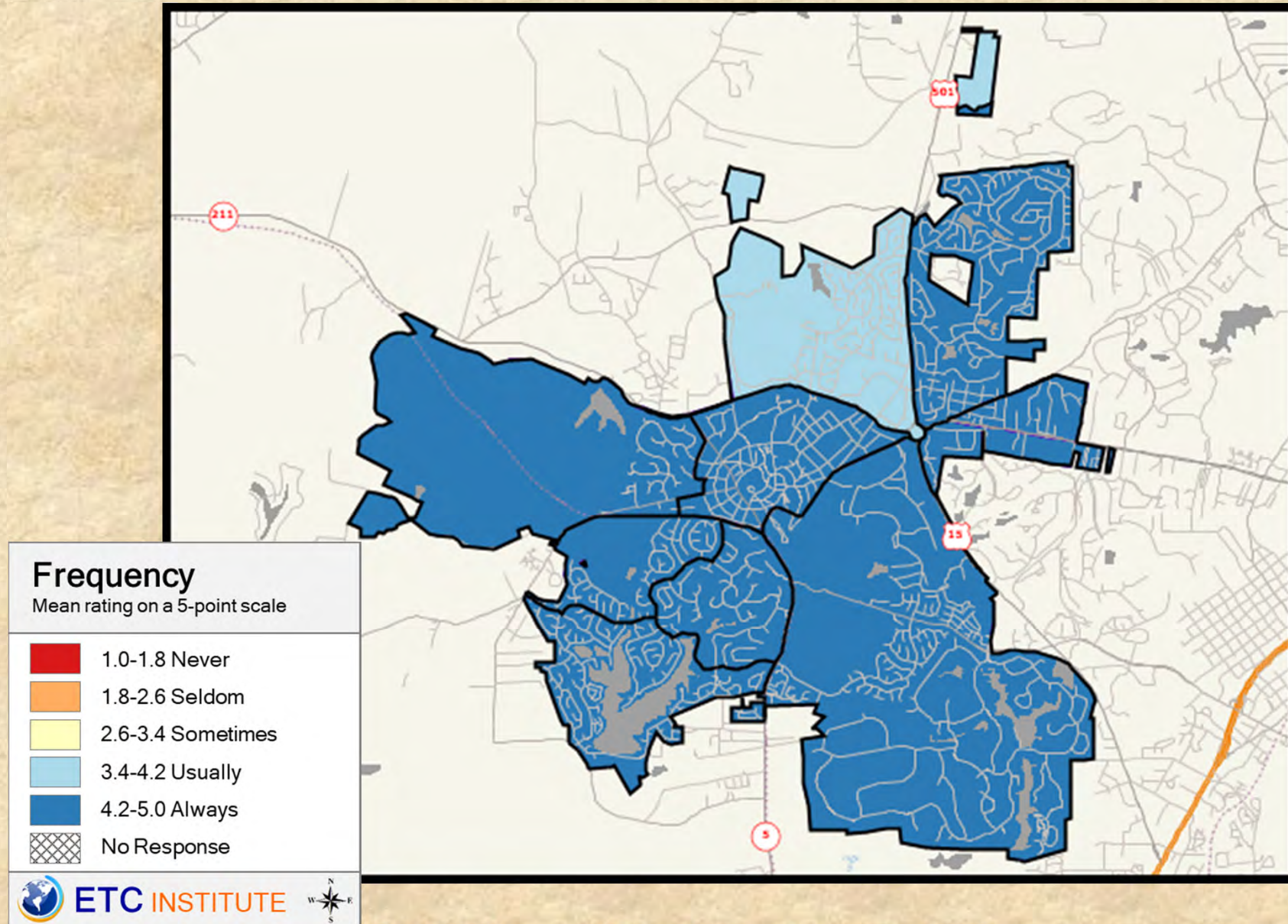
Red	1.0-1.8 Very Dissatisfied
Orange	1.8-2.6 Dissatisfied
Yellow	2.6-3.4 Neutral
Light Blue	3.4-4.2 Satisfied
Dark Blue	4.2-5.0 Very Satisfied
Hatched	No Response

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### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

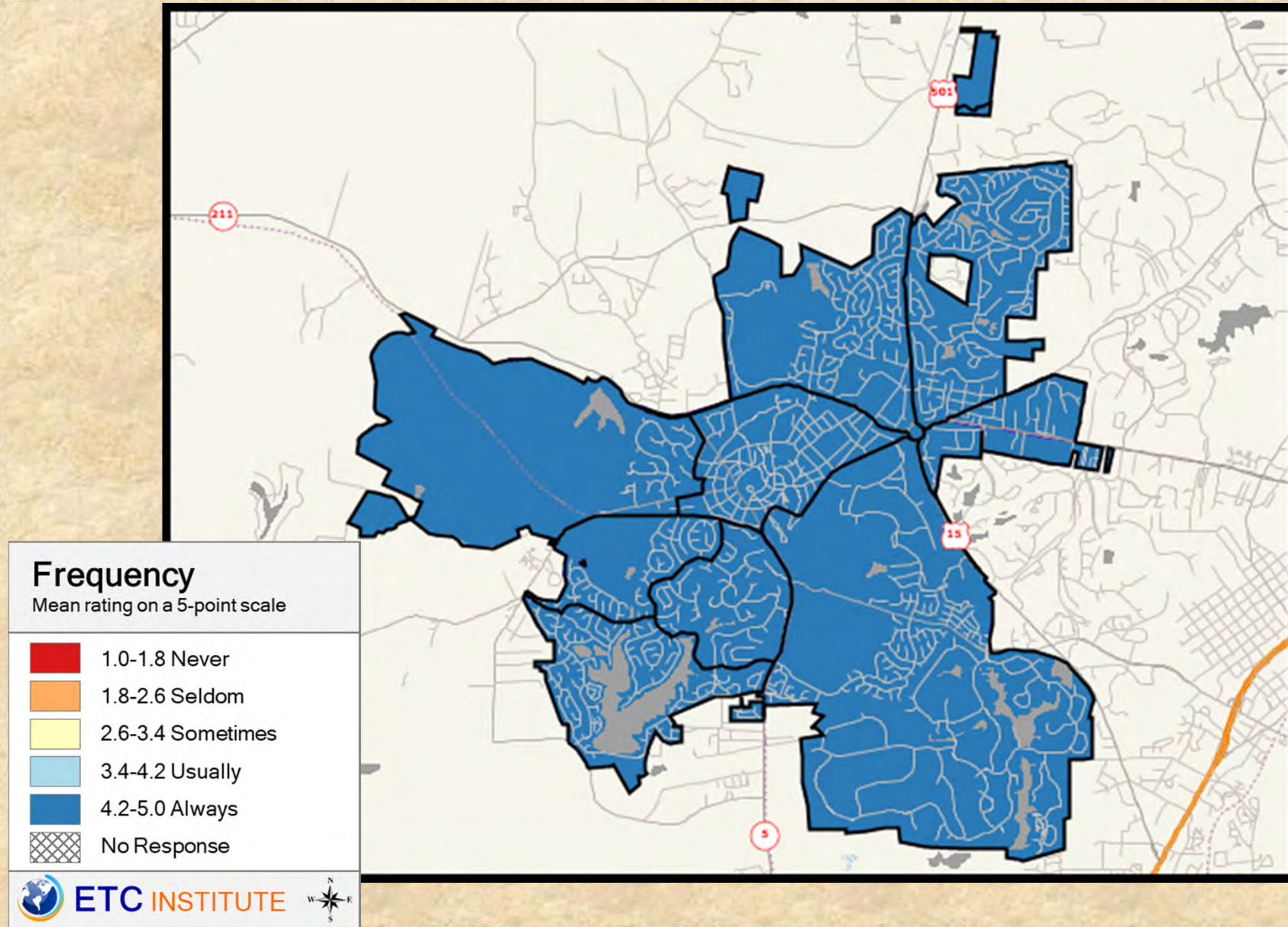
## Q24a-01 How often: Village staff was responsive to my needs



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

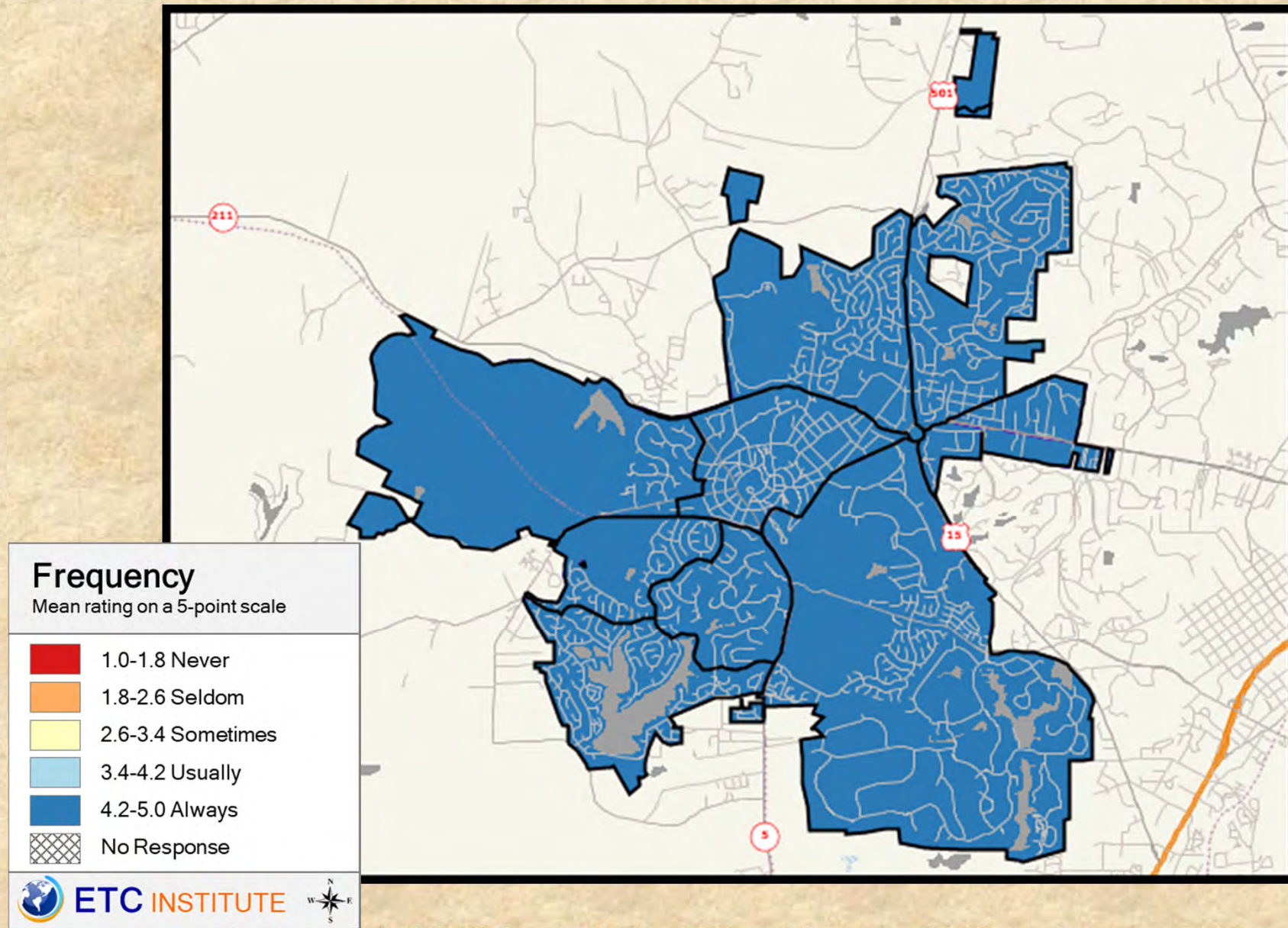
## Q24a-02 How often: Village staff was competent



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

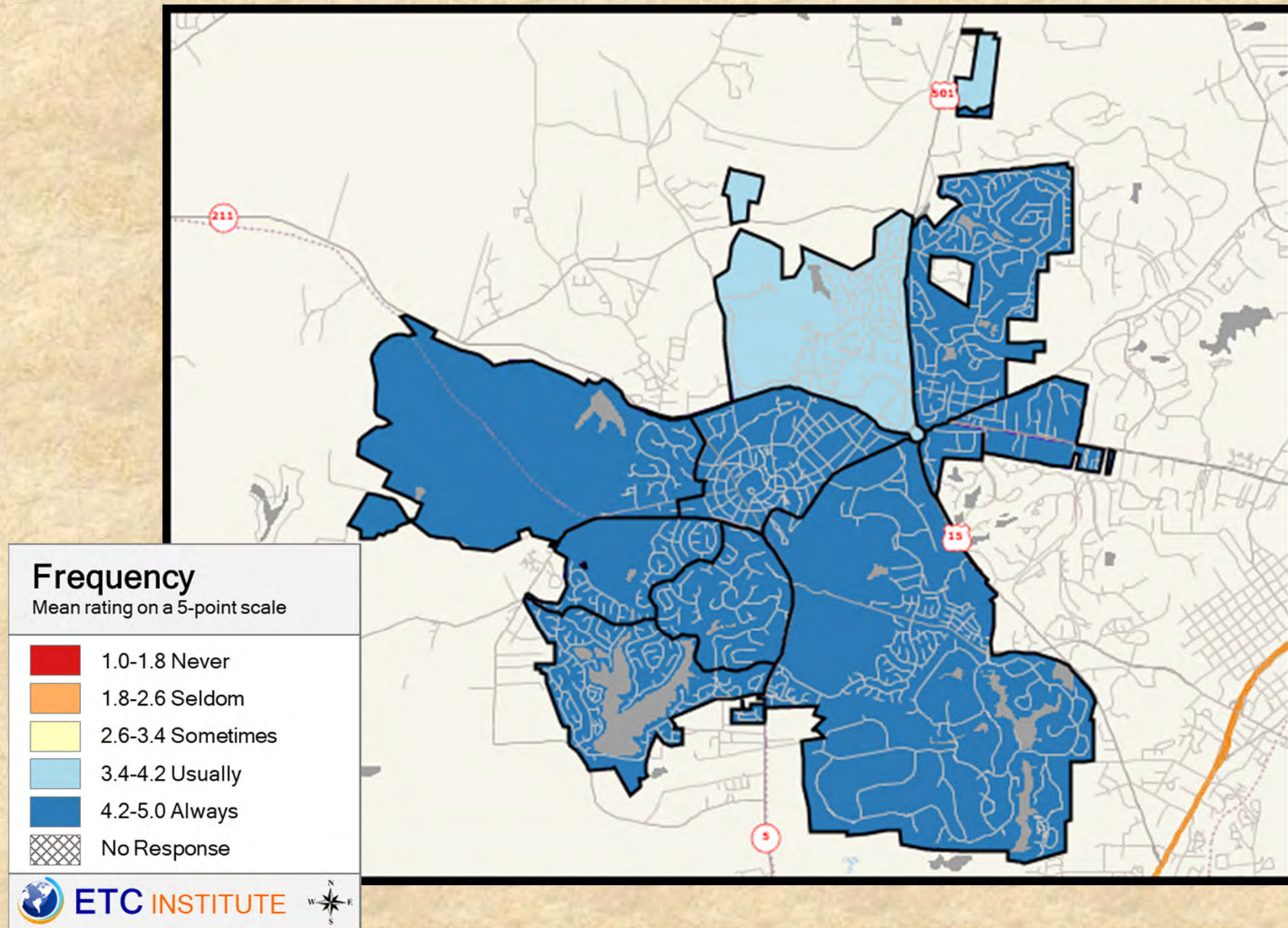
## Q24a-03 How often: Village staff was courteous



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

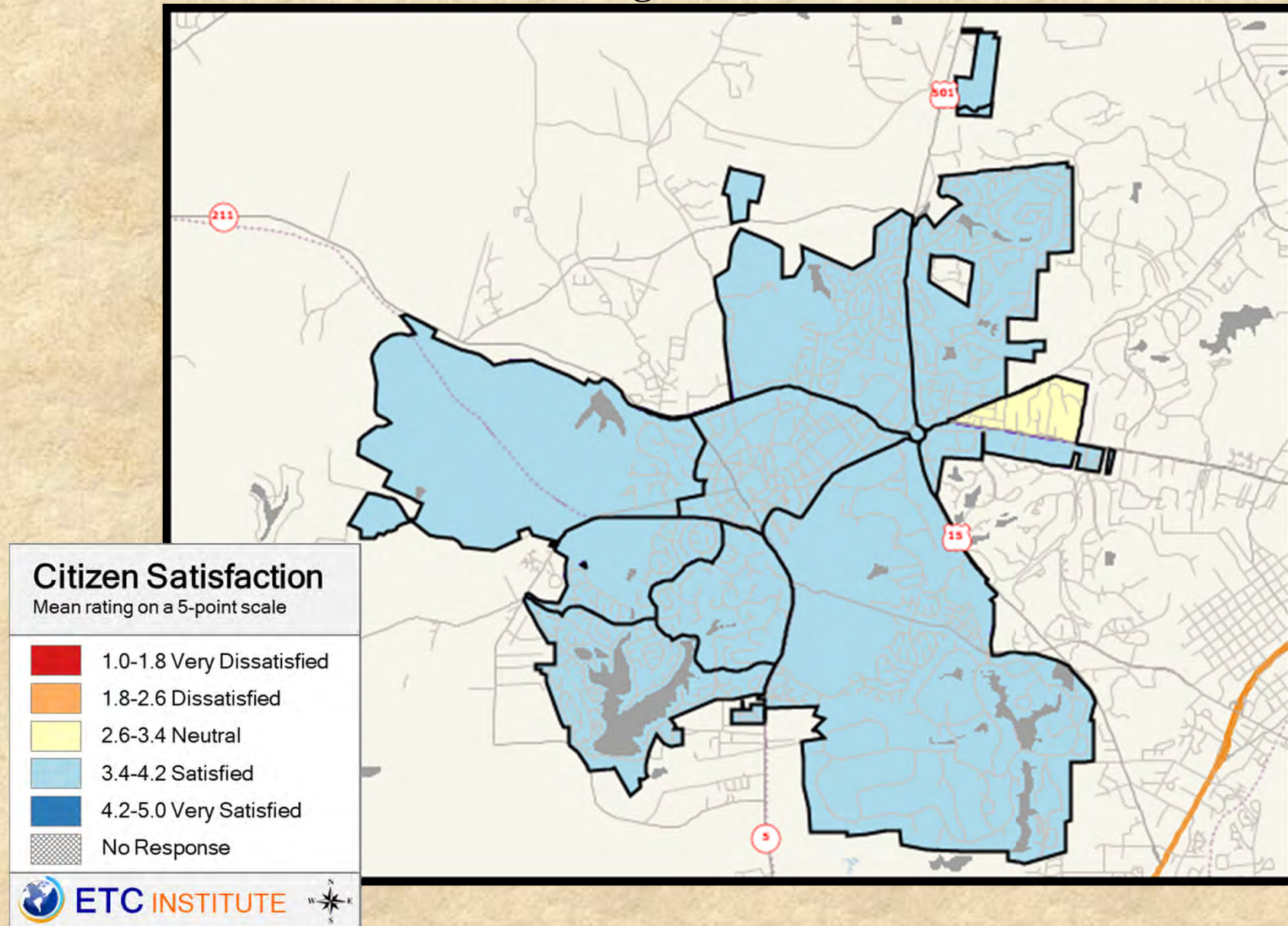
## Q24a-04 How often: My issue was resolved promptly



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

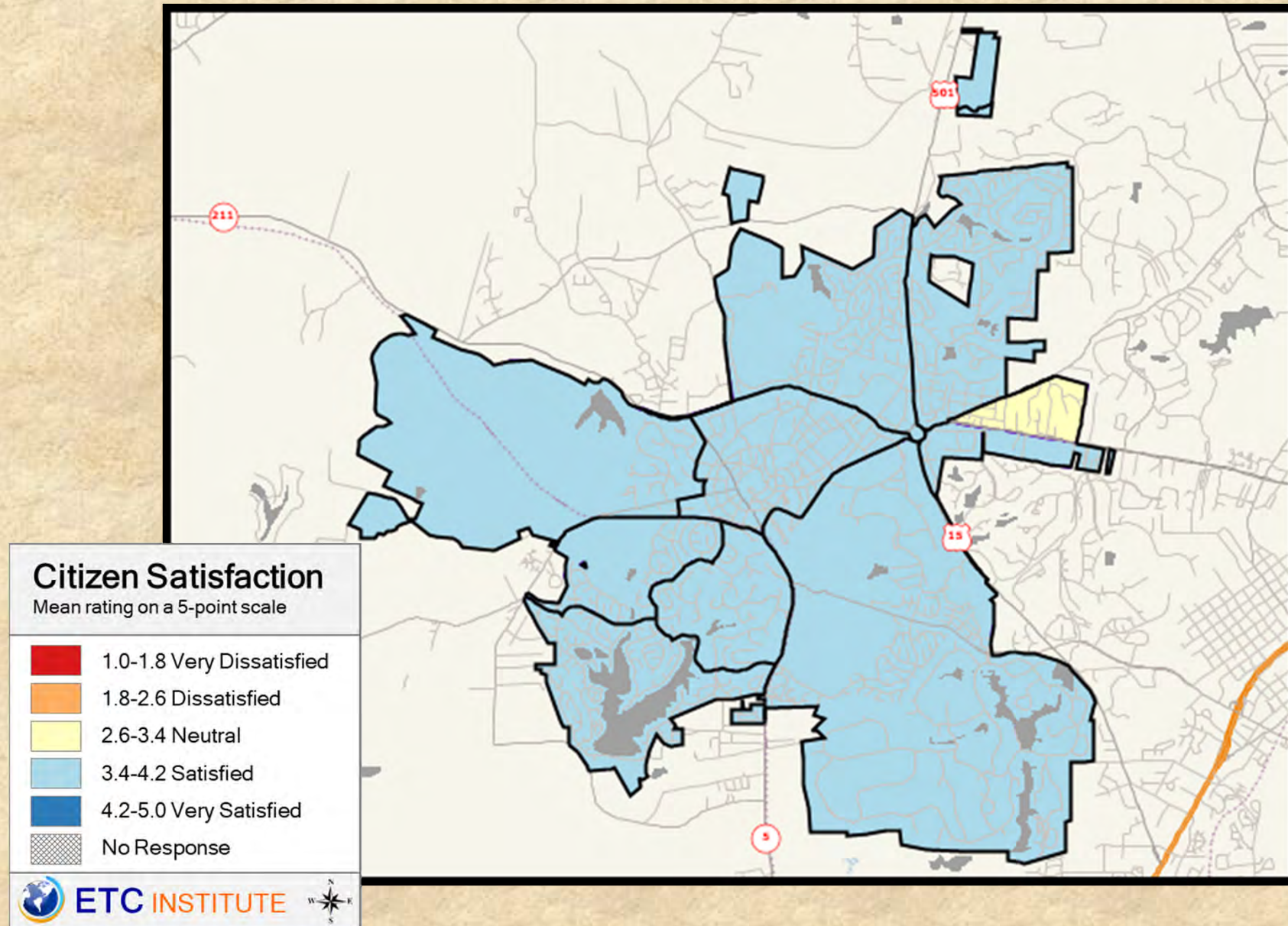
# Q27-01 Level of satisfaction with: Overall quality of leadership provided by the Village's elected officials



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

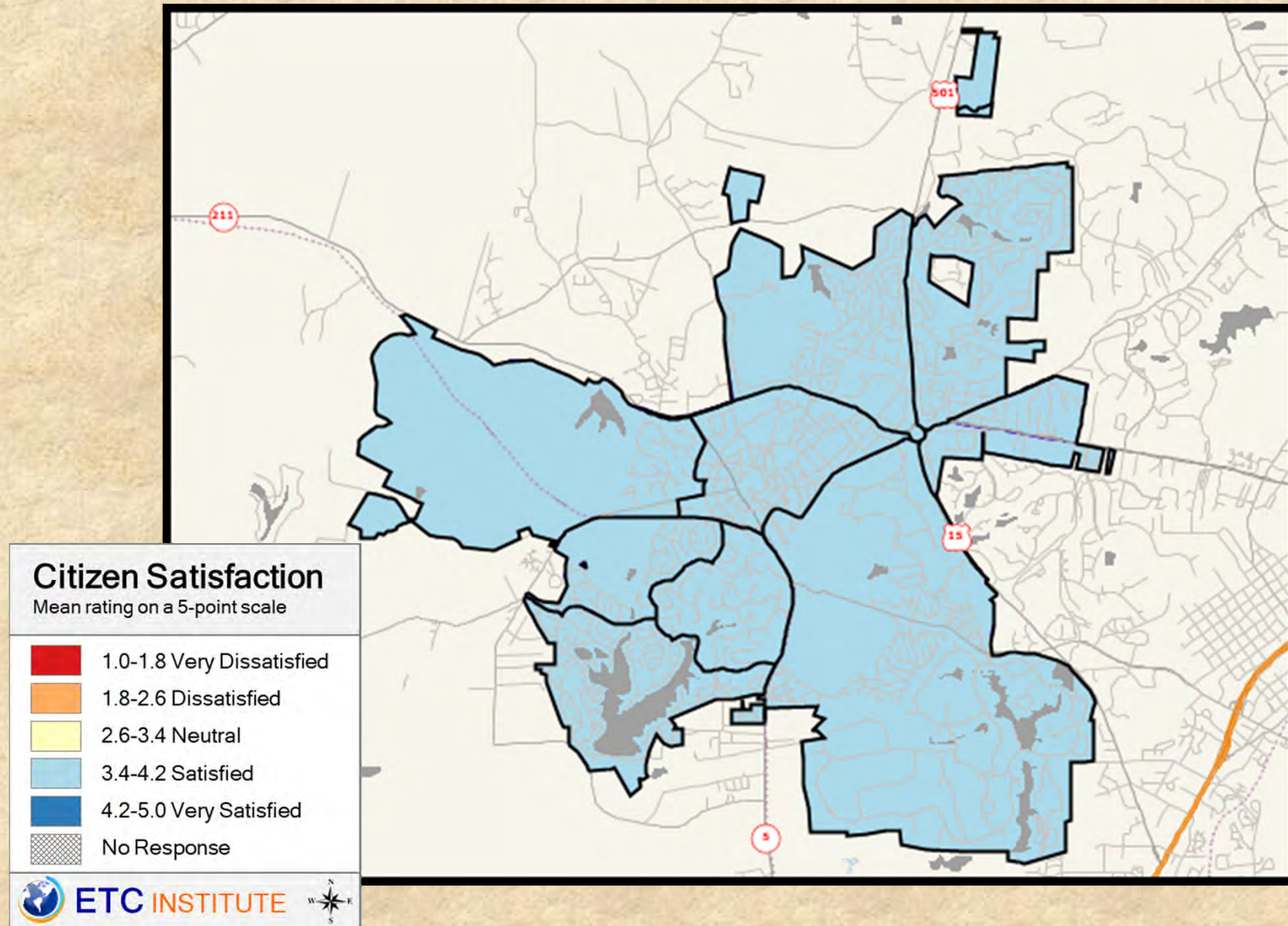
## Q27-02 Level of satisfaction with: Overall effectiveness of appointed boards and commissions



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q27-03 Level of satisfaction with: Overall effectiveness of the Village Manager and appointed staff

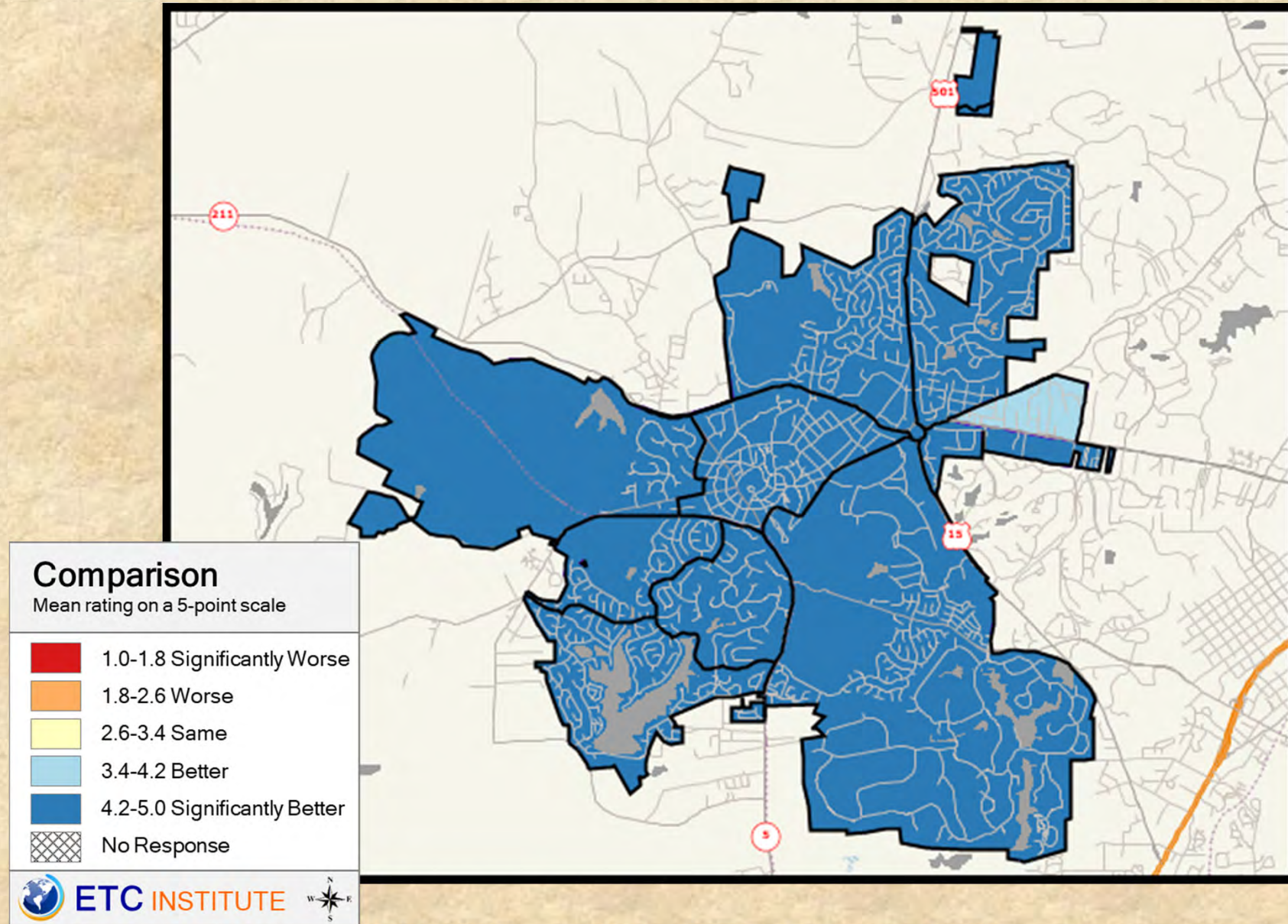


## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



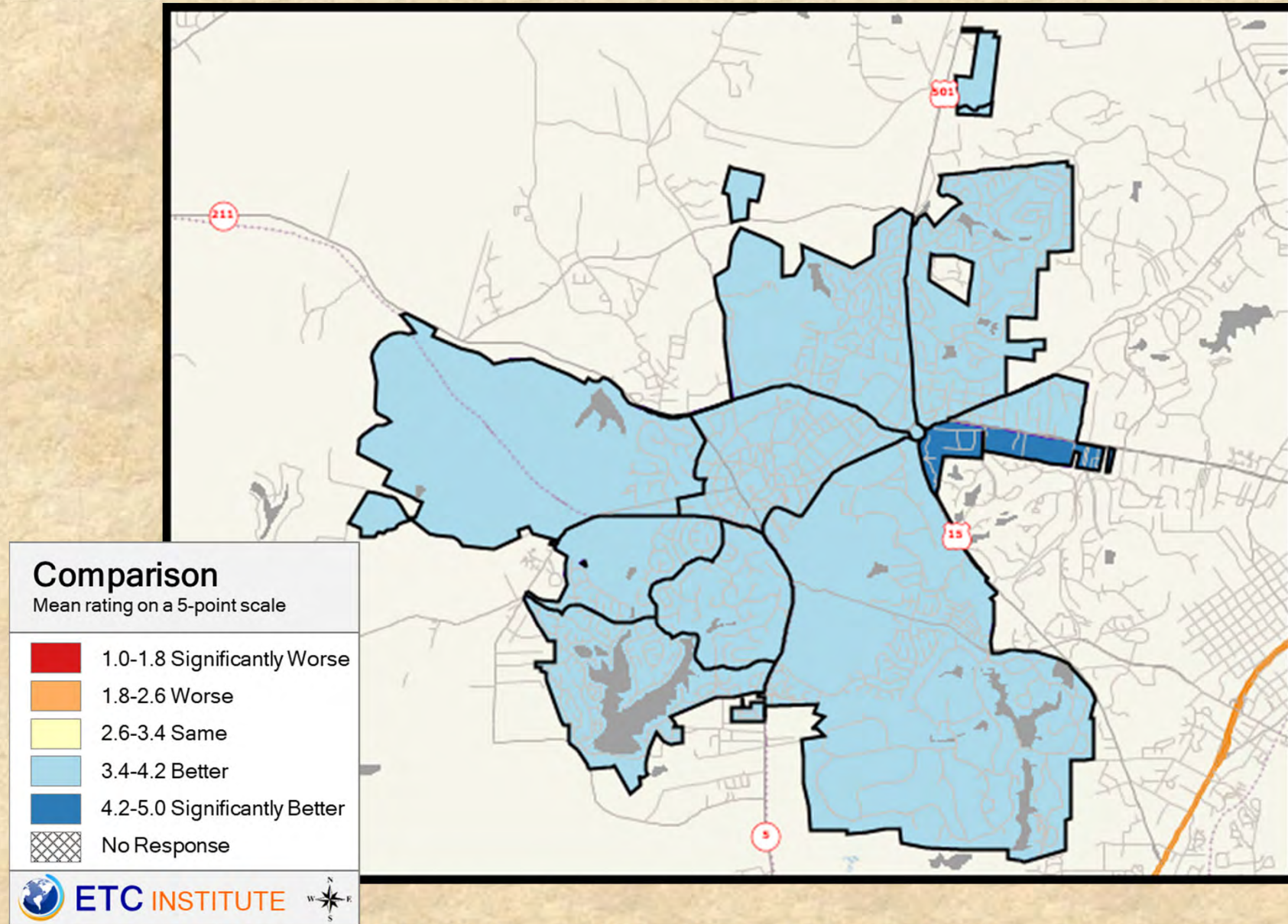
# Q28-01 How Pinecrest compares to other places for: Overall quality of life



## 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q28-02 How Pinecrest compares to other places for: Overall quality of Village services



### 2020 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q28-03 How Pinecrest compares to other places for: Customer service provided by Village employees

