

Village of Pinehurst Community Survey

GIS Maps

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2019

Submitted to the Village of Pinehurst, North Carolina

by:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas 66061

September 2019



ETC
INSTITUTE

Interpreting GIS Maps

Village of Pinehurst, North Carolina

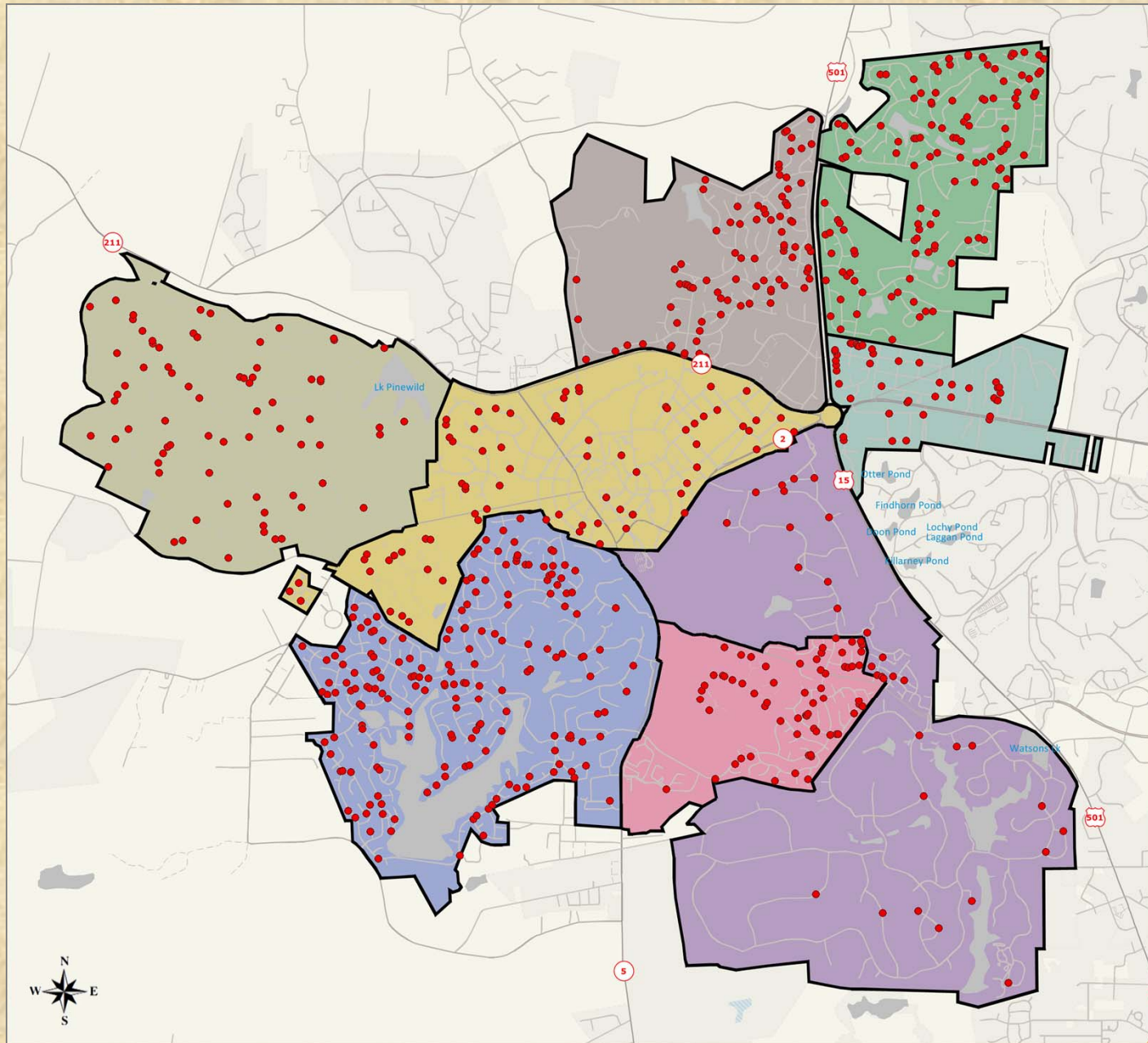
The maps on the following pages show the mean ratings for several questions on the survey by Neighborhood.

If all Neighborhoods on the map are of the same color, then most residents in the community feel the same about the issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

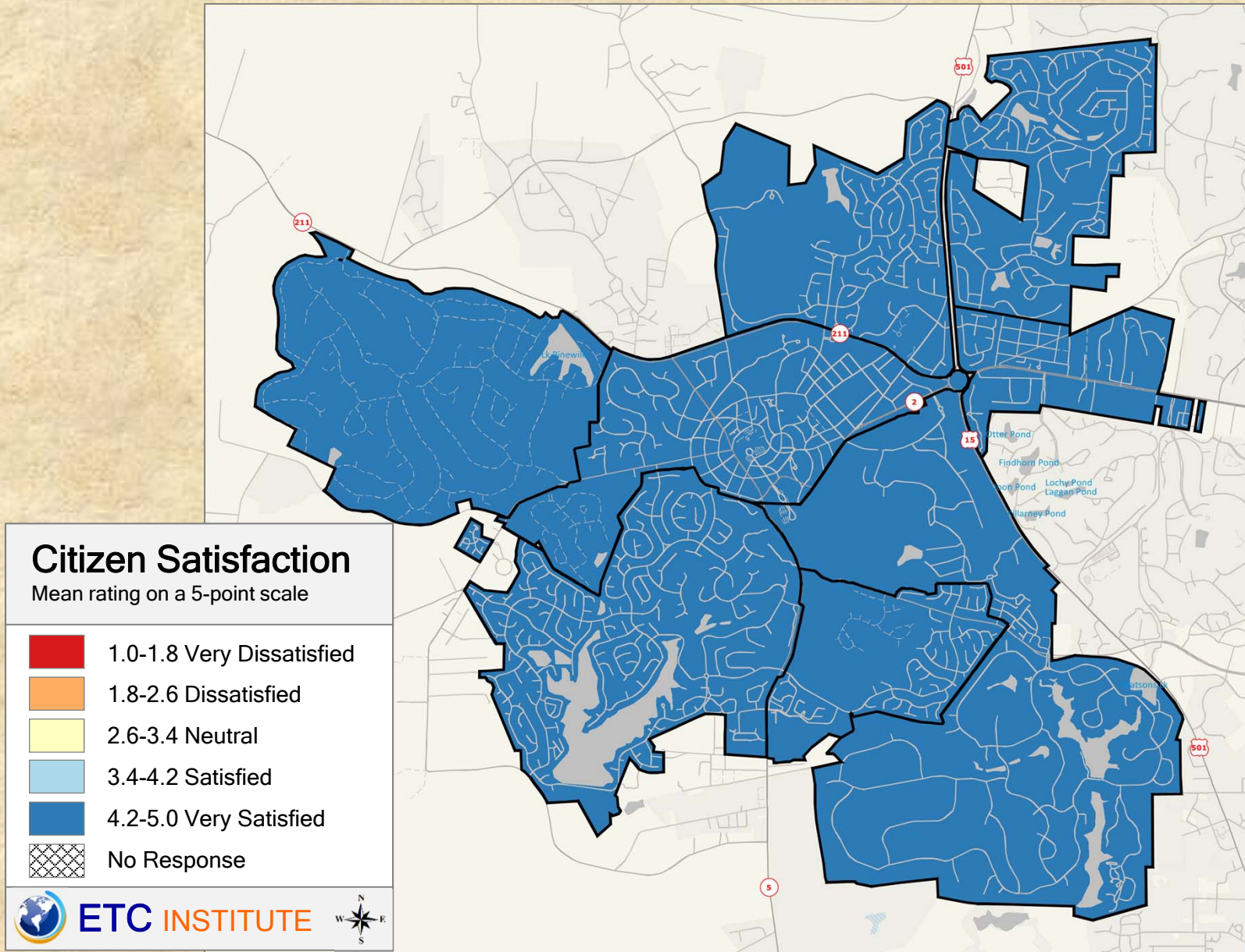
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **DARK/LIGHT RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



2019 Village of Pinehurst Community Survey

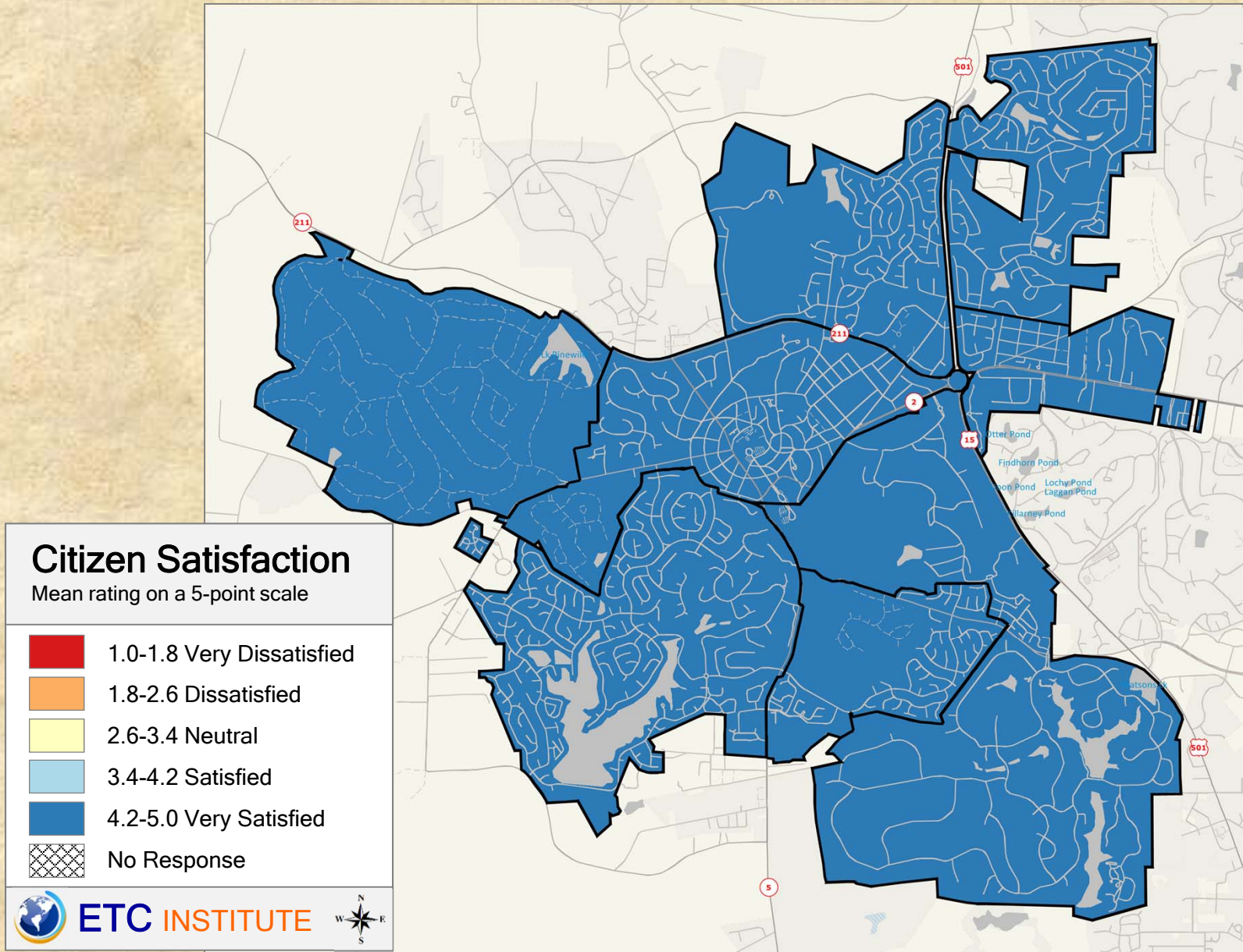
Q1-01 Level of Satisfaction with: Police services



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

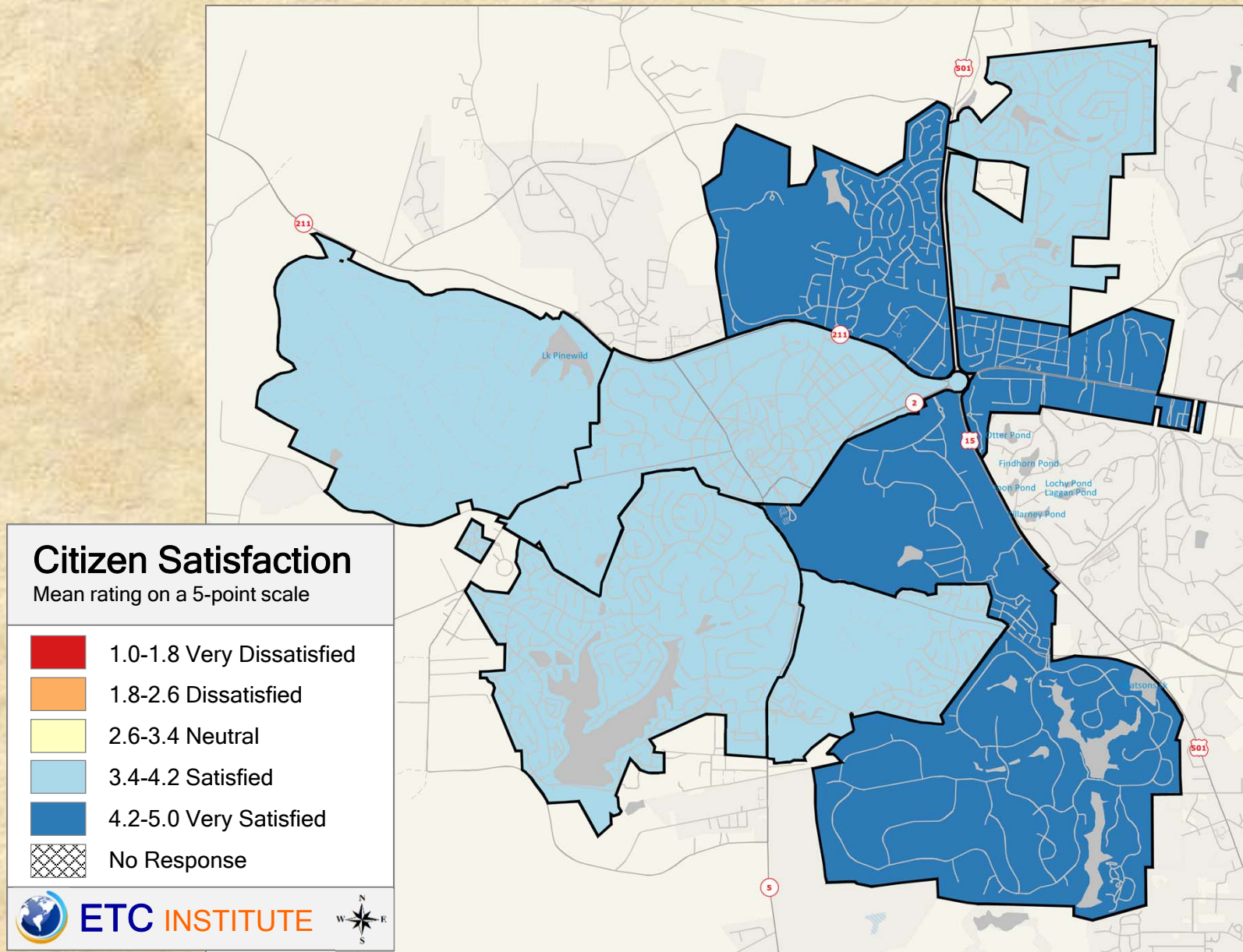
Q1-02 Level of Satisfaction with: Fire Services



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

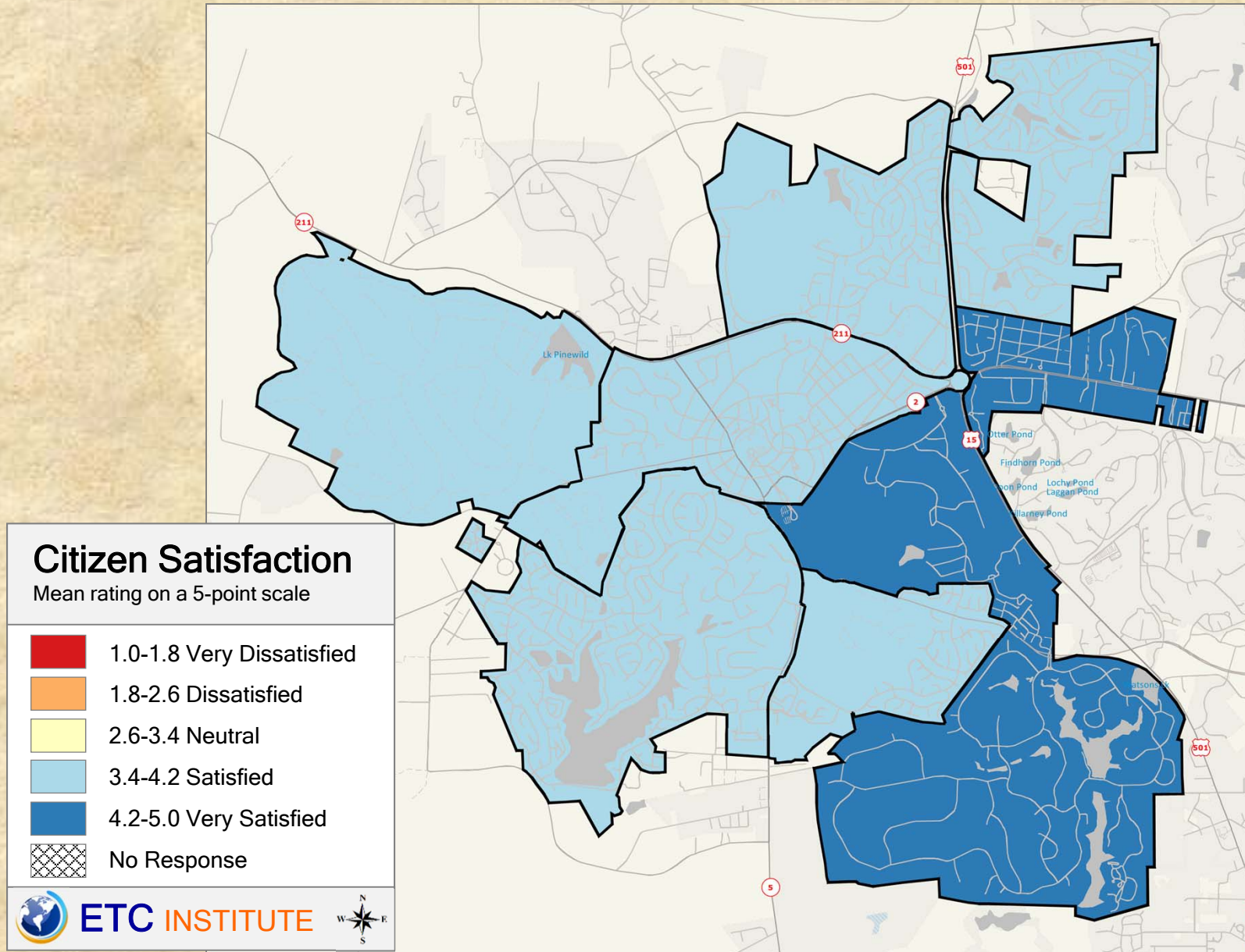
Q1-03 Level of Satisfaction with: Parks and recreation programs



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

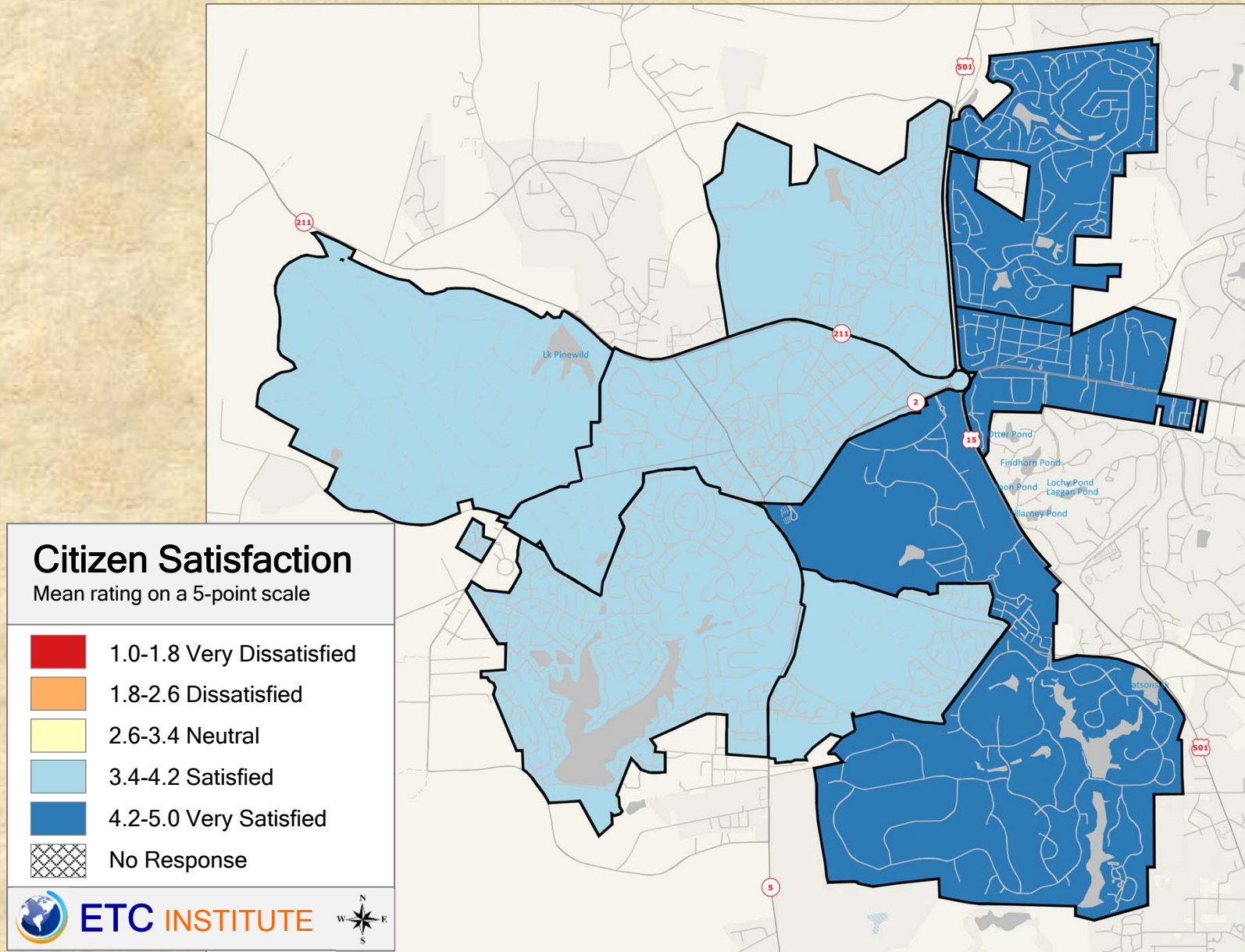
Q1-04 Level of Satisfaction with: Parks and recreation facilities



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

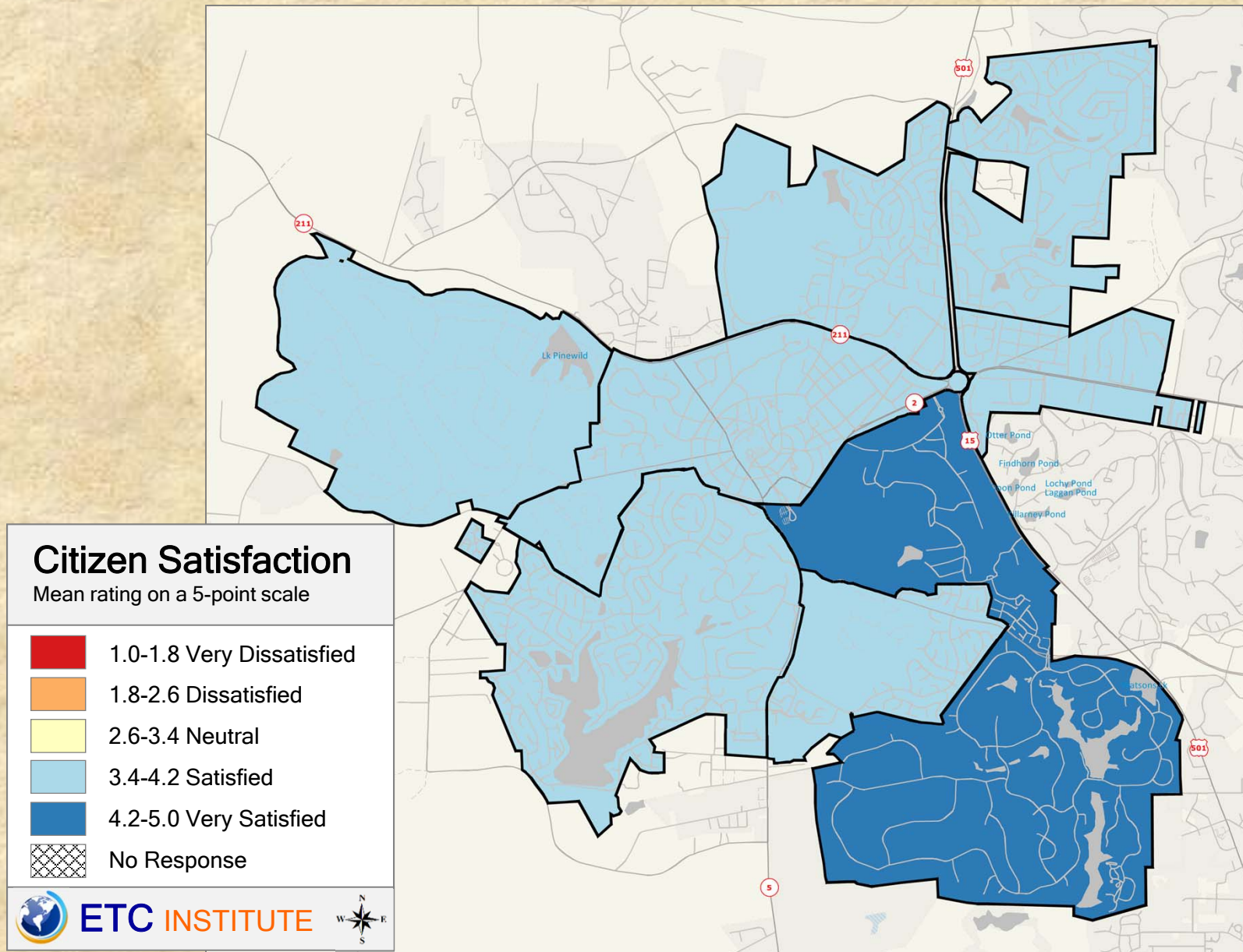
Q1-05 Level of Satisfaction with: Solid waste services



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

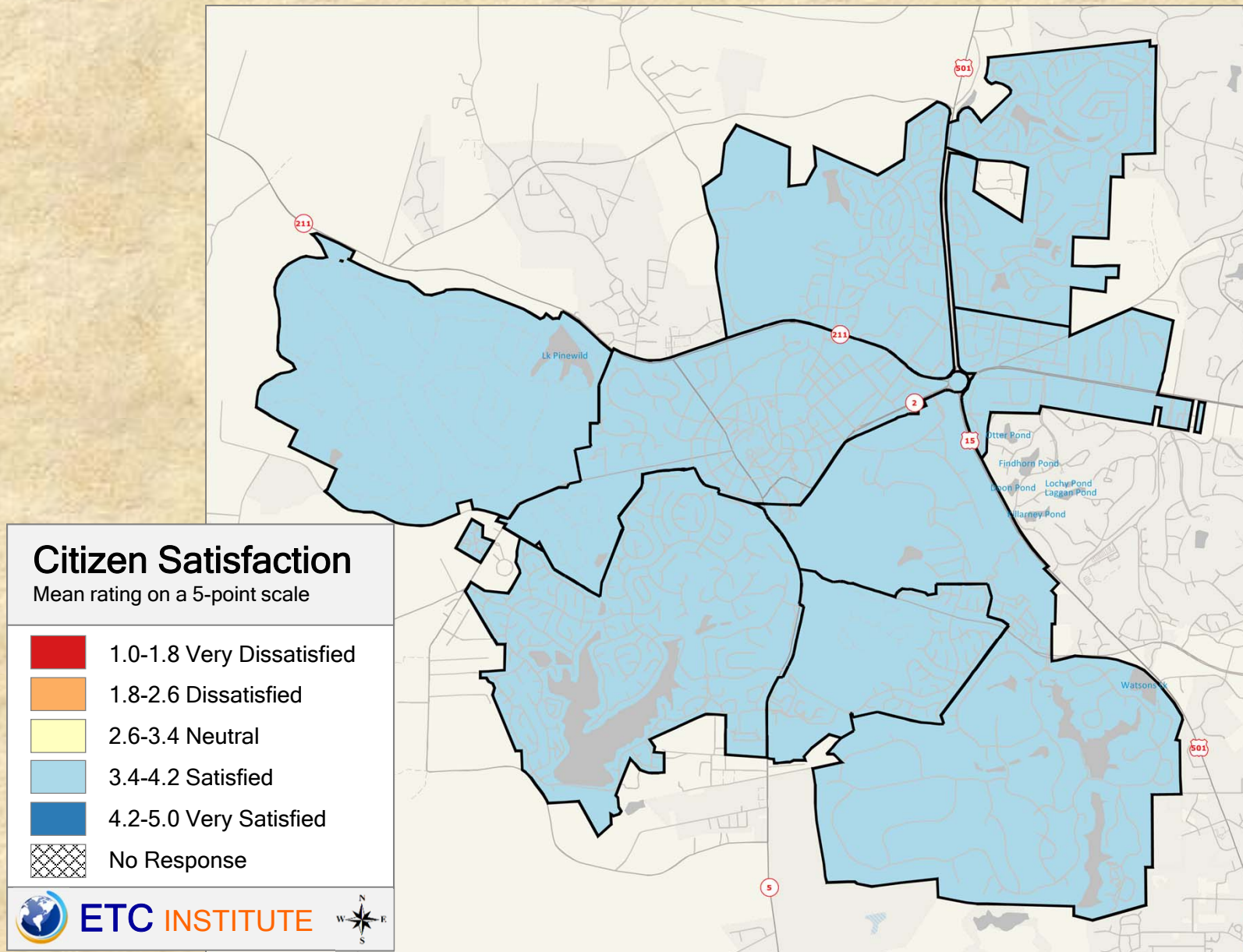
Q1-06 Level of Satisfaction with: Street and right-of-way maintenance



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

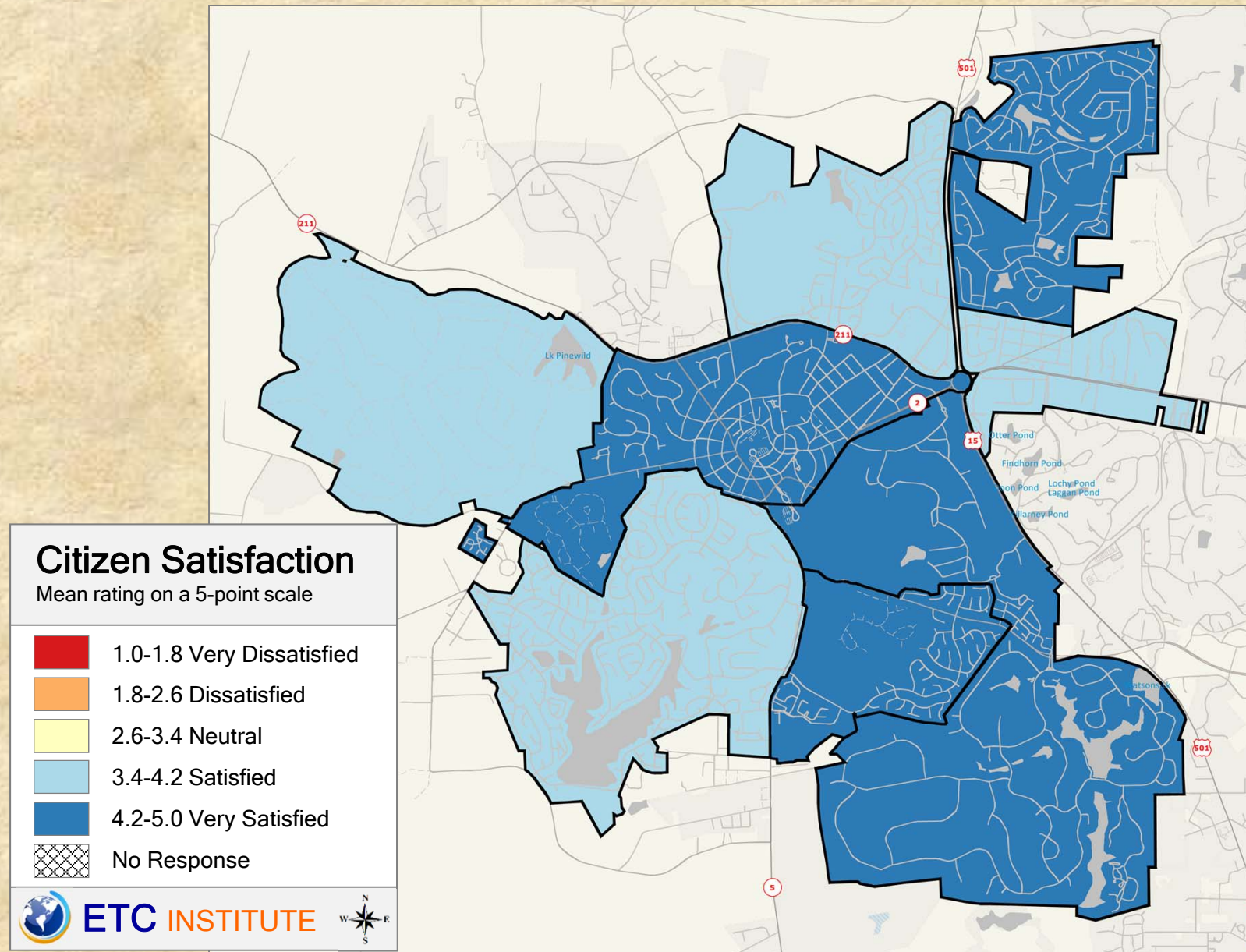
Q1-07 Level of Satisfaction with: Enforcement of Village codes & ordinances



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

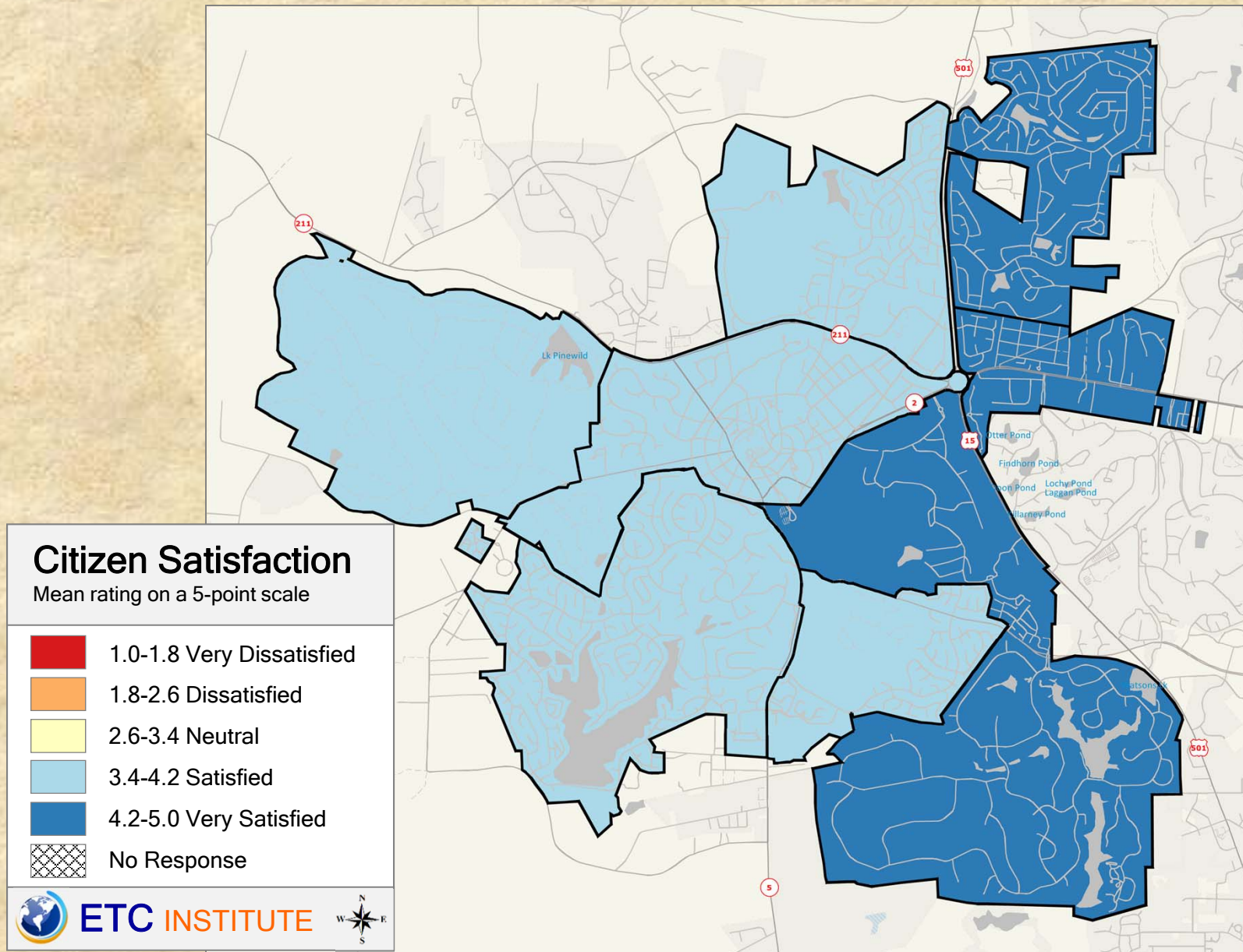
Q1-08 Level of Satisfaction with: Customer service provided by Village employees



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

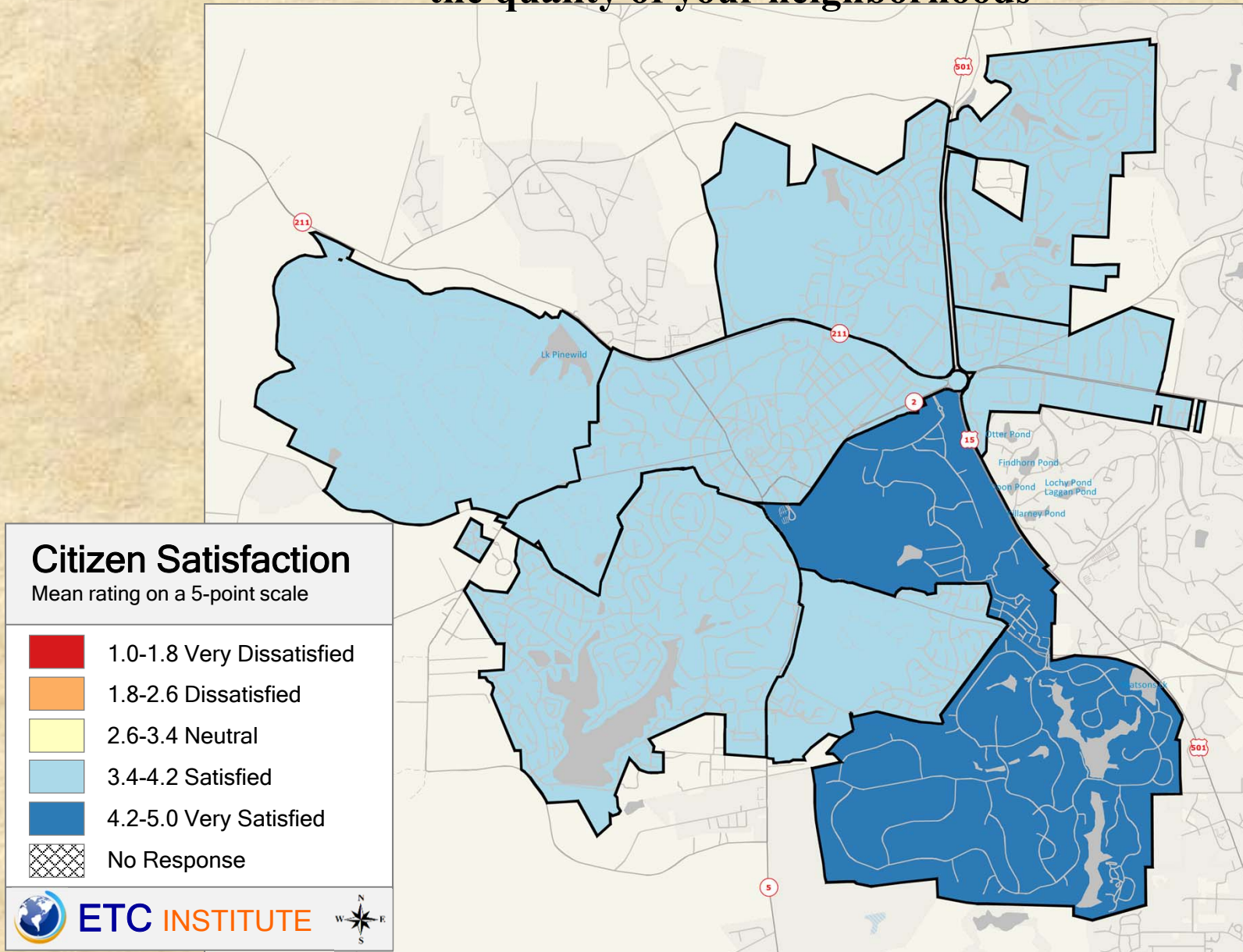
Q1-09 Level of Satisfaction with: Village communication with residents



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

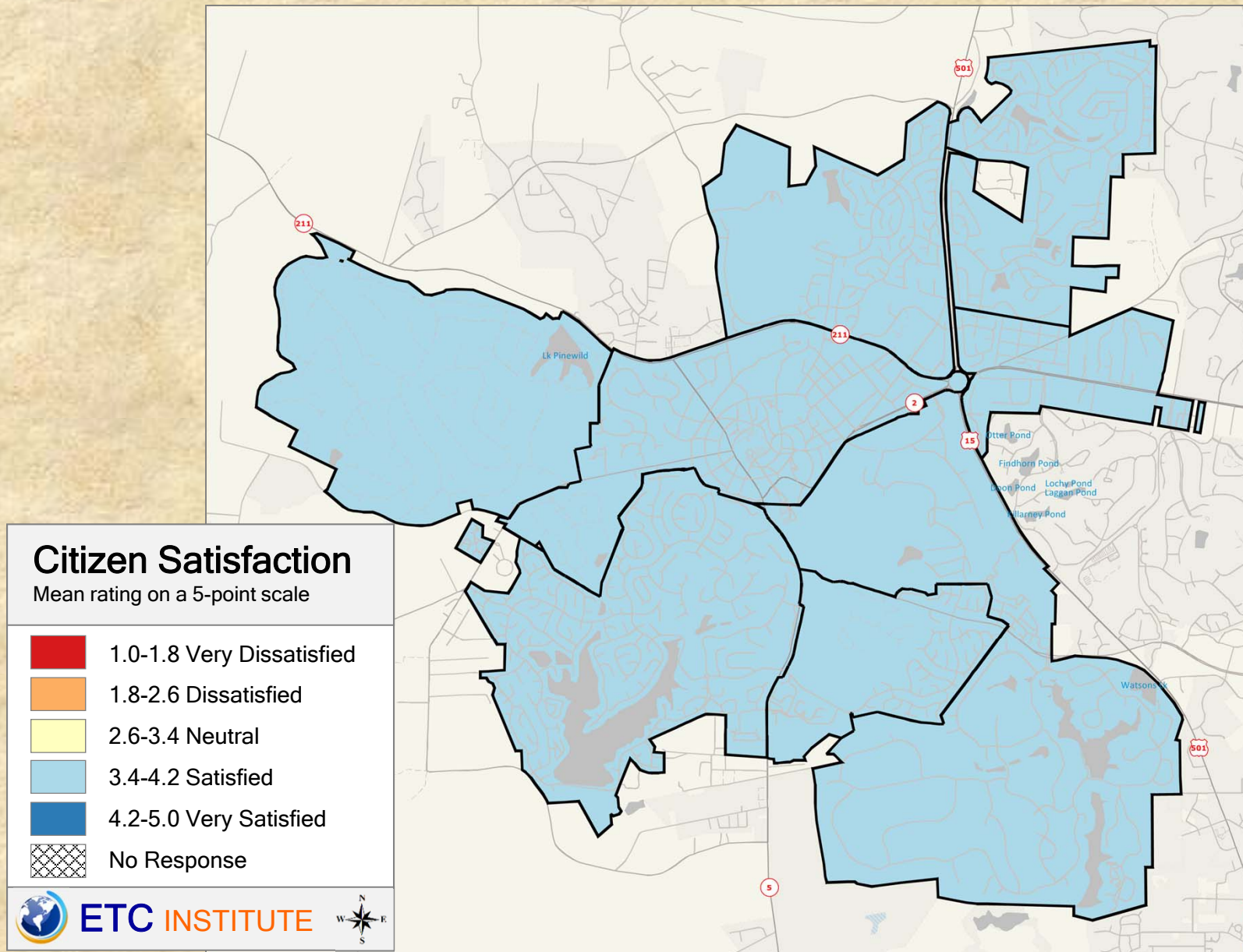
Q1-10 Level of Satisfaction with: Village efforts at maintaining the quality of your neighborhoods



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

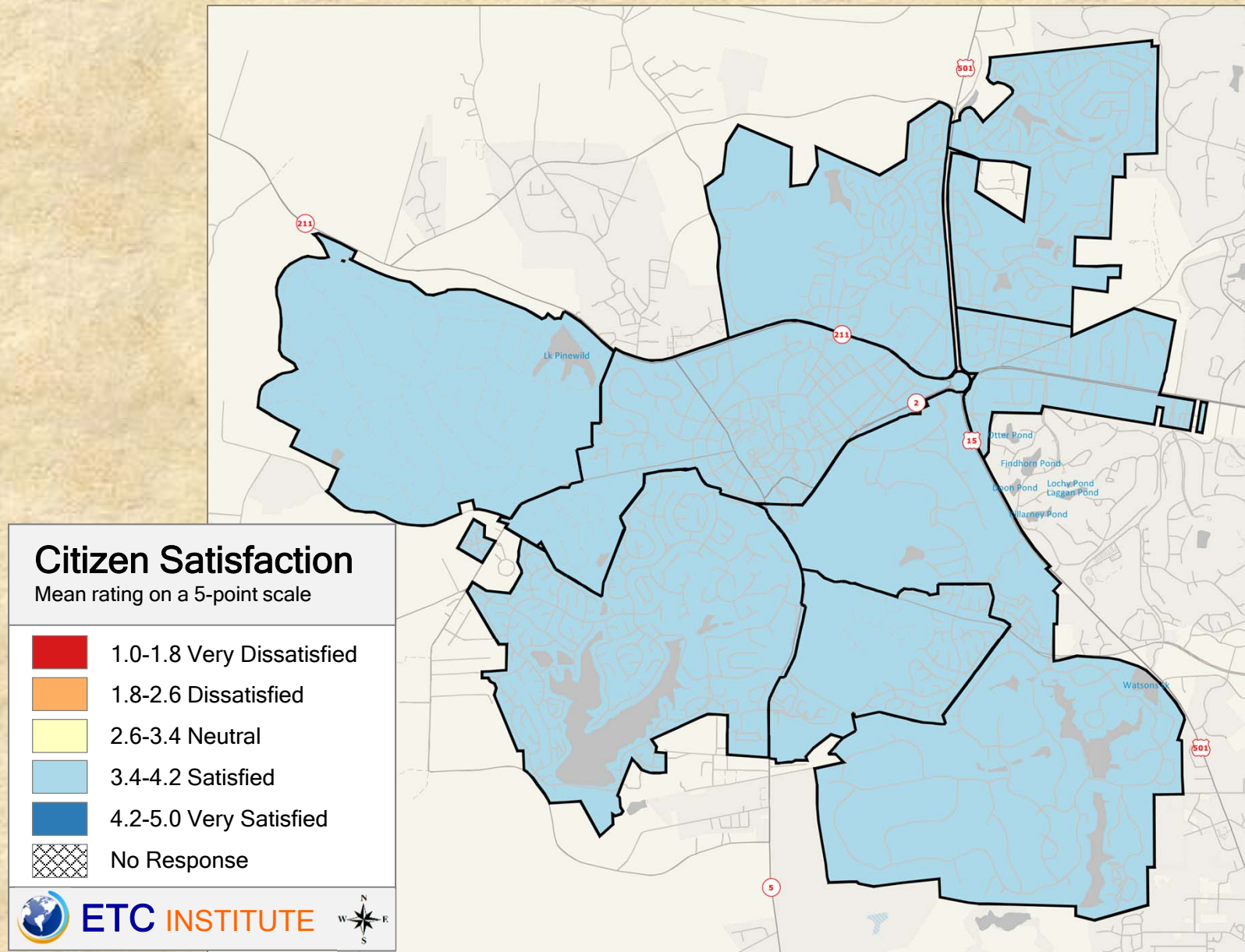
Q1-11 Level of Satisfaction with: Promotion of natural resource conservation



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

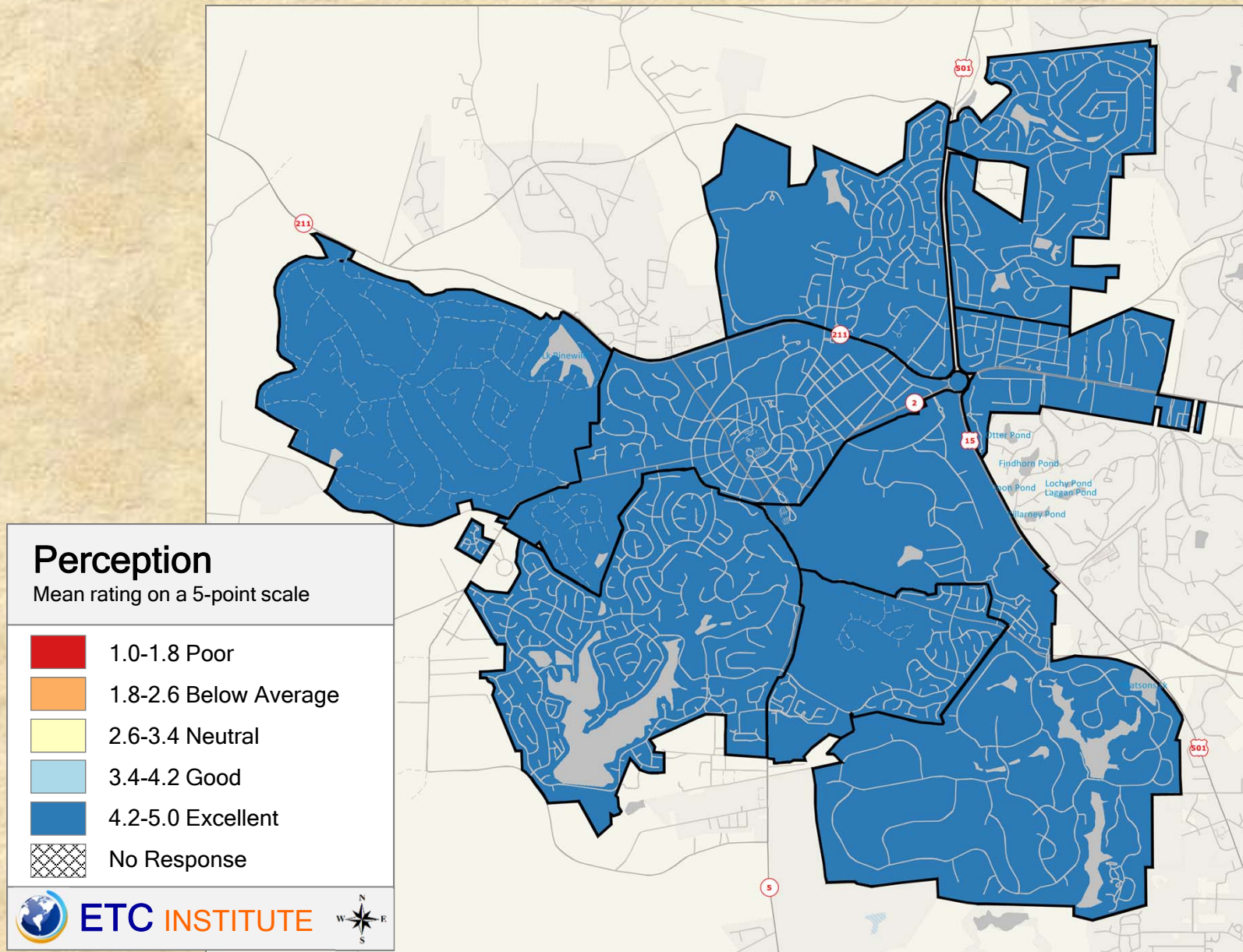
Q1-12 Level of Satisfaction with: Level of public involvement in local decisions



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

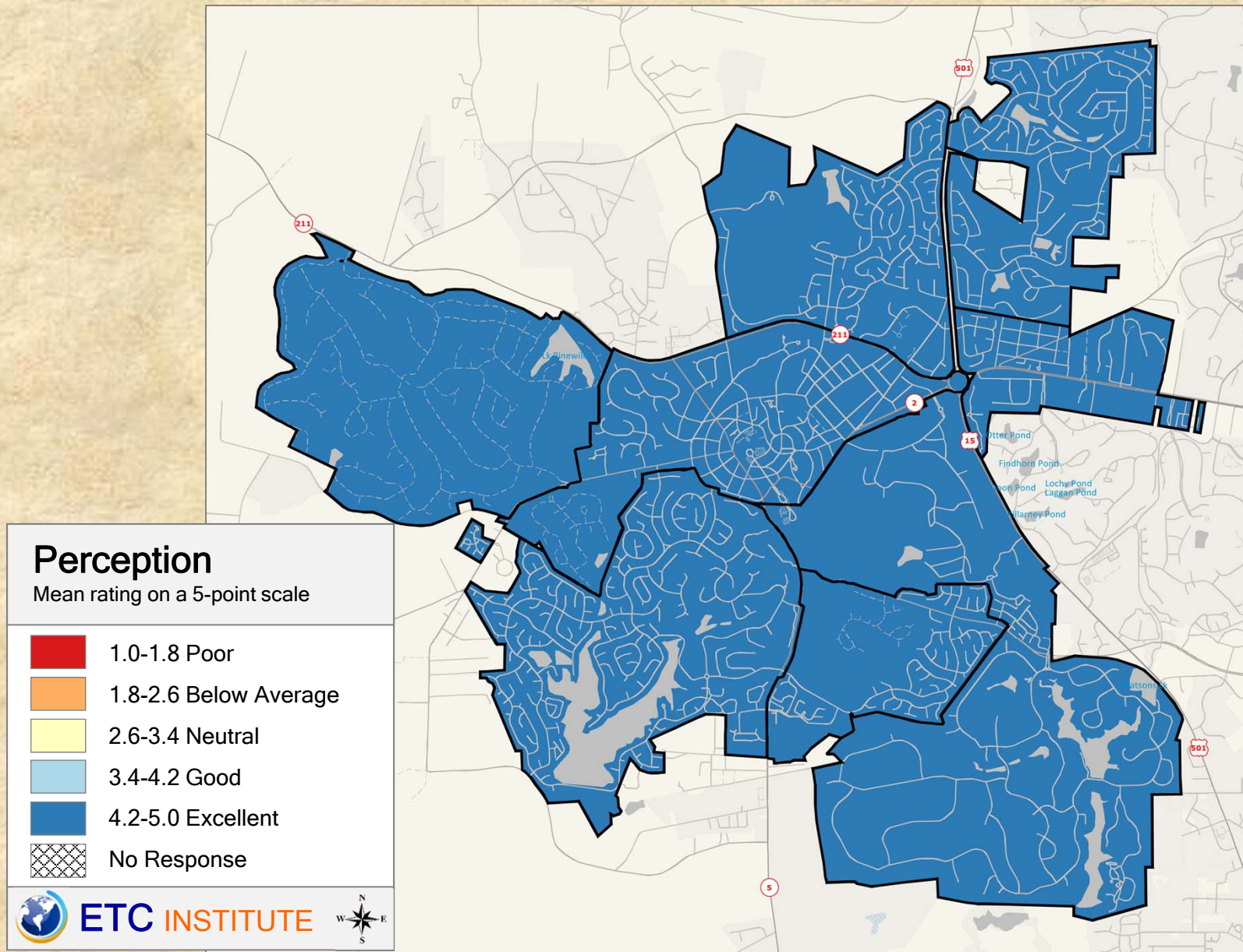
Q4-01 Pinehurst ratings: Overall image of the Village



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

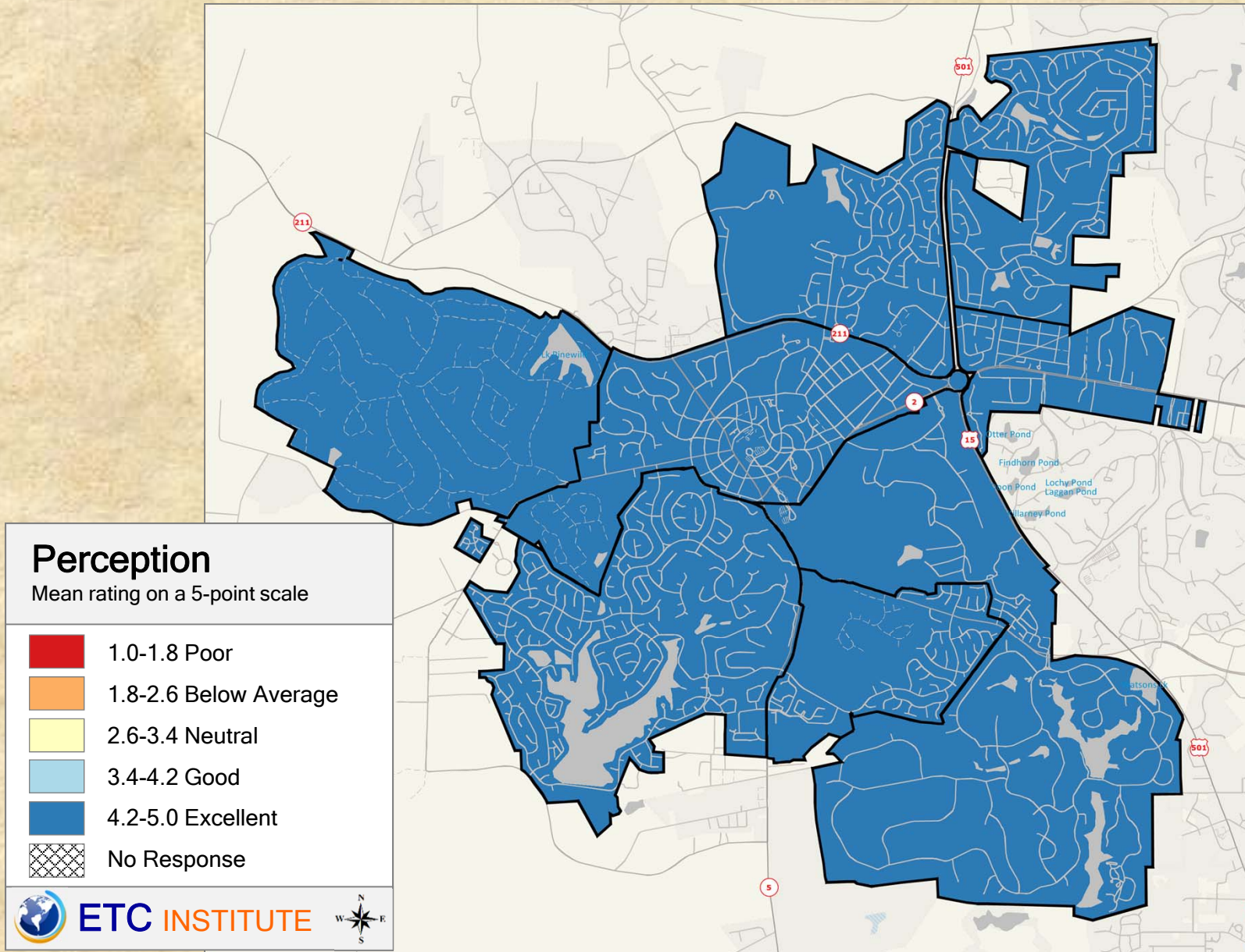
Q4-02 Pinehurst ratings: Overall quality of life in the Village



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

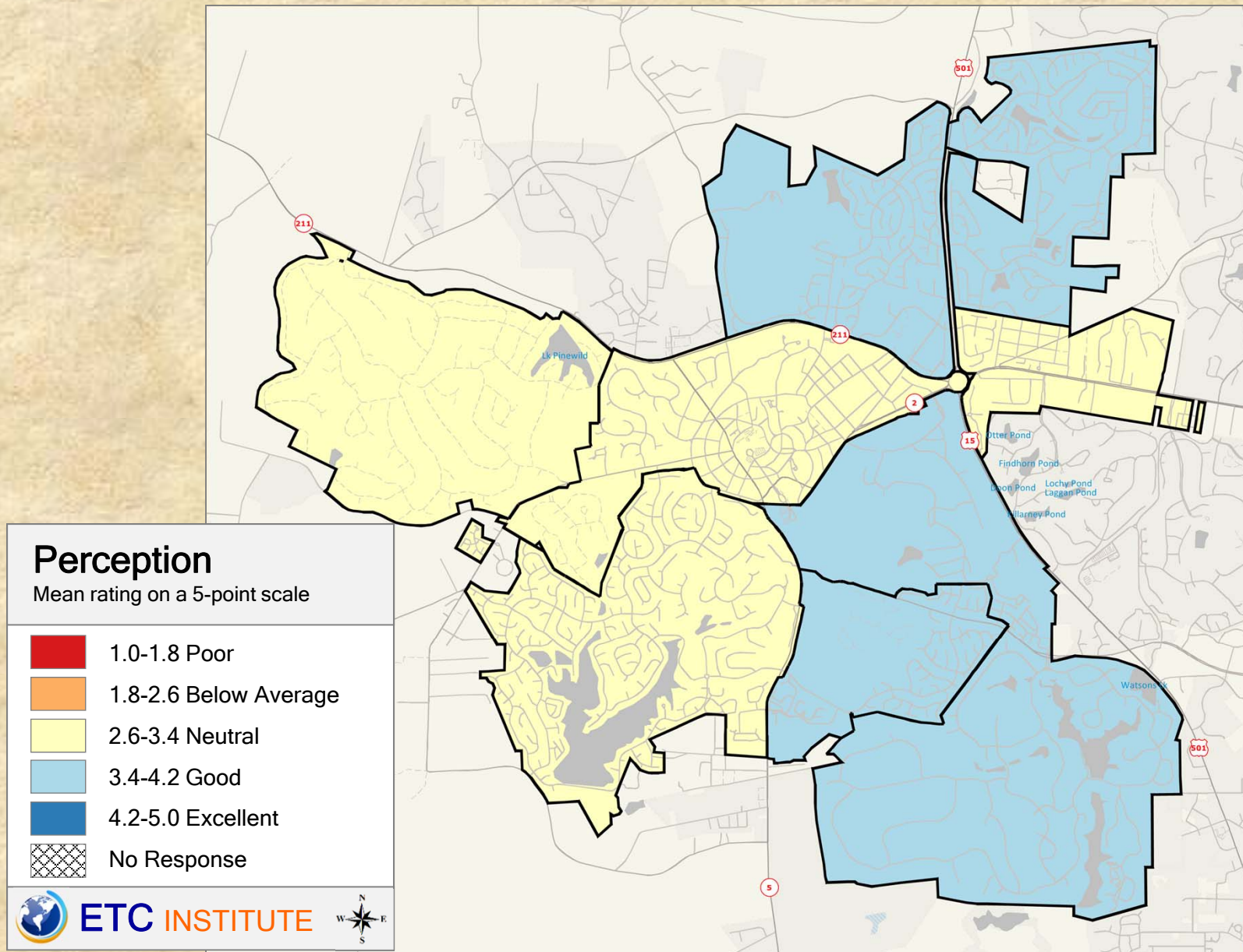
Q4-03 Pinehurst ratings: Overall feeling of safety in the Village



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

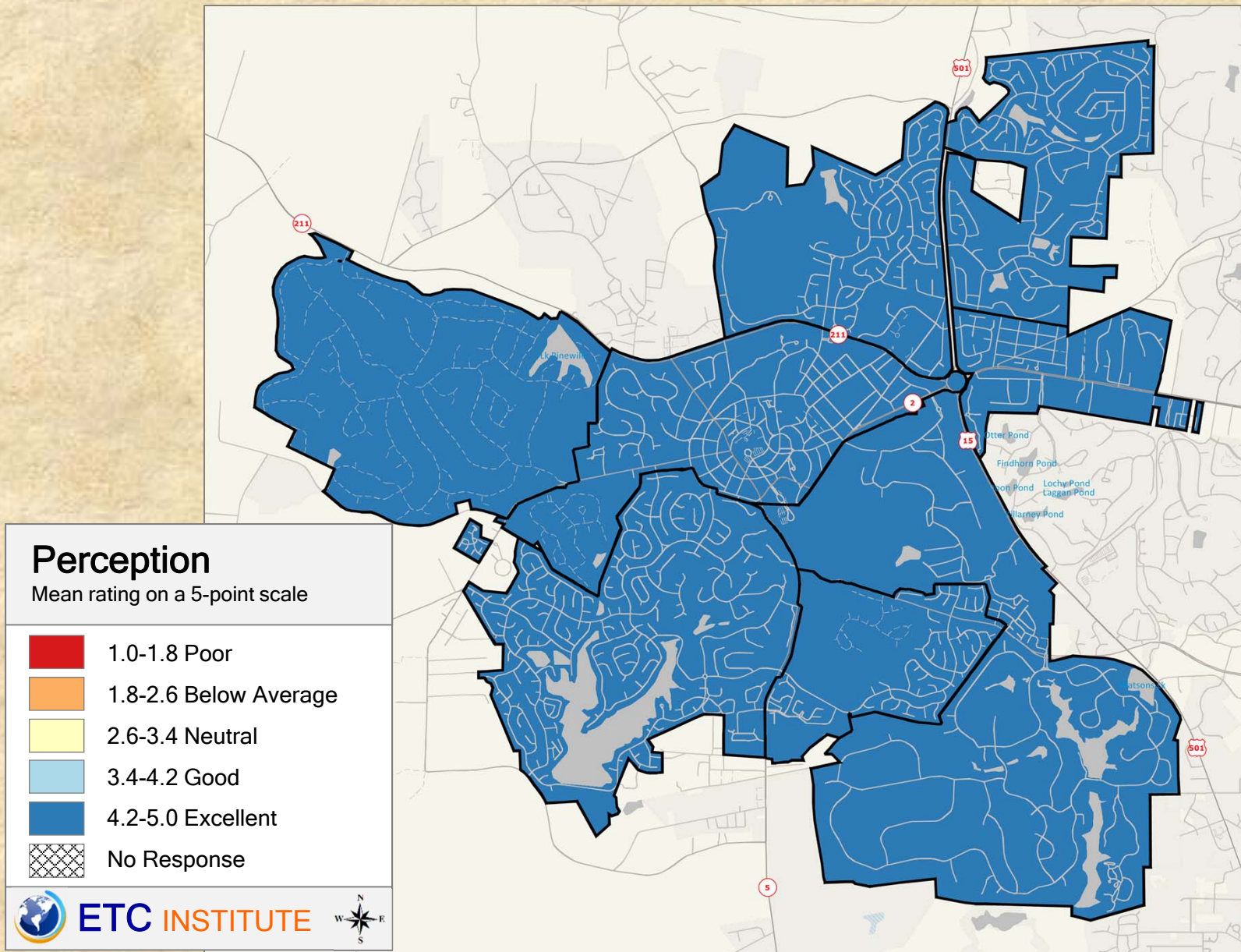
Q4-04 Pinehurst ratings: Quality of new development in the Village



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

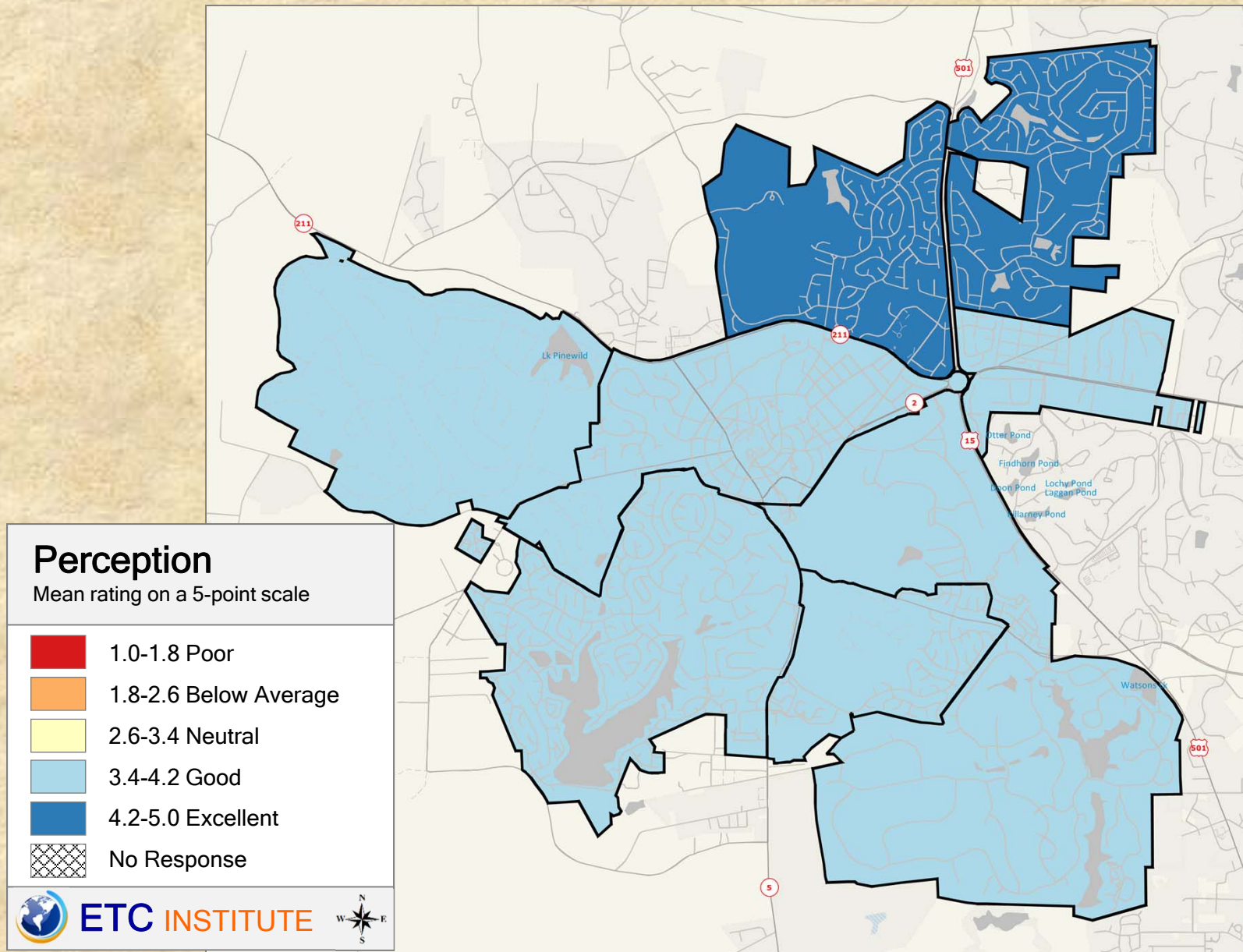
Q4-05 Pinehurst ratings: As a place to live



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

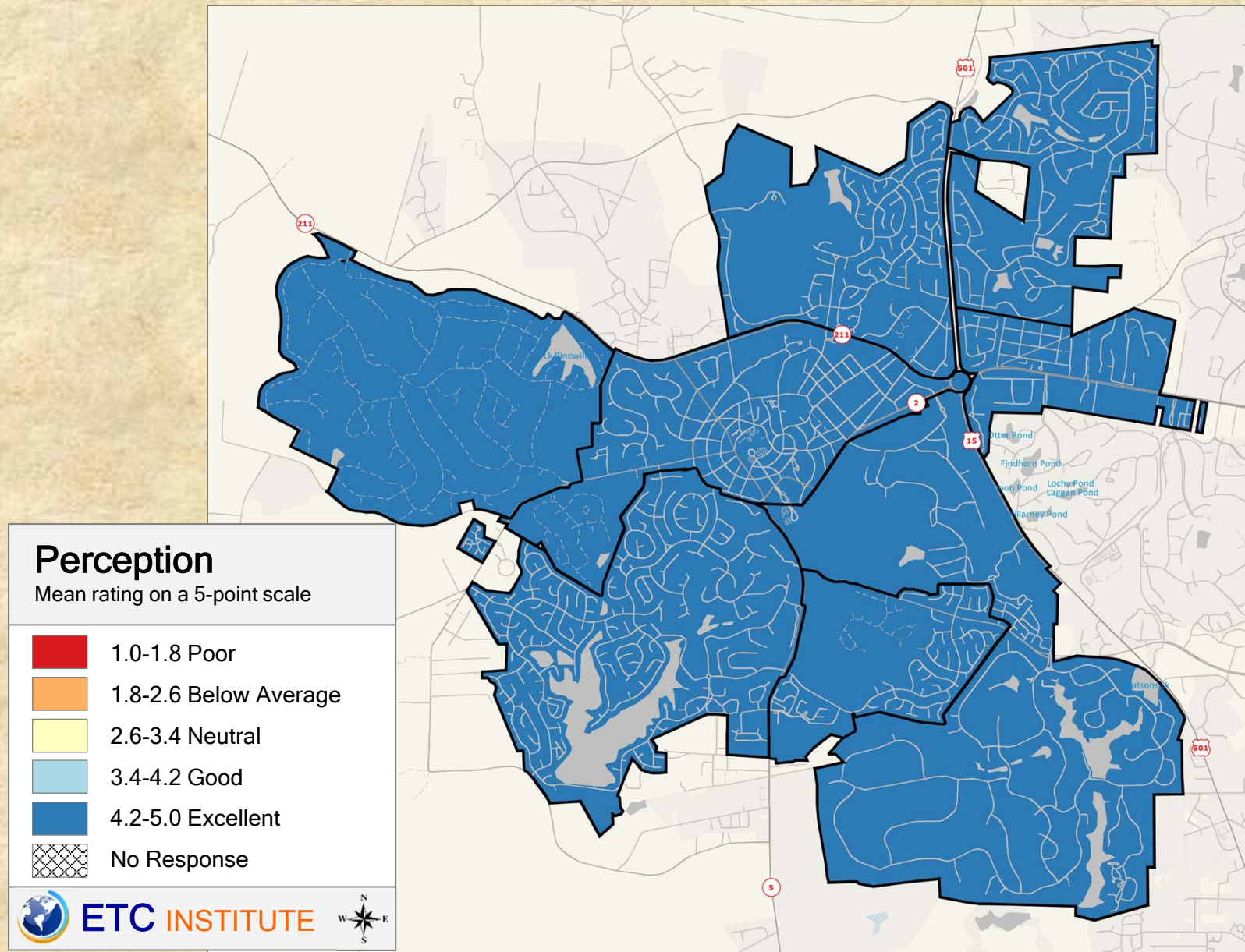
Q4-06 Pinehurst ratings: As a place to raise children



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

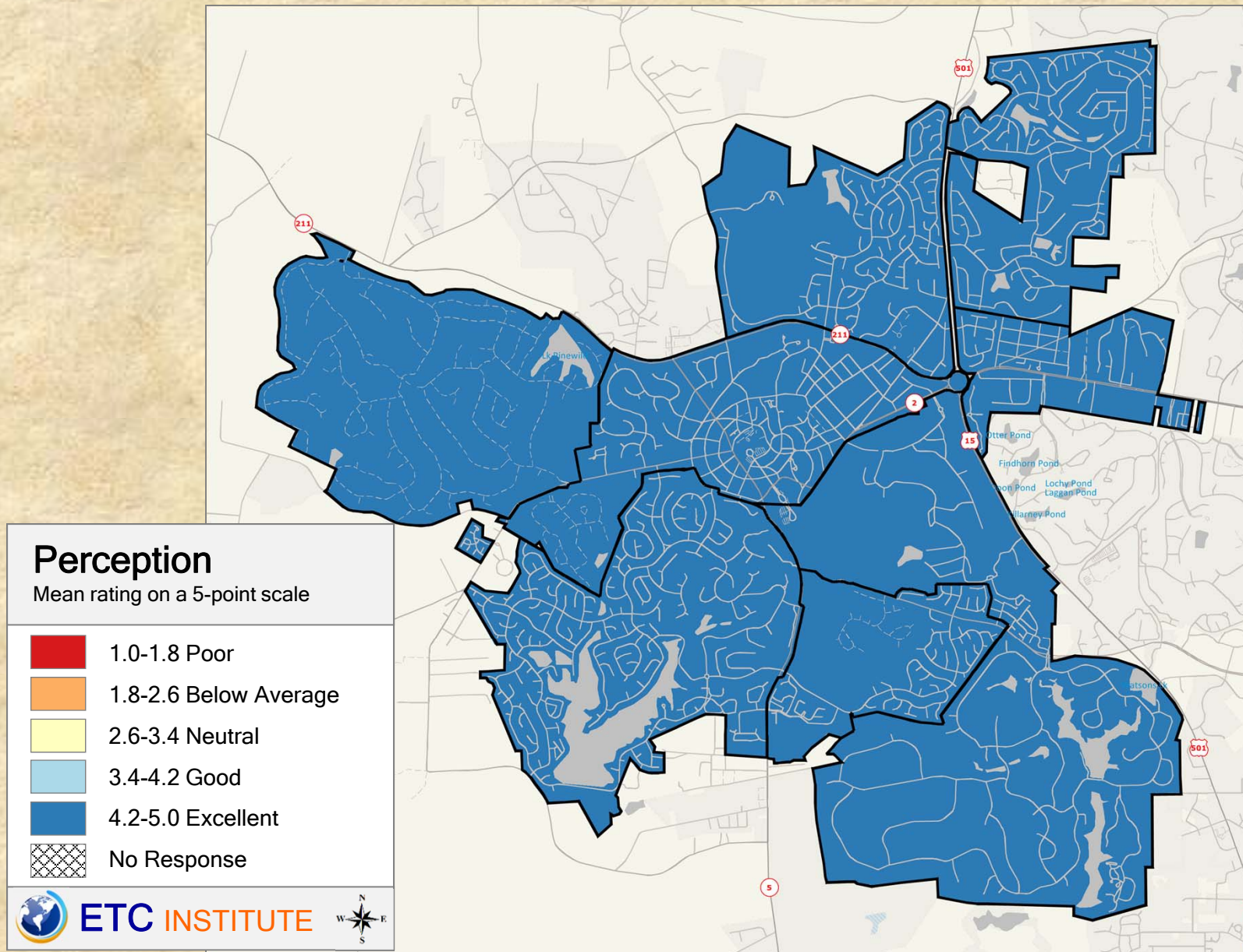
Q4-07 Pinehurst ratings: As a place to retire



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

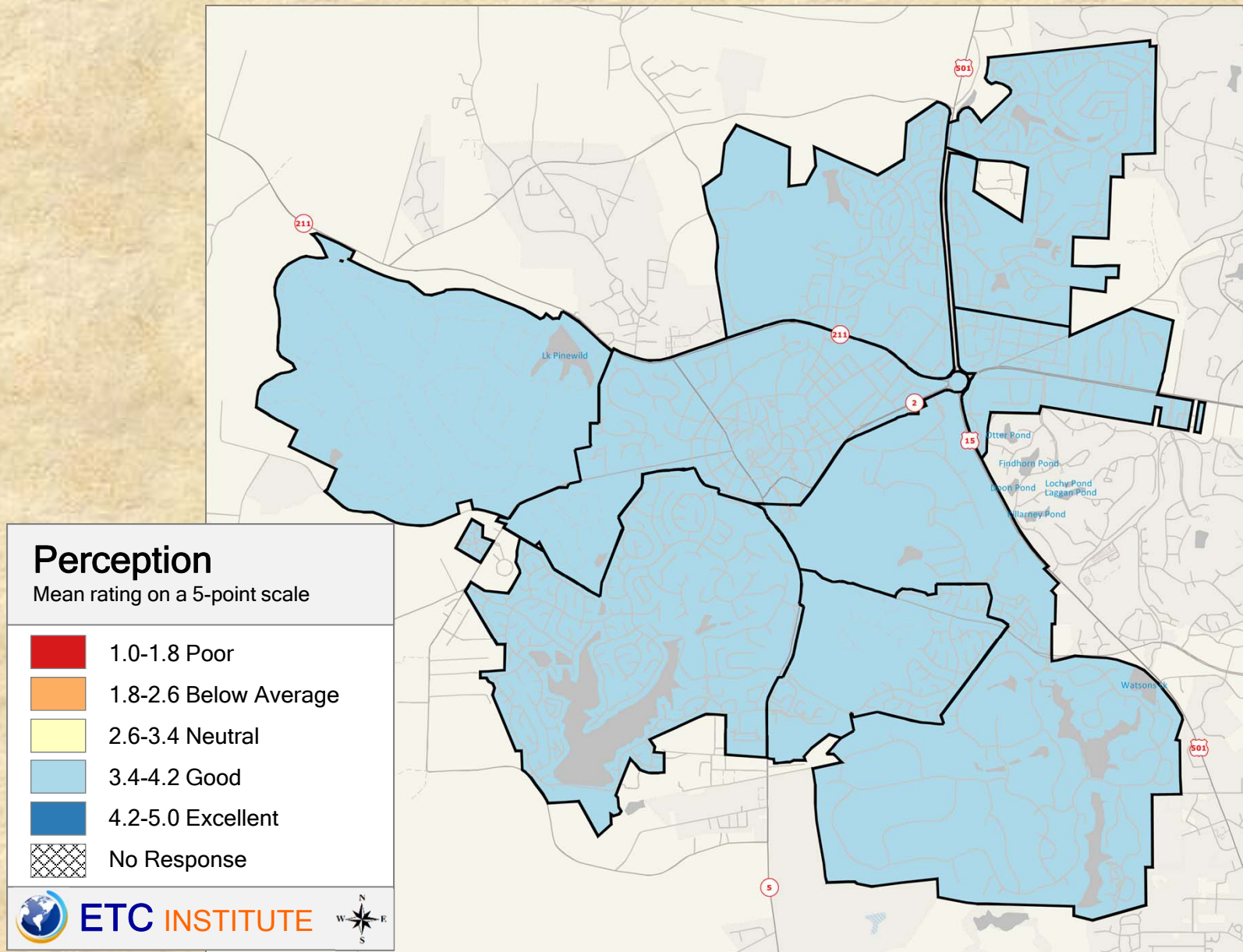
Q4-08 Pinehurst ratings: Overall appearance of the Village



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

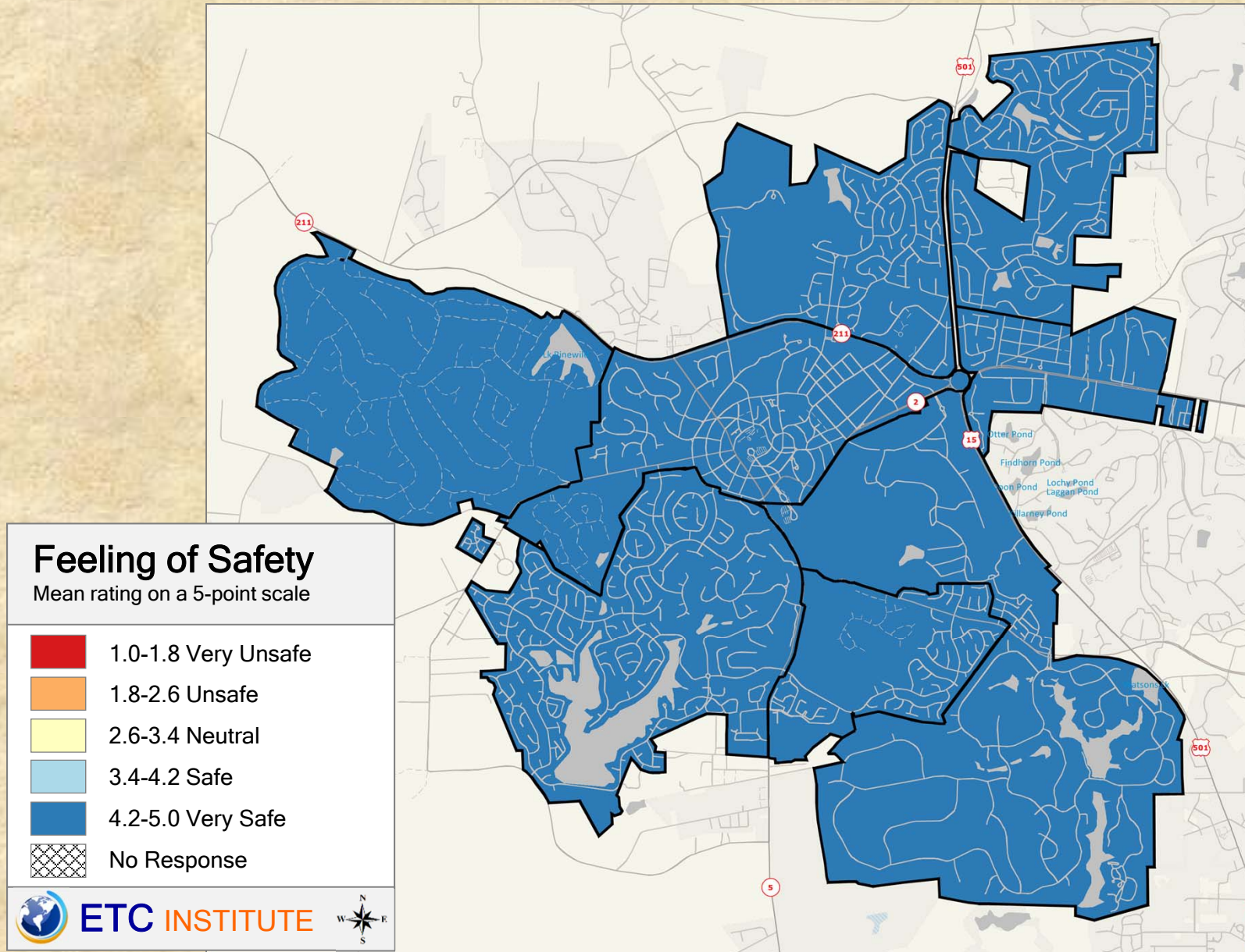
Q4-09 Pinehurst ratings: Availability of affordable housing



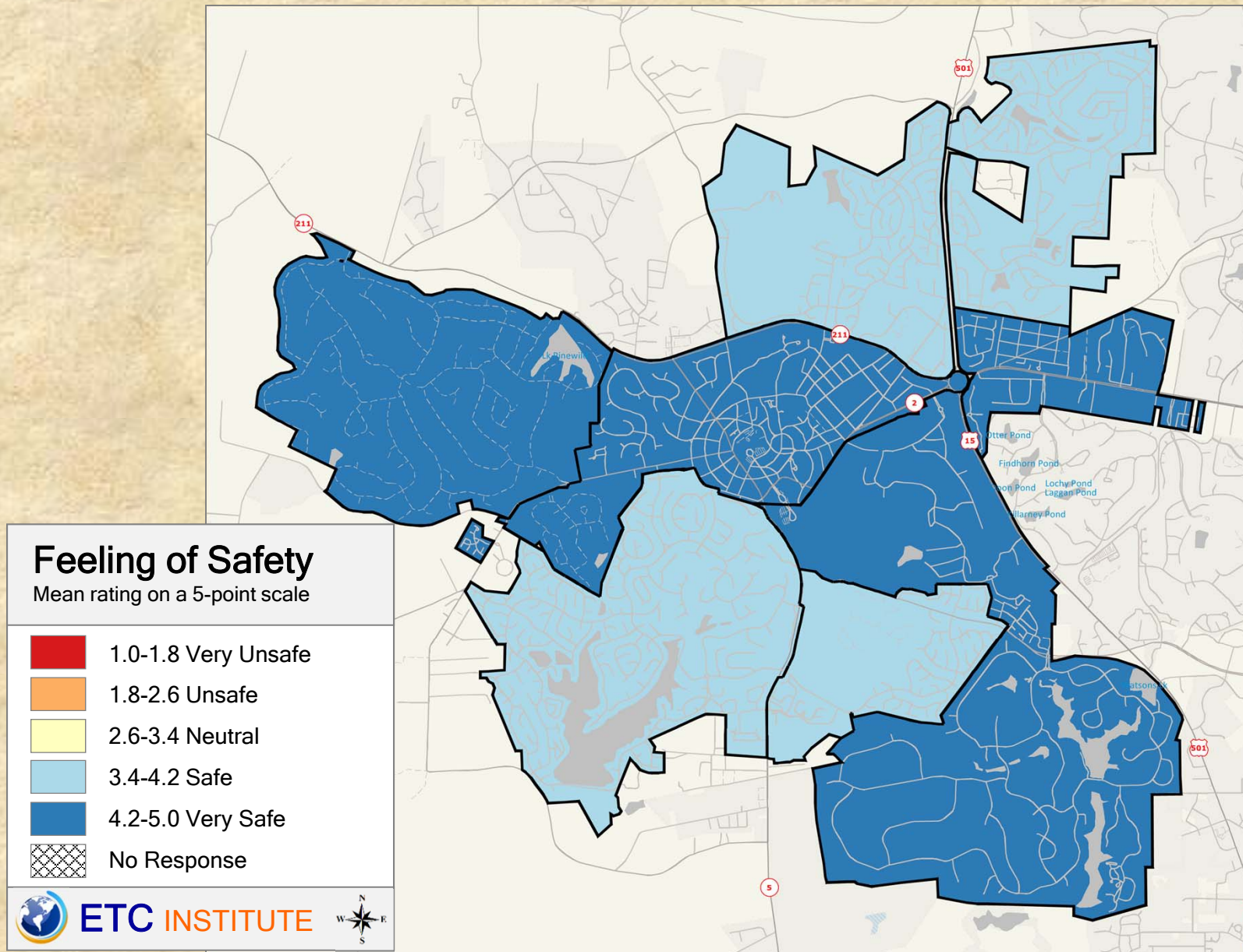
2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

Q5-01 Level of safety: Walking alone in your neighborhood during the day



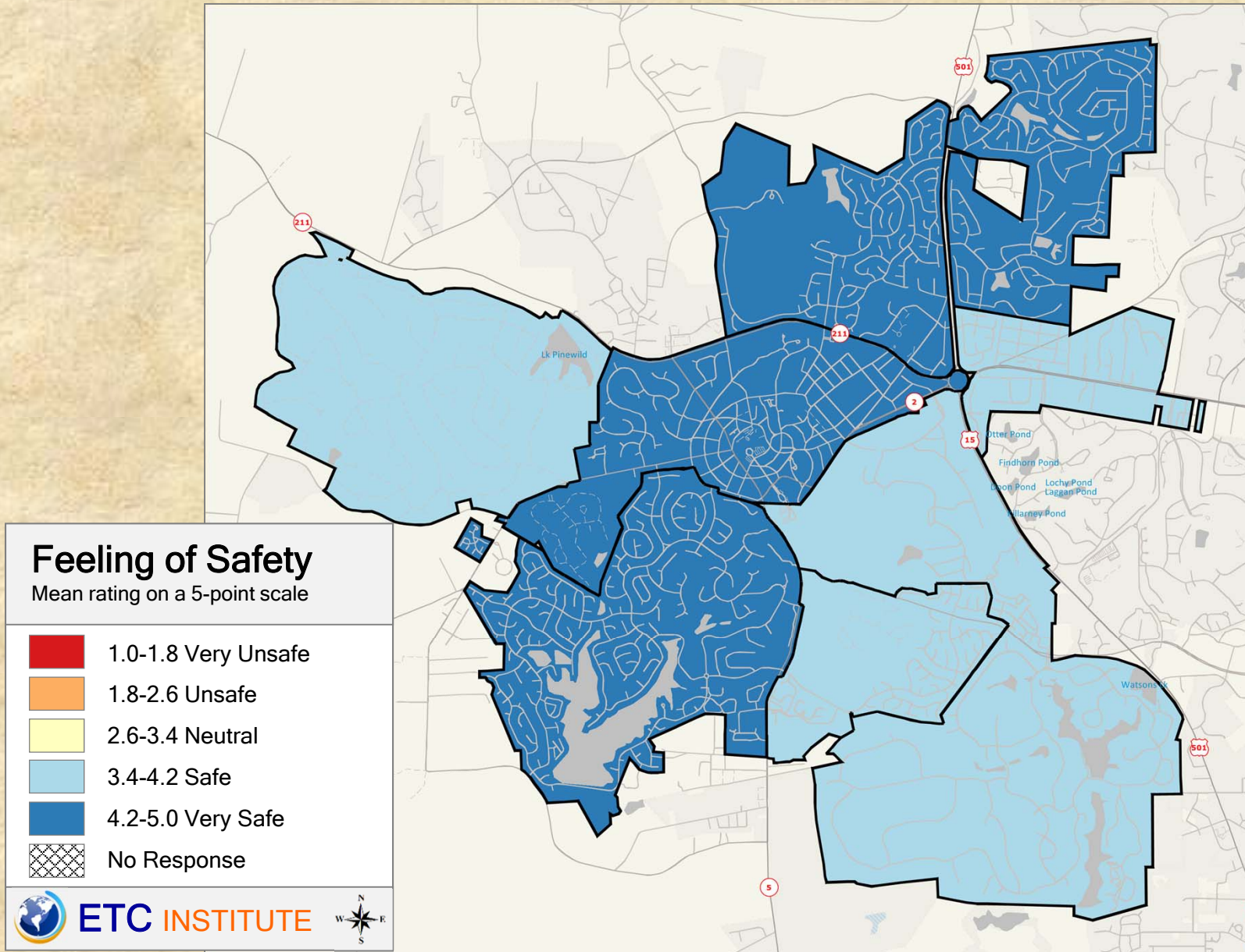
Q5-02 Level of safety: Walking alone in your neighborhood after dark



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

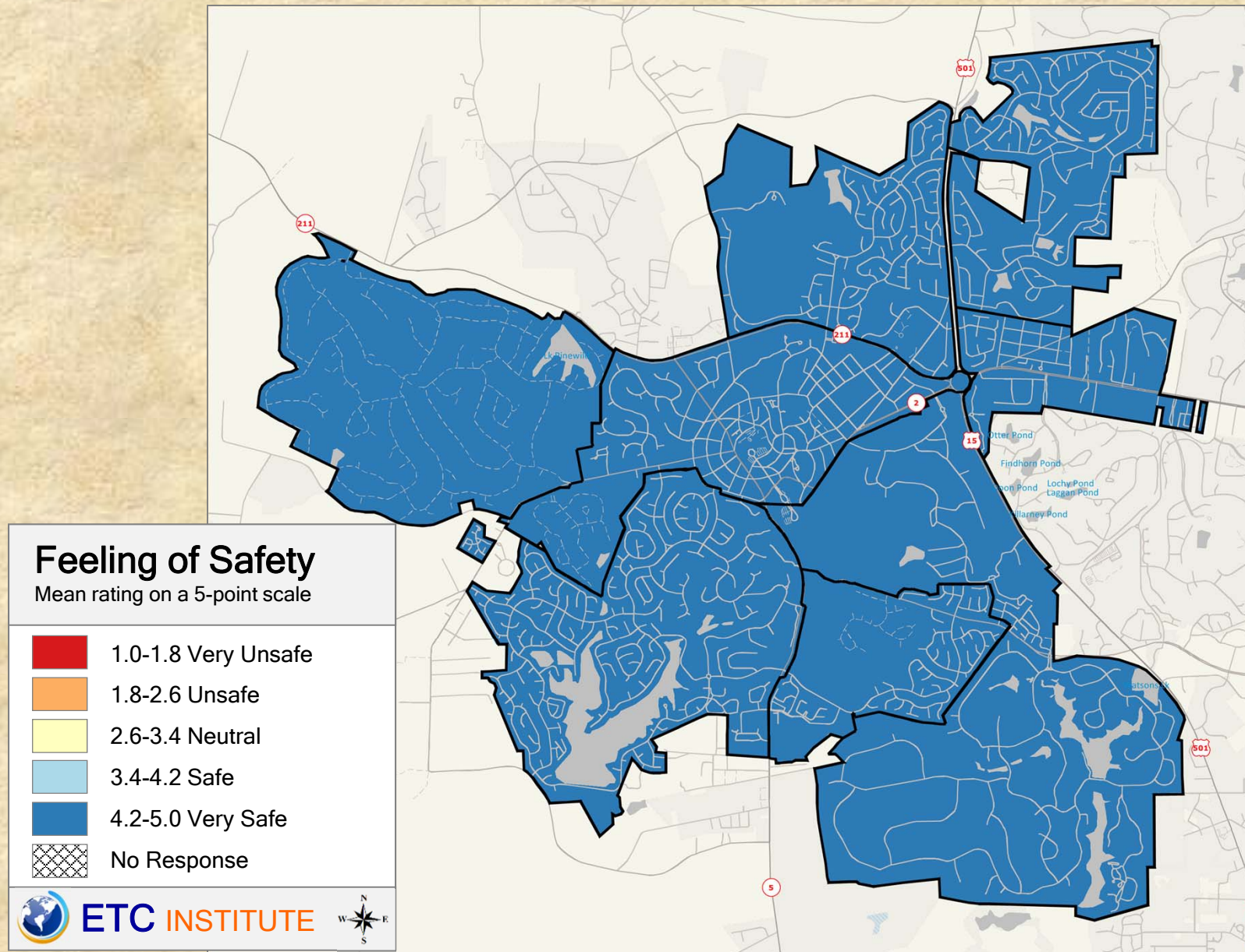
Q5-03 Level of safety: In Village parks and recreation facilities



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

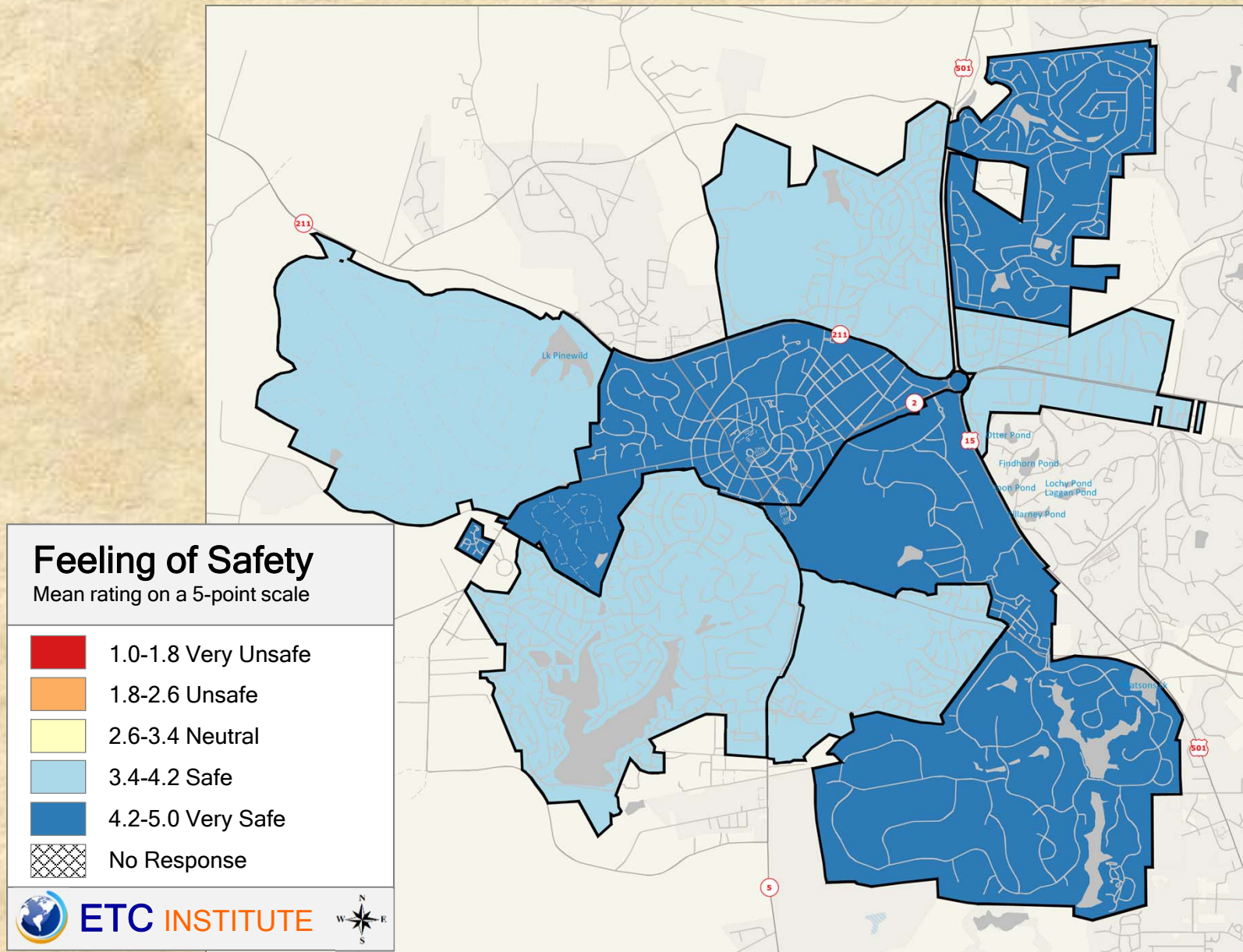
Q5-04 Level of safety: In business areas of the Village during the day



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

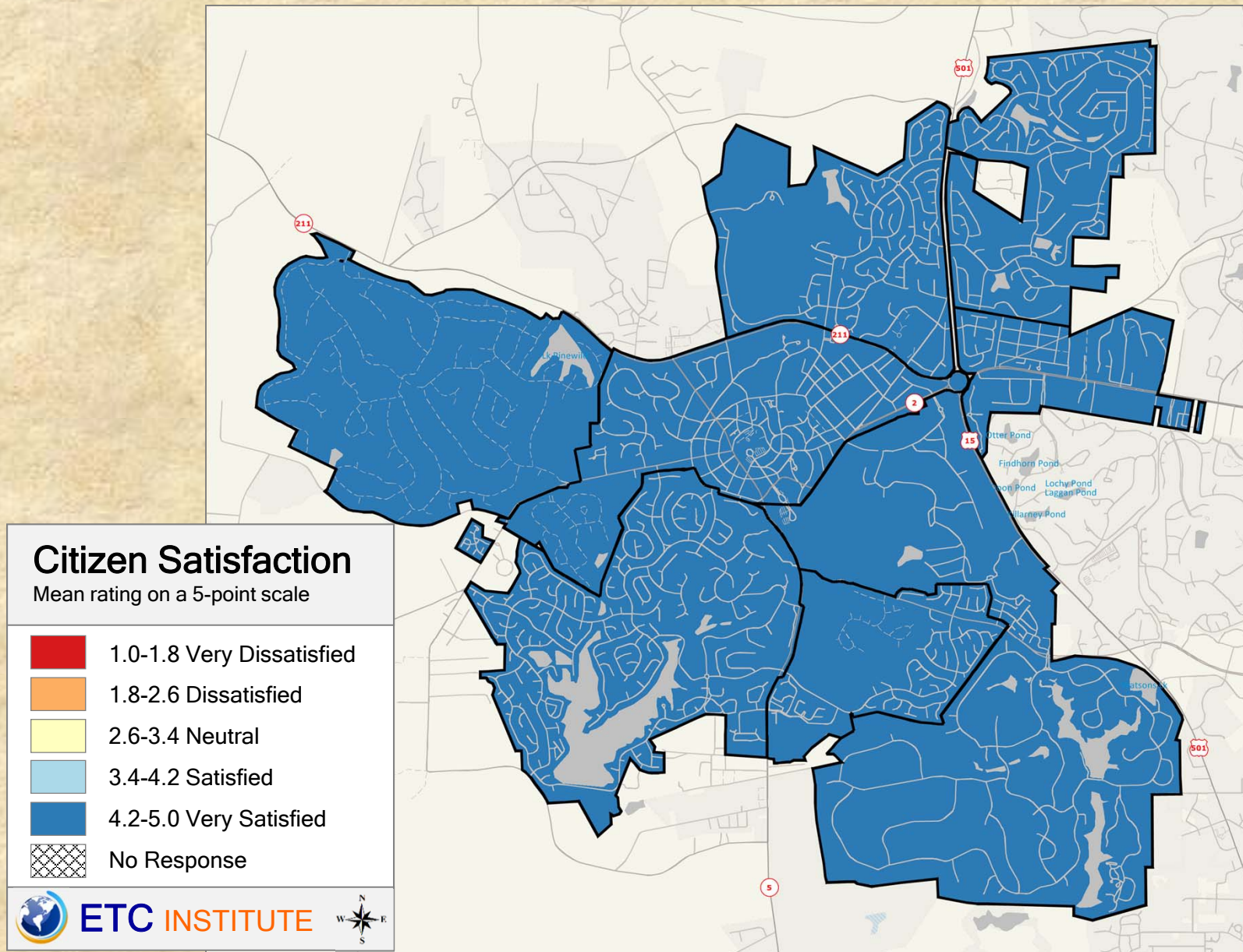
Q5-05 Level of safety: In business areas of the Village after dark



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

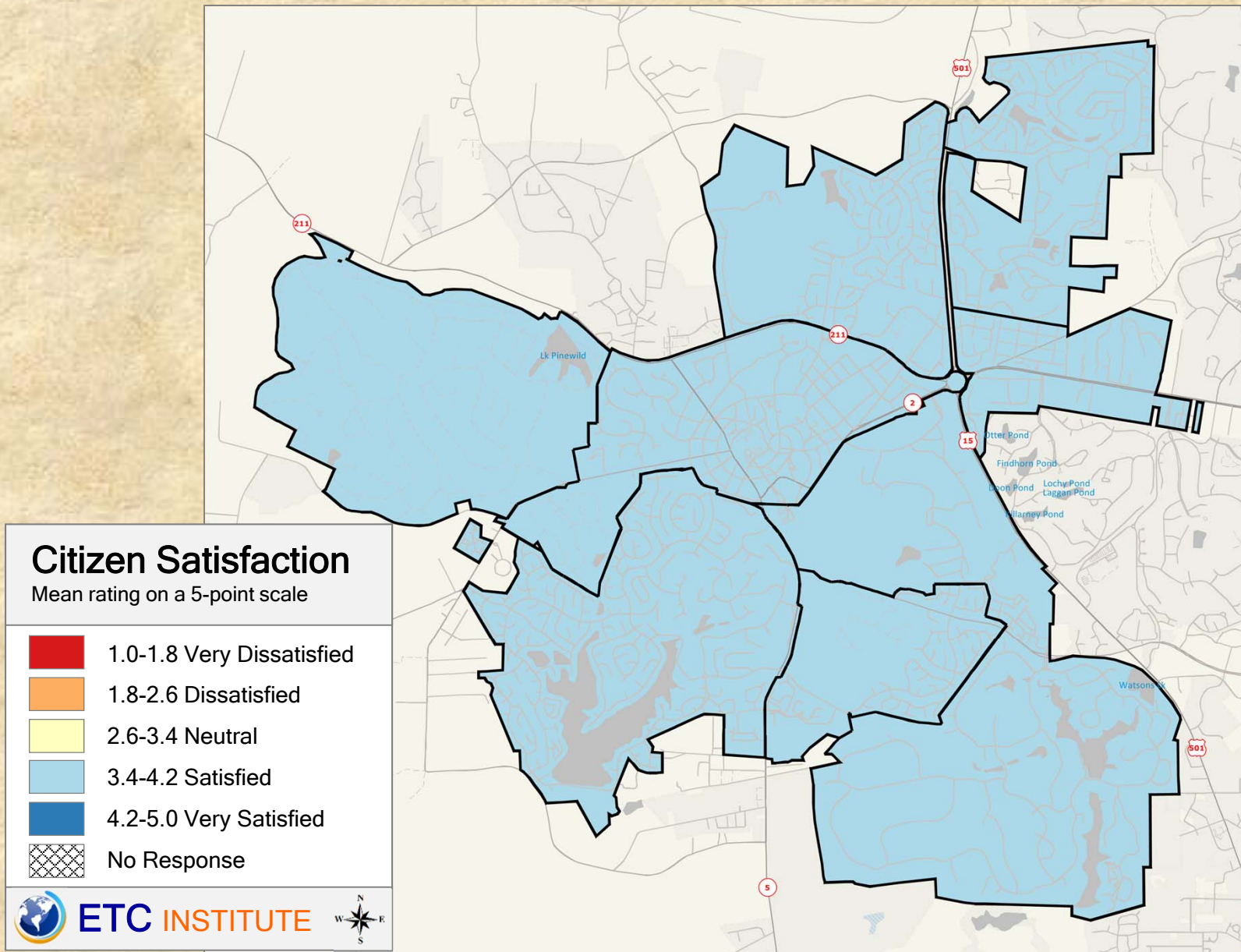
Q6-01 Level of satisfaction with: Efforts to prevent crimes



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

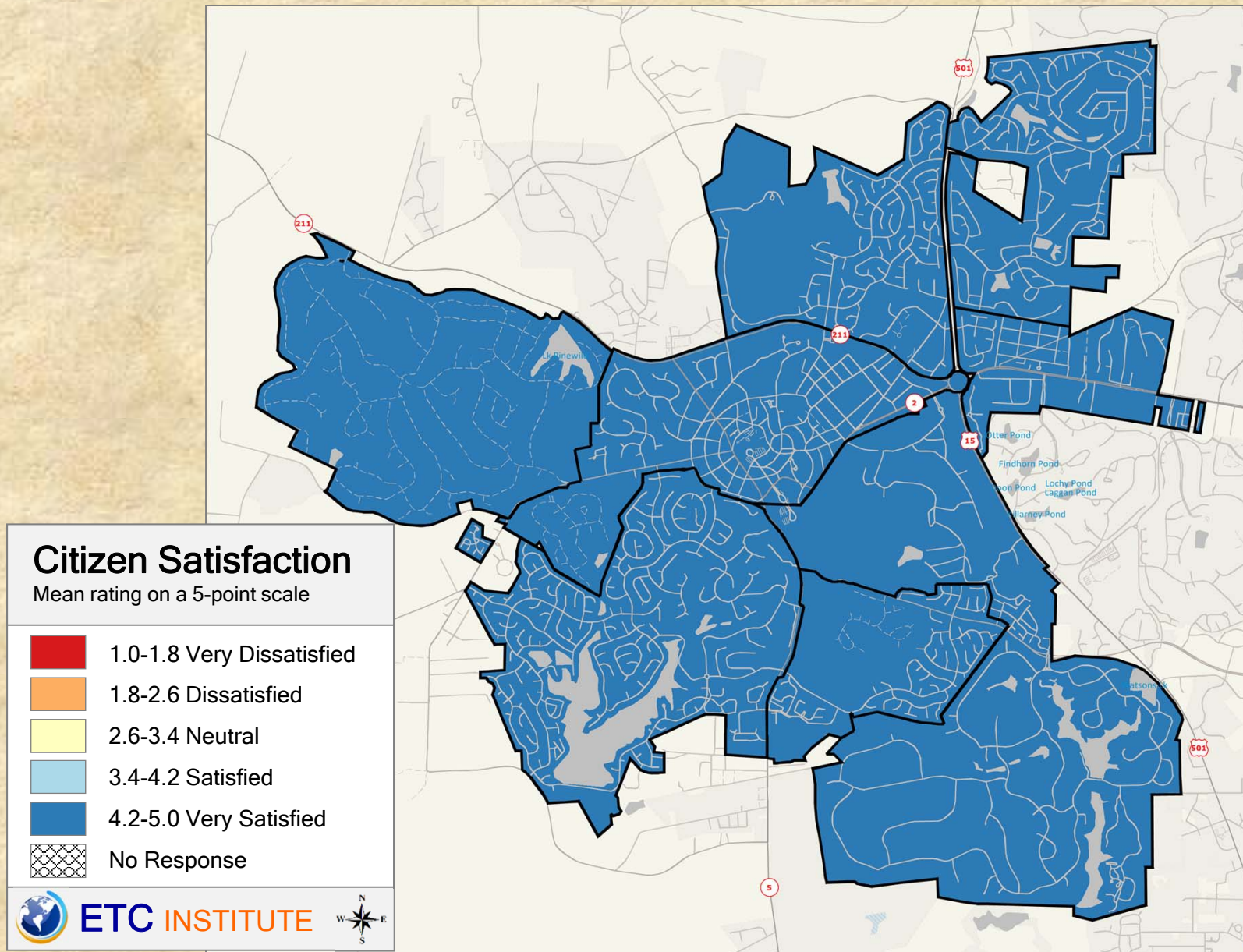
Q6-02 Level of satisfaction with: Enforcement of local traffic laws



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

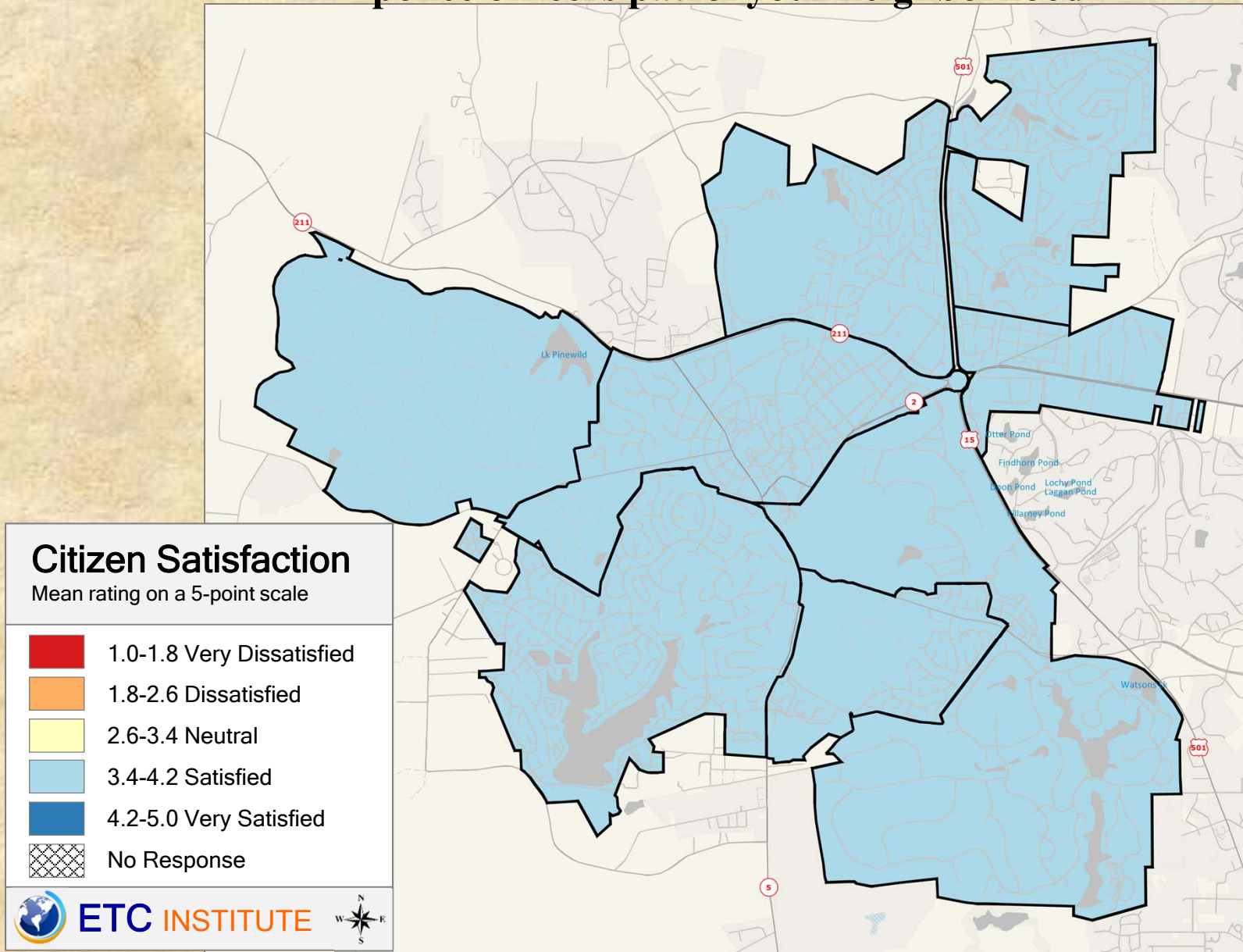
Q6-03 Level of satisfaction with: How quickly police respond to emergencies



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

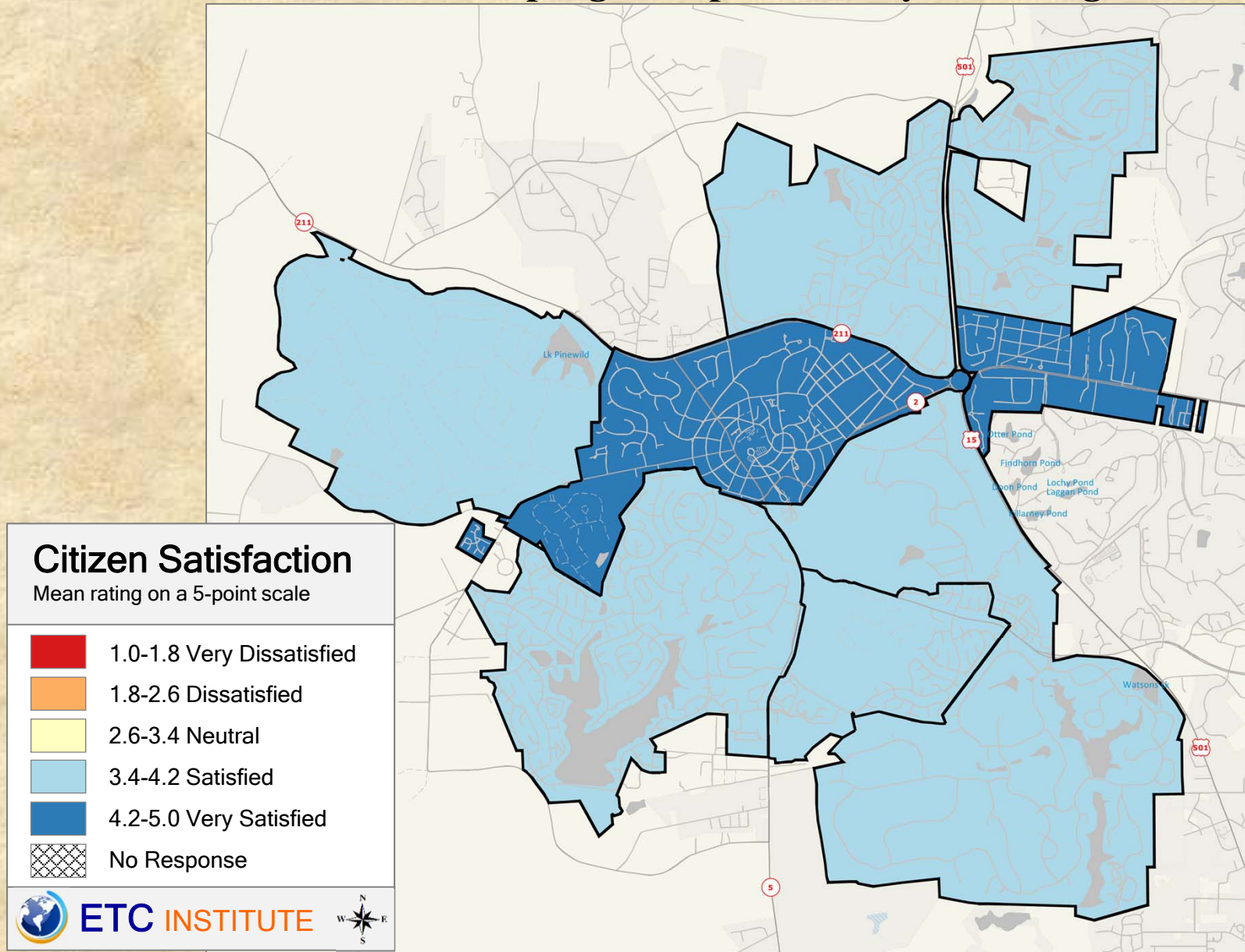
Q6-04 Level of satisfaction with: Frequency that police officers patrol your neighborhood



2019 Village of Pinehurst Community Survey

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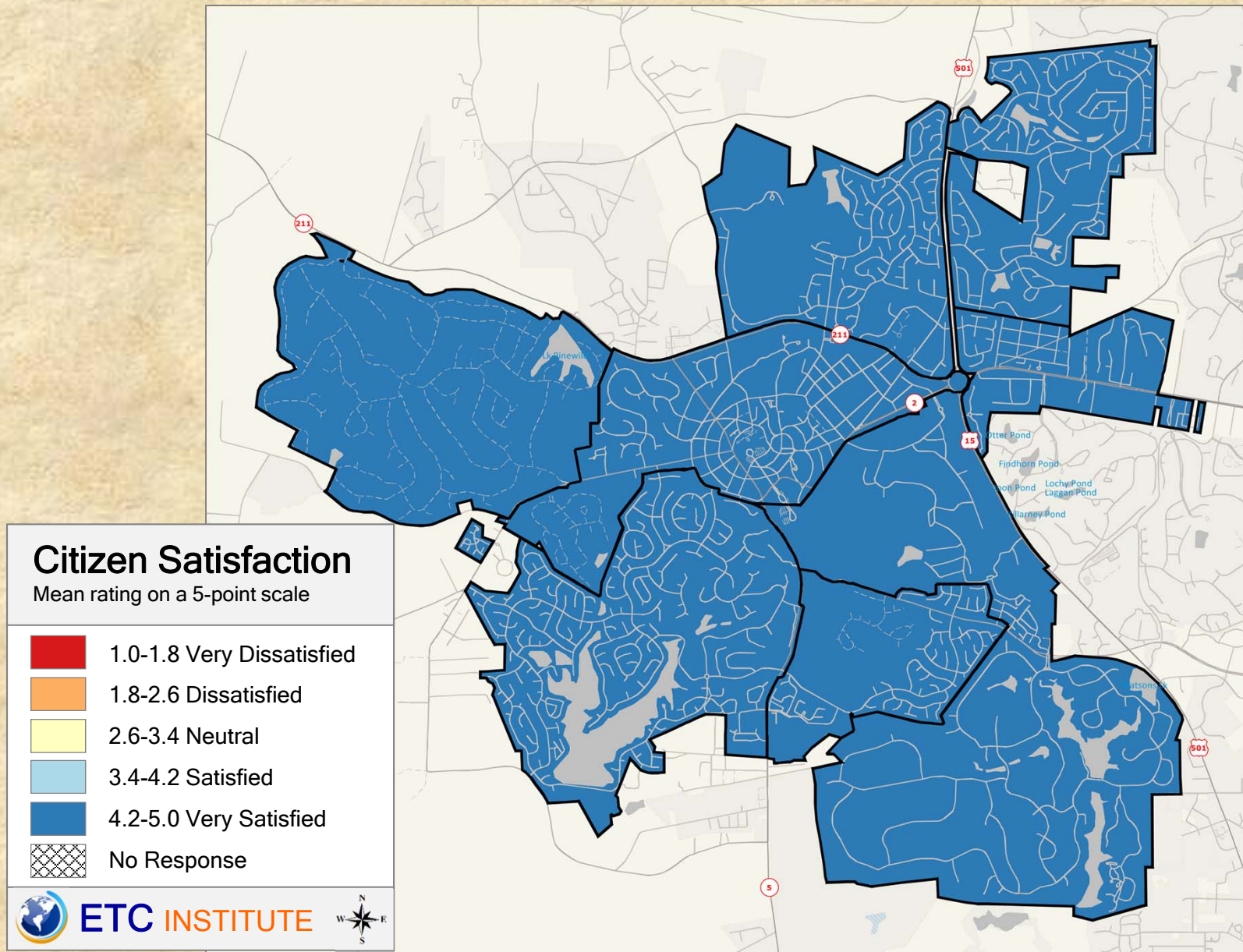
Q6-05 Level of satisfaction with: Fire prevention and education programs provided by the Village



2019 Village of Pinehurst Community Survey

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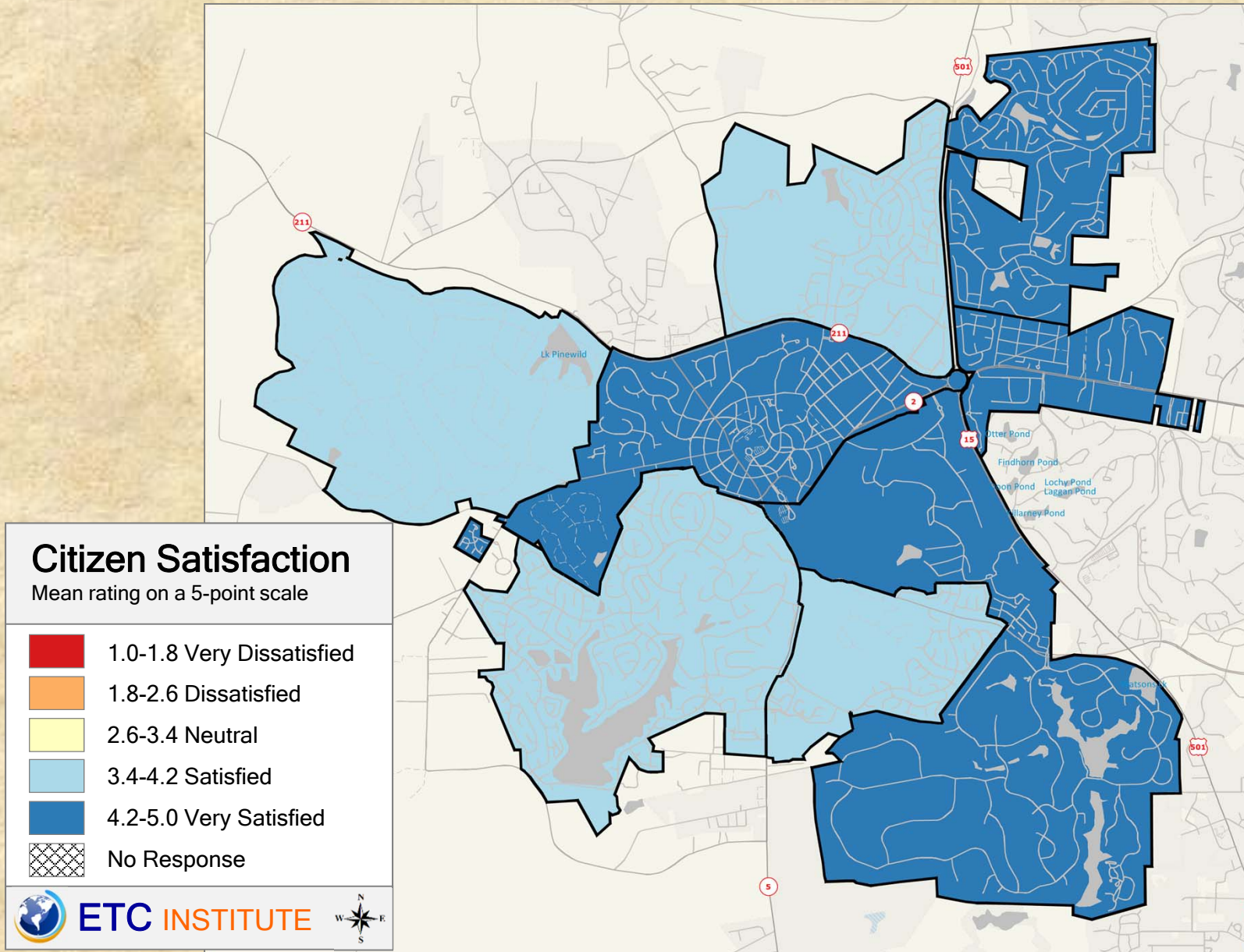
Q6-06 Level of satisfaction with: How quickly fire personnel respond to emergencies



2019 Village of Pinehurst Community Survey

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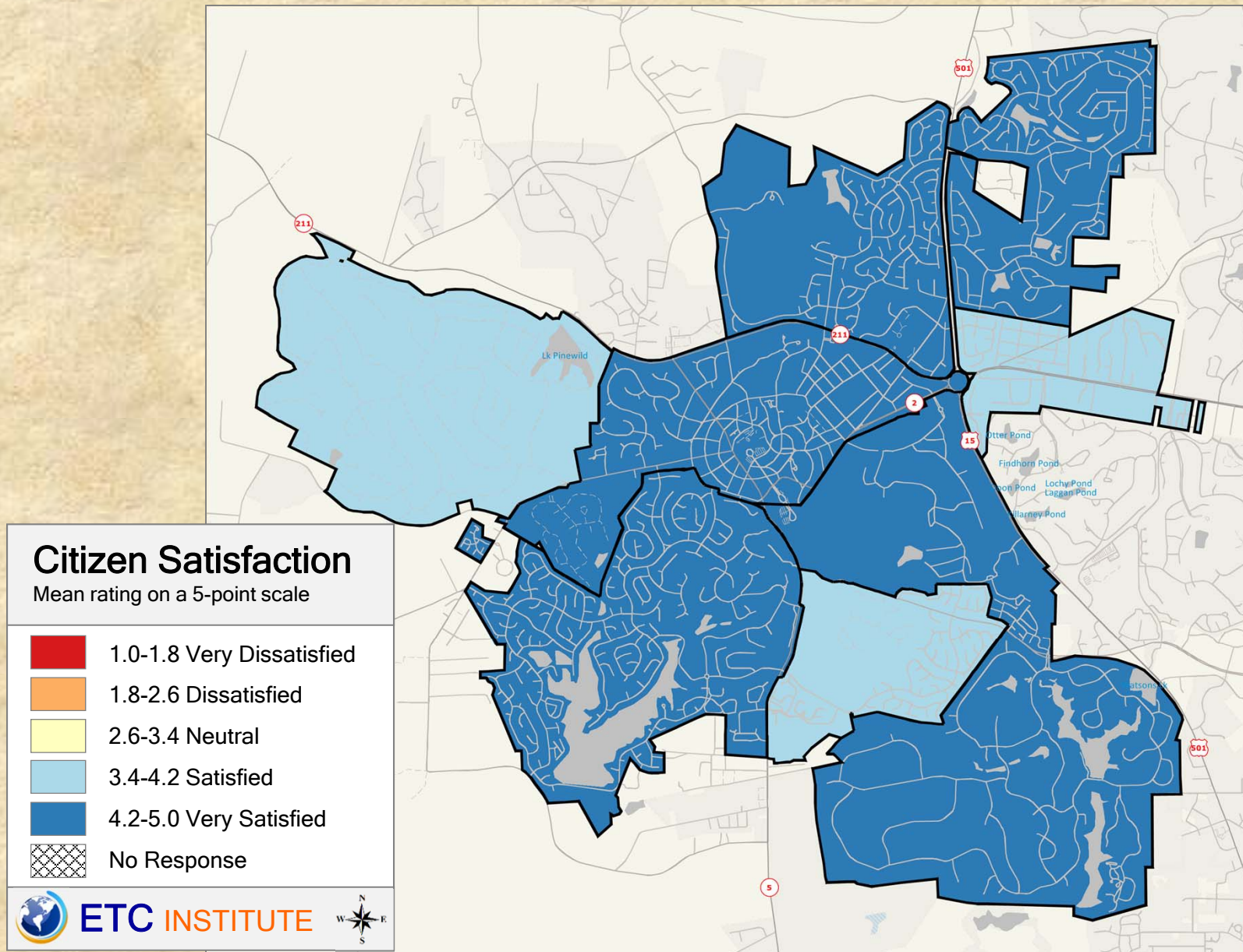
Q9-01 Level of satisfaction with: Number of Village parks



2019 Village of Pinehurst Community Survey

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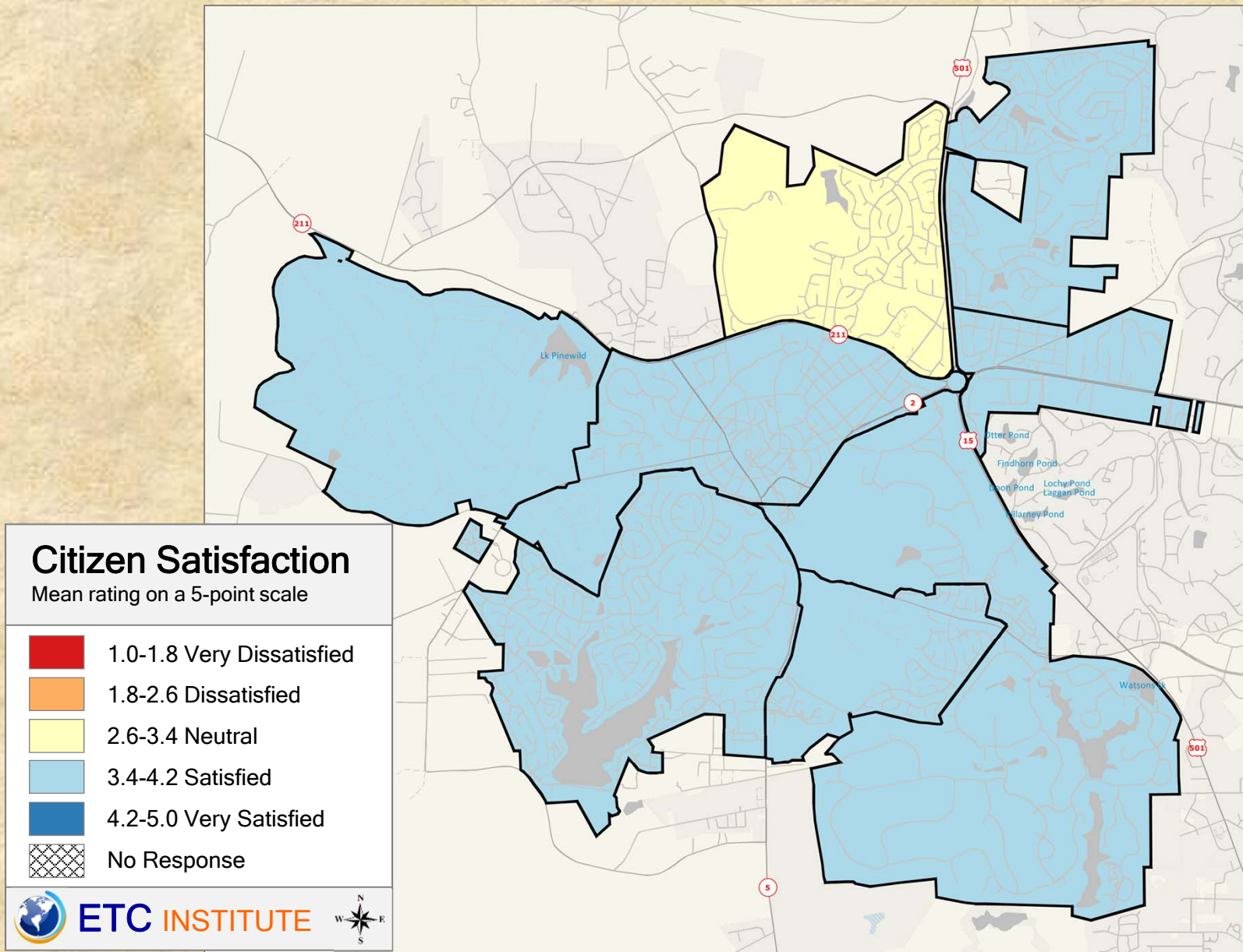
Q9-02 Level of satisfaction with: Quality of Village parks



2019 Village of Pinehurst Community Survey

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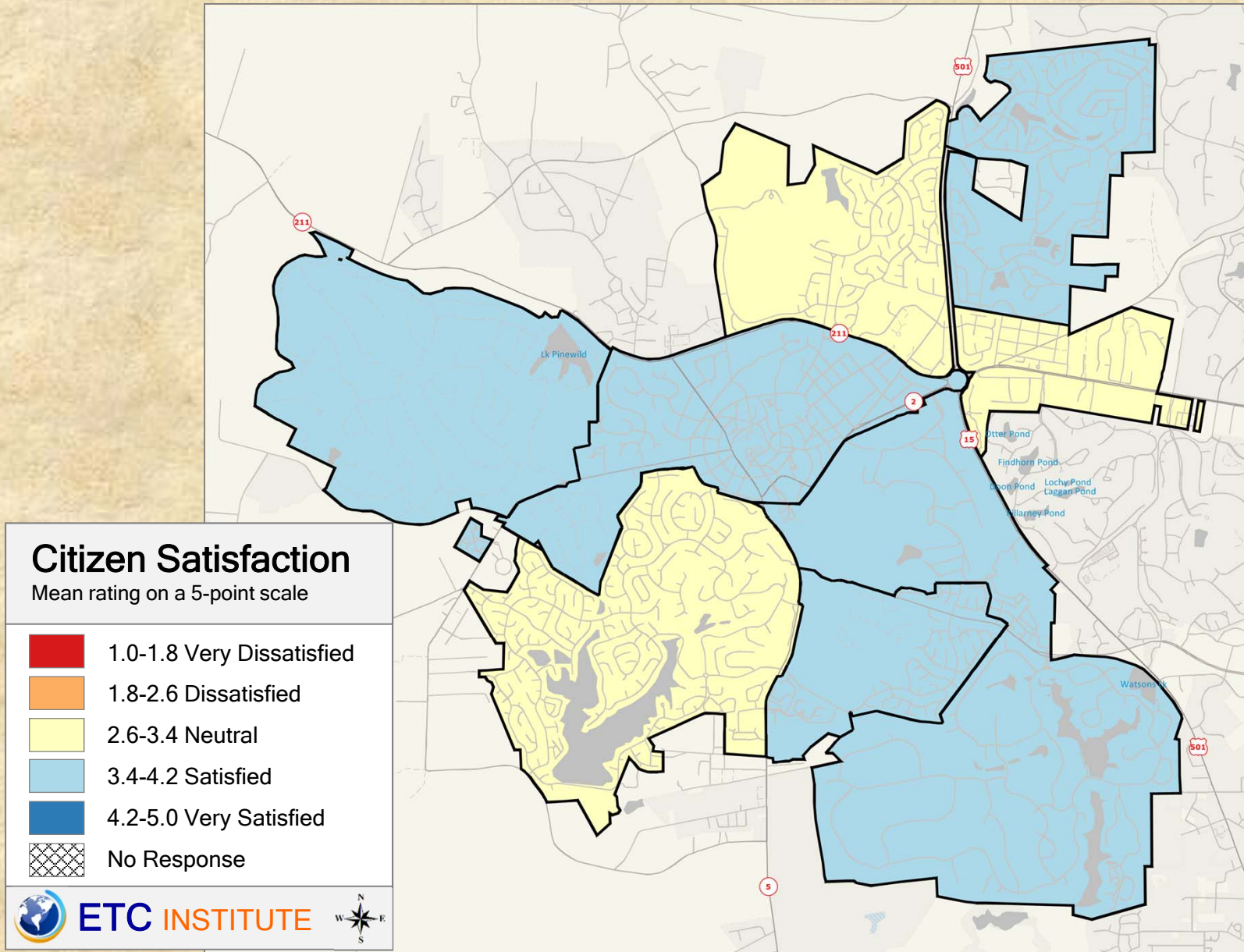
Q9-03 Level of satisfaction with: Quality of recreation indoor facilities



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

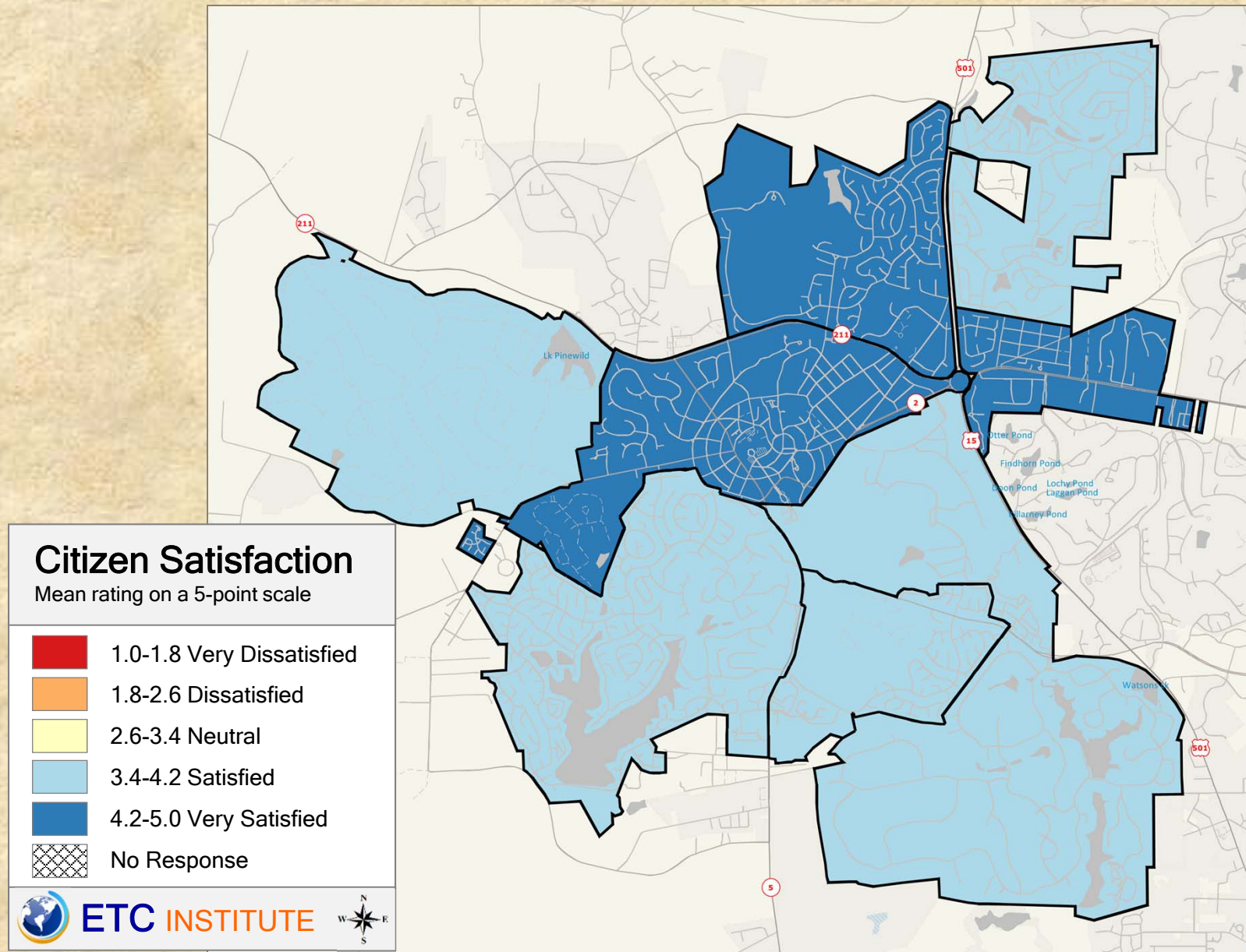
Q9-04 Level of satisfaction with: Availability of recreation indoor facilities



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

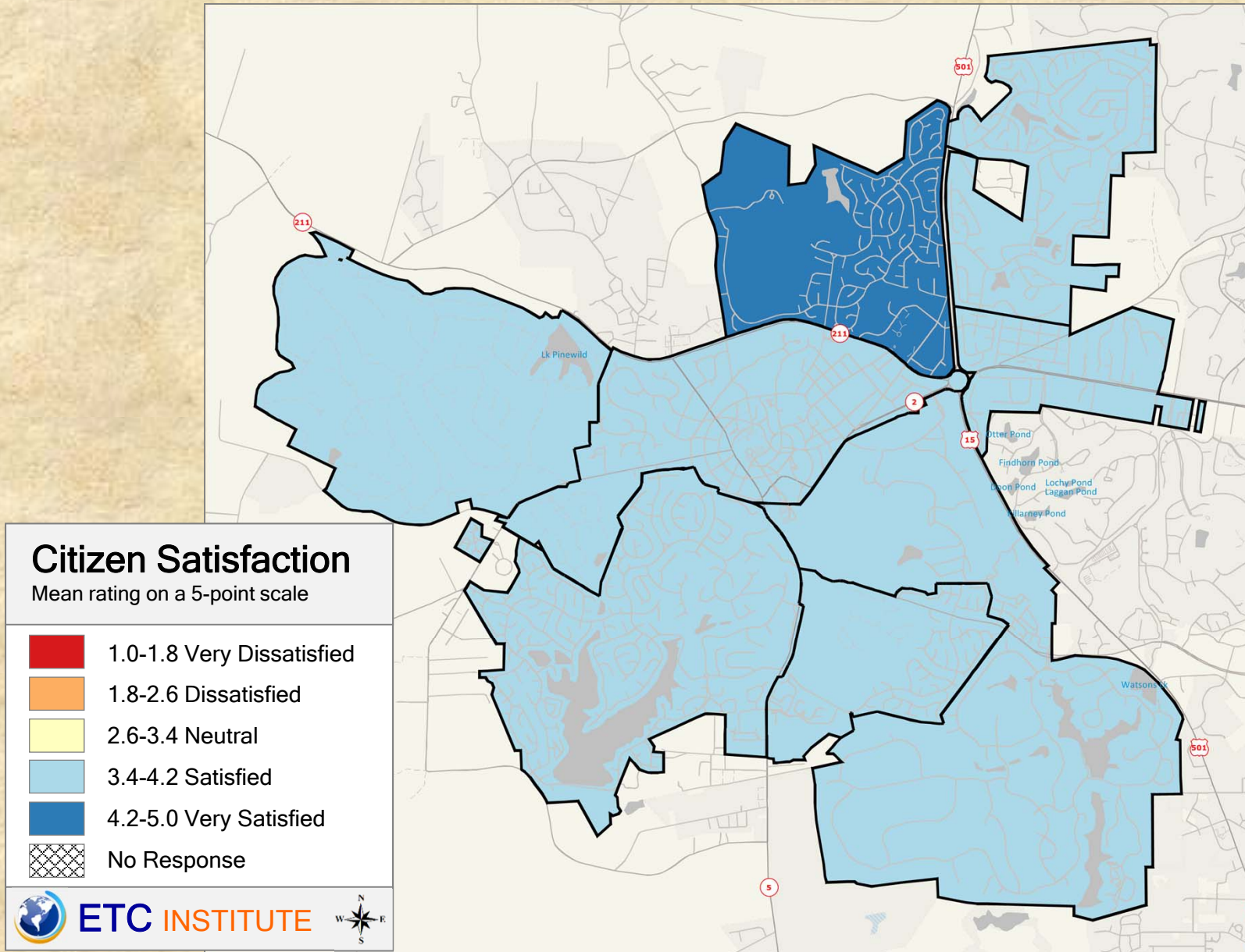
Q9-05 Level of satisfaction with: Availability of walking/greenway trails



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

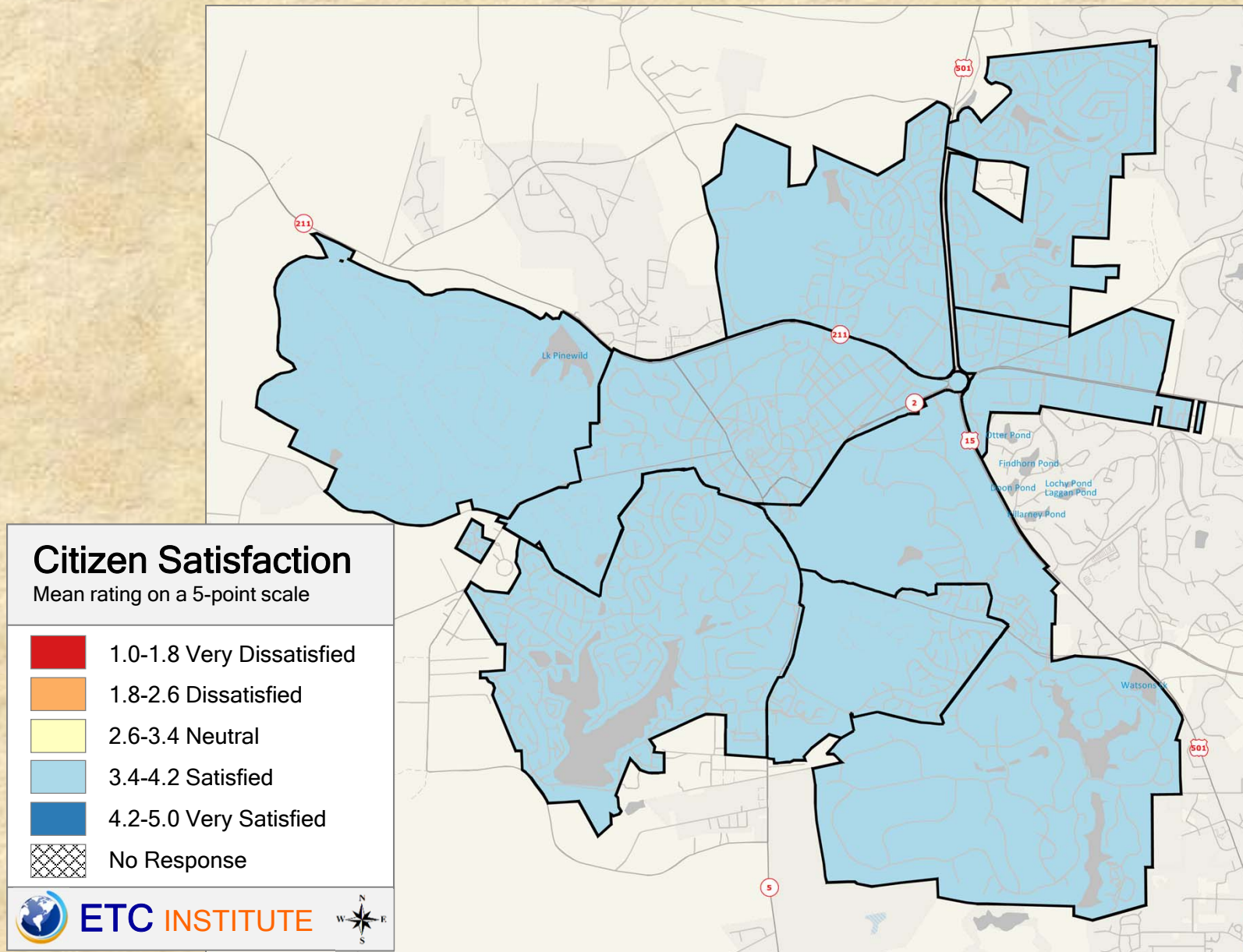
Q9-06 Level of satisfaction with: Condition of walking/greenway trails



2019 Village of Pinehurst Community Survey

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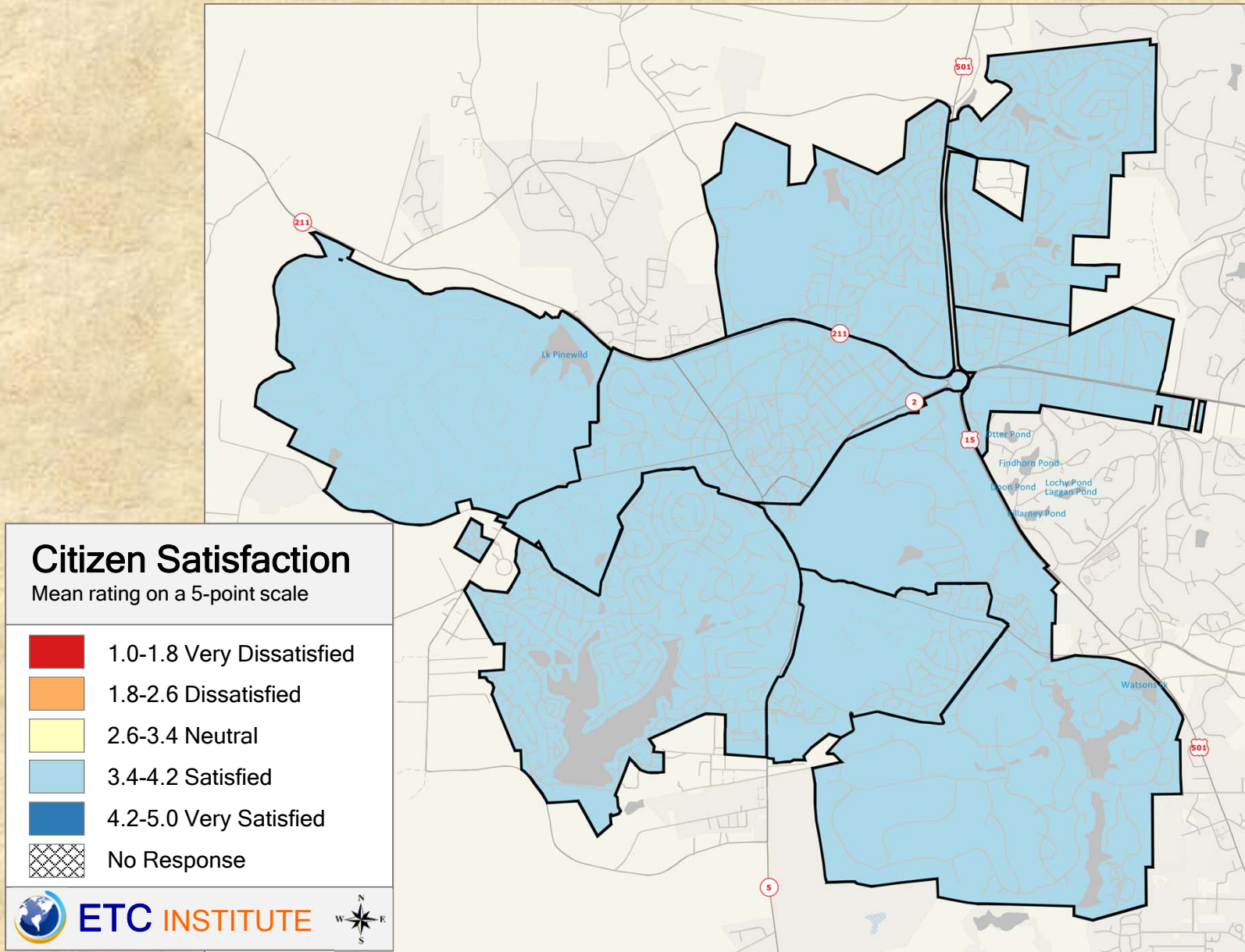
Q9-07 Level of satisfaction with: Quality of outdoor athletic fields and facilities



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

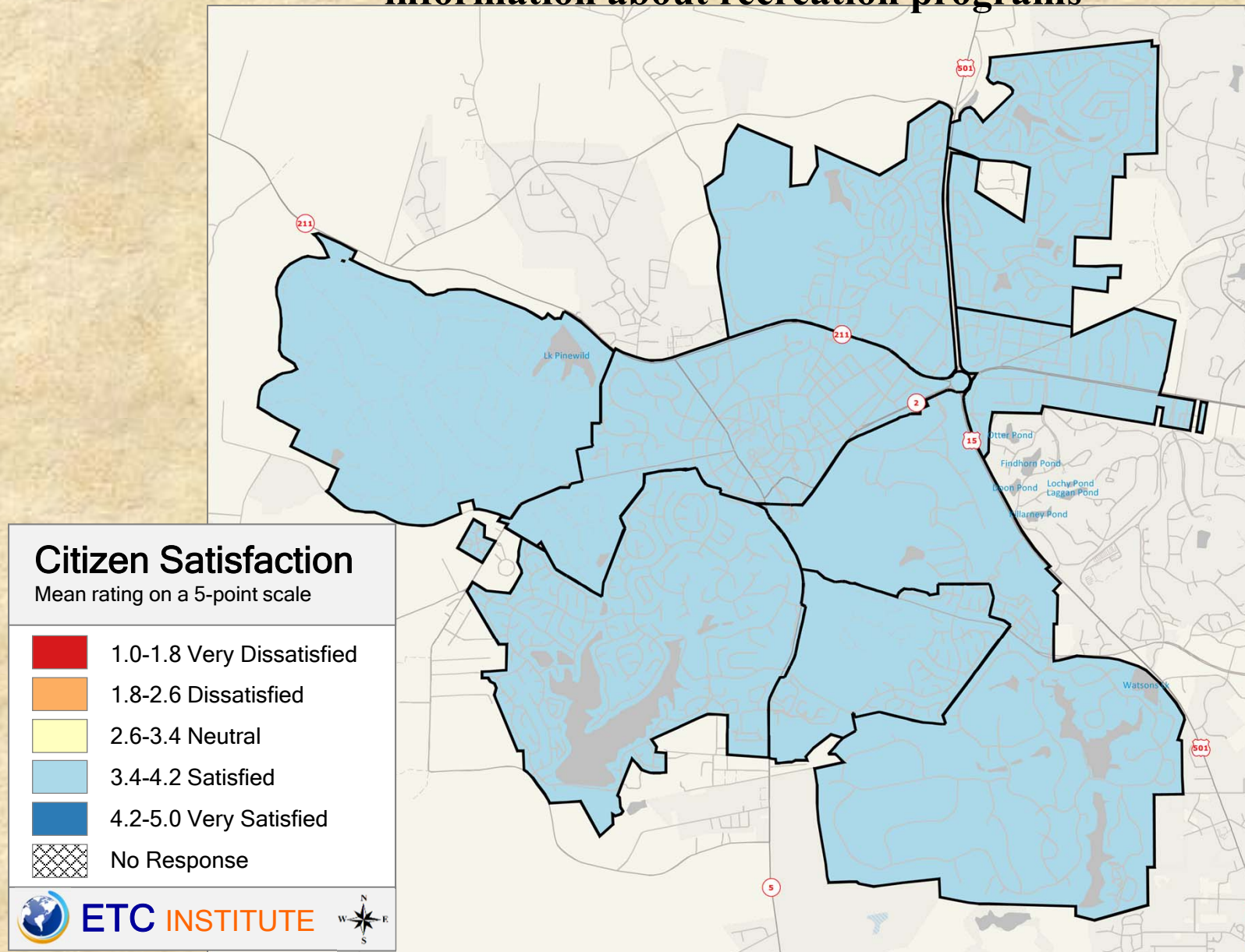
Q9-08 Level of satisfaction with: Availability of outdoor athletic fields and facilities



2019 Village of Pinehurst Community Survey

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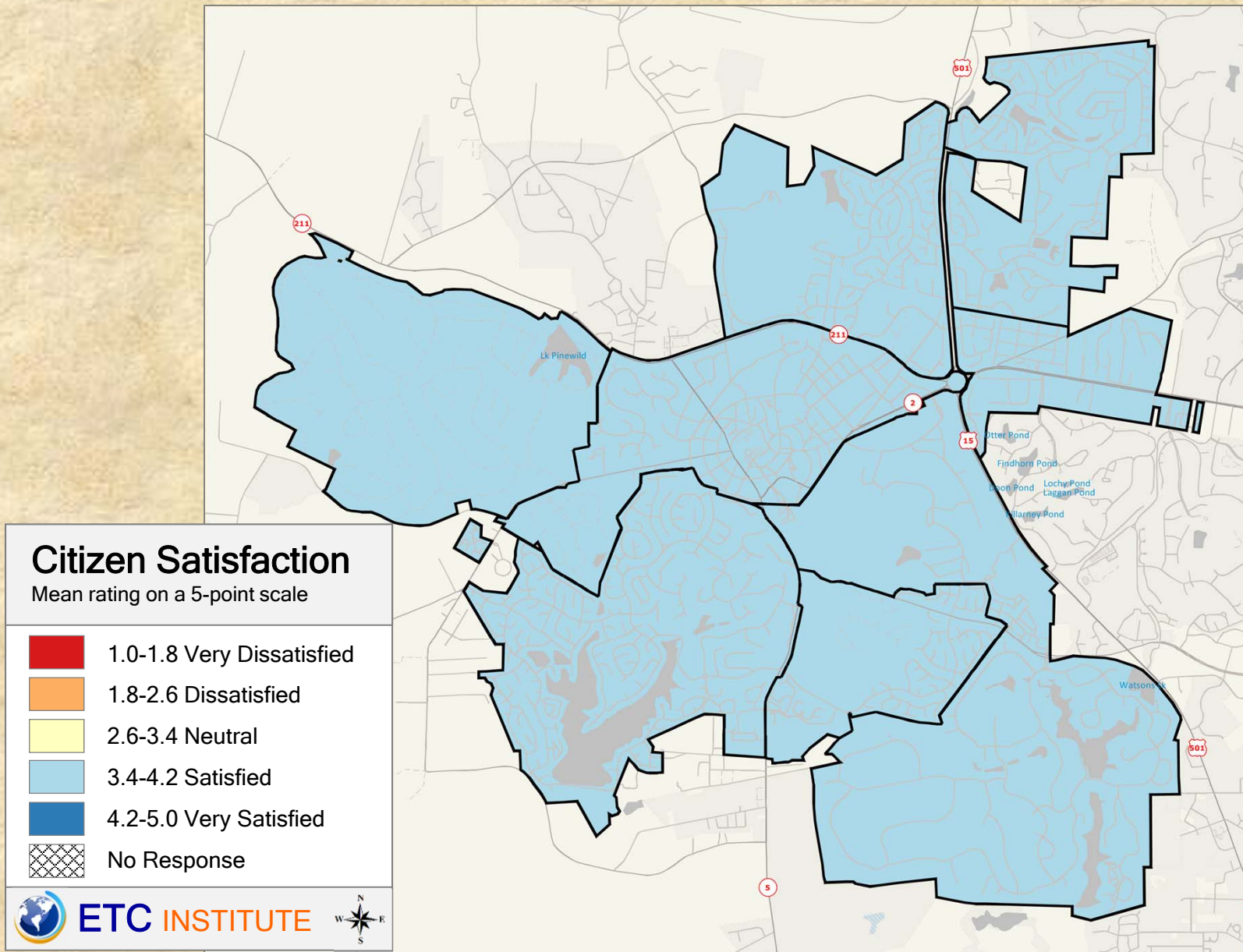
Q9-09 Level of satisfaction with: Availability of information about recreation programs



2019 Village of Pinehurst Community Survey

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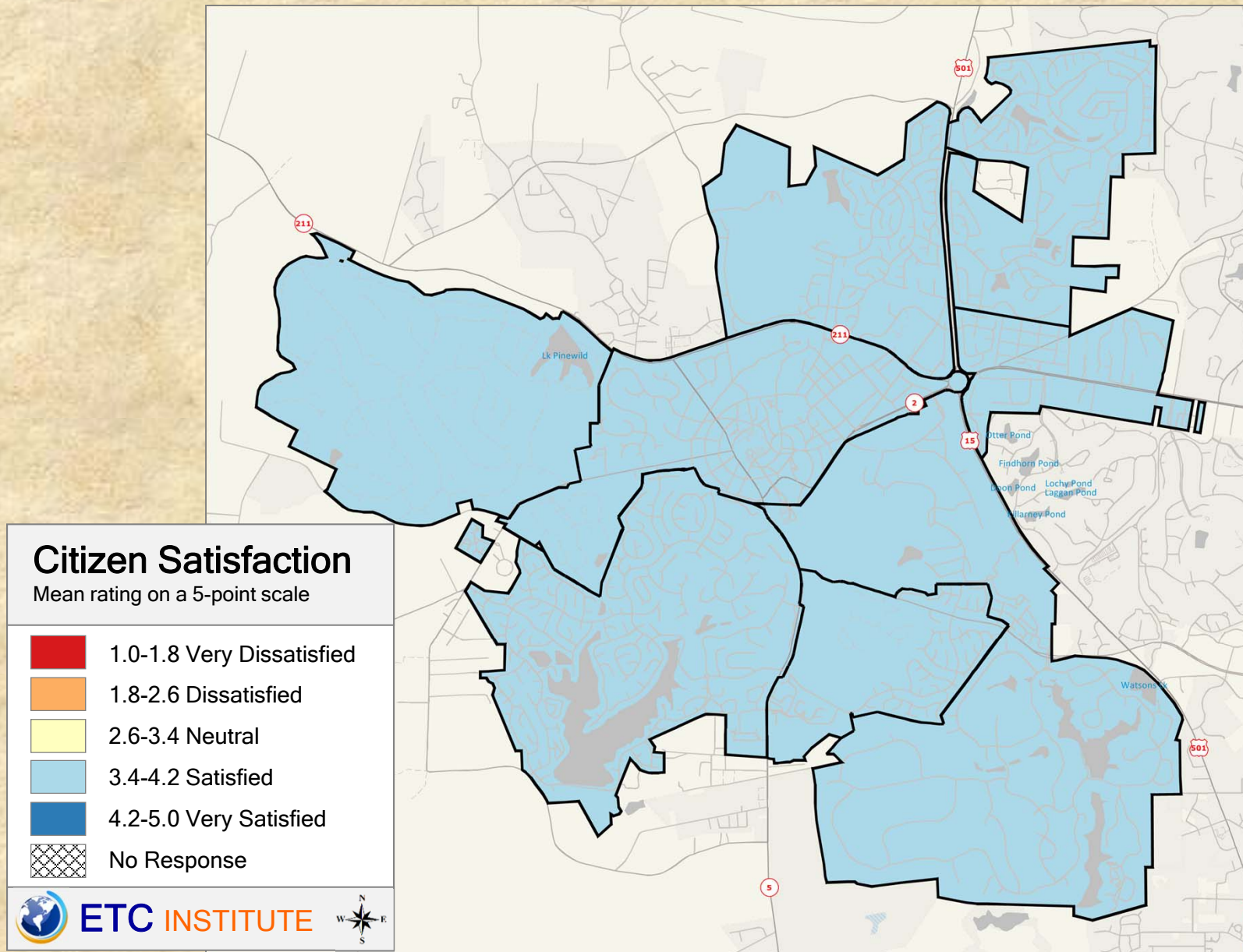
Q9-10 Level of satisfaction with: Quality of youth recreation programs



2019 Village of Pinehurst Community Survey

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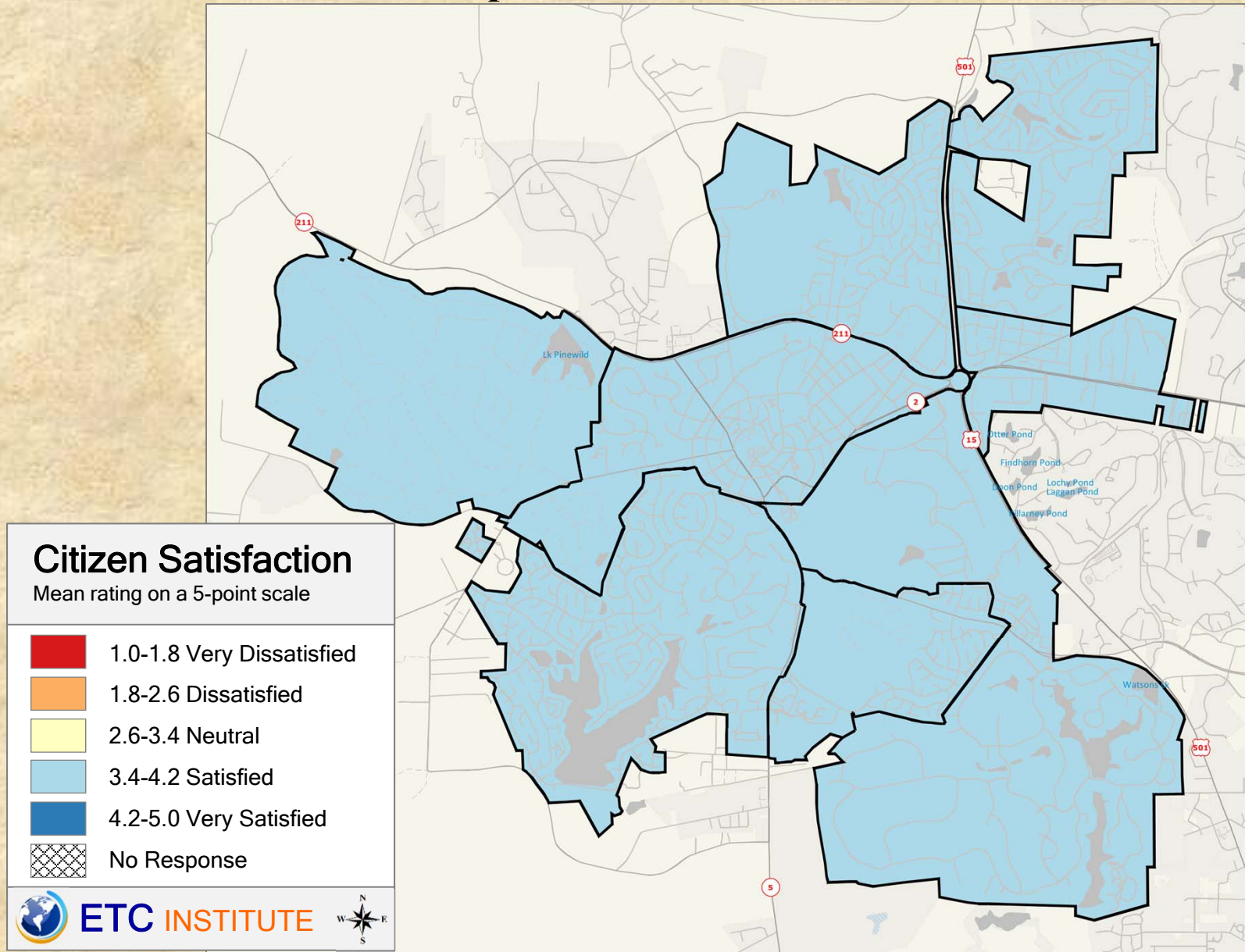
Q9-11 Level of satisfaction with: Quality of adult recreation programs



2019 Village of Pinehurst Community Survey

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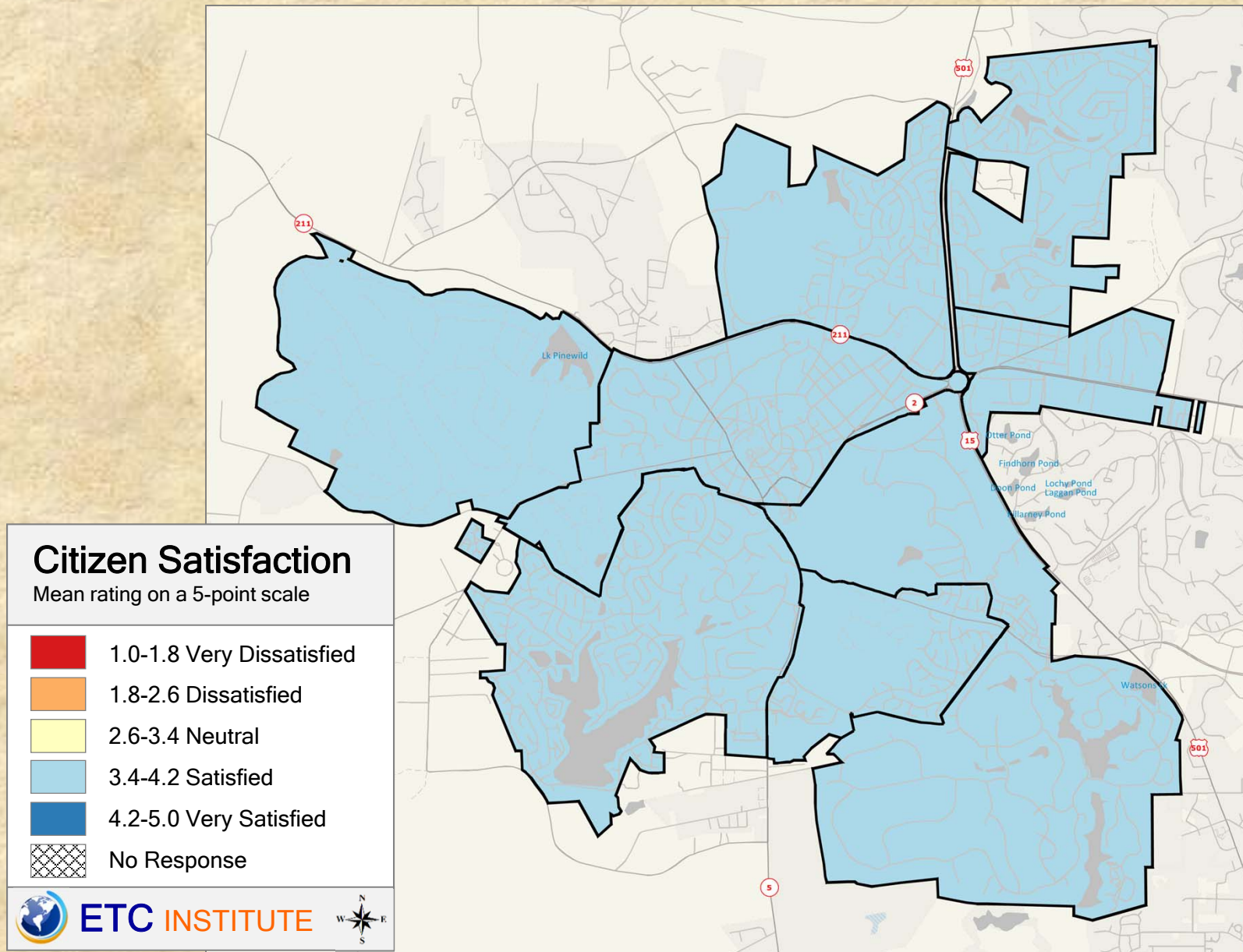
Q9-12 Level of satisfaction with: Range of amenities at parks and recreation facilities



2019 Village of Pinehurst Community Survey

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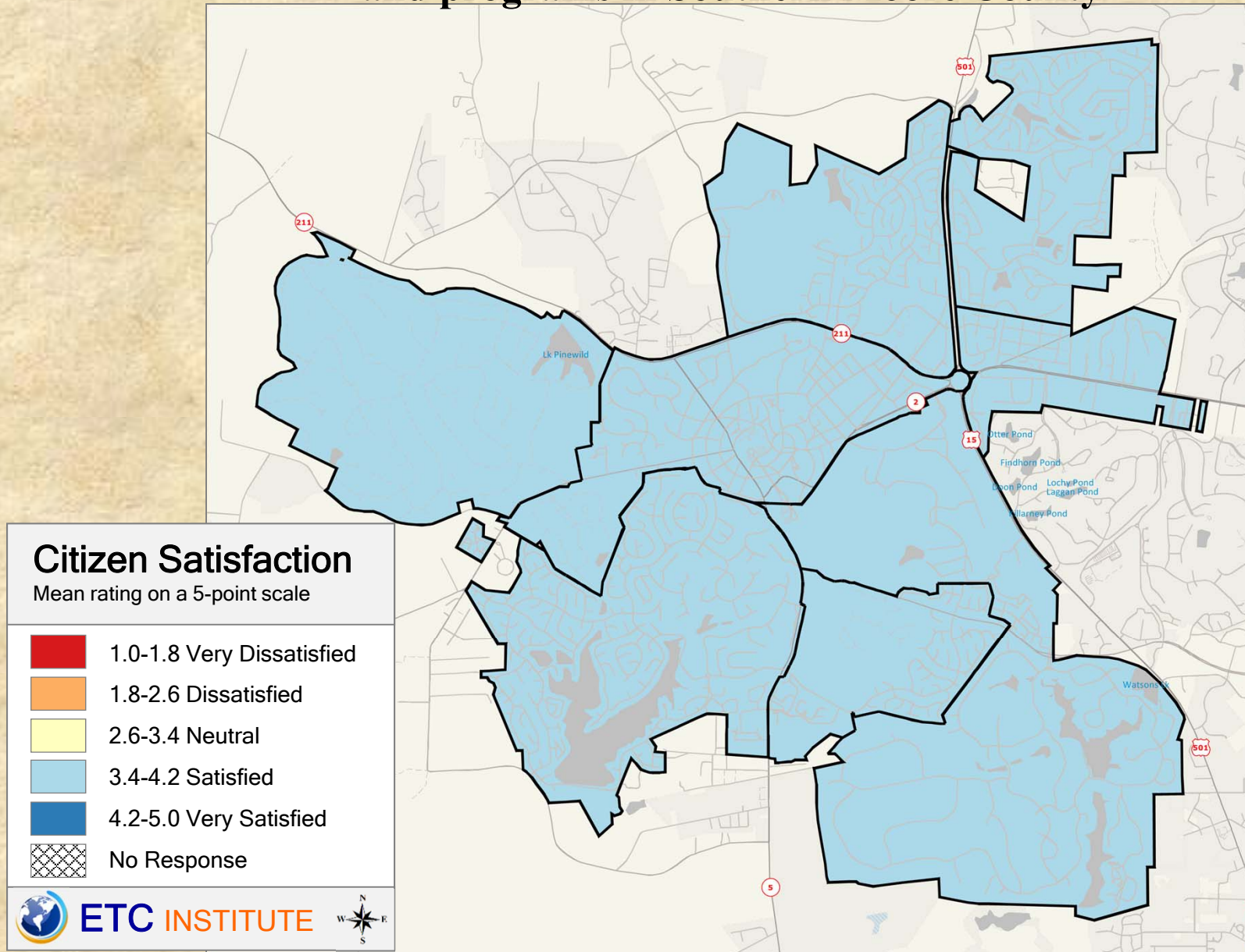
Q9-13 Level of satisfaction with: Village sponsored cultural arts events



2019 Village of Pinehurst Community Survey

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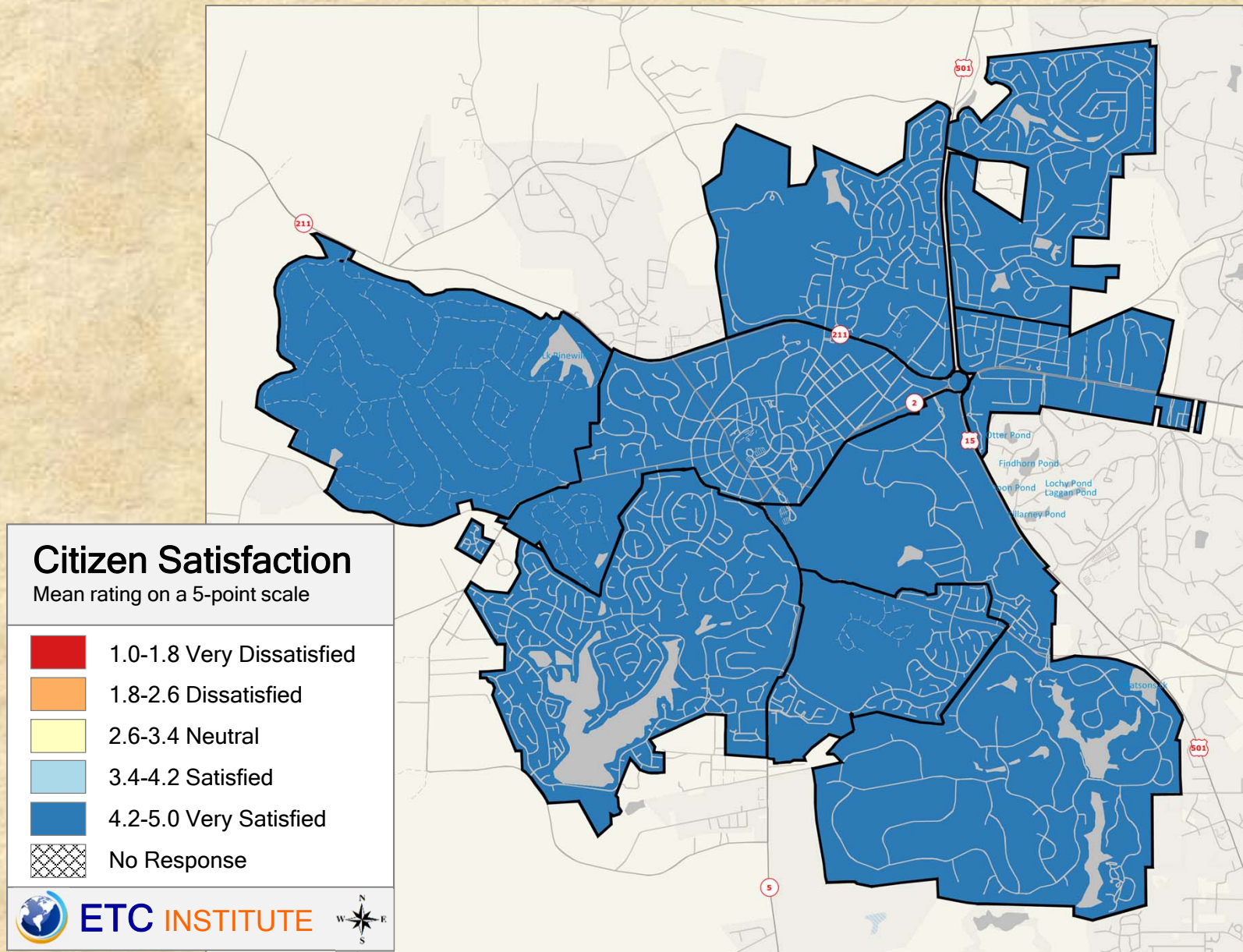
Q9-14 Level of satisfaction with: Variety of cultural arts events and programs in Southern Moore County



2019 Village of Pinehurst Community Survey

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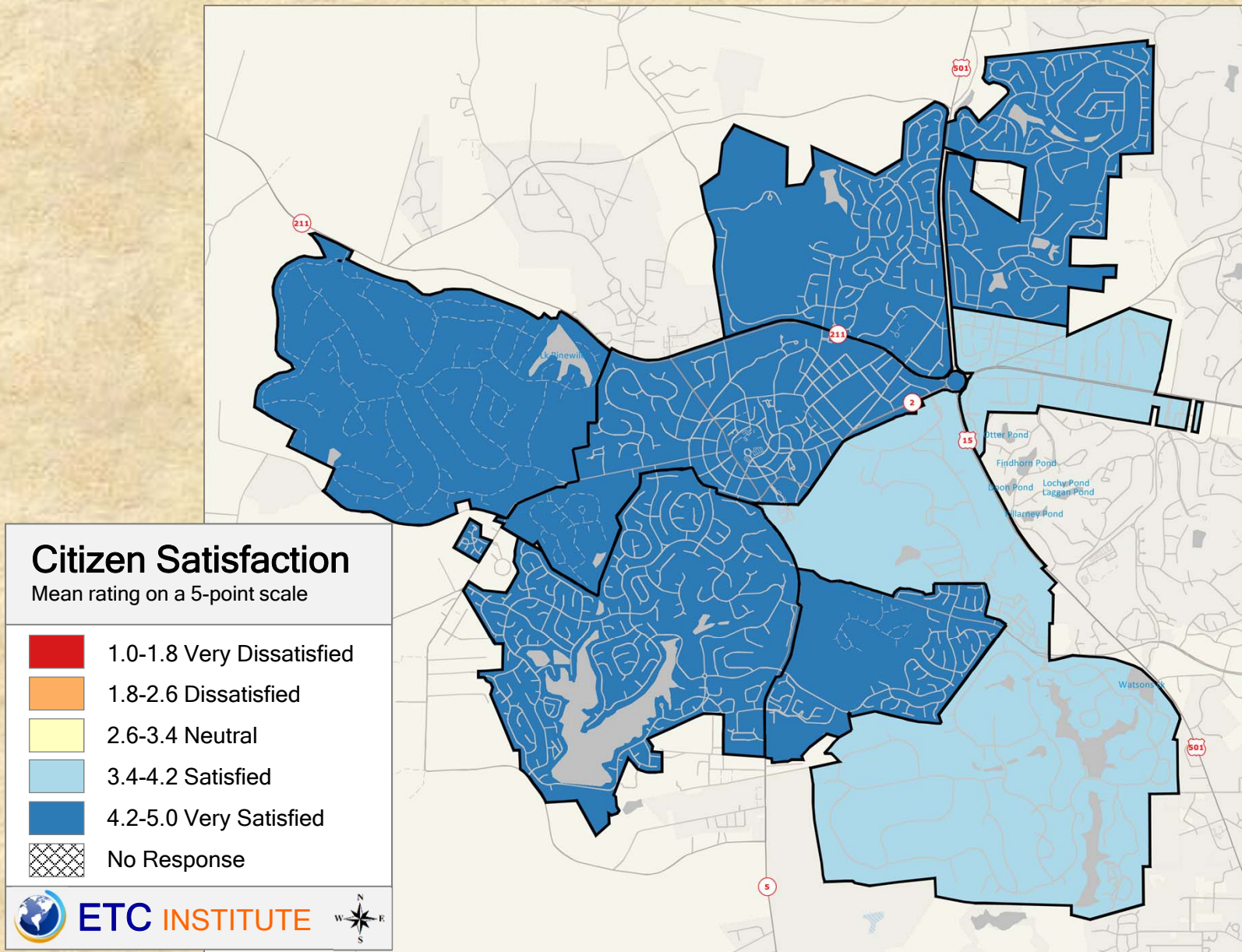
Q12-01 Level of satisfaction with: Given Memorial Library services



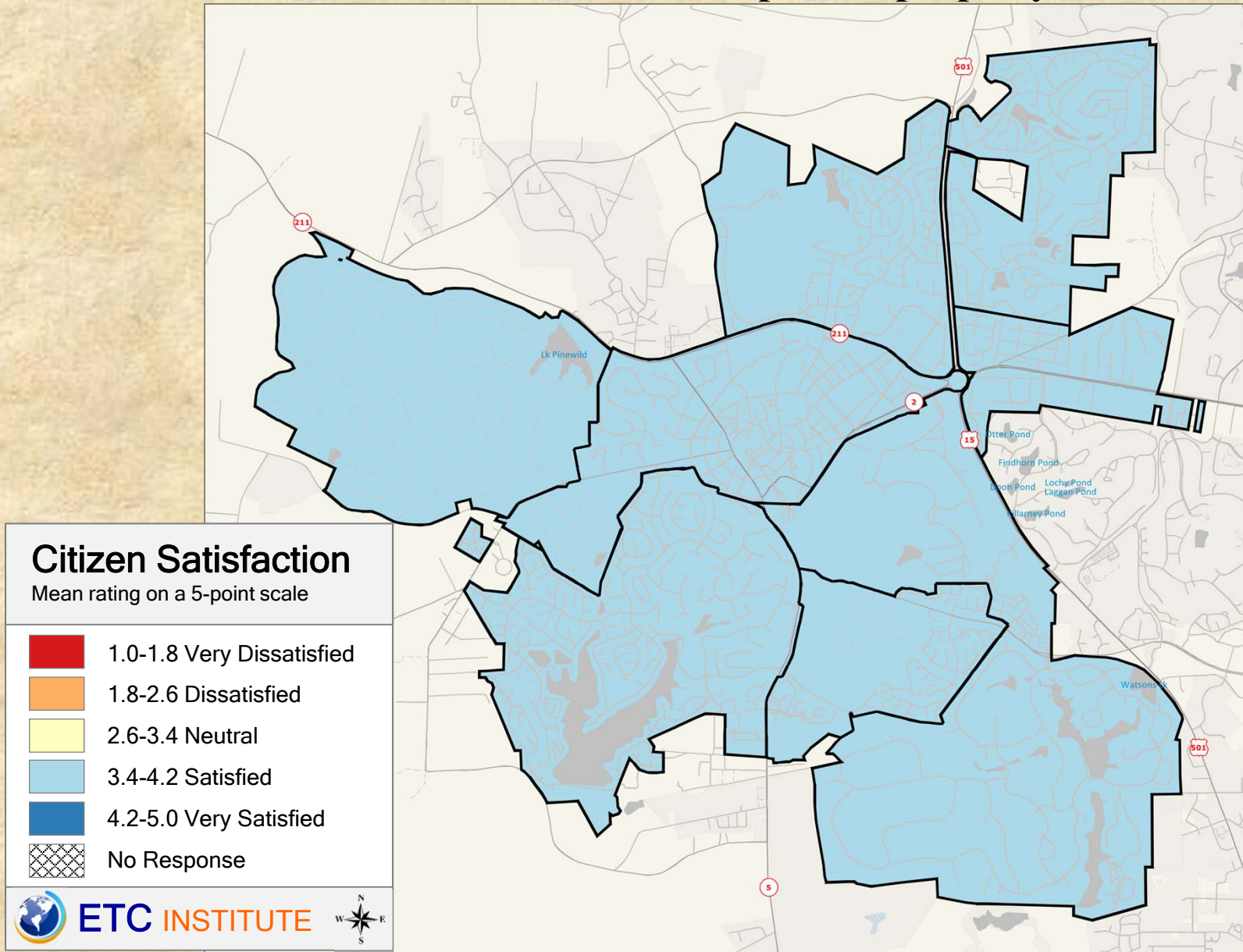
2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

Q12-02 Level of satisfaction with: Given Memorial Library Programs



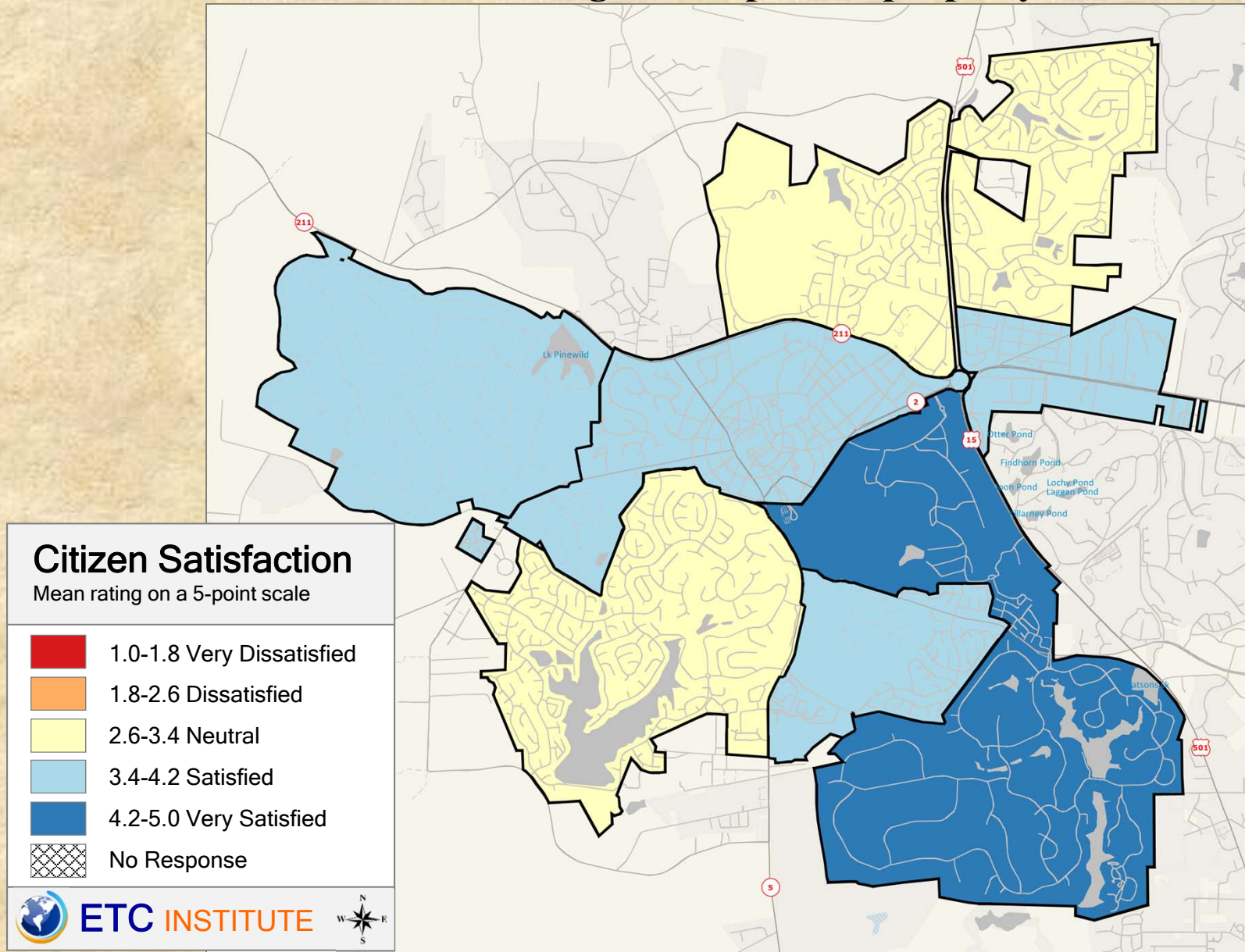
Q13-01 Level of satisfaction with: Enforcing the cleanup of litter and debris on private property



2019 Village of Pinehurst Community Survey

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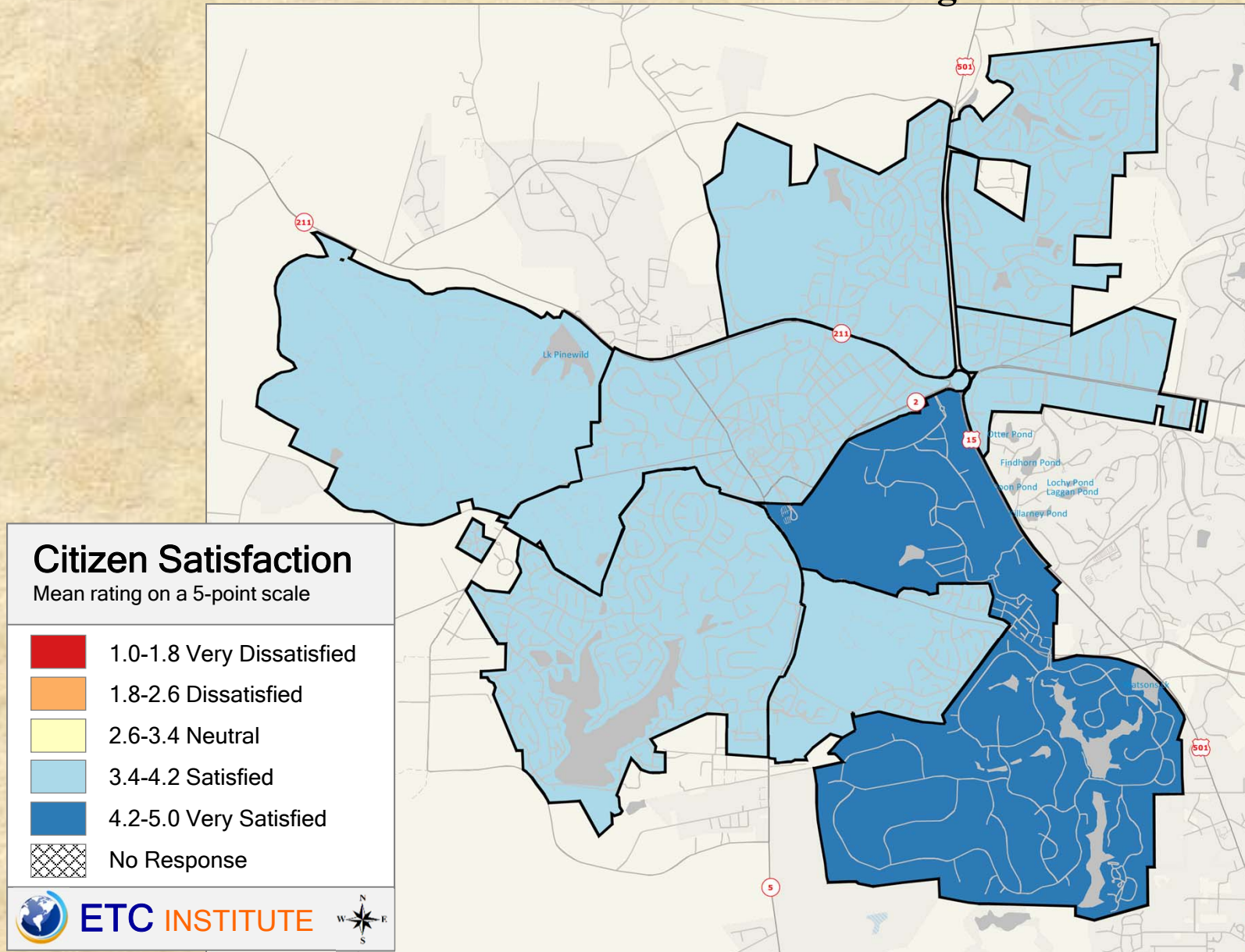
Q13-02 Level of satisfaction with: Enforcing mowing/cutting of weeds/grass on private property



2019 Village of Pinehurst Community Survey

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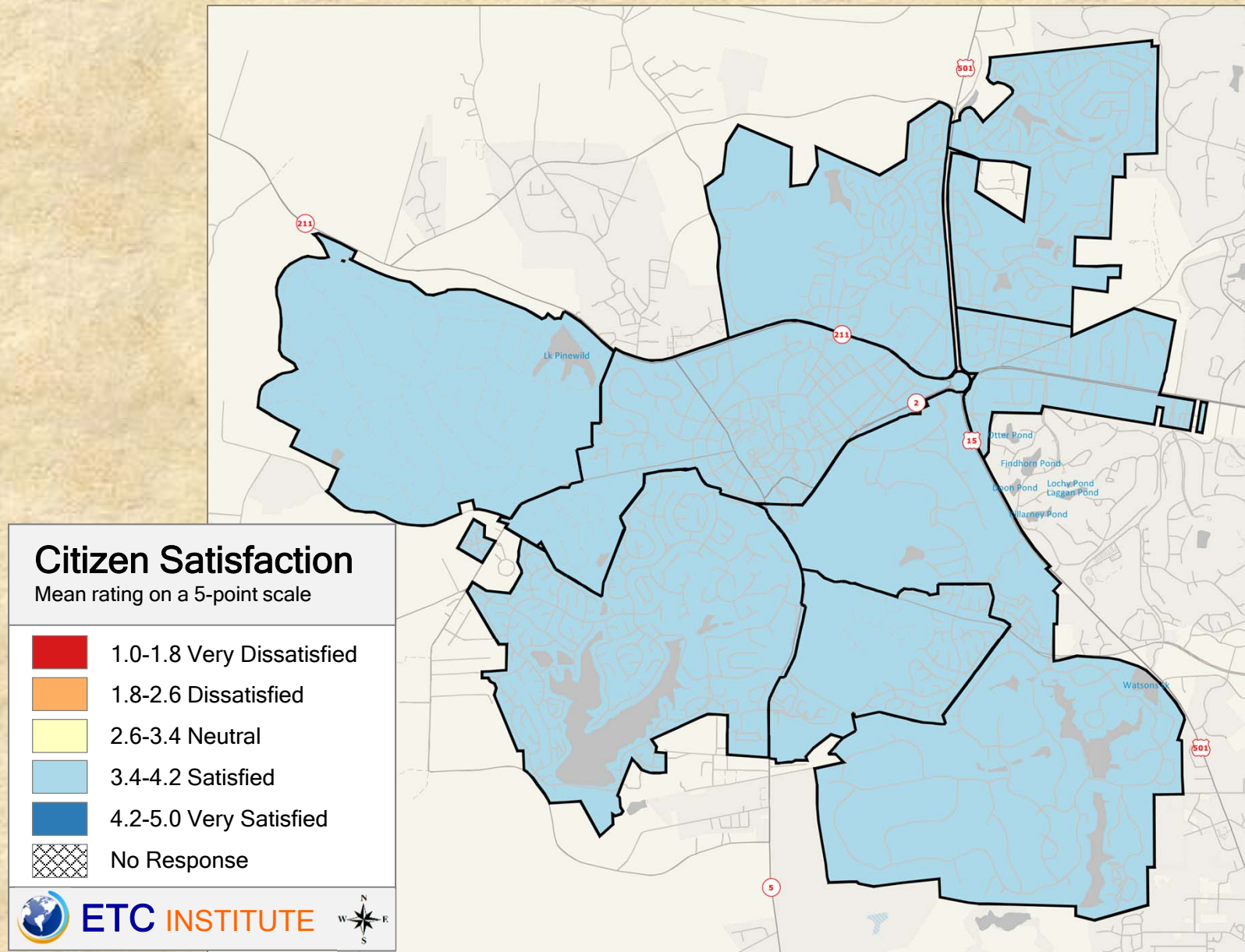
Q13-03 Level of satisfaction with: Enforcing parking-prohibiting oversized vehicles in residential neighborhoods



2019 Village of Pinehurst Community Survey

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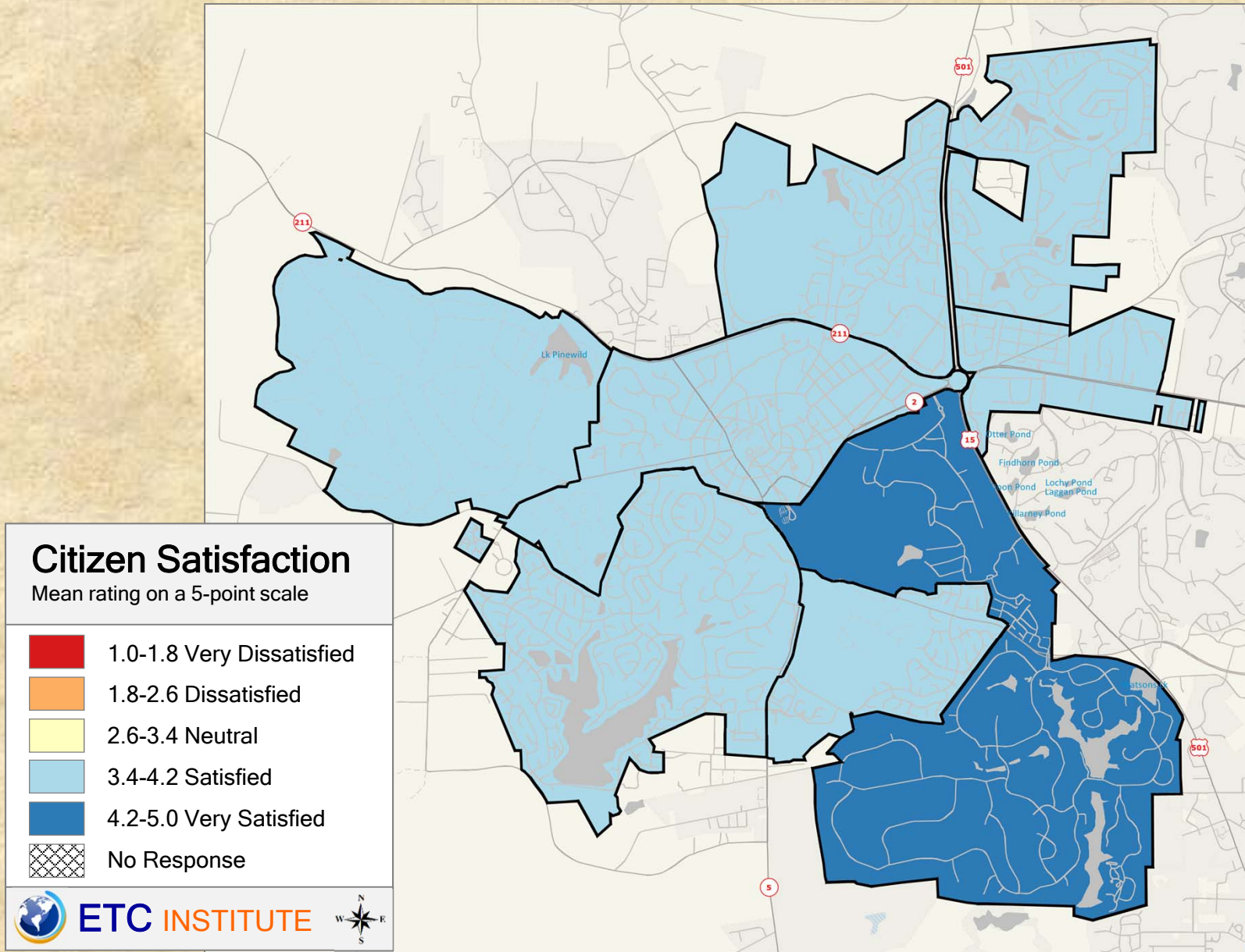
Q13-04 Level of satisfaction with: Enforcing sign regulations



2019 Village of Pinehurst Community Survey

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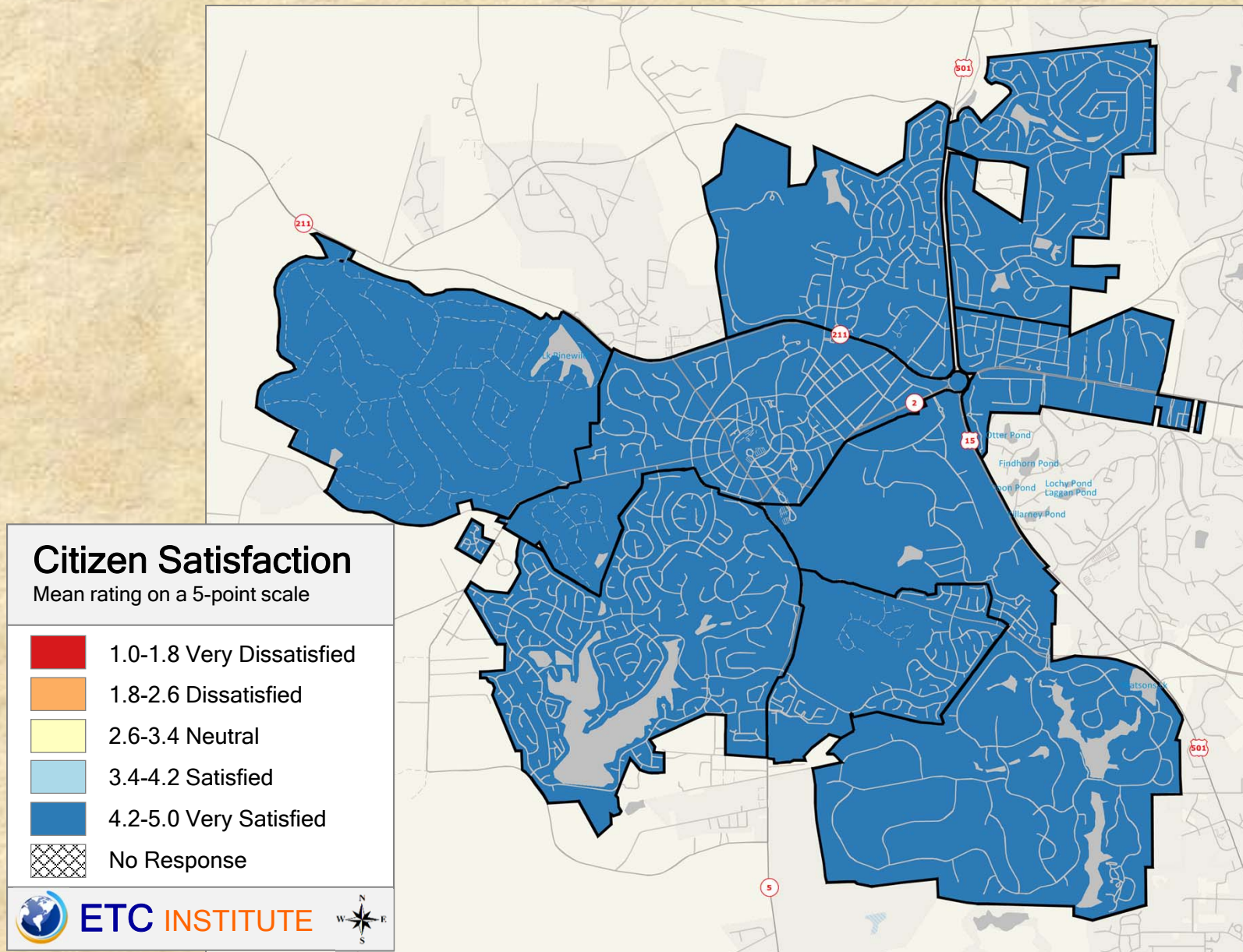
Q13-05 Level of satisfaction with: Enforcing solid waste cart regulations



2019 Village of Pinehurst Community Survey

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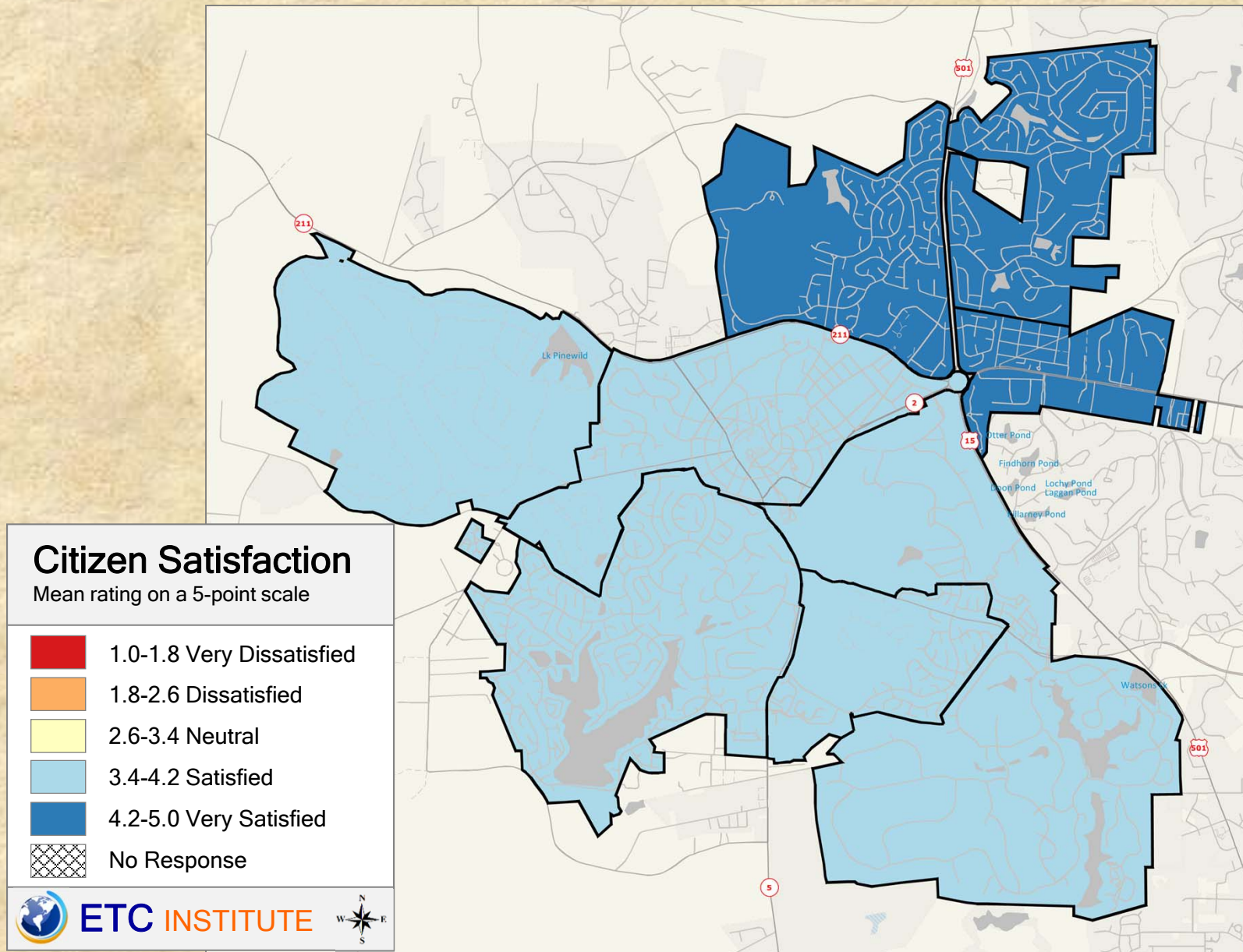
Q15-01 Level of satisfaction with: Residential trash collection services



2019 Village of Pinehurst Community Survey

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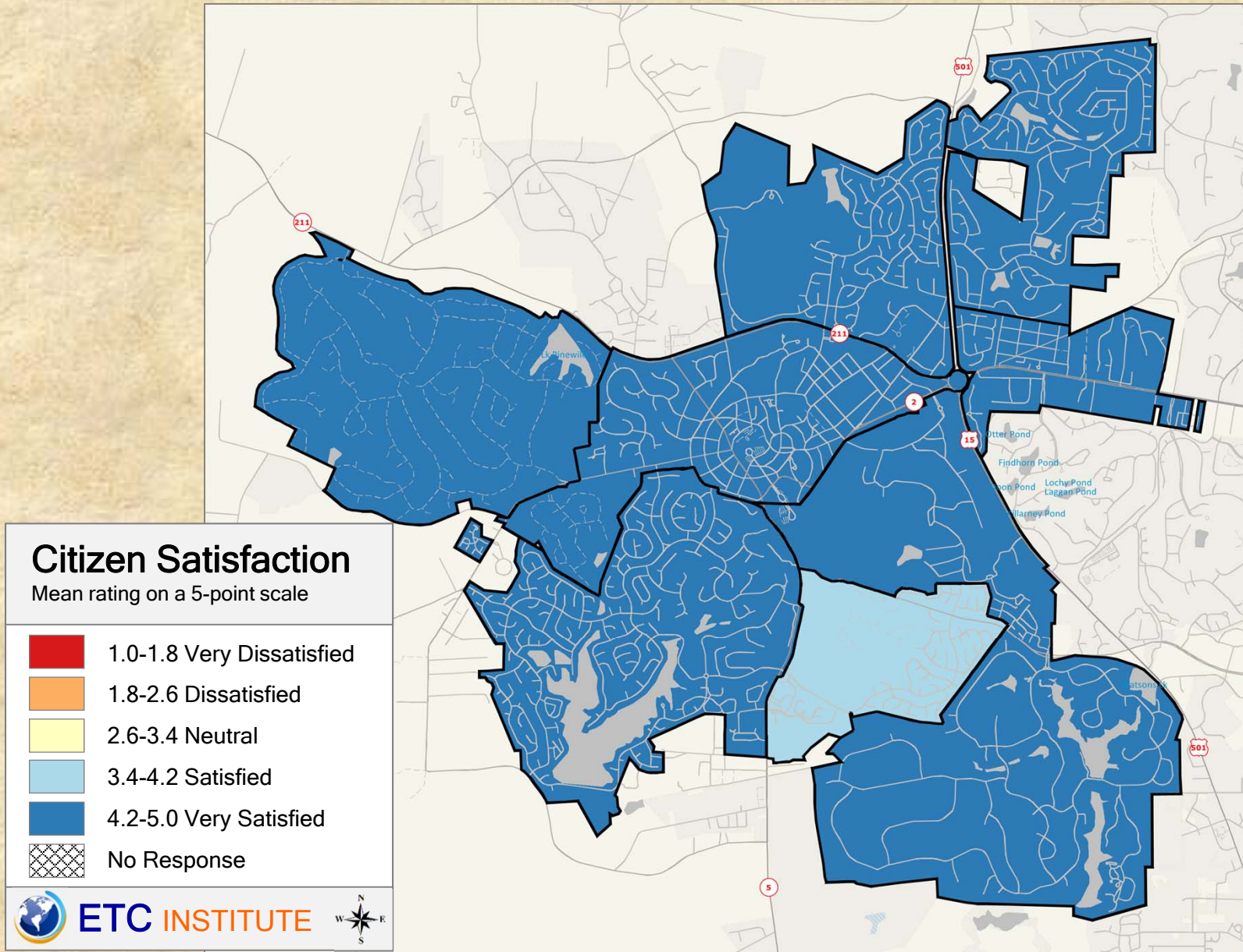
Q15-02 Level of satisfaction with: Curbside recycling services



2019 Village of Pinehurst Community Survey

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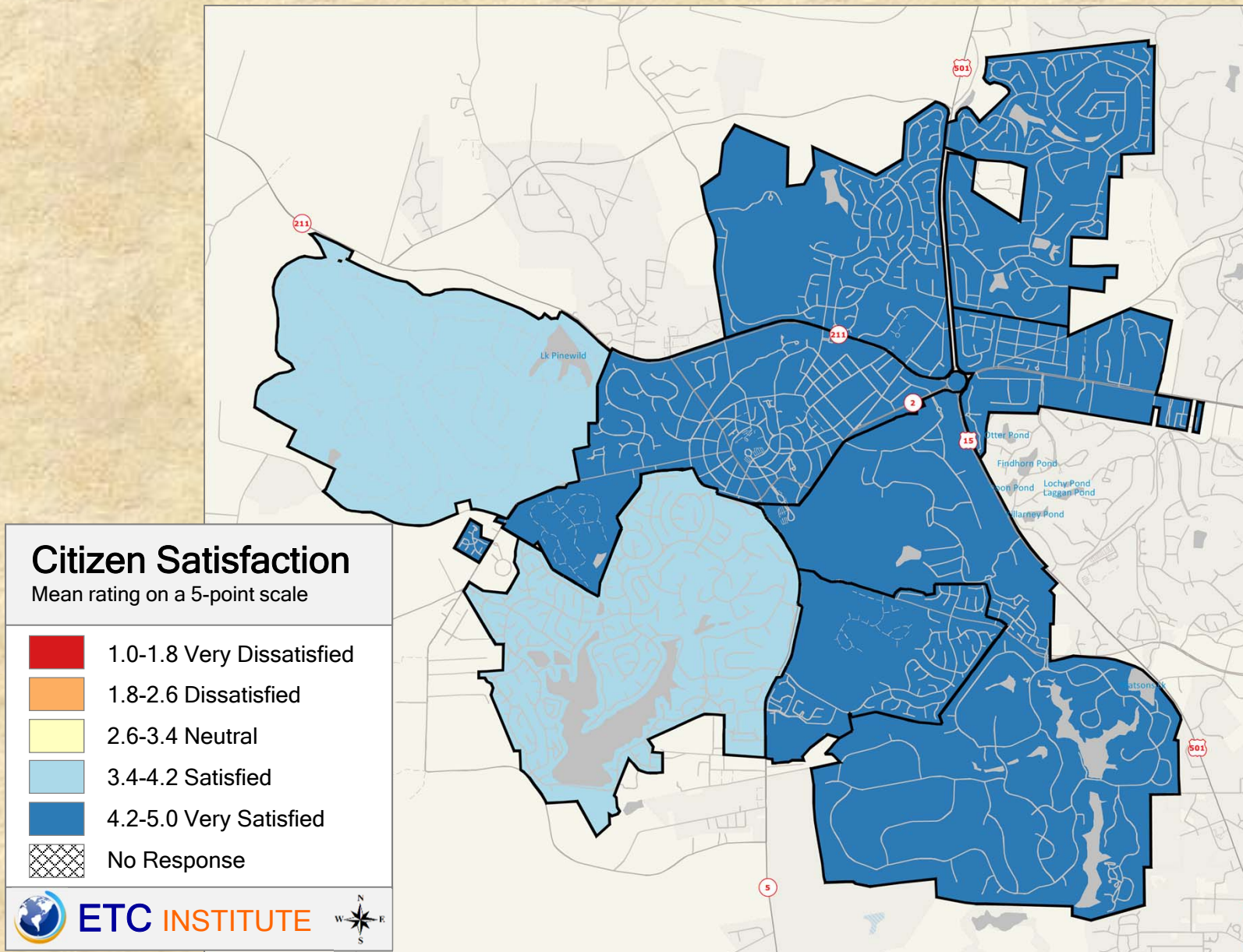
Q15-03 Level of satisfaction with: Yard waste collection services



2019 Village of Pinehurst Community Survey

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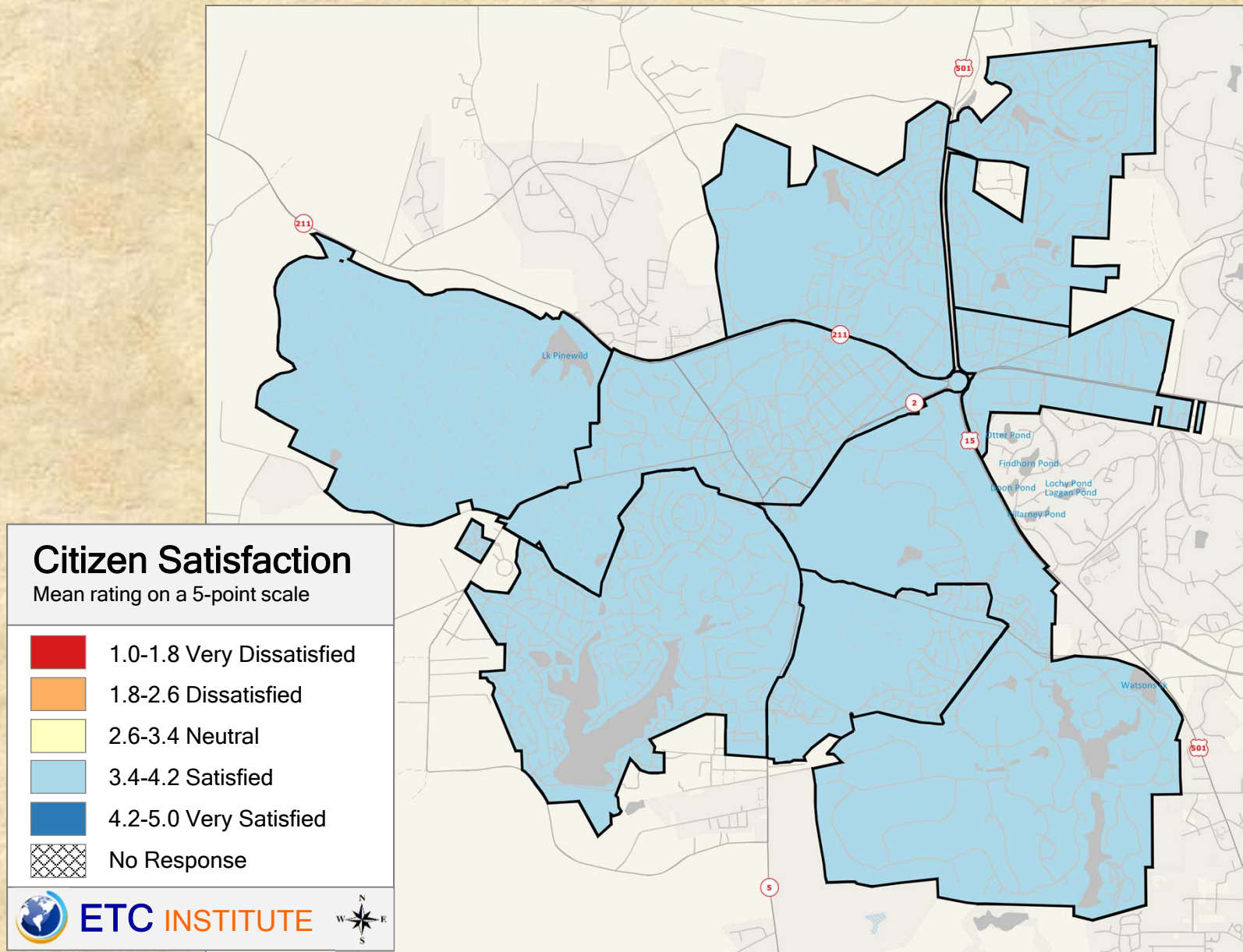
Q16-01 Level of satisfaction with: Maintenance of main Village street thoroughfares



2019 Village of Pinehurst Community Survey

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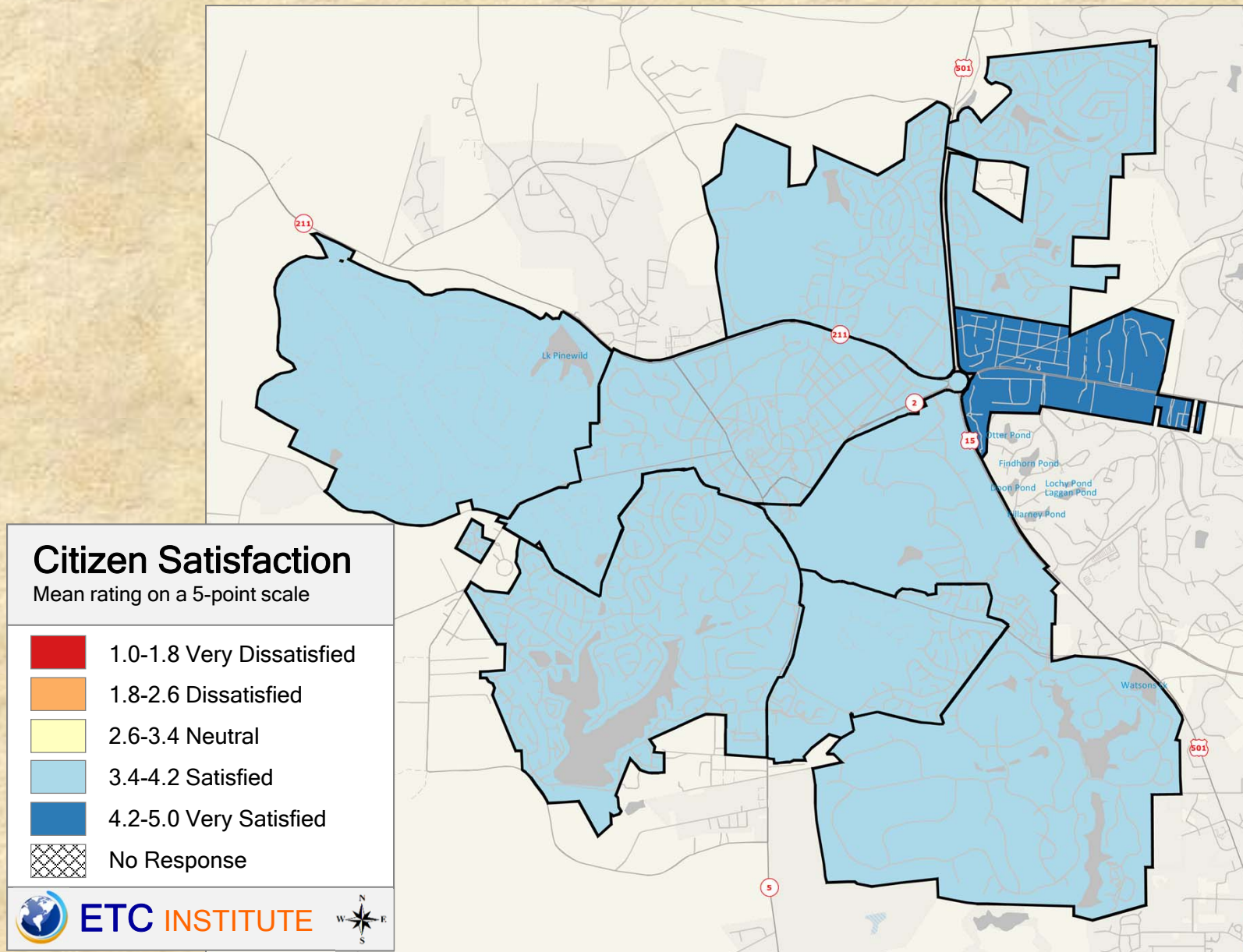
Q16-02 Level of satisfaction with: Maintenance of streets in your neighborhood



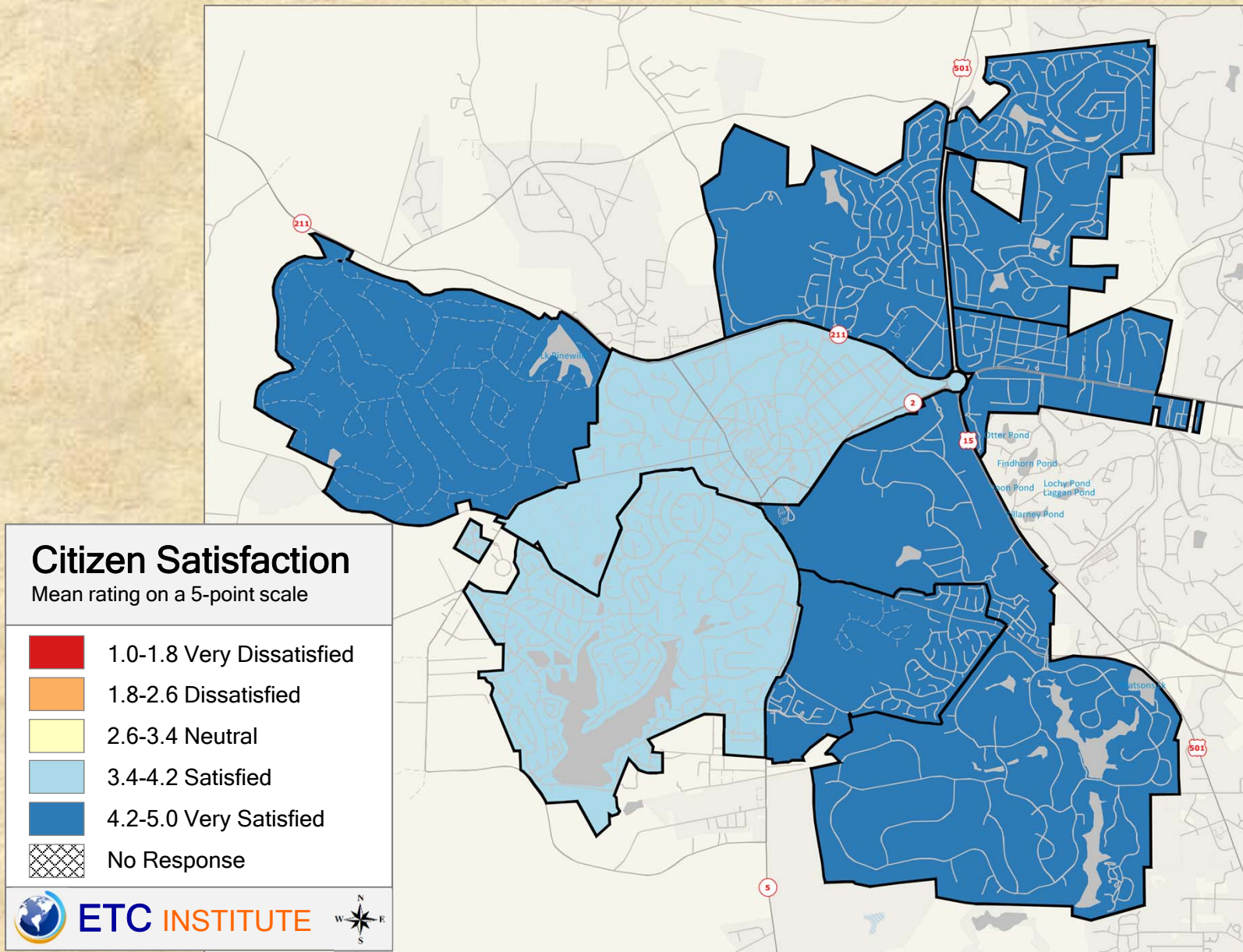
2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

Q16-03 Level of satisfaction with: Maintenance of street signs/pavement markings



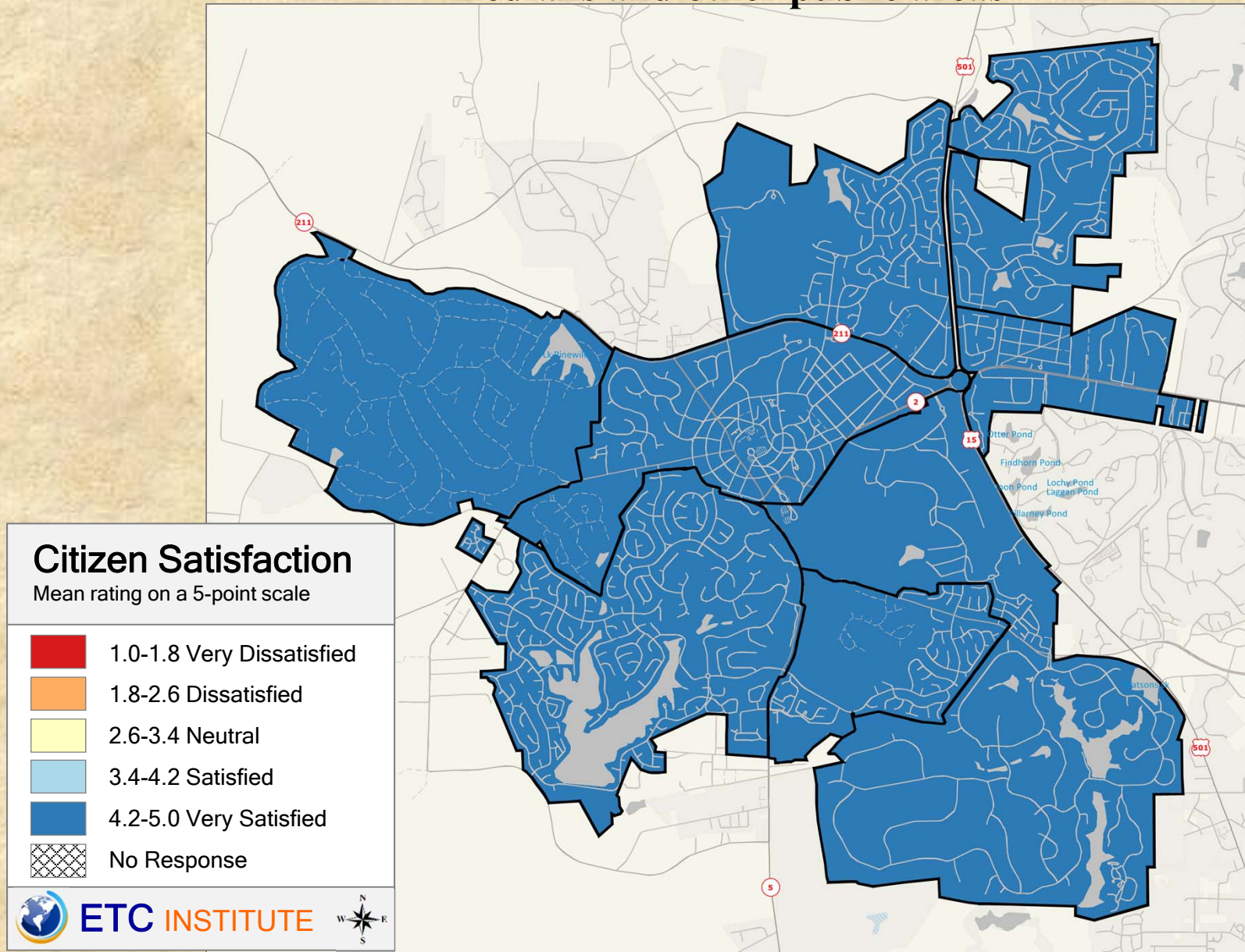
Q16-04 Level of satisfaction with: Maintenance/preservation of downtown



2019 Village of Pinehurst Community Survey

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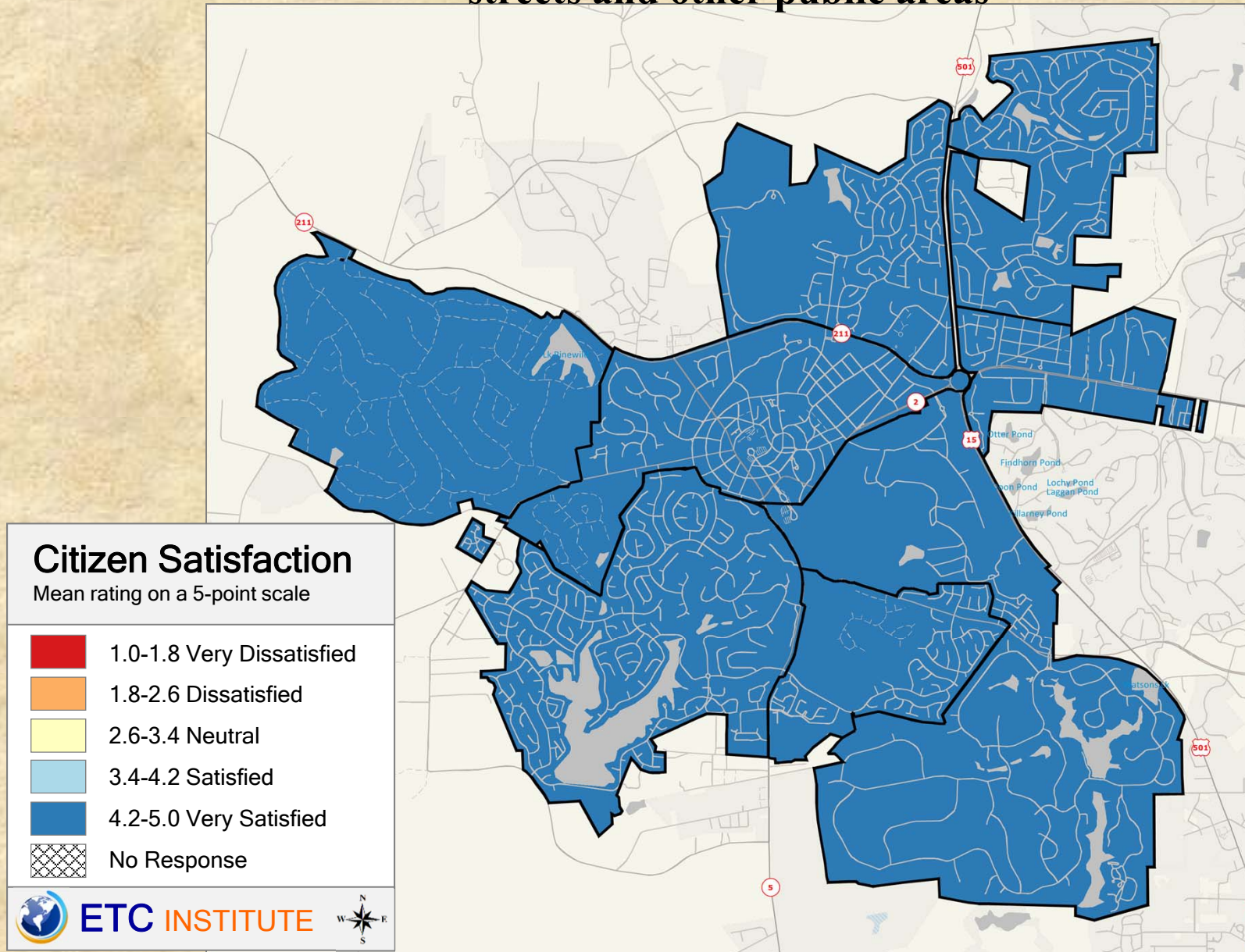
Q16-05 Level of satisfaction with: Quality of landscaping in medians and other public areas



2019 Village of Pinehurst Community Survey

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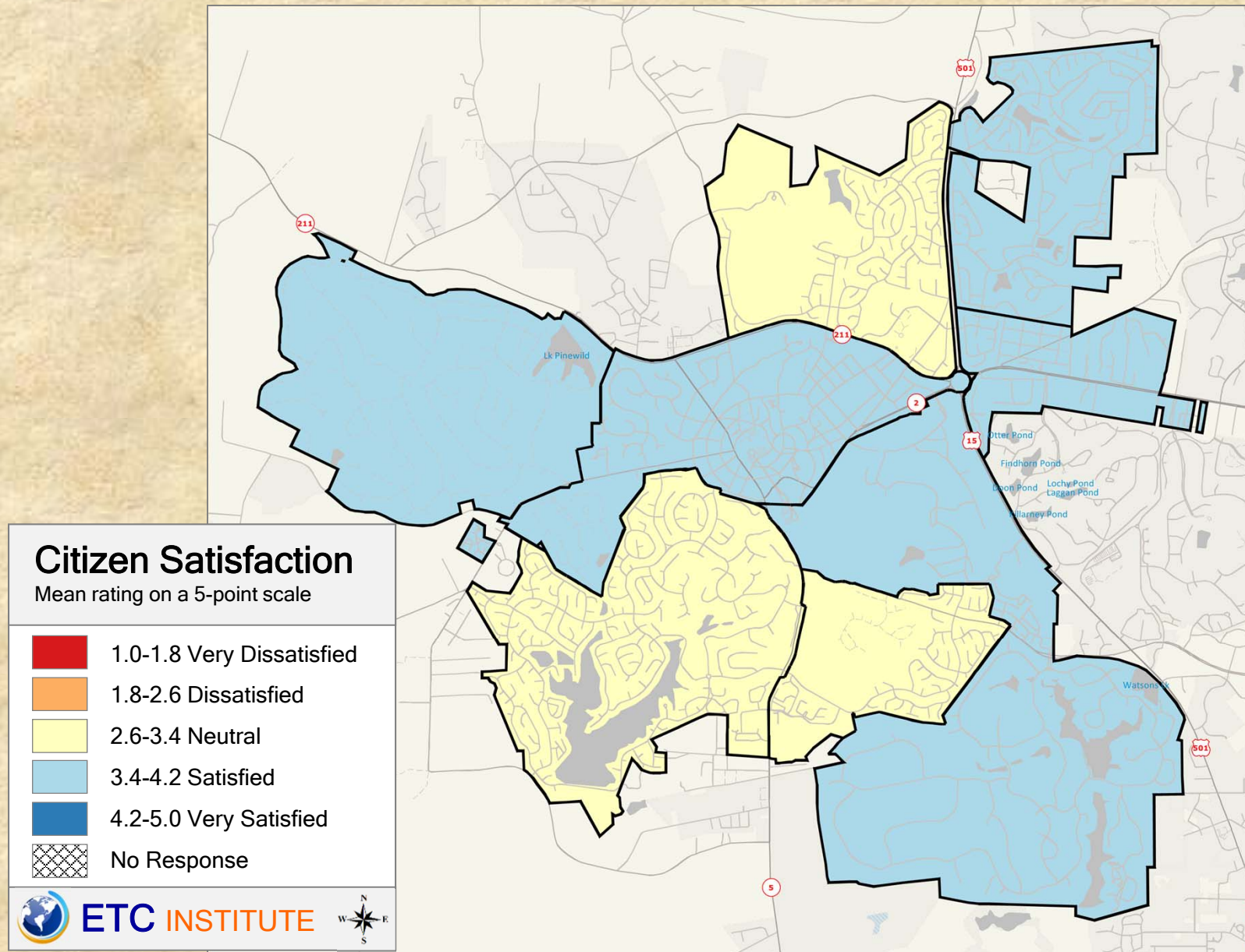
Q16-06 Level of satisfaction with: Overall cleanliness of streets and other public areas



2019 Village of Pinehurst Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

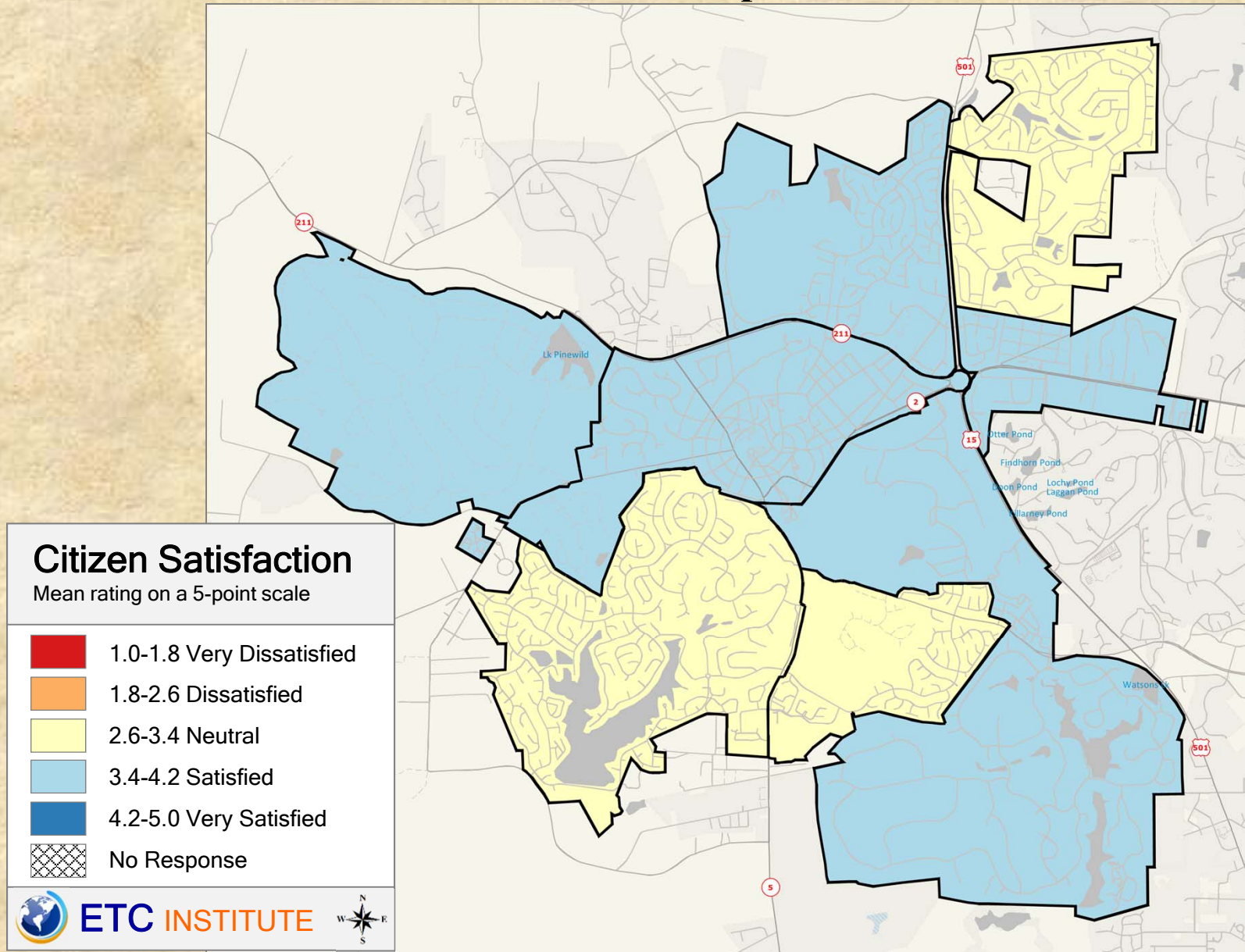
Q16-07 Level of satisfaction with: Adequacy of street lighting



2019 Village of Pinehurst Community Survey

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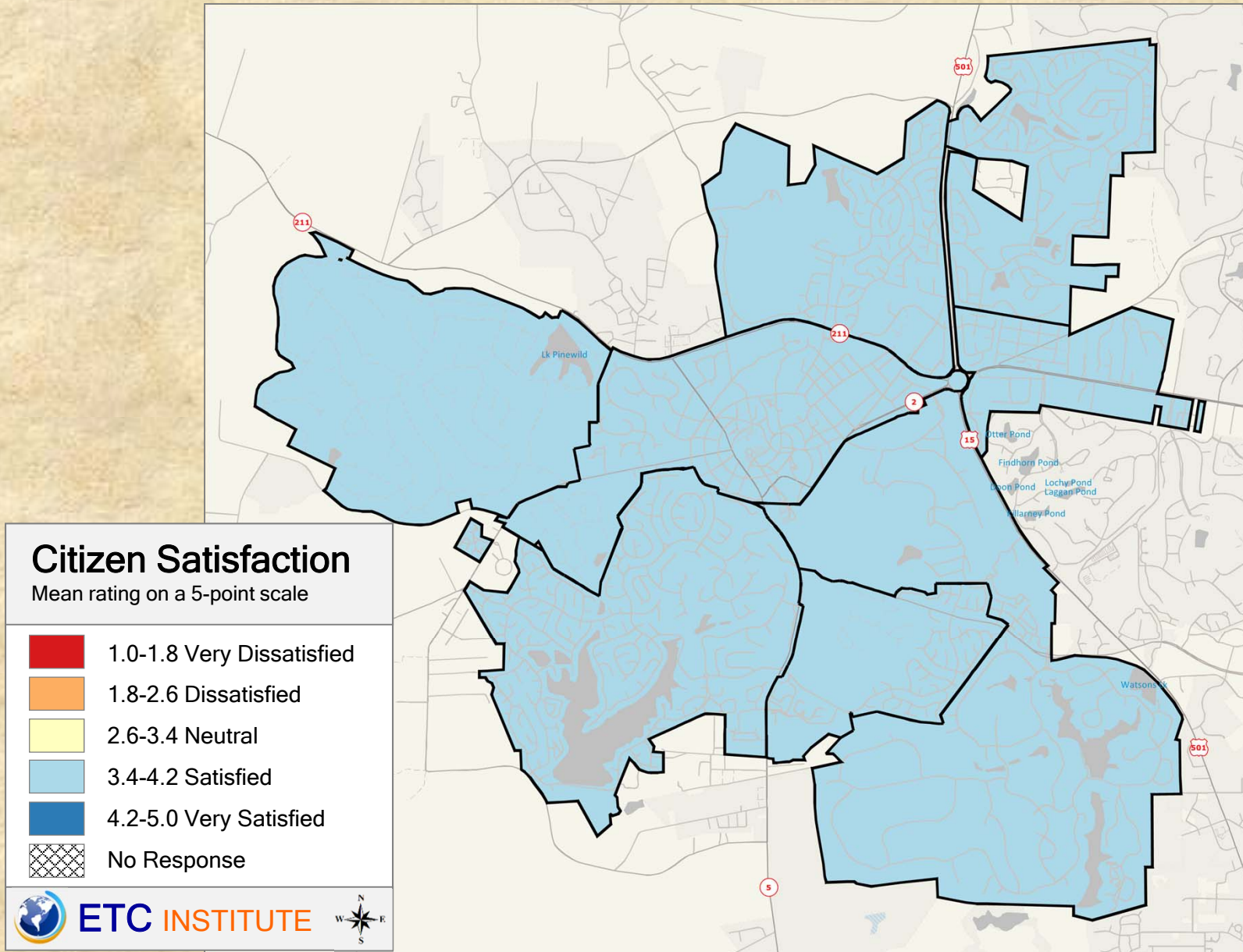
Q16-08 Level of satisfaction with: Availability of sidewalks and other pedestrian facilities



2019 Village of Pinehurst Community Survey

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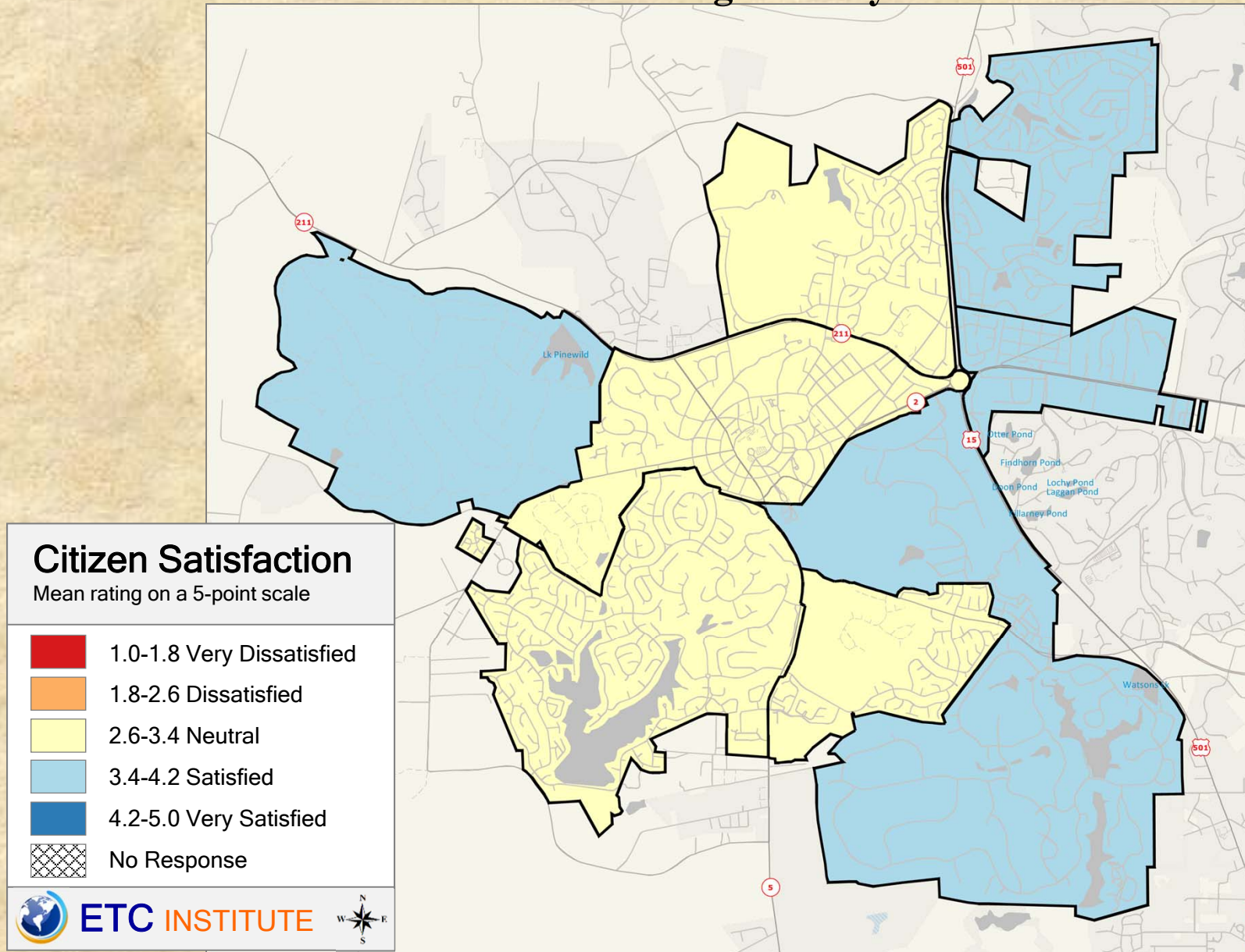
Q16-09 Level of satisfaction with: Condition of existing sidewalks



2019 Village of Pinehurst Community Survey

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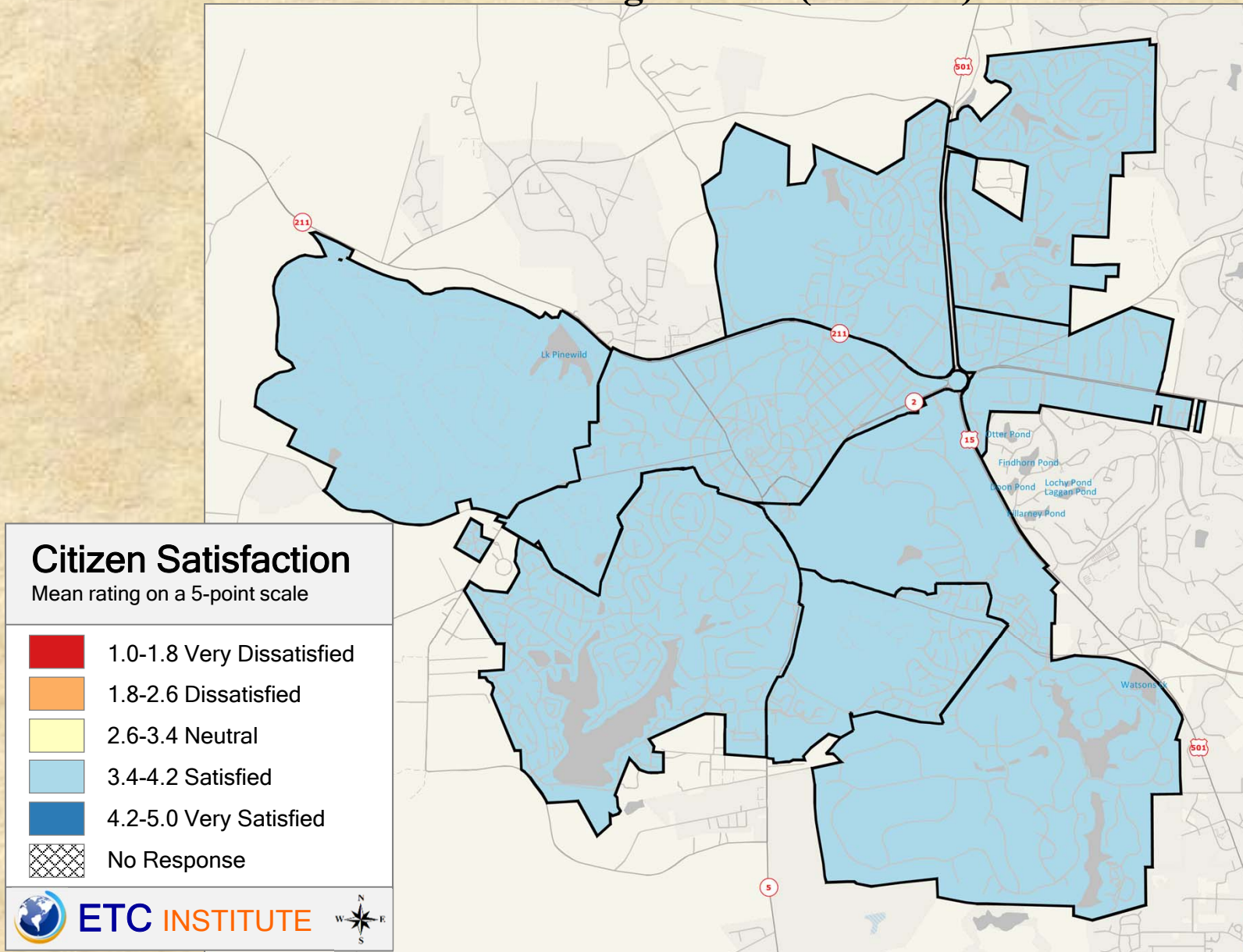
Q16-10 Level of satisfaction with: Quality of the stormwater runoff/management system



2019 Village of Pinehurst Community Survey

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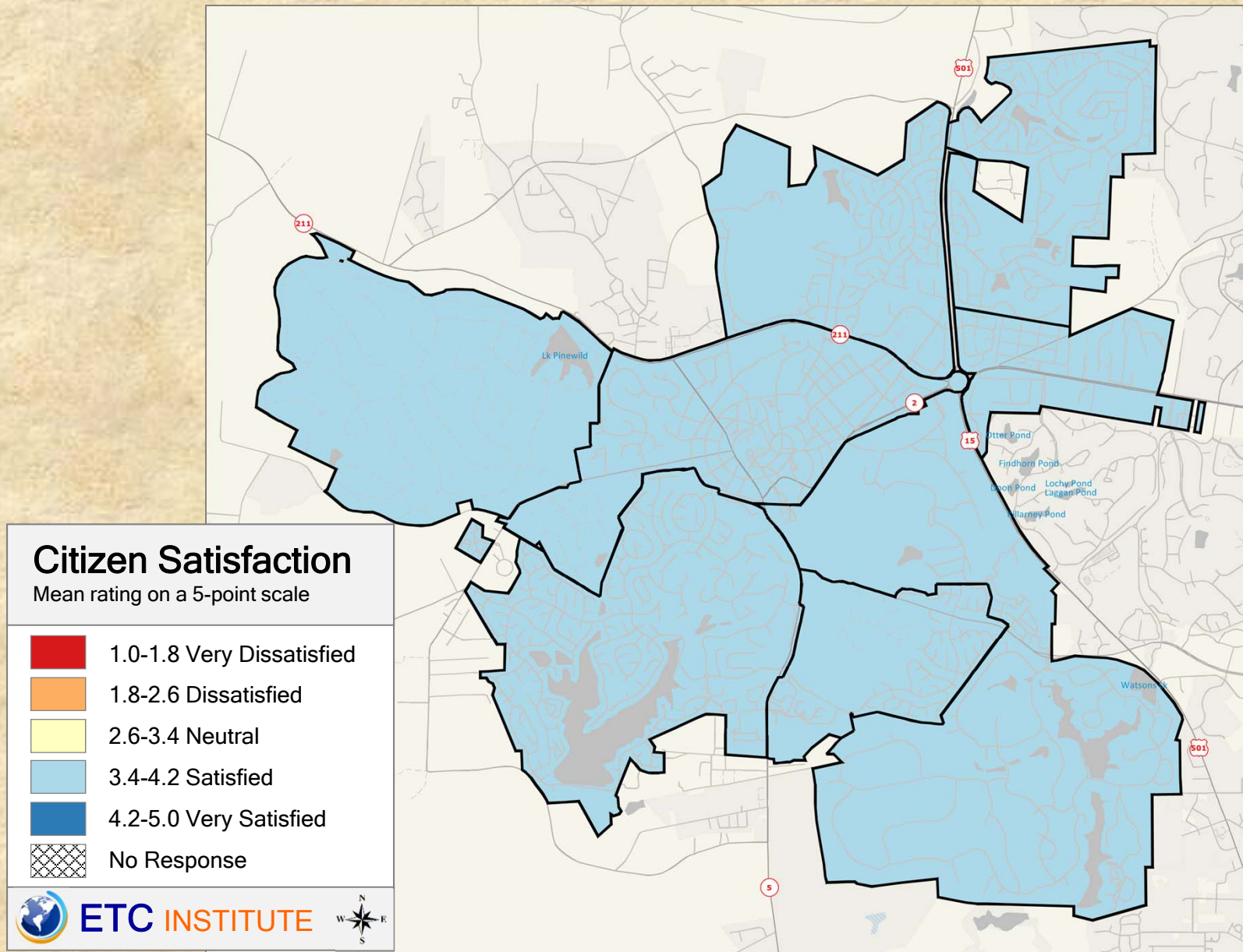
Q16-11 Level of satisfaction with: Winter weather response on Village streets (snow/ice)



2019 Village of Pinehurst Community Survey

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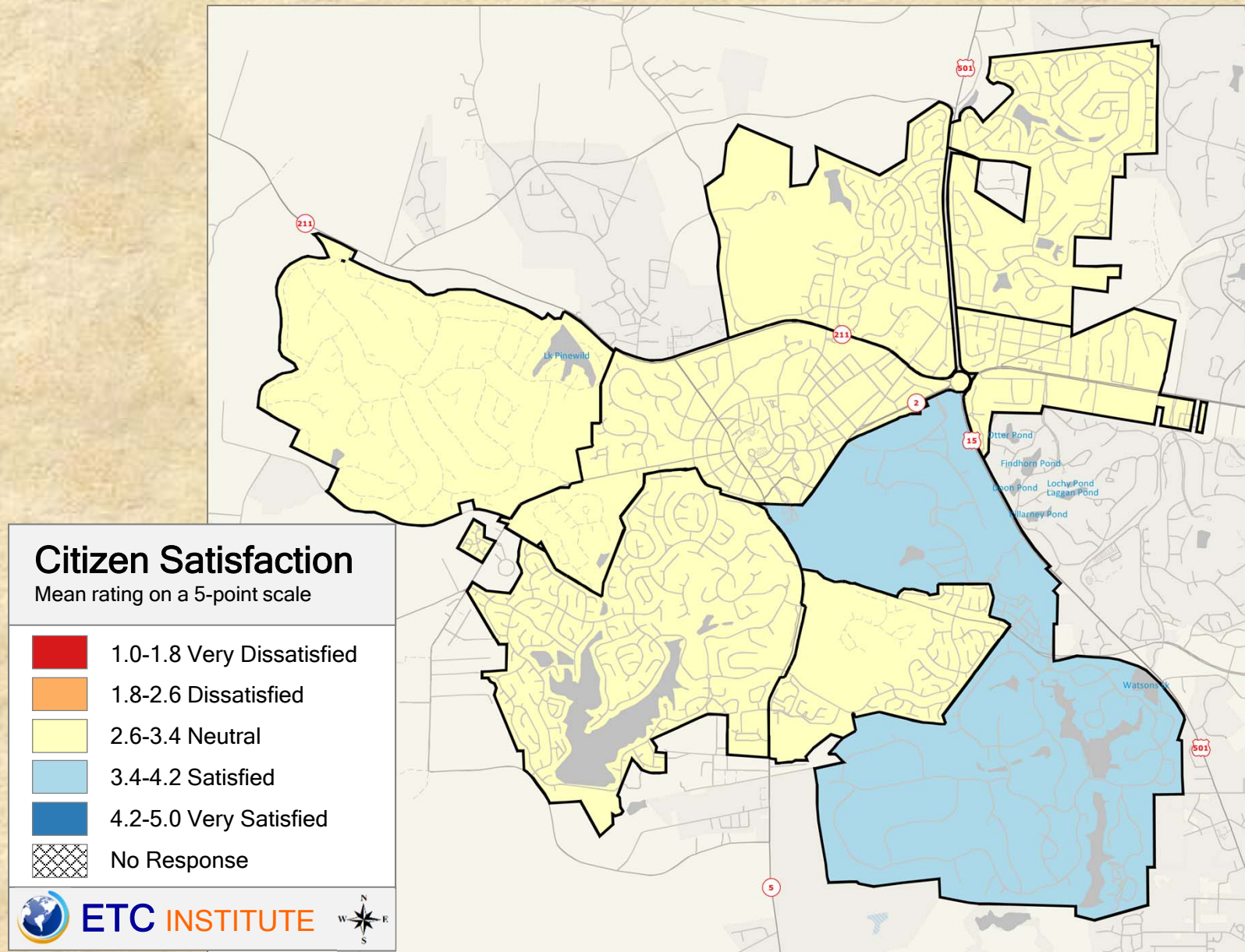
Q16-12 Level of satisfaction with: Ease of travel on highway



2019 Village of Pinehurst Community Survey

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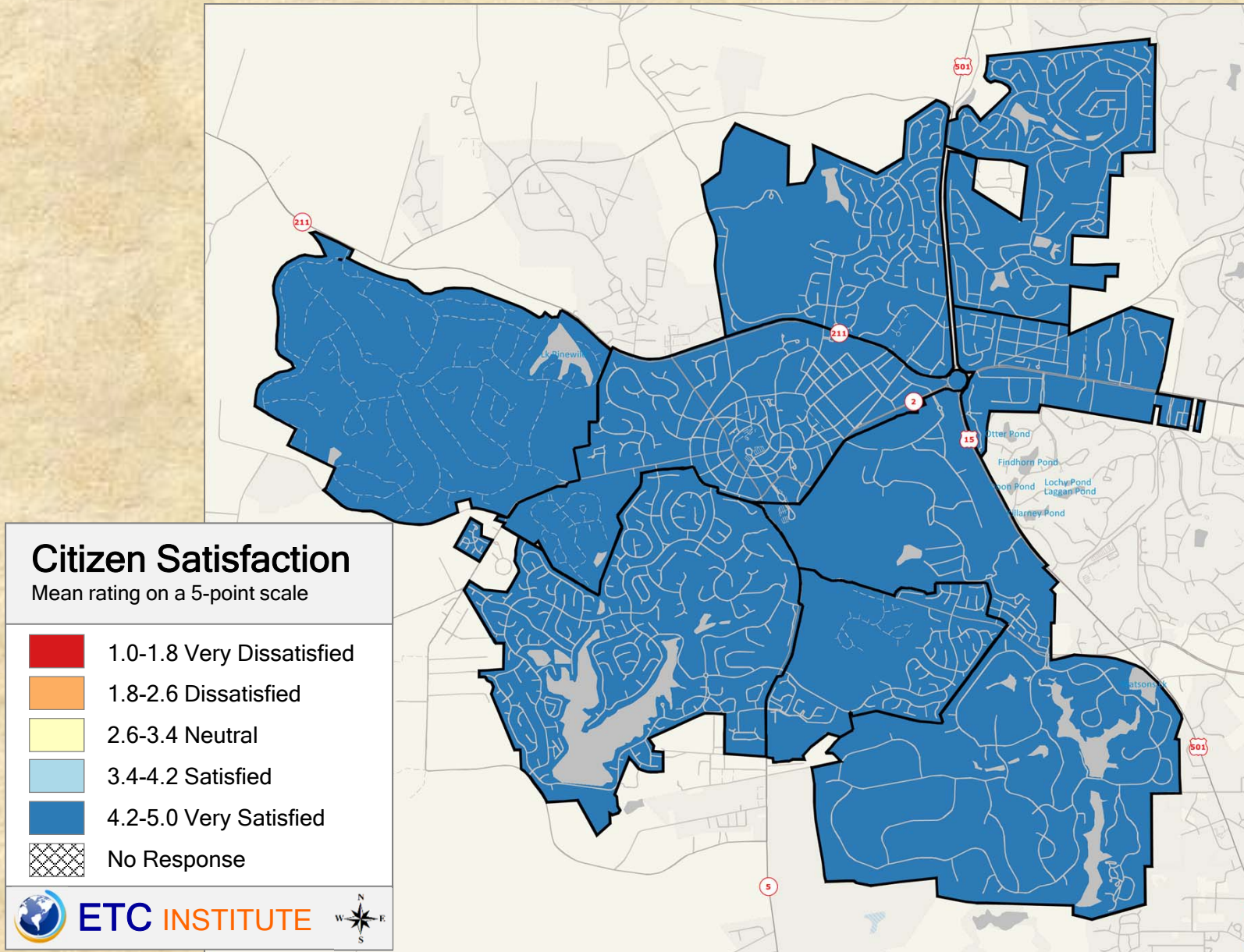
Q16-13 Level of satisfaction with: Ease of travel through the large traffic circle



2019 Village of Pinehurst Community Survey

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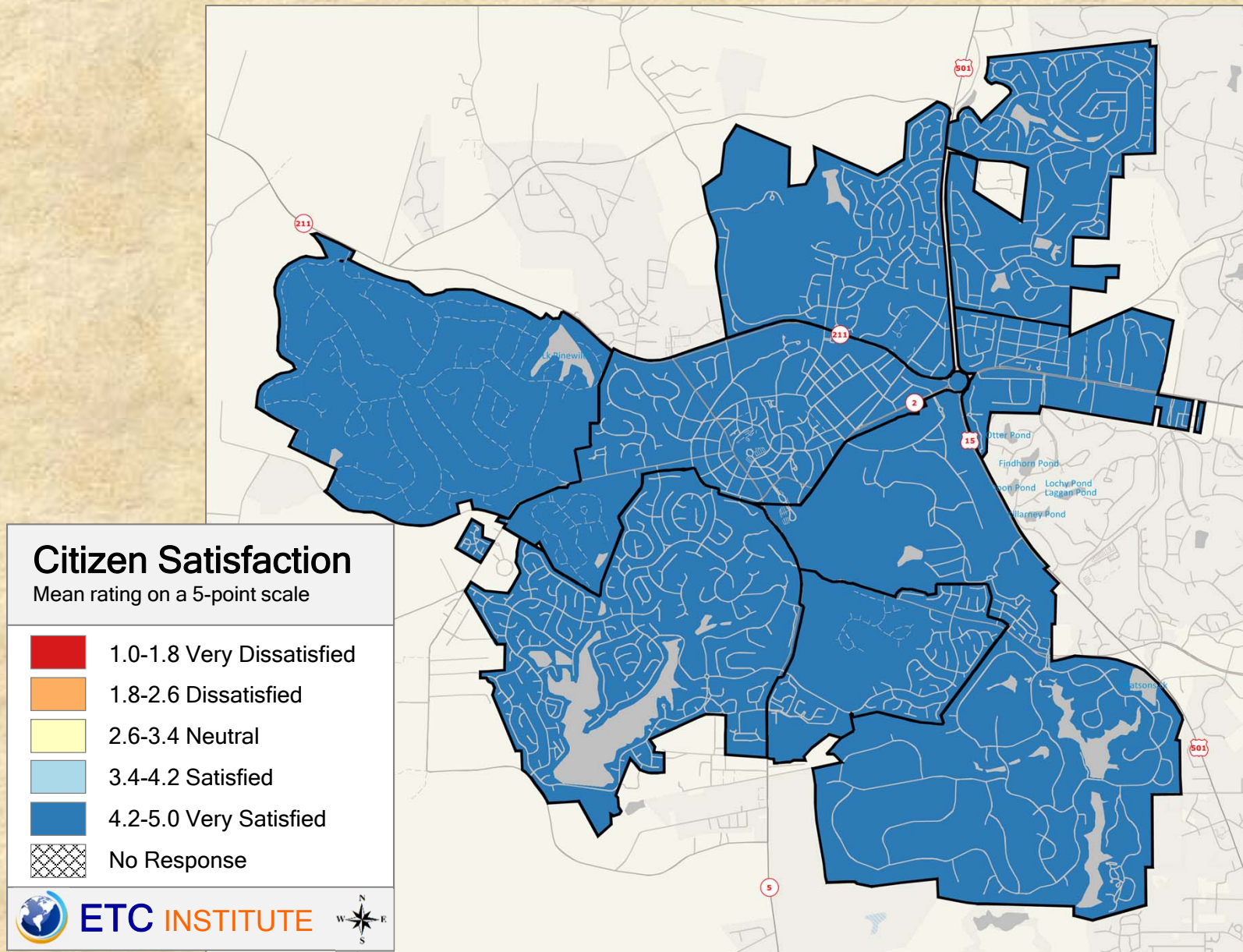
Q18b-01 Level of satisfaction with: Fire services



2019 Village of Pinehurst Community Survey

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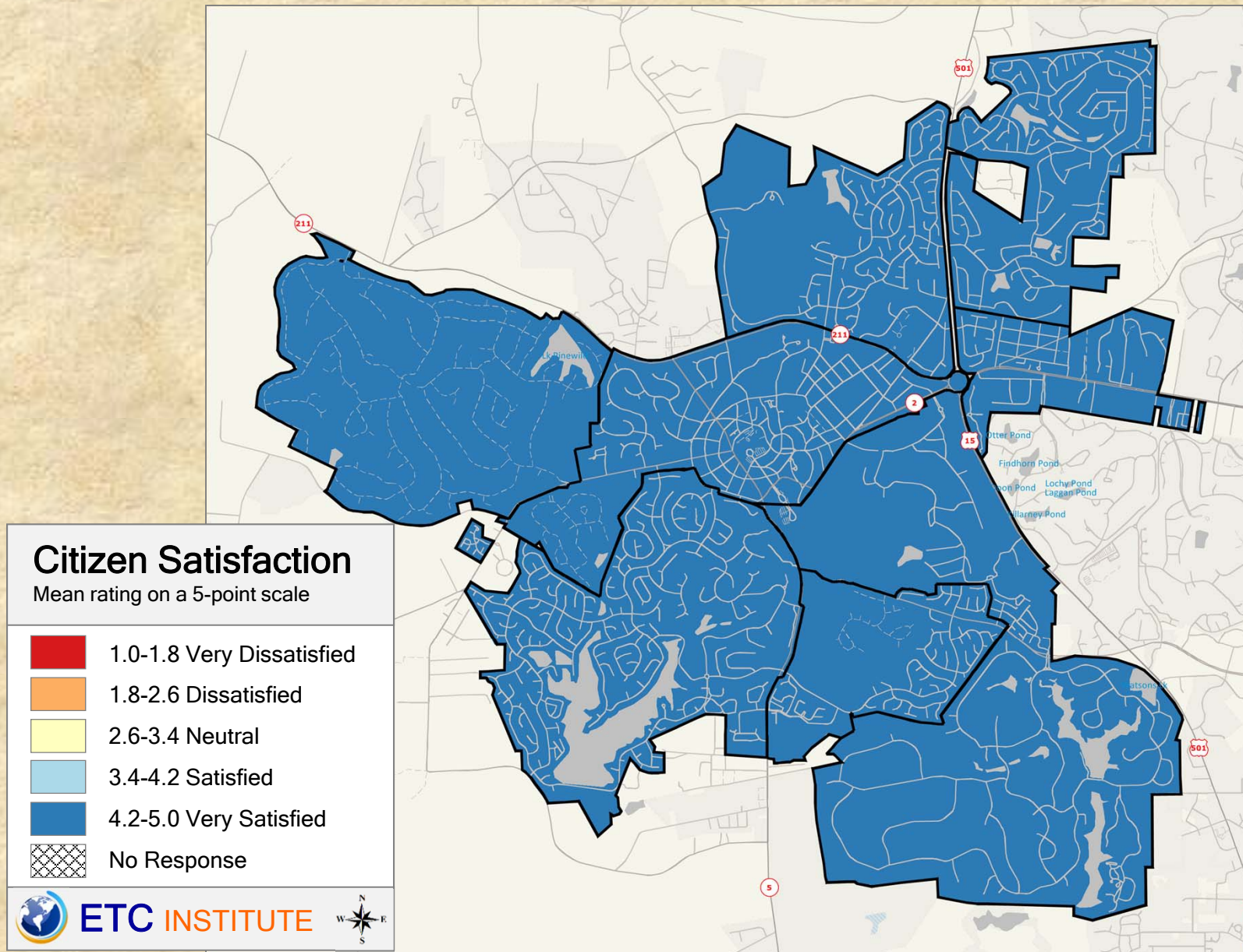
Q18b-02 Level of satisfaction with: Police services



2019 Village of Pinehurst Community Survey

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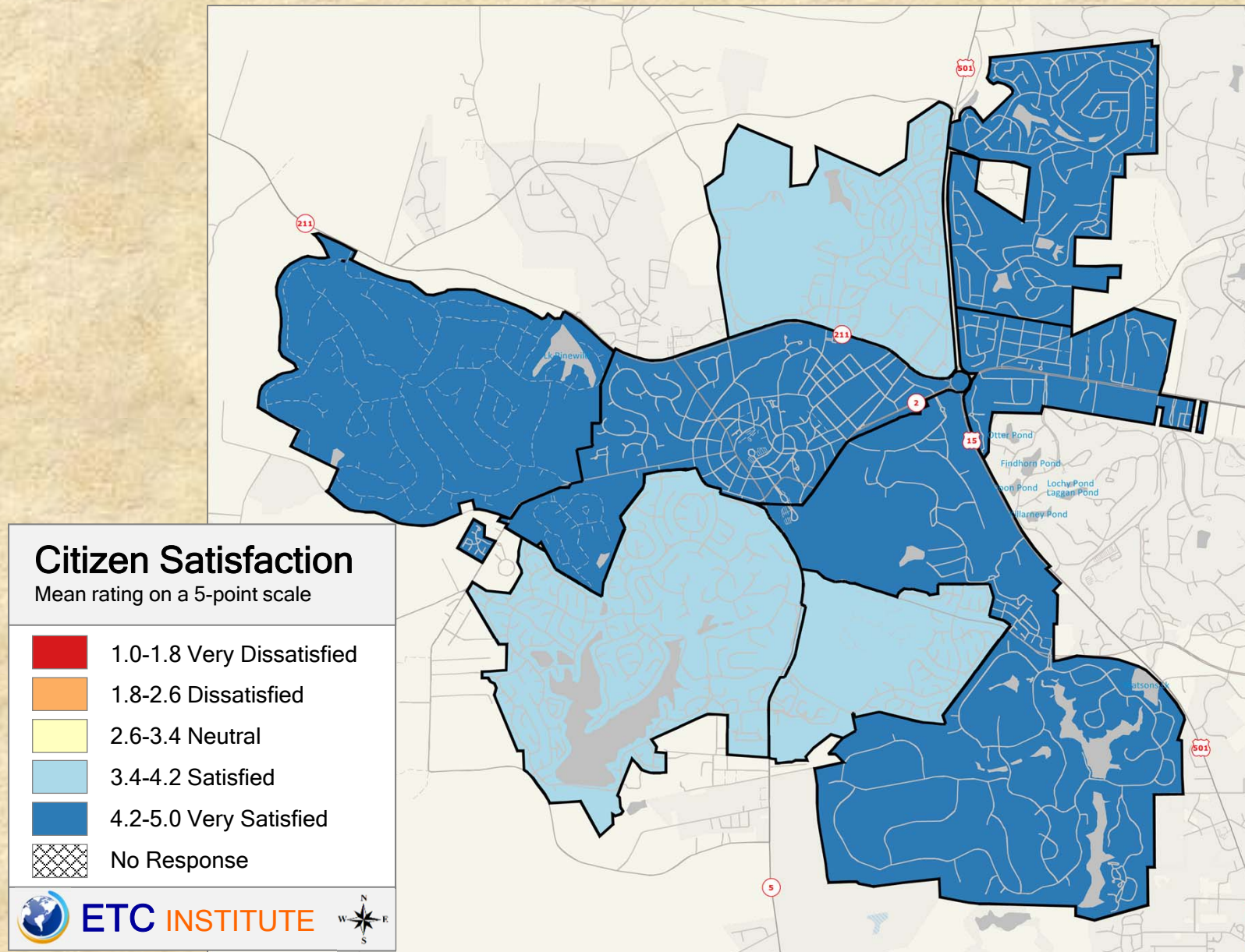
Q18b-03 Level of satisfaction with: Village Hall reception desk



2019 Village of Pinehurst Community Survey

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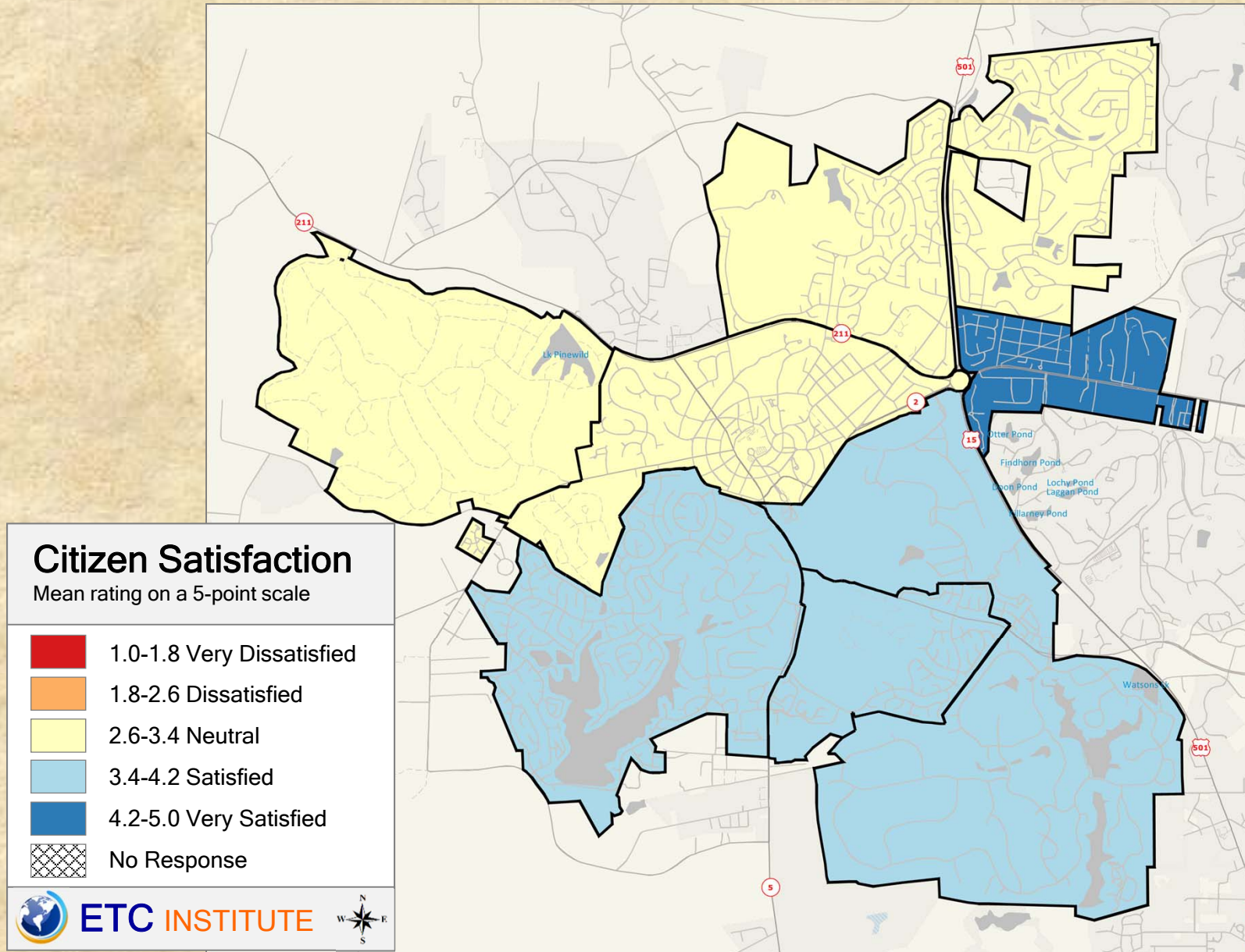
Q18b-04 Level of satisfaction with: The MYVOP service request system



2019 Village of Pinehurst Community Survey

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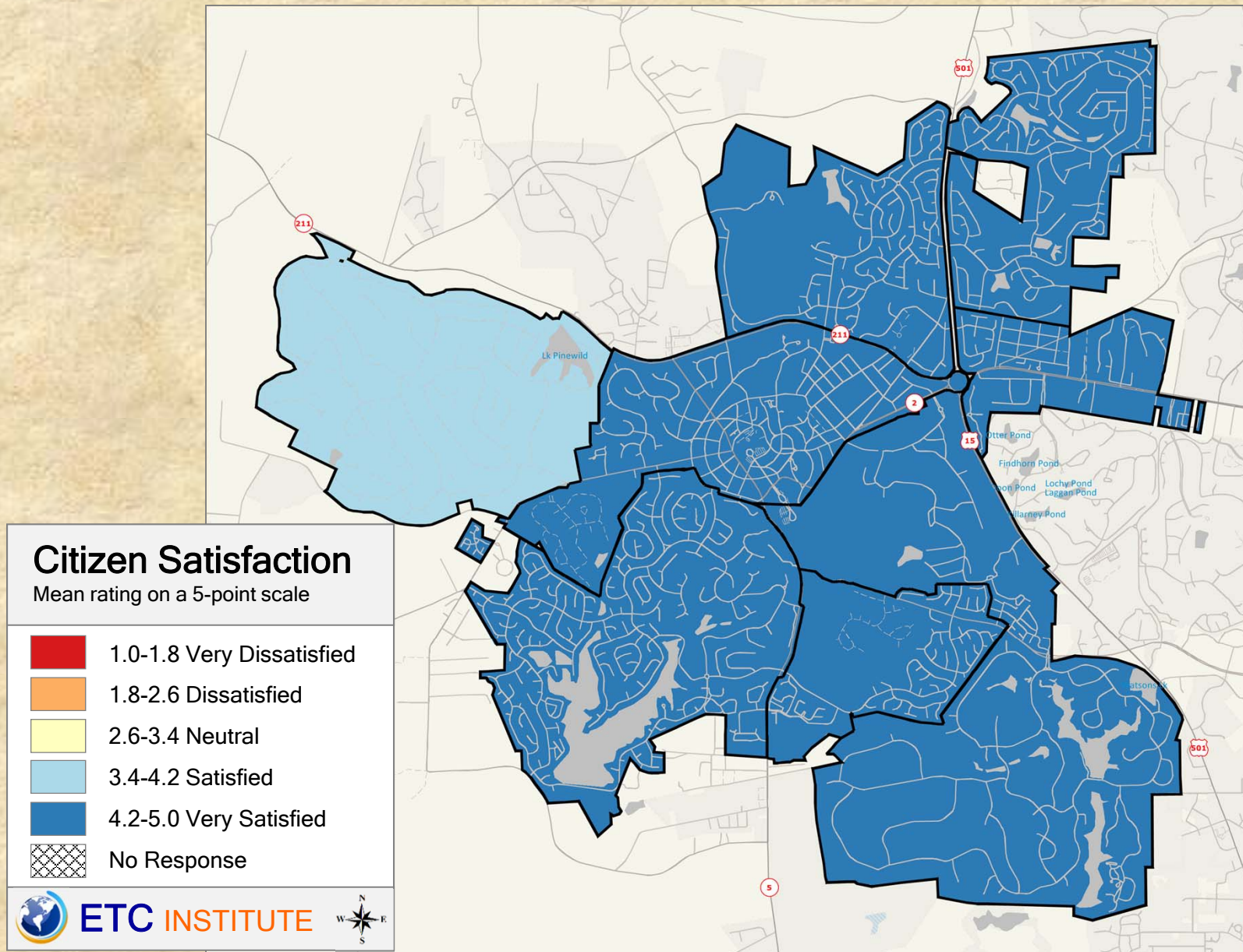
Q18b-05 Level of satisfaction with: Code enforcement



2019 Village of Pinehurst Community Survey

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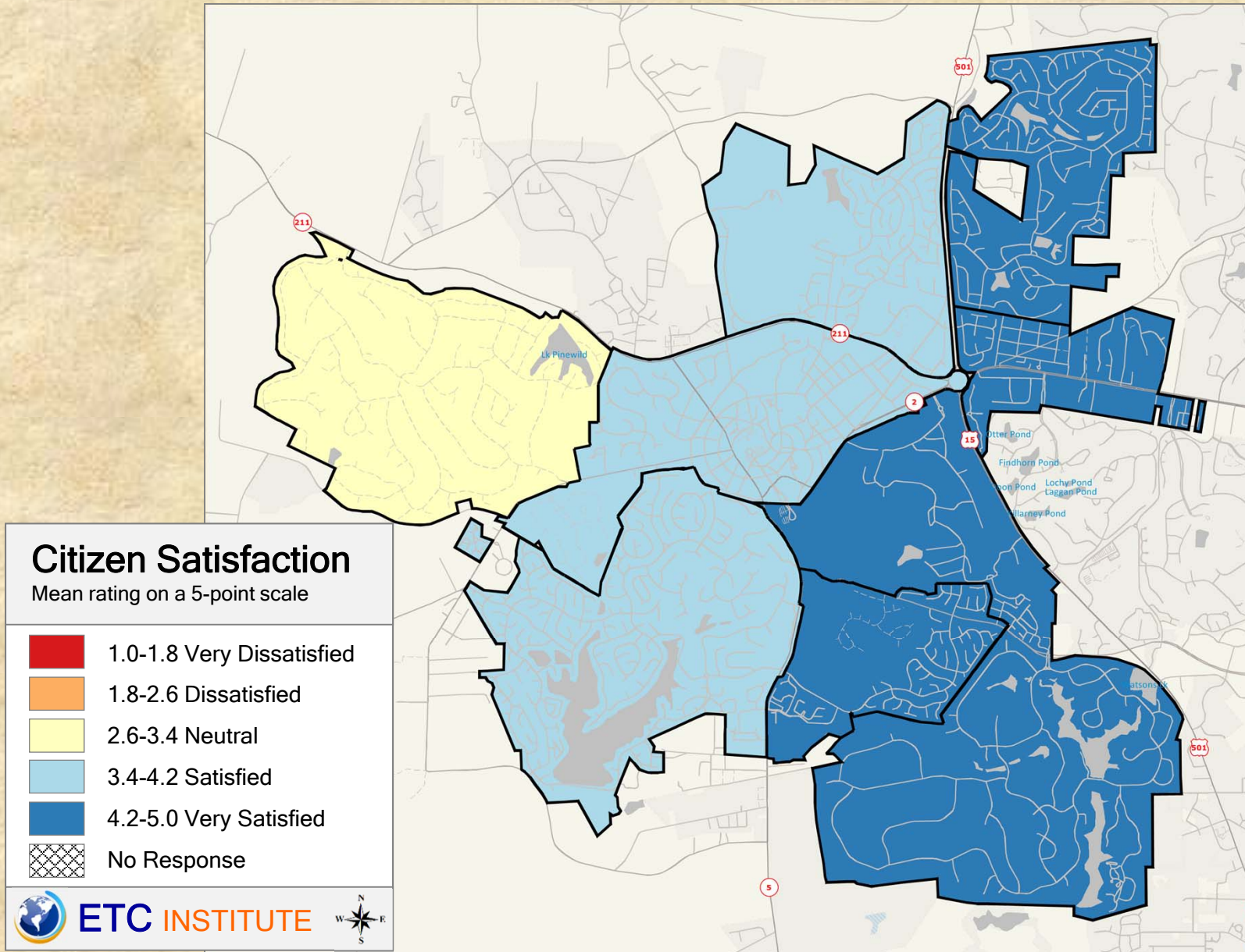
Q18b-06 Level of satisfaction with: Recreation program registration



2019 Village of Pinehurst Community Survey

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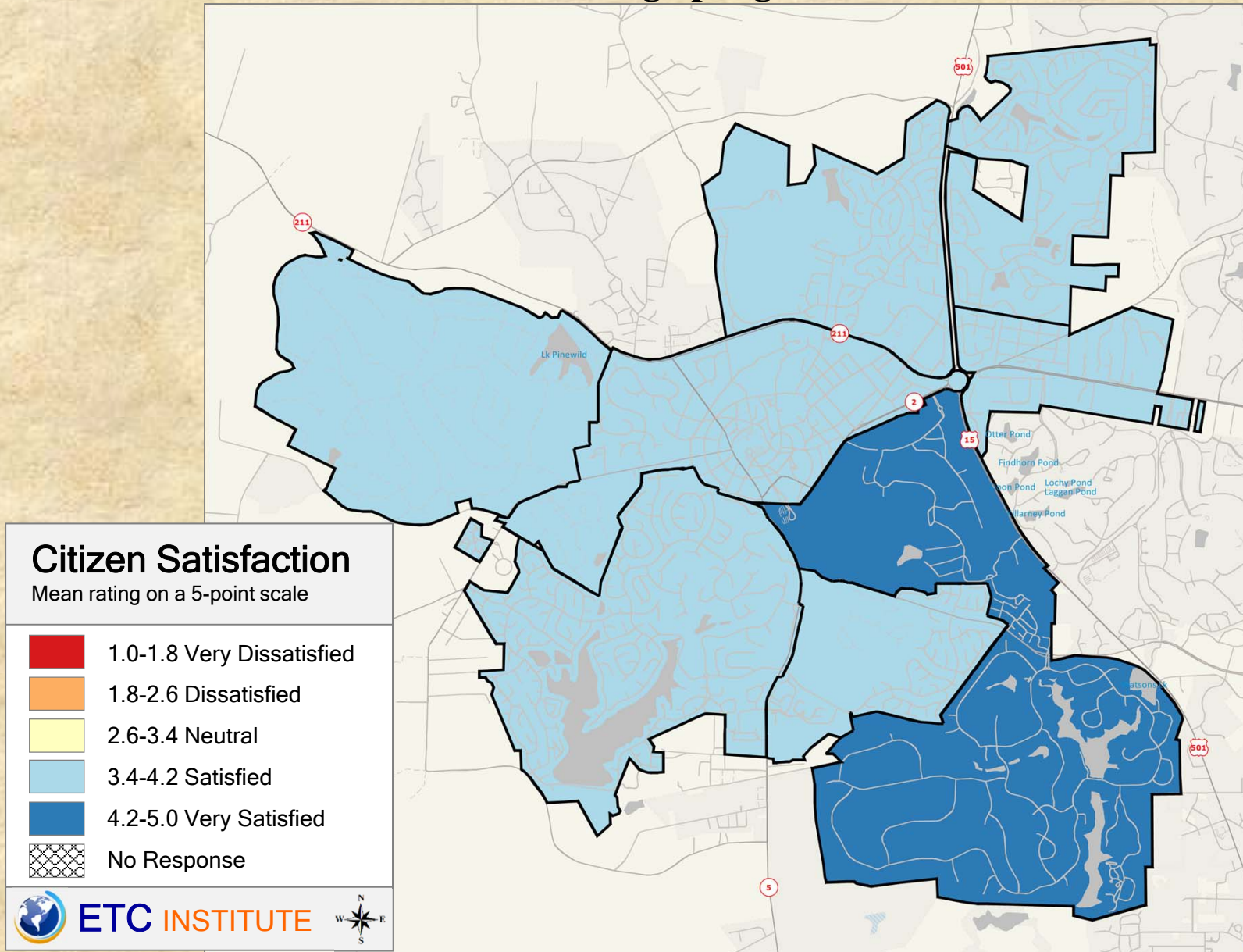
Q18b-07 Level of satisfaction with: Planning and inspections services



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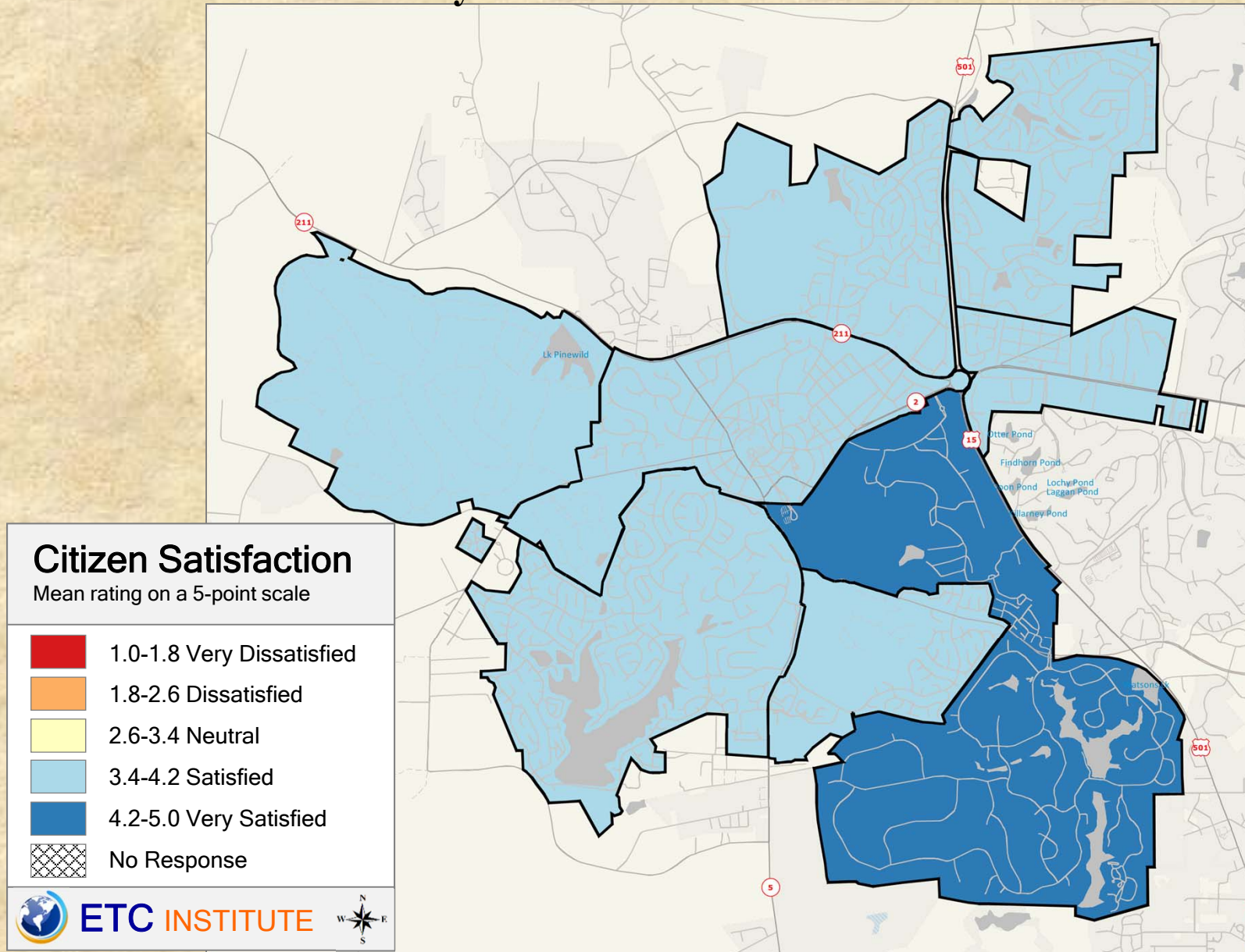
Q19-01 Level of satisfaction with: Quality of information about Village programs/services



2019 Village of Pinehurst Community Survey

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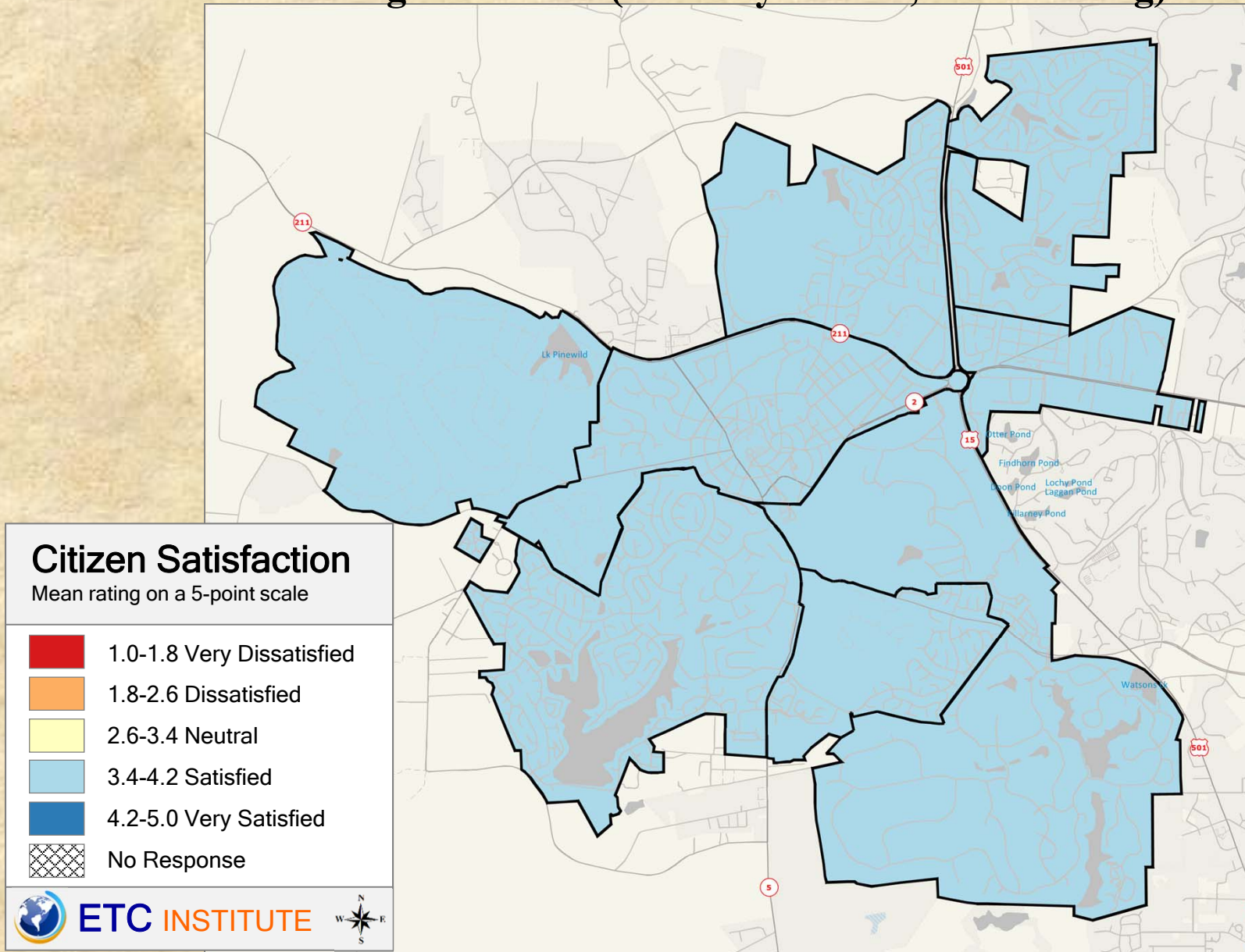
Q19-02 Level of satisfaction with: Village efforts to keep you informed about local issues



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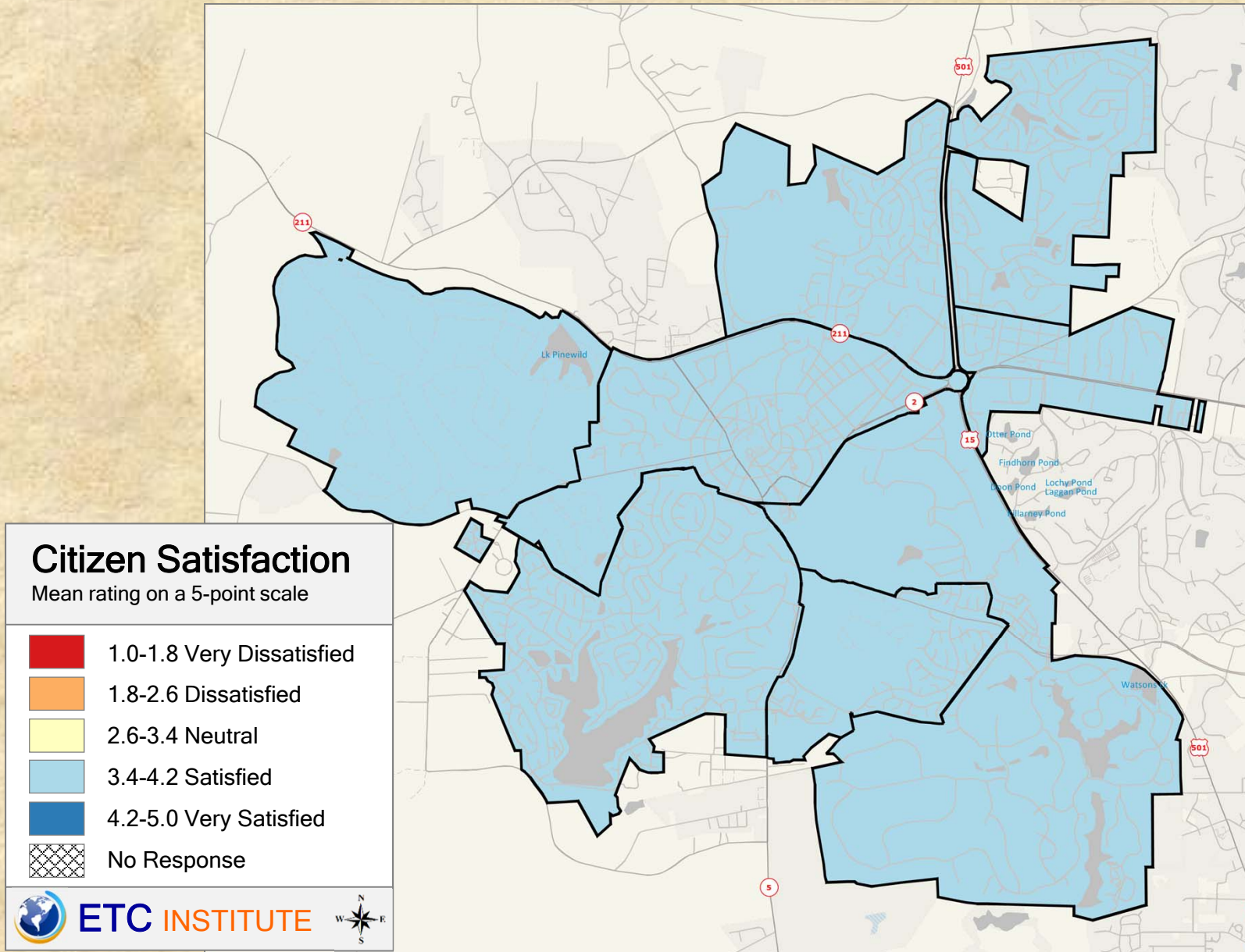
Q19-03 Level of satisfaction with: Opportunities to participate in local government (advisory boards, volunteering)



2019 Village of Pinehurst Community Survey

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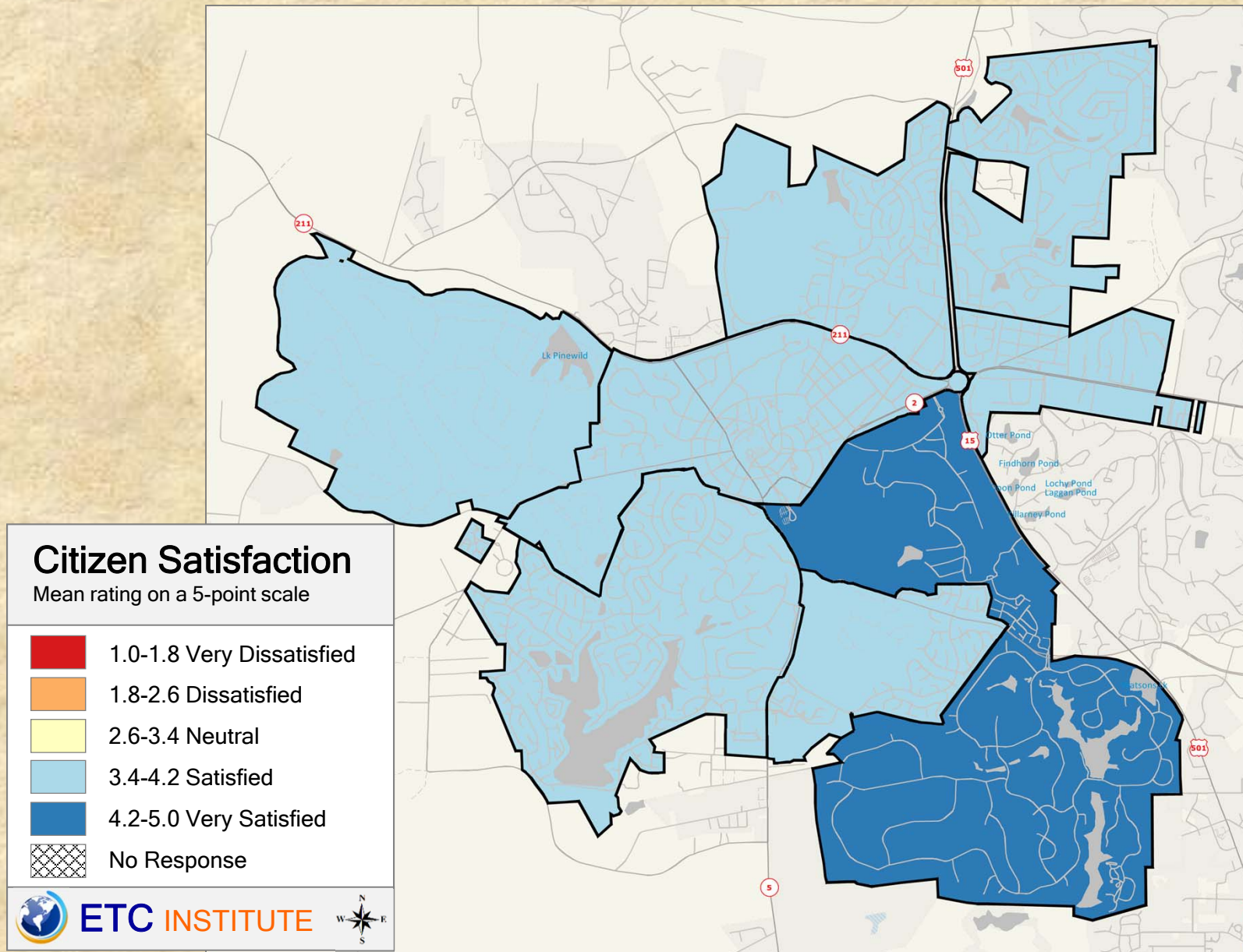
Q19-04 Level of satisfaction with: Village social media



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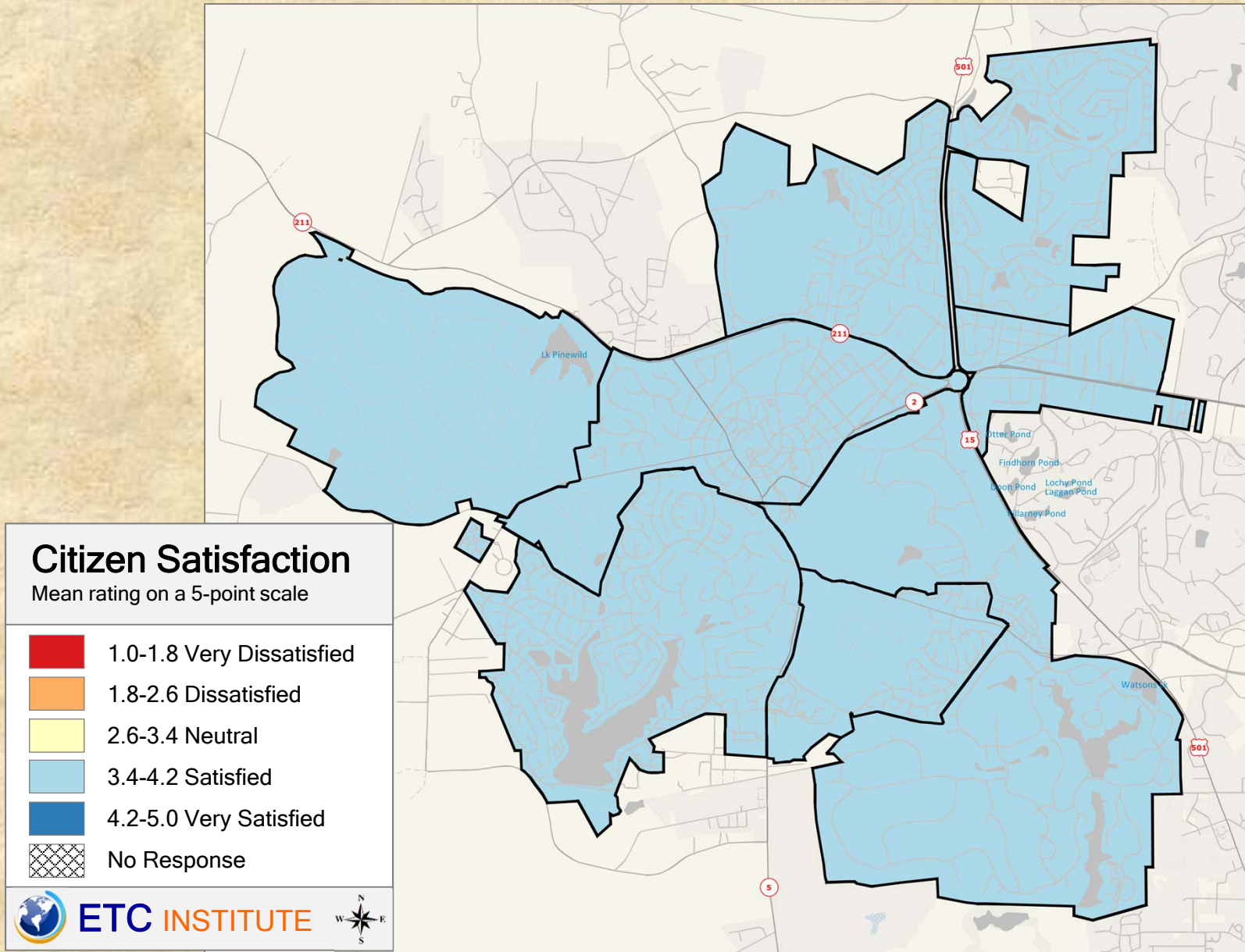
Q19-05 Level of satisfaction with: Village website (www.vopnc.org)



2019 Village of Pinehurst Community Survey

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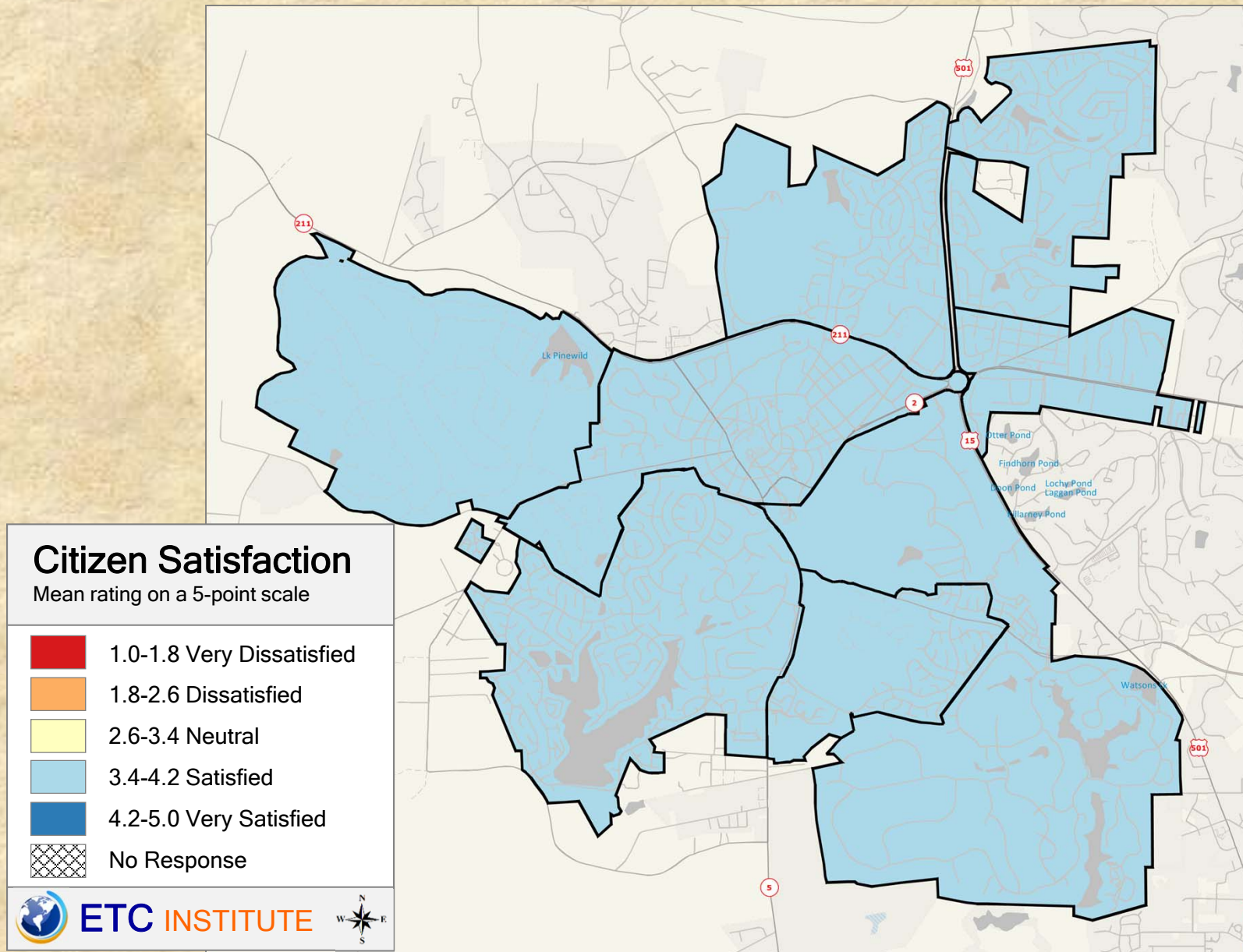
Q19-06 Level of satisfaction with: Village Newsletter



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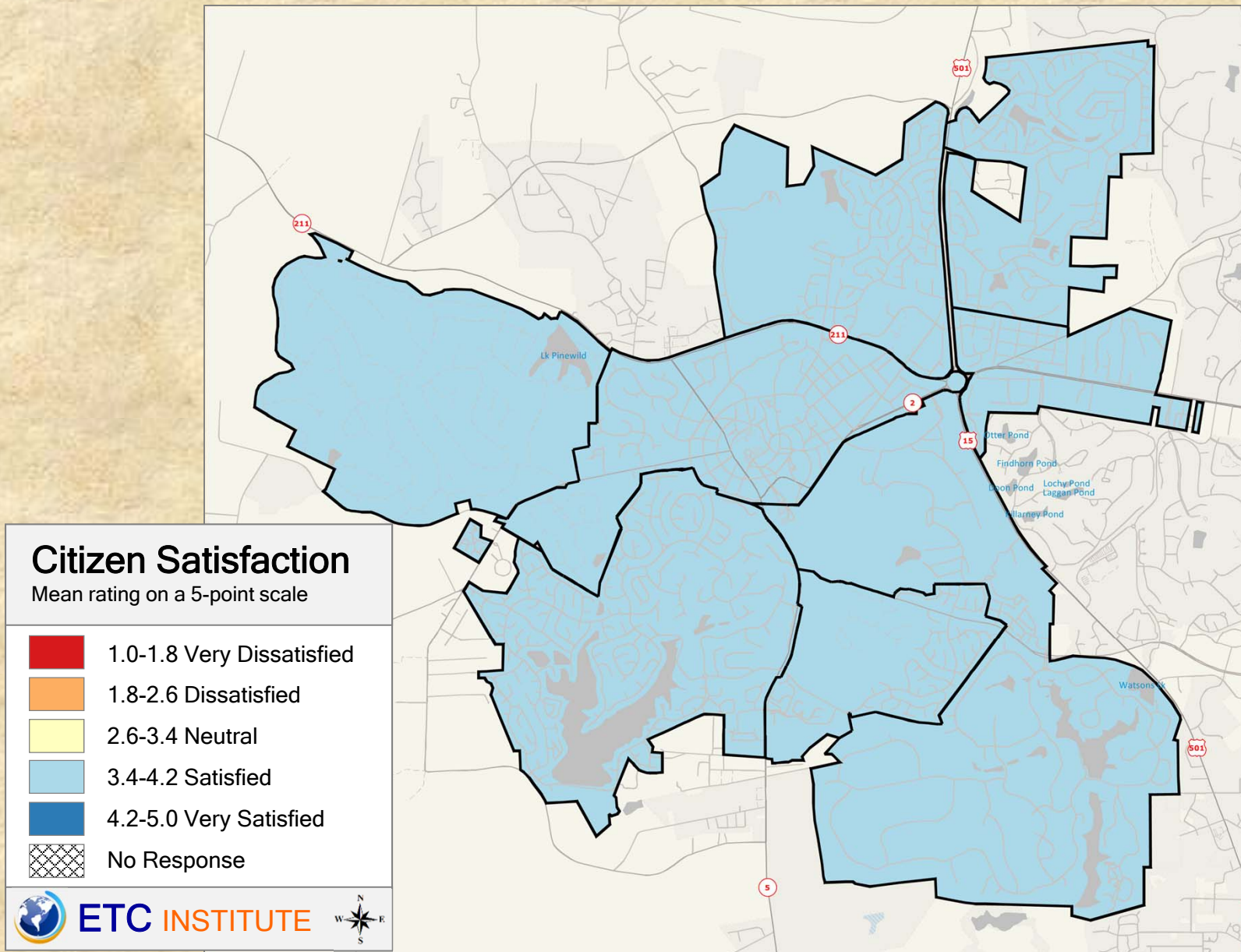
Q19-07 Level of satisfaction with: Monthly Village e-News updates



2019 Village of Pinehurst Community Survey

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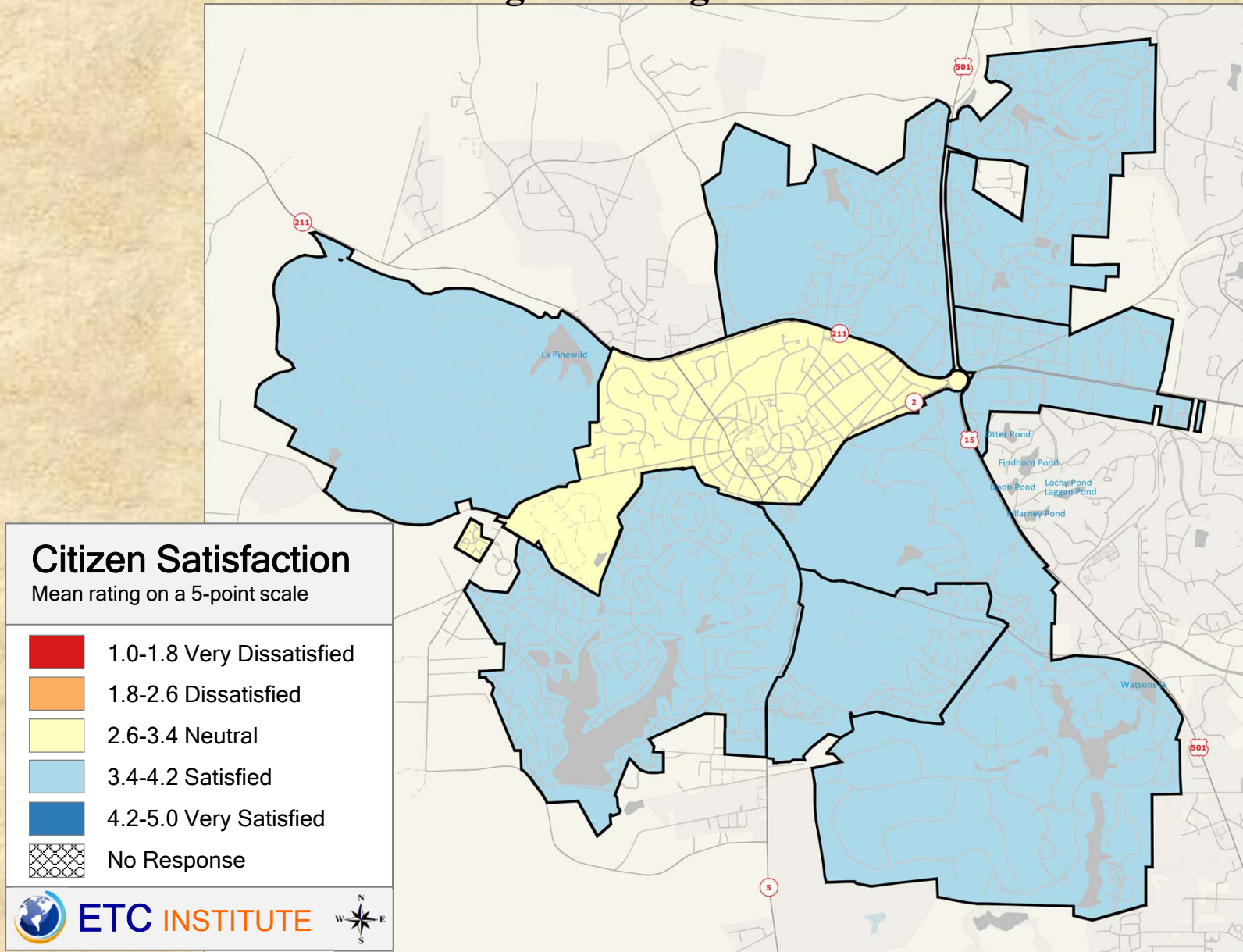
Q19-08 Level of satisfaction with: Online Engagement Portals



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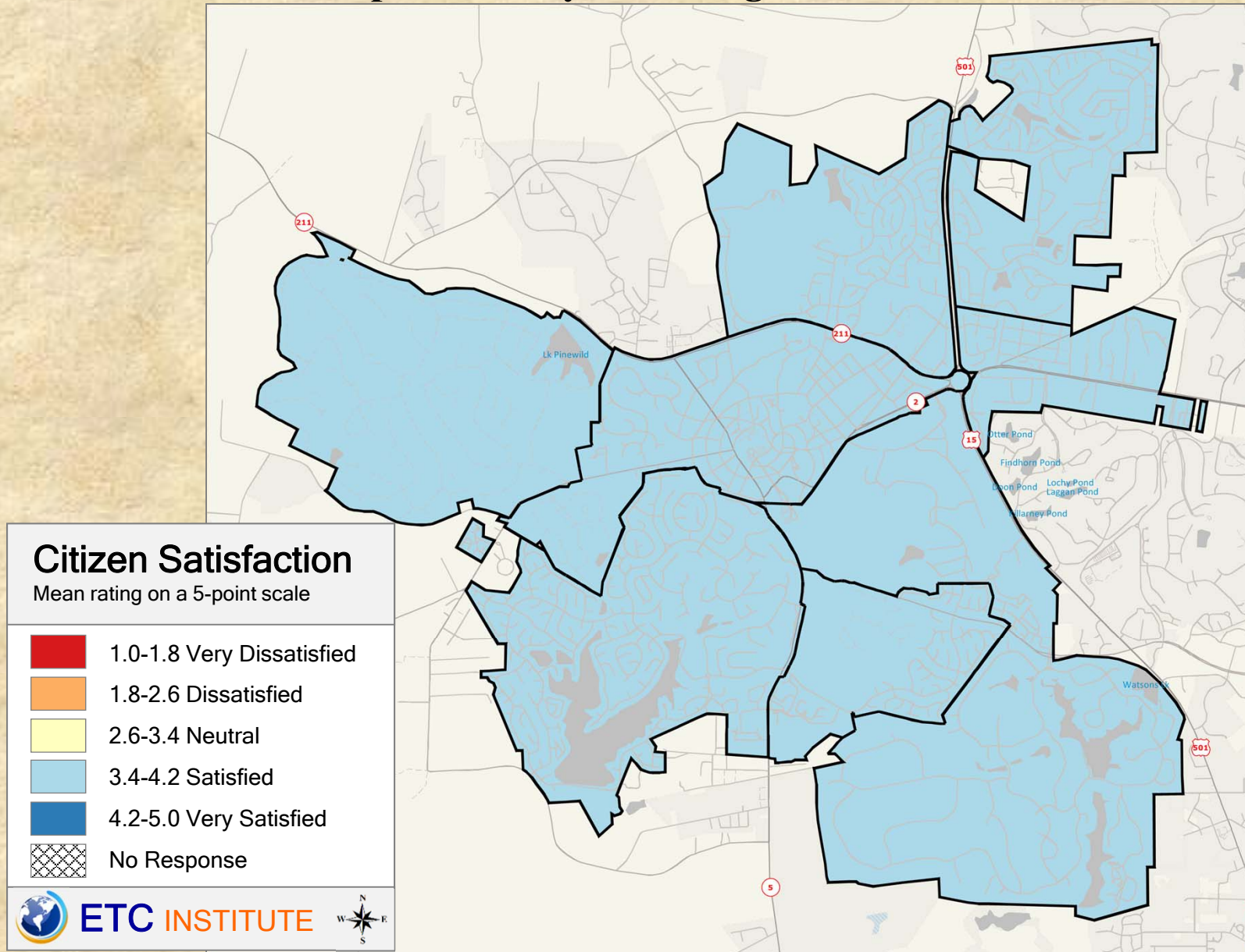
Q19-09 Level of satisfaction with: Community's progress toward meeting its strategic vision and mission



2019 Village of Pinehurst Community Survey

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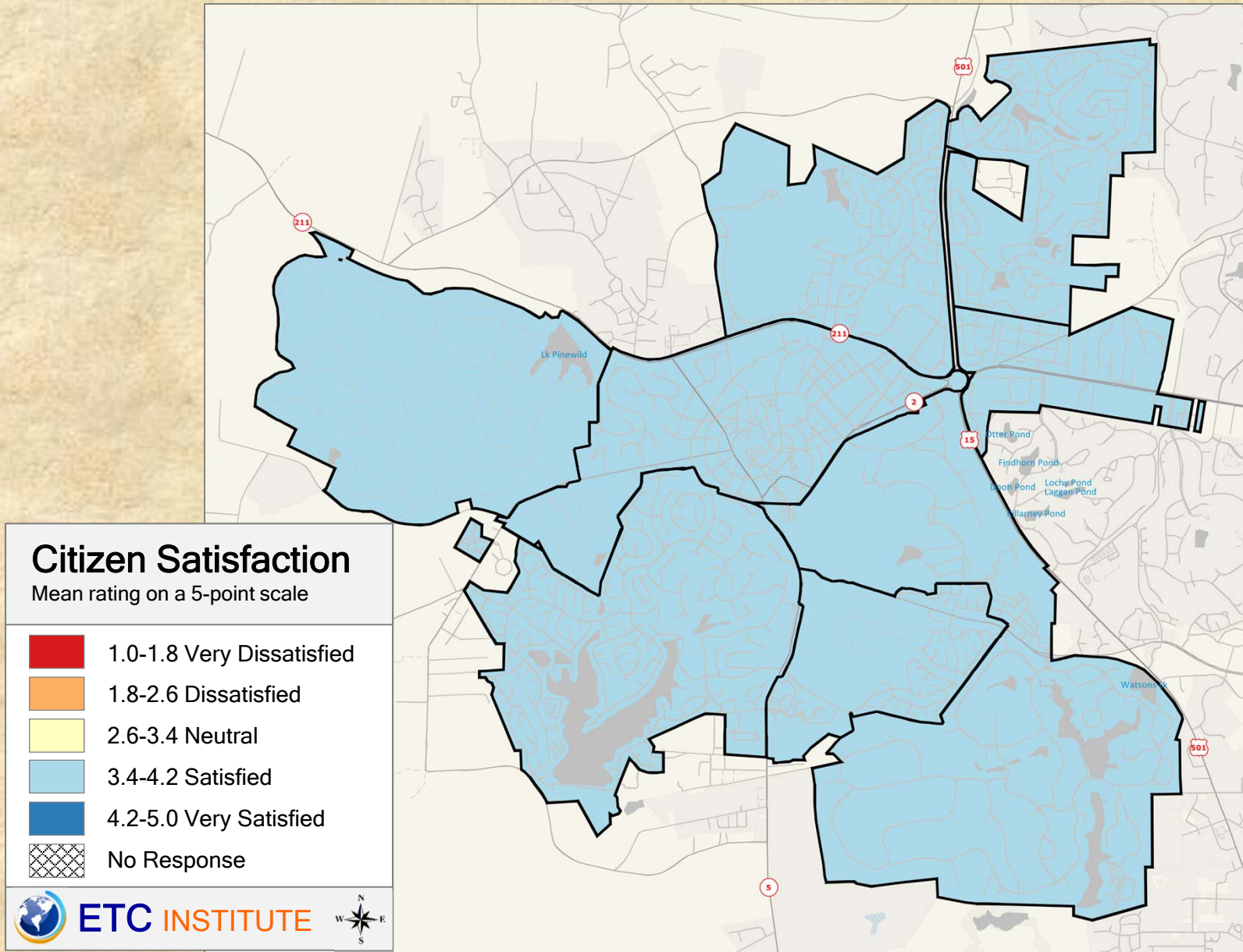
Q25-01 Level of satisfaction with: Overall quality of leadership provided by the Village's elected officials



2019 Village of Pinehurst Community Survey

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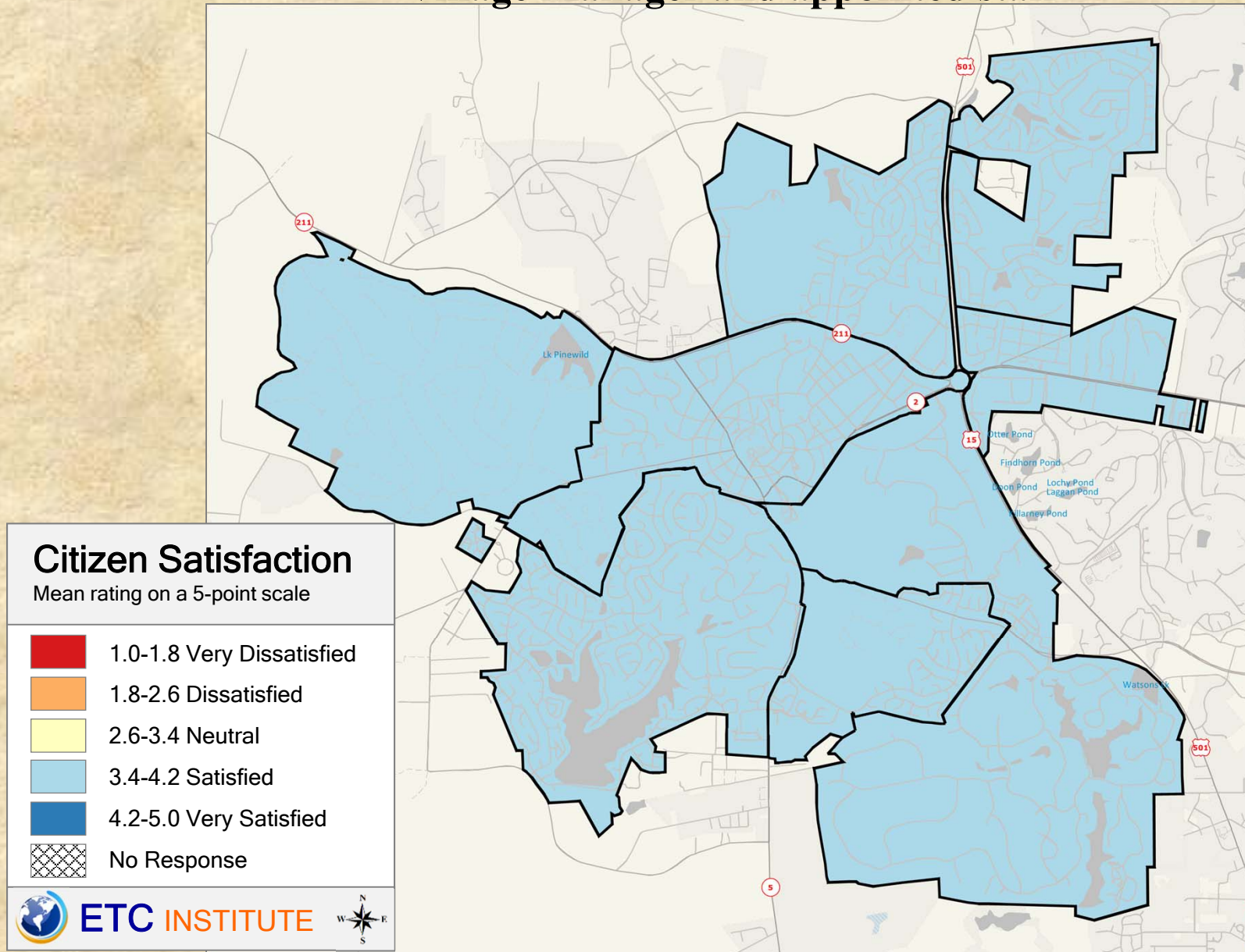
Q25-02 Level of satisfaction with: Overall effectiveness of appointed boards and commissions



2019 Village of Pinehurst Community Survey

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Q25-03 Level of satisfaction with: Overall effectiveness of the Village Manager and appointed staff



2019 Village of Pinehurst Community Survey

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